#### PROJECT OF A PARTIAL NON-PROPORTIONAL AND ASYMMETRIC DEMERGER OF UNICREDIT SERVICES S.C.p.A.

#### IN FAVOUR OF

#### UNICREDIT S.p.A.

(according to article 2506 and followings of the Italian Civil Code)

The Board of Directors of **UNICREDIT SERVICES S.C.p.A.** (hereinafter "**UCS**" or "**Demerged Company**") and UniCredit S.p.A. (hereinafter, "**UC**" o "**Beneficiary Company**") have drafted and prepared the following project of partial non-proportional and asymmetric demerger of UCS in favor of UC (hereinafter, the "**Demerger**"), pursuant to articles 2506-bis, 2501-ter and 2505-bis of the Italian Civil Code, as referred to in article 2506-ter, clause 5 of the Italian Civil Code.

#### 1. COMPANIES WHICH ARE PARTIES OF THE DEMERGER

#### <u>Demerged Company</u>

UNICREDIT SERVICES S.C.p.A.

- Registered Office in Milan (MI) Via Livio Cambi n.1;
- Share Capital Euro 237,523,160, fully paid in, divided into 237,523,160 shares with a nominal value of 1 Euro each;
- Registration number with the Companies Register of Milano-Monza—Brianza-Lodi, Fiscal Code and VAT n.: 12086630154;
- R.E.A. MI-1525554;
- Company belonging to the UniCredit Banking Group, Banking Group Register n.
   2008.1;

#### Beneficiary Company

UNICREDIT, SOCIETÀ PER AZIONI, in short UNICREDIT S.P.A.

- Registered Office and Head Office in Milan, Piazza Gae Aulenti 3 Tower A;
- Share Capital Euro 20,940,398,466.81 fully paid in;
- Registration number with the Companies of Milano-Monza—Brianza-Lodi, Fiscal Code and VAT n.: 00348170101;

- R.E.A. MI 992
- Registered in the Register of Banking Groups and Parent Company of the UniCredit Banking Group - Register of Banking Groups n. 02008.1 - Cod. ABI 02008.1 - Member of the National Interbank Deposit Guarantee Fund and of the National Compensation Fund;

#### 2. TYPE OF DEMERGER

Given that the Beneficiary Company holds the 99,9% of the share capital of the Demerged Company, the Demerger will be regulated according to the simplified procedure set forth in article 2505-bis of the Italian Civil Code, as referred to by article 2506-ter of the Italian Civil Code.

The Demerger consists in the assignment — by the Demerged Company to the Beneficiary Company — of the Demerged Company's compendium related to the management of real estate assets and the operations activity carried out in Italy in favor of Italian customers, essentially consisting of assets, liabilities, resources, rights, obligations, responsibilities, powers, encumbrances, expectations and, in general, any subjective and substantial situation relevant to the real estate management and the operations activity (hereinafter, the "Demerged Compendium" or "Compendium").

In particular, the partial Demerger, which is asymmetric and non-proportional, will be carried out without allocating shares of the Beneficiary Company to the shareholders of the Demerged Company but with a reduction of the share capital of the latter on the basis of the identified exchange ratio. The unanimous consent of the shareholders of the Demerged Company, according to article 2506 clause 2 of the Italian Civil Code will be requested during the extraordinary shareholders' meeting.

Therefore, it is noted that, according to the combined provisions of article 2505-bis clause 1 and 2506-ter, of the Italian Civil Code and in compliance with the procedural simplifications referred therein, the report of the experts, pursuant to article 2501-sexies, of the Italian Civil Code, as referred to in article 2506-ter clause 3, Italian Civil Code, will not be drafted.

As the above experts' report will not be produced, to ensure a fair exchange ratio, the Demerged Company and the Beneficiary Company have jointly appointed an independent advisor, identified in PricewaterhouseCoopers Advisory S.p.A. (hereinafter, "Advisor"), in order to perform the valuations analyses required to identify the fair value range for the exchange ratios.

In particular, in carrying out the valuation analyses, the Advisor has applied the unlevered discounted cash-flows method ("DCF"). DCF is inspired by the general concept that the fair value of a company or a branch of a company is equal to the discounted value of the following two elements:

- the cash flows that it will be able to generate over the forecast period;
- the residual value, *i.e.* the value of the business as a whole from the period after the forecast period.

In the approach that considers operating cash flows (unlevered approach), to obtain the economic value of the operating invested capital (Enterprise Value), the operating Free Cash Flow (FCF) is taken into account which is then discounted at the WACC (Weighted Average Cost of Capital). The resulting value is adjusted by the net financial position at the reference date of the valuation, and by the value of any non-operating assets (Surplus Assets) to arrive at the value of the economic capital (Equity Value).

In the case at hand, being a partial non-proportional and asymmetric demerger, the valuation analyses and, therefore, the use of the DCF involved both the Demerged Compendium and UCS (prior to the effects of the Demerger). The DCF has been developed starting from: (i) the balance sheets and income statements of the Demerged Compendium and of UCS at December 31, 2018 and (ii) their 2019-2023 forecasts, each of which were based on their projected costs and to which mark-ups were applied – for the relevant segment (ICT, Operations and Real Estate) – which were derived from the analysis of balance sheets of not listed Italian companies.

Furthermore, as better described below, the minority shareholders of the Demerged Company are granted the right to have their shares purchased for an amount determined in accordance with the criteria expressed for the right of withdrawal.

Given that a Bank, id est the Beneficiary Company, is participating in the Demerger, the authorisation procedure set forth in article 57 of Italian Legislative Decree no. 385/1993 (hereinafter, "TUB"), described in full in the Bank of Italy Circular no. 229 of 21 April 1999 concerning demerger transactions involving banks, applies.

#### 3. BY-LAWS OF THE COMPANIES PARTCIPATINGTO THE DEMERGER

#### 3.1 By-laws of the Demerged Company

The by-laws of UCS will be amended in article 5 in light of the capital reduction, which shall be approved by the Extraordinary Shareholders' meeting of the Demerged Company called for the

Demerger, equal to the Demerged Compendium through the annulment of 43,363,745 shares on the basis of the exchange ratio detailed in the following point 5).

The text of the by-laws, reflecting the amendment of article 5 above described, is attached to this project under letter "A".

#### 3.2 By-laws of the Beneficiary Company

The UC by-laws is not subject to amendments.

#### 4. FINANCIAL ELEMENTS CONSTITUING THE DEMERGED COMPENDIUM TO BE TRANSFERRED TO THE BENEFICIARY COMPANY

The financial situations set forth in article 2501-quater of the Civil Code, as referred in article 2506-ter of the Italian Civil code, are respectively the financial statements of the Demerged Company as at 31 December 2018 approved by the shareholders' meeting on 8 April 2019 and the financial statements of the Beneficiary Company as at 31 December 2018 approved by the shareholders' meeting on 11 April 2019 (hereinafter, the "Financial Situations").

The Demerged Company will transfer to the Beneficiary Company all the assets and liabilities relevant to the Demerged Compendium in the amount existing at the effective date of the transaction. The document attached to this project under letter "B" indicates, for the Demerged Company, the financial elements each composing the Demerged Compendium, as indicated in the financial position of the Demerged Company as at 31 December 2018.

As a result of the Demerger, following the transfer to the Beneficiary Company of the Demerged Compendium as above described, the Net Equity of the Demerged Company will decrease of an amount equal to Euro 25,228,581, with the following impacts:

- Euro 43,363,745, as share capital reduction;
- Euro 18,135,164, as an increase of the extraordinary reserve.

Furthermore, a document summarizing the variations of UCS Net Equity, due to the Demerger, is attached to this project under letter "C".

The Demerged Company will transfer to the Beneficiary Company all the assets and liabilities relevant to the Compendium in the amount existing at effective date, taking into account, therefore, changes deriving from operational dynamics after 31 December 2018.

In order to maintain unchanged the exchange ratio, as defined in the following point 5, any difference in the Demerged Compendium's assets and liabilities consistency which may occur

between 31 December 2018, reference date for the financial statement of the transaction, and the effective date of the transaction, due to the ordinary business dynamics and/or to a more precise identification of the items themselves, will be settled through debits and credits between the Demerged Company and the Beneficiary Company. Such settlement will not imply amendments in the net equity consistency of the Compendium transferred to the Beneficiary Company. Similarly, any qualitative difference of the assets and liabilities due to the business dynamics will not determine amendments of the net equity of the Compendium. In the event that, due to such differences, a material difference would occur with reference to the financial statement of the Compendium as at 31 December 2018<sup>1</sup>, the financial situation of the Compendium as at the effective date will be submitted to the Board of Directors of the Beneficiary Company and Demerged Company prior to the settlement through debits and credits.

All the assets and liabilities of the Demerged Company not related to the Compendium will remain in the equity of the Demerged Company. In this regard, the following is the effective net equity amount remaining in the Demerged Company: Euro 341,466,670 (threehundred fortyonemillion fourhundredsixtysix sixhundredseventy /00).

The Demerger will not trigger the liquidation of the Demerged Company which shall continue to exist.

#### 5. EXCHANGE RATIO OF THE SHARES AND RIGHTS OF THE SHAREHOLDERS

As mentioned above, since the Demerger is non-proportional and asymmetric it will be carried out without allocating shares of the Beneficiary Company but with a reduction of the share capital of the Demerged Company.

In this context, the exchange ratio will result from the ratio between: (i) the value (fair value) of the Demerged Compendium and (ii) the value (fair value) per share of the Demerged Company prior to the Demerger, in order to quantify the shares owned by the Beneficiary Company to be cancelled, according to the following formula:

value(fair value) of the Compendium

value (fair value) per share of the Demerged Company

= no. of shares to be cancelled

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<sup>&</sup>lt;sup>1</sup> On the basis of the analysis carried out, the unbalance of the variations in the Compendium's assets and liabilities, deriving from the application of IFRS16 effective from 1st January 2019, is not deemed material in relation to such variations and, therefore, also such unbalance shall be settled through debits and credits.

In this way, in light of the annulment of the shares belonging only to UC, the minority shareholders of the Demerged Company will increase the percentage of their participation in the share capital of the Demerged Company.

In light of the above, the Demerged Company will proceed to reduce its share capital by cancelling no. 43,363,745 shares owned by the Beneficiary Company, against a book value shareholders' equity in the Demerged Compendium of Euro 25,228,581. Accordingly, the share capital of the Demerged Company will decrease from the current Euro 237,523,160 (twohundredthirtysevenmillion fivehundredtwentythreethousands onehundredsixty) to Euro 194,159,415 (onehundredninetyfourmillion onehundredfiftyninethousands fourhundredfifteen).

The transfer of the Demerged Compendium will produce effects on the net equity of the Beneficiary Company but the share capital of the Beneficiary Company will be unaffected

In this regard, it should be noted that, based on the value range identified by the Advisor on the basis of the valuation analyses carried out, the directors of the companies involved in the Demerger have set the exchange ratio at the middle value of 43,363,745. The Advisor has also confirmed that the approach taken is appropriate. The Financial Situations and the Report of the Administrative Body prepared according to article 2506-ter clause 1 and clause 2 of the Italian Civil Code will remain available, according the law, during the thirty days prior to the shareholders' meeting of the Demerged Company and the Board of Directors of the Beneficiary Company.

As a consequence of the Demerger, the share capital of the Demerged Company will be distributed as follows:

- 1. shareholder UniCredit owner of n. 194,159,315 shares with a nominal value of Euro 1 (one) each, for a total nominal value of Euro 194,159,315, will be the holder of 99,99994850%;
- 2. shareholder "UniCredit Bank AG", owner of n. 20 (twenty) shares with a nominal value of Euro 1 (one) each, for a total nominal value of Euro 20 (twenty) will be the holder of 0,00001030%;
- 3. shareholder "Fineco Bank S.p.A.", owner of n. 20 (twenty) shares with a nominal value of Euro 1 (one) each, for a total nominal value of Euro 20 (twenty) will be the holder of 0,00001030%
- 4. shareholder "UniCredit Factoring S.p.A.", owner of n. 20 (twenty) shares with a nominal value of Euro 1 (one) each, for a total nominal value of Euro 20 (twenty) will be the holder of 0,00001030%

- 5. shareholder "Cordusio Società Fiduciaria per Azioni", owner of 10 (ten) shares with a nominal value of 1 (one) Euro each, for a total nominal value of 10 (ten) Euro, will be the holder of 0.00000515%:
- 6. shareholder "Cordusio Sim S.p.A.", owner of 10 (ten) shares with a nominal value of 1 (one) Euro each, for a total nominal value of 10 (ten) Euro, will be the holder of 0.00000515%;
- 7. shareholder "Société Générale Securities Services S.p.A.", owner of 20 (twenty) shares with a nominal value of 1 (one) Euro each, for a total nominal value of 20 (twenty) Euro, will be the holder of 0.00001030%.

As stated previously, the minority shareholders of UniCredit Services are granted the right to have their shares purchased by UC for an amount determined in accordance with the criteria for the exercise of the right of withdrawal under article 2437-ter of the Italian Civil Code, equal to Euro 1.9 per share. In particular, this value has been determined on the basis of a fair value range identified by the Advisor, with reference to the Fair Value per share of UniCredit Services (prior to the Demerger), opting for the middle value of the fair value range. Furthermore, the criteria used to determine such value have received the positive opinion of the Board of Statutory Auditors of UCS, as well as of the external auditors of UCS.

The minority shareholders of the Demerged Company, should they not agree with the transaction, may exercise their right to have their shares in UniCredit Services purchased by UC starting from the registration date of this project with the Companies' Register of Milan-Monza-Brianza-Lodi and up to and including the fifteenth day prior to the date set for registering the shares for the purpose of exercising their voting rights at the extraordinary shareholders' meeting of UCS. Such notification shall be made in such a way as to guarantee proof of receipt and addressed to UniCredit S.p.A., Piazza Gae Aulenti 3 – Tower A – 20154 Milano.

UC is available to sign the contract for the purchase of the shares of UCS within 5 days of receiving the above-mentioned notice. In this regard, it is noted that the effectiveness of such contract will be subject to the unanimous approval of the Demerger Plan by the shareholders' meeting of UniCredit Services.

In the event the shareholder declares his intention to exercise the right to sell, but he/she intends to challenge the above-mentioned liquidation value, the following procedure will be followed. The shareholder must submit his/her objection along with his/her assertion to exercise the right to sell its UCS shares to UC. In such case, the shares will be transferred accordingly within the terms set forth in the preceding paragraph and at the value determined in the Project,

even though the sale value may be subject to adjustment. The opposing shareholder may, in fact, apply to the Competent Court to appoint an expert who will be called upon to definitively and irrevocably determine the liquidation value within 90 days from the exercise of the aforementioned right, by way of a sworn report. The expert will proceed - also with regard to expenses - in accordance with art. 1349 of the Italian Civil Code. If the liquidation value determined by the expert is higher than that indicated in this Project, UC shall pay the shareholder to be liquidated any additional amount to the price already paid. Conversely, if the value determined by the expert is lower, the shareholder in question shall refund the difference to UC.

#### 6. LEGAL EFFECTS OF THE DEMERGER

The demerger deed will indicate the effective date of the Demerger vis-à-vis third parties. Such effective date may be subsequent to the registration date with the competent Companies Register of Milan, where the Beneficiary Company is registered, according to article 2506-quater of the Italian Civil Code.

#### 7. EFFECTIVE DATE OF THE TRANSACTION ON THE FINANCIAL STATEMENTS OF THE BENEFICIARY COMPANY AND OF THE TAX EFFECTS OF THE DEMERGER

The Demerger shall take effect and shall trigger ex lege (also for accounting and fiscal purposes) the transfer to the Beneficiary Company of the assets and liabilities related to the Demerged Compendium previously owned by the Demerged Company starting from the effective date indicated in the demerger deed.

#### 8. PROFIT SHARING

Considering that the Demerger does not require a capital increase of the Beneficiary Company, no new UC shares will be issued. Consequently, there are not newly issued shares in relation to which the date from which they will participate in the profits must be specified.

#### 9. TREATMENT THAT MAY BE RESERVED FOR PARTICULAR CATEGORIES OF SHAREHOLDERS AND HOLDERS OF SECURITIES OTHER THAN SHARES

There are not particular categories of shareholders nor holders of securities other than shares in relation to which it is envisaged a special or privileged treatment.

#### 10. SPECIAL ADVANTAGES IN FAVOUR OF THE DIRECTORS.

No benefit or advantage is envisaged for the directors of the companies participating to the Demerger.

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#### Attachments:

- "A" By-laws of the Demerged Company;
- "B" Representation of the Assets and Liabilities forming the Demerged Compendium;
- "C" Summary of changes in the accounting net equity of the Demerged Company.

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#### **UNICREDIT SpA**

Signed by Ranieri de Marchis

#### **UniCredit Services S.C.p.A.**

#### **STATUTO**

#### TITOLO I

DENOMINAZIONE - SEDE - DURATA - OGGETTO

#### ARTICOLO 1

E' costituita, ai sensi dell'articolo 2615-ter del codice civile una Società Consortile in forma di Società per Azioni, denominata "UniCredit Services S.C.p.A.".

La Società fa parte del Gruppo Bancario UniCredit. In tale qualità essa è tenuta ad osservare – e a far osservare alle sue controllate - le disposizioni che la Capogruppo emana, nell'esercizio dell'attività di direzione e coordinamento, ivi comprese quelle per l'esecuzione delle istruzioni impartite dalla Banca d'Italia nell'interesse della stabilità del Gruppo. Gli Amministratori della Società forniscono alla Capogruppo ogni dato e informazione per l'emanazione delle predette disposizioni, nonché ogni dato e informazione riguardante l'attività propria e delle proprie partecipate.

#### ARTICOLO 2

La società ha sede legale in Milano.

Il Consiglio di Amministrazione ha facoltà di istituire e di sopprimere in Italia ed all'estero, filiali, sedi secondarie, uffici distaccati, rappresentanze o recapiti.

#### ARTICOLO 3

La durata della società è fissata fino a tutto il 31 dicembre 2050 e potrà essere prorogata con deliberazione dell'Assemblea straordinaria dei Soci.

#### ARTICOLO 4

La società ha per oggetto gli scopi indicati dall'articolo 2602 del codice civile, primo comma, relativamente all'esercizio, in ambito nazionale e internazionale, diretto o per il tramite di società partecipate, dell'attività di carattere ausiliario a quelle del Gruppo di appartenenza tra cui la gestione e



fornitura di sistemi informativi e delle infrastrutture tecniche, la prestazione di servizi amministrativi e contabili, di servizi logistici, la gestione degli acquisti di beni e servizi nonché lo svolgimento di servizi di consulenza o a presidio della sicurezza fisica ed informatica e servizi di gestione ed amministrazione di immobili.

La società potrà svolgere, a titolo esemplificativo ma non esaustivo, le seguenti attività:

- la fornitura di servizi operativi, amministrativi ed informatici; la gestione di calcolatori elettronici e di altre risorse necessarie a conseguire l'automazione dei processi operativi; lo studio, progettazione, realizzazione e commercializzazione di servizi, programmi e sistemi applicativi per l'elaborazione automatica di dati, ivi inclusa l'acquisizione, vendita e commercializzazione dei relativi diritti di proprietà industriale e/o intellettuale, nonché la fornitura di manutenzione di apparecchiature hardware con esclusione di ogni attività di produzione dell'hardware;
- la prestazione di servizi amministrativi e contabili, l'analisi e lo sviluppo dei relativi processi operativi, lo studio, la progettazione, la realizzazione e la commercializzazione di servizi, programmi e sistemi applicativi per l'elaborazione automatica dei dati;
- la prestazione di servizi di elaborazione e trasmissione dati mediante l'uso di mezzi elettronici, telefonici e telematici, propri o di terzi, inclusa la prestazione di servizi di elaborazione dati e servizi strumentali ad operatori che svolgono l'attività di emissione delle carte di pagamento (cosiddetto "Card Issuing") e convenzionamento degli esercenti per l'accettazione delle stesse (cosiddetto "Merchant Aquiring");
- lo sviluppo, gestione ed erogazione di prodotti e servizi di pagamento e di gestione di banche dati;
- la prestazione di servizi di consulenza, assistenza, inclusa la prestazione di servizi di contact center multicanale, promozione, formazione e aggiornamento tecnico, realizzazione di studi e ricerche di mercato per conto proprio o di terzi. L'acquisizione, vendita e commercializzazione di diritti di proprietà industriale e/o intellettuale;
  - la gestione ed amministrazione di immobili per uso funzionale al Gruppo di appartenenza nonché con riferimento al patrimonio immobiliare di terzi. La gestione di immobili oggetto di investimento da parte dei fondi pensione del personale della società o di altra società del Gruppo di appartenenza. La prestazione di servizi tecnici, amministrativi, gestionali, di consulenza e di assistenza nel settore immobiliare, fra i quali, a puro titolo indicativo e non esaustivo, l'esecuzione di opere di manutenzione sia ordinaria che straordinaria, per il recupero e la conservazione dei beni mobili ed immobili nonché la valutazione e la stima degli stessi. In tale ambito è compreso l'esercizio, anche mediante affidamento in gestione a terzi, presso immobili

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ove sono ubicati la sede, le dipendenze e gli uffici della Società o di UniCredit S.p.A.- di attività commerciali dirette alla somministrazione di alimenti e bevande ed alla vendita al dettaglio di altri beni di consumo e generi di monopolio a dipendenti del Gruppo di appartenenza e/o al pubblico;

- lo sviluppo, gestione ed erogazione di servizi di biglietteria nonché di servizi e prodotti accessori,
   nei settori dello sport, dello spettacolo, della cultura e dei trasporti, gestiti con mezzi informatici e telematici;
- la gestione degli acquisti di beni e servizi di ogni genere, dal supporto nella predisposizione del budget sino alla finalizzazione di accordi quadro, contratti/ ordini, gestendo la relazione con i fornitori e la logistica distributiva. La prestazione di servizi di consulenza specialistica sulla materia degli acquisti. Tali attività vengono prestate a favore delle società del Gruppo ed in via sussidiaria anche a favore di terzi committenti;
- la fornitura dei servizi di sicurezza fisica attraverso la definizione ed implementazione di un adeguato livello di protezione delle strutture servite, di sicurezza delle informazioni attraverso la definizione di un adeguato livello di protezione delle infrastrutture tecnologiche di ICT, di prevenzione dei fenomeni criminosi/ fraudolenti attraverso l'esecuzione di attività antirapina ed antifrode;
- il controllo operativo delle attività svolte da parte di soggetti che, in forza di contratti di outsourcing, forniscono alle società del Gruppo servizi affini o comunque connessi all'oggetto sociale della società, con l'obiettivo di accertarne e monitorarne la conformità alle previsioni contrattuali, di legge e regolamentari applicabili.

La Società potrà svolgere ogni altra attività connessa o strumentale quale, a titolo di esempio, il servizio di help desk, di logistica, conservazione e archiviazione di documenti in favore di società del Gruppo, attività di call center e contact center nei limiti consentiti dalla normativa, nonché ogni altra attività ritenuta necessaria o comunque utile per il conseguimento dell'oggetto sociale.

La società potrà coordinare e/o avvalersi, per il perseguimento del suo oggetto sociale, delle risorse tecniche, organizzative professionali esistenti presso i soci consorziati e/o presso società da questi controllate e/o partecipate. La società potrà inoltre avvalersi di servizi prestati da joint venture o da terzi.

La società presterà i propri servizi prevalentemente nei confronti delle società del Gruppo Bancario UniCredit.



La società potrà assumere, in Italia ed all'estero, partecipazioni o interessenze, anche di maggioranza, in società aventi per oggetto attività strettamente connesse allo scopo sociale ovvero scopo analogo o affine allo scopo sociale nonché amministrare ed alienare tali partecipazioni, nel rispetto della normativa vigente.

La società può inoltre compiere tutte le operazioni immobiliari, mobiliari e finanziarie utili al raggiungimento dell'oggetto sociale. Essa può anche stipulare contratti di locazione e sublocazione di immobili con società del Gruppo o con terzi per lo svolgimento delle proprie attività.

#### TITOLO II

#### CAPITALE SOCIALE

#### ARTICOLO 5

Il capitale sociale è di Euro 237.523.160 diviso in n. 237.523.160 azioni ordinarie del valore nominale di Euro 1 ciascuna, interamente versato.

Esso potrà essere aumentato per deliberazione dell'Assemblea straordinaria dei Soci nei modi e nelle forme che questa riterrà opportuni e convenienti. I conferimenti, oltre che in denaro, potranno essere fatti anche in natura.

Il domicilio dei soci, per quanto concerne i rapporti con la Società, è quello dagli stessi indicato.

#### **NUOVA VERSIONE**

Il capitale sociale è di Euro 194.159.415 diviso in n. 194.159.415 azioni ordinarie del valore nominale di Euro 1 ciascuna, interamente versato.

Esso potrà essere aumentato per deliberazione dell'Assemblea straordinaria dei Soci nei modi e nelle forme che questa riterrà opportuni e convenienti. I conferimenti, oltre che in denaro, potranno essere fatti anche in natura.

Il domicilio dei soci, per quanto concerne i rapporti con la Società, è quello dagli stessi indicato.

#### ARTICOLO 6

Le azioni sono nominative e indivisibili; il caso di comproprietà è regolato ai sensi di legge.



Le azioni sono liberamente trasferibili per atto tra vivi, fatto salvo il diritto di prelazione nell'acquisto delle stesse riconosciuto agli altri soci. A tal fine, qualora uno dei soci intenda alienare in tutto o in parte le proprie azioni, dovrà offrire preventivamente le azioni agli altri soci indicando la quantità dei titoli da trasferire, il prezzo e le altre condizioni di vendita ed in particolare il termine fissato per l'esecuzione del contratto e il nome dell'acquirente. La disposizione che precede, applicabile anche nel caso di cessione di azioni a favore di chi sia già socio della società, non trova applicazione nel caso di cessione di azioni da parte, o a favore, della Capogruppo, purché la quota cedenda, o acquisenda, non sia superiore al 3% del capitale sociale e il singolo socio non venga a detenere, o a dismettere, a seguito di questa transazione una quota superiore al 3%.

L'offerta di cui al precedente comma dovrà essere fatta con lettera raccomandata A.R. indirizzata agli altri soci, come risultanti dal Libro Soci, i quali dovranno, entro 15 giorni dal ricevimento della suddetta comunicazione, dichiarare se intendono acquistare, in tutto o in parte, le azioni poste in vendita. Tale dichiarazione dovrà avvenire a mezzo di lettera raccomandata A.R.

Se taluno dei soci non intende esercitare il proprio diritto di prelazione deve comunque darne, entro il termine indicato nel comma precedente, comunicazione al socio offerente; in tal caso il relativo diritto si accresce proporzionalmente agli altri soci, che dovranno esserne informati dal socio offerente mediante lettera raccomandata A.R. entro 10 giorni dalla scadenza di cui sopra. Detti soci potranno esercitare il loro diritto entro i 15 giorni successivi alla data di ricevimento, dandone comunicazione, con lo stesso mezzo, al socio offerente.

La prelazione esercitata dai soci sarà valida ed efficace solo se riguardi complessivamente, anche a seguito dell'accrescimento, la totalità delle azioni offerte.

Nel caso che nessuno dei soci eserciti la prelazione, come pure nel caso che la prelazione esercitata dai soci non riguardi complessivamente la totalità delle azioni offerte, queste potranno essere liberamente cedute al previsto cessionario, al medesimo od al più alto prezzo rispetto a quello comunicato dal socio offerente e nel rispetto del termine indicato nella stessa comunicazione. In tal caso le dichiarazioni di esercizio della prelazione si intenderanno prive di effetto ed il socio offerente ne darà comunicazione ai soci prelazionari.

Qualora più soci dichiarino di voler esercitare il diritto di prelazione relativamente ad un numero di azioni uguale o complessivamente superiore all'ammontare delle azioni messe in vendita dal socio offerente, queste ultime saranno ripartite tra i prelazionari in proporzione alle rispettive azioni di

partecipazione da calcolare sulla parte del capitale sociale rappresentato dalle azioni possedute dai prelazionari.

Le disposizioni del presente articolo non si applicano, invece, quando tutti gli altri soci abbiano preventivamente manifestato per iscritto al cedente il loro consenso al compimento dei negozi sopra indicati.

Il compimento dei negozi sopra indicati in violazione delle norme del presente articolo sarà privo di effetto nei confronti sia della società sia degli altri soci.

In caso di pegno, usufrutto o riporto sulle azioni, il diritto di voto dovrà comunque permanere in capo al socio concedente; in caso di aggiudicazione pubblica o giudiziaria delle azioni, di esecuzione mobiliare, di fallimento o di altra procedura concorsuale, il diritto di prelazione potrà essere esercitato al prezzo determinato nell'ambito di tali procedure.

#### TITOLO III

#### **ASSEMBLEA**

#### ARTICOLO 7

L'Assemblea è ordinaria o straordinaria ai sensi di legge e si riunisce presso la sede sociale o in altro luogo che sia indicato nell'avviso di convocazione, purché nell'ambito del territorio di paesi appartenenti all'Unione Europea.

L'Assemblea ordinaria è convocata almeno una volta all'anno entro centoventi giorni dalla chiusura dell'esercizio sociale per deliberare sugli oggetti attribuiti dalla legge e dallo statuto sociale alla sua competenza.

L'Assemblea straordinaria è convocata ogni qualvolta si renda necessario ed in tutti i casi previsti dalla legge.

L'Assemblea sia ordinaria che straordinaria è convocata dal Consiglio di Amministrazione, mediante avviso inviato ai Soci all'indirizzo di cui all'articolo 5, comma 3, nei termini di legge, tramite fax o lettera raccomandata con avviso di ricevimento, ovvero altro mezzo telematico indicato dal socio ed idoneo a fornire la prova dell'avvenuto ricevimento.

L'avviso di convocazione indicherà la data, l'ora, il luogo della riunione e gli eventuali luoghi da quali si può partecipare mediante mezzi di telecomunicazione come *infra* specificato nonché l'ordine del giorno stabilito da chi eserciti il potere di convocazione a termini di legge e di Statuto, sulla base, nel caso in cui la convocazione sia effettuata su richiesta dei soci, delle indicazioni contenute nella stessa.

L'Assemblea è regolarmente costituita e può validamente deliberare, anche in mancanza di tali formalità, quando sia rappresentato l'intero capitale sociale e sia intervenuta la maggioranza dei componenti degli organi amministrativo e di controllo.

Possono intervenire all'Assemblea i titolari di azioni aventi diritto di voto i quali risultino iscritti nel libro dei Soci.

Qualora il Consiglio di Amministrazione lo reputi opportuno, le riunioni assembleari possono tenersi mediante video conferenza, a condizione che ciascuno dei partecipanti possa essere identificato da tutti gli altri e che ciascuno dei partecipanti sia in grado di intervenire in tempo reale durante la trattazione degli argomenti esaminati nonché di ricevere, trasmettere, e visionare documenti. Verificandosi questi requisiti, l'Assemblea si considera tenuta nel luogo in cui si trova il Presidente e dove anche deve trovarsi il Segretario della riunione.

#### **ARTICOLO 8**

Ogni socio che abbia diritto di intervento all'Assemblea può farsi rappresentare nell'Assemblea stessa mediante semplice delega conferita a persona anche non socio, con le limitazioni previste dalla legge.

#### ARTICOLO 9

L'Assemblea è presieduta dal Presidente del Consiglio di Amministrazione o, in sua assenza o impedimento, dall'unico Vice Presidente o, nel caso esistano più Vice Presidenti, dal Vice Presidente più anziano di età. In caso di assenza o impedimento sia del Presidente che dell'unico Vice Presidente o di tutti i Vice Presidenti, l'Assemblea sarà presieduta da persona designata dagli intervenuti.

Il Presidente dell'Assemblea constata la regolarità della costituzione dell'Assemblea e la presenza del numero di soci necessario per poter validamente deliberare, dirige e regola la discussione, stabilisce le modalità della votazione e proclama i risultati della stessa.

Il Presidente è assistito da un Segretario, nominato anche in persona di un non socio dall'Assemblea, su proposta di chi la presiede.

Nei casi previsti dalla legge o quando il Presidente lo ritenga opportuno, funge da Segretario un notaio, designato dal Presidente stesso.

#### ARTICOLO 10

Per la validità di costituzione dell'Assemblea ordinaria e straordinaria, nonché per la validità delle deliberazioni e la redazione dei verbali, si osservano le norme di legge.

#### **TITOLO IV**

#### CONSIGLIO DI AMMINISTRAZIONE

#### ARTICOLO 11

La società è amministrata da un Consiglio di Amministrazione composto da non meno di tre e non più di quindici membri, secondo determinazione dell'Assemblea ordinaria dei Soci all'atto della nomina.

I componenti del Consiglio di Amministrazione devono essere nominati con l'osservanza delle seguenti regole: almeno due Amministratori, qualora il Consiglio di Amministrazione sia composto da tre membri, ovvero almeno la metà più uno del totale dei membri del Consiglio di Amministrazione, nel caso in cui il Consiglio di Amministrazione sia composto da più di tre membri, devono essere dipendenti della Capogruppo "UniCredit S.p.A."; costoro sono indicati come "Amministratori qualificati".

Gli Amministratori durano in carica tre esercizi, salvo più breve durata stabilita all'atto della nomina; scadono alla data dell'Assemblea convocata per l'approvazione del bilancio relativo all'ultimo esercizio della loro carica e sono rieleggibili.

Se nel corso dell'esercizio vengono a mancare uno o più Amministratori, per la loro sostituzione si osservano le norme di legge, fermo restando che in tal caso il Consiglio di Amministrazione effettuerà la sostituzione nominando i membri del Consiglio di Amministrazione in modo da assicurare la presenza di "Amministratori qualificati", ai sensi del precedente comma secondo, nel numero minimo richiesto dallo Statuto. Qualora per dimissioni o altra causa venisse a mancare la maggioranza degli Amministratori nominati dall'Assemblea, si ritiene dimissionario l'intero Consiglio. In tal caso il Consiglio di Amministrazione rimarrà in carica con pienezza di poteri fino alla sua ricostituzione, ma il



Presidente (o, in caso di sua assenza, chi ne fa le veci) dovrà senza indugio convocare l'Assemblea dei Soci per la nomina di un nuovo Consiglio.

#### ARTICOLO 12

Il Consiglio, ove l'Assemblea non vi abbia provveduto, elegge fra i suoi membri un Presidente, uno o più Vice Presidenti. In caso di assenza o impedimento, il Presidente è sostituito dal Vice Presidente più anziano di età tra i presenti. In caso di assenza o impedimento di tutti i Vice Presidenti, presiede l'Amministratore più anziano di età.

#### ARTICOLO 13

Agli Amministratori spetta, oltre al rimborso delle spese sostenute per ragione del loro ufficio, un compenso deliberato dall'Assemblea, che rimarrà invariato fino a diversa deliberazione dell'Assemblea stessa. Il modo di riparto delle competenze del Consiglio di Amministrazione viene stabilito con deliberazione del Consiglio stesso. Il Consiglio di Amministrazione può altresì, sentito il Collegio Sindacale, stabilire le remunerazioni del Presidente, dei Vice Presidenti e degli Amministratori Delegati, previste dall'articolo 2389, terzo comma, del codice civile.

#### ARTICOLO 14

Il Consiglio è investito di tutti i poteri per l'ordinaria e straordinaria amministrazione della società, esclusi quelli inderogabilmente attribuiti dalla legge alla competenza dell'Assemblea.

Oltre alle attribuzioni non delegabili a norma di legge, sono di esclusiva competenza del Consiglio le delibere riguardanti:

- l'indirizzo generale nonché l'adozione e la modifica dei piani industriali, strategici e finanziari della
   Società in esecuzione delle strategie definite dalla Capogruppo e nell'ambito delle direttive impartite
   dalla stessa;
- la valutazione del generale andamento della gestione sociale;
- gli adequamenti dello statuto a disposizioni normative;
- la fusione per incorporazione di società nei casi previsti dagli articoli 2505 e 2505 bis del codice civile;
- la riduzione del capitale in caso di recesso del socio;

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- l'indicazione di quali amministratori, oltre quelli indicati nel presente statuto, hanno la rappresentanza della società;
- la costituzione di comitati o commissioni con funzioni consultive o di coordinamento;
- le politiche di gestione del rischio, nonché la valutazione della funzionalità, efficienza, efficacia del sistema dei controlli interni e dell'adeguatezza dell'assetto organizzativo, amministrativo e contabile nell'ambito delle direttive impartite dalla Capogruppo;
- l'assunzione e la cessione di partecipazioni, aziende e/o rami d'aziende, fermo restando quanto stabilito dall'articolo 2361, secondo comma, del codice civile;
- l'approvazione e la modifica dei regolamenti interni;
- l'istituzione ed ordinamento, anche ai fini dell'articolazione della facoltà di firma, in Italia e all'estero, di sedi secondarie e rappresentanze nonché la loro soppressione.

Il Consiglio di Amministrazione può nominare nel proprio seno uno o più Amministratori Delegati, determinandone la durata dell'incarico e le rispettive attribuzioni e poteri.

Potrà altresì nominare uno o più Direttori Generali e/o uno o più Vice Direttori Generali, determinandone ruoli e aree di competenza. Ove non sia stato nominato l'Amministratore Delegato, il Consiglio di Amministrazione può nominare uno o più Direttori Generali.

I Direttori Generali fanno capo nell'esercizio delle loro attribuzioni all'Amministratore Delegato, ove nominato, dando esecuzione alle direttive di gestione dallo stesso impartite e, su richiesta dell'Amministratore Delegato medesimo, curano l'esecuzione delle deliberazioni del Consiglio di Amministrazione

I poteri attribuiti dal Consiglio di Amministrazione all'Amministratore Delegato possono essere dallo stesso sub-delegati ad uno o più Direttori Generali e/o uno o più Vice Direttori Generali nonché al personale direttivo della Società, con facoltà di ulteriore sub-delega.

I destinatari delle deleghe riferiscono al Consiglio di Amministrazione nei modi e nei termini da questo fissati, sullo svolgimento delle proprie attività, in conformità alle norme di legge.

I Direttori Generali possono partecipare, senza diritto di voto, alle riunioni del Consiglio di Amministrazione. Il Consiglio può infine nominare un Segretario, scelto anche al di fuori dei suoi componenti.

ARTICOLO 15

non caratteristiche aventi specifica finalità lucrativa occorsi nell'esercizio di riferimento - sono destinate come segue:

- il 5% alla riserva legale, sino a che essa non abbia raggiunto il limite di legge e

- la restante parte – salvo diversa deliberazione assunta dall'Assemblea - potrà essere destinata, secondo quanto stabilito dall'Assemblea, al fondo consortile o a riserva straordinaria; ovvero ristornata ai soci in proporzione e fino a concorrenza del contributo annuo dagli stessi dovuto per l'esercizio in questione.

#### TITOLO X

#### **RECESSO**

#### ARTICOLO 24

Il diritto di recesso è disciplinato dalla legge, fermo restando che non hanno diritto di recedere gli azionisti che non hanno concorso all'approvazione delle deliberazioni riguardanti la proroga del termine della Società o l'introduzione o la rimozione di vincoli alla circolazione delle azioni.

#### TITOLO XI

#### SCIOGLIMENTO - LIQUIDAZIONE

#### ARTICOLO 25

In caso di scioglimento della società, l'Assemblea straordinaria dei Soci determina le modalità della liquidazione e nomina uno o più liquidatori, fissandone i poteri.

#### **TITOLO XII**

DISPOSIZIONI GENERALI

**ARTICOLO 26** 

Per quanto non previsto dal presente statuto si fa riferimento al codice civile ed alle leggi vigenti in materia di società per azioni, integrate, in quanto compatibili, dalle disposizioni dei Consorzi.

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#### **ALLEGATO B**

#### Rappresentazione delle attività e delle passività che formano il Patrimonio Scisso

Di seguito viene riportata la rappresentazione contabile del Compendio oggetto di scissione da parte di UniCredit Services sulla base dei dati contabili al 31 dicembre 2018.

#### ATTIVO - schema industriale

	UCS		Impatti contabili	UCS
al 31 dicembre 2018 (€)	pre-Demerger	Compendio	Demerger	post-Demerge
ATTIVITA' NON CORRENTI	1.841.108.012	146.591.318	-	1.694.516.694
Attività materiali	172.056.271	40.120.383		131.935.888
Terreni e fab b ricati ad uso funzionale	4.320.202	4.320.202		0
Impianti e macchinari	117.590.460	17.053.480		100.536.980
Attrezzature industriali e commerciali	88.166	-	***	88.166
Altri beni	19.373.021	17.159.487	-	2.213.534
Attività in corso ed acconti	30.684.422	1.587.214		29.097.208
Attività immateriali	1.425.237.542	204.674		1.425.032.868
Diritti di brevetto ind. e utilizzazione opere d'ingegno	923.358.858	180.269	***************************************	923.178.589
Concessioni, licenze, marchi e diritti simili	59.797.985	24.405		59.773.580
Attività in corso ed acconti	442.080.699			442.080.699
ttività finanziarie valutate al fair value con impatto sulla redditività complessiva	1.000	-		1.000
Partecipazioni	53.079.806		***************************************	53.079.806
Partecipazioni di controllo	49.647.961	-	***************************************	49.647.961
Partecipazioni in società collegate	3.431.845	-	*****	3.431.845
attività fiscali anticipate	83.076.256	1.209.772	***************************************	81.866.484
Altre attività non correnti	107.657.137	105 056.489	***************************************	2.600.648
ATTIVITA' CORRENTI	1.001.495.282	34.633.594	-	966.861.688
Rimanenze	64.238		***************************************	64.238
Crediti commerciali	298.249.157	10.196.263		288.052.894
Crediti verso clienti	34.046.500	1.823.499		32.223.001
Crediti verso controllate	33.192.659	-		33.192.659
Crediti verso controllante	232.577.365	8.930.505		223.646.860
Fondo svalutazione crediti	(1.567.367)	(557.741)		(1.009.626
ttività fiscali correnti	18.409.558	-		18 409.558
Itre attività correnti	232.326.455	5,237.652		227,088.803
Disponibilità liquide e mezzi equivalenti	452.445.874	19.199.678		433.246.196
OTALE ATTIVO	2.842.603.294	181,224,912		2.661.378.382



#### PASSIVO - schema industriale

	UCS		Impatti contabili	UCS
al 31 dicembre 2018 (€)	pre-Demerger	Compendio	Demerger	post-Demerger
PATRIMONIO NETTO	366.695.251	•	(25.228.581)	341.466.670
Capitale	237.523.160		(43.363.745)	194.159.415
Riserva Legale	6.870.236			6.870.236
Riserva sovrapprezzo azioni, Riserve da valutazione, Altre Riserve	105.029.806	-	18.135.164	123.164.970
Utile (perdita) dell'esercizio	17.272.049	-		17.272.049
PASSIVITA' NON CORRENTI	341.255.659	55.021.592		286.234.067
Debiti finanziari non correnti	66.445	66.445		-
Passività fiscali differite	350.755			350.755
Fondi del personale	112.944.389	23.816.234		89.128.155
Trattamento di fine rapporto	47.435.774	23.816.234		23.619.540
Fondo di quiescenza ed obblighi simili	65.508.615	-	***************************************	65.508.615
Fondi per rischi ed oneri	63.480.502	5.041.133		58.439.369
Altre passività non correnti	164.413.568	26.097.779		138.315.789
PASSIVITA' CORRENTI	2.134.652.384	100.974.740	-	2.033.677.644
Debiti finanziari correnti	1.599.829.222	58.167.957		1.541.661.265
Passività fiscali correnti	15.328.071	-		15.328.071
Debiti commerciali	447.162.511	32.189.128		414.973.383
Debiti verso fornitori	406.141.581	32.189.128		373.952.453
Debiti verso controllate	15.032.740	-		15.032.740
Debiti verso controllanti	25.988.190	-	- Control of the Cont	25.988.190
Altre passività correnti	72.332.580	10.617.654		61.714.926
TOTALE PASSIVO	2.842.603.294	155.996.331	(25.228.581)	2.661.378.382
SBILANCIO ATTIVITA' / PASSIVITA'		25.228.581	25.228.581	-

Totale elementi attivi oggetto di scissione	€ 181.224.912
Totale elementi passivi oggetto di scissione	€155.996.331
Valore netto contabile oggetto di scissione	€ 25.228.581

#### Nel perimetro del Compendio sono compresi:

- a) tutti i contratti inerenti le attività, passività, garanzie ed impegni connessi o comunque riferibili ai rapporti contrattuali intercorrenti con il Personale Dipendente, per complessive numero 1.089 FTEs (1288 HC esclusi i distaccati da altre società del Gruppo) alla data del 31 dicembre 2018, addette al Compendio; conseguentemente sono ricomprese tra le passività oggetto di scissione il "Trattamento di fine rapporto" e tutte le altre passività a fronte delle competenze riferite al predetto Personale dipendente (quali, a titolo esemplificativo, VAP, premi, ferie maturate e non godute, e altre passività/fondi correlati);
- i contratti strumentali, o anche soltanto connessi, all'operatività del Compendio, quali banche dati, contratti di noleggio/locazione di autovetture in uso al Personale Dipendente, ecc. ivi inclusi n. 64 contratti per noleggio auto ad uso promiscuo e n. 60 contratti per noleggio auto ad uso servizio;
- c) i contratti di locazione degli immobili così dettagliati::
  - n. 2.259 contratti passivi di locazione;
  - n. 2.283 contatti attivi di sub locazione;
- d) le autorizzazioni, concessioni, licenze, utenze connesse esclusivamente all'attività del Compendio (quali utenze dei cellulari, ecc.);
- e) l'immobile ed il terreno, sito in Verona, località Frugose, relativo alla quota del 60% detenuta da UniCredit Services, iscritto nelle immobilizzazioni materiali ivi inclusi tutti i contratti inerenti attività, passività, garanzie ed impegni connessi o comunque riferibili a tale immobile;
- f) le "Attività non correnti" pari a € 146.591.318 (di cui € 40.120.383 per "Attività materiali" compreso il valore dell'immobile di cui al punto precedente per € 4.320.202, € 1.209.772 per

- "Attività fiscali anticipate"; € 101.561.397 per "Migliorie su beni di terzi" e € 3.495.092 per "Depositi cauzionali");
- g) le "Attività correnti" pari a € 34.633.594 che comprendono principalmente i "Crediti commerciali" che ammontano a € 10.196.263 e la "Cassa" per € 19.199.678;
- h) le "Passività non correnti" pari a € 55.021.592 costituite principalmente dai fondi per rischi ed oneri di pertinenza del Compendio a presidio dei rischi connessi al piano Transform 2019 per € 2.771.826, alle vertenze legali per € 802.458, alle vertenze su immobili nonché riferibili ai contratti oggetto di trasferimento per €1.466.849 per un totale di € 5.041.133, dai fondi per "Trattamento di fine rapporto" dovuti al personale dipendente per € 23.816.234 e da "Altre passività non correnti" principalmente riferibili al "Fondo esodo" per € 22.686.846 e al "VAP" per € 1.742.391:
- i) le Passività correnti pari a € 100.974.740 relative principalmente al debito finanziario pari a € 58.167.957, ai debiti commerciali per € 32.189.128, ed ad atre spese residuali riferibili al Compendio; i debiti commerciali sono per la maggior parte riferiti a n. 446 fornitori di utenze, n. 300 fornitori di Facility per Real Estate e n. 18 fornitori per logistica;
- j) tutti gli obblighi, garanzie ed impegni assunti, ricevuti o rilasciati afferenti il Compendio;

#### Sono, altresì, ricompresi nel Compendio:

- 1) tutti i diritti, i doveri, le obbligazioni, le responsabilità, i poteri, gli oneri, o in generale le situazioni soggettive di qualsiasi tipo, esistenti o potenziali, connessi o comunque riferibili al Compendio;
- tutti i diritti, i doveri, le obbligazioni, le responsabilità, i poteri, gli oneri, o in generale le fattispecie, le aspettative o le situazioni soggettive derivanti da o connesse a richieste, reclami, diffide, gli inviti alla conciliazione, controversie, giudizi o procedimenti, di qualunque tipo (e.g. procedimenti penali, amministrativi e civili, ivi inclusi quelli di carattere giuslavoristico e le procedure di volontaria giurisdizione) relativi, connessi o comunque riconducibili al Compendio;
- 3) le imposte indirette ed i tributi specificamente riferibili al Compendio. Inoltre, gli oneri di cui al presente punto sono trasferiti alla Società Beneficiaria con efficacia verso terzi, laddove si tratti di oneri trasferibili, perché non legati indissolubilmente alla Società Scissa; diversamente, la gestione del rapporto compresa la rivalsa sul cliente sarà affidata alla Società Beneficiaria fermo restando l'onere per la Società Scissa di impugnare in prima persona (ove necessario) i provvedimenti ad essa intestati, sulla scorta degli elementi forniti dalla Società Beneficiaria.

Sono state altresì attribuite alla funzionalità del compendio nella loro totalità disponibilità liquide per € 19.199.678 e debiti finanziari per € 58.167.957.

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Si riporta nel seguito la rappresentazione dello Stato Patrimoniale del Compendio riclassificata secondo lo schema previsto dalla Circolare 262 di Banca d'Italia.

#### ATTIVO - schema bancario

	UCS		Impatti contabili	UCS
al 31 dicembre 2018 (€)	pre-Domergar	Compendio	Demarger	post-Domorger
Attività Finanziarie al costo ammortizzato	452.445.874	(19.199.678)		433.246.196
di cui Attività Finanziarie valutate al costo ammortizzato verso Banche	452.445.874	(19.199.678)		433.246.196
Immobilizzazioni materiali	172.056.271	(40.120.383)		131.935.888
di cui Terreni e Fabbricati ad uso funzionale	4.320.202	(4.320.202)		0
Altre Attività	2.218.101.149	(121.904.851)		2.096.196.298
di cui Migliorie su beni di terzi	103.729.692	(101.561)		103.628.130
di cui Crediti	298.249.157	(10.196)		298.238.961
TOTALEATTIVO	2.842.603.294	(181.224.912)		2.661.378.382

#### PASSIVO – schema bancario

	UCS		Impatti contabili	UCS
al 31 dicembre 2018 (€)	pre-Demerger	Compendio	Demerger	post-Demerger
Passività finanziarie al costo ammortizzato	1.599.829.222	(58.167.957)		1.541.661.265
di cui Passività Finanziarie al costo ammortizzato vs. banche	1.599.829.222	(58.167.957)		1.541.661.265
Altre Passività	699.653.930	(68.971.007)		630.682.923
dı cui Debiti Commerciali	447.162.511	(32.189.128)		414.973.383
di cui Fondo Esodo	+	(22.686.846)		(22.686.846)
Accantonamenti al Fondo TFR	112.944.389	(23.816.234)		89.128.155
Accantonamenti per Rischi ed Oneri	63.480.502	(5.041.133)		58.439.369
TOTALE PASSIVO	2.475.908.043	(155.996.331)		2.319.911.712
Capitale	237.523.160		(43.363.745)	194.159.415
Riserva sovrapprezzo azioni, Riserve da valutazione, Altre Riserve	105.029.806		18.135.164	123.164.970
Riserva Legale	6.870.236		1.4	6.870.236
Utile (perdita) dell'esercizio	17.272.049		-	17.272.049
PATRIMONIO NETTO	366.695.251	-	(25.228.581)	341.466.670
TOTALE PASSIVO E PATRIMONIO NETTO	2.842.603.294	(155.996.331)	(25.228.581)	2.661.378.382
SBILANCIO TRA ATTIVITA' E PASSIVITA'		(25.228.581)		(25.228.581)



# PROGETTO DI SCISSIONE PARZIALE NON PROPORZIONALE E ASIMMETRICA DI UNICREDIT SERVICES S.C.p.A.

## A FAVORE DI

# UNICREDIT S.p.A.

(ai sensi degli artt. 2506 e seguenti del Codice Civile)

# ALLEGATO C Prospetto di sintesi delle variazioni del patrimonio netto contabile della Società Scissa

UniCredit Services - Patrimonio Netto al 31 dicembre 2018 pre-Demerger

PM

Prospetto delle variazioni del patrimonio netto anno 2018	apitale sociale	Riserva legale	Roward da vatutazione	Altre riserve	Utile (Perdita) esercizio in corso e recedente	Totale patrimonio
Importi al 31/12/2016	237.523.160	6.318.174	-108.702.995	195.210.925	2.572.182	332,921,446
Movimentazioni dell'esercizio 2017						
Ripartizone dell'utile dell'esercizio 2016 di UniCredit Business Integrated Solutions S.C.p.A. a "Riserva legale" e "Altre riserve" come da delibera dell'Assemblea tenutasi il 10/4/2017		128 609		2 443 573	(2 572 182)	
Riserva da valutazione. Utile (perdite) attuariali su piani previdenziali a benefici definiti Merger UGBS Gmbh			15 645 626	(891 727)		15 645.626
Utile (Perdita) del periodo					8.469.057	8.469.057
Importi al 31/12/2017	237.523.160	6.446.783	(92.165.643)	196.762.772	8.469.057	357.036.129
Movimentazioni dell'esercizio 2018						
Ripartizone dell'utile dell'esercizio 2017 di Unicredit Services S.C.p.A. a "Riserva legale e "Altre riserve" come da delibera dell'Assemblea tenutasi il 09/04/2018		423 453		8 045 604	(8 469 057)	
Riserva da valutazione. Utile (perdite) attuariali su piani previdenziali a benefici definiti			(7 612 926)		Address of	(7.612 926)
Utile (Perdita) del periodo					17 272.049	17.272.049
Importi al 31/12/2018	237.523.160	6.870.236	(695.778.569)	204.808.375	17.272.049	366.695.251

UniCredit Services - Patrimonio Netto al 31 dicembre 2018 post-Demerger

May

Prospetto delle variazioni del patrimonio netto anno 2018 (post-Demerger)	Capitale sociale	Riserva legale	Riserva da alutazione	Altre riserve	Utile (Perdita) esercizio in corso e precedente	· le patrimonio
Importi al 31/12/2016	237.523.160	6 318.174	-108.702.995	195 210.925	2 572 182	332 921 446
Movimentazioni dell'esercizio 2017						044:140:300
Ripartizone dell'uttle dell'esercizo 2016 di UniCredit Business Integrated Solutions S.C.p.A. a "Riserva legale" e "Altre riserve" come da dell'hera dell'Assemblea tenutasi il 10/4/2017		128 609		2 443 573	(2 572 182)	
Riserva da valutazione. Utile (perdite) attuariali su piani previdenziali a benefici definiti Merger UGBS Gmbh			15 645 626	(891 727)		15,645.626
Utile (Perdita) del periodo					8 469.057	8.469.057
Importi al 31/12/2017	237.523.160	6.446.783	(92.165.643)	196.762.772	8.469.057	357.036.129
Movimentazioni dell'esercizio 2018						
Annulamento Capitale sociale in conseguenze delle Scissione Ripartizione dell'utile dell'esercizio 2017 di Unicredit Services S.C.p.A.a "Risena legale e "Altre riserve" come da delibera dell'Assemblea tenutasi il	(43 363 745)					(43 363.745)
09/04/2018 Aumento "Altre riserve" in conseguenze delle Scissione		423 453		8,045,604	(8 469 057)	18.135.164
Riserva da valutazione: Utile (perdite) attuanali su piani previdenziali a benefici definiti			(7 612 926)			(7.612 926)
Utile (Perdita) del periodo					17.272 049	17.272.049
Importi al 31/12/2018	194 159,415	6.870.236	(99.778.569)	222.943.539	17.272.049	341.466.670





Annual Report and Accounts



# One Bank, One UniCredit.



Our strategy is clear and long-term. We are transforming the Group to build the bank of tomorrow for our extensive client franchise. Everything we do is designed to make UniCredit a true pan-European winner.

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- Notes

  The following conventional symbols have been used in the tables:

  a dash (-) indicates that the item/figure is inexistent;

  two stops (..) or "n.m." when the figures do not reach the minimum considered significant or are not meaningful;

  "n.a." indicates that the figure is not available.

Any discrepancies between data are solely due to the effect of rounding.

#### UniCredit S.p.A.

A joint stock company

Registered Office and Head Office: Piazza Gae Aulenti, 3 - Tower A - 20154 Milano

Share capital €20,940,398,466.81 fully paid in

Registered in the Register of Banking Groups and Parent Company of the UniCredit Banking Group, with cod. 02008.1 Cod. ABI 02008.1

Fiscal Code, VAT number and Registration number with the Company Register of Milan-Monza-Brianza-Lodi: 00348170101

Member of the National Interbank Deposit Guarantee Fund and of the National Compensation Fund

Stamp duty paid virtually, if due - Auth. Agenzia delle Entrate, Ufficio di Roma 1, No.143106/07 of 12.21.2007

### Board of Directors, Board of Statutory Auditors and External Auditors as at 31 December 2018

**Board of Directors** 

Fabrizio Saccomanni

Chairman

Cesare Bisoni

Deputy Vice Chairman

Jean Pierre Mustier

CEO

Mohamed Hamad Al Mehairi

**Directors** 

Lamberto Andreotti

Sergio Balbinot

Martha Boeckenfeld

Vincenzo Cariello

Isabelle de Wismes

Stefano Micossi

Maria Pierdicchi

Andrea Sironi(\*)

Francesca Tondi Alexander Wolfgring

Gianpaolo Alessandro

Elena Zambon

**Company Secretary** 

**Board of Statutory Auditors** 

Pierpaolo Singer Chairman

Antonella Bientinesi Angelo Rocco Bonissoni Benedetta Navarra Guido Paolucci

**Standing Auditors** 

Stefano Porro

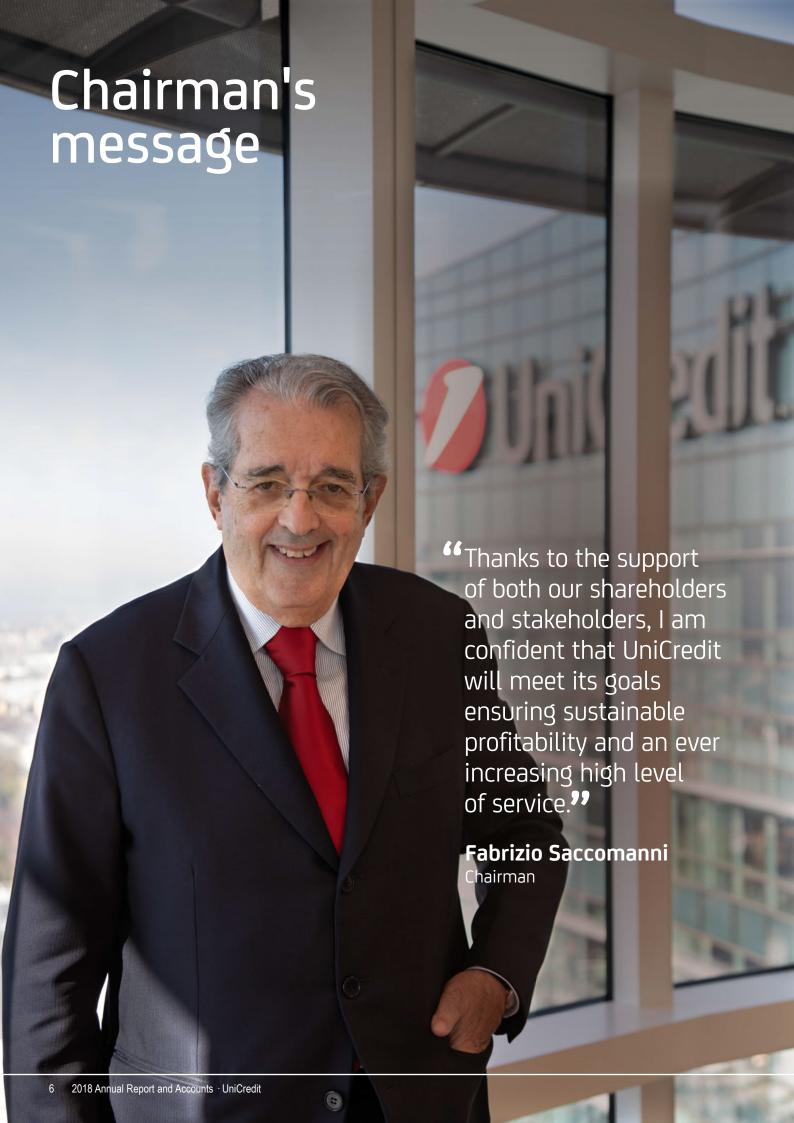
Manager in charge with preparing

the financial reports

Deloitte & Touche S.p.A.

**External Auditors** 

(\*) Prof. Andrea Sironi resigned from his position as Director starting from 6 February 2019 and the same day the Board of Directors coopted Prof.ssa Elena Carletti.



# Dear Shareholders,

I have greatly enjoyed my first year as chairman of UniCredit. Over the course of 2018, there have been many opportunities to admire the group's incredible potential, thanks to the unique European positioning and high levels of professional and personal excellence of everyone in the group.

The financial community shares this positive view. The solidity of our governance system, which guarantees the quality and integrity of our decision-making processes, is widely recognised. UniCredit will continue to invest in ensuring transparency and in maintaining an open dialogue with all of our stakeholders.

The past year has also confirmed the increasing challenges that our sector faces. Firstly, a more complex macroeconomic context. Secondly, a continuously evolving regulatory environment. Last, but not least, growing competitive pressures, mainly from digitalisation. These trends are driving transformation in banking business models.

The UniCredit board of directors, who I represent, is very focused on these topics. Renewed in April, they bring diverse professional experiences, including vast economic and financial knowledge at both national and international levels. Their active involvement, through new insights and ideas, allow our excellent management team, expertly led by our CEO, Jean Pierre Mustier, to keep making UniCredit a successful pan-European bank.

Our results demonstrate that we have made the right choices. Where necessary, the group has taken decisive actions, especially related to non-recurring events, without compromising on stability. We are optimistic for the future.

Progress on our strategic plan is ahead of schedule. We are protecting the bank's capital position and have accelerated the de-risking process, which will allow us to complete the rundown of non-performing legacies in three years. We have achieved important results

on efficiency, risk management, process simplification and the digitisation of services we provide to customers — all through significant investments.

To continue our progress in the transformation of the bank, we will leverage on the new transformation & innovation advisory board, which gives us access to thought leaders in technology and innovation. This team will regularly debrief the UniCredit board of directors.

Looking to 2019, we will continue to support the "real economy" in the countries in which we operate. As a simple, successful pan-European commercial bank, UniCredit is dedicated to supporting customers, contributing to Europe's economic and social development. For example, we will remain focused on supporting the growth of SMEs, the backbone of the European economy, and our social banking initiatives.

UniCredit is characterised by solidity, credibility and a clear outlook on our future, distinguishing the group in a challenging competitive landscape. Thanks to the support of both our shareholders and stakeholders, I am confident that UniCredit will meet its goals, ensuring sustainable profitability and an ever increasing high level of service.

Sincerely,

Fabrizio Saccomanni

Chairman UniCredit S.p.A.



# Dear Shareholders,

Thank you for your valuable, ongoing support. We have closed a second, successful year of our Transform 2019 strategic plan. UniCredit is a solid bank with strong capital ratios and an unstinting focus on value creation for all of its stakeholders through innovative commercial actions, digital transformation, enhanced risk management, transparent corporate governance and key social impact banking initiatives — based on ethics and respect. For us this means doing the right thing.

As the banking industry continues to evolve, UniCredit will stay focused on "what matters" — the changing needs of our customers — to protect the value of our business and ensure sustainability.

Our strategy is One Bank, One UniCredit: we are and will remain a simple, successful, pan European commercial bank, with a fully plugged in CIB, delivering a unique Western, Central and Eastern European network to our extensive and growing client franchise.

The combined energy, commitment and hard work of all UniCredit team members is what allows us to deliver tangible results. We confirm our Transform 2019 targets: net profit target of 4.7 billion Euro and a RoTE of above 9 per cent, with our Group Core RoTE above 10 per cent.

We will maintain a **strong capital position** by generating solid profits and ensure we have a comfortable MDA buffer. Our CET1 capital ratio is fully loaded and compliant with all regulatory requirements. The UniCredit Group fared well in the EBA stress test results, with one of the highest CET1 ratios compared to Eurozone peers.

In terms of **asset quality**, we have decisively continued to de-risk our balance sheet, completing the final phase of Project FINO. Our disciplined risk management strategy is ensuring improved asset quality as well as high quality origination across the Group. We are fully on track for the accelerated rundown of our Non Core portfolio, brought forward by four years to 2021.

We are leveraging on digitalisation to **transform our operating model**, with an improved cost reduction. We will continue to enhance the customer experience through simpler processes, ensuring greater efficiency and effectiveness.

We continue to **maximise commercial bank value** thanks to a renewed and dynamic focus on our clients, pursuing a multichannel strategy with best-in-class products and services. Our CIB is fully plugged into the Group's strong commercial banking and focused on supporting the real economy.

Finally, I extend a warm welcome to Fabrizio Saccomanni, our new Chairman. Fabrizio's significant experience in international monetary and financial cooperation, particularly in terms of supervisory and regulatory knowhow, brings great value to our Group.

Together we have started to actively prepare for the next strategic cycle. We will focus on the development of our business activities and the continued optimisation of our processes, while providing all colleagues with a best in class work environment and experience, to continue to attract the right people. This begins with an even more energised leadership team, and a changed leadership structure, that will bring this new strategy to fruition.

We will keep working hard to ensure that UniCredit remains a true pan-European winner.

Sincerely,

Jean Pierre Mustier Chief Executive Officer UniCredit S.p.A.

# Ethics and respect: Do the right thing!

UniCredit's Board and Senior Management consider that the way in which results are achieved is as important as the actual results. Therefore, the following Group Principles<sup>1</sup> should guide all employees' decisions and behaviors irrespective of seniority, responsibility and geographical area: "Ethics and respect: Do the right thing!"

Group Principles are designed to help all UniCredit employees, to guide their decision-making and their behaviours towards all stakeholders in their day to day activities.

In particular, such Principles require:

- compliance with the highest ethics standards beyond banking regulation and beyond the law in relationships with clients, colleagues, environment, shareholders and any other *stakeholders*;
- fostering a respectful, harmonious and productive workplace;

to best protect the Bank, its reputation and to be an employer and a counterparty of choice.

Group Principles underpin a set of core guidelines that further clarify expectations about the way to work as **One Team, One UniCredit** and support employees in the fulfillment of UniCredit *Five Fundamentals*. The spirit of each of these principles is extremely important and it will be the subject of more detailed policies that will be developed or updated in the coming months.

# Group principles in day to day activities

 Ethics as a guiding principle of fairness and respect towards all stakeholders in order to achieve sustainable results.

UniCredit colleagues, irrespective of seniority, responsibility and geographical area, are expected to do the right thing in their daily activities and to be fair towards all stakeholders to gain and retain their trust.

"Ethics and respect" is a guiding principle which applies to all Group policies.

The "Ethics and respect" principle is based on a long term view of the Group business activities and relationships with stakeholders as well as a comprehensive view of the internal and external working environment. Business policies require care to ensure that responsible sales approach work in harmony with balanced, fair and respectful customer interactions, enabling the achievement of sustainable business success and long-term targets. Targets and other business results are not considered achieved if they are not met in compliance with the Group Principles, related policies and the requirements that flow from them.

• "Ethics and respect" is a guiding principle for interactions amongst all Group employees.

UniCredit colleagues are expected to contribute in their daily activities toward creating and maintaining a work environment that is as respectful and harmonious as possible, eliminating intimidating, hostile, degrading, humiliating or offensive behaviors and words. UniCredit must contribute to assuring the respect for the rights, value and dignity of people and the environment. All forms of harassment, bullying and sexual misconduct are unacceptable.

 "Ethics and respect" is a guiding principle for the promotion of diversity and work life balance which are considered valuable assets.

UniCredit colleagues are expected to assure a workplace where all kinds of diversity (e.g. age, race, nationality, political opinions, religion, gender, sexual orientation) are not only respected, but also proactively promoted as well as to contribute to an environment in which respect for, and attention to, colleagues' needs, health, work-life balance and well being are deemed essential to achieving sustainable results.

 "Ethics and respect" is a guiding principle underpinning the reinforcement of a "Speak-up culture" and anti-retaliation protection.

UniCredit is firmly committed to promoting an environment in which colleagues and third parties feel comfortable engaging in open and honest communication. UniCredit encourages colleagues and third parties to speak up and raise promptly good-faith concerns without fear of retaliation relating to any situation that may involve unethical or illegal conduct or inappropriate interactions with others.

<sup>1.</sup> Which substitute the former group values.

# Highlights

UniCredit is a simple successful pan-European Commercial Bank, with a fully plugged in CIB, delivering a unique Western, Central and Eastern European network to our extensive client franchise: 26 million clients.

UniCredit offers both local and international expertise providing its clients with unparalleled access to leading banks in its 14 core markets as well as in other 18 countries worldwide. UniCredit European banking network includes Italy, Germany, Austria, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Hungary, Romania, Russia, Serbia, Slovakia, Slovenia and Turkey.

# Financial Highlights<sup>1</sup>

Operating income

€ 19,723 m

Net profit (loss)

€ 3,892 m

Shareholders' equity

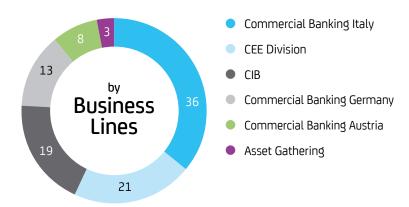
€ 55,841 m

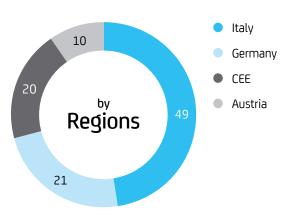
Total assets

€ 831,469 m

Common Equity Tier 1 ratio\* 12.07%







<sup>1.</sup> Data as at December 31, 2018.

Fully loaded CET1 ratio.

# A pan-European winner

European banks must continue to focus on their clients, supporting European companies aiming for international growth. Achieving both reach and scale is important, to provide customers with efficient products at the best possible price.

UniCredit is a successful pan-European banking group. We deliver the best products and services to our 26 million clients in 14 core markets, responding to their concrete needs. Our geographically diversified reach provides all our shareholders, clients and colleagues with greater security. And our "One Bank, One UniCredit" strategic approach combines central guidance with local implementation, to keep making our Group a pan-European winner.



## Achievements 2018



#### Top Employers Institute: Top employer Europe 2018

Awarded thanks to local certification achieved in Bulgaria, Croatia, Germany, Italy and Russia





- The Banker: Bank of the Year in Italy 2018
- The Banker: Bank of the Year in Bosnia 2018



#### **Euromoney: Trade Finance Survey 2019**

#1 across 28 categories Global Best Service Provider for: "All Services", "Advisory", "Financing/payments", "Overall Execution" and "Products"



# **Digital Partnerships**

# Key transaction partnerships

- Apple Pay
- Samsung Pay
- Alipay
- Google Pay

#### Digital innovation for customers

- Alexa in Austria, to bank through Amazon's voice assistant
- U-days in Italy, to promote knowledge of digital payments and payment apps: Apple Pay, Samsung Pay, Alipay, Google Pay

# **Business Growth**

Our positive overall financial performance proves our good progress in **strengthening the Group** through strategic business initiatives and a focus on digitalisation and process simplification, leveraging on best practices across the Group. This is already driving significant growth. As the banking industry continues to evolve, we will maintain our focus on changing customer needs, ensuring the future sustainability of our business.

#### In UniCredit, building the bank of tomorrow means:

- Constant focus on customer satisfaction and consistent service quality
- Continued review of processes to improve the customer experience and optimise cost, with a strong focus on risk management
- Further revenues growth

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$r_{\rm Pl}$	/ PPHOHIAN	ce Indicators
1,70	, i circiiilain	ce inforcators

	FY 2017	FY 2018	FY 2019
Cost-Income Ratio	56.9%	54.2%	52-53%
Group Gross NPEs Ratio	10.33%	7.67%	7.5%
Revenues	19.9€bn	19.7€bn	19.8€bn

# Transform 2019 Milestones

Through Transform 2019 – our strategic plan – we are building the

Our strategy is clear and long-term: we are One Bank, One UniCredit – a simple, successful pan-European commercial bank with a fully plugged in CIB delivering a unique Western, Central and Eastern European network to our extensive client franchise. We are and we will remain a pan-European winner.

2018

**Improve** 07.02 Asset Quality

# **PROJECT FINO**

Completion of final phase of Project Fino

Adopt Lean but Steering 13.04 Corporate Center



## CORPORATE GOVERNANCE

New Chairman appointed (Fabrizio Saccomanni) based on the Board presenting its own list of candidates

**Transform** 23.05 Operating Model

# **GROUP CHIEF TRANSFORMATION OFFICER**

Group Chief Transformation Officer appointed (Finja Carolin Kütz)

Strengthen and 02.11 **Optimise Capital** 

UniCredit



#### **EBA STRESS TEST**

EBA stress test results: third highest CET1 ratio among systemic banks in the Eurozone

**Maximise Commercial** 31.12 Bank Value



## **NEW CLIENTS ACQUISITION**

Over 1.9 million gross new clients acquired

Transform 2019

# Banking that matters.



We are dedicated to creating tangible value for all our clients, employees and stakeholders by providing real solutions to real needs. Everything we do is grounded on ethics and respect.

Starting from 2018, UniCredit prepares a single document called "Annual report and accounts 2018" replacing the two documents relating to the UniCredit group consolidated financial statements and the UniCredit S.p.A. company financial statements.

The integration of the contents of the two previous financial statements into a single document has led to the elimination of duplications of the qualitative information previously presented in both files and, in order to facilitate the reading, the adoption of a system of cross-references between the chapters dedicated to the consolidated financial statements and the company ones, pursuant to which the contents of the single paragraphs referenced are entirely reproduced in the paragraphs containing the reference.

## General aspects

The UniCredit group's Consolidated Financial Statements and UniCredit S.p.A. Financial Statements as at 31 December 2018 were drafted in accordance with the IAS/IFRS international accounting standards, in compliance with the instructions of Banca d'Italia in circular 262 of 22 December 2005 (and subsequent amendments). These instructions are binding for the Accounts tables and the methods of completion, as well as for the minimal content of the notes to the Accounts.

The Consolidated Financial Statements comprise the Balance Sheet, the Income Statement, the Statement of Other Comprehensive Income, the Statement of changes in Shareholders' Equity, the Cash Flow Statement, the Notes to the Accounts, as well as a Report on Operations, the economic results achieved, the Group's financial situation and Annexes.

The Consolidated Financial Statements include:

- a section on Corporate Governance:
- the Consolidated Financial Statements Certification pursuant to Art.81-ter of Consob Regulation No.11971/99 as amended:
- the Independent Auditor's Report pursuant to Art.14 of Legislative Decree No.39 of 27 January 2010 and Art.10 of the EU Regulation No.537/2014.

UniCredit S.p.A. Financial Statements comprise the Balance Sheet, the Income Statement, the Statement of Other Comprehensive Income, the Statement of changes in Shareholder's Equity, the Cash Flow Statement, the Notes to the Accounts as well as a Report on operation, the economic results achieved, the Bank's financial situation and Annexes.

UniCredit S.p.A. Financial Statements includes:

- the Annual Financial Statements Certification pursuant to Art.81-ter of Consob Regulation No.11971/99, as amended;
- the Report of the Board of Statutory Auditors pursuant to Art.153 of Legislative Decree No.58/1998;
- the Independent Auditor's Report pursuant to Art.14 of Legislative Decree No.39 of 27 January 2010 and Art.10 of the EU Regulation No.537/2014.

UniCredit's website also contains the press releases concerning the main events of the period, the market presentation of Group results and the UniCredit group Disclosure (Pillar III), this latter is subject of joint publication with this document.

For the declaration of a non-financial nature, refer to the Integrated Report published on the company website.

Any discrepancy between data disclosed in this report are solely due to the effect of rounding.

The following is the list of the incorporations of qualitative information by reference made by the Consolidated financial statements to the Company financial statements:

PART OF THE CONSOLIDATED	DESCRIPTION OF THE PART OF THE COMPANY FINANCIAL STATEMENTS WHERE IS
FINANCIAL STATEMENTS WHERE	DETECTABLE THE QUALITATIVE INFORMATION INCORPORATED BY REFERENCE
A REFERENCE IS PRESENT	
Part B - Information on Consolidated	The paragraph "Information about the units of Atlante Fund and Italian Recovery Fund" is incorporated by
balance sheet - Assets - Section 2	reference to Part B - Balance sheet - Assets - Section 2 - Financial assets at fair value through profit or loss
Financial assets at fair value through	- Item 20 of the Notes to the accounts
profit or loss - Item 20	
Part B - Information on Consolidated	The paragraph "Information about the shareholding in Banca d'Italia" is incorporated by reference to Part B
balance sheet - Assets - Section 3 -	- Balance sheet – Assets - Section 3 - Financial assets at fair value through other comprehensive income -
Financial assets at fair value through	Item 30 of the Notes to the accounts
other comprehensive income - Item	
30	

Part B - Information on Consolidated balance sheet - Assets - Section 11 - Tax assets and tax liabilities - Item 110 (Assets) and Item 60 (Liabilities)	The qualitative disclosure of deferred tax assets and liabilities of the Parent company is incorporated by reference to Part B - Information on Balance sheet - Assets - Section 10 - Tax assets and tax liabilities - Item 100 (Assets) and Item 60 (Liabilities) of the Notes to the accounts
Part B - Information on Consolidated balance sheet - Liabilities - Section 13 - Group shareholders' equity - Items 120, 130, 140, 150, 160, 170 and 180	The paragraphs "12.1 Share capital and treasury shares", "12.2 Share capital - Number of shares", "12.3 Capital: other information" and "12.5 Equity instruments: breakdown and annual changes" are incorporated by reference to Part B - Information on Balance sheet – Liabilities - Section 12 - Shareholders' equity - Item 110, 130, 140, 150, 160, 170 and 180 of the Notes to the accounts
Part C - Information on Consolidated income statement - Section 21 - Tax expenses (income) for the period from continuing operations - Items 300	The qualitative disclosure of tax expenses (income) for the period of the Parent company is incorporated by reference to Part C - Income statement - Section 19 -Tax expenses (income) for the period from continuing operations - Item 270 of the Notes to the accounts
Part E - Information on risks and hedging policies - Section 2 - Risks of the prudential consolidated - 2.1 Credit risk - Qualitative information	The qualitative disclosure with reference to governance issues, commercial policies and credit strategies relating to the UniCredit S.p.A. perimeter, is incorporated by reference to paragraph of Part E - Information on risks and hedging policies - Section 1 - Credit Risk - Qualitative information - 1. General Aspects of the Notes to the accounts
	The qualitative disclosure with reference to the Italian perimeter of UniCredit S.p.A., reporting to the "Group Lending Office", is incorporated by reference to Part E - Information on risks and hedging policies - Section 1 - Credit Risk - Qualitative information - 2. Credit risk management policies - 2.1 Organizational aspects of the Notes to the accounts
Part E - Information on risks and hedging policies - Section 2 - Risks of the prudential consolidated - 2.1 Credit risk - Quantitative information - E. Prudential perimeter - Credit risk measurement model	The quantitative information of UniCredit S.p.A. on Credit risk measurement model is incorporated by reference to the paragraph in Part E - Information on risks and hedging policies - Section 1 - Credit Risk - Quantitative information - F. Credit risk measurement models of the Notes to the accounts
Part E - Information on risks and hedging policies - Section 2.5 - Operational risks	The paragraph "E. Other claims by customers" and the sub-paragraph "Diamond offer" are incorporated by reference to the similar paragraphs of Part E - Information on risks and hedging policies - Section 5 - Operational risks of the Notes to the accounts.

The following is the list of the incorporations of qualitative information by reference made by the Company financial statements to the Consolidated financial statements:

PART OF THE COMPANY FINANCIAL STATEMENTS WHERE A REFERENCE IS PRESENT	DESCRIPTION OF THE PART OF THE CONSOLIDATED FINANCIAL STATEMENTS WHERE IS DETECTABLE THE QUALITATIVE INFORMATION INCORPORATED BY REFERRENCE
Report on operations - Introduction and highlights	The paragraph "Share information" is presented by reference to the paragraph "Share information" - Group and UniCredit share historical data series of the Consolidated report on operations
	The paragraph "Macroeconomic situation, banking and financial markets" is presented by reference to the paragraph "Macroeconomic situation, banking and financial markets" - Group results of the Consolidated report on operations
	References of UniCredit official website where can be found Report on corporate governance and ownership structure, Report on remuneration and Non-financial information are reported in Other information of the Consolidated report on operations
	The paragraph "Research and development projects" is presented by reference to the paragraph "Research and development projects" - Other information of the Consolidated report on operations
	The paragraph "Organizational model" is presented by reference to the paragraph "Organizational model" - Other information of the Consolidated report on operations

Report on operations - Results of the year - Capital and value management	The qualitative disclosure of "Principles of value creation and disciplined capital allocation", "Capital ratios" for information relating to transitional capital requirements and buffers for UniCredit group and "Capital strengthening" are incorporated by reference to the same paragraphs in "Capital and value management" - Group results of the Consolidated report on operations
Report on operations - Other information	The paragraph "Group activities development operations and other corporate transactions", with specific reference to events relating to the parent company UniCredit S.p.A., is incorporated by reference to the same paragraph "Group activities development operations and other corporate transaction" - Other information of the Consolidated report on operations
	The paragraph "Certifications and other communications" is incorporated by reference to the same paragraph "Certifications and other communications" - Other information of the Consolidated report on operations
Report on operations - Subsequent events and Outlook	The paragraph "Subsequent events", with specific reference to events relating to the parent company UniCredit S.p.A., is incorporated by reference to the paragraph "Subsequent events" - Other information of the Consolidated report on operations
	The paragraph "Outlook" is incorporated by reference to the paragraph "Outlook" of the Consolidated report on operations
Part B - Balance sheet - Assets - Section 2 - Financial assets at fair value through profit or loss - Item 20	The paragraph "Information about the investments in the "Schema Volontario (Voluntary Scheme)" is incorporated by reference to Part B - Information on Consolidated balance sheet - Assets - Section 2 Financial assets at fair value through profit or loss - Item 20 of the Notes to consolidated accounts
Part B - Balance sheet - Assets - Section 7 - Equity investments - Item 7	Information relating to value in use determination, is incorporated by reference to the paragraph of Part B - Information on Consolidated balance sheet - Assets - Section 10 - Intangible assets - 10.3 Intangible assets: other information – paragraph "Estimating cash flows to determine the value in use of the CGUs" of the Notes to consolidated accounts
Part C - Income statement Section 10 - Other administrative expenses - Item 160	The paragraph "Contributions to Resolution and Guarantee Funds" is incorporated by reference to the paragraph "Contributions to Resolution and Guarantee Funds Part C - Consolidated income statement - Section 12 Administrative expenses - Item 190 of the Notes to consolidated accounts
	The paragraph "DTA guarantee fees", with specific reference to the parent company UniCredit S.p.A., is incorporated by reference to the paragraph "DTA guarantee fees" Part C - Consolidated income statement - Section 12 Administrative expenses - Item 190 of the Notes to consolidated accounts
Part E - Information on risks and hedging policies - Introduction	The paragraph "Introduction" is incorporated by reference to the paragraph "Introduction" of Part E - Information on risks and hedging policies of the Notes to consolidated accounts
Part E - Information on risks and hedging policies - Section 1 - Credit risk - Qualitative information	Qualitative information relating to "1. General aspects", "2. Credit risk management policies", "3. Non-performing credit exposure", "4. Commercial renegotiation of financial assets and forborne exposures" is partially incorporated by reference to the same paragraph of Part E - Information on risks and hedging policies Section 2 - Risks of prudential perimeter - 2.1 Credit risk - Qualitative information of the Notes to consolidated accounts
	The paragraph "E.4 Covered bond transaction" is incorporated by reference to the paragraph "E.4 Covered bond transaction" Section 2 - Risks of prudential perimeter - 2.1 Credit risk - Qualitative information Part E - Information on risks and hedging policies of the Notes to consolidated accounts

Part E - Information on risks and hedging policies - Section 2 - Market risk	Qualitative information as introduction ("Risk management strategies and processes", "Structure and organisation", "Risk measurement and reporting systems", "Hedging policies and risk mitigation", "Internal model for price, interest rate and exchange rate risk of the regulatory trading book") is incorporated by reference to qualitative information of paragraph of Part E Information on risks and hedging policies Section 2 - Risk of the prudential consolidated perimeter - 2.2 Market Risk of the Notes to consolidated accounts
	Qualitative information of "2.1 Interest rate risk and price risk - Regulatory trading book", "2.2 Interest rate and price risk - Banking book" and "2.3 Exchange rate risk" is incorporated by reference to qualitative information of paragraph of Part E Information on risks and hedging policies Section 2 - Risk of the prudential consolidated perimeter - 2.2 Market Risk of the Notes to consolidated accounts
	Quantitative information of paragraph "3. Regulatory trading portfolio: internal models and other methods for sensitivity analysis" of Interest rate risk and price risk - Regulatory trading book and of "2. Internal models and other methodologies for sensitivity analysis" of Exchange rate risk is incorporated by reference to qualitative information of paragraph of Part E Information on risks and hedging policies Section 2 - Risk of the prudential consolidated perimeter - 2.2 Market Risk of the Notes to consolidated accounts
Part E - Information on risks and hedging policies - Section 4 - Liquidity risks	Qualitative information is incorporated by reference to qualitative information of paragraph of Part E Information on risks and hedging policies Section 2 - Risk of the prudential consolidated perimeter - 2.4 Liquidity Risk of the Notes to consolidated accounts
Part E - Information on risks and hedging policies - Section 5 - Operational risk - Qualitative information	The paragraph "A. General aspects, operational processes and methods for measuring operational risk" is incorporated by reference paragraph "A. General aspects, operational processes and methods for measuring operational risk" of Part E - Information on risks and hedging policies - Section 2 - Risk of the prudential consolidated perimeter - 2.5 Operational risks of the Notes to consolidated accounts
	The paragraph "B. Risks arising from legal disputes" is incorporated by reference to paragraph "B. Risks arising from legal disputes" of Part E - Information on risks and hedging policies - Section 2 - Risk of the prudential consolidated perimeter - 2.5 Operational risks of the Notes to consolidated accounts
	The paragraph "C. Risks arising from employment law cases" is incorporated by reference to paragraph "Risks arising from employment law cases" of Part E - Information on risks and hedging policies - Section 2 - Risk of the prudential consolidated perimeter - 2.5 Operational risks of the Notes to consolidated accounts
	The paragraph "D. Risks arising from tax disputes is incorporated by reference to paragraph "D. Risks arising from tax disputes" Part E - Information on risks and hedging policies - Section 2 - Risk of the prudential consolidated perimeter - 2.5 Operational risks of the Notes to consolidated accounts
Part E - Information on risks and hedging policies - Section 6 - Other risk	Qualitative information of paragraphs "Other risks included in Economic Capital", "Reputational risk" and "Top and emerging risk" is incorporated by reference to qualitative information in different paragraph of Part E - Information on risks and hedging policies - Section 2 - Risk of the prudential consolidated perimeter - 2.6 Other risks of the Notes to consolidated accounts
Part F - Shareholders' Equity	The paragraph "A. Qualitative information" is incorporated by reference to paragraph "A. Qualitative information" of Part F - Consolidated Shareholders' Equity of the Notes to consolidated accounts
Part H - Related-party transactions	The paragraph "Introduction" and the qualitative information of paragraph "2. Related-party transactions" are incorporated by reference paragraphs "Introduction" and "2. Related-party transactions" of Part H - Related-party transactions of the Notes to consolidated accounts
Part I - Share based payments	The paragraph "A. Qualitative information" and paragraph "B. Quantitative information -1. Annual changes" are incorporated by reference to paragraphs "A. Qualitative information" and "1 B. Quantitative information -1. Annual changes" of Part I - Shared base payments of the Notes to consolidated accounts
Annex 4 - Securitizations - qualitative tables	Information is incorporated by reference to information in Annex 3 - Securitizations - qualitative tables of the consolidated financial statement

# One Bank, One UniCredit.

2018





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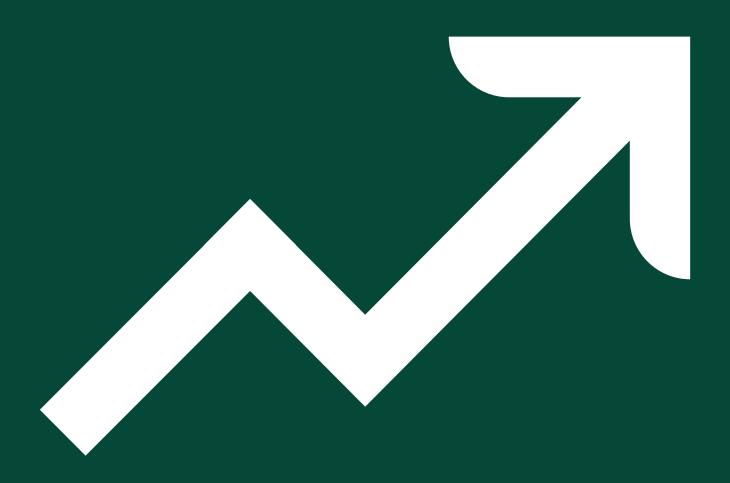
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# Strengthen and optimise capital.



We will maintain a strong capital position by generating solid profit. We confirm our MDA buffer. The Group fared well in the EBA stress test results, with the third highest CET1 ratio among systemic banks in the Eurozone.

# Introduction and Group highlights

# Introduction to the Consolidated report on operations of UniCredit group

This Consolidated report on operations illustrates the performance of the UniCredit group and related amounts and results. It includes financial information such as Group highlights, Reclassified consolidated accounts and their Quarterly figures, Summary results by business segment, Group and UniCredit share historical data series as well as a comment on "Group results".

The information in this report is supported, in order to provide further information about the performance achieved by the Group, by some alternative performance indicators ("API") such as: Cost/Income ratio, EVA, ROTE, Net bad loans to customers/Loans to customers, Net non-performing loans to customers/Loans to customers, Absorbed capital, ROAC, Cost of risk).

Although some of this information, including certain APIs, is neither extracted nor directly reconciled with Consolidated financial statements, the Consolidated report on operations, the Annexes and the Glossary provide explanatory descriptions of the contents and, in case, the calculation methods used, in accordance with European Securities and Markets Authority Guidelines (ESMA/2015/1415) of 5 October 2015. In particular in Annex 1 is included the reconciliation between the reclassified accounts and the mandatory reporting schedule, as required by Consob Notice No.6064293 of 28 July 2006.

For information relating to related-party relations and transactions refer to the Notes to the consolidated accounts - Part H of Consolidated financial statements of UniCredit group.

For a complete description of risks and uncertainties that the Group has to face in the current market situation refer to the specific paragraph of this Consolidated report on operations and to the Notes to the consolidated accounts - Part E of the Consolidated financial statements of UniCredit group.

# Group highlights, alternative performance indicators and other measures

Income statement (€ million)

	YEAR	YEAR		
	2018	2017	% CHANGE	
Operating income	19,723	19,941	- 1.1%	
of which:				
- net interest	10,856	10,633	+ 2.1%	
- dividends and other income from equity investments	738	638	+ 15.6%	
- net fees and commissions	6,756	6,695	+ 0.9%	
Operating costs	(10,698)	(11,338)	- 5.6%	
Operating profit (loss)	9,025	8,603	+ 4.9%	
Net write-downs on loans and provisions for guarantees and commitments	(2,619)	(2,939)	- 10.9%	
Net operating profit (loss)	6,406	5,664	+ 13.1%	
Profit (Loss) before tax	3,619	4,148	- 12.7%	
Group net profit (loss)	3,892	5,473	- 28.9%	

The figures in this table refer to the reclassified income statement. The amounts related to year 2017 differ from the ones published at that time. For further details refer to "Reconciliation principles followed for the reclassified income statement". In Annex 1 is included the reconciliation between the reclassified accounts and the mandatory reporting schedule, as required by Consob Notice No.6064293 of 28 July 2006.

# Introduction and Group highlights

**Balance sheet** (€ million)

	AMOUN	AMOUNTS AS AT		
	12.31.2018	12.31.2017	% CHANGE	
Total assets	831,469	836,790	- 0.6%	
Financial assets held for trading	65,231	74,686	- 12.7%	
Loans and receivables with customers	471,839	438,895	+ 7.5%	
of which: non-performing loans	14,903	21,112	- 29.4%	
Financial liabilities held for trading	43,111	55,784	- 22.7%	
Deposits from customers and debt securities issue	560,141	561,498	- 0.2%	
of which:				
- deposits from customers	478,988	462,895	+ 3.5%	
- debt securities issue	81,153	98,603	- 17.7%	
Group shareholders' equity	55,841	59,331	- 5.9%	

Figures in this table refer to the reclassified balance sheet. The amounts related to year 2017 differ from the ones published at that time. For further details refer to "Reconciliation principles followed for the reclassified balance sheet". In Annex 1 is included the reconciliation between the reclassified accounts and the mandatory reporting schedule, as required by Consob Notice No.6064293 of 28 July 2006.

For further details on "non-performing loans" see paragraph "Net write-downs on loans and provisions for guarantees and commitments" in this Consolidated report on operations.

#### **Profitability ratios**

	YE	YEAR		
	2018	2017	CHANGE	
EPS(1) (€)	1.712	2.794	-1.082	
Cost/Income ratio <sup>(2)</sup>	54.2%	56.9%	- 2.6%	
EVA <sup>(3)</sup> (€ million)	(850)	(757)	- 93	
ROTE <sup>(4)</sup>	8.1%	11.8%	- 3.7%	
ROA <sup>(5)</sup>	0.49%	0.69%	- 0.2%	

- Notes:
  (1) Earnings per share. For further details refer to Part C Section 25.

- (2) Ratio between operating expenses and operating income.
  (3) Economic value added equal to the difference between Net operating profit after tax (NOPAT) and the Cost of the absorbed capital.
  (4) Annualised ratio between the net profit and the average tangible equity.
  (5) Return on assets calculated as the ratio between Net profit (loss) attributable to the Group and Total assets pursuant to art. 90 of CRD IV.

The amounts relating to 2017 differ from the ones published at that time. For further details refer to "Reconciliation principles followed for the reclassified income statement".

#### **Risk ratios**

		AS AT	% CHANGE ON	% CHANGE ON	
	12.31.2018	01.01.2018	12.31.2017	12.31.2018/01.01.2018	01.01.2018/12.31.2017
Net bad loans to customers/Loans to customers	1.2%	1.6%	2.2%	- 0.4%	- 0.5%
Net non-performing loans to customers/Loans to customers	3.2%	4.3%	4.8%	- 1.1%	- 0.5%

For the amounts refer to table "Loans to customers - Asset quality" in paragraph "Net write-downs on loans and provisions for guarantees and commitments" of this Consolidated report on operations.

# Introduction and Group highlights

#### Staff and branches

	AS	AS AT		
	12.31.2018	12.31.2017	CHANGE	
Employees <sup>(1)</sup>	86,786	91,952	-5,166	
Branches <sup>(2)</sup>	3,815	4,030	-215	
of which:				
- Italy	2,466	2,663	-197	
- Other countries	1,349	1,367	-18	

Figures as at 31 December 2017 were restated accordingly to increase comparability.

#### **Transitional capital ratios**

	AS	AS AT		
	12.31.2018 <sup>(*)</sup>	12.31.2017 <sup>(*)</sup>	CHANGE	
Total own funds (€ million)	58,476	64,454	- 5,979	
Total risk-weighted assets (€ million)	370,180	356,100	+ 14,080	
Common Equity Tier 1 Capital Ratio	12.13%	13.73%	- 1.6%	
Total Capital Ratio	15.80%	18.10%	- 2.3%	

For more details see paragraph "Capital and value management - Capital ratios" of this Consolidated report on operations.

#### Ratings

	SHORT-TERM	MEDIUM AND		STANDALONE
	DEBT	LONG-TERM	OUTLOOK	RATING
Fitch Ratings	F2	BBB	negative	bbb
Moody's Investors Service	P-2	Baa1	stable	ba1
Standard & Poor's	A-2	BBB	negative	bbb

Ratings updated as at 31 January 2019.

Note:
(1) "Full time equivalent" data (FTE): number of employees counted for the rate of presence. Employees of sub-group Koc Finansal Hizmetler AS are not included.
(2) Retail branches only. The branches of of sub-group Koc Finansal Hizmetler AS are not included.

<sup>(\*\*)</sup> Transitional own funds and capital ratios including all transitional adjustments according to the yearly applicable percentages.

(\*\*) UniCredit Group has decided to not apply the IFRS9 transitional approach as reported in article 473a of the Regulation 575/2013/EU (CRR). Therefore the values shown fully reflect the impact arising from the application of the IFRS9 principle.

# Changes occurred scope of consolidation

During 2018, with reference to the consolidation perimeter, the following overall changes have been recorded:

- the number of fully consolidated companies, including those ones classified as non-current assets and asset disposal groups based on accounting principle IFRS5, present a decrease of 85 (4 incoming and 89 exited) changing from 590 at the end of 2017 to 505 at December 2018;
- the number of companies consolidated using the equity method, including those ones classified as non-current assets and asset disposal groups, present a decrease of 12 (12 exited) changing from 66 at the end of 2017 to 54 at December 2018.

For further details see Notes to the consolidated accounts - Part A - Accounting Policies; A.1 - General, Section 3 - Consolidation scope and methods and Part B - Consolidated balance sheet - Assets, Section 7 - Equity investments (Item 70).

## Non-current assets and disposal groups classified as held for sale

In the Balance Sheet at 31 December 2018, the main reclassified assets, based on the IFRS5 accounting principle, as non-current assets and asset disposal groups refer to:

- regarding the individual asset and liabilities held for sale:
- the subsidiary General Logistic Solutions LLC, the companies of the Card Complete Service Bank AG group and the associated companies Oesterreichische Hotel-und TourismusBank Gesellschaft M.B.H. and Swancap Partners GmbH:
- the non-performing loans related to sale initiatives of portfolios:
- the real estate properties held by certain companies in the Group, mainly in Germany;
- regarding the data relating to groups of assets held for sale and associated liabilities, the companies of the Immobilien Holding group (Austria).

For additional information, reference is made to Notes to the consolidated accounts - Part B - Consolidated balance sheet - Assets, Section 12 -Non-current assets and disposal groups classified as held for sale (Item 120 - Assets and Item 70 - Liabilities).

## Reconciliation principles followed for the reclassified balance sheet

The main reclassifications, whose amounts are provided analytically in the tables enclosed with this report, involve:

- the inclusion in "Loans to banks" of "Financial assets at amortised cost: a) Loans and receivables with banks" net of debt securities reclassified in "Other financial assets" and of loans reclassified from "Other financial assets - Item 20 c)";
- the inclusion in "Loans to customers" of "Financial assets at amortised cost: b) Loans and receivables with customers" net of debt securities reclassified in "Other financial assets" and of loans reclassified from "Other financial assets - Item 20 c)";
- the aggregation as "Other financial assets" of "Financial assets at fair value through profit and loss: b) Financial assets designated at fair value and c) Other financial assets mandatorily at fair value" net of loans reclassified in "Loans to banks and to customers", of "Financial assets at fair value through other comprehensive income" and of "Equity investments" with inclusion of debt securities from Loans to banks and customers -Item 40 a) and b);
- grouping under "Hedging instruments", both assets and liabilities, of "Hedging derivatives" and "Changes in fair value of portfolio hedged items";
- the inclusion of "Provision for employee severance pay", "Provisions for risks and charges" and "Technical reserves" under "Other liabilities".

The format of this Reclassified Balance Sheet is different from the one used in the financial year 2017 following the reclassification/aggregation of item "Provisions for risks and charges" from a separate item to "Other liabilities" and of item "Revaluation Reserves" from a separate item to item "Capital and Reserves". The item "Financial investments" has also been renamed in "Other financial assets". The comparative periods were restated accordingly. 2017 figures were also restated following the reclassification of the component relating to debt securities from "Loans to customers" to item "Other financial assets".

#### Reclassified consolidated balance sheet

(€ million)

	AMOUN'	TS AS AT	CHANGE	
ASSETS	12.31.2018	12.31.2017	AMOUNT	%
Cash and cash balances	30,991	64,493	- 33,502	- 51.9%
Financial assets held for trading	65,231	74,686	- 9,454	- 12.7%
Loans to banks	69,850	70,983	- 1,133	- 1.6%
Loans to customers	471,839	438,895	+ 32,945	+ 7.5%
Other financial assets	152,310	147,496	+ 4,814	+ 3.3%
Hedging instruments	7,120	5,676	+ 1,444	+ 25.4%
Property, plant and equipment	8,408	8,449	- 41	- 0.5%
Goodwill	1,484	1,484	-	-
Other intangible assets	2,024	1,902	+ 122	+ 6.4%
Tax assets	13,078	12,658	+ 419	+ 3.3%
Non-current assets and disposal groups classified as held for sale	1,800	1,111	+ 689	+ 62.0%
Other assets	7,334	8,958	- 1,624	- 18.1%
Total assets	831,469	836,790	- 5,321	- 0.6%

(€ million)

	AMOUN	TS AS AT	CHANGE		
LIABILITIES AND SHAREHOLDERS' EQUITY	12.31.2018	12.31.2017	AMOUNT	%	
Deposits from banks	125,895	123,244	+ 2,651	+ 2.2%	
Deposits from customers	478,988	462,895	+ 16,092	+ 3.5%	
Debt securities issued	81,153	98,603	- 17,449	- 17.7%	
Financial liabilities held for trading	43,111	55,784	- 12,672	- 22.7%	
Financial liabilities designated at fair value	9,318	3,011	+ 6,307	n.m.	
Hedging instruments	9,262	6,610	+ 2,652	+ 40.1%	
Tax liabilities	825	1,093	- 268	- 24.5%	
Liabilities included in disposal groups classified as held for sale	540	185	+ 355	n.m.	
Other liabilities	25,609	25,141	+ 468	+ 1.9%	
Minorities	927	894	+ 33	+ 3.7%	
Group Shareholders' Equity	55,841	59,331	- 3,490	- 5.9%	
of which:					
- capital and reserves	51,948	53,858	- 1,909	- 3.6%	
- net profit (loss)	3,892	5,473	- 1,581	- 28.9%	
Total liabilities and shareholders' equity	831,469	836,790	- 5,321	- 0.6%	

#### Reclassified consolidated balance sheet - Quarterly figures

(€ million)

	AMOUNTS AS AT					AMOUNT	S AS AT	
ASSETS	12.31.2018	09.30.2018	06.30.2018	03.31.2018	12.31.2017	09.30.2017	06.30.2017	03.31.2017
Cash and cash balances	30,991	26,356	21,238	49,944	64,493	48,982	48,428	32,261
Financial assets held for trading	65,231	81,258	83,262	80,324	74,686	81,493	79,529	86,191
Loans to banks	69,850	76,289	73,004	70,324	70,983	67,888	65,225	77,968
Loans to customers	471,839	462,235	458,787	441,783	438,895	441,351	440,821	443,002
Other financial assets	152,310	150,232	148,841	142,917	147,496	145,775	147,686	151,886
Hedging instruments	7,120	5,225	5,700	5,688	5,676	5,665	5,975	6,231
Property, plant and equipment	8,408	9,106	9,077	9,115	8,449	8,812	8,947	9,054
Goodwill	1,484	1,484	1,484	1,484	1,484	1,484	1,484	1,484
Other intangible assets	2,024	1,873	1,864	1,872	1,902	1,790	1,763	1,687
Tax assets	13,078	12,257	11,998	12,110	12,658	13,347	14,252	15,293
Non-current assets and disposal groups classified								
as held for sale	1,800	491	915	955	1,111	1,671	4,052	46,603
Other assets	7,334	7,253	7,740	7,461	8,958	8,841	8,966	9,424
Total assets	831,469	834,057	823,908	823,978	836,790	827,099	827,128	881,085

(€ million)

	AMOUNTS AS AT				AMOUNTS AS AT			
LIABILITIES AND SHAREHOLDERS' EQUITY	12.31.2018	09.30.2018	06.30.2018	03.31.2018	12.31.2017	09.30.2017	06.30.2017	03.31.2017
Deposits from banks	125,895	136,664	129,747	125,177	123,244	128,110	129,844	138,581
Deposits from customers	478,988	469,044	456,094	456,959	462,895	438,334	433,017	437,996
Debt securities issued	81,153	79,493	87,567	93,369	98,603	106,383	110,664	109,103
Financial liabilities held for trading	43,111	51,920	52,454	48,685	55,784	58,806	55,505	60,631
Financial liabilities designated at fair value	9,318	8,736	8,524	8,575	3,011	2,960	3,045	3,027
Hedging instruments	9,262	5,508	6,254	5,881	6,610	6,859	7,245	8,202
Tax liabilities	825	1,039	1,066	1,140	1,093	1,190	1,188	1,443
Liabilities included in disposal groups classified as								
held for sale	540	49	79	196	185	161	618	36,031
Other liabilities	25,609	26,426	25,825	26,104	25,141	25,720	30,019	29,035
Minorities	927	869	837	941	894	872	822	4,312
Group shareholders' equity	55,841	54,309	55,462	56,950	59,331	57,705	55,161	52,723
of which:								
- capital and reserves	51,948	52,144	53,325	55,838	53,858	53,033	53,308	51,816
- net profit (loss)	3,892	2,165	2,136	1,112	5,473	4,672	1,853	907
Total liabilities and shareholders' equity	831,469	834,057	823,908	823,978	836,790	827,099	827,128	881,085

## Reconciliation principles followed for the reclassified income statement

The main reclassifications, whose amounts are provided analytically in the tables enclosed with this report, involve:

- the inclusion in "Dividends and other income from equity investments" of "Profit (Loss) of equity investments valued at equity" and the exclusion of "Dividends from held for trading equity instruments" which are included in "Net trading income";
- the inclusion among "Net trading income" of net gains (losses) on trading, on hedge accounting, of net gains/losses on the financial assets/liabilities at fair value through profit or loss and of gains/losses on disposal or repurchase of financial assets at fair value through other comprehensive income;
- the inclusion in the "Net other operating expenses/income", excluding "Recovery of expenses" which is classified under its own item, the exclusion of the costs for "Write-downs on leasehold improvements" classified among "Other administrative expenses" and inclusion of result of industrial companies:
- presentation of "Payroll costs", "Other administrative expenses", "Amortisation, depreciation and impairment losses on tangible and intangible assets" and "Other charges and Provisions" net of any "Integration costs" relating to the reorganisation operations, classified as a separate item;
- the exclusion from the "Other administrative expenses" of the Contributions to the Resolution Funds (SRF), the Deposit Guarantee Schemes (DGS), the Bank Levies and the Guarantee fees for DTA reclassified in item "Other charges and provision";
- the exclusion from "Amortisation, depreciation and impairment losses on intangible and tangible assets" of property owned for investment and those related to operating lease assets, which are reclassified respectively among "Net income from investments" and "Net other
- the inclusion in "Net income from investments" of write-downs and write-backs on financial assets at amortised cost and at fair value through other comprehensive income - debt securities, gains (losses) on disposal of investments, gains (losses) on tangible and intangible assets measured at fair value as well as gains (losses) on equity investments and on disposal of investments;
- in "Net write-downs on loans and provisions for guarantees and commitments", the inclusion of net losses/recoveries on financial assets at amortised cost and at fair value through other comprehensive income net of debt securities and the inclusion of commitments and financial guarantees given on "Net provisions for risks and charge".

#### 2017 figures were restated:

- starting from March 2018 following the reclassification of interests from item "Net write-downs on loans and provisions for guarantees and commitments" to item "Net interest" considering:
- the component linked to the interests due to time value unwinding, determined in the valuation of non-performing financial assets;
- the identification of interests income on the non-performing financial assets calculated on their net balance sheet exposure based on the related interest rates.
- starting from September 2018 following the reclassifications:
- of some expenses that, as a result of change in contracts, were addressed from item "Other administrative expenses" to item "Net fees and
- of irrevocable payment commitments versus Resolutions and Guarantee funds in item "Other charges and provisions of which: systemic charges".

#### Reclassified consolidated income statement

(€ million)

	YEAR			CHANGE	
					% AT CONSTANT
	2018	2017	P&L	%	FX(*) RATES
Net interest	10,856	10,633	+ 223	+ 2.1%	+ 2.6%
Dividends and other income from equity investments	738	638	+ 100	+ 15.6%	+ 32.5%
Net fees and commissions	6,756	6,695	+ 60	+ 0.9%	+ 1.1%
Net trading income	1,245	1,818	- 573	- 31.5%	- 31.7%
Net other expenses/income	130	156	- 26	- 16.9%	- 17.6%
OPERATING INCOME	19,723	19,941	- 217	- 1.1%	- 0.2%
Payroll costs	(6,423)	(6,905)	+ 482	- 7.0%	- 6.8%
Other administrative expenses	(4,157)	(4,385)	+ 228	- 5.2%	- 5.0%
Recovery of expenses	685	760	- 75	- 9.9%	- 9.9%
Amortisation, depreciation and impairment losses on intangible					
and tangible assets	(804)	(807)	+ 4	- 0.5%	- 0.0%
Operating costs	(10,698)	(11,338)	+ 639	- 5.6%	- 5.4%
OPERATING PROFIT (LOSS)	9,025	8,603	+ 422	+ 4.9%	+ 6.7%
Net write-downs on loans and provisions for guarantees and					
commitments	(2,619)	(2,939)	+ 320	- 10.9%	- 10.3%
NET OPERATING PROFIT (LOSS)	6,406	5,664	+ 742	+ 13.1%	+ 15.5%
Other charges and provisions	(2,293)	(1,064)	- 1,229	n.m.	n.m.
of which: systemic charges	(846)	(610)	- 236	+ 38.8%	+ 39.2%
Integration costs	(9)	(147)	+ 137	- 93.7%	- 93.6%
Net income from investments	(485)	(305)	- 179	+ 58.8%	+ 59.5%
PROFIT (LOSS) BEFORE TAX	3,619	4,148	- 529	- 12.7%	- 9.4%
Income tax for the period	479	(609)	+ 1,088	n.m.	n.m.
NET PROFIT (LOSS)	4,098	3,539	+ 559	+ 15.8%	+ 19.4%
Profit (Loss) from non-current assets held for sale after tax	14	2,251	- 2,237	- 99.4%	- 99.4%
PROFIT (LOSS) FOR THE PERIOD	4,112	5,790	- 1,678	- 29.0%	- 26.4%
Minorities	(216)	(313)	+ 96	- 30.8%	- 30.0%
NET PROFIT (LOSS) ATTRIBUTABLE TO THE GROUP					
BEFORE PPA	3,896	5,477	- 1,581	- 28.9%	- 26.2%
Purchase Price Allocation effect	(3)	(4)	+ 1	- 19.2%	- 19.2%
Goodwill impairment	-	-		-	-
NET PROFIT (LOSS) ATTRIBUTABLE TO THE GROUP	3,892	5,473	- 1,581	- 28.9%	- 26.2%

Note: (\*) Foreign Exchange.

#### Reclassified consolidated income statement - Quarterly figures

(€ million)

		201	8					
	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1
Net interest	2,776	2,765	2,678	2,636	2,646	2,579	2,748	2,660
Dividends and other income from equity								
investments	219	149	180	189	120	165	183	170
Net fees and commissions	1,659	1,628	1,722	1,746	1,682	1,588	1,726	1,699
Net trading income	159	277	331	478	384	381	462	590
Net other expenses/income	42	(5)	33	60	73	7	49	28
OPERATING INCOME	4,856	4,814	4,944	5,110	4,905	4,721	5,168	5,147
Payroll costs	(1,601)	(1,575)	(1,612)	(1,634)	(1,701)	(1,704)	(1,744)	(1,755)
Other administrative expenses	(1,078)	(985)	(1,029)	(1,065)	(1,123)	(1,074)	(1,078)	(1,110)
Recovery of expenses	165	173	185	163	246	171	167	176
Amortisation, depreciation and impairment losses								
on intangible and tangible assets	(203)	(204)	(199)	(197)	(214)	(201)	(199)	(193)
Operating costs	(2,718)	(2,592)	(2,655)	(2,734)	(2,793)	(2,809)	(2,854)	(2,882)
OPERATING PROFIT (LOSS)	2,138	2,222	2,289	2,376	2,112	1,912	2,315	2,264
Net write-downs on loans and provisions for								
guarantees and commitments	(923)	(696)	(504)	(496)	(835)	(677)	(661)	(766)
NET OPERATING PROFIT (LOSS)	1,215	1,526	1,785	1,880	1,277	1,235	1,654	1,498
Other charges and provisions	(371)	(741)	(662)	(519)	(193)	(273)	(135)	(463)
of which: systemic charges	(60)	(148)	(173)	(465)	14	(157)	(33)	(434)
Integration costs	(15)	(3)	(2)	11	(103)	(31)	(8)	(5)
Net income from investments	(52)	(655)	205	17	(151)	(5)	(173)	24
PROFIT (LOSS) BEFORE TAX	778	127	1,325	1,389	830	926	1,338	1,054
Income tax for the period	998	(40)	(258)	(221)	(66)	(181)	(143)	(219)
NET PROFIT (LOSS)	1,776	87	1,067	1,169	764	745	1,195	835
Profit (Loss) from non-current assets held for sale								
after tax	1	(1)	15	(1)	96	2,126	(133)	162
PROFIT (LOSS) FOR THE PERIOD	1,777	86	1,082	1,168	860	2,871	1,062	997
Minorities	(49)	(56)	(56)	(55)	(58)	(50)	(116)	(89)
NET PROFIT (LOSS) ATTRIBUTABLE TO THE								
GROUP BEFORE PPA	1,728	30	1,025	1,113	802	2,821	946	909
Purchase Price Allocation effect	-	(1)	(1)	(1)	(1)	(1)	(1)	(1)
Goodwill impairment	-	-	-	- (.)	- (-)	-	-	- (-/
NET PROFIT (LOSS) ATTRIBUTABLE TO THE								
GROUP	1,727	29	1,024	1,112	801	2,820	945	907

#### Reclassified consolidated income statement - Comparison of Q4 2018/Q4 2017

(€ million)

	Q4			CHANGE	
					% AT CONSTANT
	2018	2017	P&L	%	FX(*) RATES
Net interest	2,776	2,646	+ 130	+ 4.9%	+ 5.5%
Dividends and other income from equity investments	219	120	+ 99	+ 83.0%	n.m.
Net fees and commissions	1,659	1,682	- 23	- 1.4%	- 1.1%
Net trading income	159	384	- 225	- 58.6%	- 59.0%
Net other expenses/income	42	73	- 31	- 42.8%	- 43.4%
OPERATING INCOME	4,856	4,905	- 49	- 1.0%	+ 0.2%
Payroll costs	(1,601)	(1,701)	+ 100	- 5.9%	- 5.7%
Other administrative expenses	(1,078)	(1,123)	+ 45	- 4.0%	- 3.8%
Recovery of expenses	165	246	- 81	- 33.0%	- 33.0%
Amortisation, depreciation and impairment losses on intangible and tangible assets	(203)	(214)	+ 11	- 5.1%	- 4.7%
Operating costs	(2,718)	(2,793)	+ 75	- 2.7%	- 2.4%
OPERATING PROFIT (LOSS)	2,138	2,112	+ 26	+ 1.2%	+ 3.8%
Net write-downs on loans and provisions for guarantees and					
commitments	(923)	(835)	- 87	+ 10.5%	+ 10.6%
NET OPERATING PROFIT (LOSS)	1,215	1,277	- 62	- 4.8%	- 0.7%
Other charges and provisions	(371)	(193)	- 178	+ 92.1%	+ 92.5%
of which: systemic charges	(60)	14	- 74	n.m.	n.m.
Integration costs	(15)	(103)	+ 88	- 85.8%	- 85.6%
Net income from investments	(52)	(151)	+ 99	- 65.4%	- 64.9%
PROFIT (LOSS) BEFORE TAX	778	830	- 52	- 6.3%	- 0.1%
Income tax for the period	998	(66)	+ 1,064	n.m.	n.m.
NET PROFIT (LOSS)	1,776	764	+ 1,012	n.m.	n.m.
Profit (Loss) from non-current assets held for sale after tax	1	96	- 95	- 99.3%	- 99.3%
PROFIT (LOSS) FOR THE PERIOD	1,777	860	+ 917	n.m.	n.m.
Minorities	(49)	(58)	+ 9	- 15.7%	- 15.4%
NET PROFIT (LOSS) ATTRIBUTABLE TO THE GROUP	, ,	, ,			
BEFORE PPA	1,728	802	+ 926	n.m.	n.m.
Purchase Price Allocation effect	(0)	(1)	+ 0	- 58.8%	- 58.8%
Goodwill impairment		-	-	-	
NET PROFIT (LOSS) ATTRIBUTABLE TO THE GROUP	1,727	801	+ 927	n.m.	n.m.

Note: (\*) Foreign Exchange.

# Summary results by business segments

#### Key figures by business segment

(€ million)

	COMMERCIAL BANKING ITALY	COMMERCIAL BANKING GERMANY	COMMERCIAL BANKING AUSTRIA	CEE DIVISION	CIB	FINECO	GROUP CORPORATE CENTRE <sup>(1)</sup>	NON CORE	CONSOLIDATED GROUP TOTAL
Income statement									
OPERATING INCOME									
2018	7,257	2,470	1,563	4,262	3,813	624	(205)	(60)	19,723
2017	7,442	2,694	1,583	4,186	4,113	586	(732)	68	19,941
OPERATING COSTS									
2018	(4,125)	(1,704)	(1,022)	(1,566)	(1,563)	(246)	(364)	(109)	(10,698)
2017	(4,438)	(1,810)	(1,085)	(1,543)	(1,626)	(233)	(482)	(120)	(11,338)
OPERATING PROFIT									
2018	3,131	766	542	2,697	2,249	378	(569)	(168)	9,025
2017	3,004	883	498	2,643	2,487	353	(1,213)	(51)	8,603
PROFIT BEFORE TAX								-	
2018	1,882	369	448	2,034	1,370	353	(1,638)	(1,199)	3,619
2017	1,775	631	445	1,855	2,003	315	(1,743)	(1,133)	4,148
Balance sheet									
CUSTOMERS LOANS(2)									
as at 31 December, 2018	145,645	84,463	44,971	65,344	80,448	2,805	3,271	6,629	433,576
as at 31 December, 2017	137,437	80,749	44,336	59,966	71,647	1,927	2,729	14,223	413,014
CUSTOMERS DEPOS(2)			****		,	,,	•		.,.
as at 31 December, 2018	146,260	91,694	47,375	65,744	45,281	22,157	2,985	528	422,024
as at 31 December, 2017	140.935	91.582	46,487	62,406	47.775	20.059	3,634	914	413,791
TOTAL RISK WEIGHTED ASSETS(2)					,	,	-7,		,
as at 31 December, 2018	94,914	36,062	23,314	86,277	81,040	2,372	34,073	12,129	370,180
as at 31 December, 2017	85,592	33,999	20,963	85,996	75,639	2,332	29,985	21,595	356,100
			==,===		,	-,++-	==,===		223,122
EVA									
2018	9	(44)	173	493	(21)	66	(506)	(1,022)	(850)
2017	90	153	293	332	497	65	(1,103)	(1,084)	(757)
2011	30	100	233	332	431	00	(1,100)	(1,004)	(131)
Cost/income ratio									
2018	56.9%	69.0%	65.3%	36.7%	41.0%	39.4%	n.m.	n.m.	54.2%
2017	59.6%	67.2%	68.5%	36.9%	39.5%	39.8%	n.m.	n.m.	56.9%
20.,	55.076	01.270	00.070	00.070	00.070	00.070	11.111.	nall.	00.370
Employees									
as at 31 December, 2018	29,669	9,208	4,873	24,218	3,289	1,125	14,059	345	86,786
as at 31 December, 2017	32,334	10,105	5,092	24,089	3,298	1,082	15,488	464	91,952

Figures were recasted, where necessary, on a like-to-like basis to consider changes in scope of business segment and methodological rules.

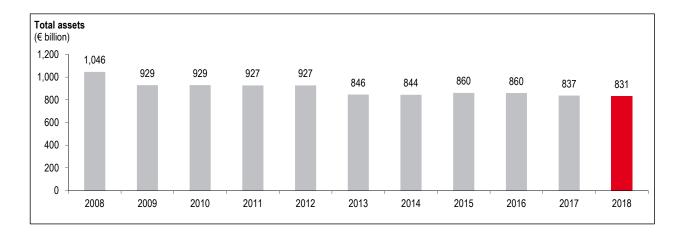
Note:
(1) COO Services, Corporate Centre Global Functions, inter-segment adjustments and consolidation adjustments not attributable to individual segments.
(2) Net of repo and intercompany transactions.

# Group and UniCredit share historical data series

## Group figures 2008 – 2018(\*)

						IAS/IFRS					
	2018	2017	2016	2015	2014	2013	2012	2011	2010	2009	2008
Income Statement (€ million)											
Operating income	19,723	19,619	18,801	22,405	22,513	23,973	25,049	25,200	26,347	27,572	26,866
Operating costs	(10,698)	(11,350)	(12,453)	(13,618)	(13,838)	(14,801)	(14,979)	(15,460)	(15,483)	(15,324)	(16,692)
Operating profit (loss)	9,025	8,268	6,348	8,787	8,675	9,172	10,070	9,740	10,864	12,248	10,174
Profit (loss) before income tax	3,619	4,148	(10,978)	2,671	4,091	(4,888)	317	2,060	2,517	3,300	5,458
Net profit (loss) for the period	4,112	5,790	(11,061)	2,239	2,669	(3,920)	1,687	644	1,876	2,291	4,831
Net profit (loss) attributable to the Group	3,892	5,473	(11,790)	1,694	2,008	(13,965)	865	(9,206)	1,323	1,702	4,012
Balance Sheet (€ million)											
Total assets	831,469	836,790	859,533	860,433	844,217	845,838	926,827	926,769	929,488	928,760	1,045,612
Loans and receivables with customers	471,839	447,727	444,607	473,999	470,569	503,142	547,144	559,553	555,653	564,986	612,480
of which: non-performing loans	5,787	9,499	10,945	19,924	19,701	18,058	19,360	18,118	16,344	12,692	10,464
Deposits from customers and debt securities in issue	560,141	561,498	567,855	584,268	560,688	571,024	579,965	561,370	583,239	596,396	591,290
Shareholders' equity	55,841	59,331	39,336	50,087	49,390	46,841	62,784	51,479	64,224	59,689	54,999
Profitability ratios (%)		_									
Operating profit (loss)/Total assets	1.09	0.99	0.74	1.02	1.03	1.08	1.09	1.05	1.17	1.32	0.97
Cost/income ratio	54.2	57.9	66.2	60.8	61.5	61.7	59.8	61.4	58.8	55.6	62.1

 $<sup>(\</sup>mbox{\ensuremath{^{\star}}})$  The figures shown refer to what was published in the reference year.



# Group and UniCredit share historical data series

#### **Share information**

	2018	2017	2016	2015	2014	2013	2012	2011	2010	2009	2008
Share price (€)(*)											
- maximum	18.212	18.350	25.733	32.824	34.427	28.213	22.440	65.912	76.243	87.212	151.942
- minimum	9.596	12.160	8.785	24.605	25.583	16.227	11.456	21.157	49.212	19.283	40.138
- average	14.635	15.801	13.820	29.509	30.015	22.067	16.520	42.923	63.702	59.078	99.949
- end of period	9.894	15.580	13.701	25.733	26.735	26.961	18.572	21.190	51.093	73.819	46.507
Number of outstanding shares (million)											
- at period end <sup>(1)</sup>	2,230	2,226	618	5,970	5,866	5,792	5,789	1,930	19,297.6	16,779.3	13,368.1
- shares cum dividend	2,220	2,216	608	5,873	5,769	5,695	5,693	1,833	18,330.5	18,329.5	13,372.7
of which: savings shares	-	0.25	0.25	2.48	2.45	2.42	2.42	2.42	24.2	24.2	21.7
- average <sup>(1)</sup>	2,229	1,957	611	5,927	5,837	5,791	5,473	1,930	19,101.8	16,637.8	13,204.6
Dividend											
- total dividends (€ million)	-	726	-	706	697	570	512	(***)	550	550	(**)
- dividend per ordinary share	-	0.320	-	0.120	0.120	0.100	0.090	(***)	0.030	0.030	(**)
- dividend per savings share	-	-	-	0.120	1.065	0.100	0.090	(***)	0.045	0.045	(**)

- (1) The number of shares is net of Treasury shares and includes 9.676 million of shares held under a usufruct contract signed with Mediobanca S.p.A.
  (\*) Following extraordinary corporate operations, which involve the detachment of rights, stock splitting or grouping, demerger operations and distribution of extraordinary dividends, the price of the shares can fluctuate so much that they are no longer comparable. Thus, the time series hereby published are adjusted accordingly to restore the continuity of historical price series.
- (\*\*) 2008 dividend was paid with cash to savings shareholders (€0.025 per share, for a total amount of €0.5 million), and with newly issued shares (so-called "scrip dividend").

  (\*\*\*) As per Banca d'Italia's paper dated 2 March 2012, in keeping with the decision of UniCredit S.p.A.'s Board of Directors and in line with the intention announced to the Shareholders' Meeting in 2012, UniCredit S.p.A. did not pay any dividends with respect to its 2011 financial results.

In 2011 the following operations were carried out:

- the €2.5 billion free capital increase, through the allocation to capital of an equivalent amount transferred from the "Issue-premium reserve";
- the reverse stock split of ordinary and savings shares based on a ratio of 1 new ordinary or savings share for every 10 existing ordinary or savings shares:
- the elimination of the per-share nominal value of UniCredit shares.

In the first quarter of 2012 the capital increase of €7.5 billion equal to a number of shares issued of 3,859.602.938 was fully subscribed for.

Figures relating to the 2013 dividend are shown according to the specific Board of Directors' reports on the distribution to Shareholders.

The Shareholders' Meeting of 13 May 2014 approved a scrip dividend scheme under which the holders of ordinary shares and the holders of savings shares will be allocated one new share for every sixty shares held and one new share for every eighty-four shares held, respectively. The new shares were allocated through a free share capital increase, without prejudice to the shareholders' right to opt for a cash payout (€0.10 for each ordinary and savings share) in lieu of the allocation of the new shares.

The Shareholders' Meeting of the 13 May 2015, approved the payment of dividends in the form of a "scrip dividend", with the assignment to shareholders who hold ordinary shares of one new share per fifty shares held, and to holders of savings shares one new share per seventy-two shares held. The assignment of the new shares occurred following a free share-capital increase, without affecting the shareholders' right to request payment of the dividend in cash (€0.12 per ordinary and savings share), in place of assignment of shares.

The Shareholders' Meeting also approved the partial distribution of 2014 and previous year profits, with payment of €0.945 per savings share, as preferred dividend.

The Shareholders' Meeting of the 14 April 2016, approved the payment of dividends in the form of a "scrip dividend", with the assignment to shareholders who hold ordinary shares of one new share per twenty-three shares held, and to holders of savings shares one new share per fifty-four shares held. The assignment of the new shares occurred following a free share-capital increase, without affecting the shareholders' right to request payment of the dividend in cash (€0.12 per ordinary and savings share), in place of assignment of shares.

In 2017 the following operations were carried out:

- the reverse stock split of ordinary and savings shares based on a ratio of 1 new ordinary or savings share for every 10 existing ordinary or savings
- the €13,000 million fully subscribed capital increase, of which €16 million as share capital and €12,984 as share premium, through the issuance of No.1,606,876,817 new ordinary shares.

# Group and UniCredit share historical data series

Shareholders' Meeting held on 4 December 2017 resolved mandatory conversion of the existing No.252,489 savings shares into ordinary shares with a conversion ratio of No.3.82 ordinary shares each 1 savings share subject to the conversion, assigning newly issued shares and/or treasury shares and in any case without variation of the share capital value. The conversion became effective at the end of the period for exercising the withdrawal rights on 12 March 2018.

The Shareholders' Meeting of 12 April 2018 approved the payment of dividends to the holders of ordinary shares a dividend of €0.32 for each share outstanding and entitled to dividend at payment date, for a maximum amount of €726 million, from allocation of 2017 net profit.

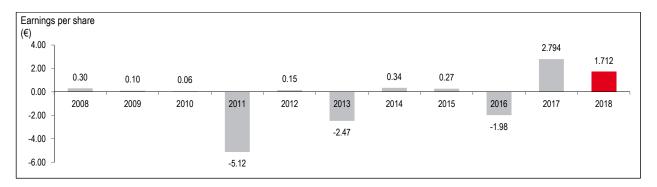
#### **Earnings ratios**

	IAS/IFRS											
	2018	2017	2016	2015	2014	2013	2012	2011	2010	2009	2008	
Shareholders' equity (€ million)	55,841	59,331	39,336	50,087	49,390	46,841	62,784	51,479	64,224	59,689	54,999	
Group portion of net profit (loss) (€ million)	3,892	5,473	(11,790)	1,694	2,008	(13,965)	865	(9,206)	1,323	1,702	4,012	
Shareholders' equity per share (€)	25.04	26.65	6.36	8.39	8.42	8.09	10.85	26.67	3.33	3.56	4.11	
Price/Book value	0.40	0.58	4.30	0.61	0.63	0.67	0.34	0.16	3.06	4.14	2.37	
Earnings per share <sup>(1)</sup> (€)	1.712	2.794	(1.982)	0.27	0.34	(2.47)	0.15	(5.12)	0.06	0.10	0.30	
Payout ratio (%)	-	13.3	-	41.7	34.7	-4.1	59.2	-	41.6	32.3	(*)	
Dividend yield on average price per ordinary		2.02		2.04	2.00	0.07	0.72		4.55	4.50	(*)	
share (%)	-	2.03	-	2.04	2.00	2.27	2.73	-	1.55	1.58	(*)	

(1) For further details refer to Part C - Section 25 Earnings per share

The amounts in the table are "historical figures" and they should be read with reference to each single period.

The 2008 Earnings per share (EPS) figure published in the consolidated report as at 31 December 2008 was €0.30 and has been amended to €0.26 due to the increase in the number of shares following the capital increase (IAS33 paragraph 28). From 2009 net profit for the period used to calculate EPS has been reduced for the following amounts related to disbursements, charged to equity, made in connection with the usufruct contract signed with Mediobanca S.p.A. on UniCredit shares supporting the issuance of convertible securities denominated "Cashes": €131 million for 2009, €156 million for 2010, €172 million for 2011, €46 million for 2012, €105 million for 2013, €35 million for 2014, €100 million for 2015, €128 million for 2016, €32 million for 2017 and €93 million for 2018.



<sup>(\*) 2008</sup> dividend was paid with cash to savings shareholders (€0,025 per share, for a total amount of €0.5 million), and with newly issued shares (so-called "scrip dividend").

## Macroeconomic situation, banking and financial markets

#### International situation

In the second half of 2018, the global recovery lost further momentum, but world output kept expanding at a pace of about 3.5%. The main source of uncertainty was represented by a deceleration in global trade amid rising trade tensions between the United States (US) and China and expectations of tighter monetary policies, particularly in the US. Political uncertainty remained a key concern for investors, with the populist tide blowing across the world. The US economy kept expanding at a fast pace, driven particularly by investment. In Japan, instead, the economy struggled to show signs of a rebound and forced the Bank of Japan to maintain a highly accommodative policy stance, whereas growth in the United Kingdom remained unscathed by the increasing Brexit uncertainty. In China, economic activity remained robust despite rising protectionist threats from the US and a less interventionist government.

2018 has been a strong year for the US economy. With real GDP growth on track to match the 2.9% seen in 2015, the US has easily outpaced most other advanced economies this year. Private consumption remained a key support for economic growth. In particular, household disposable income continued to be lifted by the combination of a strong labor market and the boost from massive fiscal stimulus, while positive wealth effects continued to push the savings rate lower. Capex spending was another bright spot in 2018, with business investment which rose by 6.4% between third guarter 2017 and third quarter 2018. Given the buoyant macroeconomic performance, the Fed has raised its policy rates four times in 2018, with fed fund rates closing the year at 2.50%.

In the euro area, economic growth moderated in the second half of 2018, on the back of a deceleration in global trade, sharper-than-expected slowdown in Germany, social unrest in France and the tough negotiations over the budget in Italy. The latest economic indicators point to a mild growth expansion, with annualized real Gross Domestic Product (GDP) growth standing at 0.8%, on average, in second half 2018, as opposed to 1.6% in the first half of the year. This means that GDP reached 1.8% annual growth in 2018 from 2.5% in 2017. The ongoing underperformance of indicators of foreign trade suggests that external factors have been the main source of weakness. In contrast, domestic demand (notably private consumption and fixed investment spending) continued to expand at a decent pace.

Eurozone headline inflation peaked at 2.2% yoy in October 2018 and it seems on track to progressively ease from this level (the exact intensity and timing of this will mainly depend on swings in oil prices). In December, the European Central Bank (ECB)'s Governing Council confirmed the end of net asset purchases under the Asset Purchase Programme (APP), as it had first announced in June, and it also indicated that it intends to continue reinvesting, in full, the principal payments from maturing assets purchased under the programme "for an extended period of time past the date when we start raising the key ECB interest rates"; it suggests that full reinvestments might continue until at least the end of 2020.

## Banking and financial markets

The credit recovery in the euro area consolidated over the course of 2018. The rate of growth in loans to the private sector accelerated throughout the year, in line with easing credit supply conditions and good demand for loans. At the end of the year, the annual growth rate of loans to the private sector stood at 3.4%, compared to just below 3.0% at the end of 2017. This was mainly supported by a visible recovery of loans to non-financial corporations, which had accelerated to 4% on yearly basis by the end of 2018. The ongoing improvement in credit aggregates was particularly strong in Germany and Austria, both with respect to loans to non-financial corporations and to households. The growth of the credit aggregates in these two countries continued to reflect the recovery in private consumption and fixed investment. In Italy, on the other hand, corporate loans showed some signs of weakness in the last quarter of 2018. This weakness was probably a reflection of lower demand for loans from companies. This lower demand was due to the context of moderating investment growth and increasing domestic uncertainty, amid tensions in the financial markets due to the government decision concerning the budget in September. Annual growth in loans to households stabilized at around 3%, in line with the eurozone average.

As for bank funding at a system level, over the course of 2018, bank deposits maintained a sustained growth trend in all the three reference countries, both in terms of household deposits and deposits of non-financial corporations. The persistently low interest rates continued to support the increase in sight deposits, to the detriment of medium and long-term funding. Further, this trend of low interest rates still does not seem to be reversing. This is consistent with the decision of the European Central Bank (ECB) to conclude its financial assets purchasing program in December 2018 without introducing changes to its forward-looking guidance for interest rates.

As a consequence, bank interest rates broadly stabilized in all the three reference countries for the Group (Italy, Germany and Austria) by the end of 2018, and interest rates on sight deposits in particular remained at levels close to zero. The bank interest rate spread (i.e. the difference between the average interest rate on loans and the average interest rate on deposits) stabilized or gradually declined throughout the entire year.

In 2018, financial markets in the euro area saw a return to rising volatility on the back of greater uncertainty regarding growth prospects in the area and the budget discussion in Italy. This uncertainty fueled an ongoing deterioration in the performance of the equity market, which became particularly significant for Italy starting in May 2018 as domestic political uncertainty increased. In particular, the Italian stock exchange, after having grown by roughly 10% between the beginning of the year and mid-May, ended the full year down by 16% compared to December 2017. The performance of both the German stock exchange and the Austrian stock market was not entirely dissimilar, with declines of around 18% and 20%, respectively, compared to December 2017.

#### **CEE** countries

Economic growth remained solid in most CEE countries in 2018 and is expected to have hit its cyclical peak. This year growth is likely to slow due to weakening global trade growth, a cyclical slowdown in the eurozone, capital outflows from emerging markets and weaker fiscal and credit impulses in most countries. However, domestic demand will remain robust and ensure that growth stays above potential in all countries but Turkey.

In 2018, growth remained well above potential in EU-CEE1, driven by consumption and investment. The former benefited from fast income growth amid tightening labor market conditions and from loose monetary conditions underpinning strong credit growth. Labor shortages reached the highest levels on record, especially in the Czech Republic, where vacancies exceeded unemployment, and in Hungary. These shortages are unlikely to be solved if countries do not foster economic immigration in a similar fashion to Poland, which expanded the scope and the duration of work contracts for non-EU citizens from the former Soviet Union and South-East Asia. As a result of tighter labor market conditions, wage growth continues to outpace productivity in most EU-CEE countries. In addition, governments increased wages in the public sector before several rounds of elections, especially in Romania and Hungary.

Investment rebounded as well, with EU fund inflows picking up, especially in Hungary and Poland. As the end of the current budget approaches, absorption is likely to pick up in other countries as well. In 2018, private investment was dominated by real estate projects, with demand moving from home buyers to investors, especially in capital cities and other economic centers. Productive investment recovered in most countries, with large foreign investment projects announced in Slovenia and underway in car-producing countries like Hungary and Slovakia. At the same time, some companies postponed a stronger capex expansion due to labor shortages and external risks. In Romania, tighter monetary conditions and an uncertain tax outlook may have affected corporate borrowing.

Last year, economic growth reached 1.7% in Russia. Russia's economic performance in 2018 was characterized by close to potential growth and more volatility in sentiment, financial and monetary indicators. Higher oil prices for most of the year increased the C/A surplus despite larger imports. However, real export growth was outpaced by import growth, mitigating the positive impact on growth. In 2H18, growth fell closer to potential (which we estimate at around 1.0%) and the soft patch may continue in 1H19 amid higher inflation and tighter financial conditions leading to temporarily weaker consumption and investment. Economic policies are calibrated to ensure macroeconomic and financial stability, rather than to boost potential growth. This means that potential growth is unlikely to rise from very low levels in the 2018-24 presidential mandate.

In Turkey, the economy started to contract in the third quarter of 2018, due to an overdue debt adjustment triggered by US sanctions imposed in August. While political diplomatic tensions have eased, and financial markets stabilized in the last months of 2018, the downturn likely intensified in the final quarter of 2018 as the private sector continued to delever at a rapid pace. As part of the adjustment, the currency depreciated, asset prices fell and inflation accelerated above 25% in October, although it decelerated to 20% at the end of 2018 on the back of tax cuts, lower energy prices and partial recovery of the currency. The government has been pushing for measures to boost lending and shore up economic activity in the run-up to local elections expected at the end of 1Q19. Such steps would likely have limited impact on economic growth, but could weaken investor trust

<sup>1</sup> Bulgaria, Croatia, Czechia, Hungary, Poland, Romania, Slovakia and Slovenia

again, leading to renewed capital outflows. Growth will likely remain in the negative territory for most of 2019 and a rebound would be supported by a financial backstop from international financial institutions.

The Central Bank of the Republic of Turkey (CBRT) hiked the average cost of funding by more than 11pp in 2018. The bulk of this hike came in September 2018, following the plunge of the currency in August. As inflation will likely resume the upward trend in the coming months, the CBRT is expected to remain on hold for most of first half 2019. With disinflation expected to resume in mid-2019, rate cuts could follow amid large base effects from 2018's currency depreciation and weak pressure on prices from domestic demand.

Other central banks tightened monetary policy in 2018. The Central Bank of Russia (CBR) reversed 1Q18 cuts in September and December 2018, reacting to the potential flare-up in inflation expectations from several supply shocks (RUB depreciation, higher food and fuel prices and a 2pp VAT hike on 1 January 2019). The Czech National Bank (CNB) increased the benchmark repo rate from 0.50% to 1.75% as the CZK failed to appreciate significantly against the EUR. The National Bank of Romania (NBR) hiked as well, from 1.75% to 2.50% and tightened liquidity through FX interventions, pushing ROBOR rates above 3%, the highest levels in more than four years. The National Banks of Hungary (NBH) and Poland (NBP) remained on hold at the expense of weaker currencies. The National Bank of Serbia (NBS) cut twice to 3%, bringing its policy rate to the level of the inflation target.

## Main results and performance for the period<sup>2</sup>

#### Introduction

In 2018 the Group initiatives have continued to be oriented to the accomplishment of the plan's founding goals of the strategic plan 2016-2019 "Transform 2019", achieving the following tangible results:

#### . Strengthen and optimise capital

After having successfully completed the Capital increase, the sale of subsidiaries (Pekao and Pioneer) and considering the net profit and balance sheets dynamics of the year, the Group shows a strong capital position with the CET13 ratio (fully loaded) at 12.07% at 31 December 2018.

#### Improve the asset quality

During the year the proactive risk reduction measures have continued, leading the Non-Performing Exposure (NPE) ratio to 7.67% at the end of December, in comparison to the 9.80% of 1 January 2018 (following the new IFRS9 principle adoption), with a coverage ratio increased to 60.98%. compared to 59.25% of the beginning of 2018.

#### . Transform the operating model

Also in 2018 the strict cost control carried out by the Group produced results well in advance compared to the plan's timing. The commercial network rationalization has continued, with the branch closures that have reached 881 units (of which 62 in the last quarter of 2018) starting from 2015, corresponding to 93% of the 944 closures forecasted by 2019 in the strategic plan. In the year the staff has been reduced by 5,166 FTEs, bringing the overall reduction to about 14,000 FTEs starting from the end of 2015 thus achieving a year in advance the exits expected by 2019.

#### · Maximise commercial bank value

In the whole Group, commercial initiatives are ongoing, bringing tangible results. In particular during the first half of 2018 the following initiatives have been mainly carried out:

- strengthening of the offer of mobile payments through the new partnership with Google Pay activated in the last quarter of the year in Italy and Germany. The new app Google Pay has been added to Samsung Pay, Apple Pay and Alipay already previously activated;
- the distribution of the new product "My Care Family" started in November:
- UniCredit was one of the founding partners of we trade consortium, the first blockchain trade platform able to offer cross-border instant
- strengthening of the Group digital offer through the new partnership with Meniga, firstly implemented in Italy and Serbia;
- extension of the end-to-end processes optimisation in Italy, that after the redesign of 11 products (among which current accounts, mortgages, receivable financing, credit and debit card, asset under management) have been enlarged to two additional products (checks and asset under custody);
- starting of the end-to-end products redesign program also in Germany, with a new in-branch account opening process for private banking customers already activated and the redesign of residential mortgages process under development;
- release in Italy of the new product "Easy Export", supporting the Italian companies internationalisation, leveraging on the new partnership with Alibaba:
- increase of the remote sales (ATM, on line, mobile, call centre), that in Italy reached 28.8% of total sales of the bank's products that have a direct selling process:
- increase of the mobile user penetration in the CEE division, that reached 40.5% of the total clients.

#### Adopt a lean but strong steering Group Corporate Centre

Referring to the Group Corporate Centre rationalisation, in 2018 its weight on total costs was equal to the 3.4%, decreasing by 85 basis points in comparison to the previuos year. The target set for the 2019 is 3.8% (recasted as of September 2018, previously 3.6%).

Also thanks to these initiatives, the Group in 2018 reached a net profit of €3,892 million, in comparison to a rectified net result of 2017 for €3,578 million.

It is worth reminding that the net profit of 2017 (equal to €5,473 million) has benefitted from the capital gains related to the sale of Pioneer for about €2.1 billion and the Polish subsidiaries for €102 million, partially balanced by the reclassification through profit and loss of Bank Pekao negative exchange effects as a result of dismissal occurred in the first half 2017 for -€310 million, by a non-recurring cost related to the FINO transaction for -€80 million and by transfer price adjustments of Pioneer and Pekao for -€9 million. Furthermore has to be considered that the 2017 Group net result was also including 130 million related to the economic results of Pioneer and Pekao achieved during the year, before the companies dismissal. Net of these elements the Group net profit would have been €3,578 million.

<sup>2</sup> The amounts related to 2017 differ from the ones published at that time. For further details refer to the paragraphs "Reconciliation principles followed for the reclassified accounts"

<sup>3</sup> Common Equity Tier 1 Capital (CET1), calculated without taking into account the transitional adjustments applicable according to the regulation in force as of 31 December 2018.

The 2018 Group net profit (€3,892 million) was instead affected in the third quarter of the year by the Koc Finansal Hizmetler Istanbul share impairment for -€846 million (-€851 million as at 31 December 2018) and by the extraordinary positive impact accounted in the fourth quarter of the year for a total amount of €887million related to:

- the recognition through P&L of the temporary differences tax effect (€871 million) deriving from the change, due to new Italian Budgetary Law, of the fiscal treatment related to the IFRS9 First Time Adoption on Loan Loss Provisions;
- the effect on IRAP current tax (€16 million) following the adoption of the abovementioned approach.

Excluding these extraordinary elements, during 2018 a net profit of €3,852 million would have been recorded, increasing by 7.7% in comparison to the 2017 rectified net result (€3,578 million).

In case the positive tax effects related to IFRS9 First Time Adoption would have been recognised through equity, the 2018 Group net profit (€3,892 million) would have been equal to €3,006 million; 20% of this last amount is subject to proposal of dividend distribution to UniCredit Shareholders' Meeting.

It should also be noted that according to the IFRS5 accounting principle, Pioneer and Bank Pekao, subject to disposal to third parties, have been classified already since 2016 until the sale in 2017, as dismissal legal entities and their economic results have been accounted to item "Profit (Loss) from non-current assets held for sale, after tax", while their assets and liabilities have been respectively recognised under item "Non-current assets and disposal groups classified as held for sale" and item "Liabilities included in disposal groups classified as held for sale".

Always according to the IFRS5 accounting principle the positions involved by the "FINO Project" have been classified in 2016 and until the sale took place in July 2017 as "Non-current assets and disposal groups classified as held for sale".

## Operating income

In 2018 Group's revenues were €19,723 million, decreasing by 1.1% compared to 2017 (down by 0.2% at constant exchange rates). The decrease was mainly due to the lower net trading income that more than balanced the improvements recorded by the net interest and fees.

In particular, net interest was equal to €10,856 million, increasing by 2.1% compared to 2017 (up by 2.6% at constant exchange rates). It is worth remembering that the 2017 benefitted from a release of interests on fiscal related accruals in Germany with regards to the years 2005-2008, that proved to be in excess, for an amount of €90 million, while in 2018 an extraordinary amount of €20 million for fiscal accruals release has been recorded. Net of this extraordinary components net interest would have registered an yearly growth of 2.8%.

During the 2018 net interest was characterised by the reduction of interests income on lending to customers, as well as by the time value component decline and by the increase of the passive interests on deposits following the collection's volumes growth. These effects have been mainly balanced by the decrease of the average cost of the bonds issues, as well as by the good result of treasury and investment & trading activities.

Credit spreads have continued to shrink also in 2018, notwithstanding the stabilisation of the market rates, remained anyway in a negative territory (average 3 months Euribor in 2018 was equal to -0.32% increasing only by 1 basis point in comparison to 2017).

Net interests improvement has been generated by an upturning loans volumes' dynamic (€471.8 billion as at 31 December 2018, up by €32.9 billion or up by 7.5% over the last year), that more than offset the €7.6 billion reduction of the Non Core component, subject of the initiatives aimed to reduce the Non-Performing Exposure (NPE).

The customer loans highlighted a positive trend also excluding the repos component, recording a 5.0% growth compared to the last year, or up by 7.1% net of the Non Core component.

All the different geographic areas in which the Group is operating have extensively contributed to the customers loans net of repos growth, with Italy that shows an increase of 6.7%, net of Non Core Division contribution, compared to 2017, Germany up by 7.3% and Austria up 5.8%. The loans improvement has characterised also the CEE Division's countries (up by 12.2% at constant exchange rates), mainly driven by Russia (up by 29.0% at constant exchange rates), Hungary (up by 17.8% at constant exchange rates), Serbia (up by 10.2% at constant exchange rates), Bosnia (up by 9.0%), Czech Republic (up by 6.6% at constant exchange rates) and Bulgaria (up by 6.2%).

Non Core Division recorded a further reduction of customers loans net of repos from €14.2 billion at the end of December 2017 to €6.6 billion at the end of December 2018 (down by 53.4%), continuing to pursue the goal of the Division's portfolio rundown by the 2021.

Deposits from customers, equal to €479.0 billion, have been growing by 3.5% (up by 4.0% at constant exchange rates) compared to 2017. The increase has been confirmed also by the deposits from customers net of repos: up by 2.0% (up by 2.6% at constant exchange rates). More specifically, the deposits from customers net of repos grew in Italy up by 3.0% (net of Non Core Division) and Austria up by 1.3%, while Germany recorded a decrease of 0.7%. The CEE Division grew by 5.3% (up by 9.1% at constant exchange rates) compared to 2017, mainly driven by Russia (up by 22.8% at constant exchange rates), Serbia (up by 18.8% at constant exchange rates), Hungary (up by 15.5% at constant exchange rates), Bosnia (up by 10.3% at constant exchange rates) and Romania (up by 8.9% at constant exchange rates).

Dividends and other income from equity investments (which include the profits of the companies accounted at equity method) in 2018 amounted to €738 million, increasing by 100 million, or up by 15.6% (up by 32.5% at constant exchange rates) compared with 2017. Main incomes stemmed out from dividends from Bank Pekao S.A. shares (€30 million) that have been however substantially balanced in the net trading income for the mark to market valuation of Bank Pekao S.A. shares and for realized and unrealized effects of the linked "Secured mandatorily exchangeable equity-linked certificate"), from an extraordinary gain of Camfin, consolidated with the equity method (€29 million) and from the disappearance of the charge generated by the sale of Yapi Moscow recorded in 2017 (-€26 million).

The net fees and commissions in 2018 amounted to €6,756 million, growing by 0.9% (up by 1.1% at constant exchange rates) compared to the

The growth has been determined by the transactional services fees (up by 10.4% in comparison to 2017; up by 10.7% at constant exchange rates), thanks to the good performance of the current account fees and credit and debit cards fees.

The investment services fees were down, recording a 4.9% decrease in comparison to the 2017 (down by 4.8% at constant exchange rates), mainly generated by the investment funds diminished sales in the field of the assets under management.

Financing services were decreasing too, resulting down by 1.9% compared to 2017 (down by 1.5% at constant exchange rates), mainly as an effect of the lower commissions for "Money supply" and guarantees.

The net trading income in 2018 was firmly decreasing, moving from €1,818 million of 2017 to €1,245 million of the current year (down by 31.5% or down by 31.7% at constant exchange rate), also due to the unfavourable market environment, affected by the temporary spread widening, that caused a drop of the gains by the client activity and securities portfolio.

In front of these changes in market conditions, in particular with reference to the volatility affecting the Italian government bonds, a further allocation of newly acquired government bonds was also carried out in the portfolio of financial assets valued at amortized cost, with an underlying model of business aimed at the collection of contractual cash flows ("Held to collect"), which goes hand in hand with the traditional operations with an underlying business model aimed at both the collection of contractual cash flows and the sale of the instruments ("Held to collect and sell ") and determines the classification of the related securities in the portfolio "financial assets valued at fair value through other comprehensive income".

Finally, in 2018 the net other expenses/income amounted to €130 million, down by €26 million over the 2017 (down by16.9% and down by 17.6% at constant exchange rates).

(€ million) **Operating income** 

	YE	AR	- %	2018	% CHANGE
	2018	2017	CHANGE	Q4	ON Q3 2018
Net interest	10,856	10,633	+ 2.1%	2,776	+ 0.4%
Dividends and other income from equity investments	738	638	+ 15.6%	219	+ 46.7%
Net fees and commissions	6,756	6,695	+ 0.9%	1,659	+ 1.9%
Net trading income	1,245	1,818	- 31.5%	159	- 42.5%
Net other expenses/income	130	156	- 16.9%	42	n.m.
Operating income	19,723	19,941	- 1.1%	4,856	+ 0.9%

## **Operating costs**

Group's operating costs in 2018 were equal to €10,698 million, decreasing by 5.6% compared to 2017 (down by 5.4% at constant exchange rates), thanks to the continuation of the staff resizing initiatives and the administrative expenses control actions.

In detail, the staff expenses of 2018 were €6,423 million, decreasing by 7.0% over the 2017 (down by 6.8% at constant exchange rates). This result was achieved mainly thanks to the resolute dynamic of employees reduction, characterised by a drop of 5,166 FTEs compared to the 2017, equal to a decrease of 5.6%.

The other administrative expenses, in 2018 amounted to €4,157 million, decreasing by 5.2% in comparison to 2017 (down by 5.0% at constant exchange rates). Lower costs have been recorded mainly among the real estate expenses, mostly relating to the branch network rationalisation, the communication and marketing expenses and the consulting expenses.

The expenses recovery in 2018 amounted to €685 million, decreasing in comparison to €760 million of the last year (-9.9%), in particular the drop was mainly related to the lower credit inquiries of the Non Core Division that, consequently, have entailed the diminution of the correspondent expense recoveries and to the lower expense recoveries from external data centers following the direct taking charge of some IT expenses by these

Finally, the write-downs on tangible and intangible assets in 2018 amounted to €804 million, substantially stable in comparison to €807 million of 2017 (down by 0.5% or 0% at constant exchange rates).

#### (€ million) **Operating costs**

	YEAR	YEAR		2018	% CHANGE	
	2018	2017	CHANGE	Q4	ON Q3 2018	
Payroll costs	(6,423)	(6,905)	- 7.0%	(1,601)	+ 1.7%	
Other administrative expenses	(4,157)	(4,385)	- 5.2%	(1,078)	+ 9.4%	
Recovery of expenses	685	760	- 9.9%	165	- 4.8%	
Write downs of tangible and intangible assets	(804)	(807)	- 0.5%	(203)	- 0.5%	
Operating costs	(10,698)	(11,338)	- 5.6%	(2,718)	+ 4.9%	

The good result achieved in terms of cost reduction deeply balanced the revenues decline, generating a Group gross operating profit of €9,025, up by 4.9% compared to 2017 (up by 6.7% at constant exchange rates).

The cost income ratio of 2018 amounted to 54.2%, improving by 2.6 percentage points over the previous year.

## Net write-downs on loans and provisions for guarantees and commitments

Net write-downs on loans and provisions for guarantees and commitments of the Group in 2018 were €2,619 million, compared to €2,939 million of 2017 (down by 10.9% or down by 10.3% at constant exchange rates).

The cost of risk was equal to 58 basis points, in comparison to 67 basis points of 2017.

In particular, Italy recording a cost of risk of 103 basis points, stable in comparison to 2017. Germany recorded 3 basis points, improving by 15 basis points over last year, Austria accounted -11 basis points, improving by 12 basis points over last year, having both benefited from some write-backs. CEE Division highlighted a cost of risk of 73 basis points, improving by 24 basis points in comparison to 2017.

The Group gross impaired loans at 31 December 2018 were decreasing by €7.5 billion compared to 1 January 2018 (post IFRS9 accounting principle adoption), thanks to the continuous proactive risk reduction measures carried out.

Thanks to this decrease, the gross non-performing loans on total loans ratio improved, moving from 9.80% of the beginning of January 2018 (post IFRS9 accounting principle adoption) to 7.67% of December 2018. Gross bad exposures stock was at €21.2 billion, decreasing by €4.2 billion over the beginning of January 2018 (€25.4 billion).

The Group coverage ratio of the gross non-performing loans as at 31 December 2018 was furtherly improved by 173 basis points, reaching 60.98% in comparison to 59.25% as at the beginning of January 2018 (post IFRS9 accounting principle adoption).

#### Loans to customers - Asset quality

	BAD EXPOSURES	UNLIKELY TO PAY	NON- PERFORMING PAST-DUE	TOTAL <sup>(*)</sup> NON- PERFORMING	PERFORMING	TOTAL LOANS
As at 12.31.2018						
Gross exposure	21,154	16,196	840	38,190	459,473	497,663
as a percentage of total loans	4.25%	3.25%	0.17%	7.67%	92.33%	
Writedowns	15,367	7,657	263	23,287	2,537	25,824
as a percentage of face value	72.64%	47.28%	31.35%	60.98%	0.55%	
Carrying value	5,787	8,539	577	14,903	456,936	471,839
as a percentage of total loans	1.23%	1.81%	0.12%	3.16%	96.84%	
As at 01.01.2018(**)						
Gross exposure	25,360	19,338	1,014	45,711	420,810	466,521
as a percentage of total loans	5.44%	4.15%	0.22%	9.80%	90.20%	
Writedowns	18,289	8,436	359	27,085	2,732	29,817
as a percentage of face value	72.12%	43.62%	35.44%	59.25%	0.65%	
Carrying value	7,070	10,902	654	18,626	418,078	436,704
as a percentage of total loans	1.62%	2.50%	0.15%	4.27%	95.73%	
As at 12.31.2017(***)						
Gross exposure	27,775	19,470	1,105	48,349	419,797	468,146
as a percentage of total loans	5.93%	4.16%	0.24%	10.33%	89.67%	
Writedowns	18,306	8,491	441	27,237	2,015	29,252
as a percentage of face value	65.91%	43.61%	39.89%	56.33%	0.48%	
Carrying value	9,469	10,979	664	21,112	417,782	438,895
as a percentage of total loans	2.16%	2.50%	0.15%	4.81%	95.19%	

<sup>(\*)</sup> The perimeter of non-performing loans is equivalent to the perimeter of EBA NPE exposures.

<sup>(\*\*)</sup> The figures as at 1 January 2018 differ from the ones as at 31 December 2017 as a result of IFRS9 accounting principle adoption and of the exclusion of "Interessi di mora" components. The latter are excluded from Gross exposures and Writedowns in accordance with the 5th update of Banca d'Italia Circular 262 issued on 22 December 2017. (\*\*\*) The figures as at 31 December 2017 differ from the ones published at the reference date due to the exclusion of the debt securities

## From net operating profit to profit before tax

The jointly improvements of the gross operating profit (€9,025 million in 2018) and net write-downs on loans (-€2,619 million in 2018), allowed to reach in 2018 a Group's net operating profit amounting to €6,406 million, improving by €742 million compared to 2017 (up by 13.1% or up by 15.5% at constant exchange rates).

Group's provisions for risk and charges were -€2,293 million, compared to -€1,064 million of 2017.

This item includes legal cases and estimated liabilities of various nature totalling -€1,447 million (included provisions for the alleged US sanctions violations, refer to Notes to consolidated accounts Part E - 2.5 Operational risks - B. Legal risks paragraph "Financial sanctions matter" for further details), in addition to the systemic charges, amounting to -€846 million. The latter include the contributions to the Single Resolution Fund (SRF), the harmonised guarantee schemes charges (Deposits Guarantee Scheme - DGS) and the non-harmonised ones, as well as the Bank Levies.

Integration costs in 2018 were -€9 million, mainly thanks to releases on write-downs and works on properties undergoing disposal, accounted in the first quarter in Austria, in comparison to -€147 million recorded in 2017.

Finally, net income from investments in 2018 was -€485 million, mainly due to the Yapi Kredi share impairment of the third quarter of the year for an amount of -€846 million, that more than offset some companies and real estate dismissals, as well as the evaluations of this last, carried out in Germany and Austria in the first half of the year. In 2017 the item had recorded -€305 million, referred to Atlante stake carrying value impairment for -€137 million and some value adjustments on real estates and other impairments of shareholdings.

As an effect of the items mentioned above, in 2018 the Group registered a profit before tax of €3,619 million, compared to €4,148 million of 2017 (down by 12.7% or down by 9.4% at constant exchange rates). Adjusting the figures of both the years from the extraordinary items, the profit before tax would amount to €4,466 million in 2018, increasing by 5.6% in comparison to €4.228 million of 2017. For extraordinary items refer to paragraph "Introduction" of this section.

#### Profit before tax by business segment

			NET WRITE- DOWNS ON	NET	PROFIT BE	FORE TAX
	OPERATING	OPERATING	LOANS AND	NET OPERATING	YE	AR
	INCOME	COSTS	PROVISIONS	PROFIT	2018	2017
Commercial Banking Italy	7,257	(4,125)	(1,046)	2,085	1,882	1,775
Commercial Banking Germany	2,470	(1,704)	(145)	620	369	631
Commercial Banking Austria	1,563	(1,022)	25	567	448	445
Central Eastern Europe	4,262	(1,566)	(457)	2,240	2,034	1,855
Corporate & Investment Banking	3,813	(1,563)	(76)	2,174	1,370	2,003
Fineco	624	(246)	(4)	374	353	315
Group Corporate Centre	(205)	(364)	6	(563)	(1,638)	(1,743)
Non Core	(60)	(109)	(921)	(1,090)	(1,199)	(1,133)
Group Total	19,723	(10,698)	(2,619)	6,406	3,619	4,148

## Profit (Loss) attributable to the Group

In 2018 Group's income taxes line was positive for €479 million, in comparison to -€609 million of 2017. It is worth remembering that the 2017 tax line benefitted from a release of fiscal provisions relating to the years 2005-2008 in Germany, for a net amount of €80 million. The amount related to 2018 includes the extraordinary effects arising from the recognition through P&L of the positive tax effects related to IFRS9 First Time Adoption on Loan Loss Provisions for €887 million, of which €871 million related to deferred tax assets, further additional positive impacts arising from fiscal provision releases in Germany for €127 million and other write-ups on Deferred Tax Assets in Italy for €149 million and in Germany for €95 million.

Profit from discontinued operations net of taxes in 2018 was €14 million in comparison to €2,251 million of the last year, that mainly included the capital gain related to the Pioneer disposal.

The profit for the period of 2018 was €4,112 million, in comparison to €5,790 million recorded last year. Minorities, conventionally exposed with negative sign, were -€216 million, against -€313 million of 2017. Purchase price allocation was -€3 million, compared to -€4 million of 2017.

Consequently, in 2018 the net profit attributable to the Group amounted to €3,892 million, compared to €5,473 million of 2017. Excluding the extraordinary element from both the years, the 2018 would have recorded a net profit of €3,852 million, increasing by 7.7% in comparison to the 2017 rectified net result, equal to €3,578 million. For extraordinary items refer to paragraph "Introduction" of this section.

#### Profit (Loss) attributable to the Group

	YEAR		%	2018	% CHANGE
_	2018	2017	CHANGE	Q4	ON Q3 2018
Operating income	19,723	19,941	- 1.1%	4,856	+ 0.9%
Operating costs	(10,698)	(11,338)	- 5.6%	(2,718)	+ 4.9%
Operating profit (loss)	9,025	8,603	+ 4.9%	2,138	- 3.8%
Net write-downs on loans and provisions for guarantees and	(0.040)	(0.000)	40.00/	(000)	00.5%
commitments	(2,619)	(2,939)	- 10.9%	(923)	+ 32.5%
Net operating profit (loss)	6,406	5,664	+ 13.1%	1,215	- 20.4%
Other charges and provisions	(2,293)	(1,064)	n.m.	(371)	- 49.9%
Integration costs	(9)	(147)	- 93.7%	(15)	n.m.
Net income from investment	(485)	(305)	+ 58.8%	(52)	- 92.0%
Profit (Loss) before tax	3,619	4,148	- 12.7%	778	n.m.
Income tax for the period	479	(609)	n.m.	998	n.m.
Profit (Loss) from non-current assets held for sale, after tax	14	2,251	- 99.4%	1	n.m.
Profit (Loss) for the period	4,112	5,790	- 29.0%	1,777	n.m.
Minorities	(216)	(313)	- 30.8%	(49)	- 12.3%
Net profit (loss) attributable to the Group before PPA	3,896	5,477	- 28.9%	1,728	n.m.
Purchase Price Allocation effects	(3)	(4)	- 19.2%	-	- 65.5%
Goodwill impairment	-	-	n.m.	-	n.m.
Net profit (loss) attributable to the Group	3,892	5,473	- 28.9%	1,727	n.m.

## Capital and value management

## Principles of value creation and capital allocation

In order to create value for the shareholders, the Group's strategic guidelines are aimed at optimising the composition of the business portfolio. This goal is pursued through a process of capital allocation to each business line in relation to its specific risk profile and ability to generate sustainable earnings measured as EVA (Economic Value Added), which is the main performance indicator related to TSR (Total Shareholder Return). Capital Allocated to Business Segments is quantified applying internal capitalisation targets to regulatory capital requirements (Regulatory Capital), with the exception of the capital allocated to Fineco which is determined as the highest between the Regulatory Capital and Internal Capital, i.e. the capital needed to cover, with an high level of confidence, the risks faced by the Group measured according to internal models.

The development of Group operations with a view to value creation requires a process for allocating and managing capital governed by different phases in the process of planning and control, articulated as:

- formulation of the proposed propensity for risk and capitalisation targets;
- analysis of the risks associated with the value drivers and resulting allocation of capital to the business lines and to the Business Units;
- assignment of performance targets in line with risk;
- analysis of the impact on the Group's value and of the creation of value for shareholders;
- drafting and proposal of the financial plan, capital plan and dividend policy.

The Group dynamically manages its capital base by monitoring regulatory capital ratios, anticipating the appropriate changes necessary to achieve its defined targets, and optimising the composition of its assets and equity. Planning and monitoring refer, on the one hand, to the total own funds (Common Equity Tier 1, Additional Tier 1 and Tier 2 Capital) and, on the other hand, to the Risk-Weighted Assets (RWAs). The Risk-Weighted Assets, for portfolios managed using the internal advanced models, do not only depend on the nominal value of the assets but also on the relevant credit parameters. Besides volume dynamics, it is also crucial to monitor and forecast the change in the loan quality of the portfolio in view of the macroeconomic scenario (the so-called pro-cyclical effect).

The economic and financial crisis, which began in 2007, has raised an intense debate on the need to promote a stronger financial system, more resilient to external shocks.

Therefore, over the last years, global regulators introduced a series of new regulatory requirements that have contributed greatly to re-shape the financial markets landscape. In particular, in December 2010, the Basel Committee for Banking Supervision (BCBS) published an additional series of significant changes relating to the global standard requirements for banking institutions on capital and liquidity, also known as "Basel 3". The regulatory changes introduced by the Basel 3 framework define more stringent rules for capital requirements levels and introduce for the first time liquidity and leverage limits. According to the Basel 3 framework, the new rules are introduced gradually in order to allow the banking system to comply with the new requirements and contain the impact on the real economy. In Europe, the Basel 3 framework has been translated into law by means of two separate legislative instruments applied from 1 January 2014: Directive 213/36/EU (CRD) and Regulation 575/2013/EU (CRR). In addition, in December 2013 Banca d'Italia published Circular 285, which updated and adjusted to the new international regulation framework the rules applicable to Italian banks and banking groups.

In addition, Council Regulation 1024/2013/EU of 15 October 2013 (Regulation "SSM" - Single Supervisory Mechanism) conferred specific tasks on the European Central Bank concerning policies relating to the prudential supervision of credit institutions.

Over the years, several regulations delegated by the Commission and regulations of the European Central Bank were published with the aim of disciplining specific regulatory issues.

## **Capital ratios**

#### Transitional own funds and capital ratios

(€ million)

	AS	AT
	12.31.2018(*)(**)	12.31.2017 <sup>(*)</sup>
Common Equity Tier 1 Capital	44,903	48,880
Tier 1 Capital	50,488	54,703
Total own funds	58,476	64,454
Total RWA	370,180	356,100
Common Equity Tier 1 Capital Ratio	12.13%	13.73%
Tier 1 Capital Ratio	13.64%	15.36%
Total Capital Ratio	15.80%	18.10%

The negative change with respect to 31 December 2017 (equal to about €4 billion on Common Equity Tier 1 Capital and about €6 billion on Total own funds), in addition to the effects related to the first application of new IFRS9 accounting principle and the profit of the period recognised in Common Equity Tier 1 Capital net of 2018 dividends proposal, mainly reflects: negative change related to the reserve on capital instruments and debt securities measured at fair value (equal to €1.6 billion) that mainly reflect: (i) the trend related to the valuation of Italian government bonds, (ii) negative change related to the exchanges reserve (for €1.1 billion) mainly referred to the depreciation of Ruble and Turkish Lira, (iii) with reference to the Total Own Funds, also the effect related to the maturity/redemption of subordinated instruments classified in Additional Tier 1 Capital and Tier

The capital requirements applicable to the Group as of 31 December 2018 in coherence with CRR article 92 are the following (Pillar 1):

 Common Equity Tier 1 Capital: 4.50% 6.00% Tier 1 Capital: 8.00% Total Capital:

In addition to such requirements, the Group shall also meet, through Common Equity Tier 1 Capital, the following additional requirements:

- 2.00%, as Pillar 2 Requirements for 2018 in coherence with Supervisory Review and Evaluation Process (SREP) results;
- 1.875%, as Capital Conservation buffer4 according to CRDIV article129;
- 0.75%, as Global Systemically Important Institutions buffer<sup>5</sup>;
- 0.06%, as Countercyclical Capital buffer<sup>6</sup> according to the CRDIV Article 160 (paragraphs from 1 to 4), to be calculated on a quarterly basis<sup>7</sup>.

Therefore, as at 31 December 2018, the Group shall meet the following overall capital requirements:

 Common Equity Tier 1 Capital: 9.19% Tier 1 Capital: 10.69% · Total Capital: 12.69%

<sup>(\*\*)</sup> Transitional own funds and capital ratios including all transitional adjustments according to the yearly applicable percentages.

(\*\*) UniCredit group has decided to not apply the IFRS9 transitional approach as reported in article 473a of the Regulation 575/2013/EU (CRR). Therefore the values shown fully reflect the impact arising from the application of the IFRS9 principle.

<sup>4</sup> On October 2016, Bank of Italy published the update of the Circular No.285 which provides for a different application of the transitional rules relating to the capital conservation buffer: such buffer is 1.875% for 2018; and

<sup>5</sup> To be increased by 0.25% per year till the target of 1.00% in 2019. Please note that UniCredit Group was identified by the Bank of Italy as an O-SII authorized to operate in Italy, and it has to maintain a CET1 capital buffer equal to 0.25% for 2018; such level will be increased starting by 0.25% on a yearly basis reaching the target of 1.00% from January 1, 2021. Nevertheless, it is worth mentioning that according to the CRDIV article 131.14, the higher of the G-SII and the O-SII buffer will apply: hence, UniCredit is subject to the application of 0.75% G-SII buffer for 2018.

<sup>6</sup> Amount rounded to two decimal numbers. With reference to 31 December 2018: (I) countercyclical capital rates have generally been set at 0%, except for the following countries: United Kingdom (0.50%); Czech Republic (1.00%); Hong Kong (1.875%); Iceland (1.25%); Norway (2.00%); Sweden (2.00%); Slovakia (1.25%); Lithuania (0.5%); (II) with reference to the exposures towards Italian counterparties, Bank of Italy has set the rate equal

<sup>7</sup> In coherence with the transitional regime granted by Banca d'Italia, for 2018 institution-specific countercyclical capital buffer consists of CET1 capped to 1.875% of the total RWA of the institution

Find below a scheme of UniCredit Group transitional capital requirements and buffers which also provide evidences of TSCR (Total SREP Capital Requirement) and OCR (Overall Capital Requirement) related to the outcome of the SREP process held in 2017 and applicable for 2018:

2018 Transitional capital requirements and buffers for UniCredit group

REQUIREMENT	CET1	T1	TOTAL CAPITAL
A) Pillar 1 Requirements	4.50%	6.00%	8.00%
B) Pillar 2 Requirements	2.00%	2.00%	2.00%
C) TSCR (A+B)	6.50%	8.00%	10.00%
D) Combined capital buffer requirement, of which:	2.69%	2.69%	2.69%
1. Capital Conservation buffer (CCB)	1.875%	1.875%	1.875%
Global Systemically Important Institution buffer (G-SII)	0.75%	0.75%	0.75%
3. Institution-specific Countercyclical Capital buffer (CCyB)	0.06%	0.06%	0.06%
E) OCR (C+D)	9.19%	10.69%	12.69%

The above mentioned requirements are the ones which are relevant for MDA purposes for UniCredit group as at 31 December 2018.

As at 31 December 2018, UniCredit group's ratios are compliant with all the above requirements.

The profit eligible as at 31 December 2018, equal to €3,892 million is recognised in the Own Funds for 3,287 million, resulting after i) the destination, approved by the Board of Director, to dividends for €601 million, correspondent to the 20% of the rectified Group net profit (equal to €3,006 million), excluding the positive extraordinary impact linked to the tax effects deriving from the change of the fiscal treatment related to First Time Adoption of IFRS9 (€887 million) and ii) the social and charity initiatives for €4 million. The net profit 2018 as at 31 December 2018 is included in Common Equity Tier 1 Capital following the authorization by the competent Authority according to CRR Article 26(2).

## Capital strengthening

With the €13 billion fully subscribed capital increase approved and finalised in the first few months of 2017 which involved the issue of No.1,606,876,817 new ordinary shares, one of the fundamental pillars of the 2016-2019 Strategic Plan was successfully completed with a significant strengthening of the Group's capital ratios.

On 7 February 2018 UniCredit's Board of Directors, pursuant to the powers conferred by the Extraordinary Shareholders' Meeting of 11 May 2013, the Extraordinary Shareholders' Meeting of 13 May 2014, the Extraordinary Shareholders' Meeting of 13 May 2015 and the Extraordinary Shareholders' Meeting of 14 April 2016, resolved to increase the share capital by €59,848,665.00 by issuing No.3,519,352 ordinary shares to be granted to the employees of UniCredit and of Group banks and companies; the resolution to increase the share capital has been registered with the Company Register on 9 April 2018 and the fully subscribed and paid-up share capital of UniCredit S.p.A. currently amounts to €20,940,398,466.81 and is divided into No.2,230,176,665 ordinary shares with no nominal value.

On 12 March 2018, the mandatory conversion of savings shares into ordinary shares, approved by the Extraordinary Shareholders' Meeting and by the Special Meeting of Savings Shareholders on 4 December 2017, became effective under the plan to strengthen corporate governance and simplify the share capital structure of the Bank's share capital. The conversion of all savings shares issued and outstanding (No.252,489), based on the conversion ratio approved by the Shareholders' Meeting, involved: i) the issue of No.964,507 new ordinary shares with regular economic rights according to the conversion ratio of 3.82 ordinary shares for each savings share converted and ii) the payment in cash of the premium to the holders of savings shares in the amount of €27.25 for each share converted.

As regards the equity instruments (Additional Tier 1) that contribute to strengthening the Tier 1 Ratio of UniCredit S.p.A. during the year 2018 no new issues were made.

## Shareholders' equity attributable to the Group, Parent Company

The Shareholders' equity of the Group, including the net profit of the period equal to €3,892 million, amounted to €55,841 million as at 31 December 2018, compared to €59,331 million as at 31 December 2017.

The statement of changes in shareholders' equity is included in the consolidated accounts.

The following table shows the main changes occurred in 2018.

#### Shareholders' equity attributable to the Group

(€ million)

Shareholders' equity as at 31 December 2017	59,331
Change in opening balance(1)	(3,327)
Change in the valuation reserve relating to the financial assets and liabilities at fair value(2)	(1,181
Dividends and other allocations	(715)
Change in the valuation reserve of the companies accounted for using the equity method(3)	(838)
Exchange differences reserve <sup>(4)</sup>	(388)
Change in the valuation reserve relating to the actuarial gains/losses on defined benefit plans	(302)
Changes in reserve for the unsustainable amount of Tax Losses Carried Forward deferred tax assets (TLCF)(5)	(275)
Change in the valuation reserve related coupon on AT1 instruments	(242)
Change in the valuation reserve relating to cash flow hedges	(130)
Others	16
Net profit (loss) for the period	3,892
Shareholders' equity as at 31 December 2018	55,841

- (1) This impact includes the re-measurement effects resulting from the first time adoption of the accounting principle IFRS9.
- (2) Mainly refers to government bonds.
  (3) The negative change in the valuation reserve of the companies accounted for using the equity method is mainly due to the depreciation of the items in Turkish Lira.
- (4) This effect is mainly due to the negative impact of the Ruble for €352 million.
  (5) This impact includes the write down of TLCF DTAs due to the update of sustainability test.

For further information, refer to section "Consolidated accounts - Statement of changes in shareholders' equity".

## Reconciliation parent company UniCredit S.p.A. - Consolidated accounts

The following table reconciles the Parent Company's shareholders' equity and Net profit to the corresponding consolidated figures.

#### Reconciliation parent company UniCredit S.p.A - Consolidated accounts

	SHAREHOLDERS' EQUITY	of which: NET PROFIT
Balance as at 31 December 2018 of parent company UniCredit S.p.A.	50,836	2,458
Consolidated contribution:	4,684	4,871
- fully consolidated subsidiaries	1,451	3,811
- investments valued at equity method	3,233	1,060
Reverse of ordinary dividends received in the period:	-	(3,072)
- fully consolidated subsidiaries	-	(2,894)
- investments valued at equity method	-	(178)
Other consolidation adjustments	1,248	(149)
Balance as at 31 December 2018 (minorities included)	56,768	4,109
of which Group	55,841	3,892
of which minorities	927	216

#### **Commercial Banking Italy**

Commercial Banking Italy is composed by UniCredit S.p.A. commercial network related to Core clients (excluding Large Corporate and Multinational clients, supported by Corporate and Investment Banking Division), Leasing (excluding Non-Core clients), Factoring and local Corporate Center with supporting functions for the Italian business.

In relation to individual clients (Households and clients of specialized network Private Banking), Commercial Banking Italy's goal is to offer a full range of products and services to fulfill transactional, investments and credit needs, relying on branches and multichannel services provided thanks to new technologies.

In relation to corporate customers, Commercial Banking Italy operates trying to guarantee both the support to the economic and entrepreneurial system and the profitability and quality of its portfolio.

#### Income statement, key ratios and indicators

(€ million)

income statement, key ratios and indicators					(e milion)
	YE	AR	%	2018	% CHANGE
COMMERCIAL BANKING ITALY	2018	2017	CHANGE	Q4	ON Q3 2018
Operating income	7,257	7,442	- 2.5%	1,747	- 0.6%
Operating costs	(4,125)	(4,438)	- 7.1%	(1,022)	+ 0.7%
Net write-downs on loans	(1,046)	(975)	+ 7.4%	(298)	- 5.9%
Net operating profit	2,085	2,029	+ 2.7%	427	+ 0.2%
Profit before tax	1,882	1,775	+ 6.0%	345	- 25.5%
Customers loans (net Repos and IC)	145,645	137,437	+ 6.0%	145,645	+ 1.5%
Customers depos (net Repos and IC)	146,260	140,935	+ 3.8%	146,260	+ 0.6%
Total RWA Eop	94,914	85,592	+ 10.9%	94,914	+ 7.2%
EVA (€ million)	9	90	- 89.8%	(105)	n.M.
Absorbed Capital (€ million)	10,988	10,348	+ 6.2%	11,475	+ 4.0%
ROAC	+ 12.1%	+ 11.9%	+ 0.2 p.p.	+ 7.3%	- 6.0 p.p.
Cost/Income	+ 56.9%	+ 59.6%	- 2.8 p.p.	+ 58.5%	+ 0.8 p.p.
Cost of Risk	74 bps	72 bps	3 bps	83 bps	- 6 bps
Full Time Equivalent (eop)	29,669	32,334	- 8.2%	29,669	- 2.1%

#### **Commercial Banking Germany**

Commercial Banking Germany provides all German customers (excluding Large Corporate and Multinational clients, supported by Corporate and Investment Banking Division) with a complete range of banking products and services through its branch network.

Commercial Banking Germany holds large market shares and a strategic market position in retail banking, in private banking and especially in business with local corporate customers (including factoring and leasing).

The segment also includes the local Corporate Center, which performs tasks as sub-holding towards other sub-group legal entities.

#### Income statement, key ratios and indicators

	YE	%	2018	% CHANGE	
COMMERCIAL BANKING GERMANY	2018	2017	CHANGE	Q4	ON Q3 2018
Operating income	2,470	2,694	- 8.3%	621	+ 3.0%
Operating costs	(1,704)	(1,810)	- 5.9%	(429)	+ 3.9%
Net write-downs on loans	(145)	(125)	+ 15.9%	(106)	n.M.
Net operating profit	620	758	- 18.2%	85	- 59.7%
Profit before tax	369	631	- 41.5%	47	+ 2.0%
Customers loans (net Repos and IC)	84,463	80,749	+ 4.6%	84,463	- 1.5%
Customers depos (net Repos and IC)	91,694	91,582	+ 0.1%	91,694	+ 4.6%
Total RWA Eop	36,062	33,999	+ 6.1%	36,062	- 0.6%
EVA (€ million)	(44)	153	n.M.	77	n.M.
Absorbed Capital (€ million)	4,433	4,383	+ 1.1%	4,616	+ 4.0%
ROAC	+ 8.1%	+ 13.4%	- 5.3 p.p.	+ 14.3%	+ 9.7 p.p.
Cost/Income	+ 69.0%	+ 67.2%	+ 1.8 p.p.	+ 69.2%	+ 0.6 p.p.
Cost of Risk	17 bps	15 bps	2 bps	50 bps	60 bps
Full Time Equivalent (eop)	9,208	10,105	- 8.9%	9,208	- 1.3%

#### Commercial Banking Austria

Commercial Banking Austria provides its Austrian customers (excluding Large Corporate and Multinational clients, supported by Corporate and Investment Banking Division) with a complete range of banking products and services. It is composed of: Retail, Corporate (excluding CIB clients, but including the product factories Factoring and Leasing), Private Banking (with its two well-known brands Bank Austria Private Banking and Schoellerbank AG) and the local Corporate Center. Retail covers business with private individuals, ranging from mass-market to affluent customers and business customers. Corporates covers the entire range of SMEs, medium-sized and large companies which do not access capital markets (including real estate and public sector).

A broad coverage of the Retail and Corporate business lines is ensured through its nation-wide branch network. Commercial Banking Austria holds significant market shares and a strategic market position in retail banking, private banking and especially in business with local corporate customers and is one of the leading providers of banking services in Austria.

#### Income statement, key ratios and indicators

(€ million)

	YE	AR	. %	2018	% CHANGE
COMMERCIAL BANKING AUSTRIA	2018	2017	CHANGE	Q4	ON Q3 2018
Operating income	1,563	1,583	- 1.3%	376	- 6.7%
Operating costs	(1,022)	(1,085)	- 5.9%	(260)	+ 8.3%
Net write-downs on loans	25	17	+ 49.0%	(7)	- 71.8%
Net operating profit	567	515	+ 10.1%	110	- 21.5%
Profit before tax	448	445	+ 0.7%	99	- 23.1%
Customers loans (net Repos and IC)	44,971	44,336	+ 1.4%	44,971	+ 1.1%
Customers depos (net Repos and IC)	47,375	46,487	+ 1.9%	47,375	+ 1.6%
Total RWA Eop	23,314	20,963	+ 11.2%	23,314	+ 7.6%
EVA (€ million)	173	293	- 40.9%	39	- 24.0%
Absorbed Capital (€ million)	2,648	2,754	- 3.9%	2,701	+ 3.3%
ROAC	+ 16.0%	+ 20.1%	- 4.1 p.p.	+ 14.5%	- 4.3 p.p.
Cost/Income	+ 65.3%	+ 68.5%	- 3.2 p.p.	+ 69.0%	+ 9.6 p.p.
Cost of Risk	- 5 bps	- 4 bps	- 2 bps	6 bps	- 15 bps
Full Time Equivalent (eop)	4,873	5,092	- 4.3%	4,873	- 0.4%

#### **CEE Division**

The Group operates, through the CEE business segment, in 12 Central and Eastern Europe countries: Azerbaijan, Bosnia -Herzegovina, Bulgaria, Croatia, the Czech Republic, Hungary, Romania, Russia, Serbia, Slovakia, Slovenia and Turkey, having in addition Leasing activities in the 3 Baltic countries. The CEE business segment through its branches offers a wide range of products and services to retail, corporate and institutional clients in these countries.

#### Income statement, key ratios and indicators

,	YE	AR	%	2018	% CHANGE
CEE DIVISION	2018	2017	CHANGE	Q4	ON Q3 2018
Operating income	4,262	4,186	+ 1.8%	1,112	+ 11.8%
Operating costs	(1,566)	(1,543)	+ 1.5%	(412)	+ 6.3%
Net write-downs on loans	(457)	(584)	- 21.7%	(160)	+ 75.1%
Net operating profit	2,240	2,059	+ 8.8%	540	+ 4.7%
Profit before tax	2,034	1,855	+ 9.7%	475	- 7.5%
Customers loans (net Repos and IC)	65,344	59,966	+ 9.0%	65,344	+ 1.8%
Customers depos (net Repos and IC)	65,744	62,406	+ 5.3%	65,744	+ 5.1%
Total RWA Eop	86,277	85,996	+ 0.3%	86,277	+ 0.4%
EVA (€ million)	493	332	+ 48.4%	111	- 9.1%
Absorbed Capital (€ million)	10,628	10,876	- 2.3%	10,530	- 0.6%
ROAC	+ 15.7%	+ 13.9%	+ 1.9 p.p.	+ 15.2%	- 0.6 p.p.
Cost/Income	+ 36.7%	+ 36.9%	- 0.1 p.p.	+ 37.1%	- 1.9 p.p.
Cost of Risk	73 bps	97 bps	- 24 bps	98 bps	40 bps
Full Time Equivalent (eop)	24,218	24,089	+ 0.5%	24,218	- 0.2%

#### **CIB**

The CIB Division targets mainly Large Corporate and Multinational clients with highly sophisticated financial profile and needs for investment banking services, as well as institutional clients of UniCredit Group. Moreover CIB acts as products and solutions provider for the commercial network, provides structured financing, hedging and treasury solutions for corporate and investment products for private and retail, according to the "CIB fully plugged-in concept". The organizational structure of CIB is based on a matrix that integrates market coverage (carried out through an extensive network in Western, Central and Eastern Europe and an international network of branches and representative offices) and product offering (divided into three Product Lines - Financing and Advisory, Markets, Global Transaction Banking - that consolidate the breadth of the Group's CIB know-how).

Income statement, key ratios and indicators

(€ million)

,	YE	AR	%	2018	% CHANGE
CORPORATE & INVESTMENT BANKING	2018	2017	CHANGE	Q4	ON Q3 2018
Operating income	3,813	4,113	- 7.3%	937	+ 2.3%
Operating costs	(1,563)	(1,626)	- 3.9%	(412)	+ 11.3%
Net write-downs on loans	(76)	(275)	- 72.4%	(157)	+ 94.6%
Net operating profit	2,174	2,212	- 1.7%	368	- 20.8%
Profit before tax	1,370	2,003	- 31.6%	293	n.m.
Customers loans (net Repos and IC)	80,448	71,647	+ 12.3%	80,448	+ 1.3%
Customers depos (net Repos and IC)	45,281	47,775	- 5.2%	45,281	- 14.2%
Total RWA Eop	81,040	75,639	+ 7.1%	81,040	- 0.8%
EVA (€ million)	(21)	497	n.m.	14	n.m.
Absorbed Capital (€ million)	10,007	9,317	+ 7.4%	10,230	- 0.3%
ROAC	+ 9.0%	+ 15.4%	- 6.4 p.p.	+ 9.4%	+ 5.7 p.p.
Cost/Income	+ 41.0%	+ 39.5%	+ 1.5 p.p.	+ 44.0%	+ 3.5 p.p.
Cost of Risk	7 bps	27 bps	- 20 bps	54 bps	25 bps
Full Time Equivalent (eop)	3,289	3,298	- 0.3%	3,289	- 0.7%

#### **Fineco**

FinecoBank, the multichannel bank of the UniCredit Group, is one of the most important FinTech banks in Europe. It offers from a single account banking, credit, trading and investment services though transactional and advisory platform developed with proprietary technologies, and combined with one of the largest financial advisory network in Italy. Fineco is a bank leader in brokerage in Europe, and one of the most important player in Private Banking in Italy, offering tailor-made advisory services.

Income statement, key ratios and indicators

	YEA	IR	%	2018	% CHANGE
FINECO	2018	2017	CHANGE	Q4	ON Q3 2018
Operating income	624	586	+ 6.5%	160	+ 4.9%
Operating costs	(246)	(233)	+ 5.4%	(61)	+ 2.7%
Net write-downs on loans	(4)	(5)	- 18.1%	(2)	n.M.
Net operating profit	374	347	+ 7.6%	96	+ 4.8%
Profit before tax	353	315	+ 12.1%	91	+ 21.4%
Customers loans (net Repos and IC)	2,805	1,927	+ 45.6%	2,805	+ 9.6%
Customers depos (net Repos and IC)	22,157	20,059	+ 10.5%	22,157	+ 2.3%
Total RWA Eop	2,372	2,332	+ 1.7%	2,372	- 0.1%
TFAs Outstanding Stock (eop)	69,337	67,185	+ 3.2%	69,337	- 2.2%
TFAs Net Sales	6,226	5,958	+ 4.5%	1,444	+ 21.8%
EVA (€ million)	66	65	+ 2.3%	17	+ 26.8%
Absorbed Capital (€ million)	185	118	+ 56.2%	224	+ 12.1%
ROAC	+ 45.3%	+ 62.7%	- 17.4 p.p.	+ 39.5%	+ 3.1 p.p.
Cost/Income	+ 39.4%	+ 39.8%	- 0.4 p.p.	+ 38.3%	- 0.8 p.p.
Full Time Equivalent (eop)	1,125	1,082	+ 3.9%	1,125	+ 2.8%

#### **Non Core**

Non-core segment reports separately assets that the Group considers not strategic and with a poor fit to the Group's risk-adjusted returns framework. These businesses are managed with the final goal of reducing the overall exposure in the course of time and to improve the risk profile. Specifically, the segment includes selected assets of Commercial Banking Italy (identified on a single deal/client basis) to be managed with a risk mitigation approach and some special vehicles for securitization transactions.

