



Strong quarter, strong year - on track to 2021 and 2023 targets

FY 2020 Financial Results

Milan, 9th February 2021

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- Pursuant the consolidated law on financial intermediation of 24 February 1998 (article 154-bis, paragraph 2), Simona Orietti, in her capacity as manager in charge of financial reporting declares that the accounting information contained in this Presentation reflects the group's documented results, financial accounts and accounting records.

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Strong Set of Results in 2020 Financial Highlights



Net Profit

€113m

~ 2x year over year

Retail Loans

+8.2%

year over year growth

Net Operating Income

€201m

+8% year over year

Gross NPE Ratio

5.8%

reduced from 9.4% year ago

Operating Costs

-9%

year over year decrease

CET1 Ratio FL

19.6%

materially above 8.6% SREP requirement

Clear Track Record of Delivery on Business Plan Pillars



| Business Plan Pillars | Sustainable Profitability | On track to deliver targeted sustainable profitability, notwithstanding changes in the macroeconomic environment Highly disciplined new lending practices, with shift in mix out of large corporates into retail mortgages and consumer loans Strong track record of delivery in the implementation of efficiency initiatives envisaged in the plan |
|--------------------------|------------------------------|---|
| | Attractive Dividends | ●0.23 per share minimum dividend distribution proposal, in line with temporary regulatory guidance Ample room for further distribution to shareholders, on the back of substantial amount of excess capital |
| | Fortress Capital | Best-in-class capital position in the Italian banking sector 410 bps CET1 capital generation vs. 2019, with over 11 p.p. buffer over SREP |
| | Cleaner Balance Sheet | Asset quality profile improved one year in advance compared to business plan targets, with €113m of Net Bad Loans Gross NPE Ratio of 5.8% in 2020, down 3.6 p.p. vs. 2019 Further reduction recorded in the securities portfolio in line with strategy, with significant unrealised gains |
| | Upside Elements | Additional upside with c. €180m of off-balance sheet DTA, to be utilised either over time on a standalone basis or through the accelerated path in the context of M&A combination Ability to further support lending and net interest income growth with further €2bn of undrawn TLTRO III facility |

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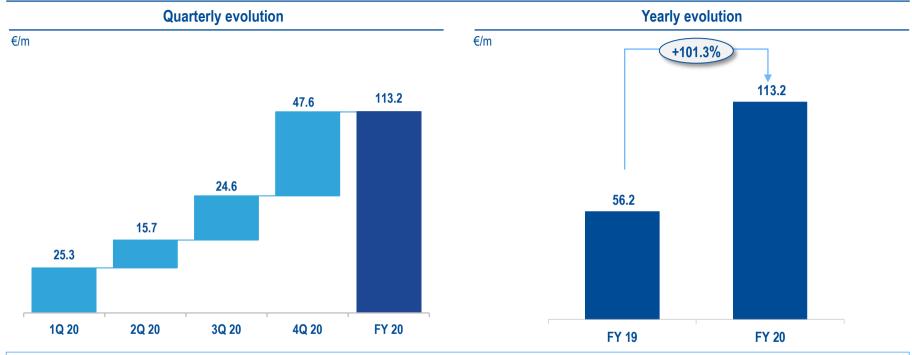




