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Oggetto : doValue signs a new strategic Service Level

Agreement with Banco Santander in Spain

Testo del comunicato

Vedi allegato



doValue

PRESS RELEASE

DOVALUE SIGNS A NEW STRATEGIC SERVICE LEVEL AGREEMENT WITH BANCO SANTANDER IN SPAIN

THE NEW AGREEMENT ENSURES RECURRING COMMITTED NPL INFLOWS AND STRENGTHENS DOVALUE'S POSITION IN THE SPANISH MARKET

Rome, December 3rd, 2025 – doValue S.p.A. ("doValue" or the "Company"), a leading provider of strategic financial services and value-added solutions in Europe, is pleased to announce a new strategic agreement with Banco Santander for the management of new flows of NPLs in Spain effective January $1^{\rm st}$, 2026.

The agreement replaces the previous contract expiring in December 2025 and ensures a stable, predictable flow of new mandates.

The rationalization of the current model allows for leaner operations, higher productivity and a more efficient structure due also to the focus on high-quality and younger NPL vintages.

This agreement marks a decisive shift in doValue's Spanish strategy and will last for an initial two-year period with potential for a further extension afterwards.

The new framework is set to be accretive to margins without requiring any upfront payment. Fees are set at market terms and are aligned with doValue's industrial plan assumptions.

Strengthening the partnership

This agreement reaffirms doValue's long-standing relationship with Banco Santander and solidifies the Company's position as a special servicer in the Spanish market with strong competitive edge in the secured and corporate segments.

The strategic agreement serves as a testament to doValue's ability to adapt to evolving market dynamics, delivering sustainable value to shareholders while pursuing further growth opportunities in Spain and across its core markets.

The signing of this new agreement with Banco Santander is coherent with the doValue business plan targets as updated following the Gardant and coeo acquisitions.

About doValue

doValue Group is a European financial services provider offering innovative products along the entire credit lifecycle, from origination to recovery and alternative asset management. With more than 25 years of experience and approximately €140 billion gross assets under management (Gross Book Value) as of 30 September 2025, it operates in Italy, Spain, Greece and Cyprus. doValue Group contributes to economic growth by fostering sustainable development of the financial system and offers an integrated range of credit management services: servicing of Non-Performing Loans (NPL), Unlikely To Pay (UTP), Early Arrears, Performing Loans, Master Legal, Due Diligence, financial data processing, Master Servicing activities and asset management specialised in investment solutions, dedicated to institutional investors and focused on the sector of impaired and illiquid credits. doValue's shares are listed on Euronext STAR Milan (EXM) and are part of the FTSE Italia Mid Cap Index. In 2024, the Group reported Gross Revenue of €479 million and EBITDA excluding non-recurring items of €165 million, and counted 3,133 employees.



doValue

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