Income statement, key ratios and indicators

	YEA	AR	%	2018	% CHANGE
NON CORE	2018	2017	CHANGE	Q4	ON Q3 2018
Operating income	(60)	68	n.m.	(52)	n.m.
Operating costs	(109)	(120)	- 9.4%	(28)	- 4.5%
Net write-downs on loans and provisions for guarantees and commitments	(921)	(962)	- 4.2%	(189)	- 13.4%
Net operating profit	(1,090)	(1,013)	+ 7.6%	(270)	+ 8.8%
Profit before tax	(1,199)	(1,133)	+ 5.8%	(355)	+ 42.0%
Customers loans (net Repos and IC)	6,629	14,223	- 53.4%	6,629	- 25.3%
Customers depos (net Repos and IC)	528	914	- 42.3%	528	- 31.6%
Net Impaired Loans (percentage of total net loans Non-Core)	99.93%	78.36%	n.m.	99.93%	1725.0 bps
Total RWA Eop	12,129	21,595	- 43.8%	12,129	- 13.8%
EVA (€ million)	(1,022)	(1,084)	- 5.8%	(255)	+ 12.8%
Absorbed Capital (€ million)	1,986	2,899	- 31.5%	1,642	- 11.0%
ROAC	- 40.5%	- 26.5%	- 14.0 p.p.	- 51.1%	- 13.0 p.p.
Cost/Income	n.m.	n.m.	n.m.	n.m.	n.m.
Cost of Risk	910 bps	585 bps	325 bps	975 bps	55 bps
Full Time Equivalent (eop)	345	464	- 25.6%	345	- 12.6%

## Report on corporate governance and ownership structure

Within the meaning of Art.123-bis par.3 of the Legislative Decree No.58 dated 24 February 1998, the "Report on corporate governance and ownership structure" is available in the "Governance" section of the UniCredit website (http://www.unicreditgroup.eu). An explanatory chapter on the corporate governance structure is likewise included below in this document ("Corporate Governance").

## Report on remuneration

Pursuant to Art.123-ter of the Legislative Decree dated 24 February 1998 No.58 and of Art.84-quater, of the Consob Issuers' Regulations, the "Report on remuneration" is available on UniCredit's website (http://www.unicreditgroup.eu).

#### Non-financial information

Pursuant to articles 3 and 4 of Legislative Decree 254/2016, the Integrated Report, published on UniCredit website (http://www.unicreditgroup.eu) constitutes the Non-financial Declaration.

## Research and development projects

In 2018, UniCredit S.p.A.'s Research & Development Department primarily focused on:

- the production of a low latency e-Trading FX platform, commissioned by the CIB Division;
- the production of a tool for Operations that extract and categorize meaningful data from garnishments documents;
- the production of a tool for HR Rewards & Benefits that support the Share Ownership, Netting and Cashing process;
- the production of a new platform for GTB Division that connects all UniCredit customers with reciprocal payments and collections;
- researching FPGA-based hybrid architectures and how those can be employed to accelerate computations in the financial domain.

## Group activities development operations and other corporate transactions

## Transactions and initiatives involving shareholdings

#### Constitution of UniCredit myAgents S.r.l.

In February 2018 UniCredit myAgents S.r.I., a company wholly owned by UniCredit S.p.A., was set up to carry out the activity of an agency in financial activities, mainly acting as an accelerator for the recruiting and training of collaborators for the expansion of its distribution network agency, in order to contribute to the development of the Italian commercial bank business. The company, after having completed the fulfillment of the administrative requirements and the inclusion in the list of Agents in financial activities, has started its operations since April 2018.

#### Yapi Kredi rights issue

In April 2018, Yapi ve Kredi Bankası A.Ş. ("Yapi Kredi") announced its capital strengthening plan and, in particular, the increase of the bank's capital via a rights issue of ca. 4.1 billion Turkish Lira.

The holding UniCredit S.p.A. has participated in such rights issue via Koç Financial Services, joint venture between UniCredit S.p.A. and Koç Group, which is the controlling shareholder of Yapi Kredi. Koç Financial Services has actually subscribed the rights issue of Yapi Kredi, slightly increasing its shareholding to 81.9% from previous 81.8%. UniCredit S.p.A. has supported Koç Financial Services in such transaction, subscribing proportionally Koç Financial Services's rights issue together with the other shareholder (50% each).

#### Sale of the investment in i-Faber S.p.A.

On 30 April 2018, the holding UniCredit S.p.A. concluded the disposal of its 100% shareholding in i-Faber S.p.A. to Accenture Managed Services S.p.A.

The investment was classified among assets held for sale (IFRS5) as at 31 December 2017 while in April 2018 UniCredit reached 100% shareholding in the company, acquiring the remaining shares from previous minorities shareholders.

## Start of operations of Asset Management Company

In May 2018 Fineco Asset Management (FAM), an investment company under the Irish law (Asset Management Company) dedicated to the management of UCITS (Collective Investment Savings Bodies) entirely controlled by FinecoBank, received from the Central Bank of Ireland the authorisation to perform the asset management business.

FAM, whose mission is to manage Funds of Funds using strategic partnerships with the best international managers, was appointed the manager of some Luxembourg and Irish "umbrella funds" UCITS.

#### Disposal of Italian pawncredit business

On 1 July 2018, the holding UniCredit S.p.A. completed the disposal of its Italian pawncredit business to Dorotheum. The transaction envisaged a consideration of €141 million, paid by Dorotheum at closing, and a potential earn-out in favor of UniCredit S.p.A. up to €9 million, to be paid after three years. In third quarter 2018 the transaction generated a positive impact for UniCredit S.p.A. of about €100 million in the Consolidated accounts and of almost 4 bps on the consolidated CET1 ratio.

#### UniCredit group increases to 10.3% its strategic stake in Kepler Cheuvreux

In second half 2018 UniCredit group completed the increase of its strategic stake in Kepler Cheuvreux to 10.3%, following the signing of a binding agreement in first half 2018.

## Sale initiatives of non-performing portfolios

The portfolios' sale is part of the overall UniCredit group's on-going strategy to reduce non-performing exposure ("NPE") and to sell Non Core assets aimed at strengthening its risk profile as part of UniCredit group's Transform 2019 plan.

#### Zagrebacka Banka sells non performing credit portfolio to B2 KAPITAL

On 15 June 2018 Zagrebacka Banka reached an agreement with B2 Kapital d.o.o., part of group B2 Holding ASA, Norway, in relation to the disposal on a non-recourse basis (pro-soluto) of a portfolio composed of non-performing exposures towards corporate and private individual customers. The portfolio consists entirely of Croatian loans with gross book value of about €233 million. For further details refer to "Subsequent events" of this Consolidated Report on Operations. The disposal was completed during July 2018.

#### UniCredit announces the sale of an Italian Consumer unsecured non-performing credit portfolio

On 20 June 2018 the parent company UniCredit S.p.A. reached an agreement with MBCredit Solutions ("MBCS") in relation to the disposal on a non-recourse basis (pro-soluto) of a non-performing unsecured consumer credit portfolio, in Italy. The portfolio consists entirely of Italian unsecured consumer credits with a gross book value of approximately €124 million.

UniCredit and MBCS also reached an agreement for the sale of additional non-performing loans of the same type that were generated starting from the second quarter of 2018. In the second half of 2018, therefore, loans were sold for a total of € 101 million gross of value adjustments.

#### UniCredit announces the sale of an Italian non-performing legacy portfolio

On 18 July 2018 the parent company UniCredit S.p.A. reached an agreement with IFIS NPL (Banca IFIS Group) in relation to the disposal on a nonrecourse basis (pro-soluto) of a legacy non-performing unsecured and secured portfolio towards SME and Private Individuals ("the Portfolio"). The Portfolio is composed by non-performing exposures owned partially by UniCredit S.p.A. and partially by Arena NPL One S.r.I. (a securitisation vehicle transferee of the securitised loans originated by UniCredit, of which the latter holds all the issued Asset Backed Securities). The Portfolio consists entirely of Italian credits with an aggregate claim value of approximately €537 million (of which gross book value of approximately €348 million) as at 31 December 2017.

## UniCredit announces the sale of non-performing loans portfolio composed by loans to small & medium sizes enterprises

On 21 September UniCredit S.p.A. announced that has reached an agreement with IFIS NPL (Banca IFIS Group) in regards to the disposal, on a non-recourse basis (pro-soluto), of a non-performing loan portfolio composed by loans to small and medium sized enterprises "SMEs" ("the Portfolio") with an aggregate claim value of approximately €1.09 billion (of which gross book value of approximately €870 million) as at 31 December 2017. The Portfolio includes unsecured claims as well as claims secured by personal guarantees and/or by second/junior ranking mortgages.

## UniCredit Bulbank sells Bulgarian non-performing credit portfolio to DCA, part of the B2Holding group

On 28 September 2018 UniCredit UniCredit Bulbank (Bulgaria), reached an agreement with DCA, part of the B2Holding group, to on a non-recourse basis (pro-soluto) sell a portfolio composed of secured and unsecured non-performing loans granted by UniCredit Bulbank to private individuals, SME's and Corporate customers.

The portfolio consists entirely of Bulgarian loans with a legal claim value of approximately €249 million.

# AO UniCredit Bank sells Russian non-performing credit portfolio to OOO EOS, part of the EOS

On 24 October 2018 AO UniCredit Bank (Russia), reached an agreement with EOS on a non-recourse basis (pro-soluto) to sell a portfolio composed of consumer/car non-performing loans granted by AO UniCredit Bank to private individuals customers. The portfolio consists entirely of Russian loans with a Legal Claim value of approximately €101 million.

## UniCredit announces the sale of an Italian Small Medium Enterprise unsecured non-performing loans portfolio

On 29 November 2018 UniCredit S.p.A. announces today an agreement with a securitization vehicle managed by J-Invest S.p.A. ("J-Invest") and with a securitization vehicle managed by Banca Interprovinciale S.p.A. ("Illimity") in relation to the disposal of a portfolio of Italian Small and Medium Enterprise non performing unsecured loans, on a non-recourse basis (pro-soluto).

The portfolio consists entirely of large tickets Italian exposures with a total gross claim value ("Claim") of approximately €590 million. J-Invest has bought a portion of the portfolio with a Claim Value of approximately €384 million and Illimity has bought the portion with a Claim Value of approximately €206 million.

### UniCredit announces the sale of an Italian Small Medium Enterprise secured non performing credit portfolio

On 30 November 2018 UniCredit S.p.A. signed an agreement with an affiliate of Fortress Investment Group LLC ("Fortress") in relation to the disposal of a portfolio of Italian Small and Medium Enterprise secured non-performing loans, on a non-recourse basis (pro-soluto). The portfolio consists entirely of Italian exposures with a gross claim value of approximately €675 million as of 31 March 2018.

### UniCredit Leasing S.p.A. announces the sale of an Italian leasing unsecured non-performing credit portfolio

On 19 December 2018 UniCredit Leasing S.p.A. announced an agreement with Guber banca S.p.A. in relation to the disposal of a portfolio of Italian leasing unsecured non-performing loans, on a non-recourse basis (pro-soluto).

The portfolio consists entirely of Italian exposures with a gross claim value of approximately €170 million as of 31 luglio2018.

## Other information on Group activities

#### Agreement with the Italian trade unions - "Youth Plan"

On 1 February 2018 UniCredit group, mainly the parent company UniCredit S.p.A., signed a "Youth Plan" with Italian trade unions to employ roughly 550 young people with permanent contracts or apprenticeships. The "Youth Plan" foresees 1:1 re-hiring for any exit. These positions will be part of a generational turnover to meet operational and development needs, primarily in the Bank's commercial network.

#### Erg S.p.A.

In April 2018, through an accelerated book-building, UniCredit S.p.A. completed the sale of a 4% stake held in Erg S.p.A for a total consideration of €111.84 million, with a gain at consolidated level of €17.5 million. With this transaction, UniCredit S.p.A. completed the path launched with the investment in ERG Renew S.p.A. in 2014.

#### **FINO Project**

During 2018 Phase 2 of the FINO Project was completed, aimed to the progressive sale to third party investors of the ABS securities linked to the respective securitisation transactions of the receivables, in order to bring the total value of securities subscribed to by the parent company UniCredit S.p.A. below the 20% threshold. This Phase, already initiated in the last months of 2017, was completed at the end of January 2018 with the settlement and transfer to the purchasing investors of the ABS securities. The sales transactions resulted in a negative financial out-turn of around €5 million, attributable entirely to the transaction costs incurred, and documented in the UniCredit S.p.A.'s 2018 income statement. As at 31 December 2018, following the redemptions made, the Notes relating to the FINO Project owned by UniCredit S.p.A. amounted totally about €290 million (about €230 million recorded under item "30. Financial assets at fair value through other comprehensive income" pertaining to the Senior securities and in part to the Mezzanine securities, and €60 million recorded under item "20. c) other financial assets mandatorily at fair value" in connection with the remaining Mezzanine securities and all the Junior Notes).

The receivables related to the Deferred Subscription Price (DSP/Deferred Purchase Price-DPP), owed to UniCredit S.p.A. by third-party entities belonging to the relevant third-party Investor's groups, with suitable credit rating and a capital structure that can guarantee that the repayment of the DSP/DPP does not depend, either in full or mainly, on the payment of ABSs issued by the SPVs Fino 1 Securitization S.r.l., Fino 2 Securitization S.r.l. and Onif Finance S.r.l., and deriving from the securitization transactions completed during 2017, have been classified under item "40. Financial assets at amortised cost" according to IFRS9, and measured on the basis of the estimated future cash flows. As at 31 December 2018 they amount to approximately €511 million, and include, for around €15 million, the positive effect (recognised in item "10. Interest income and similar revenues" of the 2018 income statement) connected with the reversal of the time value in respect to 31 December 2017.

#### Strategic Bancassurance partnerships

In June 2018 the holding UniCredit S.p.A. has announced that it has signed two exclusive strategic partnership agreements with Allianz and Generali respectively for the distribution of insurance products for individuals and small-businesses in Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Hungary, Romania, Serbia, Slovakia and Slovenia.

The long-term partnerships was implemented in the majority of the countries in scope, in compliance with the all local regulations, in the second half of 2018, predominantly focused on the Life and Non-Life products with Allianz and on the CPI (Credit Protection Insurance) products with Generali. The implementation of the partnership agreements for CPI in Bosnia and Herzegovina and Life and Non-Life in Serbia is planned in 2019.

#### Contract renegotiation with ES Shared Service Center S.p.A.

ES Shared Service Center S.p.A. ("ES SSC") is a joint venture established in 2012 by UniCredit Services S.C.p.A. (formerly UniCredit Business Integrated Solutions S.c.p.A.), with a 49% stake, and Hewlett Packard Enterprise with the remaining 51% stake. The company is responsible for providing services in the Human Resources area for the companies of the UniCredit group in Italy and Austria through a 15-year outsourcing contract. In line with the new HR Transformation programme led by UniCredit HR Transformation & Operations Office, a considerable review of the relationship with the company was negotiated, also with the aim to grant to UniCredit Services a "termination for convenience" in relation to the existing agreements in Italy and Austria.

In line with the said agreements, UniCredit Services has exercised its termination right of the agreement related to Italy which is effective from 1 July 2018. The termination of the said agreement envisages also a post termination assistance in order to ensure the continuity of the services and to support the migration of the systems and the activities to UniCredit S.p.A. In this context and in execution of the reached agreement, UniCredit Services has exercised its "put option"; therefore starting from 19 December 2018 UniCredit Services ceased to be a shareholder of ES SSC.

#### EBA confirms UniCredit Cashes treatment

On 20 July 2018 the parent company UniCredit S.p.A. communicated to welcome the decision of EBA not to open an investigation based on the request made by Caius Capital and to confirm its 2012 position on the Cashes treatment. This validates UniCredit's previous statement that the treatment of the Cashes has been reviewed and affirmed by all the relevant authorities and that UniCredit ordinary shares are qualified as Common Equity Tier 1 Capital - CET1.

UniCredit notified the competent market authorities of Caius Capital's actions in light of possible market abuse. Afterwards UniCredit has filed a complaint against Caius Capital and the Caius funds in the Court of Milan seeking compensation of damages in the amount of approximately €90 million stemming from Caius Capital's and the funds' actions against the Bank over the course of the last months with respect to the Cashes. During December 2018 UniCredit and Caius Capital announced that they have fully and finally settled their dispute in relation to the Cashes, and accordingly that UniCredit's complaint against Caius and the funds it manages has been withdrawn.

#### Mediobanca S.p.A. - new consultation agreement

As at 31 December 2018, UniCredit S.p.A. is the largest shareholder in Mediobanca Banca di Credito Finanziario S.p.A. ("Mediobanca"), holding No.74.5 million shares, corresponding to 8.4% of its share capital. Following the termination of the former Mediobanca shareholders' agreement on 31 December 2018, the Parties, including UniCredit S.p.A., representing ca. 20.7% of Mediobanca share capital signed a new "consultation agreement between Mediobanca shareholders on 20 December 2018"; the new agreement is in force on 1 January 2019.

The stake in Mediobanca is accounted as associate under significant influence, in continuity with the previous financial statements.

Also following the subscription of the new consultation agreement, indeed UniCredit continues to hold significant influence on Mediobanca, as the new agreement does not introduce changes in the governance framework of Mediobanca so substantial to require an update in UniCredit classification and valuation criteria of such stake; UniCredit preserves its representation in the Board of Directors of Mediobanca and the participation in determining its financial and operating policies.

Further information about the carrying amount, book value and market value of Mediobanca S.p.A. are contained in the Consolidated financial statements - Notes to consolidated accounts - Part B Consolidated balance sheet - Assets - Section 7 Equity investments

## Organisational model

## Significant organisational changes in 2018

On 9 May 2018, the Board of Directors approved the set-up of the Group Transformation Office structure, led by the Group Chief Transformation Officer (GCTO), reporting to the Chief Executive Officer and functionally, for business related initiatives, to the General Manager. The GCTO manages the transformation and ensuring meaningful change to reach the higher and measurable customer satisfaction and service quality, while improving cost efficiency.

## Organizational structure

UniCredit group organization reflects an organizational and business model that maintains a divisional structure for the governance of the Corporate Investment Banking business/products and the business in the CEE Countries, as well as overall control over the COO functions, by ensuring the autonomy of the Countries/Banks for specific activities, in order to guarantee increased proximity to the client and faster decision-making processes. Specifically:

- the Chief Executive Officer (CEO) maintains a direct supervision on the definition of Group Strategy, Risks Compliance, Human Resources, on the optimisation of structure costs and on the main operating activities:
- the General Manager (GM) is responsible for all the business activities (Retail, Corporate, Global CIB, Fineco and relevant Countries where the Group is present) focusing on the ongoing development of clients services aiming to maximise the cross selling and leading the Group digital strategies, as well as defining the new service model of the Bank;
- the Chief Operating Officer (COO), position covered by two co-Heads (co-Chief Operating Officers) who lead the oversight of the operational machine with a specific focus on Costs and on IT & Operations; in particular the two co-Heads are respectively responsible for Finance & Cost Management and for IT & Operations, Security and Internal Controls;
- the CIB Division, position covered by two co-Heads directly reporting to General Manager, has a coverage role for the multinational customers ("Multinational"), for selected "Large corporate" clients with a strong potential demand for investment banking products, for the Financial and Institutional Groups (FIG) customers, "Global Family Office" and for the Global Lines "Global Transaction Banking (GTB)", "Global Financing & Advisory (F&A)", "Markets" and for internationalisation activities;
- the CEE Division coordinates the Group's activities in the countries of Central and Eastern Europe, aligning them to a single comprehensive business vision in the area:
- Group Institutional Affairs and Sustainability is responsible for developing the relations with institutional counterparts of interest for Group
- Group Regulatory Affairs is responsible for managing the relationship with European Banking Supervisory Authorities (e.g. EBA, ECB) and Banca d'Italia:
- as far as the Italian perimeter is concerned, the co-Heads Italy, directly reporting to the General Manager, are responsible for the definition of the business strategies of the "commercial banking" and the assignment of such strategies to the territories and to the client segments (Family, First, Business First, Corporate and Private Banking);
- the functions called Competence Lines (Internal Audit, Planning, Finance & Administration, Risk Management, Legal, Compliance, Lending, Identity & Communications, Human Capital) oversee the guidance, coordination and control of UniCredit's activities and manage the related risks.

## Conversion of DTAs into tax credits

In respect of financial year 2017, the conditions for a new conversion of Deferred Tax Assets (DTA) into tax credits (pursuant to Art.2, paragraph 55, of Law Decree No.225 of 29 December 2010), were not verified, since the Group legal entities having a stock of Convertible DTAs registered a net profit in their separate financial statements.

In order to preserve for the future the regime of conversion of DTAs into tax credits, and in order to overcome the issues raised by the European Commission in connection to the application of State Aid rules, Art.11 of Law Decree of 3 May 2016 No.59 (so-called "Banks Decree", converted into Law 30 June 2016 No.119), introduced the possibility, starting from 2016 till 2030, to elect for the payment of an annual fee equal to 1.5% of an aggregate amount deriving from the difference between:

- the increase in convertible DTAs recognised at the end of the fiscal year and the convertible DTAs existing as at 31 December 2007, for IRES tax, and as at 31 December 2012 for IRAP tax, taking into account the amounts already converted into tax credits;
- taxes:
- IRES paid by tax group starting from 1 January 2008;
- IRAP paid registered starting from 1 January 2013 by Legal Entities included in Tax Group with convertible DTAs;
- substitute taxes that generated convertible DTAs.

The fee due for financial year 2018 has been paid on 27 June 2018 for an overall amount of €115.8 million relating to the whole Italian Tax Group, out of which €111 million for UniCredit S.p.A., €4.5 million for UniCredit Leasing S.p.A. and €0.3 million for UniCredit Factoring S.p.A.

## Certifications and other communications

With reference to the "Rules of Markets organised and managed by Borsa Italiana S.p.A." dated 3 October 2011 (Title 2.6 "Obligations of issuers", Section 2.6.2. "Disclosure requirements", paragraph 10) the satisfaction of conditions provided by Section 36 of Consob Regulation No.16191/2007, letters a), b) and c) is hereby certified.

With reference to paragraph 8 of Art.5 - "Public information on transactions with related parties" of Consob Regulation containing provisions relating to transactions with related parties (adopted by Consob with Resolution No.17221 of 12 March 2010, as subsequently amended by Resolution No.17389 of 23 June 2010), it should be noted that:

- a) according to the Global Policy "Transactions with related parties, associated persons and Corporate Officers ex art.136 CBA" adopted by the Board of Directors of UniCredit S.p.A. on 6 February 2019, and published on the website www.unicreditgroup.eu, during 2018 the Bank's Presidio Unico received no reports of transactions of greater importance ended in the period;
- b) during 2018, no transactions with related parties as defined by article 2427, paragraph 22-bis of the Civil Code were conducted, under different conditions from normal market conditions and materially affecting the Group's financial and economic situation;
- c) during 2018, there were no changes or developments in the individual transactions with related parties already described in the latest annual report that had a material effect on the Group's financial position or results during the reference period.

For more information on related-party transactions refer to Notes to the consolidated accounts - Part H.

## Information on risks

For a complete description of the risks and uncertainties that the Group must face under the current market conditions, refer to the appropriate section in the Notes to the consolidated accounts Part E.

# Subsequent events and outlook

## Subsequent events8

On 9 January 2019 the parent company UniCredit S.p.A. successfully issued USD 2.5 billion Fixed Rate Notes and USD 0.5 billion Floating Rate Notes, both due on 14 January 2022 (collectively, the "Notes") for a total combined amount of USD 3 billion.

This transaction is the third on the Senior Non-Preferred market by UniCredit S.p.A. following its inaugural EUR 1.5 billion 5-year issue in January 2018 and the USD 3 billion 5-year issue executed in November 2018.

The bonds will be eligible for the forthcoming of Total Loss Absorbing Capacity (TLAC) requirement improving the subordination ratio by approx. 72bps. The transaction is part of UniCredit's TLAC funding plan for which the company had announced planned issuances of EUR 3 to 5 billion by the end of first quarter 2019 during its third quarter 2018 results presentation.

On 16 January 2018 UniCredit group issued a Statement with reference to recent media reporting on the non-binding recommendation of the ECB to all banks directly supervised by the Single Supervisory Mechanism (SSM) regarding the coverage of the secured and unsecured NPL stock:

- since third quarter 2016, UniCredit has reduced its NPE portfolio by more than €36 billion (as of third quarter 2018). As a consequence, its Core bank NPE ratio was 4.3% in Q3 2018, in line with its EBA sample peers and it has committed to fully run off its Non-Core portfolio by 2021. In addition, UniCredit has a 62% NPE coverage ratio that is evidenced as highest in the sample of Eurozone banks in the recent EBA stress tests under adverse conditions. Consequently, UniCredit considers its NPE coverage fully adequate;
- thanks to such decisive actions and taking into account the NPE portfolio dynamics, UniCredit estimates that the regulatory dialogue with the ECB could lead to a low annual single digit basis point impact on its CET1 ratio for any additional coverage of its NPE stock, for each year up to 2024, date mentioned by the ECB in its communication.

On 18 January 2019 UniCredit Services S.C.p.A., the service company of the UniCredit group, informed having been admitted to the Italian cooperative compliance regime, with the Revenue Agency, pursuant to Legislative Decree No.128/2015, with effect from 2017. This follows the admittance of UniCredit S.p.A. and FinecoBank S.p.A. by the Agency in 2017, with effect from 2016, as the first banks to be admitted. It further strengthens the Group's standing, with three companies now admitted, among the significant taxpayers operating as part of the regime.

This is a fundamental milestone showing the strength of UniCredit group's accountability process, an important element of our fair and efficient fiscal strategy, also considering that UniCredit group is already joining the tax cooperative compliance schemes in other countries where it is present.

On 6 February 2019 UniCredit group announced a reorganisation project of its senior management team as it begins the development of its 2020-23 strategic plan, which will be presented to the markets in London on 3 December 2019. For further details, refer to the information provided in the following section "Corporate Governance" about the reorganisation of the senior management team.

<sup>8</sup> Up to the date of approval by the Board of Directors' Meeting of 6 February 2019 which, on the same date, authorised the publication also in accordance with IAS10

# Subsequent events and outlook

## Outlook

Global growth momentum has eased from the cyclical high reached in 2017 and we forecast that global GDP growth will ease to 3.4% in 2019 (down from 3.6% in 2018), followed by a more-pronounced slowdown to 2.7% in 2020. One of the most likely sources of weakness in 2020 will be the United States, due to the fact that it is at a very late stage in its business cycle. Still, risks are now tilted towards more front-loaded deterioration in global demand, in comparison to the initial expectations. China plays, and will continue to play, a critical role. The growth trajectory of this Country will remain on a structurally slowing trend, but it is plausible that the slowdown may exceed the current pace of deceleration. Economic growth in emerging markets is forecasted to slow as a result of the cyclical downturn in advanced economies and a tightening of financial conditions, but a generalized crisis in Emerging Markets remains unlikely in the near future

The Eurozone's growth outlook weakened further at the turn of 2018, primarily in the wake of external factors, especially a steep loss of momentum in global trade. This seems to mainly reflect heightened uncertainty about protectionist policies and the outcome of Brexit negotiations, that has weighed on sentiment and investment decisions globally. Domestic fundamentals have generally developed positively, especially with regard to the labor market, but economic activity in the Euro Area hardly will not suffer the expected slowdown in global growth. After GDP growth averaged 1.8% in 2018, we forecast that it will decelerate to 1.4% in 2019, with risks tilted to the downside.

Among eurozone countries, weakness has been more pronounced in Italy, which slipped into a technical recession in the second half of 2018. Growth deterioration has been driven by external and domestic factors. In particular, a decline from annual growth of 1.6% in 2017 to slightly less than 1.0% in 2018 was due to an abrupt adjustment in Italian exports and the slowdown of the world trade in the first half of the year. While domestic demand turned out to be particularly weak starting from the third quarter of 2018, probably due to increasing domestic uncertainty. We expect Italy's GDP to expand by 0.5% in 2019, with our forecast underpinning a return to modest, positive quarterly growth, supported by a recovery in business sentiment and a pickup in both external and domestic demand. Therefore the main short-term risk Italy now faces is a stronger-than-initiallyexpected deterioration in global trade. In contrast, following the positive resolution of the budget discussion between the government and the European Commission in December, internal demand may get some relief from lower domestic uncertainty and from the still-limited transmission of the 10Y BTP-Bund spread widening into higher lending rates for the private sector. Still, investments in equipment are expected to be particularly affected by the slowdown in global demand. Expectations of a continuation of a modest recovery in domestic demand will continue to support ongoing credit growth in Italy, however, further acceleration in lending growth to the private sector is expected to be constrained.

Headline inflation has fluctuated around 2% for most of second half of 2018 but has entered 2019 on a downward trend, mainly reflecting a fall in oil prices. Core inflation has been much less volatile and has remained stuck around 1% over the last couple of years. Muted underlying price pressure, inherent in a weakening growth outlook, is likely to force the European Central Bank (ECB) to delay its plan to start normalizing interest-rate policy this year, namely the beginning of a phase of rising rates. There is also an increasing likelihood that further ECB liquidity support will be provided to the banking sector to offset the impact from the diminishing residual maturity of outstanding TLTRO money.

During 2019 the Group will operate in a challenging macro-economic environment, characterized by uncertainty factors (including the protectionist tensions, the economic cycle evolution and the financial markets volatility, also in relation to the spread dynamic of Italian government bonds) and by a still low level of interest rates. During 2019, UniCredit will keep on implementing measures in order to maintain a solid capital position and will continue to focus on the execution of the Transform plan by completing the transformation of the operating model and pursuing the achievement of the plan targets, as pan-European winner. The Group's results will also benefit from ongoing commercial and cost reduction initiatives, in addition to the constant attention to the asset quality.

Milan - 6 February 2019

**CHAIRMAN** FABRIZIO SACCOMANNI THE BOARD OF DIRECTORS

CFO JEAN PIERRE MUSTIER

# Improve asset quality.



We are continuing to improve our asset quality by de-risking our balance sheet, fully on track for the accelerated rundown of our Non Core portfolio by 2021. A disciplined risk management approach guarantees high quality origination across the Group.

### Introduction

UniCredit's overall corporate governance framework, i.e. the system of rules and procedures that its corporate bodies refer to steer the principles of their behaviour and fulfil their various responsibilities towards the Group's stakeholders, has been defined in compliance with current national and European provisions as well as the recommendations contained in the Italian Corporate Governance Code for listed companies (hereinafter, also the "Code"). The Code, according to the major international markets' experience, identifies the corporate governance standards and best practices for Italian listed companies recommended by the Corporate Governance Committee, to be applied according to the "comply or explain" principle that requires the explanation in the corporate governance report of the reasons of failure to comply with one or more recommendations contained in its principles or criteria.

Moreover, UniCredit is subject to the provisions contained in the Supervisory Regulations issued by Banca d'Italia and, in detail, with regards to corporate governance issues, to the Supervisory Regulations on banks' corporate governance (Circular No.285/2013, Part I, Title IV, Chapter 1). In compliance with the aforementioned Supervisory Regulations UniCredit, as significant bank subject to the direct prudential supervision of the ECB, as well as a listed bank, is qualifiable as bank of a major size or operational complexity and consequently complies with the provisions applicable to such kind of bank.

Since 2001, UniCredit has adopted the Code which is available to the public on the Corporate Governance Committee website (http://www.borsaitaliana.it/comitato-corporate-governance/codice/codiceeng2018.en.pdf).

UniCredit yearly draws up a corporate governance report meant for its shareholders, institutional and non-institutional investors and the market. The report supplies suitable information on the UniCredit own corporate governance system.

Consistently with the relevant legal and regulatory obligations, as well as in line with the provisions of the Code, in its latest edition approved in July 2018, the 2018 Report on corporate governance and ownership structure has been drafted, in accordance with Section 123/bis of the Legislative Decree No.58 dated 24 February 1998 (hereinafter, also the "TUF").

The Report on corporate governance and ownership structure is approved by the Board of Directors and published at the same time as the Report on Operations on the Issuer's website (https://www.unicreditgroup.eu/en/governance/governance-system-and-policies.html). For further information on the UniCredit corporate governance system please see the first of the above documents.

UniCredit, as issuer of shares also listed on the Frankfurt and Warsaw regulated markets, also fulfils the legal and regulatory obligations relating to listings on said markets as well as the provisions on corporate governance contained in the Polish Corporate Governance Code issued by the Warsaw Stock Exchange.

The information provided, unless otherwise specified, refers to the financial year 1 January-31 December 2018.

Since its establishment, UniCredit has adopted the so-called traditional management and control system.

The distinctive feature of this model is that the strategic supervision and the management of the company, the overseeing of its management and the legal accounting supervision are separated. In particular, the Board of Directors is solely responsible for the strategic supervision and the management of the Company, while the Board of Statutory Auditors is entrusted with supervising its management. Legal accounting supervision on the Company is assigned to an external audit firm by the Shareholders' Meeting on the basis of a proposal from the Board of Statutory Auditors, in compliance with relevant current laws.

The reasons behind the choice of such governance model are that it has proven capable of managing the business efficiently, while ensuring effective controls. That is, it creates the conditions for UniCredit S.p.A. to be able to guarantee the sound and prudent management of a complex and global banking group, such as the UniCredit Group.

Moreover, the traditional management ascribes certain aspects to the sole responsibility of the Shareholders' Meeting, creating in this way an opportunity for dialogue and debate between shareholders and management about the fundamental elements of governance. These include the appointment and dismissal of directors, the appointment of the Board of Statutory Auditors members, the granting of a mandate for the external auditing to an audit firm, the setting of the related remuneration, as well as the approval of the financial statements, the profit allocations, the resolutions on the remuneration and incentive policies and practices provided for by current provisions and the criteria to determine the compensation to be granted in the event of early termination of employment or early retirement from office.

## Shareholders' Meeting

The Ordinary Shareholders' Meeting of UniCredit is convened at least once a year within 180 days of the end of the financial year, in order to resolve upon the issues that current laws and the Articles of Association make it responsible for. An Extraordinary Shareholders' Meeting is convened, instead, whenever it is necessary to resolve upon any of the matters that are exclusively attributed to it by current laws.

The Agenda of the Shareholders' Meeting is established pursuant to legal requirements and to the UniCredit Articles of Association by whoever exercises the power to call a Meeting.

The Ordinary Shareholders' Meeting has adopted Regulations governing Ordinary and Extraordinary Meetings in a functional and regular way. The Regulations are available on the Governance/Shareholders Meeting Section of the UniCredit website.

## **Board of Directors**

The Board of Directors of UniCredit may be comprised of between a minimum of 9 up to a maximum of 24 members. As at the approval date of this document, UniCredit has 15 Directors.

Their term in office is 3 financial years, unless a shorter term is established at the time they are appointed, and ends on the date of the Shareholders' Meeting called upon to approve the financial statements relating to the latest year in which they were in office.

The term in office of the current Board of Directors, which was appointed by the Shareholders' Meeting of 12 April 2018, will expire on the date of the Shareholders' Meeting called upon to approve the 2020 financial statements.

UniCredit Directors shall be appointed, according to the current legal and regulatory provisions, on the basis of a proportional representation mechanism ("voto di lista") abiding by the membership criteria concerning, inter alia, minority and independent Directors, apart from abiding by the rules on the balance between genders envisaged by Law No.120/2011, pursuant to the procedures specified in Clause 20 of the UniCredit Articles of Association. The legitimate parties who are entitled to submit lists are the Board of Directors and the shareholders, who individually or collectively with others represent at least 0.5% of share capital in the form of ordinary shares with voting rights at ordinary Shareholders' Meetings.

The UniCredit Articles of Association envisage that, regardless of the total number of the Board members, two Directors shall be appointed from the second list receiving the highest votes, without any connection with the shareholders who, even jointly, filed, or voted for, the slate first by number of votes, to ensure to the minority shareholders a greater presence on the Board of Directors.

The Board establishes its qualitative and quantitative composition deemed to be optimal for the effective completion of the duties and responsibilities entrusted to the Board of Directors by law, by the Supervisory Provisions and by the UniCredit Articles of Association, according to the current national and European provisions applicable on such topics, also concerning the time commitment and the limits upon the maximum number of offices that UniCredit Directors may hold.

Moreover, Directors must take into account the provisions of Section 36 of Law Decree No.201/2011 ("ban on interlocking directorships"), approved as statute by Law No.214/2011, which establishes that holders of a seat in managerial, supervisory and controlling bodies, as well as top management officers in companies or group of companies active in banking, insurance and financial markets are forbidden to hold, or to exercise, similar duties, in competing companies or groups of companies.

The function and competencies of the Board of Directors are set forth in the UniCredit Corporate Bodies and Committees Regulation, available on the Governance/Governance system & policies Section of the UniCredit website.

## Independence of Directors

In compliance with the criteria established by Section 3 of the Code (which coincide with those envisaged by the UniCredit Articles of Association) and the provisions set out by Section 148 of the TUF, the Directors' independence shall be assessed by the Board of Directors every time the Board is renewed, as well as on an annual basis and whenever a person is appointed as Director, on the basis of the information provided by the Director him/herself or, however, available to the Company. The outcome of the assessments of the Board shall be notified after the appointment, through a press release disclosed to the market and, subsequently, within the Corporate Governance Report.

With reference to the Board of Directors' members, the Corporate Governance, Nomination and Sustainability Committee and the Board of Directors, the latter at the verification carried out at the time of the Board renewal on 9 May 2018, carried out the assessment of the Directors' independence requirements based on the statements made by the parties concerned and on the information available to the Company.

With specific reference to the independence requirements laid down by the Code and the Articles of Association, information relating to the existence of direct or indirect relationships (credit relationships, business/professional relationships and employee relationships, as well as significant offices held, ) that the Directors and their other connected subjects may have with UniCredit and Group Companies was taken into account.

In order to assess the potential significance of the abovementioned relationships, the Board of Directors has decided not to proceed with merely identifying predefined economic targets, which if simply exceeded could automatically indicate that independence has been compromised, as such check requires an overall assessment of both objective and subjective aspects. Therefore, for this purpose, the following criteria should be taken into account: (i) the nature and characteristics of the relationship; (ii) the amount in absolute and relative terms of the transactions; and (iii) the subjective profile of the relationship.

More specifically, when assessing the significance of the relationship, the following information, where available, is considered by the Board:

- as far as credit relations are concerned, the amount in absolute value of the credit granted, its weighting in relation to the system and, where appropriate, the economic and financial situation of the borrower;
- as far as professional/commercial relations are concerned, the characteristics of the transaction/relationship, the amount of the consideration and, where appropriate, the economic and financial situation of the counterparty;
- as far as offices held in Group companies are concerned, the total amount of any additional remunerations.

In all the above cases, all the parties involved (Director or family member; UniCredit or Group Company) and, for relationships with companies/entities, the related kind of "connection" (post held/control participation) with the Director or the family member were taken into account.

As a result of such assessments, the number of independent Directors according to the provisions of the Code is equal to 12.

According to the Code, the Board of Statutory Auditors, in its 22 May 2018 meeting, ascertained, with a positive outcome, the proper application of the criteria and procedures adopted by the Board of Directors to assess the independence of its own members.

### Status and activities of the Directors

In the following chart the information regarding the members of the Board of Directors in office at the approval date of this document is reported.

POSITION	MEMBERS	SINCE	IN OFFICE  UNTIL	SLATE (M/m) (¹)	EXECUTIVE	NON-EXECUTIVE	INDEPENDENT AS PER ARTICLES OF ASSOCIATION AND CODE	INDEPENDENT AS PER TUF	BOARD MEETINGS ATTENDANCE % (")	NUMBER OF OTHER POSITIONS ("")
Chairman	Saccomanni Fabrizio	04.12.2018	Approval of 2020 financial statements	М		Х		Х	100	-
Deputy Vice Chairman	Bisoni Cesare	04.12.2018	Approval of 2020 financial statements	М		Χ	Χ	Χ	100	-
CEO ◊	Mustier Jean Pierre	04.12.2018	Approval of 2020 financial statements	М	Х				100	
Director	Al Mehairi Mohamed Hamad	04.12.2018	Approval of 2020 financial statements	M		Х	Х	Χ	100	7
Director	Andreotti Lamberto	04.12.2018	Approval of 2020 financial statements	М		Χ	Χ	Χ	100	1
Director	Balbinot Sergio	04.12.2018	Approval of 2020 financial statements	М		Χ		Χ	100	7
Director	Böchenfeld Martha Dagmar	04.12.2018	Approval of 2020 financial statements	М		Χ	Χ	Χ	94.12	6
Director	Cariello Vincenzo	04.12.2018	Approval of 2020 financial statements	m		Χ	Χ	Χ	90.91	
Director	Carletti Elena(1)	02.07.2019	04.11.2019	-		Χ	Χ	Χ	-	-
Director	de Wismes Isabelle	04.12.2018	Approval of 2020 financial statements	М		Χ	Χ	Χ	100	
Director	Micossi Stefano	04.12.2018	Approval of 2020 financial statements	М		Χ	Χ	Χ	100	-
Director	Pierdicchi Maria	04.12.2018	Approval of 2020 financial statements	М		Χ	Χ	Χ	100	3
Director	Tondi Francesca	04.12.2018	Approval of 2020 financial statements	m		Χ	Χ	Χ	100	1
Director	Wolfgring Alexander	04.12.2018	Approval of 2020 financial statements	М		Χ	Χ	Χ	100	3
Director	Zambon Elena	04.12.2018	Approval of 2020 financial statements	М		Χ	Χ	Χ	88.24	12
	Dire	ectors that left off du	ring and after the end of the Period							
Chairman	Vita Giuseppe	05.13.2015	04.12.2018	m		Χ		Χ	100	1
Deputy Vice Chairman	Calandra Buonaura Vincenzo	05.13.2015	04.12.2018	m		Χ		Χ	100	
Director	Bochniarz Henryka	05.13.2015	04.12.2018	m		Χ	Χ	Χ	100	2
Director	Caltagirone Alessandro	05.13.2015	04.12.2018	m		Χ	Χ	Χ	83.33	5
Director	Cordero di Montezemolo Luca(2)	05.13.2015	04.12.2018	m		Χ	Χ	Χ	83.33	4
Director	Reichlin Lucrezia	05.13.2015	04.12.2018	М		Χ	Χ	Χ	100	4
Director	Sironi Andrea <sup>(3)</sup>	04.12.2018	02.06.2019	М		Χ	Χ	Χ	72.73	3
Director	Streit Clara C.	05.13.2015	04.12.2018	m		Χ	Χ	Χ	83.33	4
Director	Vezzani Paola	05.13.2015	04.12.2018	m		Χ	Χ	Х	100	
Director	Wyand Anthony	05.13.2015	04.12.2018	m		Х		Х	83.33	2
	submission of the slates for the late					-				
	d during the financial year: 17									

<sup>(\*)</sup> M = Member elected from the slate that obtained the majority of the Shareholders' votes; m = Member elected from the slate voted by the minority;

<sup>(\*\*)</sup> Number of meeting attended/number of meetings held during the concerned party's term of office with regard to the Period;
(\*\*\*) Number of positions as Director or Auditor held in other companies listed on regulated markets (both in Italy and abroad), including financial services companies, banks, insurance companies or other large companies.

There is a list of such companies for each Director attached to the Report on corporate governance and ownership structure.

© Director in charge of the internal controls and risks management system.

<sup>(1)</sup> Co-opted by the Board of Directors held on 6 February 2019, effective from 7 February 2019, in place of Mr. Andrea Sironi. As at the approval date of this document, information about the Director's independence requirements is based on her statement. The meeting of such requirements shall be checked by the UniCredit Board of Directors in compliance with the applicable provisions (2) Mr. Cordero di Montezemolo stepped down from his role as Vice Chairman on 20 April 2017.

<sup>(3)</sup> Resigned effective as from 7 February 2019.

### Committees of the Board of Directors

In order to foster an efficient information and advisory system to enable the Board of Directors better to assess the topics for which it is responsible, also in accordance with the provisions of the Code, the Board has established four Committees, vested with research, advisory and proposal-making powers diversified by sector of competence: the Internal Controls & Risks Committee, the Corporate Governance, Nomination and Sustainability Committee, the Remuneration Committee and the Related-Parties Committee. Their duties are undertaken based on terms of reference and procedures set forth by the Board.

The Committees consist, as a rule, of a number of members from 3 up to 5. More specifically, the Internal Controls & Risks Committee, the Corporate Governance, Nomination and Sustainability Committee and the Remuneration Committee, set up in compliance with the provisions of the Banca d'Italia Supervisory Regulations on banks' corporate governance, envisaging 3 specialist committees, one on appointments, one on risks and one on remuneration, are composed of non-executives Directors, mostly independent pursuant to the Articles of Association. Such Committees must be differentiated from each other by at least one member and, if a Director elected by the minorities is present, that Director is a member of at least one Committee. The Chairman of each Committee shall be chosen from among the independent members. The Related-Parties Committee, set up for overseeing issues concerning transactions with related and associated parties, in compliance with the CONSOB regulatory provisions and the Banca d'Italia Supervisory Regulations, consists only of independent Directors pursuant to Code.

The Corporate Governance, Nomination and Sustainability Committee also supervises the sustainability issues linked to the activity exercised by UniCredit and to the dynamics of the interactions of the latter with all the stakeholders.

None of the functions of one or more specialist Committees on appointments, risks and remuneration envisaged by the Code has been reserved to the Board of Directors. Moreover, none of the abovementioned Committees, per se, performs the multiple functions of two or more committees as envisaged by the Code. The Committee functions have not been allocated amongst the various Committees in a different manner vis-à-vis the provisions of the Code.

The Committee's tasks are coordinated by the Chairman, who exercises all necessary powers for its proper functioning. Each Committee draws up an annual plan of activities to ensure the fulfillment of its tasks. Except as specifically provided for the Related-Parties Committee, Committee meetings are convened by the Chairman with frequency adequate to the fulfillment of its tasks and plan of activities or when needed or requested in writing, with proper motivation, by at least two members of the Committee.

Committee members have the necessary knowledge, skills and experience to perform the duties assigned to them and ensure that any other corporate positions they hold in other companies or entities (including non-Italian ones) are compatible with their availability and commitment to serve as a Committee member.

At the invitation of each Committee Chairman, the CEO, other Directors, the General Manager, the Manager in charge of drafting the company financial reports, as well as personnel belonging to the Company and the Group, may attend Committee meetings on specific Agenda items. Without prejudice to the possibility for the Statutory Auditors to attend the meetings, at the invitation of each Committee Chairman, the Chairman of the Board of Statutory Auditors, or other Auditors designated by the latter, may be called upon to attend Committee meetings. Always at the invitation of each Committee Chairman, personnel or externals appointed in the corporate bodies of the Group's subsidiaries may be called upon to attend Committee meetings.

To perform their duties, Committees have access to the financial resources necessary to guarantee their operational independence and, within the limitations of the budget approved by the Board of Directors, may consult independent external experts and invite them to attend meetings; in the event of specific requirements, the relevant budget may be supplemented.

The Chairman of each Committee reports at the first available meeting of the Board of Directors on the work undertaken at the Committee meetings. The Board Committees' composition, functions and competencies are set forth in the Corporate Bodies and Committees Regulation, available on the Governance/Governance system & policies Section of the UniCredit website.

## **Internal Controls & Risks Committee**

The Internal Controls & Risks Committee consists of 5 non-executive Directors.

The composition of the Committee is the following: Mr. Alexander Wolfgring (Chairman), Ms. Martha Dagmar Böckenfeld, Ms. Isabelle de Wismes, Ms. Maria Pierdicchi and Mr. Andrea Sironi. Further to the resignation handed in by the Director Mr. Andrea Sironi, the Board of Directors, in its meeting held on 6 February 2019, has appointed Ms. Elena Carletti as member of the Internal Controls & Risks Committee effective from 7 February

All members of the Committee meet the independence requirements prescribed by the Code, which coincide with those envisaged by the UniCredit Articles of Association, and are independent pursuant to Section 148, paragraph 3, of the TUF.

Committee meetings are attended by the Chairman of the Board of Statutory Auditors, the Head of Internal Audit, the Chief Compliance Officer and the Group Chief Risk Officer. At the invitation of the Committee Chairman, The Chief Executive Officer, other Directors, the Manager in charge of drafting the Company financial reports, as well as personnel belonging to the Company and the Group, may attend Committee meetings. Staff from the external audit firm may also be invited.

The Committee is responsible for setting up the necessary functional links with the Board of Statutory Auditors, so as to undertake activities deemed common to the two bodies, and to exchange information of mutual interest, within the purview of their respective competencies.

The Committee must be able to access relevant corporate information, consult external experts and, where necessary, communicate directly with the Heads of Internal Audit, Group Risk Management and Group Compliance.

In 2018, the Committee held 13 meetings.

#### **Duties**

The Committee supports the Board of Directors on risk management and control-related issues.

Among other things, the Committee:

- a) with the support of the Corporate Governance, Nomination and Sustainability Committee, identifies and proposes to the Board who should be appointed as Head of the corporate control functions or assesses the evaluation of their dismissal; for the Head of Internal Audit function, issues its opinion on setting the remuneration and the performance goals associated with its variable portion in line with the company policies;
- b) pre-examines activity programmes (including audit plans) and annual reports from corporate control functions to be sent to the Board, as well as periodical reports prepared by these functions above and beyond legal or regulatory requirements;
- c) evaluates and issues opinions to the Board on the compliance of the internal control system and corporate organization with the applicable rules and regulations, and on the requirements that must be complied with by the corporate control functions, drawing the Board's attention to any weaknesses and consequent corrective actions to be implemented; for this purpose, it assesses proposals put forward by the CEO;
- d) through evaluations and opinions, contributes to defining company policy on the outsourcing of corporate control functions;
- e) verifies that the corporate control functions correctly comply with the Board's recommendations and guidelines, assisting the Board in drafting the coordination documents envisaged under Banca d'Italia Circular No.285;
- f) examines and assesses the correct use of accounting principles and their uniformity with regard to drafting the main accounting documents (such as, by way of example, operating and consolidated financial statements, interim operating reports, etc.), for this purpose coordinating with the Manager in charge of drafting the company financial reports and with the Board of Statutory Auditors;
- g) examines the work carried out by the Group's external auditors and the results stated in their reports or any letters and suggestions;
- h) assesses any findings reported by Internal Audit and Group Compliance, or that may arise from enquiries and/or investigations carried out by third parties;
- i) may seek specific audit interventions, at such time informing the Chairman of the Board of Statutory Auditors;
- i) analyses Group guidelines for the Group Compliance function that fall within its remit, monitoring that they have been adopted and implemented;
- k) requests that the Head of Internal Audit draft any proposals for the qualitative and quantitative improvement of the function itself;
- I) ss involved, within its specific remit, in the process of identifying material risk takers on an on-going basis.

With a special focus on risk management and control-related issues, the Committee supports the Board of Directors in:

- defining and approving strategic guidelines and risk management policies with specific reference to risk appetite and risk tolerance. For this purpose, it also examines the annual budget drafting guidelines;
- verifying that risk strategies, management policies and the Risk Appetite Framework (RAF) have been correctly implemented;
- defining policies and processes for evaluating corporate activities, including verification that the price and conditions of client transactions comply with the risk-related business model and strategies.

Without prejudice to the competencies of the Remuneration Committee, the Committee checks that the incentives underlying the remuneration and incentive system comply with the RAF, particularly taking into account risks, capital and liquidity.

Moreover, the Committee reports to the Board of Directors on the status of the Group's internal control system.

Furthermore, as regards investments in non-financial equities, the Committee assesses, supports and puts forward proposals with regard to organizing and enacting internal controls on the making and managing of equity investments in non-financial companies, in addition to verifying compliance within the framework of such equity investments in terms of strategic and operational guidelines.

## Corporate Governance, Nomination and Sustainability Committee

The Corporate Governance, Nomination and Sustainability Committee consists of 5 non-executive Directors.

The composition of the Corporate Governance, Nomination and Sustainability Committee is the following: Mr. Stefano Micossi (Chairman), Mr. Cesare Bisoni, Ms. Francesca Tondi, Mr. Alexander Wolfgring and Ms. Elena Zambon.

All members of the Committee, in its composition at such date, meet the independence requirements prescribed by the Code, which coincide with those envisaged by the UniCredit Articles of Association, and are independent pursuant to Section 148, paragraph 3, of the TUF.

In 2018, the Committee held 15 meetings.

#### **Duties**

Among other things, the Committee:

- a) provides opinions and support to the Board regarding the definition of the UniCredit corporate governance system, corporate structure and Group governance models and guidelines;
- b) drafts proposals to be submitted to the Board regarding the optimal qualitative and quantitative composition of the Board, and the maximum number of posts held by Directors in other companies considered compatible with effectively fulfilling these roles at UniCredit;
- c) provides opinions and support regarding the Board self-assessment process, as directed by the Chairman of the Board of Directors;
- d) sets targets for the least well represented gender in corporate bodies as well as for management and staff belonging to the Group, and prepares a plan to bring this proportion up to set targets;
- e) drafts proposals to be submitted to the Chairman of the Board of Directors regarding the selection of staff appointed to conduct the Board's selfassessment process.

The Committee provides opinions and support to the Board also regarding:

- a) the verification that UniCredit Directors comply with the requirements provided by applicable laws and the Articles of Association (including the ban on interlocking directorships laid down by applicable laws), and that they collectively and individually ensure abidance with the qualitative and quantitative composition of the Board deemed to be optimal;
- b) the selection of candidates for the post of Chairman, Chief Executive Officer and Director of UniCredit, in the event of co-optation, and, should the Board present its own list of candidates for the position of independent Director for approval by the UniCredit Shareholders' Meeting, taking into due account any recommendations from shareholders, as per the process for selecting candidates to the post of Board of Directors members (including the Chairman and the Chief Executive Officer) approved by the Board itself;
- c) the appointment of the CEO, General Manager, Deputy General Managers and other executives with strategic responsibilities, as well as Senior Executive Vice Presidents;
- d) the verification that the General Manager and the Manager in charge of drafting the company financial reports comply with the requirements provided by applicable laws and the Articles of Association, if applicable;
- e) the definition of appointment and succession plan policies for the CEO, General Manager, Deputy General Managers and other executives with strategic responsibilities, Senior Executive Vice Presidents, the Group Management Team (Executive Vice Presidents) and Leadership Team (Senior Vice Presidents);

- f) the definition of the policy for the appointment of corporate officers (members of the Board of Directors, Board of Statutory Auditors and Supervisory Board) at Group companies;
- g) the designation of corporate officers (members of the Board of Directors, Board of Statutory Auditors and Supervisory Board) at the main companies.

#### Moreover, the Committee:

- provides support, coordinating with the Internal Controls & Risks Committee, in proposing candidates or assessing dismissal for the roles of Heads of corporate control functions to the Board of Directors;
- undertakes research to help the Board of Directors draft a succession plan for executive directors.

Furthermore, the Committee oversees sustainability issues linked to the activities carried out by UniCredit and the dynamics underpinning interactions between UniCredit and all of its stakeholders.

Within this framework, in particular, the Committee:

- pre-examines the yearly Integrated Report, which constitutes a non-financial declaration pursuant to the provisions of Sections 3 and 4 of Legislative Decree No.254/2016, to be submitted for approval to the Board of Directors;
- drafts proposals with regard to the Group environmental and social strategy, annual objectives and targets, monitoring over time that they are
- oversees sustainability-related developments also in light of international guidelines and principles, monitoring the Group's performance.

#### **Remuneration Committee**

The Remuneration Committee consists of 3 non-executive Directors.

The composition of the Remuneration Committee is the following: Mr. Lamberto Andreotti (Chairman), Mr. Andrea Sironi and Ms. Elena Zambon. Further to the resignation handed in by the Director Mr. Andrea Sironi, the Board of Directors, in its meeting held on 6 February 2019, has appointed Ms. Elena Carletti as member of the Remuneration Committee effective from 7 February 2019

All members of the Committee, in its composition at such date, meet the independence requirements prescribed by the Code, which coincide with those envisaged by the UniCredit Articles of Association, and are independent pursuant to Section 148, paragraph 3, of the TUF.

At least one member of the Committee has adequate knowledge and experience in finance or remuneration policies, which the Board of Directors assesses at such time as they are appointed to the Committee.

In order for the incentives included in the compensation and incentive schemes to be consistent with the Bank's risk, capital and liquidity management, as well as to get updates on the market trends, compensation levels and regulatory developments, an external advisor also attends Committee meetings.

The Group Chief Risk Officer is invited, upon need, to attend Committee meetings to ensure that incentive schemes are appropriately updated to take into account all of the risks that the Bank has taken on, pursuant to methodologies in compliance with those adopted by the Bank in managing risk for regulatory and internal purposes.

In 2018, the Committee held 8 meetings.

#### **Duties**

Among other things, the Committee:

- puts proposals to the Board regarding the remuneration and the performance goals associated with its variable portion, for the members of the Board of Directors, the General Manager, Deputy General Managers, Heads of the corporate control functions and personnel whose remuneration and incentive systems are decided upon by the Board;
- exercises oversight on the criteria for remunerating the most significant employees, as identified pursuant to the relevant Banca d'Italia provisions, as well as on the outcomes of the application of such criteria.

Furthermore, the Committee issues opinions to the Board on:

- a) the remuneration policy for Senior Executive Vice Presidents, the Group Management Team (Executive Vice Presidents) and the Leadership Team (Senior Vice Presidents);
- b) Group incentive schemes based on financial instruments;
- c) the remuneration policy for corporate officers (members of the Board of Directors, Board of Statutory Auditors and Supervisory Board) at Group

Committee members regarding whom the Committee is called upon to express its opinion on their remuneration as a result of their specific assignments shall not attend meetings at which the proposal for such remuneration is calculated.

Furthermore, the Committee:

- coordinates the process for identifying material risk takers on an on-going basis;
- . directly oversees the correct application of rules regarding the remuneration of the Heads of corporate control functions, working closely with the
- . works with the other committees, particularly the Internal Controls & Risks Committee, to verify that the incentives included in compensation and incentive schemes are consistent with the RAF, ensuring the involvement of the corporate functions responsible for drafting and monitoring remuneration and incentive policies and practices;
- provides appropriate feedback on its operations to the Board of Directors, Board of Statutory Auditors and the Shareholders' Meeting;
- · where necessary drawing on information received from the relevant corporate functions, expresses its opinion on the achievement of the performance targets associated with incentive schemes, and on the other conditions laid down for bonus payments.

#### **Related-Parties Committee**

The Related-Parties Committee consist of 3 independent Directors.

The composition of the Related-Parties Committee is the following: Mr. Cesare Bisoni (Chairman), Mr. Vincenzo Cariello and Mr. Stefano Micossi.

In reference to the Related-Parties Committee's meetings, only for reasons of urgency, in specific cases dealing with transactions falling into the decision-making powers of the Board of Directors, a meeting may be convened at least twelve hours in advance.

In 2018 the Committee held 15 meetings.

#### **Duties**

The Committee operates on a consultative and proposition-making basis. The Committee oversees issues concerning transactions with related parties pursuant to CONSOB Regulation no.17221/2010 and transactions with associated parties pursuant to Banca d'Italia Circular No.263/2006 (Title V, Chapter 5), carrying out the specific role attributed to independent directors by the aforementioned provisions. Furthermore, it carries out any other duties assigned to it within the Global Policy for the management of transactions with persons in conflict of interest.

The Company's competent offices ensure a constant monitoring of transactions envisaged by the procedures for the identification and management of transactions with related and/or associated parties, also in view of enabling the Committee to propose corrective actions.

#### a) Temporary replacement in cases of conflict of interest

For each individual transaction, Committee members must be different from the counterparty, its associated parties and/or any entities related to it.

If a Committee member is a counterparty to the transaction under examination (or is related/associated with the counterparty), he/she must promptly inform the Chairman of the Board of Directors and the Committee Chairman (provided he/she is not in a conflict of interest situation), and abstain from attending further Committee proceedings with regard to the transaction in which the relationship exists. Having consulted with the Committee Chairman (provided he/she is not in a conflict of interest situation), the Chairman of the Board of Directors shall immediately take steps to replace the member who has this conflict of interest with another member from the Board of Directors who qualifies as independent pursuant to the Italian Corporate Governance Code for listed companies, after contacting them beforehand, in order to restore the Committee to three non-related and non-associated independent Directors.

#### b) Temporary replacement of unavailable members in the event of an urgent transaction

For transactions that need to be finalised urgently and require the intervention of the Related-Parties Committee during negotiations and due diligence and/or during the issue of opinions, having acknowledged the urgency and noted that the majority or all members are unable to meet or carry out the required activities in time to conclude the transaction, the Committee Chairman shall promptly inform the Chairman of the Board of Directors of this situation.

In any event, these circumstances must be communicated no later than the day after the Committee Chairman was informed that the majority or all Committee members were not available.

Having consulted with the CEO and determined that the transaction cannot be delayed, the Chairman of the Board of Directors immediately takes steps to find three Directors to sit on the Committee and follow the process for temporary substitutions in the event of conflicts of interest.

As regards sections a) and b) above, it should be noted that:

- replacements must be provided with all available information in good time before the meeting at which the Committee is called upon to express its opinion regarding the transaction;
- replacements undertake the duties allocated to them until the conclusion of the decision-making process regarding the specific transaction in question, and remain involved in the decisions taken by the Committee.

# Governance organisational structure

# **Board Committees**

				CONT	ERNAL ROLS & OMMITTEE	GOVER NOMINA SUSTAI	PORATE RNANCE, ITION AND NABILITY MITTEE		IERATION MITTEE	RELATED-I	
MEMBERS	EXEC.	NON EXEC.	INDEP. AS PER ARTICLES OF ASSOCIATION AND CODE	(*)	(**)	(*)	(**)	(*)	(**)	(*)	(**)
Saccomanni Fabrizio		X		M <sup>(1)</sup>	100%	M <sup>(1)</sup>	100%				
Bisoni Cesare		X	X	M <sup>(1)</sup>	100%	M <sup>(2)</sup>	100%			С	100%
Mustier Jean Pierre	X										
Al Mehairi Mohamed Hamad		Х	X								
Andreotti Lamberto		X	X					C <sup>(2)</sup>	100%		
Balbinot Sergio		X		1.4(2)	1000/						
Böchenfeld Martha Dagmar		X	X	M <sup>(2)</sup>	100%					N 4/2)	4000/
Cariello Vincenzo		X	X	1.4(2)				B 4/2)		M <sup>(2)</sup>	100%
Carletti Elena		X	X	M <sup>(3)</sup>	100%			M <sup>(3)</sup>			
de Wismes Isabelle Micossi Stefano		X	X	IVI <sup>(2)</sup>	100%	C <sup>(2)</sup>	100%			M(2)	100%
Pierdicchi Maria		X	X X	M <sup>(2)</sup>	100%	C(2)	100%			IVI <sup>(2)</sup>	100%
Tondi Francesca		X	X	IVI	100%	M(2)	90.91%				
Wolfgring Alexander		X	X	С	100%	M(2)	100%	M(1)	100%		
Zambon Elena		X	X		100 /0	M	80%	M(2)	100%		
Zambon Licita			bers that left off	during and	d after the e			IVIV 7	10070		
Vita Giuseppe		X	isoro triat fort ori	M <sup>(1)</sup>	100%	M <sup>(1)</sup>	100%	M(1)	100%		
Calandra Buonaura Vincenzo		X		M(1)	100%	M(1)	100%		10070		
Bochniarz Henryka		Χ	Х					<b>M</b> (1)	66.67%		
Caltagirone Alessandro		Χ	Χ			M <sup>(1)</sup>	50%	C <sup>(1)</sup>	100%		
Cordero di Montezemolo Luca		Χ	Χ			C <sup>(1)</sup>	100%				
Reichlin Lucrezia		Х	Χ	M <sup>(1)</sup>	100%					M <sup>(1)</sup>	75%
Sironi Andrea		Χ	X	M <sup>(4)</sup>	88.89%			M <sup>(4)</sup>	80%		
Streit Clara C.		Χ	X	M <sup>(1)</sup>	100%	M <sup>(1)</sup>	75%				
Vezzani Paola		Χ	X	<b>M</b> (1)	100%					M <sup>(1)</sup>	100%
Wyand Anthony		Χ		M <sup>(1)</sup>	100%			M <sup>(1)</sup>	100%		
No. of meetings held during the	tinancial y	rear		IC&RC:	13	CGN&S	: 15	RC: 8		RPC: 15	

Notes:

(\*) A "C" (Chairman) or an "M" (Member) in this column shows that the member of the Board of Directors belongs to the Committee and also indicates his/her position.

(\*\*) Meetings' attendance percentage (number of meetings attended/number of meetings held during the concerned party's term of office with regard to the Period).

<sup>(1)</sup> Office held until 12 April 2018.
(2) Office held since 13 April 2018.
(3) Further to the resignation handed in by the Director Mr. Andrea Sironi, the Board of Directors, in its meeting held on 6 February 2019, has appointed Ms. Elena Carletti as member of the Internal Controls & Risks Committee and Remuneration Committee effective from 7 February 2019.
(4) Office held from 13 April 2018 up to 6 February 2019.

# Governance organisational structure

# **Board of Statutory Auditors**

Pursuant to the UniCredit Articles of Association, the Ordinary Shareholders' Meeting appoints 5 permanent Statutory Auditors, among whom the Chairman, and 4 substitute Statutory Auditors. Both the permanent and substitute Statutory Auditors may be re-elected.

Permanent and substitute members of the Board of Statutory Auditors are appointed on the basis of a proportional representation mechanism ("voto di lista") in abidance by the composition criteria regarding, inter alia, the appointment of the Chairman of the Board by the minority shareholders and according to the rules on the balance of genders envisaged by Law No.120/2011, as established by the UniCredit Articles of Association, and in compliance with current legal provisions. In detail, the candidate who has obtained the highest share of votes among the candidates belonging to the slate that obtained the highest number of votes among the minority slates, as defined by current provisions (also regulatory) in force, shall be selected by the Shareholders' Meeting as Chairman of the Board of Statutory Auditors.

Their term in office is three financial years and ends on the date of the Shareholders' Meeting called upon to approve the financial statements for the third year of office.

Members of the Board of Statutory Auditors shall meet the professional experience, integrity and independence requirements laid down by law and they can hold administrative and control appointments with other companies within the limits set by current laws and regulations.

The Shareholders' Meeting of 14 April 2016, appointed the permanent and substitute Statutory Auditors for the 2016-2018 financial years, with term of office until the date of the Shareholders' Meeting called upon to approve the 2018 financial statements.

In the following chart the information regarding the members of the Board of Statutory Auditors in office as at the approval date of this document.

## Statutory Auditors

		IN OF	FICE	SLATE (M/m)	INDEPENDENT	%	NUMBER OF OTHERS
POSITION	MEMBERS	SINCE	UNTIL	`(*)	AS PER CODE	(**)	POSITIONS
Chairman	Singer Pierpaolo	04.14.2016	04.11.2019	m	Χ	100%	
Permanent Statutory Auditor	Bonissoni Angelo	04.14.2016	04.11.2019	М	Χ	97.37%	
Permanent Statutory Auditor	Navarra Benedetta	04.14.2016	04.11.2019	М	Χ	97.37%	3
Permanent Statutory Auditor	Paolucci Guido(1)	12.04.2017	04.11.2019	М	Χ	100%	
Permanent Statutory Auditor	Bientinesi Antonella(2)	12.04.2017	04.11.2019	m	Χ	97.37%	1
Substitute Statutory Auditor	Manes Paola	04.14.2016	04.11.2019	М	Х		-
Substitute Statutory Auditor	Talamonti Maria	04.14.2016	04.11.2019	m	Х		2
Substitute Statutory Auditor	Pagani Raffaella(3)	12.04.2017	04.11.2019		Х		3
Substitute Statutory Auditor	Amato Myriam(3)	12.04.2017	04.11.2019		Х		1
	Statuto	ry Auditors that	eft off during the	e Period			
Quorum required for the subr	nission of the slates for th	e latest appointn	nent: 0.5%				
Number of meetings held duri	ing the financial year: 38						

- (\*) M = Member elected from the slate obtaining the majority of the Shareholders' votes;
- m = Member elected from the slate voted by a minority.
- (\*\*) Meetings' attendance percentage (number of meetings attended/number of meetings held during the concerned party's term of office with regard to the Period)
- 1) Number of positions as Director or Auditor held by the concerned party pursuant to Section 148/bis of the TUF. A complete list of such positions is published by the CONSOB on its website pursuant to Section 144quinquiesdecies of the CONSOB Issuers Rules.
- (1) He took office under Article 2401 of the Italian Civil Code in replacement of Mr. Enrico Laghi who resigned on 2 May 2017 and was appointed as Statutory Auditor by the Shareholders' Meeting held on 4 December 2017. (2) She took office under Article 2401 of the Italian Civil Code in replacement of Ms. Maria Enrica Spinardi who resigned on 26 October 2017 and was appointed as Statutory Auditor by the Shareholders' Meeting held on 4
- (3) Appointed by the Shareholders' Meeting held on 4 December 2017.

# Governance organisational structure

# Share capital

As at 31 December 2018, the fully subscribed and paid up UniCredit share capital amounted to Euro 20,940,398,466.81, divided into 2,230,176,665 ordinary shares with no nominal value. The ordinary shares are issued in a dematerialized form and are indivisible as well as freely transferable.

No other types of shares, equity instruments or convertible or exchangeable bonds have been issued.

# **Major Shareholders**

On the basis of the results from the Shareholders Register, completed with the communications received according to Section 120 of the TUF and other information known to the Company, the relevant equity holdings, direct and indirect, as at 31 December 2018 were as follows.

According to the communications received pursuant to current provisions, the shareholder listed below hold significant shareholdings (more than 3%), not falling within the disclosure exemptions (Section 119/bis of the Consob Rules no.11971/99).

		% OF ORDINARY	% OF VOTING
DECLARANT	DIRECT SHAREHOLDER	CAPITAL	CAPITAL
Mubadala Investment Company PJSC	Aabar Luxembourg S.a.r.l.	5.028%	5.028%

# Participation Rights

Eligible to attend Shareholders' Meetings are those who hold voting rights and in respect of whom the Company has received, from the broker holding the relevant securities account, the notification within the deadline set forth by applicable law (record date, i.e. seven market trading days before the Shareholders' Meeting date).

Those who hold voting rights may arrange to be represented in the Shareholders' Meeting, in compliance with the provisions of the prevailing law.

UniCredit has always encouraged its shareholders to exercise their participation and voting rights and; for that reason, some time ago it adopted the Regulations governing Shareholders' Meetings to ensure their regular conduct. Said Regulations are available on UniCredit website on the Governance/Shareholders' Meeting Section.

# Senior management team reorganisation

UniCredit announced the reorganisation of its senior management team, to support the development of its 2020-23 strategic plan.

The reorganisation project, approved by the UniCredit board of directors on 6 February 2019, aims to continue the streamlining process initiated with Transform 2019, and will ensure that the management team who will deliver the next 2020-23 plan will have full ownership of the new strategy from the very outset of the planning process.



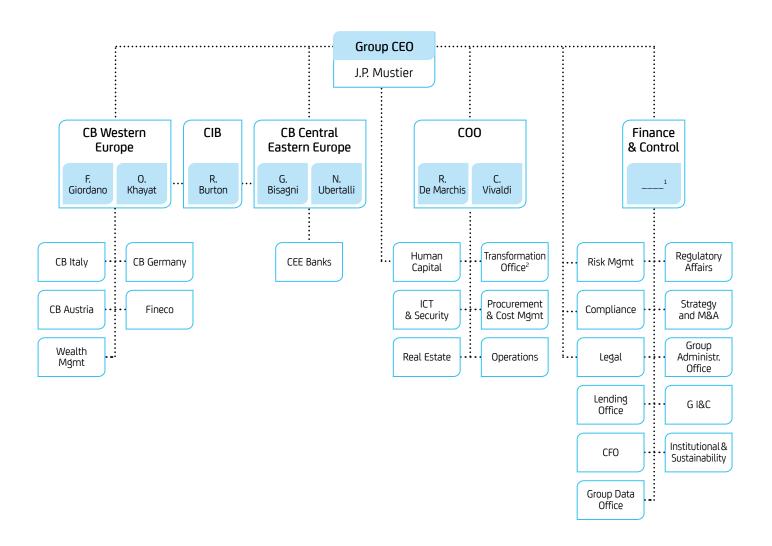
# Jean Pierre Mustier, Group CEO:

As we reach the final stretch of our Transform 2019 marathon, nearing the achievement of our key financial and operational targets, it is now time to actively prepare for the next strategic cycle. Our overarching objective is to create sustained value for all our stakeholders, primarily through proactive self help actions focused on the development of our activities and continued optimisation of our processes, to ensure UniCredit remains a pan-European winner. This begins with an even more energised leadership team, and a changed leadership structure that will bring this new strategy to fruition. We will build the next phase of the Group's long term transformational journey capitalising on our Transform 2019 achievements with an even stronger focus on commercial banking supported by the Group's successfully plugged in CIB. We shall also continue the comprehensive review and digitalisation of our processes and roll-out an even more proactive and enhanced Group-wide customer service.

By further streamlining the management structure with fewer direct reports, the CEO will be able to fully focus on the new strategy, drive the transformation process as well as actively contribute to the development of the next generation of UniCredit managers.

The new organisational project will be effective before the end of March.

# New organisation setup



<sup>1.</sup> Ad interim covered by Group CEO.

<sup>2.</sup> Mrs. Kuetz, will become deputy COO.

# Senior Management Team





Head of Group Human Capital





**Co-Chief Operating** Officer





FRANCESCO GIORDANO

Designated Co-CEO Commercial Banking WEu



AURELIO MACCARIO

Head of Group Regulatory Affairs



ANDREA FRANCESCO MAFFEZZONI

Head of Strategy and M&A



MAXIMILIAN HOHENBERG

Head of Group Identity & Communication



**OLIVIER KHAYAT** 

**UniCredit** 

Designated Co-CEO Commercial Banking WEu



FINJA CAROLIN KÜTZ

Designated Deputy COO Chief Transformation Officer



TJ LIM

**Group Chief Risk** Officer .



**STEFANO PORRO** 

Designated Head of Group Administrative & Analytics Office



**GIOVANNI RONCA** 

Co-CEO Commercial Banking Italy



ANDREA UMBERTO VARESE

Chief Lending Officer



**CARLO VIVALDI** 

Designated Co-Chief Operating Officer



NICCOLÒ UBERTALLI

Designated Co-CEO Commercial Banking CEE



**ZADRAZIL** 

**CEO Commercial** Banking Austria



**CEO Fineco** 

<sup>\*</sup> Not EMC Member \*\* EMC Permanent Guest

# **Group Management Team**

# List of other members of Group Management Team\*

**Enrico Maria Minniti** 

General Manager - Bulgaria

Chief Executive Officer - Hungary

Rasvan Radu

Chief Executive Officer - Romania

Luca Rubaga Head of CEE GBS & CEE CIO

Arcangelo Michele Vassallo Head of CEE Bank Assurance

Ivan Vlaho

Head of CEE Retail

Miljenko Zivaljic

Chief Executive Officer - Croatia

Feza Tan \*\*

Chief Executive Officer - Serbia

Gordan Pehar \*\*

Chief Executive Officer - Banja Luka

Dalibor Cubela \*\*

Chief Executive Officer - Mostar

Stefan Vavti \*\*

Chief Executive Officer - Slovenia

CORPORATE & INVESTMENT BANKING

Giuseppe Aquaro

Head of CIB Business and Process Transformation

Luca Corsini

Global Head of Global Transaction Banking

Alfredo Maria De Falco

Head of CIB Italy

Jérôme Frizé

Head of Financial Institutions Groups

**Guy Laffineur** 

Head of Markets

**Patrick Soulard** 

Country Head France

COUNTRY AUSTRIA - UNICREDIT BANK

**AUSTRIA AG** 

Romeo Collina **Chief Operating Officer** 

Dieter Hengl Head of CIB Network Austria

Juergen Kullnigg

Chief Risk Officer

Mauro Maschio

Privatkundenbank (Retail, Small Business, Private)

**Doris Tomanek** 

Head of HR Austria

Susanne Wendler

Unternehmerbank (Corporate Banking)

COUNTRY GERMANY – UNICREDIT BANK AG

Sandra Betocchi

**Chief Operating Officer** 

Markus Beumer

Head of Commercial Banking

Diego Biondo

Head of SRM

**Emanuele Butta'** 

Head of Commercial Banking (Privatkunden Bank)

Ljiljana Cortan

Chief Risk Officer

Joachim Dobrikat

Head Of Accounting, Shareholdings &

Reg. Reporting

Andreas Frueh

Head of Legal, Corporate Affairs

& Documentation

Jan Kupfer Head of Corporate & Investment Banking

Angelika Plauk

Head of Audit Management

Georg Rohleder

Head of Human Capital &

Corporate Activities

Gualielmo Zadra

Chief Financial Officer

**FINECOBANK** 

**Mauro Albanese** 

Head of Commercial PFA Network

and Private Banking

Paolo Di Grazia

Deputy General Manager and

Head of Global Business

**Fabio Milanesi** 

Deputy General Manager and

Head of Global Banking Services

Lorena Pelliciari

Chief Financial Officer

ITALY

Andrea Burchi

Regional Manager Centro Nord

Giovanni Forestiero

Regional Manager Centro

Elena Goitini

Regional Manager Sud

Lucio Izzi

Head of Corporate Sales & Marketing

**EXECUTIVE** VICE PRESIDENT

CENTRAL EASTERN EUROPE Mikhail Alekseev

Chief Executive Officer - Russia

**Graziano Cameli** 

General Manager - Russia

Claudio Cesario General Manager - Croatia

**Marco Cravario** General Manager - Romania

Andrea Diamanti

Head of CEE CIB & PB

Levon Hampartzoumian

Marco lannaccone

Chief Executive Officer - Bulgaria

General Manager - Hungary

Paolo lannone Deputy Chief Executive Officer - Czech Republic & Slovakia

Chief Executive Officer - Czech Republic & Slovakia

## Salvatore Malandrino

Regional Manager Sicilia

## Salvatore Pisconti

Head of Private Banking Sales & Advisory

## Giovanni Solaroli

Regional Manager Lombardia

## Remo Taricani

Head of Retail Sales & Marketing

GROUP WEALTH MANAGEMENT

Gaspare Amico Head of GWM Strategy, Business Management & Development

## Paolo Lange'

Cordusio SIM - Chief Executive Officer

**CEO FUNCTIONS** 

# **GROUP COMPLIANCE**

## Martin Boehm

Head of Group CIB Compliance

## Giovanni Buson

Head of Group Compl Advisory & Country Italy Management

GROUP HUMAN CAPITAL Angelo Carletta

Head of HR COO Area

**Cihangir Kavuncu** Head of HR Transformation and Operations Office

Luigi Luciani Head of HR Italy & CEO Functions

## Ivan Tardivo

Head of HR CIB

Andrea Vintani Head of Planning & Reward and Human Capital Development

**GROUP IDENTITY & COMMUNICATION** 

## Laura Spotorno

Head of Group Internal Communication

# **GROUP LEGAL**

## Leila Canetta Roeder

Head of Group CIB Legal

## GROUP LENDING OFFICE

Mario Agostini Head of CLO Italy

## Maurizio Maria Francescatti

Head of Group Lending Processes

# Andreas Mayer

Head of Group Credit Transactions

## GROUP RISK MANAGEMENT

## **Davide Bazzarello**

Head of Group Credit & Integrated Risks

Giandomenico Miceli Head of Group Operational & Reputational Risk

# Corrado Pavanati

Head of Group Risk Models & Credit Risk Governance

Wolfgang Schilk Head of CRO CEE

## COO AREA

## Alessandro Brusadelli

Head of Group Finance

## Stefano Ceccacci

Head of Group Tax Affairs

Mihaela Alina Lupu Head of Group Planning, Capital Management & Strategic ALM

## Simone Marcucci

Head of Global Business Planning & Control

Roberto Monachino Head of Group Data Office

## **Fabio Cesaretti**

UniCredit Services - CIO CIB and Germany

## Paolo Chiaverini

UniCredit Services - Head of Global Operations

## Salvatore Greco

Head of Group Real Estate

Marcello Vittorio Ronco UniCredit Services - CIO Commercial Banking & Italy

## **Daniele Tonella**

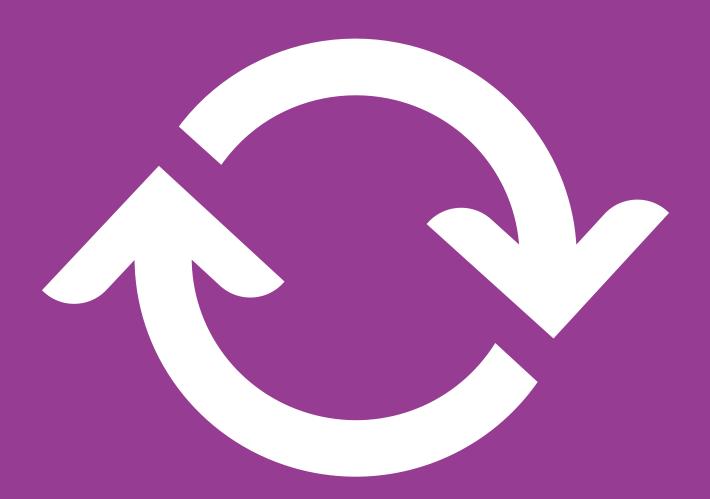
UniCredit Services - Chief Executive Officer

## Stefan Voot

Head of Group ICT & Security Office

\* Data as at February 1, 2019 \*\* SVP Group Title

# Transform operating model.



We are leveraging on digitalisation to transform our operating model. We are ahead of schedule, with an improved cost reduction. The optimisation of the cost base will remain important to ensure our Group's efficiency and effectiveness.

# Consolidated balance sheet

(€ '000)

	AMOUNTS A	S AT
ASSETS	12.31.2018	12.31.2017
10. Cash and cash balances	30,991,361	64,493,411
20. Financial assets at fair value through profit or loss:	86,137,755	
a) financial assets held for trading	65,231,474	
b) financial assets designated at fair value	106	
c) other financial assets mandatorily at fair value	20,906,175	
Financial assets held for trading (ex IAS39 Item 20)		74,685,890
Financial assets at fair value through profit or loss (ex IAS39 Item 30)		22,073,343
30. Financial assets at fair value through other comprehensive income	88,280,157	
Available-for-sale financial assets (ex IAS39 Item 40)		104,101,031
40. Financial assets at amortised cost:	579,310,842	
a) loans and advances to banks	73,642,827	
b) loans and advances to customers	505,668,015	
Held-to-maturity investments (ex IAS39 Item 50)		6,277,022
Loans and receivables with banks (ex IAS39 Item 60)		70,982,743
Loans and receivables with customers (ex IAS39 Item 70)		447,726,913
50. Hedging derivatives	4,681,517	3,431,070
60. Changes in fair value of portfolio hedged items (+/-)	2,438,598	2,244,685
70. Equity investments	5,501,533	6,212,142
80. Insurance reserves charged to reinsurers	-	-
90. Property, plant and equipment	8,408,356	8,449,288
100. Intangible assets	3,507,246	3,385,310
of which: goodwill	1,483,721	1,483,721
110. Tax assets:	13,077,671	12,658,279
a) current	1,031,863	2,039,696
b) deferred	12,045,808	10,618,583
120. Non-current assets and disposal groups classified as held for sale	1,799,936	1,110,960
130. Other assets	7,333,752	8,957,637
Total assets	831,468,724	836,789,724

continued: Consolidated balance sheet		(€ '000)
	AMOUNT	
LIABILITIES AND SHAREHOLDERS' EQUITY	12.31.2018	12.31.2017
10. Financial liabilities at amortised cost:	686,036,242	
a) deposits from banks	125,895,243	
b) deposits from customers	478,987,709	
c) debt securities in issue	81,153,290	
Deposits from banks (ex IAS39 Item 10)		123,244,080
Deposits from customers (ex IAS39 Item 20)		462,895,261
Debt securities in issue (ex IAS39 Item 30)		98,602,632
20. Financial liabilities held for trading	43,111,236	
Financial liabilities held for trading (ex IAS39 Item 40)		55,783,725
30. Financial liabilities designated at fair value	9,317,731	
Financial liabilities at fair value through profit or loss (ex IAS39 Item 50)		3,010,529
40. Hedging derivatives	6,032,029	3,567,845
50. Value adjustment of hedged financial liabilities (+/-)	3,229,796	3,041,990
60. Tax liabilities:	824,740	1,092,905
a) current	401,717	651,263
b) deferred	423,023	441,642
70. Liabilities associated with assets classified as held for sale	539,987	184,829
80. Other liabilities	13,950,607	15,573,476
90. Provision for employee severance pay	697,592	917,284
100. Provisions for risks and charges:	10,960,983	8,650,468
a) committments and guarantees given	1,140,057	
b) post-retirement benefit obligations	4,767,399	4,522,188
c) other provisions for risks and charges	5,053,527	4,128,280
110. Technical reserves	-	-
120. Valuation reserves	(7,489,131)	(4,327,092)
130. Redeemable shares	-	-
140. Equity instruments	4.610.073	4,610,073
150. Reserves	20,502,728	19,296,907
160. Share premium	13,392,918	13,399,799
170. Share capital	20.940.398	20,880,550
180. Treasury shares (-)	(8,826)	(2,695)
190. Minority shareholders' equity (+/-)	927.182	894,083
200. Profit (Loss) of the year (+/-)	3.892.439	5,473,075
	3,002,100	3, .7 0,010

831,468,724

836,789,724

Total liabilities and shareholders' equity

180. Net profit from financial and insurance activities

	AS AT	`
ITEMS	12.31.2018	12.31.2017
10. Interest income and similar revenues	15,219,793	14,759,711
of which: interest income calculated with the effective interest method	12,989,294	
20. Interest expenses and similar charges	(4,366,666)	(4,461,650)
30. Net interest margin	10,853,127	10,298,061
40. Fees and commissions income	8,165,441	7,663,454
50. Fees and commissions expenses	(1,295,370)	(1,271,029)
60. Net fees and commissions	6,870,071	6,392,425
70. Dividend income and similar revenues	412,939	314,807
80. Net gains (losses) on trading	416,633	·
Gains (Losses) on financial assets and liabilities held for trading (ex IAS39 Item 80)		1,075,435
90. Net gains (losses) on hedge accounting	17,163	57,344
100. Gains (Losses) on disposal and repurchase of:	308,048	
a) financial assets at amortised cost	128,650	
b) financial assets at fair value through other comprehensive income	176,005	
c) financial liabilities	3,393	
Gains (Losses) on disposal and repurchase of: (ex IAS39 Item 100)	,	98,963
a) loans		(433,732)
b) available-for-sale financial assets		533,353
c) held-to-maturity investments		10
d) financial liabilities		(668)
110. Net gains (losses) on other financial assets/liabilities at fair value through profit or loss:	289,014	,
a) financial assets/liabilities designated at fair value	411,248	
b) other financial assets mandatorily at fair value	(122,234)	
Gains (Losses) on financial assets/liabilities at fair value through profit or loss (ex IAS39 Item 110)	,	(91,007)
120. Operating income	19,166,995	18,146,028
130. Net losses/recoveries on credit impairment relating to:	(2,680,959)	
a) financial assets at amortised cost	(2,661,563)	
b) financial assets at fair value through other comprehensive income	(19,396)	
Net losses/recoveries on impairment: (ex IAS39 Item 130)	<b>,</b> ,	(2,412,669)
a) loans		(2,090,607)
b) available-for-sale financial assets		(334,642)
c) held-to-maturity investments		6,387
d) other financial assets		6,193
140. Gains/Losses from contractual changes with no cancellations	(3,002)	
150. Net profit from financial activities	16,483,034	15,733,359
160. Net premiums	-	
170. Other net insurance income/expenses	-	-
400 Not wealth from financial and increases activities	46 402 024	45 722 250

AS AT	
continued: Consolidated income statement (€ '00	000)

continued: Consolidated income statement		(€ '000)
_	AS AT	
ITEMS	12.31.2018	12.31.2017
190. Administrative expenses:	(11,488,781)	(12,069,279)
a) staff costs	(6,436,912)	(6,930,132)
b) other administrative expenses	(5,051,869)	(5,139,147)
200. Net provisions for risks and charges:	(1,523,003)	(508,576)
a) commitments and financial guarantees given	(19,037)	
b) other net provisions	(1,503,966)	(508,576)
210. Net value adjustments/write-backs on property, plant and equipment	(606,074)	(759,679)
220. Net value adjustments/write-backs on intangible assets	(425,217)	(407,384)
230. Other operating expenses/income	1,018,489	1,035,651
240. Operating costs	(13,024,586)	(12,709,267)
250. Gains (Losses) of equity investments	(97,452)	576,326
260. Net gains (losses) on property, plant and equipment and intangible assets measured at fair value	956	(613)
270. Goodwill impairment	-	-
280. Gains (Losses) on disposals on investments	231,421	99,835
290. Profit (Loss) before tax from continuing operations	3,593,373	3,699,640
300. Tax (expenses) income of the year from continuing operations	501,694	(595,662)
310. Profit (Loss) after tax from continuing operations	4,095,067	3,103,978
320. Profit (Loss) after tax from discontinued operations	13,515	2,681,598
330. Profit (Loss) of the year	4,108,582	5,785,576
340. Minority profit (loss) of the year	(216,143)	(312,501)
350. Parent Company's profit (loss) of the year	3,892,439	5,473,075
Earnings per share (€)	1.712	2.794
Diluted earnings per share (€)	1.704	2.779

Earnings per share (€)	1.712	2.794
Diluted earnings per share (€)	1.704	2.779

Consolidated statement of other comprehensive income		(€ '000)	
	AS AT		
ITEMS	12.31.2018	12.31.2017	
10. Profit (Loss) of the year	4,108,582	5,785,576	
Other comprehensive income after tax not reclassified to profit or loss			
20. Equity instruments designated at fair value through other comprehensive income	15,810		
30. Financial liabilities designated at fair value through profit or loss (own creditworthiness changes)	120,104		
40. Hedge accounting of equity instruments designated at fair value through other comprehensive			
income	-		
50. Property, plant and equipment	-	-	
60. Intangible assets	-	-	
70. Defined-benefit plans	(297,712)	238,653	
80. Non-current assets and disposal groups classified as held for sale	-	(45)	
90. Portion of valuation reserves from investments valued at equity method	(2,181)	(17,895)	
Other comprehensive income after tax reclassified to profit or loss			
100. Foreign investments hedging	-	-	
110. Foreign exchange differences	(386,090)	306,928	
120. Cash flow hedging	(130,101)	(126,985)	
130. Hedging instruments (non-designated items)	-		
140. Financial assets (different from equity instruments) at fair value through other comprehensive			
income	(1,289,667)		
Available-for-sale financial assets:(ex IAS39 Item 100)		(84,396)	
150. Non-current assets and disposal groups classified as held for sale	-	40,960	
160. Part of valuation reserves from investments valued at equity method	(829,057)	(456,037)	
170. Total other comprehensive income after tax	(2,798,894)	(98,817)	
180. Other comprehensive income (Item 10+170)	1,309,688	5,686,759	
190. Minority consolidated other comprehensive income	(214,741)	(522,041)	
200. Parent Company's consolidated other comprehensive income	1,094,947	5,164,718	

Statement of changes in the consolidated shareholders' equity as at 31 December 2018
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Statement of changes in the co	insoliuateu silai elioiuei	is equity as at 31 De	Celliber 2010			
				PREVIOUS YEAR PROF	TIT (LOSS) ALLOCATION	
	BALANCE AS AT 12.31.2017	CHANGE IN OPENING BALANCE	BALANCE AS AT 01.01.2018	RESERVES	DIVIDENDS AND OTHER ALLOCATIONS	
Share capital:						
- ordinary shares	21,200,353	•	21,200,353	-	-	
- other shares	2,368	-	2,368	-	-	
Share premium	13,488,060	-	13,488,060	-	-	
Reserves:	44 510 700	(2.044.700)	0.500.040	4.000.005		
- from profits	11,519,736	(3,011,723)	8,508,013	4,923,995	-	
- other	7,950,530 (4,329,035)	(325,404)	7,950,530 (4,654,439)	-	-	
Valuation reserves Advanced dividends	(4,329,035)	(325,404)	(4,004,439)		-	
Equity instruments	4,610,073		4,610,073	-	-	
Treasury shares	(2,961)		(2,961)		-	
Profit (Loss) of the year	5,785,576	-	5,785,576	(4,923,995)	(861,581)	
Total shareholders' equity	60,224,700	(3,337,127)	56,887,573	(4,923,993)	(861,581)	
Group shareholders' equity	59,330,617	(3,327,358)	56,003,259	-	(714,559)	
Minority shareholders' equity	894,083	(9,769)	884,314		(147,022)	

The column change in opening balances includes the reclassification and remeasurement effects resulting from the first time adoption of accounting principle IFRS9.

It should be noted that these effects include a negative impact for €198 million related to a company consolidated using the equity method totally compensated by previous impairment reversal. Furthermore, it is worth specifying that due to deposits certificates reclassification, performed in order to grant the homogeneous classification within the Group, the accumulated changes in fair value related to the own credit risk for €21 million have been accounted with negative impact in revaluation reserves with a corresponding positive effect under other reserves. Refer to "Transition to 'IFRS9 Financial Instruments' of UniCredit group", General - Other matters, for further details.

The amounts disclosed in column "Stock Options" represent the effects of the delivery of shares (Stock Options, Performance Shares, Discount and Matching Shares connected with the ESOP Plans and other Group Executive Incentive Plans).

The cumulated change of revaluation reserve includes the negative effect for €299 million of actuarial gain (losses) from the measurement of the actuarial liabilities (defined benefit plans), the negative effects of the cash flow hedges reserve for €130 million and the negative effect of financial asset and liabilities at fair value for €1,186 million.

This cumulated change includes furthermore the negative effect of exchange differences reserve for €386 million, mainly related to negative effect of Ruble for €352 million and the negative change in the valuation reserve of the companies accounted for using the equity method for €838 million, mainly due to the depreciation of the items in Turkish Lira for €712 million.

The negative change of the other reserves includes the payment of coupon on AT1 equity instruments for €242 million.

The main change in share capital refers to the increase of €60 million following the resolution of the Board of Directors of 7 February 2018 of UniCredit S.p.A. executed through a withdrawal from the specifically constituted reserve, for the issue of the shares connected to the medium term incentive plan for Group personnel.

For further details about the Shareholders' Equity changes see Part B - Consolidated Balance Sheet - Liabilities - Section 13 of the Consolidated Financial Statement, Note to the Consolidated Accounts.

												(€ '000)
				CHANGES IN T	HE YEAR			1				
		;	SHAREHO	OLDERS' EQUIT	Y TRANS	ACTIONS	3					
										12.31.2018	12.31.2018	12.31.2018
CHANGES IN RESERVES	ISSUE OF NEW SHARES	PURCHASE OF TREASURY SHARES	ADVANCED DIVIDENDS	DIVIDENDS EXTRAORDINARY DISTRIBUTION	CHANGE IN EQUITY INSTRUMENTS	TREASURY SHARES DERIVATIVES	STOCK OPTIONS	CHANGES IN EQUITY INVESTMENTS	OTHER COMPREHENSIVE INCOME 2018	TOTAL SHAREHOLDERS' EQUITY AS AT	GROUP SHAREHOLDERS' EQUITY AS AT	MINORITY SHAREHOLDERS' EQUITY AS AT
(14,490)	62,216	-	-	-	_	_	_	-	-	21,248,079	20,940,398	307,681
-	-	(2,368)	_	-	-	_	-	_	-	-	-	-
(8,291)	-	-	-	-	-	-	-	-	-	13,479,768	13,392,918	86,850
53,700	(59,849)	-	-	-	-	-	-	-		13,425,860	13,221,839	204,021
(613,235)	-	-	-	-	-	-	70,465	-	-	7,407,760	7,280,889	126,871
(40,886)	-	-			-	-	-	-	(2,798,894)	(7,494,219)	(7,489,131)	(5,088)
-	-	-	-		-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	4,610,073	4,610,073	-
(15,161)	-	-	-	-	-	-	-	-	-	(18,122)	(8,826)	(9,296)
-	-	-	-	-	-	-	-	-	4,108,582	4,108,582	3,892,439	216,143
(638,364)	2,368	(2,368)	-		-	-	70,465	-	1,309,688	56,767,781	55,840,599	927,182
(615,562)	2,368	(2,368)	-	-	-	-	70,465	2,049	1,094,947	55,840,599		
(22,802)	-	-	-	-	-	-	-	(2,049)	214,741	927,182		

Statement of changes in the consolidated shareholders' equity as at 31 December 2017
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Statement of changes in the cons				PREVIOUS YEAR PROF	IT (LOSS) ALLOCATION
	BALANCE AS AT 12.31.2016	CHANGE IN OPENING BALANCE	BALANCE AS AT 01.01.2017	RESERVES	DIVIDENDS AND OTHER ALLOCATIONS
Share capital:					
- ordinary shares	21,371,076	-	21,371,076	-	-
- other shares	8,517	-	8,517	-	-
Share premium	15,833,467	-	15,833,467	(11,460,133)	-
Reserves:					
- from profits	13,648,993	-	13,648,993	(67,363)	-
- other	5,531,632	-	5,531,632	-	-
Valuation reserves	(4,255,598)	-	(4,255,598)	-	-
Advanced dividends	-	-	-	-	-
Equity instruments	2,383,463	-	2,383,463	-	-
Treasury shares	(6,935)	-	(6,935)	-	-
Profit (Loss) of the year	(11,326,313)	-	(11,326,313)	11,527,496	(201,183)
Total shareholders' equity	43,188,302		43,188,302	-	(201,183)
Group shareholders' equity	39,335,550	-	39,335,550	-	(2,000)
Minority shareholders' equity	3,852,752	=	3,852,752	-	(199,183)

The amounts disclosed in column "Stock Options" represent the effects of the delivery of shares (Stock Options, Performance Shares, Discount and Matching Shares connected with the ESOP Plans and other Group Executive Incentive Plans).

The cumulated change of revaluation reserve includes the positive effect for €239 million of actuarial gain (losses) from the measurement of the actuarial liabilities (defined benefit plans), the negative effect of €84 million of the reserve on AFS financial assets, the negative effects of the cash flow hedges reserve for €127 million and the positive effects of the reserve on non-current assets classified as held for sale for €68 million mainly due to the sale of the Polish subsidiary and to the disposal to Amundi of the subsidiaries belonging to Pioneer group.

This change includes furthermore the positive effect of exchange differences reserve for €307 million, mainly related to the reduction for €494 million of the negative exchange differences reserve of Zloty, €310 million referred to Group portion, related to the Polish subsidiary due to the loss of control occurred on 7 June 2017 partially net by the negative effect of Ruble for €219 million. In addition this positive effect is partly net of the negative change in the valuation reserve of the companies accounted for using the equity method for €475 million, mainly due to the depreciation of the items in Turkish Lira for €427 million.

The column "Changes in reserves" for items "Reserves", "Issued Capital" e "Share premiums" represent the coverage of the loss included in "Reserves - other" through the use of Share Premium reserve for €2,509 million. The reduction of "Issued Capital", "Share premiums" and "Reserves from profit" related to minorities refers to the sale of the Bank Pekao S.A. for €3,462 million.

The changes in shareholdings relate to the effects of the disposal of Bank Pekao S.A. share (1.04%) due to the early redemption of "Secured mandatorily exchangeable equity-linked certificate" occurred in the first quarter of 2017 before loss of control on 7 June 2017 following the sale of 32.8% to Powszechny Zakład Ubezpieczeń S.A and Polish Development Fund S.A.

												(€ '000)
				CHANGES IN 1	THE YEAR							
			SHAREH	OLDERS' EQUI	TY TRANSA	ACTIONS						
										12.31.2017	12.31.2017	12.31.2017
CHANGES IN RESERVES	ISSUE OF NEW SHARES	PURCHASE OF TREASURY SHARES	ADVANCED DIVIDENDS	DIVIDENDS EXTRAORDINARY DISTRIBUTION	CHANGE IN EQUITY INSTRUMENTS	TREASURY SHARES DERIVATIVES	STOCK OPTIONS	CHANGES IN EQUITY INVESTMENTS	OTHER COMPREHENSIVE INCOME 2017	TOTAL SHAREHOLDERS' EQUITY AS AT	GROUP SHAREHOLDERS' EQUITY AS AT	MINORITY SHAREHOLDERS' EQUITY AS AT
(213,836)	39,805				_		_	3,307	_	21,200,353	20,878,182	322,171
(210,000)	(6,149)	_		-	_	_	_		_	2,368	2,368	ULL,171
(3,891,425)	12,983,565	-	-	-	-	-	-	22,586	-	13,488,060	13,399,799	88,261
(2,105,128)	(17,588)	-	-	-	-	-		60,821	-	11,519,736	11,473,248	46,488
2,340,559	-	-	-	-	-	-	78,339	-	(00.047)	7,950,530	7,823,659	126,871
25,380	-	-	-	-	-	_	-		(98,817)	(4,329,035)	(4,327,092)	(1,943)
		-			2,226,610	-				4,610,073	4,610,073	<u>.</u>
3,974	-	-	-	-	-,220,010	-	-	-	-	(2,961)	(2,695)	(266)
-	-	-	-	-	-	-	-	-	5,785,576	5,785,576	5,473,075	312,501
(3,840,476)	12,999,633				2,226,610		78,339	86,714	5,686,759	60,224,700	59,330,617	894,083
(501,227)	12,999,633	-	-	-	2,226,610	-	78,339	28,992	5,164,718	59,330,617		
(3,339,249)	-	-	-	-	_	_	-	57,722	522,041	894,083		

Consolidated cash flow statement (indirect method)	(000' €)

oonsonated cash now statement (munect method)	AS AT	(€ 000)
	12.31.2018	12.31.2017
A. OPERATING ACTIVITIES		
1. Operations:	8,565,661	10,370,91
- profit (loss) of the period (+/-)	3,892,439	5,473,07
- gains/losses on financial assets held for trading and on other financial assets/liabilities at fair	(0.000.705)	
value through profit or loss (-/+)	(2,202,705)	
- capital gains/losses on financial assets/liabilities held for trading and on assets/liabilities designated at fair value through profit and loss (+/-) (ex IAS39)	_	212,86
- gains (losses) on hedge accounting (-/+)	(17,163)	(57,344
- net losses/recoveries on impairment (+/-)	4,485,919	
- net losses/recoveries on impairment (+/-) (ex IAS39)	-	4,345,25
- net value adjustments/write-backs on property, plant and equipment and intangible assets (+/-)	1,030,335	1,167,67
- net provisions for risks and charges and other expenses/income (+/-)	1,044,621	
- provisions and other incomes/expenses (+/-) (ex IAS39)	-	390,21
- uncollected net premiums (-)	-	
- other uncollected insurance income/expenses (-/+)	-	
- unpaid duties, taxes and tax credits (+/-)	(728,803)	274,08
- impairment/write-backs after tax on discontinued operations (+/-)	(19,484)	(1,739,60
- other adjustments (+/-)	1,080,502	304,70
2. Liquidity generated/absorbed by financial assets:	(39,033,291)	19,635,26
- financial assets held for trading	10,559,453	, ,
- financial assets held for trading (ex IAS39)	-	12,571,38
- financial assets designated at fair value	(96)	
- other financial assets mandatorily at fair value	6,153,236	
- financial assets at fair value (ex IAS39)	-	6,559,65
- financial assets at fair value through other comprehensive income	10,436,086	, ,
- available-for-sale financial assets (ex IAS39)	-	5,611,39
- financial assets at amortised cost	(68,600,901)	
- loans and receivables with banks (ex IAS39)	-	3,217,07
- loans and receivables with customers (ex IAS39)	-	(6,606,690
- other assets	2,418,931	(1,717,55
3. Liquidity generated/absorbed by financial liabilities:	(491,896)	2,493,22
- financial liabilities at amortised cost	6,386,534	
- deposits from banks (ex IAS39)	-	20,608,68
- deposits from customers (ex IAS39)	-	9,747,80
- debt certificates including bonds (ex IAS39)	-	(16,163,80
- financial liabilities held for trading	(7,373,824)	,
- financial liabilities held for trading (ex IAS39)	-	(12,544,782
- financial liabilities designated at fair value	1,634,897	,
- financial liabilities designated at fair value (ex IAS39)	-	513,79
- other liabilities	(1,139,503)	331,53
Net liquidity generated/absorbed by operating activities	(30,959,526)	32,499,408

continued: Consolidated cash flow statement (indirect method)

(€ '000)

,	AS	AT (€ 000)
	12.31.2018	12.31.2017
B. INVESTMENT ACTIVITIES	-	-
1. Liquidity generated by:	841,857	7,694,211
- sales of equity investments	14,147	44,937
- collected dividends on equity investments	182,892	131,409
- sales of property, plant and equipment	376,723	291,830
- sales of intangible assets	6,225	12,790
- sales of subsidiaries and business units	261,870	7,176,545
- sales of financial assets held to maturity (ex IAS39)	-	36,700
2. Liquidity absorbed by:	(2,061,504)	(3,898,008)
- purchases of equity investments	(484,934)	(57,322)
- purchases of property, plant and equipment	(1,007,528)	(781,419)
- purchases of intangible assets	(569,042)	(627,462)
- purchases of subsidiaries and business units	•	-
- purchases of financial assets held to maturity (ex IAS39)	-	(2,431,805)
Net liquidity generated/absorbed by investment activities	(1,219,647)	3,796,203
C. FUNDING ACTIVITIES	-	-
- issue/purchase of treasury shares	-	12,590,744
- issue/purchase of equity instruments	•	2,226,610
- dividend distribution and other	(1,300,584)	(477,993)
- sale/purchase of minority control	-	-
Net liquidity generated/absorbed by funding activities	(1,300,584)	14,339,361
NET LIQUIDITY GENERATED/ABSORBED IN THE YEAR	(33,479,757)	50,634,972

(+) generated; (-) absorbed.

Reconciliation

(€	'n	UU)

	AS AT	, , ,
ITEMS	12.31.2018	12.31.2017
Cash and cash balances at the beginning of the year	64,493,411	13,857,831
Net liquidity generated/absorbed in the year	(33,479,757)	50,634,972
Cash and cash balances: foreign exchange effect	(22,293)	608
Cash and cash balances at the end of the year	30,991,361	64,493,411

For the purposes of determining the liquidity generated/absorbed by financial assets and liabilities, the balance sheet figures as at 31 December 2018, including the effects of the application of IFRS9, are compared with those as at 1 January 2018. With regard to reconciliation between the data as at 31 December 2017 and those resulting as at 1 January 2018 from the First Time Adoption of the new standards, refer to the section "Transition to 'IFRS9: Financial Instruments' of UniCredit group" in Part A - Accounting policies, A.1 - General, Section 5 - Other matters of this document.

For further details related to the change of the Funding activities regarding the issue/purchase of equity instruments, refer to Part B - Consolidated balance sheet - Liabilities - Section 13 - Group shareholders' equity.

The item "Cash and cash equivalents" refers to the definition according to Banca d'Italia (Circular 262, 22 December 2005).

The information related to the significant restrictions are provided in Part A - Accounting Policies - A.1 - General - Section 3 - Consolidation scope and methods.

# A.1 - General

# Section 1 - Statement of compliance with IFRS

These Consolidated Accounts have been prepared in accordance with the IFRS issued by the International Accounting Standards Board (IASB), including the interpretation documents issued by the SIC and the IFRIC, and endorsed by the European Commission up to 31 December 2018, pursuant to EU Regulation No.1606/2002 which was incorporated into Italian legislation through Legislative Decree No.38 of 28 February 2005 (see Section 5 - Other matters).

The Consolidated Accounts are an integral part of the Annual Financial Statements as required by Art.154-ter, par.1 of the Single Finance Act (TUF, Legislative Decree No.58 of 24 February 1998).

In its circular 262 of 22 December 2005 and subsequent amendments Banca d'Italia laid down the formats for the financial statements and explanatory notes used to prepare these Accounts.

Banca d'Italia issued on 22 December 2017 the 5<sup>th</sup> update of its circular 262 adjusting the formats for the financial statements and explanatory notes to the requirements of IFRS9 Financial Instruments.

Please note that as a result of the first time adoption of the new accounting standard IFRS9 and the choice not to restate the previous period, the templates and the tables in the notes prescribed by the mentioned circular have been integrated with additional items in order to allow comparisons with the previous period that has been presented according to IAS39 standard and to Circular 262 (4th update of 15 December 2015). Opening balances shown in tables of the notes to the consolidated accounts are the ones coming from the first time adoption of the new accounting standard IFRS9.

In addition, with reference to Part E - Information on risks and hedging policies, the abovementioned circumstances have required the choice not to provide the comparison with the previous period with reference to certain tables whose content is not comparable with previous period tables.

# Section 2 - General preparation criteria

As mentioned above, these Consolidated Accounts have been prepared in accordance with the IFRS endorsed by the European Commission. The following documents have been used to interpret and support the application of IFRS, even though not all of them have been endorsed by the European Commission:

- The Conceptual Framework for Financial Reporting;
- Implementation Guidance, Basis for Conclusions, IFRICs and any other documents prepared by the IASB or International Financial Reporting Interpretations Committee (IFRIC) supplementing the IFRSs;
- Interpretative documents on the application of IAS/IFRS in Italy prepared by the Organismo Italiano di Contabilità (OIC) and Associazione Bancaria Italiana (ABI);
- ESMA (European Securities and Markets Authority) and CONSOB documents on the application of specific IFRS provisions.

The Consolidated Accounts include the Balance Sheet, the Income Statement, the Statement of Other Comprehensive Income, the Statement of changes in Shareholders' Equity, the Cash Flow Statement (compiled using the "indirect method") and the Notes to the Accounts, together with the Consolidated Report on Operations and Annexes.

In addition, pursuant to Art.123-bis par.3 of TUF, as reported in chapter "Other information" of the Consolidated Report on Operations, the Report on Corporate Governance and Ownership Structures is available in the "Governance" section of UniCredit website: https://www.unicreditgroup.eu/it/governance/governance-system-and-policies.html - Italian version and https://www.unicreditgroup.eu/en/governance/governance-system-and-policies.html - English version.

Figures in the financial statements and Notes to the Accounts are given in thousands of euros, unless otherwise specified.

In their joint Document No.4 of 3 March 2010, Banca d'Italia, Consob and Isvap made a few observations on the current situation of the markets and businesses and requested to disclose in the financial statements information which are essential for a better understanding of business trends and outlook.

In this regard, the Directors, based on the 2016-2019 Strategic Plan as well as on the results of the capital increase fully subscribed with effect from 2 March 2017, identified no symptoms in the capital and financial structure and in the economic performance that could indicate uncertainty about the ability to continue as a going-concern and therefore believe with reasonable certainty that the Group will continue to operate profitably in the foreseeable future; as a result, in accordance with the provisions of IAS1, the Consolidated Financial Statements as at 31 December 2018 have been prepared on a going-concern basis.

# Consolidated financial statements | Notes to the consolidated accounts

# Part A - Accounting policies

The measurement criteria adopted are therefore consistent with the assumption that the business is a going-concern and with the principles of accrual based accounting, the relevance and materiality of accounting information, and the prevalence of economic substance over legal form. These criteria have not changed compared with the previous year.

## Risks and uncertainty relating to the use of estimates

Pursuant to IFRSs. Management must make judgments, estimates and assumptions that affect the application of accounting principles and the amounts of assets, liabilities, income and expenses reported in the accounts, as well as the disclosure concerning potential assets and liabilities. Estimates and the related assumptions are based on previous experience and other factors considered reasonable under the circumstances and have been used to estimate the carrying values of assets and liabilities not readily available from other sources.

In particular estimated figures have been used for the recognition of some of the largest value-based items in the Consolidated Accounts at 31 December 2018, as required by the accounting policies and regulations described above. These estimates are largely based on calculations of future recoverability of the values recognised in the accounts according to the rules laid down in current legislation and have been made on the assumption of a going-concern, i.e. without contemplating the possibility of the forced sale of the estimated items.

The processes adopted confirm the carrying values at 31 December 2018. Valuation is particularly difficult because of the uncertainty in the macroeconomic and market environment.

The parameters and information used to check the above-mentioned values were therefore significantly affected by such factors, which could change rapidly in ways that are currently unforeseeable, such that further effects on future carrying values cannot be ruled out.

Estimates and assumptions are regularly reviewed. Any changes resulting from these reviews are recognised in the period in which the review was carried out, provided the change only concerns that period. If the revision concerns both current and future periods it is recognised accordingly in both current and future periods.

Uncertainty affecting estimates is generally inherent in the measurement of:

- fair value of financial instruments not listed in active markets:
- loans and receivables, equity investments and, in general, any other financial assets/liabilities;
- severance pay (Italy) and other employee benefits:
- provisions for risks and charges and contingent assets (for more information on legal risks see Part E Par. 1.5 Operational risk);
- goodwill and other intangible assets;
- · deferred tax assets;
- investment properties;

whose assessment may significantly change over time according to the trend in (i) domestic and international socio-economic conditions and subsequent impact on the Group's profitability and customers' creditworthiness, (ii) financial markets, which affect changes in interest rates, prices and actuarial assumptions and (iii) real estate market affecting the value of property owned by the Bank or received as collateral. Regarding the evaluation of credit exposures, it should be noted that, with the entrance into force of IFRS9, their evaluation depends on forward-looking information and, in particular, on the evolution of macro-economic scenarios used in the calculation of loan loss provisions.

Please note that the economic and political uncertainty in Turkey and Russia were taken into account during the assessment of the net assets owned by the Group in these countries. See Part E - Information on risks and hedging policies - Section 5 - Other Risks - Top and emerging risks. Similarly, risks and uncertainties associated with a macroeconomic scenario involving tensions in international trade, an increase in rates and spreads, with specific reference to certain geographical areas and the expected contractions of quantitative easing measures so far implemented by Central Banks, were considered in the valuation of assets. In this regard, refer to the Outlook.

With specific reference to future cash flow projections used in the valuation of goodwill, other intangible assets and deferred tax assets, it should be noted that the parameters and information used are significantly influenced by the macro-economic market situation, which may change in unpredictably. For further information see Part B - Consolidated Balance Sheet - Assets - Section 10 - Intangible assets.

With specific reference to valuation techniques, unobservable inputs used in the fair value measurement and sensitivities to changes in those inputs, please refer to Section A.4 - Information on fair value.

# Section 3 - Consolidation scope and methods

The consolidation criteria and principles used to prepare the Consolidated accounts as at 31 December 2018 are described below.

## **Consolidated Accounts**

For the preparation of the Consolidated accounts as at 31 December 2018 the following sources have been used:

- UniCredit S.p.A. draft accounts as at 31 December 2018;
- the accounts as at 31 December 2018, approved by the competent bodies and functions, of the other fully consolidated subsidiaries duly reclassified and adjusted to take account of consolidation needs and, where necessary, to align them to the Group accounting principles;
- the sub-consolidated Accounts of Nuova Compagnia di Partecipazioni Group, including Nuova Compagnia di Partecipazioni S.p.A. (formerly Compagnia Italpetroli S.p.A.), and Capital Dev Group, including Capital Dev S.p.A., and their direct and indirect subsidiaries, as at 31 December 2018.

Amounts in foreign currencies are converted at closing exchange rates in the balance sheet, whereas the average exchange rate for the year is used for the income statement.

The accounts and Explanatory Notes of the main fully consolidated subsidiaries prepared under IIAS/IFRS are subject to limited review by leading audit companies.

## **Subsidiaries**

Entities, including structured entities, over which the Group has direct or indirect control, are considered subsidiaries.

Control over an entity entails:

- the existence of power over the relevant activities;
- the exposure to the variability of returns;
- the ability to use the power exercised in order to influence the returns to which it is exposed.

In order to verify the existence of control, the Group considers the following factors:

- the purpose and establishment of the investee, in order to identify which are the entity's objectives, the activities that determine its returns and how these activities are governed;
- the power, in order to understand whether the Group has contractual rights that attribute the ability to govern the relevant activities; to this end only substantial rights that provide practical ability to govern are considered;
- the exposure held in relation to the investee, in order to assess whether the Group has relations with the investee, the returns of which are subject to changes depending on the investee's performance:
- the existence of potential "principal agent" relationships.

If the relevant activities are governed through voting rights, the existence of control is verified considering the voting rights held, including the potential ones, and the existence of any shareholders' or other agreements which attribute the right to control the majority of the voting rights, to appoint the majority of the governing body or in any case the power to determine the entity's financial and operating policies.

Subsidiaries may also include any "structured entity" in which the voting rights are not significant for establishing control, including special purpose entities and investment funds.

In the case of structured entities, the existence of control is ascertained considering both the contractual rights that enable governance of the relevant activities of the entity (or those that contribute most to the results) and the Group's exposure to the variability of returns deriving from these activities.

The carrying amount of an equity interest in a fully consolidated entity held by the Parent company or another Group company is eliminated, against the recognition of the assets and liabilities of the investee, as an offsetting entry to the corresponding portion of net equity of the subsidiary attributable to the Group.

Intragroup balances, the off-balance sheet transactions, the income and expenses, and the gain/losses between consolidated companies are eliminated in full, according to the method of consolidation adopted.

A subsidiary's income and expenses are included in the consolidation from the date the Parent acquires the control. On disposal of a subsidiary, its income and expenses are consolidated up to the date of the disposal, i.e. until the Parent ceases to control the subsidiary. The difference between the consideration received of the subsidiary and the carrying amount of its net assets at the same date is recognised in the Income Statement under item "280 Gains (Losses) on disposal of investments" for fully consolidated companies.

The portion attributable to non-controlling interests is presented in the Balance Sheet under item "190 Minorities", separately from the liabilities and net equity attributable to the Group. In the Income Statement, the portion attributable to minorities is also presented separately under item "340 Minorities".

With respect to companies included in the consolidation scope for the first time, the fair value of the cost paid to obtain control of this equity interest, including ancillary expenses, is measured at the acquisition date.

The difference between the consideration received of an interest held in a subsidiary and the carrying amount of the net assets is recognised in the Net Equity, if the sale does not entail loss of control.

## Joint arrangements

A joint arrangement is a contractual agreement under the terms of which two or more counterparties arrange to jointly control an entity. Joint control is the contractually agreed sharing of control of an arrangement, which exists only when the decisions about the relevant activities require the unanimous consent of the parties sharing control.

According to the standard IFRS11 - Joint Arrangements, such agreements must be classified as Joint Operations or Joint Ventures according to the contractual rights and obligations held by the Group.

A Joint Operation is a joint arrangement in which the parties have rights on the assets and obligations with respect to the liabilities of the arrangement.

A Joint Venture is a joint arrangement in which the parties have rights on the net assets of the arrangement.

The Group has assessed the nature of the joint arrangements and has determined that its jointly controlled equity investments are of the Joint Venture type. These equity investments are recognised using the equity method.

Carrying amount of the Joint Ventures is tested in accordance with IAS36 as a single asset, by comparing it with the corresponding recoverable amount (i.e. higher of VIU and FV less cost to sell).

### **Associates**

An associate is an entity over which the investor has significant influence and which are not subsidiaries or joint ventures.

Significant influence is presumed when the investor:

- holds, directly or indirectly, at least 20% of the share capital of another entity, or
- is able, also through shareholders' agreements, to exercise significant influence through:
- representation on the governing body of the company;
- participation in the policy-making process, including participation in decisions about dividends or other distributions;
- the existence of significant transactions;
- interchange of managerial personnel;
- provision of key technical information.

It is to be pointed out that only companies which are governed through voting rights can be classified as subject to significant influence. Investments in associates are recognised using the equity method. Carrying amount of Associates is tested in accordance with IAS36 as a single asset, by comparing it with the corresponding recoverable amount (i.e. higher of VIU and FV less cost to sell).

## **Equity Method**

Equity investments in companies measured using the equity method include the goodwill (less any impairment loss) paid to purchase them. The investor's share of the profit and loss of the investee after the date of acquisition is recognised in the Income Statement under item "250 Profit (Loss) of investments". Any dividends distributed reduce the carrying amount of the equity investment.

If the investor's share of an investee's losses is equal to or greater than its carrying amount, no further losses are recognised, unless the investor has incurred specific obligations or made payments on behalf of the associate.

Gains and losses on transactions with associates or joint arrangements are eliminated according to the percentage interest in the said company.

Any changes in the revaluation reserves of associates or joint arrangements, which are recorded as a contra item to changes in value of the phenomena relevant to this purpose, are reported separately in the Statement of Other Comprehensive Income.

The following table shows the companies included in the scope of consolidation.

# 1. Investments in Subsidiaries

					OWNERSHIP RELATIONSHIP		
	COMPANY NAME	MAIN OFFICE	ADMINISTRATIVE OFFICE	TYPE OF RELATIONSHIP	HELD BY	HOLDING %	VOTING RIGHTS % (2)
	A. LINE BY LINE METHOD						
1	UNICREDIT SPA	MILAN	MILAN		HOLDING		
	Issued capital EUR 20,940,398,466.81						
2	A&T-PROJEKTENTWICKLUNGS GMBH & CO. POTSDAMER PLATZ BERLIN KG	MUNICH	MUNICH	1	GRUNDSTUCKSAKTIENGESELLSCHAFT AM POTSDAMER PLATZ (HAUS VATERLAND)	100.00	
	Issued capital EUR 613,550						
3	ACIS IMMOBILIEN- UND	GRUNWALD	GRUNWALD	1	ACIS IMMOBILIEN- UND		1.8
	PROJEKTENTWICKLUNGS GMBH & CO. OBERBAUM CITY KG	ONO. WILD	O. CO. T. L. L.	•	PROJEKTENTWICKLUNGS GMBH		
	Issued capital EUR 26,000				SIRIUS IMMOBILIEN- UND	100.00	98.1
4	ACIS IMMOBILIEN- UND	GRUNWALD	GRUNWALD	1	PROJEKTENTWICKLUNGS GMBH  A&T-PROJEKTENTWICKLUNGS GMBH & CO.	100.00	98.1
	PROJEKTENTWICKLUNGS GMBH & CO. PARKKOLONNADEN KG				POTSDAMER PLATZ BERLIN KG		
	Issued capital EUR 26,000				ACIS IMMOBILIEN- UND PROJEKTENTWICKLUNGS GMBH		1.8
5	ACIS IMMOBILIEN- UND	GRUNWALD	GRUNWALD	1	ACIS IMMOBILIEN- UND		1.8
	PROJEKTENTWICKLUNGS GMBH & CO. STUTTGART KRONPRINZSTRASSE KG				PROJEKTENTWICKLUNGS GMBH		
	Issued capital EUR 26,000				HVB GESELLSCHAFT FUR GEBAUDE MBH & CO KG	100.00	98.1
6	AGROB IMMOBILIEN AG	ISMANING	ISMANING	1	HVB GESELLSCHAFT FUR GEBAUDE MBH & CO	52.72	75.0
	Issued capital EUR 11,689,200				NO		
7	AI BETEILIGUNGS GMBH	VIENNA	VIENNA	1	UNICREDIT BANK AUSTRIA AG	100.00	
	Issued capital EUR 35,000						
8	ALLEGRO LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
9	ALLIB LEASING S.R.O.	PRAGUE	PRAGUE	1	UNICREDIT LEASING CZ, A.S.	100.00	
	Issued capital CZK 100,000						
10	ALLIB NEKRETNINE D.O.O. ZA POSLOVANJE NEKRETNINAMA	ZAGREB	ZAGREB	1	LOCAT CROATIA DOO	100.00	
	Issued capital HRK 20,000						
11	ALMS LEASING GMBH.	VIENNA	SALZBURG	1	UNICREDIT LEASING (AUSTRIA) GMBH	100.00	
	Issued capital EUR 36,000						
12	ALPINE CAYMAN ISLANDS LTD.	GRAND CAYMAN	GEORGE TOWN	1	UNICREDIT BANK AUSTRIA AG	100.00	
	Issued capital EUR 798						
13	ALTUS ALPHA PLC	DUBLIN	DUBLIN	4	UNICREDIT BANK AG		(
14	ALV IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
15	AMBASSADOR PARC DEDINJE D.O.O. BEOGRAD	BELGRADE	BELGRADE	1	UCTAM D.O.O. BEOGRAD	100.00	
	Issued capital RSD 98,672,974						
16	ANTARES IMMOBILIEN LEASING GESELLSCHAFT	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
	M.B.H. Issued capital EUR 36,500				CO KG UNICREDIT GARAGEN ERRICHTUNG UND	99.80	
					VERWERTUNG GMBH		
17	ANTHEMIS EVO LLP	LONDON	LONDON	4	UNICREDIT SPA		(
	Issued capital EUR 30,904,702						
18	AO LOCAT LEASING RUSSIA	MOSCOW	MOSCOW	1	OOO UNICREDIT LEASING	100.00	
	Issued capital RUR 106,998,000						

					OWNERSHIP RELATIONSHIP		_
	COMPANY NAME	MAIN OFFICE	ADMINISTRATIVE OFFICE	TYPE OF RELATIONSHIP	HELD BY	HOLDING %	VOTING RIGHTS % (2)
19	AO UNICREDIT BANK	MOSCOW	MOSCOW	1	UNICREDIT SPA	100.00	
	Issued capital RUR 41,787,805,174						
20	ARABELLA FINANCE DAC	DUBLIN	DUBLIN	4	UNICREDIT BANK AG		(3)
21	ARENA NPL ONE S.R.L. (CARTOLARIZZAZIONE 2014)	VERONA	VERONA	4	UNICREDIT SPA		(3)
22	ARGENTAURUS IMMOBILIEN-VERMIETUNGS- UND VERWALTUNGS GMBH	MUNICH	MUNICH	1	HVB PROJEKT GMBH	100.00	
	Issued capital EUR 511,300						
23	ARNO GRUNDSTUECKSVERWALTUNGS GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	GALA GRUNDSTUECKVERWALTUNG GESELLSCHAFT M.B.H.	99.80	
	Issued capital EUR 36,337				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
24	ATLANTERRA IMMOBILIENVERWALTUNGS GMBH	MUNICH	MUNICH	1	HVB PROJEKT GMBH	90.00	
	Issued capital EUR 1,023,000						
25	AUSTRIA LEASING GMBH	VIENNA	VIENNA	1	BETEILIGUNGSVERWALTUNGSGESELLSCHAFT DER BANK AUSTRIA CREDITANSTALT LEASING GMBH	0.40	
	Issued capital EUR 36,336				GALA GRUNDSTUECKVERWALTUNG GESELLSCHAFT M.B.H.	99.40	-
					UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
26	BA ALPINE HOLDINGS, INC.	WILMINGTON	WILMINGTON	1	UNICREDIT BANK AUSTRIA AG	100.00	
07	Issued capital USD 74,435,918	VALENTA	) ((ENIMA		UNIONEDIT DANIK AUGTRIA AG	100.00	
27	BA BETRIEBSOBJEKTE GMBH Issued capital EUR 5,630,000	VIENNA	VIENNA	1	UNICREDIT BANK AUSTRIA AG	100.00	
28	BA CA LEASING (DEUTSCHLAND) GMBH	HAMBURG	HAMBURG	1	UNICREDIT LEASING SPA	94.90	
	Issued capital EUR 153,388		18 111 20110	•	THROUGH A TRUST COMPANY OUTSIDETHE	5.10	(4)
29	BA CA SECUND LEASING GMBH	VIENNA	VIENNA	1	GROUP  UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
20	Issued capital EUR 36,500	112.11.01		·	CO KG  UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
30	BA EUROLEASE BETEILIGUNGSGESELLSCHAFT	VIENNA	VIENNA	1	UNICREDIT ZEGA LEASING-GESELLSCHAFT	100.00	
30	M.B.H.	VILNIVA	VILINIA	'	M.B.H.	100.00	
	Issued capital EUR 363,364						
31	BA GEBAEUDEVERMIETUNGSGMBH Issued capital EUR 36,336	VIENNA	VIENNA	1	BA GVG-HOLDING GMBH  BA-CA MARKETS & INVESTMENT BETEILIGUNG GES.M.B.H.	89.00 10.00	
					PAYTRIA UNTERNEHMENSBETEILIGUNGEN	1.00	
32	BA GVG-HOLDING GMBH	VIENNA	VIENNA	1	GMBH UNICREDIT BANK AUSTRIA AG	100.00	
	Issued capital EUR 18,168						
33	BA IMMO GEWINNSCHEIN FONDS1	VIENNA	VIENNA	4	UNICREDIT BANK AUSTRIA AG		(3)
34	BA-CA ANDANTE LEASING GMBH	VIENNA	VIENNA	1	UNICREDIT LEASING (AUSTRIA) GMBH	100.00	
	Issued capital EUR 36,500						
35	BA-CA FINANCE (CAYMAN) II LIMITED	GEORGE TOWN	GEORGE TOWN	1	ALPINE CAYMAN ISLANDS LTD.	100.00	
	Issued capital EUR 15,000						
36	BA-CA FINANCE (CAYMAN) LIMITED	GEORGE TOWN	GEORGE TOWN	1	ALPINE CAYMAN ISLANDS LTD.	100.00	
	Issued capital EUR 15,000						
37	BA-CA LEASING DREI GARAGEN GMBH	VIENNA	VIENNA	1	BETEILIGUNGSVERWALTUNGSGESELLSCHAFT DER BANK AUSTRIA CREDITANSTALT LEASING GMBH	99.80	
	Issued capital EUR 35,000				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
38	BA-CA LEASING MAR IMMOBILIEN LEASING GMBH	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	

					OWNERSHIP RELATIONSHIP		
	COMPANY NAME	MAIN OFFICE	ADMINISTRATIVE OFFICE	TYPE OF RELATIONSHIP	HELD BY	HOLDING %	VOTING RIGHTS % (2)
39	BA-CA MARKETS & INVESTMENT BETEILIGUNG GES.M.B.H.	VIENNA	VIENNA	1	UNICREDIT BANK AUSTRIA AG	100.00	
	Issued capital EUR 127,177						
40	BA-CA PRESTO LEASING GMBH	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
41	BA-CA WIEN MITTE HOLDING GMBH	VIENNA	VIENNA	1	UNICREDIT BANK AUSTRIA AG	100.00	
	Issued capital EUR 35,000						
42	BA/CA-LEASING BETEILIGUNGEN GMBH	VIENNA	VIENNA	1	CALG DELTA GRUNDSTUECKVERWALTUNG GMBH	99.80	
	Issued capital EUR 454,000				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
43	BACA CENA IMMOBILIEN LEASING GMBH	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
	Issued capital EUR 36,500				CO KG UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
44	BACA HYDRA LEASING GMBH	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
	Issued capital EUR 36,500				CO KG UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
45	BACA KOMMUNALLEASING GMBH	VIENNA	VIENNA	1	UNICREDIT LEASING (AUSTRIA) GMBH	100.00	
	Issued capital EUR 36,500						
46	BACA LEASING ALFA S.R.O.	PRAGUE	PRAGUE	1	UNICREDIT LEASING CZ, A.S.	100.00	
	Issued capital CZK 110,000						
47	BACA LEASING CARMEN GMBH	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
	Issued capital EUR 36,500				CO KG UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
48	BACA LEASING UND	VIENNA	VIENNA	1	CALG IMMOBILIEN LEASING GMBH	98.80	
	BETEILIGUNGSMANAGEMENT GMBH Issued capital EUR 18,287				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
					CO KG UNICREDIT LEASING (AUSTRIA) GMBH	1.00	
49	BACAL ALPHA DOO ZA POSLOVANJE	ZAGREB	ZAGREB	1	LOCAT CROATIA DOO	100.00	
	NEKRETNINAMA Issued capital HRK 20,000						
50	BAL CARINA IMMOBILIEN LEASING GMBH	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
	Issued capital EUR 36,500				CO KG UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
51	BAL HESTIA IMMOBILIEN LEASING GMBH	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
01	Issued capital EUR 36,500	VILIVIA	VILIVIVA	'	CO KG  UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
	•				. ,		
52	BAL HORUS IMMOBILIEN LEASING GMBH	VIENNA	VIENNA	1	CALG DELTA GRUNDSTUECKVERWALTUNG GMBH	99.80	
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
53	BAL HYPNOS IMMOBILIEN LEASING GMBH	VIENNA	VIENNA	1	CALG DELTA GRUNDSTUECKVERWALTUNG GMBH	99.80	
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
54	BAL LETO IMMOBILIEN LEASING GMBH	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT GARAGEN ERRICHTUNG UND VERWERTUNG GMBH	99.80	
55	BAL OSIRIS IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
56	BAL SOBEK IMMOBILIEN LEASING GMBH	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
	Issued capital EUR 36,500				CO KG UNICREDIT ZEGA LEASING-GESELLSCHAFT M R H	99.80	
57	BANK AUSTRIA CREDITANSTALT LEASING	VIENNA	VIENNA	1	M.B.H.  GALA GRUNDSTUECKVERWALTUNG	99.80	
	IMMOBILIENANLAGEN GMBH Issued capital EUR 36,500				GESELLSCHAFT M.B.H.  UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	

					OWNERSHIP RELATIONSHIP		
	COMPANY NAME	Y NAME MAIN OFFICE OFFICE	TYPE OF RELATIONSHIP	HELD BY	HOLDING %	VOTING RIGHTS % (2)	
58	BANK AUSTRIA FINANZSERVICE GMBH	VIENNA	VIENNA	1	UNICREDIT BANK AUSTRIA AG	100.00	
	Issued capital EUR 490,542						
59	BANK AUSTRIA HUNGARIA BETA LEASING KORLATOLT FELELOSSEGUE TARSASAG	BUDAPEST	BUDAPEST	1	UNIVERSALE INTERNATIONAL REALITAETEN GMBH	100.00	
60	Issued capital HUF 3,000,000  BANK AUSTRIA LEASING ARGO IMMOBILIEN LEASING GMBH	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				WOEM GRUNDSTUECKSVERWALTUNGS- GESELLSCHAFT M.B.H.	99.80	
61	BANK AUSTRIA LEASING HERA IMMOBILIEN LEASING GMBH	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	-
	Issued capital EUR 36,337				UNICREDIT GARAGEN ERRICHTUNG UND	99.80	
62	BANK AUSTRIA LEASING IKARUS IMMOBILIEN	VIENNA	VIENNA	1	VERWERTUNG GMBH UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
	LEASING GESELLSCHAFT M.B.H. Issued capital EUR 36,500				CO KG UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
63	BANK AUSTRIA LEASING MEDEA IMMOBILIEN	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
55	LEASING GMBH	TILINA	A 177 (A1A)	•	CO KG		
	Issued capital EUR 36,500				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
64	BANK AUSTRIA REAL INVEST CLIENT INVESTMENT GMBH	VIENNA	VIENNA	1	BANK AUSTRIA REAL INVEST IMMOBILIEN- MANAGEMENT GMBH	100.00	
	Issued capital EUR 145,500						
65	BANK AUSTRIA REAL INVEST IMMOBILIEN- KAPITALANLAGE GMBH	VIENNA	VIENNA	1	BANK AUSTRIA REAL INVEST IMMOBILIEN- MANAGEMENT GMBH	100.00	
	Issued capital EUR 5,000,000						
66	BANK AUSTRIA REAL INVEST IMMOBILIEN- MANAGEMENT GMBH Issued capital EUR 10,900,500	VIENNA	VIENNA	1	UNICREDIT BANK AUSTRIA AG	94.95	
67	BANK AUSTRIA WOHNBAUBANK AG	VIENNA	VIENNA	1	UNICREDIT BANK AUSTRIA AG	100.00	
01		VILITOR	VILINO	,	ONOREDIT BANKAGOTAMA	100.00	
00	Issued capital EUR 18,765,944	EMDEN	EMDEN		DADD HOLDING OMBIL		(3)
68	BARD ENGINEERING GMBH  BARD HOLDING GMBH	EMDEN EMDEN	EMDEN EMDEN	4	BARD HOLDING GMBH  UNICREDIT BANK AG		(3)
69 70	BAULANDENTWICKLUNG GDST 1682/8 GMBH &	VIENNA	VIENNA	1	CALG ANLAGEN LEASING GMBH	1.00	(0)
70	CO OEG	VIEININA	VIENINA	ı		1.00	
	Issued capital EUR 0				CALG IMMOBILIEN LEASING GMBH	99.00	
71	BAVARIA SERVICOS DE REPRESENTACAO COMERCIAL LTDA.	SAO PAULO	SAO PAULO	1	UNICREDIT SPA	100.00	
	Issued capital BRL 351,531				UNICREDIT U.S. FINANCE LLC		
72	BERTRAM PROJEKT UNODECIMA TECHNIKZENTRUM GMBH & CO. KG	HANNOVER	HANNOVER	1	ROLIN GRUNDSTUCKSPLANUNGS- UND - VERWALTUNGSGESELLSCHAFT MBH	87.00	
	Issued capital EUR 10,000				WEALTHCAP IMMOBILIEN 2 GMBH & CO. KG	6.00	
					WEALTHCAP MANAGEMENT SERVICES GMBH	1.00	
73	BETEILIGUNGSVERWALTUNGSGESELLSCHAFT	VIENNA	VIENNA	1	UNICREDIT LEASING (AUSTRIA) GMBH	100.00	
70	DER BANK AUSTRIA CREDITANSTALT LEASING GMBH Issued capital EUR 36,500	VILINO	VIENUV	•	GNOCEST EE GNO (166 TAIN) GMBH	100.00	
74	BF NINE HOLDING GMBH	VIENNA	VIENNA	1	ALLEGRO LEASING GESELLSCHAFT M.B.H.	100.00	
	Issued capital EUR 35,000						
75	BIL LEASING-FONDS GMBH & CO VELUM KG	GRUNWALD	GRUNWALD	1	BIL LEASING-FONDS VERWALTUNGS-GMBH		33.33
	Issued capital EUR 2,556	0.101111125	ONO. WILL		UNICREDIT BANK AG	100.00	33.33
76	BIL LEASING-FONDS VERWALTUNGS-GMBH	GRUNWALD	GRUNWALD	1	WEALTHCAP PEIA MANAGEMENT GMBH	100.00	33.33
, 0	Issued capital EUR 26,000	CHOMMALD	CHUIWALD	•		100.00	
77	BORGO DI PEROLLA SRL	MASSA	MASSA	1	FONDIARIA LASA SPA	100.00	
		MARITTIMA	MARITTIMA				

					OWNERSHIP RELATIONSHIP			
	COMPANY NAME	MAIN OFFICE	ADMINISTRATIVE OFFICE	TYPE OF RELATIONSHIP	HELD BY	HOLDING %	VOTING RIGHTS % (2)	
78	BREWO GRUNDSTUECKSVERWALTUNGS- GESELLSCHAFT M.B.H. Issued capital EUR 36,337	VIENNA	VIENNA	1	UNICREDIT PEGASUS LEASING GMBH	100.00		
79	BUITENGAATS HOLDING B.V.	EEMSHAVEN	EEMSHAVEN	4	BARD ENGINEERING GMBH		(3)	
80	C.E.CO.S. COMPLETAMENTO EDILIZIO CORSO SICILIA SPA Issued capital EUR 103,300	CATANIA	CATANIA	1	ISTITUTO IMMOBILIARE DI CATANIA SPA	100.00		
81	CA-LEASING OVUS S.R.O.	PRAGUE	PRAGUE	1	UNICREDIT LEASING CZ, A.S.	100.00		
	Issued capital CZK 100,000							
82	CA-LEASING SENIOREN PARK GMBH	VIENNA	VIENNA	1	BETEILIGUNGSVERWALTUNGSGESELLSCHAFT DER BANK AUSTRIA CREDITANSTALT LEASING GMBH	99.80		
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20		
83	CA-ZETA REAL ESTATE DEVELOPMENT LIMITED LIABILITY COMPANY	BUDAPEST	BUDAPEST	1	CO KG UNIVERSALE INTERNATIONAL REALITAETEN GMBH	100.00		
	Issued capital HUF 3,000,000							
84	CABET-HOLDING GMBH Issued capital EUR 290,909	VIENNA	VIENNA	1	UNICREDIT BANK AUSTRIA AG	100.00		
85	CABO BETEILIGUNGSGESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	CABET-HOLDING GMBH	100.00		
	Issued capital EUR 35,000							
86	CALG 307 MOBILIEN LEASING GMBH	VIENNA	VIENNA	1	UNICREDIT ZEGA LEASING-GESELLSCHAFT	100.00		
	Issued capital EUR 18,286				M.B.H.			
87	CALG 443 GRUNDSTUECKVERWALTUNG GMBH	VIENNA	VIENNA	1	BETEILIGUNGSVERWALTUNGSGESELLSCHAFT	98.80		
O1	Issued capital EUR 36,336	VILIVIA	VIENNA	'	DER BANK AUSTRIA CREDITANSTALT LEASING GMBH  CALG IMMOBILIEN LEASING GMBH	1.00		
	issued capital EUR 30,330							
					UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20		
88	CALG 445 GRUNDSTUECKVERWALTUNG GMBH	VIENNA	VIENNA	1	CALG IMMOBILIEN LEASING GMBH	99.60		
	Issued capital EUR 18,168				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.40		
89	CALG 451 GRUNDSTUECKVERWALTUNG GMBH	VIENNA	VIENNA	1	CALG DELTA GRUNDSTUECKVERWALTUNG GMBH	99.80		
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20		
90	CALG ALPHA GRUNDSTUECKVERWALTUNG GMBH	VIENNA	VIENNA	1	CALG DELTA GRUNDSTUECKVERWALTUNG GMBH	99.80		
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20		
91	CALG ANLAGEN LEASING GMBH	VIENNA	VIENNA	1	CO KG  UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20		
	Issued capital EUR 36,500				CO KG UNICREDIT LEASING (AUSTRIA) GMBH	99.80		
92	CALG ANLAGEN LEASING GMBH & CO GRUNDSTUECKVERMIETUNG UND - VERWALTUNG KG	MUNICH	MUNICH	1	CALG ANLAGEN LEASING GMBH	99.90		
	Issued capital EUR 2,326,378							
93	CALG DELTA GRUNDSTUECKVERWALTUNG	VIENNA	VIENNA	1	CALG ANLAGEN LEASING GMBH	99.80		
	GMBH Issued capital EUR 36,336				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20		
94	CALG GAMMA GRUNDSTUECKVERWALTUNG	VIENNA	VIENNA	1	CO KG CALG IMMOBILIEN LEASING GMBH	99.80		
	GMBH Issued capital EUR 36,337				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20		
95	CALG GRUNDSTUECKVERWALTUNG GMBH	VIENNA	VIENNA	1	CO KG CALG IMMOBILIEN LEASING GMBH	74.80		
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20		
					CO KG  UNICREDIT LEASING (AUSTRIA) GMBH	25.00		
96	CALG IMMOBILIEN LEASING GMBH	VIENNA	VIENNA	1	CALG ANLAGEN LEASING GMBH	99.80		
	Issued capital EUR 254,355				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20		

				TYPE OF	OWNERSHIP RELATIONSHIP		VOTING
	COMPANY NAME		ADMINISTRATIVE OFFICE	TYPE OF RELATIONSHIP	HELD BY	HOLDING %	RIGHTS % (2)
97	CALG MINAL GRUNDSTUECKVERWALTUNG	VIENNA	VIENNA	1	CALG ANLAGEN LEASING GMBH	99.80	
	GMBH Issued capital EUR 18,286				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
98	CAPITAL DEV SPA	ROME	ROME	1	CO KG UNICREDIT SPA	100.00	
	Issued capital EUR 272,000						
99	CAPITAL MORTGAGE SRL (CARTOLARIZZAZIONE: BIPCA CORDUSIO RMBS)	VERONA	VERONA	4	UNICREDIT SPA		(3)
100	CAPITAL MORTGAGE SRL (CARTOLARIZZAZIONE: CAPITAL MORTGAGE 2007 - 1)	VERONA	VERONA	4	UNICREDIT SPA		(3)
101	CARD COMPLETE SERVICE BANK AG	VIENNA	VIENNA	1	UNICREDIT BANK AUSTRIA AG	50.10	
	Issued capital EUR 6,000,000						
102	CARDS & SYSTEMS EDV-DIENSTLEISTUNGS	VIENNA	VIENNA	1	UNICREDIT BANK AUSTRIA AG	55.00	
	GMBH Issued capital EUR 75,000						
103	CASTELLANI LEASING GMBH	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	10.00	
	Issued capital EUR 1,800,000				CO KG  UNICREDIT ZEGA LEASING-GESELLSCHAFT	90.00	
104	CAVE NUOVE SPA	ROME	ROME		M.B.H. CAPITAL DEV SPA	100.00	
104	Issued capital EUR 140,000	ROWE	ROME	1	CAPITAL DEV SPA	100.00	
105	CHARADE LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	BETEILIGUNGSVERWALTUNGSGESELLSCHAFT	74.80	
100	OTANADE ELACINO GEGELEGOTAL I W.B.TI.	VILINIA	VILIVINA	•	DER BANK AUSTRIA CREDITANSTALT LEASING GMBH	74.00	
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
					CO KG UNICREDIT LEASING (AUSTRIA) GMBH	25.00	
106	CHEFREN LEASING GMBH	VIENNA	VIENNA	1	UNICREDIT LEASING (AUSTRIA) GMBH	100.00	
100		VILITOR	VILITION		ONOREDIT ELFORNO (NOOTNIN) OIIDIT	100.00	
407	Issued capital EUR 36,500	VIENNA	VIENNA		LIGITA IMMO DETELLICI NICOLIOL DUNO OMBULO	0.00	
107	CIVITAS IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
108	COMMUNA - LEASING GRUNDSTUECKSVERWALTUNGSGESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	REAL-LEASE GRUNDSTUECKSVERWALTUNGS- GESELLSCHAFT M.B.H.	99.80	
	Issued capital EUR 36,337				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
109	COMPAGNIA FONDIARIA ROMANA - SOCIETA' A RESPONDABILITA' LIMITATA	ROME	ROME	1	NUOVA COMPAGNIA DI PARTECIPAZIONI SPA	100.00	
	Issued capital EUR 103,400						
110	CONSUMER THREE SRL (CARTOLARIZZAZIONE: CONSUMER THREE )	VERONA	VERONA	4	UNICREDIT SPA		(3)
111	CONTRA LEASING-GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	BETEILIGUNGSVERWALTUNGSGESELLSCHAFT DER BANK AUSTRIA CREDITANSTALT LEASING GMBH	74.80	
	Issued capital EUR 36,500				JAUSERN-LEASING GESELLSCHAFT M.B.H.	25.00	
					UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
112	CORDUSIO RMBS - UCFIN SRL	VERONA	VERONA	4	CO KG UNICREDIT SPA		(3)
	(CARTOLARIZZAZIONE: CORDUSIO RMBS UCFIN - SERIE 2006)						
113	CORDUSIO RMBS SECURITISATION SRL (CARTOLARIZZAZIONE: CORDUSIO RMBS SECURITISATION - SERIE 2006)	VERONA	VERONA	4	UNICREDIT SPA		(3)
114	CORDUSIO RMBS SECURITISATION SRL (CARTOLARIZZAZIONE: CORDUSIO RMBS	VERONA	VERONA	4	UNICREDIT SPA		(3)

					OWNERSHIP RELATIONSHIP		
	COMPANY NAME	ADMINISTRATIV MAIN OFFICE OFFICE	ADMINISTRATIVE OFFICE	TYPE OF RELATIONSHIP	HELD BY	HOLDING %	VOTING RIGHTS % (2)
115	CORDUSIO SIM SPA	MILAN	MILAN	1	UNICREDIT SPA	96.1	(5)
	Issued capital EUR 56,282,051						
116	CORDUSIO SOCIETA' FIDUCIARIA PER AZIONI	MILAN	MILAN	1	UNICREDIT SPA	100.00	
	Issued capital EUR 520,000						
117	CORIT - CONCESSIONARIA RISCOSSIONE	ROME	ROME	1	UNICREDIT SPA	60.00	
117	TRIBUTI S.P.A. IN LIQUIDAZIONE	NOWL	NOME	,	ONOREDITORA	00.00	
	Issued capital EUR 1,243,732						
118	CRIVELLI SRL	MILAN	MILAN	1	UNICREDIT SPA	100.00	
	Issued capital EUR 10,000						
119	DC BANK AG	VIENNA	VIENNA	1	CARD COMPLETE SERVICE BANK AG	100.00	
	Issued capital EUR 5,000,000						
120	DC ELEKTRONISCHE ZAHLUNGSSYSTEME GMBH	VIENNA	VIENNA	1	KSG KARTEN-VERRECHNUNGS- UND SERVICEGESELLSCHAFT M.B.H.	100.00	
	Issued capital EUR 35,000						
121	DEBO LEASING SRL	BUCHAREST	BUCHAREST	1	UNICREDIT CONSUMER FINANCING IFN S.A.	0.01	
	Issued capital RON 724,400				UNICREDIT LEASING CORPORATION IFN S.A.	99.99	
122	DELPHA IMMOBILIEN- UND PROJEKTENTWICKLUNGS GMBH & CO. GROSSKUGEL BAUJABSCHNITT ALPHA MANAGEMENT KG Issued capital EUR 255,650	MUNICH	MUNICH	1	HVB PROJEKT GMBH	100.00	
123	DELPHA IMMOBILIEN- UND PROJEKTENTWICKLUNGS GMBH & CO. GROSSKUGEL BAUABSCHNITT BETA MANAGEMENT KG Issued capital EUR 255,650	MUNICH	MUNICH	1	HVB PROJEKT GMBH	100.00	
124	DELPHA IMMOBILIEN- UND PROJEKTENTWICKLUNGS GMBH & CO. GROSSKUGEL BAUABSCHNITT GAMMA MANAGEMENT KG Issued capital EUR 255,650	MUNICH	MUNICH	1	HVB PROJEKT GMBH	100.00	
125	DINERS CLUB CS, S.R.O.	BRATISLAVA	BRATISLAVA	1	DC BANK AG	100.00	
	Issued capital EUR 995,000						
126	DINERS CLUB POLSKA SP.Z.O.O.	WARSAW	WARSAW	1	DC BANK AG	100.00	
	Issued capital PLN 7,500,000						
127	DIRANA LIEGENSCHAFTSVERWERTUNGSGESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UNIVERSALE INTERNATIONAL REALITAETEN GMBH	100.00	
	Issued capital EUR 17,500						
128	DLV IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
129	DUODEC Z IMMOBILIEN LEASING	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
	GESELLSCHAFT M.B.H. Issued capital EUR 36,500				CO KG UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
130	ELEKTRA PURCHASE NO. 28 DAC	DUBLIN	DUBLIN	4	UNICREDIT BANK AG		(3)
131	ELEKTRA PURCHASE NO. 31 DAC	DUBLIN	DUBLIN	4	UNICREDIT BANK AG		(3)
132	ELEKTRA PURCHASE NO. 32 S.A.	LUXEMBOURG	LUXEMBOURG	4	UNICREDIT BANK AG		(3)
133	ELEKTRA PURCHASE NO. 32 S.A	LUXEMBOURG	LUXEMBOURG	4	UNICREDIT BANK AG		(3)
134	COMPARTEMENT 2  ELEKTRA PURCHASE NO. 33 DAC	DUBLIN	DUBLIN	4	UNICREDIT BANK AG		(3)
135	ELEKTRA PURCHASE NO. 33 DAC  ELEKTRA PURCHASE NO. 34 DAC	DUBLIN	DUBLIN	4	UNICREDIT BANK AG  UNICREDIT BANK AG		(3)
							(3)
136	ELEKTRA PURCHASE NO. 36 DAC	DUBLIN	DUBLIN	4	UNICREDIT BANK AG		(3)

				TYPE OF	OWNERSHIP RELATIONSHIP		VOTING
	COMPANY NAME	MAIN OFFICE	ADMINISTRATIVE OFFICE	RELATIONSHIP	HELD BY	HOLDING %	RIGHTS % (2)
137	ELEKTRA PURCHASE NO. 37 DAC	DUBLIN	DUBLIN	4	UNICREDIT BANK AG		(3)
138	ELEKTRA PURCHASE NO. 38 DAC	DUBLIN	DUBLIN	4	UNICREDIT BANK AG		(3)
139	ELEKTRA PURCHASE NO. 39 DAC	DUBLIN	DUBLIN	4	UNICREDIT BANK AG		(3)
140	ELEKTRA PURCHASE NO. 41 DAC	DUBLIN	DUBLIN	4	UNICREDIT BANK AG		(3)
141	ELEKTRA PURCHASE NO. 43 DAC	DUBLIN	DUBLIN	4	UNICREDIT BANK AG		(3)
142	ELEKTRA PURCHASE NO. 44 DAC	DUBLIN	DUBLIN	4	UNICREDIT BANK AG		(3)
143	ELEKTRA PURCHASE NO. 46 DAC	DUBLIN	DUBLIN	4	UNICREDIT BANK AG		(3)
144	ELEKTRA PURCHASE NO. 48 DAC	DUBLIN	DUBLIN	4	UNICREDIT BANK AG		(3)
145	ELEKTRA PURCHASE NO. 54 DAC	DUBLIN	DUBLIN	4	UNICREDIT BANK AG		(3)
146	ELEKTRA PURCHASE NO. 55 DAC	DUBLIN	DUBLIN	4	UNICREDIT BANK AG		(3)
147	ELEKTRA PURCHASE NO. 56 DAC	DUBLIN	DUBLIN	4	UNICREDIT BANK AG		(3)
148	ELEKTRA PURCHASE NO. 57 DAC	DUBLIN	DUBLIN	4	UNICREDIT BANK AG		(3)
149	ELEKTRA PURCHASE NO. 63 DAC	DUBLIN	DUBLIN	4	UNICREDIT BANK AG		(3)
150	ELEKTRA PURCHASE NO. 718 DAC	DUBLIN	DUBLIN	4	UNICREDIT BANK AG		(3)
151	ELEKTRA PURCHASE NO. 911 LTD	ST. HELIER	ST. HELIER	4	UNICREDIT BANK AG		(3)
152	EUROLEASE AMUN IMMOBILIEN LEASING	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
	GESELLSCHAFT M.B.H. Issued capital EUR 36,500				CO KG UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
					, ,		
153	EUROLEASE ANUBIS IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
154	EUROLEASE ISIS IMMOBILIEN LEASING	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	GESELLSCHAFT M.B.H. Issued capital EUR 36,500				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
155	EUROLEASE MARDUK IMMOBILIEN LEASING	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
	GESELLSCHAFT M.B.H.			•	CO KG UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
	Issued capital EUR 36,500				UNICKEDIT LEASING (AUSTRIA) GWIBH	99.00	
156	EUROLEASE RA IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT GARAGEN ERRICHTUNG UND VERWERTUNG GMBH	99.80	
					VERWENTING GIRBT		
157	EUROLEASE RAMSES IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,336				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
158	EUROPA BEFEKTETESI ALAPKEZELOE ZRT	BUDAPEST	BUDAPEST	1	UNICREDIT TURN-AROUND MANAGEMENT CEE	100.00	
	(EUROPA INVESTMENT FUND MANAGEMENT LTD.)				GMBH		
	Issued capital HUF 100,000,000						
159	EUROPA INGATLANBEFEKTETESI ALAP (EUROPE REAL-ESTATE INVESTMENT FUND)	BUDAPEST	BUDAPEST	4	UNICREDIT BANK HUNGARY ZRT.		(3)
160	EUROPEAN-OFFICE-FONDS	MUNICH	MUNICH	4	UNICREDIT BANK AG		(3)
161	EXPANDA IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
162	F-E MORTGAGES SRL (CARTOLARIZZAZIONE: F-E	VERONA	VERONA	4	UNICREDIT SPA		(3)
	MORTGAGES 2005)						
163	F-E MORTGAGES SRL (CARTOLARIZZAZIONE: F-E	VERONA	VERONA	4	UNICREDIT SPA		(3)
	MORTGAGES SERIES 1 - 2003)						
164	FACTORBANK AKTIENGESELLSCHAFT	VIENNA	VIENNA	1	UNICREDIT BANK AUSTRIA AG	100.00	

		Time or			OWNERSHIP RELATIONSHIP		
	COMPANY NAME	MAIN OFFICE	ADMINISTRATIVE OFFICE	TYPE OF RELATIONSHIP	HELD BY	HOLDING %	VOTING RIGHTS % (2)
165	FINECO ASSET MANAGEMENT DESIGNATED ACTIVITY COMPANY	DUBLIN	DUBLIN	1	FINECOBANK SPA	100.00	
	Issued capital EUR 3,000,000						
166	FINECO VERWALTUNG AG	MUNICH	MUNICH	1	UNICREDIT SPA	100.00	
	Issued capital EUR 50,000						
167	FINECOBANK SPA Issued capital EUR 200,773,450	MILAN	REGGIO EMILIA	1	UNICREDIT SPA	35.35	
168	FINN ARSENAL LEASING GMBH	VIENNA	VIENNA	1	BETEILIGUNGSVERWALTUNGSGESELLSCHAFT DER BANK AUSTRIA CREDITANSTALT LEASING GMBH	99.60	
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
					CO KG UNICREDIT LEASING (AUSTRIA) GMBH	0.20	
169	FMC LEASING INGATLANHASZNOSITO KORLATOLT FELELOESSEGUE TARSASAG	BUDAPEST	BUDAPEST	1	UNIVERSALE INTERNATIONAL REALITAETEN GMBH	100.00	
	Issued capital HUF 3,000,000						
170	FMZ SAVARIA SZOLGALTATO KORLATOLT FELELOESSEG TARSASAG	BUDAPEST	BUDAPEST	1	UNICREDIT LEASING KFT	75.00	
	Issued capital HUF 3,000,000						
171	FMZ SIGMA PROJEKTENTWICKLUNGS GMBH	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 35,000				UNICREDIT GARAGEN ERRICHTUNG UND VERWERTUNG GMBH	99.80	
172	FOLIA LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	BETEILIGUNGSVERWALTUNGSGESELLSCHAFT DER BANK AUSTRIA CREDITANSTALT LEASING GMBH	99.80	
	Issued capital EUR 36,336				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
173	FONDIARIA LASA SPA	ROME	ROME	1	NUOVA COMPAGNIA DI PARTECIPAZIONI SPA	100.00	
	Issued capital EUR 3,102,000						
174	FOOD & MORE GMBH	MUNICH	MUNICH	1	UNICREDIT BANK AG	100.00	
	Issued capital EUR 100,000						
175	FUGATO LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	BETEILIGUNGSVERWALTUNGSGESELLSCHAFT DER BANK AUSTRIA CREDITANSTALT LEASING GMBH	100.00	
	Issued capital EUR 36,336						
176	GALA GRUNDSTUECKVERWALTUNG GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	CALG IMMOBILIEN LEASING GMBH	99.80	
	Issued capital EUR 27,434				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
177	GEBAEUDELEASING GRUNDSTUCKSVERWALTUNGSGESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	BETEILIGUNGSVERWALTUNGSGESELLSCHAFT DER BANK AUSTRIA CREDITANSTALT LEASING GMBH	98.80	
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
					UNICREDIT LEASING (AUSTRIA) GMBH	1.00	
178	GELDILUX-TS-2015 S.A.	LUXEMBOURG	LUXEMBOURG	4	UNICREDIT BANK AG		(
179	GEMEINDELEASING GRUNDSTUECKVERWALTUNG GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	BETEILIGUNGSVERWALTUNGSGESELLSCHAFT DER BANK AUSTRIA CREDITANSTALT LEASING GMBH	37.30	
	Issued capital EUR 18,333				CALG IMMOBILIEN LEASING GMBH	37.50	
					UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
					CO KG UNICREDIT LEASING (AUSTRIA) GMBH	25.00	
180	GEMMA VERWALTUNGSGESELLSCHAFT MBH & CO. VERMIETUNGS KG	PULLACH	PULLACH	4	ORESTOS IMMOBILIEN-VERWALTUNGS GMBH		(

	COMPANY NAME				OWNERSHIP RELATIONSHIP		_
		MAIN OFFICE	ADMINISTRATIVE OFFICE	TYPE OF RELATIONSHIP	HELD BY	HOLDING %	VOTING RIGHTS % (2)
181	GENERAL LOGISTIC SOLUTIONS LLC	MOSCOW	MOSCOW	1	UCTAM RU LIMITED LIABILITY COMPANY	100.00	
	Issued capital RUB 2,342,309,444						
182	GRUNDSTUCKSAKTIENGESELLSCHAFT AM POTSDAMER PLATZ (HAUS VATERLAND)	MUNICH	MUNICH	1	TERRENO GRUNDSTUCKSVERWALTUNG GMBH & CO. ENTWICKLUNGS- UND FINANZIERUNGSVERMITTLUNGS-KG	98.24	
	Issued capital EUR 4,086,245						
183	GRUNDSTUCKSGESELLSCHAFT SIMON BESCHRANKT HAFTENDE KOMMANDITGESELLSCHAF	MUNICH	MUNICH	1	HVB GESELLSCHAFT FUR GEBAUDE MBH & CO KG	100.00	
	Issued capital EUR 51,500						
184	GRUNDSTUECKSVERWALTUNG LINZ-MITTE GMBH	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 35,000				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
185	H.F.S. IMMOBILIENFONDS GMBH	EBERSBERG	EBERSBERG	1	WEALTHCAP INVESTMENT SERVICES GMBH	100.00	
	Issued capital EUR 25,565						
186	H.F.S. LEASINGFONDS DEUTSCHLAND 1 GMBH & CO. KG (IMMOBILIENLEASING)	MUNICH	MUNICH	1	BIL IMMOBILIEN FONDS GMBH		
	Issued capital EUR 97,154,824				HVB IMMOBILIEN AG	99.43	
187	H.F.S. LEASINGFONDS DEUTSCHLAND 7 GMBH & CO. KG	MUNICH	MUNICH	4	HVB PROJEKT GMBH	**	(-
	Issued capital EUR 56,605,126				WEALTHCAP REAL ESTATE MANAGEMENT		
188	H.F.S. LEASINGFONDS GMBH	EBERSBERG	EBERSBERG	1	GMBH WEALTHCAP INVESTMENT SERVICES GMBH	100.00	
	Issued capital EUR 26,000						
189	HAMZO PROJECT DEVELOPMENT I GMBH	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	10.00	
	Issued capital EUR 35,000				CO KG UNICREDIT PEGASUS LEASING GMBH	90.00	
190	HAWA GRUNDSTUCKS GMBH & CO. OHG	MUNICH	MUNICH	1	HVB GESELLSCHAFT FUR GEBAUDE MBH & CO	99.50	
	HOTELVERWALTUNG Issued capital EUR 276,200				KG TIVOLI GRUNDSTUCKS-AKTIENGESELLSCHAFT	0.50	
101		ANIMION	MINION				
191	HAWA GRUNDSTUCKS GMBH & CO. OHG IMMOBILIENVERWALTUNG	MUNICH	MUNICH	1	HVB GESELLSCHAFT FUR GEBAUDE MBH & CO	99.50	
	Issued capital EUR 54,300				TIVOLI GRUNDSTUCKS-AKTIENGESELLSCHAFT	0.50	
192	HELICONUS SRL (CARTOLARIZZAZIONE: HELICONUS)	VERONA	VERONA	4	UNICREDIT SPA		(3
193	HERKU LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	BETEILIGUNGSVERWALTUNGSGESELLSCHAFT	74.80	
					DER BANK AUSTRIA CREDITANSTALT LEASING GMBH		
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
					UNICREDIT LEASING (AUSTRIA) GMBH	25.00	
194	HJS 12 BETEILIGUNGSGESELLSCHAFT MBH	MUNICH	MUNICH	1	UNICREDIT BANK AG	100.00	
	Issued capital EUR 25,000						
195	HONEU LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	BETEILIGUNGSVERWALTUNGSGESELLSCHAFT	74.80	
					DER BANK AUSTRIA CREDITANSTALT LEASING GMBH		
	Issued capital EUR 36,336				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
					UNICREDIT LEASING (AUSTRIA) GMBH	25.00	
196	HUMAN RESOURCES SERVICE AND	VIENNA	VIENNA	1	UNICREDIT BANK AUSTRIA AG	100.00	
	DEVELOPMENT GMBH Issued capital EUR 18,168						
197	HVB CAPITAL LLC	WILMINGTON	WILMINGTON	1	UNICREDIT BANK AG	100.00	
	Issued capital USD 10,000						

					OWNERSHIP RELATIONSHIP		
	COMPANY NAME	MAIN OFFICE	ADMINISTRATIVE OFFICE	TYPE OF RELATIONSHIP	HELD BY	HOLDING %	VOTING RIGHTS % (2)
198	HVB CAPITAL LLC II	WILMINGTON	WILMINGTON	1	UNICREDIT BANK AG	100.00	
	Issued capital USD 13						
199	HVB CAPITAL LLC III	WILMINGTON	WILMINGTON	1	UNICREDIT BANK AG	100.00	
	Issued capital USD 10,000						
200	HVB CAPITAL PARTNERS AG	MUNICH	MUNICH	1	UNICREDIT BANK AG	100.00	
	Issued capital EUR 2,500,000						
201	HVB FUNDING TRUST	WILMINGTON	WILMINGTON	4	UNICREDIT BANK AG		(3)
202	HVB FUNDING TRUST II	WILMINGTON	WILMINGTON	1	UNICREDIT BANK AG	100.00	
	Issued capital USD 2,298						
203	HVB FUNDING TRUST III	WILMINGTON	WILMINGTON	4	UNICREDIT BANK AG		(3)
204	HVB GESELLSCHAFT FUR GEBAUDE MBH & CO KG	MUNICH	MUNICH	1	UNICREDIT BANK AG	100.00	
	Issued capital EUR 10,000,000						
205	HVB HONG KONG LIMITED	HONG KONG	HONG KONG	1	UNICREDIT BANK AG	100.00	
	Issued capital USD 129						
206	HVB IMMOBILIEN AG	MUNICH	MUNICH	1	UNICREDIT BANK AG	100.00	
	Issued capital EUR 520,000						
207	HVB LEASING CZECH REPUBLIC S.R.O.	PRAGUE	PRAGUE	1	UNICREDIT LEASING CZ, A.S.	100.00	
	Issued capital CZK 49,632,000						
208	HVB PROJEKT GMBH	MUNICH	MUNICH	1	HVB IMMOBILIEN AG	94.00	
	Issued capital EUR 24,543,000				UNICREDIT BANK AG	6.00	
209	HVB SECUR GMBH	MUNICH	MUNICH	1	UNICREDIT BANK AG	100.00	
	Issued capital EUR 50,000						
210	HVB TECTA GMBH	MUNICH	MUNICH	1	HVB IMMOBILIEN AG	94.00	
	Issued capital EUR 1,534,000				UNICREDIT BANK AG	6.00	
211	HVB VERWA 4 GMBH	MUNICH	MUNICH	1	UNICREDIT BANK AG	100.00	
	Issued capital EUR 26,000						
212	HVB VERWA 4.4 GMBH	MUNICH	MUNICH	1	HVB VERWA 4 GMBH	100.00	
	Issued capital EUR 25,000						
213	HVB-LEASING JUPITER INGATLANHASZNOSITO	BUDAPEST	BUDAPEST	1	UNIVERSALE INTERNATIONAL REALITAETEN	100.00	
	KORLATOLT FELELOESSEGUE TARSASAG				GMBH		
	Issued capital HUF 3,000,000						
214	HVB-LEASING ROCCA INGATLANHASZNOSITO KORLATOLT FELELOESSEGUE TARSASAG	BUDAPEST	BUDAPEST	1	UNIVERSALE INTERNATIONAL REALITAETEN GMBH	100.00	
	Issued capital HUF 3,000,000						
215	HVZ GMBH & CO. OBJEKT KG	MUNICH	MUNICH	1	PORTIA GRUNDSTUCKS-	100.00	
					VERWALTUNGSGESELLSCHAFT MBH & CO. OBJEKT KG		
	Issued capital EUR 148,090,766						
216	HYPO-BANK VERWALTUNGSZENTRUM GMBH &	MUNICH	MUNICH	1	HVB GESELLSCHAFT FUR GEBAUDE MBH & CO	100.00	
	CO. KG OBJEKT ARABELLASTRASSE				NG		
217	Issued capital EUR 25,600  IDEA FIMIT SGR FONDO SIGMA IMMOBILIARE	ROME	ROME	4	UNICREDIT SPA		(3)
211		NOWL	AUNL	4	ONIONEDIT OF A		(0)
240	Issued capital EUR 180,100,960	\/IENNA	VIENINA	1	LINICPEDIT DANIK ALICTRIA AC	400.00	
218	IMMOBILIEN HOLDING GMBH	VIENNA	VIENNA	1	UNICREDIT BANK AUSTRIA AG	100.00	
240	Issued capital EUR 36,336	\/IENNA	VIENINA	1	DANIZ ALICTDIA DEAL INIVECTUMA CON IEM	64.00	
219	IMMOBILIEN RATING GMBH	VIENNA	VIENNA	1	BANK AUSTRIA REAL INVEST IMMOBILIEN- MANAGEMENT GMBH	61.00	
	Issued capital EUR 50,000				UNICREDIT BANK AUSTRIA AG	19.00	
					UNICREDIT LEASING (AUSTRIA) GMBH	19.00	

					OWNERSHIP RELATIONSHIP		_
	COMPANY NAME	MAIN OFFICE	ADMINISTRATIVE OFFICE	TYPE OF RELATIONSHIP	HELD BY	HOLDING %	VOTING RIGHTS % (2)
220	IMMOBILIENLEASING GRUNDSTUECKSVERWALTUNGS- GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	ARNO GRUNDSTUECKSVERWALTUNGS GESELLSCHAFT M.B.H.	74.80	
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
					CO KG UNICREDIT LEASING (AUSTRIA) GMBH	25.00	
221	INTERRA GESELLSCHAFT FUR	MUNICH	MUNICH	1	HVB IMMOBILIEN AG	93.85	
	IMMOBILIENVERWALTUNG MBH Issued capital EUR 26,000				UNICREDIT BANK AG	6.15	
222	INTRO LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	PROJEKT-LEASE	100.00	
222	Issued capital EUR 36,336	VIENNA	VILIVIA	'	GRUNDSTUECKSVERWALTUNGS- GESELLSCHAFT M.B.H.	100.00	
223	ISB UNIVERSALE BAU GMBH	BERLIN	BERLIN	1	UNIVERSALE INTERNATIONAL REALITAETEN	100.00	
223		BEKLIN	BERLIN	1	GMBH	100.00	
	Issued capital EUR 6,288,890						
224	ISTITUTO IMMOBILIARE DI CATANIA SPA	CATANIA	CATANIA	1	CAPITAL DEV SPA	93.92	
	Issued capital EUR 7,700,000				UNICREDIT SPA	1.12	
225	ISTITUTO PER L'EDILIZIA POPOLARE DI SAN BERILLO SRL IN LIQUIDAZIONE	CATANIA	CATANIA	1	ISTITUTO IMMOBILIARE DI CATANIA SPA	99.90	
	Issued capital EUR 154,800						
226	JAUSERN-LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UNICREDIT LEASING (AUSTRIA) GMBH	100.00	
	Issued capital EUR 36,336						
227	KAISERWASSER BAU- UND ERRICHTUNGS GMBH UND CO OG	VIENNA	VIENNA	1	RAMSES-IMMOBILIENHOLDING GMBH		100.00
	Issued capital EUR 36,336				UNICREDIT BANK AUSTRIA AG	99.80	0.00
228	KLEA ZS-LIEGENSCHAFTSVERMIETUNG G.M.B.H.	VIENNA	VIENNA	1	PAYTRIA UNTERNEHMENSBETEILIGUNGEN GMBH	0.20	
	Issued capital EUR 36,336				UNICREDIT BANK AUSTRIA AG	99.80	
229	KSG KARTEN-VERRECHNUNGS- UND SERVICEGESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	CARD COMPLETE SERVICE BANK AG	100.00	
	Issued capital EUR 44,000						
230	KUNSTHAUS LEASING GMBH	VIENNA	VIENNA	1	KUTRA GRUNDSTUECKSVERWALTUNGS-	5.00	
	Issued capital EUR 36,500				GESELLSCHAFT M.B.H. UNICREDIT LEASING (AUSTRIA) GMBH	95.00	
231	KUTRA GRUNDSTUECKSVERWALTUNGS-	VIENNA	VIENNA	1	CALG DELTA GRUNDSTUECKVERWALTUNG	99.80	
231	GESELLSCHAFT M.B.H.	VILINIA	VILIVINA	1	GMBH		
	Issued capital EUR 36,337				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
232	LAGERMAX LEASING GMBH	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
233	LAGEV IMMOBILIEN LEASING GESELLSCHAFT	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
	M.B.H. Issued capital EUR 36,500				CO KG UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
234	LARGE CORPORATE ONE SRL	VERONA	VERONA	4	UNICREDIT SPA		(3)
204	(CARTOLARIZZAZIONE: LARGE CORPORATE ONE)	VERONA	VERONA	•	ONIONEDIT OF A		
235	LARGO LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
	Issued capital EUR 36,500				CO KG UNICREDIT LEASING (AUSTRIA) GMBH	1.00	
					VAPE COMMUNA LEASINGGESELLSCHAFT	98.80	
23¢	LEACEINANT ALDHA ACCETVEDMIETLING CARL	VIENNA	VIENNA	1	M.B.H.	100.00	
236	LEASFINANZ ALPHA ASSETVERMIETUNG GMBH	VIENNA	VIENNA	1	LEASFINANZ GMBH	100.00	
	Issued capital EUR 35,000						
237	LEASFINANZ BANK GMBH	VIENNA	VIENNA	1	BACA LEASING UND BETEILIGUNGSMANAGEMENT GMBH	100.00	
	Issued capital EUR 36,500						

					OWNERSHIP RELATIONSHIP		
	COMPANY NAME	MAIN OFFICE	ADMINISTRATIVE OFFICE	TYPE OF RELATIONSHIP	HELD BY	HOLDING %	VOTING RIGHTS % (2)
238	LEASFINANZ GMBH	VIENNA	VIENNA	1	BACA LEASING UND BETEILIGUNGSMANAGEMENT GMBH	100.00	
	Issued capital EUR 218,019						
239	LEGATO LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	BETEILIGUNGSVERWALTUNGSGESELLSCHAFT DER BANK AUSTRIA CREDITANSTALT LEASING GMBH	74.80	
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG UNICREDIT LEASING (AUSTRIA) GMBH	0.20 25.00	
					, ,		
240	LELEV IMMOBILIEN LEASING GESELLSCHAFT M.B.H. Issued capital EUR 36,500	VIENNA	VIENNA	1	GALA GRUNDSTUECKVERWALTUNG GESELLSCHAFT M.B.H. UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	99.80	
241	LIFE MANAGEMENT ERSTE GMBH	MUNICH	MUNICH	1	CO KG WEALTHCAP PEIA MANAGEMENT GMBH	100.00	
2-11	Issued capital EUR 25,000	MONION	MONION	·	WENT TOWN TENTH WANTED THE COMMENT	100.00	
242	LINO HOTEL-LEASING GMBH	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
	Issued capital EUR 36,500				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
243	LIPARK LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	BETEILIGUNGSVERWALTUNGSGESELLSCHAFT DER BANK AUSTRIA CREDITANSTALT LEASING GMBH	74.80	
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
					UNICREDIT LEASING (AUSTRIA) GMBH	25.00	
244	LIVA IMMOBILIEN LEASING GESELLSCHAFT	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
	M.B.H. Issued capital EUR 36,500				CO KG  UNICREDIT GARAGEN ERRICHTUNG UND VERWERTUNG GMBH	99.80	
245	LOCAT CROATIA DOO	ZAGREB	ZAGREB	1	ZAGREBACKA BANKA D.D.	100.00	
	Issued capital HRK 39,000,000						
246	LOCAT SV SRL (CARTOLARIZZAZIONE: SERIE 2016)	CONEGLIANO	CONEGLIANO	4	UNICREDIT LEASING SPA		(3)
247	M. A. V. 7., BANK AUSTRIA LEASING BAUTRAEGER GMBH & CO.OG.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	1.96	
	Issued capital EUR 3,707				UNICREDIT LUNA LEASING GMBH	98.04	
248	MBC IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
249	MCL RE LJUBLJANA, POSLOVNI NAJEM NEPREMI NIN, D.O.O. Issued capital EUR 7,500	LJUBLJANA	LJUBLJANA	1	UNIVERSALE INTERNATIONAL REALITAETEN GMBH	100.00	
250	MENUETT GRUNDSTUECKSVERWALTUNGS-	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
	GESELLSCHAFT M.B.H. Issued capital EUR 36,337				CO KG UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
251	MERKURHOF GRUNDSTUCKSGESELLSCHAFT MIT BESCHRANKTER HAFTUNG	MUNICH	MUNICH	1	UNICREDIT BANK AG	100.00	
050	Issued capital EUR 5,112,919	VALENTIA	VIENNA		HOLA MANO DETERMONHOCHOLDINO CANDUA	2.00	
252	MM OMEGA PROJEKTENTWICKLUNGS GMBH  Issued capital EUR 35,000	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG  UNICREDIT GARAGEN ERRICHTUNG UND	99.80	
253	MOC VERWALTUNGS GMBH & CO. IMMOBILIEN	MUNICH	MUNICH	4	VERWERTUNG GMBH  HVB PROJEKT GMBH		(3)
-	KG Issued capital EUR 5,112,940					•	
254	MOEGRA LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	BETEILIGUNGSVERWALTUNGSGESELLSCHAFT DER BANK AUSTRIA CREDITANSTALT LEASING	74.80	
	Issued capital EUR 36,500				GMBH UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
					CO KG UNICREDIT LEASING (AUSTRIA) GMBH	25.00	

					OWNERSHIP RELATIONSHIP		_
	COMPANY NAME	MAIN OFFICE	ADMINISTRATIVE OFFICE	TYPE OF RELATIONSHIP	HELD BY	HOLDING %	VOTING RIGHTS % (2)
255	MOMENTUM ALLWEATHER STRATEGIES - LONG TERM STRATEG	HAMILTON	HAMILTON	4	UNICREDIT SPA		(3)
256	MOMENTUM LONG TERM VALUE FUND	HAMILTON	HAMILTON	4	UNICREDIT SPA		(3)
257	NAGE LOKALVERMIETUNGSGESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT GARAGEN ERRICHTUNG UND VERWERTUNG GMBH	99.80	
258	NF OBJEKT FFM GMBH Issued capital EUR 25,000	MUNICH	MUNICH	1	HVB IMMOBILIEN AG	100.00	
259	NF OBJEKTE BERLIN GMBH	MUNICH	MUNICH	1	HVB IMMOBILIEN AG	100.00	
200	Issued capital EUR 25,000	MONION	WONION	'	TIVE INVINIGENCE TAG	100.00	
260	NOE HYPO LEASING ASTRICTA GRUNDSTUECKVERMIETUNGS GESELLSCHAFT M.B.H. Issued capital EUR 36,337	VIENNA	VIENNA	1	UNICREDIT LEASING (AUSTRIA) GMBH	95.00	
261	NUOVA COMPAGNIA DI PARTECIPAZIONI SPA Issued capital EUR 200,000	ROME	ROME	1	UNICREDIT SPA	100.00	
262	OCEAN BREEZE ASSET GMBH & CO. KG	BREMEN	BREMEN	1	OCEAN BREEZE ENERGY GMBH & CO. KG	100.00	
263	Issued capital EUR 2,000  OCEAN BREEZE ENERGY GMBH & CO. KG	BREMEN	BREMEN	1	HJS 12 BETEILIGUNGSGESELLSCHAFT MBH	100.00	
	Issued capital EUR 2,000						
264	OCEAN BREEZE FINANCE S.A COMPARTMENT	LUXEMBOURG	LUXEMBOURG	4	UNICREDIT BANK AG		(3)
265	OCEAN BREEZE GMBH	BREMEN	BREMEN	1	OCEAN BREEZE ENERGY GMBH & CO. KG	100.00	
	Issued capital EUR 25,000						
266	OCT Z IMMOBILIEN LEASING GESELLSCHAFT M.B.H	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT GARAGEN ERRICHTUNG UND VERWERTUNG GMBH	99.80	
267	OLG HANDELS- UND BETEILIGUNGSVERWALTUNGSGESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	BETEILIGUNGSVERWALTUNGSGESELLSCHAFT DER BANK AUSTRIA CREDITANSTALT LEASING GMBH	100.00	
	Issued capital EUR 36,336						
268	OMNIA GRUNDSTUCKS-GMBH & CO. OBJEKT HAIDENAUPLATZ KG	MUNICH	MUNICH	1	HVB IMMOBILIEN AG	94.00	
	Issued capital EUR 26,000				UNICREDIT BANK AG	6.00	
269	OMNIA GRUNDSTUECKS-GMBH & CO. OBJEKT PERLACH KG	MUNICH	MUNICH	1	OMNIA GRUNDSTUCKS-GMBH		0.99
	Issued capital EUR 5,125,701				ORESTOS IMMOBILIEN-VERWALTUNGS GMBH	94.78	93.87
					WEALTHCAP LEASING GMBH	5.22	5.14
270	OOO UNICREDIT LEASING  Issued capital RUR 149,160,248	MOSCOW	MOSCOW	1	AO UNICREDIT BANK	100.00	
271	ORBIT PERFORMANCE STRATEGIES - ORBIT US CLASSE I U	HAMILTON	HAMILTON	4	UNICREDIT SPA		(3)
272	ORESTOS IMMOBILIEN-VERWALTUNGS GMBH	MUNICH	MUNICH	1	HVB PROJEKT GMBH	100.00	
	Issued capital EUR 10,149,150						
273	OTHMARSCHEN PARK HAMBURG GMBH & CO. CENTERPARK KG	MUNICH	MUNICH	1	HVB PROJEKT GMBH	10.00	
	Issued capital EUR 51,129				T & P FRANKFURT DEVELOPMENT B.V.	30.00	
					T & P VASTGOED STUTTGART B.V.	60.00	

				TYPE OF	OWNERSHIP RELATIONSHIP		VOTING
	COMPANY NAME	MAIN OFFICE	ADMINISTRATIVE OFFICE	RELATIONSHIP	HELD BY	HOLDING %	RIGHTS % (2)
274	OTHMARSCHEN PARK HAMBURG GMBH & CO.	MUNICH	MUNICH	1	HVB PROJEKT GMBH	10.00	
	GEWERBEPARK KG Issued capital EUR 51,129				T & P FRANKFURT DEVELOPMENT B.V.	30.00	
					T & P VASTGOED STUTTGART B.V.	60.00	
275	PAI (BERMUDA) LIMITED	HAMILTON	HAMILTON	1	UNICREDIT SPA	100.00	
	Issued capital USD 12,000						
276	PAI (NEW YORK) LIMITED	DOVER	NEW YORK	1	UNICREDIT SPA	100.00	
	Issued capital USD 1						
277	PAI MANAGEMENT LTD	DUBLIN	DUBLIN	1	UNICREDIT SPA	100.00	
	Issued capital EUR 1,032,000						
278	PALAIS ROTHSCHILD VERMIETUNGS GMBH & CO OG	VIENNA	VIENNA	1	SCHOELLERBANK AKTIENGESELLSCHAFT	100.00	
070	Issued capital EUR 2,180,185	DOME	DOME		OADITAL DELLODA	400.00	
279	PARCO DELLE ACACIE DUE S.P.A.	ROME	ROME	1	CAPITAL DEV SPA	100.00	
	Issued capital EUR 90,000						
280	PARSEC 6 SPA	ROME	ROME	1	CAPITAL DEV SPA	100.00	
004	Issued capital EUR 90,000  PAYTRIA UNTERNEHMENSBETEILIGUNGEN	VIENNA	VIENNA		LINIODEDIT DANK ALIOTDIA AO	400.00	
281	GMBH	VIENNA	VIENNA	1	UNICREDIT BANK AUSTRIA AG	100.00	
	Issued capital EUR 36,336						
282	PELOPS LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	EUROLEASE RAMSES IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	99.80	
	Issued capital EUR 36,337				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
283	PENSIONSKASSE DER HYPO VEREINSBANK VVAG	MUNICH	MUNICH	4	UNICREDIT BANK AG		(3)
284	PERIKLES 20092 VERMOGENSVERWALTUNG GMBH	BREMEN	BREMEN	1	HJS 12 BETEILIGUNGSGESELLSCHAFT MBH	100.00	
	Issued capital EUR 25,000						
285	PIANA LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
200	Issued capital EUR 36,500	11211111	VIL. 110 1		CO KG  UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
	•				,		
286	PIONEER ALTERNATIVE INVESTMENTS (ISRAEL) LIMITED IN VOLUNTARY LIQUIDATION	RAMAT GAN	RAMAT GAN	1	UNICREDIT SPA	100.00	
	Issued capital ILS 50,000						
287	PIRTA VERWALTUNGS GMBH	VIENNA	VIENNA	1	UNICREDIT SPA	100.00	
	Issued capital EUR 2,067,138						
288	PISANA S.P.A.	ROME	ROME	1	CAPITAL DEV SPA	100.00	
	Issued capital EUR 1,000,000						
289	POLLUX IMMOBILIEN GMBH	VIENNA	VIENNA	1	PAYTRIA UNTERNEHMENSBETEILIGUNGEN GMBH	0.20	
	Issued capital EUR 36,500				UNICREDIT BANK AUSTRIA AG	99.80	
290	POMINVEST DD	SPLIT	SPLIT	1	ZAGREBACKA BANKA D.D.	88.66	88.95
	Issued capital HRK 17,434,000						
291	PORTIA GRUNDSTUCKS- VERWALTUNGSGESELLSCHAFT MBH & CO. OBJEKT KG	MUNICH	MUNICH	1	HVB GESELLSCHAFT FUR GEBAUDE MBH & CO KG	100.00	
	Issued capital EUR 500,013,550						
292	POSATO LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	BETEILIGUNGSVERWALTUNGSGESELLSCHAFT DER BANK AUSTRIA CREDITANSTALT LEASING GMBH	74.80	
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
					UNICREDIT LEASING (AUSTRIA) GMBH	25.00	

					OWNERSHIP RELATIONSHIP		_
	COMPANY NAME	MAIN OFFICE	ADMINISTRATIVE OFFICE	TYPE OF RELATIONSHIP	HELD BY	HOLDING %	VOTING RIGHTS % (2)
293	PRELUDE GRUNDSTUECKSVERWALTUNGS- GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	BETEILIGUNGSVERWALTUNGSGESELLSCHAFT DER BANK AUSTRIA CREDITANSTALT LEASING GMBH	98.80	
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
					UNICREDIT LEASING (AUSTRIA) GMBH	1.00	
294	PRO WOHNBAU GMBH	VIENNA	VIENNA	1	BA-CA MARKETS & INVESTMENT BETEILIGUNG	0.31	
	Issued capital EUR 23,621,113				GES.M.B.H. IMMOBILIEN HOLDING GMBH	99.69	
295	PROJEKT-LEASE GRUNDSTUECKSVERWALTUNGS- GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	ARNO GRUNDSTUECKSVERWALTUNGS GESELLSCHAFT M.B.H.	74.80	
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
					CO KG UNICREDIT LEASING (AUSTRIA) GMBH	25.00	
296	QUADEC Z IMMOBILIEN LEASING	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
	GESELLSCHAFT M.B.H. Issued capital EUR 36,500				CO KG UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
207	QUART Z IMMOBILIEN LEASING GESELLSCHAFT	VIENNA	VIENNA	4	,		
297	M.B.H.	VIENNA	VIENNA	1	CALG ANLAGEN LEASING GMBH	99.80	
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
298	QUINT Z IMMOBILIEN LEASING GESELLSCHAFT M.B.H	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
299	RANA-LIEGENSCHAFTSVERWERTUNG GMBH	VIENNA	VIENNA	1	UNIVERSALE INTERNATIONAL REALITAETEN GMBH	99.90	
	Issued capital EUR 72,700						
300	RE-ST.MARX HOLDING GMBH	VIENNA	VIENNA	1	UNICREDIT BANK AUSTRIA AG	100.00	
	Issued capital EUR 35,000						
301	REAL INVEST EUROPE DER BANK AUSTRIA REAL INVEST IMMOBILIEN- KAPI	VIENNA	VIENNA	4	UNICREDIT BANK AUSTRIA AG		(3)
302	REAL INVEST IMMOBILIEN GMBH	VIENNA	VIENNA	1	BACA INVESTOR BETEILIGUNGS GMBH	1.00	
	Issued capital EUR 36,400				TREUCONSULT BETEILIGUNGSGESELLSCHAFT M.B.H.	99.00	
303	REAL INVEST PROPERTY GMBH & CO SPB JOTA KG	VIENNA	VIENNA	1	BANK AUSTRIA REAL INVEST IMMOBILIEN- MANAGEMENT GMBH		32.07
	Issued capital EUR 0				TREUCONSULT BETEILIGUNGSGESELLSCHAFT	44.55	
304	REAL-LEASE GRUNDSTUECKSVERWALTUNGS-	VIENNA	VIENNA	1	M.B.H.  UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
	GESELLSCHAFT M.B.H. Issued capital EUR 36,500				CO KG UNICREDIT GARAGEN ERRICHTUNG UND	99.80	
					VERWERTUNG GMBH		
305	REAL-RENT LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
	Issued capital EUR 73,000				CO KG UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
306	REGEV REALITAETENVERWERTUNGSGESELLSCHAFT	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	M.B.H. Issued capital EUR 726,728				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
307	RIGEL IMMOBILIEN GMBH	VIENNA	VIENNA	1	PAYTRIA UNTERNEHMENSBETEILIGUNGEN	0.20	
	Issued capital EUR 36,500				GMBH UNICREDIT BANK AUSTRIA AG	99.80	
308	ROLIN GRUNDSTUCKSPLANUNGS- UND - VERWALTUNGSGESELLSCHAFT MBH	MUNICH	MUNICH	1	WEALTHCAP INVESTMENT SERVICES GMBH	100.00	
	Issued capital EUR 30,677						
309	ROSENKAVALIER 2008 GMBH	FRANKFURT	FRANKFURT	4	UNICREDIT BANK AG		(3)
310	ROSENKAVALIER 2015 UG	FRANKFURT	FRANKFURT	4	UNICREDIT BANK AG		(3)