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Net Profit

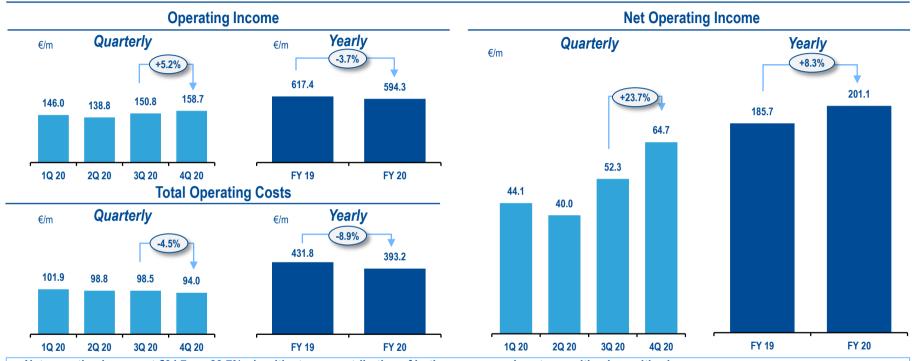




- Net profit at €113.2m, more than doubled y/y supported by operating income acceleration in H2, costs efficiency and TLTRO contribution
- Strong Q4 net profit at €47.6m, supported by net operating income growth

Net Operating Income

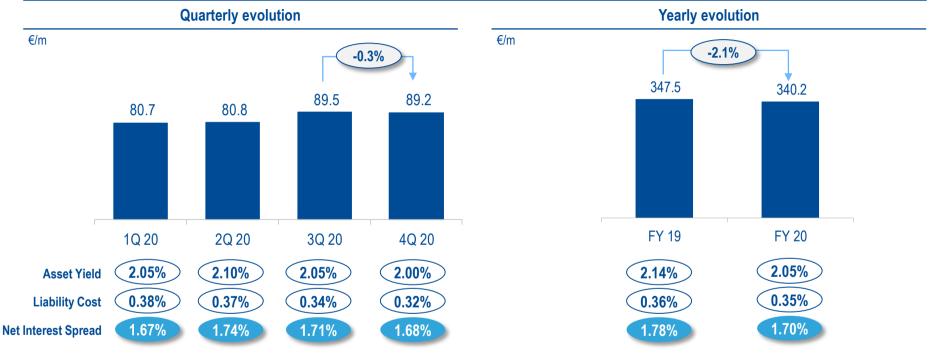




- Net operating income at €64.7m, +23.7% q/q with strong contribution of both revenues and costs, resulting in positive jaws
- FY net operating income crossing €200m, +8.3% y/y thanks to decisive costs reduction, ahead of the schedule, more than offsetting lockdown driven, sector wide pressure on revenues

Net Interest Income

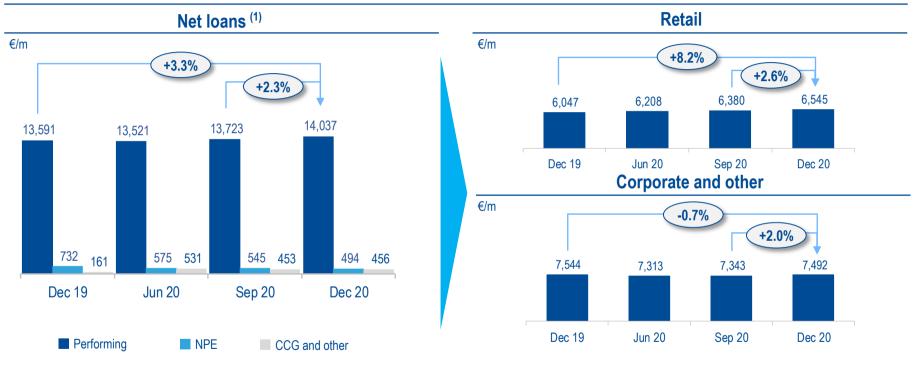




- Stabilisation of NII in Q4 at €89m with improving asset mix reducing pressure on lending yields
- FY NII at €340m, strongly supported by the 2H results