					OWNERSHIP RELATIONSHIP		
	COMPANY NAME	MAIN OFFICE	ADMINISTRATIVE OFFICE	TYPE OF RELATIONSHIP	HELD BY	HOLDING %	VOTING RIGHTS % (2)
311	RSB ANLAGENVERMIETUNG GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UNICREDIT ZEGA LEASING-GESELLSCHAFT M.B.H.	100.00	
	Issued capital EUR 36,337						
312	S. MARIA DELLA GUARDIA S.R.L. Issued capital EUR 210,000	CATANIA	CATANIA	1	ISTITUTO IMMOBILIARE DI CATANIA SPA	51.00	
313	SALVATORPLATZ- GRUNDSTUCKSGESELLSCHAFT MBH & CO. OHG SAARLAND Issued capital EUR 1,533,900	MUNICH	MUNICH	1	HVB GESELLSCHAFT FUR GEBAUDE MBH & CO KG	100.00	
314	SALVATORPLATZ- GRUNDSTUCKSGESELLSCHAFT MBH & CO. OHG VERWALTUNGSZENTRUM Issued capital EUR 2,300,850	MUNICH	MUNICH	1	PORTIA GRUNDSTUCKS- VERWALTUNGSGESELLSCHAFT MBH & CO. OBJEKT KG TIVOLI GRUNDSTUCKS-AKTIENGESELLSCHAFT	97.78	
	issued capital EUN 2,500,000					2.22	
315	SAMAR SPA Issued capital EUR 50,000	ROME	ROME	1	CAPITAL DEV SPA	100.00	
316	SANITA' - S.R.L. IN LIQUIDAZIONE Issued capital EUR 5,164,333	ROME	ROME	1	UNICREDIT SPA	99.60	
317	SCHOELLERBANK AKTIENGESELLSCHAFT	VIENNA	VIENNA	1	PAYTRIA UNTERNEHMENSBETEILIGUNGEN GMBH	0.01	
	Issued capital EUR 20,000,000				UNICREDIT BANK AUSTRIA AG	99.99	
318	SCHOELLERBANK INVEST AG Issued capital EUR 2,543,549	SALZBURG	SALZBURG	1	SCHOELLERBANK AKTIENGESELLSCHAFT	100.00	
319	SECA-LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	CALG DELTA GRUNDSTUECKVERWALTUNG	74.80	
	Issued capital EUR 36,500				GMBH  UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
					UNICREDIT LEASING (AUSTRIA) GMBH	25.00	
320	SEDEC Z IMMOBILIEN LEASING GESELLSCHAFT	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
	M.B.H. Issued capital EUR 36,500				CO KG UNICREDIT GARAGEN ERRICHTUNG UND VERWERTUNG GMBH	99.80	
321	SELFOSS BETEILIGUNGSGESELLSCHAFT MBH	GRUNWALD	GRUNWALD	1	HVB PROJEKT GMBH	100.00	
	Issued capital EUR 25,000						
322	SEXT Z IMMOBILIEN LEASING GESELLSCHAFT M.B.H Issued capital EUR 36,500	VIENNA	VIENNA	1	CALG DELTA GRUNDSTUECKVERWALTUNG GMBH UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	99.80	
323	SHOPPING PALACE BRATISLAVA, V.O.S.	BRATISLAVA	BRATISLAVA	1	CO KG  REAL INVEST PROPERTY GMBH & CO SPB  JOTA KG	100.00	
	Issued capital EUR 0						
324	SIA UNICREDIT INSURANCE BROKER Issued capital EUR 15,080	RIGA	RIGA	1	SIA UNICREDIT LEASING	100.00	
325	SIA UNICREDIT LEASING	RIGA	RIGA	1	UNICREDIT SPA	100.00	
520	Issued capital EUR 15,569,120					100.00	
326	SIGMA LEASING GMBH	VIENNA	VIENNA	1	CALG ANLAGEN LEASING GMBH	99.40	
	Issued capital EUR 18,286				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
					CO KG UNICREDIT LEASING (AUSTRIA) GMBH	0.40	
327	SIMON VERWALTUNGS-AKTIENGESELLSCHAFT I.L.	MUNICH	MUNICH	1	UNICREDIT BANK AG	99.98	
	Issued capital EUR 2,556,459						
328	SIRIUS IMMOBILIEN GMBH	VIENNA	VIENNA	1	PAYTRIA UNTERNEHMENSBETEILIGUNGEN GMBH	0.20	
	Issued capital EUR 36,500				UNICREDIT BANK AUSTRIA AG	99.80	

					OWNERSHIP RELATIONSHIP		_
	COMPANY NAME	MAIN OFFICE	ADMINISTRATIVE OFFICE	TYPE OF RELATIONSHIP	HELD BY	HOLDING %	VOTING RIGHTS % (2)
329	SIRIUS IMMOBILIEN- UND PROJEKTENTWICKLUNGS GMBH	MUNICH	MUNICH	1	HVB PROJEKT GMBH	5.00	
	Issued capital EUR 30,000				SOLOS IMMOBILIEN- UND PROJEKTENTWICKLUNGS GMBH & CO. SIRIUS BETEILIGUNGS KG	95.00	
330	SOCIETA' DI GESTIONI ESATTORIALI IN SICILIA SO.G.E.SI. S.P.A. IN LIQ.	PALERMO	PALERMO	1	UNICREDIT SPA	80.00	
	Issued capital EUR 36,151,500						
331	SOCIETA' ITALIANA GESTIONE ED INCASSO CREDITI S.P.A. IN LIQUIDAZIONE	ROME	ROME	1	UNICREDIT SPA	100.00	
	Issued capital EUR 341,916						
332	SOFIGERE SOCIETE PAR ACTIONS SIMPLIFIEE (IN LIQUIDAZIONE)	PARIS	PARIS	1	UNICREDIT SPA	100.00	
	Issued capital EUR 40,000						
333	SOLOS IMMOBILIEN- UND PROJEKTENTWICKLUNGS GMBH & CO. SIRIUS BETEILIGUNGS KG	MUNICH	MUNICH	1	HVB PROJEKT GMBH	100.00	
	Issued capital EUR 35,800						
334	SONATA LEASING-GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	ARNO GRUNDSTUECKSVERWALTUNGS GESELLSCHAFT M.B.H.	1.00	
	Issued capital EUR 36,336				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
					UNICREDIT LEASING (AUSTRIA) GMBH	98.8	
335	SPECTRUM GRUNDSTUECKSVERWALTUNGS- GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	WOEM GRUNDSTUECKSVERWALTUNGS- GESELLSCHAFT M.B.H.	100.00	
	Issued capital EUR 36,336						
336	SPREE GALERIE HOTELBETRIEBSGESELLSCHAFT MBH	MUNICH	MUNICH	1	ARGENTAURUS IMMOBILIEN-VERMIETUNGS- UND VERWALTUNGS GMBH	100.00	
	Issued capital EUR 511,300						
337	STEWE GRUNDSTUECKSVERWALTUNGS- GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	PROJEKT-LEASE GRUNDSTUECKSVERWALTUNGS- GESELLSCHAFT M.B.H.	24.00	
	Issued capital EUR 36,337				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
					CO KG UNICREDIT GARAGEN ERRICHTUNG UND	75.80	
338	STRUCTURED INVEST SOCIETE ANONYME	LUXEMBOURG	LUXEMBOURG	1	VERWERTUNG GMBH UNICREDIT BANK AG	100.00	
	Issued capital EUR 125,500						
339	SUCCESS 2015 B.V.	AMSTERDAM	AMSTERDAM	4	UNICREDIT LEASING (AUSTRIA) GMBH		(3)
					, ,		
340	SVILUPPO IMMOBILIARE PESCACCIO - SOCIETA' A RESPONSABILITA' LIMITATA	ROME	ROME	1	CAVE NUOVE SPA	100.00	
	Issued capital EUR 10,000						
341	T & P FRANKFURT DEVELOPMENT B.V.	AMSTERDAM	AMSTERDAM	1	HVB PROJEKT GMBH	100.00	
	Issued capital EUR 4,938,271						
342	T & P VASTGOED STUTTGART B.V.	AMSTERDAM	AMSTERDAM	1	HVB PROJEKT GMBH	87.50	
	Issued capital EUR 10,769,773			•		300	
343	TERRENO GRUNDSTUCKSVERWALTUNG GMBH	MUNICH	MUNICH	1	HVB TECTA GMBH	75.00	
U-TU	& CO. ENTWICKLUNGS- UND FINANZIERUNGSVERMITTLUNGS-KG	mortion i	MONION		s restriction	7.00	
344	Issued capital EUR 920,400 TERZ Z IMMOBILIEN LEASING GESELLSCHAFT	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
J44	M.B.H. Issued capital EUR 36,500	VIENNA	VICININA	ı	CO KG UNICREDIT GARAGEN ERRICHTUNG UND	99.80	
					VERWERTUNG GMBH		
345	TIVOLI GRUNDSTUCKS-AKTIENGESELLSCHAFT	MUNICH	MUNICH	1	PORTIA GRUNDSTUCKS- VERWALTUNGSGESELLSCHAFT MBH & CO. OBJEKT KG	99.67	
	Issued capital EUR 6,240,000				SSEM NO		

					OWNERSHIP RELATIONSHIP		
	COMPANY NAME	MAIN OFFICE	ADMINISTRATIVE OFFICE	TYPE OF RELATIONSHIP	HELD BY	HOLDING %	VOTING RIGHTS % (2)
346	TRANSTERRA GESELLSCHAFT FUR IMMOBILIENVERWALTUNG MBH	MUNICH	MUNICH	1	HVB IMMOBILIEN AG	93.85	
	Issued capital EUR 26,000				UNICREDIT BANK AG	6.15	
347	TREDEC Z IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT GARAGEN ERRICHTUNG UND VERWERTUNG GMBH	99.80	
348	TREUCONSULT BETEILIGUNGSGESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	BANK AUSTRIA REAL INVEST IMMOBILIEN- MANAGEMENT GMBH	100.00	
	Issued capital EUR 365,000						
349	TRICASA GRUNDBESITZ GESELLSCHAFT MBH & CO. 1. VERMIETUNGS KG	MUNICH	MUNICH	1	HYPO-REAL HAUS- UND GRUNDBESITZ GESELLSCHAFT MBH		
	Issued capital EUR 6,979,476				ORESTOS IMMOBILIEN-VERWALTUNGS GMBH	100.00	
350	TRICASA GRUNDBESITZGESELLSCHAFT DES BURGERLICHEN RECHTS NR. 1	MUNICH	MUNICH	1	ORESTOS IMMOBILIEN-VERWALTUNGS GMBH	100.00	
	Issued capital EUR 13,687,272						
351	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	VIENNA	VIENNA	1	BA EUROLEASE BETEILIGUNGSGESELLSCHAFT M.B.H.	90.00	
	Issued capital EUR 10,000				BA-CA ANDANTE LEASING GMBH	10.00	
352	UCTAM BALTICS SIA	RIGA	RIGA	1	UNICREDIT TURN-AROUND MANAGEMENT CEE GMBH	100.00	
	Issued capital EUR 4,265,585						
353	UCTAM BH D.O.O.	MOSTAR	MOSTAR	1	UNICREDIT TURN-AROUND MANAGEMENT CEE GMBH	100.00	
	Issued capital BAM 2,000						
354	UCTAM BULGARIA EOOD  Issued capital BGN 20,000	SOFIA	SOFIA	1	UNICREDIT TURN-AROUND MANAGEMENT CEE GMBH	100.00	
355	UCTAM CZECH REPUBLIC SRO	PRAGUE	PRAGUE	1	UNICREDIT TURN-AROUND MANAGEMENT CEE	100.00	
333	Issued capital CZK 45,500,000	FRAGUE	PRAGUE	ı	GMBH	100.00	
356	UCTAM D.O.O. BEOGRAD	BELGRADE	BELGRADE	1	UNICREDIT TURN-AROUND MANAGEMENT CEE GMBH	100.00	
	Issued capital RSD 631,564,325				GMDH		
357	UCTAM HUNGARY KFT	BUDAPEST	BUDAPEST	1	EUROPA BEFEKTETESI ALAPKEZELOE ZRT (EUROPA INVESTMENT FUND MANAGEMENT LTD.)	1.00	
	Issued capital HUF 10,300,000				UNICREDIT TURN-AROUND MANAGEMENT CEE GMBH	99.00	
358	UCTAM RETAIL HUNGARY KFT.	BUDAPEST	BUDAPEST	1	EUROPA BEFEKTETESI ALAPKEZELOE ZRT (EUROPA INVESTMENT FUND MANAGEMENT LTD.)	1.00	
	Issued capital HUF 10,000,000				UNICREDIT TURN-AROUND MANAGEMENT CEE	99.00	
359	UCTAM RO S.R.L.	BUCHAREST	BUCHAREST	1	UNICREDIT TURN-AROUND MANAGEMENT CEE GMBH	100.00	
	Issued capital RON 30,560,080				OMDIT		
360	UCTAM RU LIMITED LIABILITY COMPANY	MOSCOW	MOSCOW	1	UCTAM BALTICS SIA		
	Issued capital RUB 4,000,000				UNICREDIT TURN-AROUND MANAGEMENT CEE GMBH	100.00	
361	UCTAM SVK S.R.O.	BRATISLAVA	BRATISLAVA	1	UCTAM BALTICS SIA	15.00	0.01
	Issued capital EUR 5,000				UNICREDIT TURN-AROUND MANAGEMENT CEE GMBH	85.00	99.99
362	UCTAM UPRAVLJANJE D.O.O.	LJUBLJANA	LJUBLJANA	1	UNICREDIT TURN-AROUND MANAGEMENT CEE GMBH	100.00	
202	Issued capital EUR 7,500	VIENNA	V/ICNIA		WITDA ODI NIDOTI IFOVO (FDWALTINGO	5.00	
363	UFFICIUM IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	KUTRA GRUNDSTUECKSVERWALTUNGS- GESELLSCHAFT M.B.H.	5.00	
	Issued capital EUR 36,337				UNICREDIT LEASING (AUSTRIA) GMBH	95.00	

					OWNERSHIP RELATIONSHIP		-
	COMPANY NAME	MAIN OFFICE	ADMINISTRATIVE OFFICE	TYPE OF RELATIONSHIP	HELD BY	HOLDING %	VOTING RIGHTS % (2)
364	UNICOM IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
365	UNICREDIT AURORA LEASING GMBH	VIENNA	VIENNA	1	UNICREDIT LEASING (AUSTRIA) GMBH	100.00	
	Issued capital EUR 219,000						
366	UNICREDIT BANK A.D. BANJA LUKA	BANJA LUKA	BANJA LUKA	1	UNICREDIT SPA	98.46	
	Issued capital BAM 97,055,000						
367	UNICREDIT BANK AG	MUNICH	MUNICH	1	UNICREDIT SPA	100.00	
	Issued capital EUR 2,407,151,016						
368	UNICREDIT BANK AUSTRIA AG	VIENNA	VIENNA	1	UNICREDIT SPA	100.00	
	Issued capital EUR 1,681,033,521						
369	UNICREDIT BANK CZECH REPUBLIC AND	PRAGUE	PRAGUE	1	UNICREDIT SPA	100.00	
	SLOVAKIA, A.S. Issued capital CZK 8,754,617,898						
370	UNICREDIT BANK D.D.	MOSTAR	MOSTAR	1	ZAGREBACKA BANKA D.D.	99.35	99.31
010	Issued capital BAM 119,195,000	moon at	MOOTAL	'	ENGINEED FOR CONTRACT E.E.	00.00	55.01
371	UNICREDIT BANK HUNGARY ZRT.	BUDAPEST	BUDAPEST	1	UNICREDIT SPA	100.00	
011		DOD/11 LOT	DOD/11 LO1	,	ONOREDIT OF A	100.00	
	Issued capital HUF 24,118,220,000						
372	UNICREDIT BANK IRELAND PLC	DUBLIN	DUBLIN	1	UNICREDIT SPA	100.00	
	Issued capital EUR 1,343,118,650						
373	UNICREDIT BANK S.A.	BUCHAREST	BUCHAREST	1	UNICREDIT SPA	98.63	
	Issued capital RON 1,177,748,253						
374	UNICREDIT BANK SERBIA JSC	BELGRADE	BELGRADE	1	UNICREDIT SPA	100.00	
375	Issued capital RSD 23,607,620,000  UNICREDIT BANKA SLOVENIJA D.D.	LJUBLJANA	LJUBLJANA	1	UNICREDIT SPA	100.00	
3/3	Issued capital EUR 20,383,765	LJUBLJANA	LJUBLJANA	1	UNICKEDIT SPA	100.00	
376	UNICREDIT BETEILIGUNGS GMBH	MUNICH	MUNICH	1	UNICREDIT BANK AG	100.00	
370	UNIGNEDIT BETEILIGUNGS GWBIT	WIGHTOTT	WONIOTT	ı	UNICKEDIT BANKAG	100.00	
	Issued capital EUR 1,000,000						
377	UNICREDIT BIZTOSITASKOEZVETITO KFT	BUDAPEST	BUDAPEST	1	UNICREDIT BANK HUNGARY ZRT.	100.00	
	Issued capital HUF 5,000,000						
378	UNICREDIT BPC MORTAGE SRL (COVERED BONDS)	VERONA	VERONA	4	UNICREDIT SPA		(3)
379	UNICREDIT BPC MORTGAGE S.R.L.	VERONA	VERONA	1	UNICREDIT SPA	60.00	
	Issued capital EUR 12,000						
380	UNICREDIT BROKER S.R.O.	BRATISLAVA	BRATISLAVA	1	UNICREDIT LEASING SLOVAKIA A.S.	100.00	
300		DIVITIOLAVA	BIGHIOLAVA	1	UNIONEDIT EEAGING GEGVANIA A.G.	100.00	
	Issued capital EUR 8,266						
381	UNICREDIT BULBANK AD	SOFIA	SOFIA	1	UNICREDIT SPA	99.45	
	Issued capital BGN 285,776,674						
382	UNICREDIT CAPITAL MARKETS LLC	NEW YORK	NEW YORK	1	UNICREDIT U.S. FINANCE LLC	100.00	
	Issued capital USD 100,100						
383	UNICREDIT CENTER AM KAISERWASSER GMBH	VIENNA	VIENNA	1	UNICREDIT BANK AUSTRIA AG	100.00	
204	Issued capital EUR 35,000  UNICREDIT CONSUMER FINANCING EAD	COEIA	COEIA	1	LINICOEDIT DI II DANIZ AD	100.00	
384	UNIONEDIT CONSUMER FINANCING EAD	SOFIA	SOFIA	1	UNICREDIT BULBANK AD	100.00	

					OWNERSHIP RELATIONSHIP		
	COMPANY NAME	MAIN OFFICE	ADMINISTRATIVE OFFICE	TYPE OF RELATIONSHIP	HELD BY	HOLDING %	VOTING RIGHTS % (2)
385	UNICREDIT CONSUMER FINANCING IFN S.A.	BUCHAREST	BUCHAREST	1	UNICREDIT BANK S.A.	50.10	
	Issued capital RON 103,269,200				UNICREDIT SPA	49.90	
386	UNICREDIT DIRECT SERVICES GMBH	MUNICH	MUNICH	1	UNICREDIT BANK AG	100.00	
	Issued capital EUR 767,000						
387	UNICREDIT FACTORING CZECH REPUBLIC AND	PRAGUE	PRAGUE	1	UNICREDIT BANK CZECH REPUBLIC AND	100.00	
	SLOVAKIA, A.S. Issued capital CZK 222,600,000				SLOVAKIA, A.S.		
388	UNICREDIT FACTORING EAD	SOFIA	SOFIA	1	UNICREDIT BULBANK AD	100.00	
	Issued capital BGN 1,000,000						
389	UNICREDIT FACTORING SPA	MILAN	MILAN	1	UNICREDIT SPA	100.00	
	Issued capital EUR 414,348,000						
390	UNICREDIT FLEET MANAGEMENT EOOD	SOFIA	SOFIA	1	UNICREDIT BULBANK AD	100.00	
	Issued capital BGN 100,000						
391	UNICREDIT FLEET MANAGEMENT S.R.O.	PRAGUE	PRAGUE	1	UNICREDIT LEASING CZ, A.S.	100.00	
	Issued capital CZK 5,000,000						
392	UNICREDIT FLEET MANAGEMENT S.R.O.	BRATISLAVA	BRATISLAVA	1	UNICREDIT LEASING SLOVAKIA A.S.	100.00	
	Issued capital EUR 6,639						
393	UNICREDIT GARAGEN ERRICHTUNG UND	VIENNA	VIENNA	1	EUROLEASE RAMSES IMMOBILIEN LEASING	99.80	
	VERWERTUNG GMBH Issued capital EUR 57,000				GESELLSCHAFT M.B.H.  UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
					CO KG		
394	UNICREDIT GLOBAL LEASING EXPORT GMBH	VIENNA	VIENNA	1	UNICREDIT SPA	100.00	
	Issued capital EUR 36,336						
395	UNICREDIT GLOBAL LEASING PARTICIPATION	VIENNA	VIENNA	1	UNICREDIT LEASING SPA	100.00	
	MANAGEMENT GMBH Issued capital EUR 35,000						
396	UNICREDIT INSURANCE BROKER EOOD	SOFIA	SOFIA	1	UNICREDIT LEASING EAD	100.00	
				•			
397	UNICREDIT INSURANCE BROKER SRL	BUCHAREST	BUCHAREST	4	PIRTA VERWALTUNGS GMBH	0.03	
391		BUCHAREST	BUCHAREST	1			
	Issued capital RON 150,000				UNICREDIT INSURANCE MANAGEMENT CEE GMBH	99.97	
398	UNICREDIT INSURANCE MANAGEMENT CEE GMBH	VIENNA	VIENNA	1	PIRTA VERWALTUNGS GMBH	100.00	
	Issued capital EUR 156,905						
399	UNICREDIT INTERNATIONAL BANK (LUXEMBOURG) SA	LUXEMBOURG	LUXEMBOURG	1	UNICREDIT SPA	100.00	
	Issued capital EUR 13,406,600						
400	UNICREDIT JELZALOGBANK ZRT.	BUDAPEST	BUDAPEST	1	UNICREDIT BANK HUNGARY ZRT.	100.00	
	Issued capital HUF 3,000,000,000						
401	UNICREDIT KFZ LEASING GMBH	VIENNA	VIENNA	1	GALA GRUNDSTUECKVERWALTUNG	100.00	
					GESELLSCHAFT M.B.H.		
	Issued capital EUR 648,000						
402	UNICREDIT LEASING (AUSTRIA) GMBH	VIENNA	VIENNA	1	BA-CA MARKETS & INVESTMENT BETEILIGUNG GES.M.B.H.	10.00	
	Issued capital EUR 17,296,134				PAYTRIA UNTERNEHMENSBETEILIGUNGEN	0.02	
					GMBH UNICREDIT BANK AUSTRIA AG	89.98	
403	UNICREDIT LEASING ALPHA ASSETVERMIETUNG	VIENNA	VIENNA	1	BETEILIGUNGSVERWALTUNGSGESELLSCHAFT	100.00	
	GMBH				DER BANK AUSTRIA CREDITANSTALT LEASING GMBH		

			4 DAMINIOT D 4 TIVE	TYPE OF	OWNERSHIP RELATIONSHIP	LIQU DINIQ	VOTING
	COMPANY NAME	MAIN OFFICE	ADMINISTRATIVE OFFICE	RELATIONSHIP (1)	HELD BY	HOLDING %	RIGHTS % (2)
404	UNICREDIT LEASING AVIATION GMBH	HAMBURG	HAMBURG	1	UNICREDIT LEASING GMBH	100.00	
	Issued capital EUR 1,600,000						
405	UNICREDIT LEASING CORPORATION IFN S.A.	BUCHAREST	BUCHAREST	1	UNICREDIT BANK S.A.	99.96	
	Issued capital RON 90,989,013				UNICREDIT CONSUMER FINANCING IFN S.A.	0.04	
406	UNICREDIT LEASING CROATIA D.O.O. ZA	ZAGREB	ZAGREB	1	ZAGREBACKA BANKA D.D.	100.00	
	LEASING Issued capital HRK 28,741,800						
407	UNICREDIT LEASING CZ, A.S.	PRAGUE	PRAGUE	1	UNICREDIT BANK CZECH REPUBLIC AND	100.00	
	Issued capital CZK 981,452,000				SLOVAKIA, A.S.		
408	UNICREDIT LEASING EAD	SOFIA	SOFIA	1	UNICREDIT BULBANK AD	100.00	
	Issued capital BGN 2,605,000						
409	UNICREDIT LEASING FINANCE GMBH	HAMBURG	HAMBURG	1	UNICREDIT LEASING GMBH	100.00	
	Issued capital EUR 17,580,000						
410	UNICREDIT LEASING FLEET MANAGEMENT S.R.L.	BUCHAREST	BUCHAREST	1	PIRTA VERWALTUNGS GMBH	90.02	
	Issued capital RON 680,000				UNICREDIT LEASING CORPORATION IFN S.A.	9.98	
411	UNICREDIT LEASING FUHRPARKMANAGEMENT	VIENNA	VIENNA	1	UNICREDIT LEASING (AUSTRIA) GMBH	100.00	
	GMBH				,		
412	Issued capital EUR 364,000 UNICREDIT LEASING GMBH	HAMBURG	HAMBURG	1	UNICREDIT BANK AG	100.00	
412	Issued capital EUR 15,000,000	HAMBURG	HAMBURG	ı	UNICREDIT BANK AG	100.00	
413	UNICREDIT LEASING HUNGARY ZRT	BUDAPEST	BUDAPEST	1	UNICREDIT BANK HUNGARY ZRT.	100.00	
	Issued capital HUF 50,000,000						
414	UNICREDIT LEASING IMMOTRUCK ZRT.	BUDAPEST	BUDAPEST	1	UNIVERSALE INTERNATIONAL REALITAETEN	100.00	
		202711 201	565/11 201	•	GMBH	100.00	
415	UNICREDIT LEASING INSURANCE SERVICES	BRATISLAVA	BRATISLAVA	1	UNICREDIT LEASING SLOVAKIA A.S.	100.00	
413	S.R.O.	BIGHIOLAVA	DIVATIOLAVA	1	UNIONEDIT ELAGING SEOVANIA A.S.	100.00	
110	Issued capital EUR 5,000	DUDADEOT	DUDADEOT		UNIVERSALE INTERNATIONAL PEALITAETEN	400.00	
416	UNICREDIT LEASING KFT	BUDAPEST	BUDAPEST	1	UNIVERSALE INTERNATIONAL REALITAETEN GMBH	100.00	
	Issued capital HUF 3,100,000						
417	UNICREDIT LEASING LUNA KFT	BUDAPEST	BUDAPEST	1	UNIVERSALE INTERNATIONAL REALITAETEN GMBH	80.00	
	Issued capital HUF 3,000,000						
418	UNICREDIT LEASING MARS KFT	BUDAPEST	BUDAPEST	1	UNIVERSALE INTERNATIONAL REALITAETEN GMBH	80.00	
	Issued capital HUF 3,000,000						
419	UNICREDIT LEASING SLOVAKIA A.S.	BRATISLAVA	BRATISLAVA	1	UNICREDIT LEASING CZ, A.S.	100.00	
	Issued capital EUR 26,560,000						
420	UNICREDIT LEASING SPA	MILAN	MILAN	1	UNICREDIT SPA	100.00	
	Issued capital EUR 1,106,877,000						
421	UNICREDIT LEASING SRBIJA D.O.O. BEOGRAD	BELGRADE	BELGRADE	1	UNICREDIT BANK SERBIA JSC	100.00	
	Issued capital RSD 1,078,133,000						
422	UNICREDIT LEASING TECHNIKUM GMBH	VIENNA	VIENNA	1	LEASFINANZ GMBH	99.80	
	Issued capital EUR 35,000				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
423	UNICREDIT LEASING URANUS KFT	BUDAPEST	BUDAPEST	1	UNIVERSALE INTERNATIONAL REALITAETEN GMBH	80.00	

					OWNERSHIP RELATIONSHIP		
	COMPANY NAME	MAIN OFFICE	ADMINISTRATIVE OFFICE	TYPE OF RELATIONSHIP	HELD BY	HOLDING %	VOTING RIGHTS % (2)
424	UNICREDIT LEASING VERSICHERUNGSSERVICE GMBH & CO KG	VIENNA	VIENNA	1	UNICREDIT LEASING (AUSTRIA) GMBH	100.00	
	Issued capital EUR 36,500						
425	UNICREDIT LEASING, LEASING, D.O.O.	LJUBLJANA	LJUBLJANA	1	UNICREDIT BANKA SLOVENIJA D.D.	100.00	
	Issued capital EUR 25,039,658						
426	UNICREDIT LUNA LEASING GMBH	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
	Issued capital EUR 36,500				CO KG UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
427	UNICREDIT MOBILIEN UND KFZ LEASING GMBH	VIENNA	VIENNA	1	BETEILIGUNGSVERWALTUNGSGESELLSCHAFT DER BANK AUSTRIA CREDITANSTALT LEASING GMBH	98.80	
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
					UNICREDIT LEASING (AUSTRIA) GMBH	1.00	
428	UNICREDIT OBG S.R.L.	VERONA	VERONA	1	UNICREDIT SPA	60.00	
	Issued capital EUR 10,000						
429	UNICREDIT OBG SRL (COVERED BONDS)	VERONA	VERONA	4	UNICREDIT SPA		(3
430	UNICREDIT OPERATIV LIZING KFT  Issued capital HUF 3,000,000	BUDAPEST	BUDAPEST	1	UNICREDIT BANK HUNGARY ZRT.	100.00	
431	UNICREDIT PARTNER D.O.O. BEOGRAD	BELGRADE	BELGRADE	1	UNICREDIT BANK SERBIA JSC	100.00	
431		BELGRADE	DELGRADE	1	UNICREDIT DAING SERBIA JOC	100.00	
	Issued capital RSD 2,001,875						
432	UNICREDIT PEGASUS LEASING GMBH	VIENNA	VIENNA	1	CALG IMMOBILIEN LEASING GMBH	74.80	
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
					UNICREDIT LEASING (AUSTRIA) GMBH	25.00	
433	UNICREDIT POJISTOVACI MAKLERSKA SPOL.S	PRAGUE	PRAGUE	1	UNICREDIT LEASING CZ, A.S.	100.00	
	R.O. Issued capital CZK 510,000						
434	UNICREDIT POLARIS LEASING GMBH	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
	Issued capital EUR 36,500				CO KG UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
405		DEI ODADE	DEL ODADE		, ,		
435	UNICREDIT RENT D.O.O. BEOGRAD  Issued capital RSD 3,285,948,900	BELGRADE	BELGRADE	1	UNIVERSALE INTERNATIONAL REALITAETEN GMBH	100.00	
436	UNICREDIT SERVICES GMBH	VIENNA	VIENNA	1	UNICREDIT SERVICES S.C.P.A.	100.00	
	Issued capital EUR 1,200,000						
437	UNICREDIT SERVICES S.C.P.A.	MILAN	MILAN	1	CORDUSIO SIM SPA		
	Issued capital EUR 237,523,160				CORDUSIO SOCIETA' FIDUCIARIA PER AZIONI		
					FINECOBANK SPA		
					UNICREDIT BANK AG		
					UNICREDIT FACTORING SPA		
					UNICREDIT SPA	100.00	100.00
438	UNICREDIT SUBITO CASA SPA	MILAN	MILAN	1	UNICREDIT SPA	100.00	
	Issued capital EUR 500,000					*****	
439	UNICREDIT TECHRENT LEASING GMBH	VIENNA	VIENNA	1	BETEILIGUNGSVERWALTUNGSGESELLSCHAFT DER BANK AUSTRIA CREDITANSTALT LEASING	99.00	
	Issued capital EUR 36,336				GMBH UNICREDIT LEASING (AUSTRIA) GMBH	1.00	
440	UNICREDIT TURN-AROUND MANAGEMENT CEE GMBH Issued capital EUR 750,000	VIENNA	VIENNA	1	UNICREDIT SPA	100.00	
441	UNICREDIT U.S. FINANCE LLC	WILMINGTON	NEW YORK	1	UNICREDIT BANK AG	100.00	
	Issued capital USD 130			•		. 30.00	

					OWNERSHIP RELATIONSHIP		_
	COMPANY NAME	MAIN OFFICE	ADMINISTRATIVE OFFICE	TYPE OF RELATIONSHIP	HELD BY	HOLDING %	VOTING RIGHTS % (2)
442	UNICREDIT ZEGA LEASING-GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	BETEILIGUNGSVERWALTUNGSGESELLSCHAFT DER BANK AUSTRIA CREDITANSTALT LEASING GMBH	99.80	
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
443	UNICREDIT-LEASING HOSPES KFT	BUDAPEST	BUDAPEST	1	UNIVERSALE INTERNATIONAL REALITAETEN GMBH	100.00	
	Issued capital HUF 3,000,000					100.00	
444	UNICREDIT-LEASING NEPTUNUS KFT	BUDAPEST	BUDAPEST	1	UNIVERSALE INTERNATIONAL REALITAETEN GMBH	100.00	
	Issued capital HUF 3,010,000						
445	UNIVERSALE INTERNATIONAL REALITAETEN GMBH	VIENNA	VIENNA	1	UNICREDIT BANK AUSTRIA AG	100.00	
	Issued capital EUR 32,715,000						
446	V.M.G. VERMIETUNGSGESELLSCHAFT MBH	MUNICH	MUNICH	1	WEALTHCAP INVESTMENT SERVICES GMBH	100.00	
	Issued capital EUR 25,565						
447	VAPE COMMUNA LEASINGGESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	BETEILIGUNGSVERWALTUNGSGESELLSCHAFT DER BANK AUSTRIA CREDITANSTALT LEASING	74.80	
	Issued capital EUR 36,500				GMBH UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
					CO KG UNICREDIT LEASING (AUSTRIA) GMBH	25.00	
448	VERMIETUNGSGESELLSCHAFT MBH & CO	MUNICH	MUNICH	1	HVB IMMOBILIEN AG	89.28	89.23
440	OBJEKT MOC KG	MONION	WIONICIT	'			
	Issued capital EUR 48,728,161				LANDOS IMMOBILIEN- UND PROJEKTENTWICKLUNGS GMBH		0.06
449	VERWALTUNGSGESELLSCHAFT KATHARINENHOF MBH Issued capital EUR 511,292	MUNICH	MUNICH	1	UNICREDIT BANK AG	100.00	
450	VICOVARO RE SRL	ROME	ROME	1	CAPITAL DEV SPA	100.00	
450	Issued capital EUR 10,000	NOWL	NOWL	'	CAPITAL DEV SPA	100.00	
451	VISCONTI SRL	MILAN	MILAN	1	UNICREDIT SPA	76.00	
	Issued capital EUR 11,000,000						
452	WEALTH MANAGEMENT CAPITAL HOLDING GMBH Issued capital EUR 26,000	MUNICH	MUNICH	1	UNICREDIT BANK AG	100.00	
453	WEALTHCAP ENTITY SERVICE GMBH	MUNICH	MUNICH	1	WEALTHCAP REAL ESTATE MANAGEMENT	100.00	
400		MONION	WIOTNIOTT	•	GMBH	100.00	
151	Issued capital EUR 25,000	MINIOU	MINIOU		WENT LIAND INITIATOREN CARL	100.00	
454	WEALTHCAP EQUITY GMBH  Issued capital EUR 500,000	MUNICH	MUNICH	1	WEALTHCAP INITIATOREN GMBH	100.00	
455	WEALTHCAP EQUITY MANAGEMENT GMBH	MUNICH	MUNICH	1	WEALTHCAP EQUITY GMBH	100.00	
100		mornon	mornon		WE EMON EQUIT OND	100.00	
	Issued capital EUR 25,000						
456	WEALTHCAP FONDS GMBH	MUNICH	MUNICH	1	WEALTHCAP INITIATOREN GMBH	100.00	
	Issued capital EUR 512,000						
457	WEALTHCAP IMMOBILIEN 1 GMBH & CO. KG	MUNICH	MUNICH	1	WEALTHCAP REAL ESTATE MANAGEMENT GMBH	100.00	50.00
	Issued capital EUR 5,000				WEALTHCAP VORRATS-2 GMBH		50.00
458	WEALTHCAP IMMOBILIEN 2 GMBH & CO. KG	MUNICH	MUNICH	1	WEALTHCAP REAL ESTATE MANAGEMENT GMBH	94.34	50.00
	Issued capital EUR 10,600				WEALTHCAP VORRATS-2 GMBH	5.66	50.00
459	WEALTHCAP IMMOBILIENFONDS DEUTSCHLAND 36 KOMPLEMENTAR GMBH	GRUNWALD	MUNICH	1	H.F.S. LEASINGFONDS GMBH	100.00	
	Issued capital EUR 25,565						
460	WEALTHCAP IMMOBILIENFONDS DEUTSCHLAND 38 KOMPLEMENTAR GMBH	GRUNWALD	GRUNWALD	1	WEALTHCAP ENTITY SERVICE GMBH	100.00	
	Issued capital EUR 25,000						

					OWNERSHIP RELATIONSHIP		
	COMPANY NAME	MAIN OFFICE	ADMINISTRATIVE OFFICE	TYPE OF RELATIONSHIP	HELD BY	HOLDING %	VOTING RIGHTS % (2)
461	WEALTHCAP INITIATOREN GMBH	MUNICH	MUNICH	1	WEALTH MANAGEMENT CAPITAL HOLDING	100.00	
	Issued capital EUR 1,533,876				GMBH		
162	WEALTHCAP INVESTMENT SERVICES GMBH	MUNICH	MUNICH	1	UNICREDIT BANK AG	10.00	
	Issued capital EUR 4,000,000				WEALTH MANAGEMENT CAPITAL HOLDING GMBH	90.00	
163	WEALTHCAP INVESTMENTS INC.	WILMINGTON	ATLANTA	1	WEALTHCAP FONDS GMBH	100.00	
	Issued capital USD 312,000						
164	WEALTHCAP INVESTORENBETREUUNG GMBH	MUNICH	MUNICH	1	WEALTHCAP INVESTMENT SERVICES GMBH	100.00	
	Issued capital EUR 60,000						
465	WEALTHCAP KAPITALVERWALTUNGSGESELLSCHAFT MBH	MUNICH	MUNICH	1	WEALTH MANAGEMENT CAPITAL HOLDING GMBH	100.00	
	Issued capital EUR 125,000						
466	WEALTHCAP LEASING GMBH	GRUNWALD	MUNICH	1	WEALTH MANAGEMENT CAPITAL HOLDING GMBH	100.00	
	Issued capital EUR 25,000						
167	WEALTHCAP LOS GATOS 131 ALBRIGHT WAY L.P.	WILMINGTON	WILMINGTON	1	WEALTHCAP INVESTMENTS INC.	100.00	
	Issued capital USD 1,000						
168	WEALTHCAP MANAGEMENT SERVICES GMBH	GRUNWALD	GRUNWALD	1	WEALTHCAP PEIA MANAGEMENT GMBH	100.00	
	Issued capital EUR 50,000						
69	WEALTHCAP OBJEKT-VORRAT 20 GMBH & CO. KG	MUNICH	MUNICH	1	WEALTHCAP IMMOBILIEN 1 GMBH & CO. KG	6.00	
	Issued capital EUR 10,000				WEALTHCAP IMMOBILIEN 2 GMBH & CO. KG	6.00	
					WEALTHCAP MANAGEMENT SERVICES GMBH	88.00	
					WEALTHCAP OBJEKT-VORRAT 20		
170	WEALTHCAP OBJEKT-VORRAT 21 GMBH & CO.	MUNICH	MUNICH	1	WEALTHCAP IMMOBILIEN 1 GMBH & CO. KG	6.00	25.00
	KG Issued capital EUR 10,000				WEALTHCAP IMMOBILIEN 2 GMBH & CO. KG	6.00	25.00
					WEALTHCAP	88.00	25.00
					KAPITALVERWALTUNGSGESELLSCHAFT MBH WEALTHCAP SPEZIAL BURO 6 KOMPLEMENTAR	00.00	25.00
					GMBH	**	25.00
171	WEALTHCAP PEIA KOMPLEMENTAR GMBH	GRUNWALD	GRUNWALD	1	WEALTHCAP PEIA MANAGEMENT GMBH	100.00	
	Issued capital EUR 26,000						
172	WEALTHCAP PEIA MANAGEMENT GMBH	MUNICH	MUNICH	1	UNICREDIT BANK AG	6.00	
	Issued capital EUR 1,023,000				WEALTH MANAGEMENT CAPITAL HOLDING GMBH	94.00	
173	WEALTHCAP PORTLAND PARK SQUARE, L.P.	WILMINGTON	WILMINGTON	1	WEALTHCAP INVESTMENTS INC.	99.90	
	Issued capital USD 1,000				WEALTHCAP PORTLAND PARK SQUARE GP INC.	0.10	
174	WEALTHCAP REAL ESTATE MANAGEMENT GMBH	MUNICH	MUNICH	1	WEALTHCAP INVESTMENT SERVICES GMBH	100.00	
	Issued capital EUR 60,000						
175	WEALTHCAP VORRATS-2 GMBH	GRUNWALD	BAD SODEN	1	WEALTHCAP FONDS GMBH	100.00	
	Issued capital EUR 25,000						
176	WOEM GRUNDSTUECKSVERWALTUNGS- GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,336				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
477	Z LEASING ALFA IMMOBILIEN LEASING	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	0.20	
	GESELLSCHAFT M.B.H. Issued capital EUR 36,500				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	

				TYPE OF	OWNERSHIP RELATIONSHIP		VOTING
	COMPANY NAME	MAIN OFFICE	ADMINISTRATIVE OFFICE	RELATIONSHIP (1)	HELD BY	HOLDING %	RIGHTS % (2)
478	Z LEASING ARKTUR IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
479	Z LEASING AURIGA IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG UNICREDIT GARAGEN ERRICHTUNG UND	0.20 99.80	
	Issued capital EUR 36,500				VERWERTUNG GMBH	99.00	
480	Z LEASING CORVUS IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	BA EUROLEASE BETEILIGUNGSGESELLSCHAFT M.B.H.	99.80	
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
481	Z LEASING DORADO IMMOBILIEN LEASING GESELLSCHAFT M.B.H. Issued capital EUR 36,500	VIENNA	VIENNA	1	CALG GRUNDSTUECKVERWALTUNG GMBH  UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH &	99.80	
					CO KG		
482	Z LEASING DRACO IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	GALA GRUNDSTUECKVERWALTUNG GESELLSCHAFT M.B.H.	99.80	
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
483	Z LEASING GAMA IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
484	Z LEASING GEMINI IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT GARAGEN ERRICHTUNG UND VERWERTUNG GMBH	99.80	
485	Z LEASING HEBE IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	GEBAEUDELEASING GRUNDSTUCKSVERWALTUNGSGESELLSCHAFT M.B.H.	99.80	
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
486	Z LEASING HERCULES IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT GARAGEN ERRICHTUNG UND VERWERTUNG GMBH	99.80	
487	Z LEASING IPSILON IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT GARAGEN ERRICHTUNG UND VERWERTUNG GMBH	99.80	
488	Z LEASING ITA IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	GALA GRUNDSTUECKVERWALTUNG GESELLSCHAFT M.B.H.	99.80	
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
489	Z LEASING JANUS IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	GALA GRUNDSTUECKVERWALTUNG GESELLSCHAFT M.B.H.	99.80	
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
490	Z LEASING KALLISTO IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
491	Z LEASING KAPA IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	GALA GRUNDSTUECKVERWALTUNG GESELLSCHAFT M.B.H.	99.80	
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
492	Z LEASING LYRA IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	GALA GRUNDSTUECKVERWALTUNG GESELLSCHAFT M.B.H.	99.80	
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
493	Z LEASING NEREIDE IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
494	Z LEASING OMEGA IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	CALG DELTA GRUNDSTUECKVERWALTUNG GMBH	99.80	
	Issued capital EUR 36,500				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	

					OWNERSHIP RELATIONSHIP		
	COMPANY NAME	MAIN OFFICE	ADMINISTRATIVE OFFICE	TYPE OF RELATIONSHIP	HELD BY	HOLDING %	VOTING RIGHTS % (2)
495	Z LEASING PERSEUS IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	10.00	
	Issued capital EUR 36,500				UNICREDIT ZEGA LEASING-GESELLSCHAFT M.B.H.	90.00	
496	Z LEASING SCORPIUS IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
497	Z LEASING TAURUS IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	BA EUROLEASE BETEILIGUNGSGESELLSCHAFT M.B.H.	99.80	
	Issued capital EUR 73,000				UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
498	Z LEASING VENUS IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT LEASING (AUSTRIA) GMBH	99.80	
499	Z LEASING VOLANS IMMOBILIEN LEASING GESELLSCHAFT M.B.H.	VIENNA	VIENNA	1	UCLA IMMO-BETEILIGUNGSHOLDUNG GMBH & CO KG	0.20	
	Issued capital EUR 36,500				UNICREDIT PEGASUS LEASING GMBH	99.80	
500	ZABA PARTNER DOO ZA POSREDOVANJE U OSIGURANJU I REOSIGURANJU	ZAGREB	ZAGREB	1	ZAGREBACKA BANKA D.D.	100.00	
	Issued capital HRK 1,500,000						
501	ZAGREB NEKRETNINE DOO	ZAGREB	ZAGREB	1	ZAGREBACKA BANKA D.D.	100.00	
	Issued capital HRK 5,000,000						
502	ZAGREBACKA BANKA D.D.	ZAGREB	ZAGREB	1	UNICREDIT SPA	84.48	
	Issued capital HRK 6,404,839,100						
503	ZANE BH DOO	SARAJEVO	SARAJEVO	1	ZAGREB NEKRETNINE DOO	100.00	
	Issued capital BAM 131,529						
504	ZAPADNI TRGOVACKI CENTAR D.O.O.	RIJEKA	RIJEKA	1	UNIVERSALE INTERNATIONAL REALITAETEN GMBH	100.00	
	Issued capital HRK 20,000						
505	ZB INVEST D.O.O. ZA UPRAVLJANJE INVESTICIJSKIM FONDOVIMA	ZAGREB	ZAGREB	1	ZAGREBACKA BANKA D.D.	100.00	
	Issued capital HRK 4,000,000						

#### Notes to the table showing the investments in subsidiaries:

- (1) Type of relationship:

  1= majority of voting rights at ordinary shareholders' meeting;

  2= dominant influence at ordinary shareholders' meeting;

- 2= dominant influence at ordinary shareholders;
  3= agreements with other shareholders;
  4= other types of control;
  5= centralised management pursuant to paragraph 1 of Art.39 of "Legislative decree 136/2015";
  6= centralised management pursuant to paragraph 2 of Art.39 of "Legislative decree 136/2015";
  (2) Voting rights available in general meeting. Voting rights are disclosed only if different from the percentage of ownership.
  (3) Companies consolidated line by line under IFRS10 as a result of the simultaneous availability of power to govern the relevant activities and exposures to variability of related returns.
  (4) In the consolidated financial statements the Group's stake is 100% as the trust company does not share in the profits. The voting rights are held by the grantor, a Group company.
  (5) The equity investment in Cordusio SIM Advisory & Family Office S.p.A. is consolidated at 100% by virtue of UniCredit S.p.A.'s 96.10% and its option on minority interests representing 3.90% of the share capital.

#### Changes in the scope of consolidation

Companies consolidated line by line, including the Parent Company and those ones classified as non-current assets and asset disposal groups, decreased by 85 entities compared with 31 December 2017 (4 inclusions and 89 exclusions as a result of disposals, changes of the consolidation method and mergers), from 590 as at 31 December 2017 to 505 as at 31 December 2018.

#### Wholly-owned subsidiaries

The following table shows the changes in equity investments in wholly-owned subsidiaries.

#### Equity investments in wholly-owned subsidiaries (consolidated line by line): annual changes

	NUMBER OF COMPANIES
A. Opening balance (from previous year)	590
B. Increased by	4
B.1 Newly established companies	-
B.2 Change of the consolidation method	-
B.3 Entities consolidated for the first time in the year	4
C. Reduced by	89
C.1 Disposal/Liquidation	26
C.2 Change of the consolidation method	48
C.3 Absorption by other Group entities	15
D. Closing balance	505

The tables below analyze the other increases and decreases occurred during the first half of the year by company.

#### Increases

#### Newly established companies

During the period there were no changes in newly established companies and change of the consolidation method.

#### Entities consolidated for the first time in the year

COMPANY NAME	MAIN OFFICE
ELEKTRA PURCHASE NO. 56 DAC	DUBLIN
HAMZO PROJECT DEVELOPMENT I GMBH	VIENNA

COMPANY NAME	MAIN OFFICE
RE-ST.MARX HOLDING GMBH	VIENNA
ELEKTRA PURCHASE NO. 63 DAC	DUBLIN

#### Reductions

The above table refers to disposals and liquidations of inactive companies.

#### **Disposal**

COMPANY NAME	MAIN OFFICE
CENTAR KAPTOL DOO	ZAGREB
ELEKTRA PURCHASE NO. 40 DAC	DUBLIN
I-FABER SPA	MILAN
MOBILITY CONCEPT GMBH	OBERHACHING
BA BETRIEBSOBJEKTE PRAHA, SPOL.S.R.O.	PRAGUE
UNO-EINKAUFSZENTRUM-	LEONDING
VERWALTUNGSGESELLSCHAFT M.B.H. IN LIQU.	
RAMSES IMMOBILIEN GESELLSCHAFT M.B.H. & CO	VIENNA
OG	
GELDILUX-TS-2013 S.A.	LUXEMBOURG
TRIESTE ADRIATIC MARITIME INITIATIVES SRL	TRIESTE
BARODA PIONEER TRUSTEE COMPANY PVT LTD	MUMBAI
ELEKTRA PURCHASE NO. 47 DAC	DUBLIN
EUROVENTURES-AUSTRIA-CA-MANAGEMENT	VIENNA
ELEKTRA PURCHASE NO. 58 DAC	DUBLIN

COMPANY NAME	MAIN OFFICE
ELEKTRA PURCHASE NO. 35 DAC	DUBLIN
UCTAM AIRPORT BUILDING S.R.O	PRAGUE
PIONEER GLOBAL FUNDS DISTRIBUTOR LTD	HAMILTON
LOCAT SV SRL (CARTOLARIZZAZIONE: SERIE 2006)	CONEGLIANO
GARAGE AM HOF GESELLSCHAFT M.B.H.	VIENNA
JOHA GEBAEUDE- ERRICHTUNGS- UND	VIENNA
VERMIETUNGS- GESELLSCHAFT M.B.H. IN LIQ.	
TREUCONSULT PROPERTY EPSILON GMBH IN LIQU.	VIENNA
HVB-LEASING FORTE INGATLANHASNOSITO	BUDAPEST
KORLATOLT FELELOESSEGUE TARSASAG	
BARODA PIONEER ASSET MANAGEMENT COMPANY LTD	MUMBAI
UNI IT SRL	TRENTO
LASSALLESTRASSE BAU-, PLANUNGS-,	VIENNA
ERRICHTUNGS- UND	
VERWERTUNGSGESELLSCHAFT M.B.H.	
ELEKTRA PURCHASE NO. 42 DAC	DUBLIN
DBC SP.Z O.O. W LIKWIDACJI	WARSAW

The changes in the consolidation method refer to companies excluded from the consolidation scope due to their immateriality.

#### Change of the consolidation method

COMPANY NAME	MAIN OFFICE
FCT UCG TIKEHAU	PARIS
HYPO-BANK VERWALTUNGSZENTRUM GMBH	MUNICH
IVONA BETEILIGUNGSVERWALTUNG GMBH IN LIQU.	VIENNA
MILLETERRA GESELLSCHAFT FUR IMMOBILIENVERWALTUNG MBH	MUNICH
RHOTERRA GESELLSCHAFT FUR IMMOBILIENVERWALTUNG MBH	MUNICH
SALVATORPLATZ-GRUNDSTUECKSGESELLSCHAFT MIT BESCHRAENKTER HAFTUNG	MUNICH
ANTUS IMMOBILIEN- UND PROJEKTENTWICKLUNGS GMBH	MUNICH
ARRONDA IMMOBILIENVERWALTUNGS GMBH	MUNICH
NF OBJEKT MUNCHEN GMBH	MUNICH
BAYERISCHE WOHNUNGSGESELLSCHAFT FUER HANDEL UND INDUSTRIE, GESELLSCHAFT MIT BESCHRAENKTER HAFTUNG	MUNICH
H & B IMMOBILIEN GMBH & CO. OBJEKTE KG	MUNICH
GOLF- UND COUNTRY CLUB SEDDINER SEE IMMOBILIEN GMBH	MUNICH
WEALTHCAP OBJEKTE SUEDWEST GMBH & CO. KG	MUNICH
HVBFF INTERNATIONALE LEASING GMBH	MUNICH
TRINITRADE VERMOGENSVERWALTUNGS- GESELLSCHAFT MIT BESCHRANKTER HAFTUNG	MUNICH
ERSTE ONSHORE WINDKRAFT BETEILIGUNGSGESELLSCHAFT MBH & CO. WINDPARK KRAHENBERG KG	OLDENBURG
UNICREDIT (CHINA) ADVISORY LIMITED (IN LIQUIDAZIONE)	BEIJING
MOVIE MARKET BETEILIGUNGS GMBH I.L.	MUNICH
HVBFF INTERNATIONAL GREECE GMBH	MUNICH
GIMMO IMMOBILIEN-VERMIETUNGS- UND VERWALTUNGS GMBH	MUNICH
ERSTE ONSHORE WINDKRAFT BETEILIGUNGSGESELLSCHAFT MBH & CO. WINDPARK MOSE KG	OLDENBURG
WEALTHCAP STIFTUNGSTREUHAND GMBH	MUNICH
UNICREDIT BROKER D.O.O. SARAJEVO BROKERSKO DRUSTVO U OSIGURANJU	SARAJEVO
UNICREDIT PARTNER LLC	KIEV

COMPANY NAME	MAIN OFFICE
HVB GESELLSCHAFT FUR GEBAUDE BETEILIGUNGS	MUNICH
GMBH	
HYPO-REAL HAUS- UND GRUNDBESITZ	MUNICH
GESELLSCHAFT MBH & CO. IMMOBILIEN-	
VERMIETUNGS KG	
MARTIANEZ COMERCIAL, SOCIEDAD ANONIMA	PUERTO DE
	LA CRUZ
PORTIA GRUNDSTUCKSVERWALTUNGS-	MUNICH
GESELLSCHAFT MIT BESCHRANKTER HAFTUNG	
RONCASA IMMOBILIEN-VERWALTUNGS GMBH	MUNICH
TERRONDA DEVELOPMENT B.V.	AMSTERDAM
HVB-LEASING RUBIN KFT.	BUDAPEST
AUFBAU DRESDEN GMBH	MUNICH
BV GRUNDSTUCKSENTWICKLUNGS-GMBH	MUNICH
WOHNPARK BRANDENBURG-GORDEN	BRANDEBURG
GESELLSCHAFT M.B.H IN LIQUIDATION	
CUMTERRA GESELLSCHAFT FUR	MUNICH
IMMOBILIENVERWALTUNG MBH	
HVB EXPORT LEASING GMBH	MUNICH
B.I. INTERNATIONAL LIMITED	GEORGE
	TOWN
HVBFF OBJEKT BETEILIGUNGS GMBH	MUNICH
WEALTHCAP AIRCRAFT 27 GMBH & CO KG	GRUNWALD
HVB PROFIL GESELLSCHAFT FUR PERSONALMANAGEMENT MBH	MUNICH
HVB LONDON INVESTMENTS (AVON) LIMITED ( IN LIQUIDAZIONE)	LONDON
LIFE MANAGEMENT ZWEITE GMBH	GRUNWALD
CUXHAVEN STEEL CONSTRUCTION GMBH	CUXHAVEN
ERSTE ONSHORE WINDKRAFT BETEILIGUNGSGESELLSCHAFT MBH & CO. WINDPARK GREFRATH KG	OLDENBURG
WEALTHCAP USA IMMOBILIEN VERWALTUNGS GMBH	MUNICH
WEALTHCAP AIRCRAFT 27 KOMPLEMENTAR GMBH	GRUNWALD
HVB INVESTMENTS (UK) LIMITED	GEORGE
REAL ESTATE MANAGEMENT POLAND SP. Z O.O.	TOWN WARSAW
NEAL LOTATE WANAGEWENT FOLAND SF. 2 U.U.	WAROAW

#### Absorption by other Group entities

COMPANY NAME OF THE MERGERED ENTITY	MAIN OFFICE	
ARANY PENZUEGYI LIZING ZRT.	BUDAPEST	1
SAS-REAL INGATLANUEZEMELTETOE ES KEZELOE KFT. (ENGLISH :SAS-REAL KFT)	BUDAPEST	ĺ
OMNIA GRUNDSTUCKS-GMBH & CO. OBJEKT EGGENFELDENER STRASSE KG	MUNICH	
UNICREDIT TURN-AROUND MANAGEMENT GMBH	VIENNA	ĺ
UNICREDIT PARTNER D.O.O. ZA TRGOVINU I USLUGE	ZAGREB	
PRVA STAMBENA STEDIONICA DD ZAGREB	ZAGREB	1
UNICREDIT LUXEMBOURG S.A.	LUXEMBOURG	1
KLEA ZS-IMMOBILIENVERMIETUNG G.M.B.H.	VIENNA	1
NORDBAHNHOF PROJEKTE HOLDING GMBH	VIENNA	1
UNICREDIT INGATLANLIZING ZRT	BUDAPEST	1
MY DREI HANDELS GMBH	VIENNA	1
HVB-LEASING GARO INGATLANHSZNOSITO KORLATOLT FELELOESSEGUE TARSASAG	BUDAPEST	
HVB-LEASING SMARAGD KFT.	BUDAPEST	] :
BV GRUNDSTUCKSENTWICKLUNGS-GMBH & CO. VERWALTUNGS-KG	MUNICH	
BA BETRIEBSOBJEKTE GMBH & CO BETA VERMIETUNGS OG	VIENNA	] :

	COMPANY NAME OF THE TAKING IN ENTITY	MAIN
>>>	UNICREDIT BANK HUNGARY ZRT.	BUDAPEST
>>>	UNICREDIT BANK HUNGARY ZRT.	BUDAPEST
>>>	HVB IMMOBILIEN AG	MUNICH
>>>	UNICREDIT TURN-AROUND MANAGEMENT CEE GMBH	VIENNA
>>>	UNICREDIT LEASING CROATIA D.O.O. ZA LEASING	ZAGREB
>>>	ZAGREBACKA BANKA D.D.	ZAGREB
>>>	UNICREDIT BANK AG	MUNICH
>>>	KLEA ZS-LIEGENSCHAFTSVERMIETUNG G.M.B.H.	VIENNA
>>>	RE-ST.MARX HOLDING GMBH	VIENNA
>>>	UNICREDIT LEASING IMMOTRUCK ZRT.	BUDAPEST
>>>	BA BETRIEBSOBJEKTE GMBH	VIENNA
>>>	UNICREDIT LEASING KFT	BUDAPEST
>>>	UNICREDIT LEASING KFT	BUDAPEST
>>>	UNICREDIT BANK AG	MUNICH
>>>	BA BETRIEBSOBJEKTE GMBH	VIENNA

#### Entities line by line which changed the company name during the year

COMPANY NAME	MAIN OFFICE
WOHNPARK BRANDENBURG-GORDEN	BRANDEBURG
GESELLSCHAFT M.B.H IN LIQUIDATION (ex	
WOHNPARK BRANDENBURG-GORDEN GMBH)	
PAI (NEW YORK) LIMITED (ex PIONEER	DOVER
ALTERNATIVE INVESTMENTS (NEW YORK) LTD)	
UNICREDIT SERVICES S.C.P.A. (ex UNICREDIT	MILAN
BUSINESS INTEGRATED SOLUTIONS SOCIETA	
CONSORTILE PER AZIONI)	
PAI MANAGEMENT LTD (ex PIONEER ALTERNATIVE	DUBLIN
INVESTMENT MANAGEMENT LTD)	
AO LOCAT LEASING RUSSIA (ex ZAO LOCAT	MOSCOW
LEASING RUSSIA)	
ZB INVEST D.O.O. ZA UPRAVLJANJE	ZAGREB
INVESTICIJSKIM FONDOVIMA (ex ZB INVEST DOO)	
DEBO LEASING SRL (ex DEBO LEASING IFN S.A.)	BUCAREST

COMPANY NAME	MAIN OFFICE
IVONA BETEILIGUNGSVERWALTUNG GMBH IN LIQU.	VIENNA
(ex IVONA BETEILIGUNGSVERWALTUNG GMBH)	
FINECO ASSET MANAGEMENT DESIGNATED	DUBLIN
ACTIVITY COMPANY (ex FINECO AM LIMITED)	
UNICREDIT SERVICE GMBH (ex UNICREDIT	VIENNA
BUSINESS INTEGRATED SOLUTIONS AUSTRIA GMBH)	
PAI (BERMUDA) LIMITED (ex PIONEER ALTERNATIVE	HAMILTON
INVESTMENT MANAGEMENT (BERMUDA) LIMITED)	
DBC SP.Z O.O. W LIKWIDACJI (ex DBC SP.Z O.O.)	WARSAW
FINECO VERWALTUNG AG (ex FINECO VERWALTUNG	MUNICH
AC (IN LICHIDATION))	

#### 2. Significant assumptions and assessment in determining the consolidation scope

The Group determines the existence of control and, consequently, the consolidation scope, checking, with reference to the entities in which it holds exposures:

- the existence of power over the relevant activities:
- the exposure to the variability of returns;
- the ability to use the power exercised in order to influence the returns to which it is exposed.

The factors that have been considered for the purposes of this assessment depend on the entity's governance methods, purposes and equity structure. On this point, the Group differentiates between entities governed through voting rights, i.e. operating entities, and entities not governed through voting rights, which comprise special purpose entities (SPEs) and investment funds.

In the case of operating entities, the following factors provide evidence of control:

- more than half of the company's voting rights are held directly or indirectly through subsidiaries (also when they act as trustee companies) unless, exceptionally, it can be clearly demonstrated that this ownership does not originate control;
- half, or a lower proportion, of the votes exercisable in the shareholders' meeting are held and it is possible to govern the relevant activities unilaterally through:
- the control of more than half of the voting rights based on an agreement with other investors;
- the power to determine the entity's financial and operating policies based on a contract or a statutory clause;
- the power to appoint or remove the majority of the members of the Board of Directors or the equivalent governing body, and that board or body is responsible for managing the company;
- the power to exercise the majority of voting rights in meetings of the Board of Directors or the equivalent governing body, and that board or body is responsible for managing the company.

The existence and effect of potential voting rights, including those incorporated in options, way-out clauses, or instruments convertible into shares, are taken into consideration when assessing the existence of control, in case they are substantial.

In particular, potential voting rights are considered substantial if all the following conditions are met:

- they can be exercised either immediately or at least in good time for the company's shareholders' meeting;
- there are no legal or economic barriers to exercise them;
- exercising them is economically convenient.

As at 31 December 2018 the Group holds the majority of the voting rights in all the operating entities subject to consolidation, with the exception of five companies for which the Group, although not holding the majority of voting rights, (i) has signed shareholders' agreements which enable it to appoint the majority of members of the governing body, or contractual agreements which determine the possibility of managing the company's business unilaterally, and (ii) is exposed to the variability of the said company's returns.

It should also be noted that there are no cases in which control derives from holding potential voting rights.

Special purpose entities are considered controlled if the Group is, at one and the same time:

- exposed to a significant extent to the variability of returns, as a result of exposures in securities, of disbursing loans or of providing guarantees. In this regard it is assumed as a rebuttable presumption that the exposure to variability of returns is significant if the Group has at least 30% of the most subordinated exposure, and
- able to govern the relevant activities, also in a de facto manner. Examples of the power to govern on this point are performing the role of sponsor or servicer appointed to recover underlying receivables, or managing the company's business.

In particular, consolidated special purpose entities include:

- Conduits in which the Group plays the role of sponsor and is exposed to the variability of returns, as a result of subscribing Asset Backed Commercial Paper issued by them and/or of providing guarantees in the form of letters of credit or liquidity lines;
- vehicles used to carry out securitisation transactions in which the Group is the originator as a result of subscribing the subordinated tranches;
- vehicles financed by the Group and established for the sole purpose of performing financial or operating leasing in favour of customers which are financed by the Group;
- · vehicles in which, as a result of deteriorating market conditions, the Group has found itself holding the majority of the financial exposure and, at the same time, managing the underlying assets or the related collections.

It should be noted that, in the case of special purpose entities set up as part of securitisation transactions pursuant to Italian Law 130/99, the segregated assets are analysed separately with respect to the analysis of the SPE. For the latter, control is assessed on the basis of possession of the voting rights attributed to the company's shares.

Investment funds managed by Group companies are considered controlled if the Group is significantly exposed to the variability of returns and if the third-party investors have no rights to remove the management company.

In this regard it is assumed as a rebuttable presumption that the exposure to the variability of returns is significant if the Group has at least 30% as a result of subscription of the units and commissions received for the management of the fund's assets.

Funds managed by Group companies that are in seed/warehousing phases are not considered controlled.

In this phase, in fact, the aim of the fund is to invest, in accordance with fund's regulation, in financial and non financial assets with the aim of allotting the quotas to third party investors. Consequently it has been evaluated that the management company is not able to exercise power due to its limited decision power

Investment funds managed by third-party companies are considered controlled if the Group is significantly exposed to the variability of returns and at the same time, has the unilateral right to remove the management company. In this regard it is assumed as a rebuttable presumption that the exposure to the variability of returns is significant if the Group has subscribed at least 30% of the fund's units.

With reference to 31 December 2018, it should be noted that 219 controlled entities (of which 20 belonging to the Banking Group) were not consolidated pursuant to IFRS10, of which 206 for materiality threshold and/or liquidation procedures.

Among the 13 remaining non consolidated entities it should be noted:

- 2 investment funds whose the majority of quotas are subscribed by the Group and for which consolidation would not determine neither a significant increase in Group consolidated assets;
- 6 operating entities deriving from restructuring procedures or work- out, whose risks are measured as part of the overall credit exposures;
- 4 entities expected to be sold or liquidated within a year and with a limited amount of total assets;
- 1 SPE which has repaid its liabilities and distributed the dividends.

Based on available information, it should be considered that their consolidation would not have impacted significantly the Group shareholders' equity.

#### 3. Equity investments in wholly-owned subsidiaries with significant non-controlling interests

#### 3.1 Non-controlling interests, availability of votes of NCIs and dividends distributed to NCIs

NAME	MINORITIES EQUITY RATIOS (%)	MINORITIES VOTING RIGHTS (%)	DIVIDENDS TO MINORITIES (€ '000)
FINECOBANK SPA	64.65	64.65	112,102
ZAGREBACKA BANKA D.D.	15.53	15.53	17,575

#### 3.2 Equity investments with significant non-controlling interests: accounting information

(€ '000)

LEGAL ENTITIES	TOTAL ASSETS	CASH AND CASH EQUIVALENTS	FINANCIAL ASSETS	TANGIBLE AND INTANGIBLE ASSETS	FINANCIAL LIABILITIES	NET EQUITY	NET INTEREST MARGIN
FINECOBANK SPA	24,713,572	6	24,241,608	114,637	23,289,036	962,547	278,702
ZAGREBACKA BANKA D.D.	15,285,673	2,649,921	12,409,975	180,752	12,847,726	2,230,204	359,457

continued: 3.2 Equity investments with significant non-controlling interests: accounting information

LEGAL ENTITIES	OPERATING INCOME	OPERATING COSTS	PROFIT (LOSS) BEFORE TAX FROM CONTINUING OPERATIONS	PROFIT (LOSS) AFTER TAX FROM CONTINUING OPERATIONS	PROFIT (LOSS)  AFTER TAX  FROM DISCONTINUED OPERATIONS	PROFIT (LOSS) (1)	OTHER COMPREHENSIVE INCOME AFTER TAX (2)	OTHER COMPREHENSIVE INCOME (3) = (1) + (2)
FINECOBANK SPA	604,812	(262,723)	338,399	227,920	-	227,922	(3,432)	224,490
ZAGREBACKA BANKA D.D.	627,286	(265,565)	248,150	220,463	-	220,463	(2,508)	217,955

The exposures above refer to the amounts of individual accounts of subsidiaries as at 31 December 2018.

#### 4. Significant restrictions

Shareholder agreements, regulatory requirements and contractual agreements can limit the ability of the Group to access the assets or settle the liabilities of its subsidiaries or restrict the latter from distribution of capital and/or dividends.

With reference to shareholder agreements, it should be noted that to the consolidated entities UniCredit BPC Mortgages S.r.l. and UniCredit OBG S.r.l. companies established according to Law 130/99 for the execution of securitisation transactions or the issuance of covered bonds (Obbligazioni Bancarie Garantite), shareholders' agreements allow the distribution of dividends only when the credit claims of guaranteed lenders and bearer of covered bonds are satisfied.

In the course of the demerger of the CEE Banking Business from UniCredit Bank Austria AG to UniCredit S.p.A. effected in 2016, UniCredit S.p.A. undertook vis-a-vis its co-shareholders in UniCredit Bank Austria AG and UniCredit Bank Austria AG that until 30 June 2024: (i) it will restrict itself, as shareholder of UniCredit Bank Austria AG, from resolving on any dividend distributions of the latter in case UniCredit Bank Austria AG's consolidated and solo CET1 ratios, as a consequence thereof, fall below (a) 14% or (b) the higher minimum CET1 ratio required at the time by the applicable regulatory framework, plus any required buffers, and (ii) support any management decision and board resolution of UCBA aimed at safeguarding such CET1 ratios.

With reference to regulatory requirements, it should be noted that UniCredit group is a banking group subject to the rules provided by Directive 2013/36/EU on the "access to the activity of credit institutions and the prudential supervision of credit institutions and investment firms" (CRD IV) and by Regulation (EU) No.575/2013 on "prudential requirements for credit institutions and investment firms" (CRR) and which controls financial institutions subject to the same regulation.

The ability of the controlled banks to distribute capital or dividends may be restricted to the fulfilment of these requirements in terms of both capital ratios and "Maximum Distributable Amount" as well as further recommendation by competent authorities provided time by time (e.g. Recommendation of the European Central Bank on dividend distribution policy - ECB/2019/01).

For the disclosure on UniCredit group Capital Requirements and on the outcome of mentioned SREP, process held in 2017 and applicable for 2018, refer to the chapter "Capital and value management" of the Consolidated report on operations.

With reference to subsidiaries, it should be noted that in some jurisdictions and for some foreign entities of the Group, commitments to maintain local supervisory capital higher than regulatory thresholds may exist also as a result of SREP performed at local level.

With reference to contractual agreements, UniCredit group has also issued financial liabilities whose callability, redemption, repurchase or repayment prior to the date of their contractual maturity is subordinated to the consent by the authorization of competent authority. The value of these instruments as of 31 December 2018 is equal to 14,531,930 thousand.

#### 5. Other information

For information on jointly-controlled companies and companies subject to significant influence that have not been consolidated in accordance with IFRS10 as of 31 December 2018, in addition to the controlled ones disclosed in previous paragraph 2. Significant assumptions and assessment in determining the consolidation scope, reference is made to Part B - Assets - Section 7 - Equity investments - Item 70 - paragraph 7.6 Valuation and significant assumptions to establish the existence of joint control or significant influence of this Notes to the consolidated accounts.

### Section 4 - Subsequent events

No material events have occurred after the balance sheet date that would make it necessary to change any of the information given in the Consolidated Accounts as of 31 December 2018.

For a description of the significant events after year-end see the specific paragraph of the Consolidated report on operations.

#### Section 5 - Other matters

In 2018 the following standards, amendments or interpretations came into force:

- IFRS9 Financial Instruments (EU Regulation 2016/2067);
- IFRS15 Revenue from Contracts with Customers (EU Regulation 2016/1905);
- Amendments to IFRS4: Applying IFRS9 Financial Instruments with IFRS4 Insurance Contracts (EU Regulation 2017/1988);
- Clarifications to IFRS15 Revenue from Contracts with Customers (EU Regulation 2017/1987);
- IFRIC Interpretation 22: Foreign Currency Transactions and Advance Consideration (Reg. UE 2018/519);
- Amendments to IAS40: Transfers of Investment Property (Reg. UE 2018/400);
- Amendments to IFRS2: Classification and Measurement of Share-based Payment Transactions (Reg. UE 2018/289);
- Annual Improvements to IFRS Standards 2014-2016 Cycle (Reg. UE 2018/182).

For further details on the impacts coming from IFRS9 and IFRS15 adoption, refer to the specific paragraphs of the current section.

As of 31 December 2018 the European Commission endorsed the following accounting principles that will be applicable for reporting periods beginning on or after 1 January 2019:

- IFRS16 Leasing (EU Regulation 2017/1986);
- IFRIC 23 Uncertainty over Income Tax Treatments (Reg. UE 2018/1595);
- Amendments to IFRS9: Prepayment Features with Negative Compensation (EU Regulation 2018/498).

IFRS16, effective starting from 1 January 2019 and subject to the completion of the endorsement process by the European Union on 31 October 2017, modifies the current set of international accounting principles and interpretations on leases and, in particular, IAS17.

IFRS16 introduces a new definition for leases and confirms the current distinction between two types of leases (operating and finance) with reference to the accounting treatment to be applied by the lessor.

With reference to the accounting treatment to be applied by the lessee, the new accounting standard sets, for all the leasing typologies, the recognition as an asset, representing the right of use of the underlying asset and, at the same time, a liability for the future payments requested by the lease contract.

At the initial recognition such asset is measured on the basis of the lease contract cash flows. After the initial recognition the right-of-use will be measured on the basis of the rules set for the assets by IAS16, IAS38 or by IAS40 and therefore applying the cost model, less any accumulated depreciation and any accumulated impairment losses, the revaluation model or the fair value model as applicable.

In this context, the Group is performing the activities aimed to ensure compliance with this accounting principle, in particular with reference to the calculation and accounting for Right of Use and Lease Liability that represent the main discontinuity compared to the current accounting model required by IAS17.

The activities aimed to the development of rules, principles and IT systems to be used for the proper evaluation of new assets and liabilities and the subsequent calculation of the related economic effects have been finalised.

In this context the Group has decided, as allowed by the standard, not to apply IFRS16 provisions to:

- leases of intangible assets;
- short term leases, lower than 12 months; and
- low value assets leases. For this purpose an asset is considered as "low value" when its fair value when new is equal to or lower than €5 thousand. This category mainly comprises office equipment (PC, monitors, tablets, etc.) and fixed and mobile phones.

In order to calculate the lease liability and the related right-of-use asset, the Group proceeds with discounting the future lease payments at a proper discount rate.

In this respect, future lease payments to discount are determined based on contractual provisions and net of VAT, when applicable, as the obligation to pay such a tax starts when the invoice is issued by the lessor and not at the starting date of the lease contract.

To perform the mentioned calculation lease payments have to be discounted at the interest rate implicit in the contract or, if it is not available, at the incremental borrowing rate. The latter is determined on the basis of the cost of funding for liabilities of similar duration and similar security of those implicit in the lease contract. In addition if the lease payments foreseen by the contracts include additional services beside the mere rental of the asset, the right of use and the associated lease liability are calculated considering also these components.

In determining the lease term it is necessary to consider the non-cancellable period, established in the contract, in which the lessee is entitled to use the underlying asset taking also into account potential renewal options if the lessee is reasonably certain to renew.

In particular, with regard to those contracts that allows the lessee to tacitly renew the lease contract after a first set of years, the lease term is determined taking into account factors such as the length of the first period, the existence of dismissal plans for the asset leased and any other circumstance indicating the reasonably certainty of the renewal.

The Group has decided not to restate comparatives and has chosen, for First Time Adoption purposes, to put the value of right of use equal to the

In particular, the adoption of IFRS16 will determine an increase of the Group total assets and liabilities that can be preliminary estimated in the range of 0.3% while the effect on Group CET1 ratio can be preliminarily estimated in the range of -0.1%, gross of tax effect.

As at 31 December 2018 the IASB issued the following standards, amendments, interpretations or revisions, whose application is subject to completion of the endorsement process by the competent bodies of the European Commission, which is still ongoing:

- IFRS17: Insurance Contracts (May 2017);
- Amendments to IAS28: Long-term Interests in Associates and Joint Ventures (October 2017);
- Annual Improvements to IFRS Standards 2015-2017 Cycle (December 2017);
- Amendments to IAS19: Plan Amendment, Curtailment or Settlement (February 2018);

- Amendments to the IFRS Conceptual Framework (March 2018);
- Amendments to IFRS3: Business combination (October 2018);
- Amendments to IAS1 and IAS8: Definition of Material (October 2018).

#### Transition to "IFRS15: Revenue from Contracts with Customers" of UniCredit group

IFRS15, effective starting from 1 January 2018, endorsed by the European Union with Regulation EU 2016/1905 of 22 September 2016 (published on 29 October 2016), modifies the previous set of international accounting principles and interpretations on revenue recognition and, in particular, IAS18.

IFRS15 provides for:

- two approaches for the revenue recognition ("point in time" or "over time") depending on the nature of the performance obligation;
- a new model for the analysis of the transactions ("Five steps model") focused on the transfer of control; and
- the request for a more detailed disclosure to be included in the explanatory notes to the financial statements.

The adoption of the new accounting standard could determine (i) the reclassification between lines of income statement, used for presenting revenues, (ii) a change in the timing recognition of such revenue, when the contract with the customer contains several performance obligation, that must be accounted for separately under the accounting standard, (iii) a different measure of the revenue in order to reflect their variability.

Based on the analysis performed, no major impacts have been detected by the adoption of IFRS15 on current economic and financial volumes.

#### Transition to "IFRS9: Financial Instruments" of UniCredit group

#### 1. Summary of impacts

As at 1 January 2018, UniCredit group has adopted the accounting standard "IFRS9: Financial instruments".

The adoption of the standard is the result of a long-time project aimed at creating reporting and risk monitoring methods, harmonised between Group's Legal Entities, that ensure compliance with the standard and at updating governance and monitoring processes in light of the new rules. This project was organised at Group level through specific work-streams:

- work-stream "Classification and Measurement" aimed at reviewing financial instruments classification in line with new IFRS9 criteria;
- work-stream "Impairment" aimed at developing and implementing models and methods for calculating impairment.

These work-streams go together with a specific activity aimed at adapting models and methods to the specific characteristics of Corporate & Investment Banking (CIB).

The entire project was developed actively involving Bank's structures, Board of Directors and Top Management.

The following should be noted with regard to the new accounting standard:

- has introduced significant changes in the rules for classifying and measuring financial instruments compared to IAS39.
- With reference to loans and debt securities, the classification and consequent measurement of these instruments is based on the "business model" and on the characteristics of the financial instrument cash flows (SPPI criterion Solely Payments of Principal and Interests).
- With reference to equity instruments, they will be classified as financial instruments at fair value, with differences recognised through profit or loss or in other comprehensive income. In the latter case, unlike the requirements of IAS39 for available-for-sale financial assets, IFRS9 no longer requires to recognise impairment losses and provides that, in the event of sale of the instrument, the profits and losses on disposal must be reclassified to other shareholders' equity reserve and not to profit or loss.
- Lastly, with reference to financial liabilities designated at fair value, it modified the accounting of "own credit risk", i.e. the changes in the value of liabilities at fair value that are due to fluctuations in their creditworthiness. According to the new standard, these changes must be recognised in an equity reserve, rather than in the income statement as per IAS39, thus eliminating a source of volatility in economic results;
- has introduced a new accounting model of impairment for credit exposures based on (i) an "expected losses" approach replacing the current one based on the recognition of "incurred losses" and (ii) the concept of "lifetime" expected loss;
- has introduced guidelines that clarify when financial instruments shall be written off by specifying that the write-off constitutes an event of accounting derecognition;
- has also modified the rules applicable to "hedge accounting" with regard to designating a hedging relationship and verifying its effectiveness with
  the aim of ensuring greater alignment between the accounting recognition of hedges and the underlying management rationale.
   The Group has exercised the option to continue applying the existing IAS39 hedge accounting requirements for all its hedging relationships until
  the IASB completes the project on accounting for macro-hedging.

The Group has decided to exploit the option provided by the accounting standard not to restate comparative figures of previous years, consequently, for UniCredit group, the first time adoption of the new standard is 1 January 2018.

UniCredit group's Balance Sheet as at 1 January 2018 is presented below, prepared in accordance with the mandatory format envisaged by the 5th update of Banca d'Italia Circular 262 issued on 22 December 2017.

Consolidated balance sheet	'( <del>-</del> '('	000)

Consolidated balance sheet	(€ 000)
	AMOUNTS AS AT
ASSETS	01.01.2018
10. Cash and cash balances	64,493,411
20. Financial assets at fair value through profit and loss:	101,810,077
a) Financial assets held for trading	74,665,851
b) Financial assets designated at fair value	4
c) Other financial assets mandatorily at fair value	27,144,222
30. Financial assets at fair value through other comprehensive income	100,636,410
40. Financial assets at amortised cost:	519,900,654
a) Loans and receivables with banks	71,134,306
b) Loans and receivables with customers	448,766,348
50. Hedging derivatives	3,431,070
60. Changes in fair value of portfolio hedged items (+/-)	2,600,594
70. Equity investments	6,211,911
80. Insurance reserves charged to reinsurers	-
90. Property, plant and equipment	8,623,778
100. Intangible assets	3,385,310
of which: goodwill	1,483,721
110. Tax assets:	12,848,869
a) Current	2,042,410
b) Deferred	10,806,459
120. Non-current assets and disposal groups classified as held for sale	1,110,780
130. Other assets	8,800,375
Total assets	833,853,239

continued: Consolidated balance sheet

(€ '000)

	AMOUNTS AS AT
LIABILITIES AND SHAREHOLDERS' EQUITY	01.01.2018
10. Financial liabilities at amortised cost:	684,189,854
a) Deposits from banks	123,234,090
b) Deposits from customers	462,895,261
c) Debt securities in issue	98,060,503
20. Financial liabilities held for trading	51,099,691
30. Financial liabilities designated at fair value	8,301,781
40. Hedging derivatives	3,567,846
50. Value adjustment of hedged financial liabilities (+/-)	3,046,609
60. Tax liabilities:	1,108,062
a) Current	644,439
b) Deferred	463,623
70. Liabilities referrable to disposal groups classified as held for sale	184,831
80. Other liabilities	14,808,680
90. Provision for employee severance pay	917,284
100. Provisions for risks and charges:	9,740,979
a) Committments and guarantees given	1,090,289
b) Post-retirement benefit obligations	4,522,188
c) Other provisions for risks and charges	4,128,502
110. Technical reserves	-
120. Valuation reserves	(4,650,811)
130. Redeemable shares	-
140. Equity instruments	4,610,073
150. Reserves	16,293,284
160. Share premium	13,399,799
170. Share capital	20,880,550
180. Treasury shares (-)	(2,695)
190. Minority shareholders' equity (+/-)	884,314
200. Profit (Loss) for the period (+/-)	5,473,108
Total Liabilities and Shareholders' Equity	833,853,239

The adoption of IFRS9 has determined:

- an overall negative effect on consolidated net equity for an amount of -€3,535,207 thousand, net of taxes calculated on 1 January 2018° (-€3,708,885 thousand gross of taxes);
- an overall negative effect on CET1 Ratio<sup>10</sup> fully loaded equal to -99 bps<sup>11</sup> (-104 bps<sup>12</sup> gross of taxes);
- the increase of loan loss provisions to an amount equal to €31,002,599 thousand.

In particular, this effect (-€3,535,207 thousand net of taxes and -€3,708,885 thousand gross of taxes) stems from:

- for an amount, net of the taxes, of -€303,977 thousand (-€339,948 thousand gross of taxes) from changes in the revaluation reserves reported in item "120. Valuation Reserve" which is attributable to instruments classified in item "30 Financial assets at fair value through other comprehensive income" and in item "30. Financial liabilities designated at fair value", for the component relating to the valuation of own creditworthiness;
- for an amount, net of the tax effect, of -€3,231,230 thousand, net of the taxes (-€3,368,937 thousand gross of taxes) from changes in item "150. Reserves" attributable to the effects of reclassification and measurement of financial instruments other than those reported in item "30. Financial assets at fair value through other comprehensive income" and to the calculation of impairment on on-balance-sheet and off-balance sheet exposures.

It should be noted that these impacts include negative effects, for an amount of €198,083 thousand, attributable to a joint venture that is valued according to the equity method for which adoption of IFRS9 resulted in a corresponding negative change in shareholders' equity. This investee was tested for impairment in previous years, pursuant to IAS36.

Since the impairment test carried out on 1 January 2018 confirmed its book value as at 31 December 2017, the negative impact from adoption of IFRS9 was offset by an increase for the same amount of its book value.

<sup>9</sup> In the current section "Transition to "IFRS9: Financial Instruments" of UniCredit group" the tax impacts shown are based on tax regulation existing as at 1 January 2018.

<sup>10</sup> UniCredit group has decided not to apply the IFRS9 transitional approach as reported in article 473a of the CRR. Therefore, the calculation of own funds, capital absorption, capital ratios and leverage fully reflects the

impact arising from the application of the IFRS9 principle.

11 Considering tax impact and FTA related effects on loans and Deferred Tax Assets Risk weighted assets

<sup>12</sup> Considering FTA related effects on loans Risk weighted assets.

### Consolidated financial statements | Notes to the consolidated accounts

### Part A - Accounting policies

Note that these final impacts are different from those preliminarily disclosed in the Consolidated Reports and Accounts as at 31 December 2017<sup>13</sup> mainly as a result of:

- the observation of market transactions occurred on a specific asset class of NPL loans that are included in Group NPL Strategy that has required the revision of prices, estimated through internal models, considered in the sale scenario for the measurement of non-performing exposures 14. This price adjustments has determined a negative FTA effect of €270.675 thousand, gross of taxes;
- the inclusion in the "NPL strategy" of an additional portfolio of non-performing exposures for an amount equal to their residual value after write-off recognition in light of:
- the Group strategy for the management of the non-performing loan portfolio that gives precedence to the deleveraging of such portfolio, as illustrated in the Multi-year Plan (MYP) communicated to the market in December 2017;
- the introduction by IFRS9 of specific guidance on write-off.

Note that the Group has developed specific guidelines on write-off aimed at granting the compliance with IFRS9 and the document "Guidance to banks on non-performing loans" issued by ECB.

Write-offs have determined a negative FTA effect of €802,763 thousand, gross of taxes<sup>15</sup>.

#### 2. Classification and measurement

As a result of the entry into force of the new accounting standard, the Group has reclassified financial assets and liabilities as at 1 January 2018 into the new envisaged categories.

In this regard, it should be noted that this classification is based on business model and characteristics of the contractual cash flows. The analysis of the business model was conducted by mapping the business areas that make up the Group and by allocating a specific business model, for IFRS9 purposes, to each of them.

In this regard, the business areas that make up the Group's banking portfolio have been assigned "held-to-collect" or "held-to-collect and sell" business models according to holding intentions and expected turnover of the financial instruments.

The business areas that make up the Group's trading portfolio have been assigned an "other" business model in order to reflect trading intentions.

For the purposes of classifying financial instruments in the new categories envisaged by IFRS9, the business model analysis must be complemented by an analysis of contractual flows ("SPPI Test").

In this regard, the Group has developed systems and processes to analyse the portfolio of debt securities and loans in place and assess whether the characteristics of contractual cash flows allow for measurement at amortised cost ("held-to-collect" portfolio) or at fair value with effect on other comprehensive income ("held-to-collect and sell" portfolio).

The analysis in question was carried out both by contract and by defining specific clusters based on the characteristics of the transactions and using a specific internally developed tool ("SPPI Tool") to analyse the contract features with respect to IFRS9 requirements, or by using external data providers.

#### 3. Impairment

The entry into force of the new accounting standard has required the developments of model aimed at calculating the amount of loan loss provisions on the basis of the expected credit loss.

The models developed are based on two main pillars:

- the allocation of credit exposures in the Stages 1, 2 and 3 as required by the standard (Stage Allocation);
- the calculation of the associated expected credit loss.

With reference to stage allocation the Group has developed a combination of relative and absolute elements aimed at granting the proper allocation of credit exposures in the different credit Stages. For additional information refer to Part E - Section 2 - 2.1 Credit risk.

With reference to the calculation of expected credit loss, Group models leverage on the Probability of Default ("PD"), Loss Given Default, ("LGD") and Exposure at Default ("EAD") used for regulatory purposes, with specific adjustments in order to ensure compliance with accounting rules. These adjustments are aimed, among other things, at introducing "point-in-time" adjustments to replace "through-the-cycle" adjustments required for regulatory purposes and including "forward looking" information.

<sup>13</sup> UniCredit group's Consolidated Reports and Accounts as at 31 December 2017, page 141: "[...] Overall adjustments to the carrying value of financial instruments due to IFRS9 transition will be accounted for through Equity as of 1 January 2018 and they will have an impact on fully loaded CET1 ratio, gross of tax effect, that can be preliminarily estimated in the range of -75bps which is equivalent to about -€2.8 billion. 14 Refer to the related paragraph of Part A - Section 16 - Other Information.

<sup>15</sup> Refer to the related paragraph of Part A - Section 16 - Other Information

With reference to the latter the Group has selected three macroeconomic scenarios to determine the forward looking component, a baseline scenario, a positive scenario and a negative scenario.

The baseline scenario is the main scenario and indeed is expected to be the one with the highest likelihood of occurrence. The positive and the negative scenario represent alternative occurrences, either better or worse when compared to the baseline scenario in terms of evolution of the economies of the countries where the Group operates.

- The Base Scenario ("Baseline") reflects the macroeconomic evolution expected from the Group and as such is coherent with the assumptions used by the Group in the planning processes. The Baseline Scenario foresees an economic growth stable and positive, both for the Eurozone and for the CEE countries, in a context where the interest rates in the Euro area are expected to be slightly growing even though they continue to be at historical low levels. Specifically, the annual growth of the real GDP for the Eurozone is foreseen at +1.8% for 2018 and +1.5% for 2019 (with Italy at +1.2% and +1.0% and Germany at +1.9% and +1.8%, respectively), while the foreseen growth for the CEE countries is +2.4% in 2018 and +2.2% in 2019. The Scenario implies that the 3 months Euribor stays negative for 2018 and comes back near zero in 2019;
- The Positive Scenario is based on the hypothesis that the positive economic growth of 2017 both at global level and at European level might consolidate even in 2018, sustained by the trend in the global commerce and by accommodating economic policies. This would imply, for the biggest European countries, a maximum phase of the economic cycle prolonged by an year, that would reflect in a bigger growth of the annual real GDP (with respect to the baseline scenario) of about 0.2%-0.5% both in 2018 and in 2019. Specifically, the annual growth of the real GDP for the Eurozone would grow to +2.3% for 2018 and +1.9% for 2019 (with Italy at +1.5% and +1.2% respectively) in a context of short term rates (3 months Euribor) still negatives or close to zero. The occurrence of such scenario, at the moment of its definition, is expected to be plausible and appropriate to quantify a better trend of the economy than the one assumed in the Baseline scenario;
- The Adverse Scenario reflects one of the scenarios used in the evaluation processes of the capital adequacy (ICAAP). In coherence with the ICAAP framework, the scenario has been chosen to represent one of the macroeconomic and financial risks that the Group foresees as most relevant in the context of the countries where the Group operates and for the Group's business activities. The scenario of Widespread Contagion is based on the hypothesis of intensification of political risks of the European Union, caused by an increased influence of populist parties in Italy, Germany and France alongside with, among others, the extension of tension between Spanish government and Catalonia Region. This context would lead to an increase of the risk premiums for different "asset class" and to a slowdown of the economic growth both of the Eurozone (lower of about 1.5 per year with respect to the baseline scenario, in terms of real GDP) and of CEE countries (lower of about 2. points percentage, respectively). Specifically, the annual growth of the GDP for the Eurozone would be +0.4% for 2018 and -0.1% for 2019 (with Italy to -0.2% and -1.1% respectively) in a context of rates in the short run (3 months Euribor) that would stay negative even in 2019, based on the hypothesis that the ECB would prolong in such a market context the liquidity support to markets. The likelihood of happening of such scenario, at the time of its definition, is foreseen probable and appropriate to quantify the adverse trend of the economy. In coherence with the scenario and with the magnitude of changes compared to the baseline scenario, it is assumed that the negative scenario is less likely than the positive scenario.

In addition the assessment of impaired exposures (Stage 3) considered sale scenarios whereas the Group's Non-Performing Asset Strategy foresees the sale on the market as a recovery method.

For additional information on the methods used for the calculation of expected loss refer to Part E - Section 2 - 2.1 Credit risk.

#### 4. Reclassifications performed as at 1 January 2018

The following tables summarise the reclassifications performed on Balance Sheet (Assets and Liabilities) based on IFRS9 initial application and 5th update of Banca d'Italia Circular 262.

Consolidated balance sheet (€ '000)

Consolidated balance sneet	(€ '000)  AMOUNTS AS AT				
ASSETS	12.31.2017	RECLASSIFICATION OF BALANCE SHEET VALUE ON 01.01.2018	CHANGE IN MEASUREMENT	OTHER CHANGES	01.01.2018
10. Cash and cash balances	64,493,411	-	-	-	64,493,411
20. Financial assets at fair value through profit or loss:		101,767,535	42,542	-	101,810,077
a) Financial assets held for trading		74,665,851	-	-	74,665,851
b) Financial assets designated at fair value		4	-	-	4
c) Other financial assets mandatorily at fair value		27,101,680	42,542	-	27,144,222
Financial assets held for trading (ex IAS39 Item N. 20)	74,685,890	(74,685,890)	-	-	
Financial assets at fair value through profit or loss (ex IAS39 Item N. 30)	22,073,343	(22,073,343)	-	-	
30. Financial assets at fair value through other comprehensive income		100,561,170	75,240	-	100,636,410
Available-for-sale financial assets (ex IAS39 Item N. 40)	104,101,031	(104,101,031)	-	-	-
40. Financial assets at amortised cost:		523,518,237	(3,617,583)	-	519,900,654
Held-to-maturity investments (ex IAS39 Item N. 50)	6,277,022	(6,277,022)	-	-	
Loans and receivables with banks (ex IAS39 Item N. 60)	70,982,743	(70,982,743)	-	-	
Loans and receivables with customers (ex IAS39 Item N. 70)	447,726,913	(447,726,913)	-	-	
50. Hedging derivatives	3,431,070	-	-	-	3,431,070
60. Changes in fair value of portfolio hedged items (+/-)	2,244,685	-	355,909	-	2,600,594
70. Equity investments	6,212,142	-	(231)	-	6,211,911
80. Insurance reserves charged to reinsurers	-	-	-	-	-
90. Property, plant and equipment	8,449,288	174,490	-	-	8,623,778
100. Intangible assets	3,385,310	-	-	-	3,385,310
of which: goodwill	1,483,721	-	-	-	1,483,721
110. Tax assets:	12,658,279	-	190,590	-	12,848,869
a) Current	2,039,696	-	2,714	-	2,042,410
b) Deferred	10,618,583	-	187,876	-	10,806,459
120. Non-current assets and disposal groups classified as held for sale	1,110,960		(180)		1,110,780
130. Other assets	8,957,637	(174,490)	-	17,228	8,800,375
Total assets	836,789,724				833,853,239

The amounts reported under "Other changes" are due to the application of IFRS9 by UniCredit S.p.A. foreign branches and roundings.

continued. Consolidated halance sheet

continued: Consolidated balance sheet	)′(€′′000′					
<u>.</u>	AMOUNTS AS AT					
LIABILITIES AND SHAREHOLDERS' EQUITY	12.31.2017 <sup>(*)</sup>	RECLASSIFICATION OF BALANCE SHEET VALUE ON 01.01.2018	CHANGE IN MEASUREMENT	OTHER CHANGES	01.01.2018	
10. Financial liabilities at amortised cost:		684,189,854	-	-	684,189,854	
a) Deposits from banks		123,234,090	-	-	123,234,090	
b) Deposits from customers		462,895,261	-	-	462,895,261	
c) Debt securities in issue		98,060,503	-	-	98,060,503	
Deposits from banks (ex IAS39 Item N. 10)	123,244,080	(123,244,080)	-	-		
Deposits from customers (ex IAS39 Item N. 20)	462,895,261	(462,895,261)	-	-		
Debt securities in issue (ex IAS39 Item N. 30)	98,602,632	(98,602,632)	-	-		
20. Financial liabilities held for trading	, ,	51,099,691	-	-	51,099,691	
Financial liabilities held for trading (ex IAS39 Item N. 40)	51,089,701	(51,089,701)	-	-		
30. Financial liabilities designated at fair value	, ,	8,246,682	55,099	-	8,301,781	
Financial liabilities at fair value through profit or loss (ex IAS 39 Item N. 50)	7,704,553	(7,704,553)	-	_		
40. Hedging derivatives	3,567,845	-	-	1	3,567,846	
50. Value adjustment of hedged financial liabilities (+/-)	3,041,990	-	4,619	-	3,046,609	
60. Tax liabilities:	1,092,905	-	15,157	-	1,108,062	
a) Current	651,263	-	(6,824)	-	644,439	
b) Deferred	441,642	-	21,981	-	463,623	
70. Liabilities associated with assets classified as held for sale	184,829	-	-	2	184,831	
80. Other liabilities	15,573,476	-	(782,024)	17,228	14,808,680	
90. Provision for employee severance pay	917,284	-	-	-	917,284	
100. Provisions for risks and charges:	8,650,468	-	1,090,511	-	9,740,979	
110. Technical reserves	-	-	-	-		
120. Valuation reserves	(4,327,092)	-	(323,719)	-	(4,650,811)	
130. Redeemable shares	-	-	-	-		
140. Equity instruments	4,610,073	-	-	-	4,610,073	
150. Reserves	19,296,907	-	(3,003,623)	-	16,293,284	
160. Share premium	13,399,799	-	-	-	13,399,799	
170. Share capital	20,880,550	-	-	-	20,880,550	
180. Treasury shares (-)	(2,695)	-	-	-	(2,695)	
190. Minority shareholders' equity (+/-)	894,083	-	(9,769)	-	884,314	
200. Profit (Loss) for the period (+/-)	5,473,075	-	-	33	5,473,108	
Total liabilities and shareholders' equity	836,789,724				833,853,239	

Note:
(\*) Note that the amounts presented in column "12.31.2017" for the categories "Financial liabilities held for trading (ex IAS39 Item 40)" and "Financial liabilities at fair value through profit or loss (ex IAS39 Item 50)" differ from those published in UniCredit group's Consolidated Reports and Accounts as at 31 December 2017 as a result of a reclassification of deposit certificates for an amount of €4.694.024 thousand in order to grant the homogeneous classification of this type of liabilities within the Group.

The amounts reported under "Other changes" are due to the application of IFRS9 by UniCredit S.p.A. foreign branches and roundings.

#### 4.1 Reclassification of financial instruments performed as at 1 January 2018

With reference to the reclassifications of financial instruments in application of the new accounting standard, the following tables show separately for financial assets and liabilities:

- a) the portfolio under IAS39 and the related closing balance as at 31 December 2017;
- b) the reclassification of this balance in the various IFRS9 portfolios;
- c) the effects from application of the measurement criteria envisaged by IFRS9;
- d) the opening IFRS9 balance as at 1 January 2018.

#### Reclassification of financial assets

#### Legend

A: Reclassification of former IAS39 book value

**B:** Change in measurement

C: New book value as per IFRS9

IAS39 CATEGORY		NEW IFRS9 CATEGORY								
	BOOK VALUE AT 12.31.2017	VALUE AT FINANCIAL ASSETS HELD FOR TRADING 12.31.2017			FINANCIAL ASSETS DESIGNATED AT FAIR VALUE					
	IAS39	Α	В	С	Α	В	С			
Financial assets held for trading	74,685,890	74,665,851	-	74,665,851	-	-	-			
Financial assets at Fair Value through profit or loss	22,073,343	-	-	-	4	-	4			
Available for sale financial assets	104,101,031	-	-	-	-	-	-			
Held to Maturity Investments	6,277,022	-	-	-	-	-	-			
Loans to Banks	70,982,743	-	-	-	-	-	-			
Loans to Customers	447,726,913	-	-	-	-	-	-			
IFRS9 Total	•	•	74,665,851	4						

(€ '000)

IAS39 CATEGORY		NEW IFRS9 CATEGORY								
	BOOK VALUE AT 12.31.2017  FINANCIAL ASSETS MANDATORY AT FAIR VALUE			FINANCIAL ASSETS AT FAIR VALUE THROUGH OTHER COMPREHENSIVE INCOME						
	IAS39	Α	В	С	Α	В	С			
Financial assets held for trading	74,685,890	4,202		4,202	15,837	-	15,837			
Financial assets at Fair Value through profit or loss	22,073,343	22,073,339		22,073,339						
Available for sale financial assets	104,101,031	1,719,442	46,365	1,765,807	99,984,921	23,967	100,008,888			
Held to Maturity Investments	6,277,022	747,692	12,323	760,015	431,425	17,240	448,665			
Loans to Banks	70,982,743	395,299	17,892	413,191	128,987	34,033	163,020			
Loans to Customers	447,726,913	2,161,706	(34,038)	2,127,668	-	-	-			
IFRS9 Total			27,144,222	100,636,410						

(**€** '000)

IAS39 CATEGORY		NEW IFRS9 CATEGORY								
	BOOK VALUE AT 12.31.2017	FINANCIAL A	ASSETS AT AMOR	TOTAL						
	IAS39	Α	В	С	Α	В	С			
Financial assets held for trading	74,685,890	-	1	1	74,685,890	-	74,685,890			
Financial assets at Fair Value through profit or loss	22,073,343	-	-	-	22,073,343	-	22,073,343			
Available for sale financial assets	104,101,031	2,396,668	(331,536)	2,065,132	104,101,031	(261,204)	103,839,827			
Held to Maturity Investments	6,277,022	5,097,905	(3,043)	5,094,862	6,277,022	26,520	6,303,542			
Loans to Banks	70,982,743	70,458,457	(4,118)	70,454,339	70,982,743	47,807	71,030,550			
Loans to Customers	447,726,913	445,565,207	(3,278,886)	442,286,321	447,726,913	(3,312,924)	444,413,989			
IFRS9 Total	519,900,654									

The reclassification of financial assets shows:

- with reference to financial assets previously classified under item "20. Financial assets held for trading" and "30. Financial assets at fair value through profit or loss" their almost complete classification in the analogous categories foreseen by IFRS9.It must be noted that the execution of the SPPI Test has required embedded derivatives (€15,837 thousand) previously bifurcated and classified in financial assets held for trading according to IAS39 rules, to be re-conducted in the host instrument classification category;
- with reference financial assets previously classified under item "40. Available-for-sale-financial assets":
- the almost complete reclassification of debt securities (€101,101,315 thousand) in item "30. Financial assets at fair value through other comprehensive income" (€98,099,003 thousand). The remaining part was reclassified under item "20. c) Other financial assets mandatorily at fair value" or in item "40. Financial assets at amortised cost" due to the characteristics of cash flows, which do not allow for classification as Financial assets at fair value through other comprehensive income despite a "held to collect and sell" business model or to better reflect the "held to collect" business model associated with these financial instruments;
- With reference to the reclassifications to financial assets at amortised cost, it should be noted that this transfer had a negative effect of -€331,571 thousand due to the simultaneous reversal of previously recognised revaluation reserves and the recognition of impairment on these
- the classification of equity instruments (€2,254,426 thousand) in item "30. Financial assets at fair value through other comprehensive income" (€1,901,753 thousand) given the nature of the relationship and/or the characteristics of the instrument. The remaining part was classified under item "20.c) Other financial assets mandatorily at fair value". In this case the revaluation reserve have been reclassified in item "150. Reserves". Note that, as a result of IFRS9 that does no longer allow to measure equity instrument at cost when their fair value is deemed not to be reliable, revaluation effects for €75,590 thousand were recognised. These effects have been recognised either in time "120. Valuation Reserve" or in item "150. Reserves" depending on the classification category;
- the classification of units in investment funds (€726,245 thousand) in item "20.c) Other financial assets mandatorily at fair value" also due to regulatory clarifications according to which these instruments cannot be considered as equity instruments with consequent recognition of the related revaluation reserves recognised under IAS39 in item "150. Reserves";
- the reclassification of loans (€19,045 thousand) in item "40. Financial assets at amortised cost" in order to better reflect the "held to collect" business model associated with these financial instruments;
- with reference to financial assets previously classified under item "50. Financial assets held to maturity", consisting exclusively of debt securities (€6,277,022 thousand), they were mainly classified under item "40. Financial assets at amortised cost" (€5,097,905 thousand). This reclassification had a negative effect of -€3,043 thousand due to application of the new impairment rules. The remaining part of the portfolio was reclassified in item "20.c) Other financial assets mandatorily at fair value" (€747,692 thousand) following failure of the SPPI test or in item "30. Financial assets at fair value through other comprehensive income" (€431,425 thousand) to reflect the changed business model. The necessary re-measurement of these positions at fair value had positive balance sheet effects of €29,563 thousand;
- with reference to financial assets previously classified under item "60. Loans and receivables with banks" (€70,982,743 thousand) consisting of both loans and debt securities, they were almost entirely classified (€70,458,457 thousand) under item "40. Financial assets at amortised cost". This reclassification had a negative effect of €4,118 thousand due to application of the new impairment rules. The remaining part has been reclassified in item "20.c) Other financial assets mandatorily measured at fair value" due to the characteristics of the cash flows or, as regards debt securities, in item "30. Financial assets at fair value through other comprehensive" income to reflect the changed business model associated with these positions.
- These reclassifications had a positive impact on shareholders' equity of €51,925 thousand arising from fair value measurement;
- with reference to financial assets previously classified under item "70. Loans and receivables with customers" (€447,726,913 thousand) consisting of both loans and debt securities, they were almost entirely classified (€445,565,207 thousand) under item "40. Financial assets at amortised cost". This reclassification had a negative effect of €3,278,886 thousand due to application of the new impairment rules.
- The remaining part has been reclassified in item "20.c) Other financial assets mandatorily at fair value" (€2.161,706 thousand) due to the characteristics of the cash flows. These reclassifications had a positive impact on shareholders' equity of €34,038 thousand arising from fair value

As regards financial assets reclassified in item "30. Financial assets at fair value through other comprehensive income", it should be noted that the table does not include the effects from application of impairment rules on these instruments.

These effects, however, do not have an impact on shareholders' equity since, according to the rules of the standard, the impairment leads to recognition upon first application of a negative reserve in item "150. Reserves" which is offset by an increase of equal amount in item "120. Valuation reserves".

The following table focuses on the reclassification from "Available-for-sale-financial assets", according to IAS39, to "Financial assets at amortised cost", according to IFRS9", in order to represent, both for debt securities and loans, the carrying value as at 31 December 2018, Fair Value that would have been accounted for at the same date in case of no reclassification in FTA and the consequent changes in Fair Value that would have been recognised in the period.

(€ '000)

	ACCOUNTING PORTFOLIO UNDER IAS39	ACCOUNTING PORTFOLIO UNDER IFRS9	CARRYING AMOUNT AS AT	FAIR VALUE AS AT	FAIR VALUE GAINS OR LOSSES ABSENT RECLASSIFICATION
INSTRUMENTS TYPE			12.31.2018	12.31.2018	
Financial Assets reclassified from Available for sale (AFS) to Financial Assets at amortized cost					
Debt securities	AFS	AC	1,640,110	1,843,660	(73,993)
2. Loans	AFS	AC	14,824	14,568	(256)
Total			1,654,934	1,858,228	(74,249)

#### Reclassification of financial liabilities<sup>16</sup>

A: Reclassification of former IAS39 book value

B: Change in measurement

C: New IFRS9 book value

(€ '000)

IAS39 CATEGORY	NEW IFRS9 CATEGORY							
BOOK VALUE AT 12.31.2017		-	BILITIES AT AMO POSITS FROM BAI		FINANCIAL LIABILITIES AT AMORTIZED COST - DEPOSITS FROM CUSTOMERS			
	IAS39	Α	В	С	Α	В	С	
Deposits from banks	123,244,080	123,234,090	•	123,234,090	-	-	-	
Deposits from customers	462,895,261	-	•	-	462,895,261	-	462,895,261	
Debt securities in issue	98,602,632	-	•	-	-	-	-	
Financial liabilities held for trading	51,089,701	-	•	-	-	-	-	
Financial liabilities at fair value through p&I	7,704,553			-	-	-		
IFRS9 total	123,234,090			462,895,261				

IAS39 CATEGORY		NEW IFRS9 CATEGORY (€ 000)							
BOOK VALUE AT 12.31.2017			BILITIES AT AMO		FINANCIAL LIABILITIES HELD FOR TRADING				
	IAS39	Α	В	С	Α	В	С		
Deposits from banks	123,244,080	-	-	-	9,990	-	9,990		
Deposits from customers	462,895,261	-	-	-	-	-	-		
Debt securities in issue	98,602,632	98,060,503	-	98,060,503	-	-	-		
Financial liabilities held for trading	51,089,701	-	-	-	51,089,701	-	51,089,701		
Financial liabilities at fair value through p&l	7,704,553	-	-	-	-	-	-		
IFRS9 total			98,060,503	51,099,691					

<sup>16</sup> Note that the amounts presented in column "Book value as at 31 December 2017 IAS39" for the categories "Financial liabilities held for trading" and "Financial liabilities at fair value through profit or loss" differ from those published in UniCredit group's Consolidated Reports and Accounts as at 31 December 2017 as a result of a reclassification of deposit certificates for an amount of €4.694.024 thousand in order to grant the homogeneous

classification of this type of liabilities within the Group.
As at 1 January 2018 the related accumulated changes in FV from the issuance date, related to changes in own credit risk, have been accounted for under item "120. Valuation reserves" with a corresponding effect under item "150. Reserves" for an amount equal to -€21,427 thousand.

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IAS39 CATEGORY		NEW IFRS9 CATEGORY							
BOOK VALUE AT 12.31.2017			BILITIES DESIGN		TOTAL				
	IAS39	Α	В	С	Α	В	С		
Deposits from banks	123,244,080	-	-	-	123,244,080	-	123,244,080		
Deposits from customers	462,895,261	-	-	-	462,895,261	1	462,895,261		
Debt securities in issue	98,602,632	542,129	55,099	597,228	98,602,632	55,099	98,657,731		
Financial liabilities held for trading	51,089,701	-	-	-	51,089,701	1	51,089,701		
Financial liabilities at fair value through p&l	7,704,553	7,704,553	-	7,704,553	7,704,553	-	7,704,553		
IFRS9 total		•	8,301,781			•			

The reclassification of financial liabilities highlights a substantial continuity of the classifications compared to those applied according to IAS39, taking also into account the change of the name of the various categories following the implementation of the 5th update of Circular 262. As regards financial liabilities recorded in item "30. Financial liabilities designated at fair value", the cumulative fair value changes deriving from changes in own creditworthiness as of the issue date have been reported in item "120. Valuation reserves" in application of the rules established by IFRS9.

As regards the financial liabilities previously recorded in item "50. Financial liabilities at fair value", the application of this rule does not affect the shareholders' equity but leads to a transfer between item "150. Reserves" and item "120. Valuation reserves".

#### 4.2 Loan Loss Provisions

With reference to impairment, the following table shows, as at 1 January 2018, the gross exposure and value adjustments broken down by accounting portfolio and by classification stage.

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	G	ROSS AMOUNT		LOA	IN LOSS PROVIS	SIONS	NET EXPOSURE			
	<b>S</b> 1	S2	S3	<b>S1</b>	S2	S3	<b>S</b> 1	S2	S3	
Item 30. Financial assets at fair value through other comprehensive income	98,145,268	593,530		(18,698)	(9,340)	-	98,126,570	584,190		
- Debt securities	98,145,268	593,530	1	(18,698)	(9,340)	-	98,126,570	584,190	-	
- Loans and advances with banks	i	•	•	•		-	i	•	-	
- Loans and advances with customers					-	-	,	-	-	
Item 40. Financial assets measured at										
amortized cost	454,187,232	49,966,237	45,631,457	(1,029,621)	(1,793,842)	(27,060,809)	453,157,611	48,172,395	18,570,648	
<ul> <li>Debt securities</li> </ul>	16,821,949	329,959	79,735	(14,671)	(49,590)	(20,635)	16,807,278	280,369	59,100	
- Loans and advances with banks	67,262,774	1,458,492	53,676	(21,864)	(5,532)	(48,336)	67,240,910	1,452,960	5,340	
- Loans and advances with customers	370,102,509	48,177,786	45,498,046	(993,086)	(1,738,720)	(26,991,838)	369,109,423	46,439,066	18,506,208	

The amount of loan loss provision on commitments and guarantees given amount to €1,090,289 thousand as reported in the Balance sheet Liabilities in item "100. Provisions for risks and charges: a) commitments and guarantees given".

With reference to impairment on cash exposures the following tables show:

- a) the portfolio under IAS39 and the related closing balance as at 31 December 2017;
- b) the reclassification of this balance in the various IFRS9 portfolios;
- c) the effects from application of the measurement criteria envisaged by IFRS9;
- d) the opening IFRS9 balance as at 1 January 2018.

(€ '000) PERFORMING NON PERFORMING TOTAL **CUMULATED WRITEDOWNS CUMULATED WRITEDOWNS CUMULATED WRITEDOWNS** (EX IAS39) (EX IAS39) (EX IAS39) **IAS39 CATEGORY** 20. Financial assets held for 30. Financial assets at fair value through profit or loss 40. Financial assets available for sale 24,750 24,750 50. Held to maturity 1,120 1,120 investments 60. Loans and receivables with 25,293 50,283 75,576 70. Loans and receivables with 2,014,712 27,240,342 29,255,054 customers Total 2,040,005 27,316,495 29,356,500

	(€ '000)											
					PERFORMING							
	FINANCIAL ASSETS MANDATORY AT FAIR VALUE				ASSETS AT FV OMPREHENSIV		FINANCIAL ASSETS MEASURED AT AMORTIZED COST					
IAS39 CATEGORY	CUMULATED WRITEDOWNS (EX IAS39)	CHANGE IN MEASUREMENT	CUMULATED WRITEDOWNS (EX IFRS9)	CUMULATED WRITEDOWNS (EX IAS39)	CHANGE IN MEASUREMENT	CUMULATED WRITEDOWNS (EX IFRS9)	CUMULATED WRITEDOWNS (EX IAS39)	CHANGE IN MEASUREMENT	CUMULATED WRITEDOWNS (EX IFRS9)			
20. Financial assets held for trading	_	-	-	-	_	_	-	_	-			
30. Financial assets at fair value through profit or loss	-	-	-	-	-	-	-	-	-			
40. Financial assets available for sale	-	-	-	-	28,038	28,038	-	3,222	3,222			
50. Held to maturity investments	-	-	-	•	-	-		2,575	2,575			
60. Loans and receivables with banks	-	-	-	•	-	-	25,293	(27,056)	(1,763)			
70. Loans and receivables with customers	3,777	(3,777)	-	-	-	-	2,010,935	808,494	2,819,429			
Total	3,777	(3,777)	-	-	28,038	28,038	2,036,228	787,235	2,823,463			

									(€ '000)
		NON PERFORMING							
	FINANCIAL ASSETS MANDATORY AT FAIR VALUE			FINANCIAL ASSETS AT FV THROUGH OTHER COMPREHENSIVE INCOME			FINANCIAL ASSETS MEASURED AT AMORTIZED COST		
IAS39 CATEGORY	CUMULATED WRITEDOWNS (EX IAS39)	CHANGE IN MEASUREMENT	CUMULATED WRITEDOWNS (EX IFRS9)	CUMULATED WRITEDOWNS (EX IAS39)	CHANGE IN MEASUREMENT	CUMULATED WRITEDOWNS (EX IFRS9)	CUMULATED WRITEDOWNS (EX IAS39)	CHANGE IN MEASUREMENT	CUMULATED WRITEDOWNS (EX IFRS9)
20. Financial assets held for trading	-	-	-	-	-	-	_	-	_
30. Financial assets at fair value through profit or loss	-	-	-	-	-	-	-	-	-
40. Financial assets available for sale	20,042	(20,042)	-	42	(42)	-	4,666	-	4,666
50. Held to maturity investments	-	-	-	-	-	-	1,120	-	1,120
60. Loans and receivables with banks	2,904	(2,904)	-	-	-	-	47,379	(320)	47,059

With reference to impairment off-balance exposures the following table show:

129,638

152,584

(129,638)

(152,584)

a) the closing balance as at 31 December 2017;

70. Loans and receivables with

customers

Total

- b) the effects from application of the measurement criteria envisaged by IFRS9;
- c) the opening IFRS9 balance as at 1 January 2018.

								(€ '000)
		PERFORMING		N	ON PERFORMIN	G	TOTAL	
IAS39 CATEGORY	CUMULATED WRITEDOWNS (EX IAS39)	CHANGE IN MEASUREMENT	CUMULATED WRITEDOWNS (EX IFRS9)	(EX IAS39)	CHANGE IN MEASUREMENT	CUMULATED WRITEDOWNS (EX IFRS9)	(EX IAS39)	CUMULATED WRITEDOWNS (EX IFRS9)
Off-balance sheet exposures	124,703	172,351	297,054	625,540	167,695	793,235	750,243	1,090,289

42

(42)

Note that the item "change in measurement" includes, in addition to the effects deriving from the adoption of new IFRS9 loan loss provision calculation rules, the impacts linked to the reversal of penalty interest from loan loss provisions as requested by the 5th update of Banca d'Italia Circular 262, the impact of write-off of some credit exposures included in the NPL strategy and the impact coming from the reclassification of some exposures to portfolio evaluated at fair value through profit or loss.

27,110,704

27,163,869

(102,740)

(103,060)

27,007,964

27,060,809

4.3 Further reclassifications carried out as at 1 January 2018 in compliance with IFRS9 and the 5th update of Circular 262 The widespread impact of the introduction of the IFRS9 principle is further demonstrated by the fact that the impacts arising from its adoption have determined effects not only on the single financial asset and liabilities but also on other items relating to the latter. In this regard the following should be noted:

- the item "Changes in fair value of portfolio hedged items" (assets and liabilities) that as at 31 December 2017 respectively amounted to €2,244.685 thousand and €3,041,990 thousand turn to €2,600,594 thousand and €3,046,609 thousand. Those differences relate to the reclassification of assets and liabilities subject to "macro-hedging" relationship in item "20.c) Other financial assets mandatorily at fair value" with their consequent exclusion from hedging relationship;
- the item "Equity investments", that as at 31 December 2017 amounted to €6,212,142 thousand now amount to €6,211,911 thousand due to the first application of IFRS9 by subsidiaries measured using the Equity method;
- the item "Non-current assets and disposal groups classified as held for sale" and associated liabilities that as at 31 December 2017 respectively amounted to €1,110,960 thousand and €184,829 thousand now amount to €1,110,780 thousand and €184,831 thousand due to the application of IFRS9 by Legal Entities Held for Sale whose assets and liabilities have been reported in the abovementioned items according to IFRS5;
- tax assets and liabilities that as at 31 December 2017 amounted respectively to €12,658,279 thousand and €1,092,905 thousand now amount to €12,848,869 thousand and 1,108,062 thousand as a result of tax effects on the accounting changes resulting from IFRS9 application;
- the other assets, which amounted to €8.957.637 thousand as at 31 December 2017, amount to €8.800.375 thousand due to both the application of 5th update of Circular 262 which clarified that tangible assets accounted for in accordance with the provisions of IAS2 must be recorded in item "90. Tangible assets" rather than in item "Other Assets" and the application of IFRS9 by UniCredit S.p.A. foreign branches.
- the other liabilities, which amounted to €15.573.476 thousand as at 31 December 2017, becomes equal to €14.808.680 thousand due to both the application of the 5th update of Circular 262 which clarified that provisions for off-balance sheet exposures must be shown in item "100. Provisions for risks and charges" rather than in item "Other liabilities" and the application of IFRS9 by UniCredit S.p.A. foreign branches.

#### Approval of 2019 Budgetary law and consequent effects on deferred taxes related to IFRS9 adoption

Starting from 1 January 2018, the new accounting standard IFRS9 which deals with the recognition and measurement of Financial instruments has been applied for the preparation of Financial statements. The adoption of the new accounting standard has determined, among other effects, an increase in Loan Loss Provisions (LLPs) whose economic effects have been recognized as a reduction of 1 January 2018 net equity (First Time Adoption - FTA<sup>17</sup>).

At the same date, UniCredit S.p.A. has not recognised IRAP and IRES tax assets related to the mentioned LLPs because the tax rule applicable at the time required the full deductibility in 2018 and, absent a sufficient taxable income, the sustainability test showed the inability to recover the IRES deferred tax assets associated with tax losses carried forward.

The new 2019 Budgetary Law approved in December 2018 envisaged the deductibility of LLPs recognized in FTA on a 10 years period (1/10 in 2018 and 9/10 in future periods up to 2027), for both IRES and IRAP purposes. This circumstance has determined the transformation of these DTAs from tax assets related to tax losses carried forward to tax assets related to temporary differences (IRES and IRAP) and, consequently, their recognition in financial statements for an amount determined through the sustainability test carried out coherently with the new tax rules.

Recognition of these DTAs has required an in-depth analysis by the management so to assess the proper accounting treatment, given the absence of specific indications by IAS12 on their recognition against equity or against P&L.

On this matter, which pertains to a strict representation issue not involving recognition nor measurement topics, the management:

- has performed technical analysis, also considering the content of the Document issued by Banca d'Italia, Consob and ISVAP (now IVASS) on 21 February 2008 concerning the application of IAS/IFRS (in particular the Document was issued so to clarify the accounting treatment of negative changes in DTA related to the first time adoption of IAS/IFRS and resulting from the change in IRES and IRAP tax rates set by 2008 Budgetary Law);
- has concluded that the content of the mentioned Document is applicable also to the present case absent further indications by IFRS IC (Interpretation Commitments) or changes by IASB (International Accounting Standard Board).

<sup>17</sup> Refer to Part A - Accounting policies - Section 5 Other matters - "Transition to IFRS9: Financial Instruments of UniCredit group" for an explanation of the effects arising from the first time adoption of IFRS9:

In conclusion, DTAs related to the first time adoption of IFRS9, have been recognised against P&L for an amount of €871 million. As a result, also considering the impact of IRAP current taxes for €16 million, the net profit for 2018 is equal to €3,892 million (€1,727million in the fourth quarter of 2018).

In case these DTAs were recognised against equity, the net profit for 2018 would have been equal to €3,006 million (€840 million in the fourth quarter of 2018); 20% of rectified net profit (3,006 million) is subject to proposal of dividend distribution to UniCredit Shareholders' Meeting. Lastly note that the choice to recognise these DTAs against equity, instead against P&L as happened, would have not determined different effects on the overall equity capital of the Bank.

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The Parent Company Accounts and the Consolidated Accounts as at 31 December 2018 are audited by Deloitte & Touche S.p.A. pursuant to Legislative Decree No.39 of 27 January 2010 and to the resolution passed by the Shareholders' Meeting on 11 May 2012.

UniCredit group prepared and published within the time limits set by law and pursuant to the requirements of Consob, the Consolidated First Half Financial Report as at 30 June 2018, subject to limited scope audit, as well as the Consolidated Interim Reports as at 31 March and 30 September 2018, both as Press Releases.

The Parent company accounts and the Consolidated accounts as at 31 December 2018 has been approved by the Board of Directors' meeting of 6 February 2019, which authorised its disclosure to the public, also pursuant to IAS10.

The whole document is filed in the competent offices and entities as required by law.

### A.2 - Main items of the accounts

### 1 - Financial assets at fair value through profit or loss

#### a) Financial assets held for trading

A financial asset is s classified as held for trading if it is:

- acquired or incurred principally for the purpose of selling or repurchasing it in the short term;
- part of a portfolio of identified financial instruments that are managed together and for which there is evidence of a recent actual pattern of short-term profit-taking;
- a derivative (except for derivatives which constitute financial guarantees, and derivatives designated as hedging instruments).

Like other financial instruments, on initial recognition, at settlement date, a held-for-trading financial asset is measured at its fair value, usually equal to the amount paid, excluding transaction costs and income, which are recognised in profit and loss even when directly attributable to the financial assets. Held for Trading are recognised at trade date.

After initial recognition these financial assets are measured at their fair value through profit or loss.

A gain or loss arising from sale or redemption or a change in the fair value of a HfT financial asset is recognised in profit or loss in item "80. Net gains (losses) on trading", including gains or losses related to derivative contracts that are linked to assets and/or liabilities designated at fair value and other financial assets mandatorily at fair value. If the fair value of a financial instrument falls below zero, which may happen with derivative contracts, it is recognised in item "20. Financial liabilities held for trading".

A derivative is a financial instrument or other contract that has all three of the following characteristics:

- its value changes in response to the change in a specified interest rate, financial instrument price, commodity price, foreign exchange rate, index of prices or rates, credit rating or credit index, or other variable (usually called the "underlying") provided that in case of non-financial variable, this is not specific of one of the parties to the contract;
- it requires no initial net investment or an initial net investment that is smaller than would be required for other types of contracts that would be expected to have a similar response to changes in market factors;
- it is settled at a future date.

An embedded derivative is a component of a hybrid (combined) instrument that also includes a non-derivative host contract, with the effect that some of the cash flows of the combined instrument vary in a way similar to a stand-alone derivative.

An embedded derivative is separated from financial liabilities other than those measured at fair value through profit or loss and from non-financial instruments, and is recognised as a derivative, if:

- the economic characteristics and risks of the embedded derivative are not closely relating to those of the host contract;
- a separate instrument with the same terms as the embedded derivative would meet the definition of a derivative; and
- the hybrid (combined) instrument is not measured entirely at fair value through profit or loss.

When an embedded derivative is separated, the host contract is accounted for according to its accounting classification.

#### b) Financial assets designated at fair value through profit or loss

A non-derivative financial asset can be designated at fair value if the abovementioned designation avoids accounting mismatches that arise from measuring assets and associated liabilities according to different measurement criteria.

These assets are accounted for alike "Financial assets held for trading" however gains and losses, whether realised or unrealised, are recognised in item "110. Gains (Losses) on financial assets/liabilities at fair value through profit or loss - a) financial assets/liabilities designated at fair value"; such item also includes changes in fair value on "financial liabilities designated at fair value" linked to own credit risk, if such a designation creates or increases an accounting mismatch in P&L according to IFRS9.

#### c) Other financial assets mandatorily at fair value

A financial asset is classified as financial asset mandatorily at fair value if it does not meet the conditions, in terms of business model or cash flow characteristics, for being measured at amortised cost or at fair value through other comprehensive income. Specifically, the following assets have been classified in this portfolio:

- debt instruments, securities and loans for which the business model is neither held to collect nor held to collect and sell but which are not part of the trading book;
- debt instruments, securities and loans with cash flows that are not solely payment of principal and interest;
- units in investment funds:
- equity instruments not held for trading for which the Group does not apply the option granted by the standard of valuing these instruments at fair value through other comprehensive income.

These assets are accounted for alike "Financial assets held for trading", however gains and losses, whether realised or unrealised, are recognised in item "110. Gains (Losses) on financial assets/liabilities at fair value through profit or loss - b) Other financial assets mandatorily at fair value".

### 2 - Financial assets at fair value through other comprehensive income

A financial asset is classified at fair value through other comprehensive income if:

- its business model is held to collect and sell;
- its cash flows are solely the payment of principal and interest.

This category also includes equity instruments not held for trading for which the Group applies the option granted by the standard of valuing the instruments at fair value through other comprehensive income.

On initial recognition, at settlement date, a financial assets is measured at fair value, which is usually equal to the consideration paid, plus transaction costs and revenues directly attributable to the instrument.

After initial recognition, the interests accrued on interest-bearing instruments are recorded in the income statement according to the amortised cost criterion in item "10. Interest income and similar revenues" if positive, or in item 20. "Interest expenses and similar charges" if negative.

The gains and losses arising from changes in fair value are recognised in the Statement of other comprehensive income and reported under item "120. Valuation reserves" in shareholders' equity.

These instruments are tested for impairment as illustrated in the specific section 16 - Other Information - Impairment.

Impairment losses are recorded in the income statement in item "130. Net losses/recoveries on credit impairment relating to: b) financial assets at fair value through other comprehensive income" with contra-entry in the statement of other comprehensive income and also reported under item "120. Valuation reserves" in shareholders' equity.

In the event of disposal, the accumulated profits and losses are recorded in the income statement in item "100. Gains (losses) on disposal and repurchase of: b) financial assets at fair value through other comprehensive income".

Amounts deriving from financial assets carrying amount adjustment, gross of cumulated write-downs, in order to reflect modifications on contractual cash flows that do not give rise to accounting derecognition, are recognised in P&L in item "140. Gains/losses from contractual changes with no cancellations"; such line does not include the impact of contractual modifications on the amount of expected loss recognised in item "130. Net losses/recoveries on credit impairment relating to: b) financial assets at fair value through other comprehensive income".

Such item can also include on-balance credit exposures which are already non-performing on initial recognition. These exposures are qualified as "Purchased Originated Credit Impaired - POCI".

The amortised cost and the interest income generated by these assets are calculated by considering, in the estimate of future cash flows, the expected credit losses over the entire residual duration of the asset.

This expected credit loss is subject to periodic review thus determining the recognition of impairment or write-backs.

For further information on "Purchased Originated Credit Impaired" assets see Part E - Section 1 - Credit risk (Company Financial Statements). Same information is also provided in Part E - Section 2 - Risks of the prudential consolidated - 2.1 Credit risk.

With regard to equity instruments, the gains and losses arising from changes in fair value are recognised in the Statement of other comprehensive income and reported under item "120. Valuation reserves" in shareholders' equity.

In the event of disposal, the accumulated profits and losses are recorded in item "150. Reserves".

In accordance with the provisions of IFRS9, no impairment losses on equity instruments are recognised in the income statement. Only dividends are recognised in P&L within item "70. Dividend income and similar revenues".

#### 3 - Financial assets at amortised cost

A financial asset is classified as financial asset measured at amortised cost if:

- its business model is held to collect;
- its cash flows are solely the payment of principal and interest.

These items also include the net value of finance leases of assets under construction or awaiting lease, provided the leases have the characteristics of contracts entailing the transfer of risk.

On initial recognition, at settlement date, financial assets at amortised cost are measured at fair value, which is usually equal to the consideration paid, plus transaction costs and income directly attributable to the instrument.

After initial recognition at fair value, these assets are measured at amortised cost which requires the recognition of interest on an accrual basis by using the effective interest rate method over the term of the loan. Such interest is recognised in item "10. Interest income and similar revenues" if positive or in item "20. Interest expenses and similar charges" if negative.

The amount of financial assets at amortised cost is adjusted in order to take into account impairment losses arising from valuation process as illustrated in the specific section 16 - Other information - Impairment.

Impairment losses are recorded in the income statement, in item "130. Net losses/recoveries on credit impairment relating to: a) financial assets at amortised cost".

In the event of disposal, the accumulated profits and losses are recorded in the income statement in item "100. Gains (Losses) on disposal and repurchase of: a) financial assets at amortised cost".

Amounts deriving from financial assets carrying amount adjustment, gross of cumulated write-downs, in order to reflect modifications on contractual cash flows that do not give rise to accounting derecognition, are recognised in P&L in item "140. Gains/Losses from contractual changes with no cancellations"; such line does not include the impact of contractual modifications on the amount of expected loss recognised in item "130. Net losses/recoveries on credit impairment relating to: a) financial assets at amortised cost".

Such item can also include on-balance credit exposures which are already non-performing on initial recognition. These exposures are qualified as "Purchased Originated Credit Impaired - POCI".

The amortised cost and the interest income generated by these assets are calculated by considering, in the estimate of future cash flows, the expected credit losses over the entire residual duration of the asset.

This expected credit loss is subject to periodic review thus determining the recognition of impairment or write-backs.

For further information on "Purchased Originated Credit Impaired" assets see Part E - Section 1 - Credit risk (Company Financial Statements). Same information is also provided in Part E - Section 2 - Risks of the prudential consolidated - 2.1 Credit risk.

### 4 - Hedge accounting

Hedging instruments are created to hedge market (interest-rate, currency and price) and/or credit risk to which the hedged positions are exposed. They may be described as follows:

- fair value hedge: a hedge of the exposure to changes in fair value of a recognised asset or liability, or an identifiable portion of such an asset or liability:
- cash flow hedge: a hedge of the exposure to variability in cash flows that is attributable to a particular risk associated with a recognised asset or liability or a highly probable forecast transaction which could affect profit or loss in future periods;
- hedge of a net investment in a foreign entity, whose operations are based or conducted in a currency other than euro.

It should be noted that the Group has exercised the option to continue applying the existing IAS39 hedge accounting requirements for all its hedging relationships until the IASB completes the project on accounting for macro-hedging.

Hedging derivatives are initially recognised on trade date and are valued at their fair value.

A hedging relationship qualifies for hedge accounting if there is formal designation and documentation of the hedging relationship including the risk management objective, the strategy for undertaking the hedge, and how the hedging instrument's prospective and retrospective effectiveness will be assessed. It is necessary to assess the hedge's effectiveness, at inception and in subsequent periods, in offsetting the exposure to changes in the hedged item's fair value or cash flows attributable to the hedged risk.

Generally a hedge is regarded as highly effective if, at the inception of the hedge and in subsequent periods, it is determined prospectively to remain highly effective, and retrospectively verified that the hedge ratio (i.e. the changes in fair value of hedged items and hedging instruments) is within a range of 80-125%. The hedge is assessed on an ongoing basis and thus must prospectively remain highly effective throughout the financial reporting periods for which the hedge has been designated.

The assessment of effectiveness is made at each balance-sheet date or other reporting date.

If the assessment does not confirm the effectiveness of the hedge, from that time on hedge accounting is discontinued in respect of the hedge and the hedging derivative is reclassified as a held-for-trading instrument.

In addition, the hedging relationship ceases when (i) the hedging instrument expires or is sold, terminated or exercised, (ii) the hedged item is sold, expires or is repaid, (iii) it is no longer highly probable that the forecast transaction will occur.

Hedging instruments are so designated when identifiable with an ultimate counterparty outside the Group.

Hedging derivatives are measured at fair value. Specifically:

- Fair Value Hedging, an effective fair value hedge is accounted for as follows: the gain or loss from remeasuring the hedging instrument at fair value is recognised through profit or loss in item "90. Net gains (losses) on hedge accounting"; the gain or loss on the hedged item attributable to the hedged risk adjusts the carrying amount of the hedged item and is recognised through profit or loss in the same item. Hedging ineffectiveness is represented by the difference between the change in the fair value of hedging instruments and the change in the fair value of hedged item. If the hedging relationship is terminated for reasons other than the sale of the hedged item, the difference between the carrying amount of the hedged item on termination of the hedging and the carrying amount it would have had if the hedge had never existed, is recognised through profit or loss in interest receivable or payable over the residual life of the original hedge, in the case of interest-bearing instruments; if the financial instrument does not bear interest, the difference is recognised in profit or loss under item "90. Net gains (losses) on hedge accounting" at once. If the hedged item is sold or repaid, the portion of fair value which is still unamortised is at once recognised through profit or loss in item "100. Gains (Losses) on disposal and repurchase";
- Cash Flow Hedging, hedging instruments are valued at fair value. Change in the fair value of a hedging instrument that is considered effective is recognised in equity item "120. Valuation reserves". The ineffective portion of the gain or loss is recognised through profit or loss in item "90. Net gains (losses) on hedge accounting". If a cash flow hedge is determined to be no longer effective or the hedging relationship is terminated, the cumulative gain or loss on the hedging instrument that remains recognised in revaluation reserves from the period when the hedge was effective remains separately recognised in revaluation reserves until the forecast hedged transaction occurs or is determined to be no longer possible; in the latter case gains or losses are transferred through profit or loss to item "90. Net gains (losses) on hedge accounting ".

  The fair value changes are recorded in the Statement of Other Comprehensive Income and disclosed in item "120. Valuation reserves ";
- Hedging a Net Investment in a Foreign Entity, hedges of a net investment in a foreign entity whose activities are based or conducted in a
  country or currency other than those of the reporting entity are accounted for similarly to cash flow hedges. The gain or loss on the hedging
  instrument relating to the effective portion of the hedge that has been recognised directly in equity is recognised through profit or loss on disposal
  of the foreign entity. The fair value changes are recorded in the Statement of Comprehensive Income and disclosed in item "120. Valuation
  reserves"; the ineffective portion of the gain or loss is recognised through profit or loss in item "90. Net gains (losses) on hedge accounting";

• Macro-hedges of Financial Assets (Liabilities) - IAS39 allows a fair-value item hedged against interest rate fluctuations to be not only a single asset or liability but also a monetary position contained in a number of financial assets or liabilities (or parts of them); accordingly, a group of derivatives can be used to offset fair-value fluctuations in hedged items due to changes in market rates. Macro-hedging may not be used for net positions resulting from the offsetting of assets and liabilities. As for fair value micro-hedging, macrohedging is considered highly effective if, at the inception of the hedge and in subsequent periods, changes in the fair value attributable to the hedged position are offset by changes in fair value of the hedging instrument and if the hedge ratio is retrospectively assessed falling within the range of 80-125%. Net changes, gains or losses, in the fair value of the macro-hedged assets and liabilities attributable to the hedged risk are recognised in asset item "60. Changes in fair value of portfolio hedged items (+/-)" or liability item "50. Value adjustment of hedged financial liabilities (+/-)", respectively and offset the profit and loss item "90. Net gains (losses) on hedge accounting ".

The ineffectiveness of the hedging arises to the extent that the change in the fair value of the hedging item differs from the change in the fair value of the hedged monetary position. The extent of hedge ineffectiveness is in any case recognised in profit and loss item "90. Net gains (losses) on hedge accounting".

If the hedging relationship is terminated, for reasons other than the sale of the hedged items, cumulative gain or loss in items "60. Changes in fair value of portfolio hedged items (+/-)" or liability item "50. Value adjustment of hedged financial liabilities (+/-)" is recognised through profit or loss in items "10. Interest income and similar revenues" or "20. Interest expenses and similar charges", along the residual life of the hedged financial assets or liabilities.

If the latter are sold or repaid, unamortised fair value is at once recognised through profit and loss in item "100. Gains (Losses) on disposal and repurchase".

### 5 - Equity investments

The principles governing the recognition and measurement of equity investments under IFRS10 Consolidated Financial Statements, IAS27 Separate Financial Statements, IAS28 Investments in Associates and Joint Ventures and IFRS11 Joint Arrangements are provided in detail in Part A.1, Section 3 - Consolidation Procedures and Scope, where disclosure on the evaluation processes and key assumptions used to assess the existence of control, joint control or significant influence in accordance with IFRS12 (paragraphs 7-9) is provided.

The remaining interests other than subsidiaries, associates and joint ventures, and interests recognised in items "120. Non-current assets and disposal groups classified as held for sale" and "70. Liabilities associated with assets classified as held for sale" are classified as financial assets at fair value through other comprehensive income or other financial assets mandatorily at fair value and accordingly accounted.

### 6 - Property, plant and equipment (Tangible assets)

The item includes:

- land;
- · buildings;
- furniture and fixtures;
- plant and machinery;
- · other machinery and equipment;

and is divided between:

- assets used in the business;
- · assets held as investments;
- inventories in the scope of IAS2 standard.

This item also includes tangible assets arising from collection of collaterals.

#### Assets used in the business and Assets held as investments

Assets used in the business are held for use in the production or supply of goods or services or for administrative purposes and are expected to be used for more than one period. This category also (conventionally) includes assets to be let or under construction and to be leased under a finance lease, only for those finance leases which provide for retention of risk by the lessor until the acceptance of the asset by the lessee and the start of rentals under the finance lease.

The item "Property, plant and equipment" includes assets used by the Group as lessee under a finance lease, or let/hired out by the Group as lessor under an operating lease.

Property, plant and equipment also include leasehold improvements relating to assets which can be separately identified. They are classified according to the specific sub-items relating to the asset type (e.g. plants).

### Consolidated financial statements | Notes to the consolidated accounts

## Part A - Accounting policies

Leasehold improvements are usually borne in order to make leased premises fit for the expected use.

Improvements and additional expenses relating to property, plant and equipment identifiable but not separable are recognised in item "130. Other assets".

Assets held for investment purposes are properties covered by IAS40, i.e. properties held (owned or under a finance lease) in order to derive rentals and/or a capital gain.

Property, plant and equipment are initially recognised at cost including all costs directly attributable to bringing the asset into use (transaction costs, professional fees, direct transport costs incurred in bringing the asset to the desired location, installation costs and dismantling costs).

Subsequent costs are added to the carrying amount or recognised as a separate asset only when it is probable that there will be future economic benefits in excess of those initially foreseen and the cost can be reliably measured. Other expenses borne at a later time (e.g. normal maintenance costs) are recognised in the year they are incurred in profit and loss items:

- "190. Administrative expenses: b) other administrative expenses", if they refer to assets used in the business;
- "230. Other operating expenses/income", if they refer to property held for investment.

After being recognised as an asset, an item of property, plant and equipment is carried at cost less any accumulated depreciation and any cumulative impairment losses.

Exceptions are made for property investments underlying liabilities whose yield is linked to their fair value. For these latter assets the fair value model as per IAS40 paragraph 32A is used.

An item with a finite useful life is subject to straight-line depreciation.

Residual useful life is usually assessed as follows:

up to 50 years; buildings furniture and fixtures up to 25 years; • electronic equipment up to 15 years; other up to 10 years; leasehold improvements up to 25 years.

An item with an indefinite useful life is not depreciated.

Land and buildings are recognised separately, even if acquired together. Land is not depreciated since it usually has an indefinite useful life. Buildings have instead a finite useful life and are therefore subject to depreciation.

The estimate of the useful life of an asset is reviewed at least at each accounting period-end on the basis inter alia of the conditions of use of the asset, of maintenance conditions and expected obsolescence, and, if expectations differ from previous estimates, the depreciation amount for the current and subsequent financial years is adjusted accordingly.

If there is clear evidence that an asset has been impaired the carrying amount of the asset is compared with its recoverable value, equal to the greater of its fair value less selling cost and its value in use, i.e., the present value of future cash flow expected to originate from the asset. Any value adjustment is recognised in profit and loss item "210. Net value adjustments/write-backs on property, plant and equipment".

If the value of a previously impaired asset is restored, its increased carrying amount cannot exceed the net carrying amount it would have had if there had been no losses recognised on the prior-year impairment.

An item of property, plant and equipment is derecognised (i) on disposal or (ii) when no future economic benefits are expected from its use or sale in the future and any difference between sale proceeds or recoverable value and carrying value is recognised in profit and loss item "280. Gains (losses) on disposals on investments" or "210. Net value adjustments/write-backs on property, plant and equipment", respectively.

#### Inventories in the scope of IAS2 standard

Inventories are assets held for sale in the ordinary course of business. They are accounted for at the lower of their carrying amounts and net realizable value. Any value adjustment arising from the application of the aforementioned criterion is recognised under item "210. Net value adjustments/write-backs on property, plant and equipment".

### 7 - Intangible assets

An intangible asset is an identifiable non-monetary asset without physical substance which is expected to be used for more than one period, controlled by the Group and from which future economic benefits are probable.

Intangible assets are principally goodwill, software, brands and patents.

This item also includes intangible assets used by the Group as lessee under finance leases or as lessor under operating leases (rental/hire).

Intangible assets other than goodwill are recognised at purchase cost, i.e. including cost incurred to bring the asset into use, less accumulated amortisation and impairment losses.

In case of internally generated software the expenses incurred to develop the project are recognised under intangible assets only if the following elements are demonstrated: the technical feasibility of the project, the intention to complete the intangible asset, its future usefulness, the availability of adequate technical, financial and other resources to complete the development and the ability to measure reliably the expenditure attributable to the intangible asset during its development.

An intangible asset with a finite life is subject to straight-line amortisation over its estimated useful life.

Residual useful life is usually assessed as follows:

Software up to 10 years;Other intangible assets up to 20 years.

Intangible assets with an indefinite life are not amortised.

If there is clear evidence that an asset has been impaired, the carrying amount of the asset is compared with its recoverable value, equal to the greater of its fair value less selling cost and its value in use, i.e. the present value of future cash flows expected to originate from the asset. Any impairment loss is recognised in profit and loss item "220. Net value adjustments/write-backs on intangible assets".

For an intangible asset with indefinite life even if there are no indications of impairment, the carrying amount is compared annually with its recoverable value. If the carrying amount is greater than the recoverable value, the difference is recognised in profit and loss item "220. Net value adjustments /write-backs on intangible assets".

If the value of a previously impaired intangible asset, other than goodwill is restored, its increased carrying amount cannot exceed the net carrying amount it would have had if there were no losses recognised on the prior-year impairment.

An intangible asset is derecognised (i) on disposal or (ii) when no further future economic benefits are expected from its use or sale in the future and any difference between sale proceeds or recoverable value and carrying value is recognised in the profit and loss item "280. Gains (Losses) on disposals on investments" or "220. Net value adjustments/write-backs on intangible assets", respectively.

#### Goodwill

In accordance with IFRS3, goodwill is the excess of the cost of a business combination over the interest acquired in the net fair value of the assets and liabilities acquired at the acquisition date.

Goodwill arising from the acquisition of subsidiaries is recognised as an intangible asset, whereas goodwill arising from the acquisition of associates is included in the carrying amount of the investments in associates.

At a subsequent financial reporting date, goodwill is recognised net of any cumulative impairment losses and is not amortised.

Goodwill is tested for impairment annually, as for other intangible assets with an indefinite useful life. To this end it is allocated to the Group's business areas identified as the Cash Generating Units (CGUs). Goodwill is monitored by the CGUs at the lowest level in the Group in line with its business model.

Impairment losses on goodwill are recognised in profit and loss item "270. Goodwill impairment". In respect of goodwill, no write-backs are allowed.

See Explanatory notes - Part B - Section 10 Intangible Assets - 10.3 Other information for further information on intangibles, goodwill, the CGUs and impairment testing for these.

### 8 - Non-current assets and disposal groups classified as held for sale

These categories include individual assets held for disposal (tangible, intangible and financial assets) or groups of assets held for sale, with the related liabilities, as required by IFRS5.

Individual assets (or groups of assets held for sale) are recognised in item "120. Non-current assets and disposal groups classified as held for sale" and item "70. Liabilities associated with assets classified as held for sale", respectively, at the lower of their carrying amounts and fair values less costs to sell.

The revaluation reserves relating to non-current assets classified as held for sale, which are recorded as a contra item to changes in value relevant for this purpose, are reported separately in the Statement of Other Comprehensive Income (see Explanatory notes - Part D - Consolidated Other Comprehensive Income).

The net balance of profits (dividends, interest income, etc.) and losses (interest expense, etc.) attributable to discontinued operations are recognised in the income statement under item "320. Profit (Loss) after tax from discontinued operations". Profits and losses attributable to individual assets or disposal groups, that do not constitute discontinued operations, held for disposal are recognised in the income statement under the appropriate item.

### 9 - Current and deferred tax

Tax assets and tax liabilities are recognised in the Consolidated Balance Sheet respectively in item "110. Tax assets" and item "60. Tax liabilities".

In compliance with the "balance sheet method", current and deferred tax items are:

- current tax assets, i.e. amount of tax paid in excess of income tax due in accordance with local tax regulations;
- current tax liabilities, i.e. amount of corporate tax due in accordance with local tax regulations;
- deferred tax assets, i.e. amounts of income tax recoverable in future fiscal years and attributable to:
- deductible temporary differences;
- the carryforward of unused tax losses; and
- the carryforward of unused tax credits;
- deferred tax liabilities, i.e. the amounts of income tax due in future fiscal years in respect of taxable temporary differences.

Current and deferred tax assets and tax liabilities are calculated in accordance with local tax regulations and are recognised in profit or loss on an accrual basis.

In general, deferred tax assets and liabilities arise when there is a difference between the accounting treatment and the tax treatment of the carrying amount of an asset or liability.

Deferred tax assets and liabilities are recognised applying tax rates that at the balance sheet date are expected to apply in the period when the carrying amount of the asset will be recovered or the liability will be settled on the basis of tax regulations in force, and are periodically reviewed in order to reflect any changes in regulations.

In addition, under the tax consolidation system adopted by the Bank deferred tax assets are recognised only to the extent that it is probable that sufficient taxable profit will be generated by the entity. In accordance with the provisions of IAS12, the probability that sufficient future taxable profit against which the deferred tax assets can be utilised will be available is reviewed periodically. The carrying amount of deferred tax assets should be reduced to the extent that it is not probable that sufficient taxable profit will be available.

Current and deferred taxes are recognised in profit and loss item "300. Tax expense (income) for the period from continuing operations", except for tax referred to items that in the same or in another fiscal year are credited or charged directly to equity, such as those relating to gains or losses on financial assets at fair value through other comprehensive income and those relating to changes in the fair value of cash flow hedging instruments, whose changes in value are recognised, net of tax, directly in the Statement of Other Comprehensive Income - Revaluation reserves.

Current tax assets and liabilities are presented on the Balance Sheet net of the related current tax liabilities if the following requirements are met:

- existence of a legally enforceable right to offset the amounts recognised; and
- the intention to extinguish for the remaining net, or realise the asset and at the same time extinguish the liability.

Deferred tax assets are presented on the Balance Sheet net of the related deferred tax liabilities if the following requirements are met:

- existence of an enforceable right to offset current tax assets with current tax liabilities; and
- the deferred tax assets and liabilities must relate to income taxes applied to the same tax authority on the same taxable entity or on different taxable entities that intend to settle the current tax liabilities and assets on a net basis.

### 10 - Provisions for risks and charges

#### Commitments and guarantees given

Provisions for risks and charges for commitments and guarantees given are recognised against all revocable and irrevocable commitments and guarantees whether they are in scope of IFRS9 or IAS37.

The item hosts the estimates of expected loss calculated on these instruments resulting from valuation process as described in Section 16 - Other Information - Impairment.

The provision of the period is accounted under item "200. Net provisions for risks and charges: a) commitments and financial guarantees given". Please note that all contracts that require the issuer to make specified payments to reimburse the holder for a loss it incurs because a specified debtor fails to make payment when due in accordance with the terms of a debt instrument are considered financial guarantees.

#### Retirement payments and similar obligations

Retirement provisions, i.e. provisions for employee benefits payable after the completion of employment, are defined as contribution plans or defined-benefit plans according to the nature of the plan.

#### In detail:

- Defined-benefit plans provide a series of benefits depending on factors such as age, years of service and compensation policies. Under this type
  of plan actuarial and investment risks are borne by the company;
- Defined-contribution plans are plans under which the company makes fixed contributions. Benefits are the result of the amount of contributions paid and return on contributions invested. The employer bears no actuarial and/or investment risks connected with this type of plans as it has no legal or implicit obligation to make further contributions, should the plan not be sufficient to provide benefits to all employees.

Defined-benefit plans are present-valued by an external actuary using the Unit Credit Projection method.

This method distributes the cost of benefits uniformly over the employee's working life. Obligations are the present value of average future benefits pro rata to the ratio of years of service to theoretical seniority at the time of benefit payment.

More specifically, the amount recognised according to IAS19 Revised as a net liability/asset in item "100. Provisions for risks and charges: b) post-retirement benefit obligations" is the present value of the obligation at the balance sheet date, less any pension charges relating to benefits already provided but not yet recognised, less the fair value at the balance sheet date of plan assets other than those due to directly settle the obligations adjusted for any effect of limiting a net defined benefit asset to the asset ceiling. Actuarial gains or losses are recorded in the Statement of Other Comprehensive Income and disclosed in item "120. Valuation reserves".

The discount rate used to discount obligations (whether financed or not) relating to benefits to be provided after retirement varies according to the currency of denomination and country where the liabilities are allocated and is determined on the basis of market yield at the balance sheet date of prime issuers' bonds (HQCB: High quality corporate bonds) with an average life in keeping with that of the relevant liability.

#### Other provisions

Provisions for risks and charges are recognised when:

- the entity has a present obligation (legal or constructive) as a result of a past event;
- it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation; and
- a reliable estimate can be made of the amount of the obligation.

The amounts recognised as provisions are the best estimate of the expenditure required to settle the present obligation. The risks and uncertainties that inevitably surround the relevant events and circumstances are taken into account in reaching the best estimate of a provision.

In particular, where the effect of the time value of money is significant, the amount of the provision should be the present value of the best estimate of the cost required to settle the obligation. The discount rate used reflects the current market assessments.

Provisions are reviewed periodically and adjusted to reflect the current best estimate. If it becomes clear that it is no longer probable that an outflow of resources embodying economic benefits will be required to settle the obligation, the provision is reversed.

Provisions are used only for expenses for which they were originally recognised. Allocations made in the year are recognised in profit and loss item "200. Net provisions for risks and charges: b) other net provisions" and include increases due to the passage of time; they are also net of any reversals.

"Other provisions" also include obligations relating to benefits due to agents, specifically supplementary customer portfolio payments, merit payments, contractual payments and payments under non-competition agreements, which are measured as per defined benefit plans; accordingly these obligations are calculated using the Unit Credit Projection method (see previous paragraph Retirement Payments and Similar Obligations).

#### 11 - Financial liabilities measured at amortised cost

Financial liabilities measured at amortised cost comprise financial instruments (other than liabilities held for trading or those designated at fair value) representing the various forms of third-party funding.

These financial liabilities are recognised at settlement date initially at fair value, which is normally the consideration received less transaction costs directly attributable to the financial liability. Subsequently these instruments are measured at amortised cost using the effective interest method. Such interest is recognised in item "20. Interest expenses and similar charges" if negative or in item "10. Interest income and similar revenues" if

Instruments indexed to equity instruments, foreign exchange, credit instruments or indexes, are treated as structured instruments. The embedded derivative is separated from the host contract and recognised as a derivative, provided that separation requirements are met, and recognised at fair value. The embedded derivative is recognised at its fair value, classified as financial assets or liabilities held for trading and subsequently measured at fair value through profit or loss with changes in fair value recognised in P&L in item "80. Net gains (losses) on trading".

The difference between the total amount received and the initial fair value of the embedded derivative is attributed to the host contract. Instruments convertible into treasury shares imply recognition, at the issuance date, of a financial liability and of the equity part to be recognised in item "140. Equity instruments", if a physical delivery settles the contract.

The equity part is initially measured at the residual value, i.e. the overall value of the instrument less the separately determined value of a financial liability with no conversion clause and the same cash flows.

The resulting financial liability is recognised at amortised cost using the effective interest method.

Securities in issue are recognised net of repurchased amounts; the difference between the carrying value of the liability and the amount paid to buy it in is recognised into profit and loss in line "100. Gains (Losses) on disposal and repurchase of: c) financial liabilities". Subsequent disposal by the issuer is considered as a new issue which doesn't produce gains or losses.

### 12 - Financial liabilities held for trading

Financial liabilities held for trading include:

- derivatives that are not designated as hedging instruments;
- obligations to deliver financial assets borrowed by a short seller (i.e. an entity that sells financial assets it does not yet own);
- financial liabilities issued with an intention to repurchase them in the short term;
- financial liabilities that are part of a portfolio of financial instruments considered as a unit and for which there is evidence of a recent pattern of

Financial liabilities held for trading, including derivatives, are measured at fair value on initial recognition and during the life of the transaction. A gain or loss arising from sale or redemption or a change in the fair value of a HfT financial liability is recognised in profit or loss in item "80. Net gains (losses) on trading".

### 13 - Financial liabilities designated at fair value

Financial liabilities, like financial assets may also be designated, according to IFRS9, on initial recognition as measured at fair value, provided that:

- this designation eliminates or considerably reduces an accounting or measurement inconsistency that would arise from the application of different methods of measurement to assets and liabilities and related gains or losses; or
- a group of financial assets, financial liabilities or both are managed and measured at fair value under risk management or investment strategy
  which is internally documented with the entity's key management personnel.

This category may also include financial liabilities represented by hybrid (combined) instruments containing embedded derivatives that otherwise should have been separated from the host contract.

Financial liabilities presented in this category are measured at fair value at initial recognition and for the life of the transaction.

The changes in fair value are recognised in the income statement in item "110. Gains (Losses) on financial assets/liabilities at fair value through profit or loss - a) financial assets/liabilities designated at fair value" except for any changes in fair value arising from changes in their creditworthiness, which are shown under item "120. Valuation reserves" of shareholders' equity unless such accounting results in an inconsistency that arises from the application of different methods of measuring assets and liabilities and related gains or losses, in which case also the changes in fair value deriving from changes in creditworthiness are recorded in the income statement. In case of redemption the balance of cumulated changes in fair value due to own credit risk booked in item "120. Valuation reserves" is reclassified in line "150. Reserves".

### 14 - Foreign currency transactions

A foreign currency transaction is recognised at the spot exchange rate of the transaction date.

Foreign currency monetary assets and liabilities are translated at the closing rate of the period.

Exchange differences arising from settlement of monetary items at rates different from those of the transaction date and unrealised exchange rate differences on foreign currency assets and liabilities not yet settled, other than assets and liabilities designated as measured at fair value and hedging instruments, are recognised in profit and loss item "80. Net gains (losses) on trading".

Exchange rate differences arising on a monetary item that is part of an entity's net investment in a foreign operation whose activities are based or conducted in a country or currency other than those of the reporting entity are initially recognised in the entity's equity, and recognised in profit or loss on disposal of the net investment.

Non-monetary assets and liabilities recognised at historical cost in a foreign currency are translated using the exchange rate at the date of the transaction. Non-monetary items that are measured at fair value in a foreign currency are translated at the closing rate. In this case the exchange differences are recognised:

- in profit and loss if the financial asset is classified in a portfolio measured at fair value through profit or loss; or
- in the Statement of Other Comprehensive Income, and disclosed in the Revaluation reserves, if the financial asset is classified in "Financial assets at fair value through other comprehensive income".

Hedges of a net investment in a foreign operation are recognised similarly to cash flow hedges.

The assets and liabilities of fully consolidated foreign entities are translated at the closing exchange rate of each period. Gains and losses are translated at the average exchange rate for the period. Differences arising from the use of closing exchange rates and from the average exchange rates and from the remeasurement of the initial net amount of the assets of a foreign company at the closing rate are classified directly in item "120. Valuation reserves".

Any goodwill arising on the acquisition of a foreign operation realised after IAS First Time Adoption (i.e., 1 January 2004) whose assets are located or managed in a currency other than the euro, and any fair value adjustments of the carrying amounts of assets and liabilities are treated as assets and liabilities of the foreign operation, expressed in the functional currency of the foreign operation and translated at the closing rate. On the disposal of a foreign operation, the cumulative amount of the exchange rate differences, classified in an Equity reserve, is reclassified in profit or loss.

All exchange differences recorded under revaluation reserves in Shareholders' Equity are also reported in the Statement of Other Comprehensive Income

#### 15 - Insurance assets and liabilities

Please note that the Group does not conduct such business.

### 16 - Other information

#### Impairment

Loans and debt securities classified as financial assets at amortised cost, financial assets at fair value through other comprehensive income and relevant off-balance sheet exposures are tested for impairment as required by IFRS9.

In this regard, these instruments are classified in stage 1, stage 2 or stage 3 according to their absolute or relative credit quality with respect to initial disbursement. Specifically:

- Stage 1: includes (i) newly issued or acquired credit exposures, (ii) exposures for which credit risk has not significantly deteriorated since initial recognition, (iii) exposures having low credit risk (low credit risk exemption);
- Stage 2: includes credit exposures that, although performing, have seen their credit risk significantly deteriorating since initial recognition;
- Stage 3: includes impaired credit exposures.

For exposures in stage 1, impairment is equal to the expected loss calculated over a time horizon of up to one year. For exposures in stages 2 or 3, impairment is equal to the expected loss calculated over a time horizon corresponding to the entire life of the exposure.

The allocation of credit exposures in one of the abovementioned stages is done at initial recognition, when the exposures is classified at stage 1 and it is periodically reviewed based on "stage allocation" rules as specified in Part E - Section 1 - Credit risk (Company Financial Statements). Same information is provided in Part E - Section 2 - 2.1 Credit risk.

In order to calculate the expected loss and the related loan loss provision, the Bank uses Probability of Default ("PD"), Loss Given Default ("LGD") and Exposure at Default ("EAD") parameters, used for regulatory purposes and adjusted in order to ensure that impairment measurement represents values which are "point in time", "forward looking" and inclusive of multiple scenarios. In this respect see Part E - Section 1 - Credit risk (Company Financial Statements) for further information on expected loss calculation methodologies. Same information is also provided in Part E -Section 2 - Risks of the prudential consolidated - 2.1 Credit risk.

With reference to stage 3, it should be noted that it includes impaired exposures corresponding to the aggregate Non-Performing Exposures as ITS EBA (EBA/ITS /2013/03/rev1 7/24/2014), in accordance with Banca d'Italia rules, defined in Circular No.272 of 30 July 2008 and subsequent updates.

In particular EBA has defined as "Non-Performing" the exposures that meet one or both of the following criteria:

- material exposures with more than 90 days past due;
- exposures for which the bank values that is unlikely that the debtor would pay in full his credit obligations without recurring to enforcement and realisation of collaterals, regardless of past due exposures and the number of days the exposure is past due.

In addition, the abovementioned Circular No.272 establishes that the aggregate of impaired assets is divided into the following categories:

- Bad loans: cash and off-balance exposures to borrowers in a state of insolvency (even when not recognised in a court of law) or in an essentially similar situation. The assessment is generally carried out on an analytical basis (also through the comparison with coverage levels statistically defined for credit portfolios below a predefined threshold) or, in case of non-significant individually amounts, on a flat-rate basis for homogeneous types of exposures:
- Unlikely to pay: cash and off-balance exposures for which conditions for evaluating the debt as bad loan are not met and for which it is unlikely that without recurring to enforcement of collaterals the debtor is able to pay in full (capital and/or interests) his credit obligations. Such assessment is made independently of any past due and unpaid amount/instalments. The classification among unlikely to pay is not necessarily linked to anomalies (non-repayment), rather it is linked to factors that indicate a situation of risk of default of the debtor. Unlikely to pay are generally accounted analytically (also through the comparison with coverage levels statistically defined for credit portfolios below a predefined threshold) or on a flat-rate basis for homogeneous types of exposures. The exposures classified among unlikely to pay and qualified as so-called forborne can be reclassified among non-impaired receivables only after at least one year has elapsed from the time of granting and the conditions indicated in paragraph 157 of EBA Implementing Technical Standards. With reference to their evaluation:
- they are generally analytically evaluated and may include the discounted charge deriving from the possible renegotiation of the rate at conditions

below the original contractual rate;

- the renegotiations of loans that require their derecognition in exchange of shares through "debt-to-equity swap" transactions requires the assessment, before executing the swap, of the credit exposures in accordance with stipulated agreements at the date of preparation of the financial statements. Any differences between the value of receivables and the value at initial recognition of equity instruments is accounted in income statement in the impairment losses:
- Past due exposures: cash exposures different from those classified as non-performing loans and unlikely to pay that at the reporting date are past
  due. Past due exposures can be determined referring alternatively to individual debtor or individual transaction. In particular they represent an
  entire exposure to counterparties different from those classified as unlikely to pay and bad loans that at the reporting date show past due
  receivables from more than 90 days as well as requirements established by local prudential regulation for the inclusion of these credits into "past
  due" (standardised banks) or "default exposures" (IRB banks).

Past due exposures are evaluated on a on a flat-rate basis on historical/statistical basis, applying, if available, the riskiness identified by the risk factor used for the purposes of EU Regulation No.575/2013 (CRR) relating to prudential requirements for credit institutions and investment firms (LGD - Loss Given Default).

Allowances for impairment of loans and receivables are based on the present value of expected cash flows of principal and interest. In determining the present value of future cash flows, the basic requirement is the identification of estimated collections, the timing of payments and the discount rate used.

In particular, the amount of the loss on impaired exposures classified as bad loans and unlikely to pay, according to the categories specified above, is the difference between the carrying amount and the present value of estimated cash flows discounted at the original interest rate of the financial asset.

For all fixed rate positions, the interest rate thus determined is kept constant in subsequent financial years, while for floating rate positions the interest rate is updated according to contractual terms.

If the original interest rate cannot be found, or if finding it would be excessively burdensome, the rate that best approximates is applied, also recurring to "practical expedients" that do not alter the substance, and ensure consistency with the international accounting standards.

Recovery times are estimated on the basis of business plans or forecasts based on historical recovery experience observed for similar classes of loans, taking into account the customer segment, the type of loan, the type of security and any other factors considered relevant.

Also the impairment on impaired exposures was calculated as required by the new accounting standard to include (i) the adjustments necessary to reach the calculation of a point-in-time and forward-looking loss; and (ii) multiple scenarios applicable to this type of exposure including any sale scenarios in case the Bank's NPL strategy foresees the recovery through sale on the market according to what is specified in Part E - Section 1 - Credit risk (Company Financial Statements). Same information is provided in Part E - Section 2 - 2.1 Credit risk.

If there are no reasonable expectations to recover a financial assets in its entirety or a portion thereof, the gross exposure is subject to write-off. Write-off, that may involve either a full or a part of a financial asset, might be accounted for before that the legal actions, activated to recover the credit exposure, are closed and doesn't imply the forfeiture of the legal right to recover. In this context the Group has developed a specific guideline that assess the need to recognize a write-off. For further information see Part E - Section 1 - Credit risk (Company Financial Statements). Same information is also provided in Part E - Section 2 - Risks of the prudential consolidated - 2.1 Credit risk.

#### Modification

Renegotiations of financial instruments which cause a change in contractual conditions are accounted for depending on the significance of the contractual change itself.

In particular, when renegotiations are not considered significant the gross exposure is re-determined through the calculation of the present value of cash flows following the renegotiation at the original effective interest rate.

The difference between the gross exposure before and after renegotiation, adjusted to consider changes in the related loan loss provision, is recognised in P&L as modification gain or loss.

In this regard, renegotiations achieved both by amending the original contract or by closing a new one, are considered significant when they determine the expiry of the right to receive cash flows accordingly to the original contract.

In particular, the rights to receive cash flows are considered as expired in case of renegotiations that introduce contractual clauses which determine a change in the financial instrument classification, which determine a change in the currency or which are carried out at market conditions therefore without causing credit concession.

#### **Business combinations**

A business combination is a transaction through which an entity obtains control of a company or of a business segment, thus bringing together different businesses into one reporting entity.

A business combination may result in a Parent-subsidiary relationship in which the acquirer is the Parent and the acquiree is a subsidiary of the acquirer. A business combination may involve the purchase of the net assets of another entity, in which case goodwill can arise, or the purchase of the equity of the other entity (mergers).

IFRS3 requires that all business combinations shall be accounted for by applying the purchase method, that involves the following steps:

- · identifying an acquirer;
- measuring the cost of the business combination, and:
- allocating, at the acquisition date, the cost of the business combination to the assets acquired and liabilities and contingent liabilities assumed.

The cost of a business combination is the aggregate of the fair value, at the date of exchange, of assets given, liabilities incurred or assumed and equity instruments issued by the acquirer, in exchange for control of the acquiree.

The acquisition date is the date on which the acquirer effectively obtains control of the acquiree. When this is achieved through a single exchange transaction, the date of exchange coincides with the acquisition date.

A business combination may involve more than one exchange transaction; nevertheless, the cost of the business combination remains equal to the fair value of the total shareholding acquired.

This involves the revaluation at fair value, with the recognition of the effects in the Income Statement - of the equity investments previously held in the acquired entity.

The cost of a business combination is allocated by recognising the assets, the liabilities and the identifiable contingent liabilities of the acquired company at their acquisition-date fair value.

Exceptions to this principle are deferred income tax assets and liabilities, employee benefits, indemnification assets, reacquired rights, non-current assets held for sale, and share-based payment transactions that are subject to review in accordance with the principle applicable to them. Positive difference between the cost of the business combination and the acquirer's interest in the net fair value of the identifiable assets, liabilities and contingent liabilities so recognised is accounted for as goodwill.

After initial recognition, goodwill is tested for impairment at least annually.

If the acquirer's interest in the net fair value of the identifiable assets, liabilities and contingent liabilities exceeds the cost of the business combination, the acquirer shall reassess the fair values and recognise immediately any excess remaining after that reassessment in profit or loss. If the acquisition concerns a percentage less than 100% of the assets of the acquired company, minorities are recognised.

At the acquisition date, minorities are valued:

- at fair value, or
- as a proportion of minority interests in the assets, liabilities and identifiable contingent liabilities of the acquired company.

#### Derecognition of financial assets

Derecognition is the removal of a previously recognised financial asset from an entity's balance sheet.

Before evaluating whether, and to what extent, derecognition is appropriate, under IFRS9 an entity should determine whether the relevant conditions apply to a financial asset in its entirety or to a part of a financial asset. The standard is applied to a part of financial assets being transferred if, and only if, the part being considered for derecognition meets one of the following conditions:

- the part comprises only specifically identified cash flows from a financial asset, or a group of assets, (e.g. interest cash flows from an asset);
- the part comprises a clearly identified percentage of the cash flows from a financial asset, (e.g. a 90% share of all cash flows from an asset);
- the part comprises only a fully proportionate (pro rata) share of specifically identified cash flow, (e.g. 90% share of interest cash flows from an asset).

In all other cases, the standard is applied to the financial asset in its entirety (or to the group of similar financial assets in their entirety). An entity shall derecognise a financial asset when the contractual rights to the cash flows from the financial asset expire or it transfers the contractual rights to receive the cash flows of the financial asset to a non-Group counterparty.

Rights to cash flow are considered to be transferred even if contractual rights to receive the asset's cash flow are retained but there is an obligation to pay this cash flow to one or more entities and all the following conditions are fulfilled (pass-through agreement):

- there is no obligation on the Group to pay amounts not received from the original asset;
- sale or pledge of the original asset is not allowed, unless it secures the obligation to pay cash flow:
- the Group is obliged to transfer forthwith all cash flows received and may not invest them, except for liquidity invested for the short period between the date of receipt and that of payment, provided that the interest accrued in that period is paid on.

Recognition is also subject to verification of effective transfer of all the risks and rewards of ownership of the financial asset. If the entity transfers substantially all the risks and rewards of ownership of the financial asset, the entity shall derecognise the asset (or group of assets) and recognise separately as assets or liabilities any rights and obligations created or retained in the transfer.

Conversely, if the entity substantially retains all the risks and rewards of ownership of the asset (or group of assets), the entity shall continue to recognise the transferred asset(s). In this case it is necessary to recognise a liability corresponding to the amount received under the transfer and subsequently recognise all income accruing on the asset and expense accruing on the liability.

The main transactions that do not allow, under the above rules, total derecognition of a financial asset are securitisations, repurchase (sell and buybacks) and stock lending transactions.

In the case of securitisations the Group does not derecognise the financial asset on purchase of the equity tranche or provision of other types of support of the structure which result in the Group retaining the credit risk of the securitised portfolio.

In the case of repurchase transactions and stock lending, the assets transacted are not derecognised since the terms of the transaction entail the retention of all their risks and rewards.

Finally, it should be noted that securities lending transactions collateralised by other securities or not collateralised were recorded as off-balance sheet items.

#### Repo transactions and securities lending

Securities received in a transaction that entails a contractual obligation to sell them at a later date or delivered under a contractual obligation to repurchase are neither recognised nor derecognised. In respect of securities purchased under an agreement to resell, the consideration is recognised as a loan to customers or banks among Financial assets at amortised cost, or as an asset held for trading. In respect of securities held in a repurchase agreement, the liability is recognised as due to banks or customers among Financial liabilities at amortised cost, or as an held for trading financial liability. Revenue from these loans, being the coupons accrued on the securities and the difference between the sale/purchase and resale/repurchase prices, is recognised in profit or loss through interest income and expenses on an accruals basis.

These transactions can only be offset if, and only if, they are carried out with the same counterparty and provided that such offset is provided for in the underlying contracts.

The same rules apply to securities lending transactions collateralised by cash fully available to the lender.

The P&L items connected with these transactions are booked respectively:

- in item Interest, with respect to the positive item (borrower) and the negative item (lender) relating to the return on cash paid to the lender;
- in item Fees and commissions, with respect to the negative item (borrower) and the positive item (lender) relating to the service provided by the lender by making the security available.

With reference to securities lending transactions collateralised by other securities, or not collateralised, the security lent or the security put up as collateral are still recognised as assets in the balance sheet, depending on the role, lender or borrower, respectively, played in the transaction.

Counterparty risk relating to the latter securities lending or borrowing transactions is shown under the off-balance sheet exposures in the tables of Explanatory notes - Part E - Section 2 - 2.1 Credit risk - Quantitative information - A. Credit quality.

#### **Equity instruments**

Equity instruments are instruments that represent a residual interest in Group's assets net of its liabilities.

Classification of an issued instrument as equity is possible only if there are no contractual obligation to make payments in form of capital redemptions, interest or other kinds of returns.

In particular instruments having the following features are classified as equity instruments:

- the instrument is perpetual or has a maturity equal to duration of the entity;
- full discretion of the issuer in coupon payments and redemptions, also advanced, of the principal outstanding.

Additional Tier 1 instruments are included in this category, in line with the provisions of Regulation (EU) No.575/2013 (CRR) on prudential requirements for credit institutions and investment firms, if, additionally to the characteristics described above:

- maintain within the full discretion of the issuer the possibility to perform a write-up of the nominal value after the occurrence of a capital event that has determined a write-down:
- do not incorporate outlook that force the issuer to provide for payments (must-pay clauses) following genuine events under the direct control of the parties.

Equity instruments, different from common or saving shares, are presented in item "140. Equity instruments" for the consideration received including transaction costs directly attributable to the instruments.

Any coupon paid, net of related taxes, reduces item "150. Reserves".

Any difference between the amounts paid for the redemption or repurchase of these instruments and their carrying value is recognised in item "150. Reserves".

#### Treasury shares

Changes in treasury shares are reported as a direct contra item to Shareholders' Equity, i.e. as a reduction to the latter in the amount of any purchases, and as an increase in the amount of any sales proceeds.

This entails that, if treasury shares are subsequently sold, the difference between the sale price and the related post-tax repurchase cost is recognised entirely as a contra item to Shareholders' Equity.

#### Finance leases

Finance leases effectively transfer all the risks and benefits of ownership of an asset to the lessee; ownership of the asset is transferred to the lessee, however not necessarily at contractual maturity.

The lessee acquires the economic benefit of the use of the leased asset for most of its useful life, in exchange for a commitment to pay to the lessor an amount approximately equivalent to the fair value of the asset and related finance costs. Recognition in the lessor's accounts is as follows:

- in assets, the value of the loan, less the principal of lease payments due and paid by the lessee;
- in profit or loss, interest received.

See previous paragraphs 6 - Property, Plant and Equipment and 7 - Intangible Assets below for treatment of the lessee's assets.

#### **Factoring**

Loans acquired in factoring transactions with recourse are recognised to the extent of the advances granted to customers on their consideration. Loans acquired without recourse are recognised as such once it has been established that there are no contractual clauses that would invalidate the transfer of all risks and benefits to the factor.

#### Share-based payment

Equity-settled payments made to employees or other staff in consideration of goods received or services rendered, using equity instruments comprise:

- Stock options:
- Performance shares (i.e. awarded on attainment of certain objectives);
- Restricted shares (i.e. subject to a lock-up period).

Considering the difficulty of reliably measuring the fair value of the services rendered against equity-settled payments, reference is made to the fair value of the instruments themselves, measured at the date of the allocation.

This fair value is recognised as cost in profit and loss item "190. Administrative expenses: a) staff costs" offsetting the Shareholders' Equity item "150. Reserves", on an accruals basis over the period in which the services are rendered.

The fair value of a cash-settled share-based payment, the services acquired and the liability incurred are measured at the fair value of the liability, recognised in item "80. Other liabilities". The fair value of the liability, as long as it remains unsettled, is remeasured at each balance sheet date and all changes in fair value are recognised in profit and loss item "190. Administrative expenses: a) staff costs".

#### Other long-term employee benefits

Long-term employee benefits - e.g. long-service bonuses, paid on reaching a predefined number of years' service - are recognised in item "80. Other liabilities" on the basis of the measurement of the liability at the balance sheet date, also in this case determined by an external actuary using the unit credit projection method (see previous paragraph 10 - Provisions for risks and charges). Actuarial gains (losses) on this type of benefit are recognised immediately in the income statement.

#### Guarantees and credit derivatives in the same class

Guarantees and credit derivatives in the same class measured under IFRS9 (i.e. contracts under which the issuer make specified payments to reimburse the holder for a loss it incurs because a specified debtor fails to make payment when due in accordance with the original or modified terms of a debt instrument) are initially and subsequently (on remeasurement following impairment losses) recognised in item "100. Provisions for risks and charges: a) commitments and guarantees given".

On initial recognition guarantees given are recognised at fair value, which usually corresponds to the amount received when the guarantee is issued.

After the initial recognition, guarantees given are recognised at the higher of the initially recognised value, net of any amortised portion, and the estimated amount required to meet the obligation.

The effects of valuation, relating to any impairment of the underlying, are recognised in the same balance-sheet item contra item "200. Net provisions for risks and charges: a)commitments and financial guarantees given" in the income statement.

#### Offsetting financial assets and financial liabilities

The accounting offsetting of assets and liabilities items has been performed according to IAS32, assessing the fulfillment of the following requirements:

- current legally enforceable right to set off the recognised amounts;
- intention either to settle on a net basis, or to realise the asset and settle the liability simultaneously.

In accordance with IFRS7, further information have been included in the table of Note to the Consolidated Accounts, in Part B - Other information.

In these tables, in particular the following information have to be reported:

- balance-sheet values, before and after the accounting offsetting effects, relating to the assets and liabilities which meet the criteria for applying those effects;
- values of the exposures which do not meet the above-mentioned criteria, but are included in Master Netting Agreements, or similar agreements, which create the right to set-off only following specified circumstances (e.g. default events);
- amounts of related collaterals.

#### **Amortised cost**

The amortised cost of a financial asset or financial liability is the amount at which the financial asset or financial liability is measured at the initial recognition minus principal repayments, plus or minus the cumulative amortisation using the effective interest method of any difference between that initial amount and the maturity amount, and minus any reduction (directly or through the use of an allowance account) for impairment or uncollectability.

The effective interest method is a method of allocating the interest income or interest expense over the life of a financial asset or liability. The effective interest rate is the rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial instrument to the net carrying amount of the financial asset or financial liability. The calculation includes all fees and basis points paid or received between parties to the contract that are an integral part of the effective interest rate, transaction costs, and all other premiums or discounts.

Commissions forming an integral part of the effective interest rate include loan drawdown fees or underwriting fees relating to a financial asset not designated at fair value, e.g., fees received as compensation for the assessment of the issuer's or borrower's financial situation, for valuation and registration of security, and generally for the completion of the transaction.

Transaction costs include fees and commissions paid to agents (including employees acting as selling agents), advisers, brokers and dealers, levies by regulatory agencies and securities exchanges, and transfer taxes and duties. Transaction costs do not include financing costs or internal administrative or holding costs.

#### Recognition of income and expenses

#### Interest income and expenses

Interest income and expenses and similar income and expense items relate to monetary items, i.e. liquidity and debt financial instruments (i) held for trading, (ii) designated at fair value (iii) mandatorily at fair value (iv) at fair value through other comprehensive income (v) at amortised cost and financial liabilities at amortised cost.

Interest income and expense are recognised through profit or loss with respect to all instruments measured at amortised cost, using the effective interest method.

Interest also includes the net credit or debit balance of differentials and margins on financial derivatives:

- hedging interest-bearing assets and liabilities;
- HfT but linked for business purposes to assets and liabilities designated as measured at fair value (fair value option);
- linked for business purposes to HfT assets and liabilities paying differentials or margins on different maturities.

#### Fees and commissions income and other operating income

Fees and commissions income and other operating income are accounted for in P&L as the entity satisfies the performance obligation embedded in the contract, according to "IFRS15 Revenue from Contracts with Customers" rules.

- if the performance obligation is satisfied at a specific moment ("point in time"), the related revenue is recognized in P&L when the service is provided:
- if the performance obligation is satisfied over-time, the related revenue is recognized in P&L in order to reflect the progress of satisfaction of such obligation.

Due to the above mentioned rules, transaction fees coming from trading in securities are typically booked in the moment when the service is provided while fees related to portfolios management, consulting or fund management are normally recognized during the term of the contract (input method).

For this second type of fees, in fact, it is deemed that the input which are necessary to provide the service incorporated in the performance obligation are evenly distributed during the term of the contract.

If the timing of cash-in is not aligned to the way the performance obligation is satisfied, the Group accounts for a contract asset or a contract liability for the portion of revenue accrued in the period or to defer in the following periods.

The amount of revenues linked to fees and commissions income and other operating income is measured based on contractual provisions. If the amount contractually foreseen is subject, totally or partially, to variability, a revenue has to be booked based on the most probable amount that the Group expects to receive.

Such amount is determined on the basis of all facts and circumstances considered relevant for the evaluation, that depend on the type of service provided and, in particular, on the presumption that it is not highly probable that the revenue recognized will not be significantly reversed. Please note, nevertheless, that for the services provided by the Group such a variability is not usually foreseen.

Finally, if a contract regards different goods/services whose performance obligations are not satisfied at the same time, the revenue is allocated among the different obligation proportionally to the stand-alone price of the single item delivered. These amounts will therefore be accounted for in P&L on the basis of the timing of satisfaction of each obligation.

This circumstance, which is not significant, might happen in case of customer loyalty programs that require to provide goods or services for free, or by cashing-in a price not at market condition, if the client reaches a specific volume of fees, or in case of programs to acquire new customers that assign a bonus to the target (in the form of a product or a service) when it becomes a new client.

#### **Dividends**

Dividends are recognised in profit and loss in the financial year in which their distribution has been approved.

### A.3 - Information on transfers between portfolios of financial assets

There were no transfers between portfolios of financial assets in 2018.

### A.4 - Information on fair value

### Qualitative information

This section presents a disclosure on fair value as required by IFRS13.

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an ordinary transaction between market participants in the principal market at the measurement date (i.e. an exit price).

The fair value of a financial liability with a demand feature (e.g. a demand deposit) cannot be lower than the amount payable on demand, discounted from the first date that the amount could be required to be paid.

For financial instruments listed in active markets, fair value is determined on the basis of official prices in the principal market to which the Group has access (Mark to Market).

A financial instrument is regarded as quoted in an active market if quoted prices are readily and regularly available from a pricing service, dealer, broker, agency that determines prices or regulatory agency, and those prices represent actual and regularly occurring market transactions on an arm's length basis. If a published price quotation in an active market does not exist for a financial instrument in its entirety, but active markets exist for its component parts, fair value can be determined on the basis of the relevant market prices for the component parts.

If the observable prices in active market or other observable inputs, such as the quoted price of a similar instrument in an active market, the Group may use another valuation techniques, such as:

- a market approach (e.g. using quoted prices for similar liabilities or equity instruments held by other parties as assets);
- cost approach (e.g. it reflects the amount that would be required currently to replace the service capacity of an asset, that is the current replacement cost);
- an income approach (e.g. a present value technique that takes into account the future cash flows that a market participant would expect to receive from holding the liability or equity instrument as an asset).

The Group uses valuation models (Mark to Model) in keeping with the methods generally accepted and used by the market. Valuation models include techniques based on the discounting of future cash flows and on volatility estimates, and they are subject to revision both during their development and periodically in order to ensure their consistency with the objectives of the valuation.

These methods use inputs based on prices set in recent transactions for the instrument being valued and/or prices/quotations for instruments having similar characteristics in terms of risk profile. Indeed, these prices/quotations are relevant for determining significant parameters in terms of credit, liquidity and price risk of the instrument being valued. Reference to these market parameters allows to limit the discretionary nature of the valuation, and ensures that the resulting fair value can be verified. If, for one or more risk factors it is not possible to refer to market data, the valuation models employed use estimates based on historical data as inputs.

As a further guarantee of the objectivity of valuations derived from valuation models, the Group employs:

- independent price verifications (IPVs);
- fair value adjustments (FVAs).

Independent price verification requires that the prices are verified at least monthly by Risk Management units that are independent from the units that assume the risk exposure.

This verification calls for comparing and adjusting the price in line with valuations obtained from independent market participants.

For instruments not quoted in active markets, the above verification process uses prices contributed by info providers as a reference, and assigns a greater weighting to those prices that are considered representative of the instrument being valued.

This valuation can include the executability of the transaction at the price observed, the number of contributors, the degree of similarity of the financial instruments, the consistency of prices from different sources, and the process followed by the info provider to obtain the information.

#### A.4.1 Fair value levels 2 and 3: valuation techniques and inputs used

Hereby we provide IFRS13 disclosure requirements about accounting portfolios measured at fair value on a recurring basis, not measured at fair value, or measured at fair value on a non-recurring basis.

#### Assets and Liabilities measured at fair value on a recurring basis

#### Fixed-Income Securities

Fixed-Income Securities are priced in a two tier process depending on the liquidity in the respective market. Liquid instruments in active markets are marked to market and consequently positions in these instruments are disclosed in reference to Fair Value Hierarchy under Level 118. In order to assess it, within the global bond Independent Price Verification (IPV) process a daily Liquidity Indicator is defined taking into account: the number of executable bid/ask quotes, their relative sizes and spreads. Such indicator is tracked over a 20 business days time window in order to obtain a stable monthly indicator.

Instruments not traded in active markets are marked to model based on implied credit spread curves derived from the former Level 1 instruments. The model maximises the use of observable input and minimises the use of unobservable inputs. With this respect, depending on the proximity of the credit spread curve applied, the bonds are disclosed as Level 2 or Level 3 respectively; Level 3 is applied in case credit spread curves used are significantly unobservable. Under fair value accounting, fair value adjustments for liquidity and model deficiencies compensate for the lack of market observables for the Level 2 and Level 3 positions.

In the global bond IPV process market prices of Level 1 bonds and pricing models for illiquid bonds are regularly verified for accuracy.

#### Structured Financial Products

The Group determines the fair value of structured financial products not quoted on active markets using the appropriate derivative valuation methodology given the nature of the embedded structure (when this is not to be separated). Such instruments are classified as Level 2 or Level 3 depending on the observability of significant inputs to the model.

#### Asset Backed Securities

UniCredit valuation process relies on internal policies centered on:

- extension and implementation across all the Group's Legal Entities of an independent Price Verification (IPV) process suited to the changed market conditions for Structured Credit Bonds:
- integration of current Fair Value Adjustments Policy.

According to the IPV process the quality of a price is assessed based upon the availability of quotes of independent market players for identical assets.

The process relies first on consensus data provider as reliable collector of market quotes.

As a second step, prices are assessed by benchmarking each security to a pool of similar securities with available market quotes. An alternative approach consists in evaluating the instrument through the use of quantitative pricing models, which are applicable every time that information regarding market participants assumptions on model parameters are reasonably made available without excessive costs or efforts.

#### Derivatives

Fair value of derivatives not traded in an active market is determined using a mark-to-model valuation technique. In such cases, where active markets exist for its component parts, then fair value is determined on the basis of the relevant market prices for the component parts. Valuation techniques that are based on significant inputs that are observable are referred to as Level 2 valuations, while those based on techniques that use significant unobservable inputs are referred to as Level 3 valuations.

#### Equity instruments

Equity Instruments are assigned to Level 1 when a quoted price is available on a liquid market and to Level 3 when no quotations are available or quotations have been suspended indefinitely. These instruments are classifies as Level 2 only when trading volume on the market where the instrument is quoted has decreased significantly.