Net Customer Loans

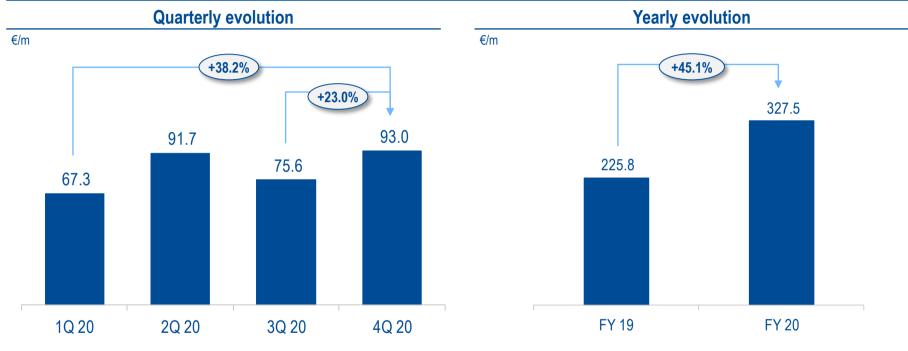




• Retail loans up by 8.2% y/y supported by the growth in Q4 by 2.6%, driving total loans dynamic to 3.3% y/y

New Production of Consumer Loans

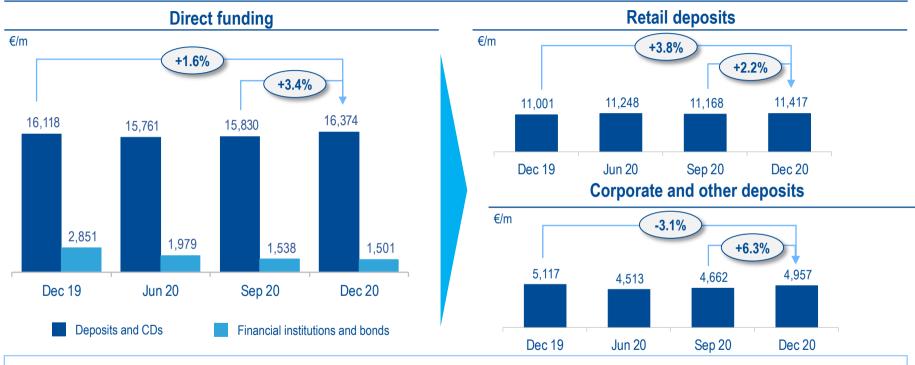




New consumer loans up by 45.1% y/y thanks to strong commercial focus

Funding Composition

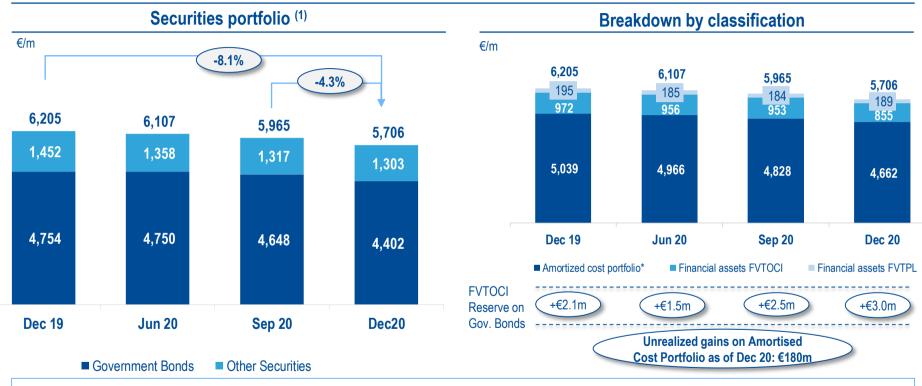




 Retail deposits up 3.8% y/y, while Corporate deposits -3.1% y/y, following selective and price driven approach, despite Q4 dynamics mainly reflecting Government liquidity measures

Securities Portfolio Breakdown

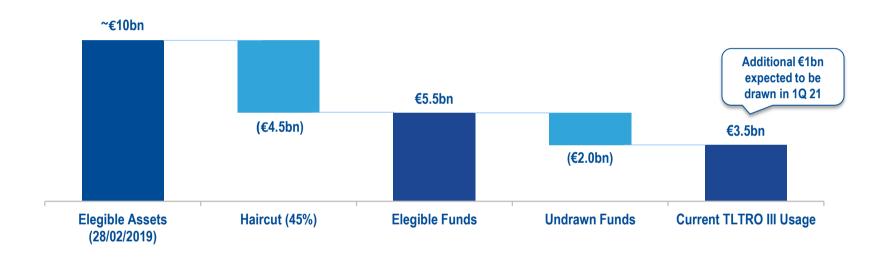




• Continued gradual reduction in securities portfolio, -8.1% y/y, in line with Plan strategy