For equity instruments measured at cost an impairment is given, if the carrying amount exceeds the recoverable amount significantly and/or over a prolonged period of time.

<sup>18</sup> As far as Italian Government bonds are concerned, it is worth stressing they are typically exchanged on the MTS market which is largely acknowledged as the main liquid platform for this kind of asset

#### Investment funds

The Group holds investments in certain investment funds that publish net asset value (NAV) per share, including mutual funds, private equity funds, hedge funds (including funds of funds) and real estate funds. The Group's investments include co-investments in funds that are managed by the Group and investments in funds that are managed by third parties and in particular:

#### Real Estate Funds

Real Estate Funds are mapped to Level 1 when quoted prices are available on an active market; when this condition does not hold, Real Estate Funds are disclosed as Level 3 and they are evaluated through an adequate credit adjustment of the NAV based on the specific features of each fund.

#### Other funds

The Group holds investments also in mutual funds, hedge funds and private equity funds.

Funds are usually assigned to Level 1 when a quoted price is available on an active market.

Funds are disclosed as Level 2 or Level 3 depending on NAV availability, portfolio transparency and possible issues relating to position write-off.

#### Property, plant and equipment measured at fair value

The Group owns property, plant and equipment held for investment purposes, which are valued according to the fair value model for Real Estate investments linked to liabilities that generate a return on investments themselves.

The attribution of fair value levels is based on the level of observability of the significant market parameters used by the valuation technique. Given the current portfolio composition, most of the positions are at level 3.

#### Fair Value Adjustments (FVA)

Fair value adjustment is defined as the amount to be added either to the market observed mid-price or to the theoretical price generated by a valuation model with the aim of obtaining a fair value of the position. Therefore FVA are aimed at insuring that the fair value reflects the actual exit price of a certain position.

Below a list of adjustments:

- Credit/Debit valuation adjustment (CVA/DVA);
- model Risk:
- close-out Costs:
- · other Adjustments.

#### Credit/Debit valuation adjustment (CVA/DVA)

Credit valuation adjustments (CVAs) and debit valuation adjustments (DVAs) are incorporated into derivative valuations to reflect the impact on fair value of counterparty credit risk and UniCredit own credit quality respectively.

UniCredit CVA/DVA methodology is based on the following inputs:

- EAD derived by simulation techniques. Simulated exposures also take into account Specific Wrong-Way Risk that arises from transactions where there is a correlation between counterparty credit risk and the underlying derivative risk factors;
- PD implied by current market default rates, obtained from Credit Default Swaps;
- LGD based on the estimated level of expected recovery should a counterparty default and implied by current market default rates, obtained from credit default swaps.

As of 31 December 2018, net CVA/DVA cumulative adjustment, relating to performing counterparts, amounts to €125 million negative. The part related to own credit spread evolution, which is filtered out from regulatory capital (accordingly to CRDIV), amounts to €82 million negative.

#### Funding Cost and Benefit Adjustment (FCA/FBA)

Funding Valuation Adjustment (FundVA) is the sum of a Funding Cost Adjustment (FCA) and of a Funding Benefit Adjustment (FBA) that indeed accounts for the expected future funding costs/benefits for derivatives that are not fully collateralised. Most material contributors are in-the-money trades with uncollateralised counterparties.

UniCredit FVA methodology is based on the following inputs:

- positive and Negative exposure profiles derived leveraging on a risk-neutral spin-off of the Counterparty Credit Risk internal model;
- PD term structure implied by current market default rates obtained from credit default swaps;
- a funding spread curve that is representative of the average funding spread of peer financial groups.

As of 31 December 2018 the Fair Value Adjustment component (FundVA) reflect into P&L amounts to €120.75 million negative.

#### Model Risk

Financial models are used for the valuation of the financial instruments if the direct market quotes are not readily available. In general the model risk is represented by the possibility that a financial instrument's evaluation is actually sensitive to the choice of model. It is possible to value the same financial instrument by using alternative models which could provide different results in term of pricing. The model risk adjustment refers to the risk that the actual fair value of the instrument differs from the value produced by the model.

#### Close-out Costs

It measures the implicit costs of closing an (aggregated) trading position. The position could be closed by a long position (or purchase in the case of a short position), or by entering into a new transaction (or several transactions) that offsets (hedges) the open position. The close-out costs are typically derived from the bid/ask spreads observed on the market. It accounts for the fact that a position is valued at mid but can only be closed at bid or ask. This adjustment is not needed when the position is marked at bid or ask and already represents an exit price. In addition a close-out adjustment of the NAV is applied when there are some penalties relating to position write-off in an investment fund.

#### Other adjustments

Other fair value adjustments, which are not included in the previous categories, could be taken into consideration to align the evaluation to the current exit price, also according to the level of liquidity of the market and valuation parameters, e.g. adjustment of equity prices whose quotation on the market are not representative of the effective exit price.

#### Assets and Liabilities not measured at fair value or measured at fair value on a non-recurring basis

Financial instrument not carried at fair value, for example retail loans and deposit, and credit facilities extended to corporate clients are not managed on a fair value basis.

For these instruments fair value is calculated for disclosure purposes only and does not impact the balance sheet or the profit or loss. Additionally, since these instruments generally do not trade, there is significant management judgment required to determine their fair values as defined by

#### Cash and cash balances

Cash and cash balances are not carried at fair value on the Consolidated Balance Sheets, but they are carried at amounts that approximate fair value, due to their short-term nature and generally negligible credit risk.

#### Financial assets at amortised cost

For the assets that are composed by securities, fair value is determined according to what explained in section "Assets and Liabilities measured at fair value on a recurring basis - Fixed Income Securities".

On the other hands, fair value for performing Loans and Receivables to banks and customers is determined using the discounted cash flow model adjusted for credit risk. Some portfolios are valued according to simplified approaches, which however take into account the financial features of the financial instruments.

#### Property, plant and equipment held for investment purposes

The fair value of property, plant and equipment held for investment purposes is determined on the basis of a valuation by an independent appraiser who holds a recognised and relevant professional qualification which perform its valuation mainly on the basis of an indirect knowledge of the assets through the information made available by the owner and relating to the localization, consistency, destination and in consideration of market analysis.

The attribution of fair value levels is based on the level of observability of the significant market parameters used by the valuation technique.

#### Financial liabilities at amortised cost

Fair value for debt securities in issue is determined using the discounted cash flow model adjusted for UniCredit credit risk. The Credit Spread is determined using UCG's subordinated and non-subordinated risk curves.

On the other hands, Fair value for other financial liabilities is determined using the discounted cash flow model adjusted for UniCredit credit risk. The Credit Spread is determined using UCG's senior and subordinated risk curves.

#### Description of the valuation techniques

Specific valuation techniques are used to value positions for which a market price is not directly observable from market sources. The Group uses well known valuation techniques for determining fair values of financial and non-financial instruments that are not actively traded and quoted. The valuation techniques used for Level 2 and 3 assets and liabilities are described below.

#### Option Pricing Model

Option model valuation techniques are generally used for instruments in which the holder has a contingent right or obligation based on the occurrence of a future event, such as the price of a referenced asset going above or below a predetermined strike price. Option models estimate the likelihood of the specified event occurring by incorporating assumptions such as volatility estimates, price of the underlying instrument and expected rate of return.

#### Discounted cash flow

Discounted cash flow valuation techniques generally consist of developing an estimate of future cash flows that are expected to occur over the life of an instrument. The model requires the estimation of the cash flow and the adoption of market's parameters for the discounting: discount rate or discount margin reflects the credit and/or funding spreads required by the market for instruments with similar risk and liquidity profiles to produce a "discounted value". The fair value of the contract is given by the sum of the present values of future cash flows.

#### Hazard Rate Model

The valuation of CDS instruments requires the knowledge of the entity's survival probability at future dates. The estimate of this probability curve uses the standard model for survival probabilities and requires as parameters the credit default swap market quotes on standard future dates in addition to the risk free curve and the expected recovery rate.

The hazard rate is part of the described process and it indicates the instantaneous probability of default at different future instants.

#### Market Approach

A valuation technique that uses prices generated by market transactions involving identical or comparable (i.e. similar) assets, liabilities or a group of assets and liabilities.

#### Gordon Growth Model

This is the model used to determine the intrinsic value of an equity investment, based on a series of future dividends which grow at a constant rate. Given a dividend to be paid in a specific year and the hypothesis that the dividend grows at a constant rate, the model computes the present value of future dividends.

#### Dividend Discount Model

This model is used to determine the value of an equity investment, based on the series of predicted future dividends. Given a dividend to be paid in a specific year and the hypothesis that the dividend grows at a constant rate, the model computes the fair value of an equity share as the sum of the present value of all future dividends.

#### Adjusted NAV

Net asset value is the total value of a fund's assets less liabilities. An increase in net asset value would result in an increase in a fair value measure. Usually for funds classified as Level 3, NAV represents a risk free valuation, therefore in this case the NAV is adjusted so as to consider the issuer's

#### Description of the inputs used to measure the fair value of items categorized in Level 2 and 3

Hereby a description of the main significant inputs used to measure the fair value of items categorized in Level 2 and 3 of the fair value hierarchy.

#### Volatility

Volatility is a measure for variation of price of a financial instrument over time. In particular, volatility measures the speed and severity of market price changes for an instrument, parameter or market index given the particular instrument, parameter or index changes in value over time, expressed as a percentage of relative change in price. The higher the volatility of the underlying, the riskier the instrument. In general, long option positions benefit from increases in volatility, whereas short option positions will suffer losses.

There are different types of volatility:

- volatility of interest rate;
- inflation volatility;
- volatility of foreign exchange;
- volatility of equity stocks, equity or other indexes/prices.

#### Correlation

Correlation is a measure of the relationship between the movements of two variables. When parameters are positively correlated, an increase in correlation results in a higher fair value measure. On the contrary, given a short correlation position, an increase in correlation, in isolation, would generally result in a decrease in a fair value measure. Therefore changes in correlation levels can have a major impact, favorable or unfavorable, on the fair value of an instrument, depending on the type of correlation.

Correlation is a pricing input for a derivative product where the payoff is driven by multiple underlying risks. The level of correlation used in the valuation of derivatives with multiple underlying risks depends on a number of factors including the nature of those risks.

#### Dividends

The derivation of a forward price for an individual stock or index is important both for measuring fair value for forward or swap contracts and for measuring fair value using option pricing models. The relationship between the current stock price and the forward price is based on a combination of expected future dividend levels and payment timings and, to a lesser extent, the relevant funding rates applicable to the stock in question. The dividend yield and timing represents the most significant parameter in determining fair value for instruments that are sensitive to an equity forward price.

#### Interest rate curve

The calculation of the interest rate curve is based on standard bootstrapping techniques relying on the set of quotes of appropriate financial instruments, for each currency, which turns interest rates in zero-coupon.

Less liquid currencies interest curve refer to the rates in currencies for which a market liquidity doesn't exist in terms of tightness, depth and resiliency. The illiquidity of these input data impacts directly the valuation of securities or derivatives expressed in illiquid currencies.

#### Inflation Swap rate

The determination of forward levels for inflation indexes is based on swap quote over inflation indexes. Swap over inflation may present a low liquidity level whether there is no liquid market in terms of rigidity, deepness and resistance. The illiquidity of those inputs has an indirect impact on the valuation of a debt instrument linked to inflation (inflation-linked note) or in case of a derivative over inflation.

#### Credit spreads

Different valuation models, especially for credit derivatives require an input for the credit spread which reflects the credit quality of the associated credit name.

The credit spread of a particular security is quoted in relation to the yield on a benchmark security or reference rate, typically either U.S. Treasury or LIBOR/EURIBOR and is generally expressed in terms of basis points.

The ranges for credit spreads cover a variety of underlings (index and single names), regions, sectors, maturities and credit qualities (high-yield and investment-grade). The broad range of this population gives rise to the width of the ranges of unobservable inputs.

#### Loss Given Default (LGD)/Recovery Rate

LGD also known as loss severity (the inverse concept is the recovery rate) represents the percentage of contractual cash flows lost in the event of a default, expressed as the net amount of loss relating to the outstanding balance. An increase in the loss severity, in isolation, would result in a decrease in a fair value measure. Loss given default is facility-specific because such losses are generally understood to be influenced by key transaction characteristics such as the presence of collateral and the degree of subordination.

#### Price

Where market prices are not observable, comparison via proxy is used to measure a fair value.

#### Prepayment Rate (PR)

The PR is the estimated rate at which forecasted prepayments of principal of the related debt instrument are expected to occur. Voluntary unscheduled payments (prepayments) change the future cash flows for the investor and thereby change the fair value of the security. In general as prepayment speeds change, the weighted average life of the security changes, which impacts the valuation either positively or negatively, depending upon the nature of the security and the direction of the change in the weighted average life.

#### Probability of Default (PD)

The probability of default is an estimate of the likelihood of not collecting contractual amounts. It provides an estimate of the likelihood that a client of a financial institution will be unable to meet its debt obligations over a particular time horizon. The PD of an obligor not only depends on the risk characteristics of that particular obligor but also the economic environment and the degree to which it affects the obligor.

#### Early conversion

The early conversion is the estimate of the probability that the liability would be converted into equity earlier than the terms stated.

EBITDA is an indicator of the current operating profitability of the business, that is the income generated by the use of the company's assets and the commercialisation of the products manufactured.

#### Ke

The Ke (cost of capital) represents the minimum rate that the company has to offer to its shareholders as remuneration for the funds received.

It is the constant growth rate used for the future dividends estimate.

#### Quantitative information on significant unobservable inputs used in the fair value measurement: accounting portfolios measured at fair value categorised as Level 3

The following table shows, for each product category, the amount of Assets and Liabilities measured at fair value and the range of variation of unobservable parameters, across the whole portfolio, as monitored by Group Risk Management functions.

(€ million)

								(€ million)
PRODUCT CATEGORIES			FAIR VALUE ASSETS	FAIR VALUE LIABILITIES	VALUATION TECHNIQUES	UNOBSERVABLE PARAMETERS	RANGE	
Derivatives								
	Financial							
		Equity & Commodities	398.27	329.96	Option Pricing Model	Volatility	1%	107%
						Correlation	-98%	98%
					Option Pricing Model/ Discounted Cash Flows	Dividends Yield	0%	17%
		Foreign Exchange	104.41	41.61	Option Pricing Model	Volatility	1%	40%
					Discounted Cash Flows	Interest rate	-60%	30%
		Interest Rate	837.13	693.88	Discounted Cash Flows	Swap Rate (bps)	-40 bps	1000 bps
						Inflation Swap Rate	0 bps	230 bps
					Option Pricing Model	Inflation Volatility	1%	10%
						Interest Rate Volatility	1%	100%
						Correlation	0%	100%
		Hybrid	-	-	Option Pricing Model	Volatility	0%	0%
						Correlation	0%	0%
	Credit		2.94	9.52	Hazard Rate Model	Credit Spread	100%	28%
						Recovery rate	0%	54%
						Correlation	0%	0%
					Option Pricing Model	Volatility	0%	0%
Debt Securities and Loans		Corporate/ Government/Other	1,322.50	536.70	Market Approach	Price (% of used value)	0%	199%
		Mortgage & Asset Backed Securities	236.93	-	Discounted Cash Flows	Credit Spread (bps)	7bps	1190bps
						LGD	20%	100%
						Default Rate	0%	8%
						Prepayment Rate	0%	30%
Equity Securities		Unlisted Equity & Holdings	1,173.62	-	Market Approach	Price (% of used value)	0%	100%
					Gordon Growth Model	Ke	8.0%	16.0%
						Growth Rate	2.0%	3.0%
Units in Investment Funds		Real Estate &	949.96	-	Adjusted Nav	PD	1%	30%
		Other Funds				LGD	35%	60%

#### A.4.2 Valuations processes and sensitivities

The Group verifies that the value attributed to each position reflects the current fair value in an appropriate way. Assets and liabilities subject to fair value measurements are determined using different techniques, among which (but not only) models such as discounted cash flow and internal models. On the basis of the observability of the input used, all the measurements are classified as Level 1, Level 2 or Level 3 of the fair value hierarchy.

When a financial instrument, measured at fair value, is valued through the use of one or more significant inputs not directly observable on the market, a further procedure for the price verification is implemented. These procedures include the revision of relevant historical data, the analysis of profits and losses, the individual valuation of each component for structural products and benchmarking. This approach uses subjective opinions and judgments based on experience and, therefore, it could require valuation adjustments which take into account the bid/ask spread, liquidity and counterparty risk, in addition to the valuation model type adopted.

According to Group Market Risk Governance guidelines, in order to ensure the right separateness of the functions in charge of the model development and those in charge of the validation processes, all valuation models developed by Group companies' front offices are independently tested centrally and validated by the Group Internal Validation functions. The aim of this independent control structure is evaluating the model risk from a theoretical solidity, calibration techniques eventually applied and appropriateness of the model for a specific product in a defined market point

In addition to the daily mark-to-market or mark-to-model valuation, the Independent Price Verification (IPV) is applied by from Market Risk function with the aim of quaranteeing a fair value provided by an independent structure for all instruments, illiquid included.

#### Fair value sensitivity to variations in unobservable input used in the fair value computation for instruments categorised as Level 3

The direction of sensitivity for instruments categorised at level 3 of fair value hierarchy to variations in significant unobservable inputs is supplied in the following table. For fair value computations where significant unobservable input are employed (Level 3), the sensitivity analysis is performed using a range of reasonable alternatives for the unobservable parameters.

The Group takes into account that the impact of unobservable inputs in the fair value computation of level 3 financial instruments, depends on the correlation among different inputs used in the valuation technique. In addition, the effect of unobservable input variation has an impact on the amount and the direction of fair value measurement, also according to the instrument nature and sign.

(€ million)

PRODUCT CATEGORIES			FAIR VALUE MOVEMENTS GI POSSIB	VEN REASONABLE LE ALTERNATIVES
Derivatives				
	Financial			
		Equity	+/-	84.44
		Foreign Exchange	+/-	28.99
		Interest Rate	+/-	31.60
		Hybrid	+/-	-
	Credit		+/-	14.43
Debt Securities and Loans				
		Corporate/Government/Other	+/-	3.45
		Mortgage & Asset Backed Securities	+/-	10.34
Equity Securities				
		Unlisted Equity & Holdings	+/-	52.15
Units in Investment Funds	•			
		Real Estate & Other Funds	+/-	12.70

Within the unlisted Level 3 Units in Investment Funds, measured using a model, the shares in Atlante and Italian Recovery Fund, former Atlante II, (€355 million at 31 December 2018) are classified and, within Equity Securities, the investments in the Voluntary Scheme (as at 31 December 2018 egual to €47,6 million). For further information, please refer to Part B - Section 2 - Financial assets at fair value through profit or loss: c) other financial assets mandatorily at fair value.

#### A.4.3 Fair value hierarchy

IFRS13 establishes a fair value hierarchy according to the observability of the input used in the valuation techniques adopted for valuations.

The fair value hierarchy level associated to assets and liabilities is set as the minimum level among all significant valuation inputs used. A valuation input is not considered significant for the fair value of an instrument if the remaining inputs are able to explain the major part of the fair value variance itself over a period of three months.

In some specific cases, the significance limit is assessed in relation to the fair value of the instrument at the measurement date.

In particular, three levels are considered:

- level 1: fair value for instruments classified within this level is determined according to the quoted prices on active markets;
- level 2: fair value for instruments classified within this level is determined according to the valuation models which use observable inputs on active
- level 3: fair value for instruments classified within this level is determined according to the valuation models which prevalently use significant unobservable input on active markets.

Financial instruments are classified to a certain fair value level according to the observability of the input used for the valuation.

Level 1 (quoted prices in active markets): quoted prices (unadjusted) in active markets are available for identical assets or liabilities that the entity has the ability to access at the measurement date. An active market is a market in which orderly transactions for the asset or liability take place with sufficient frequency and volume for pricing information to be provided on an on-going basis (e.g. MTS market about prices for most of the government bonds therein traded).

Level 2 (observable inputs): inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly or indirectly. Inputs are observable if they are developed on the basis of publicly available information about actual events or transactions and reflect the assumptions that market participants would use when pricing the asset or liability.

Level 3 (unobservable inputs): inputs other than the ones included in level 1 and level 2, not directly observable on the market for the evaluation of asset and liability, or used for the definition of significant adjustments to fair value. Unobservable inputs shall reflect the assumptions that market participants would use when pricing the asset or liability, including assumptions about risk.

When fair value is measured directly taking into consideration an observable price and quoted on an active market, the hierarchy attribution process will assign Level 1. When fair value has to be measured either via Comparable approach or via Mark-to-Model approach, the hierarchy attribution process will assign Level 2 or Level 3, depending on the observability of all the significant input parameters.

Within the choice among various valuation techniques the Group employs the one which maximises the use of observable inputs.

#### Transfers between hierarchy levels

The main drivers to transfers in and out the FV levels (both between L1 and L2 and in/out L3) include changes in market conditions (among which liquidity parameter) and enhancements to valuation techniques and weights for unobservable inputs used for the valuation itself. Quantitative and qualitative details about transfers between FV levels occurred in the period is presented in Part A.4.5 - Fair Value Hierarchy.

#### A.4.4 Other information

The Group uses the IFRS13 exception for fair value measurements on a net basis with reference to financial assets and liabilities with offsetting positions of market risk or counterparty credit risk.

### Quantitative information

### A.4.5 Fair value hierarchy

The following tables show the portfolios breakdown in terms of (i) financial assets and liabilities valued at fair value as well as (ii) assets and liabilities not measured at fair value or measured at fair value on a non-recurring basis, according to the above-mentioned levels.

#### A.4.5.1 Assets and liabilities measured at fair value on a recurring basis: breakdown by fair value levels

(€ '000)

			(€ 000)
FINANCIAL ASSETS/LIABILITIES MEASURED AT FAIR	A	MOUNTS AS AT	12.31.2018
VALUE	LEVEL 1	LEVEL 2	LEVEL 3
Financial assets at fair value through profit or loss	32,822,586	48,509,976	4,805,193
a) Financial assets held for trading	25,214,655	37,940,593	2,076,226
b) Financial assets designated at fair value	3	103	-
c) Financial assets mandatorily at fair value	7,607,928	10,569,280	2,728,967
2. Financial assets at fair value through other			
comprehensive income	76,843,736	10,392,587	1,043,834
3. Hedging derivatives	98,986	4,578,280	4,251
4. Property, plant and equipment	-	-	47,147
5. Intangible assets	-	-	-
Total	109,765,308	63,480,843	5,900,425
1. Financial liabilities held for trading	13,514,689	28,235,890	1,360,657
2. Financial liabilities designated at fair value	427,415	8,663,748	226,568
3. Hedging derivatives	100,445	5,906,926	24,658
Total	14,042,549	42,806,564	1,611,883

The item "1. c) Financial assets mandatorily at fair value" at level 3 as at 31 December 2018 includes the investments in Atlante and Italian Recovery Fund, former Atlante II (carrying value €355 million) and in "Schema Volontario" (carrying value €47,6 million). Since no market valuations or prices of comparable securities are available for "Schema Volontario", at 31 December 2018 the fair value of such instrument was determined using internal models (Discounted Cash Flow and Market Multiples) also having as reference the valuation of the financial assets of the "Schema Volontario" (supported by the advisor in charge) contained in the Rendiconto 2018 of the "Schema Volontario" itself, while concerning Atlante and Italian Recovery Fund, former Atlante II, the Fair Value was determined having as reference the valuation of the financial assets provided from the fund itself, supplemented, if appropriate, using internal models (Discounted Cash Flow and Market Multiples). See Part B - Section 2.5 - Financial assets mandatorily at fair value income for further information.

Transfers between level of fair value occurring during the year mainly reflect the evolution of reference market and the enhancement of processes for fair value level attribution in some Group entities.

Besides the transfers related to financial assets and liabilities carried at level 3 detailed in the sections below during the year the following transfers occurred:

- from level 1 to level 2 owing to a worsening of the liquidity and price reliability indicators (based on the bid-ask spread, relative size and applicability of the published prices) collected by third parties as calculated and recorded in the context of the Global Bond IPV process:
  - of financial assets measured at fair value through profit & loss (financial assets held for trading, designed at fair value and mandatorily at fair value) for approximately €176 million;
  - of financial liabilities measured at fair value through profit & loss (financial liabilities held for trading and designed at fair value) for approximately €4 million:
- from level 2 to level 1 owing to an improvement of the liquidity and price reliability indicators (based on the bid-ask spread, relative size and applicability of the published prices) collected by third parties as calculated and recorded in the context of the Global Bond IPV process:
- of financial assets measured at fair value through profit & loss (financial assets held for trading, designed at fair value and mandatorily at fair value) for approximately €1,969 million;
- of financial assets measured at fair value through reserves (financial assets at fair value through other comprehensive income) for approximately €340 million;
- of financial liabilities measured at fair value through profit & loss (financial liabilities held for trading and designed at fair value) for approximately €47 million.

The table prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) is reported below for the purpose of comparability.

A.4.5.1 Assets and liabilities measured at fair value on a recurring basis: breakdown by fair value levels

(€ '000)

FINANCIAL ASSETS/LIABILITIES MEASURED AT FAIR	AMOL	JNTS AS AT 12.31.2	017
VALUE	LEVEL 1	LEVEL 2	LEVEL 3
1. Financial assets held for trading	33,318,221	39,882,888	1,484,781
2. Financial assets at fair value through P&L	7,067,178	14,960,870	45,295
3. Available for sale financial assets	92,344,616	9,806,925	1,488,481
4. Hedging derivatives	1	3,428,674	2,395
5. Property, plant and equipment	-	-	47,380
6. Intangible assets	-	-	-
Total	132,730,016	68,079,357	3,068,332
Financial liabilities held for Trading	14,994,487	38,874,678	1,914,560
2. Financial liabilities at fair value through P&L	-	2,980,270	30,259
3. Hedging derivatives	79	3,509,219	58,547
Total	14,994,566	45,364,167	2,003,366

#### A.4.5.2 Annual changes in assets measured at fair value on a recurring basis (level 3)

(€ '000)

				CHANG	SES IN 2018			(6 000)
	FINANCIAL AS	SETS AT FAIR VA	ALUE THROUGH PI	ROFIT OR LOSS				
	TOTAL	OF WHICH: A) FINANCIAL ASSETS HELD FOR TRADING	OF WHICH: B) FINANCIAL ASSETS DESIGNATED AT FAIR	OF WHICH: C) FINANCIAL ASSETS MANDATORILY AT FAIR VALUE	FINANCIAL ASSETS AT FAIR VALUE THROUGH OTHER COMPREHENSIVE INCOME	HEDGING DERIVATIVES	PROPERTY, PLANT AND EQUIPMENT	INTANGIBLE ASSETS
1. Opening balances	3,702,074	1,421,686	-	2,280,388	1,065,570	2,394	47,375	-
2. Increases	2,887,933	1,787,222	-	1,100,711	806,940	14,489	1,526	-
2.1 Purchases	1,667,449	1,187,738	-	479,711	28,661	-	-	
2.2 Profits recognised in	663,977	510,847	-	153,130	41,652	4,186	1,526	-
2.2.1 Income statement	663,977	510,847	-	153,130	3,681	4,186	1,526	-
- of which unrealised gains	339,641	231,520	-	108,121	-	-	1,526	-
2.2.2 Equity	Χ	Х	Х	X	37,971	-		-
2.3 Transfers from other levels	206,098	23,913	-	182,185	433,457	-	-	-
2.4 Other increases	350,409	64,724	-	285,685	303,170	10,303	-	-
3. Decreases	1,784,814	1,132,682	-	652,132	828,676	12,632	1,754	-
3.1 Sales	855,311	671,081	-	184,230	373,187	-	-	-
3.2 Redemptions	24,187	101	-	24,086	58,041	-	-	-
3.3 Losses recognised in	420,978	323,517	-	97,461	122,450	2,018	623	-
3.3.1 Income statement	420,978	323,517	-	97,461	2,853	269	623	-
- of which unrealised losses	167,683	112,998	-	54,685	-	-	623	-
3.3.2 Equity	Х	Х	Х	Х	119,597	1,749	-	-
3.4 Transfers to other levels	128,572	78,059	-	50,513	5,793	-	-	-
3.5 Other decreases	355,766	59,924	-	295,842	269,205	10,614	1,131	-
of which: business combinations	-	-	-		-			-
4. Closing balances	4,805,193	2,076,226	-	2,728,967	1,043,834	4,251	47,147	-

The items "2. Increases" and "3. Decreases" in financial assets are included in the profit and loss in the following items:

- Item 80: Gains and losses on financial assets and liabilities held for trading;
- Item 90: Fair value adjustments in hedge accounting;
- Item 110: Net gains (losses) on other financial assets/liabilities at fair value through profit or loss.

The sub-item "2.2 Profits" and the sub-item "3.3 Losses" on fair value on financial assets at fair value through other comprehensive income are accounted in item "120. Revaluation reserves" of Shareholder's Equity, with the exception of impairment and gains and losses on exchange rates on monetary assets (liabilities) which are reported respectively within item "130. Net losses/recoveries on credit impairment: b) financial assets/liabilities at fair value through other comprehensive income" and item "80. Gains and losses on financial assets and liabilities held for trading" until the financial asset is not sold, instant in which cumulative gains and losses are reported at Income Statement at item "100. b) Gains and losses on financial assets at fair value through other comprehensive income".

Transfers between levels of fair value occurring during the year mainly reflect the evolution of reference market and the enhancement of processes for fair value level attribution in some Group entities and mostly refer to exposure held by UniCredit S.p.A. and UniCredit Bank AG.

### A.4.5.3 Annual changes in liabilities measured at fair value on a recurring basis (level 3)

(€ '000)

		CHANGES IN 2018	,
		FINANCIAL LIABILITIES	
	FINANCIAL LIABILITIES	DESIGNATED AT FAIR	HEDGING
	HELD FOR TRADING	VALUE	DERIVATIVES
1. Opening balances	1,371,167	581,280	58,546
2. Increases	1,407,530	122,114	5,267
2.1 Issuance	846,689	105,771	-
2.2 Losses recognised in	542,324	5,710	3,155
2.2.1 Income statement	542,324	5,300	658
- of which unrealised losses	232,683	1,552	-
2.2.2 Equity	X	410	2,497
2.3 Transfers from other levels	12,543	756	-
2.4 Other increases	5,974	9,877	2,112
3. Decreases	1,418,040	476,826	39,155
3.1 Redemptions	665,590	16,396	-
3.2 Purchases	-	209,601	-
3.3 Profits recognised in	477,506	19,923	29,462
3.3.1 Income statement	477,506	19,923	29,462
- of which unrealised gains	377,187	19,198	-
3.3.2 Equity	X	-	-
3.4 Transfers to other levels	223,140	217,882	-
3.5 Other decreases	51,804	13,024	9,693
of which: business combinations	-	-	-
4. Closing balances	1,360,657	226,568	24,658

The items "2. Increases" and "3. Decreases" in financial assets are included in the profit and loss in the following items:

- Item 80: Gains and losses on financial assets and liabilities held for trading;
- Item 90: Fair value adjustments in hedge accounting.
- Item 110: Net gains (losses) on other financial assets/liabilities at fair value through profit or loss.

Transfers between levels of fair value occurring during the year mainly reflect the evolution of reference market and the enhancement of processes for fair value level attribution in some Group entities and mostly refer to exposure held by UniCredit S.p.A. and UniCredit Bank AG.

### A.4.5.4 Assets and liabilities not measured at fair value or measured at fair value on a non-recurring basis: breakdown by fair value

(£ '000)

				(€ 000)
ASSETS/LIABILITIES NOT MEASURED AT	AM	OUNTS AS AT	12.31.2018	
FAIR VALUE OR MEASURED AT FAIR	воок		FAIR VALUE	
VALUE ON A NON-RECURRING BASIS	VALUE	LEVEL 1	LEVEL 2	LEVEL 3
Financial assets at amortised cost	579,310,842	30,468,419	204,525,199	350,139,974
2. Property, plant and equipment held for				
investment	1,517,593	-	88,561	2,133,818
Non-current assets and disposal groups				
classified as held for sale	1,799,936	7,554	57,275	122,678
Total	582,628,371	30,475,973	204,671,035	352,396,470
Financial liabilities at amortised cost	686,036,242	39,645,119	269,213,794	379,395,468
2. Liabilities associated with assets				
classified as held for sale	539,987	-	-	35,657
Total	686,576,229	39,645,119	269,213,794	379,431,125

The changes occurred between 31 December 2017 and 31 December 2018 in the ratio between fair value and book value for financial assets at amortised cost reflect the enhancement of the methodology and the parameters adopted for the fair value calculation for disclosure and the evolution in the benchmark interest rate, in the risk premium and in the probability of default depending on or deriving from markets trend. These events together with the evolution of the approach to identify the significance of non-observable inputs have been reflected in fair value hierarchy level distribution.

The book value of items "3. Non-current assets and disposal groups classified as held for sale" (Assets) and "2. Liabilities associated with assets classified as held for sale" (Liabilities) includes amounts referred to assets and liabilities measured on Balance Sheet on the basis of their cost, respectively for €1,612 million and €504 million. For further details on these two sub-items see Part B - Section 12 - table 12.1.

The table prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) is reported below for the purpose of comparability.

A.4.5.4 Assets and liabilities not measured at fair value or measured at fair value on a non-recurring basis: breakdown by fair value level

(€ '000)

ASSETS/LIABILITIES NOT MEASURED AT	AMOUNTS AS AT 12.31.2017						
FAIR VALUE OR MEASURED AT FAIR	воок		FAIR VALUE				
VALUE ON A NON-RECURRING BASIS	VALUE	LEVEL 1	LEVEL 2	LEVEL 3			
1. Held-to-maturity investments	6,277,022	5,096,861	1,189,062	60,735			
2. Loans and receivables with banks	70,982,743	526,248	47,955,776	22,869,184			
3. Loans and receivables with customers	447,726,913	1,115,810	142,196,033	311,225,039			
4. Property, plant and equipment held for							
investment	2,132,168	14,821	97,488	2,469,292			
5. Non-current assets and disposal groups							
classified as held for sale	1,110,960	-	79,305	195,941			
Total	528,229,806	6,753,740	191,517,664	336,820,191			
1. Deposits from banks	123,244,080	-	56,419,195	66,675,209			
2. Deposits from customers	462,895,261	-	162,598,619	301,045,127			
3. Debt securities in issue	98,602,632	43,856,076	36,978,706	22,893,916			
4. Liabilities included in disposal groups							
classified as held for sale	184,829	-	-	78,884			
Total	684,926,802	43,856,076	255,996,520	390,693,136			

## A.5 - Information on "day one profit/loss"

The value at which financial instruments are recognised is equal to their fair value on the same date.

The fair value of financial instruments, different from those designated at fair value through profit or loss, at their recognition date is usually assumed to be equal to the amount collected or paid.

For financial instruments held for trading (see Sections 1 and 14 of Part A.2 above) and instruments designated at fair value (see Sections 5 and 15 of Part A.2 above), any difference from the amount collected or paid is posted under the appropriate items of the income statement.

The use of conservative valuation models, the processes described above for revising the models used and related parameters and value adjustments to reflect model risk ensure that the amount recognised in the income statement is not derived from the use of valuation parameters that cannot be observed.

More specifically, the calculation of fair value adjustments to reflect model risk ensures that the fair value portion of these instruments relating to the use of subjective parameters is not recognised in the profit and loss account, but changes the balance sheet value of these instruments. The presence of further "day one profit" leads to the recognition of a distinct asset component that is the object of linear competition. Recognition of these portions in the profit and loss account is then made only when objective parameters are applied and therefore the adjustments are derecognised.

The overall fair value adjustments to reflect these adjustments (amount not recognised in the Income Statement) amounts to +644,581 thousand at 31 December 2018 (+625,200 thousand in 2017).

### Part B - Consolidated balance sheet - Assets

### **Assets**

### Section 1 - Cash and cash balances - Item 10

#### 1.1 Cash and cash balances: breakdown

(€ '000)

	AMOUNTS AS AT		
	12.31.2018	12.31.2017	
a) Cash	9,005,671	8,848,377	
b) Demand deposits with Central banks	21,985,690	55,645,034	
Total	30,991,361	64,493,411	

### Section 2 - Financial assets at fair value through profit or loss - Item 20

#### 2.1 Financial assets held for trading: breakdown by product

(€ '000)

			(€ 000)		
	AMOUNTS AS AT				
ITEMS/VALUES	LEVEL 1	LEVEL 2	LEVEL 3		
A. Financial assets (non-derivatives)					
1. Debt securities	12,375,516	2,552,712	650,741		
1.1 Structured securities	85,277	1,585,116	1,141		
1.2 Other debt securities	12,290,239	967,596	649,600		
2. Equity instruments	7,489,505	27,269	590		
3. Units in investment funds	1,339,859	485,508	47,250		
4. Loans	1,758,521	6,310,659	39,143		
4.1 Reverse Repos	-	2,659,085	-		
4.2 Other	1,758,521	3,651,574	39,143		
Total (A)	22,963,401	9,376,148	737,724		
B. Derivative instruments					
1. Financial derivatives	2,236,981	28,379,121	1,328,571		
1.1 Trading	2,236,981	27,018,532	1,326,776		
1.2 Linked to fair value option	-	35,204	-		
1.3 Other	-	1,325,385	1,795		
2. Credit derivatives	14,273	185,324	9,931		
2.1 Trading	14,273	183,604	9,931		
2.2 Linked to fair value option	-	-	-		
2.3 Other	-	1,720	-		
Total (B)	2,251,254	28,564,445	1,338,502		
			2,076,226		

Valuations at fair value were classified according to a hierarchy of levels reflecting the observability of the valuations input. For further information see Part A - Accounting Policies - A.4 Information on fair value of this Notes to the consolidated accounts.

The financial assets and liabilities relating to OTC Derivatives and Reverse repos managed through Central Counterparty Clearing Houses (CCPs) are offset when (i) the clearing systems of CCPs guarantee the elimination or reduce to immaterial the credit and liquidity risks of these contracts and (ii) the entity intends to settle these contracts on a net basis, in accordance with IAS32 - Offsetting, in order to improve the presentation of the liquidity profile and counterparty risk connected with them.

The offset effect as at 31 December 2018, already included in the net presentation of these transactions, totaled €13,533,439 thousand (€14,314,420 thousand as at 31 December 2017).

## Part B - Consolidated balance sheet - Assets

Item "1. Debt securities" includes securities related to securitisation transactions shown in the following table.

#### Exposures to securities related to Securitisation transactions

(€ '000)

TRANCHING	AMOUNTS AS AT 12.31.2018
Senior	40,533
Mezzanine	
Junior	
Total	40,533

#### 2.2 Financial assets held for trading: breakdown by borrowers/issuers/counterparties

(€ '000)

	(€ '000)
	AMOUNTS AS AT
ITEMS/VALUES	12.31.2018
A. Financial assets (non-derivatives)	
1. Debt securities	15,578,969
a) Central Banks	-
b) Governments and other Public Sector Entities	9,841,185
c) Banks	3,200,929
d) Other financial companies	1,512,328
of which: insurance companies	11,234
e) Non-financial companies	1,024,527
2. Equity instruments	7,517,364
a) Banks	707,007
b) Other financial companies	507,236
of which: insurance companies	279,379
c) Non-financial companies	6,303,121
d) Other issuers	-
3. Units in investment funds	1,872,617
4. Loans	8,108,323
a) Central Banks	590,300
b) Governments and other Public Sector Entities	1,484,807
c) Banks	536,359
d) Other financial companies	1,504,985
of which: insurance companies	-
e) Non-financial companies	3,991,872
f) Households	-
Total A	33,077,273
B. Derivative instruments	
a) Central counterparties	2,219,685
d) Other	29,934,516
Total B	32,154,201
Total (A+B)	65,231,474

### 2.3 Financial assets designated at fair value: breakdown by product

(€ '000)

	AMOUNTS AS AT		12.31.2018	
ITEMS/VALUES	 LEVEL 1	LEVEL 2	LEVEL 3	
1. Debt securities	3	103	-	
1.1 Structured securities	3	-	-	
1.2 Other debt securities	-	103	-	
2. Loans	-	-	-	
2.1 Structured	-	-	-	
2.2 Other	-	-	-	
Total	3	103	-	
	<u>.                                      </u>			
Total Level 1, Level 2 and Level 3			106	

### Part B - Consolidated balance sheet - Assets

Assets are recognised in this item to reduce the accounting mismatch arising from financial instruments measured with changes in fair value in the income statement in order to manage the risk profile.

Valuations at fair value were classified according to a hierarchy of levels reflecting the observability of the valuations input. For further information see Part A - Accounting policies - A.4 Information on fair value.

#### 2.4 Financial assets designated at fair value: breakdown by borrowers/issuers

(€ '000)

AMOUNTS A	
ITEMS/VALUES	12.31.2018
1. Debt securities	106
a) Central Banks	-
b) Governments and other Public Sector Entities	3
c) Banks	103
d) Other financial companies	-
of which: insurance companies	-
e) Non-financial companies	-
2. Loans	-
a) Central Banks	-
b) Governments and other Public Sector Entities	-
c) Banks	-
d) Other financial companies	-
of which: insurance companies	-
e) Non-financial companies	-
f) Households	-
Total	106

#### 2.5 Other financial assets mandatorily at fair value: breakdown by product

(€ '000)

	AMOUNTS AS AT		12.31.2018
ITEMS/VALUES	LEVEL 1	LEVEL 2	LEVEL 3
1. Debt securities	7,153,722	8,761,726	640,370
1.1 Structured securities	-	4,694	29,042
1.2 Other debt securities	7,153,722	8,757,032	611,328
2. Equity instruments	416,819	44,476	397,541
3. Units in investment funds	37,387	29,872	902,841
4. Loans	-	1,733,206	788,215
4.1 Structured	-	-	-
4.2 Other	-	1,733,206	788,215
Total	7,607,928	10,569,280	2,728,967

Total Level 1, Level 2 and Level 3 20.906.175

A financial asset is classified as financial asset mandatorily at fair value if it does not meet the conditions, in terms of business model or cash flow characteristics, for being measured at amortised cost or at fair value through other comprehensive income.

The item "1. Debt securities" includes investments in FINO Project's Mezzanine and Junior Notes with a value of €60 million.

The item "2. Equity instruments" includes the investment in a "Schema Volontario" (presented among level 3 instruments) with a value of about €47.6 million and the residual shares of Bank Pekao S.A. with a value of €416 million at 31 December 2018, reclassified into such category after the sale of the 32.8% stake to Powszechny Zakład Ubezpieczeń S.A. and Polish Development Fund S.A. (with subsequent loss of control) occurred in first half of 2017 and the IFRS9 adoption starting from 2018. This classification is consistent with the recognition of the "Secured mandatorily exchangeable equity-linked certificate" certificate into financial liabilities at fair value.

The item "3. Unit in investment funds" includes the investments in Atlante and Italian Recovery Fund, former Atlante II, presented among level 3 instruments, with a value of €355 million as at 31 December 2018.

Valuations at fair value were classified according to a hierarchy of levels reflecting the observability of the valuations input. For further information see Part A - Accounting Policies - A.4 Information on fair value.

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

#### **Exposures to securities related to Securitisation transactions**

(€ '000)

TRANCHING	AMOUNTS AS AT 12.31.2018
Senior	20,664
Mezzanine	75,866
Junior	58,169
Total	154,699

#### Information about the units of Atlante Fund and Italian Recovery Fund

Refer to Part B Balance sheet - Assets - Section 2 Financial assets at fair value through profit and loss - Item 20 - Information about the units of Atlante Fund and Italian Recovery Fund of individual financial statements notes that here are intended as completely reported.

#### Information about the investments in the "Schema Volontario" (Voluntary Scheme)

UniCredit group has joined to the "Schema Volontario", introduced by FITD, with appropriate modification of its statute, in November 2015. The "Schema Volontario" is an instrument for the resolution of bank crises through support measures in favor of its member banks, if specific conditions laid down by the legislation occurring. The "Schema Volontario" has an independent funding and the participating banks are committed to supply the relevant resources upon demand, when resources are needed to fund interventions.

The "Schema Volontario", as a private entity, has provided in April 2016 the restructuring of the support of the action that FITD had operated in July 2014 in favor of Bank Tercas, operation that generated no further charges for participating banks. Subsequently, the participating size of the "Schema Volontario" was increased up to €700 million (of which €127 million of UniCredit group, of which €110 million referred to UniCredit S.p.A.). In this context, on June 2016 the "Schema Volontario" approved an action in support of Cassa di Risparmio di Cesena (CariCesena), in relation to a capital increase approved by the same bank on 8 June 2016 for €280 million (commitment relating to UniCredit group amounted to €51 million, of which €44 million referred to UniCredit S.p.A.).

On 30 September 2016 this commitment has been converted into a monetary payment which has led to the recognition of capital instruments classified, on the basis of the pre-existing accounting standard IAS39, as "available for sale" for €51 million for the Group and €44 million for UniCredit S.p.A. (consistent with the monetary payment). Update of evaluation of the instruments as at December 2016, according to an internal evaluation model based on multiples of a banking basket integrated with estimates on Cassa di Risparmio di Cesena's credit portfolio and related equity/capital needs, has brought to full impairment of the position.

In September 2017, to face Credit Agricole CariParma intervention in favour of CariCesena, Cassa di Risparmio di Rimini (Carim) and Cassa di Risparmio di San Miniato (Carismi) (based on a capital increase for €464 million and subscription of bonds from NPL securitisation of these banks for €170 million), the Fund has increased its capital endowment till to €795 million (share of total investments attributable to UniCredit group equal to approximately €146 million, of which €125 million referred to UniCredit S.p.A.). Further in the same month, UniCredit group has paid €10 million (of which €9 million UniCredit S.p.A.) to the Fund in respect of the part of the intervention related to the capital increase of Carim and Carismi. During December 2017, UniCredit group has paid the remaining €85 million (€52 million referred to capital increase of the banks and €33 million referred to the subscription of securitisation's notes; for UniCredit S.p.A. €72 million, of which €45 million referred to capital increase and €27 million to securitization). Following these events, UniCredit group's residual commitment towards "Schema Volontario" substantially nil.

All payments referred to capital increase of the banks have brought to the recognition of capital instruments classified, on the basis of the preexisting accounting standard IAS39, as "available for sale" for the amount of €63 million (€54 million for UniCredit S.p.A.), entirely cancelled in 2017 Financial Statements due to the sale of the banks to Credit Agricole CariParma at a symbolic price.

Regarding the portion of investment referred to subscription of "Schema Volontario" of Junior and Mezzanine quotes of the securitisation, initial value (€33 million for the Group, €27 million for UniCredit S.p.A.) has been rectified in 2017 to reflect fair value valuation declared by the "Schema Volontario" (€5 million for the Group, €4.4 million for UniCredit S.p.A.), as resulting from analysis conducted by the advisors in charge for the underlying credits evaluation, conducted according to a Discounted Cash Flow model based on recovery plans elaborated by SPV's special servicer. Following the update of the assessment received from "Schema Volontario" (supported by the analysis of the appointed advisor), at 31 December 2018 a further impairment of €1.4 million for the Group (of which €1.2 million for UniCredit S.p.A.) has been recognised.

On 30 November 2018, the Shareholders' Meeting of the "Schema Volontario" decided to intervene in favor of Banca Carige S.p.A. by subscribing a Tier 2 subordinated loan (for a maximum amount of €320 million) issued by Banca Carige S.p.A. and intended for conversion into capital to the extent necessary to allow an expected capital increase of €400 million.

On the same date, within the framework of the agreement stipulated with the "Schema Volontario", Banca Carige S.p.A. has placed bonds for €320 million, of which €318.2 million subscribed directly through the same "Schema Volontario". The bonds were issued at par (100% of the nominal value), with a fixed rate coupon of 13% and a maturity of 10 years (maturity 30 November 2028).

Given the failure to provide, by 22 December 2018, by the Extraordinary Shareholders' Meeting of Banca Carige S.p.A. of the delegation to the Board of Directors, also pursuant to art.2443 of the Civil Code, to increase by payment the share capital for a maximum total amount, including share premium, of €400 million, with retroactive effect, starting from the date of issue, interests on the principal amount of outstanding bonds from time to time, mature at a nominal fixed rate of 16%.

With reference to the intervention in favor of Banca Carige S.p.A., UniCredit group contribution to the "Schema Volontario" amounts to approximately €62.5 million (of which approximately €53 million attributable to UniCredit S.p.A. and €9.5 million to Fineco Bank S.p.A.), and it has been identified as a financial instrument classified, on the basis of the existing accounting standard IFRS9, under item "20.c) Financial assets mandatorily at fair value through profit or loss".

Since no market valuations or prices of comparable securities are available, at 31 December 2018 the fair value of the instrument, equal to nearly €44 million (of which nearly €37.3 million for UniCredit S.p.A. and €6.7 million for Fineco Bank S.p.A.) was determined using internal models (Discounted Cash Flow and Market Multiples) also having as reference the valuation of the financial assets of the "Schema Volontario" (supported by the advisor in charge) contained in the "Rendiconto 2018" of the "Schema Volontario" itself.

#### 2.6 Other Financial assets mandatorily at fair value:breakdown by borrowers/issuers

	AMOUNTS AS AT
ITEMS/VALUES	12.31.2018
1. Equity instruments	858,836
of which: banks	439,609
of which: other financial companies	317,352
of which: non-financial companies	101,875
2. Debt securities	16,555,818
a) Central banks	-
b) Governments and other Public Sector Entities	10,547,136
c) Banks	4,861,551
d) Other financial companies	1,017,960
of which: insurance companies	418,745
e) Non-financial companies	129,171
3. Units in investment funds	970,100
4. Loans and advances	2,521,421
a) Central banks	-
b) Governments and other Public Sector Entities	994,460
c) Banks	46,730
d) Other financial companies	3,159
of which: insurance companies	-
e) Non-financial companies	1,039,546
f) Households	437,526
Total	20.906.175

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

2.1 Financial assets held for trading: product breakdown

(€ '000)

		AMOUNTS AS AT	
ITEMS/VALUES	LEVEL 1	LEVEL 2	LEVEL 3
A) Financial assets (non-derivatives)			
1. Debt securities	15,342,291	2,717,730	295,378
1.1 Structured securities	49,791	1,482,592	3,713
1.2 Other debt securities	15,292,500	1,235,138	291,665
2. Equity instruments	12,628,952	1,293	846
3. Units in investment funds	2,218,885	387,331	71,058
4. Loans	1,377,563	4,867,312	7,917
4.1 Reverse Repos	-	4,150,057	-
4.2 Other	1,377,563	717,255	7,917
Total (A)	31,567,691	7,973,666	375,199
B) Derivative instruments			
1. Financial derivatives	1,738,187	31,676,886	1,093,616
1.1 Trading	1,738,187	30,301,914	1,093,616
1.2 Related to fair value option	-	-	-
1.3 Other	-	1,374,972	-
2. Credit derivatives	12,343	232,336	15,966
2.1 Trading	12,343	231,893	15,966
2.2 Related to fair value option	-	-	-
2.3 Other	-	443	-
Total (B)	1,750,530	31,909,222	1,109,582
Total (A+B)	33,318,221	39,882,888	1,484,781

74,685,890 Total Level 1, Level 2 and Level 3

2.2 Financial assets held for trading: breakdown by issuer/borrower

	AMOUNTS AS AT
ITEMS/VALUES	12.31.2017
A. Financial assets (non-derivatives)	
1. Debt securities	18,355,399
a) Governments and Central Banks	13,043,476
b) Other public-sector entities	478,353
c) Banks	2,557,314
d) Other issuers	2,276,256
2. Equity instruments	12,631,091
a) Banks	1,057,605
b) Other issuers	11,573,486
- insurance companies	703,398
- financial companies	549,364
- non-financial companies	10,320,724
- other	-
3. Units in investment funds	2,677,274
4. Loans	6,252,792
a) Governments and Central Banks	1,233,166
b) Other public-sector entities	3,498
c) Banks	1,944,471
d) Other issuers	3,071,657
Total A	39,916,556
B. Derivative instruments	
a) Banks	15,831,862
- fair value	15,831,862
b) Customers	18,937,472
- fair value	18,937,472
Total B	34,769,334
Total (A+B)	74,685,890

#### 3.1 Financial assets at fair value through profit or loss: breakdown by product

(€ '000)

		AMOUNTS AS AT	12.31.2017
ITEMS/VALUES	LEVEL 1	LEVEL 2	LEVEL 3
1. Debt securities	6,540,805	13,851,379	39,927
1.1 Structured securities	-	-	-
1.2 Other debt securities	6,540,805	13,851,379	39,927
2. Equity instruments	509,382	-	-
3. Units in investment funds	16,991	-	5,368
4. Loans	-	1,109,491	-
4.1 Structured	-	-	-
4.2 Other	-	1,109,491	-
Total	7,067,178	14,960,870	45,295
Cost	6,541,219	14,800,533	102,331

#### 22,073,343 Total Level 1, Level 2 and Level 3

### 3.2 Financial assets at fair value through profit or loss: breakdown by issuer/borrower

(€ '000)

	AMOUNTS AS AT
ITEMS/VALUES	12.31.2017
1. Debt securities	20,432,111
a) Governments and central banks	1,072,882
b) Other public-sector entities	14,162,209
c) Banks	4,526,376
d) Other issuers	670,644
2. Equity instruments	509,382
a) Banks	509,381
b) Other issuers:	1
- insurance companies	-
- financial companies	-
- non-financial companies	1
- other	-
3. Units in investment funds	22,359
4. Loans	1,109,491
a) Governments and central banks	326,061
b) Other public-sector entities	737,600
c) Banks	45,830
d) Other entities	-
Total	22,073,343

## Section 3 - Financial assets at fair value through other comprehensive income - Item 30

#### 3.1 Financial assets at fair value through other comprehensive income: breakdown by product

(€ '000)

		AMOUNTS AS AT	12.31.2018
ITEMS/VALUES	LEVEL 1	LEVEL 2	LEVEL 3
1. Debt securities	76,843,053	9,337,631	268,340
1.1 Structured securities	-	-	-
1.2 Other	76,843,053	9,337,631	268,340
2. Equity instruments	683	1,054,956	775,494
3. Loans	-	-	-
Total	76,843,736	10,392,587	1,043,834
Total Level 1, Level 2 and Level 3			88,280,157

Valuations at fair value were classified according to a hierarchy of levels reflecting the observability of the valuations input. For further information see Part A - Accounting Policies - A.4 Information on fair value.

The Item "1. Debt Securities" includes investments FINO Project's in instrument Senior and in one part of instrument Mezzanine notes with a value of €230 million as at 31 December 2018.

The Item "2. Equity instruments" includes (i) Banca d'Italia stake (presented among level 2 instruments), with a value of €1,008 million and (ii) ABH Holding SA investments (presented among Level 3 instruments) acquired in contemplation of the sale of PJSC Ukrsotbank to Alfa Group, with a value at 31 December 2018 of €334 million.

#### Exposures to securities related to Securitisation transactions

(€ '000)

TRANCHING	AMOUNTS AS AT 12.31.2018
Senior	205,211
Mezzanine	24,317
Junior	
Total	229,528

#### Information about the shareholding in Banca d'Italia

Reference is made to the paragraph "Information about the shareholding in Banca d'Italia" - Part B - Balance sheet - Assets - Section 3 - Financial assets at fair value through other comprehensive income of the parent company UniCredit S.p.A.'s Notes to the accounts, which is herewith quoted entirely.

#### 3.2 Financial assets at fair value through other comprehensive income: breakdown by borrowers/issuers

	AMOUNTS AS AT
ITEMS/VALUES	12.31.2018
1. Debt securities	86,449,024
a) Central Banks	-
b) Governments and other Public Sector Entities	78,170,426
c) Banks	5,830,011
d) Other financial companies	791,845
of which: insurance companies	-
e) Non-financial companies	1,656,742
2. Equity instruments	1,831,133
a) Banks	1,116,415
b) Other issuers	714,718
- Other financial companies	518,783
of which: insurance companies	19,821
- Non-financial companies	193,744
- Other	2,191
3. Loans and advances	-
a) Central Banks	-
b) Governments and other Public Sector Entities	-
c) Banks	-
d) Other financial companies	-
of which: insurance companies	-
e) Non-financial companies	-
f) Households	-
Total	88,280,157

#### 3.3 Financial assets at fair value through other comprehensive income: gross value and total accumulated impairments

	GROSS VALUE			TOTAL ACC	UMULATED IMPAI	RMENTS	(€ '000)	
	STA	AGE 1						
		OF WHICH: INSTRUMENTS WITH LOW CREDIT RISK EXEMPTION	STAGE 2	STAGE 3	STAGE 1	STAGE 2	STAGE 3	PARTIAL ACCUMULATED WRITE-OFFS(*)
Debt securities	86,053,335	66,030,763	436,001	69	32,657	7,696	28	-
Loans and advances	-	-	-			-		-
Total 12.31.2018	86,053,335	66,030,763	436,001	69	32,657	7,696	28	-
of which: purchased or originated credit- impaired financial assets	-	-	-	-		-	_	-

(\*) Value shown for information purposes

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

4.1 Available for sale financial assets:breakdown by product

		AMOUNTS AS AT	12.31.2017
ITEMS/VALUES	LEVEL 1	LEVEL 2	LEVEL 3
1. Debt securities	92,161,088	8,592,241	347,986
1.1 Structured securities	74,029	4,753	15,434
1.2 Other debt securities	92,087,059	8,587,488	332,552
2. Equity instruments	99,314	1,163,479	991,633
2.1 Measured at fair value	99,313	1,163,479	680,270
2.2 Carried at cost	1	-	311,363
3. Units in investment funds	84,213	32,161	609,871
4. Loans	1	19,044	-
Total	92,344,616	9,806,925	1,949,490

#### Total Level 1, Level 2 and Level 3 104,101,031

4.2 Available-for-sale financial assets: breakdown by issuer/borrower

	AMOUNTS AS AT
ITEMS/VALUES	12.31.2017
1. Debt securities	101,101,315
a) Governments and central banks	90,171,824
b) Other public-sector entities	1,360,460
c) Banks	6,807,698
d) Other issuers	2,761,333
2.Equity instruments	2,254,426
a) Banks	1,216,836
b) Other issuers:	1,037,590
- insurance companies	36,585
- financial companies	645,185
- non-financial companies	354,942
- other	878
3. Units in investment funds	726,245
4. Loans	19,045
a) Governments and central banks	-
b) Other public-sector entities	19,044
c) Banks	1
d) Other entities	-
Total	104,101,031

## Section 4 - Financial assets at amortised cost - Item 40

For further information see Part A - Accounting Policies - A.4 Information on fair value.

#### 4.1 Financial assets at amortised cost: breakdown by product of loans and advances to banks

(€ '000) AMOUNTS AS AT **BOOK VALUE** FAIR VALUE OF WHICH: **PURCHASED** ORIGINATED CREDIT-IMPAIRED FINANCIAL ASSETS LEVEL 2 TYPE OF TRANSACTIONS/VALUES A. Loans and advances to Central Banks 19,274,444 803,858 18,490,070 1. Time deposits Χ 120,425 2. Compulsory reserves 10,876,895 6 Χ Χ 3. Reverse repos 7,741,306 Χ 4. Other 535,818 Χ Χ B. Loans and advances to banks 54,368,034 343 1,982,902 42,752,464 10,011,657 343 123,223 40,588,267 10,002,908 50.528.340 1. Loans 1.1 Current accounts and 11,667,875 demand deposits 8,741,372 343 Χ Χ Χ 1.2 Time deposits 1.3 Other loans 30,119,093 Χ Χ Χ Χ - Reverse repos 22,869,038 Χ Χ - Finance leases 917 Χ Χ Χ - Other 7,249,138 Χ 2,164,197 8,749 2. Debt securities 3,839,694 1,859,679 2.1 Structured 1,792 8.749 2.2 Other 3.837.902 1.859.679 2.164.197 73,642,478 349 1,982,902 43,556,322

Loans and advances to banks are not carried at fair value, which is presented solely for the purpose of fulfilling financial disclosure requirements. Fair value measurements are classified according to a three level hierarchy that reflects the significance of the inputs used in the measurements.

It should be noted that securities lending transactions collateralised by other securities or not collateralised are shown under "off-balance sheet" exposures in table A.1.4 of Part E - Section 1 - Credit Risk, in accordance with current Banca d'Italia regulations. See also the Part B of paragraph "Other information".

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Total Level 1, Level 2 and Level 3

#### 4.2 Financial assets at amortised cost: breakdown by product of loans and advances to customers

(€	'0	0	(

				10.01.0010		(€ '000)
			MOUNTS AS AT	12.31.2018		
		BOOK VALUE			FAIR VALUE	
	STAGE 1		OF WHICH: PURCHASED OR ORIGINATED CREDIT- IMPAIRED			
TYPE OF	AND STAGE		FINANCIAL			
TRANSACTIONS/VALUES	2	STAGE 3	ASSETS	LEVEL 1	LEVEL 2	LEVEL 3
1. Loans	454,500,313	14,864,032	17,395	182,209	152,256,437	320,589,764
1.1 Current accounts	32,762,516	1,554,529	7,954	Х	X	Х
1.2 Reverse repos	38,263,258	29	-	Х	Х	Х
1.3 Mortgages	162,154,684	5,889,703	7,380	Х	Χ	Х
1.4 Credit cards and personal loans, including wage assignment	17,653,340	281,058	1	X	Х	>
1.5 Finance leases	18,453,434	2,274,906	-	Х	Х	>
1.6 Factoring	14,001,246	187,709	-	Х	Х	Х
1.7 Other loans	171,211,835	4,676,098	2,060	Х	Х	X
2. Debt securities	36,258,362	45,308	-	28,303,308	8,712,440	1,048,483
2.1 Structured securities	21,344	-	-	13,408	_	8,999
2.2 Other debt securities	36,237,018	45,308	-	28,289,900	8,712,440	1,039,484
Total	490,758,675	14,909,340	17,395	28,485,517	160,968,877	321,638,247

Total Level 1, Level 2 and Level 3 511,092,641

The column "NPE - purchased" includes impaired loans purchased as part of transactions other than business combinations.

The sub-items "1.2. Reverse repos" and "1.7. Other loans" do not include the type of securities lending transactions collateralised by securities or not collateralised. These transactions were classified under "off-balance sheet" exposures of table A.1.5 of Part E - Section 1 - Credit Risk. See also the section "Other Information" of Part B.

The sub-item "7. Other loans" includes:

- €7,381 million for trade receivables;
- €33,502 million for other non-current account loans;
- €9,657 million for pooled transactions;
- €5,834 million advances to customers for import/export;
- €10,722 million for advances to ordinary customers.

Loans and advances to customers are not carried at fair value, which is presented solely for the purpose of fulfilling financial disclosure requirements. Fair value measurements are classified according to a three level hierarchy that reflects the significance of the inputs used in the measurements. For further information see Part A - Accounting Policies - A.4 Information on fair value.

The fair value of demand items was estimated to be equal to their net book value by exercising the option provided for by IFRS7.29. According to this assumption, demand items were classified as level 3 in the fair value hierarchy.

The fair value of impaired loans was estimated by considering that the analytical realizable value represents by their net book value being the best estimate of the future expected cash flows discounted at the valuation date, further adjusted to incorporate, when available, a premium derived from significant market's transaction for similar instruments. According to this assumption, impaired loans were classified as level 3 in the fair value hierarchy.

For further details see the Consolidated report on operations and the chapter "Credit quality" in Part E - Information on risks and hedging policies.

The item "2.2. Other debt securities" include securities related to securitisation transactions shown in the following table.

### Exposures to securities related to Securitisation transactions

(€ '000)

TRANCHING	AMOUNTS AS AT 12.31.2018
Senior	6,571,332
Mezzanine	101,553
Junior	
Total	6,672,885

#### 4.3 Financial leases

(€ '000)

		AMOUNTS AS AT	12.31.2018	(0.000)
	LOANS AND ADVANCES TO BANKS		LOANS AND ADVANC	CES TO CUSTOMERS
	MINIMUM LEASE PAYMENTS	PRESENT VALUE OF MINIMUM LEASE PAYMENTS	MINIMUM LEASE PAYMENTS	PRESENT VALUE OF MINIMUM LEASE PAYMENTS
Amounts receivable under finance leases				
Up to 12 months	172	152	4,662,348	4,102,392
1 to 5 years	360	301	11,666,234	10,202,020
over 5 years	489	464	7,356,507	6,423,928
Total gross/net investment value	1,021	917	23,685,089	20,728,340
of which: unguaranteed residual values of assets leased	27	27	2,536,179	2,509,346
Less: unearned finance income (by remaining maturity)	(104)	Х	(2,805,631)	Х
Present value of minim lease payments receivable (net investment in the lease)	917	917	20,879,458	20,728,340

#### 4.4 Financial assets at amortised cost: breakdown by borrowers/issuers of loans and advances to customers

		AMOUNTS AS AT	12.31.2018
TYPE OF TRANSACTIONS/VALUES	STAGE 1 OR STAGE 2	STAGE 3	OF WHICH: PURCHASED OR ORIGINATED CREDIT- IMPAIRED FINANCIAL ASSETS
1. Debt securities	36,258,362	45,308	
a) Governments and other Public Sector Entities	27,619,802	7,076	-
b) Other financial companies	7,452,473	38,140	-
of which: insurance companies	51,866	-	-
c) Non-financial companies	1,186,087	92	-
2. Loans	454,500,313	14,864,032	17,395
a) Governments and other Public Sector Entities	21,771,414	259,688	-
b) Other financial companies	70,572,682	769,488	-
of which: insurance companies	3,131,457	5,909	-
c) Non-financial companies	239,662,382	10,203,984	12,197
d) Households	122,493,835	3,630,872	5,198
Total	490,758,675	14,909,340	17,395

#### 4.5 Financial assets at amortised cost: gross value and total accumulated impairments

(€ '000)

		GROSS	VALUE		TOTAL ACCUMULATED IMPAIRMENTS			(000)
	STA	AGE 1						
		OF WHICH: INSTRUMENTS WITH LOW CREDIT RISK EXEMPTION	STAGE 2	STAGE 3	STAGE 1	STAGE 2	STAGE 3	PARTIAL ACCUMULATED WRITE-OFFS(*)
Debt securities	39,691,604	25,833,349	450,081	58,352	11,977	31,652	13,044	-
2. Loans	481,938,860	-	44,924,184	38,104,820	1,016,732	1,543,215	23,240,439	2,767,990
Total 12.31.2018	521,630,464	25,833,349	45,374,265	38,163,172	1,028,709	1,574,867	23,253,483	2,767,990
of which: purchased or originated credit- impaired financial assets	X	Х	22,307	43,535	Х	_	26,140	25,476
Total 12.31.2017	-	-		-	-	-		
of which: purchased or originated credit- impaired financial assets	X	Х	-	-	Х	-	-	-

Note: (\*) Value shown for information purposes.

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

5.1 Held-to-maturity investments: breakdown by product

(€ '000)

AM	OUNTS AS AT	12.31.2017	
воок	FAIR VALUE		
VALUE	LEVEL 1	LEVEL 2	LEVEL 3
6,277,022	5,096,861	1,189,062	60,735
-	-	-	-
6,277,022	5,096,861	1,189,062	60,735
•	-	-	-
6,277,022	5,096,861	1,189,062	60,735
	BOOK VALUE 6,277,022 - 6,277,022	VALUE         LEVEL 1           6,277,022         5,096,861           -         -           6,277,022         5,096,861           -         -	BOOK VALUE VALUE LEVEL 1 LEVEL 2 6,277,022 5,096,861 1,189,062

Total Level 1, Level 2 and Level 3 6,346,658

5.2 Held-to-maturity investments: breakdown by issuer/borrower

	AMOUNTS AS AT
TYPE OF TRANSACTIONS/VALUES	12.31.2017
1. Debt securities	6,277,022
a) Governments and central banks	5,936,561
b) Other public-sector entities	204,589
c) Banks	1,396
d) Other issuers	134,476
2. Loans	-
a) Governments and central banks	-
b) Other public-sector entities	-
c) Banks	-
d) Other entities	-
Total	6,277,022
Total fair value	6,346,658

6.1 Loans and receivables with banks: breakdown by product

(€ '000)

	AMOUNTS AS A				
	воок		FAIR VALUE		
TYPE OF TRANSACTIONS/VALUES	VALUE	LEVEL 1	LEVEL 2	LEVEL 3	
A. Loans to Central Banks	25,225,529	-	9,081,452	15,928,089	
1. Time deposits	761,034	Х	X	Х	
Compulsory reserve	15,498,979	X	X	X	
3. Reverse repos	8,407,069	Х	Х	Х	
4. Other	558,447	Х	Х	Χ	
B. Loans to banks	45,757,214	526,248	38,874,324	6,941,095	
1. Loans	43,485,129	-	37,080,658	6,904,291	
1.1 Current accounts and demand					
deposits	11,350,779	Х	X	X	
1.2 Time deposits	7,307,880	Х	X	Х	
1.3 Other loans:	24,826,470	Х	X	Х	
- Reverse repos	16,776,718	Χ	Χ	Χ	
- Finance leases	1,876	Χ	Χ	Χ	
- Other	8,047,876	Χ	Χ	Χ	
2. Debt securities	2,272,085	526,248	1,793,666	36,804	
2.1 Structured	29,511	Χ	Χ	Х	
2.2 Other	2,242,574	Χ	Χ	Χ	
Total	70,982,743	526,248	47,955,776	22,869,184	

5,186 Total impaired assets

6.2 Loans and receivables with banks subject to micro-hedging

There were no loans and receivables with banks subject to micro-hedging.

(€ '000) 6.3 Finance leases

	AMOUNTS AS AT	12.31.2017
LESSOR INFORMATION	MINIMUM LEASE PAYMENTS	PRESENT VALUE OF MINIMUM LEASE PAYMENTS
Amounts receivable under finance leases:		
Up to 12 months	1,063	1,037
From 1 to 5 years	348	281
Later than 5 years	594	558
Total gross/net investment value	2,005	1,876
of which: - Unguaranteed residual values of assets leased	232	233
Less: Unearned finance income (by remaining maturity)	(129)	Х
Present value of minimum lease payments receivable (net investment in the lease)	1,876	1,876

7.1 Loans and receivables with customers: breakdown by product

(€ '000)

		A	MOUNTS AS AT	12.31.2017		
	BOOK VALUE				FAIR VALUE	
		NON-PERF	ORMING <sup>(*)</sup>			
TYPE OF TRANSACTION/VALUES	PERFORMING	PURCHASED	OTHERS	LEVEL 1	LEVEL 2	LEVEL 3
Loans	417,782,135	10,383	21,102,075	-	135,834,624	309,668,971
1. Current accounts	32,770,361	1,234	2,423,866	Х	Х	Х
2. Reverse repos	25,880,540	-	81	Х	Х	X
3. Mortgages	153,425,370	8,484	9,537,835	Х	Х	X
Credit cards and personal loans,						
including wage assignment loans	15,457,682	1	225,853	Х	Х	Х
5. Finance leases	18,659,861	-	2,998,217	Х	X	X
6. Factoring	10,764,039	-	254,395	Х	Х	X
7. Other loans	160,824,282	664	5,661,828	Х	Х	Х
Debt securities	8,753,167	-	79,153	1,115,810	6,361,409	1,556,068
8. Structured securities	-	-	-	Х	Х	Х
9. Other debt securities	8,753,167	-	79,153	Х	Х	X
Total	426,535,302	10,383	21,181,228	1,115,810	142,196,033	311,225,039

Total carrying amount Performing and Non-447,726,913

7.2 Loans and receivables with customers: breakdown by issuer/borrower

(€ '000)

		AMOUNTS AS AT	
		12.31.2017	<u> </u>
	<u>-</u>	NON-PERFO	RMING <sup>(*)</sup>
TYPE OF TRANSACTIONS/VALUES	PERFORMING	PURCHASED	OTHERS
1. Debt securities:	8,753,167	-	79,153
a) Governments	60,918	-	-
b) Other public-sector entities	1,133,241	-	-
c) Other issuers	7,559,008	-	79,153
- non-financial companies	95,163	-	31,952
- financial companies	7,057,488	-	47,201
- insurance companies	406,357	-	-
- other	-	-	-
2. Loans to:	417,782,135	10,383	21,102,075
a) Governments	9,372,438	-	163,813
b) Other public-sector entities	10,975,173	-	99,723
c) Other entities	397,434,524	10,383	20,838,539
- non-financial companies	233,886,322	5,532	14,434,821
- financial companies	52,340,530	-	596,579
- insurance companies	1,200,908	-	5,265
- other	110,006,764	4,851	5,801,874
Total	426,535,302	10,383	21,181,228

447,726,913 Total Performing and Non-Performing

(€ '000) 7.4 Finance leases

	AMOUNTS AS AT	12.31.2017
	MINIMUM LEASE	PRESENT VALUE OF MINIMUM LEASE
LESSOR INFORMATION	PAYMENTS	PAYMENTS
Amounts receivable under finance leases		
Up to 12 months	4,300,048	3,689,573
From 1 to 5 years	12,458,613	10,839,008
Later than 5 years	8,243,588	7,129,497
Total gross/net investment value	25,002,249	21,658,078
of which: Unguaranteed residual assets due to the lessor	2,785,945	2,739,456
Less: Unearned finance income (by remaining maturity)	(3,344,171)	Х
Present value of minimum lease payments receivable (net		
investment in the lease)	21,658,078	21,658,078

## Section 5 - Hedging derivatives - Item 50

### 5.1 Hedging derivatives: breakdown by hedged risk and fair value hierarchy

(€ '000)

	AMO	DUNTS AS AT	12.31.2018		AMO	DUNTS AS AT	12.31.2017	
		FAIR VALUE		NOTIONAL		FAIR VALUE		NOTIONAL
	LEVEL 1	LEVEL 2	LEVEL 3	AMOUNT	LEVEL 1	LEVEL 2	LEVEL 3	AMOUNT
A. Financial derivatives	98,986	4,578,280	4,251	199,826,000	1	3,428,674	2,395	192,313,287
1) Fair value	98,986	4,432,071	4,186	191,898,211	1	2,942,405	309	182,441,587
2) Cash flows	-	146,209	65	7,927,789	-	486,269	2,086	9,871,700
Net investment in foreign subsidiaries		-	_	-	_	_	_	
B. Credit derivatives	-	-		-		-		-
1) Fair value	-		-	-	-	-		•
2) Cash flows	-	-	-	-	-	-	-	-
Total	98,986	4,578,280	4,251	199,826,000	1	3,428,674	2,395	192,313,287

Total Level 1, Level 2 and Level 3 4,681,517 3,431,070

Note:
(\*) The perimeter of impaired loans is substantially equivalent to the perimeter of EBA Non-Performing-Exposures (NPE).

Valuations at fair value were classified according to a hierarchy of levels reflecting the significance of the valuations input. For further information see Part A - Accounting Policies.

#### 5.2 Hedging derivatives: composition for covered portfolios and by type of hedging

(€ '000

										(€ '000)
					AMOUNTS AS AT	12.31.2018				
			F	FAIR VALUE				CASH	FLOW	
			MICRO-HE	EDGE						
TRANSACTIONS/TYPE OF HEDGES	DEBT SECURITIES AND INTEREST RATES RISK	EQUITY INSTRUMENTS AND EQUITY INDICES RISK	CURRENCY AND GOLD	CREDIT RISK	COMMODITIES	OTHERS	MACRO- HEDGE	MICRO- HEDGE	MACRO- HEDGE	FOREIGN INVESTMENTS
Financial assets at fair value through other comprehensive income	10,653	-	-	-	X	Х	Х	-	Х	Х
Financial assets at amortised cost	-	Х	-	_	Х	Х	Х	-	Х	Х
3. Portfolio	Х	Х	Х	Х	Х	Х	23,084	Х	138,711	Х
Other transactions	-	-	-	-	-	-	Х	-	Х	-
Total assets	10,653						23,084	•	138,711	-
Financial liabilities	2,240,510	Х	3,364	-	-	-	Х	6,740	Х	Х
2. Portfolio	Х	Х	Х	Х	Х	Х	107,103	Х	758	Х
Total liabilities	2,240,510	-	3,364		-		107,103	6,740	758	-
Expected transactions	Х	Х	Х	Х	Х	Х	Х	-	Х	Х
Financial assets and liabilities portfolio	Х	Х	Х	Х	Х	Х	2,150,529	Х	65	-

## Section 6 - Changes in fair value of portfolio hedged items - Item 60

#### 6.1 Changes to macro-hedged financial assets: breakdown by hedged portfolio

	AMOUNTS A	S AT
CHANGES TO HEDGED ASSETS/GROUP COMPONENTS	12.31.2018	12.31.2017
1. Positive changes	4,303,297	3,695,007
1.1 Of specific portfolios	1,395,694	516,886
a) Financial assets at amortised cost	1,395,694	
Loans and receivables		516,886
b) Financial assets at fair value through other comprehensive income	-	
Available-for-sale financial assets		-
1.2 Overall	2,907,603	3,178,121
2. Negative changes	1,864,699	1,450,322
2.1 Of specific portfolios	644,954	75,912
a) Financial assets at amortised cost	644,954	
Loans and receivables		75,912
b) Financial assets at fair value through other comprehensive income	-	
Available-for-sale financial assets		-
2.2 Overall	1,219,745	1,374,410
Total	2,438,598	2,244,685

## Section 7 - Equity investments - Item 70

### 7.1 Equity investments: information on shareholders' equity

						OWNERSHIP RELATIONSHIP		-
	COMPANY NAME	MAIN OFFICE	ADMINISTRATIVE OFFICE	TYPE OF RELATIONSHIP	NATURE OF RELATIONSHIP	HELD BY	HOLDING %	VOTIN RIGHT
	VALUED AT EQUITY METHOD A.2 INVESTMENTS IN JOINT VENTURES							
1	FIDES LEASING GMBH	VIENNA	VIENNA	7	2	CALG ANLAGEN LEASING GMBH	50.00	
	Issued capital EUR 36.000							
2	HETA BA LEASING SUED GMBH	KLAGENFURT	KLAGENFURT	7	2	UNIVERSALE INTERNATIONAL REALITAETEN GMBH	50.00	
	Issued capital EUR 36.500							
3	KOC FINANSAL HIZMETLER AS Issued capital TRY 6.483.066.144	ISTANBUL	ISTANBUL	7	2	UNICREDIT SPA	50.00	
1	PALATIN GRUNDSTUECKVERWALTUNGS GESELLSCHAFT M.B.H.	STOCKERAU	STOCKERAU	7	2	UNICREDIT LEASING (AUSTRIA) GMBH	50.00	
	Issued capital EUR 36.336							
5	PURGE GRUNDSTUECKSVERWALTUNGS- GESELLSCHAFT M.B.H. IN LIQ.	VIENNA	VIENNA	7	2	BETEILIGUNGSVERWALTUNGSGESELLSCHAFT DER BANK AUSTRIA CREDITANSTALT LEASING GMBH	50.00	
	Issued capital EUR 36.336							
6	STICHTING CUSTODY SERVICES YKB  Issued capital EUR 125.000	AMSTERDAM	AMSTERDAM	7	2	YAPI KREDI BANK NEDERLAND N.V.	40.95	
7	YAPI KREDI BANK MALTA LTD.	ST. JULIAN'S	ST. JULIAN'S	7	1	KOC FINANSAL HIZMETLER AS		
	Issued capital EUR 60.000.000					YAPI KREDI HOLDING BV	40.95	
	YAPI KREDI BANK AZERBAIJAN	BAKU	BAKU	7	1	YAPI KREDI FINANSAL KIRALAMA AO	0.04	
	CLOSED JOINT STOCK COMPANY	5, 11.0	57.410		·			
	Issued capital AZN 55.895.904					YAPI KREDI YATIRIM MENKUL DEGERLER AS	0.04	
)	YAPI KREDI BANK NEDERLAND N.V.	AMSTERDAM	AMSTERDAM	7	1	YAPI VE KREDI BANKASI AS YAPI KREDI HOLDING BV	40.86 13.42	
,	Issued capital EUR 48.589.110	AIVIOTERDAIVI	AWSTERDAW	,	į.	YAPI VE KREDI BANKASI AS	27.53	
10	YAPI KREDI DIVERSIFIED PAYMENT RIGHTS FINANCE COMPANY	GEORGE TOWN	GEORGE TOWN	7	2	YAPI VE KREDI BANKASI AS	40.95	
	Issued capital USD 1.000							
11	YAPI KREDI FAKTORING AS	ISTANBUL	ISTANBUL	7	2	ENTERNASYONAL TURIZM YATIRIM A.S.		
	Issued capital TRY 75.183.837					YAPI KREDI FINANSAL KIRALAMA AO		
						YAPI VE KREDI BANKASI AS	40.93	
2	YAPI KREDI FINANSAL KIRALAMA AO	ISTANBUL	ISTANBUL	7	2	YAPI VE KREDI BANKASI AS	40.94	
	Issued capital TRY 389.927.705							
3	YAPI KREDI HOLDING BV Issued capital EUR 102.000.000	AMSTERDAM	AMSTERDAM	7	2	YAPI VE KREDI BANKASI AS	40.95	
4	YAPI KREDI PORTFOEY YOENETIMI AS	ISTANBUL	ISTANBUL	7	2	YAPI KREDI YATIRIM MENKUL DEGERLER AS	37.76	
	Issued capital TRY 5.860.131					YAPI VE KREDI BANKASI AS	5.18	
15	YAPI KREDI YATIRIM MENKUL DEGERLER AS	ISTANBUL	ISTANBUL	7	2	YAPI KREDI FINANSAL KIRALAMA AO		
	Issued capital TRY 197.682.787					YAPI VE KREDI BANKASI AS	40.94	
16	YAPI VE KREDI BANKASI AS	ISTANBUL	ISTANBUL	7	1	KOC FINANSAL HIZMETLER AS	40.95	
	Issued capital TRY 8.398.165.828							
	A.3 COMPANIES UNDER SIGNIFICANT INF							
17	ADLER FUNDING LLC	DOVER	NEW YORK	8	5	UNICREDIT BANK AG	32.81	
18	Issued capital USD 2.142.857  ALLIANZ YASAM VE EMEKLILIK AS	ISTANBUL	ISTANBUL	8	2	YAPI KREDI FAKTORING AS	0.04	
-	Issued capital TRY 139.037.203		- · · · · - <b>&gt; ·</b>	·	-	YAPI KREDI FINANSAL KIRALAMA AO	19.93	
	199000 capital 1111 193.091.209					YAPI KREDI YATIRIM MENKUL DEGERLER AS	0.04	
						TAPLINEDI TATIRIN MENKUL DEGEKLEK AS	U.U4	

						OWNERSHIP RELATIONSHIP		
	2010111111111	MAIN OFFICE	ADMINISTRATIVE	TYPE OF RELATIONSHIP	NATURE OF RELATIONSHIP	UEL D. DV	HOLDING	VOTING RIGHTS
19	COMPANY NAME  ALLIANZ ZB D.O.O. DRUSTVO ZA UPRAVLJANJIE OBVEZNIM MIROVINSKIM FONDOM  Issued capital HRK 105.000.000	MAIN OFFICE ZAGABRIA	OFFICE ZAGABRIA	8	5	HELD BY ZAGREBACKA BANKA D.D.	49.00	% <sup>(2)</sup>
20	ARWAG HOLDING- AKTIENGESELLSCHAFT Issued capital EUR 3.000.000	VIENNA	VIENNA	8	5	IMMOBILIEN HOLDING GMBH	34.38	
21	ASSET BANCARI II Issued capital EUR 25.050.203	MILAN	MILAN	8	2	UNICREDIT SPA	21.55	
22	AVIVA SPA Issued capital EUR 247.000.000	MILAN	MILAN	8	4	UNICREDIT SPA	49.00	
23	BANK FUER TIROL UND VORARLBERG AKTIENGESELLSCHAFT	INNSBRUCK	INNSBRUCK	8	1	CABO BETEILIGUNGSGESELLSCHAFT M.B.H.	37.53	40.51
	Issued capital EUR 68.062.500					UNICREDIT BANK AUSTRIA AG	9.85	6.34
24	BANQUE DE COMMERCE ET DE PLACEMENTS SA Issued capital CHF 75.000.000	GENEVA	GENEVA	8	1	YAPI VE KREDI BANKASI AS	30.67	
25	BARN BV Issued capital EUR 237.890.000	AMSTERDAM	AMSTERDAM	8	2	AO UNICREDIT BANK	40.00	
26	BKS BANK AG	KLAGENFURT	KLAGENFURT	8	1	CABO BETEILIGUNGSGESELLSCHAFT M.B.H.	23.15	24.16
	Issued capital EUR 85.886.000					UNICREDIT BANK AUSTRIA AG	6.63	6.14
27	CAMFIN S.P.A. Issued capital EUR 1.000.000	MILAN	MILAN	8	5	UNICREDIT SPA	13.64	22.22
28	CASH SERVICE COMPANY AD Issued capital BGN 12.500.000	SOFIA	SOFIA	8	5	UNICREDIT BULBANK AD	20.00	
29	CBD INTERNATIONAL SP.ZO.O. Issued capital PLN 100.500	WARSAW	WARSAW	8	2	ISB UNIVERSALE BAU GMBH	49.75	
30	CNP UNICREDIT VITA S.P.A. Issued capital EUR 381.698.529	MILAN	MILAN	8	4	UNICREDIT SPA	38.80	
31	COMPAGNIA AEREA ITALIANA S.P.A.	FIUMICINO (ROME)	FIUMICINO (ROME)	8	5	UNICREDIT SPA	36.59	
32	Issued capital EUR 352.940  COMTRADE GROUP B.V.	ROTTERDAM	AMSTERDAM	8	5	HVB CAPITAL PARTNERS AG	21.05	
33	Issued capital EUR 4.522.000  CREDITRAS ASSICURAZIONI SPA	MILAN	MILAN	8	4	UNICREDIT SPA	50.00	
34	Issued capital EUR 52.000.000 CREDITRAS VITA SPA	MILAN	MILAN	8	4	UNICREDIT SPA	50.00	
35	Issued capital EUR 112.200.000  DA VINCI S.R.L.	ROME	ROME	8	5	IDEA FIMIT SGR FONDO SIGMA IMMOBILIARE	37.50	
	Issued capital EUR 100.000							
36	EUROPROGETTI & FINANZA S.R.L. IN LIQUIDAZIONE Issued capital EUR 5.636.400	ROME	ROME	8	2	UNICREDIT SPA	39.79	
37	INCONTRA ASSICURAZIONI S.P.A. Issued capital EUR 5.200.000	MILAN	MILAN	8	4	UNICREDIT SPA	49.00	
38	MEDIOBANCA BANCA DI CREDITO FINANZIARIO SPA Issued capital EUR 443.521.470	MILAN	MILAN	8	1	UNICREDIT SPA	8.40	
39	MULTIPLUS CARD D.O.O. ZA PROMIDZBU I USLUGE	ZAGREB	ZAGREB	8	2	ZAGREB NEKRETNINE DOO	75.00	25.00
	Issued capital HRK 5.000.000							

						OWNERSHIP RELATIONSHIP		_
	COMPANY NAME	MAIN OFFICE	ADMINISTRATIVE OFFICE	TYPE OF RELATIONSHIP	NATURE OF RELATIONSHIP	HELD BY	HOLDING	VOTING RIGHTS % (2)
40	NAUTILUS TANKERS LIMITED	LA VALLETTA	LA VALLETTA	8	5	HVB CAPITAL PARTNERS AG	45.00	70 ***
	Issued capital USD 2.000							
41	NOTARTREUHANDBANK AG	VIENNA	VIENNA	8	2	UNICREDIT BANK AUSTRIA AG	25.00	
	Issued capital EUR 8.030.000							
42	OBERBANK AG	LINZ	LINZ	8	1	CABO BETEILIGUNGSGESELLSCHAFT M.B.H.	23.76	25.97
	Issued capital EUR 105.820.000					UNICREDIT BANK AUSTRIA AG	3.41	1.32
43	OESTERREICHISCHE HOTEL- UND TOURISMUSBANK GESELLSCHAFT	VIENNA	VIENNA	8	1	UNICREDIT BANK AUSTRIA AG	50.00	
	M.B.H. Issued capital EUR 11.628.000							
44	OESTERREICHISCHE KONTROLLBANK	VIENNA	VIENNA	8	1	CABET-HOLDING GMBH	24.75	
77	AKTIENGESELLSCHAFT	VILIVIVA	VILINIA	Ü	,	OADET-HOEDING GWIDH	24.75	
	Issued capital EUR 130.000.000					SCHOELLERBANK AKTIENGESELLSCHAFT	8.26	
						UNICREDIT BANK AUSTRIA AG	16.14	
45	OESTERREICHISCHE WERTPAPIERDATEN SERVICE GMBH	VIENNA	VIENNA	8	2	UNICREDIT BANK AUSTRIA AG	29.30	
	Issued capital EUR 100.000							
46	PAYDIREKT BETEILIGUNGSGESELLSCHAFT PRIVATER BANKEN MBH	BERLIN	MUNICH	8	5	UNICREDIT BANK AG	24.02	
	Issued capital EUR 104.082							
47	PSA PAYMENT SERVICES AUSTRIA GMBH	VIENNA	VIENNA	8	2	SCHOELLERBANK AKTIENGESELLSCHAFT	4.52	
	Issued capital EUR 285.000					UNICREDIT BANK AUSTRIA AG	19.48	
48	RCI FINANCIAL SERVICES S.R.O.	PRAGUE	PRAGUE	8	2	UNICREDIT LEASING CZ. A.S.	50.00	49.86
	Issued capital CZK 70.000.000							
49	RISANAMENTO SPA	MILAN	MILAN	8	5	UNICREDIT SPA	22.23	
	Issued capital EUR 197.951.784							
50	SWANCAP PARTNERS GMBH	MUNICH	MUNICH	8	2	UNICREDIT BANK AG	75.25	49.00
	Issued capital EUR 1.010.000							
51	TORRE SGR S.P.A.	ROME	ROME	8	2	UNICREDIT SPA	37.50	
	Issued capital EUR 3.200.000							
52	UNI GEBAEUDEMANAGEMENT GMBH	LINZ	LINZ	8	2	BA GVG-HOLDING GMBH	50.00	
	Issued capital EUR 18.168							
53	WKBG WIENER KREDITBUERGSCHAFTS- UND BETEILIGUNGSBANK AG	VIENNA	VIENNA	8	2	UNICREDIT BANK AUSTRIA AG	21.54	
	Issued capital EUR 15.550.309							
54	YAPI KREDI KORAY GAYRIMENKUL YATIRIM ORTAKLIGI AS	ISTANBUL	ISTANBUL	8	2	YAPI VE KREDI BANKASI AS	30.45	
	Issued capital TRY 40.000.000							

Notes to the table 7.1 - Equity investments in joint ventures (valued at equity) and in companies under significant influence:

<sup>(1)</sup> Type of relationship:

7 = joint control;

8 = associates.
(2) Voting rights available at the general meeting. Voting rights are disclosed only if different from the percentage of ownership;
(3) Company owned by an entity fully consolidated under IFRS10;
(4) SPV consolidated IFRS11;
(5) Nature of relationship:

<sup>(5)</sup> Nature of relationship: 1= Banks; 2= Financial entities

<sup>3=</sup> Ancillary banking entities services;

<sup>4=</sup> Insurance enterprises; 5= Non-financial enterprises;

<sup>6=</sup> Other equity investments.

See Section 3 of Part A - Accounting Policies for a description of the consolidation procedures and scope.

Companies consolidated at equity, including those ones classified as non-current assets and asset disposal groups, decreased from 66 as at 31 December 2017 to 54 as at 31 December 2018 due to 12 disposals, changes of the consolidation method and mergers.

We remind that after the application of IFRS11, starting from 1 January 2014, the option to consolidate joint controlled entities proportionally has been eliminated, imposing the net equity method for those companies that fall in the scope of the aforementioned IFRS11.

The following table shows changes in equity investments in Joint Ventures and in companies under significant influence (consolidated at Net Equity).

#### Equity investments in joint ventures and in companies under significant influence (consolidated at net equity): annual changes

	NUMBER OF COMPANIES
A. Opening balance (from previous year)	66
B. Increased by	-
B.1 Newly established companies	-
B.2 Change of the consolidation method	-
B.3 Entities consolidated for the first time in the year	-
C. Reduced by	12
C.1 Disposal/Liquidation	7
C.2 Change of the consolidation method	4
C.3 Absorption by other entities	1
C.4 Other changes	-
D. Closing balance	54

The opening balance (from previous year) has been modified to include the 4 equity investments classified among "Non-current assets and disposal groups classified as held for sale" as at 31 December 2017, previously not included in the table.

#### Increases

During the period there were no changes in newly established companies, change of the consolidation method and entities consolidated for the first time in the year.

#### Reductions

### Disposal/ Liquidation

COMPANY NAME	MAIN OFFICE
OBJEKT-LEASE	VIENNA
GRUNDSTUECKSVERWALTUNGSGESELLSCHAFT	
M.B.H.	
MARINA CITY ENTWICKLUNGS GMBH	VIENNA
MEGAPARK OOD	SOFIA
SVILUPPO GLOBALE GEIE (IN LIQUIDAZIONE)	ROME

COMPANY NAME	MAIN OFFICE
CREDIFARMA SPA	ROME
MARINA TOWER HOLDING GMBH	VIENNA
MUTHGASSE ALPHA HOLDING GMBH IN	VIFNNA
LIQUIDATION	VILININA
LIQUIDATION	

#### Change of the consolidation method

COMPANY NAME	MAIN OFFICE
ES SHARED SERVICE CENTER SOCIETA' PER	CERNUSCO
AZIONI	SUL
	NAVIGLIO
FENICE HOLDING S.P.A. IN LIQUIDAZIONE	CALENZANO

COMPANY NAME	MAIN OFFICE
MACCORP ITALIANA SPA	MILAN
FOCUS INVESTMENTS SPA	MILAN

#### Absorption by other entities

COMPANY NAME OF THE MERGERED ENTITY	MAIN OFFICE
ALLIANZ ZB D.O.O. DRUSTVO ZA UPRAVLJANJIE DOBROVOLJNIM MIROVINSKIM FONDOM	ZAGREB

COMPANY NAME OF THE TAKING IN ENTITY	MAIN OFFICE
ALLIANZ ZB D.O.O. DRUSTVO ZA UPRAVLJANJIE	ZAGREB
OBVEZNIM MIROVINSKIM FONDOM	

#### Joint ventures and the companies under significant influence that changed their names during the year

COMPANY NAME	MAIN OFFICE
MUTHGASSE ALPHA HOLDING GMBH IN	VIENNA
LIQUIDATION (ex. MUTHGASSE ALPHA HOLDING	
GMBH)	
PURGE GRUNDSTUECKSVERWALTUNGS-	VIENNA
GESELLSCHAFT M.B.H. IN LIQ. (ex. PURGE	
GRUNDSTUECKSVERWALTUNGS-GESELLSCHAFT	
M.B.H.)	

COMPANY NAME	MAIN OFFICE
EUROPROGETTI & FINANZA S.R.L. IN	ROME
LIQUIDAZIONE (ex. EUROPROGETTI & FINANZA	
S.P.A. IN LIQUIDAZIONE)	

The following table shows the breakdown of item "70. Equity investments", reporting the adopted accounting method, held either directly or through consolidated subsidiaries.

	NUMBER OF ENTITY	CARRYING VALUE
Joint ventures accounted for under equity method	16	1,342,026
Associates accounted for under equity method	35	4,071,427
Entities controlled either directly or through consolidated subsidiaries held at cost	216	82,545
Joint Venture held either directly or through consolidated subsidiaries at cost	9	25
Associates held either directly or through consolidated subsidiaries at cost	14	5,510
Total	290	5,501,533

#### 7.2 Significant shareholdings: book value, fair value and dividends received

(€ '000)

				()
COMPANY NAME	BALANCE SHEET VALUE	FAIR VALUE <sup>(*)</sup>	DIVIDENDS RECEVED(**)	NOTE(***)
A. Companies under joint control				
KOC FINANSAL HIZMETLER AS	1,340,272		-	(1)
B. Companies subject to significant influence				
AVIVA S.P.A.	180,270		33,819	(2)
BANK FUER TIROL UND VORARLBERG AKTIENGESELLSCHAFT	694,769	381,623	4,398	(1)
BKS BANK AG	339,217	214,915	2,715	(1)
CNP UNICREDIT VITA S.P.A.	326,815		9,683	(2)
CREDITRAS VITA S.P.A.	365,943		31,000	(2)
MEDIOBANCA BANCA DI CREDITO FINANZIARIO S.P.A.	737,196	549,746	35,030	(1)
OBERBANK AG	736,332	856,278	8,635	(1)
OESTERREICHISCHE KONTROLLBANK AKTIENGESELLSCHAFT	388,436		16,082	(2)
Total	5,109,250	2,002,562	141,362	

(1) It should be noted that on the basis of the international accounting standards, equity investments in associates listed on regulated markets with a fair value (quotation) lower than consolidated book value are impairment tested by calculating recoverable value, stated as the greater of fair value net of costs to sell and value in use, and an impairment loss is recognised when the recoverable value is lower than the book value. As at 31 December 2018 the recoverable value of the equity investments in associates listed on regulated markets was higher than the book value after impairment test and for Bks Bank AG it was recognised a write-back; for Bank Fuer Tirol un Vorarlberg Aktiengesellschaft for which the recoverable value was lower a write-down was recognised (for further details see the information provided in Part C – Section 17). For remaining companies listed on regulated markets no additional write-downs were recognised.

Regarding Koc Finansal Hizmetter AS it should be noted that the shareholding in the subsidiary Yapi Ve Kredi Bankasi AS (its main asset) has a fair value (quotation) pro rata equal to €913,466 thousand. As at 31

December 2018 the recoverable amount of Koc Finansal Hizmetler AS, stated as the greater between the fair value net of cost to sell and the value in use, was less than the consolidated book value and, therefore, a write-down was recognised (for more details see Part C - Section 17). It is highlighted that the Book value of the investment at 31 December 2017 amounted to €2,313 million; the change with respect to the €1,340 million at 31 December 2018 is mainly due to the abovementioned impairment loss amounted to €851 million, recorded mainly in the third quarter of 2018 (for more information about value in use determination, reference is made to the paragraph of Part B - Section 10 - Intangible assets - 10.3 Intangible assets: other information - Estimating cash flows to determine the value in use of the CGUs of this Notes to the consolidated accounts). (2) Please note that on the basis of the international accounting standards, equity investments in associates for which there is clear evidence of occurrence of events that may reduce their value, are impairment tested by calculating recoverable value, stated as the greater of fair value net of costs to sell and value in use, and an impairment loss is recognised when the said recoverable value is lower than the book value. Please note that none additional write-downs were recognised for these companies

Financial information of the investee companies used for the purposes of measurement with the net equity method is presented below. These figures include any adjustments made on measuring the equity investment. As regards the Koc Finansal Hizmetler AS equity investment the figures refer to the data of the related sub-group for the stake held in the equity.

<sup>(\*)</sup> It should be noted that all investments in listed associates show a fair value at Level 1 (L1). (\*\*) Dividends received by the investor company.

n the present table and in the following relating to significant shareholdings the values of Koc Finansal Hizmetler AS are referred to 2018 financial statements approved; for the other companies the values are in line

### 7.3 Significant Shareholdings: accounting information

COMPANY NAME	CASH AND LIQUID ASSETS	FINANCIAL ASSET	NON- FINANCIAL ASSET	FINANCIAL LIABILIES	NON- FINANCIAL LIABILITIES	TOTAL REVENUES	THE INTEREST MARGIN
A. Companies under joint control							
KOC FINANSAL HIZMETLER AS	357,604	23,792,516	910,167	21,030,001	1,587,078	3,068,960	974,499
B. Companies subject to significant influence							
AVIVA S.P.A.	Х	11,202,200	475,900	-	11,415,701	2,994,200	Χ
BANK FUER TIROL UND VORARLBERG AKTIENGESELLSCHAFT	Х	10,136,296	468,107	9,334,425	321,344	337,453	Х
BKS BANK AG	Х	7,732,774	143,577	6,797,581	234,416	263,750	X
CNP UNICREDIT VITA S.P.A.	Х	13,882,698	988,467	658,906	13,369,926	3,583,057	Х
CREDITRAS VITA S.P.A.	Х	27,617,335	1,577,913	19,350,923	9,253,263	750,706	X
MEDIOBANCA BANCA DI CREDITO FINANZIARIO S.P.A.	Х	70,582,100	2,597,600	63,328,500	2,687,338	2,471,200	Х
OBERBANK AG	Х	20,499,179	607,912	17,729,662	902,204	693,925	Х
OESTERREICHISCHE KONTROLLBANK AKTIENGESELLSCHAFT	Х	27,469,278	130,656	25,472,831	1,734,553	381,023	Х

continued: 7.3 Significant Shareholdings: accounting information

COMPANY NAME	ADJUSTMENTS TO THE BACKS ON TANGIBLE AND INTAGIBLE ASSETS	PROFIT (LOSS) FROM CONTINUING OPERATIONS BEFORE TAXES	PROFIT (LOSS) FROM CONTINUING OPERATIONS NET OF TAX	PROFIT (LOSS) FROM GROUP OF ASSETS HELD FOR SALE NET OF TAX	NET PROFIT (LOSS) (1)	OTHER COMPREHENSIVE INCOME, NET OF TAX (2)	OTHER COMPREHENSIVE INCOME (3) = (1) + (2)
A. Companies under joint control							
KOC FINANSAL HIZMETLER AS	(15,986)	387,947	298,892	-	298,892	(57,316)	241,576
B. Companies subject to significant influence	ce						
AVIVA S.P.A.	Х	63,674	36,874	-	36,874	-	36,874
BANK FUER TIROL UND VORARLBERG							
AKTIENGESELLSCHAFT	X	108,932	92,874	-	92,874	6,968	99,842
BKS BANK AG	X	80,708	69,895	-	69,895	30,152	100,047
CNP UNICREDIT VITA S.P.A.	Х	36,271	26,415	-	26,415	(12,221)	14,194
CREDITRAS VITA S.P.A.	X	123,205	84,205	-	84,205	(52,255)	31,950
MEDIOBANCA BANCA DI CREDITO							_
FINANZIARIO S.P.A.	X	1,036,300	808,400	-	808,400	(240,992)	567,408
OBERBANK AG	X	265,770	223,560	-	223,560	(34,927)	188,633
OESTERREICHISCHE KONTROLLBANK AKTIENGESELLSCHAFT	Х	51,781	40,064		40,064	(3,902)	36,162

For each significant equity investments the reconciliation between the book value of the equity investment and summarised financial information of the companies is reported below.

(€ '000)

COMPANY NAME	BALANCE SHEET VALUE	EQUITY PROQUOTA	GOODWILL ON CONSOLIDATION
A. Companies under joint control			
KOC FINANSAL HIZMETLER AS	1,340,272	2,443,197	-
B. Companies subject to significant influence			
AVIVA S.P.A.	180,270	180,270	-
BANK FUER TIROL UND VORARLBERG AKTIENGESELLSCHAFT	694,769	747,532	-
BKS BANK AG	339,217	343,186	-
CNP UNICREDIT VITA S.P.A.	326,815	326,815	-
CREDITRAS VITA S.P.A.	365,943	365,943	-
MEDIOBANCA BANCA DI CREDITO FINANZIARIO S.P.A.	737,196	737,196	-
OBERBANK AG	736,332	736,332	-
OESTERREICHISCHE KONTROLLBANK AKTIENGESELLSCHAFT	388,436	388,436	-

With reference to the nature of the relationships see Section 7.1.

The carrying amount of the investments in Koc Finansal Hizmetler AS, in Bank Fuer Tirol und Vorarlberg Aktiengesellschaft and in Bks Bank AG is affected by write-downs made in previous years and by the exchange rate effect recorded on value adjustments booked in previous and current years.

Summarised financial information are disclosed for the related stake in the equity held. These figures include any adjustments made on measuring the equity investment.

#### 7.4 Non-significant equity investments: accounting information

	BALANCE SHEET VALUE OF SHAREHOLDING	TOTAL ASSET	TOTAL LIABILITIES	TOTAL REVENUES	PROFIT (LOSS) FROM CONTINUING OPERATIONS NET OF TAX	PROFIT (LOSS) FROM DISCONTINUES OPERATIONS, NET OF TAX	NET PROFIT (LOSS) (1)	OTHER COMPREHENSIVE INCOME, NET OF TAX (2)	OTHER COMPREHENSIVE INCOME (3) = (1) + (2)
Companies under joint control	1,754	22,349	20,593	219	8	-	8	-	8
Companies subject to significant influence	302,449	3,378,122	3,108,685	1,157,363	1,318	-	1,318	(23,558)	(22,240)

<sup>(1)</sup> For the following companies, Compagnia Aerea Italiana S.p.A. and Risanamento S.p.A. the book value in the consolidated financial statements reflects the results of a valuation at individual level made by Unicredit S.p.A.

<sup>(2)</sup> Note that on the basis of the international accounting standards, equity investments in associates for which there is objective evidence of occurrence of events that may reduce their value, are impairment tested by calculating recoverable value, understood as the greater of fair value net of costs to sell and value in use, and an impairment loss is recognised when the said recoverable value is lower than the book value. Note that a write-down was recognised for Risanamento S.p.A. (for more details see Part C - Section 17).

#### 7.5 Equity investments: annual changes

(€ '000

		(€ 000)
	CHANG	ES IN
	2018	2017
A. Opening balance	6,211,911	6,158,551
B. Increases	1,324,325	730,817
of which: business combinations	544	-
B.1 Purchases	484,934	57,322
B.2 Write-backs	27,099	10,646
B.3 Revaluation	-	-
B.4 Other changes	812,292	662,849
C. Decreases	2,034,703	677,226
of which: business combinations	339	-
C.1 Sales	1,564	9,886
C.2 Write-downs	896,637	8,328
C.3 Impairment	-	-
C.4 Other changes	1,136,502	659,012
D. Closing balance	5,501,533	6,212,142
E. Total revaluation	-	
F. Total write-downs	2,204,625	1,453,643

#### 7.6 Valuation and significant assumptions to establish the existence of joint control or significant influence

The Group has classified among associates the entities governed through voting rights with reference to which it can participate in defining the operating or financial policies through possession of at least 20% of the voting rights or the possibility of appointing members of the governing body. In particular, as shown in Table "7.1 Equity investments: information on shareholding relationships", it should be noted that the investee Mediobanca is classified among associates, see the information provided in Consolidated report on operations - Other information as regards the maintenance of significant influence following the termination of the Mediobanca shareholders agreement on 31 December 2018 and the signing of a new "consultation agreement" between Mediobanca S.p.A. and shareholders, although the Group does not have more than 20% of the voting rights. Note that, in light of the signature of the "Consultation agreement between shareholders of Mediobanca", the investment in Mediobanca remains classified as investment in associates as a result of the continuing existence of an adequate representation by UniCredit in Mediobanca's Board of Directors.

The Group has classified its investees among jointly-controlled equity investments in the presence of agreements that state that decisions on significant activities are taken with the unanimous consent of all parties that share control.

These agreements, in particular, attribute to the Group rights related only to the net assets and not rights to the assets and obligations on the liabilities of the investee.

As at 31 December 2018 the following were carried at cost:

- 14 equity investments (all held either directly or through consolidated subsidiaries) in associates;
- 9 equity investments (of which 3 held either directly or through consolidated subsidiaries) in jointly-controlled companies.

Based on available information, it should be considered that their consolidation at equity would not have impacted significantly the Group Shareholders' Equity.

#### 7.7 Commitments related to equity investments in jointly-controlled companies

There are no commitments related to jointly-controlled companies.

### 7.8 Commitments related to equity investments in companies subject to significant influence

There are no commitments related to companies subject to significant influence.

### 7.9 Significant restrictions

As at 31 December 2018, we note, with reference to Value Transformation Services S.p.A., the existence of a shareholders' agreement which limits the Group's possibility to participate in the profits, in the form of dividend distribution, and in the losses to a maximum amount of €300,000.

Even though not directly concluded by UniCredit S.p.A. or one of its subsidiaries, we disclose the existence of contractual agreements between Compagnia Area Italiana (CAI) and its subsidiary Alitalia SAI, company that is into special administration, that limit the ability of the latter to distribute dividends to the achievement of certain parameters in terms of liquidity and income margins.

Finally the ability to receive dividends or capital distributions from associates is subordinated to the majority, also qualified, or unanimous decision of the relevant corporate body as provided by the law or by specific shareholder agreements.

#### 7.10 Other information

With reference to significant equity investments in associates and jointly-controlled companies, the net equity method was applied starting from the 2018 draft financial statements approved by the competent corporate bodies or from the reports approved in the three previous months.

With reference to non-significant equity investments in associates and jointly-controlled companies, in limited cases financial statements or reports with a date prior to 3 months from 31 December 2018 were used, if no more up-to-date reports were available.

However, if financial statements or reports with a date other than 31 December 2018 were used, no subsequent transactions or events emerged such as to require an adjustment of the results contained therein.

It should be noted that for the associated companies Risanamento S.p.A. and Compagnia Aerea Italiana S.p.A., the book value in the consolidated financial statements reflects the valuation of the investments, carried out by UniCredit S.p.A. at individual level.

## Section 8 - Insurance reserves charged to reinsurers - Item 80

No data to be discloused.

## Section 9 - Property, plant and equipment - Item 90

Property, plant and equipment, which include land, buildings used in the business, real estate investments, technical furniture and fittings, inventories of tangibles assets ruled by IAS2 amount to €8,408 million at the end of 2018, compared to €8,449 million at the end of 2017. The inventories pursuant to IAS2 are classified in this item starting from 2018 following the application of 5th update of the Banca d'Italia Circular 262.

#### 9.1 Property, plant and equipment used in the business: breakdown of assets carried at cost

(€ '000'

	AMOUNT	'S AS AT
ASSETS/VALUES	12.31.2018	12.31.2017
1. Owned assets	6,183,998	6,220,238
a) Land	1,224,207	1,201,374
b) Buildings	2,151,588	2,147,528
c) Office furniture and fitting	231,930	287,159
d) Electronic systems	464,082	475,361
e) Other	2,112,191	2,108,816
2. Leased assets	5	49,502
a) Land	-	14,916
b) Buildings	5	31,850
c) Office furniture and fitting	-	-
d) Electronic systems	-	-
e) Other	-	2,736
Total	6,184,003	6,269,740
of which: obtained by the enforcement of collateral	723	-

As at 31 December 2018 the item "1. Owned assets e) Other" include €1.2 billion related to a windmill park owned by Ocean Breeze Energy GmbH & Co. KG, for more qualitative and quantitative information please refer to the Part E.

The decrease in item "2. Leased assets e) Other", in comparison with previous year, is mainly due an asset acquisition (consisting of land and building), previously leased.

#### 9.2 Property, plant and equipment held for investment: breakdown of assets carried at cost

(€ '000)

	AMO	DUNTS AS AT	12.31.2018		AM	OUNTS AS AT	12.31.2017	
	воок		FAIR VALUE		воок		FAIR VALUE	
ASSETS/VALUES	VALUE	LEVEL 1	LEVEL 2	LEVEL 3	VALUE	LEVEL 1	LEVEL 2	LEVEL 3
1. Owned assets	1,471,311	-	88,561	2,077,418	2,121,656	14,821	97,488	2,458,780
a) Land	820,940	-	25,836	1,080,285	1,006,961	6,114	21,446	1,157,906
b) Buildings	650,371	-	62,725	997,133	1,114,695	8,707	76,042	1,300,874
2. Leased assets	46,282	-	-	56,400	10,512	-	_	10,512
a) Land	14,551	-	-	22,336	10,000	-	-	10,000
b) Buildings	31,731	-	-	34,064	512	-	-	512
Total	1,517,593	•	88,561	2,133,818	2,132,168	14,821	97,488	2,469,292
of which: obtained by the enforcement of collateral	17,697	-	-	14,925	-	-	-	-
Total Level 1, Level 2 and Level 3				2,222,379				2,581,601

Fair value measurements solely for the purpose of fulfilling disclosure requirements were classified according to a hierarchy of levels reflecting the significance of the valuation inputs. For further information see Part A - Accounting Policies - A.4 Information on fair value. The decrease of property, plant and equipment carried at cost held for investments compared to 31 December 2017 is mainly due to reclassification of some real estate investments of Germany in the item "Non-current assets and disposal groups classified as held for sale" in accordance with IFRS5.

#### 9.3 Property, plant and equipment used in the business: breakdown of revalued assets

There are no revaluated property, plant and equipment used in the business.

#### 9.4 Property, plant and equipment held for investment: breakdown of assets designated at fair value

(€ '000)

	AN	OUNTS AS AT	12.31.2018	AMO	AMOUNTS AS AT	
ASSETS/VALUES	LEVEL 1	LEVEL 2	LEVEL 3	LEVEL 1	LEVEL 2	LEVEL 3
1. Owned assets	-	-	47,147	•	-	47,380
a) Land	-	-	274	-	-	272
b) Buildings	-	-	46,873	-	-	47,108
2. Leased assets	-	-	-	-	-	-
a) Land	-	-	-	-	-	-
b) Buildings	-	-	-	-	-	-
Total	-	-	47,147	•	-	47,380
of which: obtained by the enforcement of collateral	-	-	-	-	-	
Total Level 1 Level 2 and Level 3			47 147			47 380

Under IAS40.32A the Group uses the revaluation model (fair value) to measure investment properties linked with liabilities which pay a return linked to the fair value of the relevant investments.

#### 9.5 Inventories of property, plant and equipment regulated by IAS2: breakdown

(€ '000)

	AMOUNTS AS AT
ASSETS/VALUES	12.31.2018
1. Inventories of property, plant and equipment obtained through the enforcement of guarantees	
received	333,414
a) Land	42,599
b) Buildings	272,454
c) Office furniture and fitting	32
d) Electronic systems	4
e) Other	18,325
2. Other inventories of property, plant and equipment	326,199
Total	659,613
of which: measured at fair value less costs to sell	11,822

Note that the 5th update of the Circular 262 has required the reclassification in tangible assets of the inventories of property plant and equipment obtained through the enforcement of guarantees, that were reported until 31 December 2017 in "other assets".

#### 9.6 Property, plant and equipment used in the business: annual changes

	(€ '000) CHANGES IN 2018						
			OFFICE FURNITURE	ELECTRONIC			
	LANDS	BUILDINGS	AND FITTINGS	SYSTEMS	OTHER	TOTAL	
A. Gross opening balance	1,216,290	4,505,589	1,345,587	2,721,808	3,441,015	13,230,289	
A.1 Total net reduction in value	-	(2,326,211)	(1,058,428)	(2,246,447)	(1,329,463)	(6,960,549)	
A.2 Net opening balance	1,216,290	2,179,378	287,159	475,361	2,111,552	6,269,740	
B. Increases	36,008	204,785	44,593	184,803	538,547	1,008,736	
B.1 Purchases	32,792	117,007	39,614	155,252	461,899	806,564	
of which: business combinations	-	3	-	29	114	146	
B.2 Capitalised expenditure on improvements	67	31,521	-	1	-	31,589	
B.3 Write-backs	2,011	19,767	-	-	817	22,595	
B.4 Increases in fair value	-	-	-	-	-	-	
a) In equity	-	-	-	-	-	-	
b) Through profit or loss	-	-	-	-	-	-	
B.5 Positive exchange differences	19	533	73	98	410	1,133	
B.6 Transfer from properties held for investment	-	307	Х	Х	Х	307	
B.7 Other changes	1,119	35,650	4,906	29,452	75,421	146,548	
C. Reductions	28,091	232,570	99,822	196,082	537,908	1,094,473	
C.1 Disposals	1,778	6,349	57,317	22,571	145,337	233,352	
of which: business combinations	-	-	95	334	-	429	
C.2 Depreciation	1,957	109,310	39,638	155,400	296,408	602,713	
C.3 Impairment losses	148	20,913	2,212	5,049	5,456	33,778	
a) In equity	-	-	-	-	-	-	
b) Through profit or loss	148	20,913	2,212	5,049	5,456	33,778	
C.4 Reduction of fair value	-	-	-	-	-	-	
a) In equity	-	-	-	-	-	-	
b) Through profit or loss	-	-	-	-	-	-	
C.5 Negative exchange differences	804	10,345	67	1,419	2,756	15,391	
C.6 Transfer to	22,679	48,410	193	10,373	2,744	84,399	
a) Property, plant and equipment held for							
investment	10,800	12,471	X	X	Х	23,271	
b) Non-current assets and disposal groups							
classified as held for sale	11,879	35,939	193	10,373	2,744	61,128	
C.7 Other changes	725	37,243	395	1,270	85,207	124,840	
D. Net final balance	1,224,207	2,151,593	231,930	464,082	2,112,191	6,184,003	
D.1 Total net reduction in value	-	(2,258,142)	(1,062,933)	(2,249,250)	(1,309,503)	(6,879,828)	
D.2 Gross closing balance	1,224,207	4,409,735	1,294,863	2,713,332	3,421,694	13,063,831	
E. Carried at cost	-	-	-	-	-	-	

### 9.7 Property, plant and equipment held for investment: annual changes

	CHANGES IN 2018				
	LANDS	BUILDINGS	TOTAL		
A. Opening balances	1,017,233	1,162,315	2,179,548		
B. Increases	54,782	250,524	305,306		
B.1 Purchases	10,661	42,505	53,166		
B.2 Capitalised expenditure on improvements	73	68,230	68,303		
B.3 Increases in fair value	12	609	621		
B.4 Write-backs	12,890	99,412	112,302		
B.5 Positive exchange differences	82	1,072	1,154		
B.6 Transfer from properties used in the business	10,800	12,471	23,271		
B.7 Other changes	20,264	26,225	46,489		
of which: business combinations	52	5,730	5,782		
C. Reductions	236,250	683,864	920,114		
C.1 Disposals	9,871	44,760	54,631		
C.2 Depreciation	-	44,767	44,767		
C.3 Reductions in fair value	-	623	623		
C.4 Impairment losses	8,256	28,402	36,658		
C.5 Negative exchange differences	403	3,231	3,634		
C.6 Transfer to	190,868	515,157	706,025		
a) Properties used in the business	-	307	307		
b) Non-current assets and disposal groups classified as held for sale	190,868	514,850	705,718		
C.7 Other changes	26,852	46,924	73,776		
of which: business combinations	290	7,028	7,318		
D. Closing balances	835,765	728,975	1,564,740		
E. Measured at fair value	1,128,457	1,093,922	2,222,379		

### 9.8 Inventories of property, plant and equipment regulated by IAS2: annual changes

(€ '000)

				CHANGES IN 2018			(€ 000)			
		INVENTORIES OF PROPERTY,								
	PLANT AND EQUIPMENT OBTAINED BY									
				EMENT OF						
				ATERAL		OTHER				
				TILIVAL		INVENTORIES				
			OFFICE			OF				
			FURNITURE			PROPERTY,				
			AND	ELECTRONIC		PLANT AND				
	LANDS	BUILDINGS	FITTINGS	SYSTEMS	OTHER	EQUIPMENT	TOTAL			
A. Opening balances	23,670	134,193	3	4	3,843	12,777	174,490			
B. Increases	81,803	192,014	37	-	22,615	322,917	619,386			
B.1 Purchases	1,859	11,957	10	-	247	33,833	47,906			
B.2 Write-backs	-	75	-	-	-	328	403			
B.3 Positive exchange differences	-	-	-	-	-	-	-			
B.4 Other changes	79,944	179,982	27	-	22,368	288,756	571,077			
of which: business combinations	-	-	-	-	-	-	-			
C. Reductions	62,874	53,753	8	-	8,133	9,495	134,263			
C.1 Disposals	52,742	26,059	-	-	7,151	4,372	90,324			
C.2 Impairment losses	8,671	15,346	-	-	50	1,058	25,125			
C.3 Negative exchange differences	17	773	-	-	1	84	875			
C.4 Other changes	1,444	11,575	8	-	931	3,981	17,939			
of which: business combinations	-	-	-	-	-	-	-			
D. Closing balances	42,599	272,454	32	4	18,325	326,199	659,613			

### 9.9 Commitments to purchase property, plant and equipment

(€ '000)

	AMOUNTS AS AT		
	12.31.2018	12.31.2017	
A. Contractual commitments	2,674	2,480	

Outstanding commitments refer to the purchase of property, plant and equipment.

## Section 10 - Intangible assets - Item 100

An intangible asset is an identifiable non-monetary asset without physical substance, to be used for several years.

Intangible assets include goodwill and, among "other intangible assets", brands, customer relationships and software.

Goodwill is the excess of the cost of a business combination over the net fair value of the assets and liabilities of companies or businesses at the acquisition date.

As at 31 December 2018 intangible assets amounted to €3,507 million, increased in comparison to €3,385 million as at 31 December 2017.

The increase is mainly related to software both generated internally and purchased partially offset by amortisation of the period.

#### 10.1 Intangible assets: breakdown by asset type

(€ '000)

	AMOUNTS AS AT	12.31.2018	AMOUNTS AS AT	12.31.2017
ASSETS/VALUES	FINITE LIFE	INDEFINITE LIFE	FINITE LIFE	INDEFINITE LIFE
A.1 Goodwill	Х	1,483,721	Х	1,483,721
A.1.1 Attributable to the Group	Х	1,483,721	Х	1,483,721
A.1.2 Attributable to minorities	Х	-	Х	-
A.2 Other intangible assets	1,930,568	92,957	1,808,632	92,957
A.2.1 Assets carried at cost	1,930,568	92,957	1,808,632	92,957
a) Intangible assets generated internally	1,499,598	-	1,358,851	-
b) Other assets	430,970	92,957	449,781	92,957
A.2.2 Assets measured at fair value	-	-	-	-
a) Intangible assets generated internally	-	-	-	-
b) Other assets	-	-	-	-
Total	1,930,568	1,576,678	1,808,632	1,576,678
Total finite and indefinite life		3,507,246		3,385,310

The Group does not use the revaluation model (fair value) to measure intangible assets.

Other intangible assets - Indefinite life include trademarks (brands) referred to FinecoBank S.p.A. while the Other intangible assets - Definite life, valued at cost are essentially Software.

#### 10.2 Intangible assets: annual changes

			CHANGES	S IN 2018		(€ '000'
			OTHER INTANG			
	-	GENERATED INTERNALLY OTHER				
	_		INDEFINITE		INDEFINITE	
	GOODWILL	FINITE LIFE	LIFE	FINITE LIFE	LIFE	TOTAL
A. Gross opening balance	16,835,308	3,247,120	-	5,565,786	994,734	26,642,948
A.1 Total net reduction in value	(15,351,587)	(1,888,269)	-	(5,116,005)	(901,777)	(23,257,638
A.2 Net opening balance	1,483,721	1,358,851	-	449,781	92,957	3,385,310
B. Increases	•	447,330	-	152,814	-	600,144
B.1 Purchases	-	31,773	-	138,494	-	170,267
B.2 Increases in intangible assets generated	Χ	398,775	-	-	-	398,775
B.3 Write-backs	Χ	-	-	-	-	
B.4 Increases in fair value	-	-	-	-	-	
- In equity	Χ	-	-	-	-	
- Through profit or loss	Χ	-	-	-	-	
B.5 Positive exchange differences	-	101	-	5,460	-	5,56
B.6 Other changes	-	16,681	-	8,860	-	25,54
of which: business combinations	-	-	-	-	-	
C. Reduction	-	306,583	-	171,625	-	478,20
C.1 Disposals	-	-	-	6,225	-	6,22
C.2 Write-downs	-	298,924	-	126,293	-	425,21
- Amortisation	Χ	288,782	-	123,059	-	411,84
- Write-downs	-	10,142	-	3,234	-	13,37
+ In equity	Χ	-	-	-	-	
+ Through profit or loss	-	10,142	-	3,234	-	13,37
C.3 Reduction in fair value	-	-	-	-	-	
- In equity	Χ	-	-	-	-	
- Through profit or loss	Χ	-	-	-	-	
C.4 Transfer to non-current assets held for sale	-	-	-	6,682	-	6,68
C.5 Negative exchange differences	-	6,021	-	14,538	-	20,55
C.6 Other changes	-	1,638	-	17,887	-	19,52
of which: business combinations	-	-	-	458	-	45
D. Net closing balance	1,483,721	1,499,598	-	430,970	92,957	3,507,24
D.1 Total net write-down	(15,307,380)	(2,179,269)	-	(4,683,533)	(901,777)	(23,071,959
E. Gross closing balance	16,791,101	3,678,867	-	5,114,503	994,734	26,579,20
F. Carried at cost		-	-	-	-	

The book value of goodwill as at 31 December 2018 (€1,484 million) remained unchanged in comparison to the value as at 31 December 2017 since it refers to subsidiaries belonging to the Euro area. Instead the annual changes in gross closing balance and total net write-down, are due to goodwill of legal entities which reporting currency is different to Euro, completely impaired in the previous periods.

For further details of impairment test on goodwill and other intangible assets with definite and indefinite life, recognised during business combinations, refer to the following pages.

#### 10.3 Intangible assets: other information

#### Information on intangible assets noted during business combinations

The application of IFRS3 to the accounting for business combinations revealed in the course of time significant amounts of intangible assets and goodwill. The following table shows the change in the values posted for the various intangible assets identified during the period, including the valuation effects described below.

(€ million)

INTANGIBLE ASSETS (EXCEPT SOFTWARE)	TOTAL 12.31.2017	AMORTIZATION	IMPAIRMENT	OTHER CHANGES	TOTAL 12.31.2018
Trademarks	93	-	-	-	93
Core deposits and customer relationships	1	-	-	-	1
Goodwill	1,484	-	-	-	1,484
TOTAL	1,578				1,578

Trademarks and goodwill are considered indefinite-life intangible assets. They are expected to contribute indefinitely to income flows.

The other intangible assets have finite useful lives, originally valued by discounting the financial flows over the residual lifetime of the relationships in place on the date of the business combination from which they derive. Finite-life intangible assets are subject to amortisation based on the associated useful life.

The types of intangible assets noted as a result of business combinations still present at 31 December 2018 and the methods used to determine their associated fair value on the acquisition date are indicated below.

#### **Trademarks**

The fair value of initial recognition of trademarks is determined using the "relief from royalty" method, which estimates their value based on the payments received for granting their use to third parties. Royalties are calculated by applying the royalty rate to the income flows (operating income adjusted for the items not associated with the trademarks themselves).

In summary, the method consists of three stages:

- determination of the royalty rate (based on a comparison with similar cases or calculated analytically);
- application of the royalty rate to income flows;
- determination of the present value of royalties after tax, calculated by applying a discount rate that takes into account the risk context of the trademark being valued.

The residual gross amount as at 31 December 2018 of intangible assets with an indefinite useful life (trademarks) refers only to FinecoBank as to €93 million.

#### **Customer Relationships**

Following the fully write off as of 31 December 2013 of the Customer Relationship related to Assets under Management (AuM), Assets under Custody (AuC), Life Insurance and Products the remaining Customer Relationship as of 31 December 2018 refers solely to Romania and its average residual useful life is 1 year. This intangible asset includes all other types of so-called customer relationships, including by way of example those deriving from the ability of the company to obtain placement fees on third-party bonds and from securities auctions.

The Group does not hold intangible assets acquired through public grants or intangible assets pledged against liabilities.

#### Impairment test of intangible assets noted during business combinations

In accordance with IAS36, impairment testing of all indefinite-useful-life intangible assets, including goodwill must be performed at least annually and, in any case, whenever there is objective evidence of the occurrence of events that may have reduced their value (trigger events). For UniCredit the trigger event is a market capitalisation lower than Shareholders' Equity.

Recoverable value is the greater of the value in use (present value of future cash flows generated by the asset being valued) and the associated fair value, less costs to sell.

The recoverable value of intangible assets subject to impairment testing must be determined for the individual assets, unless both the following conditions exist:

- the value in use of the asset is not estimated to be close to the fair value, net of sales costs;
- the asset does not generate incoming cash flows largely independent of those coming from other assets.

If these conditions exist, the impairment test is conducted at the level of the Cash Generating Unit (CGU), as required by the cited accounting

It should be noted that the impairment testing performed by the UniCredit group by way of the determination of the value in use of the Cash Generating Units (CGU), as described below, includes both indefinite-useful-life intangible assets (goodwill and trademarks) and finite-useful-life intangible assets (core deposits and customer relationships), whenever the loss indicators provided for by the accounting principle occur. We believe that core deposits and customer relationships cannot be subjected to separate impairment testing, because these assets do not generate cash flows independent of the cash flows from other assets.

It should be noted that intangible assets and Cash Generating Units are subjected to impairment testing with reference to their current state, without taking account of the effects of restructuring plans/programmes not yet approved by the competent bodies.

For the purposes of the impairment testing, the value in use of the so-called Cash Generating Units (CGUs) to which these intangible assets are allocated must be calculated taking into account the cash flows for all assets and liabilities included in the CGUs and not only those for which goodwill and/or the intangible asset were recorded when applying IFRS3.

Finally, please note that the impairment test performed by the UniCredit group consists of two stages:

- the first stage compares the recoverable amount and the carrying amount of each CGU:
- the second stage compares the recoverable amount and the carrying amount of the Group as a whole in order to include in the analysis the negative income flows and the positive carrying amount of assets that cannot be allocated ("corporate centre") in accordance with IAS36.

#### Definition of Cash Generating Units (CGU)

Estimating the value in use for the purposes of any impairment testing of intangible assets, including goodwill, which does not generate cash flows except in conjunction with other business assets, requires that these assets are first attributed to operating units that are relatively autonomous in the business context (from the points of view of independent cash flows generated and of internal planning and reporting). These operating units are defined as Cash Generating Units (CGU).

In accordance with the provisions of IFRS3 and IAS36, for the purposes of impairment testing, goodwill has been allocated to the following operational Divisions of the Group, identified as CGUs.

The CGU is the lowest level at which goodwill is monitored at Group level. The CGUs identified correspond to the organisational business units through which the Group develops its activity.

For a detailed description of the Group's CGU refer to Part L - Segment Reporting of this Notes to the Consolidated Accounts.

#### The book value of the CGUs

The book value of the CGUs is determined in accordance with the criterion used to determine their recoverable value. The recoverable value of the CGUs includes flows from their respective financial assets and liabilities, so the book value must also include the financial assets and liabilities generating those flows.

Since it would be excessively complex to determine the carrying amount of the CGUs on the basis of book values, it was necessary to use operational factors to break them down correctly. Specifically, the operational driver that is used is allocated capital, which is based on the Risk-Weighted Assets absorption of the single CGU. In any case, intangible assets are attributed to the CGUs in accordance with the available accounting information.

The carrying amounts of the CGUs as at 31 December 2018, determined as described above, and the portions of goodwill and other intangible assets allocated to each of them are shown below.

(€ million)

CASH GENERATING UNIT (CGU)	VALUE AS AT 12.31.2018	OF WHICH GOODWILL (GROUP SHARE)	OF WHICH OTHER INTANGIBLE ASSET (*)
Commercial Banking Italy	11,873	8	-
Commercial Banking Germany	4,602	-	-
Commercial Banking Austria	2,832	-	-
CIB	11,585	879	-
Fineco	981	597	62
CEE	10,253	-	-
Group Corporate Centre	4,127	-	-
Non Core	1,529	-	-
Totale	47,782	1,484	62

(\*) Stated amounts are net of deferred taxes

#### Estimating cash flows to determine the value in use of the CGUs

In accordance with IAS36, the impairment test for indefinite-life intangible assets must be performed at least annually and whenever there is any indication that their value may be impaired. The referenced accounting principle requires that the impairment test is carried out by comparing the book value of each CGU with its recoverable value. When the latter proves to be lower than the book value, a write-down must be recorded in the financial statement. The recoverable amount of the CGU is the greater of its fair value (net of costs to sell) and the related value in use.

#### **Projections**

The impairment test at 31 December 2018 was performed on the basis of the financial projections (Net Profit and RWA) included in the Budget 2019 approved by the Board of Directors on 13 December 2018. The contribution of Turkey to the Recoverable Amount of CEE CGU, consistently with the valuation of KoC Finansal Hizmetler AS shareholding, was determined considering i) normalized 2018 and 2019 Net Profit streams excluding the impacts of any extraordinary loan loss provisions and ii) the application of a conservative haircut to 2019 Net Profit in order to take into account the recent volatility of Turkish market.

With regard to the scope for the purposes of the impairment test, it should be noted that the organisational structure of the Cash Generating Units reflects the organisational structure of the Group as of 31 December 2018.

#### Macroeconomic scenario

The following tables show the forecasts concerning the main macroeconomic indicators, related to the markets in which the Group operates, which are underlying to the update of the projections used for December 2018 Impairment Test purposes.

y/y % changes

ITALY	2018F	2019F
GDP	1.2	1.2
Inflation (CPI)	1.3	1.3
Unemployment rate	10.9	10.7

y/y % changes

GERMANY	2018F	2019F
GDP	2.0	1.9
Inflation (CPI)	1.8	1.7
Unemployment rate	5.3	5.2

y/y % changes

AUSTRIA	2018F	2019F
GDP	2.8	2.0
Inflation (CPI)	2.2	2.0
Unemployment rate	4.8	4.7

FINANCIAL INDICATORS	2018F	2019F
Euribor 3m eop (%)	(0.32)	(0.14)
BTP - Bund spread (10y, eop, bp)	300	300

## **CENTRAL EASTERN EUROPE (CEE) COUNTRIES**

	REAL GDP (y/y gr	REAL GDP (y/y growth, %)		y/y, avg (%)
	2018F	2019F	2018F	2019F
Hungary	4.5	3.6	3.2	3.4
Czech Rep.	3.5	2.8	2.2	2.3
Slovenia	4.3	3.0	2.0	2.1
Bulgaria	4.0	3.9	2.7	2.7
Romania	3.9	3.5	5.0	3.6
Croatia	2.8	2.8	1.6	1.8
Bosnia-H.	3.1	3.4	1.8	1.7
Serbia	3.3	3.0	2.1	3.0
Turkey	3.3	0.5	17.2	22.9
Russia	1.6	1.3	2.9	4.6

	INTERBANK F	INTERBANK RATES (3M, %) 1)		ATES / €, AVG
	2018F	2019F	2017	2019
Hungary	0.3	0.6	320.8	320.3
Czech Rep.	1.1	1.7	25.4	24.9
Slovenia	EUR	EUR	EUR	EUR
Bulgaria	-0.5	-0.4	1.96	1.96
Romania	2.6	3.0	4.7	4.7
Croatia	0.5	0.5	7.4	7.4
Bosnia-H.	EUR	EUR	1.96	1.96
Serbia	3.0	3.4	118.5	118.7
Turkey	20.1	22.4	5.9	8.1
Russia	7.8	7.4	74.8	80.6

(1) Annual average; Benchmark bond rate for Turkey; 1M Interbank rate for Romania.

#### Impairment test model

The calculation of the value in use for impairment testing purposes was conducted using a Discounted Cash Flow model (DCF). The cash flows were determined by subtracting from net profit (gross of minority interests) the annual capital requirement generated by changes in risk-weighted assets. The capital requirement is defined as the level of capitalisation that the Group aims to achieve in the long term, also in light of the minimum regulatory capital requirements.

The Discounted Cash Flow model used by the Group is based on three stages:

- first explicit year 2019, which relies on the Budget 2019 approved by the Board of Directors on 13 December 2018;
- intermediate period from 2020 to 2024, for which the cash-flow projections are extrapolated by applying, from the explicit forecast period (2019), growth rates decreasing to those of the "Terminal Value";
- "Terminal Value" determined with nominal growth rates of 2%. The average growth rate of real GDP in the Eurozone from 1996 to 2017 was 1.5%. The nominal rate of 2%, corresponding to approximately 0% in real terms, was chosen for prudential reasons.

The application of an intermediate period is aimed to allow a normalisation in parameters used (i.e. cost of equity and nominal growth rate) before the convergence to the Terminal Value, since the Group operates in different regions and business segments characterised by different risk profiles and growth prospects. The growth rates for the intermediated period are defined in such a way that the weighted average of the intermediate period and the Terminal Value are not higher than a cap, defined by applying a haircut to the historical average of long-term growth of the respective areas or business segments.

Group assets or shared assets (corporate assets) are allocated to the CGUs to which they refer, where applicable. For the portion not allocable of these assets, the recoverable amount is assessed at overall Group level (so-called "corporate centre").

#### Strategic Plan "Transform 2019"

The Strategic Plan "Transform 2019", presented to the financial community on 13 December 2016, has been subsequently re-confirmed on 12 December 2017. It was prepared with the aim of maintaining a sustainable level of profitability over time, leveraging on a simple commercial bank business model, strengthening cross-selling activities and offering customers access to an extensive network. The implementation of Transform 2019 is fully on track, delivering tangible results supporting the successful execution of the five pillars of the plan. Below, the confirmed five pillars are briefly presented:

• transform the operating model, in order to reduce the cost to serve customers, whilst at the same time increasing customer focus and the quality of products and services, leveraging on IT investments; the 2019 cost target is confirmed with FTE reductions and branch closures progressing ahead of Plan and with Group's IT systems significantly simplified;

- maximise commercial bank value, capitalising the potential of the retail customer base and exploiting the position of "go to" bank status for corporate customers in Western Europe, further strengthening the leadership position in Central and Eastern Europe ("CEE") and the generation of synergies across divisions and countries, taking advantage of Corporate and Investment Banking Division (CIB) being fully plugged into commercial bank activities; the ongoing transformation has resulted in higher productivity, with increased fees and commissions across all divisions;
- strengthen and optimise capital; as a result of the Group's actions to strengthen its capital position taking also into account the current challenging macroeconomic environment and considering management estimates on new regulatory guidelines impact, CET1 ratio target has been updated in a range between 12.0% and 12.5%;
- improve asset quality, both in terms of resolution of the issues associated with the Italian loans portfolio (legacy of the underwriting activities mainly going back to the years before the financial crisis that affected the Italian and European banking system), through a proactive de-risking of balance sheet assets and increasing the coverage ratio of non-performing loans and in parallel strengthening risk management policies to enhance new loans underwriting; in addition the full accelerated rundown of the Non-core Division is expected by the end of 2021 and will be entirely self-funded by the Group;
- adopt lean but steering Group Corporate Centre, with the implementation of key performance indicators cascaded to the divisions and networks, streamlining of support functions and the transparent allocation of costs between divisions. The Group has taken decisive actions to strengthen its corporate governance and align it to international best practices.

#### **UCGs' Strategic Directions**

#### Commercial Banking Italy

Commercial Banking Italy will be focused on the transformation of the operating model through sales channels redesign, the improvement of interaction with customers through a simplification of the product range and the digitalisation of key processes, the enhancement of the attention on lower cost structure customers, the reduction of "in-branch transactions" and low value added functions through self-service leveraging on a multichannel client approach. The innovative redesign of branches will include full service branch, smart branch (partially automated), cash-less branch (fully automated) with the main goal to offer to individual clients a full range of products and services to fulfil transactional, investment and credit needs as well as Business Centre fully dedicated to Small Business customer needs. All this will also permit a further streamlining of the Italian headquarter. In addition the Group will further strengthen the new origination discipline by centralising underwriting for selected portfolios, focusing on investment grade customers, increasing the share of small business clients eligible for automatic lending, as well as setting up a preapproved decision process for personal loans. The tight monitoring of the exposures will be further developed through the use of advanced early warning signals and KPIs and automatic triggering of classification to worst status as well as the faster deleveraging on riskier customers vs. competitors in order to further improve risk adjusted profitability.

#### Commercial Banking Germany

The Commercial Bank in Germany aims to:

- further enhance the position in Corporate Banking given the wide number of German SMEs and large corporates and the relevance of their import and export volumes. This will be achieved also through a comprehensive restructuring of the SME customer service model, already launched, and the digital services;
- increase cross-selling revenues thanks to strong cooperation between CIB and commercial banking;
- continue the growth in AUM;
- enhance focus on Retail lending, and renew focus on Bank-assurance.

The streamlining and simplification of the organisational structure will lead to more efficient decision making processes.

#### Commercial Banking Austria

Commercial Banking Austria aims to streamline the organisation and renew focus on premium advisory. The new service model for retail has been developing the business in a sustainable way, resulting in an improvement in the cost-income ratio, new loans production and client satisfaction enhancement while maintaining the portfolio asset quality. Revenues will also be sustained by AUM volumes growth, new clients acquisition and commercial synergies with Corporate and CEE Divisions. Further progress in digital transformation are also expected.

#### Corporate & Investment Banking ("CIB")

CIB Division is fully plugged in to Commercial Banking with the aim of maximising synergies. The Group intends to maintain the client focused approach of the Division and the strict cost discipline, benefiting also from the ongoing streamline and fine-tune of business and operating model, while maintaining a constant focus on risk culture and RWA optimisation. On the cross-selling side, CIB is fully at work with dedicated commercial actions in key geographies, leveraging on internal joint ventures with Commercial Banking. The Group aims to confirm and improve market leadership in debt finance and GTB, leveraging on international network and clients and intensifying capabilities and services for corporate and financial institutions.

#### Central and Eastern Europe ("CEE")

CEE Division continue to be an important growth engine for the Group. Relevant transformation programmes have been launched, in particular related to innovation and digitalisation, resulting in a strong growth of CEE digital customer base. A further strengthening of Big Data and analytics capabilities support relationship managers in their day-to-day activity and client targeting with the aim to increase market penetration and crossselling. Remain the focus on maximising synergies with the Group from Cross-border activity, thanks to increasing number of international customers, and on best practices sharing. The ongoing network optimisation will further support the lean cost structure.

#### **Fineco**

Fineco will keep a strong focus on high quality lending and will grow in investment services supported by the boost of productivity of the PFA network that, taking a more aggressively Robo & cyborg advisory approach (more structured asset allocation based on algorithmic/quantitative approach) that drove a better asset mix and leave more time to private banking client relationship that needs tailor-made solutions and portfolio analysis.

#### Non Core

Confirmed Transform 2019 is still very focused on the improvement of the asset quality of the Group through: a proactive review of NPEs evaluation, the disposal of a substantial amount of bad loans via securitisation vehicles, the increase of coverage ratios and additional decisive actions on workout and UTP portfolios in the Non-core segment that will enable a full and self-funded rundown accelerated of the portfolio by 2021. In addition to these actions a more disciplined risk management strategy and underwriting processes have been further developed and are still in place.

Discount rates of cash flows and regulatory capital targets

The following main discount rates were used in the calculation of the CGUs' recoverable amount:

CGU	INITIAL DISCOUNT RATE NET OF TAX (KE)	FINAL DISCOUNT RATE NET OF TAX (KE)	NOMINAL GROWTH RATE USED TO CALCULATE TERMINAL VALUE
Commercial Banking Italy	9.9%	9.9%	2.0%
Commercial Banking Germany	8.1%	8.1%	2.0%
Commercial Banking Austria	8.4%	8.4%	2.0%
CIB	8.8%	8.8%	2.0%
Fineco	8.1%	8.1%	2.0%
CEE(1)	14.8%	11.4%	2.0%
Group Corporate Center	9.3%	9.3%	0.0%
Non Core	9.9%	9.9%	2.0%

(1) The discount rate presented for CEE CGUs are the weighted average of the discount rates in local currency used for individual countries.

As shown in the above table, future financial flows were discounted using a conservative estimate of the discount rate, incorporating the various risk factors linked to the business sector into the cost of equity (Ke). The discount rate is a nominal rate, net of taxes. In particular, the cost of equity for the CGUs is the sum of the following:

- · Country rate:
- CIB and Fineco: Country rate is the sum of:
- Risk-free rate: the last six years' average of the 10-year Bund. The six-year horizon was adopted in line with the average economic cycle in the
- Debt risk premium: the last six years' average of the Credit Default Swap of UniCredit;
- Commercial Banking: due to the high regional specificity, rather than the risk-free rate and the debt risk premium, the Country rate is set equal to the rate of benchmark government bonds of the Country and, in particular:
  - for Commercial Banking Italy the last six years' average of the 10-year BTP;
  - for Commercial Banking Germany the last six years' average of the 10-year Bund;
- for Commercial Banking Austria the last six years' average of the 10-year Austrian government bond rate;
- Equity Risk Premium: calculated using the Option Price Based Model, based on the volatility of UniCredit's share price over the last six years. For CIB and Fineco, the last six years' average volatility of selected peers operating in the same sector was used.

The cost of equity for CEE is differentiated for each single country and it is the sum of the following:

- Risk-free rate: the last six years' average of the five-year local currency swap rate. If no swap rate was available, the most liquid and representative interbank rate was taken:
- Country risk premium: the last six years' average Credit Default Swap of the country;
- Equity Risk Premium: calculated using the Option Price Based Model, based on the volatility of UniCredit's share price over the last six years.

Prudentially, the cost of equity for Fineco was floored for the entire valuation period, at the lowest level of the cost of equity of Commercial Banking CGUs and for CIB it was prudentially floored for the entire valuation period at the weighted average (by geographical distribution of CIB RWA) of the cost of equity of the Commercial Banking CGUs

Another parameter used in the model to determine the initial allocated capital and its evolution over time is the Common Equity Tier 1 ratio target. For all the CGUs the target Common Equity Tier 1 ratio is 12.5% in 2018 consistently with the updated CET 1 ratio target range. The contribution of Turkey to the Recoverable Amount of the CEE CGU was estimated considering a CET 1 ratio target of 10.50% in line with Yapi Kredi target.

#### Results of the impairment test

The impairment test as at 31 December 2018 confirms the sustainability of the goodwill with no need for an impairment on the consolidated accounts of the UniCredit group.

It must be underlined that the parameters and information used to verify the recoverability of goodwill (in particular the expected cash flows for the various CGU, and the discount rates applied) are significantly influenced by the macroeconomic and market situation, which may be subject to changes currently unpredictable. In the coming reporting periods, the effect of these changes, and of changes in the corporate strategies, could therefore lead to a review of the estimated cash flows of the various CGUs and of the assumptions about the main financial variables (discount rates, expected growth rates, Common Equity Tier 1 ratio, etc.) that could impact the results of the future impairment tests.

#### Sensitivity analysis

Since the valuation exercise is affected by the macroeconomic and market environment and given the intrinsic complexity of forecasting future longterm profitability, sensitivity analyses were conducted, assuming changes to the main parameters used in the impairment test. The table below summarises for the CGUs which still have goodwill, the percentage deviations of the initial assumptions (cost of equity, capital ratio, long-term growth rate and streams of income used for the estimation of cash flows) adopted for the different CGUs, that drive the recoverable amount of each CGU equal to its book value:

CGUs €/MLN	INCREASE IN THE DISCOUNT RATE AFTER TAX (KE) (1)	INCREASE IN THE CET 1 RATIO TARGET (2)	DECREASE IN THE NOMINAL GROWTH RATE FOR THE CALCULATION OF TERMINAL VALUE (2)	DECREASE IN ANNUAL EARNINGS (3)
CIB	2.1%	1.7%	-16.1%	-19.0%
Fineco	22.4%	n.m.	n.m.	n.m.
Commercial Banking Italy	0.8%	3.6%	-5.5%	-7.6%

- (1) The increase of 1% in the discount rate is applied to the whole stream from 2018 to Terminal Value.
- (2) Delta expressed in absolute amount. (3) Delta expressed in percentage terms.

The table below shows the change of the total value in use of the Group resulting from a variation of the main parameters used in the valuation model

GROUP LEVEL €/MLN	INCREASE IN THE DISCOUNT RATE AFTER TAX (KE) (1)	INCREASE IN THE CET 1 RATIO TARGET (2)	DECREASE IN THE NOMINAL GROWTH RATE FOR THE CALCULATION OF TERMINAL VALUE (2)	DECREASE IN ANNUAL EARNINGS (3)
SENSITIVITY FACTOR [%]	1%	1%	-1%	-5%
Change of Group value in use	-13%	-9%	-4%	-7%

- (1) The increase of 1% in the discount rate is applied to the whole stream from 2019 to Terminal Value
- (2) Delta expressed in absolute amount.
   (3) Delta expressed in percentage terms.

The parameters and information used to verify the sustainability of goodwill (in particular the financial projections used) are significantly influenced by the macroeconomic environment and the market conditions. Should the macroeconomic environment deteriorate in the future, the results of the next sustainability tests on goodwill could show a recoverable amount lower than the carrying value and therefore highlight the need to perform a goodwill impairment.

#### Comparison with market capitalisation

The Group's total value in use resulting from the impairment test is higher than the current market capitalisation of the Parent company. The difference could be largely explained by: i) the upside potential embedded in Analysts' consensus; ii) the cost of equity used in the impairment test and iii) market expectations on long term return and its distribution.

## Section 11 - Tax assets and tax liabilities - Item 110 (Assets) and Item 60 (Liabilities)

#### 11.1 Deferred tax assets: breakdown

(€ '000)

		(€ 000)
	AMOUNTS AS AT	
	12.31.2018	12.31.2017
Deferred tax assets arising from Italian law 214/2011	8,309,594	8,315,432
Deferred tax assets arising from tax losses	386,737	733,421
Deferred tax assets arising from temporary differences	4,668,339	3,212,029
Financial assets and liabilities (different from loans and deposits)	536,456	453,934
Loans and deposits to/from banks and customers	1,070,913	181,989
Hedging and hedged item revaluation	511,266	299,111
Property, plant and equipment and intangible assets different from goodwill	195,921	191,958
Goodwill and equity investments	1,232	10,597
Current assets and liabilities held for sale	-	1,003
Other assets and Other liabilities	362,944	291,019
Provisions, pension funds and similar	1,989,607	1,782,288
Other	-	130
Accounting offsetting	(1,318,862)	(1,642,299)
Total	12,045,808	10,618,583

#### 11.2 Deferred tax liabilities: breakdown

(€ '000)

	AMOUNTS AS AT	
	12.31.2018	12.31.2017
Deferred tax liabilities arising from temporary differences	1,741,054	2,076,325
Financial assets and liabilities (different from from loans and deposits)	545,458	693,103
Loans and deposits to/from banks and customers	135,716	140,795
Hedging and hedged item revaluation	461,171	525,417
Property, plant and equipment and intangible assets different from goodwill	353,385	355,657
Goodwill and equity investments	24,078	23,744
Assets and liabilities held for sale	-	282
Other assets and Other liabilities	185,837	295,200
Other	35,409	42,127
Accounting offsetting	(1,318,031)	(1,634,683)
Total	423,023	441,642

Deferred Tax Assets (DTAs) totally amount to €12,046 million (compared with €10,619 million as of 31 December 2017), of which €8,310 million (compared with €8,315 million as of 31 December 2017) can be, under certain circumstances, converted into tax credits pursuant to Law No.214 of 22 December 2011 (i.e., DTA convertible into tax credits). The remaining DTAs (i.e., DTAs non-convertible into tax credits) are related to costs and write-offs deductible in future years, for €3,349 million (net of related deferred tax liabilities), and to tax losses for €387 million. DTAs on tax losses carried forward are mainly referred to the German subsidiary UniCredit Bank AG (€274 million).

The above mentioned amounts are the ones resulting upon the application of the accounting impairment according to which DTAs undergo the sustainability test provided for by IAS12, that takes into account the economic projections foreseeable for future years and the peculiarities of the fiscal legislations of each country, in order to check whether there are future taxable incomes against which DTAs can be offset. With particular reference to UniCredit S.p.A., to which most of the Group's deferred tax assets are attributable, the recoverability test takes into account, besides the economic projections, the forecasts for conversion of DTAs into tax credits under the terms of Italian Law No.214/2011.

At Group level, the DTAs out of balance on tax losses carried forward are mainly referred to UniCredit S.p.A. for € 3,272 million, to UniCredit Leasing S.p.A. for €234 million and to UniCredit Bank Austria for €445 million.

For deferred tax assets and liabilities of the Parent company refer to paragraph of Part B - Notes to the accounts of UniCredit S.p.A. - Section 10 Tax assets and liabilities - Item 100 (Assets) and Item 60 (Liabilities) which is herewith quoted entirely.

#### 11.3 Deferred tax assets: annual changes (balancing P&L)

(€ '000)

	CHANG	GES IN
	2018	2017
1. Opening balance	9,628,985	12,989,425
2. Increases	3,566,117	2,988,892
2.1 Deferred tax assets arisen during the year	2,206,570	1,510,534
a) Relating to previous years	83,409	69,839
b) Due to change in accounting criteria	381	-
c) Write-backs	560,919	721,193
d) Other	1,561,861	719,502
2.2 New taxes or increases in tax rates	1,270	-
2.3 Other increases	1,358,277	1,478,358
3. Decreases	2,575,043	6,530,348
3.1 Deferred tax assets derecognised during the year	1,245,203	1,842,649
a) Reversals of temporary differences	979,129	1,186,469
b) Write-downs of non-recoverable items	62,416	397,239
c) Change in accounting criteria	247	3,004
d) Other	203,411	255,937
3.2 Reduction in tax rates	-	16,255
3.3 Other decreases	1,329,840	4,671,444
a) Conversion into tax credit under Italian Law 214/2011	-	3,019,022
b) Other	1,329,840	1,652,422
4. Closing balance	10,620,059	9,447,969

Sub-item "2.1 Deferred tax assets arisen during the year d) Other" reflects the recognition of DTAs related to the first time adoption of IFRS9 against P&L for an amount of €871 million.

#### 11.4 Deferred tax assets (Italian Law 214/2011): annual changes

(€ '000)

	CHANGES IN	
	2018	2017
1. Opening balance	8,315,432	11,339,783
2. Increases	267	7
3. Decreases	6,105	3,024,358
3.1 Reversals of temporary differences	-	4,099
3.2 Conversion into tax credits	-	3,019,022
a) Due to loss positions arisen from P&L	-	3,019,022
b) Due to tax losses	-	-
3.3 Other decreases	6,105	1,237
4. Closing balance	8,309,594	8,315,432

Following the 5th update of Banca d'Italia Circular 262, starting from 31 December 2018, the table shows the deferred tax asset annual changes of which L.214/2011 both equity balancing and P&L balancing. According to this new approach the values at 31 December 2017 have been restated.

## 11.5 Deferred tax liabilities: annual changes (balancing P&L)

(€ '000)

	CHANG	ES IN
	2018	2017
1. Opening balance	446,888	482,756
2. Increases	1,446,749	1,459,860
2.1 Deferred tax liabilities arisen during the year	266,406	83,355
a) Relating to previous years	2,369	375
b) Due to change in accounting criteria	1,460	350
c) Other	262,577	82,630
2.2 New taxes or increases in tax rates	448	-
2.3 Other increases	1,179,895	1,376,505
3. Decreases	1,481,356	1,520,721
3.1 Deferred tax liabilities derecognised during the year	321,672	427,096
a) Reversals of temporary differences	303,626	379,785
b) Due to change in accounting criteria	-	1,665
c) Other	18,046	45,646
3.2 Reduction in tax rates	-	4,994
3.3 Other decreases	1,159,684	1,088,631
4. Closing balance	412,281	421,895

## 11.6 Deferred tax assets: annual changes (balancing Net Equity)

		(€ '000)	
	CHANGES IN		
	2018	2017	
1. Opening balance	1,177,474	1,028,829	
2. Increases	811,789	753,709	
2.1 Deferred tax assets arisen during the year	436,391	432,422	
a) Relating to previous years	79	-	
b) Due to change in accounting criteria	1,608	-	
c) Other	434,704	432,422	
2.2 New taxes or increase in tax rates	29,363	-	
2.3 Other increases	346,035	321,287	
3. Decreases	563,514	611,924	
3.1 Deferred tax assets derecognised during the year	345,503	351,577	
a) Reversals of temporary differences	151,640	274,786	
b) Write-downs of non-recoverable items	169,000	800	
c) Due to change in accounting criteria	-	-	
d) Other	24,863	75,991	
3.2 Reduction in tax rates	-	6,140	
3.3 Other decreases	218,011	254,207	
4. Closing balance	1,425,749	1,170,614	

## 11.7 Deferred tax liabilities: annual changes (balancing Net Equity)

(€ '000)

	CHANGE	:S IN
	2018	2017
1. Opening balance	16,735	18,868
2. Increases	683,852	1,120,385
2.1 Deferred tax liabilities arisen during the year	129,347	371,544
a) Relating to previous years	-	-
b) Due to change in accounting criteria	-	-
c) Other	129,347	371,544
2.2 New taxes or increase in tax rates	-	-
2.3 Other increases	554,505	748,841
3. Decreases	689,845	1,119,506
3.1 Deferred tax liabilities derecognised during the year	384,368	537,491
a) Reversal of temporary differences	144,244	203,445
b) Due to change in accounting criteria	3,551	-
c) Other	236,573	334,046
3.2 Reduction in tax rates	-	160
3.3 Other decreases	305,477	581,855
4. Closing balance	10,742	19,747

## 11.8 Other informations

In respect of financial year 2017, the conditions for a new conversion of Deferred Tax Assets (DTA) into tax credits (pursuant to Art.2, paragraph 55, of Decree Law No.225 of 29 December 2010), were not verified, since the Group legal entities having a stock of Convertible DTAs registered a net profit in their separate financial statements.

# Section 12 - Non-current assets and disposal groups classified as held for sale - Item 120 (Assets) and Item 70 (Liabilities)

Non-current assets or directly connected groups of assets and liabilities, which constitute a set of cash flow generating assets, the sale of which is highly likely, are recognised under these items. They are measured at the lower value between the book value and the fair value less costs to sell according to IFRS5.

In the balance sheet as at 31 December 2018, compared with 31 December 2017, the companies Mobility Concept GmbH, i-Faber S.p.A., BA Betriebsobjekte Praha - Spol.S.R.O and the remaining companies of the Pioneer Group (Baroda Pioneer Asset Management Company Ltd. and Baroda Pioneer Trustee Company PVT Ltd.) have been sold and the following has been attributed to the non-current assets and asset disposal groups pursuant to IFRS5: the subsidiary General Logistic Solutions LLC, the companies of the Card Complete Service Bank AG group and the associated companies Oesterreichische Hotel-und TourismusBank Gesellschaft M.B.H. and Swancap Partners GmbH, the non-performing loans related to sale initiatives of portfolios.

As at 31 December 2018 in the same item are also included the tangible assets and real-estate properties held by some Group's companies, mainly in Germany.

As regards the data for asset related to discontinued operations, and associated liabilities, the figure at 31 December 2018 refers to the companies of the Immobilien Holding group.

### 12.1 Non-current assets and disposal groups classified as held for sale: breakdown by asset type

	(€ '000) AMOUNTS AS AT		
	12.31.2018	12.31.2017	
A. Assets held for sale			
A.1 Financial assets	710,800	302,990	
A.2 Equity investments	24,921	387	
A.3 Property, Plant and Equipment	940,484	672,503	
of which: obtained by taking possession of collateral	741		
A.4 Intangible assets	6,682	12,464	
A.5 Other non-current assets	78,011	20,503	
Total (A)	1,760,898	1,008,847	
of which: carried at cost	1,612,429	826,248	
of which: designated at fair value - level 1	7,554	-	
of which: designated at fair value - level 2	57,275	79,305	
of which: designated at fair value - level 3	83,640	103,294	
B. Discontinued operations	-		
B.1 Financial assets at fair value through profit and loss	-		
- Financial assets held for trading	-		
- Financial assets designed at fair value	-		
- Other financial assets mandatorily at fair value	-		
Financial assets held for trading (ex IAS39)		-	
Financial assets at fair value through profit or loss (ex IAS39)		-	
B.2 Financial assets at fair value through other comprehensive income	6		
Available for sale financial assets (ex IAS39)		4,073	
B.3 Financial assets at amortised cost	-		
Held to maturity investments (ex IAS39)		-	
Loans and receivables with banks (ex IAS39)		3,955	
Loans and receivables with customers (ex IAS39)		-	
B.4 Equity investments	22,655	22,624	
B.5 Property, Plant and Equipment	-	19	
of which: obtained by taking possession of collateral	-		
B.6 Intangible assets	-	14	
B.7 Other assets	16,377	71,428	
Total (B)	39,038	102,113	
of which: carried at cost	-	9,466	
of which: designated at fair value - level 1	-	-	
of which: designated at fair value - level 2	-	-	
of which: designated at fair value - level 3	39,038	92,647	

continued: Non-current assets and disposal groups classified as held for sale: breakdown by asset type	NA.	(€ '000)
C. Liabilities associated with assets held for sale		
C.1 Deposits	157,932	77,904
C.2 Securities	-	-
C.3 Other liabilities	346,723	51,822
Total (C)	504,655	129,726
of which: carried at cost	504,330	104,478
of which: designated at fair value - level 1	-	-
of which: designated at fair value - level 2	-	-
of which: designated at fair value - level 3	325	25,248
D. Liabilities associated with discontinued operations		
D.1 Financial liabilities at amortised cost	-	
Deposits from banks (ex IAS39)		-
Deposits from customers (ex IAS39)		-
Debt securities in issue (ex IAS39)		-
D.2 Financial liabilities held for trading	-	
Financial liabilities held for trading (ex IAS39)		-
D.3 Financial liabilities designated at fair value	-	
Financial liabilities at fair value through profit or loss (ex IAS39)		-
D.4 Provisions	-	297
D.5 Other liabilities	35,332	54,806
Total (D)	35,332	55,103
of which: carried at cost	-	1,467
of which: designated at fair value - level 1	-	-
of which: designated at fair value - level 2	-	-
of which: designated at fair value - level 3	35,332	53,636

Fair value measurements, made for disclosure purposes only, are classified into a fair value hierarchy that reflects the significance of inputs used in the valuations. For further information see Part A - Accounting policies - A.4 Information on fair value.

With reference to the fair value levels we must specify that the figures referred to companies of the Immobilien Holding group are presented at 31 December 2018 among level 3 assets and liabilities (the same as at 31 December 2017) reflecting their measurement using a valuation model.

## 12.2 Other information

There is no significant information to be reported.

## Section 13 - Other assets - Item 130

#### 13.1 Other assets: breakdown

(€ '000)

	AMOUNTS AS AT		
ITEMS/VALUES	12.31.2018	12.31.2017	
Margin with derivatives clearers (non-interest bearing)	247	248	
Gold, silver and precious metals	19,056	25,840	
Accrued income and prepaid expenses other than capitalised income	544,610	424,187	
Positive value of management agreements (so-called servicing assets)	3,669		
Cash and other valuables held by cashier	277,847	230,817	
- Current account cheques being settled, drawn on third parties	277,517	230,330	
- Current account cheques payable by group banks, cleared and in the process of being debited	296	343	
- Money orders, bank drafts and equivalent securities	-	41	
- Coupons, securities due on demand, revenue stamps and miscellaneous valuables	34	103	
Interest and changes to be debited to	199,342	183,574	
- Customers	170,437	178,280	
- Banks	28,905	5,294	
Items in transit between branches not yet allocated to destination accounts	2	26,558	
Items in processing	461,787	857,551	
Items deemed definitive but not-attributable to other items	2,670,301	2,752,803	
- Securities and coupons to be settled	47,652	6,444	
- Other transactions	2,622,649	2,746,359	
Adjustments for unpaid bills and notes	40,298	280,161	
Tax items other than those included in item 110	1,912,441	1,970,932	
Commercial credits pursuant to IFRS15	14,533		
Other items	1,189,619	2,204,966	
Total	7,333,752	8,957,637	

As at 31 December 2017 "Other items" included the Property, Plant and Equipment, deriving from repossessing and lease, classified as inventories pursuant to IAS2; this inventories have been recognised, since 2018, to item Property, Plant and Equipment following the application of IFRS9 and Banca d'Italia 262 Circular 5th amendment.

Item "Accrued income and prepaid expenses other than capitalised income" includes the contract assets recognized in accordance with IFRS15. In this context accrued income represents the portion of the performance obligation already satisfied through the services provided by the Group and that will be settled in the future periods in accordance with contractual provisions.

The aggregate amount of revenues from services to customers related to the portion of performance obligations not yet satisfied, and therefore not represented in the table above, is equal to €14.5 million. The majority of this amount relates to performance obligations expected to be satisfied by the following year end reporting date.

The following table shows the changes of accrued income and prepaid expenses occurred in the period.

## Periodic change of accrued income/expenses and prepaid expenses/income

		(€ '000)
	AMOUNTS AS AT	12.31.2018
	ACCURRED INCOME AND PREPAID EXPENSES	ACCURRED INCOME AND DEFERRED EXPENSES
Opening balance	424,187	468,269
Increases	219,373	204,466
a) Changes due to business combinations	-	-
b) Cumulative catch-up adjustments to revenue that affect the corresponding contract asset or contract liability, including adjustments arising from a change in the measure of progress, a change in an estimate of the transaction price (including any changes in the assessment of whether an estimate of variable consideration is constrained) or a contract modification (IFRS15 Par. 118.b)		
c) Reversal of impairment of a contract asset (IFRS15 Par. 118.c)	-	Х
d) Change in the time frame for a right to consideration to become unconditional (ie for a contract asset to be reclassified to a receivable) (IFRS15 Par. 118.d)	-	-
e) Change in the time frame for a performance obligation to be satisfied (ie for the recognition of revenue arising from a contract liability (IFRS15 Par. 118.e)	-	-
f) Other	219,373	204,466
Decreases	98,950	138,287
a) Changes due to business combinations	-	4
b) Cumulative catch-up adjustments to revenue that affect the corresponding contract asset or contract liability, including adjustments arising from a change in the measure of progress, a change in an estimate of the transaction price (including any changes in the assessment of whether an estimate of variable consideration is constrained) or a contract modification (IFRS15 Par. 118.b)	_	
c) Impairment of a contract asset (IFRS15 Par. 118.c)	-	Х
d) Change in the time frame for a right to consideration to become unconditional (ie for a contract asset to be reclassified to a receivable) (IFRS15 Par. 118.d)	-	-
e) Change in the time frame for a performance obligation to be satisfied (ie for the recognition of revenue arising from a contract liability (IFRS15 Par. 118.e)	-	-
f) Other	98,950	138,283
Closing balance	544,610	534,448

## Liabilities

Total

## Section 1 - Financial liabilities at amortised cost - Item 10

### 1.1 Financial liabilities at amortised cost: breakdown by product of deposits from banks

(€ '000) AMOUNTS AS AT 12.31.2018 **FAIR VALUE** BOOK LEVEL 1 LEVEL 2 LEVEL 3 TYPE OF TRANSACTIONS/VALUES VALUE 56,677,941 1. Deposits from central banks Х Χ 2. Deposits from banks 69,217,302 Χ Χ 2.1 Current accounts and demand 11.597.328 Χ deposits Х Χ 2.2 Time deposits 14,757,085 Χ Χ Χ Χ Χ 2.3 Loans 41,863,611 Χ Χ Χ 2.3.1 Repos 25,773,660 2 3 2 Other 16,089,951 Χ Χ Χ 2.4 Liabilities relating to commitments to repurchase treasury shares 2.5 Other deposits 999,278 Χ Χ Χ

Total Level 1, Level 2 and Level 3

The sub-item "2.3 Loans" includes repos executed using proprietary securities issued by Group companies, which were eliminated from assets on consolidation; the same sub-item do not include the type of bond lending transactions collateralised by securities or not collateralised. Refer also to section "Other information" of Part B for additional information.

Deposits from banks are not carried at fair value, which is presented solely for the purpose of fulfilling financial disclosure requirements. Fair value measurements are classified according to a three level hierarchy that reflects the significance of the inputs used in the measurements. For further information see Part A - Accounting Policies - A.4 Information on fair value.

#### 1.2 Financial liabilities at amortised cost: breakdown by product of deposits from customers

(€ '000)

44,261,426

80,674,849

208,242

125,895,243

	AMC	AMOUNTS AS AT		
	BOOK		FAIR VALUE	
TYPE OF TRANSACTION/VALUES	VALUE	LEVEL 1	LEVEL 2	LEVEL 3
Current accounts and demand				
deposits	350,492,185	Х	Х	X
2. Time deposits	63,266,997	Х	Х	Х
3. Loans	60,168,545	Х	Х	Х
3.1 Repos	56,963,626	Х	Х	Х
3.2 Other	3,204,919	Х	Х	Х
4. Liabilities relating to commitments				
to repurchase treasury shares	-	Х	Х	X
5. Other deposits	5,059,982	Х	Х	Х
Total	478,987,709	145	162,544,564	316,733,707

Total Level 1, Level 2 and Level 3 479,278,416

The item "3. Loans" also include liabilities relating to repos executed using proprietary securities issued by Group companies, which were eliminated from assets on consolidation; the same sub-item do not include the type of bond lending transactions collateralised by securities or not collateralised. Please also refer to section "Other information" of Part B for additional information.

Deposits from customers are not carried at fair value, which is presented solely for the purpose of fulfilling financial disclosure requirements. Fair value measurements are classified according to a three level hierarchy that reflects the significance of the inputs used in the measurements. The fair value of demand items was estimated to be equal to their net book value by exercising the option provided for by IFRS7.29. According to this assumption, demand items were classified as level 3 in the fair value hierarchy.

For further information see Part A - Accounting Policies - A.4 Information on fair value.

#### 1.3 Financial liabilities at amortised cost: breakdown by product of debt securities in issue

(€ '000)

	AN	OUNTS AS AT	12.31.2018	
	воок		FAIR VALUE	
TYPE OF SECURITIES/VALUES	VALUE	LEVEL 1	LEVEL 2	LEVEL 3
A. Debt securities				
1. Bonds	73,353,162	39,436,732	24,152,719	12,441,182
1.1 Structured	1,672,960	178,231	1,450,281	-
1.2 Other	71,680,202	39,258,501	22,702,438	12,441,182
2. Other securities	7,800,128	-	1,841,662	5,959,153
2.1 Structured	109,800	-	113,767	-
2.2 Other	7,690,328	-	1,727,895	5,959,153
Total	81,153,290	39,436,732	25,994,381	18,400,335

Total Level 1, Level 2 and Level 3 83,831,448

Fair value measurements, solely for the purpose of fulfilling financial disclosure requirements, are classified according to a hierarchy of levels reflecting the significance of the valuations input. For further information see Part A - Accounting Policies - A.4. Information on fair value.

The sum of the sub-items "1.1 Bonds - Structured" and "2.1 Other securities -structured" was equal to €1,782 million and accounted for 2% of total debt securities. They mainly refer to interest-rate linked instruments with closely related embedded derivatives identified according to the classification rules of Mifid.

The fair value of derivatives embedded in structured securities, presented in Line 20 of Assets and Line 20 of Liabilities and included in Trading derivatives - Others, amounted to a net balance of €34 million negative.

## 1.4 Breakdown of subordinated debts/securities

(€ '000)

	AMOUNTS AS AT
	12.31.2018
Deposits from banks	-
Deposits from customers	87,467
Debt securities	9,872,898
Total	9,960,365

## 1.5 Breakdown of structured debts

eposits from banks	12.31.2018
eposits from banks	
	500
eposits from customers	-
otal	500

### 1.6 Amounts payable under finance leases

(€ '000)

				(6 000)
		AMOUNTS AS AT	12.31.2018	
	DEBTS FRO	OM BANKS	DEBTS FROM	CUSTOMERS
	MINIMUM LEASE PAYMENTS	PRESENT VALUE OF MINIMUM LEASE PAYMENTS	MINIMUM LEASE PAYMENTS	PRESENT VALUE OF MINIMUM LEASE PAYMENTS
Amounts payable under finance lease				
Up to 12 months	-	-	13,275	12,933
1 to 5 years	-	-	54,831	49,884
Over 5 years	-	-	118,475	109,654
Current value of minimum gross/net payments	-		186,581	172,471
Time value effect	-	Х	(14,109)	Х
Current value of debts for minimum payments due for leasing	-	-	172,472	172,471

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

1.1 Deposits from banks: product breakdown

(€ '000)

	AMOUNTS AS AT
TYPE OF TRANSACTIONS/GROUP COMPONENTS	12.31.2017
1. Deposits from central banks	58,774,849
2. Deposits from banks	64,469,231
2.1 Current accounts and demand deposits	13,182,724
2.2 Time deposits	5,533,054
2.3 Loans	44,486,155
2.3.1 repos	19,945,553
2.3.2 other	24,540,602
2.4 Liabilities in respect of commitments to repurchase treasury shares	-
2.5 Other liabilities	1,267,298
Total	123,244,080
Fair value - level 1	-
Fair value - level 2	56,419,195
Fair value - level 3	66,675,209
Total fair value	123,094,404

1.2 Breakdown of item 10: "Deposits from banks": subordinated debts

There were no subordinated debts.

1.3 Breakdown of item 10 "Deposits from banks": structured debts

There were no structured debts.

1.5 Amounts payable under finance leases

There were no amounts payable to banks under finance leases.

2.1 Deposits from customers: breakdown by product

(€ '000)

	AMOUNTS AS AT
TYPE OF TRANSACTIONS/GROUP COMPONENTS	12.31.2017
1. Current accounts and demand deposits	329,267,455
2. Time deposits	67,828,496
3. Loans	60,371,399
3.1 repos	49,104,213
3.2 other	11,267,186
4. Liabilities in respect of commitments to repurchase treasury shares	-
5. Other liabilities	5,427,911
Total	462,895,261
Fair value - level 1	
Fair value - level 2	162,598,619
Fair value - level 3	301,045,127
Total fair value	463,643,746

2.2 Breakdown of item 20 "Deposits from customers": subordinated debts

(€ '000)

Ī		AMOUNTS AS AT
		12.31.2017
ĺ	Deposits from customers: subordinated debts	109,854

2.3 Breakdown of item 20 "Deposits from customers": structured debts

There were no structured debts from customers.

2.5 Amounts payable under finance leases

(€ '000)

	AMOUNTS AS AT	12.31.2017
	MINIMUM LEASE PAYMENTS	PRESENT VALUE OF MINIMUM LEASE PAYMENTS
Amounts payable under finance leases:		
Up to 12 months	13,285	12,946
From 1 to 5 years	54,793	49,851
Over 5 years	132,848	119,469
Total value of minimum lease payments	200,926	182,266
Time value effect	(18,662)	Х
Present value of minimum payment obligation	182,264	182,266

3.1 Debt securities in issue: breakdown by product

(€ '000)

	AN	OUNTS AS AT	12.31.2017	
	воок		FAIR VALUE	
TYPE OF SECURITIES/VALUES	VALUE	LEVEL 1	LEVEL 2	LEVEL 3
A. Listed securities				
1. Bonds	86,448,072	43,856,076	33,570,769	14,087,520
1.1 structured	2,810,141	194,966	2,640,760	-
1.2 other	83,637,931	43,661,110	30,930,009	14,087,520
2. Other securities	12,154,560	-	3,407,937	8,806,396
2.1 structured	127,570	-	144,446	-
2.2 other	12,026,990	-	3,263,491	8,806,396
Total	98,602,632	43,856,076	36,978,706	22,893,916

3.2 Breakdown of item 30 "Debt securities in issue": subordinated securities

(€'000)

103,728,698

	AMOUNTS AS AT
	12.31.2017
Debt securities in issue: subordinated securities	12,652,304

Total Level 1, Level 2 and Level 3

## Section 2 - Financial liabilities held for trading - Item 20

### 2.1 Financial liabilities held for trading: breakdown by product

	2	1	n
(	t	١	υ

		AMO	OUNTS AS AT	12.31.2018	
	NOMINAL		FAIR VALUE		FAIR
TYPE OF TRANSACTIONS/VALUES	VALUE	LEVEL 1	LEVEL 2	LEVEL 3	VALUE*
A. Cash liabilities					
Deposits from banks	48	1,623,799	1,517	-	1,625,316
Deposits from customers	1,400,265	9,637,200	1,546,717	105	11,184,082
3. Debt securities	3,374,990	-	2,524,467	310,198	2,840,198
3.1 Bonds	1,769,749	-	1,193,876	178,291	1,377,700
3.1.1 Structured	1,769,749	-	1,193,876	178,291	Х
3.1.2 Other	-	-	-	-	Х
3.2 Other securities	1,605,241	-	1,330,591	131,907	1,462,498
3.2.1 Structured	1,605,241	-	1,330,591	131,907	Х
3.2.2 Other	-	-	-	-	Х
Total (A)	4,775,303	11,260,999	4,072,701	310,303	15,649,596
B. Derivatives instruments					
1. Financial derivatives	X	2,242,626	23,965,866	929,550	Х
1.1 Trading derivatives	X	2,242,495	23,775,969	894,368	Х
1.2 Linked to fair value					
option	X	-	49,014	-	Х
1.3 Other	Х	131	140,883	35,182	Х
2. Credit derivatives	X	11,064	197,323	120,804	Х
2.1 Trading derivatives	Х	11,064	188,805	120,804	Х
2.2 Linked to fair value					
option	Х	-	-	-	Х
2.3 Other	Х	-	8,518	-	Х
Total (B)	X	2,253,690	24,163,189	1,050,354	Х
Total (A+B)	Х	13,514,689	28,235,890	1,360,657	Х

Total Level 1, Level 2 and Level 3

43,111,236

Fair value\* = Fair value calculated excluding the value changes due to the change of credit worthiness of the issuer compared to the issue date

Valuations at fair value were classified according to a hierarchy of levels reflecting the observability of the valuations input. For further information see Part A - Accounting Policies - A.4 Information on fair value.

The financial assets and liabilities relating to OTC Derivatives and Repos managed through Central Counterparty Clearing Houses (CCPs) are offset when (i) the clearing systems of CCPs guarantee the elimination or reduce to immaterial the credit and liquidity risks of these contracts and (ii) the entity intends to settle these contracts on a net basis, in accordance with IAS32 - Offsetting, in order to better present the liquidity profile and counterparty risk connected with them.

The offset effect as at 31 December 2018, already included in the net presentation of these transactions, totaled €17,198,211 thousand (€15,009,452 thousand as at 31 December 2017).

The sub-item "Deposits from banks" and "Deposits from customers" include short selling totaling €11,416 million as at 31 December 2018 (€13,365 million as at 31 December 2017), in respect of which no nominal amount was attributed.

## 2.2 Breakdown of "Financial liabilities held for trading": subordinated liabilities

No data to be disclosed.

## 2.3 Breakdown of "Financial liabilities held for trading": structured debts

(€ '000)

	AMOUNTS AS AT
	12.31.2018
Deposits from banks	22,350
Deposits from customers	-
Debt securities	3,374,990
Total	3,397,340

The table prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) is reported below for the purpose of comparability.

4.1 Financial liabilities held for trading: breakdown by product

(€ '000)

	AMOUNTS AS AT 12.31.2017				
TYPE OF OPERATIONS/GROUP COMPONENTS	NOMINAL VALUE	LEVEL 1	FAIR VALUE	LEVEL 3	FAIR VALUE*
A. Financial liabilities	771202	LLVLL !		LL VLL V	VALUE
1. Deposits from banks	266,135	1,513,171	484,213	-	1,992,134
2. Deposits from customers	2,985,910	11,485,833	3,090,485	62,294	14,583,551
3. Debt securities	6,517,659	-	6,253,503	914,890	7,228,447
3.1 Bonds	5,291,022	-	4,453,294	783,291	5,296,639
3.1.1 Structured	4,911,980	-	4,113,415	783,291	Χ
3.1.2 Other	379,042	-	339,879	-	Χ
3.2 Other securities	1,226,637	•	1,800,209	131,599	1,931,808
3.2.1 Structured	1,226,637	•	1,800,209	131,599	Χ
3.2.2 Other	-	•	-	-	Χ
Total A	9,769,704	12,999,004	9,828,201	977,184	23,804,132
B. Derivatives instruments					
1. Financial derivatives	Х	1,983,595	28,754,334	880,604	Χ
1.1 Trading	Х	1,983,595	28,487,256	819,149	X
1.2 Related to fair value					
option	Χ	-	134,565	-	Χ
1.3 Other	Х	-	132,513	61,455	Х
2. Credit derivatives	Х	11,888	292,143	56,772	Х
2.1 Trading derivatives	Χ	11,888	291,615	56,772	Χ
2.2 Related to fair value				•	
option	Х	-	-	-	Χ
2.3 Other	Х	-	528	-	Х
Total B	Х	1,995,483	29,046,477	937,376	Х
Total A+B	Х	14,994,487	38,874,678	1,914,560	Х

55,783,725 Total Level 1, Level 2 and Level 3

Fair value\* = Fair value calculated excluding the value changes due to the change of credit worthiness of the issuer compared to the issue date.

4.2 Breakdown of item 40 "Financial liabilities held for trading": subordinanted liabilities

(€ '000)

	AMOUNTS AS AT
	12.31.2017
Financial liabilities held for trading: subordinated liabilities	47,027

4.3 Breakdown of item 40 "Financial liabilities held for trading": structured debts

There were no amounts to be shown.

## Section 3 - Financial liabilities designated at fair value - Item 30

### 3.1 Financial liabilities designated at fair value: breakdown by product

(€ '000)

		AMOUNTS AS AT 12.31.2018					
	NOMINAL		FAIR VALUE		FAIR		
TYPE OF TRANSACTIONS/VALUES	VALUE	LEVEL 1	LEVEL 2	LEVEL 3	VALUE*		
1. Deposits from banks	5,152	•	4,226	1,152	5,359		
1.1 Structured	-	-	-	-	Χ		
1.2 Other	5,152		4,226	1,152	Χ		
of which:							
- loan commitments given	-	Χ	Χ	Χ	Χ		
- financial guarantees given	-	Χ	Χ	Χ	Χ		
2. Deposits from customers	566,250	-	534,362	44,927	582,908		
2.1 Structured	-	-	-	-	Χ		
2.2 Other	566,250		534,362	44,927	Χ		
of which:							
- loan commitments given	-	Χ	Χ	Χ	Χ		
- financial guarantees given	-	Χ	Χ	Χ	Χ		
3. Debt securities	9,099,541	427,415	8,125,160	180,489	8,780,630		
3.1 Structured	8,356,455		7,796,270	160,107	Χ		
3.2 Other	743,086	427,415	328,890	20,382	Χ		
Total	9,670,943	427,415	8,663,748	226,568	9,368,897		

Total Level 1, Level 2 and Level 3 9,317,731

#### Note

Fair value\* = Fair value calculated excluding the value changes due to the change of credit worthiness of the issuer compared to the issue date.

Liabilities are recognised in this item to reduce the accounting mismatch arising from financial instruments measured with changes in fair value in the income statement in order to manage the risk profile.

Valuations at fair value were classified according to a hierarchy of levels reflecting the observability of the valuations input. For further information see Part A - Accounting policies - A.4 Information on fair value.

The sub-item "3.1 Debt securities - Structured" includes "Certificates", structured debt securities, issued by UniCredit S.p.A. and by other Group's legal entities; further the item contains €396 million of "Secured mandatorily exchangeable equity-linked certificate" referred to the residual shares in Bank Pekao S.A., after the sale of the 32.8% stake to Powszechny Zakład Ubezpieczeń S.A. and Polish Development Fund S.A. occurred in June 2017. These securities are classified as measured at fair value not being separable their embedded derivative component.

### 3.2 Breakdown of "Financial liabilities designated at fair value": subordinated liabilities

	AMOUNTS AS AT
	12.31.2018
Deposits from banks	-
Deposits from customers	-
Debt securities	472,421
Total	472,421

The table prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) is reported below for the purpose of comparability.

5.1 Financial liabilities at fair value through profit or loss: breakdown by product

(€ '000)

		AMOUNTS AS AT 12.31.2017			
			FAIR VALUE		
TYPE OF OPERATIONS/GROUP	NOMINAL VALUE	LEVEL 1	LEVEL 2	LEVEL 3	FAIR VALUE(*)
COMPONENT	VALUE	LEVEL 1	LEVEL Z	LEVEL 3	VALUE(")
1. Deposits from banks	-	-	-	-	-
1.1 Structured	-	•	-	-	X
1.2 Other	-	•	-	-	Х
2. Deposits from customers	28,838		-	28,838	28,838
2.1 Structured	-	-	-	-	Х
2.2 Other	28,838	•	-	28,838	X
3. Debt securities	2,892,483	•	2,980,270	1,421	2,922,524
3.1 Structured	2,891,062	•	2,980,270	-	Х
3.2 Other	1,421	•	-	1,421	X
Total	2,921,321	•	2,980,270	30,259	2,951,362

Total Level 1, Level 2 and Level 3 3,010,529

Note:

Fair value\* = Fair value calculated excluding the value changes due to the change of credit worthiness of the issuer compared to the issue date.

5.2 Breakdown of item 50 "Financial liabilities at fair value through profit or loss": subordinated liabilities.
There were no subordinated liabilities.

## Section 4 - Hedging derivatives - Item 40

### 4.1 Hedging derivatives: breakdown by type of hedging and by levels

(€ '000)

	AM	OUNTS AS AT	12.31.2018		AM	OUNTS AS AT	12.31.2017	
	NOTIONAL		FAIR VALUE		NOTIONAL		FAIR VALUE	
	AMOUNT	LEVEL 1	LEVEL 2	LEVEL 3	AMOUNT	LEVEL 1	LEVEL 2	LEVEL 3
A. Financial derivatives	200,237,636	100,445	5,906,926	24,658	153,222,035	79	3,509,219	58,547
1) Fair value	189,840,313	100,445	5,607,065	17,091	142,627,506	78	3,156,158	52,618
2) Cash flows	10,397,323	-	299,861	7,567	10,594,529	1	353,061	5,929
3) Net investment in foreign	-	-	-	-	-	-	-	-
B. Credit derivatives	-	-	-	-	-	-	-	
1) Fair value	-	-	-	-	-	-	-	-
2) Cash flows	-	-	-	-	-	-	-	-
Total	200,237,636	100,445	5,906,926	24,658	153,222,035	79	3,509,219	58,547
Total Level 1, Level 2 and Level 3				6,032,029				3,567,845

Valuations at fair value were classified according to a hierarchy of levels reflecting the significance of the valuations input. For further information see Part A - Accounting Policies.

### 4.2 Hedging derivatives: breakdown by hedged portfolios and type of hedging

(€ '000) AMOUNTS AS AT 12.31.2018 FAIR VALUE **CASH FLOW** MICRO-HEDGE DEBT **SECURITIES** AND INTEREST EQUITY INSTRUMENTS AND EQUITY INDICES RISK RATES CURRENCY CREDIT MACRO-MICRO-MACRO-FORFIGN INVESTMENTS TRANSACTIONS/HEDGE TYPES COMMODITIES OTHER HEDGE AND GOLD RISK HEDGE HEDGE RISK 1. Financial assets at fair value through other 302,650 comprehensive income 2. Financial assets at amortised cost 3. Portfolio Χ Χ 9,154 85,999 Χ 4. Other transactions 52,395 9,154 85,999 Total assets 355,045 1. Financial liabilities 3,106,002 Χ 1,007 Χ 89,904 Χ Χ 2. Portfolio Χ Χ 1,747,165 123,958 Χ 3,106,002 Total liabilities 1,007 1,747,165 89,904 123,958 Χ 1. Expected transactions Χ Χ Χ Χ Χ Χ Χ 2. Financial assets and Χ Χ Χ Χ 506,228 7,567 liabilities portfolio

## Section 5 - Value adjustment of hedged financial liabilities - Item 50

#### 5.1 Changes to hedged financial liabilities

 CHANGES TO HEDGED LIABILITIES/GROUP COMPONENTS
 AMOUNTS AS AT

 1. Positive changes to financial liabilities
 12.31.2018
 12.31.2017

 2. Negative changes to financial liabilities
 5,847,663
 4,439,009

 2. Negative changes to financial liabilities
 (2,617,867)
 (1,397,019)

 Total
 3,229,796
 3,041,990

## Section 6 - Tax liabilities - Item 60

See Section 11 of Assets.

Section 7 - Liabilities associated with assets classified as held for sale - Item 70 See Section 12 of Assets.

## Section 8 - Other liabilities - Item 80

#### 8.1 Other liabilities: breakdown

(€ '000)

	AMOUNTS AS A	(€ '000)
ITEMS/VALUES	12.31.2018	12.31.2017
Liabilities in respect of financial guarantees issued	5,219	5,669
Impairment: of financial guarantees issued, of credit derivatives, of irrevocable commitments to distribute funds		789,458
Obligations for irrevocable commitments to distribute funds		-
Accrued expenses and deferred income other than those to be capitalised for the financial liabilities	534,448	468,269
Negative value of management agreements (so-called servicing assets)	-	
Payment agreements based on the value of own capital instruments classified as deposits pursuant to IFRS2	3,269	2,918
Other liabilities due to employees	2,494,516	3,034,472
Other liabilities due to other staff	39,770	41,832
Other liabilities due to Directors and Statutory Auditors	13,534	5,053
Interest and amounts to be credited to	270,986	245,508
- Customers	220,599	198,161
- Banks	50,387	47,347
Items in transit between branches and not yet allocated to destination accounts	40,028	36,016
Available amounts to be paid to others	371,132	425,199
Items in processing	974,237	1,242,270
Entries relating to securities transactions	99,051	257,808
Items deemed definitive but not attributable to other lines	4,251,352	4,533,006
- Accounts payable - suppliers	1,126,714	1,121,692
- Provisions for tax withholding on accrued interest, bond coupon payments or dividends	3,253	3,115
- Other entries	3,121,385	3,408,199
Liabilities for miscellaneous entries related to tax collection service	10	105
Adjustments for unpaid portfolio entries	954,881	19,539
Tax items different from those included in item 60	1,167,407	1,207,632
Other entries	2,730,767	3,258,722
Total	13,950,607	15,573,476

Item "Accrued expenses and deferred income other than those to be capitalised for the financial liabilities" includes the contract liabilities recognized in accordance with IFRS15.

In this context, deferred income represents the portion of performance obligations not yet satisfied through the services provided by the Group but already settled during the period or in previous periods.

The majority of this amount relates to performance obligations expected to be satisfied by the following year end reporting date.

Refer to Section 13 - Other assets for information about the changes in deferred income and accrued expenses occurred in the period.

## Section 9 - Provision for employee severance pay - Item 90

The "TFR" provision for Italy-based employee benefits is to be construed as a "post-retirement defined benefit". It is therefore recognised on the basis of an actuarial estimate of the amount of benefit accrued by employees discounted to present value. This benefit is calculated by an external actuary using the "projected unit credit" method (see Part A.2 - Main Items of the Accounts).

### 9.1 Provisions for employee severance pay: annual changes

(€ '000)

	<b>A</b> 11441	(000)
	CHAN	GES IN
	2018	2017
A. Opening balance	917,284	1,125,758
B. Increases	15,991	17,652
B.1 Provisions for the year	12,751	14,458
B.2 Other increases	3,240	3,194
of which: business combinations	-	-
C. Reductions	235,683	226,126
C.1 Severance payments	213,855	200,460
C.2 Other decreases	21,828	25,666
of which: business combinations	3,406	-
D. Closing Balance	697,592	917,284

### 9.2 Provisions for employee severance pay: other information

(€ '000)

	CHAN	IGES IN
	2018	2017
Cost Recognised in P&L:	12,751	14,458
- Current Service Cost	501	445
- Interest Cost on the DBO	12,255	14,013
- Settlement (gains)/losses	(5)	-
- Past Service Cost	-	-
Remeasurement Effects (Gains) Losses Recognised in OCI	(16,077)	(22,492)
Annual weighted average assumptions		
- Discount rate	1.60%	1.45%
- Price inflation	1.20%	1.40%

Duration of defined benefit obligation equals to 8.6 years; Valuation Reserve negative balance (net of tax) move from -€138 million as at 31 December 2017 to -€126 million as at 31 December 2018.

A change of -25 basis points of Discount Rate would result in an increase of the liability of €15,192 thousand (+2.18%); a correspondent increase would result in a reduction in the liability of €14,830 thousand (-2.13%). A change of -25 basis points of Price Inflation rate would result in a reduction of the liability of €9,252 thousand (-1.33%); a correspondent increase would result in an increase of the liability of €9,363 thousand (+1.34%).

## Section 10 - Provisions for risks and charges - Item 100

#### 10.1 Provisions for risks and charges: breakdown

(€ '000)

	AMOUNT	rs as at
ITEMS/COMPONENTS	12.31.2018	12.31.2017
Provisions for credit risk on commitments and financial guarantees given	1,083,315	•
2. Provisions for other commitments and other guarantees given	56,742	•
3. Pensions and other post-retirement benefit obligations	4,767,399	4,522,188
4. Other provisions for risks and charges	5,053,527	4,128,280
4.1 Legal and tax disputes	2,475,757	1,427,647
4.2 Staff expenses	945,794	1,127,314
4.3 Other	1,631,976	1,573,319
Total	10,960,983	8,650,468

The data of the previous period have been restated for the purpose of comparison.

As at 31 December 2018 Provision for risks and charges amounted to € 10,961 million, of which about € 1,140 million related to total impairment losses on off-balance sheet exposures recognised in this item following the application of IFRS9 and 5<sup>th</sup> update of the Banca d'Italia Circular 262.

The item "4. Other provisions for risks and charges" consists of:

- legal disputes: cases in which the Group is a defendant, and post-insolvency clawback petitions (more information on litigation is set out in Part E section 2 "Risks of the prudential consolidated perimeter" 1.5 Operational risks B. Legal risks):
- staff expenses including also the expenses related to the implementation of the Strategic Plan 2016-2019;
- other: provisions for risks and charges not attributable to the above items, whose details are illustrated in the table 10.6 below.

#### 10.2 Provisions for risks and charges: annual changes

(€ '000)

		CHANGES IN	2018	(€ 000)
		CHANGES IN	2010	
	PROVISIONS FOR			
	OTHER OFF-			
	BALANCE SHEET	PENSION AND POST-		
	COMMITMENTS AND	RETIREMENT	OTHER PROVISIONS	
	OTHER	BENEFIT	FOR RISKS AND	
	GUARANTEES GIVEN	OBLIGATIONS	CHARGES	TOTAL
A. Opening Balance	77,998	4,522,188	4,128,502	8,728,688
B. Increases	(12,156)	610,584	1,873,758	2,472,186
B.1 Provisions for the year	(12,162)	95,151	1,757,205	1,840,194
B.2 Changes due to the passing time	-	81,487	3,023	84,510
B.3 Differences due to discount-rate changes	-	-	1,074	1,074
B.4 Other changes	6	433,946	112,456	546,408
of which: business combinations	-	1	-	1
C. Decreases	9,100	365,373	948,733	1,323,206
C.1 Use during the year	-	234,020	607,304	841,324
C.2 Differences due to discount-rate changes	-	-	809	809
C.3 Other changes	9,100	131,353	340,620	481,073
of which: business combinations	-	648	-	648
D. Closing balance	56,742	4,767,399	5,053,527	9,877,668

### 10.3 Provisions for credit risk on commitments and financial guarantees given

(€ '000)

		AMOUNTS AS AT 12.31	.2018	
	PROVISIONS FOR CREDIT RISK ON COMMITMENTS AND FINANCIAL GUARANTEES GIVEN			
	STAGE 1	STAGE 2	STAGE 3	TOTAL
Loan commitments given	112,738	49,629	204,224	366,591
Financial guarantees given	65,090	27,744	623,890	716,724
Total	177,828	77,373	828,114	1,083,315

### 10.4 Provisions on other commitments and other issued guarantees

(€ '000)

	AMOUNTS AS AT
	12.31.2018
1. Other issued guarantees	56,656
2. Other commitments	86
Total	56,742

## 10.5 Pensions and other post-retirement defined-benefit obligations

### 1. Pensions and other post-retirement benefit obligations

There are several defined-benefit plans within the Group, i.e., plans whose benefit is linked to salary and employee length of service both in Italy and abroad. The Austrian, German and Italian plans account for over 90% of the Group's pension obligations.

The 50% of the total obligations for defined benefit plans are financed with segregated assets. These plans are established in (i) Germany, the "Direct Pension Plan" (i.e. an external fund managed by independent trustees), the "HVB Trust Pensionfonds AG" and the "Pensionkasse der Hypovereinsbank WaG", all created by UniCredit Bank AG (UCB AG), and (ii) in the United Kingdom, Italy and Luxembourg created by UCB AG and UniCredit S.p.A.

The Group's defined-benefit plans are mainly closed to new recruits (for example in Germany, Austria and Italy, where most new recruits join defined-contribution plans instead and the related contributions are charged to the income statement).

According to IAS19, obligations arising from defined-benefit plans are determined using the "projected unit credit" method, while segregated assets are measured at fair value. The balance sheet obligation is the result of the deficit/surplus (i.e., the difference between obligations and assets) net of any impacts of the asset ceiling; actuarial gains and losses are recognised in shareholders' equity and shown in a specific item of revaluation reserves in the financial year in which they are recorded.

The actuarial assumptions used to determine obligations vary from country to country and from plan to plan, new mortality table has been introduced for Austrian (AVÖ 2018) and Germany (Heubeck2018 adjusted to reflect longer "population specific" longevity); the discount rate is determined, depending on the currency of denomination of the commitments and the maturity of the liability, by reference to market yields at the balance sheet date on a basket of high quality corporate bonds.

In the light of evolving common interpretation about "high quality corporate bonds" identification and persisting interest rates decreasing trend, UCG refined its Discount Rate setting methodology by limiting the number of "investment grade" bonds whose rating is lower than AA (No.11 securities ranging in 15-30y maturity), for which an adjustment is made to reduce the excess-return. In addition, a Nelson Siegel methodology has been applied in modelling the yield-curve expressed by the basket of securities (adjusted above 25 years in order to stick the long-term maturity segments of the curve to the Euribor implied-forward rate).

The remeasurement of commitments as at 31 December 2018 leads to an increase in the negative balance of the valuation reserve relating to actuarial gains/losses on defined benefit plans of €314 million, net of taxes (for a negative balance which move from -€2,270 million as at 31 December 2017 to -€2,584 million as at 31 December 2018).

### 2. Changes of net defined benefit liability/asset and any reimbursement rights

### 2.1 Breakdown of defined benefit net obligation

(€ '000)

	12.31.2018	12.31.2017
Current value of the defined benefit obligation	9,356,411	9,172,764
Current value of the plan assets	(4,609,336)	(4,671,480)
Deficit/(Surplus)	4,747,075	4,501,284
Irrecoverable surplus (effect of asset ceiling)	-	-
Net defined benefit liability/(asset) as of the period end date	4,747,075	4,501,284

## 2.2 Changes in defined benefit obligations

	12.31.2018	12.31.2017
Initial defined benefit obligation	9,172,764	9,598,722
Current service cost	89,151	99,419
Settlement (gain)/loss	739	-
Past service cost	3,262	1,284
Interest expense on the defined benefit obligation	179,231	166,233
Write-downs for actuarial (gains)/losses on defined benefit plans	318,358	(288,867)
Employees' contributions for defined benefit plans	7,762	8,277
Disbursements from plan assets	(170,638)	(169,299)
Disbursements directly paid by the fund	(233,809)	(238,018)
Settlements	(4,749)	-
Other increases (decreases)	(5,660)	(4,987)
Net defined benefit liability/(asset) as of the period end date	9,356,411	9,172,764

## 2.3 Changes to plan assets

(€ '000)

		(000)
	12.31.2018	12.31.2017
Initial fair value of plan assets	4,671,480	4,377,037
Interest income on plan assets	97,813	86,929
Administrative expenses paid from plan assets	(69)	30,988
Write-downs on the fair value of plan assets for actuarial gains (losses) on the discount rate	(101,482)	350,806
Employer contributions	116,496	(169,307)
Disbursements from plan assets	(170,638)	-
Settlements	(4,538)	(4,973)
Other increases (decreases)	274	-
Final fair value of plan assets	4,609,336	4,671,480

## 3. Main plan asset classes

(€ '000)

	12.31.2018	12.31.2017
1. Shares	97,157	100,469
2. Bonds	448,029	449,106
3. Units in investment funds	3,718,375	3,431,825
4. Real estate properties	235,117	518,343
5. Derivative instruments	-	-
6. Other assets	110,658	171,737
Total	4,609,336	4,671,480

4. Significant actuarial assumptions used to determine the current value of defined benefit obligation

(€ '000)

	12.31.2018	12.31.2017
	%	%
Discount rate	1.99	1.99
Expected return on plan assets	1.99	1.99
Expected compensation increase rate	2.05	1.59
Future increases relating to pension treatments	1.84	2.01
Expected inflation rate	1.59	1.60

## $5. \ Impact of changes in financial/demographic assumptions on DBOs \ and \ financial \ duration$

	12.31.2018
- Impact of changes in financial/demographic assumptions on DBOs	
A. Discount rate	
A125 basis points	366,869
A123 dasis points	3.92%
A2. +25 basis points	(344,777)
Az. +z3 basis points	-3.68%
B. Future increase rate relating to pension treatments	
B125 basis points	(244,773)
D123 dasis politis	-2.62%
B2. +25 basis points	255,804
62. 723 88515 POINTS	2.73%
C. Mortality	
C.1 Life expectancy + 1 year	297,255
	3.18%
- Financial duration (years)	15.2

#### 10.6 Provisions for risks and charges - other provisions

(€ '000)

	AMOUNTS AS	S AT
	12.31.2018	12.31.2017
4.3 Other provisions for risks and charges - other		
Real estate risks/charges	157,984	68,021
Restructuring costs	73,932	94,413
Allowances payable to agents	161,999	167,947
Disputes regarding financial instruments and derivatives	84,532	93,835
Costs for liabilities arising from equity investment disposals	183,902	163,322
Other	969,627	985,781
Total	1,631,976	1,573,319

The data of the previous period have been restated for the purpose of comparison.

#### The sub items:

- "Real estate risks and costs" is increased following the reclassification of funds of the subsidiaries UniCredit Bank AG and Ocean Breeze Energy GMBH & CO. KG from the sub-item "others" in this category that represents better the nature of these funds;
- "Restructuring costs" reduces mainly due to utilizations made by the subsidiary UniCredit Bank Austria;
- "Ohers" includes the amounts to cover the risks related to certain standard contractual terms contained in the documentary frameworks (i.e. reps & warranties), including securitization transactions signed with the SPVs, of which UniCredit is Originator, pending the analysis and assessments to be completed within the deadlines established.

## Section 11 - Technical reserves - Item 110

No data to be disclosed.

## Section 12 - Redeemable shares - Item 130

No data to be disclosed.

## Section 13 - Group shareholders' equity - Items 120, 130, 140, 150, 160, 170 and 180

At 31 December 2018 the Group shareholders' equity, including the profit for the period of €3,892 million, amounted to €55,841 million, against €59,331 million at the end of 2017.

The table below shows a breakdown of Group equity and the changes over the previous year.

Group Shareholders' Equity: breakdown

	AMOUNTS AS AT		CHANGES	(6 000)
	12.31.2018	12.31.2017	AMOUNT	%
1. Share capital	20,940,398	20,880,550	59,848	0.3%
2. Share premium reserve	13,392,918	13,399,799	-6,881	-0.1%
3. Reserves	20,502,728	19,296,907	1,205,821	6.3%
4. Treasury shares	(8,826)	(2,695)	-6,131	227.5%
a. Parent Company	(2,440)	(2,440)	-	-
b. Subsidiaries	(6,386)	(255)	-6,131	n.m.
5. Revaluation reserve	(7,489,131)	(4,327,092)	-3,162,039	73.1%
6. Equity instruments	4,610,073	4,610,073	-	-
7. Net profit (loss)	3,892,439	5,473,075	-1,580,636	-28.9%
Total	55,840,599	59,330,617	-3,490,018	-5.9%

The €3,490 million decrease in Group Equity resulted from:

(€		

	(€ million)
Capital increase:	
the increase of €60 million in share capital following the resolution of the Board of Directors of 7 February 2018 executed through a withdrawal from the specifically constituted reserve, for the issue of the shares connected to the medium term incentive plan for Group personnel	60
Use of "Share premium reserve":	
for the payment of premium for saving shares conversion	(7)
The increase in the reserves, including the change in treasury shares arising from:	1,200
• the attribution to the reserve, net of dividends and other allocations, of the result of the previous year • inclusion of equity reserves deriving from the first time adoption of accounting standard IFRS9 Financial Instruments (net of taxes)	4,759 (3,004)
• the impact arising from valuation of the companies valued at net equity method mainly arising from the first time adoption of accounting standard IFRS9	(3,004)
· an increase in the reserves connected to Share Based Payments	70
the allocation to the reserve of the coupon paid to subscribers of the Additional Tier 1 instruments, net of the related taxes and fees paid to legal entities belonging to UniCredit group     reserve for the unsustainable amount of Deferred Tax Assets relating to tax losses carried forward linked to shareholders'	(242)
equity items	(275)
the charge to reserves for the disbursements made in connection with the usufruct contract signed with Mediobanca S.p.A. on UniCredit shares supporting the issuance of convertible securities denominated "Cashes"	(93)
· recognition in reserves from allocation of profit of the cumulated gains (losses) arising from the disposal of equities measured at fair value through Other Comprehensive Income and from the repurchase of financial liabilities designated at fair value occurred during the period. This amount includes also the recycling to reserves from allocation of profit of the amount previously reported in revaluation reserve	(51)
· withdrawal from reserves, for the capital increase connected to the medium term incentive plan for Group personnel following the resolution of the Board of Directors of 7 February 2018	(60)
· other changes of reserves	19
The change in valuation reserves due to:	(3,162)
· inclusion of valuation reserves deriving from the first time adoption of accounting standard IFRS9 Financial Instruments (net	(004)
of taxes)	(324)
decrease of valuation reserves related to financial assets and liabilities valued at fair value	(1,181)
· decrease in the value of the valuation reserve of companies carried at equity	(838)
· decrease in reserves for exchange rate differences	(388)
· decrease in the value of the reserve for financial risks hedging	(130)
· decrease in the value of the reserve on actuarial gains (losses) on defined-benefit plans	(302)
The change of the profit for the period compared with that of 31 December 2017	(1,581)

## 13.1 "Share capital" and "treasury shares": breakdown

*(€* '000)

				(€ '000)
	AMOUNT AS AT	12.31.2018	AMOUNT AS AT	12.31.2017
	ICCUED CHAREO	UNDERWRITTEN AND NOT YET FULLY PAID	ICCUED CHAREC	UNDERWRITTEN AND NOT YET FULLY PAID
	ISSUED SHARES	SHARES	ISSUED SHARES	SHARES
A. Share Capital				
A.1 Ordinary shares	20,940,398	-	20,878,182	-
A.2 Savings shares	-	-	2,368	-
Total A	20,940,398	•	20,880,550	-
B. Treasury Shares	(8,826)	-	(2,695)	

Reference is made to the paragraph of Part B - Notes to the accounts of the parent company UniCredit S.p.A. - Section 12 - Shareholders' equity -Item 110, 130, 140, 150, 160, 170 and 180 - 12.1 "Share capital" and "treasury shares": breakdown which is herewith quoted entirely.

#### 13.2 Share capital - number of shares owned by the Parent Company: annual changes

	CHANGES IN 201	CHANGES IN 2018		
ITEMS/TYPES	ORDINARY	SAVINGS		
A. Issued shares as at the beginning of the year	2,225,692,806	252,489		
- Fully paid	2,225,692,806	252,489		
- Not fully paid	-			
A.1 Treasury shares (-)	(4,760)			
A.2 Shares outstanding: opening balance	2,225,688,046	252,489		
B. Increases	4,483,859			
B.1 New issues	4,483,859			
- Against payment	-			
- Business combinations	-			
- Bonds converted	-			
- Warrants exercised	-			
- Other	-			
- Free	4,483,859			
- To employees	3,519,352			
- To directors	-			
- Other	964,507			
B.2 Sales of treasury shares	-			
B.3 Other changes	-			
C. Decreases		252,489		
C.1 Cancellation	-			
C.2 Purchase of treasury shares	-	252,489		
C.3 Business tranferred	-			
C.4 Other changes	-			
of which: business combinations	-			
D. Shares outstanding: closing balance	2,230,171,905			
D.1 Treasury shares (+)	4,760			
D.2 Shares outstanding as at the end of the year	2,230,176,665			
- Fully paid	2,230,176,665			
- Not fully paid	-			

Reference is made to the paragraph of Part B - Notes to the accounts of the parent company UniCredit S.p.A. - Section 12 - Shareholders' equity -Item 110, 130, 140, 150, 160, 170 and 180 - 12.2 Share capital - Number of shares: annual changes which is herewith quoted entirely.

#### 13.3 Share capital: other information

Reference is made to the paragraph of Part B - Notes to the accounts of the parent company UniCredit S.p.A. - Section 12 - Shareholders' equity -Item 110, 130, 140, 150, 160, 170 and 180 - 12.3 Capital: other information which is herewith quoted entirely.

## 13.4 Reserves from allocation of profit: other information

(€ '000)

		(C 000)
	 AMOUNTS AS AT	
	12.31.2018	12.31.2017
Legal Reserve	1,517,514	1,517,514
Statutory Reserve	6,160,551	679,464
Other Reserves	6,511,448	9,276,270
Total	14,189,513	11,473,248

The Legal Reserve of UniCredit S.p.A. also includes €2,683,391 thousand deriving from usage of resources, as resolved by the Shareholders' Meeting of 11 May 2013, 13 May 2014 and 14 April 2016 through a withdrawal from the Share premium reserve and therefore not classified among reserves from allocation of profit from previous year.

Following the resolutions of the Shareholders' Meeting of 12 April 2018 on allocation of the net profit of the year 2017 occurred +€5,481 million allocated to the Statutory reserve.

#### 13.5 Equity instruments: breakdown and annual changes

Reference is made to the paragraph of Part B - Notes to the accounts of the parent company UniCredit S.p.A. - Section 12 - Shareholders' equity -Item 110, 130, 140, 150, 160, 170 and 180 - 12.5 Equity instruments: breakdown and annual changes which is herewith quoted entirely.

#### 13.6 Other Information

Revaluation reserve: breakdown (€ '000)

	AMOUNTS AS AT	
ITEM/TYPES	12.31.2018	12.31.2017
Equity instruments designated at fair value through other comprehensive income	(265,206)	
2. Financial Assets (other than equity instruments) at fair value through other comprehensive income	183,130	
Available for sale financial assets (ex IAS39)		1,474,818
3. Hedging of equity instruments at fair value through other comprehensive income	-	
4. Financial liabilities at fair value through profit or loss (changes in own credit risk)	41,377	
5. Hedging instruments (non-designated elements)	-	
6. Property, plant and equipment	-	-
7. Intangible assets	-	-
8. Hedges of foreign investments	-	-
9. Cash-flow hedges	72,709	202,846
10. Exchange differences	(2,326,001)	(1,938,330)
11. Non-current assets classified as held for sale	(113)	(100)
12. Actuarial gains (losses) on defined-benefit plans	(2,710,205)	(2,408,473)
13. Revaluation reserves of investments valued at net equity	(2,761,842)	(1,934,873)
14. Special revaluation laws	277,020	277,020
Total	(7,489,131)	(4,327,092)

The FX currency reserves as at 31 December 2018 mainly refer to the following currencies:

- Turkish Lira: €2,808 million (negative), included in the share of the item "Revaluation reserves of investments valued at net equity" in accordance with IFRS11;
- Ruble: €2,118 million (negative), included in the item "Exchange differences" and 35 (negative) included in the item "Revaluation reserves of investments valued at net equity".

The main variations in comparison to 31 December 2017 refer to:

- negative variation of financial assets at fair value through other comprehensive income (available for sale financial assets ex IAS39) for
   €1.557million mainly due to Government securities;
- negative change of Turkish Lira for €712 million included in the item "Revaluation reserves of investments valued at net equity";
- negative change of Ruble for €363 million included in the item "Exchange differences".

## Section 14 - Minority shareholders' equity - Item 190

The table below shows a breakdown of minorities as at 31 December 2018.

## 14.1 Breakdown of item 190 "Shareholders' equity: minorities"

(€ '000)

	2018	2017
Equity investments in consolidated companies with minority interests	1,002,289	946,686
Fineco Bank S.p.A	516,594	492,790
Fineco Asset Management Designated Activity Company	10,416	218
Zagrebacka Banka D.D.	346,245	329,082
UniCredit Bank D.D.	65,112	62,740
UniCredit Bank Austria AG Group	63,922	61,856
Other equity investments and other consolidation adjustments	(75,107)	(52,603)
Total	927,182	894,083

The shareholders' equity attributable to minority interests for 2018 amounted to €927 million.

There are the following largest contributions attributable to the minority shareholders of Finecobank S.p.A, Zagrebacka Banka D.D. and its subsidiary UniCredit Bank D.D. and UniCredit Bank Austria AG Group, mainly referring to the minority shareholders of Card Complete Service Bank AG

### 14.2 Capital instruments:breakdown and annual changes

There are no equity instruments.

# Other information

### 1. Commitments and financial guarantees given

(€ '000)

		AMOUNTS AS AT 12	31.2018	
		OF COMMITMENTS AN ARANTEES GIVEN	ID FINANCIAL	
	STAGE 1	STAGE 2	STAGE 3	TOTAL
1. Loan commitments given	143,937,806	11,053,271	918,892	155,909,969
a) Central Banks	235	-	-	235
b) Governments and other Public Sector Entities	6,387,089	1,279,232	2,454	7,668,775
c) Banks	2,317,968	185,974	254	2,504,196
d) Other financial companies	25,387,034	595,400	115,138	26,097,572
e) Non-financial companies	100,395,487	5,774,538	780,347	106,950,372
f) Households	9,449,993	3,218,127	20,699	12,688,819
2. Financial guarantees given	48,597,590	2,716,786	1,563,742	52,878,118
a) Central Banks	5,818	-	-	5,818
b) Governments and other Public Sector Entities	322,171	10,581	30	332,782
c) Banks	8,998,386	169,787	-	9,168,173
d) Other financial companies	6,107,060	107,280	10,705	6,225,045
e) Non-financial companies	32,795,639	2,366,640	1,546,977	36,709,256
f) Households	368,516	62,498	6,030	437,044

## 2. Others commitments and others guarantees given

(€ '000)

	(€ 000)
	AMOUNTS AS AT
	12.31.2018
	NOTIONAL AMOUNTS
1. Others guarantees given	20,800,877
of which: non-performing loans	176,810
a) Central Banks	-
b) Governments and other Public Sector Entities	4,311
c) Banks	1,934,058
d) Other financial companies	4,621,511
e) Non-financial companies	14,212,280
f) Households	28,717
2. Others commitments	93,434,655
of which: non-performing loans	1,798,699
a) Central Banks	1,581,586
b) Governments and other Public Sector Entities	1,360,840
c) Banks	17,593,209
d) Other financial companies	9,138,074
e) Non-financial companies	58,361,706
f) Households	5,399,240

Table "1. Commitments and financial guarantees given" shows commitments and guarantees evaluated according to the IFRS9 requirements. Table "2. Others commitments and others guarantees given" shows commitments and guarantees that are not evaluated according to the IFRS9 requirements. Note that starting from 31 December 2018, according of the 5th update of Banca d'Italia Circular 262, the tables also include the revocable commitments and the item "financial guarantees" also includes the commercial ones.

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

#### 1. Guarantees given and commitments

(€ '000)

	AMOUNTS AS AT
TRANSACTIONS	12.31.2017
1) Financial guarantees given to	17,287,523
a) Banks	7,606,760
b) Customers	9,680,763
2) Commercial guarantees given to	52,108,347
a) Banks	6,621,317
b) Customers	45,487,030
3) Other irrevocable commitments to disburse funds	102,475,548
a) Banks:	4,964,213
i) usage certain	3,578,944
ii) usage uncertain	1,385,269
b) Customers:	97,511,335
i) usage certain	26,035,690
ii) usage uncertain	71,475,645
4) Underlying obligations for credit derivatives: sales of protection	•
5) Assets used to guarantee others' obligations	3,351
6) Other commitments	1,770,171
Total	173,644,940

### 3. Assets used to guarantee own liabilities and commitments

(€ '000)

	AMOUNTS AS AT
PORTFOLIOS	12.31.2018
1. Financial assets at fair value through profit or loss	18,936,898
2. Financial assets at fair value through other comprehensive income	39,909,906
3. Financial assets at amortised cost	115,324,765
4. Property, plant and equipment	44,471
of which: inventories of property, plant and equipment	2,023

Deposits from Banks include €55,329 million related to Central Banks' refinancing operations collateralized by securities and loans respectively amounting to nominal €47,553 million and €17,955 million.

Regarding collateral securities, those not recognized on balance-sheet, since they represent repurchased or retained Group's financial liabilities, amount to nominal €25,092 million.

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

### 2. Assets used to guarantee own liabilities and commitments

	AMOUNTS AS AT
PORTFOLIOS	12.31.2017
1. Financial assets held for trading	18,802,509
2. Financial assets designated at fair value	7,817,814
3. Financial assets available for sale	51,594,634
4. Financial assets held to maturity	930,606
5. Loans and receivables with banks	1,042,497
6. Loans and receivables with customers	91,166,759
7. Property, plant and equipment	3,113

## 4. Operating leases

(€ '000)

		(€ 000)
	AMOUNT	S AS AT
	12.31.2018	12.31.2017
Lessee information		
Operating leases		
Future minimum non-cancellable lease payments		
- Up to 12 months	80,464	103,952
- 1 to 5 years	211,445	232,639
- Over 5 years	68,726	33,772
Total amounts	360,635	370,363
Future minimum non-cancellable lease payments (to be received)		
Total payments	16,158	-
Lessor information		
Operating leases		
Future minimum non-cancellable lease payments (to be received)		
- Up to 12 months	72,143	74,197
- 1 to 5 years	138,051	236,102
- Over 5 years	100,868	117,863
Total amounts	311,062	428,162

## 5.Breakdown of investments relating to unit-linked and index-linked policies

There were no transactions concerning unit-linked and index-linked policies.

## 6. Asset management and trading on behalf of third parties

	AMOUNTS AS		
TYPE OF SERVICES	12.31.2018	12.31.2017	
1. Execution of orders on behalf of customers			
a) Purchases	262,632,345	244,431,921	
1. Settled	262,082,758	243,669,820	
2. Unsettled	549,587	762,101	
b) Sales	242,723,828	243,890,342	
1. Settled	242,144,087	243,219,250	
2. Unsettled	579,741	671,092	
2. Portfolio management			
a) Individual	39,376,541	25,002,951	
b) Collective	59,197,495	44,191,074	
3. Custody and administration of securities			
a) Third party securities on deposits: relating to depositary bank activities (excluding portfolio			
management)	13,386,818	20,008,705	
Securities issued by companies included in consolidation	9,029,947	13,697,178	
2. Other securities	4,356,871	6,311,527	
b) Third party securities held in deposits (excluding portfolio management): other	235,430,016	337,489,379	
Securities issued by companies included in consolidation	10,287,426	15,821,275	
2. Other securities	225,142,590	321,668,104	
c) Third party securities deposited with third parties	195,124,371	226,935,726	
d) Property securities deposited with third parties	101,048,094	93,362,677	
4. Other transactions	9,775,709	15,000,953	

## 7. Financial assets subject to accounting offsetting or under master netting agreements and similar agreements

(€ '000)

				RELATED AMOUNTS NOT SUBJECT TO ACCOUNTING OFFSETTING			, ,
	GROSS AMOUNTS OF FINANCIAL ASSETS	FINANCIAL LIABILITIES OFFSET IN BALANCE SHEET	NET BALANCE SHEET VALUES OF FINANCIAL ASSETS	FINANCIAL INSTRUMENTS	CASH COLLATERAL RECEIVED	NET AMOUNT 12.31.2018	NET AMOUNT 12.31.2017
INSTRUMENT TYPE	(A)	(B)	(C=A-B)	(D)	(E)	(F=C-D-E)	
1. Derivatives	49,544,772	16,198,749	33,346,023	19,735,083	6,414,738	7,196,202	9,314,917
2. Reverse repos	68,344,477	4,487,942	63,856,535	46,752,500	129,423	16,974,612	(2,343,707)
3. Securities lending	444	-	444	443	-	1	179
4. Others	127,539,740	3,581,679	123,958,061	-	-	123,958,061	55,293,936
Total 12.31.2018	245,429,433	24,268,370	221,161,063	66,488,026	6,544,161	148,128,876	Х
Total 12.31.2017	133,807,076	22,729,887	111,077,189	41,305,115	7,506,749	Х	62,265,325

Financial derivative assets offset in balance sheet by financial liabilities (column "B" item 1. Derivatives) mainly refers to derivative contracts settled with Central Clearing Counterparts (CCPs).

## 8. Financial liabilities aubject to accounting offsetting or under master netting agreements and similar agreements

							(€ '000)
				RELATED AMOUNTS NOT SUBJECT TO ACCOUNTING OFFSETTING			
	GROSS AMOUNTS OF FINANCIAL LIABILITIES	FINANCIAL ASSETS OFFSET IN BALANCE SHEET	NET BALANCE SHEET VALUES OF FINANCIAL LIABILITIES	FINANCIAL INSTRUMENTS	CASH COLLATERAL RECEIVED	NET AMOUNT 12.31.2018	NET AMOUNT 12.31.2017
INSTRUMENT TYPE	(A)	(B)	(C=A-B)	(D)	(E)	(F=C-D-E)	
1. Derivatives	51,624,658	18,130,728	33,493,930	19,875,521	8,845,798	4,772,611	5,933,042
2. Reverse repos	89,000,469	4,487,942	84,512,527	46,594,864	302,854	37,614,809	256,499
3. Securities lending	208,706	-	208,706	200,314	-	8,392	177,878
4. Others	166,340,842	1,649,702	164,691,140	-	-	164,691,140	84,106,161
Total 12.31.2018	307,174,675	24,268,372	282,906,303	66,670,699	9,148,652	207,086,952	Х
Total 12.31.2017	168,431,673	22,729,886	145,701,787	46,827,884	8,400,323	Х	90,473,580

Financial derivative liabilities offset in balance sheet by financial assets (column "B" item 1.Derivatives) mainly refers to derivative contracts settled with Central Clearing Counterparts (CCPs).

## 9. Security borrowing transactions

				(€ '000)			
		AMOUNTS AS AT 12.31.2018					
	AMOUNTS OF	THE SECURITIES BORRO	WED/TRANSACTION PU	RPOSES			
TYPE OF LENDER	GIVEN AS COLLATERAL IN OWN FUNDING TRANSACTIONS	COLLATERAL IN OWN FUNDING SOLD IN REPO					
A. Banks	31,766	948,982	4,457,154	OTHER PURPOSES 2,104,786			
B. Financial companies	1,016	75,810	1,691,016	576,240			
C. Insurance companies	-	-	314,630	34,075			
D. Non-financial companies	-	2,651	43,836	17,013			
E. Others	-	7,900	1,317,352	30,078			
Total	32.782	1.035.343	7.823.988	2.762.192			

## Section 1 - Interests - Items 10 and 20

### 1.1 Interest income and similar revenues: breakdown

(€ '000)

		AS AT 12.	31.2018		(€ '000) AS AT
			OTHER		12.31.2017
ITEMS/TYPE	DEBT SECURITIES	LOANS	TRANSACTIONS	TOTAL	TOTAL
1. Financial assets at fair value through profit or					
loss	322,992	96,880	562,316	982,188	
1.1 Financial assets held for trading	167,601	3,338	562,316	733,255	
1.2 Financial assets designated at fair value	22	1	-	23	
1.3 Other financial assets mandatorily at fair value	155,369	93,541	-	248,910	
Financial assets held for trading (ex IAS39)					648,935
Financial assets at fair value through profit or loss (ex IAS39)					170,581
2. Financial assets at fair value through other comprehensive income	1,150,751	_	х	1,150,751	
Available-for-sale financial assets (ex IAS39)					1,533,115
3. Financial assets at amortised cost	370,581	11,467,962	Х	11,838,543	
3.1 Loans and advances to banks	28,296	654,653	Х	682,949	
3.2 Loans and advances to customers	342,285	10,813,309	Х	11,155,594	
Held-to-maturity investments (ex IAS39)					65,507
Loans and receivables with banks (ex IAS39)					266,741
Loans and receivables with customers (ex IAS39)					11,021,190
4. Hedging derivatives	Х	Х	392,370	392,370	902,321
5. Other assets	Х	Х	182,135	182,135	151,321
6. Other financial liabilities	Х	Х	Х	673,806	•
Total	1,844,324	11,564,842	1,136,821	15,219,793	14,759,711
of which: interest income on credit impaired financial assets	1,516	651,372	-	652,888	

## 1.2.1 Interest income from financial assets denominated in currency

		(0 000)
ITEMS	YEAR 2018	YEAR 2017
a) Assets denominated in currency	4,192,718	3,983,853

## 1.2.2 Interest income from finance leases

ITEMS	YEAR 2018	YEAR 2017
a) Financial lease transactions: potential rents recognised as income in the year	594,325	393,672

## 1.3 Interest expenses and similar charges: breakdown

10	1/	1	1
(₹.	ı	л	л

					(€ '000)
	AS AT 12.31.2018			AS AT	
			OTHER		12.31.2017
ITEMS/TYPE	DEBTS	SECURITIES	TRANSACTIONS	TOTAL	TOTAL
Financial liabilities at amortised cost	(1,415,687)	(2,095,364)	Х	(3,511,051)	
1.1 Deposits from central banks	(70,543)	X	Х	(70,543)	
1.2 Deposits from banks	(373,843)	X	Х	(373,843)	
1.3 Deposits from customers	(971,301)	Х	Х	(971,301)	
1.4 Debt securities in issue	Х	(2,095,364)	Х	(2,095,364)	
Deposits from central banks (ex IAS39)					155,050
Deposits from banks (ex IAS39)					(238,918)
Deposits from customers (ex IAS39)					(755,538)
Debt securities in issue (ex IAS39)					(2,744,181)
2. Financial liabilities held for trading	(995)	(37,174)	(868,548)	(906,717)	
Financial liabilities held for trading (ex IAS39)					(855,768)
3. Financial liabilities designated at fair value	(9,117)	(102,155)	-	(111,272)	
Financial liabilities at fair value through profit or loss					
(ex IAS39)					(4,327)
4. Other liabilities and funds	Χ	Х	(19,698)	(19,698)	(17,968)
5. Hedging derivatives	Χ	Х	527,097	527,097	-
6. Financial assets	X	X	Х	(345,025)	
Total	(1,425,799)	(2,234,693)	(361,149)	(4,366,666)	(4,461,650)

## 1.4.1 Interest expenses on liabilities denominated in currency

(€ '000)

ITEMS	YEAR 2018	YEAR 2017
a) Liabilities denominated in currency	(1,573,724)	(1,738,965)

## 1.4.2 Interest expenses on finance leases

ITEMS	YEAR 2018	YEAR 2017
a) Financial lease transaction: contingent rents recognised as expense in the period	(3,152)	-

## 1.5 Differentials relating to hedging operations

ITEMS	YEAR 2018	YEAR 2017
A. Positive differentials relating to hedging operations	4,022,714	4,784,386
B. Negative differentials relating to hedging operations	(3,103,247)	(3,882,065)
C. Net differential (A-B)	919,467	902,321

## Section 2 - Fees and commissions - Items 40 and 50

#### 2.1 Fees and commissions income: breakdown

(€ '000)

TYPE OF SERVICES/VALUES	YEAR 2018	(€ 000) YEAR 2017
a) Guarantees given	488,208	508,968
b) Credit derivatives	1,790	(69)
c) Management, brokerage and consultancy services	3,736,411	3,425,804
Securities trading	230,129	235,066
2. Currency trading	93,109	100,504
3. Portfolio management	450,795	361,444
3.1 Individual	161,220	150,210
3.2 Collective	289,575	211,234
Custody and administration of securities	209,708	195,424
5. Custodian bank	32,615	34,159
6. Placement of securities	549,363	755,682
7. Reception and transmission of orders	105,683	128,748
8. Advisory services	181,001	130,117
8.1 Relating to investments	143,944	100,207
8.2 Relating to financial structure	37,057	29,910
9. Distribution of third party services	1,884,008	1,484,660
9.1 Portfolio management	819,809	596,336
9.1.1 Individual	2,942	2,078
9.1.2 Collective	816,867	594,258
9.2 Insurance products	1,039,580	857,273
9.3 Other products	24,619	31,051
d) Collection and payment services	1,428,439	1,548,549
e) Securitisation servicing	3,654	3,198
f) Factoring	81,555	75,496
g) Tax collection services	-	-
h) Management of multilateral trading facilities	103	-
i) Management of current accounts	1,306,347	1,219,277
j) Other services	1,078,774	859,794
k) Security lending	40,160	22,437
Total	8,165,441	7,663,454

## Item "j) Other services" mainly comprise:

- fees on loans granted: €410 million in 2018, €523 million in 2017 (-21.6%);
- fees for foreign transactions and services of €76 million in 2018, €74 million in 2017 (+3.0%);
- fees for various services provided to customers (e.g. treasury, merchant banking, etc.) of €67 million in 2018, €68 million in 2017 (-1.4%);
- fees for ATM and credit card services not included in collection and payment services, amounting to €300 million in 2018, €76 million in 2017 (+294.7%). The increase is mainly attributable to the better allocation in 2018 of commissions which in 2017 (for an amount of €166 million) were shown in the sub-item "d) Collection and payment services".

#### 2.2 Fees and commissions expenses: breakdown

(€ '000)

SERVICES/VALUES	YEAR 2018	YEAR 2017
a) Guarantees received	(135,709)	(142,944)
b) Credit derivatives	(92)	-
c) Management, brokerage and consultancy services	(551,224)	(550,694)
Trading financial instruments	(61,122)	(58,344)
2. Currency trading	(11,390)	(11,587)
3. Portfolio management	(31,184)	(23,678)
3.1 Own portfolio	(16,605)	(10,199)
3.2 Third party portfolio	(14,579)	(13,479)
Custody and administration of securities	(162,653)	(154,281)
5. Placement of financial instruments	(17,800)	(31,734)
Off-site distribution of financial instruments, products and services	(267,075)	(271,070)
d) Collection and payment services	(476,148)	(429,447)
e) Other services	(104,612)	(119,583)
f) Security lending	(27,585)	(28,361)
Total	(1,295,370)	(1,271,029)

## Section 3 - Dividend income and similar revenue - Item 70

Dividends are recognised in the income statement when distribution is approved.

In 2018 dividend income and similar revenues totaled €413 million, as against overall €315 million for the previous period.

#### 3.1 Dividend income and similar revenues: breakdown

(€ '000)

	AS AT 12	.31.2018	AS AT 12.31.2017	
ITEMS/REVENUES	DIVIDENDS	SIMILAR REVENUES	DIVIDENDS	SIMILAR REVENUES
A. Financial assets held for trading	319,633	-		
Financial assets held for trading (ex IAS39)			243,857	14,532
B. Other financial assets mandatorily at fair value	54,687	10,701		
Financial assets at fair value through profit or loss (ex IAS39)			-	-
C. Financial assets at fair value through other comprehensive	00 =04			
income	22,524	-		
Available for sale financial assets (ex IAS39)			33,584	17,264
D. Equity investments	5,394	-	5,570	Х
Total	402,238	10,701	283,011	31,796
Total dividends and similar revenues		412 939		314 807

The item "A. Financial assets held for trading" includes mainly the dividends received relating to the following equity securities: Daimler Aq. NA O.N. (€35 million), Allianz SE NA O.N. (€19 million), Siemens Ag. NA (€17 million), BASF SE NA O.N. (€16 million), DT. Telekom AG NA (€14 million), Bayer AG NA O.N. (€13 million). In 2017 the item "Financial assets held for trading (ex IAS39)" includes mainly the dividends received relating to the following equity securities: Daimler Ag. NA O.N. (€29 million), Allianz SE NA O.N. (€18 million), Siemens Ag. NA (€16 million), BASF SE NA O.N. (€15 million), Bayer AG NA O.N. (€11 million), ENI SPA (€11 million).

The item "B. Oher financial assets mandatorily at fair value" includes dividends received relating to the shareholding in Bank Pekao SA (€30 million).

The item "C. Financial assets at fair value through other comprehensive income" includes €10 million in dividends received relating to the shareholding in Banca d'Italia (€10 million in 2017 as well in the item "Available for sale financial assets (ex IAS39)").

## Section 4 - Gains (Losses) on financial assets and liabilities held for trading - Item 80

## 4.1 Gains and losses on financial assets and liabilities held for trading: breakdown

(€ '000)

			YEAR 2018		(€ 000)
TRANSACTIONS/P&L ITEMS	CAPITAL GAINS (A)	REALISED PROFITS (B)	CAPITAL LOSSES (C)	REALISED LOSSES (D)	NET PROFIT [(A + B) - (C + D)]
1. Financial assets held for trading	3,629,092	3,937,203	(1,604,232)	(4,528,230)	1,433,833
1.1 Debt securities	200,457	699,374	(350,355)	(978,013)	(428,537)
1.2 Equity instruments	472,999	954,753	(674,967)	(2,533,064)	(1,780,279)
1.3 Units in investment funds	22,817	118,031	(128,924)	(110,920)	(98,996)
1.4 Loans	635,433	1,982,405	(91,842)	(1,700)	2,524,296
1.5 Other	2,297,386	182,640	(358,144)	(904,533)	1,217,349
2. Financial liabilities held for trading	766,315	395,972	(173,977)	(482,136)	506,174
2.1 Debt securities	600,515	181,317	(102,652)	(108,763)	570,417
2.2 Deposits	277	-	(51)	(4,667)	(4,441)
2.3 Other	165,523	214,655	(71,274)	(368,706)	(59,802)
3. Financial assets and liabilities: exchange					
differences	Х	Х	Х	Х	181,413
4. Derivatives	34,004,786	47,605,098	(34,941,328)	(48,710,416)	(1,704,787)
4.1 Financial derivatives	33,474,362	46,859,651	(34,331,441)	(48,057,241)	(2,054,669)
<ul> <li>On debt securities and interest rates</li> </ul>	25,912,794	36,786,456	(25,911,978)	(36,486,001)	301,271
<ul> <li>On equity securities and share indices</li> </ul>	4,936,964	7,687,372	(3,806,878)	(7,479,500)	1,337,958
<ul> <li>On currency and gold</li> </ul>	Χ	Х	Х	Х	337,073
- Other	2,624,604	2,385,823	(4,612,585)	(4,091,740)	(3,693,898)
4.2 Credit derivatives	530,424	745,447	(609,887)	(653,175)	12,809
of which: economic hedges linked to the fair value option	Х	Х	Х	Х	-
Total	38,400,193	51,938,273	(36,719,537)	(53,720,782)	416,633

The table prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) is reported below for the purpose of comparability.

4.1 Gains and losses on financial assets and liabilities held for trading: breakdown

			YEAR 2017		
	UNREALISED		UNREALISED		
TRANSACTIONS/P&L ITEMS	PROFITS	REALISED PROFITS	LOSSES	REALISED LOSSES	NET PROFIT
1. Financial assets held for trading	2,048,393	3,527,220	(1,773,309)	(2,570,496)	1,231,808
1.1 Debt securities	327,733	800,631	(333,919)	(805,404)	(10,959)
1.2 Equity instruments	261,529	2,403,041	(1,304,225)	(553,639)	806,706
1.3 Units in investment funds	65,497	107,499	(37,461)	(26,509)	109,026
1.4 Loans	1,015,061	176,287	(96,607)	(18,510)	1,076,231
1.5 Other	378,573	39,762	(1,097)	(1,166,434)	(749,196)
2. Financial liabilities held for trading	324,116	562,120	(440,254)	(614,367)	(168,385)
2.1 Debt securities	183,943	154,779	(330,357)	(266,567)	(258,202)
2.2 Deposits	7	-	(94)	(3,849)	(3,936)
2.3 Other	140,166	407,341	(109,803)	(343,951)	93,753
3. Financial assets and liabilities: exchange					
differences	X	X	Х	Х	640,090
4. Derivatives	55,426,606	39,895,372	(55,730,322)	(40,081,689)	(628,078)
4.1 Financial derivatives:	53,552,775	39,340,121	(53,852,972)	(39,512,599)	(610,720)
- on debt securities and interest rates	43,887,923	33,595,853	(44,515,823)	(32,502,827)	465,126
- on equity securities and share indices	8,435,533	4,069,639	(7,805,246)	(5,311,520)	(611,594)
- on currency and gold	Χ	Χ	Χ	Χ	(138,045)
- other	1,229,319	1,674,629	(1,531,903)	(1,698,252)	(326,207)
4.2 Credit derivatives	1,873,831	555,251	(1,877,350)	(569,090)	(17,358)
Total	57,799,115	43,984,712	(57,943,885)	(43,266,552)	1,075,435

## Section 5 - Fair value adjustments in hedge accounting - Item 90

### 5.1 Fair value adjustments in hedge accounting: breakdown

(€ '000)

P&L COMPONENT/VALUES	YEAR 2018	YEAR 2017
A. Gains on		
A.1 Fair value hedging instruments	4,989,045	10,422,956
A.2 Hedged financial assets (in fair value hedge relationship)	684,300	690,901
A.3 Hedged financial liabilities (in fair value hedge relationship)	195,263	1,690,055
A.4 Cash-flow hedging derivatives	3,851	6,344
A.5 Assets and liabilities denominated in currency	35	1,961
Total gains on hedging activities (A)	5,872,494	12,812,217
B. Losses on		
B.1 Fair value hedging instruments	(5,101,940)	(10,923,528)
B.2 Hedged financial assets (in fair value hedge relationship)	(562,198)	(1,836,690)
B.3 Hedged financial liabilities (in fair value hedge relationship)	(187,608)	19,716
B.4 Cash-flow hedging derivatives	(3,550)	(14,371)
B.5 Assets and liabilities denominated in currency	(35)	-
Total losses on hedging activities (B)	(5,855,331)	(12,754,873)
C. Net hedging result (A – B)	17,163	57,344
of which: net gains (losses) of hedge accounting on net positions	-	-

## Section 6 - Gains (Losses) on disposals/repurchases - Item 100

As at 31 December 2018 the disposal/repurchase of financial assets/liabilities generates net gains in the amount of +€308 million (+€99 million in 2017), of which +€305 million on financial assets and +€3 million on financial liabilities.

In 2018 net result recognised under sub-item "1. Financial assets at amortised cost" equal to +€129 million, is mainly due to disposal of loan and advances to customers carried out by UniCredit Bank AG (+€73 million), Zagrebacka Banka D.d. (+€29 million), UniCredit Bulbank Ad (€27 million), UniCredit Bank Serbia Jsc (+€18 million), partially rectified by losses carried out by UniCredit S.p.A. (-€30 million).

The sub-item "2. Financial assets at fair value through other comprehensive income - 2.1 Debt securities" is equal to +€176 million and includes gains on disposal of UniCredit S.p.A. (+€89 million, mainly due to disposal of Italian Government securities), AO UniCredit Bank (+€20 million, mainly due to disposal of Russian Government securities), UniCredit Bank Ireland Plc (+€16 million, mainly due to disposal of Italian and Spanish Government securities), UniCredit Bank Austria AG (+€14 million, mainly due to disposal of Spanish and Austrian Government securities), UniCredit Bulbank Ad (+€13 million, mainly due to disposal of Bulgarian Government securities).

## 6.1 Gains (Losses) on disposal/repurchase: breakdown

		YEAR 2018	
ITEMS/P&L ITEMS	GAINS	LOSSES	NET PROFIT
A. Financial assets			
Financial assets at amortised cost	329,622	(200,972)	128,650
1.1 Loans and advances to banks	4,280	(8,358)	(4,078)
1.2 Loans and advances to customers	325,342	(192,614)	132,728
Financial assets at fair value through other comprehensive income	457,745	(281,740)	176,005
2.1 Debt securities	457,745	(281,740)	176,005
2.2 Loans	-	-	-
Total assets (A)	787,367	(482,712)	304,655
B. Financial liabilities at amortised cost			
Deposits from banks	-	-	-
2. Deposits from customers	2	-	2
3. Debt securities in issue	13,709	(10,318)	3,391
Total liabilities (B)	13,711	(10,318)	3,393

308.048 Total financial assets/liabilities

The table prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) is reported below for the purpose of comparability.

6.1 Gains (Losses) on disposal/repurchase: breakdown

(€ '000)

	YEAR 2017		
			NET
ITEMS/P&L ITEMS	GAINS	LOSSES	PROFIT
Financial assets			
1. Loans and receivables with banks	2,236	-	2,236
2. Loans and receivables with customers	621,437	(1,057,405)	(435,968)
3. Available-for-sale financial assets	1,015,209	(481,856)	533,353
3.1 Debt securities	784,751	(478,206)	306,545
3.2 Equity instruments	119,368	(3,650)	115,718
3.3 Units in Investment funds	111,090	-	111,090
3.4 Loans	-	-	-
4. Held-to-maturity investments	10	-	10
Total assets	1,638,892	(1,539,261)	99,631
Financial liabilities			
1. Deposits with banks	19,989	(10,463)	9,526
2. Deposits with customers	596	(6,849)	(6,253)
3. Debt securities in issue	61,945	(65,886)	(3,941)
Total liabilities	82,530	(83,198)	(668)

Total financial assets and liabilities 98,963

As at 31 December 2017 the disposal/repurchase of financial assets/liabilities generates net gains in the amount of +€99 million, of which +€100 million on financial assets and -€1 million on financial liabilities.

In 2017 net result recognised under sub-item "2.Loans and receivables with customers" equal to -€436 million, is mainly due to losses on loan disposal realised by UniCredit S.p.A. and to gains from the mortgage loans sale realised by Redstone Mortgages Limited (+€40 million netted by transactional costs).

In particular gains and losses on disposal booked in full year 2017 include those underlying the FINO Portfolio sale, classified (until the time of transfer) in item "Non-current assets and disposal groups classified as held for sale", and amount to approximately €350 million and €714 million respectively, with a negative net amount for approximately €364 million. This net result, technically booked following the transfer of the assets occurred in July 2017, has been almost entirely absorbed and covered by the positive economic effects, as, among others, write-backs from recoveries associated with the dynamic of the Portfolio during the first half 2017, and by the derecognition of liabilities recorded as of 31 December 2016 on commitments for other transactions, in the context of the valuation made of the Portfolio in that year.

The sub-item "3. Available-for-sale financial assets - 3.1 Debt securities" is equal to +€307 million and includes gains on disposal of UniCredit S.p.A. (+€226 million, mainly due to disposal of Italian Government securities +€158 million, Spanish Government securities +€30 million, French Government securities +€12 million and Corporate bonds +€15 million), AO UniCredit Bank (+€18 million, mainly due to disposal of Russian Government securities), UniCredit Bank Austria AG (+€14 million, mainly due to disposal of French and Spanish Government securities), UniCredit Bank Czech Republic and Slovakia A.S.(+€12 million, mainly due to disposal of Czech Government securities), UniCredit Bank Ireland PLC. (+€9 million, mainly due to disposal of Russian and Spanish Government securities), UniCredit Bank AG (+€8 million, mainly due to disposal of Italian and Spanish Government securities).

Net results of sub-item "3. Available-for-sale financial assets - 3.2 Equity Instruments" equal to +€116 million mainly includes gain on disposal of equity investment in Concardis GMBH (+€39 million), Istituto Europeo di Oncologia S.r.l. (+€20 million), Bayerische Immobilien-Leasing GMBH & CO Verwaltungs- KG (+€19 million), Eramet SA (+€18 million).

The sub-item "3. Available-for-sale financial assets - 3.3 Units in Investment funds", equal to +€111 million, refers to UniCredit S.p.A.(+€44 million due to sales of F2I +€23 million and Fondo Italiano d'investimento +€20 million) and to UniCredit Bank AG (+€64 million due to disposal of F2I).

## Section 7 - Net gains (losses) on other financial assets/liabilities at fair value through profit or loss - Item 110

### 7.1 Net change in other financial assets/liabilities at fair value through profit or loss: breakdown of financial assets and liabilities designated at fair value

(€ '000)

	YEAR 2018				
	CAPITAL GAINS	REALISED	CAPITAL LOSSES	REALISED	NET PROFIT [(A +
TRANSACTIONS/P&L ITEMS	(A)	PROFITS (B)	(C)	LOSSES (D)	B) - (C + D)]
1. Financial assets	6	-	•	-	6
1.1 Debt securities	-	-	-	-	-
1.2 Loans	6	-	-	-	6
2. Financial liabilities	836,182	82,759	(362,829)	(144,870)	411,242
2.1 Debt securities	802,704	82,759	(359,117)	(138,478)	387,868
2.2 Deposits from banks	15,233	-	-	-	15,233
2.3 Deposits from customers	18,245	-	(3,712)	(6,392)	8,141
3. Financial assets and liabilities in foreign	·		·		
currency: exchange differences	X	Х	Χ	Х	-
Total	836,188	82,759	(362,829)	(144,870)	411,248

Debt securities into financial liabilities include the bond "Secured mandatorily exchangeable equity-linked certificate" issued in the contest of the sale of Bank Pekao S.A. which has contributed for €51 million to the result for the period.

Some financial derivatives entered into for economic hedge purposes are linked to financial liabilities represented by debt securities and their economic results are included into table 4.1 Trading result in Part C - Section 4.

### 7.2 Net change in other financial assets/liabilities at fair value through profit or loss: breakdown of other financial assets mandatorily at fair value

(€ '000)

	YEAR 2018				
TRANSACTIONS/P&L ITEMS	CAPITAL GAINS (A)	REALISED PROFITS (B)	CAPITAL LOSSES (C)	REALISED LOSSES (D)	NET PROFIT [(A + B) - (C + D)]
1. Financial assets	333,179	98,208	(386,706)	(166,915)	(122,234)
1.1 Debt securities	155,858	72,242	(215,017)	(156,302)	(143,219)
1.2 Equity securities	48,653	18,227	(123,731)	(272)	(57,123)
1.3 Units in investment funds	69,256	6,236	(19,114)	(887)	55,491
1.4 Loans	59,412	1,503	(28,844)	(9,454)	22,617
2. Financial assets: exchange differences	Х	Х	X	Х	-
Total	333,179	98,208	(386,706)	(166,915)	(122,234)

Equity securities into financial assets include effects of the evaluation of residual interests in Bank Pekao S.A. (-€93 million) which has been reclassified into fair value option assets in June 2017 after loose of control due to the closing of the sale process and into assets mandatory at fair value following IFRS9 adoption in 2018.

OICR quotes include economic effects from Atlante fund and Italian Recovery Fund, for which refer to specific comment in table 2.5 Financial assets mandatory at fair value in Part B - Section 2.

The table prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) is reported below for the purpose of comparability.

7.1 Net change in financial assets and liabilities at fair value through profit or loss: breakdown

(€ '000)

			YEAR 2017		
TRANSACTIONS/P&L ITEMS	UNREALIZED PROFITS	REALIZED PROFITS	UNREALIZED LOSSES	REALIZED LOSSES	NET PROFIT
1. Financial assets	91,471	64,543	(299,688)	(80,041)	(223,715)
1.1 Debt securities	66,769	62,477	(257,001)	(78,209)	(205,964)
1.2 Equity securities	21,874	500	(2)	-	22,372
1.3 Units in investment funds	1,044	1,566	(874)	(34)	1,702
1.4 Loans	1,784	-	(41,811)	(1,798)	(41,825)
2. Financial liabilities	60,285	152	(163,104)	(45,252)	(147,919)
2.1 Debt securities	46,909	152	(163,104)	(45,252)	(161,295)
2.2 Deposits from banks	-	-	-	-	-
2.3 Deposits from customers	13,376	-	-	-	13,376
3. Financial assets and liabilities in foreign					
currency: exchange differences	Х	X	X	X	-
4. Credit and financial derivatives	553,617	56,368	(310,673)	(18,685)	280,627
Total	705,373	121,063	(773,465)	(143,978)	(91,007)

### Section 8 - Net losses/recoveries on credit impairment - Item 130

#### 8.1 Net impairment losses for credit risk relating to financial assets at amortised cost: breakdown

(€ '000)

		YEAR 2018					
		WRITE-DOWNS		WRITE-	BACKS		
TRANSACTIONS/P&L ITEMS	LEVEL 1 AND LEVEL 2	LEV -	EL 3	LEVEL 1 AND LEVEL 2	LEVEL 3	TOTAL	
A. Loans and advances to banks	(29,569)	(1)	(4,807)	33,634	3,175	2,432	
- Loans	(28,301)	(1)	(4,807)	33,037	3,175	3,103	
- Debt securities	(1,268)	-	-	597	-	(671)	
of which: acquired or originated impaired loans	-	-	-	-	-	-	
B. Loans and advances to customers	(1,481,322)	(367,784)	(5,973,123)	1,699,181	3,459,053	(2,663,995)	
- Loans	(1,460,142)	(367,784)	(5,973,123)	1,661,106	3,459,046	(2,680,897)	
- Debt securities	(21,180)	-	-	38,075	7	16,902	
of which: acquired or originated impaired loans	(7,270)	(1,762)	(12,298)	3,281	5,595	(12,454)	
Total	(1,510,891)	(367,785)	(5,977,930)	1,732,815	3,462,228	(2,661,563)	

#### 8.2 Net change for credit risk relating to financial assets at fair value through other comprehensive income: breakdown

	YEAR 2018					
		WRITE-DOWNS		WRITE-B		
		LEVEL 3				
	LEVEL 1 AND			LEVEL 1 AND		
TRANSACTIONS/P&L ITEMS	LEVEL 2	-	-	LEVEL 2	LEVEL 3	TOTAL
A. Debt securities	(27,514)	-	•	8,089	43	(19,382)
B. Loans	(75)	•	-	61	-	(14)
- Loans and advances to customers	(22)	-	-	61	-	39
- Loans and advances to banks	(53)	-	-	-	-	(53)
of which: acquired or originated impaired financial						
assets	-	-	-	-	-	-
Total	(27,589)	-	-	8,150	43	(19,396)

The table prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) is reported below for the purpose of comparability.

8.1 Net impairment losses on loans and receivables: breakdown

(€ '000)

	YEAR 2017							
	WRITE-DOWNS				WRITE-BACKS			
	SPEC	IFIC		SPEC	IFIC	PORTF	OLIO	
TRANSACTIONS/P&L ITEMS	WRITE-OFFS	OTHER	PORTFOLIO	INTEREST	OTHER	INTEREST	OTHER	TOTAL
A. Loans and receivables with banks	(656)	(1,245)	(6,930)	1	1,195	-	14,042	6,407
- Loans	(656)	(1,245)	(6,930)	1	1,195	-	13,671	6,036
- Debt securities	-	-	-	-	-	-	371	371
B. Loans and receivables with								
customers	(414,955)	(5,578,457)	(704,301)	488,832	3,098,463	73	1,013,331	(2,097,014)
Impaired related to purchase								
agreements	(1,584)	(8,080)	-	970	6,925	-	-	(1,769)
- Loans	(1,584)	(8,080)	Х	970	6,925	Х	Χ	(1,769)
- Debt securities	-	-	Х	-	-	Х	X	-
Other loans	(413,371)	(5,570,377)	(704,301)	487,862	3,091,538	73	1,013,331	(2,095,245)
- Loans	(405,210)	(5,434,405)	(696,874)	487,862	3,073,606	73	1,006,462	(1,968,486)
- Debt securities	(8,161)	(135,972)	(7,427)	-	17,932	-	6,869	(126,759)
C. Total	(415,611)	(5,579,702)	(711,231)	488,833	3,099,658	73	1,027,373	(2,090,607)

8.2 Net impairment losses on available for sale financial assets: breakdown

(€ '000)

		YEAR	2017		
	WRITE-	DOWNS	WRITE-B	ACKS	
	SPE	CIFIC	SPECI	FIC	
TRANSACTIONS/P&L ITEMS	WRITE-OFFS	OTHER	INTEREST	OTHER	TOTAL
A. Debt securities	(78)	(26,806)	-	2,162	(24,722)
B. Equity instruments	(62,864)	(97,405)	Χ	X	(160,269)
C. Units in investment funds	-	(149,687)	Χ	36	(149,651)
D. Loans to banks	-	-	-	-	-
E. Loans to customers	-	-	-	-	-
F. Total	(62,942)	(273,898)		2,198	(334,642)

### Section 9 - Gains (Losses) from contractual changes whit no cancellations - Item 140

#### 9.1 Gains (Losses) from contractual changes: breakdown

	YEAR 2018			
	GAINS	LOSSES	TOTAL	
A. Financial assets at amortised costs				
A.1 Debt securities	-	-	-	
A.2 Loans to banks	-	-	-	
A.3 Loans to customers	2,634	(5,636)	(3,002)	
Total (A)	2,634	(5,636)	(3,002)	
B. Financial assets at fair value through other comprehensive income				
B.1 Debt securities	-	-	-	
B.2 Loans to banks	-	-	-	
B.3 Loans to customers	-	-	-	
Total (B)	•	-	-	
Total (A+B)	2 634	(5 636)	(3 002)	

## Section 10 - Net premiums - Item 160

There are no amounts to be shown.

### Section 11 - Other net insurance income/expenses - Item 170

There are no amounts to be shown.

### Section 12 - Administrative expenses - Item 190

#### 12.1 Staff expenses: breakdown

(€ '000)

TYPE OF EXPENSES/VALUES	YEAR 2018	YEAR 2017
1) Employees	(6,404,572)	(6,897,184)
a) Wages and salaries	(4,544,137)	(4,891,015)
b) Social charges	(1,071,182)	(1,163,351)
c) Severance pay	(32,654)	(47,191)
d) Social security costs	-	-
e) Allocation to employee severance pay provision	(17,385)	(18,222)
f) Provision for retirements and similar provisions	(176,638)	(181,048)
- Defined contribution	(3,102)	(1,240)
- Defined benefit	(173,536)	(179,808)
g) Payments to external pension funds	(233,220)	(249,622)
- Defined contribution	(232,143)	(247,617)
- Defined benefit	(1,077)	(2,005)
h) Costs arising from share-based payments	(77,227)	(77,133)
i) Other employee benefits	(252,129)	(269,602)
2) Other staff	(17,272)	(17,716)
3) Directors and Statutory Auditors	(8,844)	(9,758)
4) Early retirement costs	-	-
5) Recoveries of payments for second employees to other companies	24,253	22,070
4) Early retirement costs	(30,477)	(27,544)
Total	(6,436,912)	(6,930,132)

The data of the previous period have been restated for the purpose of comparison.

The sub-item h) costs related to share-based payments includes also costs for plans referred to equity instruments of other Group's entities (e.g. FinecoBank S.p.A.).

### 12.2 Average number of employees by category

(€ '000)

	YEAR 2018	YEAR 2017
Employees	99,332	115,567
a) Senior managers	1,152	1,470
b) Managers	28,024	30,885
c) Remaining employees staff	70,156	83,212
Other Staff	1,442	1,785
Total	100,774	117,352

Employees by category at year end

	AMOUNT	TS AS AT
	12.31.2018	12.31.2017
Employees	96,348	102,315
a) Senior managers	1,094	1,209
b) Managers	27,032	29,016
c) Remaining employees staff	68,222	72,090
Other Staff	1,427	1,456
Total	97,775	103,771

#### 12.3 Defined benefit company retirement funds: costs and revenues

(€ '000)

	YEAR 2018	YEAR 2017
Current service cost	(88,432)	(99,414)
Settlement gains (losses)	(808)	-
Past service cost	(3,323)	(1,285)
Interest cost on the DBO	(178,531)	(166,232)
Interest income on plan assets	97,815	86,930
Other costs/revenues	(257)	193
Administrative expenses paid through plan assets	-	-
Total recognised in profit or loss	(173,536)	(179,808)

#### 12.4 Other employee benefits

(€ '000)

		(5 555)
	YEAR 2018	YEAR 2017
- Seniority premiums	(6,284)	(4,746)
- Leaving incentives	(14,227)	(18,503)
- Other	(231,618)	(246,353)
Total	(252,129)	(269,602)

#### 12.5 Other administrative expenses: breakdown

TYPE OF EXPENSES/SECTORS	YEAR 2018	YEAR 2017
1) Indirect taxes and duties	(746,131)	(746,094)
1a. Settled	(743,717)	(744.881)
1b. Unsettled	(2,414)	(1,213)
2) Contributions to Resolution Funds and Deposit Guarantee Schemes (DGS)	(614,332)	(513,262)
3) Guarantee fee for DTA conversion	(115,595)	10,062
4) Miscellaneous costs and expenses	(3,575,811)	(3,889,853)
a) Advertising marketing and communication	(206,596)	(248,959)
b) Expenses relating to credit risk	(200,390)	(351,028)
	(169,509)	(159,525)
c) Indirect expenses relating to personnel d) Information & Communication Technology expenses	(1.234.744)	(1.248.430)
7 89 1	( , , , , ,	( ) -,,
Lease of ICT equipment and software	(74,354)	(74,637)
Software expenses: lease and maintenance	(221,650)	(215,649)
ICT communication systems	(74,988)	(70,973)
Services ICT in outsourcing	(736,529)	(767,261)
Financial information providers	(127,223)	(119,910)
e) Consulting and professionals services	(258,372)	(315,938)
Consulting	(209,377)	(244,555)
Legal expenses	(48,995)	(71,383)
f) Real estate expenses	(785,225)	(847,367)
Premises rentals	(417,311)	(468,737)
Utilities	(149,953)	(152,003)
Other real estate expenses	(217,961)	(226,627)
g) Operating costs	(623,470)	(718,606)
Surveillance and security services	(49,067)	(52,847)
Money counting services and transport	(54,739)	(56,413)
Printing and stationery	(35,523)	(39,264)
Postage and transport of documents	(83,535)	(86,526)
Administrative and logistic services	(221,644)	(243,251)
Insurance	(74,666)	(78,734)
Association dues and fees and contributions to the administrative expenses deposit guarantee funds	(62,990)	(63,194)
Other administrative expenses - other	(41,306)	(98,377)
Total (1+2+3+4)	(5,051,869)	(5,139,147)

#### Contributions to Resolution and Guarantee Funds

The item Other administrative expenses holds the contributions to resolution funds ("SRF") and guarantee funds ("DGS"), harmonised and non-harmonised, respectively equal to €400 million (of which €192 from UniCredit S.p.A.) and €215 million (of which €81 from UniCredit S.p.A.). With reference to the harmonised funds, the ordinary annual contributions due pursuant to the Directives No.49 and No.59 of 2014 are accounted for in full when the legal condition of the obligation to make payment and the application of IFRIC21 does not allow the pro-rata attribution to the interim periods.

In relation to the contribution obligations described below, such schemes have led to expenses during the period and will result in expenses in future periods as ordinary contribution scheme and potential extraordinary contributions.

- With the introduction of the European Directive 2014/59/EU, the Regulation on the Single Resolution Mechanism ("BRRD Directive" Regulation (EU) No.806/2014 of the European Parliament and of the Council dated 15 July 2014) established a framework for the recovery and resolution of crises in credit institutions, by setting up a single resolution committee and a single resolution fund for banks (Single Resolution Fund, "SRF"). The Directive provides for the launch of a compulsory contribution mechanism that entails the collection of the target level of resources by 31 December 2023, equal to 1% of the covered deposits of all the authorised institutions acting in the European territory. The accumulation period may be extended for a further four years if the funding mechanisms have made cumulative disbursements for a percentage higher than 0.5% of the covered deposits. If, after the accumulation period, the available financial resources fall below the target level, the collection of contributions shall resume until that level has been recovered. Additionally, having reached the target level for the first time and, in the event that the available financial resources fall to less than two thirds of the target level, these contributions are set at the level which allows the target level to be reached within a period of six years. The contribution mechanism provides for ordinary annual contributions, with the aim of distributing the costs evenly over time for the contributing banks, and extraordinary additional contributions, of up to three times the expected annual contributions, when the available financial resources are not sufficient to cover the losses and costs of the interventions. A transitional phase of contributions to the national compartments of the SRF and a progressive mutualisation of these are expected.
- The Directive 2014/49/EU of 16 April 2014, in relation to the DGS, aims to enhance the protection of depositors through the harmonisation of the related national legislation. The Directive provides for the launch of a mandatory national contribution mechanism that will allow a target level of 0.8% of the amount of its members' covered deposits to be collected by 3 July 2024. The contribution resumes when the financing capacity is below the target level, at least until the target level is reached. If, after the target level has been reached for the first time, the available financial resources have been reduced to below two thirds of the target level, the regular contribution shall be set at a level to achieve the target level within six years. The contribution mechanism provides for ordinary annual contribution instalments, with the aim of distributing the costs evenly over time for the contributing banks, and also extraordinary contributions, if the available financial resources of a DGS are insufficient to repay depositors; the extraordinary contributions cannot exceed 0.5% of covered deposits per calendar year, but in exceptional cases and with the consent of the competent authority, the DGS may demand even higher contributions.

The Directives No.49 and No.59 specify the possibility of introducing irrevocable payment commitments as an alternative to collection of fund contributions lost through cash, up to a maximum of 30% of the total resources target.

With reference to Directive No.59 (SRF contributions), ordinary contribution sum up to €348 million, extraordinary ones to €52 million (entirely from UniCredit S.p.A.).

- Specifically referring to UniCredit S.p.A.:
- 2018 ordinary contribution amounts to €140 million. For years 2015, 2016 and 2017 contributions have been respectively €73 million, €107 million and €109 million;
- In its capacity as National Resolution Authority ("NRA"), Banca d'Italia, with its Provisions dated 21 November 2015, approved by the Italian Minister of Economy and Finance on 22 November 2015, ordered the launch of a resolution programme (for Banca delle Marche, Banca Popolare dell'Etruria e del Lazio, Cassa di Risparmio di Ferrara, Cassa di Risparmio della Provincia di Chieti). In particular, this related to a restructuring process which resulted in the separation of the non-performing assets of the four banks concerned, which flowed into a "bad bank", from the rest of the assets and liabilities, that flowed into four new "bridge banks", held to be sold through a competitive selling procedure on the market. As a result of this intervention, the aforementioned ministerial measures led to a request for extraordinary contributions for 2015, in accordance with Directive 59, established at the maximum rate of three times the ordinary contribution due for 2015. Therefore, UniCredit S.p.A. made an extraordinary contribution of €219 million (equal to 3 times the ordinary annual contribution due in 2015 for the Single Resolution Fund). Further, Italian Legislative Decree 183/2015 (converted into Law 208/2015) also introduced an additional payment commitment for 2016, due to the National Resolution Fund, for the payment of contributions of up to twice the ordinary contribution quotas to the Single Resolution Fund, which could be activated if the funds available to the National Resolution Fund net of recoveries arising from the disposal transactions carried out by the Fund from the assets of the four banks mentioned above were not sufficient to cover the bonds, losses and costs payable by the Fund in relation to the measures provided for by the Provisions launching the resolution. In application of this faculty, in December 2016 additional €214 million (two times the ordinary contribution) have been requested by Banca d'Italia and posted into UniCredit S.p.A. profit and loss and subsequently paid during 2017. The li

In particular, the intervention of UniCredit entailed:

- the provision of a loan in favour of the National Resolution Fund for about €783 million (portion of a total loan of €2,350 million disbursed together with other banks), fully repaid on 21 December 2015 through the liquidity inflow from the ordinary and extraordinary contributions of 2015.
- the provision of a further tranche of the loan in favour of the National Resolution Fund for a numina equal to €516 million (portion of a total loan of €1,550 million disbursed together with other banks) and the payment commitment to the National Resolution Fund for an amount of €33 million (portion of a total commitment of €100 million for a further tranche of the loan together with other banks), both closed in June 2017;
- the provision of a loan in favour of the National Resolution Fund for about €210 million (portion of a total loan of €1,240 million disbursed together with other banks) maturing in 2021.
- In respect of the loan and the commitment, Cassa Depositi e Prestiti has assumed a commitment of financial support in favour of National Resolution Fund in the event of insufficient liquidity to the date of loan maturity, while awaiting that the National Resolution Fund finds the necessary resources through ordinary and/or extraordinary contributions. For facing the reimbursement commitments of capital and interests' payment, in 2018 €52 million were required as extraordinary contributions.
- the instrument of the irrevocable payment commitments has been used by UniCredit S.p.A and its subsidiary UniCredit Bank AG for an amount equal to 15% of full contributions paid in May 2016, resulting in the payment of guarantees in the form of cash amounting respectively to €16 million and €12 million. Referring to ordinary contribution for 2017 and 2018, only UniCredit Bank AG has adopted this faculty for an amount of respectively €14 million and €16 million. The cash collateral has been recognised in the balance sheet as an asset and its contractual characteristics have been taken into account in its measurement. With reference to ordinary contribution for year 2017, UniCredit S.p.A. has not adopted this faculty.

With reference to Directive No.49 (DGS contribution), the entire amount refers to ordinary contribution.

#### **Guarantee fees for DTA conversion**

Guarantee fee for DTA conversion, introduced by D.L. 3 May 2016 No.59, Art.11 ("Decreto Banche", converted into Law No.119 of 30 June 2016), allows, under certain conditions, the possibility to convert into tax credits certain deferred tax assets ("Convertible DTAs") provided that an irrevocable election for such regime is exercised via the payment of an annual fee ("DTA fee"). According to the original wording of the law, the DTA fee had to be corresponded annually for the period 2015-2029, subsequently the D.L. No.237 of 23 December 2016 ("Decreto salva-risparmio"), converted into Law No.15 of 17 February 2017, modified such period to 2016-2030.

In respect of financial year 2018 the fees, paid on 27 June 2018, were accounted for an amount of €115.8 million for the whole Italian Tax Group, out of which €111 million for UniCredit S.p.A., €4.5 million for UniCredit Leasing S.p.A. and €0.3 million for UniCredit Factoring S.p.A.

Pursuant to article 2427, first paragraph of the Italian Civil Code, the fees paid to the auditing firm Deloitte & Touche S.p.A. (and firms in its network) by UniCredit S.p.A and the Italian entities of the UniCredit group relating to financial year 2018 were as follows:

- legal audit of annual accounts (including the audit of the first half financial report): €5,041 thousand;
- other checks: €2,443 thousand;
- other non-audit services: €4.295 thousand.

The above amounts are net of VAT and expenses.

### Section 13 - Net provisions for risks and charges - Item 200

#### 13.1 Net provisions for credit risk from loans commitments and financial guarantees given: breakdown

 (€ '000)

 YEAR 2018

 REALLOCATION SURPLUS
 TOTAL

 Loan committments
 (257,460)
 288,992
 31,532

 Financial guarantees given
 (499,196)
 436,465
 (62,731)

#### 13.2 Net provisions for other commitments and guarantees given: breakdown

 (€ '000)

 YEAR 2018

 REALLOCATION SURPLUS
 TOTAL

 Other committments
 (9,232)
 21,394
 12,162

 Other guarantees given

#### 13.3 Net provisions for risks and charges: breakdown

YEAR 2018 YEAR 2017 REALLOCATION ASSETS/P&L ITEMS **PROVISIONS SURPLUS** TOTAL TOTAL 1. Other provisions 1.1 Legal disputes (1,351,769)108,304 (1,243,465)(129.678)1.2 Staff costs (1,743)546 (1,197)(1,752)1.3 Other (526,890)267,586 (259,304)(377,146)Total (1,880,402)376,436 (1,503,966) (508,576)

Net provisions for risks and charges are referred to revocatory action, claims for compensation, legal and other disputes, and are updated on the basis of the evolution of cases in progress and to the assessment of their foreseen outcomes.

The item "1.1 Legal disputes" is mainly contributed by provisions made by holding UniCredit S.p.A. and its subsidiary UniCredit Bank AG (see Part E- Section 2 "Risks of the prudential consolidated perimeter" - 1.5 Operational risks - B. Legal risks for further information).

The item "1.3 Other" is mainly contributed by provisions made by holding UniCredit S.p.A.for various type of risks for which refer to Part E - Section 2 "Risks of the prudential consolidated" - 1.5 Operational risks - F. Other claims by customers.

### Section 14 - Net value adjustments/write-backs on property, plant and equipment - Item 210

In 2018 impairment/write-backs on property, plant and equipment amount to -€606 million (as against -€760 million in 2017). The amount of 2018 includes -25 million related to impairment losses/write-backs of inventories evaluated in accordance with IAS2 and recognised in this item following the application of 5th update of the Banca d'Italia Circular 262. The breakdown is provided in the table below:

VEAR 2018

#### 14.1 Net value adjustments/write-backs on property, plant and equipment: breakdown

	1 EAR 2010			
ASSETS/P&L ITEMS	DEPRECIATION (A)	IMPAIRMENT LOSSES (B)	WRITE-BACKS (C)	NET PROFIT (A+B-C)
A. Property, plant and equipment	•			
A.1 Owned	(647,121)	(94,628)	99,017	(642,732)
- Used in the business	(602,713)	(32,845)	22,595	(612,963)
- Held for investment	(44,408)	(36,658)	76,019	(5,047)
- Inventories	Χ	(25,125)	403	(24,722)
A.2 Finance lease	(359)	(933)	36,283	34,991
- Used in the business	-	(933)	-	(933)
- Held for investment	(359)	-	36,283	35,924
Total A	(647,480)	(95,561)	135,300	(607,741)
B. Non-current assets and groups of assets held for sale	Х	(11,760)	13,427	1,667
- Used in the business	Х	(4,448)	12,850	8,402
- Held for investments	Χ	(7,312)	577	(6,735)
- Inventories	Х	-	-	-
Total A + B	(647,480)	(107,321)	148,727	(606,074)

### Section 15 - Net value adjustments/write-backs on intangible assets - Item 220

In 2018 impairments/write-backs on intangible assets were -€425 million, against -€407 million in the previous year.

Apart from depreciation, in 2018 the impairment of the other intangible assets with finite life was approximately -€13 million, mainly referred to the subsidiary UniCredit Services S.C.p.A.

The breakdown is set out in the table below:

#### 15.1 Net value adjustments/write-backs on intangible assets: breakdown

(€ '000)

	YEAR 2018			
ASSETS/P&L ITEMS	AMORTISATION (A)	IMPAIRMENT LOSSES (B)	WRITE-BACKS (C)	NET PROFIT (A+B-C)
A. Intangible assets				
A.1 Owned	(411,841)	(13,376)	-	(425,217)
- Generated internally by the company	(288,782)	(10,142)	-	(298,924)
- Other	(123,059)	(3,234)	-	(126,293)
A.2 Finance leases	-	-	-	-
B. Non-current assets and disposal group classified as held for sale	Х	-	-	-
Total	(411,841)	(13,376)	-	(425,217)

With reference to the Impairment losses of intangible assets - other, see Part B - Consolidated Balance Sheet - Asset - Section 10 - Intangible Assets.

### Section 16 - Other operating expenses/income - Item 230

Other net operating income: breakdown

(€ '000)

P&L ITEMS/VALUE	YEAR 2018	YEAR 2017
Total of other operating expenses	(707,268)	(744,399)
Total of other operating income	1,725,757	1,780,050
Other net operating income	1,018,489	1,035,651

#### 16.1 Other operating expenses: breakdown

(€ '000)

TYPE OF EXPENSE/VALUE	YEAR 2018	YEAR 2017
Costs for operating leases	(4,291)	(5,180)
Non-deductible tax and other fiscal charges	(1,478)	(2,296)
Write-downs on leasehold improvements	(62,043)	(78,243)
Costs relating to the specific service of financial leasing	(93,475)	(85,462)
Other	(545,981)	(573,218)
Total of other operating expenses	(707,268)	(744,399)

The item "Other" includes:

- various settlements and indemnities of €151 million, €190 million in 2017;
- additional costs for the leasing business of €19 million, €39 million in 2017;
- non-banking business costs €224 million, €102 million in 2017;
- charges relating to Group property of €4 million, €21 million in 2017;
- additional costs relating to customer accounts of €32 million, €22 million in 2017.

#### 16.2 Other operating income: breakdown

(€ '000)

TYPE OF REVENUE/VALUES YEAR 2018		YEAR 2017
A) Recovery of costs	638,863	687,396
B) Other revenues	1,086,894	1,092,654
Revenues from administrative services	47,938	52,500
Revenues on rentals Real Estate investments (net of operating direct costs)	123,014	117,862
Revenues from operating leases	176,498	165,593
Recovery of miscellaneous costs paid in previous years	12,439	7,949
Revenues on financial leases activities	96,752	106,645
Other	630,253	642,105
Total operating income (A+B)	1,725,757	1,780,050

The sub-item "Others" includes:

- additional income received from leasing business of €44 million, €47 million in 2017;
- income from non-banking business of €364 million, €321 million in 2017;
- various income from Group property of €3 million, €11 million in 2017;
- payments of indemnities and compensation of €21 million, €43 million in 2017.

### Section 17 - Gains (Losses) of equity investments - Item 250

In 2018 profit (loss) of associates amounts to -€97 million (+€576 million in 2017), attributable to jointly owned companies for -€545 million and to companies subject to significant influence for +€447 million. The negative variation compared with the previous year, equal to -€674 million is mainly due to the impairment of Koc Group, -€851 million, booked in the 2018.

This result consists of "A. Income" of +€807 million and "B. Expense" of -€905 million. In more detail:

- sub-item "A. Income" includes:
- +€650 million gains related to gains on companies valued at Equity method: Koc Finansal Hizmetler As (+€299 million), Mediobanca Banca Di Credito Finanziario S.p.A. (+€68 million), Oberbank Ag (+€61 million), Bank Fuer Tirol Und Vorarlberg Aktiengesellschaft (+€44 million), Creditras Vita S.p.A. (+€42 million), Camfin S.p.A. (+€29 million), Bks Bank Ag (+€21 million), Oesterreichische Kontrollbank Aktiengesellschaft (+€20 million), Aviva S.p.A. (+€18 million), Barn Bv (+€14 million), Cnp UniCredit Vita S.p.A. (+€10 million);
- +€130 million of gain on disposal mainly attributable to Custodia Valore Credito su Pegno S.r.l. (+€114 million), Megapark Ood. (+€8 million), Marina Tower Holding Gmbh (+€5 million);
- +€27 million of write-backs mainly due to Bks Bank Ag (+€27 million).
- sub-item "B. Expense" includes:
- -€5 million of write-downs mainly referred to losses on companies valued at Equity method: Da Vinci S.r.l. (-€2 million), Cbd International Sp.Zo.O. (-€1 million), Paydirekt Beteiligungsgesellschaft Privater Banken Mbh (-€1 million);
- -€897 million of impairment losses, mainly attributable to write-downs on investments valued at Equity method, as Koc Finansal Hizmetler As (-€851 million), Bank Fuer Tirol Und Vorarlberg Aktiengesellschaft (-€28 million), Risanamento S.p.A. (-€6 million) and to permanent write-downs on positive differences in net equity, related to Cbd International Sp.Zo.O. (-€4 million);
- -€2 million of loss on disposal, mainly due to the impact arising from the dilution of holding percentage of Mediobanca Banca Di Credito Finanziario S.p.A. (-€2 million).

During 2018 no transactions were carried out that would have entailed significant recognitions of gains and losses attributable to measurement at fair value of any equity interests retained at the date of losing control.

#### 17.1 Gains (Losses) of equity investments: breakdown

(€ '000)

P&L ITEMS/SECTORS	YEAR 2018	YEAR 2017
1) Jointly owned companies - Equity		
A. Income	306,155	293,741
1. Revaluations	298,927	285,289
2. Gains on disposal	7,228	•
3. Write-backs	-	8,452
4. Other gains	-	-
B. Expenses	(850,741)	(17)
1. Write-downs	(28)	(17)
2. Impairment losses	(850,713)	-
3. Losses on disposal	-	-
4. Other expenses	-	-
Net profit	(544,586)	293,724
2) Companies under significant influence		
A. Income	500,982	305,465
1. Revaluations	350,786	303,100
2. Gains on disposal	123,097	171
3. Write-backs	27,099	2,194
4. Other gains	-	-
B. Expenses	(53,848)	(22,863)
1. Write-downs	(5,468)	(6,879)
2. Impairment losses	(45,924)	(8,328)
3. Losses on disposal	(2,456)	(7,656)
4. Other expenses	-	-
Net profit	447,134	282,602
Total	(97,452)	576,326

In 2017 profit (loss) of associates amounts to +€576 million, attributable to jointly owned companies for +€294 million and to companies subject to significant influence for +€283 million.

This result consists of "A. Income" of +€599 million and "B. Expense" of -€23 million. In more detail:

- sub-item "A. Income" includes:
- +€588 million gains related to gains on companies valued at Equity method: Koc Finansal Hizmetler As (+€285 million), Mediobanca Banca Di Credito Finanziario S.p.A. (+€66 million), Oberbank Ag (+€55 million), Bank Fuer Tirol Und Vorarlberg Aktiengesellschaft (+€34 million), Creditras Vita S.p.A. (+€27 million), Aviva S.p.A. (+€23 million), Cnp UniCredit Vita S.p.A. (+€20 million), Oesterreichische Kontrollbank Aktiengesellschaft (+€19 million), Bks Bank Ag (+€18 million), Barn Bv (+€11 million); Incontra Assicurazioni S.p.A.(+€6 million);
- +€11 million write-backs mainly due to Koc Finansal Hizmetler As (+€8 million) e a Fenice S.r.l. (+€2 million);
- sub-item "B. Expense" includes:
- -€7 million of write-downs mainly referred to losses on companies valued at Equity method: Torre S.g.r S.p.A. (-€3 million) e Da Vinci S.r.I. (-€2 million);
- -€8 million of impairment losses, mainly attributable to write-downs on investments valued at Equity method, as Compagnia Aerea Italiana S.p.A. (-€5 million) and on investment valued at cost Moneymap GMBH (-€3 million);
- -€8 million loss on disposal, mainly attributable to the impact arising from the dilution of holding percentage of Mediobanca Banca Di Credito Finanziario S.p.A. (-€8 million).

During 2017 no transactions were carried out that would have entailed significant recognitions of gains and losses attributable to measurement at fair value of any equity interests retained at the date of losing control.

# Section 18 - Net gains (losses) on property, plant and equipment and intangible assets measured at fair value - Item 260

#### 18.1 Net gains (losses) on property, plant and equipment and intangible assets measured at fair value: breakdown

(€ '000) YEAR 2018 **EXCHANGE DIFFERENCES** REVALUATIONS NET PROFIT (A-ASSETS/P&L COMPONENTS **NEGATIVE (D)** B+C-D) WRITEDOWNS (B) POSITIVE (C) (A) A. Property, plant and equipment 621 (623)956 621 958 956 A.1 Owned (623)- Used in the business - Held for investment 621 (623)958 956 - Inventories A.2 Held by finance leases - Used in the business - Held for investment B. Intangible assets B.1 Owned Generated internally by the company B.2 Held by finance leases 621 (623)958 956 Total

### Section 19 - Goodwill impairment - Item 270

There is no impairment of goodwill in 2018.

See Part A - Accounting Policies for a description of the methods used to measure impairment of goodwill. See Part B - Consolidated Balance Sheet for a description of goodwill impairment testing procedures and results.

### Section 20 - Gains (Losses) on disposals on investments - Item 280

At 31 December 2018 gains (losses) on disposals of investments are +€231 million (+€100 million in 2017) and refer to:

#### A. Property

Net gains of +€136 million (+€42 million in 2017). This item includes the results of the property rationalisation carried out by the following companies: Visconti SrI (+€30 million), Hvb Gesellschaft fur Gebaude Mbh & Co Kg (+€29 million), European Office Fonds (+€20 million), Ba Betriebsobjekte Gmbh (+€10 million), Wealthcap Objekt Vorrat 20 Gmbh & Co Kg (+€10 million), UniCredit S.p.A. (+€7 million), Nuova Compagnia di Partecipazioni S.p.A. (+€6 million), UniCredit Bulbank Ad (+€5 million).

#### B. Other assets

Net gains of +€95 million (+€57 million in 2017). This item mainly includes gains from disposal of some equity investments as Mobility Concept Gmbh (+€28 million) and Ramses Immobilien Gesellschaft Mbh & Co Og (+€14 million).

During 2018 no transactions were carried out that would have entailed significant recognitions of gains and losses attributable to measurement at fair value of any equity interests retained at the date of losing control.

#### 20.1 Gains and losses on disposal of investments: breakdown

(€ '000)

P&L ITEMS/SECTORS	YEAR 2018	YEAR 2017
A. Property		
- Gains on disposal	141,564	44,682
- Losses on disposal	(5,224)	(2,277)
B. Other assets		
- Gains on disposal	116,149	83,007
- Losses on disposal	(21,068)	(25,577)
Net Profit	231,421	99,835

At 31 December 2017 gains (losses) on disposals of investments are +€100 million and refer to:

#### A. Property

Net gains of +€42 million. This item includes the results of the property rationalisation carried out by the following companies: UniCredit S.p.A. (+€11 million), UniCredit Bank Austria AG (+€8 million), UniCredit Bulbank AD (+€7 million), Zagrebacka Banka D.D. (+€6 million), Uctam Upravljanje D.O.O. (+€2 million), Merkurhof Grundstucksgesellschaft mit Beschrankter Haftung (+€2 million), Golf- und Country Club Seddiner See Immobilien GMBH (+€1 million).

#### B. Other assets

Net gains of +€57 million. This item mainly includes net gains on disposal of equity investments Ows Off-Shore Wind Solutions GMBH (+€8 million), UniCredit Leasing TOB and Redstone Mortgages Limited (respectively +€58 million and -€12 million, both related to the negative revaluation exchange reserve reported in 2017 income statement).

We can note that during 2017 the disposal of Bank Pekao SA were carried out. This caused the loss of control that would have recognised in the Income Statement under the item "Profit (Loss) after tax from discontinued operations". Here an income equal to +€5 million has been accounted, due to the valuation at fair value of the remaining share (6.26%) classified in the portfolio "Financial assets at fair value through profit or loss".

### Section 21 - Tax expenses (income) for the period from continuing operations - Item 300

Each Country has an autonomous tax system where the determination of the tax base, the level of tax rates, nature, type and timing of tax obligations might differ, even significantly. Such differences also exist amongst EU Member States.

In respect of the main Countries where UniCredit Group operates, Italy, Germany, Austria and the United States, all have domestic income tax consolidation regimes. While the United Kingdom does not have a domestic income tax consolidation regime, tax losses can nonetheless be transferred between entities of the same Group.

Tax consolidation rules also differ from Country to Country, sometimes markedly. Generally speaking, the main and common benefit of a domestic tax consolidation regime is the offsetting of profits and losses of companies and entities belonging to the same tax consolidation perimeter. The requirements to be included in a domestic tax consolidation regime can be very different from those set for the purpose of accounting consolidation for a banking group according to the international IAS/IFRS or local accounting standards.

As for tax rates, and with reference to the Group's key Countries, the nominal corporate income tax rate is 31.4% in Germany (also taking into account the "solidarity surcharge" and the municipal trade tax), 25% in Austria, 19% in Poland, 10% in Bulgaria, 16% in Romania, 22% in Turkey, 19% in the Czech Republic, 20% in Russia, 9% in Hungary.

In addition, the corporate income tax rate is 27% in the United Kingdom (also taking into account the 8% surcharge provided for banks), 12.5% in Ireland, 26.01% in Luxembourg, 21% of federal tax in the United States and 25% in China.

In Italy the standard corporate income tax rate is equal to 24%, which is increased by a 3.5% surcharge applicable to banks and other financial entities only. Therefore, for UniCredit S.p.A. and for the other Group banks and financial entities, the applicable tax rate is equal to 27.5%.

Further to the corporate income tax (IRES), the Italian Regional Tax on Productive Activities (IRAP) levied at a rate of 4.65% for the banking sector must be considered (each Region is entitled to autonomously increase the rate by a surcharge of 0.92% up to a maximum nominal rate of 5.57%, plus an additional surcharge of 0.15% provided for Regions that have a healthcare deficit status); IRAP has a slightly different taxable base from the one provided for in respect of IRES, obviously it has different rules, among which no tax loss carried forward.

For Tax expenses (income) for the period of the Parent company refer to paragraph of Part C - Notes to the accounts of UniCredit S.p.A. - Section 19 -Tax expenses (income) for the period from continuing operations - Item 270 which is herewith quoted entirely.

#### 21.1 Tax expense (income) relating to profit or loss from continuing operations: breakdown

(€ '000) P&L ITEMS/SECTORS YEAR 2018 YEAR 2017 (819,184) (853,968)Current taxes (-) Change of current taxes of previous years (+/-) 260,391 199,237 3. Reduction of current taxes for the year (+) 43,032 58,749 3.bis Reduction of current taxes for the year due tax credit under Law 214/2011 (+) 3,018,939 962,637 4. Change of deferred tax assets (+/-) (3,367,300) 5. Change of deferred tax liabilities (+/-) 54,818 348,681 Tax expenses for the year (-) (-1+/-2+3+3bis+/-4+/-5) 501,694 (595,662)

Sub-item "4. Change of deferred tax assets (+/-)" reflects the recognition of DTAs related to the first time adoption of IFRS9 against P&L for an amount of €871 million.

### 21.2 Reconciliation of theoretical tax charge to actual tax charge

		(€ '000)
	YEAR 2018	YEAR 2017
Profit (Loss) before tax from continuing operations (income statement item)	3,593,373	3,699,640
Theoretical tax rate	27.5%	27.5%
Theoretical computed taxes on income	(988,178)	(1,017,401)
1. Different tax rates	186,157	159,696
2. Non-taxable income - permanent differences	210,365	704,750
3. Non-deductible expenses - permanent differences	(384,386)	(597,757)
4. Different fiscal laws/IRAP	(25,786)	(161,610)
a) IRAP (italian companies)	57,821	(112,271)
b) Other taxes (foreign companies)	(83,607)	(49,339)
5. Previous years and changes in tax rates	259,923	239,400
a) Effects on current taxes	287,358	319,215
- Tax loss carryforward/unused Tax credit	43,032	58,749
- Other effects of previous periods	244,326	260,466
b) Effects on deferred taxes	(27,435)	(79,815)
- Changes in tax rates	-	(11,260)
- New taxes incurred (+) previous taxes revocation (-)	(38)	(56)
- True-ups/adjustments of the calculated deferred taxes	(27,397)	(68,499)
Valuation adjustments and non-recognition of deferred taxes	1,102,002	79,939
a) Deferred tax assets write-down	(156,271)	(56,784)
b) Deferred tax assets recognition	761,212	169,647
c) Deferred tax assets non-recognition	37,038	(98,783)
d) Deferred tax assets non-recognition according to IAS12.39 and 12.44	8,693	43,609
e) Other	451,330	22,250
7. Amortisation of goodwill	754	
8. Non-taxable foreign income	14,496	28,054
9. Other differences	126,346	(30,733)
Recognised taxes on income	501,694	(595,662)

### Section 22 - Profit (Loss) after tax from discontinued operations - Item 320

#### 22.1 Profit (Loss) after tax from discontinued operations: breakdown

(€ '000)

P&L ITEMS/SECTORS	YEAR 2018	YEAR 2017
1. Income	25,269	2,076,535
2. Expenses	(31,164)	(1,160,981)
Valuation of discontinued operations and related liabilities	-	(50,710)
4. Profit (Loss) on disposal	20,032	1,928,363
5. Tax	(622)	(111,609)
Profit (Loss)	13,515	2,681,598

In comparison to year 2017 there were not recognized any new group in the item during 2018. As at 31 December 2018 the "Profit (Loss) on disposal" mainly includes the sale of a company belonging to Immoholding group.

The variance of the item compared to the previous period is mainly due to the sale of Pekao and Pioneer groups completed during 2017, except for the companies Baroda Pioneer Asset Management Company LTD e Baroda Pioneer Trustee Company PVT LTD, completed in 2018.

#### 22.2 Breakdown of tax on discontinued operations

YEAR 2018		YEAR 2017
1. Current taxes (-)	(3,622)	(99,354)
2. Changes in deferred tax assets (+/-)	423	(8,334)
3. Changes in deferred tax liabilities (+/-)	2,577	(3,921)
4. Income tax (-1+/-2+/-3)	(622)	(111,609)

### Section 23 - Minority profit (loss) of the year - Item 340

The profit for 2018 attributable to minority interests amounted to €216 million.

There are the following largest contributions attributable to the minority shareholders of Finecobank S.p.A, Zagrebacka Banka D.D. and UniCredit Bank Austria AG group, mainly referring to the minority shareholders of Card Complete Service Bank AG.

The profit for 2017 attributable to minority interests was equal to €313 million.

#### 23.1 Breakdown of item 340 "Minority gains (losses)"

	2018	2017
Consolidated equity investments with significant minority interests	216,921	301,697
Fineco Bank S.p.A.	145,004	138,451
Fineco Asset Management Designated Activity Company	13,753	(105)
Zagrebacka Banka D.D.	34,184	22,186
UniCredit Bank D.D.	7,988	7,349
UniCredit Bank Austria AG Group	15,992	19,395
Bank Pekao SA Group	-	114,421
Other equity investments and consolidation adjustments	(778)	10,804
Total	216,143	312,501

### Section 24 - Other information

### Disclosure regarding the transparency of public funding required by article 1, paragraph 125 of the law 124/2017

Pursuant to article 1, paragraph 125 of law 124/2017, during 2018 the UniCredit group collected the following public contributions granted by Italian

#### Reduction of the extraordinary contribution pursuant to art.1, paragraph 235 of Law 232 of 11 December 2016 charged to the management of welfare interventions and pension support

(€ '000)

LENDING ENTITY	LEGAL ENTITY BENEFICIARY	PUBLIC CONTRIBUTION AMOUNT
Istituto Nazionale della Previdenza Sociale	UNICREDIT S.P.A.	55,293
Istituto Nazionale della Previdenza Sociale	UNICREDIT SERVICES S.C.P.A.	4,910
Istituto Nazionale della Previdenza Sociale	UNICREDIT LEASING S.P.A.	299
Istituto Nazionale della Previdenza Sociale	CORDUSIO SIM S.P.A.	47
Istituto Nazionale della Previdenza Sociale	UNICREDIT FACTORING S.P.A.	123
Istituto Nazionale della Previdenza Sociale	CORDUSIO SOCIETA' FIDUCIARIA PER AZIONI	21
Istituto Nazionale della Previdenza Sociale	UNICREDIT BANK AG (Milan Branch)	31
Istituto Nazionale della Previdenza Sociale	FINECOBANK S.P.A.	131
Total		60,853

#### Contributions for the recruitment/stabilization of personnel deriving from the application of the CCNL of the Credit in force from time to time

(€ '000)

LENDING ENTITY	LEGAL ENTITY BENEFICIARY	PUBLIC CONTRIBUTION AMOUNT
Fondo Nazionale per il sostegno dell'occupazione nel settore del credito	UNICREDIT S.P.A.	2,959
Fondo Nazionale per il sostegno dell'occupazione nel settore del credito	UNICREDIT SERVICES S.C.P.A.	510
Fondo Nazionale per il sostegno dell'occupazione nel settore del credito	CORDUSIO SIM S.P.A.	4
Fondo Nazionale per il sostegno dell'occupazione nel settore del credito	UNICREDIT BANK AG (Milan Branch)	5
Fondo Nazionale per il sostegno dell'occupazione nel settore del credito	FINECOBANK S.P.A.	225
Total		3,703

#### Contributions for new recruits/stabilisations, introduced by the stability law 2018 (law No.205/2017)

LENDING ENTITY	LEGAL ENTITY BENEFICIARY	PUBLIC CONTRIBUTION AMOUNT
Istituto Nazionale della Previdenza Sociale	UNICREDIT S.P.A.	248
Istituto Nazionale della Previdenza Sociale	UNICREDIT SERVICES S.C.P.A.	224
Istituto Nazionale della Previdenza Sociale	CORDUSIO SIM S.P.A.	7
Istituto Nazionale della Previdenza Sociale	UNICREDIT FACTORING S.P.A.	1
Istituto Nazionale della Previdenza Sociale	UNICREDIT BANK AG (Milan Branch)	17
Istituto Nazionale della Previdenza Sociale	FINECOBANK S.P.A.	292
Total		790

Contributions for the Ordinary section of the Solidarity Fund - benefits: Interministerial Decree 83486 of 28/07/2014 - article 10, paragraph 2

(€ '000)

LENDING ENTITY	LEGAL ENTITY BENEFICIARY	PUBLIC CONTRIBUTION AMOUNT
Istituto Nazionale della Previdenza Sociale	UNICREDIT S.P.A.	3,936
Istituto Nazionale della Previdenza Sociale	UNICREDIT SERVICES S.C.P.A.	449
Istituto Nazionale della Previdenza Sociale	UNICREDIT LEASING S.P.A.	31
Istituto Nazionale della Previdenza Sociale	UNICREDIT FACTORING S.P.A.	15
Istituto Nazionale della Previdenza Sociale	CORDUSIO SOCIETA' FIDUCIARIA PER AZIONI	5
Istituto Nazionale della Previdenza Sociale	FINECOBANK S.P.A.	3
Total		4,439

Article 8 of Legislative Decree 30/9/2005, n.203 converted, with modifications, from the law 2 December 2005, n.248. Compensatory measures for companies that assign the TFR to supplementary pension schemes and/or to the Fund for the payment of the TFR

(€ '000)

LENDING ENTITY	LEGAL ENTITY BENEFICIARY	PUBLIC CONTRIBUTION AMOUNT
Istituto Nazionale della Previdenza Sociale	UNICREDIT S.P.A.	9,286
Istituto Nazionale della Previdenza Sociale	UNICREDIT SERVICES S.C.P.A.	859
Istituto Nazionale della Previdenza Sociale	UNICREDIT LEASING S.P.A.	137
Istituto Nazionale della Previdenza Sociale	CORDUSIO SIM S.P.A.	133
Istituto Nazionale della Previdenza Sociale	UNICREDIT FACTORING S.P.A.	72
Istituto Nazionale della Previdenza Sociale	CORDUSIO SOCIETA' FIDUCIARIA PER AZIONI	12
Istituto Nazionale della Previdenza Sociale	UNICREDIT BANK AG (Milan Branch)	146
Istituto Nazionale della Previdenza Sociale	FINECOBANK S.P.A.	260
Total		10,904

For further information, refer to the National State Aid Register "Transparency.

### Section 25 - Earnings per share

#### 25.1 and 25.2 Average number of diluted shares and other information

	YEAR 2018	YEAR 2017
Net profit (loss) attributable to the Group (thousand of €) <sup>(1)</sup>	3,799,252	5,440,944
Average number of outstanding shares	2,219,405,841	1,947,449,190
Average number of potential dilutive shares	9,835,058	10,695,178
Average number of diluted shares	2,229,240,899	1,958,144,368
Earnings per share (€)	1.712	2.794
Diluted earnings per share (€)	1.704	2.779

#### Note:

(1) €93 million has been deducted from 2018 net profit attributable to the Group of €3.892 million due to disbursements, charged to equity, made in connection with the usufruct contract signed with Mediobanca S.p.A. on UniCredit shares supporting the issuance of convertible securities denominated "Cashes" (€32 million was deducted from 2017 net profit attributable to the Group).

Net of the average number of treasury shares and of further No.9,675,640 shares held under a contract of usufruct.

# Part D - Consolidated comprehensive income

Consolidated analytical statement of other comprehensive income		(€ '000)
_	AS	AT
ITEMS	12.31.2018	12.31.2017
10. Profit (Loss) of the year	4,108,582	5,785,576
Other comprehensive income not reclassified to profit or loss	-	-
20. Equity instruments designated at fair value through other comprehensive income:	7,997	-
a) fair value changes	(40,841)	-
b) tranfers to other shareholders' equity items	48,838	-
30. Financial liabilities designated at fair value through profit or loss (own creditworthiness changes):	145,593	_
a) fair value changes	135,429	
b) tranfers to other shareholders' equity items	10.164	
40. Hedge accounting of equity instruments measured at fair value through other comprehensive income:	-	
a) fair value change (hedged instrument)	-	-
b) fair value change (hedging instrument)	-	-
50. Property, plant and equipment	-	-
60. Intangible assets	-	-
70. Defined benefit plans	(392,448)	336,141
80. Non-current assets and disposal groups classified as held for sale	-	(45)
90. Part of valuation reserves from investments valued at equity method	(3,460)	(22,427)
100. Tax expenses (income) relating to items not reclassified to profit or loss	78,339	(92,956)
Other comprehensive income reclassified to profit or loss	-	-
110. Foreign investments hedging:	-	-
a) fair value changes	-	-
b) reclassification to profit or loss	-	-
c) other changes	-	-
120. Foreign exchange differences:	(386,090)	306,928
a) value changes	-	-
b) reclassification to profit or loss	-	-
c) other changes	(386,090)	306,928
130. Cash flow hedging:	(173,837)	(173,275)
a) fair value changes	(148,086)	(174,940)
b) reclassification to profit or loss	(1,502)	(2,540)
c) other changes	(24,249)	4,205
of which: net position	-	-
140. Hedging instruments (non-designated items):	-	
a) value changes	-	
b) reclassification to profit or loss	-	-
c) other changes	-	-

# Part D - Consolidated comprehensive income

continued: Consolidated analytical statement of other comprehensive income

Continued. Consolidated analytical statement of other completions we income	AS	AT (C 000)
ITEMS	12.31.2018	12.31.2017
150. Financial assets (different from equity instruments) at fair value through other comprehensive		
income:	(1,704,852)	-
a) fair value changes	(1,527,342)	-
b) reclassification to profit or loss:	(172,994)	-
- impairment losses	11,859	-
- gains/losses on disposals	(184,853)	-
c) other changes	(4,516)	-
Available-for-sale financial assets:(ex IAS39 Item N. 100)	-	(170,718)
a) fair value changes	-	121,246
b) reclassification to profit or loss	-	(301,118)
- impairment losses	-	3,807
- gains/losses on disposals	-	(304,925)
c) other changes	-	9,154
160. Non-current assets and disposal groups classified as held for sale:	-	50,497
a) fair value changes	-	53,585
b) reclassification to profit or loss	-	(268)
c) other changes	-	(2,820)
170. Part of valuation reserves from investments valued at equity method:	(854,798)	(441,875)
a) fair value changes	(117,891)	23,894
b) reclassification to profit or loss:	(7,658)	(40,943)
- impairment losses	196	-
- gains/losses on disposals	(7,854)	(40,943)
c) other changes	(729,249)	(424,826)
180. Tax expenses (income) relating to items reclassified to profit or loss	484,662	108,913
190. Total other comprehensive income	(2,798,894)	(98,817)
200. Other comprehensive income (Item 10+190)	1,309,688	5,686,759
210. Minority consolidated other comprehensive income	(214,741)	(522,041)
220. Parent Company's consolidated other comprehensive income	1,094,947	5,164,718

### Introduction

UniCredit group monitors and manages its risks through tight methodologies and procedures proving to be effective through all phases of the

The steering, coordination and control role of the Group's risks is performed by the Parent Company's Group Risk Management function. The Group Lending Office, set up since 2 February 2018, is responsible for the credit activities, following Group Risk Management strategies, policies and guidelines.

In particular, the Group Risk Management function is responsible for the following tasks:

- optimise the quality of the Group's assets, minimising the risk cost in accordance with the risk/profitability goals set for the business areas;
- ensure the strategic steering and definition of the Group's risk management policies;
- define and supply the Heads of the Business Functions and Entities with the criteria for assessing, managing, measuring, monitoring and communicating risk, ensuring that the procedures and systems designed to control risk at Group and individual Entity level are coherent;
- help build a risk culture across the Group by training and developing highly qualified staff, in conjunction with the competent COOs functions;
- help to find ways to rectify asset imbalances, where needed in conjunction with Group Planning, Finance, Shareholding and Investor Relations;
- help the Business Functions achieve their goals, including by assisting in the development of products and businesses (e.g. innovation of credit products, competitive opportunities linked to Basel accord, etc.);
- support the CEO in defining the Group Risk Appetite proposal, to be shared in the Group Risk & Internal Control Committee and submitted for approval to the Board of Directors, as preliminary and preparatory step for the yearly and multi-yearly budget plan pertaining to the Group Planning, Finance, Shareholding and Investor Relations structure. The Group Risk Appetite will include a series of parameters defined by the CRO, with the contribution of Group Planning, Finance, Shareholding and Investor Relations and other relevant functions; each parameter can be complemented by limits and triggers proposed by the CRO<sup>19</sup> and targets proposed by the Group Planning, Finance, Shareholding and Investor Relations and/or by the relevant Group functions, each respecting their mission and internal regulations. The Group CRO is responsible for ensuring the overall coherence of the proposed parameters and values. Furthermore, Group CRO is responsible for ensuring the CEO and the Board of Directors the coherence of the Group Risk Appetite with the Group strategic guidelines, as well as the coherence of the budget goals with the Group Risk Appetite setting and the periodical monitoring of the RAF. Group Planning, Finance, Shareholding and Investor Relations remains responsible for monitoring the performances of the Group and of the business functions, in order to identify possible underperforming areas and the related corrective measures.

Such mission is accomplished by coordinating the Group's risk management as a whole. More specifically, it involves carrying out the following

- governing and checking credit, cross-border, market, balance sheet, liquidity, operational and reputational risks for the Group as well as any other risks relating to Basel II Pillar II (e.g. strategic, real estate, financial investment, business risks), by defining risk strategies and limits, developing risk measurement methodologies<sup>21</sup>, performing stress tests and portfolio analysis;
- supervising, on a Group level and for UniCredit S.p.A, Basel accords related activities;
- coordinating the internal capital measurement process within the "Internal Capital Adequacy Assessment Process" ("ICAAP") and coordinating activities for drawing up the "ICAAP Regulatory Report";
- assigning ratings for banks and for the Group's major exposures, carrying out the relevant mapping, at Group level, and managing the "rating override" process with regard to Group-wide rating systems as well as those for measuring the credit risk of UniCredit S.p.A's counterparts;
- defining the minimum standards and guidelines for validating IT infrastructures and data quality, credit risks, operating risks and Pillar II risks, for feeding Group and Parent company reports on credit risk and for feeding credit risk measurement models;
- performing internal validation activities, at Group level<sup>22</sup>, on systems for measuring, credit, operating and market risks, or Pillar II risks<sup>23</sup>, on related processes and data quality and IT components, as well as on models for pricing financial instruments, in order to check that they conform to regulatory requirements and in-house standards, overseeing consequently the non-compliance risk regarding to such regulatory requirements;
- · ensuring that the competent Bodies/Functions get adequate reports;
- develop the strategy and oversee the management, process, targets and disposals of Non-Performing Exposures/NPE, repossessed assets and any other distressed assets for the entire Group<sup>24</sup>. The Group CRO define jointly with CLO the criteria/rules for identifying the exposures and assets for sale and portfolio targets;
- drafting and managing risk policies, both at Group level (Group Rules) and at Parent company level, on the performance of risk-related activities for which UniCredit S.p.A. is competent as well as ensuring the monitoring;

<sup>19</sup> Possible triggers and limits on profitability parameters must be agreed between CRO and Group CFO.

<sup>20</sup> Where applicable, the below listed responsibilities are inclusive of the Foreign Branches of UniCredit S.p.A., as detailed in the Organizational Book - Application.
21 Directly or by issuing guidelines to Group Entities to be developed depending on type of methodology (direct supervision of Group-wide methodologies and risk measurement methodologies for the counterparties of

UniCredit S.p.A, through guidelines on methodologies developed locally.

22 Directly validating with direct supervision on group-wide methodologies/ for which UniCredit S.p.A is competent, indirect on local methodologies.

<sup>23</sup>Liquidity, Business, Real Estate, Financial Investments, Reputational, Strategic 24 "Non-Performing Exposure: exposures (loans, debt securities, off-balance-sheet items) other than held for trading that satisfy either or both of the following criteria: (a) material exposures which are more than 90 days past-due; (b) the debtor is assessed as unlikely to pay its credit obligations in full without realisation of collateral, regardless of the existence of any past-due amount or the number of days past due. Non-performing exposures include the defaulted and impaired exposures. The total NPE is given by the sum of non-performing loans, non-performing debt securities and nonperforming off-balance-sheet items" (Source: ECB NPL GUIDANCE).

- performing second-level checks on the risks of the treasury and credit treasury portfolios within the Group and the Parent company;
- analyzing and controlling, at Italian perimeter level, credit, operating and reputational risks generated by the activities of Italy Network and of the CIB Italy:
- carrying out the functional coordination of Legal Entities in its area of competence.

In order to strengthen the capacity of independent steering, coordination and control of Group risks, to improve the efficiency and the flexibility on the risk decision process and to address the interaction among the relevant risk stakeholders, specific Committees are in place:

- · Risks and Controls Committees:
- Group Risk & Internal Control Committee ("GR&ICC"), responsible for the Group strategic risk decisions: establishing policies, guidelines, operational limits and the methodologies for the measurement, management and control of risks. It is, moreover, supporting the Group CEO in the management and oversight of the Internal Control System ("ICS");
- Group Credit Committee ("GCC"), responsible for credit proposals, accordingly to delegated powers, and status classification.
- Group Portfolio Risks Committees:
- Group Market Risk Committee ("GMRC"), responsible for monitoring market risks at Group level;
- Group Operational & Reputational Risks Committee ("GORRIC"), responsible for monitoring operational and reputational risks at Group level, ensuring consistency among the Parent company and the different Group Legal Entities;
- Italian Operational & Reputational Risks Committee ("IORRIC"), responsible for monitoring and evaluating operational and reputational risks within UniCredit S.p.A. perimeter and Italian Legal Entities;
- Group Assets & Liabilities Committee ("GALCO"), is involved in the process of defining strategies, policies, methodologies and limits (where applicable) for liquidity risk, FX and banking book interest rate risks, transfer pricing, Funding Plan and Contingency Funding Plan and in monitoring activities;
- Group Credit Risk Governance Committee ("GCRGC"), responsible for ensuring steering, coordination and control on credit risk topics (focusing on Credit risk Pillar I, Pillar II, limited to Credit Portfolio Model, CPM and managerial models), as well as ensuring consistency among the Parent company and the different Group legal entities;
- Group NPE Governance Committee ("GNGC"), responsible for ensuring, at Group level, a steering, coordination and control of Non-performing exposures/NPE strategy and targets as well as an effective alignment on common goals between the Parent company and different Legal Entities.
- Transactional Committees in charge of evaluating and approving the single counterparties/transactions that impact the overall portfolio risk profile:
  - Group Transactional Credit Committee ("GTCC");
- Italian Transactional Credit Committee ("ITCC");
- Italian Special & Transactional Credit Committee ("IS&TCC");
- Debt Capital Markets Commitment Committee ("DCMCC");
- Group Rating Committee ("GRaC").

The Board of Directors, pursuant to the provisions of the Self-Regulatory Code, and under Banca d'Italia supervisory provisions, is supported by the Internal Control & Risk Committee, established among Board members, in order to foster an efficient information and advisory system that enables it to better assess risk related topics for which it is responsible. Further information on corporate governance, inclusive of the Internal Control & Risk Committee and the number of times this committee has met, is included in the document "Corporate Governance Report", published on the Group internet site in the section: Governance » Governance system & policies » Corporate Governance report (https://www.unicreditgroup.eu/en/governance/governance-system-and-policies.html).

#### Internal Capital Adequacy Assessment Process ("ICAAP") and Risk Appetite

UniCredit group assesses its capital adequacy on a going concern approach, ensuring that an adequate level of capital is maintained to continue business activities as usual even under severe loss events, like those caused by an economic downturn.

The Group's approach to ICAAP consists of the following phases:

- 1. Risk identification and mapping;
- Risk measurement and stress testing;
- Risk appetite setting and capital allocation;
- Monitoring and reporting.

#### 1. Risk identification and mapping

The first step is the identification and mapping of all risks embedded in the Group and relevant Legal Entities, with particular focus on the risks not explicitly covered by the Pillar 1 framework. The output of this activity is the Group Risk Map which includes all the risk types quantifiable by Internal Capital.

#### 2. Risk measurement and Stress Testing

The second phase is the identification of the internal methodologies for measurement and quantification of the different risk profiles, resulting into the calculation of Group Internal Capital. Firm-wide stress tests are also performed as a fundamental part of a sound risk management process. The

aim of stress testing is to assess the bank's viability with respect to exceptional but plausible events. The impact of adverse economic scenarios is assessed on the capital position (solvency stress test) and/or the liquidity position (liquidity stress test) of the Group.

#### 3. Risk Appetite setting and capital allocation

Risk Appetite is a key managerial tool used with the purpose of setting the adequate levels of risk the Bank is willing to have and consistently steering its business evolution (see the RAF section below for details). The Group capital plays a crucial role in the main corporate governance processes that drive strategic decisions, as target and risk tolerance thresholds, in terms of regulatory and internal capital, are key elements of the Risk Appetite Framework of the Group.

#### 4. Monitoring and Reporting

Capital adequacy evaluation is a dynamic process that requires a regular monitoring to support the decision making process.

The Bank monitors its main risk profile with a frequency coherent with the nature of each single risk; on top of this, a quarterly reporting of integrated risks and Risk Appetite evolution is performed and reported to the relevant Risk Committees and Governing Bodies, in order to set and implement and efficient and effective ICAAP framework.

Capital adequacy is assessed considering the balance between the assumed risks and the available capital both in a regulatory and in an economic perspective. With respect to economic perspective, capital adequacy is assessed by comparing the amount of financial resources available to absorb losses and keep the Group solvent, the so-called Available Financial Resources ("AFR"), with the amount of capital the Group needs to support its business activities, i.e. Internal Capital ("IC"). The decision to include components in AFR is based on three main criteria:

- loss absorbency;
- permanence;
- flexibility of payments.

Since these criteria are the same identified by Regulators to calculate regulatory Own Funds, the amount of regulatory Own Funds is the natural basis for the quantification of AFR. Under Going Concern approach, AFR are computed under the assumption that the Bank remains compliant with all the accounting and regulatory standards.

The ratio between AFR and IC is the Risk Taking Capacity ("RTC"). This ratio must be above 100% (AFR>IC) in order to avoid that risk exposures are not higher than the Available Financial Resources. RTC is one of the key indicators included in the Group RAF dashboard on which the Bank leverages to guide the selection of the desired risk-return profile in alignment with its business strategies.

A milestone of the ICAAP is the Risk Appetite, which in UniCredit group is defined as the level of risk that the Group is willing to take and the riskreturn profile it fixes to achieve in pursuit of its strategic objectives and business plan, taking into account the interest of its stakeholders (e.g. customers, policymakers, regulators, shareholders) as well as capital and other regulatory and law requirements. The Group Risk Appetite is approved on an annual basis by the Board of Directors and is regularly monitored and reported, at least quarterly, to the relevant committees, with the aim to ensure that the Group develops within the desired risk return profile set by the Board. At local level, the risk appetite is set for the main Legal Entities and Subgroups and approved by the local competent functions.

The main goals of UniCredit group's Risk Appetite are:

- to assess explicitly the risks and their interconnections UniCredit group is willing to accept or should avoid in one year horizon; Risk Appetite targets should be consistent with the ones defined in the strategic multi-year plan;
- to specify the types of risk UniCredit group intends to assume by setting the targets, triggers and limits, under both normal and stressed operating conditions:
- to ensure an "ex ante" risk-return profile consistent with long term sustainability, in coherence with multi-year strategic plan/ budget;
- to ensure that the business develops within the risk tolerance set by the Parent company Board of Directors, also in respect of national and international regulations;
- to support the evaluation of future strategic options with reference to risk profile;
- to address internal and external stakeholders' view on risk profile coherent with strategic positioning;
- to provide qualitative statements concerning not quantifiable risks (e.g. strategic, reputational) in order to strategically guide the relevant processes and the internal control system.

The Group Risk Appetite is defined consistently with UniCredit group business model. For this purpose, Group Risk Appetite is integrated in the budget process, in order to guide the selection of the desired risk-return profile in alignment with the Strategic Plan guidelines and at inception of the budget process.

UniCredit Compensation Policy is consistent with Group Risk Appetite to allow the effective implementation of risk reward remuneration for bonus definition and payments.

The structure of the Risk Appetite in UniCredit includes the Group Risk Appetite Statement and the Group Risk Appetite KPIs Dashboard. The Risk Appetite Statement defines the positioning of the bank in terms of strategic targets and related risk profiles to address internal and external stakeholders' expectations and includes:

- a guidance on the overall key boundaries for the Group in terms of focus of activity;
- a definition of the desired risk-return profile, in coherence with the Group's overall strategy;
- an indication on strategies to manage key risks within the perimeter of the Group;
- qualitative statements for not quantifiable risks (e.g. reputational) in order to ensure prevention/early intervention on emerging risks.

The quantitative elements of the Risk Appetite Framework instead are represented by a Dashboard, composed by a set of KPIs, based on the analysis of the expectations of UniCredit group internal and external stakeholders, which addresses the following dimensions, including material risks to which the Group is exposed to:

- Pillar 1 KPIs: to guarantee at any time the fulfilment of the KPIs requested by Regulators (e.g. Common Equity Tier 1 Ratio, Risk Taking Capacity, Liquidity Coverage Ratio), including KPIs which are of primary importance for steering the Group B&S;
- Managerial KPIs: to include KPIs which are key from strategic and Risk Appetite standpoint; consistently with lean Parent Company steering (e.g. Credit Risk, Liquidity Risk and Profitability);
- Specific Risks KPI: complementary with the above categories, to ensure steering of all key risks (e.g. Market Risk, Operational Risk, Interest Rate Risk, Shadow Banking, Risk Culture).

For each of the above dimensions, one or more KPIs are identified, in order to quantitatively measure the position of the Group in different ways: absolute values, ratios, sensitivities to defined parameters.

Various levels of thresholds are defined such to act as early warning indicators anticipating potential risk situations that will be promptly escalated at relevant organisational level. In the event that specific Risk Appetite thresholds are met, the necessary management measures have to be adopted for effectively adjusting the risk profile. The following thresholds are identified (on certain KPIs, not all the thresholds may be meaningful):

- Targets represent the amount of risk the Group is willing to take on in normal conditions in coherence with Group Ambition. They are the reference
  thresholds for the development and steering of the business;
- Triggers represent, from a managerial standpoint, the maximum acceptable level of deviation from the defined target thresholds, or more generally a Warning Level, and are set consistently to assure that the Group can operate, even under stress conditions;
- Limits are hard points that represent, from a statutory standpoint, the maximum acceptable level of risk for the Group.

Thresholds setting is evaluated by the relevant competent functions, also through managerial decision by the Board of Directors, respecting regulatory and supervisory requirements and also taking into account stakeholders' expectations and positioning versus peers. In addition, the Group has a series of transversal operative limits and metrics that cover the main risk profiles in order to supplement the Risk Appetite Framework.

According to the EBA guidelines, every year ICAAP information are collected for SREP purposes and sent to the Regulator. The Board of Directors, that authorises the sending of this information to the Authorities, also acknowledges that the risk governance of the Group is deemed adequate, guaranteeing that the risk management system in place is in line with the risk profile and strategy of the Group. Moreover, the Chairman of the Board of Directors, the CEO, the Co-Chief Operating Officer and the Chief Risk Officer declared in the Capital Adequacy Statement submitted to the last Board of Directors held on 11 April 2018 that the current Capital of the Group is adequate to cover its risk profile and the operation of its business model, which is also grounded on the actions planned within the MYP "Transform 2019". In addition the usage of the RAF as a key tool and cornerstone for risk strategy appraisal will continue to represent a fundamental pillar of the ICAAP and allow to activate prompt actions in case of regulatory and/or internal capital trigger/limit breaches.

The following table contains the reconciliation between the balance sheet according IFRS and Regulatory scope of consolidation.

Delta(*)

	AM	AMOUNTS AS AT 31.12.2018				
ASSETS	IFRS	Regulatory	Delta(*)			
10. Cash and cash balances	30,991,361	31,348,832	357,471			
20. Financial assets at fair value through profit or loss:	86,137,755	86,474,140	336,385			
a) financial assets held for trading	65,231,474	65,584,737	353,263			
b) financial assets designated at fair value	106	106	-			
c) other financial assets mandatorily at fair value	20,906,175	20,889,297	(16,878)			
30. Financial assets at fair value through other comprehensive income	88,280,157	90,046,795	1,766,638			
40. Financial assets at amortised cost:	579,310,842	600,214,380	20,903,538			
a) loans and advances to banks	73,642,827	76,607,113	2,964,286			
b) loans and advances to customers	505,668,015	523,607,267	17,939,252			
50. Hedging derivatives	4,681,517	4,901,190	219,673			
60. Changes in fair value of portfolio hedged items (+/-)	2,438,598	2,440,437	1,839			
70. Equity investments	5,501,533	4,498,318	(1,003,215)			
80. Insurance reserves charged to reinsurers	-	-	-			
90. Property. plant and equipment	8,408,356	7,073,586	(1,334,770)			
100. Intangible assets	3,507,246	3,562,507	55,261			
of which: goodwill	1,483,721	1,483,721	-			
110. Tax assets:	13,077,671	13,118,149	40,478			
a) current	1,031,863	1,011,376	(20,487)			
b) deferred	12,045,808	12,106,773	60,965			
120. Non-current assets and disposal groups classified as held for sale	1,799,936	1,680,643	(119,293)			
130. Other assets	7,333,752	9,009,800	1,676,048			
Total assets	831,468,724	854,368,777	22,900,053			

	AMO	AMOUNTS AS AT 31.12.2018				
LIABILITIES AND SHAREHOLDERS' EQUITY	IFRS	Regulatory	Delta(*)			
10. Financial liabilities at amortised cost:	686,036,242	704,610,892	18,574,650			
a) deposit from banks	125,895,243	128,584,820	2,689,577			
b) deposit from customers	478,987,709	492,901,729	13,914,020			
c) debt securities in issue	81,153,290	83,124,343	1,971,053			
20. Financial liabilities held for trading	43,111,236	43,532,706	421,470			
30. Financial liabilities designated at fair value	9,317,731	9,815,950	498,219			
40. Hedging derivatives	6,032,029	6,094,938	62,909			
50. Value adjustment of hedged financial liabilities (+/-)	3,229,796	3,229,796	-			
60. Tax liabilities:	824,740	837,101	12,361			
a) current	401,717	437,527	35,810			
b) deferred	423,023	399,574	(23,449)			
70. Liabilities associated with non-current assets held for sale	539,987	500,774	(39,213)			
80. Other liabilities	13,950,607	16,149,582	2,198,975			
90. Provision for employee severance pay	697,592	697,199	(393)			
100. Provision for risks and charges:	10,960,983	12,124,289	1,163,306			
a) committments and guarantees given	1,140,057	1,198,447	58,390			
b) post retirement benefit obligations	4,767,399	4,794,147	26,748			
c) other provisions for risks and charges	5,053,527	6,131,695	1,078,168			
110.Technical reserves	1	-	-			
120. Valuation reserves	(7,489,131)	(7,489,131)	-			
130. Redeemable shares	1	-	-			
140. Equity instruments	4,610,073	4,610,073	-			
150. Reserves	20,502,728	20,502,728	-			
160. Share premium	13,392,918	13,392,918	-			
170. Share capital	20,940,398	20,940,398	-			
180. Treasury shares (-)	(8,826)	(8,826)	-			
190. Minority shareholders' equity (+/-)	927,182	934,951	7,769			
200. Net profit (Loss) for the year (+/-)	3,892,439	3,892,439	-			
Total liabilities and shareholders' equity	831,468,724	854,368,777	22,900,053			

Note:

(\*) Effects of the deconsolidation and consolidation of counterparties other than those in the banking group the effects are attributable to:

• deconsolidation of companies that are not part of the Regulatory banking group;

• proportional consolidation of the jointly controlled companies in Regulatory scope of consolidation and consolidated at equity in the IFRS.

### Section 1 - Risks of the accounting consolidated perimeter

#### **Quantitative information**

In the following tables, the volume of impaired assets according to the IFRS definition is substantially equivalent to the one for non-performing exposures referred to in the EBA standards.

#### A. Credit quality

For the purposes of the disclosure of quantitative information about credit quality, the term "credit exposures" does not include equity instruments and units in investment funds except for table A.2.1 - Banking group - Balance Sheet and off-Balance Sheet credit exposure by external rating class, in which units in investment funds are included.

A.1 Impaired and non performing credit exposures: stocks, value adjustments, dynamics and economic

For the purposes of the disclosure of quantitative information about credit quality, the term "credit exposures" does not include equity instruments and units in investment funds.

#### A.1.1 Breakdown of financial assets by portfolio and credit quality (carrying value)

(€ '000)

			NON- PERFORMING	PERFORMING		, ,
PORTFOLIOS/QUALITY	BAD EXPOSURES	UNLIKELY TO Pay	PAST-DUE EXPOSURES	PAST-DUE EXPOSURES	PERFORMING EXPOSURES	TOTAL
Financial assets at amortised cost	5,800,228	8,532,518	576,943	13,192,039	551,209,114	579,310,842
2. Financial assets at fair value through other						
comprehensive income	41	-	-	-	86,448,983	86,449,024
3. Financial assets designated at fair value	-	-	-	-	106	106
4. Other financial assets mandatorily at fair value	15,497	71,472	32	550	18,989,688	19,077,239
5. Financial instruments classified as held for sale	6,201	54,376	384	56,295	593,550	710,806
Total 12.31.2018	5,821,967	8,658,366	577,359	13,248,884	657,241,441	685,548,017
Total 12.31.2017	-	-	-	-	=	-

The table prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) is reported below for the purpose of comparability.

#### A.1.1 Breakdown of financial assets by portfolio and credit quality (carrying value)

			NON- PERFORMING	OTHER NON-		
PORTFOLIOS/QUALITY	BAD EXPOSURES	UNLIKELY TO PAY	PAST-DUE EXPOSURES	PERFORMING EXPOSURES	PERFORMING EXPOSURES	TOTAL
Available-for-sale financial assets	4,830	26,318	-	-	101,089,212	101,120,360
Held-to-maturity financial instruments	-	7,077	-	-	6,269,945	6,277,022
3. Loans and receivables with banks	186	4,999	1	-	70,977,557	70,982,743
4. Loans and receivables with customers	9,498,270	11,023,722	660,247	9,372	426,535,302	447,726,913
5. Financial assets at fair value	-	22,374	-	-	21,519,228	21,541,602
6. Financial instruments classified as held for sale	432	102,114	-	-	204,395	306,941
Total 12.31.2017	9,503,718	11,186,604	660,248	9,372	626,595,639	647,955,581

#### A.1.2 Breakdown of financial assets by portfolio and credit quality (gross and net values)

(€ '000)

	NON-PERFORMING ASSETS				PE			
PORTFOLIOS/QUALITY	OVERALL WRITE- DOWNS	TOTAL WRITEDOWNS	NET EXPOSURE	OVERALL PARTIAL WRITE- OFFS(*)	OVERALL WRITE- DOWNS	TOTAL WRITEDOWNS	NET EXPOSURE	TOTAL (NET EXPOSURE)
Financial assets at amortised cost	38,163,140	23,253,451	14,909,689	2,766,103	567,004,696	2,603,543	564,401,153	579,310,842
Financial assets at fair value through other comprehensive income	69	28	41	-	86,489,336	40,353	86,448,983	86,449,024
Financial assets designated at fair value		-	-		Х	Х	106	106
Other financial assets mandatorily at fair value	198,772	111,771	87,001	-	Х	Х	18,990,238	19,077,239
Financial instruments classified as held for sale	95,645	34,684	60,961	79	654,037	4,192	649,845	710,806
Total 12.31.2018	38,457,626	23,399,934	15,057,692	2,766,182	654,148,069	2,648,088	670,490,325	685,548,017
Total 12.31.2017	-	-	-	-	-	-	-	-

Note: (\*) Value shown for information purposes.

(€ '000)

		LOW CREDIT QUALITY ASSETS				
PORTFOLIOS/QUALITY	CUMULATED LOSSES	NET EXPOSURE	NET EXPOSURE			
Financial assets held for trading	147,957	94,406	55,747,087			
Hedging derivatives	-		4,681,517			
Total 12.31.2018	147,957	94,406	60,428,604			
Total 12.31.2017	-	-	-			

The table prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) is reported below for the purpose of comparability.

A.1.2 Breakdown of credit exposures by portfolio and credit quality (gross and net values)

(€ '000)

	NON-PERFORMING ASSETS			PI			
PORTFOLIOS/QUALITY	GROSS EXPOSURE	SPECIFIC WRITEDOWNS	NET EXPOSURE	GROSS EXPOSURE	PORTFOLIO ADJUSTMENTS	NET EXPOSURE	TOTAL (NET EXPOSURE)
1. Available-for-sale financial assets	55,898	24,750	31,148	101,089,212	-	101,089,212	101,120,360
2. Held-to-maturity financial instruments	8,197	1,120	7,077	6,269,945	-	6,269,945	6,277,022
3. Loans and receivables with banks	55,469	50,283	5,186	71,002,851	25,294	70,977,557	70,982,743
4. Loans and receivables with customers	48,431,952	27,240,341	21,191,611	428,550,015	2,014,713	426,535,302	447,726,913
5. Financial assets at fair value	23,469	1,095	22,374	X	Χ	21,519,228	21,541,602
6. Financial instruments classified as							
held for sale	173,698	71,152	102,546	204,834	439	204,395	306,941
Total 12.31.2017	48,748,683	27,388,741	21,359,942	607,116,857	2,040,446	626,595,639	647,955,581

Breakdown of credit exposures by portfolio and credit quality - Financial assets held for trading and Hedging instruments (gross and net values)

	LOW CREDIT QUALITY A	OTHER ASSETS	
PORTFOLIOS/QUALITY	CUMULATED LOSSES	NET EXPOSURE	NET EXPOSURE
Financial assets held for trading	214,774	311,534	59,065,991
2. Hedging derivatives	-	-	3,431,070
Total 12.31.2017	214,774	311,534	62,497,061

#### B. Structured entities (other than entities for securitisation transaction)

#### B.1 Consolidated structured entities

The Group has involvements in structured entities that are consolidated because it has both power on the underlying assets and exposure to variability of returns arising from the structured entities activities as a result of the financial instruments subscribed.

The consolidated structured entities of the Group belong to one of the following categories:

- Leasing SPV: these structured entities are set-up by the Group in order to meet the needs of customers interested into entering into finance leasing. The Group provides funding to these structured entities, both in form of equity and in form of loans. Such funding is used by structured entities to buy assets (real estate, equipment, etc.) that are leased to a customer under a finance leasing contract;
- Project finance SPV: these structured entities are set-up in order to finance capital intensive projects according to the need of specific customers. Typically the funds needed to develop the project are provided by the customer, in form of equity and by the Group in form of loans. The Group consolidates such structured entities as a result of deterioration of the credit worthiness of the customer and subsequent acquisition of the right to manage the project;
- Real estate SPV: these structured entities are entities that have been set-up in order to fund real estate projects used in the business by the Group or that have been acquired it the course of credit recovery processes;
- Funding SPV: these structured entities are set-up by the Group so to gather funding in specific markets that is guaranteed by a Group Legal entity. This funding is then transferred to the group legal entity that guarantees it:
- Investment funds: these structured entities are open ended and closed ended investment funds that the Group controls under IFRS10 having acquired enough quotas to expose it to variability of returns and the ability to manage, directly and indirectly, the underlying portfolio;
- Warehousing SPV: these structured entities are set-up in order to subsequently perform securitisation transactions. In particular they purchase mortgages in specific markets and from different originators until a "critical mass" that allow to perform securitisation is reached. The purchases of mortgages are funded through loans provided by the Group.

During the period the Group has not provided financial support to consolidated structured entities, other than those for securitisation transactions, in absence of contractual obligation to do so and it doesn't have current intention to provide such support.

The following table provides on balance sheet and off balance sheet, non revocable credit line and financial guarantees, provided by Group companies to consolidated structured entities.

These exposures are eliminated in the consolidation process.

BALANCE SHEET ITEM/SPV TYPE	TOTAL ASSETS (A)	OFF BALANCE SHEET EXPOSURES
Leasing SPV	1,982,387	-
Project Finance SPV	1,310,453	-
Real Estate SPV	24,159	10,050
Funding SPV	306,688	-
Investment funds	968,752	-
Warehousing SPV	-	-
Total	4,592,439	10,050

B.2 Non-consolidated for accounting purposes structured entities

#### B.2.1. Consolidated for regulatory purposes structured entities

The Group has not exposure toward structured entities consolidated for regulatory purpose but that are not consolidated for accounting purpose.

#### B.2.2. Other structured entities

#### Qualitative information

The Group has exposure toward unconsolidated structured entities either as a result of its lending activities or through the investments in quotas issued by funds that are structured entities under IFRS12 definition.

In particular, unconsolidated structured entities in which the Group is exposed to belong to the following categories:

- Acquisition and Leveraged Finance structured entities are set up for providing funding for the acquisition of a target business, where sponsors participate with equity contribution and lenders structure their facilities according to the cash flow profile of the target. The Group provides funding to these structured entities according to the applicable internal credit policies described in Part E Section 1 that also define the level of equity that has to be provided by the sponsor.
- The Group has no control over these structured entities because it neither manages the company whose acquisition is being financed nor is significantly exposed to the associated variability of returns;
- Leasing structured entities are set-up to buy an asset and rent it to customers (based on a financial leasing contract). The funding is provided through loans, and the structured entities are the owner of the asset. At the end of the contract the asset is usually sold to the customer at a price usually equal to the residual value defined by the contract.
- The Group provides funding to these structured entities according to the applicable internal credit policies described in Part E Section 1. In particular, the contracts ruling such transactions and associated guarantees ensure that the Group has no control over these structured entities because it neither manages the activities of the structured entities nor is significantly exposed to variability of returns of the leased assets;
- Market Related structured entities are set-up in order to allow customers to invest into financial instruments having features, in term of currency
  of denomination or interest rate, different from those offered in the market. In this context the Group maintains exposures against these vehicles
  that, however, do not transfer to the Group the main risks of the underlying;
- Notes issuing structured entities are structured entities that issue security different from ABS that are backed up by certain type of assets.
   These include covered bonds issued by third parties.
- The Group does not control these structured entities as it has neither the ability to manage the underlying assets nor retains significant exposures to its variability of returns;
- Project Finance structured entities are structured entities set up for the financing capital intensive business initiatives, where customers
  participate with equity contribution. The Group provides funding to these structured entities according to the applicable internal credit policies
  described in Part E Section 1 that also define the level of equity that has to be provided by the customers.
- The Group has no control over these structured entities because it neither manages the assets being financed nor is significantly exposed to the resulting variability of returns;
- Real Estate structured entities are set-up for the financing of specific real estate initiatives. In these structures the customers, typically commercial and residential development companies and institutional investors set up the structured entities and provides the equity. The Group provides funding according to the applicable internal credit policies described in Part E Section 1 that also define the level of equity that has to be provided by the customers.
- The Group has no control over these structured entities because it neither manages the assets being financed nor is significantly exposed to the resulting variability of returns:
- Shipping and Aircraft structured entities are set up for the building or the acquisition of a ship or an aircraft that is then used by the customers in the context of their business activities.
- The Group provides funding to these structured entities according to the applicable internal credit policies described in Part E Section 1 that also define the level of equity that has to be provided by the customers.
- The Group has no control over these structured entities because it neither manages the assets being financed nor is significantly exposed to the resulting variability of returns;
- Warehousing structured entities support subsequent securitisation transactions through the purchase of mortgages in specific markets and from different originators until a "critical mass" that allows to perform such securitisation is reached;
- Investments funds comprise open ended and closed ended investment funds in which the Group has subscribed quotas or provided loans.

#### Quantitative information

The following table provides indication on assets, liabilities and off-balance sheet exposures recognised in the balance sheet of the Group held towards SPVs different from non-consolidated securitisation vehicles and broken down by role of the Group.

The maximum exposure to loss has been calculated by grossing up the difference between assets and liabilities with off balance sheet positions (irrevocable credit lines and financial guarantees) held toward these vehicles reported in column "difference between maximum exposure to loss and accounting value".

Exposure to structured entities different from Securitisation SPV not consolidated for accounting purposes

(€ '000)

•	AMOUNTS AS AT 12.31.2018						
			7				DIFFERENCE BETWEEN MAXIMUM EXPOSURE TO LOSS
BALANCE SHEET ITEM/SPV TYPE	ACCOUNTING PORTFOLIO	TOTAL ASSETS	ACCOUNTING PORTFOLIO	TOTAL LIABILITIES	NET ACCOUNTING VALUE	MAXIMUM EXPOSURE TO LOSS	AND ACCOUNTING VALUE (E=D-C)
Acquisition and Leverage Finance SPV	(ASSETS)	(A) 261,521	(LIABILITIES)	(B) 24,266	(C=A-B) 237,255	(D) 282,922	45,667
Acquisition and Leverage Finance SPV	HFT	201,321	Deposits	24,266	231,233	202,922	45,007
	DFV	<del>.</del>	Securities	24,200			
	MFV		HFT				
	FVOCI	-	DFV	_			
	AC	261,521		-			
Leasing SPV		103,322		559	102,763	102,980	217
	HFT	-	Deposits	559	, , , , ,	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
	DFV		Securities	-			
	MFV	5,511	HFT	-			
	FVOCI		DFV	-			
	AC	97,811		-			
Market Related SPV		931,386		4,130	927,256	942,398	15,142
	HFT	3,095	Deposits	4,130			
	DFV	-	Securities	-			
	MFV	-	HFT	-			
	FVOCI		DFV	-			
	AC	928,291		-			
Notes Issuing Vehicles	UET	63,435		-	63,435	78,991	15,556
	HFT	5,277	Deposits	-			
	DFV MFV	-	Securities	-			
	FVOCI		HFT DFV				
	AC	58,158	DFV	-			
Project Finance SPV	AU	1,310,389		327,006	983,383	1,091,721	108,338
1 Toject i mance of V	HFT	1,010,000	Deposits	327,006	303,303	1,031,721	100,000
	DFV	-	Securities	-			
	MFV		HFT	-			
	FVOCI	-	DFV	-			
	AC	1,310,389		-			
Real Estate SPV		4,188,751		463,251	3,725,500	4,063,270	337,770
	HFT	-	Deposits	463,251			
	DFV		Securities	-		<u> </u>	<u> </u>
	MFV		HFT	-			
	FVOCI	52,621	DFV	-			
	AC	4,136,130		-			
Shipping Aircraft SPV		130,403		121	130,282	138,825	8,543
	HFT	•	Deposits	121			
	DFV	•	Securities	-			
	MFV	•	HFT	-			
	FVOCI	120 402	DFV				
Warehousing CDV	AC	130,403		-	444	444	
Warehousing SPV	ЦГТ	111	Danasit-		111	111	-
	HFT DFV	-	Deposits				
	MFV	111	Securities HFT	-			
	FVOCI	1111	DFV	-			
	AC	-	DLA				
Total	AC	6,989,318		819,333	6,169,985	6,701,218	531,233
ισιαι		0,505,316		019,333	0,109,900	0,701,218	<b>331,∠33</b>

Notes: HFT = Financial assets held for trading DFV = Financial assets designated at fair value MFV = Financial assets mandatorily at fair value FVOCI = Financial assets at fair value through other comprehensive income

AC = Financial assets at amortized cost

Deposits = Deposits from Customers Securities = Debt securities in issue HFT = Financial liabilities held for trading DFV = Financial liabilities designated at fair value

The following table provides indication on assets, liabilities and off-balance sheet exposures recognised in the balance sheet of the Group held towards not consolidated investment funds.

Exposure to structured entites different from Securitization SPV not consolidated for accounting purposes -Investment funds

(€ '000)

			AMOL	JNTS AS AT 12.3	1.2018		
BALANCE SHEET ITEM/SPV TYPE	ACCOUNTING PORTFOLIO (ASSETS)	TOTAL ASSETS	ACCOUNTING PORTFOLIO (LIABILITIES)	TOTAL LIABILITIES	NET ACCOUNTING VALUE	MAXIMUM EXPOSURE TO LOSS	DIFFERENCE BETWEEN MAXIMUM EXPOSURE TO LOSS AND ACCOUNTING VALUE (E=D-C)
	(A33E13)	(A)	(LIADILITIES)	(B)	(C=A-B)	(D)	
Real Estate investment funds	LIFT	4,358,459	D 11	1,551,419	2,807,040	3,491,071	684,031
	HFT	29,401	Deposits	1,551,419			
	DFV	-	Securities	-			
	MFV	191,049	HFT	-			
	FVOCI	-	DFV	-			
	AC	4,138,009		-			
Mixed Asset investment funds		798,997		805,919	-6,922	-5,022	1,900
	HFT	603,111	Deposits	800,779			
	DFV	-	Securities	-			
	MFV	27,056	HFT	5,140			
	FVOCI	-	DFV	-			
	AC	168,830		÷			
Equity investment funds		858,088		311,355	546,733	562,276	15,543
	HFT	508,339	Deposits	306,257			
	DFV	-	Securities	-			
	MFV	19,638	HFT	5,098			
	FVOCI	-	DFV	-			
	AC	330,111		-			
Private Equity / Debt investment funds		683,272		36,110	647,162	653,407	6,245
	HFT	338	Deposits	36,110			
	DFV	-	Securities	-			
	MFV	682,926	HFT	-			
	FVOCI	-	DFV	-			
	AC	8		-			
Fixed Income investment funds		778,059		510,168	267,891	267,891	
	HFT	713,357	Deposits	506,526			
	DFV	-	Securities	-			
	MFV	44,402	HFT	3,642			
	FVOCI		DFV				
	AC	20,300	5. 4	_			
Other investment funds	7.0	257,315		731,566	-474,251	-341,628	132,623
	HFT	20,596	Deposits	709,668	71 7j2VI	341,020	102,020
	DFV	20,330	Securities	2,027			
	MFV	5,029	HFT	19,871			
	FVOCI	5,029	DFV	19,071			
		231,690	DLA	<u> </u>			
Tatal	AC				2 707 050	4 007 007	040.072
Total		7,734,190		3,946,537	3,787,653	4,627,995	840,342

Notes:

HFT = Financial assets held for trading

DFV = Financial assets designated at fair value

MFV = Financial assets mandatorily at fair value

FVOCI = Financial assets at fair value through other comprehensive income

AC = Financial assets at amortized cost

Deposits = Deposits from Customers Securities = Debt securities in issue HFT = Financial liabilities held for trading
DFV = Financial liabilities designated at fair value

The Group acts, through its subsidiaries, as manager of investment funds that are considered structured entities and in which it has no exposure at the reporting date.

The following table reports the income recognised during the period on this business.

#### Nature of income from sponsored unconsolidated Structured Entities (different from securitization and covered bond): breakdown by entity type

(€ '000)

		YEAR	2018	
ENTITY TYPE	INTEREST INCOME	FEES AND COMMISSIONS	GAIN (LOSS) ARISING FROM DISPOSAL	OTHER INCOME
Acquisitions and leveraged finance SPVs	-	-	-	-
Leasing SPVs	-	-	-	-
Market Related structuring SPVs	-	-	-	-
Note Issuing Vehicles	-	-	-	-
Project finance SPVs	-	-	-	-
Real estate SPVs	-	-	-	-
Shipping/Aircraft SPVs	-	-	-	-
Investment funds	131	51,189	269	857
Total	131	51,189	269	857

Assets transferred to sponsored unconsolidated Structured Entities (different from securitization and covered bond): breakdown by entity

No data to be disclosed.

### Section 2 - Risks of the prudential consolidated

#### 2.1 Credit risk

#### Qualitative information

#### 1. General aspects

In UniCredit, the current governance model of credit risk, intended as risk of impairment of a credit exposure deriving from an unexpected deterioration of the counterparty's creditworthiness, has two levels of control:

- on one side, the supervision of the Group Risk Governance functions which steer and control the credit risk and which perform a managerial coordination with respect to the relevant Group legal entities' functions;
- on the other one, the supervision of the relevant Group legal entities' functions which perform the control and the management of the risks portfolio at Country level.

This model also leverages the current governance structure which provides the organisational separation between the functions responsible for the credit operational management (i.e. Group Lending Office) and the control functions (within Group Risk Management).

With reference to credit risk management topics, the mechanisms of interaction between the Parent company and the Group Legal Entities are defined by specific credit governance rules that, on one side, regulate the respective responsibilities and, on the other, ensure the compliance of the overall credit risk framework with the regulatory context which the Parent Company is subject to.

Within its role of guidance, support and control, the Parent company acts in the following areas: credit rules (principles, policies and processes), credit strategies and credit risk limits, models development, rating systems validation, large exposures management, issuance of credit products, monitoring and reporting portfolio credit risk.

In line with such credit governance rules, the legal entities request the Group Lending Office's opinion before granting new or reviewing existing credit lines to individual borrowers or economic groups whenever these credit lines exceed defined thresholds, also with reference to compliance with the credit risk concentration limits being measured with respect to the regulatory capital.

The monitoring of major industrial and financial economic groups (called "Top Group"), identified as those groups having an exposure exceeding 2% of the consolidated eligible capital (as stated in the Banca d'Italia Circular No.285 "Supervisory provisions for banks), is carried out by a dedicated central unit within the Group Risk Management. The Group mapping, whose purpose is to identify and assess both juridical and economic connections among the bank's clients, is performed according to principles and rules applying to the whole Group, in line with the most recent regulatory guidelines (EBA Guidelines on Connected Clients - EBA/GL/2017/15) as well as the bank's best practices.

According to the role assigned by the Group governance to the Parent company, specifically to the Group Risk Management function, general provisions are established ("General principles for credit activities") defining Group-wide rules and principles for guiding, governing and

standardising the credit risk assessment and management, in line with the regulatory requirements and the Group best practice. Such general provisions are further supplemented by policies which, regulating specific topics (e.g. business areas, segment activities, type of counterpart/transaction), are divided into two categories:

- policies on Group-wide topics, drafted and issued by the Parent company and sent to all the legal entities. Some examples are the policies on FIBS counterparties (Financial Institutions, Banks and Sovereigns), on Country Risk Limits, on Project Finance and Acquisition & Leveraged Finance transactions, on underwriting risk limits for Syndicated Loan portfolio, on Commercial Real Estate Financing (CREF) and on Structured Trade and Export Finance (STEF);
- policies locally developed by single legal entities, fully in line with the guidelines defined at Parent company level, that regulate credit practices related to rules and peculiarities of the local market and that are, therefore, applicable only within the respective perimeter.

At both legal entity and Parent company level, the policies (if necessary) are further detailed through operating instructions that describe specific rules supporting the execution of day-by-day activities.

Credit Policies, which usually have a static approach and are revised when necessary (e.g. in case of evolution of the external regulatory framework), are supplemented by Credit Risk Strategies (approved by UniCredit Board of Directors in the context of the Risk Appetite Framework) which, instead, are updated at least once a year and define with which customers/products, industry segments and geographical areas the Group and the Group legal entities intend to develop their credit business.

More in general, the Group Credit Strategies are an effective tool for managing credit risk, contributing to the definition of the budget objectives in line with the Group's Risk Appetite, of which they are an integral part. They also constitute a management tool as they translate the metrics defined within the Risk Appetite into concrete form.

On the basis of the macroeconomic and credit scenario, the outlook at the economic sector level, as well as the business initiatives/strategies, the Credit Strategies provide a set of guidelines and operational targets aimed at the countries and business segments in which the Group work and are performed on the operating structures of each Group company and included in their respective commercial policies. The ultimate goal is to ensure sustainable commercial growth, consistent with the risk profile of each company, remaining within the limits defined by the Group risk appetite framework.

Within the framework of the strategies underlying credit activity, concentration risk is considered of particular importance. This is the risk associated with losses generated by a single exposure or group of related exposures that (in relation to the capital of a bank, total assets or the overall risk level) can generate potentially serious effects on the solidity and operation "Core" of the Group.

In compliance with the relevant regulatory framework, UniCredit group manages the credit risk of concentration through specific limits that represent the maximum risk that the Group intends to accept with regard to:

- Individual counterparties or groups of connected counterparties (Single Name Bulk Risk);
- Counterparties belonging to the same economic sector (Industry Concentration Risk).

The results of stress test simulations related to Expected Loss are an integrated part of the definition of Credit Strategies.

With specific reference to governance issues, commercial policies and credit strategies relating to the UniCredit S.p.A. perimeter, useful for integrating the general contents valid at Group level, refer to paragraph of Part E - Notes to the accounts of the parent company UniCredit S.p.A. - Section 1 - Credit Risk - Qualitative information - 1. General Aspects which is herewith quoted entirely.

#### 2. Credit risk management policies

#### 2.1 Organisational Aspects

#### Factors that generate credit risk

During the ongoing credit and business activities, the Group is exposed to the risk that an unexpected change in a counterparty's creditworthiness may generate a corresponding unexpected change in the value of the associated credit exposure and may thus result in a partial or full write-off. This risk is always associated to the traditional lending practice, regardless of the form of the credit facility (whether cash or credit commitments, secured or unsecured, etc.).

The main reasons of a default lie in the borrower's failure to fulfil its credit obligation (due to a lack of liquidity, for insolvency reasons, etc.), as well as the occurrence of macro-economic and political events that are affecting the debtor's operating and financial condition. Other banking operations, in addition to traditional lending and deposit activities, can constitute other credit risk factors. In this view, 'non-traditional' credit risk may arise from:

- subscription of derivative contracts;
- purchase and selling of securities, futures, currencies or commodities;
- holding third-party securities.

The counterparties in these transactions or issuers of securities held by Group legal entities could default as a result of insolvency, political and economic events, lack of liquidity, operative deficiencies or other reasons. Defaults of a large number of transactions, or one or more large transactions, could have a material adverse impact on the Group's activities, financial condition and operating profits.

The Group therefore monitors and manages the specific risk of each counterparty as well as the overall risk of loan portfolios through procedures, functions and rules that steer, govern and standardise the assessment and management of credit risk, in line with the Group principles and best practice.

#### Organisational structure

As highlighted in the previously paragraph "General aspects", the credit risk management in Parent company breaks down into two structures:

- Group Risk Management, responsible for steering, governance and control of credit risk;
- Group Lending Office, responsible for the operational credit management;

which internally have different organisational levels:

- functions with responsibilities at Group level;
- functions with responsibilities at Country level.

Regarding Group Risk Management, Holding Functions with responsibilities at Group level include:

- the "Group Credit & Integrated Risks" structure responsible, at Group level, for credit risk strategies definition, monitoring and controlling the credit risk of Group portfolio as well as ensuring an integrated view across Pillar One and Two risks to Top Management; furthermore ensures that risk control activities, relating to risk assumed in UniCredit S.p.A. Foreign Branches and Special Entities (e.g. Special Purpose Vehicles/SPV, Obbligazioni bancarie Garantite/OBG) are monitored and reported to the Group Credit risk Officer and to Top Management;
- the "Group Risk Models & Credit Risk Governance" structure responsible for quaranteeing at Group level the coordination and steering of the overall landscape of Pillar One Credit and Financial risk models as well as the related methodologies. Furthermore, it is responsible for defining credit risk processes standards and cooperating with other Group competent functions on Risk Weighted Assets/RWA contents;
- the "Group Internal Validation" structure responsible for validating, at Group level, the risk measurement methodologies, the related processes, the IT components and the data quality, for Pillar One and Pillar Two risks, the main managerial models and the Group Risk reporting, as defined in the Internal Validation Global Policy, providing adequate reporting for Company Bodies and Supervisory Authority. Furthermore, it is responsible to: coordinate the issuing of Global rules in perimeter, checking their approval and implementation in Group legal entities; manage the Group monitoring process for the recommendation issued following validation activities; check, in its competence area, the consistency and implementation of adopted corrective measures based on Supervisory Authority requests on IRB models; coordinate the preparation and update of the Group Validation plan, and monitor its execution; coordinate and prepare the reporting on validation activities outcomes;
- the "CRO CEE" structure, responsible for the management and control of credit operations activities and for credit risk steering of "CEE Division" and for the comprehensive view and the coordination in the management of different types of risks (e.g. credit, financial, operational, reputational risks) in CEE Division and CEE legal entities, together with the risk management responsible functions. It is responsible for credit operation activities for the "CEE Division" files booked in UniCredit S.p.A.as well as for credit risk steering and control activities over the "CEE Division" with regard to credit risk retail and corporate topics;
- the "Group NPE" structure, responsible for developing the strategy and overseeing the management, process, targets and disposals of Non-Performing Exposures/NPE, repossessed assets and any other distressed assets for the whole Group.

Regarding Group Lending Office, Functions with responsibilities at Group level include:

- the "Group Credit Transactions" structure, responsible for the Group-wide assessment, monitoring and oversight of large credit transactions and financial institutions, banks and sovereigns (FIBS) global credit model management, as well as the assessment, approval and daily management of Country risks and cross-border credit risk-taking;
- the Asia & Pacific Risks officer structure, responsible for ensuring risk control activities in the Asia and Pacific Area by coordinating, evaluating and approving the credit proposals submitted by UniCredit S.p.A.'s Foreign Branches based in the Asia & Pacific area, ensuring the implementation of the Group risk management strategies, ensuring the production of reports on the risks of the area and the coherence of risk transactions and reporting activity for all the risk typologies, and collaborating with the competent counterparts in the development of a regional strategy that is consistent with the risk appetite of the area.

At Country level, steering and credit risk control activities, as well as the conducting of operational activities (e.g. credit underwriting and renewal, monitoring, restructuring, workout, etc.) falls under the responsibility of the CRO function of the controlled subsidiaries.

With reference to the Italian perimeter of UniCredit S.p.A., reporting to the "Group Lending Office", please refers to the paragraph of Part E - Notes to the accounts of the parent company UniCredit S.p.A. - Section 1 - Credit Risk - Qualitative information - 2. Credit risk management policies - 2.1 Organizational aspects which is herewith quoted entirely.

With respect to credit risk, the following specific Committees are active:

- the "Group Risk & Internal Control Committee" supports the CEO in the role of steering, coordinating and monitoring the risks at Group level in the management and oversight of the Group's and UC S.p.A.'s internal control system, with specific reference to: establishing policies, guidelines, operational limits and methodologies for the measurement, management and control of the risks as well as for the definition of the methodologies for the measurement and control of internal capital and for the evaluation of risks reporting and estimates of provisions on risks. In this scope, the Committee has consulting and suggestion functions for the definition and periodic review of the Group's Risk Appetite Framework (RAF), special reference for the overall risk control framework, in order to ensure their consistency with the strategic guidelines and risk appetite established and their capacity to track the evolution of risks and their interaction;
- the "Group Credit Committee", in charge of evaluating and approving competent credit proposals referring to all files, including
  restructuring/workout ones, status classification of files, relevant strategies and corrective actions to be taken for watch list files, specific limits for
  transactions relating to Debt Capital Markets on trading book, single issuer exposures limits on trading book, Debt to Equity transactions and
  transactions relating to Equity participations deriving from Debt to Equity transactions;
- the "Group Credit Risk Governance Committee" responsible for ensuring, at Group level, a steering, coordination and control of Credit Risk Governance (focusing on Credit risk Pillar II, limited to Credit Portfolio Model/CPM, and managerial models) as well as a consistency among the Parent company and the different legal entities, including the management of possible issues raised by legal entities to Group CRO;
- the "Group NPE Governance Committee", responsible for supporting the Group Chief Risk Officer in ensuring, at Group level, a steering, coordination and control of Non-Performing Exposures/NPE strategy and targets as well as an effective alignment on common goals between the Parent company and different legal entities:
- the "Group Transactional Credit Committee" responsible with approval function within the delegated powers (decision-making and/or issuing of non-binding opinions to the Group legal entities) and/or consulting function for files to be approved by upper Bodies, for credit proposals referring to all files, including restructuring, INC or workout ones, status classification of files relevant strategies and corrective actions to be taken for watching list files, single issuer exposure limits on trading book, Debt-to-Equity transactions and/or actions/rights-execution relating to equity participations resulting from Debt-to-Equity transactions, Debt-to-Asset transactions and/or actions/rights execution related to asset resulting from Debt-to-Asset transactions, proposal of distressed asset disposal, in accordance with the regulated specifications and limitations;
- the "Group Rating Committee" responsible, within its perimeter of competence and its delegated powers, for approving rating overrides. Specific Committees related to UniCredit S.p.A. are described in the paragraph of Part E Notes to the accounts of the parent company UniCredit S.p.A. Section 1 Credit Risk Qualitative information 2. Credit risk management policies 2.1 Organizational aspects which is herewith quoted entirely.

#### 2.2 Credit Risk Management, Measurement and Control

The credit risk, associated to the potential loss arising either from a default of the borrower/issuer or from a decrease in the market value of a financial obligation due to a deterioration in its credit quality<sup>25</sup>, is measured at both single borrower/transaction and at whole portfolio level.

Credit lending to single customers, during both the approval and monitoring phases, is supported by a credit rating process, differentiated by customer segment and product. The assessment of a counterpart's creditworthiness, within the credit proposal evaluation, begins with an analysis of the financial statements and the qualitative data (competitive positioning, corporate and organisational structure, etc.), regional and industry factors and counterpart behaviour within the Entity or the banking system (e.g. Centrale dei rischi), and results in a rating, i.e. the counterpart's probability of default ("PD") on a one-year time horizon.

Each borrower's credit rating is reviewed at least annually on the basis of new information acquired. Each borrower is also assessed in the context of any economic group it is affiliated with by taking into account, when needed, the risk for the entire group.

The internal rating assigned to each borrower and its economic group exposure both contribute to the lending decision calculation, defined so that, at a constant credit amount, the approval powers granted to each decision-making corporate body are gradually reduced in proportion to the increased borrower/related risk level.

The organisational model in use includes also a dedicated function, which is separated from loan approval and business functions and is responsible for the management of the so-called rating "overrides", i.e. any changes to the automatic rating calculated by the rating system.

Regular monitoring of the rating focuses on the borrower's performance management, using all available internal and external information in order to get to a score representing a synthetic assessment of the risk associated. This score is obtained using a statistical function that summarises available information using a set of significant variables that are predictors of an event of default within a 12 months horizon.

In addition to the usual estimation of risk parameters over a one-year time horizon, multi-period risk parameters are estimated to provide a more robust assessment of the risk-adjusted performance in compliance with the accounting standards requirements.

<sup>25</sup> On this topic UniCredit group is exploring new approaches to cover also the market value component of Banking Book credit risk.

Besides the methodologies summarised in the rating systems, the Group risk management function leverages on portfolio models enabled to measure credit risk on an aggregated basis and to identify the contribution of single sub-portfolio or obligor to the overall risk.

There are three fundamental portfolio credit risk measures which are calculated and evaluated on a one year time horizon:

- Expected Loss ("EL");
- Credit Value at Risk (Credit "VaR");
- Expected Shortfall ("ES").

The estimate of Credit VaR at overall portfolio level is derived from the distribution of losses obtained by Monte Carlo simulation on the horizon of one year, considering the correlations among counterparties. The total loss in each default scenario is the sum of the individual losses, being defined as the product of LGD (Loss Given Default) and EAD (Exposure At Default) for transactions related to defaulted counterparts.

The Expected Loss (EL) at portfolio level represents the average loss of the portfolio due to potential defaults of the obligors. The EL of the portfolio corresponds to the sum of single obligors EL, which can be evaluated as the product of PD, LGD and EAD, and is independent from the default correlations in the portfolio. EL is typically charged as a cost component.

Value at Risk (VaR) represents the monetary threshold which is overcome only with a given probability level (a 99.9% confidence level VaR implies that the loss threshold is exceeded in 1 case out of 1,000). Economic Capital is derived from Value at Risk subtracting the Expected Loss and is an input for determining Internal Capital set up to cover potential losses from all sources of risk.

The Expected Shortfall (ES) represents the expected value of losses that exceed the VaR. Portfolio Credit VaR and ES depend significantly on the correlations among the defaults and can be reduced by portfolio diversification at sector and country level, and limiting the concentration of each counterpart.

The measures of Economic Capital based on Credit VaR are also a fundamental input for the design and application of credit strategies, the analysis of credit limits and risk concentration. The Economic Capital calculation engine is also one of the instruments used for the analysis of stress testing of the credit portfolio.

All the above mentioned risk parameters are subject to an initial validation and a regular monitoring process for each rating system in all its components: models, processes, IT architecture and data quality. The aim is to give evidence of the systems compliance, highlighting improvement areas as well as possible misalignments in the methodologies, which could limit the full comparability among the resulting risk measures.

The internal Credit VaR model is also subject to assessment in the context of Basel - Pillar II validation.

The calculation of the credit economic capital is available on a single technological platform (Group Credit Portfolio Model, GCPM), with a shared methodology for the structures of UniCredit S.p.A. and the main entities of the Group.

In order to assess the credit risk transfer created by securitisation transactions originated by the Group, an engine (Structured Credit Analyser) has also been developed, which simulates the loss distribution of the securitised portfolio and of the tranches, both for synthetic securitisations (in which the risk is transferred through guarantees/credit derivatives), and for traditional ones (where the assets are sold to a special purpose vehicle).

In order to determine capital requirements for credit and operational risks, UniCredit Group uses the IRB Advanced approach, as stated by Banca d'Italia act No.365138 dated 28 March 2008.

With reference to credit risk, the Group has been authorized to use internal estimations of PD, LGD and EAD parameters for Group wide credit portfolios (Sovereign, Banks, Multinationals and Global Project Finance) and for local credit portfolios of relevant subsidiaries (corporate and retail). With reference to Italian mid-corporate and small business portfolios, regulatory EAD parameters are currently used.

The mentioned approach has been adopted by UniCredit S.p.A. (UCI), by UniCredit Bank AG (UCB AG) and UniCredit Bank Austria AG (UCBA AG). According to the Roll-out plan, providing a progressive extension of the IRB rating system, approved by the Group and shared with the Supervisory Authorities, these methods have been extended starting from 2008 to other Group entities currently named, UniCredit Luxembourg S.A. (merged with UCB AG since July 2018), UniCredit Leasing GMBH and Subsidiaries, UniCredit Banka Slovenija dd, UniCredit Bulbank AD, UniCredit Bank Czech Republic a.s. (both for Czech Republic and Slovakia), UniCredit Bank Ireland plc., UniCredit Bank Hungary, UniCredit Bank Romania a.s. and Ao UniCredit Bank in Russia.

The following table summarizes the rating systems used by the Group with an indication of the related relevant asset class and the entities where they are used.

Prevailing asset class	Ra	ting system	Legal entity
Central governments and central banks		Sovereign (PD, LGD,EAD)	UCI, UCB AG, UCBA AG, UCB CZ, UCB SK, UCB RO(*)
Institutions subjected to supervision		Financial Institutions & Banks (PD, LGD,EAD)	UCI, UCB AG, UCBA AG, UCB Slo(*), UCB IE(*), UCB BG(*), UCB CZ, UCB HU(*) (**), UCB SK, UCB RO(*), UCL GMBH
Corporates	Groupwide	Multinational (PD, LGD,EAD)	UCI(***), UCB AG, UCBA AG, UCB SIo(*), UCB BG, UCB CZ, UCB HU(*), UCB SK, UCB RO(*), UCL GMBH, AO UCB(*)
	Sro.	Global Project Finance (PD, LGD, EAD)	UCI, UCB AG, UCBA AG, UCB CZ, UCB SK
		Integrated Corporate Rating RIC (PD, LGD)	UCI
		Mid Corporate (PD, LGD, EAD)	UCB AG, UCBA AG, UCB CZ,UCL GMBH, UCB BG
		Foreign Small and Medium Sized Enterprises (PD, LGD, EAD)	UCB AG
		Income Producing Real Estate (IPRE) (PD, LGD, EAD)	UCB AG, UCBA AG, UCB CZ
		Acquisition and Leverage Finance (PD, LGD, EAD)	UCB AG
		Global Shipping (PD, LGD, EAD)	UCB AG
		Wind Project Finance (PD, LGD, EAD)	UCB AG
		Commercial Real Estate Finance (PD, LGD, EAD)	UCB AG
		Non Profit (PD, LGD, EAD)	UCBA AG
		Real Estate Customers (PD, LGD, EAD)	UCBA AG
		Mid-Corporate (PD)	UCB HU(*), UCB Slo(*), UCB SK(*), UCB RO(*)
		Aircraft Finance (PD)	UCB AG
		Income Producing Real Estate (IPRE) (Slotting criteria)	UCB BG; UCB SK
		Object Finance and Project Finance (Slotting criteria)	UCL GMBH
		Project Finance (Slotting Criteria)	UCB BG
Institutions subjected to supervision, Corporates		Other minor rating systems (Public Sector Entities, Municipalities, Religious Companies, Leasing) (PD, LDG, EAD)	UCB CZ
Retail exposures		Integrated Small Business Rating RISB (PD, LGD)	UCI
		Integrated Private Rating (RIP) Mortgages (PD, LGD, EAD)	UCI
		Overdraft and credit cards (PD, LGD, EAD)(****)	UCI
		Personal Loan (PD, LGD, EAD)(****)	UCI
		Small Business (PD, LGD, EAD)	UCB AG, UCBA AG, UCB CZ, UCL GMBH,UCB BG
	a	Private Individuals (PD, LGD, EAD)	UCB AG, UCBA AG, UCB CZ, UCB BG
Securitization	Local	Asset Backed Commercial Paper (PD, LGD, EAD)	UCB AG

NOTE:

(\*) These entities are currently authorized only to use the IRB Foundation, therefore use only PD internal estimations for determination of capital requirements.

(\*) This entity has been authorized to adopt the Group Wide model Financial Institution & Banks (GW BANKS) only for Commercial Bank segment with the exclusion of the Securities Industry segment.

(\*\*\*) Starting from 2012, the Group Wide Multinational Corporate (GW MNC) rating system (for the estimation of parameters PD, LGD and EAD) is also adopted for the Italian Large Corporate (ILC) portfolio, which includes Italian companies with an operating revenues/value between €250 and €500 million.

(\*\*\*\*) Systems authorized since 2010 which IRB regulatory use is prudentially planned after the completion of models' revision.

### Keywords:

UCI: UniCredit S.p.A.

UCB AG: UniCredit Bank AG (including UniCredit Luxembourg S.A. that has been merged with UCB AG since July 2018)

UCBA AG: UniCredit Bank Austria AG UCB IE: UniCredit Bank Ireland p.l.c.

UCL GMBH: UniCredit Leasing GMBH and Subsidiaries (Unicredit Leasing Finance GMBH, UniCredit Leasing Aviation GMBH)

UCB Slo: UniCredit Banka Slovenija d.d.

UCB BG: UniCredit Bulbank AD

UCB CZ: UniCredit Bank Czech Republic, a.s.

UCB HU: UniCredit Hungary

UCB SK: former UniCredit Bank Slovakia a.s branch of UniCredit

Bank Czech Republic, a.s. since December 2013

UCB RO: UniCredit Bank Romania a.s. AO UCB: Ao UniCredit Bank (Russia)

With reference to the strategies of credit risk management, the use of Credit Risk Stress Test is considered of particular importance because its objective is to analyse portfolio vulnerability in case of an economic downturn or a structural change of the macroeconomic framework. In performing the stress test exercise, different scenarios are considered, based on increasing levels of severity. In addition, scenarios may also be defined based on specific economic hypotheses.

The credit stress test models (or satellite models) are set of models aimed at translating the macro-economic conditions into credit risk parameters (PD/LGD). Within the wider stress testing framework the models serve as basis for calculating the stressed PD/LGD projections under the Adverse Scenarios. They are used as well for the estimation of Forward Looking component within IFRS9 framework.

As regards the modelling methodology the current framework envisages two different approaches for High and Low default portfolios. Notably for high default portfolios (Retail, SME and Mid corporate) the internal historical data have been used to estimate, at cluster level (Country/Asset Class) direct relationship between default and recovery rate and macro-economic factors. However with regard the low default portfolios (e.g. Multinational, Banks, Sovereigns) for which no enough internal data are available, the historical financial statements are used to model a relationship between key financial items (which are inputs of the rating systems) and macro-economic factors. The projected key rating drivers, based on the macro-economic factors, are then used as input of the Internal Rating System in order to obtain the final stressed PD/LGD at counterpart level. Stress testing exercises is performed twice a year based on three scenarios both for normative (Pillar I) and economic (Pillar II) perspective.

Pillar 1 stressed metrics (LLP and RWA) are calculated according to the EBA methodology. Pillar II stress metrics (EC and AFR) are calculated according to the following methodology:

- Credit Economic Capital: Stressed PDs and LGDs are used as a basis to recalculate VaR and Economic Capital with CPM tool in each of the stressed scenarios. The Stressed Value at Risk refers to a VaR simulation where the underlying risk factors are stressed from normal to adverse case. In particular, the Stressed Value at Risk is intended to replicate a Value at Risk calculation that would be generated on the bank's current portfolio if the relevant risk factors were experiencing a period of stress.
- AFR: the amount stemming from the difference between the Stressed Expected Loss (calculated based on PD-TTC and LGD-TTC) and the actual Expected losses is deducted from AFR.

#### 2.3 Measurement methods for expected losses

#### Risk management practices

The Credit Risk Management, Measurement and Control processes described in the previous paragraph, are also reference for the calculation of impairment of Loans and debt securities classified as financial assets at amortized cost, financial assets at fair value through other comprehensive income and relevant off-balance sheet exposures as required by IFRS9.

For this purpose the calculation of impairment in accordance with expected credit losses is based on two main pillars:

- the stage allocation of the credit exposure;
- the associated calculation of expected credit loss

In UniCredit group the Stage Allocation is based on a combination of relative and absolute elements; the main are:

- comparison for each transaction between PD as measured at the time of origination and PD as at the reporting date, both calculated according to internal models, through thresholds set in such a way as to consider all key variables of each transaction that can affect the bank's expectation of PD changes over time (e.g. age, maturity, PD level at the time of origination);
- absolute elements such as the backstops required by law (e.g. 30 days past-due). In this case UniCredit group has chosen not to reject the significant deterioration presumption after 30days past-due by allocating always in stage 2 transactions with more than 30 days past due;
- additional internal evidence, including renegotiations of financial instruments due to financial difficulties met by the counterpart (e.g. Forborne classification).

With regard to debt securities, UniCredit group is opting for application of the low credit risk exemption on investment grade securities, in full compliance with the accounting standard.

The outcome of the stage allocation is the classification of credit exposure in Stage 1, Stage 2 or Stage 3 according to their absolute or relative credit quality with respect to the initial disbursement. Specifically:

- the Stage 1 includes:
- newly issued or acquired credit exposures
- exposures for which credit risk has not significantly deteriorated since initial recognition; and
- exposures having low credit risk (low credit risk exemption);
- the Stage 2 includes credit exposures that, although performing, have seen their credit risk significantly deteriorating since initial recognition;
- the Stage 3 includes impaired credit exposures. With reference to stage 3, it should be noted that it includes impaired exposures corresponding in accordance with Banca d'Italia rules, defined in Circular No.272 of 30 July 2008 and subsequent updates, to the aggregate Non-Performing Exposures as ITS EBA (EBA/ITS /2013/03/rev1 24 July 2014).

In particular, EBA<sup>26</sup> has defined as "Non-Performing" exposures that meet one or both of the following criteria:

- material exposures more than 90 days past due;
- exposures for which the bank assesses that is unlikely that the debtor would pay in full his credit obligations without recurring to enforcement and realisation of collaterals, regardless of past due exposures and the number of days the exposure is past due.

With reference to the quantitative component of the stage allocation model, the Group has adopted a statistic approach based on a quantile regression whose goal is to define a threshold in in terms of maximum variation acceptable between the PD measure at the disbursement and the one at the reference date.

Fundamental part of the model is the definition of the quantile which identifies the stage 2 quota expected on average in the long time horizon. The medium long term quantile is determined based on the average expectation of portfolio deterioration calculated considering the default rate as well as one of the other deterioration stages of deterioration (e.g.: past-due 30 days).

The exposures amount classified in stage 2 for each reporting date will fluctuate around the long term quantile on the basis of the current economic conditions as well as expectations about the future economic cycle.

Stage Allocation model is tested at each reporting date, in order to timely capture both significant deterioration and its reverse in a symmetric way and to correctly allocate each transaction within the proper stage and related expected loss calculation model.

The result of stage allocation affects the amount of expected credit losses recognized in financial statements. Indeed for exposures in Stage 1, impairment is equal to the expected loss calculated over a time horizon of up to one year.

For exposures in Stages 2 or 3, impairment is equal to the expected loss calculated over a time horizon corresponding to the entire life of the exposure.

To calculate expected loss, the Group has developed specific models based on PD, LGD and EAD parameters and the effective interest rate. In particular:

- PD (Probability of Default), which expresses the exposure probability of default in a given time horizon (e.g.: 1 year);
- LGD (Loss Given Default), which expresses the estimated loss percentage and therefore the expected recovery rate when a default event occurs;
- EAD (Exposure at Default), expresses the level of the exposure at the time of default event;
- the effective interest rate is the base rate which expresses the time value of money.

Such parameters are calculated starting from the same parameters applied for regulatory purposes specifically adjusted in order to guarantee full consistency, a part from the different requirements, between accounting and regulatory treatment.

Main adjustments are aimed at:

- removing the conservativism required purely for regulatory purposes;
- introducing "point in time" adjustments substituting the "through-the-cycle" view required by the regulation;
- including "forward looking" information;
- extending credit risks parameters to a multi years horizon.

With reference to "lifetime" PD, PD curves calculated through-the-cycle are calibrated to reflect the point-in-time and forward-looking expectation with reference to the portfolio default rate.

The recovery rate embedded in the LGD calculated along the economic cycle ("through-the-cycle") is adjusted in order to remove the margin of conservatism and reflect the current trends in recovery rates as well as expectations about future trends discounted to the effective interest rate or its best approximation.

The EAD calculated along the instrument lifetime is determined by extending the prudential or managerial one-year model, removing the margin of conservatism and including expectations related to future average withdrawal levels of existing credit lines.

The forecast in terms of default rate and recovery rate provided by the Stress Test function are embedded in the PD and LGD parameters during the calibration phase. The credit parameters, in fact, are normally calibrated on a horizon that considers the entire economic cycle ("Through-the-cycle - TTC"), so it is necessary to calibrate them "Point-in-time" - PIT" and "Forward-looking - FL" allowing to reflect in these credit parameters the current situation as well as expectations about the future evolution of the economic cycle.

<sup>26</sup> The regulatory framework for the new definition of default will be integrated with the entry into force of the "Guidelines on the application of the definition of default under Article 178 of EU Regulation No.575/2013 "(EBA/GL/2016/07) as of 1 January 2021.

The expected credit loss deriving from the parameters previously described considers macroeconomic forecasts through the application of multiple scenarios to the forward looking components in order to compensate the partial non-linearity that is naturally embedded in the correlation between the macroeconomic changes and expected credit loss. Specifically, the non-linearity effect is incorporated by estimating a correction factor applied directly to the expected credit loss ("ECL") of the portfolio.

The process defined to include macroeconomic scenarios is fully consistent with forecast processes used by UniCredit Group for additional risk management purposes (as for example processes adopted to calculate expected credit losses from macroeconomic forecasts based on EBA stress test and ICAAP Framework) and also takes advantage of independent UniCredit Research function.

Specifically, the Group has selected three macroeconomic scenarios to determine the forward looking component, the baseline scenario, one positive scenario and one adverse scenario.

The baseline scenario is the reference central scenario and therefore is considered to be the most probable realization. Positive and adverse scenarios represent possible alternative realizations, respectively better and worst compared to the baseline in terms of evolution of the economies of the countries in which the Group operates:

- the Baseline Scenario reflects the macroeconomic evolution expected from the Group. It envisages a positive and stable economic growth, although in a slowing trend compared to 2018, both for the Eurozone and for most of the CEE countries, in a context where the short term interest rates in the Euro area are expected to be slightly growing even though they continue to be at historical low levels. In detail, the annual real GDP growth for the Eurozone is foreseen at +1.7% for 2019, +1.1% for 2020 and +1.3% for 2021 (with Italy at +0.8%, +0.5% and +0.7% and Germany at +1.7%, +1.5% and +1.7%, respectively); among CEE countries, with the exception of Turkey (whose GDP is expected in significant contraction in 2019), economic growth is expected between +2.8% and +3.9% in 2019. The Scenario implies that the 3 months Euribor stays slightly negative in 2019 and goes back to positive in 2020;
- the Positive Scenario is based on the hypothesis that the positive economic growth of 2018 both at global level and at European level only goes through a mild slowdown in 2019, sustained by the trend in the global commerce and by still accommodating economic policies. In this scenario, Eurozone would consolidate its growth results mainly due to the contribution of Germany, in acceleration until 2020, that would translate in a faster annual real GDP growth (with respect to the baseline scenario) between +0.2% and +0.6% in the 2019-2021 three-years horizon. More in detail, the annual growth of real GDP for the Eurozone would stay at +2% in 2019, slowing to +1.7% in 2020 and to +1.5% in 2021 (with Italy stable at +1% in 2019 and slowing to +0.9% in the subsequent two years) in a context of short term rates (3 months Euribor) still negative in 2019 and in continuous but slow increase in the 2020-2021 period, driven by a monetary policy tightening more aggressive than in the baseline scenario. The occurrence of such scenario, at the moment of its definition, is expected to be plausible and appropriate to quantify a trend of the economy better than the one assumed in the Baseline scenario:
- the Adverse Scenario reflects one of the scenarios used in the assessment process of capital adequacy (ICAAP). In coherence with ICAAP framework, the scenario has been chosen to represent one of the macroeconomic and financial risks that the Group foresees as most relevant in the context of the countries where the Group operates and for the Group's business activities. The scenario of Widespread Contagion is based on the hypothesis of intensification of political risks within the European Union, caused by an increased influence of populist parties in Italy, Germany and France alongside with, among others, the extension of tensions between Spanish government and Catalonia Region. This context would lead to an increase of the risk premiums for various asset classes and to a slowdown of the economic growth both in the Eurozone (lower of about one and a half percentage point per year with respect to the baseline scenario, in terms of real GDP growth in the three-years horizon) and in CEE countries. More in detail, the annual real GDP growth in the Eurozone would be +0.3% in 2019, -0.5% in 2020 and +0.5% in 2021 (with Italy at -0.6%, -1.6% and -0.5% respectively) in a context of short term rates (3 months Euribor) that would stay negative for the whole three-years horizon, based on the hypothesis that the ECB would prolong in such a market environment the liquidity support to markets. The occurrence of such scenario, at the time of its definition, is considered plausible and appropriate to quantify a potential adverse trend of the economy. In coherence with the scenario and with the magnitude of deviations from the baseline scenario, it is assumed that the Adverse scenario is less likely than the positive scenario.

With reference to impaired exposures (Stage 3) the expected recoverable amount, and therefore the expected credit loss, is the present value of future cash flows expected to be recovered, discounted at the orginal interest rate.

Therefore the main determinants of this value are:

- the expected cash flows;
- the expected timing of payments of these cash flows;
- the effective interest rate used for discounting.

Expected cash flows on defaulted exposures shall be calculated on an individual basis for "individually significant exposures". Expected cash flows on already defaulted exposures that are not individually significant may be calculated either on an individual or a collective basis. Where a legal entity has a number of individually significant exposures towards one single counterparty, each loan is individually assessed while also considering the overall position of the counterparty.

Future cash flows must be estimated considering the historical trend of recovery for exposures having similar credit risk features. The historical trend in any case is adjusted so to embeds the current economic environment and the expected economic outlooks.

Expectations for the recovery of positions classified as "Default" or Non Performing are based on:

- analytical business plans, for companies with Group exposure > €1 million;
- statistical grids differentiated by product type and vintage classification, for other positions.

In the assessment of impaired exposures (Stage 3), possible sales scenarios are also considered where the Group's NPL strategy envisages experiencing recovery through their sale to the market.

For this purpose, the presumed recovery value of credit exposures is determined as weighted average between two scenarios:

- internal recovery scenario, whose expected recovery value is estimated assuming an internal work-out process according to what has previously been described;
- sale scenario, whose expected recovery value is estimated assuming the sale of the exposures on the market. The expected sale price is determined considering market or internal information based on the following hierarchy:
- prices deriving from past sales of impaired loans with homogeneous characteristics with those evaluated;
- prices observable on the market for impaired loans with homogeneous characteristics with those evaluated;
- internal evaluation models.

In order to calculate the weighted average, the probability of sale of credit exposures is defined by the appropriate Group structures on the basis of the volume of the sales forecasted by the aforementioned *Non-Performing Asset Strategy* compared to the total gross exposure of the portfolio being valued. The probability of internal recovery is equal to the complement to 1 of probability of sale.

#### 2.4 Credit Risk Mitigation Techniques

UniCredit group uses various credit risk mitigation techniques to reduce potential credit losses in case of the obligor default. Consistent with the "Regulation (EU) No.575/2013 of the European Parliament and of the Council of 26 June 2013 on prudential requirements for credit institutions and investment firms (CRR) and amending Regulation (EU) No.648/2012", UniCredit group is firmly committed to satisfy the requirements for recognition of credit risk mitigation techniques, according to the different approaches adopted (Standardised, Foundation IRB or Advanced IRB), both for internal use in operations and for regulatory capital purposes as necessary for the calculation of credit risk capital requirement.

At the moment specific Group guidelines are in force, issued by the Parent company, defining group-wide rules and principles with the aim to guide, govern and standardise the credit risk mitigation management, best practice, as well as in accordance with the relevant regulatory requirements. Integrating these guidelines, all legal entities have adopted internal regulations, specifying processes, strategies and procedures for collateral management. In particular, such internal regulations detail, according to each Country's local legal system, collateral eligibility, valuation and monitoring rules and ensure the soundness, legal enforceability and timely liquidation of valuable collateral.

Collateral management assessments and credit risk mitigation compliance verification have been performed by the Group's legal entities, specifically as part of Internal Rating System applications, in order to assess the presence of adequate documentation and procedure concerning the credit risk mitigation instruments used for supervisory capital.

In particular, according to the current credit policy, collaterals or guarantees can be accepted only to support loans but cannot serve as a substitute for the borrower's ability to meet its obligations. For this reason, in addition to the overall analysis of the borrowers' credit worthiness and of his repayment capacity, collaterals are subject to specific evaluation and analysis with the aim to verify their viability to support the repayment of the exposure.

Collaterals accepted in support of credit lines granted by the Group's legal entities, primarily include:

- real estate, both residential and commercial,
- financial collateral (including cash deposits, debt securities, equities, and units of Undertakings for Collective Investment in Transferable Securities (UCITS).

Other types of collateral (pledged goods or pledged loans and life insurance policies) are less common.

UniCredit group also makes use of bilateral netting agreements for OTC derivatives (by means of ISDA and CSA agreements), Repos and securities lending.

In relation to guarantees, their use is widespread within UniCredit group, though their characteristics differ among the different local markets; they can be accepted as complementary and accessory to the granting of loans, for which the risk mitigation serves as additional security for repayment. At consolidated level, personal guarantees are provided by banks, government, central banks and other public entities and others. The last category includes the personal guarantees provided by natural persons, whose eligibility for CRM depends on the approach used by the different legal entities

In case the guarantee is represented by credit derivatives, the protection providers are mainly banks and institutional counterparties.