Focus on TLTRO III

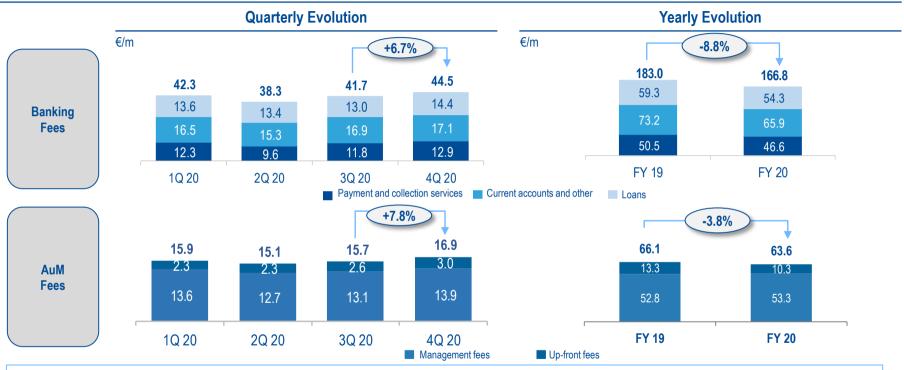




- TLTRO III facility currently drawn for an amount equal to €3.5bn (64% of the eligible funds)
- Further usage of €1bn expected in 1Q 2021, with room for additional €1bn thereon

Net Fee and Commission Income

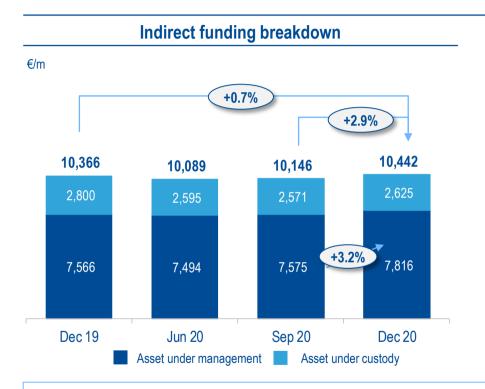


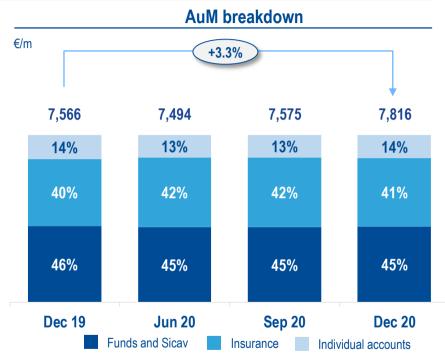


- Strong rebound of both banking and AuM fees in Q4, driven by growth in all key categories thanks to increased customers' activity
- FY fees dynamic reflects lockdown impact