As already highlighted, the list of eligible protection providers depends on the specific approach adopted by each single legal entity. Specifically:

- under the Standardized approach, eligible protection providers pertain to a restricted list of counterparts, such as Central Government and Central Banks, public sector entities and regional and local authorities, multilateral development banks, supervised institutions and corporate entities that have a credit assessment by an eligible ECAI;
- legal entities adopting IRB-A may recognize guarantees provided that the relevant minimum requirements are satisfied and, furthermore, the legal

entity can evaluate the protection provider risk profile, through an internal rating system, at the time the guarantee is provided and over its entire duration.

For what concerns netting agreements of reciprocal credit exposures between the Bank and its counterparty are considered eligible if they are legally effective and enforceable in all relevant jurisdictions, including in the event of default or bankruptcy of counterparty, and if they meet the following operational conditions:

- provide for the netting of gains and losses on transactions cleared under the master agreement;
- fulfil the minimum requirements for recognition of financial collateral (valuation requirements and monitoring).

Group legal entities can apply netting agreements only if they are able at any time to determine the position netting value (assets and liabilities with the same counterparty that are subject to the netting agreement), monitoring and controlling debts, credit and netting value.

UniCredit group makes use of netting instruments mainly for OTC derivatives, repos and securities lending transactions where the counterparties are, generally, Financial Institutions.

The management system of credit risk mitigation techniques is embedded in the credit approval process and in the credit risk monitoring process, to support the evaluation and data quality checks of collaterals/guarantees and their appropriate linking to the categories defined for LGD estimates purposes. Controls and related responsibilities are duly formalised and documented in internal rules. Furthermore processes are implemented to control that all the relevant information regarding the identification and evaluation of the credit protection are correctly registered in the system. In the collateral acquisition phase, UniCredit group emphasises the importance of processes and controls of the legal certainty requirements of the protection, as well as the assessment of the suitability of the collateral or guarantee. In case of personal guarantees, the protection provider (or the protection seller in case of credit default swap) has to be assessed in order to measure his/her credit worthiness and risk profile.

Monitoring processes of credit risk mitigation techniques ensure that general and specific requirements set by credit policies, internal and regulatory

rules are met over the time.

Among such processes it is pointed out that one connected to concentration risk, which occurs when the major part of Group-wide collateral financial

Among such processes it is pointed out that one connected to concentration risk, which occurs when the major part of Group-wide collateral financia assets (at portfolio level) are concentrated in a small number of collateral types, protection instruments, or specific providers of collaterals. Such concentration is monitored and controlled by the following processes/mechanisms:

- in case of personal guarantees/credit derivatives, a contingent liability (indirect risk) is charged to the protection provider. In the evaluation of the credit application, a secondary commitment is added to the guarantor and it is reflected in the guarantor's total credit exposure as deemed competent and approved in accordance with the bank's system of authority;
- in case the protection provider, directly or indirectly, is a Central Bank or a Sovereign country, a specific credit limit has to be instructed and, if the guarantor is a foreign subject, it is necessary to evaluate case by case the definition of a country limit.

### 3. Non-performing credit exposures

### 3.1 Management strategies and policies

In order to ensure a homogeneous approach in the classification of credit exposures for regulatory and reporting purposes, UniCredit has defined group-wide guidelines for the classification of non-performing exposures that refer to the principles reported in the Implementing Technical Standards issued by the Authority European Banking in 2014. With regard to this definition (which includes the concept of "default" ruled by Art.178 EU Regulation No.575/2013 and the "impaired" definition reported in accounting standard IFRS9) at operative level UniCredit group has pursued a substantial alignment between the three definitions. Furthermore, in accordance with the provisions of Banca d'Italia Circular 272/2008, credit exposures of each group entity must be classified in one of the following risk classes:

- past-due and/or overdue exposures: problematic exposures that are more than 90 days past due on any material obligation (the latter assessed in line with article 178 (2d) of EU Regulation No.575/2013 and the Technical Standards of the 'EBA);
- unlikely to pay: the classification in this category is the result of the judgment of the bank about the unlikeliness, without recourse to actions such as realizing collaterals, that the obligor will pay in full (principal and/or interest) its credit obligations. This assessment should be carried out independently of the presence of any (or rate) past due and unpaid amount;
- bad loans: exposures to borrowers in a state of insolvency (even when not recognized in a court of law) or in an essentially similar situation, regardless of any loss forecasts made by the bank.

According to the group rules, all debtors in the Bank's portfolio must be mapped in the classes defined by the Banca d'Italia, regardless of local reporting which has to be performed according to local accounting standards and/or local supervisory regulations or instructions the instructions.

These classification rules are further integrated by accounting principles defined in IFRS9, according to which credit exposures must be allocated in three "Stages" (for details, see the section "Expected loss measurement method" - Section 2). With regard to non-performing exposures, the allocation to "Stage 3" occurs when the customer's status changes into "non-performing". This is a classification at the counterparty and not at transaction level basing on specific regulations on the classification of non-performing exposures.

In accordance with Article 156 EBA ITS, an exposure must remain classified as non-performing<sup>27</sup> as long as the following criteria (exit criteria) are not met simultaneously:

- the situation of the debtor has improved to the extent that full repayment of the original due amount is likely to be made;
- the debtor does not have any amount past-due by more than 90 days.

Specific exit criteria must be applied in case the forbearance measures are extended to non-performing exposures, listed below:

- the starting date of the observation period of one year is the latest between the adoption of Forbearance measures and the classification as non-performing:
- any past due amount is verified if no past due occurs at debtor level;
- concerns regarding the "full repayment" refer to a judgmental evaluation by the empowered Bodies.

In the non-performing credit exposures management, the Unicredit group adopts certain strategies that operationally define the activities necessary to achieve the targets defined yearly.

The aforementioned strategies concerning impaired loans include:

- an effective internal restructuring activity, supported by qualified resources with specific skills dedicated to the management of loans classified as
  unlikely to pay; within these activities, ad-hoc approaches are then envisaged for positions considered strategic or referring to the Corporate and
  Real Estate segment;
- proactive portfolio management through judicial and extra-judicial procedures managed by internal Workout professionals or assigned to external
  agencies specialized in credit recovery;
- the recourse of alternative recovery strategies (which UniCredit was one of the first banks to use) based on formalized partnerships aimed at
  managing positions in the industrial or Real Estate sector;
- proactive management of the Leasing portfolio aimed at speeding up the negotiation times of agreements with counterparties in order to obtain a
  more effective remarketing process;
- disposal of impaired loans as a further strategy for internal recovery both for individual positions and for portfolios of impaired loans, already
  classified as bad loans and unlikely to pay.

These strategies reflect the main levers for reducing the amount of impaired loans and have led to an important result during 2018, highlighting:

- write-off for €3,609 million (133% of the total planned in Transform 2019 for 2018 year);
- recoveries of €5,581 million (157% of the total planned in Transform 2019 for 2018 year);
- total non-performing loans sold for €4,122 million (115% of the total planned in Transform 2019 for 2018 year).

The decrease amount of the stock of impaired loans to Group customers was therefore in line with the reduction targets set in the Transform 2019 plan for the year 2018, achieving an improvement in asset quality. This result was possible thanks also to an acceleration of the reduction times of the "Non Core" portfolio. Therefore, the UniCredit group can confirm the complete closure of its Non Core legacy by 2021, thanks also to the activation of a coordinated set of levers aimed at reducing the stock.

A successful NPE Strategy execution requires effective interaction between the Group Risk Management structure and the functions dedicated to the management of impaired exposures directly reporting the local CLOs of the Legal Entities. More specifically, within Group Risk Management, the Group NPE structure was set-up in order to ensure on the one hand an adequate control over the execution and monitoring of the NPE Strategy (which includes the sale of non-performing loans through "Group Distressed Asset Solutions" and the proactive management of the collateral for the properties acquired through "Group Repossessed Assets") and, on the other hand, an effective cooperation thanks the joint work carried out with the other Group Risk Management functions.

In all Legal entities dedicated functions to the management of non-performing exposures are in place; they cover all phases of the NPEs life cycle, take into account local regulations and the specific characteristics of portfolios, monitor and manage the amount of NPEs coherently with both European Central Bank Guidelines and Group organizational model.

The structures dedicated to the operational management of non-performing exposures are therefore tailored to each state of the life cycle of non-performing loans, starting from a careful monitoring of the performing portfolio, up to the recovery activity that includes the disposal of credit or the "repossession" of the collateral.

In particular, the monitoring activity is aimed at preventing flows to default and reducing the amount of past due exposures by detecting signals of risk of deterioration and early warning, as well as identifying the needed corrective measures to manage the potential deterioration of exposures starting from the early signs of worsening of the counterparties' credit quality.

Soft collection, door-to-door and re-management activities which pertains both performing (though already overdue) counterparties and already defaulted clients are carried out through the use of multiple channels, also using outsourcing solutions to third-party companies (in particular for door-to-door recovery activities). These activities are also aimed at preventing flows to default and facilitating the back-to-performing classification (main focus), thus contributing to a reduction of the overall amount of impaired exposures.

<sup>27</sup>The regulatory framework for the transition from impaired to non-deteriorated exposures ("criteria for a return to a non-defaulted status") will be integrated with the entry into force of the "Guidelines on the application of the definition of default under Article 178 of EU Regulation No.575/2013 "(EBA/GL/2016/07) as of 1 January 2021.

In some Legal entity, the aforementioned activities can be managed within either the Monitoring, or Restructuring or Workout units; with reference to UniCredit S.p.A. these responsibilities are allocated to the Special Credit unit within which an ad hoc department was created (i.e. Customer Recovery), exclusively dedicated to soft collection and re-management for retail portfolio.

As part of the overall management of deteriorated exposures, the Restructuring activity is aimed at mitigating the risk of insolvency and the quality of exposures with restructuring agreements and company reorganization plans as well as reducing the amount of unlikely to pay with recoveries and performing re-classification, by means of forbearance measures. Specifically, among the strategies for managing unlikely to pay loans to corporate counterparties, there are also restructuring platforms (up to now limited to the Italian market), the disposal of individual exposures and extraordinary finance transactions.

The coordination and implementation of recovery strategy on positions classified as Bad Loans fall instead within the responsibility of "Workout" Unit, whose reporting structures identify the optimal strategies for maximizing recoveries, including the timely enforcement of collaterals. In some legal entity of the Group, the activity is also implemented by leveraging on service agreements with external agencies.

As pertains the disposal activities, these refer to the organization, management and execution of sales processes (both credit portfolios and individual positions), through the application of a transparent and competitive methodology based on market criteria. At Group level, these activities are performed by a dedicated department within UniCredit S.p.A. (Group Distressed Asset Solutions), which evaluates various disposal options alternatives, in cooperation with the legal entity's peer function where deemed necessary to handle specific local cases.

The proactive management of real estate guarantees is coordinated at the Parent company level by a dedicated department (Group Repossessed Assets), which oversees the strategy of repossession of the collateral and the specific activities carried out within the Group, particularly in those entities specialized in the acquisition of collateral (for example the UCTAM company). The aforementioned function also oversees the possible creation of a "Real Estate Owned Company" (ReoCo) in Italy.

Beyond the operational responsibilities in the non-performing exposures management, from a governance and strategic coordination standpoint, the Group NPE Governance Committee ("GNGC") has been set up in order to ensure the effective steering, coordination and control of the non-performing loans reduction plan, ensuring an effective alignment of the common objectives between the Parent company and the various legal entity, also through the involvement of both "Group Risk Management" and "Group Lending Officer" functions according to the instructions of the Banca d'Italia (Circular No.272/2008 and subsequent updates).

### 3.2 Write-off

Group guidelines for write-offs on financial assets provides that whenever a loan is deemed to be uncollectable/unrecoverable it needs to be identified at the earliest possible opportunity and properly dealt with in accordance with financial regulations. Write-offs can relate to a financial asset in its entirety, or to a portion of it.

In assessing the recoverability of non-performing exposures (NPE) and in determining internal NPE write-off approaches, the following cases, in particular, are taken into account:

- exposures with prolonged arrears: it is assessed the recoverability of an exposure that presents arrears for a prolonged period of time. If, following this assessment, an exposure or part of an exposure is deemed as non-recoverable, it should be written-off in a timely manner, adopting different thresholds predefined on the basis of the different portfolios;
- exposures under insolvency procedure: where the collateralisation of the exposure is low, legal expenses often absorb a significant portion of the proceeds from the bankruptcy procedure and therefore estimated recoveries are expected to be very low;
- a partial write off may be warranted where there are reasonable elements to demonstrate the debtor's inability to repay the full amount of the debt, i.e. a significant level of debt, even following the implementation of a forbearance treatment and/or the execution of collateral.

Below a non-exhaustive list of hard evidences implying, with high likelihood, the not recoverability of the exposure, to be assessed, for the potential (total or partial) write-off:

- the Bank cannot call the guarantor(s), or his assets are not sufficient for the recovery of the debtor's exposures;
- negative outcome of the judicial and/or out-of-court initiatives with absence of other assets that can be called in the event of un-recoverability of the debtor's exposures;
- impossibility to initiate actions to recover credit;
- current insolvency procedure, from which the procedure itself states that the unsecured exposures will not have redress;
- loans not backed by mortgage security older than 3 years that have not registered repayments/collections during the first 3 years after the NPE classification:
- mortgage loans to private individuals with collaterals already executed or not recoverable (because of legal or administrative defects and if execution is considered not economically viable), if they have been classified as non-performing for more than 7 years, or between 2 and 7 years if the residual debt is less than €110.000.

The amount of write-offs on financial assets still subject to the enforcement procedure amounts to €2,796.8 million at 31 December 2008, of which the write-offs for the 2018 financial year amounted to €2,381.4 million. The write-offs component recorded during the year does not correspond to the write-offs recorded in the dynamics of non-performing exposures, as the latter also include cancellations with "debt forgiveness".

### 3.3 Acquired or originated impaired financial assets

Purchased or Originated Credit Impaired ("POCI") are credit exposures that are already impaired on initial recognition.

These credit exposures might be recognised either as a result of a purchase of non-performing exposures from third parties or as a result of the restructuring of impaired exposures which has led to the provision of significant new finance, either in absolute terms or in relative terms, compared with the amount of the original exposure.

These exposures are subject to management, measurement and control according to the principles described in the paragraph of Part E - Consolidated explanatory notes of the UniCredit group - Section 2 - Risk of the prudential consolidated perimeter - 2.1 Credit Risk - Qualitative information - 2. Credit risk Policies Management - 2.2 Credit Risk Management, Measurement and Control which is herewith quoted entirely.

In particular, the expected credit losses recorded at initial recognition within the carrying amount of the instrument are periodically reviewed on the basis of the processes described in the previous paragraphs.

The expected credit loss calculated for these credit exposures is always determined considering their residual life, and such exposure are conventionally allocated into Stage 3, or in Stage 2 if, as a result of an improvement in the creditworthiness of the counterparty following the initial recognition, the assets are performing.

These assets are never classified under Stage 1 because the expected credit loss must always be calculated considering a time horizon equal to the residual duration.

### 4. Commercial renegotiation financial assets and forborne exposures

Changes in existing financial instruments which determine a modification of contractual conditions might be the result of either:

- commercial initiatives, which may be specific for each customer or applied to portfolio of customers also as a result of dedicated initiatives sponsored by public authorities or banking associations; or
- concessions granted in light of debtor's financial difficulties (Forbearance).

Such changes are accounted on the basis of whether the modification is considered significant or not. In this regard, reference is made to the Part A - A.2 - Main items of the accounts.

The concessions granted due to debtor's financial difficulties, so called Forbearance initiatives, are usually considered not significant from an accounting perspective.

### 4.1 Loan Categorisation in the risk categories and forborne exposures

In July 2014, the European Banking Authorities issued the "Implementing Technical Standards" ("ITS") on non-performing and Forborne exposures, with the aim to allow, with a comparable basis across EU institutions, a closer supervisory monitoring of banking forbearance practice. In line with the mentioned ITS, a transaction has to be considered as forborne when both of the following conditions are simultaneously met:

- a concession in favour of the debtor exits, either (i) as contractual modification or (ii) as refinancing aimed at ensuring the repayment of preexisting obligation;
- the debtor is facing or about to face financial difficulties.

To comply with EBA ITS, since 2015 UniCredit S.p.A. has worked on the definition of a common methodological framework for forbearance process, issuing group's guidelines on forbearance management and setting up a shared IT infrastructure (i.e. Forbearance engine). Though in coherency with the overall solution, fine tunings have been applied by the different Group's legal entities to adapt the Group's framework to the local IT tools and credit practices.

More in details, the progressive convergence to the above mentioned regulatory provisions has been achieved leveraging on the following steps:

- launch of a series of activities to align the current credit process to the new classification rules;
- definition of a monitoring process of the dynamics of Forborne Exposures;
- delivery of necessary Reporting to the Supervisory Authority.

To assess the existence of a concession, the approach adopted by UniCredit has enabled the tracking of a concession when:

- the loan is renegotiated through collective agreements, or through internal initiatives supporting certain debtors categories, or through initiatives
  designed to support the debtor in case of natural disasters;
- the installment/repayment plan of a loan is changed and a change of interest rate is applied;
- different debts belonging to the same debtors are repackaged into a new loan with more favourable conditions than the original ones;
- pool loans are subject to re-negotiation;
- the loan is subject to a refinancing practice.

If the mentioned concessions are granted to a counterparty in financial difficulty the classification of the exposure as forborne is activated. The overall financial difficulty assessment is performed according to a set of a pre-defined criteria (i.e. Troubled debt test) which might be checked either automatically by the Forbearance engine or by the responsible risk management function.

The regulatory framework relating to the management of Forborne exposures has been integrated with new Guidelines following the publication of the ECB "Guidance to Banks on Non-Performing Loans" in March 2017. The Paper, that has become effective starting from 2018, provides specific recommendations to Banks for the definition of a clear NPL Strategy which, consistently with the industrial plan, ultimately aims at the reduction of NPE Stock, by means of ad hoc risk management initiatives.

Among a broader spectrum of activities, Banks are required to provide a detailed reporting on the NPE Forborne Portfolio through a new Quarterly Reporting Template which includes information of the credit quality of Forborne exposures and on the effectiveness of Forbearance measures granted.

On top of the Supervisory expectations provided by the ECB, the European Banking Authorities issued two further papers:

- "Guidelines on management of non-performing and forborne exposures" (October 2018) that recalls the ECB "Guidance" issued in March 2017;
- "Guidelines on disclosure of non-performing and forborne exposures" (December 2018) which is more focused on the disclosure templates to be used for Group's supervisory reporting.

In order to ensure ongoing alignment to the Forbearance practices required by the above mentioned supervisory and regulatory guidelines, UniCredit finalised the following activities:

- review of the list of the potential Forbearance measures to acknowledge (i) the split between short-term measures (duration less than 24 months) and long-term measures (duration higher than or equal to 24 months) and (ii) the possibility of granting combinations of short and long-term FBE
- collection and monitoring of the relevant information of the new Quarterly Template with disclosure on:
- performing and non-performing portfolio;
- guarantees;
- default inflows and outflows;
- list of the FBE Measures granted including the indication of their effectiveness.

With reference to the monitoring and reporting activity on forborne exposures, as at 31 December 2018 the number of instruments (loans and advances at amortized cost) with forbearance measures amounts to 402,454 (147,688 for UniCredit S.p.A. perimeter). Specifically, on a consolidated level:

- forbearance measures granted during the period represent 10% of the total (21% considering only UniCredit S.p.A.);
- forbearance measures granted on the non performing portfolio represent the 52% of the total (48% considering only UniCredit S.p.A.).

As regards the vintage of classification of forborne exposures, the information reported below pertain to loan and advances at amortized cost, as financial assets at fair value and off-balance sheet exposures do not represent (out of the overall forborne portfolio) a materially significant

More in details, at consolidated level, 54% of forborne performing exposures has a vintage of classification <= 24 months (37% for UniCredit S.p.A.) while in terms of forborne non-performing loans, 40% of consolidated exposures fall within a classification vintage <=24 months (30% for UniCredit S.p.A. portfolio).

### Quantitative information

In the following tables, the volume of impaired assets according to the IFRS definition is substantially equivalent to the one for non-performing exposures referred to in the EBA standards.

### A. Credit quality

For the purposes of the disclosure of quantitative information about credit quality, the term "credit exposures" does not include equity instruments and units in investment funds except for table A.2.1 - Banking group - Balance Sheet and off-Balance Sheet credit exposure by external rating class, in which units in investment funds are included.

A.1 Non-Performing and performing credit exposure: amounts, writedowns, changes, distribution by business activity

### A.1.1 Regulatory consolidation - Breakdown of financial assets by past-due buckets (carrying value)

(€ '000)

		STAGE 1			STAGE 2			STAGE 3	
PORTFOLIOS/RISK STAGES	FROM 1 TO 30 DAYS	OVER 30 AND UP TO 90 DAYS	OVER 90 DAYS	FROM 1 TO 30 DAYS	OVER 30 AND UP TO 90 DAYS	OVER 90 DAYS	FROM 1 TO 30 DAYS	OVER 30 AND UP TO 90 DAYS	OVER 90 DAYS
Financial assets at amortised cost	6,756,960	354,093	150,585	1,314,451	1,337,100	940,209	3,931,197	542,394	8,515,568
Financial assets at fair value through other comprehensive income	-	-	-	-	-	-	42	_	-
Total 12.31.2018	6,756,960	354,093	150,585	1,314,451	1,337,100	940,209	3,931,239	542,394	8,515,568

The amounts past due over 90 days and related to Stage 1 and Stage 2 exposures refer to loans that do not meet the definition of Non-performing past due (below the materiality threshold).

### A.1.2 Regulatory consolidation - Financial assets, loan commitments and financial guarantees given: changes in overall impairments and provisions

								(€ '000)	
				OVERALL W	RITE-DOWNS				
	FI	NANCIAL ASSETS CLA	SSIFIED IN STAG	E 1	FINANCIAL ASSETS CLASSIFIED IN STAGE 2				
SOURCES/RISK STAGES	FINANCIAL ASSETS AT AMORTISED COST	FINANCIAL ASSETS AT FAIR VALUE THROUGH OTHER COMPREHENSIVE INCOME	OF WHICH: INDIVIDUAL IMPAIRMENT	OF WHICH: COLLECTIVE IMPAIRMENT	FINANCIAL ASSETS AT AMORTISED COST	FINANCIAL ASSETS AT FAIR VALUE THROUGH OTHER COMPREHENSIVE INCOME	OF WHICH: INDIVIDUAL IMPAIRMENT	OF WHICH: COLLECTIVE IMPAIRMENT	
Opening balance (gross amount)	1,218,679	21,083	166,409	1,687,951	1,845,020	9,340	166,409	1,687,951	
Increases in acquired or originated financial assets	265,675	1,018	1,508	227,028	228,536	-	1,508	227,028	
Reversals different from write- offs	(208,832)	(2,616)	(19,324)	(149,586)	(168,882)	(28)	(19,324)	(149,586)	
Net losses/recoveries on credit impairment	(500,157)	18,857	(588)	120,351	120,133	(370)	(588)	120,351	
Contractual changes without cancellation	(2,080)	-	-	65	65	-	-	65	
Changes in estimation methodology	1,527	-	-	1,082	1,082	-	-	1,082	
Write-off	(1,862)	-	(1)	(296)	(297)	-	(1)	(296)	
Other changes	362,797	(1,910)	119,567	(388,002)	(267,191)	(1,244)	119,567	(388,002)	
Closing balance (gross amount)	1,135,747	36,432	267,571	1,498,593	1,758,466	7,698	267,571	1,498,593	
Recoveries from financial assets subject to write-off	49	-	-	11	11	-	-	11	
Write-off are not recognised directly in profit or loss	(329)		(161)	(25,881)	(26,042)		(161)	(25,881)	

continued: A.1.2 Regulatory consolidation - Financial assets, loan commitments and financial guarantees given: changes in overall impairments and provisions

									(€ '000)		
		OVER/	ALL WRITE-DOWI	NS							
		ASSETS BELONGING	TO THIRD STAGE		OF WHICH:						
	FINANCIAL ASSETS AT	FINANCIAL ASSETS AT FAIR VALUE THROUGH OTHER	OF WHICH:	OF WHICH:	ACQUIRED OR ORIGINATED OF WHICH: IMPAIRED		TOTAL PROVISIONS ON LOANS COMMITMENTS AND FINANCIAL GUARANTEES GIVEN		OR COMMITMENTS AND FINANCIAL DRIGINATED GUARANTEES GIVEN		TOTAL
SOURCES/RISK STAGES	AMORTISED COST	COMPREHENSIVE INCOME	INDIVIDUAL IMPAIRMENT	COLLECTIVE IMPAIRMENT	FINANCIAL ASSETS	STAGE 1	STAGE 2	STAGE 3			
Opening balance (gross amount)	28,068,224		18,936,769	9,131,455	67,004	236,584	78,419	865,646	32,342,995		
Increases in acquired or originated financial assets	563,695	-	466,915	96,780	8,041	66,150	19,085	78,260	1,222,419		
Reversals different from write-offs	(820,219)	-	(574,842)	(245,377)	(4,044)	(24,309)	(16,676)	(167,023)	(1,408,585)		
Net losses/recoveries on credit impairment	2,694,012	(43)	2,096,165	597,804	980	(122,063)	(2,426)	203,785	2,411,728		
Contractual changes without cancellation	4,700	-	6,822	(2,122)	-	(97)	10	331	2,929		
Changes in estimation methodology	-	-	_	-	-	37	15	-	2,661		
Write-off	(5,778,556)	-	(2,267,527)	(3,511,029)	(40,126)	(75)	(9)	(86)	(5,780,885)		
Other changes	(527,372)	71	(1,863,275)	1,336,008	(5,717)	27,285	(528)	(100,610)	(508,702)		
Closing balance (gross amount)	24,204,484	28	16,801,027	7,403,519	26,138	183,512	77,890	880,303	28,284,560		
Recoveries from financial assets subject to write-off	191,801	-	139,239	52,562	189	-	-	-	191,861		
Write-off are not recognised directly in profit or loss	(455,076)	-	(115,912)	(339,164)	(7,436)	-	-	-	(481,447)		

### A.1.3 Regulatory consolidation - Financial assets, loan commitments and financial guarantees given: transfers between risk stages (gross values and nominal values)

						(€ '000)
			GROSS VALUES/N	NOMINAL VALUES		
	TRANSFERS BETWEEN STAGE 1 AND STAGE 2		TRANSFERS BETWEEN STAGE 2 AND STAGE 3		TRANSFERS BETWEEN STAGE 1 AND STAGE 3	
PORTFOLIOS/RISK STAGES	FROM STAGE 1 TO STAGE 2	FROM STAGE 2 TO STAGE 1	FROM STAGE 2 TO STAGE 3	FROM STAGE 3 TO STAGE 2	FROM STAGE 1 TO STAGE 3	FROM STAGE 3 TO STAGE 1
Financial assets at amortised cost	13,012,172	13,024,579	1,718,231	565,220	2,184,936	625,986
Financial assets at fair value through other comprehensive income	1,966	45,410	42	-	-	-
3. Loan commitments and financial guarantees given	3,946,616	6,142,946	168,181	19,182	531,556	233,838
Total 12.31.2018	16,960,754	19,212,935	1,886,454	584,402	2,716,492	859,824

#### A.1.4 Regulatory consolidation - On- and off-balance sheet credit exposures with banks: gross and net values

(€ '000)

		AMOUNTS AS AT	12.31.2018		
	GROSS EXP	OSURE	OVERALL WRITE-	OVERALL	
EVECUIES TYPES/AMOUNTS	NON-	DEDECRINO	DOWNS AND	NET EVENOUEE	PARTIAL WRITE-
EXPOSURE TYPES/AMOUNTS	PERFORMING	PERFORMING	PROVISIONS	NET EXPOSURE	OFFS(*)
A. On-balance sheet credit exposures					
a) Bad exposures	41,056	X	40,710	346	-
of which: forborne exposures	4,302	Χ	4,298	4	-
b) Unlikely to pay	3,508	Х	3,508	-	-
of which: forborne exposures	-	X	-	-	-
c) Non-performing past due	26	X	26	-	-
of which: forborne exposures	-	Χ	-	-	-
d) Performing past due	Х	303,839	49	303,790	-
of which: forborne exposures	Χ	-	-	-	-
e) Other performing exposures	Х	91,500,522	36,945	91,463,577	3
of which: forborne exposures	Χ	-	-	-	-
Total (A)	44,590	91,804,361	81,238	91,767,713	3
B. Off-balance sheet credit exposures					
a) Non-performing	254	Χ	-	254	-
b) Performing	Х	37,207,803	10,692	37,197,111	-
Total (B)	254	37,207,803	10,692	37,197,365	-
Total (A+B)	44,844	129,012,164	91,930	128,965,078	3

(\*) Value shown for information purposes.

On-balance sheet exposures to banks include all balance-sheet assets regardless of their belonging portfolio (held-for-trading, assets designed and mandatorily at fair value through profit or loss, assets at fair value through other comprehensive income, assets at amortised cost and assets held for sale).

Off-balance sheet exposures to banks comprise guarantees given, irrevocable commitments, derivatives regardless of each transaction's classification category and the revocable commitments to disburse funds.

### A.1.5 Regulatory consolidation - On- and off-balance sheet credit exposures with customers: gross and net values

(€ '000)

		AMOUNTS AS AT	12.31.2018		(0 000)
	GROSS EXP	OSURE	OVERALL WRITE-		OVERALL
EVERALIZE EVERALIZATION	NON-		DOWNS AND		PARTIAL WRITE-
EXPOSURE TYPES/AMOUNTS	PERFORMING	PERFORMING	PROVISIONS	NET EXPOSURE	OFFS(*)
A. On-balance sheet credit exposures					
a) Bad exposures	21,883,190	X	15,944,962	5,938,228	2,742,815
of which: forborne exposures	4,136,736	Χ	2,857,337	1,279,399	154,606
b) Unlikely to pay	16,984,253	Х	7,952,675	9,031,578	49,227
of which: forborne exposures	9,988,549	Χ	4,578,661	5,409,888	25,300
c) Non-performing past due	1,374,406	Х	409,086	965,320	3,468
of which: forborne exposures	228,177	Χ	45,426	182,751	2,999
d) Performing past due	Х	13,693,717	488,421	13,205,296	17
of which: forborne exposures	Χ	1,223,289	144,441	1,078,848	-
e) Other performing exposures	Х	613,431,846	2,417,079	611,014,767	1,408
of which: forborne exposures	Χ	4,354,031	244,240	4,109,791	-
Total (A)	40,241,849	627,125,563	27,212,223	640,155,189	2,796,935
B. Off-balance sheet credit exposures					
a) Non-performing	4,678,867	X	930,853	3,748,014	-
b) Performing	Х	308,343,610	257,017	308,086,593	-
Total (B)	4,678,867	308,343,610	1,187,870	311,834,607	
Total (A+B)	44,920,716	935,469,173	28,400,093	951,989,796	2,796,935

(\*) Value shown for information purposes.

On-balance sheet exposures to customers include all balance-sheet assets regardless of their belonging portfolio (held-for-trading, assets designed and mandatorily at fair value through profit or loss, assets at fair value through other comprehensive income, assets at amortised cost and assets held for sale).

### A.1.6 Regulatory consolidation - On-balance sheet exposures with banks: changes in gross non-performing exposures

(€ '000)

	CHANGES IN 2018						
			NON-PERFORMING				
SOURCES/CATEGORIES	BAD EXPOSURES	UNLIKELY TO PAY	PAST DUE				
A. Opening balance (gross amount)	50,526	6,190	27				
of which sold non-cancelled exposures	<u>-</u>	-	-				
B. Increases	5,277	4,670	-				
B.1 Transfers from performing loans	-	-	-				
B.2 Transfers from acquired or originated impaired financial assets	-	-	-				
of which: business combinations	-	-	-				
B.3 Transfers from other categories of non-perforiming exposures	-	-	-				
B.4 Contractual changes with no cancellations	-	-	-				
B.5 Other increases	5,277	4,670	-				
of which: business combinations - mergers	-	-	-				
C. Reductions	14,747	7,352	1				
C.1 Transfers to performing loans	-	-	1				
C.2 Write-offs	6,884	18	-				
C.3 Collections	4,019	2,667	-				
C.4 Sale proceeds	-	-	-				
C.5 Losses on disposal	-	-	-				
C.6 Transfers to other non-performing exposures	-	-	-				
C.7 Contractual changes with no cancellations	-	-	-				
C.8 Other decreases	3,844	4,667	-				
of which: business combinations	-	-	-				
D. Closing balance (gross amount)	41,056	3,508	26				
of which sold non-cancelled exposures	-	-	-				

Sub-items "B.5 Other increases" and "C.3 Collections" include amounts recovered during the year concerning impaired exposures which were derecognised in their entirety.

### A.1.6bis Regulatory consolidation - On-balance sheet exposures with banks: changes by credit quality in gross forborne exposures

	CHANGES I	N 2018
	FORBORNE	FORBORNE
SOURCES/QUALITY	EXPOSURES: NON PERFORMING	EXPOSURES: PERFORMING
A. Opening balance (gross amount)	4,107	5,479
of which sold non-cancelled exposures	-	-
B. Increases	195	221
B.1 Transfers from performing non-forborne exposures	-	-
B.2 Transfers from performing forbone exposures	-	Χ
B.3 Transfers from non-performing forborne exposures	Х	-
of which: business combinations	Х	-
B.4 Other increases	195	221
of which: business combinations - mergers	-	-
C. Reductions	-	5,700
C.1 Transfers to performing non-forborne exposures	X	-
C.2 Transfers to performing forbone exposures	-	Х
C.3 Transfers to non-performing forborne exposures	X	-
C.4 Write-offs	-	-
C.5 Collections	-	-
C.6 Sale proceeds	-	-
C.7 Losses from disposal	-	-
C.8 Other reductions	-	5,700
of which: business combinations	-	-
D. Closing balance (gross amount)	4,302	-
of which sold non-cancelled exposures	-	-

Off-balance sheet exposures to customers comprises guarantees given, irrevocable commitments, derivatives regardless of each transaction's classification category and the revocable commitments to disburse funds.

The total amount of forborne exposures (net of those belonging to disposal groups/held for sale) is €20 billion (€14.4 billion non performing and €5.6 billion performing). These exposures refers for 69% to the Italian perimeter, while the remaining amount refer for 16% to CEE countries, to Germany for 11% and for the 4% to Austria.

For a description of the rules for identification of forborne exposures please refer to Part E - Information on risks and hedging policies - Section 1 Credit Risk, Paragraph 2.5 (Non-performing exposures).

On-balance sheet impaired gross exposures connected to the proposals for recourse to an arrangement with creditors made by the debtor, for the positions that have been converted into a Debt restructuring agreement pursuant to article 182-bis of the Bankruptcy Law or continuity of business, as well as the positions not yet assigned or with liquidatory purposes, amounted to a total of €2,780 million at 31 December 2018, against which specific impairments have been made for €1,910 million, with a total coverage level of 69%.

### A.1.7 Regulatory consolidation - On-balance sheet credit exposures with customers: changes in gross non-performing exposures

		CHANGES IN 2018	
SOURCES/CATEGORIES	BAD EXPOSURES	UNLIKELY TO PAY	NON-PERFORMING PAST DUE
A. Opening balance (gross amount)	26,249,784	20,128,710	1,103,886
of which sold non-cancelled exposures	696,643	1,339,986	22,183
B. Increases	5,737,361	6,921,959	1,768,633
B.1 Transfer from performing loans	1,493,045	3,254,639	1,648,657
B.2 Transfer from acquired or originated impaired financial assets	15	4,463	-
of which: business combinations	-	-	-
B.3 Transfer from other non-performing exposures	2,405,118	493,673	24,590
B.4 Contractual changes with no cancellations	-	2,096	-
B.5 Other increases	1,839,183	3,167,088	95,386
of which: business combinations - mergers	-	-	-
C. Decreases	10,103,955	10,066,416	1,498,113
C.1 Transfers to performing loans	374,215	1,176,024	179,173
C.2 Write-offs	2,846,016	736,109	23,066
C.3 Collections	2,375,566	2,951,065	403,916
C.4 Sale proceeds	991,887	336,131	15,366
C.5 Losses on disposals	99,812	61,205	108
C.6 Transfers to other non-performing exposures	69,299	2,252,470	601,612
C.7 Contractual changes with no cancellations	5	4,055	-
C.8 Other decreases	3,347,155	2,549,357	274,872
of which: business combinations	-	-	
D. Closing balance (gross amount)	21,883,190	16,984,253	1,374,406
of which sold non-cancelled exposures	460,642	1,033,694	9,518

Sub-items "B.5 Other increases" and "C.3 Collections" include amounts recovered during the year concerning impaired exposures which were derecognised in their entirety.

### A.1.7bis Regulatory consolidation - On-balance sheet exposures with customers: changes by credit quality in gross forborne exposures

(€ '000)

	CHANGES IN 2	
SOURCES/QUALITY	FORBORNE EXPOSURES: NON- PERFORMING	FORBORNE EXPOSURES: PERFORMING
A. Opening balance (gross amount)	16,324,527	6,326,058
of which sold non-cancelled exposures	842,550	323,104
B. Increases	5,846,827	3,122,555
B.1 Transfers from performing non-forborne exposures	879,837	1,519,313
B.2 Transfers from performing forbone exposures	482,575	Х
B.3 Transfers from non-performing forborne exposures	X	893,230
of which: business combinations	X	-
B.4 Other increases	4,484,415	710,012
of which: business combinations - mergers	-	-
C. Reductions	7,817,892	3,871,293
C.1 Transfers to performing non-forborne exposures	X	1,503,320
C.2 Transfers to performing forbone exposures	893,230	Х
C.3 Transfers to non-performing forborne exposures	X	482,575
C.4 Write-offs	941,503	60
C.5 Collections	2,829,156	1,138,284
C.6 Sale proceeds	406,605	20,760
C.7 Losses from disposal	50,741	-
C.8 Other reductions	2,696,657	726,294
of which: business combinations	-	-
D. Closing balance (gross amount)	14,353,462	5,577,320
of which sold non-cancelled exposures	729,542	224,146

### A.1.8 Regulatory consolidation - On-balance sheet non-performing credit exposures with banks: changes in overall write-downs

			CHANGES	S IN 2018		(€ 000)
	NON-PERFOR	MING LOANS	UNLIKELY	TO PAY	NON-PERFORM	ING PAST DUE
SOURCES/CATEGORIES	TOTAL	OF WHICH FORBORNE EXPOSURES	TOTAL	OF WHICH FORBORNE EXPOSURES	TOTAL	OF WHICH FORBORNE EXPOSURES
A. Opening balance (gross amount)	50,025	4,103	1,192	-	26	-
of which sold non-cancelled exposures	-	-	-	-	-	-
B. Increases	4,593	199	2,334	-	-	-
B.1 Write-downs of acquired or originated impaired financial assets	5	Х	2,334	Х	-	Х
of which: business combinations	5	-	-	-	-	-
B.2. Other write-downs	2,473	-	-	-	-	-
B.3 Losses on disposal	-	-	-	-	-	-
B.4 Transfers from other categories of non- performing exposures	-	-	-	-	-	-
B.5 Contractual changes with no cancellations	-	X	-	Х	-	Х
B.6 Other increases	2,115	199	-	-	-	-
of which: business combinations - mergers	-	-	-	-	-	-
C. Reductions	13,908	4	18	-	-	-
C.1 Write-backs from valuation	-	-	-	-	-	-
C.2. Write-backs from collections	3,182	4	-	-	-	-
C.3 Gains from disposals	-	-	-	-	-	-
C.4 Write-offs	6,884	-	18	-	-	-
C.5 Transfers to other categories of non-performing exposures	-	-	-	-	-	-
C.6 Contractual changes with no cancellations	-	Х	-	Х	-	Х
C.7 Other decreases	3,842	-	-	_	-	-
of which: business combinations	-	-				
D. Closing balance (gross amount)	40,710	4,298	3,508	-	26	-
of which sold non-cancelled exposures	-	-	-	-	-	-

### A.1.9 Regulatory consolidation - On-balance sheet non-performing credit exposures with customers: changes in overall write-downs

	(€ 000) CHANGES IN 2018										
	NON-PERFOR	MING LOANS	UNLIKELY	TO PAY	NON-PERFORM	ING PAST DUE					
SOURCES/CATEGORIES	TOTAL	OF WHICH FORBORNE EXPOSURES	TOTAL	OF WHICH FORBORNE EXPOSURES	TOTAL	OF WHICH FORBORNE EXPOSURES					
A. Opening balance (gross amount)	19,003,519	2,543,162	8,718,027	4,936,489	418,849	38,695					
of which sold non-cancelled exposures	439,256	439,256	594,816	594,816	6,876	6,876					
B. Increases	4,954,895	1,526,548	3,624,733	1,894,221	629,772	47,318					
B.1 Write-downs of acquired or originated impaired											
financial assets	112,738	X	389,158	X	8,148	X					
of which: business combinations	-	-	-	-	-	-					
B.2. Other write-downs	3,081,645	835,380	2,594,542	1,311,612	200,682	8,064					
B.3 Losses on disposal	99,812	17,323	61,205	33,418	108	-					
B.4 Transfers from other categories of non-											
performing exposures	1,206,594	417,147	313,459	29,239	8,458	2,480					
B.5 Contractual changes with no cancellations	10	X	4,054	X	-	Χ					
B.6 Other increases	454,096	256,698	262,315	519,952	412,376	36,774					
of which: business combinations - mergers	-	-	-	-	-	-					
C. Reductions	8,013,452	1,212,373	4,390,085	2,252,049	639,535	40,587					
C.1 Write-backs from valuation	577,032	137,072	1,151,358	585,046	27,950	4,961					
C.2. Write-backs from collections	1,218,299	268,705	477,663	257,725	90,166	7,324					
C.3 Gains from disposals	157,028	25,564	61,565	37,375	6	5					
C.4 Write-offs	2,846,016	502,550	736,109	425,586	23,066	13,367					
C.5 Transfers to other categories of non-performing											
exposures	47,155	20,912	1,136,159	415,359	345,197	12,595					
C.6 Contractual changes with no cancellations	2	Х	2,096	Х	-	Х					
C.7 Other decreases	3,167,920	257,570	825,135	530,958	153,150	2,335					
of which: business combinations	-	-	-	-	-	-					
D. Closing balance (gross amount)	15,944,962	2,857,337	7,952,675	4,578,661	409,086	45,426					
of which sold non-cancelled exposures	294,614	39,187	421,430	361,920	2,437	188					

A,2 Classification of credit exposure based on internal and external ratings

A.2.1 Regulatory consolidation - Breakdown of financial assets, loan commitments and financial guarantees given by external rating classes (gross amounts)

(€ '000)

								(€ 000)
			A	MOUNT AS AT	12.31.2018			
			EXTERNAL RAT	TING CLASSES				
EXPOSURES	CLASS 1	CLASS 2	CLASS 3	CLASS 4	CLASS 5	CLASS 6	NO RATING	TOTAL
A. Financial assets at amortised								
cost								
- Stage 1	23,559,156	46,809,218	60,523,391	13,131,533	6,456,507	3,686,540	385,879,158	540,045,503
- Stage 2	200,565	546,851	1,250,805	2,411,020	896,498	770,101	41,220,026	47,295,866
- Stage 3	-	-	-	-	-	-	39,971,746	39,971,746
B. Financial assets at fair value through other comprehensive income								
- Stage 1	17,021,796	14,828,995	50,914,420	3,043,095	86,064	-	1,956,142	87,850,512
- Stage 2	-	-	42,597	167,430	140,584	-	85,390	436,001
- Stage 3	-	-	-	-	-	-	71	71
Total (A + B)	40,781,517	62,185,064	112,731,213	18,753,078	7,579,653	4,456,641	469,112,533	715,599,699
of which: acquired or originated impaired financial assets	-	-	23,190	-	_	5,577	37,075	65,842
C. Loan commitments and financial guarantees given								
- Stage 1	3,875,594	8,644,706	28,564,931	9,154,640	3,103,662	177,614	150,721,425	204,242,572
- Stage 2	40,621	53,199	700,978	162,911	559,094	10,585	12,397,993	13,925,381
- Stage 3	-	-	-	-	-	-	2,703,652	2,703,652
Total (C)	3,916,215	8,697,905	29,265,909	9,317,551	3,662,756	188,199	165,823,070	220,871,605
Total (A + B + C)	44,697,732	70,882,969	141,997,122	28,070,629	11,242,409	4,644,840	634,935,603	936,471,304

The table details on- and off-balance sheet credits granted to counterparties rated by external rating agencies, which provide brief assessments of the creditworthiness of different classes of borrowers such as Sovereigns, Banks, Public-Sector Entities, Insurance Companies and (usually large) Enterprises.

The table refers to classification of 262/2005 Banca d'Italia Circular (5<sup>th</sup> update dated 22 December 2017); then it provides, for external ratings, 6 classes of creditworthiness.

Rating Agencies utilised to fill the table are: Moody's, S&Ps, Fitch and DBRS.

Where more than one agency rating is available, the most prudential rating is assigned.

The 84.8% of rated counterparties were investment grade (from Class 1 to Class 3), referring to highly-rated borrowers.

Unrated exposures, i.e. those with no external rating, were 69.2% of the portfolio, due to the fact that a considerable proportion of borrowers were private individuals or SMEs, which are not externally rated.

### A.2.2 Regulatory consolidation - Breakdown of financial assets, loan commitments and financial guarantees given by internal rating classes (gross amounts)

											(€ '000)
					Al	MOUNT AS AT	12.31.2018				
				INTERNA	AL RATING CLAS	SSES					
EXPOSURES	1	2	3	4	5	6	7	8	9	NO RATING	TOTAL
A. Financial assets at amortised cost											
- Stage 1	13,505,295	15,507,598	117,692,750	204,253,321	66,476,944	43,161,190	18,726,662	3,966,051	1,046,868	55,708,824	540,045,503
- Stage 2	107,787	1,068,701	4,150,939	6,874,893	7,750,683	7,679,550	6,592,839	4,193,337	3,869,437	5,007,700	47,295,866
- Stage 3	-		-	-	-	-	-	233,980	113,177	39,624,589	39,971,746
B. Financial assets at fair value through other comprehensive income											
- Stage 1	10,947,785	3,701,635	51,616,743	10,415,044	44,540	120,353	71,999	-	-	10,932,413	87,850,512
- Stage 2	-	-	-	-	200,275	230,959	2,588	-	702	1,477	436,001
- Stage 3	-	-	-	-	-	-	-	-	-	71	71
Total (A + B)	24,560,867	20,277,934	173,460,432	221,543,258	74,472,442	51,192,052	25,394,088	8,393,368	5,030,184	111,275,074	715,599,699
of which: acquired or originated impaired financial assets			28	949	1,520	9,195	4,087	4,145	10,277	35,641	65,842
C. Loan commitments and financial guarantees given											
- Stage 1	1,247,141	11,661,881	54,864,339	73,387,454	21,096,937	12,243,030	4,668,485	1,190,753	236,986	23,645,566	204,242,572
- Stage 2	27,483	1,630,530	2,573,129	3,243,921	1,322,924	1,219,017	1,171,115	761,950	246,994	1,728,318	13,925,381
- Stage 3	-	-	-	-	-	-	-	14	48,837	2,654,801	2,703,652
Total (C)	1,274,624	13,292,411	57,437,468	76,631,375	22,419,861	13,462,047	5,839,600	1,952,717	532,817	28,028,685	220,871,605
Total (A + B + C)	25,835,491	33,570,345	230,897,900	298,174,633	96,892,303	64,654,099	31,233,688	10,346,085	5,563,001	139,303,759	936,471,304

The table contains exposures grouped according to the counterparties' internal rating.

Ratings are assigned to individual counterparties using Group banks' internally-developed models included in their credit risk management processes. The internal models validated by the regulators are either 'Group-wide' (e.g. for banks, multinationals and sovereigns) or bank-specific, by segment (e.g. retail or corporate).

The various rating scales of these models are mapped onto a single master-scale of 9 classes based on Probability of Default (PD). 73.4% of internally-rated exposures were investment grade (classes 1 to 4), while exposures towards unrated counterparties were 13.2% of the total. No rating is assigned to these counterparties as either they belong to a segment not yet covered by the models, or the appropriate model is still in the roll-out phase.

Internal Ratings are used for Capital Requirements calculation by the Legal Entities/portfolios that were authorised for the IRB approach from Central bank. Legal Entities currently authorised are: UniCredit S.p.A., UniCredit Bank AG, UniCredit Bank Austria AG, UniCredit Bank Ireland p.l.c., UniCredit Banka Slovenija d.d., UniCredit Bulbank AD, UniCredit Bank Czech Republic and Slovakia a.s., UniCredit Bank Hungary zrt, UniCredit Bank S.A., AO UniCredit Bank and UniCredit Leasing GmbH and related subsidiaries UniCredit Leasing Finance GMBH, UniCredit Leasing Aviation GMBH.

A.3 Distribution of secured credit exposures by type of security

### A.3.1 Regulatory consolidation - Secured on-balance and off-balance sheet credit exposures with banks

(€ '000)

			AMOUNT AS AT	12.31.2018		
				COLLATE	RALS (1)	
	GROSS EXPOSURE	NET EXPOSURE	PROPERTY - MORTGAGES	PROPERTY - FINANCIAL LEASES	SECURITIES	OTHER COLLATERALS
Secured on-balance sheet credit exposures						
1.1 Totally secured	15,815,050	15,812,041	-	915	14,895,351	189,221
of which non-performing	-	-	-	-	-	-
1.2 Partially secured	893,403	891,522	-	=	16,622	107,153
of which non-performing	-	-	-	-	-	-
2. Secured off-balance sheet credit exposures						
2.1 Totally secured	1,294,840	1,293,577	-	-	308,473	771,584
of which non-performing	-	-	-	-	-	-
2.2 Partially secured	480,681	479,841	-	-	15,713	7,900
of which non-performing	-	-	-	-	-	-

### continued: A.3.1 Regulatory consolidation - Secured on-balance and off-balance sheet credit exposures with banks

										(€ '000)
				AM	OUNT AS AT	12.31.2018				
					GUARANTE	ES (2)				
		CRE	DIT DERIVATI	VES		SIGNATU	ES)			
		OT	HER CREDIT D	ERIVATIVES						
	CLN	GOVERNMENT AND CENTRAL BANKS	BANKS	OTHER PUBLIC ENTITIES	OTHER ENTITIES	GOVERNMENTS AND OTHER PUBLIC SECTOR	BANKS	OTHER PUBLIC ENTITIES	OTHER ENTITIES	TOTAL (1)+(2)
1. Secured on-balance sheet		•								
credit exposures										
1.1 Totally secured	-	-	-	-	-	47,494	379,870	-	-	15,512,851
of which non-performing	-	-	-	-	-	-	-	-	-	-
1.2 Partially secured	-	-	-	-	-	319,773	102,813	52,770	49,844	648,975
of which non-performing	-	-	-	-	-	-	-	-	-	-
2. Secured off-balance sheet										
credit exposures										
2.1 Totally secured	-	-	-	-	-	-	65,894	-	147,576	1,293,527
of which non-performing	-	=	-	-	-	-	-	-	-	
2.2 Partially secured	-	-	-	-	-	87,528	111,289	9,607	137,533	369,570
of which non-performing	-	-	-	-	-	-	-	-	-	

### A.3.2 Regulatory consolidation - Secured on-balance and off-balance sheet credit exposures with customers

(€ '000)

			AMOUNT AS AT	12.31.2018		
	<u>-</u>			COLLATER	ALS (1)	
	GROSS EXPOSURE	NET EXPOSURE	PROPERTY - MORTGAGES	PROPERTY - FINANCIAL LEASES	SECURITIES	OTHER COLLATERALS
Secured on-balance sheet credit exposures						
1.1 Totally secured	193,330,195	179,300,121	84,964,335	12,530,066	37,226,287	13,247,254
of which non-performing	23,576,428	10,559,877	5,938,480	1,976,488	43,372	964,740
1.2 Partially secured	144,490,923	142,069,733	58,551,048	239,362	2,028,007	26,455,664
of which non-performing	3,351,324	1,730,392	604,636	47,241	26,693	177,151
2. Secured off-balance sheet credit exposures						
2.1 Totally secured	43,682,821	43,450,542	2,617,400	-	6,502,085	12,776,339
of which non-performing	1,269,360	1,076,228	389,981	-	3,590	74,198
2.2 Partially secured	36,694,568	36,625,181	2,091,640	-	477,945	2,022,429
of which non-performing	382,298	326,966	29,784	-	41,190	39,754

continued: A.3.2 Regulatory consolidation - Secured on-balance and off-balance sheet credit exposures with customers

				AM	OUNT AS AT	12.31.2018				(5 555)
_			•		GUARANTEES	3 (2)	•	•		
			T DERIVATIVE			SIGNATU	RE LOANS (LO	ANS GUARANT	EES)	
<u>-</u>		OTI	HER CREDIT D	ERIVATIVES						
	CLN	GOVERNMENT AND CENTRAL BANKS	BANKS	OTHER PUBLIC ENTITIES	OTHER ENTITIES	GOVERNMENTS AND OTHER PUBLIC SECTOR	BANKS	OTHER PUBLIC	OTHER ENTITIES	TOTAL
Secured on-balance	CLN	BANKS	DANNO	ENTITIES	ENTITIES	ENTITIES	BANKS	ENTITIES	ENIIIES	(1)+(2)
sheet credit exposures										
1.1 Totally secured	-	-	-	-	-	5,195,665	342,368	1,091,963	23,154,533	177,752,471
of which non-performing	-	-	-	-	-	76,465	5,902	51,051	1,109,803	10,166,301
1.2 Partially secured	-	-	-	-	-	9,320,779	694,158	633,569	2,906,857	100,829,444
of which non-performing	-	-	-	-	-	248,542	46,890	24,479	110,301	1,285,933
2. Secured off-balance sheet credit exposures										
2.1 Totally secured	-	-	-	-	-	1,309,035	522,279	1,710,820	17,833,064	43,271,022
of which non-performing	-	-	-	-	-	6,400	45,335	981	513,551	1,034,036
2.2 Partially secured	-	-	-	-	-	1,270,985	452,544	22,523	2,732,760	9,070,826
of which non-performing	-	-	-	-	-	3,112	4,011	85	30,085	148,021

### A.4 Regulatory consolidation - Financial and non-financial assets obtained by taking possession of collaterals

(€ '000) **CARRYING VALUE** OF WHICH CANCELLED OBTAINED CREDIT **OVERALL WRITE-DURING THE** EXPOSURE **GROSS AMOUNT DOWNS** YEAR 316,125 A. Property, plant and equipment 401,839 393,725 77,600 183,734 1,082 1,220 497 A.1 Used in business 723 A.2 Held for investment 29,351 41,192 20,617 20,575 3,292 371,406 351,313 56,486 294,827 180,442 A.3 Inventories B. Equity instruments and debt securities 4,500 426 4,074 1,505 1,505 C. Other assets D. Non-current assets and disposal groups 8,590 classified as held for sale 8,590 D.1 Property, plant and equipment D.2 Other assets Total 12.31.2018 401,839 399,730 81,674 318,056 192,324

### B. Distribution and concentration of credit exposures

### B.1 Regulatory consolidation - Distribution by segment of on-balance and off-balance sheet credit exposures with customers

	GOVERNMENTS PUBLIC SECTO		FINANCIAL C	OMPANIES	FINANCIAL CO WHICH INS COMPA	SURANCE	NON-FINANCIA	L COMPANIES	HOUSE	HOLDS
EXPOSURES/COUNTERPARTIES	NET EXPOSURE	OVERALL WRITE- DOWNS	NET EXPOSURE	OVERALL WRITE- DOWNS	NET EXPOSURE	OVERALL WRITE- DOWNS	NET EXPOSURE	OVERALL WRITE- DOWNS	NET EXPOSURE	OVERALL WRITE- DOWNS
A. On-balance sheet credit exposures										
A.1 Bad exposures	56,860	108,564	155,893	437,658	4,904	3,929	3,926,514	10,355,151	1,798,961	5,043,589
of which: forborne exposures	-	1,648	62,400	110,378	3,709	3,409	860,540	2,033,440	356,459	711,871
A.2 Unlikely to pay	206,373	19,991	759,613	454,551	1,022	448	6,552,915	6,654,156	1,512,677	823,977
of which: forborne exposures	166	311	524,608	360,201	1,022	448	4,017,426	3,767,177	867,688	450,972
A.3 Non-performing past-due	3,535	717	4,731	3,936	1	1	596,480	190,673	360,574	213,760
of which: forborne exposures	-	-	20	12	-	-	158,458	31,597	24,273	13,817
A.4 Performing exposures	153,599,324	100,791	82,602,754	154,729	3,612,889	1,151	261,162,122	1,471,424	126,855,863	1,178,556
of which: forborne exposures	1,055	1	74,536	3,521	2,354		3,103,754	160,642	2,009,294	224,517
Total (A)	153,866,092	230,063	83,522,991	1,050,874	3,618,816	5,529	272,238,031	18,671,404	130,528,075	7,259,882
B. Off-balance sheet credit exposures										
B.1 Non-performing exposures	2,638	3	92,885	39,589	368	137	3,587,440	885,335	65,051	5,926
B.2 Performing exsposures	14,517,468	5,422	46,821,035	25,870	1,517,081	523	225,104,562	200,124	20,701,407	25,601
Total (B)	14,520,106	5,425	46,913,920	65,459	1,517,449	660	228,692,002	1,085,459	20,766,458	31,527
Total (A + B)										
12.31.2018	168,386,198	235,488	130,436,911	1,116,333	5,136,265	6,189	500,930,033	19,756,863	151,294,533	7,291,409

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

B.1 Banking Group - Distribution by segment of On- and off-balance sheet credit exposures with customers (book value)

(€ '000)

		OVERNMEN	TS	OTHE	R PUBLIC EN	TITIES	FINA	NCIAL COMP	ANIES
COUNTERPARTIES/EXPOSURES	NET EXPOSURE	SPECIFIC WRITE- DOWNS	PORTFOLIO ADJUSTMENTS	NET EXPOSURE	SPECIFIC WRITE- DOWNS	PORTFOLIO ADJUSTMENTS	NET EXPOSURE	SPECIFIC WRITE- DOWNS	PORTFOLIO ADJUSTMENTS
A. On-balance sheet exposures									
A.1 Bad exposures	4,259	20,805	X	73,563	65,432	X	193,097	579,832	X
- of which: forborne exposures	19	36	X	2	2,695	X	69,786	72,923	Χ
A.2 Unlikely to pay	158,534	9,357	Χ	25,278	10,268	X	734,146	439,456	X
- of which: forborne exposures	-	-	X	299	888	X	515,562	284,104	Χ
A.3 Non-Performing past-due	1,019	269	Χ	8,002	1,502	Χ	1,576	1,328	X
- of which: forborne exposures	-	-	Χ	1	-	Χ	126	53	X
A.4 Performing exposures	120,616,140	Χ	9,378	29,027,381	Χ	53,654	64,466,686	Χ	112,046
- of which: forborne exposures	266	Χ		-	Χ	-	157,860	Χ	987
Total A	120,779,952	30,431	9,378	29,134,224	77,202	53,654	65,395,505	1,020,616	112,046
B. Off-balance sheet exposures									
B.1 Bad exposures	-	-	X	149	-	X	23,716	2,789	X
B.2. Unlikely to pay	603	-	Χ	-	-	Χ	111,896	1,384	X
B.3 Other Non-Performing	0.4					.,			.,
exposures	21	2	X	559	33	X		-	X
B.4 Performing exposures	7,902,168	Χ	579	8,836,687	Χ	1,721	28,846,192	Χ	6,976
Total B	7,902,792	2	579	8,837,395	33	1,721	28,981,804	4,173	6,976
Total (A+B) 12.31.2017	128,682,744	30,433	9,957	37,971,619	77,235	55,375	94,377,309	1,024,789	119,022

Continued: B.1 Banking Group - Distribution by segment of On- and off-balance sheet credit exposures with customers (book value)

	INSUF	RANCE COMP	PANIES	NON-F	INANCIAL CON	MPANIES		OTHER ENTITI	ES
COUNTERPARTIES/EXPOSURES	NET EXPOSURE	SPECIFIC WRITE- DOWNS	PORTFOLIO ADJUSTMENTS	NET EXPOSURE	SPECIFIC WRITE- DOWNS	PORTFOLIO ADJUSTMENTS	NET EXPOSURE	SPECIFIC WRITE- DOWNS	PORTFOLIO ADJUSTMENTS
A. On-balance sheet exposures									
A.1 Bad exposures	3,746	4,232	X	5,750,459	13,229,621	X	3,659,011	5,057,152	X
- of which: forborne exposures	3,727	4,171	X	1,671,597	2,105,083	X	371,011	378,980	X
A.2 Unlikely to pay	1,527	97	X	8,952,469	7,515,349	X	1,684,686	808,197	Χ
- of which: forborne exposures	1,527	97	Χ	5,472,708	4,267,957	X	1,001,717	426,885	X
A.3 Non-Performing past-due	-	-	Χ	325,285	135,295	Χ	464,617	334,665	Χ
- of which: forborne exposures	-	-	X	31,002	27,209	X	22,830	8,569	X
A.4 Performing exposures	1,850,282	Χ	982	255,557,098	Χ	1,351,803	114,691,932	Χ	566,825
- of which: forborne exposures	9,397	Χ	69	3,419,065	Χ	109,134	2,505,594	Χ	154,576
Total A	1,855,555	4,329	982	270,585,311	20,880,265	1,351,803	120,500,246	6,200,014	566,825
B. Off-balance sheet exposures									
B.1 Bad exposures	348	22	X	468,911	199,732	X	2,807	560	X
B.2. Unlikely to pay	11	144	X	1,276,760	414,604	X	2,790	936	X
B.3 Other Non-Performing									
exposures	-	-	X	14,271	1,780	X	51,166	33,609	X
B.4 Performing exposures	2,216,390	Х	518	121,489,709	Х	95,904	22,847,023	Χ	12,684
Total B	2,216,749	166	518	123,249,651	616,116	95,904	22,903,786	35,105	12,684
Total (A+B) 12.31.2017	4,072,304	4,495	1,500	393,834,962	21,496,381	1,447,707	143,404,032	6,235,119	579,509

### B.2 Regulatory consolidation - Distribution of on-balance and off-balance sheet credit exposures with customers by geographic area

	ITA	LY	OTHER EU COUNT		AMER	RICA	ASI	A	REST OF TH	(€ 000)
EXPOSURES/GEOGRAPHIC AREAS	NET EXPOSURE	OVERALL WRITE- DOWNS	NET EXPOSURE	OVERALL WRITE- DOWNS	NET EXPOSURE	OVERALL WRITE- DOWNS	NET EXPOSURE	OVERALL WRITE- DOWNS	NET EXPOSURE	OVERALL WRITE- DOWNS
A. On-balance sheet credit exposures										
A.1 Bad exposures	4,327,772	11,826,651	1,451,687	3,939,243	60,849	89,959	32,463	32,771	65,457	56,338
A.2 Unlikely to pay	6,587,248	5,848,115	2,149,995	2,016,966	97,163	52,000	2,977	426	194,195	35,168
A.3 Non-performing past-due	398,660	163,575	560,952	244,415	4,000	434	285	301	1,423	361
A.4 Performing exposures	268,967,656	1,356,024	327,137,300	1,487,444	10,402,814	28,051	12,145,348	16,926	5,566,945	17,055
Total (A)	280,281,336	19,194,365	331,299,934	7,688,068	10,564,826	170,444	12,181,073	50,424	5,828,020	108,922
B. Off-balance sheet credit exposures										
B.1 Non-performing exposures	2,908,681	396,903	754,298	514,126	83,098	18,270	483	153	1,454	1,401
B.2 Performing exposures	116,918,692	70,569	169,832,849	172,940	15,948,434	7,442	3,935,574	5,333	508,923	733
Total (B)	119,827,373	467,472	170,587,147	687,066	16,031,532	25,712	3,936,057	5,486	510,377	2,134
Total (A+B)										
12.31.2018	400,108,709	19,661,837	501,887,081	8,375,134	26,596,358	196,156	16,117,130	55,910	6,338,397	111,056

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

B.2 Banking group - Distribution of On- and off-balance sheet credit exposures with customers by geographic area (book value)

				А	12.31.2017					
	ITA	LY	OTHER EU COUNT		AMER	RICA	ASI	A	REST OF TH	E WORLD
GEOGRAPHIC AREA/EXPOSURES	NET EXPOSURE	TOTAL WRITE- DOWNS	NET EXPOSURE	TOTAL WRITE- DOWNS	NET EXPOSURE	TOTAL WRITE- DOWNS	NET EXPOSURE	TOTAL WRITE- DOWNS	NET EXPOSURE	TOTAL WRITE- DOWNS
A. On-balance sheet exposures										
A.1 Bad exposures	7,618,371	14,038,581	1,733,532	4,280,123	60,228	48,191	45,960	22,522	226,044	567,657
A.2 Unlileky to pay	8,398,603	6,601,358	2,770,013	2,009,406	65,063	48,618	13,372	428	309,589	122,914
A.3 Non-Performing past- due exposures	440,289	260,149	210,883	150,233	8,441	789	143	392	140,743	61,496
A.4 Performing exposures	248,477,128	949,122	298,761,367	953,946	8,199,177	41,756	6,931,256	29,167	23,840,591	120,697
Total A	264,934,391	21,849,210	303,475,795	7,393,708	8,332,909	139,354	6,990,731	52,509	24,516,967	872,764
B. Off-balance sheet exposures										
B.1 Bad exposures	104,108	39,374	312,126	159,487	73,758	4,211	5,747	-	198	29
B.2 Unlikely to pay	1,087,059	217,933	296,065	186,339	5,270	10,491	2,562	-	1,104	2,305
B.3 Other Non-Performing exposures	10,486	855	5,645	1,210	18	-	-	-	49,862	33,361
B.4 Performing exposures	53,755,582	28,418	104,042,217	71,596	12,910,557	6,116	2,410,542	5,135	19,019,271	7,117
Total B	54,957,235	286,580	104,656,053	418,632	12,989,603	20,818	2,418,851	5,135	19,070,435	42,812
Total A+B										
12.31.2017	319,891,626	22,135,790	408,131,848	7,812,340	21,322,512	160,172	9,409,582	57,644	43,587,402	915,576

### B.3 Regulatory consolidation - Distribution of on-balance and off-balance sheet credit exposures with banks by geographic area

	ITAL	Y	OTHER EU COUNT		AMER	RICA	ASI	A	REST OF TH	E WORLD
EXPOSURES/GEOGRAPHIC AREAS	NET EXPOSURE	OVERALL WRITE- DOWNS	NET EXPOSURE	OVERALL WRITE- DOWNS	NET EXPOSURE	OVERALL WRITE- DOWNS	NET EXPOSURE	OVERALL WRITE- DOWNS	NET EXPOSURE	OVERALL WRITE- DOWNS
A. On-balance sheet credit exposures										
A.1 Bad exposures	-	-	-	5,590	-	-	346	35,120	-	-
A.2 Unlikely to pay	-	-	-	-	-	3,508	-	-	-	-
A.3 Non-performing past-due	-	-	-	-	-	-	-	26	-	-
A.4 Performing exposures	11,177,468	2,605	71,829,382	27,097	3,399,112	676	4,110,081	6,105	1,251,324	511
Total (A)	11,177,468	2,605	71,829,382	32,687	3,399,112	4,184	4,110,427	41,251	1,251,324	511
B. Off-balance sheet credit exposures										
B.1 Non-performing exposures	-	-	-	-	-	-	254	-	-	-
B.2 Performing exposures	1,744,312	721	23,692,591	5,634	1,310,748	140	6,270,611	3,408	1,612,539	789
Total (B)	1,744,312	721	23,692,591	5,634	1,310,748	140	6,270,865	3,408	1,612,539	789
Total (A+B)										
12.31.2018	12,921,780	3,326	95,521,973	38,321	4,709,860	4,324	10,381,292	44,659	2,863,863	1,300

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

B.3 Banking Group - Distribution of On- and off-balance sheet credit exposures with banks by geographic area (book value)

(€ '000)

		AMOUNT AS AT 12.31.2017								
	ITALY	,	OTHER EUR COUNTR		AMER	ICA	ASIA		REST OF THE	WORLD
EXPOSURES/GEOGRAPHIC AREA	NET EXPOSURE	TOTAL WRITE- DOWNS	NET EXPOSURE	TOTAL WRITE- DOWNS	NET EXPOSURE	TOTAL WRITE- DOWNS	NET EXPOSURE	TOTAL WRITE- DOWNS	NET EXPOSURE	TOTAL WRITE- DOWNS
A. On-balance sheet exposures										
A.1 Bad exposures	-	-	20	9,727	158	5,432	-	33,912	-	-
A.2 Unlikely to pay	-	-	-	-	4,995	1,174	1	17	1	-
A.3 Non-Performing past-due	-	-	5	-	-	-	•	26		-
A.4 Performing exposures	9,596,806	3,361	68,942,785	12,617	3,143,676	530	2,833,404	7,806	5,994,335	980
Total A	9,596,806	3,361	68,942,810	22,344	3,148,829	7,136	2,833,404	41,761	5,994,335	980
B. Off-balance sheet exposures B.1 Bad exposures	-	-	-	-	-	-	-	-	1	-
B.2 Unlikely to pay	-		117	-	2,333	2,334	•		•	
B.3 Other Non-Performing exposures	-		1	-	-	-	•	1	1	1
B.4 Performing exposures	1,825,613	306	25,655,756	4,808	2,987,399	292	2,312,188	4,444	1,219,364	1,605
Total B	1,825,613	306	25,655,873	4,808	2,989,732	2,626	2,312,188	4,444	1,219,364	1,605
Total A+B		·				·				·
12.31.2017	11,422,419	3,667	94,598,683	27,152	6,138,561	9,762	5,145,592	46,205	7,213,699	2,585

### **B.4 Large exposures**

	12.31.2018
a) Amount book value (€ million)	251,920
b) Amount weighted value (€ million)	10,989
c) Number	9

#### C. Securitisation transactions

Qualitative information

In securitisation transactions the Group plays, as the case may be, the role of originator, sponsor or investor.

#### The Group as originator

The Group's origination of traditional transactions consists in the sale of on-balance sheet receivables portfolios to vehicles set up as securitisation companies under Law 130/99 or similar non-Italian legislation.

The transferee company finances the purchase of the receivables portfolios by issuing bonds of varying seniority and transfers its issue proceeds to the Group.

The yield and maturity of the bonds issued by the buyer therefore mainly depend on the cash flow expected from the assets being sold. As a further form of security to bondholders, these transactions may include special types of credit enhancement, e.g., subordinated loans, financial guarantees, standby letters of credit, etc.

The Group's objectives when carrying out these transactions are usually the following:

- to originate securities that can be used to secure repos with Banca d'Italia and the ECB (i.e. counterbalancing capacity);
- to obtain funding through the placement of securities on the market. This also allows a diversification of the funding sources and of the investors' basis with improvements in reducing the cost of Group's funding;
- to free up economic and regulatory capital by carrying out transactions that reduce capital requirements under current rules by reducing credit risk
  of the underlying portfolio;
- to reduce the exposures towards non-performing customers;
- to optimise the recoveries of exposures portfolios towards non-performing customers, referring to specific asset classes (e.g. Pillarstone and Sandokan transactions).

The Group carries out both traditional securitisations whereby the receivables portfolio is sold to the SPV and synthetic securitisations which use financial guarantees to purchase protection over all or part of the underlying credit risk of the portfolio. The latter, on the contrary to traditional securitisations, is not sold to vehicles but remains also legally within the Group.

Under traditional securitisations generally the Group, in addition to provide servicing role, retains the first loss in the form of junior bonds or similar exposure and in some cases provides further credit enhancement as described above. This enables the Group to benefit from the portion of the sold receivables' yield in excess of the yield due to the senior and mezzanine tranches.

Retention by the Group of the first loss risk and the corresponding yield means that most of the risk and return on the portfolio is retained. Consequently these transactions are recognised in the accounts as loans and no profits arising out of the transfer of the assets are recognised and the sold receivables are not derecognised.

In the consolidated financial statements, exposure to the variability deriving from maintenance of the risk of first loss together with the role of servicer of the underlying assets determines control by the Group over these securitisation vehicles. Therefore they are subject to full consolidation. Differently, in order to improve the quality of its assets and optimise the capital allocation, the Group also carries out transactions that involve the portfolios' derecognition and the related significant risk transfer, by subscribing a limited portion of securities issued by vehicles of securitisation, in compliance with the rules for maintaining a net economic interest in the securitisation transaction according to the current regulatory requirements (Retention Rule).

Eventually, synthetic securitisations also entail retention of the receivables subject to credit default protection on the balance sheet. Moreover, the financial guarantees purchased as protection of such receivables are also booked on the balance sheet as well as the impacts on the income statement related to them.

The Group's main objectives in its securitisation transactions (whether traditional or synthetic) are the optimisation of the loan portfolio by freeing up regulatory and economic capital and obtaining fresh liquidity together with greater diversification of its sources of funding.

The crisis in the markets experienced since the second half of 2007 made it advisable to use securitisation as a means of increasing counterbalancing capacity, i.e. the availability of assets that can be readily used to create liquidity, by retaining the securities issued by the vehicle within the Group. Eventually traditional securitisations have been used also for corporate re-organisation's purposes, for assets deleveraging, for business projects' purposes or for recovery's activity and sale of non-performing loans as well.

Analysis and realisation of securitisation transactions are carried out within the Parent in close cooperation with the Group originator entities involved and with UniCredit Bank AG, as preferred counterparty, as Arranger and potential Investment Banking. This process requires an economic feasibility study to assess the impact of transactions (according to their nature and aims), on regulatory and economic capital, on risk-adjusted profitability measures and on the level of Group's liquidity. If this initial phase produces a positive result, a technical and operational feasibility study is carried out to identify the assets to be securitised and define the structure of the transaction. Once technical feasibility has been established, the transaction is realised.

Eventually it should be noted that "self-securitisations" and transactions in warehousing phase are not included in the quantitative tables of Part C, as required by regulations.

#### Developments of the period

The Group makes limited use of this type of transactions. The amount of securitised loans<sup>28</sup>, net of the transactions in which the Group has acquired all the liabilities issued by the SPVs (the so-called self-securitisations), accounts for 2.02% of the Group's credit portfolio. Self-securitisations in turn account for 3.08% of the loan portfolio.

During 2018 the Group carried out four new synthetic transactions by UniCredit S.p.A.:

- Agribond 2;
- Bond del Mezzogiorno 1;
- Bond Italia 5 bis;
- Puglia Sviluppo 1.

Details are given in the tables published in the "Annexes", which also describe transactions, traditional and synthetic, carried out in previous financial years.

It should also be noted that, again during 2018:

- the transactions Locat SV Serie 2006, Geldilux-TS-2013 and Caesar Finance, all traditional transactions, were closed;
- on November, UniCredit S.p.A. increased the amount of Consumer Three transaction, "self-securitisation" issued in 2016 for counterbalance capacity purpose, with the sale of a new portfolio and the issue of new notes by the vehicle amounting to €2 billion.

#### The Group as sponsor

The Group defines the role of sponsor as that performed by an entity, other than the transferor, which organises and administers a securitisation or asset-backed commercial paper structure in which financial assets are purchased from third parties.

The Group acts as sponsor of asset backed commercial paper vehicles (i.e. commercial paper issuing conduits) set up in order to allow customers the access to the securitisations' market (multi-seller Customer conduits).

Customer conduits require the formation and management of a bankruptcy-remote company (i.e., one that would be immune from any financial difficulties of the originator) which directly or indirectly buys receivables created by companies outside the Group.

The receivables underlying these transactions are not bought directly by the conduit set up by the Group, but by a purchase company which in turn is wholly funded by the conduit by means of commercial paper or medium term notes.

In some circumstances purchase companies fund further SPVs which buy loan portfolio.

The main purpose of these transactions is to give corporate customers access to the securitisation market and thus to lower funding costs than would be borne with direct funding.

The conduits' purchase of assets is financed by short-term commercial paper and medium-term note issues.

Payment of interest and redemption of the securities issued by the conduit therefore depends on cash flow from the receivables purchased (credit risk) and the ability of the conduit to roll over or replace its market funding on maturity (liquidity risk).

To guarantee prompt redemption of the securities issued by the conduit, these transactions are guaranteed by a standby letter of credit covering the risk of default both of specific assets and of the whole programme.

The underwriters of issued securities also benefit from security provided by specific liquidity lines which the conduit may use if it unable to place new commercial paper to repay maturing paper, e.g. during market turmoil.

These liquidity lines may not however be used to guarantee redemption of securities issued by the conduit in the event of default by the underlying assets.

<sup>28</sup> We refer to loans sold, also synthetically, but not derecognised from balance sheet.

In its role as sponsor, the Group selects the asset portfolios purchased by conduits or purchase companies, provides administration of the assets and both standby letters of credit and liquidity lines and purchases commercial papers issued when required by market conditions.

For these services the Group receives fees and also benefits from the spread between the return on the assets purchased by the SPV and the securities issued.

These circumstances put the Group in the condition of having the power over the assets of the conduits and being at the same time exposed to the variability deriving from such assets. Therefore the conduits sponsored by the Group have come within the perimeter of consolidation starting from 2007, in application of the conditions provided for in IFRS10 and previously by SIC12.

In addition to the Customer Conduits, purchase companies may also be consolidated if the Group is exposed to the variability of yields deriving from funding provided directly or indirectly, through the conduit, and also has the power to manage the underlying assets.

#### The Group as investor

The Group also invests in structured credit products issued by special-purpose entities that are not consolidated pursuant to the accounting rules in force, insofar as such instruments do not bear most of the risk or receive most of the returns associated with the activity carried out by these special-purpose entities.

With regard to these activities, the Group holds within the Global ABS portfolio exposures of securitisations established by third-parties such as RMBS, CMBS, CDO, CBO/CLO and other ABS.

In line with the development of the financial markets and, specifically, the securitisation market, the Global ABS Portfolio was transformed from a separate portfolio in liquidation to strategic investment portfolio for the Group in 2011 and was integrated into the Markets Strategic Portfolio ("MSP"), managed with a view to generating a profit margin and creating an appreciable capital return through long-term investments in fixed-income securities.

The development of client-related operations is also an integral part of MSP activities and includes actions to strengthen the customer base and support securitisations. This portfolio is subject to monitoring and reporting by the business and risk management functions. All activities relating to the MSP are carried out in conformity with established policies and procedures, specifically credit approval procedures.

The analysis of investments in ABS focuses specifically on the following elements:

- structural analysis of all internal and external risks inherent to a similar investment, e.g. Default Risk, Dilution Risk, Residual Value Risk, Servicer Risk, Interest Rate Risk, Liquidity Risk, Commingling Risk, Legal Risk, Adequacy of performance triggers, etc. These risks may differ according to the underlying assets class;
- analysis of the underlying portfolio, including the analysis of all performance indicators significant for each underlying asset class;
- · cash flows/quantitative analysis/modelling;
- credit rating and experience of the participants e.g. vendor/servicer financial soundness, capacity and availability to service assets.

#### Quantitative information

The tables below do not include information on the so-called "self-securitisations", i.e. securitisation transactions in which the Group has acquired all the liabilities issued by the SPVs, and transactions in warehousing phase.

C.1 Regulatory consolidation - Exposure from the main "in-house" securitisation transaction broken down by type of securitised asset and by type of exposure

(€ '000)

				BALANCE-SHE	ET EXPOSURE		
		SEN	IIOR		ANINE	JUN	IIOR
TYPE OF	SECURITISED ASSETS /EXPOSURE	CARRYING VALUE	WRITE- DOWNS/ WRITE-BACKS	CARRYING VALUE	WRITE- DOWNS/ WRITE-BACKS	CARRYING VALUE	WRITE- DOWNS/ WRITE-BACKS
A. Total	ly derecognised	493,544	-	250,688	-	95,715	-
A.1	CLO/CBO OTHERS	493,544	-	250,688	-	95,715	-
B. Partia	ally derecognised	-	-	32,701	-	-	-3,872
B.1	CLO/CBO Others	-	-	32,701	-	-	-3,872
C. Not-c	derecognised	5,866,022	-	376,946	-	1,014,554	-205,585
C.1	RMBS Prime	626,908	-	199,522	-	334,465	-163,163
C.2	CLO/SME	467,821	-	-	-	8,559	-
C.3	CLO/CBO Others	4,771,293	-	177,424	-	572,512	-42,422
C.4	CONSUMER LOANS	-	-	-	-	-	-
C.5	LEASES	-	-	-	-	99,018	-
C.6	OTHERS	-	-	-	-	-	-

continued C.1 Regulatory consolidation - Exposure from the main "in-house" securitisation transaction broken down by type of securitised asset and by type of exposure

			NET DOWNS/ NET DOWNS/ NET DOWNS						
		SEN	IIOR	MEZZ	ANINE	JUN	IIOR		
TYPE OF	SECURITISED ASSETS /EXPOSURE		DOWNS/		DOWNS/		WRITE- Downs/ Write-Backs		
A. Total	ly derecognised	-	-	-	-	-	-		
A.1	CLO/CBO OTHERS	-	-	-	-	-	-		
B. Partia	ally derecognised	-	-	-	-	-	-		
B.1	CLO/CBO Others	-	-	-	-	-	-		
C. Not-c	lerecognised	304,000	-	-	-	-	-		
C.1	RMBS Prime	-	-	-	-	-	-		
C.2	CLO/SME	-	-	-	-	-	-		
C.3	CLO/CBO Others	304,000	-	-	-	-	-		
C.4	CONSUMER LOANS	-	-	-	-	-	-		
C.5	LEASES	-	-	-	-	-	-		
C.6	OTHERS	-	-	-	-	-	-		

continued C.1 Regulatory consolidation - Exposure from the main "in-house" securitisation transaction broken down by type of securitised asset and by type of exposure

		CREDIT FACILITIES  SENIOR MEZZANINE JUNIOR  WRITE- NET DOWNS/ NET DOWNS/ POSURE WRITE-BACKS EXPOSURE WRITE-BACKS								
	SEI	NIOR	MEZZ	ANINE	JUN	IOR				
TYPE OF SECURITISED ASSETS /EXPOSURE	NET EXPOSURE	DOWNS/		DOWNS/		DOWNS/				
A. Totally derecognised	-	-	-	-	-	-				
A.1 CLO/CBO OTHERS	-	-	-	-	-	-				
B. Partially derecognised	-	-	-	-	-	-				
B.1 CLO/CBO Others	-	-	-	-	-	-				
C. Not-derecognised	11,017	-	-	-	-	-				
C.1 RMBS Prime	-	-	-	-	-	-				
C.2 CLO/SME	-	-	-	-	-	-				
C.3 CLO/CBO Others	11,017	-	-	-	-	-				
C.4 CONSUMER LOANS	-	-	-	-	-	-				
C.5 LEASES	-	-	-	-	-	-				
C.6 OTHERS	-	-	-	-	-	-				

Write-downs and write-backs, including depreciations and revaluations posted on the income statement or to reserves, refer to financial year 2018 only.

With reference to transactions with own underlying assets it should be noted that the decrease in balance-sheet net exposures relating to transactions not derecognised and partially derecognised to €1,998 million as at December 2018 from €2,616 million as at December 2017 was due to the natural development of the transactions.

Moreover, the decrease in balance-sheet net exposures concerning synthetic transactions from €8,403 million in December 2017 to €5,292 million in December 2018 was due to the natural development of the transactions, only partially offset by four new transactions called Agribond 2, Bond del Mezzogiorno 1, Bond Italia 5 bis and Puglia Sviluppo 1.

Finally, it should be noted that:

- the net balance-sheet exposure totally derecognised almost entirely refers to the securitisations of FINO Project, for which see the information provided in Consolidated Report on Operations Other information;
- the net balance-sheet exposure partially derecognised refers to the transaction Pillarstone Italy Premuda.

C.2 Regulatory consolidation - Exposure resulting from the main third-party securitisation transactions broken down by type of securitised asset and by type of exposure

(€ '000)

				BALANCE-SHE	ET EXPOSURE		
		SEN	IIOR	MEZZ	ANINE	JUN	IOR
TYPE (	OF SECURITISED ASSETS/EXPOSURE	CARRYING VALUE	WRITE- DOWNS/ WRITE-BACKS	CARRYING VALUE	WRITE- DOWNS/ WRITE-BACKS	CARRYING VALUE	WRITE- DOWNS/ WRITE-BACKS
A.1	RMBS PRIME	2,110,945	-	6,834	-	-	-
A.2	RMBS NON CONFORMING	44,276	-	21,834	-	-	-
A.3	RMBS US SUBPRIME	484	-	-	-	-	-
A.4	CMBS	33,412	-	25,287	-	-	-
A.5	CDO OF ABS	-	-	-	-	-	-
A.6	CDO - BALANCE SHEET	21,020	-	-	-	-	-
A.7	CDO - PREFERRED STOCK	20,730	-	-	-	-	-
A.8	CDO OTHER	-	-	-	-	-	-
A.9	CLO SME	86,486	-	-	-	-	-
A.10	CLO ARBITRAGE/BALANCE SHEET	-	-	-	-	-	-
A.11	CLO OTHER	2,836,584	-	12,179	-	-	-
A.12	CONSUMER LOANS	1,420,220	-	55,235	-	-	-
A.13	STUDENT LOANS	60,734	-	-	-	722	-
A.14	LEASES	-	-	-	-	-	-
A.15	OTHER	31,155	-	3,902	-	30,794	1,153
A.16	CONDUITS <sup>(*)</sup>	2,698,098	-	-	-	-	-

#### Note:

(\*) Exposure of subsidiaries included in the scope of consolidation, but not belonging to the banking group.

Write-downs and write-backs, including depreciations and revaluations posted on the income statement or to reserves, refer to financial year 2018 only.

continued C.2 Regulatory consolidation - Exposure resulting from the main third-party securitisation transactions broken down by type of securitised asset and by type of exposure

	_			GUARANTI	EES GIVEN		
		SEN	IIOR	MEZZ	ANINE	JUN	IOR
			WRITE-		WRITE-		WRITE-
TYPE	OF SECURITISED ASSETS /EXPOSURE	NET EXPOSURE	DOWNS/ WRITE-BACKS	NET EXPOSURE	DOWNS/ WRITE-BACKS	NET EXPOSURE	DOWNS/ WRITE-BACKS
A.1	RMBS PRIME	EXPOSURE	WRITE-DACKS	EXPOSURE -	WRITE-DACKS	EXPOSURE -	WKITE-DACKS
A.2	RMBS NON CONFORMING						
A.3	RMBS US SUBPRIME	-	-	_	-	-	-
A.4	CMBS	-	-	-	-	-	-
A.5	CDO OF ABS	-	-	-	-	-	-
A.6	CDO - BALANCE SHEET	-	-	-	-	-	-
A.7	CDO - PREFERRED STOCK	-	-	-	-	-	-
A.8	CDO OTHER	-	-	-	-	-	-
A.9	CLO SME	-	-	-	-	-	-
A.10	CLO ARBITRAGE/BALANCE SHEET	-	-	-	-	-	-
A.11	CLO OTHER	-	-	-	-	-	-
A.12	CONSUMER LOANS	-	-	-	-	-	-
A.13	STUDENT LOANS	-	-	-	-	-	-
A.14	LEASES	-	-	-	-	-	-
A.15	OTHER	-	-	-	-	-	-
A.16	CONDUITS	-	-	-	-	-	-

continued C.2 Regulatory consolidation - Exposure resulting from the main third-party securitisation transactions broken down by type of securitised asset and by type of exposure

				CREDIT F	ACILITIES		
		SEN	IIOR	MEZZ	ANINE	JUN	IOR
TYPE (	OF SECURITISED ASSETS /EXPOSURE	NET EXPOSURE	WRITE- DOWNS/ WRITE-BACKS	NET EXPOSURE	WRITE- DOWNS/ WRITE-BACKS	NET EXPOSURE	WRITE- DOWNS/ WRITE-BACKS
A.1	RMBS PRIME	-	-	-	-	-	-
A.2	RMBS NON CONFORMING	-	-	-	-	-	-
A.3	RMBS US SUBPRIME	-	-	-	-	-	-
A.4	CMBS	-	-	-	-	-	-
A.5	CDO OF ABS	-	-	-	-	-	-
A.6	CDO - BALANCE SHEET	-	-	-	-	-	-
A.7	CDO - PREFERRED STOCK	-	-	-	-	-	-
A.8	CDO OTHER	-	-	-	-	-	-
A.9	CLO SME	-	-	-	-	-	-
A.10	CLO ARBITRAGE/BALANCE SHEET	-	-	-	-	-	-
A.11	CLO OTHER	-	-	-	-	-	-
A.12	CONSUMER LOANS	-	-	-	-	-	-
A.13	STUDENT LOANS	21,995	-	-	-	-	-
A.14	LEASES	-	-	-	-	-	-
A.15	OTHER	-	-	-	-	1,411	-
A.16	CONDUITS	3,158,348	-	18,707	-	-	-

The transactions with third-party underlying assets are those in which the group acts as sponsor or investor.

With reference to transactions in which the Group acts as sponsor, the total amount of net exposure is equal to €5,875 million (€6,287 million as of 31 December 2017), broken down into asset backed commercial paper and loans for €2,698 million and undrawn credit lines for €3,177 million. It should be noted that the lines of credit shown are the difference between total credit lines granted and the amount of commercial paper underwritten by the Group. This figure is the additional risk exposure incurred by the Group in addition to the underwritten commercial paper.

With reference to transactions in which the Group acts as investor, please refer to the subsequent tables 'Exposures toward other consolidated SPVs' and "C.4 Banking Group - Non consolidated Securitisation Vehicles" that shows the exposure of the Group toward these SPVs.

With reference to sponsor exposures the following table provides information about exposures held toward conduits in which the Group acts as sponsor.

### **Exposures sponsored by the Group**

(€ '000)

Exposures sponsored by the Group	(€ '000)
	AMOUNTS AS AT 12.31.2018
Asset Backed Commercial Paper	2,698,098
- Arabella Finance DAC	1,698,058
- Elektra Purchase No. 28 DAC	-
- Elektra Purchase No. 31 DAC	-
- Elektra Purchase No. 32 S.A Compartment 1	-
- Elektra Purchase No. 32 S.A Compartment 2	-
- Elektra Purchase No. 33 DAC	-
- Elektra Purchase No. 34 DAC	
- Elektra Purchase No. 36 DAC	
- Elektra Purchase No. 37 DAC	
- Elektra Purchase No. 38 DAC	
- Elektra Purchase No. 39 DAC	410,000
- Elektra Purchase No. 41 DAC	
- Elektra Purchase No. 43 DAC	
- Elektra Purchase No. 44 DAC	
- Elektra Purchase No. 46 DAC	
- Elektra Purchase No. 48 DAC	
- Elektra Purchase No. 54 DAC	
- Elektra Purchase No. 55 DAC	
- Elektra Purchase No. 56 DAC	
- Elektra Purchase No. 57 DAC	
- Elektra Purchase No. 63 DAC	
- Elektra Purchase No. 718 DAC	590,041
- Elektra Purchase No. 911 Ltd	
Credit facilities	3,177,055
- Arabella Finance DAC	
- Elektra Purchase No. 28 DAC	116,026
- Elektra Purchase No. 31 DAC	57,210
- Elektra Purchase No. 32 S.A Compartment 1	
	294,772
- Elektra Purchase No. 32 S.A Compartment 2	,
- Elektra Purchase No. 32 S.A Compartment 2 - Elektra Purchase No. 33 DAC	196,515
- Elektra Purchase No. 33 DAC	196,515 117,995
- Elektra Purchase No. 33 DAC - Elektra Purchase No. 34 DAC	196,519 117,999 98,25
- Elektra Purchase No. 33 DAC	196,519 117,999 98,251 196,519
- Elektra Purchase No. 33 DAC - Elektra Purchase No. 34 DAC - Elektra Purchase No. 36 DAC - Elektra Purchase No. 37 DAC	196,518 117,998 98,257 196,518 61,578
- Elektra Purchase No. 33 DAC - Elektra Purchase No. 34 DAC - Elektra Purchase No. 36 DAC - Elektra Purchase No. 37 DAC - Elektra Purchase No. 38 DAC	196,518 117,998 98,257 196,518 61,578 94,327
- Elektra Purchase No. 33 DAC - Elektra Purchase No. 34 DAC - Elektra Purchase No. 36 DAC - Elektra Purchase No. 37 DAC - Elektra Purchase No. 38 DAC - Elektra Purchase No. 39 DAC	196,51: 117,99: 98,25: 196,51: 61,57: 94,32: 268,57(
- Elektra Purchase No. 33 DAC - Elektra Purchase No. 34 DAC - Elektra Purchase No. 36 DAC - Elektra Purchase No. 37 DAC - Elektra Purchase No. 38 DAC - Elektra Purchase No. 39 DAC - Elektra Purchase No. 41 DAC	196,518 117,998 98,257 196,518 61,578 94,327 268,570
- Elektra Purchase No. 33 DAC - Elektra Purchase No. 34 DAC - Elektra Purchase No. 36 DAC - Elektra Purchase No. 37 DAC - Elektra Purchase No. 38 DAC - Elektra Purchase No. 38 DAC - Elektra Purchase No. 39 DAC - Elektra Purchase No. 41 DAC - Elektra Purchase No. 43 DAC	196,518 117,998 98,257 196,518 61,578 94,327 268,570 30,624
- Elektra Purchase No. 33 DAC - Elektra Purchase No. 34 DAC - Elektra Purchase No. 36 DAC - Elektra Purchase No. 37 DAC - Elektra Purchase No. 38 DAC - Elektra Purchase No. 38 DAC - Elektra Purchase No. 39 DAC - Elektra Purchase No. 41 DAC - Elektra Purchase No. 43 DAC - Elektra Purchase No. 44 DAC	196,518 117,998 98,257 196,518 61,578 94,327 268,570 30,624 163,762
- Elektra Purchase No. 33 DAC - Elektra Purchase No. 36 DAC - Elektra Purchase No. 37 DAC - Elektra Purchase No. 38 DAC - Elektra Purchase No. 38 DAC - Elektra Purchase No. 39 DAC - Elektra Purchase No. 41 DAC - Elektra Purchase No. 43 DAC - Elektra Purchase No. 44 DAC - Elektra Purchase No. 44 DAC - Elektra Purchase No. 46 DAC	196,518 117,998 98,257 196,518 61,578 94,327 268,570 30,624 163,762 45,853
- Elektra Purchase No. 33 DAC - Elektra Purchase No. 36 DAC - Elektra Purchase No. 37 DAC - Elektra Purchase No. 38 DAC - Elektra Purchase No. 38 DAC - Elektra Purchase No. 39 DAC - Elektra Purchase No. 41 DAC - Elektra Purchase No. 43 DAC - Elektra Purchase No. 44 DAC - Elektra Purchase No. 46 DAC - Elektra Purchase No. 48 DAC	196,518 117,998 98,257 196,518 61,578 94,327 268,570 30,624 163,762 65,508
- Elektra Purchase No. 33 DAC - Elektra Purchase No. 34 DAC - Elektra Purchase No. 36 DAC - Elektra Purchase No. 37 DAC - Elektra Purchase No. 38 DAC - Elektra Purchase No. 39 DAC - Elektra Purchase No. 41 DAC - Elektra Purchase No. 43 DAC - Elektra Purchase No. 44 DAC - Elektra Purchase No. 44 DAC - Elektra Purchase No. 46 DAC - Elektra Purchase No. 48 DAC - Elektra Purchase No. 54 DAC	196,518 117,998 98,257 196,518 61,578 94,327 268,570 30,624 163,762 65,508 45,853
- Elektra Purchase No. 33 DAC - Elektra Purchase No. 34 DAC - Elektra Purchase No. 36 DAC - Elektra Purchase No. 37 DAC - Elektra Purchase No. 38 DAC - Elektra Purchase No. 39 DAC - Elektra Purchase No. 41 DAC - Elektra Purchase No. 43 DAC - Elektra Purchase No. 44 DAC - Elektra Purchase No. 46 DAC - Elektra Purchase No. 48 DAC - Elektra Purchase No. 54 DAC - Elektra Purchase No. 55 DAC	196,518 117,998 98,257 196,518 61,578 94,327 268,570 30,624 163,762 65,508 45,853 11,154 29,477
- Elektra Purchase No. 33 DAC - Elektra Purchase No. 36 DAC - Elektra Purchase No. 37 DAC - Elektra Purchase No. 38 DAC - Elektra Purchase No. 38 DAC - Elektra Purchase No. 39 DAC - Elektra Purchase No. 41 DAC - Elektra Purchase No. 43 DAC - Elektra Purchase No. 44 DAC - Elektra Purchase No. 46 DAC - Elektra Purchase No. 48 DAC - Elektra Purchase No. 54 DAC - Elektra Purchase No. 55 DAC - Elektra Purchase No. 55 DAC	196,515 117,995 98,257 196,515 61,575 94,327 268,570 30,624 163,762 65,505 45,853 111,154 29,477 98,257
- Elektra Purchase No. 33 DAC - Elektra Purchase No. 36 DAC - Elektra Purchase No. 37 DAC - Elektra Purchase No. 38 DAC - Elektra Purchase No. 38 DAC - Elektra Purchase No. 39 DAC - Elektra Purchase No. 41 DAC - Elektra Purchase No. 43 DAC - Elektra Purchase No. 44 DAC - Elektra Purchase No. 48 DAC - Elektra Purchase No. 48 DAC - Elektra Purchase No. 54 DAC - Elektra Purchase No. 55 DAC - Elektra Purchase No. 55 DAC - Elektra Purchase No. 56 DAC - Elektra Purchase No. 57 DAC	196,515 117,995 98,257 196,516 61,576 94,327 268,570 30,624 163,762 65,505 45,853 111,154 29,477 98,257 171,629 289,270
- Elektra Purchase No. 33 DAC - Elektra Purchase No. 36 DAC - Elektra Purchase No. 37 DAC - Elektra Purchase No. 38 DAC - Elektra Purchase No. 38 DAC - Elektra Purchase No. 39 DAC - Elektra Purchase No. 41 DAC - Elektra Purchase No. 43 DAC - Elektra Purchase No. 44 DAC - Elektra Purchase No. 48 DAC - Elektra Purchase No. 48 DAC - Elektra Purchase No. 54 DAC - Elektra Purchase No. 55 DAC - Elektra Purchase No. 55 DAC - Elektra Purchase No. 56 DAC - Elektra Purchase No. 57 DAC - Elektra Purchase No. 57 DAC - Elektra Purchase No. 63 DAC	196,515 117,995 98,257 196,515 61,575 94,327 268,57( 30,624 163,762 65,505 45,853 111,154 29,477 98,257 171,626
- Elektra Purchase No. 33 DAC - Elektra Purchase No. 36 DAC - Elektra Purchase No. 37 DAC - Elektra Purchase No. 38 DAC - Elektra Purchase No. 38 DAC - Elektra Purchase No. 39 DAC - Elektra Purchase No. 41 DAC - Elektra Purchase No. 43 DAC - Elektra Purchase No. 44 DAC - Elektra Purchase No. 48 DAC - Elektra Purchase No. 48 DAC - Elektra Purchase No. 54 DAC - Elektra Purchase No. 55 DAC - Elektra Purchase No. 55 DAC - Elektra Purchase No. 56 DAC - Elektra Purchase No. 57 DAC	294,772 196,515 117,995 98,257 196,515 61,575 94,327 268,570 30,624 163,762 65,505 45,853 11,154 29,477 98,257 171,629 289,270 150,661

The lines of credit shown are the difference between total credit lines granted and the amount of commercial paper underwritten by the Group. This figure is the additional risk exposure incurred by the Group in addition to the underwritten commercial paper.

Moreover, it should be noted that as at 31 December 2018 there were no SPVs of third parties securitisations, where the group acts as investor, subject to consolidation.

### C.3 SPVs for securitisations

(€ '000)

MANE OF SEQUENTISATIONNAME OF   COUNTRY OF INCORPORATION   CONSOLUTION   RECEPTIBLES   SCHRITTS   OTHERS   SENDIN MEZZANINE JUNIOR   MARCHANINE JUNIOR JUNIORA JUNIOR JUNIOR JUNIOR JUNIOR JUNIOR JUNIOR JUNIOR JUNIOR JUNIORA JUNIOR JUNIOR JUNIOR JUNIOR JUNIOR JUNIOR JUNIOR JUNIOR JUNIORA JUNIOR JUNIOR JUNIOR JUNIOR JUNIOR JUNIOR JUNIOR JUNIOR JUNIORA JUNIOR JUNIOR JUNIOR JUNIOR JUNIOR JUNIOR JUNIOR JUNIOR JUNIORA					ASSETS			LIABILITIES	
1.5   Vision 2005		COUNTRY OF INCORPORATION	CONSOLIDATION			OTHERS	SENIOR	MEZZANINE	JUNIOR
Great Medical positions   Floor Name   Process   Medical   1,002   60,044   1,403   67,055   60,046   1,405   60,046   1,405   60,046   1,405   60,046   1,405   60,046   1,405   60,046   1,405   60,046   1,405   60,046   1,405   60,046   1,405		1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 XN32,							
Seates   Process   Seates					-			-	-
September   1961   September   1971   Neural Publish   1972   Neural Publish									
Search Marches   19   March Selection   19   Version   19   19   19   19   19   19   19   1					-				
Desta Purbase No. 20 DAC					-				
Part	Cordusio RMBS - UCFin S.r.I		Yes	472,592		24,363	272,180	148,000	13,358
Paths Profession 13 TOAC	Elektra Purchase No. 28 DAC	Ireland	Yes	176,488		-	176,485		
Bidata Puntana (S. 25 A. Congentered 1	Flektra Purchase No. 31 DAC		Yes	57.069			57.058		-
Elector   Purchase No. 25 An. Comparisons 2		E2 E4 avenue du V Contembre I 2550 I visambaura							
Part   Purble No. 13 DAC   1920	'				<u> </u>				
Pates Purchase No. 3D DC	Elektra Purchase No. 32 S.A Compartment 2		Yes	300,116			300,093	<u> </u>	
Common   C	Elektra Purchase No. 33 DAC	I-2 Victoria Buildings, Haddington Road, Dublin 4, DU4 XN32, Ireland	Yes	169,847			169,846		
Pates Purbase No. 9 DAC   Victor Bulderge, Nordrogen Road, Dollari, COP XND2,		1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 XN32,							
Eleitra Purchana to SI DAC   Maried   Vis   20,000   313   30,000	Elektra Purchase No. 34 DAC	Ireland	Yes	98,661			98,658		-
Publish Publish No. 37 DOLC   Vertical Markings   Medingrap Roduct (Datin 4, Dol 1902)   Vertical Roduction   Ve	Flaktra Durahasa Na. 26 DAC	1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 XN32,	Vee	200.002		212	200,000		
Biebs Purchase No. 27 DACC   Indianal	Elektra Pulchase No. 30 DAC		Tes	300,002		313	300,000	<u>.</u>	<u> </u>
Bidats   Purchasa No. 35 DAC   Indianal Control   14   1925   11   1925   12   12   1925   12   12   1925   12   12   12   12   12   12   12	Elektra Purchase No. 37 DAC		Yes	92,799		3	92,769	-	-
Elette Purchase No. 38 DAC   Inlead   12 Vectors Buildings, Neddington Read, Dobin 4, D04 NR02,   Very   46,752   4 46,750									
Balas Purbasa No. 3D.PLC   Indianger   Haddington Read, Dalin   Q.P. MXIX.   Yes   410.001   45.75   4.475   3.200	Elektra Purchase No. 38 DAC		Yes	119,235		11	119,233		
Easter Purchase No. 41 Designated Activity Company   Institut   Version Buildings, Hesderigher Road, Dublin 4, DVA 1932,   Version Buildings, Hesderigher Ro	Elektra Purchase No. 39 DAC	Ireland	Yes	410,001	-	65	410,000	-	-
Elebate Purchase No. 4D Designated Abrilly Company   Fellend   P	Elektra Purchase No. 41 Designated Activity Company		Yes	46,752	-	4	46,750	-	
Eather Purchase No. 41 Designated Activity Company   11-12 Virentingen Pixed Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12-12 Virenting Buildings, Headerignen Road, Dublin 4, DOX 3002,   12	Flektra Purchase No. 43 Designated Activity Company	1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 XN32, Ireland	Yes	250.002			250,000		
1-2 Victoria Buldings, Heddington Road, Clarife A, DOA 1992,   1-2 Victoria Buldings, Heddington Road, Clarife A, DOA 1992,   1-2 Victoria Buldings, Heddington Road, Clarife A, DOA 1992,   1-2 Victoria Buldings, Heddington Road, Clarife A, DOA 1992,   1-2 Victoria Buldings, Heddington Road, Clarife A, DOA 1992,   1-2 Victoria Buldings, Heddington Road, Dolafin A, DOA 1992,   1-2 Victoria Buldings, Heddi									
Elektra Purchisse No. 46 Designated Activity Company   Indeed   12 Versions Buildings, Heddington Road, Dublin 4, DOH XND2,   Yes   17,100   42,99   12 Versions Buildings, Heddington Road, Dublin 4, DOH XND2,   Yes   42,999   12 Versions Buildings, Heddington Road, Dublin 4, DOH XND2,   Yes   42,999   12 Versions Buildings, Heddington Road, Dublin 4, DOH XND2,   Yes   42,999   12 Versions Buildings, Heddington Road, Dublin 4, DOH XND2,   Yes   23,0119   12 Versions Buildings, Heddington Road, Dublin 4, DOH XND2,   Yes   23,0119   12 Versions Buildings, Heddington Road, Dublin 4, DOH XND2,   Yes   23,0119   12 Versions Buildings, Heddington Road, Dublin 4, DOH XND2,   Yes   23,0119   12 Versions Buildings, Heddington Road, Dublin 4, DOH XND2,   Yes   23,0119   12 Versions Buildings, Heddington Road, Dublin 4, DOH XND2,   Yes   23,0119   12 Versions Buildings, Heddington Road, Dublin 4, DOH XND2,   Yes   23,0119   12 Versions Buildings, Heddington Road, Dublin 4, DOH XND2,   Yes   23,0119   12 Versions Buildings, Heddington Road, Dublin 4, DOH XND2,   Yes   23,0119   12 Versions Buildings, Heddington Road, Dublin 4, DOH XND2,   Yes   23,0119   12 Versions Buildings, Heddington Road, Dublin 4, DOH XND2,   Yes   23,0119   12 Versions Buildings, Heddington Road, Dublin 4, DOH XND2,   Yes   23,0119   12 Versions Buildings, Heddington Road, Dublin 4, DOH XND2,   Yes   23,0119   12 Versions Buildings, Heddington Road, Dublin 4, DOH XND2,   Yes   23,0119   12 Versions Buildings, Heddington Road, Dublin 4, DOH XND2,   Yes   23,0119   12 Versions Buildings, Heddington Road, Dublin 4, DOH XND2,   Yes   23,0119   12 Versions Buildings, Heddington Road, Dublin 4, DOH XND2,   Yes   23,0119   12 Versions Buildings, Heddington Road, Dublin 4, DOH XND2,   Yes   23,0119   12 Versions Buildings, Heddington Road, Dublin 4, DOH XND2,   Yes   23,0119   12 Versions Buildings, Heddington Road, Dublin 4, DOH XND2,   Yes   23,0119   12 Versions Buildings, Heddington Road, Dublin 4, DOH XND2,   Yes   23,0119   12 Versions Buildings, Hed	Elektra Purchase No. 44 Designated Activity Company		Tes	100,001		<u> </u>	100,000	<u>.</u>	<u> </u>
Eleitra Purchase No. 5D Designated Activity Company   Vest   Ve	Elektra Purchase No. 46 Designated Activity Company		Yes	25,694		6	25,692	-	-
12 Victoria Buldings, Haddingsh Road, Dalin's A DON XINSZ   1988   42,999   20   26,2993				47.400		400	47.000		
Elektra Purchase No. 57 Designated Activity Company   Federal Co	Elektra Purchase No. 48 Designated Activity Company		Yes	17,100		493	17,028	<u> </u>	
Belatra Purchase No. 55 Designated Activity Company   12 Unbrie Buildings, Hasdington Road, Dublin 4, Dok 1932, Ves   233,019   . 233,018	Elektra Purchase No. 54 Designated Activity Company		Yes	42,999		20	42,969		
1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 VN32, Peladin Andrew Company (Pasis)   1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 VN32, Peladin 4 Activity Company (Pasis)   1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 VN32, Peladin 4 Activity Company (Pasis)   1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 VN32, Peladin 4 Activity Company (Pasis)   1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 VN32, Peladin 4 Activity Company (Pasis)   1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 VN32, Peladin 4 Activity Company (Pasis)   1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 VN32, Peladin 4 Activity Company (Pasis)   1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 VN32, Peladin 4 Activity Company (Pasis)   1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 VN32, Peladin 4 Activity Company (Pasis)   1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 VN32, Peladin 4 Activity Company (Pasis)   1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 VN32, Peladin 4 Activity Company (Pasis)   1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 VN32, Peladin 4 Activity Company (Pasis)   1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 VN32, Peladin 4 Activity Company (Pasis)   1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 VN32, Peladin 4 Activity Company (Pasis)   1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 VN32, Peladin 4 Activity Company (Pasis)   1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 VN32, Peladin 4 Activity Company (Pasis)   1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 VN32, Peladin 4 Activity Company (Pasis)   1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 VN32, Peladin 4 Activity Company (Pasis)   1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 VN32, Peladin 4 Activity Company (Pasis)   1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 VN32, Peladin 4 Road, Pasis, Peladin 4 Activity Company (Pasis)   1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 VN32, Pela				•					
Elektra Purchase No. 57 Designated Activity Company   Telland   Capabilings, Haddings Haddi	Elektra Purchase No. 55 Designated Activity Company		Yes	137,512	-	12	137,511	-	-
1-2 Victoria Buildings, Haddingsh Road, Dubin A, DUX M32,   Felidina Purchase No. 57 Designated Activity Company   Felidina Purchase No. 63 Designated Activity Company   Felidina Purchase No. 63 Designated Activity Company   Felidina Purchase No. 63 Designated Activity Company   Felidina Purchase No. 718 De	Flektra Purchase No. 56 Designated Activity Company	1-2 Victoria Buildings, Haddington Road, Dublin 4, DU4 XN32, Ireland	Yes	233.019			233.018		
Elektra Purchase No. 57 Designated Activity Company   Ireland   Including No. 162 Designated Activity Company   Ireland No. 162 De									
Elektra Purchase No. 63 Designated Activity Company   Ireland No. 10   1   1   1   1   1   1   1   1   1	Elektra Purchase No. 57 Designated Activity Company	Ireland	Yes	429,745		7,098	436,833	-	-
Peletkar Purchase No. 11 Designated Activity Company   Felethar Purchase No. 12 Designated Activity Company   Felethar	Flatter Durchase No. 62 Decimated Activity Company		Vee	220.052			220,000		
Elektra Purchase No. 716 Designated Activity Company	Elektra Purchase No. 65 Designated Activity Company		Tes	230,000		<u> </u>	230,000	<u>.</u>	<u> </u>
Packer Purchase No. 911 Ltd   Pack	Elektra Purchase No. 718 Designated Activity Company		Yes	590,041		1	590,040		-
F.E. Mortgages S.J. 2003   Piazzetta Montel 1-37121 Verona									
FE Mortgages S.r.J 2005									7.000
Heliconus Sr.1							01,010		
LARGE CORPORATE ONE SRL					<u>_</u>				
SUCCESS 2015 B.V.   Barbara Strozzilaan 101, 1083HN Amsterdam   Yes   343,727   - 60   230,110   - 94,400   ARCOBALENO FINANCE SRL   FOR Buonsparta,70 - 20121 Milano   No   65,124   - 4,857   21,326   - 54,700   CREDIARC SPV SRL   FOR BUONAPARTE, 70 20121 Milano   No   81,1779   - 2,186   27,766   - 2,870   CREDIARC SPV SRL   GOIR HOUSE, THE ESPLANADE, ST. HELIER, JE4 9WG - 140,014   - 1,877   - 1,870   - 2,816   Elektra Purchase No. 8 Limited   Se24 avenue du X Septembre, L-2550 Luxembourg   No   28,803   - 1, 28,800   - 1, 2								30,029	
ARCOBALENO FINANCE SRL Foro Buonaparte, 70 - 20121 Milano No 65,124 - 4,857 21,926 - 54,700 CREDIARC SPV SRL FORO BUONAPARTE, 70 20121 MILANO No 31,779 - 2,186 27,766 - 26,411 OGIER HOUSE, THE ESPLANDE, ST. HELIER, JE4 9WG - Elektra Purchase No. 8 Limited Jersey No 140,014 - 0 140,000 - 140,000 - 0 Elektra Purchase No. 8 Limited S2-54 avenue du X Septembre, L-2550 Lixembourg No 28,803 - 0 28,800 - 0 Elektra Purchase No. 17 S.A. (Re Compartment 18) 52-54 avenue du X Septembre, L-2550 Lixembourg No 72,807 - 72,800 - 0 Elektra Purchase No. 25 DAC Ireland Lidings, Haddington Road, Dublin 4, D04 XN32, Ireland No 328,133 - 0 38,100 - 0 1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 XN32, Ireland No 120,212 - 10,200 - 0 1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 XN32, Ireland No 120,212 - 10,200 - 0 1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 XN32, Ireland No 120,212 - 13,280 - 132,300 - 0 1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 XN32, Ireland No 120,212 - 13,280 - 132,300 - 0 1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 XN32, Ireland No 120,212 - 12,200 - 0 1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 XN32, Ireland No 120,212 - 13,280 - 133,280 - 0 1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 XN32, Ireland No 120,212 - 13,280 - 133,280 - 0 1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 XN32, Ireland No 120,212 - 12,200 - 0 1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 XN32, Ireland No 120,212 - 2,200 - 14,34 - 34,38									
CREDIARC SPV SRL   FORO BUONAPARTE 70 20121 MILNO   No   31,779   2,168   27,766   26,411									
Column   C									
Elektra Purchase No. 8 Limited	OKEDIPINO OF V OKE		140	01,770		2,100	27,700		20,411
Elektra Purchase No. 17 S.A. (Re Compartment 18)   52-54 avenue du X Septembre, L-2550 Luxembourg   No   72,807   - 1,2807   - 1,2800   - 1,2	Elektra Purchase No. 8 Limited		No	140,014		-	140,000		-
Elektra Purchase No. 17 S.A. (Re Compartment 18)   52-54 avenue du X Septembre, L-2550 Luxembourg   No   72,807   - 1,2807   - 1,2800   - 1,2	Elektra Purchase 17 S.A. RE COMPARTMENT 14	52-54 avenue du X Septembre, L-2550 Luxembourg	No	28.803		-	28.800	-	
Elektra Purchase No. 25 DAC   reland   1-2 Victoria Buildingsh, Haddington Road, Dublin 4, D04 XN32, reland   No   170,617   170,600   -									
1-2 Victoria Buildingsh, Haddington Road, Dublin 4, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, Dublin 4, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, Dublin 4, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, Dublin 4, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, Dublin 4, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, Dublin 4, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, Dublin 4, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, Dublin 4, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, Dublin 4, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, Dublin 4, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, Dublin 4, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, Dublin 4, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, Dublin 4, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, Dublin 4, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, Dublin 4, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, Dublin 4, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, Dublin 4, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, Dublin 4, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, Dublin 4, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, Dublin 4, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, Dublin 4, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, Dublin 4, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, Dublin 4, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, Dublin 4, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, Dublin 4, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, D04 XN32,   Included   Victoria Buildingsh, Haddington Road, D04 XN32,   Included   Victoria Buildington Road, D04 XN32,   Included   Victoria Buildingsh, Haddington	· · · · · ·	1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 XN32,			-			-	
Elektra Purchases No. 29 DAC   Ireland	Elektra Purchase No. 25 DAC		No	170,617			170,600	-	
Elektra Purchase No. 45 Designated Activity Company   Feland   F	Elektra Purchase No. 29 DAC	Ireland	No	328,133			328,100		
FINO 1 SECURITISATION SRL   Viale Luigi Majno 45, 20122 Milano   No   657,520   - 113,128   545,019   69,640   50,311     FINO 2 SECURITISATION SRL   Viale Luigi Majno 45, 20122 Milano   No   594,570   - 37,499   323,036   200,600   39,554     FINO 2 SECURITISATION SRL   Viale Luigi Majno 45, 20122 Milano   No   282,72   - 21,443   34,438   117,481   80,877     Piliarstone Italy SPV Sr.I - Burgo   Via Pietro Mascagni 14, 20122 MILANO   No   182,581   - 8,464   6,99   132,225   27,078     Piliarstone Italy SPV Sr.I - Premuda   Via Pietro Mascagni 14, 20122 MILANO   No   226,813   - 5,282   4,544   197,347   88,911     Piliarstone Italy SPV Sr.I - Rainbow   Via Pietro Mascagni 14, 20122 MILANO   No   38,182   - 103   890   37,934   56,405     Sestinte Finance Sr.I   Via Borromei, 5 - 20123 Milano   No   233,566   - 5 - 166,422   89,502   8,5610     Sestinte Finance Sr.I   Via Borromei, 5 - 20123 Milano   No   233,566   - 5 - 166,422   89,502   8,6510     Sestinte Finance Sr.I   Via Borromei, 5 - 20123 Milano   No   233,566   - 5 - 166,422   89,502   8,6510     Sestinte Finance Sr.I   Via Borromei, 5 - 20123 Milano   No   233,566   - 5 - 166,422   89,502   8,6510     Sestinte Finance Sr.I   Via Borromei, 5 - 20123 Milano   No   233,566   - 5 - 166,422   89,502   8,6510     Sestinte Finance Sr.I   Via Borromei, 5 - 20123 Milano   No   233,566   - 5 - 166,422   89,502   8,6510     Sestinte Finance Sr.I   Via Borromei, 5 - 20123 Milano   No   233,566   - 5 - 166,422   89,502   8,6510     Sestinte Finance Sr.I   Via Borromei, 5 - 20123 Milano   No   233,566   - 5 - 166,422   8,6510     Sestinte Finance Sr.I   Via Borromei, 5 - 20123 Milano   No   233,566   - 5 - 166,422   8,6510     Sestinte Finance Sr.I   Via Borromei, 5 - 20123 Milano   No   233,566   - 5 - 166,422   8,6510     Sestinte Finance Sr.I   Via Borromei, 5 - 20123 Milano   No   233,566   - 5 - 166,422   8,6510     Sestinte Finance Sr.I   Via Borromei, 5 - 20123 Milano   No   233,566   - 5 - 166,422   8,6510     Sestinte Finance Sr.I   Via Borromei, 5 -			Ne	120.242			100.000		
FINO 2 SECURITISATION SRL   Viale Luigi Majno 45, 20122 Milano   No   594,570   - 37,499   323,036   200,600   39,554   ONIF FINANCE SRL   Via Alessandro Pestatiozas 12714, 20131 Milano   No   262,572   - 21,143   94,338   117,481   80,877   Dillastone Italy SPV Sr. I Burgo   Via Pietro Mascagni 14, 20122 MILANO   No   182,581   - 8,464   6,999   132,225   22,708   Pillarstone Italy SPV Sr. I Premuda   Via Pietro Mascagni 14, 20122 MILANO   No   226,813   - 5,252   4,544   197,347   88,911   Pillarstone Italy SPV Sr. I Rainbow   Via Pietro Mascagni 14, 20122 MILANO   No   38,182   - 103   890   37,934   85,405   Sestante Finance Sr. I.   Via Bornoni, 5-20123 Milano   No   233,586   - 1   166,432   89,502   8,610		irotaria			-	440.400		20.040	F0 044
ONIF FINANCE SRL         Via Alessandro Pestalozza 12/14, 20131 Milano         No         282,572         -         21,443         94,338         117,481         80,877           Pillarstone Italy SPV Sr.1 Burgo         Via Pietro Mascagni 14, 20122 MILANO         No         182,581         -         8,664         6,999         132,225         27,078           Pillarstone Italy SPV Sr.1 Premuda         Via Pietro Mascagni 14, 20122 MILANO         No         226,613         -         5,252         4,544         197,347         88,911           Pillarstone Italy SPV Sr.1 Premuda         Via Pietro Mascagni 14, 20122 MILANO         No         38,182         -         103         890         37,94         56,405           Sestante Finance Sr.1.         Via Borronei, 5 - 20123 Milano         No         233,566         -         -         166,432         89,502         8,610					-				
Pillarstone Italy SPV S.r.I - Burgo         Via Pietro Massagni 14, 20122 MILANO         No         182,581         -         8,464         6,959         132,225         27,078           Pillarstone Italy SPV S.r.I - Premuda         Via Pietro Massagni 14, 20122 MILANO         No         226,813         -         5,252         4,544         197,347         88,911           Pillarstone Italy SPV S.r.I - Rainbow         Via Pietro Massagni 14, 20122 MILANO         No         38,182         -         103         89,0         37,934         56,405           Sestante Finance S.r.I         Via Borromei, 5 - 20123 Milano         No         233,366         -         -         166,432         89,502         8,610									
Pillarstone Italy SPV S.r.I Premuda         Via Pietro Mascagni 14, 20122 MILANO         No         22.8 813         -         5,252         4,544         197,347         88,911           Pillarstone Italy SPV S.r.I Rainbow         Via Pietro Mascagni 14, 20122 MILANO         No         38,182         -         103         890         37,934         85,045           Sestante Finance Sr.1.         Via Borrone, 5. 20123 Milano         No         233,586         -         -         166,422         89,502         8,610									
Pillarstone Italy SPV S.r.I Rainbow         Via Pietro Mascagni 14, 20122 MILANO         No         38,182         -         103         890         37,934         56,405           Sestante Finance S.r.I.         Via Borromei, 5 - 20123 Milano         No         233,586         -         -         166,432         89,502         8,610					-				
Sestante Finance S.r.I.         Via Borromei, 5 - 20123 Milano         No         233,586         -         -         -         166,432         89,502         8,610					<del></del>				
YANEZ SPV S.R.L. Via Vitorio Alfieri 1, 31015 Conegliano No 1,012.267 - 25.314 1.492 297.066 441.730						-			
	YANEZ SPV S.R.L.	Via Vittorio Alfieri 1, 31015 Conegliano	No	1,012,267	-	25,314	1,492	297,066	441,730

C.4 Regulatory consolidation - Special Purpose Vehicles for securitisation not subject to consolidation

As mentioned before in the context of securitisation transactions the Group may operate as investor, sponsor and originator.

The following table provides indication on assets and liabilities recognised in the balance sheet as well as off-balance exposures of the Group toward non-consolidated securitisation vehicles and broken down by role of the Group. The maximum exposure to loss has been calculated by grossing up the difference between assets and liabilities with off balance sheet positions, irrevocable credit lines and financial guarantees, held toward these vehicles and reported in column "difference between maximum exposure to loss and accounting value".

#### Exposures to Securitisation SPVs not subject to consolidation

(€ '000)

<del>-</del>	AMOUNTS AS AT 12.31.2018								
BALANCE SHEET ITEM/SPV TYPE	ACCOUNTING PORTFOLIO (ASSETS)	TOTAL ASSETS (A)	ACCOUNTING PORTFOLIO (LIABILITIES)	TOTAL LIABILITIES (B)	NET ACCOUNTING VALUE (C=A-B)	MAXIMUM EXPOSURE TO LOSS (D)	DIFFERENCE BETWEEN MAXIMUM EXPOSURE TO LOSS AND ACCOUNTING VALUE (E=D-C)		
ABS Issuing vehicles									
(Investor)		6,827,164		128,774	6,698,390	6,720,385	21,995		
	HFT	44,426	Deposits	121,686					
	DFV	-	Securities	-					
	MFV	71,738	HFT	7,088					
	FVOCI	-	DFV	-					
	AC	6,711,000		-					
Commercial Paper Conduits (Sponsor)		-		40,961	(40,961)	887,092	928,053		
	HFT	-	Deposits	38,061					
	DFV	-	Securities	-					
	MFV	-	HFT	2,900					
	FVOCI	-	DFV	-					
	AC	-		-					
Own securitisations									
(Originator)		839,947		154,744	685,203	685,203	-		
	HFT	-	Deposits	154,744					
	DFV	-	Securities	-					
	MFV	60,015	HFT	-					
	FVOCI	229,527	DFV	-					
	AC	550,405		-					
Total		7,667,111		324,479	7,342,632	8,292,680	950,048		

Notes: HFT = Financial assets held for trading DFV = Financial assets designated at fair value

MFV = Financial assets mandatorily at fair value FVOCI = Financial assets at fair value through other comprehensive income

AC = Financial assets at amortized cost

Deposits = Deposits from Customers Securities = Debt securities in issue HFT = Financial liabilities held for trading DFV = Financial liabilities designated at fair value

Exposures toward ABS Issuing vehicles are constituted for the most part, €6,785,152 thousand, by exposures in Asset Backed Securities. The remaining part is constituted by loans.

The good credit quality of this portfolio is borne out by the fact that over 98% of these instruments are rated A or better and over 69% of the portfolio is triple-A rated while at 31 December 2017 over 96% of these exposures were rated A and 65% of the portfolio was rated triple-A. Over 78% of the exposure is toward countries belonging to European Union. Exposure to Greece, Ireland, Portugal and Spain accounts for 14.94%, most of which concerns exposures to Spanish underlying assets (11.65%).

### Structured credit product exposures broken down by rating class

EXPOSURE TYPE	AAA	AA	Α	BBB	BB	В	CCC	CC	С	NR
RMBS	39.68%	52.44%	6.95%	0.62%	0.20%	0.11%	0.00%	0.00%	0.00%	0.00%
CMBS	49.36%	20.84%	3.23%	26.57%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
CDO	0.00%	0.00%	84.86%	15.14%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
CLO/CBO	96.64%	3.36%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other ABS	62.53%	30.00%	3.72%	0.54%	0.34%	0.12%	0.09%	0.00%	0.00%	2.66%
Total	69.43%	25.44%	3.65%	0.65%	0.15%	0.06%	0.02%	0.00%	0.00%	0.60%

### Structured credit product exposures broken down by geographical area

EXPOSURE TYPE	ITALY	OTHER UE COUNTRIES	OTHER EUROPEAN COUNTRIES (NON UE)	ASIA	USA	REST OF THE WORLD
RMBS	20.80%	78.97%	0.00%	0.00%	0.05%	0.18%
CMBS	0.00%	92.44%	0.00%	0.00%	7.56%	0.00%
CDO	0.00%	0.00%	0.00%	0.00%	49.65%	50.35%
CLO/CBO	2.95%	49.05%	0.00%	0.00%	30.82%	17.18%
Other ABS	17.18%	81.88%	0.00%	0.00%	0.16%	0.78%
Total	11.93%	66.33%	0.00%	0.00%	13.75%	7.99%

The portfolio includes exposures to US Subprime and Alt-A mortgages, which amounted to €1,007 thousand as at 31 December 2018, reduced compared to 31 December 2017 (€1,123 thousand).

Exposures toward Commercial Paper Conduit comprise credit line provided to the purchase companies that acquire the receivables from the originators external to the Group. These credit line are granted by credit enhancements (deferred purchase price and credit insurance) so that the Group does not bear the variability of the underlying portfolio.

Exposures toward own securitisation comprise securities and off balance sheet exposure toward SPV that are not consolidated as the conditions required by IFRS10 are not fulfilled. Absent the conditions requested by IFRS9 the securitised loans have not been derecognised from the balance sheet of the originator.

For further information on these securitisations please refer to the tables published in the "Annexes".

During the period the Group has not provided financial support to any non-consolidated securitisation vehicle in absence of contractual obligation to do so. The Group has not the current intention to provide such support.

The Group does not act as sponsor of securitisation vehicles in which it has not exposures at the end of the reporting period.

C.5 Regulatory consolidation - Servicer activity - "in-house" securitisations: collections of securitised loans and redemptions of securities issued by the securitisation's vehicle

C.5 Regulatory consolidation - Servicer activities - "In-house" securitisations: collections of securitised loans and redemptions of securities issued by the securitisation's vehicle

			ISED ASSETS ND FIGURES)	LOANS COLLECTED DURING THE YEAR			PER		SECURITIES REDEE	EMED	
	SPECIAL					SI	ENIOR	MEZ	ZANINE	Jl	JNIOR
SERVICER	PURPOSE VEHICLE	IMPAIRED	PERFORMING	IMPAIRED	PERFORMING	IMPAIRED ASSETS	PERFORMING ASSETS	IMPAIRED ASSETS	PERFORMING ASSETS	IMPAIRED ASSETS	PERFORMING ASSETS
UniCredit Leasing (Austria) GmbH	SUCCESS 2015 B.V.	5,443	336,242	-	113,202			-		-	
	Capital Mortgage S.r.l.	63,233	586,180	10,187	82,056	_	79.17%	_	-	_	
	Cordusio RMBS Securitisation S.r.l SERIE 2006	15,656	217,921	5,293	87,730	-	96.98%	-	-	-	
	Cordusio RMBS Securitisation S.r.l SERIE 2007	59,548	781,123	13,781	149,617	-	84.89%	-		-	
UniCredit S.p.A.	Cordusio RMBS UCFin S.r.I.	41,926	430,665	7,517	75,014	-	88.34%	-	-	-	-
	F-E Mortgage S.r.l SERIE 2003	8,382	102,214	1,780	17,139	-	97.85%	-	-	-	,
	F-E Mortgage S.r.l SERIE 2005	13,748	167,693	2,829	24,753	-	90.95%	-	10.31%	-	10.31%
	Heliconus S.r.l.	3,832	51,398	937	9,146	-	98.52%	-	-	-	
	Large Corporate One S.r.l.	-	234,272	-	189,516	-	-	-	-	-	

C.6 Regulatory consolidation - Consolidated Securitisation Vehicles

	12.31.2018			
SPECIAL PURPOSE VEHICLE	ARABELLA FINANCE DAC	CAPITAL MORTGAGE S.R.L.	CORDUSIO RMBS SECURITISATION S.R.L SERIE 2006	
COUNTRY OF INCORPORATION	1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 XN32, Ireland	Piazzetta Monte 1 37121 Verona	Piazzetta Monte 1 37121 Verona	
A. Securitised Assets	4,282,453	649,413	233,578	
A.1 Loans	4,282,453	649,413	233,578	
A.2 Bonds	-	-	-	
B. Loans disbursed	32,176	•	-	
C. Use of liquid assets resulting from loan operations	-	20,054	4,551	
C.1 Loans (including bank current account)	-	20,054	4,551	
C.2 Bonds	-	-	-	
D. Other assets	1,930	13,978	6,283	
D.1 Derivatives	1,930		-	
D.2 Other assets	-	13,978	6,283	
TOTAL ASSETS (A+B+ C+D)	4,316,559	683,445	244,412	
E. Bond issued	4,312,211	595,773	224,677	
E.1 Senior	4,312,211	495,744	72,290	
E.2 Mezzanine	-	74,000	141,700	
E.3 Junior	-	26,029	10,686	
F. Loans received	-	41,563		
F.1 Senior	-	-	-	
F.2 Mezzanine	-	-	-	
F.3 Junior	-	41,563	-	
G. Other liabilities	4,348	46,109	19,735	
G.1 Derivatives	-	378	1,537	
G.2 Due to originator	-	45,466	569	
G.3 Other liabilities	4,169	265	17,629	
G.4 Own funds	180	-	-	
TOTAL LIABILITIES (E+F+G)	4,316,559	683,445	244,412	
H. Interest expense	42,078	3,208	2,340	
H.1 Interest expense on bond issued	42,078	309	893	
H.2 Interest expense on loans received	-	-	-	
H.3 Interest expense on derivatives	-	2,899	1,446	
I. Commissions and fees related to the transaction	21,700	688	2,301	
I.1 for servicing	21,700	488	2,044	
I.2 for other services	-	200	257	
J. Other charges	3,656	61,445	7,841	
J.1 Additional positive returns for exposure junior	-	-	-	
J.2 Other costs	3,656	61,445	7,841	
TOTAL COSTS (H+I+J)	67,434	65,341	12,482	
K. Interest generated by securitised assets	31,562	9,729	4,180	
L. Interest income on derivatives	-	•	•	
M. Other revenues	32,315	55,612	8,301	
M.1 Additional returns for exposure junior	-	53,060	7,791	
M.2 Other revenues	32,315	2,553	510	
TOTAL REVENUES (K+L+M)	63,877	65,341	12,482	
PROFIT (LOSS) FOR THE PERIOD	-3,557	-	<u>-</u>	

continued - C.6 Regulatory consolidation - Consolidated Securitisation Vehicles

		12.31.2018	
SPECIAL PURPOSE VEHICLE	CORDUSIO RMBS SECURITISATION S.R.L SERIE 2007	CORDUSIO RMBS - UCFIN S.R.L	ELEKTRA PURCHASE NO.28 DAC
COUNTRY OF INCORPORATION	Piazzetta Monte 1 37121 Verona	Piazzetta Monte 1 37121 Verona	1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 XN32, Ireland
A. Securitised Assets	840,671	472,592	176,485
A.1 Loans	840,671	472,592	176,485
A.2 Bonds	-	-	-
B. Loans disbursed	-	-	2
C. Use of liquid assets resulting from loan operations	12,490	19,304	-
C.1 Loans (including bank current account)	12,490	19,304	-
C.2 Bonds	-	-	-
D. Other assets	12,033	5,059	-
D.1 Derivatives	-	-	-
D.2 Other assets	12,033	5,059	-
TOTAL ASSETS (A+B+ C+D)	865,194	496,955	176,488
E. Bond issued	792,757	433,538	-
E.1 Senior	554,353	272,180	-
E.2 Mezzanine	236,400	148,000	-
E.3 Junior	2,004	13,358	-
F. Loans received	-	-	176,485
F.1 Senior	-	-	176,485
F.2 Mezzanine	-	-	-
F.3 Junior	-	-	-
G. Other liabilities	72,437	63,417	2
G.1 Derivatives	3,606	2,875	-
G.2 Due to originator	41,016	58,868	-
G.3 Other liabilities	27,814	1,674	29
G.4 Own funds	-	-	-27
TOTAL LIABILITIES (E+F+G)	865,194	496,955	176,488
H. Interest expense	5,751	3,396	419
H.1 Interest expense on bond issued	2,719	956	-
H.2 Interest expense on loans received	-	-	419
H.3 Interest expense on derivatives	3,032	2,441	-
I. Commissions and fees related to the transaction	3,576	2,738	263
I.1 for servicing	3,258	2,401	263
I.2 for other services	318	338	-
J. Other charges	43,251	34,984	
J.1 Additional positive returns for exposure junior	-	-	-
J.2 Other costs	43,251	34,984	-
TOTAL COSTS (H+I+J)	52,578	41,119	681
K. Interest generated by securitised assets	12,236	8,799	681
L. Interest income on derivatives	-	-	•
M. Other revenues	40,342	32,320	•
M.1 Additional returns for exposure junior	38,469	31,406	-
M.2 Other revenues	1,873	914	-
TOTAL REVENUES (K+L+M)	52,578	41,119	681
PROFIT (LOSS) FOR THE PERIOD	-	-	-

continued - C.6 Regulatory consolidation - Consolidated Securitisation Vehicles

		12.31.2018	
SPECIAL PURPOSE VEHICLE	ELEKTRA PURCHASE NO.31 DAC	ELEKTRA PURCHASE NO.32 S.A COMPARTMENT 1	ELEKTRA PURCHASE NO.32 S.A COMPARTMENT 2
COUNTRY OF INCORPORATION	1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 XN32, Ireland	52-54 Avenue du X Septembre, L-2550 Luxembourg	52-54 Avenue du X Septembre, L-2550 Luxembourg
A. Securitised Assets	57,066	230,682	300,023
A.1 Loans	57,066	230,682	300,023
A.2 Bonds	-	-	-
B. Loans disbursed	3	29	93
C. Use of liquid assets resulting from loan operations	-	-	
C.1 Loans (including bank current account)	-	-	-
C.2 Bonds	-	-	
D. Other assets	-		-
D.1 Derivatives	-	-	-
D.2 Other assets	-	-	-
TOTAL ASSETS (A+B+ C+D)	57,069	230,712	300,116
E. Bond issued	-	-	-
E.1 Senior	-	-	-
E.2 Mezzanine	-	-	-
E.3 Junior	-	-	-
F. Loans received	57,058	230,602	300,093
F.1 Senior	57,058	230,602	300,093
F.2 Mezzanine	-	-	-
F.3 Junior	-	-	-
G. Other liabilities	11	109	23
G.1 Derivatives	-	-	-
G.2 Due to originator	-	-	-
G.3 Other liabilities	9	78	23
G.4 Own funds	2	31	-
TOTAL LIABILITIES (E+F+G)	57,069	230,712	300,116
H. Interest expense	1,430	602	477
H.1 Interest expense on bond issued	- 4 400	-	-
H.2 Interest expense on loans received	1,430	602	477
H.3 Interest expense on derivatives  I. Commissions and fees related to the transaction	- 4 000	- 4 000	-
	1,066	1,200	347
I.1 for servicing I.2 for other services	1,066	1,200	347
J. Other charges	-	24	40
J.1 Additional positive returns for exposure junior	-		40
J.2 Other costs	-	24	40
TOTAL COSTS (H+I+J)	2,497	1,826	864
K. Interest generated by securitised assets	2,497	1,826	864
L. Interest income on derivatives	Z,431	- 1,020	- 004
M. Other revenues		-	-
M.1 Additional returns for exposure junior		-	-
M.2 Other revenues	-	-	-
TOTAL REVENUES (K+L+M)	2,497	1,826	864
PROFIT (LOSS) FOR THE PERIOD		.,020	-

continued - C.6 Regulatory consolidation - Consolidated Securitisation Vehicles

		12.31.2018	
SPECIAL PURPOSE VEHICLE	ELEKTRA PURCHASE	ELEKTRA PURCHASE	ELEKTRA PURCHASE
SI ESIAE I SIN SSE VENISEE	NO.33 DAC	NO.34 DAC	NO.36 DAC
COUNTRY OF INCORPORATION	1-2 Victoria Buildings,	1-2 Victoria Buildings,	1-2 Victoria Buildings,
	Haddington Road,	Haddington Road,	Haddington Road,
	Dublin 4, D04 XN32,	Dublin 4, D04 XN32,	Dublin 4, D04 XN32,
	Ireland	Ireland	Ireland
A. Securitised Assets	169,779	98,659	300,000
A.1 Loans	169,779	98,659	300,000
A.2 Bonds	-	-	-
B. Loans disbursed	69	2	2
C. Use of liquid assets resulting from loan operations	-	-	-
C.1 Loans (including bank current account)	-	-	-
C.2 Bonds	-	-	-
D. Other assets	-	-	31
D.1 Derivatives	-	-	-
D.2 Other assets	-	-	31
TOTAL ASSETS (A+B+ C+D)	169,847	98,661	300,034
E. Bond issued	-	-	
E.1 Senior	-	-	-
E.2 Mezzanine	-	-	-
E.3 Junior	-	-	-
F. Loans received	169,846	98,658	300,000
F.1 Senior	169,846	98,658	300,000
F.2 Mezzanine	-	-	-
F.3 Junior	-	-	-
G. Other liabilities	2	3	34
G.1 Derivatives	-	-	-
G.2 Due to originator	-	-	-
G.3 Other liabilities	-	2	32
G.4 Own funds	2	2	2
TOTAL LIABILITIES (E+F+G)	169,847	98,661	300,034
H. Interest expense	3,548	382	380
H.1 Interest expense on bond issued	-	-	-
H.2 Interest expense on loans received	3,548	382	380
H.3 Interest expense on derivatives	-	-	-
I. Commissions and fees related to the transaction	1,883	2,046	676
I.1 for servicing	1,883	2,046	676
I.2 for other services	-	-	-
J. Other charges	-	-	-
J.1 Additional positive returns for exposure junior	-	-	-
J.2 Other costs	-	-	-
TOTAL COSTS (H+I+J)	5,431	2,428	1,056
K. Interest generated by securitised assets	5,431	1,978	1,056
L. Interest income on derivatives	-	-	•
M. Other revenues	-	450	•
M.1 Additional returns for exposure junior	-	-	-
M.2 Other revenues	-	450	-
TOTAL REVENUES (K+L+M)	5,431	2,428	1,056
PROFIT (LOSS) FOR THE PERIOD	-	-	-

continued - C.6 Regulatory consolidation - Consolidated Securitisation Vehicles

	12.31.2018				
SPECIAL PURPOSE VEHICLE	ELEKTRA PURCHASE NO.37 DAC	ELEKTRA PURCHASE NO.38 DAC	ELEKTRA PURCHASE NO.39 DAC		
COUNTRY OF INCORPORATION	1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 XN32, Ireland	1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 XN32, Ireland	1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 XN32, Ireland		
A. Securitised Assets	92,769	119,233	410,000		
A.1 Loans	92,769	119,233	410,000		
A.2 Bonds	-	-	-		
B. Loans disbursed	31	2	1		
C. Use of liquid assets resulting from loan operations	-	-	-		
C.1 Loans (including bank current account)	-	-	-		
C.2 Bonds	-	-	-		
D. Other assets	3	11	65		
D.1 Derivatives	-	-	-		
D.2 Other assets	3	11	65		
TOTAL ASSETS (A+B+ C+D)	92,802	119,246	410,066		
E. Bond issued	-	•	•		
E.1 Senior	-	-	-		
E.2 Mezzanine	-	-	-		
E.3 Junior	-	-	-		
F. Loans received	92,769	119,233	410,000		
F.1 Senior	92,769	119,233	410,000		
F.2 Mezzanine	-	-	-		
F.3 Junior	-	-	-		
G. Other liabilities	33	13	66		
G.1 Derivatives	-	-	-		
G.2 Due to originator	-	-	-		
G.3 Other liabilities	32	12	65		
G.4 Own funds	2	2	2		
TOTAL LIABILITIES (E+F+G)	92,802	119,246	410,066		
H. Interest expense	265	364	1,380		
H.1 Interest expense on bond issued	-	-	-		
H.2 Interest expense on loans received	265	364	1,380		
H.3 Interest expense on derivatives	-	-	-		
I. Commissions and fees related to the transaction	796	1,640	1,785		
I.1 for servicing	796	1,640	1,785		
I.2 for other services	-	-	-		
J. Other charges	-	-	-		
J.1 Additional positive returns for exposure junior	-	-	-		
J.2 Other costs	-	-	-		
TOTAL COSTS (H+I+J)	1,061	2,004	3,165		
K. Interest generated by securitised assets	1,062	2,005	3,167		
L. Interest income on derivatives	-	-	-		
M. Other revenues	-	-	•		
M.1 Additional returns for exposure junior	-	-	-		
M.2 Other revenues	-	-	-		
TOTAL REVENUES (K+L+M)	1,062	2,005	3,167		
PROFIT (LOSS) FOR THE PERIOD	1	1	2		

continued - C.6 Regulatory consolidation - Consolidated Securitisation Vehicles

		12.31.2018	
SPECIAL PURPOSE VEHICLE	ELEKTRA PURCHASE NO.41 DAC	ELEKTRA PURCHASE NO.43 DAC	ELEKTRA PURCHASE NO.44 DAC
COUNTRY OF INCORPORATION	1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 XN32, Ireland	1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 XN32, Ireland	11-12 Warrington Place; Dublin 2
A. Securitised Assets	46,750	250,000	100,000
A.1 Loans	46,750	250,000	100,000
A.2 Bonds	-	-	-
B. Loans disbursed	2	2	1
C. Use of liquid assets resulting from loan operations	-	-	
C.1 Loans (including bank current account)	-	-	-
C.2 Bonds	-	-	-
D. Other assets	4	-	-
D.1 Derivatives	-	-	-
D.2 Other assets	4	-	-
TOTAL ASSETS (A+B+ C+D)	46,756	250,002	100,001
E. Bond issued	-	•	-
E.1 Senior	-	-	-
E.2 Mezzanine	-	-	-
E.3 Junior	-	-	-
F. Loans received	46,750	250,000	100,000
F.1 Senior	46,750	250,000	100,000
F.2 Mezzanine	-	-	-
F.3 Junior	-	-	-
G. Other liabilities	7	2	1
G.1 Derivatives	-	-	-
G.2 Due to originator	-	-	-
G.3 Other liabilities	5	-	-
G.4 Own funds	2	2	1
TOTAL LIABILITIES (E+F+G)	46,756	250,002	100,001
H. Interest expense	119	320	204
H.1 Interest expense on bond issued	-	-	-
H.2 Interest expense on loans received	119	320	204
H.3 Interest expense on derivatives	-		-
I. Commissions and fees related to the transaction	477	929	457
I.1 for servicing	477	929	457
1.2 for other services		-	-
J. Other charges		•	-
J.1 Additional positive returns for exposure junior			-
J.2 Other costs			-
TOTAL COSTS (H+I+J)	596	1,249	661
K. Interest generated by securitised assets	597	1,250	662
L. Interest income on derivatives	<del>-</del>	•	-
M. Other revenues	<del>-</del>	•	-
M.1 Additional returns for exposure junior		-	-
M.2 Other revenues		- 4 050	-
TOTAL REVENUES (K+L+M)	597	1,250	662
PROFIT (LOSS) FOR THE PERIOD	2	2	1

continued - C.6 Regulatory consolidation - Consolidated Securitisation Vehicles

		12.31.2018	
SPECIAL PURPOSE VEHICLE	ELEKTRA PURCHASE NO.46 DAC	ELEKTRA PURCHASE NO.48 DAC	ELEKTRA PURCHASE NO.54 DAC
COUNTRY OF INCORPORATION	1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 XN32, Ireland	1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 XN32, Ireland	Haddington Road, 1-2 Victoria Buildings, D04 XN32 Dublin
A. Securitised Assets	25,600	17,028	42,969
A.1 Loans	25,600	17,028	42,969
A.2 Bonds	-	-	-
B. Loans disbursed	93	72	30
C. Use of liquid assets resulting from loan operations	-	-	-
C.1 Loans (including bank current account)	-	-	-
C.2 Bonds	-	-	-
D. Other assets	6	49	20
D.1 Derivatives	-	-	-
D.2 Other assets	6	49	20
TOTAL ASSETS (A+B+ C+D)	25,700	17,149	43,018
E. Bond issued	-	-	•
E.1 Senior	-	-	
E.2 Mezzanine	-	-	
E.3 Junior	-	-	-
F. Loans received	25,692	17,028	42,969
F.1 Senior	25,692	17,028	42,969
F.2 Mezzanine	-	-	-
F.3 Junior	-	-	-
G. Other liabilities	8	121	50
G.1 Derivatives	-	-	•
G.2 Due to originator	-	-	•
G.3 Other liabilities	7	120	49
G.4 Own funds	2	2	1
TOTAL LIABILITIES (E+F+G)	25,700	17,149	43,018
H. Interest expense	351	153	127
H.1 Interest expense on bond issued	-	-	-
H.2 Interest expense on loans received	351	153	127
H.3 Interest expense on derivatives	-	-	
I. Commissions and fees related to the transaction	432	281	500
I.1 for servicing	432	281	500
1.2 for other services	-	-	-
J. Other charges	-	-	•
J.1 Additional positive returns for exposure junior	-	-	-
J.2 Other costs	-	-	-
TOTAL COSTS (H+I+J)	783	434	627
K. Interest generated by securitised assets	784	436	628
L. Interest income on derivatives	-	-	•
M. Other revenues	-	•	•
M.1 Additional returns for exposure junior	-	-	
M.2 Other revenues	-	-	-
TOTAL REVENUES (K+L+M)	784	436	628
PROFIT (LOSS) FOR THE PERIOD	2	2	1

continued - C.6 Regulatory consolidation - Consolidated Securitisation Vehicles

		12.31.2018	
SPECIAL PURPOSE VEHICLE	ELEKTRA PURCHASE NO.55 DAC	ELEKTRA PURCHASE NO.56 DAC	ELEKTRA PURCHASE NO.57 DAC
COUNTRY OF INCORPORATION	Haddington Road, 2 Victoria Buildings, D04 XN32, Dublin 4	1-2 Victoria Buildings, 4 Dublin	1-2 Victoria Buildings, 4 Dublin
A. Securitised Assets	137,511	232,878	429,745
A.1 Loans	137,511	232,878	429,745
A.2 Bonds	-	-	-
B. Loans disbursed	1	141	-
C. Use of liquid assets resulting from loan operations	-	-	-
C.1 Loans (including bank current account)	-	-	-
C.2 Bonds	-	-	-
D. Other assets	12		7,098
D.1 Derivatives	-	-	7,098
D.2 Other assets	12	-	-
TOTAL ASSETS (A+B+ C+D)	137,524	233,019	436,843
E. Bond issued	-	-	-
E.1 Senior	-	-	-
E.2 Mezzanine	-	-	-
E.3 Junior	-	-	-
F. Loans received	137,511	233,018	436,833
F.1 Senior	137,511	233,018	436,833
F.2 Mezzanine	-	-	-
F.3 Junior	-	-	-
G. Other liabilities	13	1	11
G.1 Derivatives	-	-	-
G.2 Due to originator	-	-	-
G.3 Other liabilities	12	-	10
G.4 Own funds	2	1	1
TOTAL LIABILITIES (E+F+G)	137,524	233,019	436,843
H. Interest expense	232	3,245	1,009
H.1 Interest expense on bond issued	-	-	-
H.2 Interest expense on loans received	232	3,245	1,009
H.3 Interest expense on derivatives	-	-	-
I. Commissions and fees related to the transaction	247	228	144
I.1 for servicing	247	228	144
I.2 for other services	-	-	-
J. Other charges	-	•	•
J.1 Additional positive returns for exposure junior	-	-	-
J.2 Other costs	-	-	-
TOTAL COSTS (H+I+J)	480	3,474	1,153
K. Interest generated by securitised assets	481	3,475	1,154
L. Interest income on derivatives	-	-	-
M. Other revenues	-		
M.1 Additional returns for exposure junior	-	-	-
M.2 Other revenues	-	-	-
TOTAL REVENUES (K+L+M)	481	3,475	1,154
PROFIT (LOSS) FOR THE PERIOD	2	1	1

continued - C.6 Regulatory consolidation - Consolidated Securitisation Vehicles

		12.31.2018	
SPECIAL PURPOSE VEHICLE	ELEKTRA PURCHASE NO.63 DAC	ELEKTRA PURCHASE NO.718 DAC	ELEKTRA PURCHASE NO.911 LTD
COUNTRY OF INCORPORATION	1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 XN32, Ireland	1-2 Victoria Buildings, Haddington Road, Dublin 4, D04 XN32, Ireland	OGIER HOUSE, THE ESPLANADE, ST. HELIER, JE4 9WG - Jersey
A. Securitised Assets	230,000	590,040	355,080
A.1 Loans	230,000	590,040	355,080
A.2 Bonds	-	-	
B. Loans disbursed	53	1	-
C. Use of liquid assets resulting from loan operations	-	-	-
C.1 Loans (including bank current account)	-	-	-
C.2 Bonds	-	-	
D. Other assets	-	1	-
D.1 Derivatives	-	-	
D.2 Other assets	-	1	
TOTAL ASSETS (A+B+ C+D)	230,053	590,042	355,080
E. Bond issued	-	-	-
E.1 Senior	-	-	-
E.2 Mezzanine	-	-	
E.3 Junior	-	-	-
F. Loans received	230,000	590,040	355,079
F.1 Senior	230,000	590,040	355,079
F.2 Mezzanine	-	-	-
F.3 Junior	-	-	-
G. Other liabilities	53	2	1
G.1 Derivatives	-	-	-
G.2 Due to originator	-	-	-
G.3 Other liabilities	53	-	-
G.4 Own funds	-	2	1
TOTAL LIABILITIES (E+F+G)	230,053	590,042	355,080
H. Interest expense	-	13,383	897
H.1 Interest expense on bond issued	-	-	
H.2 Interest expense on loans received	-	13,383	897
H.3 Interest expense on derivatives	-	-	-
I. Commissions and fees related to the transaction	-	574	1,065
I.1 for servicing	-	574	1,065
I.2 for other services	-	-	-
J. Other charges	-	-	-
J.1 Additional positive returns for exposure junior	-	-	-
J.2 Other costs	-	-	-
TOTAL COSTS (H+I+J)	-	13,957	1,962
K. Interest generated by securitised assets	-	13,958	1,962
L. Interest income on derivatives	-	-	•
M. Other revenues	-	-	
M.1 Additional returns for exposure junior	-	-	-
M.2 Other revenues	-	-	-
TOTAL REVENUES (K+L+M)	-	13,958	1,962
PROFIT (LOSS) FOR THE PERIOD	-	2	,

continued - C.6 Regulatory consolidation - Consolidated Securitisation Vehicles

		12.31.2018	
SPECIAL PURPOSE VEHICLE	F-E MORTGAGES S.R.L 2003	F-E MORTGAGES S.R.L 2005	HELICONUS S.R.L
COUNTRY OF INCORPORATION	Piazzetta Monte 1 - 37121 Verona	Piazzetta Monte 1 - 37121 Verona	Piazzetta Monte 1 - 37121 Verona
A. Securitised Assets	110,595	181,441	55,230
A.1 Loans	110,595	181,441	55,230
A.2 Bonds	-	-	-
B. Loans disbursed	-	-	
C. Use of liquid assets resulting from loan operations	25,921	13,882	12,790
C.1 Loans (including bank current account)	25,921	13,882	12,790
C.2 Bonds	-	-	
D. Other assets	176	179	115
D.1 Derivatives	30	-	39
D.2 Other assets	146	179	76
TOTAL ASSETS (A+B+ C+D)	136,692	195,503	68,135
E. Bond issued	81,333	155.329	45,277
E.1 Senior	14,683	86.154	5,458
E.2 Mezzanine	59,018	36,864	30.829
E.3 Junior	7,632	32,311	8,990
F. Loans received	22,966	-	10,220
F.1 Senior	22,966	-	10,220
F.2 Mezzanine	-	-	-
F.3 Junior	-	-	-
G. Other liabilities	32,394	40,174	12,638
G.1 Derivatives	-	10	-
G.2 Due to originator	29,681	35,877	12,122
G.3 Other liabilities	2,712	4,287	516
G.4 Own funds	-	-	-
TOTAL LIABILITIES (E+F+G)	136,692	195,503	68,135
H. Interest expense	528	1,098	212
H.1 Interest expense on bond issued	522	161	211
H.2 Interest expense on loans received	6	-	2
H.3 Interest expense on derivatives	-	936	-
I. Commissions and fees related to the transaction	425	377	270
I.1 for servicing	198	289	95
1.2 for other services	226	88	176
J. Other charges	6,278	12,099	2,543
J.1 Additional positive returns for exposure junior	-	-	-,
J.2 Other costs	6.278	12.099	2.543
TOTAL COSTS (H+I+J)	7,231	13,574	3,025
K. Interest generated by securitised assets	1,608	2,772	866
L. Interest income on derivatives	791	-,	333
M. Other revenues	4,831	10,802	1,826
M.1 Additional returns for exposure junior	4,352	10,114	1,572
M.2 Other revenues	479	688	254
TOTAL REVENUES (K+L+M)	7,231	13,574	3,025
PROFIT (LOSS) FOR THE PERIOD	. ,201		
FROITI (LUGG) FUR THE FERIOD	•	-	

continued - C.6 Regulatory consolidation - Consolidated Securitisation Vehicles

	12.31.2018			
SPECIAL PURPOSE VEHICLE	LARGE CORPORATE ONE SRL	SUCCESS 2015 B.V.		
COUNTRY OF INCORPORATION	Piazzetta Monte 1 - 37121 Verona	Barbara Strozzilaan 101, 1083HN Amsterdam		
A. Securitised Assets	234,272	343,727		
A.1 Loans	234,272	343,727		
A.2 Bonds	254,212	343,121		
B. Loans disbursed	-	<u> </u>		
C. Use of liquid assets resulting from loan operations	37,202	<u> </u>		
C.1 Loans (including bank current account)	37,202	<u> </u>		
C.2 Bonds	37,202	<u> </u>		
	16 202			
D. Other assets	16,283	60		
D.1 Derivatives D.2 Other assets	783 15,499	60		
TOTAL ASSETS (A+B+ C+D)	287,756	343,788		
E. Bond issued	287,618			
E.1 Senior	251,253	<b>324,510</b> 230,110		
E.2 Mezzanine	251,255	230,110		
E.3 Junior	36,364	94.400		
F. Loans received	4,192	94,400		
F.1 Senior	4,192	-		
F.2 Mezzanine	4,192	-		
F.3 Junior	-	<u> </u>		
G. Other liabilities	-4,054	19,278		
G.1 Derivatives	-4,034	19,210		
G.2 Due to originator	-4,337			
G.3 Other liabilities	283	19,278		
G.4 Own funds	203	19,210		
TOTAL LIABILITIES (E+F+G)	287,756	343,788		
H. Interest expense	9,044	1,945		
H.1 Interest expense on bond issued	8,861	1,945		
H.2 Interest expense on loans received	183	1,345		
H.3 Interest expense on derivatives	-			
I. Commissions and fees related to the transaction	1,020	1,250		
I.1 for servicing	611	1,250		
I.2 for other services	409	1,230		
J. Other charges	57	4,732		
J.1 Additional positive returns for exposure junior		4,474		
J.2 Other costs	57	257		
TOTAL COSTS (H+I+J)	10,121	7,927		
K. Interest generated by securitised assets	2,080	7,927		
L. Interest income on derivatives	4,704	- ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
M. Other revenues	3,336	-		
M.1 Additional returns for exposure junior	3,336	-		
M.2 Other revenues	-	-		
TOTAL REVENUES (K+L+M)	10,121	7,927		
PROFIT (LOSS) FOR THE PERIOD	,.21	.,021		

D. Sales Transactions

A. Financial assets sold and not fully derecognised

Quantitative information

### D.1 Regulatory consolidation - Financial assets sold and fully recognised and associated financial liabilities: book value

(migliaia di €)

	FINA	NCIAL ASSETS SOLD	AND FULLY RECOGN	ISED	ASSOC	IATED FINANCIAL LIAB	ILITIES
	BOOK VALUE	OF WHICH: SUBJECT TO SECURITISATION TRANSACTION	OF WHICH: SUBJECT TO SALE AGREEMENT WITH REPURCHASE OBLIGATION	OF WHICH NON- PERFORMING	BOOK VALUE	OF WHICH: SUBJECT TO SECURITISATION TRANSACTION	OF WHICH: SUBJECT TO SALE AGREEMENT WITH REPURCHASE OBLIGATION
A. Financial assets held for trading	3,155,903	-	3,155,903	Х	3,138,197	-	3,138,197
1. Debt securties	3,155,903	-	3,155,903	Х	3,138,197	-	3,138,197
2. Equity instruments	-	-	-	Х	-	-	-
3. Loans	-	-	-	Х	-	-	-
Derivative instruments	-	-	-	Х	-	-	-
B. Other financial assets mandatorily at fair value	1,844,563	333,835	1,510,066	4,341	1,570,909	-	1,570,909
1. Debt securties	1,821,671	310,943	1,510,066	-	1,570,909	-	1,570,909
Equity instruments	-	-	-	Х	-	-	-
3. Loans	22,892	22,892	-	4,341	-	-	-
C. Financial assets designated at fair value	-	-	-	-	-	-	-
1. Debt securties	-	-	-	-	-	-	-
2. Loans	-	-	-	-	-	-	-
D. Financial assets at fair value through other							
comprehensive income	28,782,280	-	28,379,347	•	24,840,892	•	24,439,637
Debt securties	28,782,280	-	28,379,347	-	24,840,892	-	24,439,637
Equity instruments	-	-	-	X	-	-	-
3. Loans	-	-	-	-	-	-	-
E. Financial assets at amortised cost	31,814,961	20,750,191	9,292,756	864,024	12,679,916	1,869,601	9,376,922
1. Debt securties	19,235,550	8,470,850	9,292,756	-	10,797,402	-	9,376,922
2. Loans	12,579,411	12,279,341	-	864,024	1,882,514	1,869,601	
Total 12.31.2018	65,597,707	21,084,026	42,338,072	868,365	42,229,914	1,869,601	38,525,665

### D.2 Regulatory consolidation - Financial assets sold and partially recognised and associated financial liabilities: book value

(€ '000)

	ORIGINAL GROSS VALUE OF ASSETS BEFORE SALE	BOOK VALUE OF ASSETS STILL PARTIALLY RECOGNISED	OF WHICH NON- PERFORMING	BOOK VALUE OF ASSOCIATED FINANCIAL LIABILITIES
A. Financial assets held for trading			Х	-
1. Debt securties	-	-	Х	-
2. Equity instruments	-	-	Х	-
3. Loans	-	-	Х	-
Derivative instruments	-	-	X	-
B. Other financial assets mandatory at fair value	•	•		-
1. Debt securties	-	-	=	-
2. Equity instruments	-	-	X	-
3. Loans	-	-	=	-
C. Financial assets designated at fair value	•	•		-
1. Debt securties	-	-	=	-
2. Loans	-	-	=	-
D. Financial assets at fair value through other comprehensive income	-	-		-
1. Debt securties	-	-	=	-
2. Equity instruments	-	-	X	-
3. Loans	-	-	=	-
E. Financial assets at amortised cost	59,675	29,501	29,501	6,155
1. Debt securties	-	-	-	-
2. Loans	59,675	29,501	29,501	6,155
Total 12.31.2018	59,675	29,501	29,501	6,155

#### D.3 Regulatory consolidation - Sale transactions relating to financial liabilities with repayment exclusively based on assets sold and not fully derecognised: fair value

			(€ '000)
	FULLY RECOGNISED	PARTIALLY RECOGNISED	TOTAL 12.31.2018
A. Financial assets held for trading	-		
1. Debt securties	-	-	-
2. Equity instruments	-	-	-
3. Loans	-	-	-
4. Derivative instruments	-	-	-
B. Other financial assets mandatorily at fair value	334,497	-	334,497
1. Debt securties	311,605	-	311,605
2. Equity instruments	-	-	-
3. Loans	22,892	-	22,892
C. Financial assets designated at fair value	-		
1. Debt securties	-	-	-
2. Loans	-	-	-
D. Financial assets at fair value through other comprehensive			
income	402,933		402,933
1. Debt securties	402,933	-	402,933
2. Equity instruments	-	-	-
3. Loans	-	-	-
E. Financial assets at amortised cost (fair value)	21,321,095	28,038	21,349,133
1. Debt securties	8,470,850	-	8,470,850
2. Loans	12,850,245	28,038	12,878,283
Total associated financial assets	22,058,525	28,038	22,086,563
Total associated financial liabilities	3,704,249	6,155	Х
Total net amount 12.31.2018	18.354.276	21.883	18.376.159

B. Financial assets sold and fully deleted with recognition of continuous involvement

#### Qualitative and quantitative information

At the end of the year there were no disposals of financial assets that had been fully derecognised, which required the recognition of continuing involvement.

#### D.4 Regulatory consolidation - Covered Bond Transactions

In 2008 the Group initiated a Covered Bond (OBG or Obbligazioni Bancarie Garantite) Programme with residential mortgage loans as the underlying assets, in line with Law 130/99, the MEF decree dated 14 December 2006 and Banca d'Italia instructions dated 17 May 2007 as amended on 24 March 2010 and on 24 June 2014.

#### Under this programme:

- UniCredit S.p.A. is issuer and also acts as transferor of suitable assets and servicer;
- UniCredit BpC Mortgage S.r.l. (a special purpose vehicle set up within the banking group as expressly authorised by Banca d'Italia) is guarantor of
  the OBG holders, within the limits of the cover pool; and
- the auditing firm BDO S.p.A. is Asset Monitor.

The Group's main aims in issuing OBGs are to diversify its funding sources and fund at competitive rates. As with the securitisations, the difficulties in the markets made it advisable to use securitisation as a means of increasing the Group's counterbalancing capacity by retaining with the Group part of the securities issued by the vehicle.

An integral feature of OBG Programme management is maintaining a balance between the characteristics of the assets sold and the issues. This is necessary to maintain the efficacy of the guarantee given by the SPV to the bondholders.

Given the complexity of the transaction, a system of first- and second-level controls and procedures has been set up, as required by Banca d'Italia instructions, to identify units, functions, duties and responsibilities, and specific policies have been issued to this end.

The policies were as approved by the competent committees, the Statutory Auditors and the Board of Directors of UniCredit S.p.A.

#### As required by Banca d'Italia instructions on controls:

- UniCredit's Risk Management function is charged with the management of the issuer's risks and checks:
- the quality, suitability and integrity of the assets sold to guarantee the OBGs;
- that the maximum ratio of OBGs issued to assets sold to guarantee them is adhered to;
- that limits on sales and supplementary sales procedures are followed;
- the effectiveness and adequacy of the hedges provided by any derivatives contracts entered into in relation to the Programme; and
- the trend in the balance between the cash flow arising from the cover pool and that absorbed by the OBGs in issue;
- the Asset Monitor is an outside independent entity charged with checking at least annually the regularity of the transactions and the integrity of the guarantee to the bondholders;
- UniCredit's internal audit department is responsible for a complete audit (to be conducted at least once a year) of the adequacy of the controls performed:
- the results of the audits performed by the Asset Monitor and the issuer's internal audit department are submitted to the governing bodies.

Moreover, in order to create counterbalancing capacity, at the end of January 2012 UniCredit S.p.A. initiated a new Covered Bonds (OBG or Obbligazioni Bancarie Garantite) programme ("New OBG Programme"), without specific ratings and having residential mortgage loans and commercial mortgage loans as underlyings. The contractual and supervisory structure and the counterparties of this programme are modeled on the pre-existing programme, with the exception of references to Ratings Agencies and the use of a new Special Purpose Vehicle, UniCredit OBG S.r.l. During 2014 the New OBG Programme was restructured after which the method of reimbursing OBGs was converted from Soft-bullet to Conditional Pass-through and a rating of AA+ was assigned by the rating agency Fitch. Starting from 2015 both issues placed to institutional investors and issues retained for counterbalancing capacity creation were executed on the New OBG Programme. During 2017 Fitch rating was substituted by Moody's rating that assigned a rating of Aa2 to the New OBG Programme. In October 2018 Moody's revised this rating to Aa3.

At 31 December 2018 the series of covered bonds issued under the two programmes totalled 35 and were worth €31,606 million, of which €21,250 million was repurchased by UniCredit S.p.A.

NAME	COVERED BONDS (OBBLIGAZIONI BANCARIE GARANTITE)
Originator:	UniCredit S.p.A. (formerly UniCredit Family Financing Bank S.p.A.)
Issuer:	UniCredit S.p.A.
Servicer:	UniCredit S.p.A.
Arranger:	UniCredit Bank AG, London Branch
Target transaction:	Funding
Type of asset:	Private Mortgage loans
Quality of Asset:	performing
Book value of the underlying assets at the end of accounting period (€):	9,660,860,766.36
Covered Bonds issued at the end of accounting period (€):	7,606,000,000.00
Other Credit Enhancements:	UniCredit S.p.A. has granted SPV a subordinated loans of total 10,245,370,819.11 euro.
Rating Agencies:	S & P - Moody's - Fitch
Rating:	A+ (since 07/26/2017) - Aa3 (since 10/23/2018) - AA (since 04/27/2017)

NAME	COVERED BONDS (OBBLIGAZIONI BANCARIE GARANTITE) II PROGRAMME
Originator:	UniCredit S.p.A.
Issuer:	UniCredit S.p.A.
Servicer:	UniCredit S.p.A.
Arranger:	UniCredit Bank AG, London Branch
Target transaction:	Funding - Counterbalancing Capacity
Type of asset:	Private Mortgage loans
Quality of Asset:	Performing
Book value of the underlying assets at the end of accounting period (€):	24,768,554,499.33
Covered Bonds issued at the end of accounting period (€):	24,000,000,000.00
Other Credit Enhancements:	UniCredit S.p.A. has granted SPV a subordinated loan of total 27,031,139,584.46 euro.
Rating Agencies:	Moody's
Rating:	Aa3 (since 10/23/2018)

#### Information on Sovereign Exposure

It should be noted that, as a result of IFRS9 adoption since 1 January 2018, Sovereign debt securities have been classified in the new categories specified by the standard in consideration of the business model followed and the related cash flow features (Solely Payment of Principal and Interests - SPPI Test).

In particular, it should be noted that in the context of IFRS9 first time adoption:

- most of the Sovereign debt securities classified as "Financial assets available for sale" have been reclassified as "Financial assets at fair value through other comprehensive income" in light of the persisting "held to collect and sell" business model;
- most of the Sovereign debt securities classified as "Loans and Receivables with customers" and "Financial assets held to maturity" have been
  reclassified as "Financial assets at amortised cost" in light of the persisting "held to collect" business model;
- Sovereign debt securities for which fair value option was applied continue to be measured at fair value through profit or loss as a result of the
  application of a business model other than "held to collect" or "held to collect and sell";
- the remaining portion of the Sovereign debt securities has not been classified in the mentioned categories even in presence of a "held to collect and sell" or "held to collect" business model since the related cash flow features have required these instruments to be measured at the fair value through profit or loss.

For further information related to the classification options adopted in accounting standard first time application, please refer to the Notes to the Consolidated Accounts - Part A Accounting policies - Section 5 - Other matters.

It should also be noted that during the year:

- no changes have been made to the business models adopted on the 1 January and, consequently, the sovereign debt securities have not been subject to reclassification
- the changed market circumstances also suggested the adoption of a "held to collect" business model for new purchases of Italian sovereign debt securities which, consequently, have to be measured at amortized cost subject to verification of the features of the related cash flows.

With reference to the Group's sovereign exposures<sup>29</sup>, the book value of sovereign debt securities as at 31 December 2018 amounted to €117,275 million<sup>30</sup>, of which about the 90% concentrated in eight countries; Italy, with €58,087 million, represents about 50% of the total. For each of the eight countries, the table below shows the nominal value, the book value and the fair value of the exposures broken down by portfolio as at 31 December 2018.

<sup>29</sup> Sovereign exposures are bonds issued by and loans given to central and local governments and governmental bodies. ABSs are not included.

<sup>30</sup> Information on Sovereign exposures refers to the scope of the UniCredit Consolidated Financial Statements as at 31 December 2018, determined under IAS/IFRS.

Based on these accounting principles, the Koç/Yapi Kredi Group (Turkey), being subject to joint control, is consolidated using the equity method and therefore the Sovereign exposures of the mentioned Group are not included in this section.

For information on Sovereign exposures with reference to the regulatory scope of consolidation see UniCredit Group Disclosure (Pillar III) as at 31 December 2018 – Credit Risk

Breakdown of Sovereign Debt Securities by Country and Portfolio

(€ '000)

Breakdown of Sovereign Debt Securities by Country and Portfolio	AMO	OUNTS AS AT 12.31.2018	,	
COUNTRY/PORTFOLIO	NOMINAL VALUE			
- Italy	56,847,484	58,086,680	58,174,028	
financial assets/liabilities held for trading (net exposures *)	2,233,062	2,091,211	2,091,21	
financial assets designated at fair value	3	3	3	
financial assets mandatorily at fair value	799,685	806,766	806,766	
financial assets at fair value through other comprehensive income	35,618,765	36,784,852	36,784,852	
financial assets at amortised cost	18,195,969	18,403,848	18,491,196	
- Spain	16,608,569	17,959,634	17,995,477	
financial assets/liabilities held for trading (net exposures *)	61,168	63,774	63,774	
financial assets designated at fair value	-	-		
financial assets mandatorily at fair value	-	-		
financial assets at fair value through other comprehensive income	13,469,287	14,445,107	14,445,10	
financial assets at amortised cost	3,078,114	3,450,753	3,486,596	
- Germany	11,076,061	11,239,705	11,276,29	
financial assets/liabilities held for trading (net exposures *)	330,152	336,573	336,573	
financial assets designated at fair value	-	-		
financial assets mandatorily at fair value	8,599,909	8,708,862	8,708,862	
financial assets at fair value through other comprehensive income	986,000	1,030,668	1,030,668	
financial assets at amortised cost	1,160,000	1,163,602	1,200,192	
- Austria	6,127,330	6,724,724	6,732,40	
financial assets/liabilities held for trading (net exposures *)	156,722	183,566	183,566	
financial assets designated at fair value	-	-		
financial assets mandatorily at fair value	80,000	94,984	94,984	
financial assets at fair value through other comprehensive income	5,588,690	6,139,787	6,139,78	
financial assets at amortised cost	301,918	306,387	314,063	
- Japan	5,689,324	5,785,255	5,791,406	
financial assets/liabilities held for trading (net exposures *)	11	12	12	
financial assets designated at fair value	-	-		
financial assets mandatorily at fair value	79,460	79,653	79,65	
financial assets at fair value through other comprehensive income	2,669,845	2,697,291	2,697,29 <sup>-</sup>	
financial assets at amortised cost	2,940,008	3,008,299	3,014,450	
- Hungary	1,747,730	1,920,018	1,919,503	
financial assets/liabilities held for trading (net exposures *)	109,465	108,208	108,208	
financial assets designated at fair value	-	-		
financial assets mandatorily at fair value	-	-		
financial assets at fair value through other comprehensive income	1,539,413	1,714,242	1,714,24	
financial assets at amortised cost	98,852	97,568	97,05	
- Romania	1,873,207	1,905,388	1,905,38	
financial assets/liabilities held for trading (net exposures *)	134,997	138,037	138,03	
financial assets designated at fair value	-	-		
financial assets mandatorily at fair value	-	-		
financial assets at fair value through other comprehensive income	1,738,210	1,767,351	1,767,35	
financial assets at amortised cost	-	-		
- Bulgaria	1,568,356	1,745,159	1,744,97	
financial assets/liabilities held for trading (net exposures *)	2,733	3,019	3,01	
financial assets designated at fair value	-	-	,	
financial assets mandatorily at fair value	-	-		
financial assets at fair value through other comprehensive income	1,563,805	1,740,308	1,740,30	
financial assets at amortised cost	1,818	1,832	1,64	
Total on-balance sheet exposures	101,538,061	105,366,563	105,539,469	

Notes:
(\*) Including exposures in Credit Derivatives.
Negative amount indicates the prevalence of liabilities positions.

The weighted duration of the sovereign bonds shown in the table above, divided by the banking<sup>31</sup> and trading book, is the following:

Weighted duration (years

	BANKING BOOK	G BOOK	
		assets positions	liabilities positions
- Italy	3.25	3.22	3.71
- Spain	3.51	10.95	8.99
- Germany	3.02	4.81	4.89
- Austria	3.40	11.72	18.82
- Japan	4.01	1.91	=
- Hungary	3.18	3.51	7.05
- Romania	3.93	4.30	5.80
- Bulgaria	4.96	4.77	6.15

The remaining 10% of the total of sovereign debt securities, amounting to €11,909 million with reference to the book values as at 31 December 2018, is divided into 35 countries, including Croatia (€1,391 million), Czech Republic (€1,184 million), Poland (€1,093 million), Serbia (€876 million), United States of America (€662 million), Slovakia (€605 million), Portugal (€573 million) and Russia (€561 million). The sovereign exposure to Greece is immaterial.

With respect to these exposures, as at 31 December 2018 there were no indications that impairment may have occurred. It should moreover be noted that among the aforementioned remaining part of sovereign debt securities as at 31 December 2018 there are also debt securities towards Supranational Organizations such as the European Union, the European Financial Stability Facility and the European Stability Mechanism amounting to €2,778 million.

The table below shows the classification of bonds belonging to the banking book and their percentage proportion of the total of the portfolio under which they are classified.

Breakdown of Sovereign Debt Securities by Portfolio

(€ '000

		AMOUNTS AS AT 12.31.2018						
			FINANCIAL ASSETS AT					
	FINANCIAL ASSETS	FINANCIAL ASSETS	FAIR VALUE THROUGH OTHER					
	DESIGNATED AT	MANDATORILY AT	COMPREHENSIVE	FINANCIAL ASSETS				
	FAIR VALUE	FAIR VALUE	INCOME	AT AMORTISED COST	TOTAL			
Book value	3	10,547,134	78,170,428	27,626,880	116,344,445			
% Portfolio	2.83%	50.45%	88.55%	4.77%	16.90%			

<sup>31</sup> The banking book includes financial assets designated at fair value, those mandatorily at fair value, those at fair value through other comprehensive income and those at amortised cost.

In addition to the exposures to sovereign debt securities, loans<sup>32</sup> given to central and local governments and governmental bodies must be taken into account.

The table below shows the total amount as at 31 December 2018 of loans booked in financial assets at amortised cost portfolio given to countries towards which the overall exposure exceeds €130 million, representing over 94% of the total.

Breakdown of Sovereign Loans by Country

(€ '000)

Breakdown of Govereign Edding by Gountry	, ,
	AMOUNTS AS AT 12.31.2018
COUNTRY	BOOK VALUE
- Germany (*)	6,467,589
- Austria (**)	6,384,774
- Italy	5,184,745
- Croatia	2,196,061
- Czech Republic	710,917
- Qatar	312,297
- Slovenia	240,777
- Indonesia	199,998
- Bulgaria	189,105
- Laos	169,378
- Bosnia and Herzegovina	169,011
- Turkey	160,521
- Kenia	147,175
- Hungary (***)	146,355
- Angola	139,260
- Gabon	135,824
- Oman	130,282
Total on-balance sheet exposures	23,084,069

(\*) of which 2,114,056 thousands in financial assets held for trading and those mandatorily at fair value \*\*) of which 292,642 thousands in financial assets held for trading and those mandatorily at fair value \*) of which 2.889 thousands in financial assets mandatorily at fair value.

Lastly, it should be noted that derivatives are traded within the ISDA master agreement and accompanied by Credit Support Annexes, which provide for the use of cash collaterals or low-risk eligible securities.

For more details on the sensitivity analysis of credit spreads and on the results of stress tests see the "Widespread Contagion", "Protectionism, China slowdown & Turkey shock" and "Interest Rate Shock" scenarios in chapter Stress test of the Section 2.2 - Market risk below and for liquidity management policies see Section 2.4 Liquidity risk below.

#### Other transactions

With reference to the indications of Banca d'Italia/Consob/IVASS document No.6 of 8 March 2013 - Booking of "long-term structured repos" instructions, there are no transactions of this kind to report.

In September 2016 the available-for-sale financial assets portfolio including investments in Italian and Spanish government bonds held by the Irish subsidiary UniCredit Bank Ireland P.I.c. simultaneously financed with maturity match repos (so-called "long-term structured repos") has entirely matured.

The accounting treatment of these transactions, with respect to their individual contractual components (an investment in securities shown under item "Available-for-sale financial assets" of assets, a series of repos classified under item "Deposits from banks" of liabilities and derivative contracts shown under "Hedging derivatives"), was in line with the economic purpose, represented by the will to:

- · assume a sovereign risk exposure;
- optimise the absorption of liquidity through a maturity match funding;
- create a positive contribution for the duration of the transaction as difference between bond yield and repo funding cost, maximising the return on net interest margin;
- maintain the right to change the funding structure of the position on sovereign risk according to any changes in market conditions or in the bank's liquidity position.

The changes in market values were not representative of the economic result that would be generated if all the individual contracts were analysed in terms of synthetic derivative, also in line with the business model that, providing for the dynamic and separate management of the individual components does not consider trading choices based on these variables.

32 Tax items are not included

In addition, with reference to an investment of UniCredit S.p.A. in a debt security issued by the Italian Republic maturing on 30 August 2019 (ITALY 19EUR FRN) subscribed for during placement for a nominal amount of €750 million and with a book value of €750 million at 31 December 2018 (classified in the "mandatorily-at-fair value" portfolio in accordance with SPPI test result), a term repo (conducted in two stages) for a total nominal amount of €750 million, with a book value of liabilities of €824 million at 31 December 2018, was completed in 2012.

At the same time, a 4.25% BTP maturing in September 2019 was purchased under a term reverse repo (conducted in 2 stages) for a total nominal value of €750 million and a book value of €824 million at 31 December 2018, with the economic purpose of obtaining the availability of more liquid securities (compared with the security ITALY 19EUR FRN), with the same maturity and similar underlying risks, that can be therefore used more easily for refinancing operations.

The term repo and the term reverse repo are subject to netting (whose value is collateralised by cash) in the event of the default of one of the two counterparties or of the Italian Republic. This clause is accounted for as a financial guarantee issued, in accordance with the nature of the commitments of the parties. The fair value at trade date, €22 million, was initially recorded in other liabilities and is amortised on a pro-rata basis according to the current accounting rules.

Information on structured trading derivatives with customers and exposures in the renewable energy sector

#### 1. OTC Trading derivatives with customers

The business model governing OTC derivatives trading with customers provides for the centralisation of market risk in the CIB Division - Markets Area, while credit risk is assumed by the Group company which, under the divisional or geographical segmentation model, manages the relevant customer's account.

The Group's operational model provides for customer trading derivatives business to be carried on, as part of each subsidiary's operational independence:

- by the commercial banks and divisions that close transaction in OTC derivatives in order to provide non-institutional clients with products to manage currency, interest-rate and price risk. Under these transactions, the commercial banks transfer their market risks to the CIB Division by means of equal and opposite contracts, retaining only the relevant counterparty risk. The commercial banks also place or collect orders on behalf of others for investment products with embedded derivatives (e.g. structured bonds);
- by the CIB Division operating with large corporate and financial institutions, in respect of which it assumes and manages both market and counterparty risk;
- by CEE Banks, which transact business directly with their customers.

UniCredit group trades OTC derivatives on a wide range of underlying, e.g. interest rates, currency rates, share prices and indexes, commodities (precious metals, base metals, petroleum and energy materials) and credit rights.

OTC derivatives offer considerable scope for personalisation: new payoff profiles can be constructed by combining several OTC derivatives (for example, a plain vanilla IRS with one or more plain vanilla or exotic options). The risk and the complexity of the structures obtained in this manner depend on the respective characteristics of the components (reference parameters and indexation mechanisms) and the way in which they are combined.

Credit and market risk arising from OTC derivatives business is controlled by the Chief Risk Officer competence line (CRO) in the Parent and/or in the Division or subsidiary involved. This control is carried out by means of guidelines and policies covering risk management, measurement and controls in terms of principles, rules and processes, as well as by setting VaR limits.

The business with non-institutional clients does not (usually) entail the use of margin calls, whereas with institutional counterparties (dealt with by the CIB Division) recourse may be made to 'credit-risk mitigation' (CRM) techniques, by using netting and/or collateral agreements.

Write-downs and write-backs of derivatives to take account of counterparty risk are determined in line with the procedure used to assess other credit exposure, specifically:

- performing exposure to customers are mapped by deriving EAD (Exposure at Default) that take into account the Wrong-Way Risk and measured
  with PD (Probability of Default) and LGD (Loss Given Default) implied by current market default rates obtained from credit & loan-credit default
  swaps, in order to obtain a value in terms of 'expected loss' (EL) to be used for items designated and measured at fair value maximising the usage
  of market's inputs;
- non-performing positions are valued in terms of estimated expected future cash flows according to specific indications of impairment (which are the basis for the calculation of the amount and timing of the cash flow).

Here follows the breakdown of balance-sheet asset item "20a. Financial assets held for trading" and of balance-sheet liability item "20. Financial liabilities held for trading".

For the purpose of the distinction between customers and banking counterparties, the definition contained in Banca d'Italia Circular 262 as for its 6th update of 30 November 2018 (which was used for the preparation of the accounts) was used as a reference.

Structured products were defined as derivative contracts that incorporate in the same instrument forms of contracts that generate exposure to several types of risk (with the exception of cross-currency swaps) and/or leverage effects.

Fair values of OTC derivatives managed through Central Clearing counterparts are reported on a net basis. The related reduction of balances is €13.533 million and €17.198 million on trading asset and liabilities, respectively.

The balance of item "20. Financial assets held for trading" of the Consolidated accounts with regard to derivative contracts totaled €32,155 million (with a notional value of €1,199,850 million) including €19,385 million with customers. The notional value of derivatives with customers amounted to €729,607 million including €716,137 million in plain vanilla (with a fair value of €18,848 million) and €13,470 million in structured derivatives (with a fair value of €537 million).

The notional value of derivatives with banking counterparties totaled €470,242 million (fair value of €12,770 million) including €19,497 million relating to structured derivatives (fair value of €531 million).

The balance of item "20. Financial liabilities held for trading" of the consolidated accounts with regard to derivative contracts totaled €27,467 million (with a notional value of €1,002,184 million) including €10,984 million with customers. The notional value of derivatives with customers amounted to €533,332 million including €526,542 million in plain vanilla (with a fair value of €10,753 million) and €6,789 million in structured derivatives (with a fair value of €231 million).

The notional value of derivatives with banking counterparties totaled €468,853 million (fair value of €16,483 million) including €16,826 million relating to structured derivatives (fair value of €263 million).

#### 2. Exposures in the renewable energy sector

Through Ocean Breeze Energy GmbH & Co. KG (OBKG), a fully consolidated subsidiary of UniCredit Bank AG, UniCredit group owns a wind farm named BARD Offshore1 (BO1) with the following characteristics:

GEOGRAPHICAL LOCATION	OWNER	PERCENTAGE OF OWNERSHIP	DATE WHEN THE PLANT STARTED TO PRODUCE ENERGY	PERCENTAGE OF COMPLETION	INSTALLED CAPACITY	TOTAL VALUE OF THE ASSET AS AT 12.31.2018
	Ocean Breeze		December 2010, final			
	Energy GmbH & Co.		taking into operation			
German EEZ <sup>(1)</sup> , 100 km before the island of Borkum	KG	100%	August 2013	100%	400 MW	€1.24 billion

(1) Exclusive economic zone

This power plant has been developed by the BARD Group on behalf of OBKG and has been classified as tangible asset since 31 December 2013 in

The BARD Group itself has been fully financed by UniCredit Bank AG and, starting from 31 December 2013, fully consolidated by UniCredit Bank

The total value of the wind farm and other ancillary tangible assets amounts to €1.24 billion and is net of €53 million grants provided by the European Union which have been classified as government grants in accordance with IAS20 and, in compliance with IAS20.24, deducted from the initial cost of the power plant on the assets side of the balance sheet.

The current book value of the wind farm has been confirmed by an appraisal exercise performed by an independent expert by 31 December 2018; no trigger events have been experienced in 2018 potentially affecting wind farm's carrying value.

To cover dismantling/refurbishing costs of BO1 it has been posted a provision of about €43 million (€26 million as at December 2017) by OBKG.

Grid connection is available and very stable; wind farm availability has improved steadily since 2015, and has reached industry standard levels of

A compensation claims against grid operator (TenneT) over a 2014 grid outage is still running (€72 million according to relevant compensation regime). Such amount have neither been recognised in income nor capitalised as receivables on the balance sheet.

#### E. Prudential perimeter - Credit risk measurement models

At the end of December 2018 the expected loss on the credit risk perimeter was 0.38% of total UniCredit Group credit exposure. The result does not include the exposures which have migrated to default and therefore do not enter in the calculation of expected loss. Besides, since risk measurement systems tend to be anti-cyclical, this may result in a smaller elasticity to the swift changes of the macroeconomic scenario. The ratio between credit economic capital (including a component to cover migration risk) and its relative credit exposure amount is 2.86% with reference date end of December 2018.

As far as UniCredit S.p.A. quantitative information, reference is made to the paragraph Part E - Notes to the accounts of the parent company UniCredit S.p.A.- Section 1 - Credit Risk - Quantitative information - F. Credit risk measurement models, which is herewith quoted entirely.

#### 2.2 Market risk

Market risk derives from the effect that changes in market variables (interest rates, securities prices, exchange rates, etc.) can cause to the economic value of the Group's portfolio, including the assets held both in the Trading Book, as well as those posted in the Banking Book, both on the operations characteristically involved in commercial banking and in the choice of strategic investments. Market risk management within the UniCredit group accordingly includes all the activities relating to cash transactions and capital structure management, both for the Parent Company, as well as for the individual companies making up the Group.

The current organisational model guarantees the ability to steer, to coordinate and to control the activities of some aggregated risks (so-called Portfolio Risks), through dedicated responsibility centres (Portfolio Risk Managers), completely focused and specialised on such risks, under a Group and interdivisional perspective.

According to this organisation, the structure at first level of reporting to "Group Risk Management", dedicated to market risk governance is the "Group Financial Risk" department.

#### Risk management strategies and processes

The Parent Company's Board of Directors lays down strategic guidelines for taking on market risks by calculating capital allocation for the Parent Company and its subsidiaries, depending on risk appetite and value creation objectives in proportion to the risks assumed.

The Parent Company has defined Global Rules in order to manage and control market risk, including strategies and processes to be followed. Market risk strategies are set by the Parent Company at least on an annual basis, in line with the definition of the overall Group Risk appetite and then cascaded to the Leal Entities. Market risk appetite is also fundamental for the development of the Group's business strategy, ensuring the consistence between the budgeted revenues and the setting of Value-at-Risk limits.

In this context, on an annual basis Market Risk Management function of the Parent Company agrees with the local Market Risk functions possible changes to the Group Market Risk Framework. Changes to the Group Market Risk Framework can include changes to the perimeter for the calculation of managerial market risk metrics and methodological changes in the limit monitoring framework.

To this end, Market Risk Management of the Parent Company gathers the information needed to set up the Group Market Risk Strategy for the following year. In particular, Group Market Risk Management receives from the competent function the Group Risk Appetite Framework, which sets, among others, Market Risk KPIs and from local Market Risk functions, among others, the list of Legal Entities (LEs)/Business Lines allowed to assume market risk exposures, the severities of the related limits and the proposals for the review of market risk levels.

Based on these inputs, the Group Market Risk strategy is defined including the following information:

- the proposed Market Risk Takers Map;
- limits and Warning Levels (WLs) proposal in accordance with the proposed Market Risk Takers Map;
- any change occurred to the risk limit framework compared to the previous year;
- overview on the macro-economic scenario and related risks for the Group;
- market Risk RWA history and expected development;
- · market Risk KPIs benchmarking;
- the business strategy and key initiatives to support the limit proposal.

After that all the Group relevant Bodies have approved the Group Market Risk Strategy and given the relevant NBOs for local market risk limits, the approval is communicated to local functions.

In terms of monitoring, the LEs carries out periodical activities (e.g. daily monitoring of VaR, weekly monitoring of IRC and SVaR, monthly monitoring of Stress Test Warning Level) under the coordination of the Parent Company Market Risk Management function and the breaches are timely escalated locally to Senior Management and to the Parent Company.

Ultimately, it has to be highlighted that detailed Global Rules on market risk strategy definition, limits setting, monitoring, escalation and reporting activities are in place and applied at Group level.

#### **Trading Book**

In accordance with the Capital Requirements Regulation, and as defined in the current policy "Eligibility Criteria for the Regulatory Trading Book assignment", the Trading Book is defined as all positions in financial instruments and commodities held either with trading intent, or in order to hedge positions held with trading intent. Books held with trading intent are composed of:

- positions arising from client servicing and market making;
- positions intended to be resold in the short term;
- positions intended to benefit from actual or expected short-term price differences between buying and selling prices or from other price or interest rate variations.

In addition, Trading Book may include internal or intra-group hedging derivatives transferring risk from Banking Book into Trading Book, entitled to manage the relevant risk and having access to the derivatives market.

The essential requirement for the Regulatory Trading Book assignment is a clear "trading intent", as defined above, which the trader has to commit to and has to confirm on an ongoing basis. Additionally, the so called "tradability", "marketability" and "hedgeability" requirements have to be assessed in order to evaluate the appropriateness for the Trading Book assignment:

- tradability refers to positions free of restrictions on their tradability and coherently reflected within the "Trader Mandate" of the risk taker;
- marketability refers to the positions for which a reliable Fair Value can be evaluated based to the largest extent on independently verified observable market parameters;
- hedgeability refers to positions for which a hedge could be put in place. The hedgeability is meant to concern the "material" risks of a position which implies not necessarily that all the various risk features are to be hedgeable.

When opening a new book, the book manager makes the proposal whether the book should be managed as a Trading Book or a Banking Book based on the planned trading activity. This has to be in line with the bank's internal rules and criteria for the assignment to either Trading Book or Banking Book .The book manager is required to clearly declare the trading intent and therefore to explain the business strategy behind the request for the Regulatory Trading assignment. The book manager is then responsible for all the positions held in his book and the eligibility criteria are expected to be fulfilled on an ongoing basis.

Concerning the monitoring phase, to demonstrate adequate trading intent, the following minimum criteria have to be fulfilled at book level and are checked at least on a quarterly basis:

- minimum of 5 trades during the past 90 trading days;
- minimum of 5% of the volume of each book traded during the past 90 trading days with reference to the last day of the period.

In case a breach of the trading intent criteria, the possibility to re-classify the book has to be assessed.

With reference to the methodology used to ensure that the policies and procedures implemented for the management of the Trading Book are appropriate, first of all it has to be noted that any new/updated regulation has to be preliminary shared with the main impacted functions/LEs in order to collect their feedback. The competent Group function also assesses the compliance risks with reference to the regulations falling within its direct scope of competence. In addition, before the issuance, the owner of the rule submits to the competent Body/function for the approval.

The financial instruments (an asset or a liability, cash or derivative) held by the Group are exposed to changes over time driven by moves of market risk factors. The market risk factors are classified in the following five standard market risk asset classes:

- Credit risk: the risk that the value of the instrument decreases due to credit spreads changes, issuer correlation and recovery rates;
- Equity risk: the risk that the value of the instrument decreases due to increase/decrease of index/stock prices, equity volatilities, implied correlation;
- Interest rate risk: the risk that the value of the instrument decreases due to interest rates changes, basis risk, interest rates volatility;
- Currency risk: the risk that the value of the instrument decreases due to foreign exchange rates changes, foreign exchange rates volatility;
- Commodity risk: the risk that the value of the instrument changes of the commodity prices, e.g. gold, crude oil, commodity prices volatility

Market risk in UniCredit group is measured and limited mainly through two sets of metrics: Broad Market Risk measures and Granular Market Risk measures:

• Broad Market Risk measures: these measures are meant to set a boundary to the economic and/or regulatory capital absorption and to the economic loss accepted for Trading Book and/or the overall Trading Book+Banking Book activities. Limitations on Broad Market Risk measures must be reviewed at least annually in the context of the drafting of the Group and Local Market Risk Strategies and must be consistent with assigned budget of revenues, the defined risk taking capacity (ICAAP process) and Group Risk Appetite KPIs. The set of all limitations on Broad Market Risk measures assigned to a specific market risk taker must be consistent with each other.

The consistency must be checked whenever a level for a Broad Market Risk Measure is defined. The Legal Entity Market Risk Function needs to provide evidence of such consistency when required. Broad Market Risk measures are:

- Value at Risk ("VaR"), the potential 1-day loss in value of a portfolio for a 99% single-tail confidence interval; calculated through historical simulation in full revaluation using last 500 equally weighted daily observations;
- Stressed VaR ("SVaR"), the VaR of a portfolio calculated using a 250-day period of significant financial stress;
- Incremental Risk Charge ("IRC"), the amount of regulatory capital aimed at addressing the credit shortcomings (migration and default risks) that can affect a portfolio in one year at a 99.9% confidence level;
- 60 Days PL, set as the 60 calendar days rolling period Accumulated Economic P&L without resetting at year end; the limitation on this metrics is called Loss Warning Level ("LWL");
- Worst Stress Test result, defined as the worst conditional loss on a given portfolio resulting from the application of a predefined set of scenarios; the limitation on this metrics is called Stress Test Warning Level ("STWL"); for all STWL included in the Market Risk Taker Maps, Holding Company monitoring is based on the set of scenarios defined in the Group Market Risk Strategy; Legal Entities are allowed to add specific scenarios for local monitoring purposes.
- Granular Market Risk measures: these measures allow for a more detailed and stringent control of risk exposures than Broad Market Risk measures. Limitations on Granular Market Risk measures (so-called Granular Market Limits, GMLs) are specific limits to individual risk factors or group of risk factors:
- sensitivity levels, which represent the change in the market value of a financial instrument due to small moves of the relevant market risk asset classes/factors. Among others, and not limited to, particularly relevant considering the asset and liability structure of the commercial bank are the Basis Point Value Sensitivity, that measures the change in the present value of the interest rate sensitive positions resulting from a 1bp parallel shift to interest rate, and the Credit Point Value Sensitivity, that measure the change in the present value of the credit risk sensitive positions resulting from a 1bp parallel shift to credit spread (per issuer, rating or industry);
- stress scenario levels, which represent the change in the market value of a financial instrument due to large moves of the relevant market risk asset classes/factors;
- nominal levels, which are based on the notional value of the exposure.

The main objectives of Granular Market Limits are:

- to support the management of market risk
- to ensure desk's focus to exposure under their mandate
- to restrict risk concentration, i.e. to prevent the build-up of positions that, although consistent with allocated VaR limits, could become unmanageable in case of turmoil or in case of reduced market liquidity
- to complement VaR when it does not cover sufficiently a specific risk factor
- to facilitate interaction with traders, who manage their books according to sensitivities or scenario analysis
- to limit P&L volatility due to a specific risk factor
- to complement the compliance framework (e.g. Volcker rule and the German Trennbanken act) GMLs must be consistent with limitations on Broad Market Risk measures.

#### **Banking Book**

The main components of market risk in the Banking Book are: credit spread risk, pure interest rate risk and FX risk.

Credit spread risk originates mainly from government bond portfolios held for liquidity purposes. The market risk of the bond portfolio is restricted based on notional, sensitivity measures and Value at Risk. The main credit spread exposure relates to Italian sovereign risk in the Italian perimeter.

The second risk type is the interest rate risk. The exposure is measured in terms of economic value sensitivity and the net interest income sensitivity. On a daily basis the treasury functions manages the interest rate risk from commercial transactions within operational limits set by the relevant risk committees. The exposure is measured and monitored on a daily basis by the risk management functions. The Asset & Liability Committee is responsible for the interest rate strategy for the strategic position. This includes the decision of investing the net position of non-interest earning assets and non-interest bearing liabilities. The management of Banking Book interest rate risk aims at optimising, in an on-going scenario, the risk/return profile and long-term value creation while reducing adverse impacts on bank's earnings and regulatory capital coming from interest rates volatility. The main target of IRRBB strategy is the reduction of net interest income volatility in a multiyear horizon. The strategy does not imply any intended directional or discretional positioning to generate additional earnings, unless approved by the relevant bodies and separately monitored. The only exceptions is for the functions authorised to carry interest rates positions within an approved level of limitations. The management strategy on the structural mismatch involving non-interest earning assets and non-interest bearing liabilities (free funds), aims to balance the trade-off between a stable flow of earnings in a multiyear horizon and the opportunity cost of having a fixed rate investment.

The interest rate management strategy takes into account the main impact from prepayments. The prepayment behavior is estimated based on historical prepayment data as well as trend analysis. In Italy the prepayment expected profile is implicitly taken into account by treasury while hedging for commercial assets interest risk. The prepayment risk for the German mortgage portfolio is driven by the level of the interest rates and by the behavior of the customers independent of the level of the interest rates. The interest rate sensitive prepayments are rather small at the current level of the interest rates and are hedged via swaptions. The non-interest rate sensitive prepayments are hedged via swaps according to the Interest Rate Risk strategy of the bank. The prepayment risk in Austrian and CEE countries loan portfolio is deemed residual therefore no prepayment hedging strategy is applied.

The overall interest risk exposure on Banking Book perimeter is periodically reviewed, at least on a monthly basis, by the group ALCO. The committee's involvement in interest rate risk management includes:

- the definition of granular interest rate Banking Book limits;
- the initial approval and fundamental modifications for the measurement and control system of Banking Book interest rate risks with the support of internal validation function (where necessary);
- the optimisation of the Group profile for Banking Book interest rate risk;
- the definition of the operational strategies (e.g. replicating portfolio) and application of the internal transfer prices within the Italian perimeter;
- the consultancy and suggestion to Group Risk & Internal Control Committee with respect to the contribution to Risk Appetite Framework, Global Policy for Interest Rate Banking Book definition and changes of behavioral models for Interest Rate Banking Book and other critical/important issues with potential impact on Banking Book interest rate.

A third risk type is FX risk. The sources of this exposure mainly refer to capital investment in foreign currency. The current strategy is not to hedge capital investments. The general policy is to hedge the foreign currency exposures from dividends and contriburions to condolidated net profit (loss) taking into account hedging cost and market circumstances. The exposure is most relevant for CEE Legal Entities. The FX exposure is hedged using forwards and options that are classified as Trading Book. This general rule is valid for the Parent Company. The hedge strategy is reviewed by the relevant risk committees on a periodic basis.

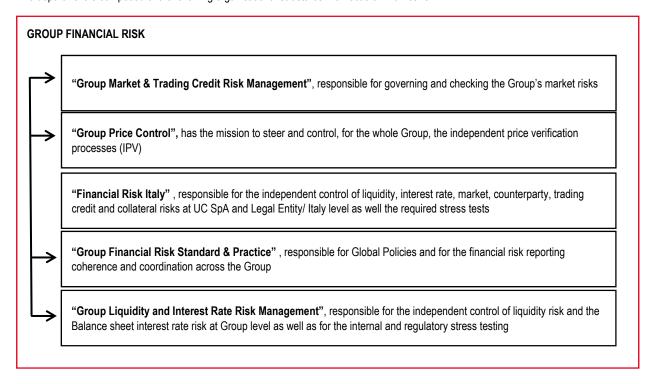
#### Structure and organisation

The Group Financial Risk department is responsible for ensuring the implementation of strategies and processes relating to market risk at groupwide level. In terms of main issues relating to market risk matters, the department is accountable for:

- governing and controlling the Group's financial risks through the evaluation of strategies and the proposal to relevant the Bodies of risk limits and Global/Local Rules:
- providing decisions and NBO, when specifically required by Global Rules and sub-delegation of powers, for liquidity, interest rate, market, counterparty and trading credit risks of the Group;
- ensuring compliance of the Financial Risk Management framework to regulatory requirements.

The development and maintenance of Group methodologies, models and architectures regarding financial risk and behavioural as well as the pricing models validation are in charge of Group Financial Risk Methodologies & Models which reports to Group Risk Models & Credit Risk Governance.

The department is composed of the following organisational structures with focus on market risk:



With reference to the communication mechanism between the different parties involved in market risk management, the responsible Committees are:

- Group Market Risk Committee:
- Group Assets & Liabilities Committee.

The "Group Market Risk Committee", whose participants/permanent guests are mainly representatives of Risk, Business, Compliance and Internal Audit, meets monthly and is responsible for monitoring market risks at Group level, for evaluating the impact of transactions, approved by the competent bodies, significantly affecting the overall market risk portfolio profile, for submitting to the "Group Risk Internal Control Committee", for approval or information, market risk strategies, policies, methodologies and limits as well as periodical reporting on the market risk portfolio. The Committee is also responsible for ensuring consistency in market risk policies, methodologies and practices across Business Functions and Legal Entities.

The "Group Assets and Liabilities Committee" is involved in the process of defining strategies, policies, methodologies and limits (where applicable) for liquidity risk, FX and Banking Book interest rate risks, transfer pricing, Funding Plan and Contingency Funding Plan and in monitoring activities. It also ensures the consistency of the practices and methodologies relating to liquidity, FX and Banking Book interest rate across Business Functions and Legal Entities, with the aim of optimising the usage of financial resources (e.g. liquidity and capital) in line with Risk Appetite and Business Strategies.

#### Risk measurement and reporting systems

#### **Trading Book**

In 2018, UniCredit group continued to improve and consolidate market risk models in order to properly measure, represent and control the Group risk profile, reflecting these changes in the reporting activity. As regards market risk measurements, more details can be find in paragraph "Internal Model for Price, Interest Rate and Exchange Rate Risk of the Regulatory Trading Book", while for both monthly and daily reporting process, Global Process Regulation are periodically updated.

Within the organisational context described above, the policy implemented by UniCredit group within the scope of market risk management is aimed at gradually adopting and using common principles, rules and processes in terms of appetite for risk, ceiling calculations, model development, pricing and risk model scrutiny.

The Group Financial Risk department is specifically required to ensure that principles, rules and processes are in line with industry best practice and consistent with standards and uses in the various countries in which they are applied.

The main tool used by UniCredit group to measure market risk on trading positions is Value at Risk (VaR), calculated using the historical simulation method. Further details on risk valuation models are included in the following chapter.

Group Financial Risk defines market risk reporting standards, both in terms of contents and recurrence, and provides timely information to Top Management and regulators regarding the market risk profile at consolidated level.

In addition to VaR and Basel II risk measures, stress tests represent an important risk management tool that provides UniCredit with an indication of how much capital might be needed to absorb losses in case of large financial shocks. Stress testing forms an integral part of the Internal Capital Adequacy Assessment Process (ICAAP), which requires UniCredit to undertake rigorous, forward-looking stress testing that identifies possible events or changes in market conditions that could adversely impact the bank.

#### **Banking Book**

The primary responsibility of the monitoring and control of the risk management for market risk in the Banking Book lies in the Bank's competent Bodies. For instance, the Parent Company is in charge of monitoring market risks for the Banking Book at consolidated level. As such, it defines structure, data and frequency of the necessary Group reporting.

The Banking Book interest rate risk measures cover both the economic value and net interest income risk aspects.

More precisely, the different and complementary perspectives involve:

- economic value perspective: variation in interest rates can affect the economic value of assets and liabilities. The economic value of the bank can be viewed as the present value of the bank's expected net cash flows, defined as the expected cash flows on assets minus the expected cash flows on liabilities; a relevant risk measure from this perspective is the economic value sensitivity per time bucket for a 1bp rate shock. This measure is reported to the relevant committees to assess the economic value impact of various changes in the yield curve. In addition the economic value sensitivity for a 200bps parallel shock is included.
- earnings at Risk perspective: the focus of the analysis is the impact of changes of interest rates on Net Interest Income that is the difference between revenues generated by interest sensitive assets and the cost relating to interest sensitive liabilities. An example of a measure of risks used is Net Interest Income sensitivity for a 100bps parallel shock of rates. It provides an indication of the impact on the net interest income over the next 12 months if such shock should occur. Additional stress test scenarios are performed on a regular basis to estimate the basis risk and non-parallel shocks.

Next to the set of limits and warning levels for interest rate risk, restrictions and exposure measures are in place for other market risk types such foreign exchange risk, equity risk, value risk due to credit spread fluctuations. In addition through economic value sensitivity measures and other granular indicators, these risk types are captured in a value at risk measure that includes all market risk factors. These values at risk measures are based on a historical simulation.

#### Hedging policies and risk mitigation

#### Trading Book

On a quarterly basis a set of risk indicators is provided to the Group Risk Committee through the Enterprise Risk Management Report and, on a monthly basis, to the Group Market Risk Committee through the Market Risk Overview report; these include VaR, Stressed VaR and IRC limit usages, Sensitivities, Sovereign Exposure, Stress Test results and P&L.

At the same time limit breaches are reported both to the Group Market Risk Committee and to the Group Risk Committee (according to their severity); the escalation process being ruled by the Global Policy "Market Risk Limits" which defines the nature of the various thresholds/limits applied, as well as the relevant bodies to be involve to establish the most appropriate course of action to restore exposure within the approved limits.

If required, focus is provided from time to time on the activity of a specific business line/desk in order to ensure the highest level of comprehension and discussion of the risks in certain areas which are deemed to deserve particular attention.

#### **Banking Book**

The ALCO evaluates the main market risk drivers on a monthly basis. Group Risk Management reports to the committee on the Banking Book risk measures both from a value and income perspective. It proposes and monitors limits and warning levels that have been approved by the relevant competent bodies.

Breaches of limits and warning levels are reported, upon occurrence, to the relevant bodies. Consequently the escalation process is activated in line with the procedures set in the Policy, to establish the most appropriate course of action to restore exposure within the approved limits. Execution of structural hedges to mitigate the interest rate risk exposure on client business is responsibility of the treasury functions. Strategic transactions in the Banking Book is managed by the Asset and Liability Management department, ALM.

#### Internal model for price, interest rate and exchange rate risk of the regulatory trading book

The current Market Risk internal model is based on Value-at-Risk (VaR) framework, integrated with other risk measures: incremental risk capital charge (IRC) and stressed Value-at-Risk (SVaR) aimed at reducing the pro-cyclicality of the minimum capital requirements for market risk, in line with European directives in force.

All the regulatory requirements in the market risk arena have been addressed via internal development of the necessary model and IT infrastructure as opposed to the external acquisition of ready-made solutions.

This enabled UniCredit to craft solutions that in many aspects can be considered on the sophisticated end of the spectrum of practices that can be found in the Industry. In this respect one distinctive feature of the market (and counterparty) risk frameworks implemented in UniCredit group is the full revaluation approach employing the same pricing libraries used in the Front Office.

UniCredit group calculates both VaR and SVaR for market risk on trading positions using the historical simulation method. Under the historical simulation method positions are revaluated (in full revaluation approach) on the basis of trends in market prices over an appropriate observation period. The empirical distribution of profits/losses deriving therefrom is analysed to determine the effect of extreme market movements on the portfolios.

For a given portfolio, probability and time horizon, VaR is defined as a threshold value so that the probability that the mark-to-market loss on the portfolio, over the given time horizon, not exceeding this value (assuming no trading in the portfolio) has the given confidence level. Current configuration of the internal model defines VaR at a 99% confidence level on the 1 day P&L distribution obtained from equally weighted historical scenarios covering the last 500 days. Historical scenarios are built relying on proportional shocks for Equities and FX rates, and on absolute shocks for Interest Rates and Credit Spreads. UniCredit VaR Model simulates all the risk factors, both referring to general and specific risk, thus providing diversification in a straightforward approach. The model is recalibrated on a daily basis. The use of a 1-day time-horizon makes the immediate comparison with realised profits/losses possible and such comparison is the core of the back-testing exercise.

The VaR measure identifies a consistent measure across all the portfolios and products, since it:

- allows a comparison of risk among different businesses;
- provides a means of aggregating and netting position within a portfolio to reflect correlation and offsets between different assets classes;
- facilitates comparisons of our market risk both over time and against daily results.

Although a valuable guide to risk, VaR should always be viewed within its limitations:

- historical simulation relies on past occurrences to forecast potential losses. In case of regime shifts this might not be appropriate;
- the length of the time window used to generate the forecasted distribution will necessarily embed a trade-off between the responsiveness of the metric to recent market evolutions (short window) and the spectrum of scenarios that will embed (long window);
- assuming a constant one/ten day horizon there is no discrimination between different risk-factor liquidity.

Stressed VaR calculation is based on the very same methodology and architecture of the VaR, and it is analogously calculated with 99% confidence level and 1 day time horizon on a weekly basis, but over a stressed observation period of 250 days. The chosen historical period identifies the 1-year observation window which produces the highest resulting measure for the current portfolio.

Stress windows are recalibrated on a quarterly basis and are tailored to the portfolio of each Legal Entity of the Group, plus the Group itself (relevant for RWA calculation on a consolidated level). The SVaR window at Group level and for UniCredit S.p.A. stand alone is "Sovereign Debt Crisis" (2011/2012), while for UniCredit Bank AG and UniCredit Bank Austria AG the stressed window corresponds to the "Lehman Crisis" (2008/2009). The 10-day capital requirement is however obtained by extending the 1-day risk measure to the 10 day horizon taking the maximum of the square root of time scaling and a convolution approach that turns the one-day distribution into a 10-day distribution for both the VaR and the Stressed VaR. The 1-day measures are instead actively used for market risk management.

In order to validate the consistency of VaR internal models used in calculating capital requirements on market risks, back-testing is performed by comparing the internal model risk estimates with the portfolio profit and loss, in order to check if the 99% of the trading outcomes is covered by the 99th percentile of the risk measures. The test is based on the last twelve months data (i.e. 250 daily observations). In case the number of exceptions in the previous year exceeds what forecasted by the confidence level assumed, a careful revision of model parameters and assumptions is initiated. Group Internal Validation performed the periodic validation of the VaR/SVaR framework to assess the compliance with regulatory requirements including an independent back-testing analysis complemented with different parameterizations (e.g. different time horizon, percentile) and detailing the results for a set of representative portfolios of the bank.

The IRC capital charge captures default risk as well as migration risk for un-securitised credit products held in the Trading Book. The internally developed model simulates via multivariate version of a Merton-type model the rating migration events of all the issuers relevant to the Group trading positions over a capital horizon of one year. The transition probabilities and the sector correlations are historically calibrated, while

idiosyncratic correlations are derived from the IRB correlation formula. Simulated migration events are turned into credit spread scenarios while default events are associated to a simulated recovery rate. In so doing a constant position assumption is employed and products are conservatively all attributed a common liquidity horizon of 1 year.

In each scenario all the relevant product inventory is revaluated under such spread and default events producing a simulated Profit or Loss (P&L) that fully reflects convexity, basis risk, portfolio effects and portfolio concentration risks.

In this way a high-number of paths Monte Carlo simulation generates a P&L distribution for the Group (and each leaf of its portfolio tree). IRC is defined as the 99.9 percentile of such loss distribution.

Additional capital charge for securitisations and credit products not covered by IRC is evaluated through the standardised approach.

The following table summarises the main characteristics of the different measures that define the capital requirement for market risk in UniCredit.

MEASURE	RISK TYPE	HORIZON	QUANTILE	SIMULATION	CALIBRATION
VaR	All Market Risk Factors	1d	99%	Historical	2Y window, equally weighted
SVaR	All Market Risk Factors	1d	99%	Historical	1Y window, equally weighted
IRC	Rating Migration & Default	1Y	99.9%	Monte Carlo	Through-the-cycle (min 8Y)

The IRC Model is subject to a quarterly program of Stress Tests aimed at evaluating the robustness of the model. The relevant parameters as Recovery Rates, Transition Probabilities, idiosyncratic correlation are shocked and the impact on the IRC measure is computed.

"Group Internal Validation" performed its analyses in order to evaluate the conceptual soundness of the IRC model, to supplement the available analyses on that topic and to ensure the compliance of the resulting risk management environment with all the relevant regulatory requirements and internal standards.

As already remarked by the regulation, traditional back-testing procedures, regarding the 99.9% one-year soundness standard for IRC, are not applicable due to the 1-year time horizon of the measure. Consequently, while validation of the IRC model relied heavily on indirect methods (including stress tests, sensitivity analysis and scenario analysis) in order to assess the qualitative and quantitative reasonableness of the model, special focus has indeed been given to the specific situation of UniCredit portfolios.

Group Internal Validation kept the scope of their analyses as wide as possible in order to comprise the many diverse issues that are acting concurrently in such a model (general model design, regulatory compliance, numerical implementation, outcomes explanation).

Group Internal Validation performed a full spectrum of validation analyses on the IRC measure calculation using its internal replica libraries.

The replica allows a simple verification of the results provided by the productive environment, and in addition opens up the door to a more dynamical and tailored implementation of the needed tests. The spectrum of analysis encompassed Monte Carlo stability, correlation analysis and stressing, calculation of parameters sensitivity, marginal contribution analysis, alternative models comparisons. All major parameters were tested, i.e. correlation matrices, transition probabilities matrices, transition shocks, recovery rates, probabilities of default, number of scenarios. To understand the overall performance of the model in replicating the real-world migration and default phenomena, Group Internal Validation performed also a historical performance exercise comparing the migrations and defaults predicted by UniCredit IRC model with the ones actually observed since 1981 (due to data availability).

Banca d'Italia authorised UniCredit group to use internal models for the calculation of capital requirements for market risk. As of today CEE countries are the main companies of the Group that are using the standardised approach for calculating capital requirements related to trading positions. However, the VaR measure is used for the management of market risk in these latter companies.

For Trading Book VaR, Stressed VaR and IRC, the bank differentiates between regulatory and managerial views. The managerial measure, are used for Risk monitoring and Business steering purposes as prescribed by Market Risk Framework: in particular VaR limits represent the main metric translating the Risk Appetite into the Market Risk framework.

The managerial VaR has a wider scope: it is used to monitor both Trading Book and Overall perimeter (Trading Book + Banking Book), also including Legal Entities for which the standardised measurement method is applied for Regulatory purposes, in order to have a complete picture of risk.

The standardised measurement method is also applied to the calculation of capital covering the risk of holding Banking Book exposure in foreign currencies for the Legal Entities (namely UniCredit S.p.A.) that do not have an approval for FX Risk simulation under Internal Model. In this respect the FX risk for both Trading and the Banking Book is included in VaR and SVaR for Regulatory purposes as for the approved Legal Entities (UniCredit Bank AG and UniCredit Bank Austria AG); as regards the managerial view the FX Risk of Banking Book is included in the Overall (Trading Book + Banking Book) VaR.

To sum up the Internal Model approach is used for Regulatory purposes for UniCredit S.p.A., UniCredit Bank AG, UniCredit Bank Austria AG and UniCredit Bank Austria group, while it is used for all Legal Entities (including CEE countries) for managerial purposes.

Finally Trading portfolios are subject to Stress tests according to a wide range of simple and complex scenarios. Simple scenarios which envisage the shock of single asset classes, are defined in the context of Interest Rate Risk/Price Risk/Exchange Rate Risk/Credit Spread Risk Sensitivity. Complex scenarios apply simultaneous changes on a number of risk factors. Both simple and complex scenarios are applied to the whole Trading Book. Detailed descriptions are included in paragraph on the Stress Test.

Stress tests results are calculated in the Group Market Risk system (UGRM), thus ensuring a common methodological approach across the Group. Results are calculated applying a full revaluation approach meaning that all positions are revalued under stressed conditions; no ad hoc models or pricing functions are applied for stress testing.

According to national regulations, some relevant scenarios are also a matter of regulatory reporting on a quarterly basis. In addition a set of scenarios is run monthly on overall Group perimeter, thus covering both Trading and Banking Book positions. Results are discussed monthly in Market Risk Stress Test Open Forum involving Market Risk function's representatives of all the Legal Entities and Business' representatives. Results are analysed in depth in the monthly report "Monthly Overview on Market Stress Test".

Stress test Warning levels Usage is monitored monthly. More details on Warning Levels and Strategy are given in the previous paragraph Risk management strategies and processes.

#### VaR, SVaR and IRC

Diversified VaR, SVaR and IRC are calculated taking into account the diversification arising from positions taken by different companies within the Imod perimeter (i.e. for which the use of the internal model for the risk calculation is approved). VaR, SVaR and IRC measures are however in place for all the LEs and their values are reported thereafter for information purpose, together with Undiversified Group VaR, SVaR and IRC, calculated as sum of the values of all LEs (without considering Diversification Benefit), considering the Regulatory perimeter when applicable.

The increasing trend in the VaR time series, during the first semester 2018, is mainly due to higher volatilities in the financial markets, while the decreasing trend, during the second semester, is manly driven by a decrease of the position subject to the Credit Spread Risk of Republic of Italy in the Trading Book of UniCredit S.p.A. This is also the main driver of the decreasing trend in the stressed VaR and IRC time series.

#### Risk on trading book

Daily VaR on Regulatory Trading Book

(€ million)

	END OF DECEMBER	AVERAGE LAST 60 _		2018		2017
I-MOD PERIMETER	2018	DAYS	AVERAGE	MAX	MIN	AVERAGE
Diversified UniCredit group	7.7	9.0	9.7	15.1	5.8	13.5

#### **Daily VaR on Managerial Trading Book**

(€ million)

	END OF DECEMBER	AVERAGE LAST 60 _		2017		
STANDARDIZED APPROACH PERIMETER	2018	DAYS	AVERAGE	MAX	MIN	AVERAGE
Russia	0.7	1.1	1.5	4.6	0.6	2.1
Turkey	3.4	1.2	1.1	3.9	0.4	0.6
Bosnia Herzegovina	0.0	0.0	0.0	0.0	0.0	0.0
Serbia	0.1	0.1	0.1	0.1	0.0	0.1
Romania	0.3	0.3	0.4	0.6	0.2	0.3
Bulgaria	0.1	0.2	0.1	0.2	0.1	0.2
Hungary	0.4	0.3	0.5	0.9	0.3	0.7
Czech Republic	1.9	3.0	3.7	5.1	1.3	2.9
Croatia	0.2	0.2	0.2	0.5	0.1	0.2
Slovenia	0.1	0.1	0.1	0.2	0.1	0.1
Baltics	0.0	0.0	0.0	0.0	0.0	0.0
Fineco	0.1	0.1	0.1	0.4	0.0	0.3
Undiversified UniCredit group	16.8	17.8	20.0	31.1	13.0	23.6

#### Risk on trading book

SVaR on Regulatory Trading Book (€ million)

	END OF DECEMBER	AVERAGE LAST 12		2017		
I-MOD PERIMETER	2018	WEEKS	AVERAGE	MAX	MIN	AVERAGE
Diversified UniCredit group	25.7	29.1	37.4	59.2	21.6	29.4

#### **SVaR on Managerial Trading Book**

(€ million)

	END OF DECEMBER	AVERAGE LAST 12			2017	
STANDARDIZED APPROACH PERIMETER	2018	WEEKS	AVERAGE	MAX	MIN	AVERAGE
Russia	8.3	7.6	13.3	21.3	4.2	13.9
Turkey	2.3	2.2	2.8	5.4	1.2	1.9
Bosnia Herzegovina	0.0	0.0	0.0	0.0	0.0	0.0
Serbia	0.8	1.0	1.1	1.7	0.4	0.8
Romania	1.8	2.2	2.7	4.6	1.0	2.5
Bulgaria	0.6	0.8	0.6	1.0	0.5	0.7
Hungary	1.7	1.6	3.0	5.7	1.1	2.4
Czech Republic	6.2	5.6	5.8	8.7	4.0	3.5
Croatia	0.4	0.8	0.7	1.2	0.3	0.4
Slovenia	0.3	0.3	0.3	0.4	0.2	0.1
Baltics	0.0	0.0	0.0	0.0	0.0	0.0
Undiversified UniCredit group	59.6	58.7	75.1	99.0	50.1	69.6

### Risk on trading book

IRC on Regulatory Trading Book

(€ million)

	END OF DECEMBER	AVERAGE LAST 12		2017		
I-MOD PERIMETER	2018	WEEKS	AVERAGE	MAX	MIN	AVERAGE
Diversified UniCredit group	176.2	224.5	282.9	479.8	176.2	301.9

#### IRC on Managerial Trading Book

(€ million)

	END OF DECEMBER			2018				
STANDARDIZED APPROACH PERIMETER	2018	WEEKS	AVERAGE	MAX	MIN	AVERAGE		
Russia	15.9	19.1	25.7	112.5	0.1	10.7		
Turkey	3.5	3.2	3.7	5.2	3.1	3.8		
Serbia	11.0	12.9	12.9	18.9	3.8	10.2		
Romania	10.3	15.2	14.4	22.2	3.7	20.0		
Bulgaria	0.8	4.2	1.8	5.2	0.0	0.3		
Hungary	22.2	20.5	25.5	43.0	14.4	27.6		
Czech Republic	1.8	2.4	1.7	4.3	1.0	1.0		
Croatia	3.3	4.3	4.7	8.1	3.0	4.1		
Undiversified UniCredit group	344.5	442.1	532.3	786.9	344.5	509.7		

#### EU MR4 - Comparison of VaR estimates with gain/losses

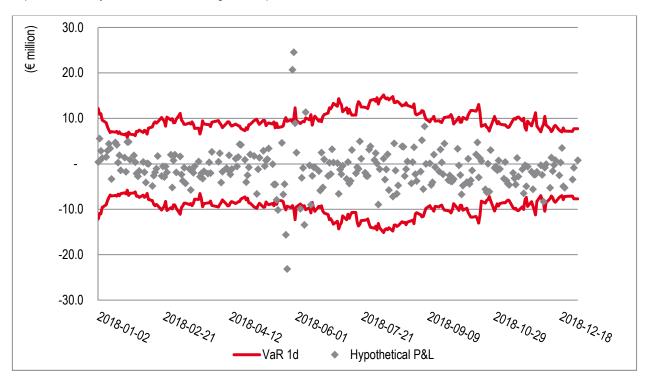
The following graph shows back-testing results referred to the market risk on the Trading Book, in which VaR results for the last twelve months are compared to the hypothetical "profit and loss" results for Group (I-Mod Perimeter).

In 2018, six VaR overshootings were observed for UniCredit group:

- 7 June 2018;
- 4 June 2018;
- 28 May 2018;
- 25 May 2018;
- 24 May 2018;
- 18 May 2018.

The overshooting were mostly caused by the Republic of Italy spread widening, explained by the increased political risk perception in the Eurozone, as a result of the new Italian government agenda.

Additional material drivers were US dollar appreciation against Euro, a widening in credit spread for UniCredit, a larger spread between Federal Republic of Germany and several other sovereigns and supranationals, a decrease in Euro interest rates.



#### Managerial VaR

Below are reported the Managerial Diversified Trading Book VaR as of end of December 2018 at Group and Regional Centre levels and the Undiversified Trading Book VaR at Group level, calculated as sum of the values of all LEs (without considering Diversification Benefit). Difference with Regulatory Trading Book was described above.

### Daily VaR on Managerial Trading Book

(€ million)

TRADING BOOK	END OF DECEMBER 2018
Diversified UniCredit group as per internal model	8.8
RC Germany	5.6
RC Italy	3.7
RC Austria	0.4
RC CEE	4.9
Undiversified UniCredit group	16.8

#### Marginal Regulatory VaR

The table below provides a breakdown of 10-days VaR figure (i.e. referred to a 10-days' time horizon) according to the different market risks (debt, equity, FX, commodities) and its evolution during the year, in the form of template C24 of COREP.

#### Risk on trading book by instruments classes

10-days VaR on Regulatory Trading Book

(€ million)

		20	18		2017
	Q1	Q2	Q3	Q4	Q4
Traded Debt Instruments	28.8	40.7	42.0	30.5	31.9
TDI - General Risk	14.2	16.9	21.2	16.7	17.2
TDI - Specific Risk	22.0	32.9	37.0	22.6	25.1
Equities	5.4	6.6	6.1	5.8	5.9
Equities - General Risk	-	-	-	-	-
Equities - Specific Risk	5.4	6.6	6.1	5.8	5.9
Foreign Exchange Risk	10.4	9.9	8.5	5.1	14.9
Commodities Risk	5.5	8.1	9.1	10.2	4.5
Total Amount For General Risk	14.2	16.9	21.2	16.7	17.2
Total Amount For Specific Risk	22.3	30.7	34.8	21.7	26.5

In the fourth quarter 2018, there has been an decrease of the specific risk on traded debt instruments, mainly due to a decrease of the position subject to the Credit Spread Risk of Republic of Italy in the Trading Book of UniCredit S.p.A.

The CVA charge data values for the Trading Book for the Group are reported below (as sum of the individual Legal Entities charges since the diversification benefit is not considered). The charge accounts for the credit-spread volatility affecting regulatory CVA. It consists of a VaR figure computed over the current window (CVA VaR) and a VaR figure computed over a stressed window (CVA SVaR). For exposures not covered by the CCR Internal model (used to calculate CVA exposure profiles) the standardised approach (SA) is used.

In the second semester of 2018, the Own Fund Requirements due to CVA under Advance model remains relatively stable with respect of the level reached in the second quarter 2018. The main evolutions of the second half of 2018 occurred at the level of the CEE under standardized model, mainly in Turkey.

#### Risk on trading book

**CVA** trading book

(€ million)

		2018					
	Q1	Q2	Q3	Q4	Q4		
CVA	169.9	145.7	182.1	157.7	250.6		
CVA VaR	22.0	13.9	12.0	11.1	32.8		
CVA SVaR	101.5	92.3	92.1	94.8	167.8		
CVA SA	46.4	39.5	78.0	51.8	50.0		

#### 2.2.1 Interest rate risk and price risk - Regulatory trading book

Qualitative information

Interest rate risk

#### A. General information

Interest rate risk arises from financial positions taken by Group specialist centres holding assigned market risk limits within certain levels of discretion. Regardless of use of the internal models in calculating capital requirements on market risks, risk positions in the Group are monitored and subject to limits assigned to the portfolios on the bases of managerial responsibilities and not purely on regulatory criteria.

#### B. Risk Management Processes and Measurement Methods

For both a description of internal processes for monitoring and managing risk and an illustration of the methodologies used to analyse exposure, also refer to the introduction on internal models.

As regards Stress Test refer to the introduction on Risk Management Strategies and Processes and for the complex scenarios' description to Stress Test paragraph.

In addition to the monitoring of Granular Market Limits, Group Market Risk functions conduct sensitivity analysis at least on monthly basis, in order to determine the effect on the income statement of changes in the value of individual risk factors or several risk factors of the same type.

Additionally to the sensitivity of financial instruments to changes in the underlying risk factor, the sensitivity to the volatility of interest rates is also calculated assuming positive and negative shifts of 30% in volatility curves or matrices.

#### Price risk

#### A. General information

Price risk relating to equities, commodities, investment funds and related derivative products included in the Trading book originates from positions taken by Group specialist centres holding assigned market risk limits within certain levels of discretion.

Price risk deriving from own trading of these instruments is managed using both directional and relative value strategies via direct sale and purchase of securities, regulated derivatives and OTCs and recourse to security lending. Volatility trading strategies are implemented using options and complex derivatives

#### B. Risk Management Processes and Measurement Methods

For both a description of internal processes for monitoring and managing risk and an illustration of the methodologies used to analyse exposure, refer to the introduction on internal models.

As regards Stress Test refers to the introduction on Risk Management Strategies and Processes and for the complex scenarios' description to the Stress Test paragraph

Quantitative information

### 1. Regulatory trading portfolio: distribution by residual duration (re-pricing date) of financial assets and liabilities for cash and financial derivatives

The table is not reported since a table showing Interest Rate sensitivity is described below, in accordance with Internal Model.

#### 2. Regulatory trading portfolio: distribution of equity exposures and equity indices for the main listing countries

The table is not reported since a table showing price risk sensitivity is described below, in accordance with Internal Model.

#### 3. Regulatory trading portfolio: internal models and other methods for sensitivity analysis

For both a description of internal processes for monitoring and managing risk and an illustration of the methodologies used to analyse exposure, also refer to the introduction on internal models.

#### Interest rate risk

Interest Rate Risk Sensitivity

Sensitivity to changes in interest rates is determined using both parallel shifts of interest-rate curves, and changes in the curve itself.

The curves are analysed using parallel shifts of ±1bp/±10bps and ±100bps.

For each 1bp shift, sensitivity is calculated for a series of time-buckets. Sensitivity for changes in the steepness of the rate curve is analysed by clockwise turning (Turn CW), i.e. an increase in short-term rates and a simultaneous fall in long-term rates, and by counter-clockwise turning (Turn CCW), whereby short-term rates fall and long-term rates rise.

In particular, clockwise and counter-clockwise turning use the following changes in absolute terms:

- +50bps/-50bps for the one-day bucket;
- Obps for the one-year bucket;
- -50bps/+50bps for the 30-year plus bucket;
- for buckets between the above ones, the change to be set is found by linear interpolation.

The Group also calculates sensitivity to the volatility of Interest Rate assuming a positive shift of 30% or negative change of 30% in volatility curves or matrixes.

The tables below show trading book sensitivities.

(€ million)

	+1BP	+1BP 1	+1BP 6	+1BP 1	+1BP 5	+1BP 10								
	LESS	MONTH	MONTHS	YEAR	YEARS	YEARS	+1BP							
INTEREST	THAN 1	TO 6	TO 1	TO 5	TO 10	TO 20	OVER 20	+1 BP	-10	+10	-100	+100		
RATES	MONTH	MONTHS	YEAR	YEARS	YEARS	YEARS	YEARS	TOTAL	BP	BP	PB	BP	CW	CCW
Total	-0.1	-0.2	0.3	0.2	1.1	-0.7	-0.1	0.4	-2.9	0.4	-100.7	-23.7	-4.3	3.0
of which:														
EUR	-0.1	-0.4	0.4	0.3	0.8	-0.8	-0.2	0.0	-0.1	-0.2	-66.0	-26.6	3.8	-5.0
USD	-0.0	0.1	-0.2	0.0	0.2	-0.1	-0.1	0.0	8.0	-0.6	5.6	-10.5	2.8	-2.0
GBP	0.0	-0.0	-0.0	-0.0	-0.1	0.3	0.2	0.3	-2.6	2.5	-29.8	22.2	-12.8	11.9
CHF	0.0	-0.0	0.0	-0.0	0.0	-0.0	0.0	0.0	-0.0	0.0	-0.4	0.3	-0.0	0.1
JPY	0.0	0.0	-0.0	-0.1	0.1	-0.0	0.0	0.0	-0.3	0.3	-3.1	3.0	1.0	-1.0

(€ million)

	-30%	+30%
Interest Rates	20.3	-22.6
EUR	19.4	-20.8
USD	0.8	-1.6

### Price risk

Share-price sensitivity

Share-price sensitivity is expressed in two ways:

- as a "Delta cash-equivalent", i.e. the euro equivalent of the quantity of the underlying that would expose the bank to the same risk arising from its
  actual portfolio;
- as the economic result of a rise or fall in spot prices of 1%, 10% and 20%.

The Delta cash-equivalent and the Delta 1% (i.e. the economic impact of a 1% rise in spot prices) are calculated both for each geographical region (assuming that all stock markets in the region are perfectly correlated) and on the total (assuming therefore that all stock markets are perfectly correlated). The sensitivity arising from changes of 10% and 20% is calculated solely on the total.

The Group also calculates sensitivity to the volatility of equities assuming a positive shift of 30% or negative change of 30% in volatility curves or matrixes.

In addition, sensitivity to commodity price changes is calculated according to the above criteria. Given its secondary importance as compared to other risk exposures, this is calculated as a single class.

The tables below show trading book sensitivities.

(€ million)

EQUITIES ALL MARKETS	DELTA Cash-equivalent	-20%	-10%	-1%	+1%	+10%	+20%
Europe	45.8	-	-	-	0.5	-	-
USA	9.7	-	-	-	0.1	-	-
Japan	0.8	-	-	-	0.0	-	-
Asia ex-Japan	17.3	-	-	-	0.2	-	-
Latin America	1.2	-	-	-	0.0	-	-
Other	-46.7	-	-	-	-0.5	-	-
Total	28.1	-71.4	-9.4	0.4	0.3	-9.6	-3.5
Commodity	-2.9	-6.5	-2.9	-0.2	0.0	1.7	1.8

(€ million)

	-30%	+30%
Equities	-16.0	6.8

## 2.2.2 Interest rate risk and price risk - Banking book

Qualitative information

Interest rate risk

A. General aspects, operational processes and methods for measuring interest rate risk Interest rate risk consists of changes in interest rates that are reflected in:

- interest income sources, and thus, the bank's earnings (cash flow risk);
- the net present value of assets and liabilities, due to their impact on the present value of future cash flows (fair value risk).

The Group measures and monitors this risk within the framework of a Banking Book interest rate risk policy that establishes consistent methodologies and models and limits or thresholds to focus on, with regard to the sensitivity of net interest income and the Group's economic value. Interest rate risk has an impact on all owned positions resulting from business operations and strategic investment decisions (Banking Book).

The main sources of interest rate risk can be classified as follows:

- gap risk: it arises from the term structure of banking book instruments, and describes the risk arising from the timing of instrument rate changes. The extent of gap risk depends also on whether changes to the term structure of interest rates occur consistently across the yield curve (parallel risk) or differentially by period (non-parallel risk). Gap risk also encompasses: Repricing risk, defined as the risk of changes in interest rate earned at the time a financial contract's rate is reset. It emerges if interest rates are settled on liabilities for periods which differ from those on offsetting assets. Repricing risk also refers to the Yield curve risk, occurring when a shift in the yield curve affects the values of interest rate sensitive assets and interest rate bearing liabilities;
- basis risk can be broken down in:
- tenor risk: resulting from the imperfect correlation in the adjustment of the rates earned and paid on different instruments with otherwise similar rate change characteristics;
- currency risk: defined as the risk of potentially offsetting interest rate sensitivities arising from interest rate exposures in several currencies;
- option risk: risk resulting from option derivative positions or from the optional elements embedded in many bank positions, where the bank or its customers can alter the level and timing of their cash flows.

Limits and threshold are defined in terms of Sensitivity for each Group Bank or Company. The set of metrics is defined depending on the level of sophistication of the Company's business.

Each of the Group's banks or companies assumes responsibility for managing exposure to interest rate risk within its specified limits. At consolidated level, the functions of Group Risk Management is in charge of interest rate risk measurement. Interest rate risk measurement includes:

- Net Interest Income analysis: this involves a constant balance sheet analysis (i.e. assuming that positions remain constant during the period), an impact simulation on interest income for the current period is performed, by taking into account elasticity assumptions for sight items. In addition a simulation analysis includes the analysis of the impact on income from different shocks for the interest rates. Reference shock for a rate rise scenario is an instantaneous and parallel shock of +100bp. While the shocks for the rate fall scenario are applied in an asymmetric way. The currencies to which a shock of -30bp is applied are: EUR, BGN, JPY and CHF. For HUF, whose rates are only marginally negative, a shock of -60bp is be applied. For other currencies the shock is -100bp. Additional scenarios are performed to take into account basis risk and non-parallel
- Economic Value analysis: this includes the calculation of duration measures, value sensitivities of the balance sheet for different points on the curve, as well as the impact on the Economic Value from larger shocks, e.g. a 200bp parallel shift and other non-parallels shocks.

The interest rate risk is monitored in terms of Economic value sensitivity for an instantaneous and parallel shock of +1 basis point value of the interest rate term structure. The function responsible for interest rate risk management verifies the limit usage of 1 basis point value sensitivity on a daily basis. On a monthly basis the Economic Value sensitivity for larger parallel and non-parallel shocks in the interest rate term structure and Net Interest Income Sensitivity are measured.

The Treasury hedges interest rate risk exposure from commercial transactions. The Treasury interest rate risk exposure is monitored through a set of limits and threshold levels. The same holds for the overall interest rate exposure of the balance sheet, taking into account also the strategic investment positions of the bank, e.g. transactions not directly related to hedging the commercial business.

### Price risk

A. General aspects, operational processes and methods for measuring price risk

Banking Book price risk primarily originates from equity interests held by the Parent company and its subsidiaries as stable investments, as well as units in mutual investment funds not included in the Trading Book as they are also held as stable investments.

As regards Stress Test refer to the introduction on Risk Management Strategies and Processes paragraph and for the complex scenarios' description to Stress Test paragraph.

## Quantitative information

# 1. Banking book: breakdown by maturity (repricing date) of financial assets and liabilities

(€ '000

			ı	AMOUNTS AS AT	12.31.2018			
TYPE/RESIDUAL MATURITY	ON DEMAND	UP TO 3 MONTHS	3 TO 6 MONTHS	6 MONTHS TO 1 YEAR	1 TO 5 YEARS	5 TO 10 YEARS	OVER 10 YEARS	INDEFINITE MATURITY
1. On-balance sheet assets	148,623,053	325,238,024	53,841,107	51,698,221	163,639,293	70,581,617	31,632,529	1,148,412
1.1 Debt securities	593,315	39,050,286	12,449,631	14,765,848	72,496,835	34,210,213	7,235,159	13,646
- With prepayment option	53,042	199,331	162,282	-	97,688	153,715	-	-
- Other	540,273	38,850,955	12,287,349	14,765,848	72,399,147	34,056,498	7,235,159	13,646
1.2 Loans to banks	29,263,748	67,815,420	8,997,300	7,632,712	6,362,608	150,561	6,876,782	494,154
1.3 Loans to customers	118,765,990	218,372,318	32,394,176	29,299,661	84,779,850	36,220,843	17,520,588	640,612
- Current accounts	32,312,320	2,149,457	167,851	1,262,256	1,248,661	44,993	637,746	1,820
- Other loans	86,453,670	216,222,861	32,226,325	28,037,405	83,531,189	36,175,850	16,882,842	638,792
- With prepayment option	11,000,102	59,010,641	8,109,873	3,511,029	19,142,756	7,964,766	7,986,436	4
- Other	75,453,568	157,212,220	24,116,452	24,526,376	64.388.433	28.211.084	8.896.406	638.788
2. On-balance sheet liabilities	413,751,273	212,695,225	30,862,728	29,201,759	98,192,599	22,414,276	13,492,168	899,961
2.1 Deposits from customers	386,124,691	81,352,299	11,111,955	10,510,060	11,225,495	1,894,229	687,731	396,399
- Current accounts	352,183,487	818,582	23,209	4.500	10,401	494	2,325	-
- Other	33,941,204	80,533,717	11,088,746	10,505,560	11,215,094	1,893,735	685,406	396,399
- With prepayment option	123,335	-	-	-	-	-	-	-
- Other	33,817,869	80,533,717	11,088,746	10,505,560	11,215,094	1,893,735	685,406	396,399
2.2 Deposits from banks	24,022,899	93,359,809	9,376,224	7,938,517	49,996,360	6,003,451	1,050,857	67,769
- Current accounts	12,233,979	26,697	-	14,576	-	-	-	-
- Other	11,788,920	93,333,112	9,376,224	7,923,941	49,996,360	6,003,451	1,050,857	67,769
2.3 Debt secuties in issue	993,636	37,084,452	10,371,190	10,722,349	36,842,200	14,413,408	11,753,580	435,620
- With prepayment option	-	2,579,147	527.030	1,505,839	3,347,571	1,495,017	658.954	-
- Other	993,636	34,505,305	9,844,160	9,216,510	33,494,629	12,918,391	11,094,626	435,620
2.4 Other liabilities	2,610,047	898,665	3,359	30,833	128,544	103,188	-	173
- With prepayment option	2,413	-		-	120,011	-		-
- Other	2,607,634	898,665	3,359	30,833	128,544	103,188	_	173
3. Financial derivatives	2,007,001	000,000	0,000	00,000	120,011	100,100		110
3.1 With underlying security								
- Option								
+ Long positions	_	72,170	47,140	103,871	425,669	205,706	843.177	_
+ Short positions		75,091	30.489	101,908	320.416	238,964	755,489	
- Other derivates		70,001	00,400	101,300	020,410	200,004	700,400	
+ Long positions	581.432	9,471,311	222,075	599.756	2,196,376	828,116	269.786	_
+ Short positions	581,432	9,842,711	222,135	554,109	5,308,963	913,468	269,786	
3.2 Without underlying security	301,432	3,042,711	222,100	334,103	3,300,303	313,400	203,700	
- Option								
+ Long positions	30,576	8,746,355	1,505,425	4,114,530	27,073,702	16,543,400	18,016,883	244,973
+ Short positions	30,576	4,273,591	1,281,371	3.602.865	24,978,358	16,940,903	19,259,076	245.095
- Other derivatives	30,370	4,213,331	1,201,3/1	3,002,003	24,310,330	10,540,503	13,233,010	240,090
+ Long positions	40,347,221	407,687,500	74,558,855	90,572,087	368,623,817	89,624,138	18,194,857	2,878,822
+ Short positions + Short positions	8,966,183	461,291,610	67,105,218	95,836,377	355,960,264	60.437.694	33,900,218	4,313,115
4. Other off-balance sheet transactions	0,300,103	401,231,010	01,100,210	30,000,311	333,300,204	00,437,094	JJ,3UU,Z 10	4,513,113
	84,185,243	24,946,521	3,844,413	17,044,288	12,140,397	927,186	2,963,508	560 <i>1</i> 57
+ Long positions						,		560,457
+ Short positions	87,434,255	23,573,527	1,308,449	12,999,037	3,847,633	333,606	2,061,286	529,194

1. Banking book: breakdown by maturity (repricing date) of financial assets and liabilities - Currency: euro

								(€ '000)
				AMOUNTS AS AT	12.31.2018			
TYPE/RESIDUAL MATURITY	ON DEMAND	UP TO 3 MONTHS	3 TO 6 MONTHS	6 MONTHS TO 1 YEAR	1 TO 5 YEARS	5 TO 10 YEARS	OVER 10 YEARS	INDEFINITE MATURITY
1. On-balance sheet assets	125,986,395	281,966,457	48,360,635	42,950,030	141,951,852	66,081,791	28,522,803	1,023,107
1.1 Debt securities	574,707	36,306,909	11,434,865	13,511,709	66,045,679	32,285,349	5,910,041	13,646
- With prepayment option	53,042	176,784	162,282	-	97,688	153,715	-	-
- Other	521,665	36,130,125	11,272,583	13,511,709	65,947,991	32,131,634	5,910,041	13,646
1.2 Loans to banks	25,211,153	48,195,061	7,787,064	7,024,889	5,099,543	142,607	6,876,782	406,258
1.3 Loans to customers	100,200,535	197,464,487	29,138,706	22,413,432	70,806,630	33,653,835	15,735,980	603,203
- Current accounts	29,548,579	1,376,273	151,655	1,261,297	1,241,955	44,993	619,715	-
- Other loans	70,651,956	196,088,214	28,987,051	21,152,135	69,564,675	33,608,842	15,116,265	603,203
<ul> <li>With prepayment option</li> </ul>	10,986,834	58,951,594	8,064,418	3,446,170	19,105,737	7,964,442	7,985,340	-
- Other	59,665,122	137,136,620	20,922,633	17,705,965	50,458,938	25,644,400	7,130,925	603,203
2. On-balance sheet liabilities	375,071,177	181,715,385	27,340,736	25,418,604	87,194,707	20,695,596	11,769,712	857,152
2.1 Deposits from customers	351,026,575	62,909,898	8,921,472	7,976,329	8,320,489	1,584,842	681,751	394,187
- Current accounts	317,912,006	222,870	48	34	861	-	21	
- Other	33,114,569	62,687,028	8,921,424	7,976,295	8,319,628	1,584,842	681,730	394,187
- With prepayment option	121,780	-	-	-	-	-	-	-
- Other	32,992,789	62,687,028	8,921,424	7,976,295	8,319,628	1,584,842	681,730	394,187
2.2 Deposits from banks	20,636,295	82,571,997	8,131,130	7,395,596	48,314,915	5,821,688	1,047,555	27,183
- Current accounts	10,941,253	21,798	-	-	-	-	-	
- Other	9,695,042	82,550,199	8,131,130	7,395,596	48,314,915	5,821,688	1,047,555	27,183
2.3 Debt secuties in issue	958,687	35,533,169	10,287,385	10,022,863	30,474,802	13,185,878	10,040,406	435,620
- With prepayment option	-	2,579,147	527,030	1,505,839	3,347,571	1,495,017	658,954	-
- Other	958,687	32,954,022	9,760,355	8,517,024	27,127,231	11,690,861	9,381,452	435,620
2.4 Other liabilities	2,449,620	700,321	749	23,816	84,501	103,188	-	162
- With prepayment option	2,413	-	-	-	-	-	-	-
- Other	2,447,207	700,321	749	23,816	84,501	103,188	-	162
<ul><li>3. Financial derivatives</li><li>3.1 With underlying security</li></ul>								
- Option								
+ Long positions	-	68,791	47,140	103,871	425,669	205,706	843,177	-
+ Short positions	-	71,712	30,489	101,908	320,416	238,964	755,489	-
- Other derivates								
+ Long positions	92,499	1,331,874	2,431	19,322	743,538	94,684	92,000	-
+ Short positions	92,499	1,205,139	1,411	18,960	743,538	84,684	92,000	-
<ul><li>3.2 Without underlying security</li><li>Option</li></ul>								
+ Long positions	30,576	8,746,355	1,505,425	4,114,530	27,073,702	16,010,247	18,016,883	122,813
+ Short positions	30,576	4,273,591	1,281,371	3,602,865	24,978,358	16,940,903	19,259,076	121,598
- Other derivatives								
+ Long positions	40,191,519	359,255,656	60,091,395	85,229,705	347,115,958	84,927,451	15,737,951	446,342
+ Short positions	8,851,735	393,122,967	61,124,470	92,511,636	338,079,087	57,810,978	33,082,877	2,090,886
4. Other off-balance sheet transactions								
+ Long positions	80,323,764	23,492,836	2,152,242	1,806,964	7,514,824	630,069	841,992	307,276
+ Short positions	83,792,099	22,732,742	584,042	590,612	2,918,773	268,126	744,474	302,457

1. Banking book: breakdown by maturity (repricing date) of financial assets and liabilities - Currency: other currencies

				AMOUNTS AS AT	12.31.2018			
TYPE/RESIDUAL MATURITY	ON DEMAND	UP TO 3 MONTHS	3 TO 6 MONTHS	6 MONTHS TO 1 YEAR	1 TO 5 YEARS	5 TO 10 YEARS	OVER 10 YEARS	INDEFINITE MATURITY
1. On-balance sheet assets	22,636,658	43,271,567	5,480,472	8,748,191	21,687,441	4,499,826	3,109,726	125,30
1.1 Debt securities	18,608	2,743,377	1,014,766	1,254,139	6,451,156	1,924,864	1,325,118	
- With prepayment option	-	22,547	-	-	-	-	-	
- Other	18,608	2,720,830	1,014,766	1,254,139	6,451,156	1,924,864	1,325,118	
1.2 Loans to banks	4,052,595	19,620,359	1,210,236	607,823	1,263,065	7,954	-	87,89
1.3 Loans to customers	18,565,455	20,907,831	3,255,470	6,886,229	13,973,220	2,567,008	1,784,608	37,40
- Current accounts	2,763,741	773,184	16,196	959	6,706	-	18,031	1,82
- Other loans	15,801,714	20,134,647	3,239,274	6,885,270	13,966,514	2,567,008	1,766,577	35,58
- With prepayment option	13,268	59,047	45,455	64,859	37,019	324	1,096	4
- Other	15,788,446	20,075,600	3,193,819	6,820,411	13,929,495	2,566,684	1,765,481	35,58
2. On-balance sheet liabilities	38,680,096	30,979,840	3,521,992	3,783,155	10,997,892	1,718,680	1,722,456	42,809
2.1 Deposits from customers	35,098,116	18,442,401	2,190,483	2,533,731	2,905,006	309,387	5,980	2,212
- Current accounts	34,271,481	595,712	23,161	4,466	9,540	494	2,304	
- Other	826,635	17,846,689	2,167,322	2,529,265	2,895,466	308,893	3,676	2,212
<ul> <li>With prepayment option</li> </ul>	1,555	-	-	-	-	-	-	
- Other	825,080	17,846,689	2,167,322	2,529,265	2,895,466	308,893	3,676	2,212
2.2 Deposits from banks	3,386,604	10,787,812	1,245,094	542,921	1,681,445	181,763	3,302	40,586
- Current accounts	1,292,726	4,899	-	14,576	-	-	-	
- Other	2,093,878	10,782,913	1,245,094	528,345	1,681,445	181,763	3,302	40,586
2.3 Debt secuties in issue	34,949	1,551,283	83,805	699,486	6,367,398	1,227,530	1,713,174	
<ul> <li>With prepayment option</li> </ul>	-	-	-	-	-	-	-	
- Other	34,949	1,551,283	83,805	699,486	6,367,398	1,227,530	1,713,174	
2.4 Other liabilities	160,427	198,344	2,610	7,017	44,043	-	-	1
<ul> <li>With prepayment option</li> </ul>	-	-	-	-	-	-	-	
- Other	160,427	198,344	2,610	7,017	44,043	-	-	1
3. Financial derivatives								
3.1 With underlying security								
- Option								
+ Long positions	-	3,379	-	-	-	-	-	
+ Short positions	-	3,379	-	-	-	-	-	
- Other derivates								
+ Long positions	488,933	8,139,437	219,644	580,434	1,452,838	733,432	177,786	
+ Short positions	488,933	8,637,572	220,724	535,149	4,565,425	828,784	177,786	
3.2 Without underlying security								
- Option								
+ Long positions	-	-	-	-	-	533,153	-	122,160
+ Short positions	-	-	-	-	-	-	-	123,49
- Other derivatives								
+ Long positions	155,702	48,431,844	14,467,460	5,342,382	21,507,859	4,696,687	2,456,906	2,432,48
+ Short positions	114,448	68,168,643	5,980,748	3,324,741	17,881,177	2,626,716	817,341	2,222,22
4. Other off-balance sheet transactions								
+ Long positions	3,861,479	1,453,685	1,692,171	15,237,324	4,625,573	297,117	2,121,516	253,18
+ Short positions	3,642,156	840,785	724,407	12,408,425	928,860	65,480	1,316,812	226,73

## 2. Banking book: internal models and other methods for sensitivity analysis

#### Interest Rate Risk

As at 31 December 2018, the sensitivity of interest income to an immediate and parallel shift of +100bps was +€916 million.

The sensitivity of the economic value of shareholders' equity to an immediate and parallel change in interest rates ("parallel shift") of +200bps was -€3,351 million as 31 December 201833.

<sup>33</sup> The figures include modeled sensitivity estimates for assets and liabilities with not well-defined maturities, such as sight and savings deposits

## 2.2.3 Exchange rate risk

#### Qualitative information

### A. General information, risk management processes and measurement methods

Exchange rate risk originates both from banks in the Group operating in currency areas other than the Eurozone and from positions taken by specialist centres holding the Group's market risk within the limits assigned.

Risk deriving from own trading of these instruments is managed using both directional and relative value strategies via direct sale and purchase of securities, regulated derivatives and OTC. Volatility trading strategies are implemented using options. Exchange rate risk is constantly monitored and measured by using internal models developed by Group companies.

For both a description of internal processes for monitoring and managing risk and an illustration of the methodologies used to analyse exposure, refer to the introduction on internal models. These models are also used to calculate capital requirements on market risks due to the exposure to

As regards Stress Test refer to the introduction on Risk Management Strategies and Processes paragraph and for the complex scenarios' description to Stress Test paragraph.

### B. Hedging exchange rate risk

The exchange risk hedging activity within the trading book is aimed at keeping the FX risk within the defined Granular and Global limits. Regarding banking book the Group adopts hedge strategies for profits and dividends arising from its subsidiaries not belonging to the euro zone, taking into account market circumstances for the hedging strategies.

#### Quantitative information

### 1. Distribution by currency of assets and liabilites and derivatives

*(€* '000)

						(€ '000)
			AMOUNTS AS AT	12.31.2018		
			CURRE	NCIES		
ITEMS	CZECH REPUBLIC KORUNA	U.S. DOLLAR	SWITZERLAND FRANC	JAPAN YEN	POLAND ZLOTY	OTHER CURRENCIES
A. Financial assets	693,553	46,213,496	8,707,190	6,232,706	1,581,556	163,706,223
A.1 Debt securities	-	5,758,472	424,425	5,785,256	253,515	28,963,073
A.2 Equity securities	-	652,331	167,617	12,506	417,711	407,539
A.3 Loans to banks	583,643	11,457,562	630,483	141,169	548,229	24,852,562
A.4 Loans to customers	109,478	28,317,644	7,429,416	292,293	360,869	109,181,362
A.5 Other financial assets	432	27,487	55,249	1,482	1,232	301,687
B. Other assets	724	1,120,905	5,441	2,308	1,087	1,726,778
C. Financial liabilities	77,584	46,091,006	908,134	218,287	476,692	161,773,846
C.1 Deposits from banks	34,867	16,982,518	211,709	47,842	116,779	63,769,767
C.2 Deposits from customers	42,686	21,079,529	548,856	68,606	317,054	76,625,984
C.3 Debt securities in issue	-	7,789,233	144,824	100,720	42,754	20,177,079
C.4 Other financial liabilities	31	239,726	2,745	1,119	105	1,201,016
D. Other liabilities	859	80,999	2,868	435	782	1,631,831
E. Financial derivatives						
- Options						
+ Long positions	38,990	8,928,267	60,234	7,602	302	1,676,484
+ Short positions	19,748	6,788,562	13,788	6,855	9,243	1,691,376
- Other derivatives						
+ Long positions	230,039	115,271,391	8,901,205	10,130,906	1,225,203	127,392,164
+ Short positions	236,523	116,499,123	21,009,511	17,813,217	939,223	117,759,645
Total assets	963,306	171,534,059	17,674,070	16,373,522	2,808,148	294,501,649
Total liabilities	334,714	169,459,690	21,934,301	18,038,794	1,425,940	282,856,698
Difference (+/-)	628,592	2,074,369	(4,260,231)	(1,665,272)	1,382,208	11,644,951

# 2. Internal models and other methodologies for sensitivity analysis

Transactional FX risk (impact of fluctuations in foreign exchange rates on the Group's Profit & Loss in the period) measurement and reporting is part of the Group's market risk framework.

In UGRM, transactional exchange risk exposures are incorporated in the relevant risk calculation, limit monitoring and reporting.

Every Legal Entity is required to setup, as part of the respective Market Risk framework, a sound limit system for managing and controlling Transactional Exchange Risk. As a minimum requirement, the limit system shall envisage FX Delta limits for the main currencies which the business is exposed to or for aggregation of currencies.

FX Delta limits are part of the Granular Market Risk Limits and are ruled by the Group Policy "Market Risk Limits".

## Credit spread risk

Qualitative information

#### A. General Information

Risk relating to credit spreads and related credit derivative products included in Trading Book originates from positions taken by Group specialist centres holding assigned market risk limits within certain levels of discretion.

Risk deriving from own trading of these instruments is managed using both directional and relative value strategies via direct sale and purchase of securities, regulated derivatives and OTC.

### B. Risk Management Processes and Measurement Methods

For both a description of internal processes for monitoring and managing risk and an illustration of the methodologies used to analyse exposure, refer to introduction on internal models.

As regards Stress Test refer to the introduction on Risk Management Strategies and Processes and for the complex scenarios' description to Stress Test paragraph

## Quantitative information

Credit spread sensitivity

Credit spread sensitivity is calculated by assuming a worsening of creditworthiness seen in a parallel shift of +1bp/+10bp/+100bps in the credit spread curves.

These sensitivities are calculated both inclusively, assuming a parallel shift of all the credit spread curves, and in respect of specific rating classes and economic sectors.

The table below shows trading book sensitivities.

(€ million)

	+1BP LESS THAN	+1BP 1 MONTH TO	+1BP 6 MONTHS TO 1	+1BP 1 YEAR TO	+1BP 5 YEARS TO	+1BP 10 YEARS TO	+1BP OVER 20	+1 BP	.4000	. 400DD
Total	1 MONTH 0.0	6 MONTHS -0.1	YEAR -0.1	5 YEARS -0.3	10 YEARS -0.1	20 YEARS 0,2	YEARS -0.1	TOTAL -0.4	+10BP -4.2	+100BP -41.2
Rating	0.0	-0.1	-0.1	-0.0	-0.1	U.Z	-0.1	-0.4	-4.2	-41.2
AAA	0.0	0.0	-0.0	0.0	0.2	0.1	-0.0	0.2	1.8	19.2
AA	0.0	0.0	-0.0	-0.1	-0.1	0.0	0.1	-0.1	-0.9	-9.6
A	0.0	-0.0	-0.0	-0.1	0.0	-0.0	0.0	-0.1	-0.7	-6.5
BBB	0.0	-0.0	-0.1	-0.1	-0.1	0.2	-0.2	-0.3	-3.5	-35.4
BB	0.0	0.0	0.0	-0.0	-0.0	0.0	0.0	-0.1	-0.6	-5.5
В	0.0	0.0	0.0	0.0	-0.0	0.0	0.0	-0.0	-0.1	-1.1
CCC and NR	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	-0.2	-2.4
Sector										
Sovereigns & Related	0.0	-0.0	-0.1	-0.0	0.2	0.2	-0.1	0.2	1.7	17.3
ABS and MBS	0.0	0.0	0.0	-0.0	0.0	0.0	0.0	-0.0	-0.1	-0.8
Financial Services	0.0	0.0	-0.1	-0.2	-0.2	0.0	-0.0	-0.5	-5.0	-49.4
All Corporates	0.0	-0.0	0.0	-0.0	-0.0	0.0	0.0	-0.1	-0.8	-8.3
Basic Materials	0.0	0.0	0.0	0.0	-0.0	0.0	0.0	-0.0	-0.2	-2.0
Communications	0.0	0.0	0.0	-0.0	-0.0	0.0	0.0	-0.0	-0.2	-1.9
Consumer Cyclical	0.0	0.0	0.0	-0.0	0.0	-0.0	0.0	-0.0	-0.2	-1.6
Consumer Non cyclical	0.0	0.0	0.0	0.0	0.0	0.0	0.0	-0.0	-0.1	-0.8
Energy	0.0	0.0	0.0	-0.0	-0.0	0.0	0.0	-0.0	-0.2	-1.6
Technology	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	-0.0	-0.3
Industrial	0.0	0.0	0.0	0.0	-0.0	0.0	0.0	0.0	-0.0	-0.3
Utilities	0.0	0.0	0.0	0.0	0.0	0.0	0.0	-0.0	-0.1	-1.0
All other Corporates	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.1	1.2

#### Stress test

Stress tests complement the sensitivity analysis and VaR results in order to assess the potential risks in a different way. A stress test performs the evaluation of a portfolio under both simple scenarios (assuming change to single risk factors) and complex scenarios (assuming simultaneous changes in a number of risk factors).

The description of complex scenarios, which combine changes in interest rate, price, exchange-rate and credit spread risk factors is reported below. For the description of simple scenarios, refer to the previous paragraphs.

As far as complex scenarios are concerned, different scenarios have been applied to the whole Group Trading Book on a monthly basis and reported to the Top Management.

### Widespread contagion

In this scenario, we assume an intensification of political risks across the EU. Confidence of financial markets, businesses and households sours, leading to tighter financial conditions and lower economic activity.

UK growth, which is already suffering from an increase in uncertainty following the vote to leave the EU, would be hit by an intensification of political risks in the rest of the EU. Uncertainty will weigh on UK business investment, trade and capital flows, with knock-on effects on consumer confidence. It could also prolong negotiations over the UK's exit status from the EU beyond the end of the transition period, set at end-2020.

In GDP space, Italy and Spain are most impacted. France follows suit, while Germany is the least affected. At the eurozone level, GDP growth is seen slowing to 0.3% in 2019, followed by a 0.5% contraction in 2020 and a slow recovery to 0.5% in 2021. Overall, the cumulative loss vs. baseline over the three years is 3.8pp.

Inflation in the eurozone would remain low in 2019-2021, reflecting a wider output gap and lower oil prices, while the weaker euro is expected to partially offset some of these drags. The unemployment rate would already resume rising in 2019, putting downward pressure on nominal wage growth.

The ECB would cut the deposit rate, now de facto the true policy rate, by 10bp to -0.50%, while keeping the refi rate at 0.00%. The size of the rate cut is modest compared to the magnitude of the growth and inflation shock, but we believe the ECB is very close to the effective lower bound as side effects of negative rates start becoming more evident. Another dose of QE appears likely at a time of meaningful deviation from the price stability target. The slow growth recovery in 2021 is unlikely to allow the ECB to raise the deposit rate to mitigate the negative impact on banks' profitability.

Brexit, along with an escalation of political risks in the EU, significantly weighs on business investment and consumer confidence in the UK. Economic activity slows in 2019 and 2020 (0.5%) and reaccelerates moderately thereafter. The opening up of a sizable output gap and the fall in sterling import prices (with lower USD oil prices more than offsetting sterling depreciation) means inflation stays subdued for longer. The rise in unemployment and the lower inflation level moderates wage growth. Capital outflows induce some adjustment of the UK's large current account deficit. The response of fiscal authorities is to ease policy, while the BoE cuts rates to 0.00%.

The US economy should be less affected than EU. The reason is that most of the growth in the US comes from domestic demand, notably consumer spending, therefore direct and indirect trade linkages with Europe are not going to be a huge drag, even when accounting for the spillover on US investment activity. The main transmission channel of the shock is lower stock prices, which directly affect US household finances and balance sheets. After hiking rates to 3% in 2019, the shock will increase pressure on the Fed to ease more aggressively (to 2%) than in the baseline scenario.

#### Protectionism, China slowdown & Turkey shock

In this risk scenario, we assume the introduction of protectionist policies in the US (this, however, does not escalate into a global trade war), which intensify downward pressure on GDP growth in emerging markets, especially China, where growth slows from just below 6.5% to 3% by the end of 2019. On top of this, we assume a large growth shock in Turkey, mainly related to the deterioration of the domestic political picture.

This scenario implies a more global shock than Widespread Contagion and the main transmission channels are trade and financial markets, the latter predominantly via an aggressive sell-off in risky assets and its negative impact on confidence and investment plans. Moreover, as China is a big commodity importer, its slowdown is expected to increase downward pressure on commodity prices, damaging commodity producers like Russia.

The drag on Eurozone GDP via the trade channel is supposed to account for a smaller share of the total growth shock, as most of the hit comes from the financial and confidence channel. In general, we assume the overall drag to reflect the openness of the economy and the weight of China as an export destination, with China accounting for 3-4% of total Eurozone exports (i.e. intra + extra EMU exports). Among the main Euro area countries, Germany has by far the largest exposure to trade and China. The latter accounts for about 6% of German exports, followed by France (about 4%), Italy (about 2.5%) and Spain (less than 2.0%). As a consequence, Germany is expected to be the most damaged country in this risk scenario, while Spain is likely to be the least impacted. Austria is treated differently, because it has only a small direct trade exposure to China, but very large exposure to Germany. In our estimates, this implies a growth shock that exceeds that for the Eurozone.

In this risk scenario, eurozone growth is assumed to turn negative in 2019 (-0.5%), with the recession set to deepen in 2020 (-1.1%) and only a slow recovery in 2021 (+0.2%). Over three years, the cumulative GDP loss vs. baseline would be 5.5pp. Germany would experience a GDP contraction of 1.4% in 2019, 2.1% in 2020 and 0.1% in 2021. The negative impact of the trade and financial shock on the German economy is assumed to be partly mitigated by fiscal policy (with the main aim to support labor income), while in the other eurozone countries, where room for maneuver on fiscal policy is smaller, the fiscal deficit deterioration will largely reflect automatic stabilizers, like an increase in unemployment benefits. Lower oil prices work as automatic stabilizer, reducing the scale of the GDP shock in energy-importing countries.

Inflation in the eurozone will likely be lower compared to "Widespread Contagion", as higher tariffs on international trade are more than offset by the large decline in oil prices and increasing economic slack.

In a context of a global growth slowdown amid weaker commodity prices, the ECB would act further by cutting the deposit rate by a cumulative 20bp to -0.60%, while keeping the refi rate at 0.00%. The size of the rate cut is modest compared to the magnitude of the growth and inflation shock, but we believe the ECB is very close to the effective lower bound as side effects of negative rates start becoming more evident. Another dose of QE appears likely at a time of meaningful deviation from the price stability target.

The UK is an open economy, although the trade exposure to China is small. We assume a large adverse growth impact via the shock to global confidence and capital flows. The UK economy stagnates in 2019 and enters a recession in 2020. The steep fall in oil prices and other global commodity prices results in a lower path for UK inflation. Unemployment rises as the economy slows.

The US economy should be less affected than the eurozone, due to some short term positive impact of protectionist measures and to its stronger reliance on domestic demand. However, in this scenario of a more global shock, weaker global growth is expected to slow the US recovery in 2019 (GDP at 1.3% in 2019) and to cause a recession in 2020 through weaker exports and a cutback in investment activity, which eventually will weigh on the labor market and thus on consumer spending as well. The Federal Reserve is likely to pause at 2.50% in 2019 and cut rates aggressively (to 1.50%) in 2020.

### Interest rate shock

In this risk scenario, we assume that interest rates (IR) in the eurozone move sharply higher, by 250bps at the short end (refi rate) and by 300bps at the long end (10Y). Importantly, this IR increase is assumed to be totally exogenous, i.e. not driven by macro fundamentals like faster growth or inflation, therefore this scenario should mainly be seen as a purely technical exercise. We also assume that the IR increase is totally passed on to households and firms, meaning that there is no ECB facility that is capable to stop the full pass-through to the real economy. In the second year of the forecast horizon, IR start responding endogenously to macro developments and we assume that the ECB eases monetary policy to counter the material deterioration in the growth and inflation outlook triggered by the IR jump. We assume that about half of the refi rate increase is reversed in 2020 - the refi rate falls to 1.50% at the end of 2020, followed by a further decline that takes the refi rate to 0.50% at the end of 2021.

The sharp rise in IR along with its pass-through is highly damaging for growth in the eurozone (GDP: -0.6% in 2019, -1.6% in 2020, -0.1% in 2021), with a 6.4pp cumulative loss vs. baseline over the three years. Within the eurozone, Italy is hit mainly because of high public debt while Spain because of the still high (although falling) leverage of the private sector. The growth damage is smaller in Germany, where leverage (both private and public) is relatively low. The recession causes a clear deterioration of the labor market, with the eurozone unemployment rate seen rising back to an average of 8.9% in 2019, 10.0% in 2020 and 11.4% in 2021.

The eurozone witnesses broadly flat growth in consumer prices in all three years, due to the mix of falling oil prices and widening output gap.

The substantial tightening of financial conditions in the euro area is transmitted to the UK economy via the significant trade and capital flows between the two economic areas. UK GDP growth slows to 0.4% in 2019 and the economy enters a mild recession in 2020 that lowers GDP by 0.7%, dragged down by high household and public debt. Inflation slows to just above 1% in 2019 and fluctuates around 0% in 2020 and 2021 as a result of the fall in oil prices and growing spare capacity. The external nature of the shock hits exports. Nonetheless, the current account deficit improves slightly faster than in the baseline scenario as capital markets force a more pronounced adjustment. The BoE cuts the Bank Rate to 0.50% in 2019 and to 0.00% in 2020, remaining on hold thereafter.

The US economy should remain relatively less affected than the eurozone also in this scenario. The main transmission channel of this shock are higher interest rates and lower stock prices, which directly affect household finances and balance sheets. In particular, this shock with its sizeable negative impact on the stock market should have the largest effect on economic activity in the US, with GDP recording the largest cumulative deviation from the baseline (-3.8pp over three years). The Federal Reserve is expected to cut rates by 25bps in 2019 (to 2.25%) and by a further 125bps in 2020 (to 1.00%), remaining on hold thereafter.

Stress Test on Trading Book (€ million)

		END OF DECEMBER 2018				
	WIDESPREAD CONTAGION	PROTECTIONISM	IR SHOCK			
UniCredit group total	-223	-381	-40			
RC Germany	-185	-362	-80			
RC Italy	-44	-40	-5			
RC Austria	-7	-5	7			
RC CEE	14	26	38			

Most of conditional losses in Trading Book are in UCB AG and UniCredit S.p.A. and are mainly driven by CIB Fixed Income & Currencies and Equity and Derivative Trade business lines in scenarios Widespread Contagion and Protectionism. In Interest Rate Shock scenario conditional losses are lower due to positive contribution of CIB Fixed Income & Currencies business line, driven by Interest Rate shocks defined in this scenario. Conditional profits in Regional Center CEE are driven by impacts of FX and IR defined in scenarios.

# 2.3 Derivative instruments and hedging policies

## 2.3.1 Trading financial derivatives

A Financial Derivatives

## A.1 Trading financial derivatives: end-of-period notional amounts

(€ '000) AMOUNTS AS AT 12.31.2018 **OVER THE COUNTER** WITHOUT CENTRAL COUNTERPARTIES CENTRAL COUNTERPARTIES ORGANISED MARKETS UNDERLYING ACTIVITIES/TYPE OF WITH NETTING AGREEMENT AGREEMENT DERIVATIVES 1. Debt securities and interest rate 1,340,946,831 421,798,429 119,977,852 54,714,776 indexes 127,432,558 22,951,956 6,987,445 a) Options 1.092.534.735 95.925.107 293.565.871 b) Swap c) Forward 242,602,965 800,000 16,727 883,002 47,727,331 d) Futures 5,809,131 e) Other 201,060 2. Equity instruments and stock indexes 29,092,991 3,061,101 57,783,418 a) Options 19,626,823 2,890,005 34,110,547 9,466,168 b) Swap c) Forward 23,672,821 d) Futures e) Other 169,798 50 1,040,716 358,345,514 107,721,941 104,560 3. Gold and currencies 11,007,476 a) Options 51,091,858 145,679,097 22,872,847 b) Swap 1,040,716 60,590,945 46,930,154 c) Forward d) Futures 104,560 100,983,614 26,911,464 e) Other 4. Commodities 2,711,820 2,647,957 6,491,989 2,422,786 5. Other 64,358 841,769 Total 1,341,987,547 812,013,112 234,250,620 121,517,529

This table refers to the notional values of financial derivatives according to classification within accounting trading portfolio applied in the separate financial statements of the Legal Entities belonging to Banking Group.

### A.2 Trading financial derivatives: positive and negative gross fair value - breakdown by product

(€ '000) AMOUNTS AS AT 12.31.2018 OVER THE COUNTER WITHOUT CENTRAL COUNTERPARTIES WITHOUT CENTRAL COUNTERPARTIES ORGANISED MARKETS WITH NETTING TYPE OF DERIVATIVES AGREEMENT 1. Positive fair value a) Options 3,129,640 1,971,589 2,017,370 13,201,001 15,889,144 4,240,883 b) Interest rate swap 4,903,831 973,966 c) Cross currency swap d) Equity swap e) Forward 5,797 607,491 914,242 1,339 510,242 f) Futures 224 g) Other 1,047,587 496,180 2,231 Total 13,207,022 25,577,693 8,598,208 2,529,843 2. Negative fair value 4,961,348 278,750 1,974,134 a) Options 14,448,013 b) Interest rate swap 15,135,465 861,870 c) Cross currency swap 4,808,667 735,505 d) Equity swap 11,539 783,704 1,016,423 e) Forward f) Futures 560 2,947,368 g) Other 1,097,534 474,974 20 14,459,557 Total 26,786,718 3,368,086 4,921,522

This table presents distribution by product of the gross positive and negative financial derivatives' fair values according to classification within accounting trading portfolio applied in the separate financial statements of the Legal Entities belonging to the Banking Group.

### A.3 OTC trading financial derivatives: notional amounts, positive and negative gross fair value by counterparty

				(€ '000)
		AMOUNTS AS AT		
UNDERLYING ACTIVITIES	CENTRAL COUNTERPARTIES	BANKS	OTHER FINANCIAL COMPANIES	OTHER ENTITIES
Contracts not included in netting agreement	OOMILIA TARILO	Drunto	00IIII 7II II 20	OTHER ENTITIES
Debt securities and interest rate indexes				
- Notional amount	Х	14,728,973	27,348,383	77,900,496
- Positive fair value	Х	215,179	358,122	5,219,615
- Negative fair value	Х	193,124	427,711	280,163
2) Equity instruments and stock indexes		,	•	•
- Notional amount	Х	302,562	1,679,347	1,079,192
- Positive fair value	Х	25,558	264,308	5,020
- Negative fair value	Х	56,879	9,480	78,608
3) Gold and currencies			·	
- Notional amount	Х	28,303,170	28,287,080	51,131,691
- Positive fair value	Х	270,318	670,948	868,612
- Negative fair value	Х	412,358	478,181	966,524
4) Commodities				
- Notional amount	Х	413	242,728	2,404,816
- Positive fair value	Х	165,270	24,204	460,073
- Negative fair value	Х	178,439	5,255	100,541
5) Other				
- Notional amount	Х	277,664	322,700	241,405
- Positive fair value	X	977	189	49,815
- Negative fair value	X	3,040	129,047	48,736
Contracts included in netting agreement				
1) Debt securities and interest rate indexes				
- Notional amount	1,340,946,831	256,370,770	106,991,757	58,435,902
- Positive fair value	13,206,523	11,522,054	3,151,794	3,567,751
- Negative fair value	14,452,693	14,127,413	4,044,743	944,017
2) Equity instruments and stock indexes				
- Notional amount	-	20,006,790	9,086,201	
- Positive fair value	-	580,624	91,224	-
- Negative fair value	<u>-</u>	671,078	246,775	-
3) Gold and currencies				
- Notional amount	1,040,716	277,759,864	56,980,249	23,605,401
- Positive fair value	499	4,236,998	994,425	1,270,568
- Negative fair value	6,864	4,931,188	992,677	594,386
4) Commodities				
- Notional amount	-	256,550	79,973	2,375,297
- Positive fair value	-	14,426	10,325	137,504
- Negative fair value	-	17,156	10,930	107,796
5) Other				
- Notional amount	-	-	64,358	-
- Positive fair value	-	-	-	-
- Negative fair value	-	-	-	98,559

This table presents distribution by counterparty of the notional amount and gross positive and negative financial derivatives' fair values according to classification within accounting trading portfolio applied in the separate financial statements of the Legal Entities belonging to the Banking Group.

### A.4 OTC financial derivatives - residual life: notional amounts

(€ '000)

		OVER 1 YEAR UP		(6 000)
UNDERLYING/RESIDUAL MATURITY	UP TO 1 YEAR	TO 5 YEARS	OVER 5 YEARS	TOTAL
A.1 Financial derivative contracts on debt securities and interest rates	630,664,441	703,201,334	548,857,336	1,882,723,111
A.2 Financial derivative contracts on equity securities and stock indexes	15,010,655	12,779,792	4,363,647	32,154,094
A.3 Financial derivative contracts on exchange rates and hold	310,672,231	114,783,737	41,651,938	467,107,906
A.4 Financial derivative contracts on other values	4,321,138	1,013,474	25,166	5,359,778
A.5 Other financial derivatives	558,124	297,704	50,300	906,128
Total 12.31.2018	961,226,589	832,076,041	594,948,387	2,388,251,017

## B. Credit derivatives

### B.1 Trading credit derivatives: end of period notional amounts

*(€* '000)

	TRADING DE	RIVATIVES
CATEGORY OF TRANSACTIONS	WITH A SINGLE COUNTERPARTY	WITH MORE THAN ONE COUNTERPARTY (BASKET)
1. Protection buyer's contracts		
a) Credit default products	7,088,924	6,308,603
b) Credit spread products	-	-
c) Total rate of return swap	548,538	-
d) Other	-	-
Total 12.31.2018	7,637,462	6,308,603
2. Protection seller's contracts		
a) Credit default products	6,702,261	6,460,849
b) Credit spread products	-	-
c) Total rate of return swap	690,883	-
d) Other	-	
Total 12.31.2018	7,393,144	6,460,849

This table refers to the notional values of credit derivatives according to classification within accounting trading portfolio applied in the separate financial statements of the Legal Entities belonging to Banking Group.

### B.2 Trading credit derivatives: positive and negative gross fair value - breakdown by product

(€ '000)

	AMOUNTS AS AT
TYPES OF DERIVATIVE INSTRUMENTS	12.31.2018
1. Positive fair value	
a) Credit default products	202,709
b) Credit spread products	-
c) Total rate of return swap	7,884
d) Other	-
Total	210,593
2. Negative fair value	
a) Credit default products	214,580
b) Credit spread products	-
c) Total rate of return swap	139,297
d) Other	-
Total	353,877

This table presents distribution by product of the gross positive and negative credit derivatives' fair values according to classification within the accounting trading portfolio applied in the separate financial statements of the Legal Entities belonging to the Banking Group.

#### B.3 OTC trading credit derivatives: notional amounts, positive and negative gross fair value by counterparty

(€ '000)

				(€ 000)
		AMOUNTS AS AT	12.31.2018	
	CENTRAL COUNTERPARTIES	BANKS	FINANCIAL COMPANIES	OTHER ENTITIES
Contracts not included in netting agreement				
1) Protection buyer's contracts				
- Notional amount	Х	370,752	177,786	-
- Positive fair value	Х	715	-	-
- Negative fair value	Х	9,967	14,181	-
2) Protection seller's contracts				
- Notional amount	Х	668,602	22,281	-
- Positive fair value	X	7,169	-	-
- Negative fair value	X	111,641	3,508	-
Contracts included in netting agreement				
1) Protection buyer's contracts				
- Notional amount	50,000	7,123,372	6,224,155	-
- Positive fair value	28	43,337	23,496	-
- Negative fair value	154	63,343	82,353	-
2) Protection seller's contracts	·			•
- Notional amount	42,400	6,044,255	7,076,455	-
- Positive fair value	322	52,038	83,488	-
- Negative fair value	384	38,216	30,130	-

This table presents distribution by counterparty of the notional amount and gross positive and negative credit derivatives' fair values according to classification within the accounting trading portfolio applied in the separate financial statements of the Legal Entities belonging to the Banking Group.

### B.4 OTC trading credit derivatives - residual life: notional amounts

(€ '000)

		OVER 1 YEAR UP		
UNDERLYING/RESIDUAL MATURITY	UP TO 1 YEAR	TO 5 YEARS	OVER 5 YEARS	TOTAL
Protection buyer's contracts	6,830,464	6,844,574	178,956	13,853,994
2. Protection seller's contracts	6,564,585	6,937,879	443,601	13,946,065
Total 12.31.2018	13,395,049	13,782,453	622,557	27,800,059

This table refers to the notional values of credit derivatives according to classification within accounting trading portfolio applied in the separate financial statements of the Legal Entities belonging to Banking Group.

#### B.5 Credit derivatives linked to fair value option: annual changes

No data to be disclosed.

## 2.3.2 Hending policies

# Qualitative information

Hedging derivative transactions are used to manage the exposure to market risks and volatility of financial outcomes that arise as part of our normal business operations and are executed in accordance with internal policies.

Derivatives are mainly used to manage of the banking book interest rate risk with the following goals:

- reducing banking book interest rate risk profile according to Risk Appetite Framework approved by the Board of Directors and limits defined by relevant Committees or risk functions. Within Risk Appetite Framework, the banking book exposure to interest rate risk is defined either in terms of Net Interest Income Sensitivity and Economic Value Sensitivity;
- optimizing the natural hedge between the risk profile of assets and liabilities using derivatives to manage the mismatch, even temporary, between the volume and the rates of assets and liabilities with different repricing schedules;
- minimizing the net exposure of derivatives used for hedging either assets and liabilities.

## A Fair value hedging operations

The objective of fair value hedge on assets/liabilities is to hedge the exposure to changes in fair value coming from the embedded risk factor subject to an hedging transaction.

The fair value hedge is applied both for identified financial instruments (securities, debt issues, loans, borrowings) and for portfolios of financial instruments (in particular, fixed rate loans and non-maturity deposits).

The hedging relationship is classified at the inception of the hedge by identifying the portion and type of risk to be hedged (partial term hedge), the hedging strategy, the hedging instrument, and the methods used to assess the effectiveness of the hedging relationship.

The hedging strategy on identified financial instruments classified as *Held-to-Collect* (HTC) and *Held-to-Collect* & *Sell* (HTCS) considers the contractual features of each instruments and business intent.

The hedging strategy on portfolios of financial instruments refers to the amounts of money contained in the portfolio of interest rate exposures that are not already subject to "micro/specific" hedging and mirrors to the nominal amount and financial conditions of hedging derivatives

The objective of fair value hedge on assets/liabilities denominated in foreign currency is to hedge the exposure to changes in fair value by converting to Euro denominated assets/liabilities.

The hedging instruments used mainly consist of interest rate swaps, basis swaps, caps, floors and cross currencies swaps.

### B. Cash flow hedging operations

The objective of cash flow hedge on floating rate assets/liabilities is to hedge the exposure to changes in cash flows from borrowings/lendings that bear a floating interest rate.

The hedging relationship is classified at the inception of the hedge by identifying the portion and type of risk to be hedged (partial term hedge), the hedging strategy, the hedging instrument, and the methods used to assess the effectiveness of the hedging relationship.

Cash flow hedges are particularly used to hedge interest rate risk on floating-rate assets and liabilities, including rollovers, and foreign exchange risks on highly probable forecast foreign currency revenues.

The hedging instruments used mainly consist of interest rate swaps, caps, floors, cross-currency swaps with a maturity up to 20-30year for some commercial assets.

#### C. Foreign net investments hedge activities

No hedging strategy is in place on an investment in entities whose functional currency differs from the Group's functional currency. The Group put in place some economic hedges on forecasted foreign currency revenues stemming from those entities. The objective of the economic hedge on is to reduce the volatility on the income statement coming from the foreign exchange risks. FX risk on forecasted foreign currency revenues is continuously monitored and hedging strategies are periodically assessed. The hedging strategy and the percentage to be hedged is defined on a case by case basis considering, inter alia, the diversification effect and taking into account the volatility and correlation in the FX rates.

The derivatives used consist mainly of currency options. These derivatives may not qualify or should be not qualify for hedge accounting even though achieves substantially the same economic results. The impact of economic hedge is accounted in Line 80 - Trading Income line.

### D. Hedging instruments and E. Hedged elements

Prospective hedge effectiveness is established by the fact that all derivatives must, at inception, have the effect of reducing interest rate risk in term of *Economic Value Sensitivity* (Fair Value Hedge) or *Net Interest Income Sensitivity* (Cash Flow Hedge) in the specific/portfolio of hedged underlyings.

Retrospectively the hedge effectiveness is quarterly measured by referring to the most stable portion of assets / liabilities using a portfolio hedge approach or by referring to the portion of risk being hedged using a micro/specific approach.

Sources of ineffectiveness comes from (i) the Euribor/Eonia basis for hedging derivatives transactions subject to a collateral agreement, (ii) Credit/Debit Value and Funding Value adjustment impacting derivative transactions fair values, (iii) shortfall arising in the underlying's specifically associated with that hedge in term of nominal or reverse sensitivity due to prepayment or default on commercial assets or withdrawals on liabilities included such as commercial non maturity deposits and are presented in Line 90 - Net Gains (Losses) on Hedge Accounting.

Quantitative information

# A. Cash flow hedging derivatives

# A.1 Cash-flow hedging derivatives: end-of-period notional amounts

				(€ '000)
		AMOUNTS AS AT	12.31.2018	
	OVI	R THE COUNTER		
		WITHOUT		
	CENTRAL COUNTERPARTIES	WITH NETTING AGREEMENT	WITHOUT NETTING AGREEMENT	ORGANISED MARKETS
1. Debt securities and interest rate				
indexes	86,190,738	15,732,336	268,690,121	4,100,000
a) Options	-	2,412,400	-	-
b) Swap	85,633,738	13,319,936	11,331,121	-
c) Forward	557,000	-	-	-
d) Futures	-	-	257,359,000	4,100,000
e) Other	-	-	-	-
Equity instruments and stock indexes     a) Options				-
b) Swap				-
c) Forward				
d) Futures				
e) Other	_			_
3. Gold and currencies		9,013,489	3,258,793	
a) Options	_	-	-	_
b) Swap	-	7,703,445	3,258,793	
c) Forward	-	1,310,044		-
d) Futures	-	-	-	-
e) Other	-	-	-	-
4. Commodities		-	-	
5. Other		-	-	
Total	86,190,738	24,745,825	271,948,914	4,100,000

This table refers the notional value of cash-flow hedging derivatives according to classification within the accounting hedging portfolio applied in the separate financial statements of the Legal Entities belonging to the banking Group.

# A.2 Cash-flow hedging derivatives: positive and negative gross fair value - breakdown by product

		(€ '000)
	AMOUNT AS AT 12.31.2018	
	POSITIVE AND NEGATIVE FAIR VALUE	AMOUNT AS AT
	OVER THE COUNTER	12.31.2018
	WITHOUT CENTRAL COUNTERPARTIES	CHANGES IN VALUE USED TO
	CENTRAL WITH NETTING WITHOUT NETTING ORGANISED	CALCULATE HEDGE
TYPE OF DERIVATIVES	COUNTERPARTIES AGREEMENT AGREEMENT MARKETS	INEFFECTIVENESS
1. Positive fair value		
a) Options	- 17,763	-
b) Interest rate swap	2,668,029 280,051 293,483 -	-
c) Cross currency swap	- 61,507 32,312 -	-
d) Equity swap		-
e) Forward	- 3,755	-
f) Futures	98,971 15	-
g) Other	17,661	-
Total	2,668,029 363,076 424,766 17,676	
2. Negative fair value		
a) Options	- 61,243	-
b) Interest rate swap	993,655 507,694 148,145 -	-
c) Cross currency swap	- 357,108 50,512 -	-
d) Equity swap		-
e) Forward	6	-
f) Futures	99,485 13	-
g) Other	947	-
Total	993,661 926,045 298,142 960	-

This table presents distribution by product of the gross positive and negative cash-flow hedging derivatives' fair values according to classification within the accounting hedging portfolio applied in the separate financial statements of the Legal Entities belonging to the Banking Group.

### A.3 OTC Cash-flow hedging derivatives: notional amounts, positive and negative gross fair value by counterparty

		AMOUNTS AS AT	(€ '000) 12.31.2018			
UNDERLYING ACTIVITIES	CENTRAL COUNTERPARTIES	BANKS	OTHER FINANCIAL COMPANIES	OTHER ENTITIES		
Contracts not included in netting agreement	OOGNIENI ANIEO	DAMIO	COMIT ANIEC	O THER ENTITES		
1) Debt securities and interest rate indexes						
- Notional amount	Х	268,089,619	600,502	_		
- Positive fair value	X	346,201	46,253			
- Negative fair value	X	240,514	7,116	_		
2) Equity instruments and stock indexes		240,014	7,110			
- Notional amount	Х	_	_			
- Positive fair value	X	_	_			
- Negative fair value	X	-				
3) Gold and currencies						
- Notional amount	Х	2,316,947	941,846			
- Positive fair value	X	32,127	185			
- Negative fair value	X	47,069	3,443			
4) Commodities		47,003	3,440			
- Notional amount	Х	_	_			
- Positive fair value	X					
- Negative fair value	X					
5) Other	^	<u>-</u>				
- Notional amount	Х					
- Positive fair value	X	<u> </u>				
- Negative fair value	X					
Contracts included in netting agreement	^	<u>-</u>				
Debt securities and interest rate indexes						
- Notional amount	86,190,738	11,969,584	3,264,787	497,965		
- Positive fair value	2,668,029	225,280	57,169	15,365		
- Negative fair value	993,661	252,088	224,108	92,74		
2) Equity instruments and stock indexes	993,001	232,000	224,100	92,14		
- Notional amount						
- Notional amount - Positive fair value	<u>-</u>	<u>-</u>	<u> </u>			
		-	-			
- Negative fair value		-	-			
3) Gold and currencies		7 700 004	4 000 500			
- Notional amount	-	7,780,921	1,232,568			
- Positive fair value	-	55,814	9,448			
- Negative fair value	-	356,251	857			
4) Commodities						
- Notional amount	-	-	-			
- Positive fair value	-	-	-			
- Negative fair value	-	-	-			
5) Other						
- Notional amount	-	-	-			
- Positive fair value	-	-	-			
- Negative fair value	-	-	-			

This table presents distribution by counterparty of the notional amount and the gross positive and negative cash-flow hedging derivatives' fair values according to classification within the accounting hedging portfolio applied in the separate financial statements of the Legal Entities belonging to the Banking Group.

### A.4 OTC Cash-flow hedging derivatives - residual life: notional amounts

(€ '000)

		OVER 1 YEAR UP		
UNDERLYING/RESIDUAL MATURITY	UP TO 1 YEAR	TO 5 YEARS	OVER 5 YEARS	TOTAL
A.1 Financial derivative contracts on debt securities and interest rates	115,602,056	214,224,254	40,786,889	370,613,199
A.2 Financial derivative contracts on equity securities and stock indexes	-	-	-	-
A.3 Financial derivative contracts on exchange rates and gold	6,682,870	5,482,383	107,027	12,272,280
A.4 Financial derivative contracts on other values	-	-	-	-
A.5 Other financial derivatives	-	-	-	-
Total 12.31.2018	122,284,926	219,706,637	40,893,916	382,885,479

## B. Hedging credit derivatives

No data to be disclosed.

## C. Hedging instruments not derivatives

Note that, as provided by the 5th update of Circular 262 of Banca d'Italia, the present table is not disclosed as the Group has exercised the option to continue applying the existing IAS39 hedge accounting requirements for all its hedging relationships until the IASB completes the project on accounting for macro-hedging.

## D. Hedges instruments

Note that the Group has exercised the option to continue applying the existing IAS39 hedge accounting requirements for all its hedging relationships until the IASB completes the project on accounting for macro-hedging.

In this context the following table provides the required information about hedged instruments

# Micro hedging and macro hedging: breakdown by hedged item and risk type

		(€ '000)
	AMOUNT AS AT	12.31.2018
	MICRO HEDGE:	MACRO HEDGE:
	CARRYING AMOUNT	CARRYING AMOUNT
A) Fair value hedge		
1. Assets		
1.1 Financial assets measured at fair value through other comprehensive income	60,161,041	2,498
1.1.1 Interest rate	59,919,701	Х
1.1.2 Equity	-	Х
1.1.3 Foreign exchange and gold	241,340	λ
1.1.4 Credit	-	λ
1.1.5 Other	-	Х
1.2 Financial assets measured at amortised cost	16,038,647	2,569,834
1.2.1 Interest rate	16,038,647	Х
1.2.2 Equity	-	Х
1.2.3 Foreign exchange and gold	-	>
1.2.4 Credit	-	Х
1.2.5 Other	-	Х
2. Liabilites		
2.1 Financial liabilities measured at amortised costs	3,151,517	3,615,172
2.1.1 Interest rate	3,151,517	X
2.1.2 Equity	-	Х
2.1.3 Foreign exchange and gold	-	Х
2.1.4 Credit	-	Х
2.1.5 Other	-	Х
B) Cash flow hedge		
1. Assets	6,317	х
1.1 Interest rate	6,317	>
1.2 Equity	-	>
1.3 Foreign exchange and gold	-	>
1.4 Credit	-	>
1.5 Other	-	>
2. Liabilites	64,438	
2.1 Interest rate	64,438	>
2.2 Equity	-	· · · · · · · · · · · · · · · · · · ·
2.3 Foreign exchange and gold	-	, )
2.4 Credit	-	, )
2.5 Other	-	,
C) Hedge of net investments in foreign operations		
D) Porftolio - Assets	X	956,850
E) Porftolio - Liabilities	X	1,234,406

# E. Effects of hedging policy at equity

This table has to be filled in only by entities that apply IFRS9 hedge accounting rules.

# 2.3.3 Other information on derivatives instruments (trading and hedging)

## A. Financial and credit derivatives

# A.1 OTC financial and credit derivatives: net fair value by counterparty

				(€ '000)
		AMOUNTS AS AT	12.31.2018	
	CENTRAL COUNTERPARTIES	BANKS	OTHER FINANCIAL COMPANIES	OTHER ENTITIES
A. Financial derivatives				
1) Debt securities and interest rates				
- Notional amount	1,420,431,961	558,254,956	136,981,548	130,225,215
- Positive net fair value	12,361,813	12,319,111	2,562,218	8,477,412
- Negative net fair value	11,930,810	14,847,698	3,433,996	1,147,482
2) Equity instruments and stock indexes				
- Notional amount	-	25,269,439	10,925,927	1,045,758
- Positive net fair value	-	786,385	361,287	3,583
- Negative net fair value	-	797,977	261,728	78,246
3) Gold and currencies				
- Notional amount	1,040,716	305,454,743	85,610,485	70,020,955
- Positive net fair value	499	4,462,056	1,660,926	1,845,348
- Negative net fair value	6,864	5,537,219	1,451,824	1,446,023
4) Commodities				
- Notional amount	-	354,695	255,285	3,228,838
- Positive net fair value	-	179,697	32,429	492,285
- Negative net fair value	-	195,595	13,855	155,349
5) Other				
- Notional amount	-	13,755,647	5,396,978	12,700,219
- Positive net fair value	-	977	3,104	480,981
- Negative net fair value	-	108,662	262,122	189,542
B. Credit derivatives				
1) Protection buyer's contracts				
- Notional amount	50,000	7,494,124	6,401,941	-
- Positive net fair value	28	44,052	23,496	-
- Negative net fair value	155	73,310	96,534	-
2) Protection seller's contracts				
- Notional amount	42,401	6,712,857	7,098,736	-
- Positive net fair value	323	59,206	83,488	-
- Negative net fair value	384	150,036	33,639	-

# 2.4 Liquidity risk

#### Qualitative information

A. General aspects, operational processes and methods for measuring liquidity risk

Liquidity risk is defined as the risk that the Group may find itself unable to fulfil its expected or unexpected payment obligations (by cash or delivery), current and future, without jeopardizing its day-to day operations or its financial condition.

### The key principles

#### The liquidity reference banks

The Group aims to maintain liquidity at a level that enables to fund its operations at the best rate conditions under normal operating circumstances, and to remain always in a position to meet payment obligations.

To this end, the Group complies accurately with the legal and regulatory provisions imposed by the national Central Banks and by the national authorities of each country where it operates.

In addition to local legal and regulatory requirements, the Holding Company, under the responsibility of the Group Risk Management, defines policies and metrics to be applied at Group-wide level, to ensure that liquidity position of any Entity meets the requirements of the Group.

For these reasons, the Group is organised on a managerial perspective, according to the concept of the liquidity reference bank. The liquidity reference banks are legal entities that act in their responsibility as liquidity hub. They are in charge:

- of the liquidity management and concentration process of liquidity flows of the legal entities falling within their perimeter of responsibility;
- of the funding optimisation carried out on the relevant local markets and are responsible to coordinate the access to short-term and medium long term markets of the legal entities belonging to their perimeter;
- finally, of the implementation of the Group's liquidity rules at local level in line with Group's Governance Guideline and Policy and with local regulations.

A particularly important role is played by the Holding Company, as a "supervisory and overarching liquidity reference bank" with its role of steering, coordinating, and controlling all the aspects regarding liquidity for the whole Group. The Parent company has the responsibility to set the overall Group risk appetite and sub-allocate the limits in agreement with the liquidity reference banks and/or legal entities. In particular, Parent company functions are responsible for the following:

- outlining Group overall liquidity risk management strategies;
- developing liquidity risk metrics and methodologies;
- setting specific limits for liquidity risk exposures, in line with the Group risk appetite;
- optimizing liquidity allocation amongst legal entities, in compliance to the local regulations and transferability limitation;
- · coordinating access to financial markets for liquidity management;
- outlining the yearly Group funding and contingency funding plan, coordinating and monitoring their execution;
- assessing the adequacy of the liquidity reserves buffers at legal entity and Group level;
- coordinating the refinancing transactions with the ECB;
- defining, periodically reviewing the Group ILAAP and approving the Group ILAAP Report on yearly basis.
- The Holding Company, moreover, acts as the liquidity reference bank Italy.

#### The principle of "self-sufficiency"

This organisational model allows self-sufficiency of the Group by accessing the local and global markets for liquidity in a controlled and coordinated way. According to Group Policies, structural liquidity surpluses can be up-streamed to the Holding Company, unless legal requirements prevent it. The liquidity available at country level could be subject to restrictions due to legal, regulatory and political constraints. The so called "Large Exposure Regime", applied throughout Europe, along with specific national laws like the "German Stock Corporation Act", are examples of legal constraints to the free circulation of funds within a cross-border banking Group<sup>34</sup>.

As a general rule, the large exposure regime, which came into force on 31 December 2010, limits interbank exposures to a maximum of 25% of own funds: this rule is also applicable to intra-group exposures.

However, there are significant differences in the way in which this EU regulation has been implemented in the various countries. In many CEE countries the limit of 25% of free funds is valid, with some countries showing even stricter rules; in Austria, according to the National law, the "25% of own funds limit" is not applied to exposures towards the parent company, if located in the European Economic Area; finally, in Germany the national Regulator has set up a process to apply for a waiver, exempting intra-group exposures from the large exposure limitation.

<sup>34</sup> Also Banca d'Italia Rules, Circolare 285, foresees that the Group should ensure the maintenance through the time of adequate reserves in each legal entity, in order to take into account possible regulatory constraints (First Part, Title IV, Chapter 6, Section III, paragraph 7).

In the absence of official limits valid at national level, Austrian and German Regulators reserve the right to judge the exposure level on a case-by-case basis. In the current economic environment, in many of the territories in which the Group operates, Banking Regulatory Authorities are adopting measures aimed at reducing the exposure of their national banking system towards foreign jurisdictions with potential negative impacts on the ability of the Group to finance its activities.

For these reasons, the "Liquidity management & control group policy" provides for a further principle in order to enhance a sound liquidity risk management; that is, each legal entity with market access has to increase its liquidity self-sufficiency, fostering in this way the exploitation of its strengths. In addition to this, the Group rule states that each LE (including the liquidity reference bank) should be self-sufficient in terms of liquidity in its local currency, either on its own or by leveraging on the relevant liquidity reference bank. This self-sufficiency principle is reflected in a specific "limit structure": limits are set both at Group and at individual level, with the purpose of avoiding/controlling significant imbalances among legal entities.

This type of organisation promotes the self-sufficiency of the legal entities, by allowing them to access the local and global markets for liquidity in a controlled and coordinated way, whilst optimizing: i) the liquidity surpluses and deficits within the Group's legal entities ii) the overall costs of funding across the Group.

#### Roles and responsibilities

At Group level, three main functions are identified in the management of the liquidity: the Group Risk Management competence line, the "Group Planning, Finance, Shareholding And Investor Relations" function, and the "Treasury" function (within the "Markets" Business Unit), each with different roles and responsibilities. In particular, the operational responsibilities reside in the Finance and the Treasury functions, while the Risk Management function has responsibilities of independent controls and independent reporting compared to the operational functions (in line with the current requirements of Banca d'Italia).

Specifically, the Risk Management function is responsible for the independent control of liquidity risk and of balance sheet interest rate and FX risk at Group level and for the internal and regulatory stress testing. In detail:

- defining policies and methodologies for measuring and controlling the liquidity risk and developing, updating and presenting the independent internal risk reports/assessments to internal competent functions (second level controls);
- putting in place a strong and comprehensive internal limit and control framework to mitigate or limit the liquidity risk in line with the risk tolerance in order to monitor the different material drivers of liquidity risk;
- contributing to the setting of the risk appetite framework;
- assessing and monitoring liquidity risk exposure trends at Group and Country level and confronting them with the respective limits and triggers;
- verifying the correct implementation of the agreed mapping rules;
- performing an independent assessment of the Funding Plan and of the Contingency Funding Plan as well as monitoring their execution;
- developing and performing the liquidity stress test at Group level, analysing the outcome, delineating new scenarios to be taken into account and
  centralizing the action plan related to the stress test results; it is also responsible of periodically reviewing the liquidity stress test framework;
- monitoring and regularly reporting intragroup liquidity metrics of each legal entity towards and from the other members of the Group;
- definition of a minimum set of common managerial reporting standards, perimeters of applications and layouts at Group level, centralizing, if needed, the database in order to consolidate the Group liquidity positions and release the related reporting and analysis;
- monitoring the liquidity risk and producing regular risk reporting at Group Level in alignment with Basel Committee's "Principles for effective risk data aggregation and risk reporting", setting common standards in terms of presentations and communications.
- performing internal validation activities at Group level on systems for measuring liquidity risks on related processes and data quality and IT
  components, as well as on models for pricing financial instruments in order to check that they are conform to regulatory requirements and in-house
  standards;
- developing and back-testing the behavioural models for the measurement of the liquidity risk;
- validating, controlling the implementation and releases independent assessments on the models to map the liquidity profile of balance sheet items (i.e. deposit stickiness, prepayment, behavioural models, etc.).

Group Treasury acts as main coordinator in the management of infra-group flows, stemming from liquidity deficits or surplus of the various Group's legal entities, and applies the appropriate transfer prices to such funds movements. By doing so, Group Treasury ensures a disciplined and efficient access to the markets.

Group planning, finance, shareholding and investor relations competence line is responsible for the coordination of the overall financial planning process at Group, liquidity reference banks and relevant LEs level, aiming to efficiently ensure the stability and the sustainability of the financial structure through time, addressing assets and liabilities composition and maturities, in compliance with the limits and triggers set for liquidity and balance sheet metrics. It is also responsible for the execution of the medium long term Group's funding strategy (including securitisation operations), coordinating the access to national and international capital markets for all the liquidity reference banks and relevant LEs, exploiting local market opportunities in order to reduce the costs of funding and diversify the financing sources.

Moreover, all the relevant issues that concern the liquidity risk and management perspective of the Group are discussed in GALCO (Group assets & liabilities committee). The main responsibilities of GALCO are:

- participating by advising and proposing the definition of the strategies, policies, methodologies and limits for liquidity risk, fund transfer pricing, funding plan and contingency funding plan:
- contributing to the definition of the Risk Appetite in terms of thresholds for liquidity risk, interest rate risk of the banking book and FX risk;
- optimizing the liquidity risk profile of the Group within the defined limits;
- controlling the liquidity risk, including the periodical reports that have to be delivered to regulators;
- approving and validate the liquidity stress test scenarios and the relative assumptions;
- approving the ILAAP proposal and the regulatory reporting to be submitted to Group risk & internal control committee (GR&ICC);
- approving the operative strategies for the evolution of the balance sheet and the application of fund transfer price for Italian perimeter.

Optimisation of liquidity risks is pursued through the setting of specific limits on the standard banking activity of transforming short, medium and long-term maturities. This is implemented in accordance with legal and regulatory framework in each country and internal rules and policies of the Group companies through management models in place within the individual liquidity reference banks.

Such models are subject to analyses carried out by the local Risk Management or equivalent structure with the same responsibilities in coordination with the Group's Risk Management to ensure that they comply with the metrics and the objectives of the Group's liquidity framework.

Moreover, the regional rules must conform to national law and regulatory requirements.

### Risk measurement and reporting systems

Techniques for risk measurement

The different types of liquidity risk managed by the bank are:

- short term liquidity risk refers to the risk of non-conformity between the amounts and/or the maturities of cash inflows and cash outflows in the short term (below one year).
- market liquidity risk is the risk that the bank may face a considerable (and unfavourable) price change generated by exogenous or endogenous
  factors and incur losses as a result of the sale of assets deemed to be liquid. In the worst case, the bank might not be able to liquidate such
  positions.
- intraday liquidity risk appears when a bank is not able "to meet payment and settlement obligations on a timely manner basis under both normal and stressed conditions".
- structural liquidity risk is defined as the inability to raise the necessary funds to maintain an adequate ratio between medium to long-term (over one year) assets and liabilities at reasonable pricing level, in a stable and sustainable way, without affecting the daily operations or the financial condition of the Bank. It could have a potential impact on the cost of funding (own credit and market funding spreads), affecting future income of the institution.
- contingency risk, or stress liquidity is related to future and unexpected obligations (i. e. draw on committed facilities, deposits withdrawal, increase
  in collateral pledging) and could require the bank a greater amount of liquidity compared to what is considered the amount to run the ordinary
  business
- intragroup liquidity risk, that might generate from an excessive exposure or dependency towards / from specific Group counterparts;
- funding concentration risk arises when the bank leverages on such a limited number of funding sources, that they become of such significance that the withdrawal of one or few could trigger liquidity problems.
- foreign exchange liquidity risk, generated by the current and projected liquidity mismatch between cash inflows and cash outflows in foreign currencies (refinancing risk) or related with the maturity distribution of the assets and liabilities in foreign currencies (foreign currency structural mismatch risk).

The exposure of the Group and its legal entities to any of these risks is measured by associating to any of them a metric or a set of metrics. Every legal entity of the Group is exposed to the above mentioned risks at a different extent: a materiality analysis is performed in order to define the perimeter of the liquidity risk management and control.

Liquidity risk, for its particular nature, is addressed by means of gap analyses, liquidity stress testing, and complementary measures (mainly through a set of indicators, among which: loans to deposits gap, liquidity coverage ratio). In particular, gap analyses are performed within two distinct time horizons:

- liquidity imbalance mismatch approach on a daily basis, which controls the short-term liquidity risk arising from the overnight up to a 12 months maturity:
- gap ratios on a monthly basis, which control the medium to long-term risk (structural liquidity) from the 1Y maturity onwards.

Strategies and processes to manage the liquidity risk

The Group's liquidity framework is based upon the Liquidity Risk Mismatch Model which is characterised by the following fundamental principles:

- short-term liquidity risk management (operational liquidity), which considers the events that will impact upon the Group's liquidity position from 1 day up to one year. The primary objective is to maintain the Group's capacity to fulfil its ordinary and extraordinary payment obligations while minimizing the relevant costs.
- structural liquidity risk management (structural risk), which considers the events that will impact upon the Group's liquidity position over one year. The primary objective is to maintain an adequate ratio between medium/long term liabilities and medium to long-term assets, with a view to avoid pressures on short-term funding sources (both current and future), while in the meantime optimizing the cost of funding.
- stress tests: Liquidity risk is a low probability, high impact event. Therefore stress testing is an excellent tool to reveal potential vulnerabilities in the Balance Sheet. The Bank uses several scenarios ranging from general market crisis to idiosyncratic crisis, and a combination hereof.

In this context, the mismatch model takes into account all assets, liabilities, off-balance sheet positions and also both present and future events which generate certain or potential cash flows for the Group, thereby protecting the Group Banks/Companies from risks related to the transformation of maturity.

Moreover, the liquidity risk is included in the Group's risk appetite framework through some specific liquidity indicators.

#### Short-term liquidity management

Short-term liquidity management aims at ensuring that the Group remains in a position to fulfil its cash payment obligations, whether expected or unexpected, focused on the exposure for the first 12 months.

The standard measures taken for such purposes are the following:

- management of the access to payment systems (operational liquidity management);
- management of cash payments to be made and monitoring of the level of liquidity reserves and the extent of their utilization (analysis and active management of the maturity ladder).

These principles are applicable at Group level and have to be used across the liquidity reference banks.

The operative maturity ladder is composed by the net contractual cash flows (in/outflows) affecting the cash position at Central Banks or "Nostro Account". Therefore, these flows impact directly the "core liquidity" of the bank, over pre-defined time buckets.

The operative maturity ladder is composed of the following building-blocks:

- primary gap, which shows the net wholesale refinancing requirements over the various time-buckets of the horizon.
- counterbalancing capacity, which shows the amount of unencumbered securities that are accepted as collateral by Central Banks and/or market counterparties. The counterbalancing capacity is considered at its "liquidity value" (i.e. the market value minus the applicable haircut).
- cumulative gap, which is the sum of the previous components.
- reservation for unexpected flows, which consists of liquidity adjustment to the operative maturity ladder, to consider a buffer that can be used by the Treasury to refinance unexpected outflows impacting the Central Bank position (included in the short-term buckets). The reservation for unexpected flows takes into account the volatility of the funding needs of the commercial asset portfolio, the volatility of the commercial funding sources, including potential concentration effects, the change of liquidity value of the counterbalancing capacity due to observed market price changes.

The operative maturity ladder is included in the Group risk appetite framework, with a limit of 0 on the 3 months bucket.

The Group adopts also the cash horizon as a synthetic indicator of the short-term liquidity risk levels. The cash horizon identifies the number of days after which the relevant entity is no longer able to meet its liquidity obligations as expressed in the operative maturity ladder, after having exhausted the available counterbalancing capacity.

### Structural liquidity management

The Group's structural liquidity management aims to limit refinancing exposures above one year and thus reducing refinancing needs in the shorter term. The maintenance of an adequate ratio between medium to long-term liabilities and assets aims at avoiding pressures on short-term sources, whether present or future.

The standard measures taken for such purposes are the following:

- the spreading of the maturity of funding operations in order to reduce the usage of less stable funding sources, while in the meantime optimizing the cost of funding (integrated management of strategic liquidity and tactical liquidity);
- the financing of growth through strategic funding activities, setting the most appropriate maturities (yearly funding plan);
- the balancing of medium/to long-term wholesale funding requirements with the need to minimise costs, by diversifying sources, national markets, currencies of issuance and instruments used (realisation of the yearly funding plan).

The main metric used to measure the medium/long-term position is the net stable funding ratio, as described by Basel III.

In general, the net stable funding ratio is calculated as the ratio between liabilities and assets. All the balance sheet items are mapped according to their contractual maturity. Furthermore, they are assigned a weight that reflect, for the liabilities, their stability within the balance sheet and, for the assets, the portion that is rolled-over by the bank or that, more in general, cannot be traded on the market in exchange of liquidity that would generate relief to the institution. The internal limit set at 101% means that stable liabilities have to fully cover the requirements of funding generated by the assets.

A key structural metric, aimed at measuring the funding needs originated from the commercial activity of the Bank, is the funding gap (an improved loans-to-deposits gap). It measures the need of funding, the bank has to finance on the wholesale market. The indicator is integrated in the risk appetite framework with the aim of monitoring and managing the level of funding coverage of net loans to customers, coming from funding sources not exclusively obtained through Treasury/Finance activity.

### Liquidity under stress

Stress testing is a risk management technique used to evaluate the potential effects on an institution's financial condition of a specific event and/or movement in a set of financial variables. As a forward looking tool, liquidity stress testing diagnostics the institution's liquidity risk. In particular the results of the stress tests are used to:

- determine liquidity limits both in quantitative and qualitative terms;
- plan and carry out alternative funding transactions for purposes of off-setting liquidity outflows;
- structure/modify the liquidity profile of the Group's assets;
- provide support to the development of the liquidity contingency plan.

In order to execute stress tests that are consistent across the liquidity reference banks, the Group has a centralised approach to stress testing, requiring each local liquidity reference bank to run the same scenario set under the coordination of the Group risk management. The Group runs liquidity scenarios and sensitivity analyses on a regular basis, the latter by assessing the impact on an institution's financial condition of a move in one particular risk factor, whereas scenario tests tend to consider the impact of simultaneous moves in a number of risk factors, based on a hypothetical, well defined and consistent stress scenario.

At macro level the Group identifies three different types of potential liquidity crisis:

- market (systemic, global or sector): market downturn scenario. This scenario consists of a sudden turmoil in a monetary and capital market, which may be caused by closure (or limited access) to market/settlement system, critical political events, country crisis, credit crunch, etc.;
- specific to the Group, or part of it (idiosyncratic): name crisis; the assumptions could be operational risk, events related to the worsened perception of the Group reputational risk and a downgrade in UniCredit S.p.A. rating or other Group legal entities;
- a combination of market and specific crisis: combined scenario.

These scenarios are expected to cause a substantial reduction in the funding coming from rating-sensitive customers, CD/CPs' investors and interbank markets. In addition, a possible usage of the undrawn portion of the committed lines is considered.

The *combined scenario* is defined as a general negative development in the market environment and also as a factual or market-hypothesized problem specific to the Group.

During 2018 the Group liquidity stress test result on the combined scenario was always positive.

In addition to the internal stress test, the bank adopts and monitors also the liquidity coverage ratio (LCR), The liquidity coverage ratio is calculated in accordance with the provisions of Implementing Regulation (EU) 2016/322 in force from 1 October 2016. It is the ratio between the high quality liquid assets (HQLA) and the net cash outflows expected over the coming 30 days, under stress test conditions. The compliance with this regulatory requirement is constantly monitored by setting, in the risk appetite framework, internal limitations above the binding minimum level of 100%.

Among the liquidity outflows that occur in a stress scenario, the bank has monitor on a monthly basis the impact in terms of additionally required collateral that the bank may be required to provide given a downgrade of its own credit rating. All relevant rating agencies are considered. The testing is carried out on a legal entity level, but consolidated reporting is available to analyse the impact on group wide basis. Specific attention is dedicated to exposures towards special purpose vehicles (SPV).

At the Group level the amount of material outflows due to deterioration of own credit quality, included in the components of the Liquidity Coverage Ratio, is equal to €5,235 million as at 31 December 2018.

## Risk Mitigatio

#### Monitoring and reporting

In the Group the governance and control of liquidity risk is mainly performed through the setting and monitoring of operating restrictions, managerial and regulatory, aimed at preventing potential vulnerabilities in the bank's ability to meet its cash flow obligations that are embedded in risk metrics limits or warning/trigger levels.

The short-term liquidity limits are monitored and reported on a daily basis. The structural liquidity ratios and their exposure against limits are monitored and reported on a monthly basis. The survival period and the result of the liquidity stress test are reported and monitored on a weekly basis.

In case of limit breach or warning level activation at Group level, the Group risk management function investigates the rationale of the events, triggering the proper escalation and reporting them to the relevant committees.

### Mitigation factors

Liquidity risk is considered a relevant risk category for the risk appetite determination of the Group. The practices and processes are included in the "Liquidity management & control Group policy", that defines the principles that Holding Company and legal entities have to apply for hedging and mitigating this risk and the roles to be interpreted by the different committees and functions.

In addition to have an adequate liquidity buffer to face unexpected outflows and robust and regular up-to-date stress testing performed on a regular basis, the main liquidity mitigation factors for UniCredit group are:

- an accurate plan of short-term and medium to long-term liquidity needs, to be monitored on a monthly basis;
- an effective contingency liquidity policy with feasible and up-to-date contingency action plan to be executed in case of crisis;
- a system of early warning indicators such to anticipate any potential liquidity crisis and give enough time to the Group to restore its safe liquidity profile.

### Funding plan

The funding plan plays a fundamental role in the overall liquidity management influencing both the short-term and the structural position. The funding plan, defined at each level (i.e. Group, liquidity reference bank and legal entity level), is developed consistently with a sustainable analysis of uses and sources, both on short-term and structural positions. One of the objectives of accessing the medium and long-term channels is to avoid the pressure on the short-term liquidity position.

The funding plan is updated at least on a yearly basis and is approved by the Board of Directors. Moreover, it is aligned with the budgeting process and the risk appetite framework.

The Holding Company accesses the market for Group capital instruments.

The Holding Company coordinates the market access of the liquidity reference banks and legal entities, while the liquidity reference banks coordinate the access of the legal entities falling within their perimeter.

Each legal entity or liquidity reference bank can access the markets for medium and long-term funding, in order to increase its self-sufficiency, exploit market opportunities and functional specialisation, safeguarding the optimisation of cost of funds of the Group.

Group planning, finance, shareholding and investor relations function is responsible for the elaboration of the funding plan. Risk management is responsible for providing an independent assessment of the funding plan.

#### Group contingency liquidity management

The liquidity crises usually develop quickly and the relevant signals may be either difficult to interpret or may even be lacking; it is, therefore, important to clearly identify players, powers, responsibilities, communication and reporting criteria, in order to increase significantly the probability of overcoming the state of emergency successfully. A liquidity crisis could be classified as systemic (e.g. overall capital and money market disruption) or specific (e.g. specific to the bank), or a combination of both.

The ability to act in time is essential to minimise the potentially disruptive consequences of a liquidity crisis. The analysis of the stress tests will form a valuable tool to identify the expected consequences and to define up front the most suitable actions in a certain crisis scenario. In combination with the early warning Indicators the organisation may be able to reduce the negative liquidity effects in the initial stages of a crisis.

Therefore, a crisis-mode operating model, that can be activated effectively in case of crisis according to an approved procedure, has been defined. In order to be able to proceed timely, a set of mitigating actions have been pre-defined. Depending on the situation some of these actions can then be approved for execution.

The Group contingency liquidity management global policy has the objective of ensuring effective interventions starting from the very outset (initial hours) of the liquidity crisis, through the definition of specific guidelines on activation, meetings, decisions, actions and communications.

This is achieved through:

- a set of early warning indicators that may help to identify emerging vulnerabilities in the Group liquidity risk position;
- activation of extraordinary liquidity governance and operating model linked to indicators included in both the risk appetite and recovery and resolution plan framework;
- a set of available standby mitigating liquidity actions;
- consistent internal and external communication.

A relevant part of the contingency liquidity management is the contingency funding plan. Such a plan consists of a set of potential but concrete management actions to be performed in time of crisis. Such actions are described in terms of size, instrument, and timing of execution aimed at improving the bank's liquidity position during time of crisis. The contingency funding plan is developed on the basis of the annual Funding Plan. A specific early warning indicators dashboard is in place, both at the Group and at the relevant legal entities level, in order to continuously monitor situations of stress, which may, among others, be originated by market, sector or name specific events. They are based either on macroeconomic or market indicators that also reflect the monetary policy stance of the Central Banks variables, or on specific internal metrics. The system of early warning indicators helps to identify emerging vulnerabilities in the Group's liquidity risk position or potential funding needs, triggering a potential response by the senior management. A "traffic light approach" is adopted for each metric in order to have sufficient time to inform senior management of a deteriorating situation and allow to put in place adequate actions aimed at restoring the business-as-usual state.

### Adequacy of the Liquidity Risk Management

In the yearly process of the ILAAP, the senior management is requested to give a judgement on the adequacy of the liquidity position and stability of funding, called Liquidity Adequacy Statement (LAS). This assessment aims at showing the main drivers that had modified the liquidity position throughout the year and provides comment also on the evolution of the main metrics that are used to steer the different aspects of the liquidity risk. At the end of 2018, the Group liquidity situation is deemed adequate and the liquidity risk management arrangements of the institution ensure that the liquidity risk management systems put in place are adequate with regard to the institution's profile and strategy.

The framework of measurement systems and of limits in place aims to ensure that the Group has always an internal liquidity buffer/reserve that allows it to face expected and unexpected payments.

In the daily Treasury activity, the (managerial) liquidity reserve is represented by the Counterbalancing Capacity (CBC). Group Treasury, in its role of operative liquidity management function is entitled to monetize also the bonds belonging to the trading book, if this is necessary to restore the liquidity positions, prevailing on any existing business or risk management strategies.

From a regulatory perspective, the liquidity reserve is represented by the amount of high quality liquid assets (HQLA). This is the numerator of the LCR and is made of assets, which can be easily and immediately converted into cash at little or no loss of value even in periods of severe idiosyncratic and market stress. These assets are unencumbered, which means free of legal, regulatory, contractual or other restrictions on the ability of the bank to liquidate, sell, transfer, or assign them.

The adequacy of the liquidity reserve under both perspectives is monitored and controlled through the limitations set on the operative maturity ladder (managerial) and on the liquidity coverage ratio (regulatory), as described above.

During 2018, the operative maturity ladder of the Group, measured considering the impediments in the transfer of liquidity among legal entities, was constantly above the Risk Appetite Trigger, defined at a level that ensures that the Group would have enough liquidity to survive to a period of

Similarly the Group liquidity coverage ratio (LCR) was always well above the trigger (set above the minimum regulatory requirement of 100%), confirming that its liquidity reserve was large enough to cover one month of stress designed according to the regulatory hypothesis.

While the operative maturity ladder and the LCR restrictions ensure that the liquidity reserves are adequate, the respect of the funding gap and other structural liquidity metrics restrictions ensure that the bank maintains an appropriate balance between assets and liabilities in the medium-long term (beyond one year), preventing additional pressure on the short term liquidity position.

In 2018, both the funding gap and the net stable funding ratio were above the limitations set in the risk appetite framework, thus confirming the relative stability of the funding source of the Group.

## Quantitative information

## 1. Time breakdown by contractual residual maturity of financial assets and liabilities

(€	(000)
1.	/

										(6 000)
					AMOUNT AS AT	12.31.2018				
ITEMS/MATURITY	ON DEMAND	1 TO 7 DAYS	7 TO 15 DAYS	15 DAYS TO ONE MONTH	1 TO 3 MONTHS	3 TO 6 MONTHS	6 MONTHS TO 1 YEAR	1 TO 5 YEARS	OVER 5 YEARS	INDEFINITE MATURITY
A. On-balance sheet assets	102,269,348	32,468,136	26,289,392	34,953,248	71,245,829	40,062,042	65,092,540	268,074,559	218,156,933	8,668,132
A.1 Government securities	697,307	324,616	119,905	3,845,625	2,923,510	2,521,056	11,095,745	62,220,396	33,707,534	
A.2 Other debt securities	263,484	9,666	152,103	1,116,327	1,695,421	2,220,575	6,451,782	32,137,152	29,211,476	71,975
A.3 Units in investment funds	1,074,933	-	-	-	-	-	-	-	-	2,736,347
A.4 Loans	100,233,624	32,133,854	26,017,384	29,991,296	66,626,898	35,320,411	47,545,013	173,717,011	155,237,923	5,859,810
- Banks	33,345,225	12,175,577	8,557,320	5,649,075	29,141,835	9,227,745	8,521,960	9,085,078	8,756,481	3,334,997
- Customers	66,888,399	19,958,277	17,460,064	24,342,221	37,485,063	26,092,666	39,023,053	164,631,933	146,481,442	2,524,813
B. On-balance sheet liabilities	400,891,595	51,160,189	27,445,595	36,196,966	66,952,481	21,116,536	30,218,246	129,906,861	55,576,242	5,703,735
B.1. Deposits and current accounts	388,963,905	13,565,850	14,141,321	22,210,012	41,813,971	11,586,792	14,541,266	28,525,727	8,889,170	429,249
- Banks	29,235,605	9,125,451	7,142,190	7,798,171	15,375,519	3,558,134	5,073,263	15,808,097	6,965,654	35,258
- Customers	359,728,300	4,440,399	6,999,131	14,411,841	26,438,452	8,028,658	9,468,003	12,717,630	1,923,516	393,991
B.2 Debt securities	340,231	197,589	1,592,972	2,919,776	6,077,180	4,490,954	5,810,075	39,519,119	31,262,790	5,115,206
B.3 Other liabilities	11,587,459	37,396,750	11,711,302	11,067,178	19,061,330	5,038,790	9,866,905	61,862,015	15,424,282	159,280
C. Off-balance sheet transactions										
C.1 Financial derivatives with capital swap										
- Long positions	792,606	9,967,548	8,937,455	12,393,687	24,591,846	20,572,951	15,023,610	49,892,166	26,206,757	309
- Short positions	792,465	10,573,476	8,929,560	12,351,576	23,256,998	20,290,978	14,862,123	51,070,671	22,146,996	310
C.2 Financial derivatives without capital swap										
- Long positions	26,245,908	3,683,516	2,783,866	5,511,654	16,786,302	10,000,143	24,276,071	33,870,734	23,696,283	3,197
- Short positions	24,190,234	3,831,728	2,665,607	5,347,074	18,981,920	9,929,210	24,599,941	33,285,757	22,262,984	3,197
C.3 Deposits and loans to be received										
- Long positions	18,554	18,427,902	-	-	54,538	315,537	124,306	-	-	
- Short positions	-	9,160,911	2,123,184	4,524,757	1,414,117	1,593,561	-	124,306	-	
C.4 Commitments to disburse funds										
- Long positions	70,828,192	1,012,432	145,972	754,304	4,841,145	7,189,021	3,673,580	13,547,197	5,754,321	575,657
- Short positions	74,554,713	237,408	38,417	416,117	5,238,901	5,790,990	2,391,423	10,357,517	5,237,435	532,613
C.5 Financial guarantees given	1,662,262	363,318	72,567	530,265	704,363	1,421,227	14,905,042	6,501,056	1,777,082	4,800
C.6 Financial guarantees received	9,762,171	103,560	2,179	97,173	134,055	227,391	338,580	13,331,080	16,489,018	646,106
C.7 Credit derivatives with capital swap										
- Long positions	-	548,538	-	13,000	1,332,000	2,661,000	2,588,000	6,823,000	17,000	
- Short positions		548,538		13,000	1,497,000	2,485,000	2,405,000	6,285,000	92,000	-
C.8 Credit derivatives without capital swap										
- Long positions	-	-	-	19,000	5,000	36,500	-	533,600	2,062,717	
- Short positions	-	-	-	-	325,000	36,500	-	96,600	2,039,717	-

1. Time breakdown by contractual residual maturity of financial assets and liabilities - Currency: euro

_										(€ '000)
					AMOUNT AS AT	12.31.2018				
ITEMS/MATURITY	ON DEMAND	1 TO 7 DAYS	7 TO 15 DAYS	15 DAYS TO ONE MONTH	1 TO 3 MONTHS	3 TO 6 MONTHS	6 MONTHS TO 1 YEAR	1 TO 5 YEARS	OVER 5 YEARS	INDEFINITE MATURITY
A. On-balance sheet assets	81,338,442	25,706,578	19,859,412	30,484,242	62,043,480	34,543,598	58,056,322	238,620,023	196,498,838	8,485,852
A.1 Government securities	692,983	282,732	108,822	3,723,260	2,634,655	2,424,632	10,707,587	55,573,222	28,325,300	
A.2 Other debt securities	263,398	6,649	143,648	1,113,226	1,688,487	2,114,484	6,356,927	31,403,331	27,847,124	63,145
A.3 Units in investment funds	1,014,268	-		-		-	-			2,666,315
A.4 Loans	79,367,793	25,417,197	19,606,942	25,647,756	57,720,338	30,004,482	40,991,808	151,643,470	140,326,414	5,756,392
- Banks	28,719,346	6,473,733	3,059,820	3,587,550	23,958,576	7,936,761	7,807,017	7,703,222	8,285,176	3,272,223
- Customers	50,648,447	18,943,464	16,547,122	22,060,206	33,761,762	22,067,721	33,184,791	143,940,248	132,041,238	2,484,169
B. On-balance sheet liabilities	362,974,602	48,421,321	21,592,941	24,216,873	56,989,532	15,710,675	25,561,264	117,700,554	50,378,858	5,682,759
B.1. Deposits and current accounts	351,864,448	10,877,998	8,558,159	10,676,806	33,332,718	7,547,605	11,415,862	23,059,974	6,977,419	408,273
- Banks	26,270,540	8,032,992	5,733,174	5,573,431	11,519,994	2,353,661	4,078,416	13,085,224	5,368,802	14,296
- Customers	325,593,908	2,845,006	2,824,985	5,103,375	21,812,724	5,193,944	7,337,446	9,974,750	1,608,617	393,977
B.2 Debt securities	340,061	175,823	1,532,612	2,799,351	5,038,993	3,922,290	5,333,888	33,685,585	28,664,259	5,115,206
B.3 Other liabilities	10,770,093	37,367,500	11,502,170	10,740,716	18,617,821	4,240,780	8,811,514	60,954,995	14,737,180	159,280
C. Off-balance sheet transactions C.1 Financial derivatives with capital swap										
- Long positions	148,379	5,248,952	4,587,681	4,667,587	7,011,710	9,179,284	4,300,705	18,420,176	13,619,290	309
- Short positions	116,930	4,289,545	2,730,996	5,821,271	8,066,778	8,000,565	5,947,508	19,284,850	9,496,578	310
C.2 Financial derivatives without capital swap	_	_		_	_	_	_	_	<del>_</del>	_
- Long positions	24,640,038	1,672,441	2,111,329	2,680,730	13,184,257	5,727,801	14,462,294	16,409,108	14,575,355	3,197
- Short positions	22,394,048	2,548,569	1,838,562	3,305,192	13,863,254	6,273,452	11,013,161	14,548,947	13,869,927	3,197
C.3 Deposits and loans to be received - Long positions		18,380,300			54,538	315,537	124,306			
- Short positions	-	9,160,348	2,119,696	4,517,526	1,363,171	1,589,634	-	124,306	-	
C.4 Commitments to disburse funds										
- Long positions	69,313,783	1,006,335	135,422	398,084	3,776,353	2,058,996	1,820,808	11,447,167	3,922,625	305,895
- Short positions	72,872,994	141,432	32,834	354,875	4,410,016	963,031	1,161,613	8,568,424	3,712,183	305,876
C.5 Financial guarantees given	1,434,240	360,104	49,517	403,433	355,014	603,392	790,612	2,655,084	941,002	4,800
C.6 Financial guarantees received	9,503,893	103,494	1,774	96,738	122,645	200,660	295,202	13,071,295	15,692,254	15,630
C.7 Credit derivatives with capital swap					CO4 000	4 507 000	073 000	5 547 000	47,000	
- Long positions					604,000	1,527,000	973,000	5,517,000	17,000	
- Short positions	-	<u>-</u>		<u>-</u>	500,000	1,557,000	884,000	5,092,000	89,000	
C.8 Credit derivatives without capital swap - Long positions					5,000	36,500		38,600	1,996,717	
- Short positions					5.000	36.500		96,600	2,039,717	

1. Time breakdown by contractual residual maturity of financial assets and liabilities - Currency: other currencies

										(€ '000
-					AMOUNT AS AT	12.31.2018				
ITEMS/MATURITY	ON DEMAND	1 TO 7 DAYS	7 TO 15 DAYS	15 DAYS TO ONE MONTH	1 TO 3 MONTHS	3 TO 6 MONTHS	6 MONTHS TO 1 YEAR	1 TO 5 YEARS	OVER 5 YEARS	INDEFINIT MATURIT
A. On-balance sheet assets	20,930,906	6,761,558	6,429,980	4,469,006	9,202,349	5,518,444	7,036,218	29,454,536	21,658,095	182,28
A.1 Government securities	4,324	41,884	11,083	122,365	288,855	96,424	388,158	6,647,174	5,382,234	
A.2 Other debt securities	86	3,017	8,455	3,101	6,934	106,091	94,855	733,821	1,364,352	8,83
A.3 Units in investment funds	60,665	-	-	-	-	-	-	-	-	70,03
A.4 Loans	20,865,831	6,716,657	6,410,442	4,343,540	8,906,560	5,315,929	6,553,205	22,073,541	14,911,509	103,41
- Banks	4,625,879	5,701,844	5,497,500	2,061,525	5,183,259	1,290,984	714,943	1,381,856	471,305	62,77
- Customers	16,239,952	1,014,813	912,942	2,282,015	3,723,301	4,024,945	5,838,262	20,691,685	14,440,204	40,64
B. On-balance sheet liabilities	37,916,993	2,738,868	5,852,654	11,980,093	9,962,949	5,405,861	4,656,982	12,206,307	5,197,384	20,97
B.1. Deposits and current accounts	37,099,457	2,687,852	5,583,162	11,533,206	8,481,253	4,039,187	3,125,404	5,465,753	1,911,751	20,97
- Banks	2,965,065	1,092,459	1,409,016	2,224,740	3,855,525	1,204,473	994,847	2,722,873	1,596,852	20,96
- Customers	34,134,392	1,595,393	4,174,146	9,308,466	4,625,728	2,834,714	2,130,557	2,742,880	314,899	1
B.2 Debt securities	170	21,766	60,360	120,425	1,038,187	568,664	476,187	5,833,534	2,598,531	
B.3 Other liabilities	817,366	29,250	209,132	326,462	443,509	798,010	1,055,391	907,020	687,102	
C. Off-balance sheet transactions				-						
C.1 Financial derivatives with capital swap										
- Long positions	644,227	4,718,596	4,349,774	7,726,100	17,580,136	11,393,667	10,722,905	31,471,990	12,587,467	
- Short positions	675,535	6,283,931	6,198,564	6,530,305	15,190,220	12,290,413	8,914,615	31,785,821	12,650,418	
C.2 Financial derivatives without capital swap										
- Long positions	1,605,870	2,011,075	672,537	2,830,924	3,602,045	4,272,342	9,813,777	17,461,626	9,120,928	
- Short positions	1,796,186	1,283,159	827,045	2,041,882	5,118,666	3,655,758	13,586,780	18,736,810	8,393,057	
C.3 Deposits and loans to be received	,	,,		, , , , , , , , , , , , , , , , , , , ,	-, -,	.,,	-,,	-,,-	.,,	
- Long positions	18,554	47,602		_	-	-		-	-	
- Short positions	-	563	3,488	7,231	50,946	3,927	-	-	-	
C.4 Commitments to disburse funds										
- Long positions	1,514,409	6,097	10,550	356,220	1,064,792	5,130,025	1,852,772	2,100,030	1,831,696	269,76
- Short positions	1,681,719	95,976	5,583	61,242	828,885	4,827,959	1,229,810	1,789,093	1,525,252	226,73
C.5 Financial guarantees given	228,022	3,214	23,050	126,832	349,349	817,835	14,114,430	3,845,972	836,080	
C.6 Financial guarantees received	258,278	66	405	435	11,410	26,731	43,378	259,785	796,764	630,47
C.7 Credit derivatives with capital swap										
- Long positions	-	548,538	-	13,000	728,000	1,134,000	1,615,000	1,306,000	-	
- Short positions	-	548,538	-	13,000	997,000	928,000	1,521,000	1,193,000	3,000	
C.8 Credit derivatives without capital swap				-,	,	,,,,,,,	,. ,	,		
- Long positions	-	_	-	19,000	-	_	-	495,000	66,000	
- Short positions				,	320 000			,	,0	

## 2.5 Operational risks

#### Qualitative information

A. General aspects, operational processes and methods for measuring operational risk

#### Operational risk

Operational risk is the risk of loss due to errors, infringements, interruptions, damages caused by internal processes or personnel or systems or caused by external events. This definition includes legal and compliance risks, but excludes strategic and reputational risk.

For example, losses arising from the following can be defined as operational: internal or external fraud, employment practices and workplace safety, client claims, products distribution, fines and penalties due to regulation breaches, damages to the company's physical assets, business disruption and system failures, process management.

#### Group operational risk framework

UniCredit Group sets the operational risk management framework as a combination of policies and procedures for controlling, measuring and mitigating the operational risk of the Group and of the controlled Entities.

The operational risk policies, applying to all Legal Entities, are common principles defining the roles of the company bodies, the operational risk management function, as well as the relationship with other functions involved in operational risk monitoring and management.

The Parent company coordinates the Legal Entities, according to the internal regulation and the Group operational risk control rulebook. Specific Risks Committees (Group Risk & Internal Control Committee, Group Operational and Reputational Risks Committee) are set up to monitor risk exposure, mitigating actions, measurement and control methods within the Group. With particular reference to Unicredit S.p.A. the "Italian Operational & Reputational Risk Committee" (IORRIC) meets with the aim of monitoring the exposure to operational and reputational risks and evaluating the events with significant impact and the related mitigation actions with reference to UniCredit S.p.A. perimeter and its Italian subsidiaries

The methodologies for data classification and completeness verification, scenario analysis, risk indicators, reporting and capital at risk measurement are set by the Parent company Group Operational & Reputational Risks department and applied to all Legal Entities. A pivot element of the risk control framework is the operational risk management application, allowing the collection of the data required for operational risk control and capital measurement.

The compliance of the Group Operational risk control and measurement system with external regulations and Group standards is assessed through an internal validation process, which is under the responsibility of the Group Internal Validation department of the Parent company and is independent from the Group Operational & Reputational Risks Department.

Since March 2008, the UniCredit Group applies the AMA model (Advanced Measurement Approach) for calculating operational risk capital. The use of this method has been rolled out to the main Legal Entities of the Group.

### Organizational structure

Senior Management is responsible for approving all aspects related to the Group operational risk framework and verifying the adequacy of the measurement and control system; it is regularly updated on changes to the risk profile and operational risk exposure, with the support of the appropriate risk committees if required.

The "Group Operational & Reputational Risks Committee" is responsible for the evaluation and monitoring of operational (including ICT and Cyber) and reputational risks at Group level. It enables the coordination among the control functions in identifying and sharing group priorities concerning Operational & Reputational Risks (e.g. emerging risks) and monitors the effectiveness of initiatives put in place to oversee them. In detail:

The "Group Operational & Reputational Risks Committee" meets with functions of consultation and suggestion for the definition of proposals to be submitted to functions, decision-making bodies (i.e. "Group Risk & Internal Control Committee"/ GR&ICC), managerial body (i.e. "Executive Management Committee"/ EMC) or Legal Entities, for:

- sharing the overall strategies for operational risk optimization, as well as monitoring the initiatives put in place for the related implementation;
- · evaluating:
  - periodical group reporting provided by Group Operational & Reputational Risks function on operational losses (with particular focus on events having high impacts), Regulatory Capital, Risk Weighted Assets, Indicators and Scenario Analysis, ICT & Cyber Risks analysis;
- issues concerning operational & reputational risks reported by Legal Entities committees;
- external operational events having potential impact on Group risk profile;
- evidences reported by Group Compliance function on carried out second level controls, as well as on current and expected impacts of monitored regulations, evidences reported by the Group Chief Operating Officer (COO) on incidents and assessments for ICT, Operations and Security

topics as well as main group risks/criticalities highlighted by the Internal Audit function;

- potential synergies for further improvements concerning the actions plans aiming at the mitigation of the main operational risks of the Legal Entities, highlighted by control functions and by the COO (including situations that led to emergencies), by verifying from time to time their effectiveness and the return to business as usual:
- yearly Regulatory Internal Validation Report on operational risk;
- disclosing the Group risk appetite proposals, including capitalization targets and capital allocation criteria for Group operational risks, as well as the Group insurance strategies proposed by the competent functions;
- disclosing fundamental modifications in measurement methodologies for Operational & Reputational risks;
- issuing opinions on reputational risk related to non-credit transactions identified by the Head of CIB Division.

The "Group Operational & Reputational Risks Committee" provides to the "Group Risk & Internal Control Committee" / GR&ICC and/or "Executive Management Committee"/EMC a periodical information on main evidences of evaluations and on specific actions proposed or activated. The "Group Operational & Reputational Risks Committee" / GORRIC receives from the Group Operational & Reputational Risks function a periodical aggregated information concerning either Holding and Legal Entities reports on all transactions inherent to reputational risks evaluation, including transactions reported by competent Committees (GMRC, GTCC, ITCC, ISTCC, DCMCC), based on current Global Rules on reputational risk. The Committee periodically receives also the list of events reported by "Top Experts" commission and evaluated by them as "not material" for the Group reputational risk profile.

The Committee, convened by the Chairman, meets at least on a guarterly basis, or whenever the meeting is deemed necessary by the Chairman.

The Group Operational & Reputational Risks department reports to the head of Group Risk Management and is responsible for the governance and control of operational and reputational risks of the Group (including operational risks bordering on credit risk, alias Cross Credit risks); the department is also responsible for the evaluation of the exposure to operational and reputational risks, grating their continual and independent monitoring, as well as of the definition of strategies to mitigate such risks and contain related losses for UniCredit S.p.A perimeter. In addition, the department is responsible for the definition of operational risk losses optimization program, leveraging on specific risk models and methodologies; it has furthermore the responsibility of coordinating the activities performed by the subsidiaries of UniCredit S.p.A. that apply the AMA model (limited to Legal Entities not included in other Hub perimeter) according to Group Operational and Reputational Risks Framework and of coordinating, for the perimeter of competence, the corresponding functions within the Group Legal Entities, according to Group Managerial Golden Rule ("GMGR" and "GMGR Evolution").

Furthermore, the department ensure that risk control activities on related risks assumed in the Foreign Branches of UniCredit S.p.A. are monitored and reported to the Group Chief Risk Officer and is responsible for ensuring integrated reporting between the control functions (e.g. Compliance, Audit) on the main operational and reputational risks of the Group.

The structure is additionally responsible for the governance and control of ICT/Cyber Risks, through:

- a) the definition of the framework for the management of ICT/Cyber risks, the coordination and monitoring of the Legal Entities in the implementation of it;
- b) the measurement, assessment and control of ICT/ Cyber risks for UniCredit S.p.A.;
- c) the monitoring at Group level of the implementation and results of mitigation actions to oversee ICT/Cyber risks in cooperation with the competent functions (e.g. "Group Information & Security Office"), also through the analysis of risk indicators.

## The department has four organizational units:

"Operational Risk Analytics and Oversight" responsible for defining the principles and rules at Group level for identification, assessment and control of operational risk, monitoring their correct application by the Legal Entities with focus on operational losses data collection and scenario analysis activity. The unit is responsible for defining risk capital measurement methodologies, calculating operational risk capital and the corresponding economic capital, as well as conducting quantitative analysis of the Group's exposure to operational risk also based on operational risks analytics models. The unit is furthermore responsible for the reporting of operational risks and of the definition process of the Risk Appetite Framework/RAF metrics for competence risks, as well as the related periodical monitoring.

"Operational & Reputational Risks Assessment and Strategies" responsible for defining and monitoring the strategic areas for the management of operational risk consistent with the RAF and the Group's strategic objectives, keeping the responsibility for coordinating/monitoring risk mitigation actions and coordinate the monitoring of operational risks in the CEE perimeter, directly supporting the "CRO CEE" structure. The unit furthermore develops ad hoc analysis on specific issues of operational and reputational risk. Finally it is responsible of defining methodologies for assessing reputational risk by verifying its correct implementation and controlling the risk assessment activities for Italian transactions within the scope of the Global Rules related to reputation risk (e.g. weapons and nuclear energy sectors).

"Operational Risks Management Italy" responsible for overseeing the operational risks of UniCredit S.p.A, supports the business functions of the Italian perimeter in the identification and monitoring of operational risks, also by executing specific risk assessment activities (e.g. on relevant transactions).

The structure, compliantly to the group methodology:

- a) assures the conformity of risk indicators and operational losses, checking that they are regularly reported within the group losses database;
- b) cooperates to provide the analysis of the operational and reputational risks' impact, in case new products are introduced or some relevant changes are made within the processes, the structure, the business context;
- c) identifies, together with the local business functions, the main operational risks that should affect the development of business strategies and of budget ambition (Business Syndication), in order to suggest the related mitigation actions and to monitor their implementation and effectiveness.

In addition, the structure coordinates the Permanent Work Group for the mitigation of operational risks of Unicredit S.p.A. and supports, in its of technical secretariat, the activity of the "Italian Operational & Reputational Risk Committee" (IORRIC).

"Operational, Reputational Risks on Credit Framework & Fraud Management" responsible for the governance, identification and monitoring of the operational and reputational risk on credit framework for the Group, with the aim of reducing operational losses (including those driven by external frauds). Moreover, the structure has a steering role on the Group Legal Entities for what concerns the specific perimeter and has a reporting function in the related committees, as well as in the appropriate contexts.

The Operational Risk Management functions of the controlled Entities provide specific operational risk training to the staff, realized also through intranet training programs, and are responsible for the correct implementation of the Group framework elements.

#### Internal validation process

In compliance with regulations, an internal validation process for the operational risk control and measurement system has been set up for the Parent Company and for the relevant Legal Entities in order to verify the compliance with regulations and Group standards.

This process is under the responsibility of the Market, Operational and Pillar II Risks Validation unit, within the Group Internal Validation department. Group methodologies for measuring and allocating the capital at risk and the IT system are validated at Parent Company level by the abovementioned function, as well as the implementation of the operational risk control and management system within the relevant Entities, which is firstly analyzed through a self-assessment performed by local Operational Risk Management functions, following the technical instructions and policies issued by Group Internal Validation.

The results of the local self-assessments are annually verified by Group Internal Validation, which also performs additional analysis on data and documentation. Such evidences are the basis for the release of specific Validation Reports to the relevant subsidiaries. The local self-assessment, together with the opinion of Group Internal Validation and Internal Audit report are submitted to the Legal Entities' competent governing bodies. All the validation outcomes on the operational risk control and measurement system, both at Parent Company and controlled Entities level, are annually consolidated within the annual validation report which, along with the annual Internal Audit report, is presented to the UniCredit Board of Directors. Periodical reporting on validation activities is submitted also to "Group Operational & Reputational Risks Committee".

### Reporting

A reporting system has been developed to keep senior management and the management body regularly informed on the Group operational risk exposure and the risk mitigation actions.

In particular, monthly reports are provided on operational losses trend, specific key risk indicators to monitor risk exposure and the main initiatives undertaken to prevent or mitigate operational risk in the various business areas. Quarterly updates are provided on capital-at-risk estimations.

## Operational risk management and mitigation

Operational risk management exploits process reengineering to reduce the risk exposure and insurance policies management, defining proper deductibles and policies limits.

In the Legal Entities, the Risk Committee (or the PWG "Permanent Work Group" composed by relevant functions for the operational risk monitoring, or other bodies in accordance to local regulations) reviews risks tracked by the Operational Risk functions with the support of functions involved in daily operational risk control, and monitors the implementation of the risk mitigation initiatives.

#### Stress test

Starting from 2017, the Group is performing regular sensitivity analysis and stress testing for Operational Risk, including complex scenarios as part of the Firm-wide Stress test exercise defined within the Group Stress Test Council, with the aim to verify the response of the loss model and the resulting capital at risk to changes in the underlying macro-economic factors data set. Scenarios are proposed by Research Department, discussed and finalized within the Group Stress Test Council.

Firm wide Scenarios will be run twice a year, or on demand if it is required, in order to assess the potential risks driven by changes in the macro-economic environment.

## Risk capital measurement and allocation mechanism

UniCredit developed an internal model for measuring the capital requirements. The system for measuring operational risk is based on internal loss data, external loss data, scenario analysis data and risk indicators.

Capital at risk is calculated per risk class. For each risk class, severity and frequency of loss data are separately estimated to obtain the annual loss distribution through simulation. The severity distribution is estimated on internal, external and scenario analysis data, while the frequency distribution is determined using only the internal data. An adjustment for key operational risk indicators is applied to each risk class. Annual loss distributions of each risk class are aggregated through a copula functions based method, considering also insurance coverage. Capital at risk is calculated at a confidence level of 99.9% on the overall loss distribution for regulatory purposes and for economic capital purposes, considering expected loss deduction. Through an allocation mechanism, the individual Legal Entities' capital requirements are identified, reflecting the Legal Entities' risk exposure.

#### B. Legal risks

The parent company UniCredit S.p.A. and other UniCredit group companies are named as defendants in several legal proceedings. In particular, as of 31 December 2018, the parent company UniCredit S.p.A. and other UniCredit group companies were named as defendants in about 20,800 legal proceedings, of which approx. 10,000 involving the parent company UniCredit S.p.A. (excluding labor law cases, tax cases and credit recovery actions in which counterclaims were asserted or objections raised with regard to the credit claims of Group companies). Moreover, from time to time, past and present directors, officers and employees may be involved in civil and/or criminal proceedings, the details of which the UniCredit group may not lawfully know about or communicate.

The Group is also required to fulfill appropriately various legal and regulatory requirements in relation to certain aspects of its activity, such as conflicts of interest, ethical issues, anti-money laundering laws, US and international sanctions, client assets, competition law, privacy and information security rules and others. Actual or alleged failure to do so may lead, to additional litigation and investigations and subjects the Group to damages claims, regulatory fines, other penalties and/or reputational damages. In addition, one or more Group companies and/or their current and/or former directors are subject or may in the future be subject to investigations by the relevant supervisory or prosecutorial authority in a number of countries in which the Group operates. These include investigations and/or proceedings relating, inter alia, to aspects of systems and controls and instances of actual and potential regulatory infringement by the relevant Group companies and/or its clients. Given the nature of the UniCredit group's business and its reorganization over time there is a risk that claims or matters that initially involve one Group company may affect or involve other Group entities.

In many cases, there is substantial uncertainty regarding the outcomes of the proceedings and the amount of possible losses. These cases include criminal proceedings, administrative proceedings brought by the relevant supervisory or prosecution authorities and/or claims in which the claimed damages and/or potential liability of the Group is not and cannot be determined, either because of how the claims is presented and/or because of the nature of the actual proceedings. In such cases, until the time when it will be possible to estimate reliably the potential outcome, no provisions are made. However, where it is possible to estimate reliably the amount of possible losses and the loss is considered likely, provisions have been made in the financial statements to the extent the parent company UniCredit S.p.A., or any of the Group companies involved, deemed appropriate based on the circumstances of the case and in compliance with International Accounting Standards (IAS).

To provide for possible liabilities and costs that may result from pending legal proceedings (excluding labor law and tax cases), as of 31 December 2018, the UniCredit group set aside a provision for risks and charges of €2,365 million, of which €647 million for the parent company UniCredit S.p.A. As of 31 December 2018, the total amount of claimed damages relating to judicial proceedings other than labor, tax and debt collections proceedings was €11.4 billion, of which approx. €7 billion for the proceedings involving the parent company UniCredit S.p.A. This figure is affected by both the disomogeneous nature of the pending proceedings and the number of involved jurisdictions and their corresponding characteristics in which the UniCredit group is named as a defendant.

The estimate for reasonably possible liabilities and this provision are based upon information available as of 31 December 2018, however, given the many uncertainties inherent in legal proceedings, they involve significant elements of judgment. In particular, in some cases it is not possible to form a reliable estimate, for instance where proceedings have not yet been commenced or where the extent of legal and factual uncertainties makes any estimate speculative. Therefore any provision may not be sufficient to meet entirely the legal costs and the fines and penalties that may result from pending legal actions.

Set out below is a summary of information, including, if material and/or indicated, the single requests of the plaintiffs, relating to matters involving the UniCredit group which are not considered groundless or in the ordinary course of the Group's business.

This section also describes pending proceedings against the parent company UniCredit S.p.A. and/or other UniCredit group companies and/or employees (even former employees) that the parent company UniCredit S.p.A. considers relevant and which, at present, are not characterized by a defined claim or for which the respective claim cannot be quantified.

Unless expressly mentioned below, labor law and tax claims are excluded from this section and are described elsewhere in the notes of this section. In accordance with IAS37, information that would seriously prejudice the relevant company's position in the dispute may be omitted.

Proceedings which involve the parent company UniCredit S.p.A.

#### Madoff

#### Background

The parent company UniCredit S.p.A. and several of its direct and indirect subsidiaries have been subject to legal action or investigated in the wake of a Ponzi Scheme perpetrated by Bernard L. Madoff ("Madoff") through his company Bernard L. Madoff Investment Securities LLC ("BLMIS"), which was exposed in December 2008. The background of such litigations and investigations, and the connections between the parent company UniCredit S.p.A. and certain of its affiliates with BLMIS, have been more fully disclosed in prior reporting periods.

### Proceedings in the United States Claims by the SIPA Trustee

In December 2010, the bankruptcy administrator (the "SIPA Trustee") for the liquidation of BLMIS filed, as one of a number of cases, a case before a US Federal Court against ca. 60 defendants, including HSBC, the parent company UniCredit S.p.A. and certain of its affiliates (the "HSBC" case). In the HSBC case, the SIPA Trustee sought to recover a damage compensation for an overall amount of more than 6 billion dollars (to be later determined over the course of the proceedings) against all 60 or so defendants for common law claims (i.e. claims for aiding and abetting the violations by BLMIS) and avoidance claims (also known as claw-back claims). No separate claim for damages was brought against the UniCredit group.

All claims against the parent company UniCredit S.p.A. and other companies of the UniCredit group, both relating to common law claims and those related to claw-back actions, were rejected without any possibility of appeal, with the exception of (i) UCB Austria, where on 21 July 2015 the SIPA Trustee has voluntarily waived, with possibility to appeal, the claw-back actions against UCB Austria; and (ii) BAWFM, where, on 22 November 2016, the bankruptcy court issued a decision that required the dismissal of the claw-back claims against BAWFM. On 16 March 2017, the SIPA Trustee filed a notice of appeal from the dismissal of the claims. The appeal remains pending. However, if that appeal were successful, the potential claim for damage is non-material and, therefore, there are no specific risk profiles for UniCredit group. Certain current or formerly affiliated persons named as defendants in the HSBC case may have rights to indemnification from the parent company UniCredit S.p.A. and its affiliated entities. Furthermore, to date and to the knowledge of the parent company UniCredit S.p.A., there are no further actions commenced by parties other than the SIPA Trustee in relation to this matter.

### Claim by SPV OSUS Ltd

The parent company UniCredit S.p.A. and certain of its affiliates - UCB Austria, BAWFM and PAI - were named as defendants, together with approximately 40 other defendants, in a lawsuit filed before the Supreme Court of the State of New York, County of New York, on 12 December 2014, by SPV OSUS Ltd. The lawsuit was removed to the United States District Court for the Southern District of New York on 20 April 2018. The plaintiffs' claims are based on common law, and are only aimed at obtaining monetary compensation, vis-à-vis all defendants in connection with alleged aiding and abetting a breach of fiduciary duty, aiding and abetting a fraud, aiding and abetting a conversion and knowing participation in a breach of trust in connection with the Madoff Ponzi Scheme. The case is brought on behalf of a purported assignee of an investor in BLMIS, with no specification of the claimed amount. On 21 September 2018, all defendants moved to dismiss all of the plaintiff's claims on various grounds including, without limitation, lack of personal jurisdiction, statute of limitations, and lack of proximate cause. The motion is fully briefed.

### **Proceedings outside the United States**

Investors in the Primeo and Herald funds brought numerous civil proceedings in Austria. As of 31 December 2018, 30 civil proceedings remain pending with a claimed amount totaling €8.15 million plus interest, of which: 23 are pending before a judge of first instance with no judgment yet, and 5 are pending before the Court of Appeal with no judgment yet. Two cases were remanded back to the first instance. In one case an appeal and in the other case an extraordinary appeal before the Supreme Court will be brought in January 2019. The claims in these proceedings pertain to alleged breaches by UCB Austria of certain duties regarding its function as prospectus controller (i.e. regarding the review of prospectuses for accuracy and completeness), or that UCB Austria improperly advised certain investors (directly or indirectly) to invest in funds in Madoff-related investments or a combination of these claims.

The Austrian Supreme Court issued 24 final decisions with respect to prospectus liability claims asserted in the legal proceedings. With respect to claims related to the Primeo funds, 14 final Austrian Supreme Court decisions have been issued in favor of UCB Austria. In two cases the Supreme Court did not accept UCB Austria's extraordinary appeal, thus making the decisions of the Court of Appeal in favor of the claimant final and binding. With respect to the Herald fund, the Austrian Supreme Court ruled 5 times with respect to prospectus liability, 2 in favor of UCB Austria and 3 times in favor of the claimants. In a prospectus liability case with Primeo and Herald investments the Austrian Supreme Court ruled in favor of UCB Austria; in two further prospectus liability cases with Primeo and Herald investments the Supreme Court did not accept the claimants' extraordinary appeals, thus rendering binding the decisions of the Court of Appeal in favor of Bank Austria.

While the impact of these decisions on the remaining cases cannot be predicted with certainty, future rulings may be adverse to UCB Austria. In respect of the Austrian civil proceedings pending as against UCB Austria related to Madoff's matter, UCB Austria has made provisions for an amount considered appropriate to the current risk.

UCB Austria has been named as a defendant in criminal proceedings in Austria concerning the Madoff case on allegations that UCB Austria breached provisions of the Austrian Investment Fund Act as prospectus controller of the Primeo fund; other allegations are related to the level of fees and embezzlement. In the past, parts of the complaints have already been closed. The criminal proceedings regarding the other allegations are still at the investigation stage and no official indictments against UCB Austria have been brought by the Austrian prosecutor, therefore, it is not possible to estimate the sanctions (if any) that would be imposed on UCB Austria as well as the potential joint liability of UCB Austria.

#### Certain potential consequences

In addition to the foregoing proceedings and investigations stemming from the Madoff case against the parent company UniCredit S.p.A., its subsidiaries and some of their respective employees and former employees, subject to any applicable limitations on the time by when proceedings must be brought, additional Madoff-related proceedings may be filed in the future in the United States, Austria or elsewhere. Such potential future proceedings could be filed against the parent company UniCredit S.p.A., its subsidiaries, their respective employees or former employees or entities with which the parent company UniCredit S.p.A. is affiliated or may have investments in. The pending or possible future proceedings may have negative consequences for the UniCredit group.

Save as described above, at the moment, it is not possible to estimate reliably the timing and results of the various proceedings, nor determine the level of liability, if any responsibility exists. Save as described above, in compliance with international accounting standards, no provisions have been made for specific risks associated with Madoff related claims and charges.

### Proceedings arising out of the purchase of UCB AG by the parent company UniCredit S.p.A. and the related Group reorganization. Squeeze-out of UCB AG minority shareholders (Appraisal Proceeding)

In 2008, approximately 300 former minority shareholders of UCB AG filed a request before the District Court of Munich I to have a review of the price paid to them by the parent company UniCredit S.p.A., equal to €38.26 per share, in the context of the squeeze out of minority shareholders (Appraisal Proceeding). The dispute mainly concerns the valuation of UCB AG, which is the basis for the calculation of the price to be paid to the former minority shareholders. At present the proceeding is pending in the first instance. The District Court of Munich has appointed experts for the valuation of UCB AG at the time of the squeeze-out, who have submitted their opinion in November 2017. The experts have confirmed that the valuation of UCB AG for the purposes of the squeeze-out cash compensation was by and large adequate. The court-appointed experts have, however, identified certain value effects which, in the opinion of the experts, could lead to a value increase of UCB AG's former subsidiaries Bank Austria and certain CEE financial institutions. Against this background, the experts question the appropriateness of the purchase prices paid before the squeeze-out by the parent company UniCredit S.p.A. to UCB AG for UCB Austria and for the said CEE financial institutions. The opinion of the experts does not bind the court. Both the parent company UniCredit S.p.A. and the applicants have submitted comments on the expert opinion to the court, which has asked the court-appointed experts to prepare a supplemental expert opinion on these comments by September 2019. The next oral hearing is scheduled for February 2020. It will then be upon the court of first instance to decide on the request of the minority shareholders based on the expert opinion and the legal issues that are relevant and material to the decision of the court. The parent company UniCredit S.p.A. continues to believe that it has fully complied with applicable law and that the amount paid to the minority shareholders was adequate. It will vigorously defend this position in the ongoing proceedings and has submitted its comments on the expert opinion to the court. The decision of first instance will be subject to appeal. Thus, at this stage, it is not possible to estimate the duration of the proceeding, which might also last for a number of years and could result in the parent company UniCredit S.p.A. having to pay additional cash compensation to the former shareholders. No estimate on the amount in dispute can be made at the current stage of the proceeding.

### Squeeze-out of UCB Austria's minority shareholders (Appraisal Proceeding)

In 2008, approximately 70 former minority shareholders in UCB Austria commenced proceedings before the Commercial Court of Vienna claiming that the squeeze-out price paid to them, equal to €129.4 per share, was inadequate, and asking the court to review the adequacy of the amount paid (Appraisal Proceeding).

The Commercial Court of Vienna referred the case to a panel, called the "Gremium", to investigate the facts of the case in order to review the adequacy of the cash compensation. On 26 June 2018, the Gremium issued its opinion consistent with the opinions of its experts that had been given in December 2011 and May 2013, and which were, in general, positive for the parent company UniCredit S.p.A. The Gremium referred the case back to the Commercial Court of Vienna. The parent company UniCredit S.p.A. submitted its comments to the Court on the Gremium's decision at the end of July 2018 along with other parties. The proceedings will continue before the Commercial Court of Vienna who has ordered the parties to submit additional documents to the court and will decide on the price evaluation and other legal matters. The parent company UniCredit S.p.A., considering the nature of the valuation methods used, believes that the amount paid to the minority shareholders was adequate. At present, it is not possible to evaluate the amount under dispute and the possible risk connected with the above described Appraisal Proceeding.

#### Financial sanctions matters

In the past years, violations of US sanctions and certain US dollar payment practices have resulted in certain financial institutions entering into settlements and paying substantial fines and penalties to various US authorities, including the U.S. Treasury Department's Office of Foreign Assets Control ("OFAC"), the U.S. Department of Justice ("DOJ"), the District Attorney for New York County ("NYDA"), the U.S. Federal Reserve ("Fed") and the New York Department of Financial Services ("DFS"). More specifically, in March 2011, UCB AG received a subpoena from the NYDA relating to historical transactions involving certain Iranian entities designated by OFAC and their affiliates. In June 2012, the DOJ opened an investigation of OFAC-related compliance by UCB AG and its subsidiaries more generally.

In this context, UCB AG conducted a voluntary investigation of its U.S. dollar payments practices and its historical compliance with applicable U.S. financial sanctions, in the course of which certain historical non-transparent practices have been identified. In addition, UCB Austria independently conducted a voluntary investigation of its historical compliance with applicable U.S. financial sanctions and has similarly identified certain historical non-transparent practices. The parent company UniCredit S.p.A. has also in conducted a voluntary review of its historical compliance with applicable U.S. financial sanctions. Each of these entities is cooperating with the relevant U.S. authorities and remediation activities relating to policies and procedures have commenced and are ongoing. Each Group entity subject to investigations is updating its regulators as appropriate. It is also possible that investigations into historical compliance practices may be extended to other companies within the Group or that new investigations or proceedings may be commenced against the parent company UniCredit S.p.A. and/or the Group.

Recent violations of U.S. sanctions and certain U.S. dollar payment practices by other European financial institutions have resulted in those institutions entering into settlements and paying material fines and penalties to various U.S. authorities.

The investigations and/or proceedings into certain Group companies could therefore result in the payment of material fines and/or criminal or civil penalties.

The parent company UniCredit S.p.A., UCB AG and UCB Austria AG continue settlement discussions with the relevant US authorities to come to a resolution of these matters. Discussions are ongoing and the parent company UniCredit S.p.A. and the Group companies have not yet entered into any agreement with these authorities. Therefore it is not possible to determine with any certainty the terms and timing of any resolution with any relevant authorities, including what final costs, remediation, payments or other criminal or civil liability may occur in connection with a final resolution. The investigation costs, remediation required and/or payments or other legal liabilities to be incurred in connection with the proceedings could lead to liquidity outflows, potentially affect net results and have a material adverse effect on a reputational basis and business activities. The Group booked provisions which are deemed appropriate.

The timing of any agreement with the various U.S. authorities is currently not determinable, however it is possible that settlement discussions with any or all of the Group entities could be completed by the end of the first semester of 2019.

#### Proceeding relating to certain forms of banking operations

The UniCredit group is named as a defendant in several proceedings in matters connected to its operations with clients, which are not specific to the UniCredit group, rather affect the financial sector in general.

In this regard, as of 31 December 2018 (i) proceedings against the parent company UniCredit S.p.A. pertaining to compound interest, typical of the Italian market, had a total claimed amount of €1.169 million, mediations included; (ii) proceedings pertaining to derivative products, mainly affecting the Italian market (for which the claimed amount against the parent company UniCredit S.p.A. was €767 million, mediations included) and the German market (for which the claimed amount against UCB AG was €91.8 million); and (iii) proceedings relating to foreign currency loans, mainly affecting the CEE countries (for which the claimed amount was around €44 million).

The proceedings pertaining to compound interest mainly involve damages requests from clients arising from the alleged unlawfulness of the calculation methods of the amount of interest payable in connection with certain banking contracts. Starting from the first years of 2000, there has been a progressive increase in claims brought by the account holders due to the unwinding of the interest payable arisen from the quarterly compound interest. In the course of 2018, the number of claims for refunds/compensation for compound interest did not show particular variations compared to 2017. At present, the parent company UniCredit S.p.A. has made provisions that it deems appropriate for the risks associated with these claims.

With regard to the litigation connected to derivative products, several financial institutions, including UniCredit group companies, entered into a number of derivative contracts, both with institutional and non-institutional investors. In Germany and in Italy there are a number of pending proceedings against certain Group companies that relate to derivative contracts concluded by both institutional and non-institutional investors. The filing of such litigations affects the financial sector generally and is not specific to the parent company UniCredit S.p.A. and its Group companies. At present, it is not possible to assess the full impact of these legal challenges on the Group.

With respect to proceedings relating to foreign currency loans, in the last decade, a significant number of customers in the Central and Eastern Europe area took out loans and mortgages denominated in a foreign currency ("FX"). In a number of instances customers, or consumer associations acting on their behalf, have sought to renegotiate the terms of such FX loans and mortgages, including having the loan principal and associated interest payments redenominated in the local currency at the time that the loan was taken out, and floating rates retrospectively changed to fixed rates. In addition, in a number of countries legislation that impacts FX loans was proposed or implemented. These developments resulted in litigation against subsidiaries of the parent company UniCredit S.p.A. in a number of CEE countries including Croatia, Hungary, Romania, Slovenia and Serbia.

In Croatia, following the implementation in September 2015 of a new law that rewrote the terms of FX loan contracts, a number of these lawsuits were withdrawn as customers took advantage of the benefits of the new law. Zagrebačka Banka ("Zaba") challenged the new law before the Croatian Constitutional Court. On 4 April 2017, the Constitutional Court rejected Zaba's constitutional challenge and no further remedies are available under local laws.

In 21 September 2016, UCB Austria and Zaba initiated a claim against the Republic of Croatia under the Agreement between the Government of the Republic of Austria and the Government of the Republic of Croatia for the promotion and protection of investments in order to recover the losses suffered as a result of amendments in 2015 to the Consumer Lending Act and Credit Institutions Act mandating the conversion of Swiss franc-linked loans into Euro-linked. In the interim, Zaba complied with the provisions of the new law and adjusted accordingly all the respective contracts where the customers requested so. Following a hearing, the arbitral tribunal ruled on part of the Respondent's jurisdictional objections. The arbitral proceedings remain pending.

#### Vanderbilt related litigations

### Claims brought or threatened by or on behalf of the State of New Mexico or any of its agencies or funds.

In August 2006, the New Mexico Educational Retirement Board ("ERB") and the New Mexico State Investment Council ("SIC"), both US state funds, invested \$90 million in Vanderbilt Financial, LLC ("VF"), a vehicle sponsored by Vanderbilt Capital Advisors, LLC ("VCA"). VCA is a subsidiary of Pioneer Investment Management USA Inc., at the time an indirect subsidiary of the parent company UniCredit S.p.A. The purpose of VF was to invest in the equity tranche of various collateralized debt obligations ("CDOs") managed primarily by VCA. The equity investments in VF, including those made by the ERB and SIC, became worthless. VF was later liquidated.

Beginning in 2009, several lawsuits were threatened or filed (some of which were later dismissed) on behalf of the State of New Mexico relating to the dealings between VCA and the State of New Mexico. These lawsuits include proceedings launched by a former employee of the State of New Mexico who claimed the right, pursuant to the law of the State of New Mexico, to act as a representative of the State for the losses suffered by the State of New Mexico with regard to investments managed by VCA. In these proceedings, in addition to VCA, Pioneer Investment Management USA Inc., PGAM and the parent company UniCredit S.p.A. were also named as defendants, by virtue of their respective corporate affiliation with VCA, as described in the previous paragraph. In addition, two class actions were launched with regard to VCA on behalf of the public pension fund managed by ERB and the State of New Mexico threatened to launch a case against VCA if its claim was not satisfied. These suits threatened or instigated relate to losses suffered by the ERB and/or SIC on their VF investments, with additional claims threatened in relation to further losses suffered by SIC on its earlier investments in other VCA-managed CDOs. The lawsuits threatened or instigated allege fraud and kickback practices. Damages claimed in the lawsuits filed by or on behalf of the State of New Mexico are computed based on multiples of the original investment, up to a total of

In 2012, VCA reached an agreement with the ERB, SIC and State of New Mexico to settle for the sum of \$24.25 million all claims brought or threatened by or on behalf of the State of New Mexico or any of its agencies or funds. The settlement amount was deposited into escrow at the beginning of 2013. The settlement is contingent on the Court's approval, but that process was temporarily delayed, and the original litigation was stayed, pending the determination by the New Mexico Supreme Court of a legal matter in a lawsuit brought against a different set of defendants in other proceedings. The New Mexico Supreme Court issued its ruling on the awaited legal matter in June 2015 and in December 2015 VCA, the ERB, SIC, and the State of New Mexico renewed their request for Court approval of the settlement. The Court held a hearing on the matter in April 2016 and in June 2017 approved the settlement and directed that the claims against VCA be dismissed. A judgment to that effect was entered in September 2017 and a motion by the former State employee seeking to set aside that judgment was denied by the Court in October 2017. Appeals from the judgment and the subsequent order were taken in October and November 2017 and the settlement cannot be effectuated while the appeal remains pending. If the judgment is upheld on appeal, the escrowed amount will be paid over to the State of New Mexico and VCA, Pioneer Investment Management USA Inc., PGAM and the parent company UniCredit S.p.A. will all be released from all claims that were or could have been brought by or on behalf of the State or any of its agencies or funds.

#### Divania S.r.l.

In the first half of 2007, Divania S.r.l. (now in bankruptcy) ("Divania") filed a suit in the Court of Bari against UniCredit Banca d'Impresa S.p.A. (then UniCredit Corporate Banking S.p.A. and now "UniCredit S.p.A.") alleging violations of law and regulation (relating, inter alia, to financial products) in relation to certain rate and currency derivative transactions created between January 2000 and May 2005 first by Credito Italiano S.p.A. and subsequently by UniCredit Banca d'Impresa S.p.A. (now "UniCredit S.p.A."). The plaintiff requests that the contracts be declared non-existent, or failing that, null and void or to be cancelled or terminated, and that UniCredit Banca d'Impresa S.p.A. pay the plaintiff a total of €276.6 million as well as legal fees and interest. It also seeks the nullification of a settlement that the parties reached in 2005 under which Divania had agreed to waive any claims in respect of the transactions.

The parent company UniCredit S.p.A. rejects Divania demands. Without prejudice to its rejection of liability, it maintains that the amount claimed has been calculated by aggregating all the debits made (for an amount much larger than the actual amount), without taking into account the credits received that significantly reduce the plaintiff's demands. In 2010, the Court-appointed expert witness submitted a report that largely confirms the Bank's position stating that there was a loss on derivatives amounting to about €6,4 million (which would increase to €10,884 million should the out-

of-court settlement, challenged by the plaintiff, be judged unlawful and thus null and void).

The expert opinion states that interest should be added in an amount between €4,137 million (contractual rate) and €868,000 (legal rate). On 29 September 2014, the judges reserved their decision. A new expert report was then ordered, which essentially confirmed the conclusions of the previous expert report. At the hearing held on 6 June 2016 the judges reserved again their decision. On 16 January 2017, the Court issued a decision declaring not to be competent to decide on part of the plaintiff's claims and ordered the parent company UniCredit S.p.A. to pay, in favor of Divania's bankruptcy Receiver an overall amount of approximately €7.6 million plus legal interests and part of the expenses. The decision has been appealed. At the first hearing of 29 November 2017, the proceedings were adjourned to 11 October 2019 for the filing of the parties' conclusions. Two additional lawsuits have also been filed by Divania., (i) one for €68.9 million (which was subsequently increased up to € 80.5 million pursuant to Article 183 of the Code of Civil Procedure); and (ii) a second for €1.6 million.

As for the first case, in May 2016 the Court ordered the parent company UniCredit S.p.A. to pay approximately €12.6 million plus costs. The parent company UniCredit S.p.A. appealed against the decision and at the first hearing the case was adjourned to 22 June 2018 for the filing of detailed conclusions. At the hearing of 22 June, the case was adjourned to 11 October 2019 for the filing of the parties' conclusions.

In respect of the second case, on 26 November 2015, the Court of Bari rejected the original claim of Divania. The judgment has res judicata effect. The parent company UniCredit S.p.A. has made a provision for an amount it deems appropriate to cover the risk of the lawsuit.

#### I Viaggi del Ventaglio Group (IVV)

In 2011 foreign companies IVV DE MEXICO S.A., TONLE S.A. and the bankruptcy trustee IVV INTERNATIONAL S.A. filed a lawsuit in the Court of Milan for approximately €68 million. In 2014, the bankruptcy trustees of IVV Holding S.r.l. and IVV S.p.A. filed two additional lawsuits in the Court of Milan for €48 million and €170 million, respectively.

The three lawsuits are related. The first and third relate to allegedly unlawful conduct in relation to loans. The second relates to disputed derivative transactions. The parent company UniCredit S.p.A.'s view is that the claims appear to be groundless based on its preliminary analysis. In particular: (i) as far as the first lawsuit is concerned (a claim amounting to approximately €68 million), the parent company UniCredit S.p.A. won in first instance. Respectively, in July 2016 and in September 2016 the plaintiffs filed an appeal against the decision and at the hearing of 16 January 2019 the parties filed their conclusions and the proceeding is in its conclusive phase; (ii) as far as the second lawsuit is concerned (a claim amounting to approximately €48 million), relating mainly to disputed derivative transactions, in 2015, all the evidentiary requests, including the appointment of an expert, have been rejected. On 21 May 2018, the Court of Milan rejected all IVV S.p.A.'s claims by and ordered it to pay costs. The Judge approved the settlement agreement between the Bank and the Bankruptcy Trustee; and (iii) lastly, with regard to the third lawsuit (a claim amounting to approximately €170 million), it is currently at the evidentiary stage and the requests made by the judge to the court-appointed expert do not seem related to the position of the parent company UniCredit S.p.A. An additional report filed by the court-appointed expert is favourable for the defendants. The case has been adjourned to 12 March 2019 for the filing of the parties' conclusions.

### Lawsuit brought by "Paolo Bolici"

In May 2014, the company wholly owned by Paolo Bolici sued the parent company UniCredit S.p.A. in the Court of Rome seeking the return of approximately €12 million for compound interest (including alleged usury component) and €400 million for damages. The company then went bankrupt. The Court of Rome issued the decision on 16 May 2017 rejecting all the claims and ordering the bankruptcy procedure to reimburse the parent company UniCredit S.p.A. with the legal costs. The parent company UniCredit S.p.A. decided not to make provisions. On 17 June 2017 the bankruptcy procedure appealed the decision. The case has been adjourned to 7 December 2021 for the filing of the parties' conclusions.

### Mazza Group

The civil lawsuit originates from a criminal proceeding before the Court of Rome for illicit lending transactions of disloyal employees of the parent company UniCredit S.p.A. in favor of certain clients for approximately €84 million. These unlawful credit transactions involve: (i) unlawful supply of funding, (ii) early use of unavailable large sums, (iii) irregular opening of accounts which the employees, in increasingly important roles, facilitated in violation of the regulations and procedures of Banca di Roma S.p.A. (later "UniCredit Banca di Roma S.p.A." and afterwards merged by incorporation into the parent company UniCredit S.p.A.).

In May 2013, certain criminal proceedings, related to acts and offences representatives of a group of companies (the "Mazza Group") committed in 2005 with the collaboration of disloyal employees of the parent company UniCredit S.p.A., came to an end with an exculpatory ruling (no case to answer). The Public Prosecutor and the parent company UniCredit S.p.A. appealed this decision. On 4 December 2018, the trial was adjourned to 12 February 2019; on that date, the Prosecution will give his final oral submission and then, following submissions by the other parties in other hearings, a judgment will be issued.

Currently two lawsuits are pending for compensation claims against the parent company UniCredit S.p.A.:

• the first filed in June 2014 by the Mazza notary in the Court of Rome, demanding from the parent company UniCredit S.p.A. compensation for damage allegedly suffered following the criminal complaint brought by the former Banca di Roma S.p.A.. The plaintiff makes use of the exculpatory ruling in the criminal proceedings to claim a traumatic experience with repercussions on their health, marriage, social and professional life, with financial, moral, existential and personal injury damages of approximately €15 million. The proceeding is at the evidence collection stage and the

hearing for the submission of the parties' conclusion is scheduled for 13 July 2020; and

• the second filed in March 2016 by Como S.r.l. and Camillo Colella in the Court of Rome, demanding damages from the parent company UniCredit S.p.A. in the amount of approximately 379 million. Similarly to the Mazza notary, the plaintiffs complain that the initiatives of the former Banca di Roma S.p.A. in the criminal and civil proceedings, caused financial, moral, existential and personal injury damages to Camillo Colella, as well as damages for the loss of important commercial opportunities, as well as image, reputational and commercial damage to Como S.r.l. The proceeding is in its conclusive phase.