Indirect Funding



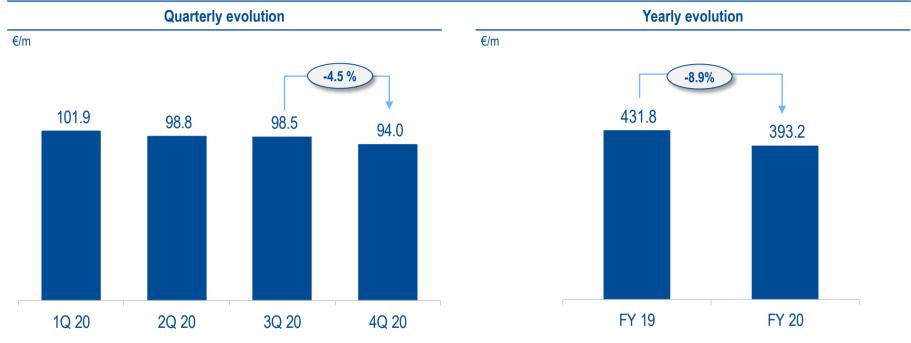




Indirect funding up 0.7% y/y thanks to Q4 growth

Total Operating Costs

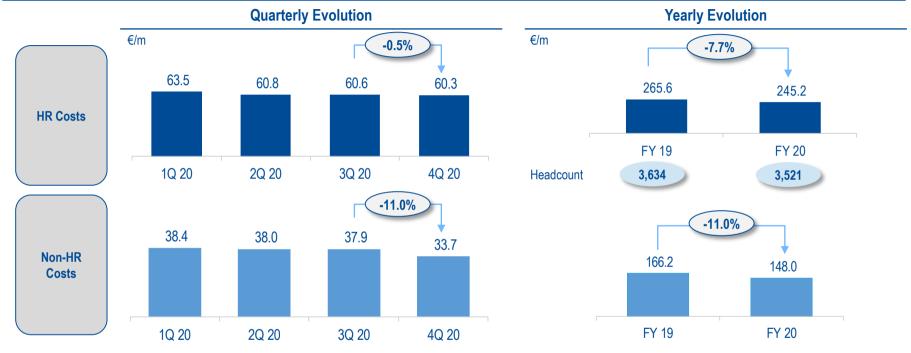




- FY costs -8.9% y/y, reaching the business plan target ahead of the schedule
- Excellent Q4 costs reduction by 4.5% q/q thanks to further operational savings

HR and Non-HR Costs Evolution

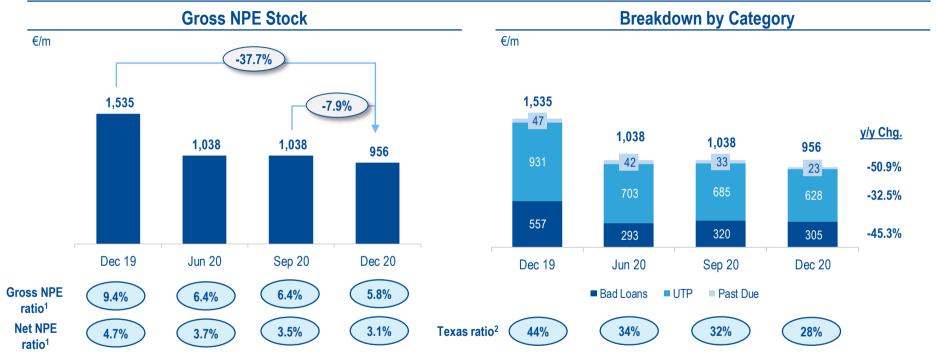




- FY HR costs -7.7% y/y leveraging on natural attrition
- Double digit y/y decrease of FY Non–HR costs thanks also to excellent Q4 (-11% q/q) mainly driven by contracts renegotiations savings

Gross NPE Stock





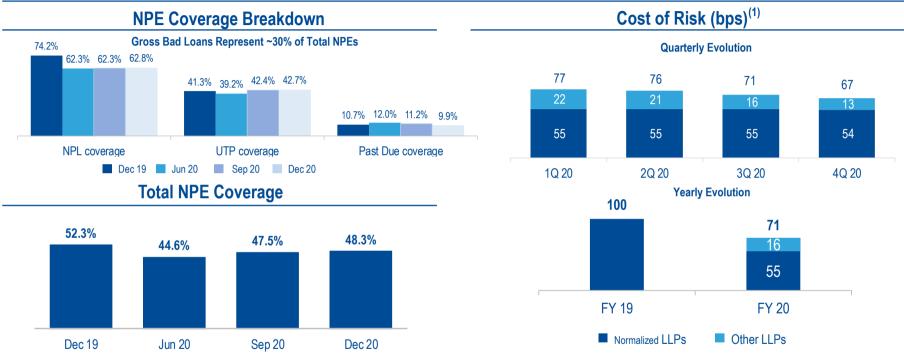
- NPE ratio improved further q/q to 5.8% and down by 360 bps y/y, ahead of the Plan target level . Net NPE ratio improved to 3.1%, -160 bps y/y
- Texas ratio improved to 28%

(2) Net NPE/Net Equity.

⁽¹⁾ Excluding Government bonds classified in the 'Amortized Cost' category.

Coverage and Cost of Risk





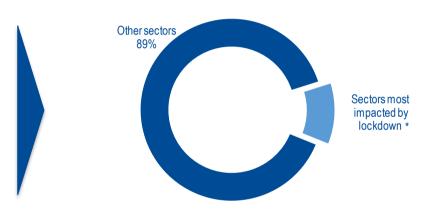
- Improvement of UTP coverage to 42.7%, Bad loans to 62.8% and Total coverage to 48.3% in Q4
- Q4 CoR at 67bps, with normalized CoR at 54 bps.

Focus on Moratoria Exposures



Moratoria Exposures

| | # Clients | Instalments suspended | GBV (€bn) | % comp. |
|----------------|-----------|--------------------------|-----------|---------|
| Stage 1 | 14,509 | 368 | 2,213 | 89.4% |
| o/w Households | 5,740 | 40 | 350 | |
| o/w SMEs | 3,628 | 328 | 1,237 | |
| Stage 2 | 2,079 | 35 | 254 | 10.3% |
| o/w Households | 1,036 | 7 | 55 | |
| o/w SMEs | 368 | 28 | 113 | |
| Stage 3 | 81 | - | 9 | 0.3% |
| Total | 16,669 | 403 | 2,476 | 100% |



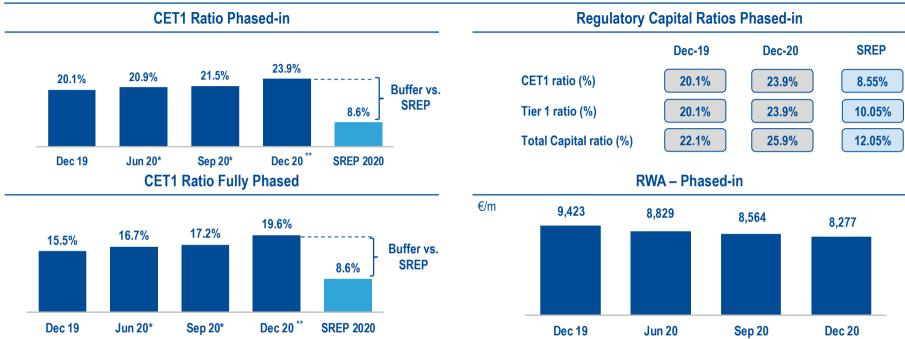
- €2.4bn loans under moratoria of which 90% in stage 1
- Special monitoring processes with dedicated teams put in place since Q2

- 11% of total moratoria refer to sectors most impacted by the lockdown
- 80% moratoria granted to clients with Mid-High ratings

* Hotels, Restaurants, Travels

Capital





- CET1 FL at 19.6% up by 410bps y/y
- Ample room for further future capital distribution, on the back of substantial excess capital

^{*} Net profit of the period not included

^{**} After dividends

DTA Overview



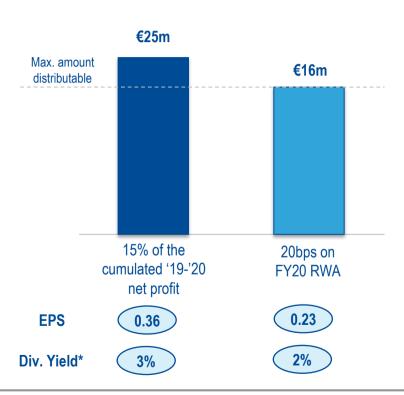
• Additional upside with c. €180m of off-balance sheet DTA, to be utilised either over time on a standalone basis (~€30m yearly over the Plan horizon) or through the accelerated path in the context of M&A combination

| DTAs | Definition | Regulatory treatment based on CRR / CRD IV | 31/12/2020 (€m) |
|--------------------------------------|--|---|-----------------|
| DTAs from tax losses carried forward | DTAs from fiscal losses and from ACE deductions Recoverable only if there is positive taxable income Can be carried forward indefinitely | Fully Loaded: 100% deducted from Regulatory Capital (CET1) | 81 |
| Convertible DTAs | DTAs related to write-downs of loans, goodwill and other intangibles Convertible into tax credits under Law 214/2011 | • Fully Loaded: Included in RWAs and risk-weighted at 100% | 377 |
| Other DTAs | DTAs from temporary differences and other DTAs Can be used only in case of tax gains | Fully Loaded: deducted from CET1 when above thresholds for capital deductions or risk weighted at 250% for amount below threshold | 205 |
| Total DTAs ON balance sheet | | | 663 |
| DTAs NOT recorded on balance sheet | DTAs generated from fiscal losses Can be reversed to balance sheet depending on profitability test | N.A. | ~180 |



Back to Dividend Distribution





- Proposed dividend within limits set by the regulators** (0.2% of RWA) amounting to €16m cash to be paid in 1H 2021
- €0.23 dividend per share with 2% dividend yield
- Significant capital excess post dividend payment, creating room for further distribution

^{*}Calculated on closing price as of 5th Feb. 2021

^{**} Bank of Italy recommendation published on 16th Dec. 2020

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Outlook



4Q results leading to sustainable profitability on the path to deliver Business Plan '23 net profit with linear progression throughout the business plan period

| | Description | 2021 Outlook | 2023 BP Targets Outlook | Memo: 2023 BP Targets |
|--------------|---|-----------------|----------------------------|--------------------------|
| Revenues | Increase in the contribution of consumer loans to NII, AuM penetration growth, increase in customer base, TLTRO benefits | • | √ | €678m |
| Cost base | Strong delivery of business plan efficiency initiatives, well ahead of schedule, easing further execution | = | ✓ | €380m* |
| Cost of Risk | Maintaining high standards in new lending, strong focus on customers in moratoria | ≤ | ✓ | ~50bps |
| Net Profit | Firmly on path to deliver '23 target albeit with different composition Off-balance DTA provides additional assurance for net profit Plan targets | • | ✓ | €138m |

Potential to exceed the 2023 ROE target of the Plan (>8%) through excess capital distribution

^{*} Net of System Charges consistent with the current reclassified P&L statement.

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Conclusions



- Net profit at €113m doubled y/y benefiting from complete change in operational model and new corporate culture
- Significant costs reduction for the second year in a row (-9% y/y)
- Gross NPE ratio cut to 5.8%, by half in comparison with the starting point of the business plan
- Strong increase in CET1 ratio FL to 19.6% thanks to business mix improvement and supportive regulatory changes
- High capital creates room for potential increase in the shareholders remuneration
- On track to deliver ambitious 2021 and 2023 business plan targets

€0.23 per share dividend proposal for 2021, in line with regulator guidance





Reclassified Balance Sheet – Assets



€/000

| ASSETS | 31/12/2020 | 31/12/2019 | Change |
|---|------------|------------|---------|
| Cash and cash equivalents | 173,104 | 190,434 | -9.10% |
| Financial assets at fair value through profit or loss | 188,663 | 195,113 | -3.31% |
| Financial assets at fair value through other comprehensive income | 855,467 | 971,765 | -11.97% |
| Loans and receivables with banks | 1,554,955 | 1,835,844 | -15.30% |
| Loans and receivables with customers | 19,648,291 | 19,523,742 | 0.64% |
| Equity investments | 20,573 | 19,074 | 7.86% |
| Property, equipment and investment property and intangible assets (1) | 541,772 | 595,775 | -9.06% |
| Non-current assets held for sale and disposal groups | 11,730 | 93,196 | -87.41% |
| Other assets (2) | 887,117 | 915,057 | -3.05% |
| Total assets | 23,881,672 | 24,340,000 | -1.88% |

⁽¹⁾ Includes items "90. Property, equipment and investment property" and "100. Intangible assets"

Reclassified Balance Sheet – Liabilities and Equity



€/000

| LIABILITIES AND EQUITY | 31/12/2020 | 31/12/2019 | Change |
|---|------------|------------|----------|
| Due to banks | 3,539,993 | 2,896,993 | 22.20% |
| Direct funding from customers (1) | 17,875,769 | 18,968,871 | -5.76% |
| Financial liabilities held for trading | 80 | 26 | n.s. |
| Hedging derivatives | 159,057 | 153,051 | 3.92% |
| Liabilities included in disposal groups classified as held for sale | - | 3,581 | -100.00% |
| Other liabilities | 384,656 | 438,267 | -12.23% |
| Provisions for specific purpose (2) | 147,682 | 222,919 | -33.75% |
| Equity attributable to non-controlling interests | 21 | 23 | -8.70% |
| Equity (3) | 1,774,414 | 1,656,269 | 7.13% |
| Total liabilities and equity | 23,881,672 | 24,340,000 | -1.88% |

⁽¹⁾ Includes item "10. Financial liabilities measured at amortised cost: b) due to customers; c) securities issued"

⁽²⁾ Includes items "60. Tax liabilities", "90. Post-employment benefits" and "100. Provisions for risks and charges"

⁽³⁾ Includes items "120. Valuation reserves", "150. Reserves", "160. Share premium reserve", "170. Capital", "180. Treasury shares" and "200. Profit for the year"

Reclassified Income Statement



€/000

| ITEMS | 2020 | 2019 | Chg |
|--|-----------|-----------|---------|
| Net interest income | 340,185 | 347,463 | -2.09% |
| Net fee and commission income | 230,416 | 249,103 | -7.50% |
| Dividends and similar income | 761 | 1,231 | -38.18% |
| Profit of equity-accounted investments | 2,724 | 2,179 | 25.01% |
| Net trading, hedging income (expense) and profit (loss) on sales/repurchases of assets at FVOCI | 3,385 | 7,966 | -57.51% |
| Other operating net income | 16,862 | 9,481 | 77.85% |
| Operating income | 594,333 | 617,423 | -3.74% |
| Personnel expenses | (245,245) | (265,608) | -7.67% |
| Other administrative expenses | (104,632) | (121,291) | -13.73% |
| Amortisations on property, equipment and investment property and intangible assets | (43,367) | (44,858) | -3.32% |
| Operating costs | (393,244) | (431,757) | -8.92% |
| Net operating profit | 201,089 | 185,666 | 8.31% |
| Impairment or reversal of impairment and modification gains (losses) | (113,244) | (157,100) | -27.92% |
| Net profit on derecognition of assets at the amortised cost and net profits on other assets at FVTPL | 13,489 | 28,307 | -52.35% |
| Net accruals to provisions for risks and charges | (591) | (10,189) | -94.20% |
| Net gains on sales of investments and impairment losses on property, equipment and investment property and intangible assets | 29,607 | 3,985 | n.s. |
| Banking system charges | (26,282) | (20,612) | 27.51% |
| Pre-tax profit from continuing operations | 104,068 | 30,057 | n.s. |
| Income taxes | 9,125 | 26,181 | -65.15% |
| Post-tax profit from continuing operations | 113,193 | 56,238 | 101.27% |
| Loss for the year attributable to non-controlling interests | 3 | 002 | 50.00% |
| Profit for the year | 113,196 | 56,240 | 101.27% |