In the view of the parent company UniCredit S.p.A., these lawsuits currently appear to be unfounded. The parent company UniCredit S.p.A. has made a provision it deems consistent to cover the risk resulting from unlawful credit transactions, which is essentially equal to the residual credit of the parent company UniCredit S.p.A.

### So.De.Co. - Nuova Compagnia di Partecipazioni S.p.A.

So.De.Co. S.r.I. (So.De.Co.), following to a restructuring transaction by which it acquired the "oil" business from the parent company Nuova Compagnia di Partecipazione S.p.A. (NCP), was sold to Ludoil Energy Srl in November 2014.

In March 2016, So.De.Co., then controlled by Ludoil, summoned before the Court of Rome its former directors, NCP, the parent company UniCredit S.p.A. (in its capacity as holding company of NCP) and the external auditors (PricewaterhouseCoopers S.p.A. and Deloitte & Touche S.p.A.) claiming damages of approximately €94 million against the defendants, on a several and joint liability basis allegedly deriving from the failure to quantify, since at least 2010, the statutory capital loss, from the insufficient provisions for charges and risks related to environmental issues, and from the unreasonably high price paid for the acquisition of the "oil" business units and subsidiaries from NCP in the context of the group reorganization of the "oil" business.

The parent company UniCredit S.p.A. has been sued by deducing the unfounded nature of the claim and the absence of the damage complained of. On 9 May 2017, the judge rejected all plaintiffs' requests for evidence collection and scheduled the hearing for filing the conclusions for 12 February

In November 2017, So.De.Co. served a claim against NCP and former directors on the same matter previously subject to a mediation, which had ended with no agreement between the parties. The first hearing, scheduled for 20 February 2018, was adjourned to 15 January 2019 to allow the renovation of a previously incomplete service of the claim. At such hearing, the case was adjourned to 11 June 2019 before which the parties will have the chance to file evidentiary briefs.

### Criminal proceedings

Certain entities within the UniCredit group and certain of its representatives (including those no longer in office), are involved in various criminal proceedings and/or, as far as the parent company UniCredit S.p.A. is aware, are under investigation by the competent authorities with regard to various cases linked to banking transactions, including, specifically, in Italy, the offence pursuant to Article 644 (usury) of the Criminal Code. At present, these criminal proceedings have not had significant negative impact on the operating results and capital and financial position of the parent company UniCredit S.p.A. and/or the Group, however there is a risk that, if the parent company UniCredit S.p.A. and/or other UniCredit group entities or their representatives (including those no longer in office) were to be convicted, these events could have an impact on the reputation of the parent company UniCredit S.p.A. and/or the UniCredit group.

On 14 December 2018, the Public Prosecutor of the Court of Tempio Pausania dismissed the parent company UniCredit S.p.A. from the criminal proceedings it had initiated, as the alleged violation of Article 24-ter of Legislative Decree 231/2001 became time-barred.

### Other proceedings

#### Proceedings related to claims for withholding tax credits

On 31 July 2014 the Supervisory Board of UCB AG concluded its internal investigation into the so-called "cum-ex" transactions (the short selling of equities around dividend dates and claims for withholding tax credits on German share dividends) at UCB AG. The findings of the Supervisory Board's investigation indicated that the bank sustained losses due to certain past acts/omissions of individuals.

The Supervisory Board has submitted a claim for compensation against three individual former members of the management board, not seeing reasons to take any action against the current members. These proceedings are ongoing. UniCredit S.p.A., UCB AG's parent company, supports the decisions taken by the Supervisory Board. In addition, criminal investigations have been conducted against current or former employees of UCB AG by the Prosecutors in Frankfurt on the Main, Cologne and Munich with the aim of verifying alleged tax evasion offences on their part. UCB AG cooperated - and continues to cooperate - with the aforesaid Prosecutors who investigated offences that include possible tax evasion in connection with cum-ex transactions both for UCB AG's own book as well as for a former customer of UCB AG. Proceedings in Cologne against UCB AG and its former employees were closed in November 2015 with, inter alia, the payment by UCB AG of a fine of €9.8 million. The investigations by the Frankfurt on the Main Prosecutor against UCB AG under section 30 of the Administrative Offences Act (the Ordnungswidrigkeitengesetz) were closed in February 2016 by the payment of a fine of €5 million. The investigation by the Munich Prosecutor against UCB AG was closed as well in April 2017 following the payment of a forfeiture of €5 million. In December 2018, in connection with a separate ongoing investigation against former bank employees by the Cologne prosecutor, UCB AG was informed of the initiation of an additional administrative proceeding regarding "cum-ex" transactions involving Exchange Traded Funds ("ETF"). The facts are being examined internally. UCB AG continues to cooperate with the authorities.

The Munich tax authorities are currently performing a regular field audit of UCB AG for the years 2009 to 2012 which inter alia includes review of other transactions in equities around the dividend record date. During these years UCB AG performed, inter alia, securities-lending with different domestic counterparts which inter alia include, but are not limited to, different types of securities transactions around the dividend date. It remains to be clarified whether, and under what circumstances, tax credits can be obtained or taxes refunded with regard to different types of transactions carried out close to the distribution of dividends, and which are the further consequences for the bank in case of different tax treatment. The same applies for the years 2013 until 2015 following the current regular tax audit mentioned above. It cannot be ruled out that UCB AG might be exposed to tax-claims in this respect by relevant tax-offices or third party claims under civil law. UCB AG is in constant communication with relevant Supervisory Authorities and competent tax authorities regarding these matters. UCB AG has made provisions deemed appropriate.

#### Medienfonds/closed-end funds

Various investors in VIP Medienfonds 4 GmbH & Co. KG to whom the UCB AG issued loans to finance their participation brought legal proceedings against UCB AG. In the context of the conclusion of the loan agreements the plaintiffs claim that an inadequate advice was provided by the bank about the fund structure and the related tax consequences. A settlement was reached with the vast majority of the plaintiffs. An outstanding final decision with respect to the question of UCB AG's liability for the prospectus in the proceeding pursuant to the Capital Markets Test Case Act (Kapitalanleger-Musterverfahrensgesetz) which is pending at the Higher Regional Court of Munich, will affect only a few pending cases. Furthermore, at present, UCB AG is defending lawsuits concerning other closed-end funds. Investors filed lawsuits against UCB AG and claim insufficient advice was provided by the bank within the scope of their investment in closed-end funds. In particular, the investors claim that UCB AG did not or did not fully disclose any refunds made to the bank or they were advised on the basis of an allegedly incorrect prospectus. The questions regarding a correct and sufficient advice to a customer as well as questions regarding the limitation period and thus the success prospects in the proceedings depend on the individual circumstances of the particular case and are therefore difficult to be predicted. As far as these proceedings were disputed, the experience in the past has shown that the deciding courts have largely ruled in favour of UCB AG.

### Alpine Holding GmbH

Alpine Holding GmbH (a limited liability company) undertook a bond offering every year from 2010 to 2012. In 2010 and 2011, UCB Austria acted as joint lead manager, together with another bank. In June/July 2013, Alpine Holding GmbH and Alpine Bau GmbH became insolvent and insolvency proceedings began. Numerous bondholders then started to send letters to the banks involved in issuing the bonds, setting out their claims. Insofar as UCB Austria is concerned, bondholders based their claims primarily on prospectus liability of the joint lead managers; only in a minority of cases they also claimed an alleged misselling due to bad investment advice. Furthermore, UCB Austria, among other banks, has been named as defendant in civil proceedings initiated by investors including three class actions filed by the Federal Chamber of Labor (with the claimed amount totaling about €20.26 million). The principal claim is prospectus liability. These civil proceedings are mainly pending in the first instance.

So far the Austrian Supreme Court has not issued a final decision with respect to prospectus liability claims against UCB Austria. In addition to the foregoing proceedings against UCB Austria stemming from the Alpine insolvency, additional Alpine-related actions have been threatened and may be filed in the future. The pending or future actions may have negative consequences for UCB Austria. At the moment, it is not possible to estimate reliably the timing and results of the various actions, nor determine the level of liability, if any.

In addition, several involved persons have been named as defendants in criminal proceedings in Austria which concern the Alpine bankruptcy case. UCB Austria has joined these proceedings as private party. The criminal proceedings are at the pre-trial stage. Unknown responsible persons of the issuing banks involved were formally also investigated by the public prosecutor's office. In May 2017, the Public Prosecutors Office decided to close the proceedings against this group of persons. Several appeals against this decision were rejected in January 2018, hence the decision is final. Proceedings against the remaining defendants were closed in May 2018. Private parties appealed against this decision and the proceedings are still pending.

#### Valauret S.A.

In 2004, Valauret S.A. and Hughes de Lasteyrie du Saillant filed a civil claim for losses resulting from the drop in the share price between 2002 and 2003, allegedly caused by earlier fraudulent actions by members of the company's board of directors and others. UCB Austria (as successor to Creditanstalt) was joined as the fourteenth defendant in 2007 on the basis that it was banker to one of the defendants. Valauret S.A. is seeking damages of €129.8 million in addition to legal costs and Hughes de Lasteyrie du Saillant damages of €4.39 million.

In 2006, before the action was extended to UCB Austria, the civil proceedings were stayed following the opening of criminal proceedings by the French State that are ongoing. In December 2008, the civil proceedings were also stayed against UCB Austria. In UCB Austria's opinion, the claim is groundless and at present no provisions have been made.

### C. Risks arising from employment law cases

UniCredit is involved in employment law disputes. In general, all employment law disputes are supported by provisions made to meet any disbursements incurred and in any case UniCredit does not believe that any liabilities relating to the outcome of the pending proceedings could have a significant impact on its economic and/or financial standing.

Lawsuits filed against UniCredit S.p.A. by members of the former Cassa di Risparmio di Roma Fund

Lawsuits have been brought against UniCredit by members of the former Cassa di Risparmio di Roma Fund. These lawsuits, having been won in earlier proceedings by UniCredit, hang on appeal cases brought before the relevant courts of appeal and the Court of Cassation (as applicable) in which the main claim is a request that the funding levels of the former Cassa di Risparmio di Roma Fund be restored and that the individual social security accounts of each member be assessed and quantified. With reference to the main claim, the relief sought is estimated at €384 million. No provisions were made as these actions are considered to be unfounded.

#### D. Risks arising from tax disputes

The following information pertains to the most relevant litigations born in 2018 and to those already pending at the beginning of the fiscal year, which have been decided or otherwise defined. For the litigations which are not mentioned, reference must be made to the financial statements of previous fiscal years.

### Pending cases arising during the period

During 2018 UniCredit S.p.A. and certain controlled companies have been served some deeds among which the most relevant are reported:

- nine notices of assessment, for a total amount of €4.9 million, served with regard to registration tax on guarantees referred to loans subject to the substitute tax provided for by D.P.R. 601/1973. Against all the notices of assessment the bank has filed claims with the tax court and has requested the cancellation to the Tax Authorities. As of December 31, 2018, the Tax Authorities have cancelled all the notices of assessment;
- a notice of assessment, served to UniCredit S.p.A. as the consolidating entity for tax purposes, regarding IRES 2013 referred to Pioneer Investment Management S.G.R.p.A., with which the Tax Authorities have challenged transfer pricing related items, similarly to what happened with respect to the fiscal years from 2006 to 2012. The higher IRES tax requested is equal to €4.4 million, plus interest, and no penalty has been applied since the Tax Authorities have expressly recognized the compliance with the transfer pricing documentation regime:
- a deed referred to the fiscal monitoring regime, with which an administrative penalty regarding equal to €1 million has been issued which. according to the applicable law, can be defined by means of the payment of €0.36 million;
- in September 2018 the Italian Customs notified to Nuova Compagnia di Partecipazioni S.p.A. and to So.De.Co. S.r.I., a company previously controlled, a tax audit report referred to alleged violations regarding VAT and excises; the amount which can be potentially referred to So.De.Co. S.r.l., limited to joint liability for excises allegedly unpaid, is equal to €7.5 million, plus penalties (which will be determined subsequently by the competent Customs Office). No further deed has been notified by the Tax Authorities. Moreover:
- to UniCredit Bank A.G. Italian branch, in October 2018, after a tax audit regarding 2012 and 2013, the Tax Authorities have notified a tax audit report regarding IRES, IRAP and VAT. The remarks concerning IRES and IRAP, referred to alleged violations regarding transfer pricing, have been defined by means an out of Court settlement. In comparison with a higher taxable base assessed equal to €9.5 million (for the two fiscal years), the higher taxable base defined is equal to €5.9 million (for the two fiscal years). Therefore, the company paid higher IRES and IRAP taxes egual to €2.4 million, plus interest, while no administrative penalty has been applied since, also in this case, the Tax Authorities have expressly recognized the compliance with the transfer pricing documentation regime. As for VAT, the remarks arising from the tax audit report are referred to the effects of the decision no. C-7/13 (Skandia) of the EUCJ and the higher tax assessed amounts to, respectively, €5.5 million for 2013 and €6
- to UniCredit Services S.C.p.A. (formerly UniCredit Business Integrated Solutions S.C.p.A.) the Tax Authorities notified a questionnaire regarding transfer pricing for 2013;

million for 2014. In December 2018 the Tax Authorities served a notice of assessment for VAT 2013, bearing, in addition to the higher tax of €5.5

• to UniCredit S.p.A. the Tax Authorities notified a questionnaire regarding the tax treatment of dividend paid by Banca d'Italia in 2013 and 2014. All the requests of information have been answered within the due date indicated by the Tax Authorities.

### Updates on pending disputes and tax audits

million, also administrative penalties, equal to €6.2 million, and interest;

As for 2018, the following information is reported:

- with respect to the registration tax allegedly due for the registration of the rulings that had settled a number of opposition proceedings regarding the liability status of the companies of the "Costanzo Group", the Tax Authorities have recognized as partly not due the registration tax requested, for a total amount of €8.95 million. Therefore, the total value of all the litigations is reduced to €18.95 million. In addition the second Degree Tax Court of Catania has issued a decision in favor of the bank relating to a notice of assessment of €0.23 million. Currently, all the litigations are pending and, in one case, the Tax Authorities filed a claim with the Supreme Court; with respect to this litigation, the bank has challenged the claim of the Tax Authorities;
- in the financial statements as of December 31, 2017, a favorable decision, definitive, has been mentioned, which had cancelled the notices of assessment served to UniCredit Leasing S.p.A. for IRES and VAT 2005 (total value €120 million). As a consequence, the Tax Authorities have cancelled also the notice of assessment served to UniCredit S.p.A. for IRES 2005 (as the consolidating company for tax purposes), for a total value of €19 million;
- in 2017 the Tax Authorities served to UniCredit S.p.A. a notice of assessment referred to the company Dicembre 2007 S.p.A., liquidated, of which UniCredit S.p.A. was a shareholder. The deed refers to the allegedly incorrect application of the participation exemption regime for the purposes if IRES due for 2011. The total amount requested is equal to €14.6 million, plus interest (€7.7 million for higher IRES and €6.9 million for penalties) and it has been requested jointly to all the former shareholders. UniCredit S.p.A. is liable up to 46.67% of the higher sums requested; therefore, the share referred to UniCredit S.p.A. is equal to €6.9 million. The company has filed a claim with the Tax Court, which has cancelled the notice of

assessment. The Tax Authorities have filed an appeal;

- with respect to UniCredit S.p.A. the Italian Supreme Court issued two decisions relating to the application of higher IRAP tax rate for the Region Veneto, for 2004. The litigation arises from the increase of 1% of the IRAP tax rate, applicable to banks and financial companies, provided for by the Region Veneto for 2002 and subsequent years. Such increase has given rise to the requests of payment of the higher tax and against such requests of payment the company filed claims with the Tax Courts. In general terms, the Supreme Court has, initially, ruled that the aforementioned increase was not legitimate, due to a violation of the general prohibition of the increase of the regional IRAP rates provided for by Law 289/2002; subsequently, the Court changed its interpretation, stating that the increase is legitimate only up to 0.5%, since such value should be grounded in the founding Law of IRAP tax. The aforementioned two decisions have confirmed the latter interpretation, however referring the litigations to the second degree Tax Court for additional factual inquiries. The total value of such litigations is equal to €3.2 million;
- moreover, the Supreme Court has definitively ruled in favor of the bank, with respect to a notice of assessment regarding registration tax on a decision that settled an opposition proceeding regarding the liability status of a company. The notice of assessment has been entirely canceled, for a total amount of €2 million;
- again, the Supreme Court has issued a favorable decision regarding a VAT assessment for 2000. The value of the litigation is equal to €0.5
- finally, the Supreme Court has issued a decision with which it has referred the parties to the second degree Tax Court, with respect to a litigation regarding the 1984 IRPEG tax credit pertaining to former Banco di Sicilia. The refund of this credit has been requested by Banco di Sicilia with respect to the former Cassa Centrale di Risparmio Vittorio Emanuele per le Province Siciliane, a company of which Banco di Sicilia had acquired the business activity. In particular, the decision pertains to the case in which the taxpayer has filed a tax return requesting the refund of a tax credit and, subsequently, the Tax Authorities have served a notice of assessment (thus increasing the taxable income reported) against which the taxpayer has filed a claim, giving rise to a litigation. According to the Court, if the taxpayer benefitted from the tax amnesty, provided for by Law 289/2002, in order to define such litigation, the definition should imply the full acceptance of the assessment and therefore, the taxpayer should be no more entitled to receive the tax credit. In this case, the Court has referred the parties to the second degree Tax Court for further factual inquiries. The value of the litigation is equal to €69 million (including principal and interest). It should be added that the litigation regarding the notice of assessment, defined by means of the tax amnesty, was referred to higher IRPEG tax equal to €4.5 million, in comparison to a tax credit equal to €25.6 million (for principal). With reference to risks arising from this litigation, adequate provisions have been posted in the financial
- UniCredit Leasing S.p.A. has settled out of court several notices of assessment regarding VAT and IRAP for the fiscal years from 2010 to 2012. In comparison to a total amount requested of €22.8 million (plus interest) pursuant to the aforementioned settlements the company paid a total amount of €2.6 million (plus interest).

As of 31 December 2017 the total amount of provisions for tax risks amounted to about €103 million (including provisions for legal expenses). As of 31 December 2018, the amount increased for higher provisions referred to pending litigations (€71.7 million) and for tax credits for which the litigation is threatened (€7.5 million). Therefore, the provisions amount to €182.1 million, of which €6.7 million for legal expenses.

### Tax proceedings in Germany

Reference is made to the paragraph Section 2 - Risk of the prudential consolidated perimeter - 2.5 Operational risk - Qualitative information - B. Legal risks - Part E of the Consolidated explanatory notes.

#### E. Other claims by customers

Reference is made to the same paragraph Section 5 Operational Risk - Qualitative information - E. Other claims by customers - Part E of the Notes to the accounts of the parent company UniCredit S.p.A. which is herewith quoted entirely.

### Diamond offer

Reference is made to the same paragraph Section 5 Operational Risk - Qualitative information - E. Other claims by customers - Diamond offer -Part E of the Notes to the accounts of the parent company UniCredit S.p.A. which is herewith quoted entirely.

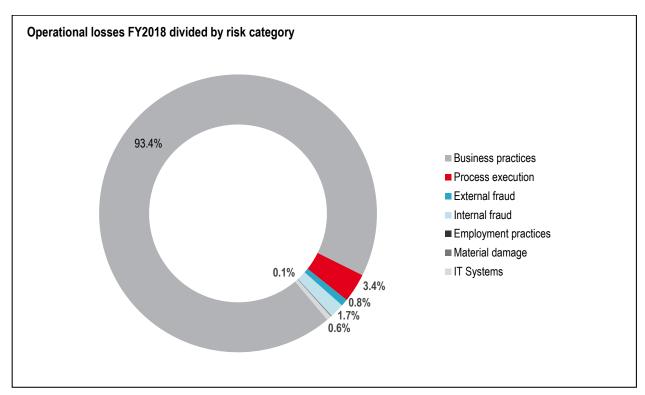
#### Quantitative information

Detailed below is the percentage composition at Group Level, by type of event, of operational risk sources as defined by the New Basel Capital Accord and acknowledged by the Regulations for the Prudential Supervision of Banks issued by Banca d'Italia in December 2013 (Circular No.285/2013 and following updates).

Regarding the quantitative information of Unicredit S.p.A, reference is made to the paragraph of Part E - Notes to the accounts of the parent company UniCredit S.p.A. - Section - 5 - Operational Risks - Quantitative Information which is herewith quoted entirely.

The risk categories for event type are the following:

- internal fraud: losses owing to unauthorised activity, fraud, embezzlement or violation of laws, regulations or business directives that involve at least one internal member of the bank;
- external fraud: losses owing to fraud, embezzlement or violation of laws by subjects external to the bank;
- employment practices and workplace safety: losses arising from actions in breach of employment, health and workplace safety laws or agreements, from personal injury compensation payments or from cases of discrimination or failure to apply equal treatment;
- clients, products and business practices: losses arising from non-fulfilment of professional obligations towards clients or from the nature or characteristics of the products or services provided;
- damage from external events: losses arising from external events, including natural disasters, acts of terrorism and vandalism;
- business disruption and system failures: losses owing to business disruption and system failures or interruptions;
- process management, execution and delivery: losses owing to operational or process management shortfalls, as well as losses arising from transactions with commercial counterparties, sellers and suppliers.



In 2018, the main source of operational risk was "Clients, products and business practices", a category which includes losses arising from the nonfulfilment of professional obligations towards clients or from the nature or characteristics of the products or services provided, as well as any sanctions for violating regulations; in this category the major event is linked to potential losses due to the ongoing American Authorities investigation for alleged violation of US sanctions. The second largest contribution to losses refers to errors in process management, execution and delivery due to operational or process management shortage. There were also, in decreasing order, losses stemming from internal fraud, external fraud. The residual risk categories were IT systems related problems and damage to physical assets from external events.

### 2.6 Other risks

#### Other risks included in Economic Capital

The so-called Pillar 1 risk types (credit risk, market risk, operational risk, as described in dedicated chapters) are considered as primary risks, but there are also other risks the Group considers as significant, namely:

- 1. business risk;
- 2. real estate risk;
- 3. participation risk.

These risks are defined as follows.

#### 1. Business risk

Business risk is defined as adverse, unexpected changes in business volume and/or margins that are not due to credit, market and operational risks. Business risk can result, above all, from changes in the competitive situation or customer behaviour, but may also result from changes in the legal

The exposure data used to calculate Business risk are taken from the income statements of each Entity of the Group for which the risk is significant. Volatility and correlations are derived from the time series of relevant items of Income statement reports. Business risk focuses on the impact of unexpected shocks on future margins on a one year time horizon; in this context the margin is defined as the difference between earnings and costs not explained by risk factors already included e.g. in credit, market, operational risk.

Business risk is calculated on a quarterly basis for monitoring and budgeting purposes according to planning time scheduling.

#### 2. Real estate risk

Real estate risk is defined as the potential loss resulting from market value fluctuations of the Group's Real Estate portfolio, including real estate Special purpose vehicles. It does not take into consideration properties held as collateral which are evaluated inside credit risk.

The relevant data for the Real Estate risk calculation include general information related to properties and area or regional price indexes for each property to enable calculation of volatility and correlation in the model.

The real estate risk model estimates the maximum potential loss with a confidence level set according to the rating target over a one-year time horizon, using a Monte Carlo simulation approach and assuming real estate returns are correlated and have a non-Gaussian distribution. Real estate risk is calculated quarterly for monitoring purposes with a portfolio updated every six months and for budgeting purposes according to the timelines scheduled in the planning process.

### 3. Financial investments risk

Financial investments risk stems from the equity investments held in companies not included in the Group and not held in the Trading Book. The relevant portfolio mainly includes listed and unlisted shares, derivatives with underlying equity, private equity, units of mutual, hedge and private equity funds.

For all Group equity positions, capital charges may be calculated using either a PD/LGD-based approach or a market-based one. The PD/LGD approach is used for unlisted or listed but not liquid equities, including direct private equity holdings. The market-based approach is used for traded equities, equity hedges and all mutual, hedge and private equity funds through the mapping to market risk factors.

The calculation of the risk is based on the maximum potential loss, i.e. Value at Risk (VaR), with a confidence level set according to the rating target and over a one-year time horizon and is executed inside credit and market risk models according to the nature of the underlying portfolio. Financial investments risk is calculated quarterly for monitoring and for budgeting purposes according to the timelines scheduled in the planning process.

### Risk measurement methods

Within the Internal Capital Adequacy Assessment Process (ICAAP) and in line with the proportionality principle defined in Pillar II of Basel II, the risk profile of the Group and the main material Legal Entities is assessed for all the Pillar 2 risk types.

Credit, market, operational, business and real estate risks are measured quantitatively, by:

- Economic Capital and aggregation as an input for Internal Capital;
- · stress tests.

The Internal Capital represents the capital needed to face the potential losses inherent in the Group's business activities and takes into consideration all the Pillar 2 risk types identified by the Group and which are quantifiable in terms of Economic Capital: credit, market, operational, business, participation and real estate risks. The effect of the diversification between risk types ("inter-risk diversification") and of the diversification at portfolio level ("intra-risk diversification") are calculated. In addition a Capital add-on is calculated as prudential cushion in order to account for model risk uncertainty.

Internal Capital is calculated using a Bayesian Copula with a one year time horizon and a confidence level in line with the Group rating target. For control purposes, the Internal Capital is calculated quarterly; it is also projected for budgeting purposes.

The multidimensional nature of risk makes it necessary to supplement the measurement of economic capital with stress testing, not only in order to estimate losses in certain scenarios, but also to assess their impacts in terms of capital requirements. Stress testing is a key risk management tool for the management of the relevant risks in order to assess the bank's vulnerability with respect to exceptional but plausible events, providing additional information to the monitoring activities.

Stress testing activities, consistently with regulatory requirements, are performed on the basis of a set of internally defined stress scenarios. The stress test activities also assess the capital requirements for the main regions where the Group is active, and are carried out at least twice a year.

In the context of the activities of risk measurement prescribed by Pillar II, the Group-wide stress test considers the various impacts of a given macroeconomic scenario on all relevant risks with the aim of giving a complete and thorough representation of the behaviour of the Group in stressed conditions. These scenarios are drawn analysing both significant market events happened in the past and plausible worst-case events not yet occurred.

Stress test is performed for both single risk types and risk aggregation and produces conditional losses and stressed Economic Capital as outputs. Estimate of aggregate stress test accounts for the change of materiality of single risks as well as for the change of diversification benefit in stressed conditions.

Since 2017 two complementary approaches are applied in stress testing activities: "Normative Perspective" focuses on the effects of stressed scenarios on regulatory capital metrics while "Economic Perspective" deals with economic value changes evaluated at portfolio level.

The Group Top Management is involved in the ex-ante as well as in the ex-post stress analysis in the following way:

- before the exercise is finalized, with a presentation regarding the selected scenarios and the underlying assumptions;
- after the exercise is finalized, with the disclosure of the results and a potential discussion of a contingency plan, if needed.

The adequacy of the risk measurement methodologies supporting the ICAAP, including stress testing and risk aggregation, is checked by Internal Validation functions.

Consistently with the corporate governance system, UniCredit S.p.A. Group Risk Management is responsible for the Group Economic and Internal Capital methodology development and their measurement, as well as for the setting and implementation of the Group related processes. The "Group Rules", after the approval, are sent to relevant Legal Entities for approval and implementation.

### Reputational risk

UniCredit Group defines Reputational Risk as the current or future risk of a loss or decline in profits or share value as a result of a negative perception of the bank's image by customers, counterparties, bank shareholders, investors or regulators.

Since 2010 UniCredit rules the reputational risk and the policy currently in place is the Group Reputational Risk management policy which aims at defining a general set of principles and rules for assessing and controlling reputational risk. In addition, since 2017 the Global Process Regulation "Reputational Risk management for Material Events" is in force aimed to define a straightforward escalation process to the Holding Company's Top Management for events not managed via existing Reputational Risk processes in order to allow it to react promptly in managing the potential consequences.

The reputational risk management is in charge to Group Operational & Reputational Risks Department of UniCredit S.p.A. and to dedicated functions within the Group companies.

In addition, the setup of the Group Risk & Internal Control Committee ensures consistency in reputational risk policies, methodologies and practices controlling and monitoring the Group Reputational Risk portfolio. Furthermore the Transactional Credit Committees are in charge of evaluating possible reputational risks inherent transactions, on the basis of the current reputational risk guidelines and policies.

The current policies mitigating specific Reputational risk topics regard "Defense/Weapons Industry", "Nuclear Energy", "Mining", "Water Infrastructure (dam)" and "Coal fired power generation".

### Top and emerging risks

In UniCredit, the management and monitoring of risks is based on a dynamic approach; Top Management is promptly informed on top risks and/or emerging risks through a strict monitoring process embedded in the risk assessment process.

The Risk Management identifies and estimates these risks and submits them regularly to senior/top management and Board of Directors which take the appropriate actions to manage and mitigate risks.

Until December 2018, the Group paid particular attention to following kind of risks

- 1. Geopolitical Risks existing in the areas where Unicredit operates, especially in Turkey and Russia
- 2. Economic Consequences coming from "Brexit" event
- 3. Risks stemming from the current Regulatory developments that could affect Group profitability

#### 1. Geopolitical risks

Turkish, economy is undergoing a recession. Unlike the one experienced in 2008-09, the recession may be longer as the appetite for emerging market assets is weaker and the private sector is more leveraged this time around. The economy should return to growth once the impact of the currency crisis subsides.

Russia's economic performance in 2018 was characterized by close-to-potential growth and more volatility in sentiment, financial and monetary indicators. This dichotomy between growth and high volatility could persist in 2019-20. While future growth will depend on economic policies, the volatility will be shaped by domestic policy options and external economic conditions. GDP growth is expected to remain close to potential.

### 2. Economic consequences coming from "Brexit" event

On 15th January, the UK House of Commons overwhelmingly rejected Theresa May's Brexit deal. Much uncertainty surrounds what would happen after the defeat of the proposal and opens the possibility of a no deal scenario, although very unlikely as a majority of MPs have demonstrated their determination to prevent it.

In general, major points of attention are related to the uncertainty on legal aspects affecting continuity of cross-border financial contracts, the cross border transfer of personal data and access to UK market infrastructure.

UCG's business model is based on a multi-hub structure which allows us to flexibly react to any Brexit outcome by leveraging on continental EU UniCredit hubs.

#### 3. Current Regulatory environments

### Evolution of the regulatory framework

Over the last few years the regulatory framework in which financial institutions act has become increasingly complex and stricter. This complexity has further increased following the introduction of new financial regulations, some of them being still under discussion, and by the ECB central role in the supervision of a large portion of the European banking system. All these changes might significantly affect our Group and introduce additional challenges for the general banking sector profitability and capital requirements.

The most relevant changes are the following:

- Revision to the Basel III framework for the calculation of risk weighted assets for credit, operational and market risk published in December 2017 (known as Basel IV). The regulator's ultimate goal is to restrict the usage of internal models for measuring credit risk on some specific portfolios and to return to a more stringent standardized approach as well as to eliminate internal models for operational risks. These revisions complement the change to the market risk framework (Fundamental Review of Trading Book) finalized in January 2019, which envisages the introduction of more stringent and sophisticated internal models and standardized approaches for measuring market risk in the trading portfolios. Proposals to accommodate the revised Basel III into European Union standards could probably materialize in 2020 (CRRIII), with entry into force not earlier than end 2022. With regard to internal models for credit risk, alongside the regulatory proposal of the Basel Committee, EBA issued new guidelines which will impose tighter criteria for risk parameter estimation, further increasing capital requirement for banks using internal models extensively.
- NPLs provisioning backstop. In March 2018 the ECB published the Addendum to the Guidance on NPL, introducing the "Prudential provisioning backstop for non performing exposures". Specifically, the new rules provide quantitative guidelines to ensure more timely coverage of Non Performing exposures, defining minimum level of prudential coverage for exposures classified as non performing since 1 April 2018. The new coverage rules defined by the Supervisor require banks to apply a full coverage of a Non Performing exposure starting from the second year up to the seventh year since the date of the counterparty's classification to default (ie. Past Due, Unlikely to Pay, Bad loans), depending on whether the exposure is unsecured or secured respectively. The potential gap between the coverage envisaged by the new rules and the accounting provisions applied at the reference date should be filled via Core Tier 1 deduction.
- On top of the rules defined within ECB Addendum (being Pillar II requirements), the European Commission is currently finalizing a further regulation - planned to come into force by 1H19 with corresponding acknowledgement within the Capital Requirement Regulation - which envisages a Pillar I measure similar to the ECB one, although with some specificities: first of all, European Commission regulation applies to all the new loans originated since the coming into force of the regulation that afterwards become non performing; second of all, it envisages slightly different calibration rules of prudential provisioning, requiring full coverage after 3, 7, 9 years of default classification for unsecured, secured by movable property and secured by immovable property, respectively.
- Entry into force of a binding 3% minimum leverage ratio, an additional regulatory requirement compared to the risk based indicators envisaged in the Basel III package. The leverage ratio aims to constrain the building up of financial leverage in the banking industry, as well as to reinforce the capital requirements with a supplementary measure not based on risk parameters. The final regulation for the European Union (CRRII) is expected to be finalized before 2019 European parliamentary elections, which will imply the entry into force of this new regulatory requirement in 2021, with

a subsequent implementation of the G-SIB buffer in 2022 (in line with the Basel IV implementation timeline). In addition to changes implemented in the CRRII, also the revision to the leverage ratio calculation (mainly on exposure measure) introduced by the Basel IV package will have to be implemented in Europe through the further revision of the CRR (CRRIII) and enter into force not earlier than end 2022.

- Entry into force of the liquidity requirements envisaged in Basel III: a short term indicator (liquidity coverage ratio, "LCR"), with the goal to have banks to maintain a liquidity buffer to survive a 30-days period of stress, and a structural liquidity indicator (the net stable funding ratio, "NSFR") referring to a time horizon over one year, introduced to ensure that assets and liabilities have a sustainable structure in terms of maturity. While the LCR is already in force, the NSFR will be introduced in the European Union through the ongoing revision of the CRR/CRDIV (CRR II/CRD V), with entry into force most likely in 2021.
- TLAC/MREL introduction: the Total Loss Absorbing Capacity ("TLAC") introduced by the Financial Stability Board as a global standard for G-SIBs - and aimed at ensuring that institutions maintain a sufficient amount of financial resources to absorb losses and recapitalize in case of stress - is being implemented in Europe through the BRRD2 and the CRRII/CRDIV. The European transposition of TLAC, i.e. the "Pillar 1" Minimum Requirement for Own Funds and Eligible Liabilities (Pillar 1 MREL) applies to all G-SIBs; "Pillar 2" MREL instead is bank-specific. TLAC (Pillar 1 MREL) will likely become binding in the 2Q 2019 (i.e. when BRRD2, CRRII and CRDIV are expected to be approved at the EU level) as a transitional requirement, equal to 16% + Combined Capital Buffer of Risk Weighted Assets (RWAs) and will reach its fully loaded shape (18% + Combined Capital Buffer of RWAs) in 2022 (with no intermediate levels envisaged in terms of calibration). MREL, instead, is being phased-in and reaches its fully loaded shape in 2024 (with intermediate levels, in terms of calibration, to be discretionally set by the Resolution Authority).
- Discussion of preferential treatment of sovereign exposure in banks' banking book: banks' exposures to the home sovereign currently benefit of a zero risk weight. There is no concrete proposal under consultation yet, but policy makers and regulators are discussing which approach to adopt to remove this preferential treatment. On the one hand, the Basel Committee, although it has not yet reached a consensus on making any changes to the regulatory treatment of sovereign exposures at this stage, published a discussion paper in December 2017, envisaging an high-level proposal of regulatory change which foresees the elimination of both the zero risk weight on sovereign exposures and the usage of internal model, together with the introduction of a concentration limit on sovereign exposures. On the other hand, the European Parliament published in 2017 another proposal of regulatory change based on the introduction of a concentration charge only. Moreover, in 2018 the European Parliament issued a proposal, currently under discussion, to allow preferential treatment to a new class of state bond-backed securities (SBBS), to encourage diversification of banks' holdings of euro zone bonds. SBBS would be a new type of asset created by the private sector based on a pre-defined pool of sovereign bonds of the Euro area Member States.

## Part F - Consolidated shareholders' equity

### Section 1 - Consolidated Shareholders' Equity

### A. Qualitative information

UniCredit group deems as priority the activities of capital management and capital allocation based on the risks taken, with the aim of expanding the Group's operations in a value creation perspective. These activities are structured in the different phases of the Group planning and monitoring process and, in particular, in:

- planning and budgeting processes:
- proposals of risks appetite and capitalisation objectives:
- analysis of risks associated with value drivers and allocation of capital to business areas and units:
- assignment of risk-adjusted performance objectives;
- analysis of the impact on the Group's value and the creation of value for shareholders;
- preparation and proposal of the equity plan and dividend policy;
- monitoring processes:
- analysis of performance achieved at Group and business unit level and preparation of managerial reports for internal and external use;
- analysis and monitoring of limits;
- analysis and performance monitoring of the capital ratios of the Group and single companies.

The Group has committed itself to generate income in excess to the one necessary to remunerate risk (cost of equity) and to create value for its shareholders by allocating capital to the various business areas and business units on the basis of specific risk profiles. To support the processes of planning and monitoring, the Group adopts a methodology based on risk-adjusted performance measurement (RAPM) which provides a number of indicators that combine and summarise the operating, financial and risk-related variables to be considered.

Therefore, the Group capital and its allocation are of relevant importance in the definition of corporate strategies, as, on one hand, the Group Capital represents the shareholders' investment in the Group, which needs to be adequately remunerated, and on the other hand, it is a scarce resource subject to the external constraints set by regulators.

In the allocation process, the definitions of capital adopted are as following:

- risk or employed capital: this is the equity component provided by shareholders (employed capital) which must be remunerated through an income generation greater than or equal to expectations (cost of equity);
- capital at risk: this is the portion of capital and reserves that is used (the budgeted amount or allocated capital) or was used to cover (at period-end - absorbed capital) the risks taken to pursue the objective of creating value.

If capital at risk is measured through risk management methods, then it is defined as internal capital; if it is measured through regulatory provisions, then it is defined as regulatory capital.

Internal capital and regulatory capital differ in terms of their definition and the categories of risk covered. The former is based on the actual measurement of the exposure taken, while the latter is based on schedules specified in regulatory provisions.

Internal capital is set at such a level to cover adverse events with a high level of probability, while regulatory capital is quantified on the basis of a CET1 target ratio in line with the one of major international banking groups and taking into account the impacts of the supervisory regulations in force or that will be adopted. Capital Allocated to Business Segment is quantified by regulatory capital, with the exception of the capital allocated to Fineco which is determined as the highest between the regulatory capital and internal capital.

The capital management activity, performed by the Capital Management unit of Group Planning, Capital Management & Strategic ALM, is aimed at defining the target level of capitalisation for the Group and its companies in line with supervisory regulations and the appetite to risk. UniCredit group has identified a Fully Loaded Common Equity Tier 1 Ratio Target between 12.0% and 12.5% as of 2019, as communicated in November 2018 within the Targets of Transform 2019 update during the market presentation of the third guarter 2018 Group Results (https://www.unicreditgroup.eu/content/dam/unicreditgroup-eu/documents/en/investors/group-results/2018/3Q18/UniCredit PR 3Q18-ENG.pdf).

In the dynamic activity of capital management, the Capital Management unit defines the capital plan and monitors the regulatory capital ratios. The monitoring activity is focused, on one hand, on capital, according to both accounting and regulatory definition (Common Equity Tier 1, Additional Tier 1, and Tier 2 Capital), and, on the other hand, on the planning and performance of risk-weighted assets (RWA).

The dynamic approach to the capital management activity aims at identifying the most suitable investment and capital instruments (ordinary shares and other capital instruments) for achieving the defined targets. If there is a capital shortfall, the gaps to be filled and capital generation measures are indicated, and their cost and efficiency are measured through the RAPM methodology. In this context, value analysis is enhanced by the joint role played by the Capital Management unit in the fields of, among others, regulatory, accounting, financial, tax-related, risk management, etc. and with respect to the changing regulations affecting these aspects; in this way, the Capital Management unit will be able to perform the necessary assessments and to provide with the necessary instructions the other Group HQ areas or companies asked to perform these tasks.

# Part F - Consolidated shareholders' equity

### B. Quantitative information

### B.1 Consolidated Shareholders' Equity: breakdown by type of company

21. Conconducto Charenolacio Equity: 510			JNTS AS AT 12.31.201	0	(€ '000)
		AWO	JN15 A5 A1 12.31.201	CONSOLIDATION	
				ADJUSTMENTS	
NET FOURTY ITEMS	DANKING ODOUD	INSURANCE	OTHER	AND	TOTAL
NET EQUITY ITEMS  1. Share Capital	21,226,195	COMPANIES	COMPANIES 22,945	ELIMINATIONS (1,061)	TOTAL 21,248,079
2. Share premium reserve	13,479,623	•	106	(1,061)	13,479,768
3. Reserves	20,867,715	31,444	(45,244)	(20,295)	20,833,620
4. Equity instruments	4,610,073	J1, <del>444</del>	(1)	(20,293)	4,610,073
5. Treasury shares	(18,122)	<u>-</u>	(1)	-	(18,122)
6. Revaluation reserves	(7,493,655)	14,299	(2,777,459)	2,762,596	(7,494,219)
	(1,490,000)	14,233	(2,111,433)	2,702,390	(1,434,213)
<ul> <li>Equity instruments designated at fair value through other comprehensive income</li> </ul>	(265,156)	-	(14)	(1)	(265,171)
<ul> <li>Hedge accounting of equity instruments designated at fair value through other comprehnsive income</li> </ul>	-	-	-	-	-
<ul> <li>Financial assets (different from equity instruments) at fair value through other comprehnsive income</li> </ul>	73,754	_	3	112,183	185,940
- Property, plant and equipment	-	-	-	-	-
- Intangible assets	_	_	_	-	-
- Foreign investments hedging	_	_	_	-	-
- Cash flow hedging	190,327	-	-	(117,826)	72,501
- Hedging instruments (non-designated items)	· •	-	-	-	-
- Foreign Exchange differences	(5,137,351)	-	-	2,808,336	(2,329,015)
- Non-current assets and disposal groups classified as held for sale	(113)	-	(113)	113	(113)
- Financial liabilities designated at fair value through profit or loss (own creditworthiness	41,377				41,377
changes) - Actuarial gains (losses) on defined benefit	,	-	(1.104)	15.040	,
,	(2,729,565)	-	(1,194)	15,843	(2,714,916)
- Part of valuation reserves from investments	50.050	44.000	(0.770.444)	(50.050)	(0.704.040)
valued at equity method	56,052	14,299	(2,776,141)	(56,052)	(2,761,842)
- Special revaluation laws	277,020	-	-	- (740.70%)	277,020
7. Profit (Loss) of the year (+/-) Minority	4,103,721	76,462	641,920	(713,521)	4,108,582
Total	56,775,550	122,205	(2,157,733)	2,027,759	56,767,781

### B.2 Revaluation reserves of financial assets at fair value through other comprehensive income: brekdown

												(€ '000)
						AMOUNTS AS	AT 12.31.2018					
	PRUDENTIAL BANKING GROUP CONSOLIDATED (EX IAS39)			INSURANCE	INSURANCE COMPANIES OTHER COM		CONSOLIDATION ADJUSTMENTS AND OMPANIES ELIMINATIONS		ENTS AND	TOTAL		
ASSETS/VALUES	POSITIVE RESERVE	NEGATIVE RESERVE	POSITIVE RESERVE	NEGATIVE RESERVE	POSITIVE RESERVE	NEGATIVE RESERVE	POSITIVE RESERVE	NEGATIVE RESERVE	POSITIVE RESERVE	NEGATIVE RESERVE	POSITIVE RESERVE	NEGATIVE RESERVE
1. Debt securities	834,705	(760,969)		-	-	-	4	(1)	(6,498)	118,686	828,211	(642,284)
2. Equity securities	290,153	(555,306)			-	-	2	(15)	(1)	(6)	290,154	(555,327)
3. Loans	15	-			-	-	-	(1)	-	1	15	-
Total 12.31.2018	1,124,873	(1,316,275)					6	(17)	(6,499)	118,681	1,118,380	(1,197,611)
Total 12.31.2017(1)			1,860,573	(401,976)			7,870	(7,870)	(31,700)	57,807	1,836,743	(352,039)

Note: (\*) Including O.I.C.R. share (ex IAS39)

# Part F - Consolidated shareholders' equity

# B.3 Revaluation reserves of financial assets at fair value through other comprehensive income: annual

(€ '000)

<u> </u>		CHANGES IN 2018	
ASSETS/VALUES	DEBT SECURITIES	EQUITY SECURITIES	LOANS
1. Opening balance	1,475,594	(248,847)	14
2. Positive changes	355,492	80,761	1
2.1 Fair value increases	188,085	31,509	-
2.2 Net losses on impairment	18,784	Х	-
2.3 Reclassification through profit or loss of negative reserves: following disposal	146,775	X	-
2.4 Transfers to other comprehensive shareholders' equity (equity instruments)	-	49,242	_
2.5 Other changes	1,848	10	1
3. Negative changes	(1,645,159)	(97,087)	-
3.1 Fair value reductions	(1,342,097)	(86,976)	-
3.2 Recoveries on impairment	(10,062)	-	-
3.3 Reclassification throught profit or loss of positive reserves: following disposal	(286,131)	x	-
3.4 Transfers to other comprehensive shareholders' equity (equity instruments)	-	(392)	-
3.5 Other changes	(6,869)	(9,719)	-
4. Closing balance	185,927	(265,173)	15

### B.4 Revaluation reserves related to defined benefit plans: annual changes

(€'000)

			CHANGES IN 2018		10007
	BANKING GROUP	INSURANCE COMPANIES	OTHER COMPANIES	CONSOLIDATION ELIMINATIONS AND ADJUSTMENTS	TOTAL
1. Opening balance	(2,431,437)	-	(1,456)	17,367	(2,415,526)
2. Increases	25,148	-	263	(4,335)	21,076
2.1 Increases in fair value	19,781	-	263	(15)	20,029
2.2 Transfers to other net equity items	-	-	-	-	-
2.3 Other changes	5,367	-	-	(4,320)	1,047
3. Decreases	323,276	•	1	(2,811)	320,466
3.1 Decreases in fair value	311,260	-	-	(2,778)	308,482
3.2 Transfers to other net equity items	-	-	-	-	-
3.3 Other changes	12,016	-	1	(33)	11,984
4. Closing balance	(2,729,565)	-	(1,194)	15,843	(2,714,916)

### Section 2 - Own funds and banking regulatory ratios

For this section please refer to the own funds disclosure and capital adequacy reported into the UniCredit group disclosure (Pillar III).

## Part G - Business combinations

### Section 1 - Business combinations completed in the year

Business combinations with counterparties outside the Group are carried out using the "purchase method" prescribed by the accounting standard IFRS3 "Business Combinations".

Under its reorganisation programme the Group may carry out business combinations involving companies or businesses which were already directly or indirectly controlled by UniCredit S.p.A. (Business Combination Under Common Control).

These transactions have no economic substance and are accounted for in the acquirer's and acquired entity's accounts in accordance with the continuity principle.

These transactions have no effect on consolidated level.

### 1. Business combinations outside the Group

In 2018 the Group has performed no business combinations outside the Group.

For further details please refer to Part A, Section 3 - Consolidation scope and methods of Notes to the Consolidated Accounts.

### 2. Business combinations inside the Group

In 2018 within the Group some transactions were carried out involving disposal or buy-outs of Business Units with business combinations under common control in line with strategic guidelines of the Group. These transactions had no economic substance and was accounted for in the acquirer's and acquired entity's accounts in accordance with the continuity principle. The main transaction refers to the closing on 30 June 2018 the company UniCredit Luxembourg S.A., 100% subsidiary of UniCredit Bank AG.

Starting from 1 July 2018, Unicredit Luxembourg S.A. has become a branch of UCB AG.

The decision to close the company was approved by the Management Board of UCB AG on 20 December 2016 in line with the Group strategic plan "Transform 2019".

### Section 2 - Business combinations completed after year-end

No business combination have been completed after year end.

### Section 3 - Retrospective adjustments

No retrospective adjustments has been applied in 2018 on business combinations competed in previous years.

### Introduction

For the purposes of financial disclosure, in accordance with the Commission Regulation (EU) No.632/2010 of 19 July 2010, the text of IAS24 applies, which defines the concept of related party and identifies the relations between that party and the entity producing the financial statements. IAS24 also explains that the disclosure should include transactions entered into with subsidiaries of associates and subsidiaries of joint ventures.

Pursuant to IAS24, UniCredit S.p.A.'s related parties include:

- companies belonging to UniCredit group and companies controlled by UniCredit but not consolidated<sup>35</sup>;
- associates and joint ventures, as well as their subsidiaries;
- UniCredit's "Key management personnel":
- close family members of "key management personnel" and companies controlled (or jointly controlled) by key management personnel or their close family members;
- UniCredit group employee post-employment benefit plans.

Key management personnel are persons having authority and responsibility for planning, directing, and controlling UniCredit's activities, directly or indirectly. Key management personnel include the Chief Executive Officer and the other members of the Board of Directors, the Standing Auditors, the General Manager and the other Senior Executive Vice Presidents directly reporting to the Board of Directors or to the Chief Executive Officer.

Also for the management of related-party transactions refer to the discipline established by CONSOB Regulation No.17221/2010 (deriving from the provisions of Art.2391-bis of the Italian Civil Code) and by Banca d'Italia Circular No.263/2006 (Title V, Chapter 5) introduced in 2011 as well as the provisions pursuant to Art.136 of Legislative Decree No.385/1993, under which corporate officers may assume obligations towards the bank they manage, direct or control, only upon unanimous approval of the board of the bank and positive opinion of the Board of Statutory Auditors.

In this regard, UniCredit, as a listed issuer and subject to Banca d'Italia regulations, has adopted the Global Policy "Transactions with related parties, associated persons and Corporate Officers ex art.136 CBA", approved by UniCredit's Board of Directors with the positive opinion of the Related-Parties Committee, before Related Parties and Equity Investments Committee and of the Board of Statutory Auditors, which is published on UniCredit website (www.unicreditgroup.eu), designed to define preliminary and conclusive rules with respect to transactions initiated by UniCredit, including those conducted through subsidiaries, with related parties, and the manner in which information is disclosed to corporate bodies, the supervisory authorities and the market.

Specific guidelines contained in the Global Policy have been distributed to the company's functions and Group Legal Entities in order to systematically abide to the above-mentioned reporting requirements.

UniCredit has also established, in accordance with those guidelines, the abovementioned Related-Parties Committee and Equity Investments, consisting of three members appointed by the Board of Directors among its members qualified as "independent" within the meaning of Art.3 of the Corporate Governance Code.

In addition UniCredit applies specific procedures regarding internal controls on risk activities with subjects in conflit of interests regulated in the Global Policy "Transactions with related parties, associated persons and Corporate Officers ex art.136 CBA".

During 2018, transactions carried out with related parties reported in the data streams provided by the reference standards, were executed and carried out based on assessments of the economic convenience and interests of the Group.

<sup>35</sup> For the purposes of this Consolidated report and accounts 2018 of UniCredit group as at 31 December 2018 transactions and outstanding balances between consolidated companies were written off as described in Part A.

### 1. Details of Key management personnels' compensation

Details of Key management personnel's 2018 remuneration are given below pursuant to IAS24 and to Banca d'Italia Circular 262 dated 22 December 2005 (5th update of 22 December 2017) requiring that also the Statutory Auditors' compensation be included. Key management personnel are persons having authority and responsibility for planning, directing, and controlling UniCredit's activities, directly or indirectly. Key management personnel include the Chief Executive Officer and the other members of the Board of Directors, the Standing Auditors, the General Manager and the other Senior Executive Vice Presidents directly reporting to the Board of Directors or to the Chief Executive Officer.

### Remuneration paid to key management personnel (including directors)

	YEAR 2018	YEAR 2017
a) short-term employee benefits	16,165	15,802
b) post-retirement benefits	929	891
of which: under defined benefit plans	-	-
of which: under defined contribution plans	929	891
c) other long-term benefits	-	-
d) termination benefits	-	4,344
e) share-based payments	6,116	5,060
Total	23,210	26,097

The information reported above include the compensation paid to Directors (€4,425 thousand), Statutory Auditors (€757 thousand), General Manager (€1,595 thousand) and other Managers with strategic responsibility (€7,695 thousand), as shown in the document "Annex 1 to the 2019 Group Compensation Policy", and €8,738 thousand relating to other costs borne in 2018 (the company share of social security contributions, allocations to statutory deferred pay funds and share-based payments using UniCredit and its subsidiaries' equity instruments).

The reduction in total remuneration (by €2,887 thousand) compared to 2017 is linked mainly to the absence of payment of termination indemnities in a context anyhow characterised by the maintenance, during 2018, of the conservative approach to remuneration that in 2017 accompanied the launch of the Transform 2019 plan. The only growing item is the one related to share-based payments, which reflects the shifting of a significant portion of variable compensation to long-term equity incentives in order to align the interests of management with those of shareholders.

### 2. Related-party transactions

The following table sets out the assets, liabilities, guarantees and commitments, for each group of related parties, pursuant to IAS24.

### Related-party transactions: balance sheet items

									(€ '000)
		A	MOUNTS AS AT	12.31.2018					
	CONTROLLED NOT CONSOLIDATED	JOINT VENTURE	ASSOCIETED COMPANIES	KEY MANAGEMENT PERSONNEL	OTHER RELATED PARTIES	TOTAL	% ON ACCOUNTS ITEM	SHAREHOLDERS(*)	% ON ACCOUNTS ITEM
Financial assets at fair value through profit or loss	-	85,743	1,109,430	-	-	1,195,173	1.39%	1,990	-
<ul> <li>a) Financial assets held for trading</li> </ul>	-	85,743	1,009,869	-	-	1,095,612	1.68%	1,990	-
b) Financial assets designated at fair value	-	-	-	-	-	-	-	-	-
c) Other financial assets mandatorily at fair value	_	=	99,561	-	-	99,561	0.48%		-
Financial assets at fair value through other comprehensive income	-	-	107,361	-	-	107,361	0.12%	-	-
Financial assets at amortised cost	3,179	3,597,322	2,740,973	2,589	1,311	6,345,374	1.10%	415,460	0.07%
a) Loans and advances to banks	-	2,373,625	1,560,702	-	-	3,934,327	5.34%	-	-
<ul> <li>b) Loans and advances to customers</li> </ul>	3,179	1,223,697	1,180,271	2,589	1,311	2,411,047	0.48%	415,460	0.08%
Hedging derivatives (assets)	-	-	-	-	-	-	-	-	-
Non-current assets and disposal groups classified as held for sale	-	_	15,587	-	_	15,587	0.87%	-	_
Other assets	819	4,606	127,460	-	1	132,886	1.81%	-	-
Total - Assets	3,998	3,687,671	4,100,811	2,589	1,312	7,796,381	1.02%	417,450	0.05%
Financial liabilities at amortised cost	11,698	28,817	8,965,454	4,568	147,124	9,157,661	1.33%	47,766	0.01%
a) Deposits from banks	71	23,978	7,252,922	-	-	7,276,971	5.78%	31,037	0.02%
b) Deposits from customers	11,627	4,839	1,712,532	4,568	147,124	1,880,690	0.39%	16,729	-
c) Debt securities in issue	-	-	-	-	-	-	-	-	-
Financial liabilities held for trading and designated at fair value	_	18,116	35,187	-	-	53,303	0.10%	-	_
Hedging derivatives (liabilities)	-	-	-	-	_	-	-	-	_
Liabilities associated with disposal groups classified as held for sale	_	-	_	-	-	-	-	-	-
Other liabilities	853	857	25,897	-	1	27,608	0.20%	108	-
Total - Liabilities	12,551	47,790	9,026,538	4,568	147,125	9,238,572	1.22%	47,874	0.01%
Guarantees given and commitments(**)	1,860	2,882,336	2,313,698	179	3,248	5,201,321	-	244,535	

Notes:

(\*) Shareholders and related companies holding more than 2% of voting shares in UniCredit.

(\*\*) It should be noted that the item "Guarantees given and commitments" includes revocable commitments.

The following table sets out the impact of transactions, for each group of related parties, on income statements, pursuant to IAS24.

### Related-party transactions: profit and loss items

	AMOUNTO AC A							(€ '000)	
		A	MOUNTS AS AT	12.31.2018					
	CONTROLLED NOT CONSOLIDATED	JOINT VENTURE	ASSOCIETED COMPANIES	KEY MANAGEMENT PERSONNEL	OTHER RELATED PARTIES	TOTAL	% ON ACCOUNTS ITEM	SHAREHOLDERS(*)	% ON ACCOUNTS ITEM
10. Interest income and similar revenues	5,440	139,596	88,664	16	7,972	241,688	1.59%	6,465	0.04%
20. Interest expenses and similar charges	-	(561)	(32,802)	(2)	(121)	(33,486)	0.77%	(422)	0.01%
30. Net interest margin	5,440	139,035	55,862	14	7,851	208,202	1.92%	6,043	0.06%
40. Fees and commissions income	1,456	5,607	841,303	28	4,448	852,842	10.44%	1,431	0.02%
50. Fees and commissions expenses	(350)	(581)	(13,479)	-	-	(14,410)	1.11%	-	-
60. Net fees and commissions	1,106	5,026	827,824	28	4,448	838,432	12.20%	1,431	0.02%
70. Dividend income and similar revenues	2,002	-	157,980		-	159,982	38.74%	28	0.01%
80. Net gains (losses) on trading	-	(16,039)	(128)	-	5,776	(10,391)	2.49%	(12,820)	3.08%
90. Net gains (losses) on hedge accounting	-	-	-	-	-	-	_	-	-
100. Gains (Losses) on disposal and repurchase of	-	-	-	-	-	-	-	-	-
a) Financial assets at amortised cost	-	-	-	-	-	<u>=</u>	-	-	-
<ul> <li>b) Financial assets at fair value through other comprehensive income</li> </ul>	-	_	-	-	-	-	-	-	_
c) Financial liabilities	-	-	-	-	-	-	-	-	-
110. Net gains (losses) on other financial assets/liabilities at fair value through profit or									
loss	-	-	(1,837)	-	(2,198)	(4,035)	1.40%	-	-
a) Financial assets/liabilities     designated at fair value	-	-	221	-	-	221	0.05%	-	-
<ul> <li>b) Other financial assets mandatorily at fair value</li> </ul>	-	-	(2,058)	-	(2,198)	(4,256)	3.48%	-	-
120. Operating income	8,548	128,022	1,039,701	42	15,877	1,192,190	6.22%	(5,318)	0.03%
130. Net losses/recoveries on credit impairment relating to	(31,014)	-	(35,276)	21	1,077	(65,192)	2.43%	817	0.03%
a) Financial assets at amortised cost	(31,014)	=	(35,276)	21	1,077	(65,192)	2.45%	817	0.03%
b) Financial assets at fair value through other comprehensive income	-	-	_	-	-	_	-		-
140. Gains/Losses from contractual changes with no cancellations	-	-	-	-	-	-	-	-	-
190. Administrative expenses	276	1,111	(544,939)	(25)	(31,661)	(575,238)	5.01%		-
a) Staff costs	621	1,127	6,077	(17)	(20,242)	(12,434)	0.19%	-	-
<ul><li>b) Other administrative expenses</li></ul>	(345)	(16)	(551,016)	(8)	(11,419)	(562,804)	11.14%	-	-
200. Net provisions for risks and charges	92	-	(52)	-	(6)	34	-	-	-
230. Other operating expenses/income	520	4,890	(31,595)	27	39	(26,119)	2.56%	1	-
240. Operating costs	888	6,001	(576,586)	2	(31,628)	(601,323)	5.01%	1	-

<sup>(\*)</sup> Shareholders and related companies holding more than 2% of voting shares in UniCredit.

The "Other related-parties IAS" category includes:

- close family members of key management personnel (i.e. those family members who, as is expected, may influence, or be influenced by, the person in question);
- companies controlled (or jointly controlled) by key management personnel or their close family members;
- Group employee post-employment benefit plans.

The main related-party transactions are the following.

- In 2012 the subsidiary UniCredit Services S.C.p.A. (US) formerly UniCredit Business Integrated Solutions S.C.p.A. (UBIS), assumed the role of
  operating sub-holding to provide the Group's support services both in Italy and abroad.
  - In this regard, on 15 February 2013 the Board of Directors of US approved the executive plan relating to the "Invoice Management" transaction aimed at the formation of a joint venture with the partner Accenture S.p.A. (Accenture) for the provision of back office services with respect to the "active and passive cycle" (issuance, receipt, verification, recording and payment of invoices). In relation to this, US transferred, with effect from 1 April 2013, its "active and passive cycle" business unit to the company formed by Accenture and called "Accenture Back Office and Administration Services S.p.A." and sold to Accenture some of the shares resulting from the transfer. Following the transaction, US holds 49% of Accenture Back Office and Administration Services S.p.A.'s (ABAS) share capital; the remaining 51% is held by Accenture (which is the controlling shareholder).
- Afterwards, on 19 April 2013, the Board of Directors of US approved the executive plan of the project aimed at establishing a joint venture with another major player in the industry, IBM Italia S.p.A. (IBM), for the provision of technological infrastructure services (hardware, data centre, etc.) to Commercial Banking. The transaction was completed when US transferred, with effect from 1 September 2013, of "Information Technology" business unit to the company "Value Transformation Services S.p.A." (V-TServices), formed and controlled by IBM Italia S.p.A. Following the transaction, US holds 49% of V-TServices's share capital; the remaining 51% is held by IBM (which is therefore the controlling shareholder). In December 2016 a contractual renegotiation, with extention of expiry to December 2026, between UniCredit Business Integrated Solution e V-TService has been concluded with the aim of increasing value creation and ability to catch new opportunities from technological evolution. The services provided to UniCredit group by the abovementioned companies result in an exchange of fees (administrative costs). It should be noted that in April 2018 ABAS ceased to be a related-party following its sale.
- With reference to transactions with Mediobanca S.p.A. ("Mediobanca"), in addition to the transactions falling within the ordinary course of business and financial activity, UniCredit S.p.A. has entered into a thirty-year usufruct contract on UniCredit shares with Mediobanca, under which Mediobanca gives back to UniCredit S.p.A., in return for a consideration (recorded as a reduction in Shareholders' Equity), the right to vote and receive dividends on UniCredit S.p.A. shares subscribed in January 2009, as part of the capital increase approved by UniCredit in November 2008. These shares were concomitantly used, by Mediobanca, in support of the issuance of convertible securities denominated "Cashes". Following the resolutions of UniCredit S.p.A.'s Extraordinary Shareholders' Meeting of December 2011, the number of shares underlying the usufruct contract and the formula for calculating the remuneration fees in favor of Mediobanca were adjusted to reflect (i) the reverse split of UniCredit S.p.A. shares and (ii) the free capital increase of December 2011 carried out through the allocation to capital of an equivalent amount transferred from the issue-premium reserve recorded in January 2009. A further reverse split of UniCredit S.p.A. shares underlying the usufruct agreement has been approved by the Extraordinary Shareholders' Meeting of January 2017. In 2018 the first three installments referred to the 2017 result has been paid respectively for €30 million, €32 million and €31 million; as contractual conditions for installment payments referred to 2016 result have not been met, the related four installments (May 2017, August 2017, November 2017 and February 2018) were not paid.
- With regard to UniCredit's current strategy of reduction of non-performing exposures in order to strengthen the Group's risk profile as per the Transform 2019 plan, it should be noted that:
- in June 2017, an agreement was signed with MBCredit Solution S.p.A. (member of Mediobanca group) for the non-recourse sale in three tranches of bad exposures from consumer loan portfolios, two tranches of which were completed in 2017 and the third tranche was completed in the first half of 2018:
- in November and December 2017, two further agreements were signed with MBCredit Solution S.p.A. for (i) the non-recourse sale of a portfolio of loans with the Italian SME segment and (ii) for the sale of a portfolio of loans deriving from unsecured terminated lease agreements;
- in June 2018, UniCredit S.p.A. has reached an agreement with MBCredit Solutions S.p.A. in relation to the disposal on a non-recourse basis (pro-soluto) of a non-performing unsecured consumer credit portfolio, in Italy. The portfolio consists of Italian unsecured consumer credits with a gross book value of approximately €124 million;
- UniCredit and MBCredit Solutions S.p.A. have also reached an agreement for the disposal of further Italian unsecured consumer loans of the same nature, originated from second quarter 2018 to the end of the year.

- In January 2018, a settlement and of binding term-sheet for contract amendment (STA) was signed amending administrative services contracts between Unicredit Services and Enterprise Services - Shared Service Center S.p.A. (ES-SCC), which is 49% owned by UniCredit Services and 51% owned by Enterprise Services Italia S.r.I., for the management of UniCredit S.p.A. and UniCredit Bank Austria AG personnel. The agreement provides for the termination of the service contract in Italy and the sale of the interest held by UniCredit Services to the majority shareholder during 2018, as well as an extension of the term of the service contract in Austria until 2033.
- On 14 May 2018 the amendment to the Master Services Agreement (MSA), that implements the contents of the STA with reference both to Italy and Austria, was signed. On 21 May 2018, pursuant to the Master Service Agreement, UniCredit Services exercise the right to terminate for convenience the Italy Local Services Agreement, with effect starting from 1 July 2018. Accordingly, ES-SCC has performed the Termination Assistance Services as defined in MSA and has continued in performing all the Services provided for the Italy LSA until 31 December 2018.
- It should be noted that in December 2018 ES-SSC ceased to be a related-party following its sale. In 2018, through a competitive auction process, UniCredit has signed long-term partnership with Allianz for the exclusive distribution of Life and Non-Life bancassurance products (excluding Credit Protection products) in Bulgaria, Croatia, Hungary, Romania, Slovenia, Czech Republic and Slovakia (and potentially in Bosnia in case the conditions are met). The partnership was gimplemented in the y mentioned countries, through local distribution agreements, in compliance with the all local regulations, in the second half of 2018.
- It should be noted that distribution agreements concerning insurance products were signed with the following associates:
  - Aviva S.p.A.:
- CNP UniCredit Vita S.p.A.;
- Creditras Assicurazioni S.p.A.;
- Creditras Vita S.p.A.;
- Incontra Assicurazioni S.p.A.
- The relationships with other related parties include the relationships with external pension funds (for UniCredit employees), since they have separate legal personality. These transactions were conducted on the same terms and conditions as those applied to transactions with independent third parties. The relationships with these pension funds are almost entirely represented by the relationships included in Deposits from customers (and related interests).

#### **Qualitative information**

1. Description of payment agreements based on own equity instruments

### 1.1 Outstanding instruments

Group Medium & Long Term Incentive Plans for selected employees include the following categories:

- Equity-Settled Share Based Payments, which provide for the delivery of shares;
- Cash Settled Share Based Payments, which provide for a cash payments<sup>36</sup>.

The first category includes the following:

- Stock Options allocated to selected top & senior managers and key talents of the Group and represented by subscription rights of UniCredit shares:
- Group Executive Incentive System that offers to eligible Group executive a variable remuneration for which payment will be made within five years. The beneficiary will receive the payment in cash and/or in UniCredit shares; the payment is related to the achievement of performance conditions (other than market conditions) stated in the plan rules;
- Group Executive Incentive System (Bonus Pool) that offer to eligible Group executives and relevant employees identified following regulatory rules, a bonus structure composed by upfront (following the moment of performance evaluation) and deferred payments in cash and in shares, to be paid over a period of ranging from 1 to 6 years. This payment structure will guarantee the alignment to shareholder interest and will be subjected to malus (which applies in case specific profitability, capital and liquidity thresholds are not met at both Group and country/division level) and claw back conditions (as legally enforceable) according to the plan rules (both non-market vesting conditions):
- Employee Share Ownership Plan (ESOP Let's Share) that offers to eligible Group employees the opportunity to buy UniCredit ordinary shares with the advantages to foresee the granting of free ordinary shares ("free shares") or rights to receive them measured on the basis of the shares purchased by each participant ("investment shares") during the "enrolment period". The granting of free ordinary shares is subordinated to the plan rules:
- Long Term Incentive 2017-2019 that offers to eligible executives and key players of the Group an incentive 100% based on ordinary UniCredit shares, subject to 3-years deferral and to malus and claw-back conditions, as legally enforceable, according to the plan rules. The plan is structured on 3-years performance period, aligned to the new UniCredit strategic plan and provides for the allocation of an award based on gateway conditions on profitability, liquidity, capital and risk position and a set of performance conditions focused on Group targets, aligned with Transform 2019:
- FinecoBank Stock granting for employees and for Personal Financial Advisors (PFA) offering the allocation of free shares of FinecoBank to beneficiaries belonging to top management of the Bank, executives and employees of the Bank (other than top management) and to selected network's Personal Financial Advisors. The shares shall be allocated to the beneficiaries in three or four annual instalments. The plans are subject to entry conditions (profitability and capital thresholds) and clawback clauses (as legally applicable) in accordance with the plan rules;
- FinecoBank Personal Financial Advisors (PFA) incentive system, that offer to selected financial advisors, identified as key personnel in accordance with regulatory requirements, an incentive system consisting of immediate cash payments (following performance evaluation) and deferred payments, in cash and FinecoBank ordinary shares, over a period of 5 years. This payment structure ensures that bonuses are aligned to shareholders' interests and is subject to malus clauses (which apply when specific earnings, liquidity and capital thresholds are not met at Group and/or at country/division level) and clawback clauses (to the extent they are legally applicable) in accordance with the plan rules (which are both vesting conditions other than market conditions);
- FinecoBank Long term incentive 2018-2020 that offers to eligible executives and key players of FinecoBank, an incentive 100% based on ordinary FinecoBank shares, subject to pluriannual deferral and to malus and claw-back conditions, as legally enforceable, according to the plan rules. The allocation is subject to the achievement of specific performance objectives;
- FinecoBank Long Term Incentive Plan for Personal Financial Advisors belonging to Identified Staff 2018-2020, which provides for Personal Financial Advisors that will be identified as "Identified Staff" in the 2020 performance year, the allocation of an incentive in cash and Fineco ordinary shares to be granted in a multi-year period, subject to the achievement of specific performance objectives.

The second category includes the following other equity instruments (phantom shares) used for incentive system 2015 of selected FinecoBank Personal Financial Advisors, subject to malus (which apply in the event that specific profitability, liquidity and capital thresholds are not met at Group and/or at country/division level) and clawback clauses (to the extent they are legally applicable) in accordance with the plan rules (both vesting conditions other than market conditions).

<sup>36</sup> Linked to the economic value of instruments representing a subsidiaries Shareholders' Equity

It is also noted that, according to Banca d'Italia Circular 285 (20° update dated November 22, 2017), the equity-settled share based payments, represented by deferred payments in UniCredit and FinecoBank ordinary shares not subject to vesting conditions, are used for the settlement of the so-called golden parachute (e.g. severance) for the relevant employees.

#### 1.2 Measurement model

#### 1.2.1 Stock Options

The Hull and White evaluation model has been adopted to measure the economic value of stock options.

This model is based on a trinomial tree price distribution using the Boyle's algorithm and estimates the early exercise probability on the basis of a deterministic model connected to:

- reaching a market share value equals to an exercise price-multiple (M);
- probability of beneficiaries' early exit (E) after the end of the vesting period.

Economic and equity effects will be recognized on a basis of instrument vesting period.

Any new stock options' plans haven't been granted during 2018.

### 1.2.2 Group Executive Incentive System

The amount of the incentive is determined on a basis of the achievement of quantitative and qualitative goals stated by the plan. In particular, the overall evaluation of the employee's relevant manager is expressed as a percentage, from a minimum of 0% to a maximum of 150% (non-market vesting conditions).

This percentage, adjusted by the application of a risk/opportunity factor - Group gate - at first payment multiplied by the bonus opportunity, determines the effective amount that will be paid to the beneficiary.

Economic and net equity effects will be accrued on a basis of instruments' vesting period.

### 1.2.3 Group Executive Incentive System (Bonus Pool)

The economic value of performance shares is measured considering the share market price at the grant date less the present value of the future dividends during the vesting period.

Economic and net equity effects will be accrued on a basis of instruments' vesting period.

#### Group Executive Incentive System "Bonus Pool 2017" - Shares

The plan is divided into clusters, each of which can have three or four installments of share-based payments spread over a period defined according to plan rules.

	GROUP E	SHARES GRANTED GROUP EXECUTIVE INCENTIVE SYSTEM - BONUS POOL 2017						
	INSTALLMENT (2020)	INSTALLMENT (2021)	INSTALLMENT (2022)	INSTALLMENT (2023)				
Date of bonus opportunity economic value granting	Feb-09-2017	Feb-09-2017	Feb-09-2017	Feb-09-2017				
Date of Board resolution (to determine number of shares)	Mar-05-2018	Mar-05-2018	Mar-05-2018	Mar-05-2018				
Vesting period start date	Jan-01-2017	Jan-01-2017	Jan-01-2017	Jan-01-2017				
Vesting period end date	Dec-31-2017	Dec-31-2019	Dec-31-2020	Dec-31-2021				
UniCredit share market price [€]	17.451	17.451	17.451	17.451				
Economic value of vesting conditions [€]	-0.651	-1.314	-1.973	-2.626				
Performance shares' fair value per unit at grant date [€](')	16.800	16.137	15.478	14.825				

(\*) The same fair value per unit are used for quantification of costs connected to share based payments for the settlement of golden parachute

### Group Executive Incentive System 2018 (Bonus Pool)

The new Group Incentive System 2018 is based on a bonus pool approach, aligned with regulatory requirements and market practices, which defines:

- sustainability, through direct link with entity results and alignment with relevant risk categories, utilizing specific indicators linked to risk-appetite framework;
- link between bonuses and organization structure, defining the pool at country/division level with further review at Group level;
- bonuses allocated to executives and other relevant employee, identified on a basis of European Bank Authority (EBA) rules, according to local
- payment structure has been defined in accordance with regulatory provisions qualified by Directive 2013/36/EU (CRD IV) and will be distributed in a period of six years by using a mix of shares and cash.

All profit and loss and net equity effects related to the plan will be booked during the vesting period.

### 1.2.4. Long Term Incentive 2017-2019

The economic value of performance shares is measured considering the share market price at the grant date less the present value of the future dividends during the vesting period.

The plan is divided into clusters, based on the beneficiary position, each of which can have from one to four installments of share-based payments spread over a period defined according to plan rules.

### 1.2.5. FinecoBank stock granting to employees and personal financial advisor (PFA)

The economic value of performance shares is measured considering the share market price at the grant date less the present value of the future dividends during the vesting period.

### 1.2.6. FinecoBank incentive system 2015 PFA – cash settled share based payments plan

The economic value of phantom shares allocated corresponds to the market price of the FinecoBank shares.

The plan was assigned in 2015 and the income statement and the balance sheet effects will be recognized during the vesting period of the instruments.

### Quantitative information

### 1. Annual changes

Stock Option and Performance Stock Option UniCredit

			YEAR 2018 <sup>(1)</sup>			YEAR 2017 <sup>(1)</sup>	
ITEMS/NUMBER OF OPTIONS AND EXERCISE PRICE		NUMBER OF OPTIONS	AVERAGE EXERCISE PRICE [€]	AVERAGE MATURITY	NUMBER OF OPTIONS	AVERAGE EXERCISE PRICE [€]	AVERAGE MATURITY
A.	Outstanding at beginning of period	2,885,799	126.261	Oct-2018	4,288,319	137.099	Aug-2019
B.	Increases	-	-		-	-	
B.1	New issues	-	-		-	-	
B.2	Other	-	-		-	-	
C.	Decreases	2,108,873	-		1,402,520	-	
C.1	Forfeited	146,054	138.239		963,056	145.763	
C.2	Exercised	-	-		-	-	
C.3	Expired	1,962,819	-		439,464	-	
C.4	Other	-	-		-	-	
D.	Outstanding at end of period	776,926	148.718	Jun-2019	2,885,799	126.261	Oct-2018
E.	Vested Options at end of period	776,926	148.718	Jun-2019	2,885,799	126.261	Oct-2018

(1) The information related to Number of options and Average exercise price had been modified following the grouping operations resolved by UniCredit Annual General Meeting held on 15 December 2011 and the UniCredit Extraordinary Shareholders' Meeting on 12 January 2017 and following the application of "adjustment factors" recommended by AIAF (Associazione Italiana Analisti Finanziari) equal to:

• 0.88730816 as the free capital increase resolved by the UniCredit Annual General Meeting on 29 April 2009 ("scrip dividend");

- 0.95476659 as the capital increase resolved by the UniCredit Extraordinary Shareholder Meeting on 16 November 2009 and finalized on 24 February 2010;
   0.6586305 as the capital increase resolved by the UniCredit Extraordinary Shareholders' Meeting on 15 December 2011 and finalized in 2012;
- 0.50112555 as the capital increase resolved by the UniCredit Extraordinary Shareholders' Meeting on 12 January 2017 and finalized on 2 March 2017.

### Other UniCredit equity instruments: Performance Shares

			YEAR 2018		YEAR 2017 <sup>(1)</sup>				
ITEMS/NUMBER OF OTHER EQUITY INSTRUMENTS AND EXERCISE PRICE		NUMBER OF OTHER EQUITY INSTRUMENTS	AVERAGE EXERCISE PRICE [€]	AVERAGE MATURITY	NUMBER OF OTHER EQUITY INSTRUMENTS	AVERAGE EXERCISE PRICE [€]	AVERAGE MATURITY		
Α.	Outstanding at beginning of period	15,773,637	-	Aug-2019	8,515,174	-	Feb-2017		
В.	Increases	3,524,219	-		9,197,282				
B.1	New issues	3,524,219	-		9,197,282	-			
B.2	Other	-	-		0				
C.	Decreases	3,813,727	-		1,938,819				
C.1	Forfeited	286,259	-		651,780	-			
C.2	Exercised(2)	3,527,468	-		1,287,039				
C.3	Expired	-	-		-	-			
C.4	Other	-	-		-				
D.	Outstanding at end of period <sup>(3)</sup>	15,484,129	-	Dec-2019	15,773,637	-	Aug-2019		
E.	Vested instruments at end of period	2,289,712	-	_	5,828,989				

According to Let's Share 2017 plan rules, in July 2017 it had been delivered to Group participants 176,995 free shares related to services rendered during the period 2017-2018.

The said above UniCredit free ordinary shares had been acquired on the market, and are not considered in the table of annual changes.

#### 2. Other Information

### Effects on Profit and Loss

All Share-Based Payment granted after 7 November 2002 whose vesting period ends after 1 January 2005 are included within the scope of the

### Financial statement presentation related to share based payments

(€ '000)

	201	8	2017		
	TOTAL	VESTED PLANS	TOTAL	VESTED PLANS	
(Costs)/Revenues <sup>(1)</sup>	(77,226)		(77,135)		
- connected to equity-settled plans <sup>(2)</sup>	(75,003)		(78,626)		
- connected to cash-settled plans	(2,223)		1,491		
Debts for cash-settled plans	3,674	-	2,853	-	

<sup>(1)</sup> The information related to number of options and average exercise price had been modified following the grouping operation resolved by UniCredit Extraordinary Shareholders' Meeting held on 12 January 2017 and following the application of "adjustment factor" equal to 0.50112555 recommended by AIAF (Associazione Italiana Analisti Finanziari) for the capital increase resolved by the UniCredit Extraordinary Shareholder Meeting on 12 January 2017 and finalized on 2 March 2017.

<sup>(2)</sup> As far as the 2018 movement is concerned, the average market price at the exercise date is equal to €16.48 (€18.54 was the price observed at exercise date for 2017 movimentation) (3) UniCredit undertakes to grant, conditional upon achieving performance targets set in the strategic plan 15,484,129 ordinary shares at the end of 2018 (15,773,637 ordinary shares at the end of 2017).

<sup>(1)</sup> Includes costs/revenues and debts for plans referred to equity instruments of other Group's entities (e.g. FinecoBank) (2) Includes costs for €1.9 million related to golden parachute.

### Organizational structure

The format for segment information reflects the organisational structure currently used in management reporting for monitoring the Group's results, which is broken down into the following business segments: Commercial Banking Italy, Commercial Banking Germany, Commercial Banking Austria, Corporate & Investment Banking (CIB), Central and Eastern Europe (CEE), Fineco, Group Corporate Center and Non core.

### Commercial Banking Italy

Commercial Banking Italy is composed by UniCredit S.p.A. commercial network related to Core clients (excluding Large Corporate and Multinational clients, supported by Corporate and Investment Banking Division), Leasing (excluding Non core clients), Factoring and local Corporate Center with supporting functions for the Italian business.

In relation to individual clients (Households and clients of specialised network Private Banking), Commercial Banking Italy's goal is to offer a full range of products and services to fulfill transactional, investments and credit needs, relying on branches and multichannel services provided thanks to new technologies.

In relation to corporate customers, Commercial Banking Italy operates trying to guarantee both the support to the economic and entrepreneurial system and the profitability and quality of its portfolio. The current Corporate channel is organised on the territory with about 685 Managers divided in 56 Corporate Areas.

The territorial organisation promotes a bank closer to customers and faster decision-making processes, while the belonging to UniCredit group allows to support companies in developing international attitudes.

### Commercial Banking Germany

Commercial Banking Germany provides all German customers (excluding Large Corporate and Multinational clients, supported by Corporate and Investment Banking Division) with a complete range of banking products and services through its branch network.

Commercial Banking Germany holds large market shares and a strategic market position in retail banking, in private banking and especially in business with local corporate customers (including factoring and leasing).

Different service models are applied in line with the needs of its various customer groups: retail customers, private banking customers, small business and corporate customers, commercial real estate customers and wealth management customers. In particular: the Corporate segment employs a different "Mittelstand" bank model to its competitors in that it serves both business and personal needs across the whole bandwidth of German enterprises and firms operating in Germany; the private clients segment serves retail customers and private banking customers with banking and insurance solutions across all areas of demand. In detail, all-round advisory offering reflects the individual and differentiated needs of these customer groups in terms of relationship model and product offering.

Commercial Banking Italy segment also includes the local Corporate Center, which performs tasks as sub-holding towards other sub-group legal entities.

### Commercial Banking Austria

Commercial Banking Austria provides its Austrian customers (excluding Large Corporate and Multinational clients, supported by Corporate and Investment Banking Division) with a complete range of banking products and services. It is composed of: Retail, Corporate (excluding CIB clients, but including the product factories Factoring and Leasing), Private Banking (with its two well-known brands Bank Austria Private Banking and Schoellerbank AG) and the local Corporate Center. Retail covers business with private individuals, ranging from mass-market to affluent customers and business customers. Corporates covers the entire range of SMEs, medium-sized and large companies which do not access capital markets (including real estate and public sector).

A broad coverage of the Retail and Corporate business lines is ensured through its nation-wide branch network. Commercial Banking Austria holds significant market shares and a strategic market position in retail banking, private banking and especially in business with local corporate customers and is one of the leading providers of banking services in Austria.

Commercial Banking Austria applies an integrated service model, allowing clients to decide when, where and how they contact UniCredit Bank Austria. This approach combines classic branches which are continuously modernised, new formats of advisory service centres and modern self-service branches, internet solutions, mobile banking with innovative apps and contact to relationship managers via video-telephony.

### Corporate & Investment Banking (CIB)

The CIB Division targets mainly Large Corporate and Multinational clients with highly sophisticated financial profile and needs for investment banking services, as well as institutional clients of UniCredit group. CIB serves Group's clients across 32 countries with a wide range of specialised products and services, combining geographical proximity with an high expertise in all segments in which it is active.

Moreover CIB acts as products and solutions provider for the commercial network, provides structured financing, hedging and treasury solutions for corporate and investment products for private and retail, according to the "CIB fully plugged-in concept". In the light of a more integrated client offering, Joint Venture between Commercial Banking and CIB division have been set up in Italy and Germany, with the objective to increase cross selling of investment banking products (M&A, Capital Markets and derivatives) to commercial banking clients.

The organisational structure of CIB is based on a matrix that integrates market coverage (carried out through an extensive network in Western, Central and Eastern Europe and an international network of branches and representative offices) and product offering (divided into three Product Lines that consolidate the breadth of the Group's CIB know-how).

The dedicated commercial networks (CIB Network Italy, CIB Network Germany, CIB Network Austria, CIB Network France, International Network, Financial Institutions Group) are responsible for the relationships with corporate clients, banks and financial institutions as well as the sale of a broad range of financial products and services, ranging from traditional lending and merchant banking operations to more sophisticated services with high added value, such as project finance, acquisition finance and other investment banking services and operations in international financial markets. The three following Product Lines supplement and add value to the activities of the commercial networks and the marketing of the relevant products:

- Financing and Advisory (F&A) F&A is the expertise center for all business operations related to credit and advisory services for corporate and institutional clients. It is responsible for providing a wide variety of products and services ranging from plain vanilla and standardized products, extending to more sophisticated products such as Capital Markets (Equity and Debt Capital Markets), Corporate Finance and Advisory, Syndications, Leverage Buy-Out, Project and Commodity Finance, Real Estate Finance, Structured Trade and Export Finance;
- Markets Markets is the centre specialized for all financial markets activities and serves as the Group's access point to the capital markets. This results in a highly complementary international platform with a strong presence in emerging European financial markets. As a centralized product line, it is responsible for the coordination of financial markets-related activities, including the structuring of products such as FX, Rates, Equities and credit related activities:
- Global Transaction Banking (GTB) GTB is the centre for Cash Management, e-banking, Supply Chain Finance and Trade Finance products and global securities services.

### Central and Eastern Europe (CEE)

The Group operates, through the CEE business segment, in 12 Central and Eastern Europe countries: Azerbaijan, Bosnia- Herzegovina, Bulgaria, Croatia, Czech Republic, Hungary, Romania, Russia, Serbia, Slovakia, Slovenia and Turkey; having, in addition, Leasing activities in the 3 Baltic countries. The CEE business segment offers a wide range of products and services to retail, corporate and institutional clients in these countries. UniCredit Group is able to offer its retail customers in the CEE countries a broad portfolio of products and services similar to those offered to its Italian, German and Austrian customers.

With respect to corporate clients, UniCredit group is constantly engaged in standardizing the customer segments and range of products. The Group shares its business models on an international level in order to ensure access to its network in any country where the Group is present. This approach is vital due to the variety of global products offered, particularly cash management and trade finance solutions to corporate customers operating in more than one CEE country.

### Fineco

FinecoBank, the multichannel bank of the UniCredit group, is one of the most important FinTech banks in Europe. It offers from a single account banking, credit, trading and investment services though transactional and advisory platform developed with proprietary technologies, and combined with one of the largest financial advisory network in Italy. Fineco is a bank leader in brokerage in Europe, and one of the most important player in Private Banking in Italy, offering tailor-made advisory services. Since 2017, FinecoBank is also in UK with an offer focused on brokerage and banking services.

### **Group Corporate Center**

The Group Corporate Center's objective is to lead, control and support the management of the assets and related risks of the Group as a whole and of the single Group companies in their respective areas of competence. In this framework, an important objective is to optimize costs and internal processes guaranteeing operating excellence and supporting the sustainable growth of the business lines.

### Non core

Starting from the first quarter 2014 the Group decided to introduce a clear distinction between above described activities defined as core segment, meaning strategic business segments and in line with risk strategies, , and activities defined as non-core segment, including non-strategic assets and those with a poor fit to the Group's risk-adjusted return framework, with the aim of reducing the overall exposure of this last segment in the course of time and to improve the risk profile.

Specifically, the non-core segment includes selected assets of Commercial Banking Italy (identified on a single deal/client basis) to be managed with a risk mitigation approach and some special vehicles for securitization operations.

# A - Primary segment

### A.1 - Breakdown by business segment: income statement

(€ '000)

	COMMERCIAL BANKING ITALY	COMMERCIAL BANKING GERMANY	COMMERCIAL BANKING AUSTRIA	CENTRAL EASTERN EUROPE	CORPORATE & INVESTMENT BANKING	FINECO	GROUP CORPORATE CENTRE	NON CORE	CONSOLIDATED GROUP TOTAL 12.31.2018
Net interest	3,494,851	1,513,544	686,660	2,713,267	2,291,590	277,376	(225,540)	103,901	10,855,649
Dividends and other income from equity investments	76,463	10,733	155,041	324,506	52,926	42	117,813	-	737,524
Net fees and commissions	3,742,143	752,114	617,618	876,069	623,849	300,432	(90,031)	(66,686)	6,755,508
Net trading income	50,295	79,061	68,696	323,077	754,061	44,239	(20,078)	(54,575)	1,244,776
Net other expenses/income	(107,134)	114,082	35,390	25,564	90,232	1,913	12,346	(42,494)	129,899
OPERATING INCOME	7,256,618	2,469,534	1,563,405	4,262,483	3,812,658	624,002	(205,490)	(59,854)	19,723,356
Payroll costs	(2,310,194)	(967,303)	(561,717)	(756,202)	(595,108)	(86,581)	(1,110,443)	(35,191)	(6,422,739)
Other administrative expenses	(2,162,110)	(707,398)	(446,518)	(676,704)	(968,012)	(245,519)	1,201,377	(151,865)	(4,156,749)
Recovery of expenses	419,110	5,441	1	1,246	2,971	96,767	80,840	78,599	684,975
Amortisation, depreciation and impairment losses on tangible and intangible assets	(72,220)	(34,655)	(13,412)	(134,103)	(3,011)	(10,431)	(535,668)	(85)	(803,585)
Operating expenses	(4,125,414)	(1,703,915)	(1,021,646)	(1,565,763)	(1,563,160)	(245,764)	(363,894)	(108,542)	(10,698,098)
OPERATING PROFIT	3,131,204	765,619	541,759	2,696,720	2,249,498	378,238	(569,384)	(168,396)	9,025,258
Net writedowns of loans and provisions for guarantees and commitments	(1,046,424)	(145,431)	24,764	(457,119)	(75,946)	(4,384)	6,404	(921,110)	(2,619,246)
OPERATING NET PROFIT	2,084,780	620,188	566,523	2,239,601	2,173,552	373,854	(562,980)	(1,089,506)	6,406,012
Other charges and provisions	(314,117)	(360,880)	(120,391)	(192,647)	(817,090)	(21,380)	(378,689)	(87,524)	(2,292,718)
Integration costs	(1,505)	(24,017)	(994)	(5,434)	(444)	(121)	23,106	232	(9,177)
Net income from investments	112,931	133,500	2,533	(7,125)	14,040	1,105	(719,751)	(21,908)	(484,675)
PROFIT BEFORE TAX	1,882,089	368,791	447,671	2,034,395	1,370,058	353,458	(1,638,314)	(1,198,706)	3,619,442

### A.2 - Breakdown by business segment: balance sheet amounts and RWA

(€ '000)

BALANCE SHEET AMOUNTS	COMMERCIAL BANKING ITALY	COMMERCIAL BANKING GERMANY	COMMERCIAL BANKING AUSTRIA	CENTRAL EASTERN EUROPE	CORPORATE & INVESTMENT BANKING	FINECO	GROUP CORPORATE CENTRE	NON CORE	CONSOLIDATED GROUP TOTAL 12.31.2018
CUSTOMERS LOANS (NET REPOS AND IC)	145,645,364	84,462,655	44,971,405	65,344,093	80,447,772	2,804,507	3,270,762	6,629,272	433,575,830
CUSTOMERS DEPOS (NET REPOS AND IC)	146,259,765	91,693,812	47,375,479	65,743,753	45,281,267	22,156,888	2,985,469	527,650	422,024,083
TOTAL RISK WEIGHTED ASSETS (BASEL 3)	94,913,522	36,062,412	23,313,588	86,277,281	81,039,518	2,371,535	34,072,608	12,129,257	370,179,719

### A.3 - Staff

	COMMERCIAL BANKING ITALY	COMMERCIAL BANKING GERMANY	COMMERCIAL BANKING AUSTRIA	CENTRAL EASTERN EUROPE	CORPORATE & INVESTMENT BANKING	FINECO	GROUP CORPORATE CENTRE	NON CORE	CONSOLIDATED GROUP TOTAL 12.31.2018
STAFF									
Employees (FTE)	29,669	9,208	4,873	24,218	3,289	1,125	14,059	345	86,786

### A.1 - Breakdown by business segment: income statement

(€ '000)

	COMMERCIAL BANKING ITALY	COMMERCIAL BANKING GERMANY	COMMERCIAL BANKING AUSTRIA	CENTRAL EASTERN EUROPE	CORPORATE & INVESTMENT BANKING	FINECO	GROUP CORPORATE CENTRE	NON CORE	CONSOLIDATED GROUP TOTAL 12.31.2017
Net interest	3,703,687	1,649,392	723,731	2,598,443	2,131,467	264,092	(622,052)	184,258	10,633,018
Dividends and other income from equity investments	79,960	4,485	146,214	334,032	18,549	29	54,642	-	637,911
Net fees and commissions	3,713,171	762,495	622,888	848,084	638,864	269,847	(86,185)	(74,029)	6,695,135
Net trading income	41,766	139,293	37,882	356,112	1,243,325	48,218	(71,994)	23,450	1,818,052
Net other expenses/income	(96,327)	137,978	52,751	49,148	80,475	3,762	(6,182)	(65,208)	156,397
OPERATING INCOME	7,442,257	2,693,643	1,583,466	4,185,819	4,112,680	585,948	(731,771)	68,471	19,940,513
Payroll costs	(2,525,145)	(1,034,618)	(590,253)	(740,910)	(635,246)	(79,294)	(1,257,544)	(42,011)	(6,905,021)
Other administrative expenses	(2,279,055)	(735,575)	(480,046)	(677,525)	(989,725)	(236,917)	1,198,268	(184,467)	(4,385,042)
Recovery of expenses	440,673	(2,012)	-	73	1,971	93,369	119,122	106,784	759,980
Amortisation, depreciation and impairment losses on tangible and intangible assets	(74,809)	(38,043)	(15,101)	(124,847)	(2,786)	(10,398)	(541,462)	(52)	(807,498)
Operating expenses	(4,438,336)	(1,810,248)	(1,085,400)	(1,543,209)	(1,625,786)	(233,240)	(481,616)	(119,746)	(11,337,581)
OPERATING PROFIT	3,003,921	883,395	498,066	2,642,610	2,486,894	352,708	(1,213,387)	(51,275)	8,602,932
Net writedowns of loans and provisions for guarantees and commitments	(974,586)	(125,495)	16,619	(583,669)	(275,093)	(5,351)	(29,829)	(961,725)	(2,939,129)
OPERATING NET PROFIT	2,029,335	757,900	514,685	2,058,941	2,211,801	347,357	(1,243,216)	(1,013,000)	5,663,803
Other charges and provisions	(264,248)	(101,146)	(84,021)	(179,485)	(140,565)	(19,025)	(161,066)	(114,214)	(1,063,770)
Integration costs	21,403	(6,950)	(380)	(28,211)	(3,025)	408	(130,428)	571	(146,612)
Net income from investments	(11,331)	(19,177)	14,253	4,024	(65,122)	(13,399)	(207,794)	(6,742)	(305,288)
PROFIT BEFORE TAX	1,775,159	630,627	444,537	1,855,269	2,003,089	315,341	(1,742,504)	(1,133,385)	4,148,133

### A.2 - Breakdown by business segment: balance sheet amounts and RWA

(€ '000)

BALANCE SHEET AMOUNTS	COMMERCIAL BANKING ITALY	COMMERCIAL BANKING GERMANY	COMMERCIAL BANKING AUSTRIA	CENTRAL EASTERN EUROPE	CORPORATE & INVESTMENT BANKING	FINECO	GROUP CORPORATE CENTRE	NON CORE	CONSOLIDATED GROUP TOTAL 12.31.2017
CUSTOMERS LOANS (NET REPOS AND IC)	137,437,427	80,748,638	44,336,458	59,965,992	71,647,254	1,926,504	2,728,768	14,222,931	413,013,972
CUSTOMERS DEPOS (NET REPOS AND IC)	140,934,841	91,581,651	46,486,524	62,405,820	47,774,900	20,058,626	3,634,268	914,418	413,791,048
TOTAL RISK WEIGHTED ASSETS (BASEL 3)	85,591,503	33,999,479	20,963,252	85,995,509	75,639,234	2,331,771	29,984,916	21,594,559	356,100,221

### A.3 - Staff

	COMMERCIAL BANKING ITALY	COMMERCIAL BANKING GERMANY	COMMERCIAL BANKING AUSTRIA	CENTRAL EASTERN EUROPE	CORPORATE & INVESTMENT BANKING	FINECO	GROUP CORPORATE CENTRE	NON CORE	CONSOLIDATED GROUP TOTAL 12.31.2017
STAFF									
Employees (FTE)	32,334	10,105	5,092	24,089	3,298	1,082	15,488	464	91,952

# B - Secondary segment

(€ '000)

AMOUNTS AS AT 12.31.2018	TOTAL ASSETS	OPERATING INCOME(*)	COST OF INVESTMENT
Italy	368,185,805	9,182,907	356,184
Germany	254,906,297	3,955,526	151,435
Austria	93,541,818	1,782,810	134,678
Total other european countries	114,383,496	4,243,524	313,187
of which: Western Europe	21,099,353	394,332	1,114
of which: Central and Eastern Europe	93,284,143	3,849,192	312,073
America	450,449	4,434	-
Asia	859	(2,206)	-
Rest of the world	-	-	-
Total	831,468,724	19,166,995	955,484

Note: (\*) Item 120 in Income Statement.

(€ '000)

AMOUNT AS AT 12.31.2017	TOTAL ASSETS	OPERATING INCOME <sup>(*)</sup>	COST OF INVESTMENT
Italy	368,184,663	8,509,300	163,836
Germany	250,168,547	3,836,299	173,445
Austria	93,077,063	1,751,038	123,226
Total other european countries	125,071,477	4,044,644	320,849
of which: Western Europe	33,835,531	362,460	655
of which: Central and Eastern Europe	91,235,946	3,682,184	320,194
America	277,040	5,359	-
Asia	10,934	(612)	-
Rest of the world	-	-	-
Total	836,789,724	18.146.028	781,356

Note: (\*) Item 120 in income statement.

The amounts of each country are aggregated by country of residence of the relevant legal Head Office (i.e.: foreign branches are generally included in the relevant parent company or conventionally attributed to another country).

# Annex 1 - Reconciliation between reclassified balance sheet and income statement accounts and mandatory reporting schedules

A reconciliation of the reclassified balance sheet and profit and loss account to the mandatory reporting schedules, is provided below. Any discrepancy in the data shown in this table is solely due to roundings.

An explanation for the restatement of comparative figures is provided in the previous sections.

### Consolidated balance sheet

(€ million)

	(€ million)
	AMOUNTS AS AT
ASSETS	12.31.2018
Cash and cash balances	30,991
Item 10. Cash and cash balances	30,991
Financial assets held for trading	65,231
Item 20. Financial assets at fair value through profit and loss: a) Financial assets held for trading	65,231
Loans to banks	69,850
Item 40. Financial assets at amortised cost: a) Loans and receivables with banks	73,643
less: Reclassification of debt securities in Other financial assets	(3,839)
+ Reclassification of loans from Other financial assets - Item 20 c)	47
Loans to customers	471,839
Item 40. Financial assets at amortised cost: b) Loans and receivables with customers	505,668
less: Reclassification of debt securities in Other financial assets	(36,304)
+ Reclassification of loans from Other financial assets - Item 20 c)	2,475
Other financial assets	152,310
Item 20. Financial assets at fair value through profit and loss: b) Financial assets designated at fair value	0
Item 20. Financial assets at fair value through profit and loss: c) Other financial assets mandatorily at fair value	20,906
less: Reclassification of loans in Loans to banks	(47)
less: Reclassification of loans in Loans to customers	(2.475)
Item 30. Financial assets at fair value through other comprehensive income	88,280
Item 70. Equity investments	5,502
+ Reclassification of debt securities from Loans to banks - Item 40 a)	3,839
+ Reclassification of debt securities from Loans to customers - Item 40 b)	36,304
Hedging instruments	7,120
Item 50. Hedging derivatives	4,682
Item 60. Changes in fair value of portfolio hedged items (+/-)	2,439
Property, plant and equipment	8,408
	8,408
Item 90. Property, plant and equipment	1.484
Goodwill  **The door of the spirit and the spirit a	, -
Item 100. Intangible assets of which: goodwill	1,484
Other intangible assets	2,024
Item 100. Intangible assets net of goodwill	2,024
Tax assets	13,078
Item 110. Tax assets	13,078
Non-current assets and disposal groups classified as held for sale	1,800
Item 120. Non-current assets and disposal groups classified as held for sale	1,800
Other assets	7,334
Item 80. Insurance reserves charged to reinsurers	-
Item 130. Other assets	7,334
Total assets	831,469

# Annex 1 - Reconciliation between reclassified balance sheet and income statement accounts and mandatory reporting schedules

continued: Consolidated balance sheet

	(€ million)
	AMOUNTS AS AT
LIABILITIES AND SHAREHOLDERS' EQUITY	12.31.2018
Deposits from banks	125,895
Item 10. Financial liabilities at amortised cost: a) Deposits from banks	125,895
Deposits from customers	478,988
Item 10. Financial liabilities at amortised cost: b) Deposits from customers	478,988
Debt securities issued	81,153
Item 10. Financial liabilities at amortised cost: c) Debt securities in issue	81,153
Financial liabilities held for trading	43,111
Item 20. Financial liabilities held for trading	43,111
Financial liabilities designated at fair value	9,318
Item 30. Financial liabilities designated at fair value	9,318
Hedging instruments	9,262
Item 40. Hedging derivatives	6,032
Item 50. Value adjustment of hedged financial liabilities (+/-)	3,230
Tax liabilities	825
Item 60. Tax liabilities	825
Liabilities included in disposal groups classified as held for sale	540
Item 70. Liabilities referrable to disposal groups classified as held for sale	540
Other liabilities	25,609
Item 80. Other liabilities	13,951
item 90. Provision for employee severance pay	698
Item 100. Provisions for risks and charges	10,961
Item 110. Technical reserves	-
Minorities	927
Item 190. Minority shareholders' equity (+/-)	927
Group shareholders' equity:	55,841
- Capital and reserves	51,948
Item 120. Valuation reserves	(7,489)
Item 140. Equity instruments	4,610
Item 150. Reserves	20,503
Item 160. Share premium	13,393
Item 170. Share capital	20,940
Item 180. Treasury shares (-)	(9)
- Net profit (loss)	3,892
Item 200. Profit (Loss) for the period (+/-)	3,892
Total liabilities and shareholders' equity	831,469

#### **Consolidated balance sheet**

(€ million)

ASSETS         12.31.2           Cash and cash balances         64.4           Financial assets held for trading         74.6           Item DO. Financial assets held for trading         74.6           Loans to banks         70.9           Item 60. Loans and receivables with banks         70.9           Loans to oustomers         438.6           Item 70. Loans and receivables with customers         438.6           Item 70. Loans and receivables with customers         (8.8           Item 70. Inancial assets at fair value through profit or loss         (8.8           Other financial assets at fair value through profit or loss         22.0           Item 30. Financial assets at fair value through profit or loss         22.0           Item 40. Available-for-sale financial assets         104.1           Item 50. Held-to-maturity investments         6.           + Reclassification of debt securities with customers         6.           + Redassification of debt securities with customers         6.           + Redassification of debt securities with customers         8.           Item 30. Helding derivatives         8.           Item 30. Helding derivatives         8.           Item 30. Property, plant and equipment         8.           Item 130. Intangible assets of which: goodwill         1.		(€ million)
Cash and cash balances       64.4         Item 10. Cash and cash balances       64.5         Financial assets held for trading       74.6         Item 20. Financial assets held for trading       74.6         Loans to banks       70.9         Item 60. Loans and receivables with banks       70.9         Loans to customers       438.8         Item 70. Loans and receivables with customers       447.7         + Reclassification of debt securities with customers       (8.8         Other financial assets       147.7         Item 30. Financial assets at fair value through profit or loss       22.6         Item 40. Available-for-sale financial assets       104.1         Item 50. Helct-to-maturity investments       6.         Item 100. Equity investments       6.         + Reclassification of debt securities with customers       8.1         Helding instruments       6.         Item 80. Hedging derivatives       8.1         Item 90. Changes in fair value of portfolio hedged items (+/-)       2.2         Property, plant and equipment       8.7         Item 130. Intangible assets of which: goodwill       1.         Item 130. Intangible assets net of goodwill       1.         Item 140. Twa assets       12.1         Non-current assets and d		AMOUNTS AS AT
Item 10. Cash and cash balances	.SSETS	12.31.2017
Financial assets held for trading         74,6           Item 20. Financial assets held for trading         74,6           Loans to banks         70,5           Item 60. Loans and receivables with banks         70,0           Loans to customers         438,6           Item 70. Loans and receivables with customers         447,7           + Reclassification of debt securities with customers         (8,8           Other financial assets         147,4           Item 30. Financial assets at fair value through profit or loss         22,1           Item 40. Available-for-sale financial assets         104,1           Item 40. The properties with customers         6,6           Item 40. The properties with customers         6,6           Item 100. Equity investments         6,6           Item 80. Hedging derivatives         3,           Item 80. Hedging derivatives         3,           Item 80. Changes in fair value of portfolio hedged items (+/-)         2,           Property, plant and equipment         8,           Item 120. Property, plant and equipment         8,           Item 130. Intangible assets of which: goodwill         1,           Item 130. Intangible assets net of goodwill         1,           Item 140. Tax assets         12,           Non-current assets and dis	ash and cash balances	64,493
Item 20. Financial assets held for trading         74,0           Loans to banks         70.5           Item 60. Loans and receivables with banks         70.8           Loans to customers         438,6           Item 70. Loans and receivables with customers         447,1           + Reclassification of debt securities with customers         (8,8           Other financial assets         147,4           Item 30. Financial assets at fair value through profit or loss         22,0           Item 40. Available-for-sale financial assets         104,1           Item 50. Held-to-maturity investments         6,1           Item 10. Equity investments         6,1           + Reclassification of debt securities with customers         8,1           Hedging instruments         5,6           Item 80. Hedging derivatives         8,6           Item 90. Changes in fair value of portfolio hedged items (+/-)         2,2           Property, plant and equipment         8,6           Goodwill         1,6           Item 130. Intangible assets of which: goodwill         1,9           Item 130. Intangible assets net of goodwill         1,9           Item 140. Tax assets         12,6           Non-current assets and disposal groups classified as held for sale         1,7           Item 150. Non-	Item 10. Cash and cash balances	64,493
Loans to banks	inancial assets held for trading	74,686
Item 60. Loans and receivables with banks         70.5           Loans to customers         438.6           Item 70. Loans and receivables with customers         447.           + Reclassification of debt securities with customers         (8.8           Other financial assets         147.4           Item 30. Financial assets at fair value through profit or loss         22.0           Item 40. Available-for-sale financial assets         104.1           Item 50. Held-to-maturity investments         6.6           + Reclassification of debt securities with customers         6.7           + Reclassification of debt securities with customers         6.6           + Reclassification of debt securities with customers         8.5           Item 10.0. Legacin	Item 20. Financial assets held for trading	74,686
Loans to customers       438,6         Item 70. Loans and receivables with customers       447,7         + Reclassification of debt securities with customers       (8,8)         Other financial assets       147,4         Item 30. Financial assets at fair value through profit or loss       22,0         Item 40. Available-for-sale financial assets       104,1         Item 50. Held-to-maturity investments       6,6         Item 100. Equity investments       6,1         + Reclassification of debt securities with customers       8,1         + Redging instruments       5,6         Item 80. Hedging derivatives       3,4         Item 90. Changes in fair value of portfolio hedged items (+/-)       2,2         Property, plant and equipment       8,4         Item 120. Property, plant and equipment       8,4         Item 130. Intangible assets of which: goodwill       1,4         Item 130. Intangible assets net of goodwill       1,5         Item 130. Intangible assets and disposal groups classified as held for sale       1,2         Item 140. Tax assets       12,1         Won-current assets and disposal groups classified as held for sale       1,1         Other assets       1,1         Item 150. Non-current assets and disposal groups classified as held for sale       1,1	oans to banks	70,983
Item 70. Loans and receivables with customers         447, 1           + Reclassification of debt securities with customers         (8,8)           Other financial assets         147,4           Item 30. Financial assets at fair value through profit or loss         22,6           Item 40. Available-for-sale financial assets         104,1           Item 50. Held-to-maturity investments         6,6           Item 100. Equity investments         6,6           + Reclassification of debt securities with customers         8,6           Hedging instruments         5,6           Item 80. Hedging derivatives         3,4           Item 90. Changes in fair value of portfolio hedged items (+/-)         2,2           Property, plant and equipment         8,4           Item 120. Property, plant and equipment         8,4           Goodwill         1,4           Item 130. Intangible assets of which: goodwill         1,5           Item 130. Intangible assets         1,5           Item 130. Intangible assets and disposal groups classified as held for sale         1,2           Item 150. Non-current assets and disposal groups classified as held for sale         1,1           Item 150. Insurance reserves attributable to reinsurers         8,8	Item 60. Loans and receivables with banks	70,983
+ Reclassification of debt securities with customers         (8,8)           Other financial assets         147.4           Item 30. Financial assets at fair value through profit or loss         22,1           Item 40. Available-for-sale financial assets         104,1           Item 50. Held-to-maturity investments         6,6           Item 100. Equity investments         6,6           + Reclassification of debt securities with customers         8,6           Hedging instruments         5,6           Item 80. Hedging derivatives         3,4           Item 90. Changes in fair value of portfolio hedged items (+/-)         2,2           Property, plant and equipment         8,4           Item 120. Property, plant and equipment         8,6           Other intangible assets of which: goodwill         1,4           Item 130. Intangible assets of which: goodwill         1,5           Tax assets         1,5           Item 140. Tax assets and disposal groups classified as held for sale         1,7           Item 150. Non-current assets and disposal groups classified as held for sale         1,7           Item 150. Non-current assets and disposal groups classified as held for sale         1,7           Item 150. Intangible assets and disposal groups classified as held for sale         1,7           Item 150. Non-current assets and disposal group	oans to customers	438,895
Other financial assets       147,4         Item 30. Financial assets at fair value through profit or loss       22,6         Item 40. Available-for-sale financial assets       104,1         Item 50. Held-to-maturity investments       6,6         Item 100. Equity investments       6,6         + Reclassification of debt securities with customers       8,8         Hedging instruments       5,6         Item 80. Hedging derivatives       3,4         Item 90. Changes in fair value of portfolio hedged items (+/-)       2,2         Property, plant and equipment       8,4         Item 120. Property, plant and equipment       8,4         Item 130. Intangible assets of which: goodwill       1,4         Other intangible assets net of goodwill       1,5         Item 130. Intangible assets net of goodwill       1,5         Item 130. Intangible assets and disposal groups classified as held for sale       1,2         Item 140. Tax assets       12,6         Item 150. Non-current assets and disposal groups classified as held for sale       1,7         Other assets       1,6         Item 150. Insurance reserves attributable to reinsurers       8,8	Item 70. Loans and receivables with customers	447,727
Item 30. Financial assets at fair value through profit or loss       22.         Item 40. Available-for-sale financial assets       104,         Item 50. Held-to-maturity investments       6.         Item 100. Equity investments       6.         + Reclassification of debt securities with customers       8.         Hedging instruments       5.         Item 80. Hedging derivatives       3.         Item 90. Changes in fair value of portfolio hedged items (+/-)       2.         Property, plant and equipment       8.         Goodwill       11,         Item 120. Property, plant and equipment       8.         Goodwill       11,         Item 130. Intangible assets of which: goodwill       1,         Other intangible assets net of goodwill       1,         Tax assets       12,         Item 130. Intangible assets net of goodwill       1,         Tax assets       12,         Item 140. Tax assets       12,         Non-current assets and disposal groups classified as held for sale       1,         Item 150. Non-current assets and disposal groups classified as held for sale       1,         Item 150. Insurance reserves attributable to reinsurers       8,5	+ Reclassification of debt securities with customers	(8,832)
Item 40. Available-for-sale financial assets       104,         Item 50. Held-to-maturity investments       6,6         Item 100. Equity investments       6,6         + Reclassification of debt securities with customers       8,6         Hedging instruments       5,6         Item 80. Hedging derivatives       3,9         Item 90. Changes in fair value of portfolio hedged items (+/-)       2,2         Property, plant and equipment       8,4         Item 120. Property, plant and equipment       8,4         Goodwill       1,4         Item 130. Intangible assets of which: goodwill       1,4         Other intangible assets       1,5         Item 130. Intangible assets net of goodwill       1,5         Tax assets       12,6         Non-current assets and disposal groups classified as held for sale       1,2         Item 150. Non-current assets and disposal groups classified as held for sale       1,2         Other assets       8,9         Item 150. Non-current assets and disposal groups classified as held for sale       1,2         Item 150. Insurance reserves attributable to reinsurers       8,9	Uther financial assets	147,496
Item 50. Held-to-maturity investments       6,3         Item 100. Equity investments       8,8         Hedging instruments       5,6         Item 80. Hedging derivatives       3,4         Item 90. Changes in fair value of portfolio hedged items (+/-)       2,2         Property, plant and equipment       8,4         Item 120. Property, plant and equipment       8,4         Item 130. Intangible assets of which: goodwill       1,4         Other intangible assets net of goodwill       1,5         Item 130. Intangible assets net of goodwill       1,5         Item 130. Intangible assets net of goodwill       1,5         Item 140. Tax assets       12,6         Non-current assets and disposal groups classified as held for sale       1,7         Item 150. Non-current assets and disposal groups classified as held for sale       1,7         Item 150. Insurance reserves attributable to reinsurers       8,8          Item 110. Insurance reserves attributable to reinsurers       8,9	Item 30. Financial assets at fair value through profit or loss	22,073
Item 100. Equity investments       6,2         + Reclassification of debt securities with customers       8,8         Hedging instruments       5,6         Item 80. Hedging derivatives       3,4         Item 90. Changes in fair value of portfolio hedged items (+/-)       2,2         Property, plant and equipment       8,4         Goodwill       1,4         Item 120. Property, plant and equipment       1,4         Goodwill       1,4         Item 130. Intangible assets of which: goodwill       1,5         Item 130. Intangible assets net of goodwill       1,5         Item 130. Intangible assets net of goodwill       1,5         Tax assets       12,6         Non-current assets and disposal groups classified as held for sale       1,7         Item 150. Non-current assets and disposal groups classified as held for sale       1,7         Other assets       8,8         Item 150. Insurance reserves attributable to reinsurers       8,8	Item 40. Available-for-sale financial assets	104,101
+ Reclassification of debt securities with customers       8,8         Hedging instruments       5,6         Item 80. Hedging derivatives       3,4         Item 90. Changes in fair value of portfolio hedged items (+/-)       2,2         Property, plant and equipment       8,4         Item 120. Property, plant and equipment       8,4         Goodwill       1,4         Item 130. Intangible assets of which: goodwill       1,7         Other intangible assets       1,5         Item 130. Intangible assets net of goodwill       1,5         Tax assets       12,6         Non-current assets and disposal groups classified as held for sale       1,7         Item 140. Tax assets and disposal groups classified as held for sale       1,7         Other assets       8,8         Item 150. Non-current assets and disposal groups classified as held for sale       1,2         Item 150. Insurance reserves attributable to reinsurers       8,8	Item 50. Held-to-maturity investments	6,277
Hedging instruments  Item 80. Hedging derivatives  Item 90. Changes in fair value of portfolio hedged items (+/-)  Property, plant and equipment  Item 120. Property, plant and equipment  Soodwill  Item 130. Intangible assets of which: goodwill  Other intangible assets of which: goodwill  1,4  Other intangible assets net of goodwill  1,5  Item 130. Intangible assets net of goodwill  1,5  Item 140. Tax assets  Item 140. Tax assets  Item 140. Tax assets  Item 140. Tox assets  Item 150. Non-current assets and disposal groups classified as held for sale  Item 150. Non-current assets and disposal groups classified as held for sale  Item 150. Non-current assets and disposal groups classified as held for sale  Item 150. Non-current assets and disposal groups classified as held for sale  Item 150. Non-current assets and disposal groups classified as held for sale  Item 150. Non-current assets and disposal groups classified as held for sale  Item 150. Non-current assets and disposal groups classified as held for sale  Item 150. Non-current assets and disposal groups classified as held for sale  Item 150. Non-current assets and disposal groups classified as held for sale  Item 150. Non-current assets and disposal groups classified as held for sale  Item 150. Non-current assets and disposal groups classified as held for sale  Item 150. Non-current assets and disposal groups classified as held for sale	Item 100. Equity investments	6,212
Item 80. Hedging derivatives     3,4       Item 90. Changes in fair value of portfolio hedged items (+/-)     2,2       Property, plant and equipment     8,4       Item 120. Property, plant and equipment     8,6       Goodwill     1,4       Item 130. Intangible assets of which: goodwill     1,5       Other intangible assets net of goodwill     1,5       Item 130. Intangible assets net of goodwill     1,5       Tax assets     12,6       Item 140. Tax assets     12,6       Non-current assets and disposal groups classified as held for sale     1,6       Item 150. Non-current assets and disposal groups classified as held for sale     1,7       Other assets     8,8       Item 110. Insurance reserves attributable to reinsurers     8,8	+ Reclassification of debt securities with customers	8,832
Item 90. Changes in fair value of portfolio hedged items (+/-)         2,2           Property, plant and equipment         8,4           Item 120. Property, plant and equipment         8,6           Goodwill         1,4           Item 130. Intangible assets of which: goodwill         1,5           Other intangible assets net of goodwill         1,5           Item 130. Intangible assets net of goodwill         1,5           Tax assets         12,6           Won-current assets and disposal groups classified as held for sale         1,6           Item 150. Non-current assets and disposal groups classified as held for sale         1,7           Other assets         8,8           Item 110. Insurance reserves attributable to reinsurers         8,8	ledging instruments	5,676
Property, plant and equipment    Rem 120. Property, plant and equipment   Rem 120. Property, plant and equipment   Rem 130. Intangible assets of which: goodwill   Rem 130. Intangible assets   Rem 140. Tax assets   Rem 150. Non-current assets and disposal groups classified as held for sale   Rem 150. Non-current assets and disposal groups classified as held for sale   Rem 150. Non-current assets and disposal groups classified as held for sale   Rem 150. Non-current assets and disposal groups classified as held for sale   Rem 150. Non-current assets and disposal groups classified as held for sale   Rem 150. Non-current assets and disposal groups classified as held for sale   Rem 150. Non-current assets and disposal groups classified as held for sale   Rem 150. Non-current assets and disposal groups classified as held for sale   Rem 150. Non-current assets and disposal groups classified as held for sale   Rem 150. Non-current assets and disposal groups classified as held for sale   Rem 150. Non-current assets and disposal groups classified as held for sale   Rem 150. Non-current assets and disposal groups classified as held for sale   Rem 150. Non-current assets   Re	Item 80. Hedging derivatives	3,431
Item 120. Property, plant and equipment     8,8       Goodwill     1,4       Item 130. Intangible assets of which: goodwill     1,5       Other intangible assets net of goodwill     1,5       Tax assets     12,6       Item 140. Tax assets     12,6       Non-current assets and disposal groups classified as held for sale     1,1       Item 150. Non-current assets and disposal groups classified as held for sale     1,1       Other assets     8,5       Item 110. Insurance reserves attributable to reinsurers     8,5	Item 90. Changes in fair value of portfolio hedged items (+/-)	2,245
Goodwill  Item 130. Intangible assets of which: goodwill  Other intangible assets  Item 130. Intangible assets net of goodwill  1,9  Tax assets  Item 140. Tax assets  Item 140. Tax assets  Item 150. Non-current assets and disposal groups classified as held for sale  Item 150. Non-current assets and disposal groups classified as held for sale  Item 150. Non-current assets and disposal groups classified as held for sale  Item 150. Non-current assets and disposal groups classified as held for sale  Item 150. Non-current assets and disposal groups classified as held for sale  Item 150. Non-current assets and disposal groups classified as held for sale  Item 150. Non-current assets and disposal groups classified as held for sale  Item 150. Non-current assets and disposal groups classified as held for sale  Item 150. Non-current assets and disposal groups classified as held for sale  Item 150. Non-current assets and disposal groups classified as held for sale  Item 150. Non-current assets and disposal groups classified as held for sale  Item 150. Non-current assets and disposal groups classified as held for sale  Item 150. Non-current assets and disposal groups classified as held for sale	roperty, plant and equipment	8,449
Item 130. Intangible assets of which: goodwill         1,           Other intangible assets         1,           Item 130. Intangible assets net of goodwill         1,           Tax assets         12,6           Item 140. Tax assets         12,6           Non-current assets and disposal groups classified as held for sale         1,           Item 150. Non-current assets and disposal groups classified as held for sale         1,           Other assets         8,5           Item 110. Insurance reserves attributable to reinsurers         8,5	Item 120. Property, plant and equipment	8,449
Other intangible assets  Item 130. Intangible assets net of goodwill  Tax assets  Item 140. Tax assets  Item 140. Tax assets  Non-current assets and disposal groups classified as held for sale  Item 150. Non-current assets and disposal groups classified as held for sale  1,  Other assets  Item 110. Insurance reserves attributable to reinsurers	oodwill	1,484
Item 130. Intangible assets net of goodwill     1,1       Tax assets     12,6       Item 140. Tax assets     12,1       Non-current assets and disposal groups classified as held for sale     1,1       Item 150. Non-current assets and disposal groups classified as held for sale     1,1       Other assets     8,5       Item 110. Insurance reserves attributable to reinsurers     8,5	Item 130. Intangible assets of which: goodwill	1,484
Tax assets    Item 140. Tax assets   12,6     Item 140. Tax assets   12,6     Non-current assets and disposal groups classified as held for sale   1,6     Item 150. Non-current assets and disposal groups classified as held for sale   1,7     Other assets   8,8     Item 110. Insurance reserves attributable to reinsurers   8,8     Item 110. Insurance reserves attributable to reinsurers   1,8	Uther intangible assets	1,902
Item 140. Tax assets     12,0       Non-current assets and disposal groups classified as held for sale     1,1       Item 150. Non-current assets and disposal groups classified as held for sale     1,1       Other assets     8,5       Item 110. Insurance reserves attributable to reinsurers     8,5	Item 130. Intangible assets net of goodwill	1,902
Non-current assets and disposal groups classified as held for sale    Item 150. Non-current assets and disposal groups classified as held for sale   Other assets   Item 110. Insurance reserves attributable to reinsurers	ax assets	12,658
Item 150. Non-current assets and disposal groups classified as held for sale     1,       Other assets     8,s       Item 110. Insurance reserves attributable to reinsurers     1	Item 140. Tax assets	12,658
Other assets 8,s Item 110. Insurance reserves attributable to reinsurers	on-current assets and disposal groups classified as held for sale	1,111
Other assets 8,s Item 110. Insurance reserves attributable to reinsurers	Item 150. Non-current assets and disposal groups classified as held for sale	1,111
		8,958
Item 160. Other assets 8,8	Item 110. Insurance reserves attributable to reinsurers	
	Item 160. Other assets	8,958
Total assets 836,7	otal assets	836,790

continued: Consolidated balance sheet

	(€ million)
LIABILITIES AND SHAREHOLDERS' EQUITY	AMOUNTS AS AT
Deposits from banks	12.31.2017 123.244
Item 10. 'Deposits from banks	123,244
Deposits from customers	462,895
Item 20. Deposits from customers	462,895
Debt securities issued	98.603
Item 30. Debt securities in issue	98,603
Financial liabilities held for trading	55.784
Item 40. Financial liabilities held for trading	55,784
Financial liabilities designated at fair value	3.011
Item 50. Financial liabilities at fair value through profit or loss	3.011
Hedging instruments	6.610
Item 60. Hedging derivatives	3,568
Item 70. Changes in fair value of portfolio hedged items (+/-)	3,000
Tax liabilities	1,093
Item 80. Tax liabilities	1,093
Liabilities included in disposal groups classified as held for sale	1,093
Item 90. Liabilities included in disposal groups classified as held for sale	185
Other liabilities	25,141
Item 100. Other liabilities	15.573
Item 110. Provision for employee severance pay	917
Item 120. Provision for risks and charges	8.650
Item 130. Insurance reserves	0,000
Minorities	894
Item 210. Minorities (+/-)	894
Group Shareholders' Equity:	59,331
- Capital and reserves	53,351
Item 140. Revaluation reserves	(4,327)
Item 140. Revaluation reserves Item 160. Equity instruments	4.610
Item 170. Reserves	19.297
Item 180. Share premium	13,400
Item 190. Share capital	20.881
,	-,
Item 200. Treasury shares (-) - Net profit (loss)	(3) 5.473
	5,473
Item 220. 'Net profit (loss) for the year (+/-) Total liabilities and shareholders' equity	836,790

#### Consolidated income statement

Consolidated income statement	(€ million)
	YEAR
	2018
Net interest	10,856
Item 30. Net interest margin less: Net interest margin of industrial companies	10,853 2
Dividends and other income from equity investments	738
Item 70. Dividend income and similar revenue	413
less: Dividends from held for trading equity instruments included in Item 70	(320)
Item 250. Profit (Loss) of equity investments - of which: Profit (Loss) of equity investments valued at equity	644
Net fees and commissions	6,756
Item 60. Net fees and commissions	6,870
+ Other administrative expenses - of which: outsourced services for the management of non-performing loans	(115)
Net trading income	1,245
Item 80. Net gains (losses) on trading	417
less: Net gains (losses) on trading of industrial companies	-
+ Dividends from held for trading equity instruments (from Item 70)	320
Item 90. Net gains (losses) on hedge accounting	17
Item 100. Gains (Losses) on disposal and repurchase of: c) financial liabilities	3
Item 100. Gains (Losses) on disposal or repurchase of: b) financial assets at fair value through other comprehensive income	176
+ Gains (Losses) on disposal and repurchase of financial assets at armortised cost - different from loans (from Item 100 a)	23
Item 110. Net gains (losses) on other financial assets/liabilities at fair value through profit and loss	289
Net other expenses/income	130
Item 230. Other operating expenses/income	1,018
less: Integration costs	2
less: Other operating income - of which: recovery of costs	(639)
+ Net value adjustments/write-backs on property, plant and equipment in operating lease assets (from Item 210)	(149)
less: Transitional revenues from Pekao and Pgam	(3)
less: Net value adjustments/write-backs on leasehold improvements (on non-separable assets) classified as "Other assets"	62
less: Other operating income - Other income from invoicing JVs	(43)
less: Other administrative expenses - of which: outsourced services for the management of non-performing loans - penalties  + Result of industrial companies	(19)
+ Result of industrial companies  + Gains (Losses) on disposal and repurchase of financial assets at amortised cost - performing loans (from Item 100 a)	(133) 26
Gains (Losses) on disposals of investments in operating lease assets (from Item 280)	7
OPERATING INCOME	19,723
Payroll costs	(6,423)
Item 190. Administrative expenses: a) staff costs	(6,437)
less: Administrative expenses: a) staff costs of industrial companies	4
less: Integration costs	10
Other administrative expenses	(4,157)
Item 190. Administrative expenses: b) other administrative expenses	(5,052)
less: Administrative expenses: b) other administrative expenses of industrial companies	14
less: Administrative expenses - Contributions to the Resolution Funds, Deposit Guarantee Schemes (DGS), Bank Levy and Guarantee fees for DTA	821
less: outsourced services for the management of non-performing loans - penalties	19
less: outsourced services for the management of non-performing loans	115
+ Net value adjustments/write-backs on leasehold improvements (on non-separable assets) classified as "Other assets" - (from Item 230)	(62)
less: Integration costs	(11)
Recovery of expenses	685
+ Other net operating income - of which: recovery of costs (from Item 230)	639
+ Other operating income - Transition revenues from Pekao and Pgam - (from Item 230)	3
+ Other operating income - Other income from invoicing JVs	43
Amortisation, depreciation and impairment losses on intangible and tangible assets	(804)
Item 210. Net value adjustments/write-backs on property, plant and equipment	(606)
less: Impairment losses/write backs on property owned for investment	(41)
less: Net value adjustments/write-backs of tangible in operating lease assets (from Item 210)	149
less: Integration costs	(425)
Item 220. Net value adjustments/write-backs on intangible assets	(425)
less: Integration costs	140
less: Net write-downs on property, plant and equipment and intangible assets of industrial companies	113
loss: Purchasa Prica Allocation offact	
less: Purchase Price Allocation effect  Operating costs	(10,698)

continued: Consolidated income statement

	(€ million)
	YEAR
OPERATING PROFIT (LOSS)	9,025
Net write-downs on loans and provisions for guarantees and commitments	(2,619)
Item 100. Gains (Losses) on disposal and repurchase of: a) financial assets at amortised cost	129
less: Gains (Losses) on disposals/repurchases on loans and receivables - performing loans	(26)
less: Gains (Losses) on disposal and repurchase of financial assets at armortised cost - debt securities	(23)
Item 130. Net losses/recoveries on impairment relating to: a) financial assets at amortised cost	(2,662)
less: Recoveries on impairment relating to: a) financial assets at amortised cost - debt securities	(16)
Item 130. Net losses/recoveries on impairment relating to: b) Financial assets at fair value through other comprehensive income	(19)
less: Net losses/recoveries on impairment relating to: b) Financial assets at fair value through other comprehensive income - debt securities	19
Item 140. Gains/Losses from contractual changes with no cancellations	(3)
less: Gains/Losses from contractual changes with no cancellations - debt securities	(0)
Item 200. Net provisions for risks and charge - of which: a) commitments and financial guarantees given	(19)
less: Net losses on impairment other financial assets - contribution to National Interbank Deposit Guarantee Fund (F.I.T.D.)	(19)
NET OPERATING PROFIT (LOSS)	6,406
Other charges and provisions	(2,293)
Item 200. Net provisions for risks and charges - of which: b) other net provision	(1,504)
less: Net provisions for risks and charges of industrial companies	(1,304)
less: Tax disputes relating to income tax (interests and sanctions excluded)	28
+ Administrative expenses - Contributions to Resolution Funds, Deposit Guarantee Schemes (DGS), Bank Levy and Guarantee fees for DTA	(821)
+ Provisions for risks and charges - contribution to National Interbank Deposit Guarantee Fund (F.I.T.D.)	(021)
Surplus on release of integration provision	5
Integration costs	(9)
Integration costs before Purchase Price Allocation effect	(9)
Net income from investments	(485)
+ Net losses/recoveries on impairment relating to: of which: a) financial assets at amortised cost - debt securities (from Item 130)	16
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+ Net losses/recoveries on impairment relating to: of which: b) financial assets at fair value through other comprehensive income - debt securities (from Item 130)	(19)
+ Gains/Losses from contractual changes with no cancellations - debt securities (from Item 140)	(13)
+ Impairment losses/write backs on property owned for investment (from Item 210)	41
Item 250. Profit (Loss) of equity investments - of which: write-backs/impairment losses and gains/losses on disposal of associates valued at equity	(742)
Item 260. Net gains (losses) on tangible and intangible assets measured at fair value	1
Item 280. Gains (Losses) on disposal on investments	231
less: Gains (Losses) on disposals on investments in operating lease assets (from Item 280)	(7)
less: Industrial companies	(6)
PROFIT (LOSS) BEFORE TAX	3,619
Income tax for the period	479
Item 300. Tax expense (income) from continuing operations	502
less: Tax expense related to profit from continuing operations of industrial companies	7
+ Other changes and provisions - Tax disputes relating to income tax (interests and sanctions excluded) - (from Item 200 b)	(28)
less: Purchase Price Allocation effect	(1)
NET PROFIT (LOSS)	4,098
Profit (Loss) from non-current assets held for sale after tax	14
Item 320. Profit (Loss) after tax from discontinued operations	14
PROFIT (LOSS) FOR THE PERIOD	4,112
Minorities	(216)
Item 340. Minorities' profit (loss) for the period	(216)
NET PROFIT (LOSS) ATTRIBUTABLE TO THE GROUP BEFORE PPA	3,896
Purchase Price Allocation effect	(3)
Goodwill impairment	- (0)
Item 270. Goodwill Impairment	_
NET PROFIT (LOSS) ATTRIBUTABLE TO THE GROUP	3,892

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less: Purchase Price Allocation effect		11
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porturny overe	Operating costs	(11,33

continued: Consolidated income statement

	(€ million)
	YEAR
	2017
OPERATING PROFIT (LOSS)	8,603
Net impairment losses on loans and provisions for guarantees and commitments	(2,939)
Item 100. Gains (Losses) on disposal and repurchase of: a) Ioans	(434)
less: Gains (Losses) on disposals/repurchases on loans and receivables - not impaired position (from item 100 a)	(89)
Item 130. Net losses/recoveries on impairment: a) loans	(2,091)
less: Reclassification of interests from impairment losses on loans	(334)
Item 130. Net losses/recoveries on impairment: d) other financial assets	6
less: Net losses on impairment other financial assets - contribution to National Interbank Deposit Guarantee Fund (F.I.T.D.)	3
NET OPERATING PROFIT (LOSS)	5,664
Other charges and provisions	(1,064)
Item 190. Net provisions for risks and charges	(509)
less: Provisions for risks and charges of industrial companies	2
+ Administrative costs - contributions to Resolution Funds, Deposit Guarantee Schemes (DGS), Bank Levy and Guarantee fees for DTA	(586)
+ Provisions for risks and charges - contribution to National Interbank Deposit Guarantee Fund (F.I.T.D.)	(3)
Surplus on release of integration provision	31
Integration costs	(147)
Integration costs before Purchase Price Allocation effect	(147)
Net income from investments	(305)
Item 130. Net losses/recoveries on impairment: b) available-for-sale financial assets	(335)
+ Gains (Losses) on AFS disposals - Equity instruments - Equity investments - day one profit/loss	20
Item 130. Net losses/recoveries on impairment: c) held-to-maturity investments	6
Impairment losses/write backs on property owned for investment (from item 200)	(76)
Item 240. Profit (Loss) of investments of which: write-backs/impairment losses and gains/losses on disposal of associates valued at equity	(5)
Item 250. Gains (Losses) on tangible and intangible assets measured at fair value	(1)
Item 270. Gains (Losses) on disposal of investments	100
less: Gains (Losses) on disposals of investments - assets leasing operation (from item 270)	(7)
less: Industrial companies	(8)
PROFIT (LOSS) BEFORE TAX	4,148
Income tax for the period	(609)
Item 290. Tax expense (income) related to profit or loss from continuing operations	(596)
less: Tax expense related to profit from continuing operations of industrial companies	5
less: Reclassification of UPASSMNG - UCI	(16)
less: Purchase Price Allocation effect	
NET PROFIT (LOSS)	(2) 3,539
Profit (Loss) from non-current assets held for sale after tax	2,251
Item 310. Profit (Loss) after tax from discontinued operations	2,682
less: Reclassification of net fees vs. PGAM and PEKAO	· · · · · · · · · · · · · · · · · · ·
	(426)
less: Gains (Losses) on disposal not realized on Pekao equity stake underlying the Equity-linked Certificates issued by UniCredit S.p.A.	(5)
PROFIT (LOSS) FOR THE PERIOD	5,790
Minorities  (tom 200 Minorities	(313)
Item 330. Minorities	(313)
NET PROFIT (LOSS) ATTRIBUTABLE TO THE GROUP BEFORE PPA	5,477
Purchase Price Allocation effect	(4)
Goodwill impairment	-
Item 260. Impairment of goodwill	
NET PROFIT (LOSS) ATTRIBUTABLE TO THE GROUP	5,473

### Annex 2 - Fees for annual audits and related services

#### UniCredit group 2018 - Deloitte Network

As prescribed by Art.149-duodecies of the Consob Issuers Regulation, the following table gives fees paid in 2018 for services rendered by Deloitte & Touche S.p.A. and firms in its network.

			(€ '000)
SERVICE TYPE	SERVICE PROVIDER	USER	FEES(1)
Audit <sup>(2)</sup>	Deloitte & Touche S.p.A.	Parent company - UniCredit S.p.A.	3,543
	Deloitte & Touche S.p.A.	Subsidiaries	1,499
	Deloitte Network	Subsidiaries	16,614
Certification, letters of comfort, etc(3)	Deloitte & Touche S.p.A	Parent company - UniCredit S.p.A.	1,894
	Deloitte & Touche S.p.A.	Subsidiaries	227
	Deloitte Network	Parent company - UniCredit S.p.A.	107
	Deloitte Network	Subsidiaries	5,879
Other services <sup>(4)</sup>	Deloitte & Touche S.p.A.	Parent company - UniCredit S.p.A.	246
	Deloitte & Touche S.p.A.	Subsidiaries	10
	Deloitte Network	Parent company - UniCredit S.p.A.	593
	Deloitte Network	Subsidiaries	5,237
Total			35.849

Notes:

(1) Excl. VAT and Expenses.

(2) Does not include fees for audits of investment funds.

(3) Mainly: verification services provided to UniCredit S.p.A. (Limited review on 2018 non financial information, Limited review on 2Q 2018 and 3Q 2018 Consolidated Reports for the inclusion of interim net profit in Common Equity Tier 1 Capital, Issuing Comfort Letters concerning bond issues, Signing the Italian tax declaration forms, Supervisory Fees ECB ISA805, Reporting data TLTRO II ISAE3000, Limited Assurance Engagement OBG ISAE3000, Local statutory audit report of foreign branches according to local regulations), other verification services required by regulations/local Supervisory Authority in Germany and Austria.

(4) Mainly: other services provided to UniCredit S.p.A. (Agrees upon procedure on Own Funds, Support to projects "New App Mobile Banking", "MREL Framework and Reporting"); services provided to the subsidiary

UniCredit Services S.c.p.A.; support provided to the subsidiary UniCredit Bank AG.

### ORIGINATOR: UniCredit S.p.A.

#### Traditional securitisations of Performing and Non-Performing loans

STRATEGIES, PROCESSES AND GOALS:	The initiatives are a part of the Group's strategies, one of the objectives of which is to finance, at competitive rates (and in large amounts), the development of medium and long-term through the disposal of existing "Performing" and "Non-Performing" loan portfolios and also creating eligible securities for refinancing operations with the ECB and/or with third parties (counterbalancing capacity).  The main advantages of the transactions can be summarised as follows:  - improvement in the matching of asset maturities;  - diversification of sources of financing;  - broadening of investor base and resulting optimisation of funding cost;  - creating counterbalancing capacity.  Moreover, securitisation transactions can also be implemented for purposes related to business projects (for better management of assets), corporate restructuring or deleveraging projects.
INTERNAL MEASUREMENT AND RISK MONITORING SYSTEMS:	UniCredit S.p.A. acts as "Servicer" for almost all transactions concerned for which is Originator. As per the agreements entered into with issuing companies (special purpose vehicles - SPV), servicing consists of performing, on behalf of these companies, administrative, collection and securitised loan collection activities as well as the management of any recovery procedures for impaired loans. Thus, as Servicer, UniCredit S.p.A. is charged with continually tracking cash flows from securitised loans and constantly monitoring their collection, with the assistance of third party companies (especially for the recovery of impaired loans; the company involved is DoBank S.p.A., which operates as an assistant to the Servicer, governed by a special agreement).  The Servicer provides the Special Purpose Vehicle (and other counterparties indicated in the servicing agreements) information on the activity performed by, periodically reports that indicate, among other things, the collection and transfer of the income stream sold, the amount of default positions and recoveries completed, overdue installments, etc., with all information broken down in relation to specific transactions. These reports (which are usually quarterly) are periodically checked (if contractually required) by an auditing firm.
ORGANISATIONAL STRUCTURE AND SYSTEM FOR REPORTING TO SENIOR MANAGEMENT:	From a strategic point of view, Group Finance Department is responsible for central coordination. In this context, the above structure plays: a) in the launch phase of the operation the role of proposer and provides support to the other Bank's Divisions and to the individual Legal Entities in conducting transactions, cooperating with all the other departments (Planning & Capital Management, Group Risk Management, M&A etc.) in identifying the characteristics and the distinctive features of "true sale" securitisations loans in order to achieve the targets set in the Group's Funding Plan and in the Contingency Funding Plan, approved by the Board of Directors, in the ordinary plan of creating counterbalancing capacity, as well as in organisational strategy and business of Top Management. Specific transactions are subject to prior approval by the competent departments of the Holding and of the Originator Bank (during approval, among other things, the structure, costs and impacts in terms of liquidity, counterbalancing capacity, organisational, business and/or any capital relief are discussed and analyzed), and to final approval by the Board of Directors of the Originator Bank;
	b) in the management phase of the operation, the monitoring role of the securitised portfolios performances and any rating action published by Ratings Agencies, the interactions with the Ratings Agencies in order to submit regular information on portfolios and, more generally, the role of coordination of the Originator Bank to facilitate the solution of events relating to the securitised portfolios (management of actions of payments holidays, downgrading, restructurings, etc.).  The Bank has established a special coordination unit (General Ledger & Securitisation Reporting) within the Group Accounting & Regulatory Reporting Department. This unit has been tasked with administrative activities connected to the Servicer and Account Bank related-duties, and to carry out these duties, it works in close cooperation with specific, qualified areas of the Bank (Group Risk Management, Group Finance, Group Legal Advice & Contracts, etc.) and the Group (UniCredit Services S.C.p.A., etc.). It also provides a technical and operational support to network units. The information regarding the monitoring of collections and the performance of the securitised portfolio is periodically submitted to the Servicer's Board of Directors.
HEDGING POLICIES:	By agreement, securitised portfolios can be protected from interest rate risk by means of the Special Purpose Vehicle entering into Interest Rate Swap (IRS) agreements to hedge a fixed-rate portfolio, and Basis Swaps to hedge an indexed rate portfolio. In connection with these swaps, always if required by agreements, related back-to-back swap contracts are entered into between the Swap counterparty and UniCredit S.p.A. as Originator, interfaced in some cases by UniCredit Bank AG.
OPERATING RESULTS:	At the end of December 2018, the operating results related to existing securitisation transactions essentially reflected the performance of underlying portfolios and the resulting cash flows, and obviously are affected by the amount of defaults and prepayments during the period, which, moreover, are in line with the performance seen in other assets of this kind that are not securitised.

ORIGINATOR: UniCredit S.p.A.

#### Transaction from previous years

NAME:	CONSUMER T	CONSUMER THREE		
Type of securitisation:	Traditional	Traditional		
Originator:	UniCredit S.p	.A.		
Issuer:	Consumer Three	e S.r.l.		
Servicer:	UniCredit S.p	.A.		
Arranger:	UniCredit S.p	.A.		
Target transaction:	Counterbalancing	capacity		
Type of asset:	Personal loa	ns		
Quality of Asset:	Performing	1		
Closing date:	04.20.2016	3		
Nominal Value of disposal portfolio (€) (*):	6,076,877,78	86		
Guarantees issued by the Bank:	•			
Guarantees issued by Third Parties:	•			
Bank Lines of Credit:	•			
Third Parties Lines of Credit:	-			
Other Credit Enhancements:	UniCredit S.p.A. has granted SPV a subordinated k Consumer Three also constituited for ABS invest reserve amount outstanding, at the end of a	ors benefit into an eligible entity a cash		
Other relevant information:	Self-securitisa	tion		
Rating Agencies:	Moody's/Fito	ch		
Amount of CDS or other supersenior risk transferred:				
Amount and Condition of tranching:				
. ISIN	IT0005176505	IT0005176513		
. Type of security	Senior	Junior		
. Class	A	J		
. Rating	Aa3/A	Not rated		
. Nominal value issued (€) (*)	4,679,100,000	4,679,100,000 1,397,694,923		
. Nominal value at the end of accounting period (€) (*)	4,679,100,000	4,679,100,000 1,397,694,923		

Note:

(\*) In the 2018 third quarter an amendment has been performed in order to postope the revolving period until June 2020. Moreover an extraordinary new transfer has been settled along the 2018 fourth quarter, increasing the nominal value of the disposal portfolio at € 1,999,523,773, the Senior Note nominal value at € 1,664,100,00 and the Junior Note nominal value at € 335,340,954. The Notes Final Maturity Date has been posponed to Decembre 2056. The Cash Reserve Required Amount has decreased from € 60.300.000 to € 51.470.100.

### ORIGINATOR: UniCredit S.p.A.

### Transaction from previous years

NAME:	LARGE COR	LARGE CORPORATE ONE		
Type of securitisation:	Tradi	Traditional		
Originator:	UniCred	lit S.p.A.		
Issuer:	Large Corpora	ate ONE S.r.I.		
Servicer:	UniCred	lit S.p.A.		
Arranger:		-		
Target transaction:	Funding/Counterb			
Type of asset:	Large Corpo	orate Loans		
Quality of Asset:	Perfo	rming		
Closing date:	08.13	.2013		
Nominal Value of reference portfolio:	278,60	06,012		
Issued guarantees by the Bank (€):	Senior Notes Guarantee	amounting to €304 million		
Issued guarantees by third parties (€):		-		
Bank Lines of Credit:	Interest Shortfall Facility	amounting to €11 million		
Third Parties Lines of Credit:		-		
Other Credit Enhancements:		-		
Other relevant information:	The credit line of Interest Shortfall million, was used, online			
Rating Agencies:	Standard	& Poor's		
Amount of CDS or other risk transferred:		-		
Amount and Condition of tranching:				
. ISIN	IT0004955776	IT0004955479		
. Type of security	Senior	Junior		
. Class	A	В		
. Rating	BBB	-		
. Nominal Value Issued (€)	897,000,000	897,000,000 103,000,000		
. Reference Position (€)	250,000,000	250,000,000 28,706,800		
. Reference Position at the end of accounting period (€)	250,000,000	250,000,000 28,706,800		

ORIGINATOR: UniCredit S.p.A.

### Transaction from previous years

NAME:	CORDUSIO RMBS UCFIN - SERIE 200	06 (EX CORDUSIO RMBS 3 - UBCASA		
Type of securitisation:	Tradi	Traditional		
Originator:	UniCredit S.p.A. (ex Ba	UniCredit S.p.A. (ex Banca per la Casa S.p.A.)		
Issuer:	Cordusio RMBS UCFin S.r.l. (ex C	Cordusio RMBS UCFin S.r.l. (ex Cordusio RMBS 3 - UBCasa 1 S.r.l.)		
Servicer:	UniCred	lit S.p.A.		
Arranger:	UCB AG Loi			
Target transaction:	Funding/Countert	palancing capacity		
Type of asset:	Private Mort	tgage Loans		
Quality of Asset:	Perfo	rming		
Closing date:	11.16	.2006		
Nominal Value of disposal portfolio (€):	2,495,9	969,428		
Guarantees issued by the Bank:		-		
Guarantees issued by Third Parties:		-		
Bank Lines of Credit:		-		
Third Parties Lines of Credit:		-		
Other Credit Enhancements:	UniCredit S.p.A. has granted SP million, which at the end of acco			
Other relevant information:	€160 million of funds into an eligit Account Bank; during the year amendment and the contextual ou Bank, the fund Moreover UniCredit S.p.A., on 2	Following its downgrade by debt-rating agencies, UniCredit S.p.A. paid €160 million of funds into an eligible entity to maintain its role as an Account Bank; during the year, as a result of the contractual amendment and the contextual outsourcing of the role of the Account Bank, the fund was fully repaid.  Moreover UniCredit S.p.A., on 2013, has been replaced as swap counterparty with another Bank rated as eligible by ratings Agencies.		
Rating Agencies:	Fitch/Moody's/S	tandard & Poor's		
Amount of CDS or other supersenior risk transferred:		-		
Amount and Conditions of tranching:				
. ISIN	IT0004144884	IT0004144892		
. Type of security	Senior	Senior		
. Class	A1	A2		
. Rating	-	AA/Aa3/AA		
. Nominal value issued (€)	600,000,000	1,735,000,000		
. Nominal value at the end of accounting period (€)	-	272,179,513		
. ISIN	IT0004144900	IT0004144934		
. Type of security	Mezzanine	Mezzanine		
. Class	В	С		
. Rating	AA/Aa3/A+	A+/Aa3/A+		
. Nominal value issued (€)	75,000,000	25,000,000		
. Nominal value at the end of accounting period (€)	75,000,000			
. ISIN	IT0004144959	IT0004144959 IT0004144967		
. Type of security	Mezzanine	111 111		
. Class	D	Е		
. Rating	BBB/Baa1/A+	-		
. Nominal value issued (€)	48,000,000	12,969,425		
. Nominal value at the end of accounting period (€)	48,000,000			

ORIGINATOR: UniCredit S.p.A.

### Transaction from previous years

NAME:		CORDUSIO RMBS SECURITISATION - SERIE 2007		CORDUSIO RMBS SECURITISATION - SERIE 2006 (EX CORDUSIO RMBS 2)	
Type of securitisation:	Trad	Traditional		itional	
Originator:	UniCredit E	UniCredit Banca S.p.A.		Banca S.p.A.	
Issuer:	Cordusio RMBS	Cordusio RMBS Securitisation S.r.I.		Cordusio RMBS Securitisation S.r.l. (ex Cordusio RMBS 2 S.r.l.)	
Servicer:	UniCred	dit S.p.A.	UniCred	dit S.p.A.	
Arranger:		(ex Bayerische Hypo und i, London Branch)		(ex Bayerische Hypo und , London Branch)	
Target transaction:	Funding/Counterl	balancing capacity	Funding/Counter	balancing capacity	
Type of asset:	Private Mor	rtgage Loans	Private Mor	tgage Loans	
Quality of Asset:		orming	Perfo	orming	
Closing date:	05.22	2.2007	07.06	6.2006	
Nominal Value of disposal portfolio (€):	3,908,	102,838	2,544,3	388,351	
Guarantees issued by the Bank:	.,,	-	,- ,	-	
Guarantees issued by Third Parties:		-		-	
Bank Lines of Credit:		-		-	
Third Parties Lines of Credit:		-		-	
Other Credit Enhancements:	loan of €6.253 million,	anted SPV a subordinated at the end of accounting t is fully reimbursed	loan of €6.361 million,	nted SPV a subordinated at the end of accounting is fully reimboursed	
Other relevant information:	UniCredit S.p.A. paid €2 eligible entity to mainta Bank; during the year, as amendment and the con role of the Account Bank, Moreover UniCredit S.p. swap counterparty with	by debt-rating agencies, 36 million of funds into an ini its role as an Account is a result of the contractual itextual outsourcing of the the fund was fully repaid. A. has been replaced as hanother Bank rated as ings Agencies.	Following its downgrade by debt-rating agencies, UniCredit S.p.A. paid €170 million of funds into an eligible entity to maintain its role as an Account Bank; during the year, as a result of the contractual amendment and the contextual outsourcing of the role of the Account Bank, the fund was fully repaid. Moreover UniCredit S.p.A. has been replaced as swap counterparty with another Bank rated as eligible by ratings Agencies.		
Rating Agencies:	Fitch/Moody's/S	Standard & Poor's	Fitch/Moody's/S	tandard & Poor's	
Amount of CDS or other supersenior risk transferred:		-		-	
Amount and Conditions of tranching:					
. ISIN	IT0004231210	IT0004231236	IT0004087158	IT0004087174	
. Type of security	Senior	Senior	Senior	Senior	
. Class	A1	A2	A1	A2	
. Rating	-	-	_	AA/Aa3/AA	
. Nominal value issued (€)	703,500,000	2,227,600,000	500,000,000	1,892,000,000	
. Nominal value at the end of accounting period (€)	-	-	-	72,290,292	
. ISIN	IT0004231244	IT0004231285	IT0004087182	IT0004087190	
. Type of security	Senior	Mezzanine	Mezzanine	Mezzanine	
. Class	A3	В	В	С	
. Rating	A+/Aa3/AA	A+/Aa3/A+	AA/Aa3/A+	BBB+/Ba1/A+	
. Nominal value issued (€)	738,600,000	71,100,000	45,700,000	96,000,000	
. Nominal value at the end of accounting period (€)	554,353,054	71,100,000	45,700,000	96,000,000	
. ISIN	IT0004231293	IT0004231301	IT0004087216	,	
. Type of security	Mezzanine	Mezzanine	Junior	1	
. Class	C	D	D	1	
. Rating	A/Aa3/A+	BBB-/Ba1/BBB	-	1	
. Nominal value issued (€)	43,800,000	102,000,000	10,688,351	1	
. Nominal value at the end of accounting period (€)	43,800,000	102,000,000	10,688,351	1	
. ISIN	IT0004231319	IT0004231327		1	
. Type of security	Mezzanine	Junior	1		
. Class	E	F	1		
. Rating	CCC/Caa1/B-	-	1		
. Nominal value issued (€)	19,500,000	2,002,838	1		
. Nominal value issued (€)  . Nominal value at the end of accounting period (€)	19,500,000	2,002,838	ł		
. Nominal value at the end of accounting period (e)	19,000,000	2,002,030			

ORIGINATOR: UniCredit S.p.A.

### Transaction from previous years

BIPCA CORE	DUSIO RMBS		
Tradi	tional		
UniCredit S.p.A. (ex Bipop	Carire, Società per Azioni)		
	Capital Mortgage Srl		
	· ·		
UniCredit S.p.A. (ex Bipop	Carire, Società per Azioni)		
	. ,		
·	• •		
12.17	.2007		
951,66	64,009		
	•		
	•		
	-		
	-		
All securities issued outstanding from 31 December 2010 have beer retained by UniCredit S.p.A.  Following its downgrade by debt-rating agencies, UniCredit S.p.A. pat €59 million of funds into an eligible entity to maintain its role as an Account Bank; during the year, as a result of the contractual amendment and the contextual outsourcing of the role of the Accoun Bank, the fund was fully repaid.  Moreover UniCredit S.p.A. has been replaced as swap counterparty with another Bank rated as eligible by ratings Agencies.			
Standard & P	oor's/Moody's		
-			
IT0004302730	IT0004302748		
Senior	Senior		
A1	A2		
AA/Aa3	A+/Aa3		
666,300,000	185,500,000		
3,888,793	185,500,000		
IT0004302755	IT0004302763		
	Mezzanine		
	С		
	A+/A1		
1 1 1	14,300,000		
, ,	14.300.000		
IT0004302797	IT0004302854		
	Mezzanine		
D	E		
	B-/Baa3		
	5,500,000		
	5,500,000		
	- , ,		
Junior			
Junior			
Junior			
	UniCredit S.p.A. (ex Bipop Capital Mc UniCred UniCredit S.p.A. (ex Bipop Funding/Countert Private Mort Perfo 12.17 951,66  UniCredit S.p.A. has granted SP million. At the end of accountin All securities issued outstanding fr retained by Ur Following its downgrade by debt-rat €59 million of funds into an eligib Account Bank; during the year amendment and the contextual out Bank, the fund to Moreover UniCredit S.p.A. has be with another Bank rated as set of the second of the		

### ORIGINATOR: UniCredit S.p.A.

### Transaction from previous years

NAME:	CAPITAL MOR	TGAGE 2007 - 1		
Type of securitisation:	Tradi	tional		
Originator:	UniCredit S.p.A. (ex E	UniCredit S.p.A. (ex Banca di Roma S.p.A.)		
Issuer:	Capital Mo	rtgage S.r.l.		
Servicer:	UniCred	lit S.p.A.		
Arranger:	UCB AG (ex C	apitalia S.p.A.)		
Target transaction:	Funding/Counterb	palancing capacity		
Type of asset:	Private Mor	tgage Loans		
Quality of Asset:	Perfo	rming		
Closing date:	05.14	.2007		
Nominal Value of disposal portfolio (€):	2,183,0	087,875		
Guarantees issued by the Bank:		-		
Guarantees issued by Third Parties:		-		
Bank Lines of Credit:		-		
Third Parties Lines of Credit:		-		
Other Credit Enhancements:	UniCredit S.p.A. has granted SF million (a	PV a subordinated loan of €37.19 s equity).		
Other relevant information:	reduced to €2,183.1 million due to its downgrade by debt-rating agenc an eligible entity (amounting to €15 to maintain its role as Account Ban contractual amendment and the co	Tranching based on an original assets portfolio €2,479.4 million, reduced to €2,183.1 million due to checks after closing date. Following its downgrade by debt-rating agencies, UniCredit S.p.A. paid funds into an eligible entity (amounting to €155.75 million at 31 December 2016) to maintain its role as Account Bank; during the year, as a result of the contractual amendment and the contextual outsourcing of the role of the Account Bank, the fund was fully repaid.		
Rating Agencies:	S & P/Mod	ody's/Fitch		
Amount of CDS or other supersenior risk transferred:		-		
Amount and Conditions of tranching:				
. ISIN	IT0004222532	IT0004222540		
. Type of security	Senior	Senior		
. Class	A1	A2		
. Rating	AA/A3/BBB+	AA/A3/BBB+		
. Nominal value issued (€)	1,736,000,000	644,000,000		
. Nominal value at the end of accounting period (€)	196,545,059	299,198,536		
. ISIN	IT0004222557	IT0004222565		
. Type of security	Mezzanine	Junior		
. Class	В	С		
. Rating	BB/B3/B-	D/Ca/CC		
. Nominal value issued (€)	74,000,000	25,350,000		
. Nominal value at the end of accounting period (€)	74,000,000	25,350,000		

ORIGINATOR: UniCredit S.p.A.

### Transaction from previous years

NAME:	F-E MORTO	AGES 2005	F-E MORTGAG	GES SERIES 1-2003	HEL	ICONUS
Type of securitisation:	Tradi			aditional		ditional
Originator:	UniCredit S.p.A. S.p			ex Fin-eco Banca ICQ S.p.A.)	UniCredit S.p.A. (ex Fin-eco Banca ICQ S.p.A.)	
Issuer:	F-E Mortg	ages S.r.l.	F-E Mo	rtgages S.r.l.	Helico	onus S.r.l
Servicer:	UniCred	it S.p.A.	UniCr	edit S.p.A.	UniCre	edit S.p.A.
Arranger:	UniCredit S.p.A. Capitalia Gru			A. (ex MCC S.p.A ruppo Bancario)		. (ex MCC S.p.A uppo Bancario)
Target transaction:	Funding/Counterb	alancing capacity	Funding/Counte	erbalancing capacity	Funding/Counte	rbalancing capacity
Type of asset:	Private Mor	gage Loans	Private M	ortgage Loans	Private Mo	ortgage Loans
Quality of Asset:	Perfo	rming	Per	rforming	Per	forming
Closing date:	04.06	.2005	11.	27.2003	11.0	18.2002
Nominal Value of disposal	1,028,6	83,779	748	,630,649	408,	790,215
Guarantees issued by the Bank:		•		-		-
Guarantees issued by Third		-		-		-
Bank Lines of Credit:			€20 million (jointly Scotland Milan B	issued a credit line for with The Royal Bank of ranch). The amount of s totally redeemed	€10.22 million. The	ssued a credit line for e amount of the credit illy redeemed
Third Parties Lines of Credit:		-		-		-
Other Credit Enhancements:	UniCredit S.p.A. h subordinated loan (as Ed At the end of according amount of capita reimbo	of €15.431 million quity). punting period the al tranche is fully	-		-	
Other relevant information:			Following the downgrade of Royal Bank of Scotland Plc by Moody's, on 3 August 2012 UniCredit S.p.A. made a reserve of €20 million for the SPV, corresponding to the liquidity line		12 January 2012 U a reserve of €10.2	grade by Moody's, on JniCredit S.p.A. made 2 million for the SPV, to the liquidity line
Rating Agencies:	S & P/Mod	ody's/Fitch	S & P/N	loody's/Fitch	S & P/Moody's/Fitch	
Amount of CDS or other supersenior risk transferred:		-	-		-	
Amount and Conditions of				1		
. ISIN	IT0003830418	IT0003830426	IT0003575039	IT0003575070	IT0003383855	IT0003383871
. Type of security	Senior	Mezzanine	Senior	Mezzanine	Senior	Mezzanine
. Class	Α	В	A1	В	Α	В
. Rating	AA/Aa3/AA	A+/Aa3/AA	AA/Aa3/AA	A+/Aa3/AA	AA/Aa3/AA	- /Aa3/AA
. Nominal value issued (€)	951,600,000	41,100,000	682,000,000	48,000,000	369,000,000	30,800,000
. Nominal value at the end of accounting period (€)	86,154,343	36,863,691	14,682,880	48,000,000	5,457,912	30,800,000
. ISIN	IT0003830434		IT0003575088	IT0003575096	IT0003383939	
. Type of security	Junior		Mezzanine	Junior	Junior	
. Class	С		С	D	С	
. Rating	BBB-/Aa3/A+		A+/Baa1/AA	-	-	
. Nominal value issued (€)	36,000,000		11,000,000	7,630,000	8,990,200	
. Nominal value at the end of accounting period (€)	32,289,365		11,000,000	7,630,000	8,990,200	

### ORIGINATOR: UniCredit S.p.A.

### Transaction from previous years

NAME:	ARENA N	ARENA NPL ONE		
Type of securitisation:	Self-secur	Self-securitisation		
Originator:	UniCredit SpA (ex	UniCredit SpA (ex UCCMB S.p.A.)		
Issuer:	Arena NPL (	One S.r.L.		
Servicer:	UniCredit	t S.p.A.		
Arranger:	UB	S		
Target transaction :	Fund	ing		
Type of asset:	Unsecured loans -	mortgage loans		
Quality of asset:	Non-Perf	forming		
Closing date:	12.04.2	2014		
Nominal Value of disposal portfolio (€):	8,460,70	06,273		
Guarantees issued by the Bank:	-			
Guarantees issued by Third Parties:	-			
Bank Lines of Credit:		UniCredit S.p.A. issued a line of Liquidity Facility revolving amounts to €100 million, used for €29.75 million at the end of accounting period.		
Third Parties Lines of Credit:	-	-		
Other Credit Enhancements:	-			
Other relevant information:	UniCredit S.p.A. has granted SPV a for legal expenses and refund			
Rating Agencies:	No Rating	Agency		
Amount of CDS or other supersenior risk transferred:	-			
Amount and Condition of tranching:				
. ISIN	IT0005070120	IT0005070138		
. Type of security	Senior	Junior		
. Class	A	В		
. Rating	-	<u>-</u>		
. Nominal value issued (€)	304,300,000	913,049,310		
. Nominal value at the end of accounting period (€)	0	913,049,310		

ORIGINATOR: UniCredit S.p.A.

### Transaction from previous years

STRATEGIES, PROCESSES AND GOALS:	The following initiatives were undertaken to allow the Group to improve the management of loan restructuring, also through the innovative use (for this purpose) of securitization. The goal is to facilitate and increase recoveries of the exposures under securitization thanks to: - restructuring with long-term industrial logic, focusing on introducing new finance (by third parties) in favour of the debtors sold, with focus on concrete needs and opportunities for the companies involved; - efficient and targeted restructuring and turnaround processes. Shared acceptance of the economic principles that guide the transactions in question and a strong alignment of the interests between the parties involved, ensures the asset manager 's commitment to maximize the value of the said assets, optimising therefore the expected recovery on the junior notes bought by UniCredit S.p.A., through the transferred management of the securitised portfolio.
INTERNAL MEASUREMENT AND RISK MONITORING SYSTEMS:	UniCredit S.p.A. does not act as Servicer. The business of servicing is carried out by third parties outside the Group, as per the contracts stipulated with the Special Purpose Vehicle issuing the ABS securities, and involves the administration, encashment, restructuring and collection of securitised loans, on behalf thereof, as well as managing any recovery proceedings on Non-Performing loans. The Servicer of the assets, therefore, has the task, on an ongoing basis, of following the financial flows arising from the securitised loans, constantly monitoring the encashment, also where appropriate making use of third party companies.  For each specific transaction, the Servicer provides the Special Purpose Vehicle (in addition to other counterparties as defined in the servicing contracts, including UniCredit S.p.A.) with information on the activities carried out via periodic reports which show, inter alia, the collection and realization of the assigned receivables, the number of defaulted positions and the successfully completed recoveries, the instalments in arrears, restructuring activities, etc. Where contractually provided for, these reports are periodically checked by an independent auditors' firm.
ORGANIZATIONAL STRUCTURE AND SYSTEM FOR REPORTING TO SENIOR MANAGEMENT:	The Servicer provides UniCredit S.p.A. with a series of reports that enable the evaluation and monitoring of the underlying portfolios. Periodically, the performances are also presented in the reference internal Committees.
HEDGING POLICIES:	There are no risk hedging derivatives.
OPERATING RESULTS:	A set of monitoring initiatives has been implemented, focused both on the single company performances and the evolution of the projects as a whole.

### ORIGINATOR: UniCredit S.p.A.

### Operations of securitization of Non-Performing credits

Todardesis   Tradediss   Tradediss   Tradediss   Tradediss   Trade   Tradediss   Trade   Tra	NAME:		SAND	OKAN	
Organization					
Secret   S		1			
Securitable					
Arrange:   Management		1			
Outside Continue for institution and continue for the securities of profits			Not ap	plicable	
Quality of Asset	Target transaction:	Innovative structure of s	ecuritisation to manage and overder to optimise the reimburse	vercome the temporary difficulti ment of the securitised portfoli	es of the debtors sold, in
Costing clates					
Nominal Value of disposal portfolic   980,754,418   28,105,754   17,643,556   96,889,237					
Net amount of gra-evoluting windstoon windstacks:					
Disposal Profit & Loss realised (E)					
Portfolio disposal price (E)   867,944,18   28,105,754   17,943,566   95,980,237   No		_			
Quarantees Issued by the Bank:   No   No   No   No   No   No   Sank Lines of Credit:   10,000,000   -   -   -					
Superintees   Sused by Third Partees   No					
Bank Lines of Credit (F):					
Third Parties Lines of Credit (E):					
Other Credit Enhancements (E)					
Perforg the issuance of the relevant information:   Perforg the issuance of the relevant information:   Perforg the issuance of the researching that the presence of 2019   Perforg the issuance of the researching that the presence of 2019   Perforg the issuance of the researching that the presence of 2019   Perforg the issuance of the researching that the presence of 2019   Perforg that					
Amount of CDS or other supersenior risk transferred:			Pending the issuance of new securities in the	Pending the issuance of new securities in the	Pending the issuance of new securities in the
Amount and Condition of tranching:				lo	
SIN	Amount of CDS or other supersenior risk transferred:			-	
Senior (*)   Senior (*)   Senior (*)					•
AS2					
Rating					
Not listed   Not					
Issue date					
Legal maturity					
Call option					
Expected duration (years)   0.5   0.5   0.5					
Rate					
Sub AS2					
Nominal value at the end of accounting period   1.485.681 (")   3.910 (")				Sub AS2	
Security subscribers   Celidoria S.a.r.I./Europa Plus SCA SIF/Banca Finanziaria Internazionale	. Nominal value issued	1,000		1,0	00
Security subscribers   Finanziaria Internazionale   Banca Finanziaria Internazionale	. Nominal value at the end of accounting period			3.91	) (**)
Type of security	. Security subscribers	Celidoria S.a.r.I./Europa Plus SCA SIF/Banca			
Class		IT0005273690			
Rating					
Quotation         Not listed         Not listed           .lsue date         07.31.2017         07.31.2017           .Legal maturity         11.30.2050         11.30.2050           .Call option         -         -           .Expected duration (years)         0.5         3.10           .Rate         14.0%         3.0%           .Subordinated level         Sub AS2, pari passu AX         Sub AS2, AX, AJ2           .Nominal value issued         1,000         171,520,000           .Nominal value at the end of accounting period         74.284 (**)         73,847,294.07           .Security subscribers         Celidoria S.a.r.I./Europa Plus SCA SIF         UniCredit Spa           .ISIN         IT0005273724         IT0005273732           .Type of security         Senior (*)         Mezzanine (*)           .Class         B2         C1           . Rating         -         -           . Quotation         Not listed         Not listed           .Issue date         07.31.2017         07.31.2017           . Legal maturity         11.30.2050         11.30.2050           . Call option         -         -           . Expected duration (years)         3         4.70           . Rate					
Issue date					
Legal maturity       11.30.2050       11.30.2050         Call option       -       -         Expected duration (years)       0.5       3.10         Rate       14.0%       3.0%         Subordinated level       Sub AS2, pari passu AX       Sub AS2, AX, AJ2         Nominal value issued       1,000       171,520,000         Nominal value at the end of accounting period       74,284 (**)       73,847,294.07         Security subscribers       Celidoria S.a.r.I./Europa Plus SCA SIF       UniCredit Spa         ISIN       IT0005273724       IT0005273732         Type of security       Senior (*)       Mezzanine (*)         . Class       B2       C1         . Rating       -       -         . Quotation       Not listed       Not listed         . Issue date       07.31.2017       07.31.2017         . Legal maturity       11.30.2050       11.30.2050         . Call option       -       -         . Expected duration (years)       3       4.70         . Rate       7.5%       3.5%         . Subordinated level       Sub AS2, AX, AJ2, B1       Sub AS2, AX, AJ2, B1, B2         . Nominal value issued       42,880,000       57,360,000         <					
. Call option         -         <					
Expected duration (years)         0.5         3.10           Rate         14.0%         3.0%           Subordinated level         Sub AS2, pari passu AX         Sub AS2, AX, AJ2           Nominal value issued         1,000         171,520,000           Nominal value at the end of accounting period         74.284 (**)         73,847,294.07           Security subscribers         Celidoria S.a.r.I./Europa Plus SCA SIF         UniCredit Spa           ISIN         IT0005273724         IT0005273732           Type of security         Senior (*)         Mezzanine (*)           Class         B2         C1           Rating         -         -           Quotation         Not listed         Not listed           Issue date         07.31.2017         07.31.2017           Legal maturity         11.30.2050         11.30.2050           Call option         -         -           Expected duration (years)         3         4.70           Rate         7.5%         3.5%           Subordinated level         Sub AS2, AX, AJ2, B1         Sub AS2, AX, AJ2, B1, B2           Nominal value issued         42,880,000         57,360,000           Nominal value at the end of accounting period         18,518,768.89         57,3		11.30	J.ZUJU	11.30.2050	
Rate         14.0%         3.0%           Subordinated level         Sub AS2, par passu AX         Sub AS2, AX, AJ2           . Nominal value issued         1,000         171,520,000           . Nominal value at the end of accounting period         74.284 (**)         73,847,294.07           . Security subscribers         Celidoria S.a.r.l./Europa Plus SCA SIF         UniCredit Spa           . ISIN         IT0005273724         IT0005273732           . Type of security         Senior (*)         Mezzanine (*)           . Class         B2         C1           . Rating         -         -           . Quotation         Not listed         Not listed           . Issue date         07.31.2017         07.31.2017           . Legal maturity         11.30.2050         11.30.2050           . Call option         -         -           . Expected duration (years)         3         4.70           . Rate         7.5%         3.5%           . Sub AS2, AX, AJ2, B1         Sub AS2, AX, AJ2, B1, B2           . Nominal value issued         42,880,000         57,360,000           . Nominal value at the end of accounting period         18,518,768.89         57,360,000		+	) 5	3	10
Subordinated level         Sub AS2, pari passu AX         Sub AS2, AX, AJ2           Nominal value issued         1,000         171,520,000           Nominal value at the end of accounting period         74.284 (**)         73,847,294.07           Security subscribers         Celidoria S.a.r.I./Europa Plus SCA SIF         UniCredit Spa           .ISIN         IT0005273724         IT0005273732           .Type of security         Senior (*)         Mezzanine (*)           . Class         B2         C1           . Rating         -         -           . Quotation         Not listed         Not listed           . Issue date         07.31.2017         07.31.2017           . Legal maturity         11.30.2050         11.30.2050           . Call option         -         -           . Expected duration (years)         3         4.70           . Rate         7.5%         3.5%           . Sub ordinated level         Sub AS2, AX, AJ2, B1         Sub AS2, AX, AJ2, B1, B2           . Nominal value issued         42,280,000         57,360,000           . Nominal value at the end of accounting period         18,518,768.89         57,360,000					
. Nominal value issued         1,000         171,520,000           . Nominal value at the end of accounting period         74.284 (**)         73,847,294.07           . Security subscribers         Celidoria S.a.r.I/Europa Plus SCA SIF         Unicredit Spa           .ISIN         IT0005273724         IT0005273732           . Type of security         Senior (*)         Mezzanine (*)           . Class         B2         C1           . Rating         -         -           . Quotation         Not listed         Not listed           . Issue date         07.31.2017         07.31.2017           . Legal maturity         11.30.2050         11.30.2050           . Call option         -         -           . Expected duration (years)         3         4.70           . Rate         7.5%         3.5%           . Subordinated level         Sub AS2, AX, AJ2, B1         Sub AS2, AX, AJ2, B1, B2           . Nominal value issued         42,880,000         57,360,000           . Nominal value at the end of accounting period         18,518,768.89         57,360,000					
Nominal value at the end of accounting period         74.284 (**)         73,847,294.07           Security subscribers         Celidoria S.a.r.I./Europa Plus SCA SIF         UniCredit Spa           .ISIN         IT0005273724         IT0005273732           .Type of security         Senior (*)         Mezzanine (*)           . Class         B2         C1           . Rating         -         -           . Quotation         Not listed         Not listed           . Issue date         07.31.2017         07.31.2017           . Legal maturity         11.30.2050         11.30.2050           . Call option         -         -           . Expected duration (years)         3         4.70           . Rate         7.5%         3.5%           . Subordinated level         Sub AS2, AX, AJ2, B1         Sub AS2, AX, AJ2, B1, B2           . Nominal value issued         42,880,000         57,360,000           . Nominal value at the end of accounting period         18,518,768.89         57,360,000				171,520,000	
Security subscribers         Celidoria S.a.r.I./Europa Plus SCA SIF         UniCredit Spa           ISIN         IT0005273724         IT0005273732           . Type of security         Senior (*)         Mezzanine (*)           . Class         B2         C.1           . Rating         -         -           . Quotation         Not listed         Not listed           . Issue date         07.31.2017         07.31.2017           . Legal maturity         11.30.2050         11.30.2050           . Call option         -         -           . Expected duration (years)         3         4.70           . Rate         7.5%         3.5%           . Subordinated level         Sub AS2, AX, AJ2, B1         Sub AS2, AX, AJ2, B1, B2           . Nominal value issued         42,880,000         57,360,000           . Nominal value at the end of accounting period         18,518,768.89         57,360,000				73,847,294.07	
. ISIN         IT0005273724         IT0005273732           . Type of security         Senior (*)         Mezzanine (*)           . Class         B2         C1           . Rating         -         -           . Quotation         Not listed         Not listed           . Issue date         07.31.2017         07.31.2017           . Legal maturity         11.30.2050         11.30.2050           . Call option         -         -           . Expected duration (years)         3         4.70           . Rate         7.5%         3.5%           . Subordinated level         Sub AS2, AX, AJ2, B1         Sub AS2, AX, AJ2, B1, B2           . Nominal value issued         42.880.000         57.360,000           . Nominal value at the end of accounting period         18,518,768.89         57.360,000		Celidoria S.a.r.l./E	uropa Plus SCA SIF		
Class         B2         C1           . Rating         -         -           . Outdation         Not listed         Not listed           . Issue date         07.31.2017         07.31.2017           . Legal maturity         11.30.2050         11.30.2050           . Call option         -         -           . Expected duration (years)         3         4.70           . Rate         7.5%         3.5%           . Subordinated level         Sub AS2, AX, AJ2, B1         Sub AS2, AX, AJ2, B1, B2           . Nominal value issued         42,880,000         57,360,000           . Nominal value at the end of accounting period         18,518,768.89         57,360,000					
Rating		Senior (*)			
. Quotation         Not listed         Not listed           . Issue date         07.31.2017         07.31.2017           . Legal maturity         11.30.2050         11.30.2050           . Call option         -         -           . Expected duration (years)         3         4.70           . Rate         7.5%         3.5%           . Subordinated level         Sub AS2, AX, AJ2, B1         Sub AS2, AX, AJ2, B1, B2           . Nominal value issued         42,880,000         57,360,000           . Nominal value at the end of accounting period         18,518,768.89         57,360,000		-	JL	, , , , , , , , , , , , , , , , , , ,	
. Issue date     07.31.2017     07.31.2017       . Legal maturity     11.30.2050     11.30.2050       . Call option     -     -       . Expected duration (years)     3     4.70       . Rate     7.5%     3.5%       . Subordinated level     Sub AS2, AX, AJ2, B1     Sub AS2, AX, AJ2, B1, B2       . Nominal value issued     42,880,000     57,360,000       . Nominal value at the end of accounting period     18,518,768.89     57,360,000					
. Legal maturity     11.30.2050     11.30.2050       . Call option     -     -       . Expected duration (years)     3     4.70       . Rate     7.5%     3.5%       . Subordinated level     Sub AS2, AX, AJ2, B1     Sub AS2, AX, AJ2, B1, B2       . Nominal value issued     42,880,000     57,360,000       . Nominal value at the end of accounting period     18,518,768.89     57,360,000					
. Call option     -     -       . Expected duration (years)     3     4.70       . Rate     7.5%     3.5%       . Subordinated level     Sub AS2, AX, AJ2, B1     Sub AS2, AX, AJ2, B1, B2       . Nominal value issued     42,880,000     57,360,000       . Nominal value at the end of accounting period     18,518,768.89     57,360,000					
. Expected duration (years)     3     4.70       . Rate     7.5%     3.5%       . Subordinated level     Sub AS2, AX, AJ2, B1     Sub AS2, AX, AJ2, B1, B2       . Nominal value issued     42,880,000     57,360,000       . Nominal value at the end of accounting period     18,518,768.89     57,360,000					
. Rate     7.5%     3.5%       . Subordinated level     Sub AS2, AX, AJ2, B1     Sub AS2, AX, AJ2, B1, B2       . Nominal value issued     42,880,000     57,360,000       . Nominal value at the end of accounting period     18,518,768.89     57,360,000					
Subordinated level         Sub AS2, AX, AJ2, B1         Sub AS2, AX, AJ2, B1, B2           Nominal value issued         42,880,000         57,360,000           Nominal value at the end of accounting period         18,518,768.89         57,360,000					
. Nominal value issued         42,880,000         57,360,000           . Nominal value at the end of accounting period         18,518,768.89         57,360,000					
. Nominal value at the end of accounting period 18,518,768.89 57,360,000					
	. Security subscribers				

#### continued from previous page

NAME:	SAND	SANDOKAN		
. ISIN	IT0005273740	IT0005273757		
. Type of security	Mezzanine (*)	Mezzanine (*)		
. Class	C2	D1		
. Rating	-	-		
Quotation	Not listed	Not listed		
. Issue date	07.31.2017	07.31.2017		
. Legal maturity	11.30,2050	11.30.2050		
. Call option	-	-		
. Expected duration (years)	4.60	7.60		
Rate	15.0%	4.0%		
. Subordinated level	Sub AS2, AX, AJ2, B1, B2, C1	Sub AS2, AX, AJ2, B1, B2, C1,		
. Nominal value issued	14,340,000	126,350,000		
. Nominal value at the end of accounting period	14,340,000	126,350,000		
	Celidoria S.a.r.I./Europa Plus			
. Security subscribers	SCA SIF/FR Invest	UniCredit S.p.A.		
. ISIN	IT0005273773	IT0005273872		
. Type of security	Mezzanine (*)	Junior (*)		
. Class	D2	E E		
. Rating	-			
. Quotation	Not listed	Not listed		
. Issue date	07.31.2017	07.31.2017		
. Legal maturity	11.30.2050	11.30.2050		
. Call option	11.30.2030	11.50.2050		
. Expected duration (years)	6.80	10.10		
. Rate	19.0%	5%		
. Subordinated level	Sub AS2, AX, AJ2, B1, B2, C1,	Sub AS2, AX, AJ2, B1, B2, C1,		
. Nominal value issued	6.650.000	441,654,400		
. Nominal value at the end of accounting period	6.650.000	441,654,400		
<u> </u>	Celidoria S.a.r.l./Europa Plus	, ,		
. Security subscribers	SCA SIF/FR Invest	UniCredit S.p.A.		
	SCA SIF/FR IIIVESI			
Distribution of securitised assets by area (€):	000 757 400	4		
Italy State of the	860,757,400	4		
Other European Countries - E.U. countries	-	4		
- non-E.U. countries	-	4		
America	-			
Rest of the World				
TOTAL	860,757,400			
Distribution of securitised assets by business sector of the borrower (€):		4		
Governments	-	4		
other governments agencies	-	4		
Banks	-	4		
Financial Companies	-	Á		
Insurance Companies	-	ĺ		
Non-financial companies	860,757,400	ĺ		
Other entities	-	ĺ		
TOTAL	860,757,400			

The "Closing date" is the date when the securitization vehicle has issued the securities of the transaction. In cases where the securities have not yet been issued, the closing date corresponds to the date of sale of the portfolio

Notes:

\*) The classification of the field "Type of security" refers to Banca d'Italia Circular 262 "The Bank's Financial Statements" - Chapter 1 General principles - Section 5 Definitions - 5.23 - Securitisations: senior, mezzanine and junior exposures.

(\*\*) Additional Subscription Payments due for partially paid notes.

ORIGINATOR: UniCredit S.p.A.

#### Transaction from previous years

NAME:	PILLARSTONE ITA	LY - PREMUDA
Type of securitisation:	Traditio	
Originator:	UniCredit	
Issuer:	Pillarstone Italy	
Servicer:	Securitisation Se	
Arranger:	Not appli	
Target transaction:	Innovative structure of securitisation to manage a debtor sold, in order to optimise the reiml	
Type of asset:	Corporate	loans
Quality of Asset:	Unlikely to	
Closing date:	07.14.2	
Nominal Value of disposal portfolio (€):	\$78,220,999.08 + €	31,265,398.23
Net amount of pre-existing writedown/writebacks:	-	
Disposal Profit & Loss realised (€):	-	
Portfolio disposal price (€):	\$78,220,999.08 + €	31,265,398.23
Guarantees issued by the Bank:	no	
Guarantees issued by Third Parties:	no	
Bank Lines of Credit :	no	
Third Parties Lines of Credit (€):	7,000,0	000
Other Credit Enhancements (€):	no	
Other relevant information:	no	
Rating Agencies:	no	
Amount of CDS or other supersenior risk transferred:		
Amount and Condition of tranching:		
. ISIN	IT0005203937	IT0005203952
. Type of security	Senior (*)	Mezzanine (*)
. Class	A	В
. Rating	Not applicable	Not applicable
. Quotation	Not applicable	Not applicable
. Issue date	07.14.2016	07.14.2016
. Legal maturity	10.20.2030	10.20.2030
. Call option	no	
. Expected duration (years)	5.0	5.0
. Rate	8.50%	2.67%
. Subordinated level	-	Sub A
. Nominal value issued (€)	€2,743,000	\$57,663,000
. Nominal value at the end of accounting period (€)	€1.823.079	\$57,663,000
. Security subscribers	Pall Mall Solution ICAV	UniCredit S.p.A.
. ISIN	IT0005246712	IT0005246761
. Type of security	Mezzanine (*)	Junior (*)
. Class	В	С
. Rating	Not applicable	Not applicable
. Quotation	Not applicable	Not applicable
. Issue date	04.04.2017	04.04.2017
. Legal maturity	10.20.2030	10.20.2030
. Call option	no	0.4
. Expected duration (years)	3.4	3.4
. Rate	3.43%	9.76%
. Subordinated level	Sub A	Sub A,B
. Nominal value issued (€)	€280,000	€2,956,000
Nominal value at the end of accounting period (€)	€280,000	€2,956,000
. Security subscribers	UniCredit S.p.A.	UniCredit S.p.A.
. ISIN	IT0005204125	IT0005204133
. Type of security	Junior (*)	Junior (*)
. Class	C	C
. Rating	Not applicable	Not applicable
. Quotation	Not applicable	Not applicable
. Issue date	07.14.2016	07.14.2016
. Legal maturity	10.20.2030	10.20.2030
. Call option	no no	<b>.</b>
. Expected duration (years)	5.0	5.0
. Rate	9.71%	10.69%
. Subordinated level	Sub A,B	Sub A,B
. Nominal value issued (€)	€25,272,000	\$20,558,000
. Nominal value at the end of accounting period (€)	€25,272,000	\$20,558,000
. Security subscribers	UniCredit S.p.A.	UniCredit S.p.A.

The "Closing date" is the date when the securitization vehicle has issued the securities of the transaction.

Note:
(\*) The classification of the field "Type of security" refers to Banca d'Italia Circular 262 "The Bank's Financial Statements" - Chapter 1 General principles - Section 5 Definitions - 5.23 - Securitisations: senior, mezzanine and junior exposures.

ORIGINATOR: UniCredit S.p.A.

#### Transaction from previous years

NAME:	PILLARSTONE I	TALY - BURGO
Type of securitisation:	Traditi	ional
Originator:	UniCredi	t S.p.A.
Issuer:	Pillarstone Ita	
Servicer:	Securitisation S	ervices S.p.A.
Arranger:	Not app	licable
Target transaction:	Innovative structure of securitisation to mana of the debtor sold, in order to optimise the r	
Type of asset:	Corporate	
Quality of Asset:	Unlikely	
Closing date:	12.10.3	
Nominal Value of disposal portfolio (€) :	150,64	6,763
Net amount of pre-existing writedown/writebacks:	-	
Disposal Profit & Loss realised (€):	-	
Portfolio disposal price (€):	150,64	6,763
Guarantees issued by the Bank:	No	
Guarantees issued by Third Parties:	No	
Bank Lines of Credit :	No	
Third Parties Lines of Credit (€):	7,000	
Other Credit Enhancements (€):	21,998	
Other relevant information:	Credit Enhancement is represented by subordinated to the junior security for the properties of the comment of the properties of the comment	payment, of a convertible loan sold to the
Rating Agencies:	No	)
Amount of CDS or other supersenior risk transferred:	-	
Amount and Condition of tranching:		
. ISIN	IT0005154809	IT0005154825
. Type of security	Senior(*)	Mezzanine(*)
. Class	A	В
. Rating	-	-
. Quotation	Not listed	Not listed
. Issue date	12.10.2015	12.10.2015
. Legal maturity	10.20.2030	10.20.2030
. Call option	Not app	licable
. Expected duration (years)	5.0	5.0
. Rate	8.50%	EUR6M(360) + 200bps
. Subordinated level	-	Sub A
. Nominal value issued (€)	5,423,000	103,043,000
. Nominal value at the end of accounting period (€)	5,423,000	103,043,000
. Security subscribers	Pall Mall Solutions 1 ICAV	UniCredit S.p.A.
. ISIN	IT0005155251	•
. Type of security	Junior(*)	
. Class	C	
. Rating	-	
. Quotation	Not listed	
. Issue date	12.10.2015	
. Legal maturity	10.20.2030	
. Call option	No	
. Expected duration (years)	5.0	
. Rate	EUR6M(360)+1000bps	
. Subordinated level	Sub A, B	
. Nominal value issued (€)	20,182,000	
. Nominal value at the end of accounting period (€)	20.182.000	
. Security subscribers	UniCredit S.p.A.	

Note:

(\*) The classification of the field "Type of security" refers to Banca d'Italia Circular 262 "The Bank's Financial Statements" - Chapter 1 General principles - Section 5 Definitions - 5.23 - Securitisations: senior, mezzanine and junior exposures.

The "Closing date" is the date when the securitization vehicle has issued the securities of the transaction.

### ORIGINATOR: UniCredit S.p.A.

#### Transaction from previous years

NOME CARTOLARIZZAZIONE:	PILLARSTOI	NE ITALY - RAINBOW
Type of securitisation:		[raditional
Originator:	Uni	Credit S.p.A.
Issuer:	Pillarstor	ne Italy SPV S.r.I.
Servicer:	Securitisat	tion Services S.p.A.
Arranger:		t applicable
Target transaction:		manage and overcome the temporary difficulties the reimbursement of the securitised portfolio.
Town of secution	· · · · · · · · · · · · · · · · · · ·	·
Type of asset:		porate loans
Quality of Asset: Closing date:	10.12.2015	09.04.2018
Closing date:  Nominal Value of disposal portfolio (€):		
	74,216,000	16,525,000
Net amount of pre-existing writedown/writebacks:	-	-
Disposal Profit & Loss realised: Portfolio disposal price (€):	74,216,000	16,525,000
	74,210,000	
Guarantees issued by the Bank:		No
Guarantees issued by Third Parties:		No
Bank Lines of Credit:	2.500.000	No Occasion
Third Parties Lines of Credit (€):	3,500,000	2,000,000
Other Credit Enhancements:		No
Other relevant information:	No	The sale of portfolio in April 2018 determined the booking in the Financial Statements of a loan to the vehicle for the same amount, pending the issuance by the latter of new securities.  These securities were subsequently issued on 22 January 2019.
Rating Agencies:		No
Amount of CDS or other supersenior risk transferred:		-
Amount and Condition of tranching:		
. ISIN	IT0005154833	IT0005155103
. Type of security	Senior(*)	Mezzanine(*)
. Class	A	В
. Rating	-	-
. Quotation	Non quotato	Non quotato
. Issue date	12.10.2015	12.10.2015
. Legal maturity	10.20.2030	10.20.2030
. Call option		t applicable
. Expected duration (years)	5.0	5.0
. Rate	8.50%	EUR6M(360) + 144pb
. Subordinated level	-	Sub A
. Nominal value issued (€)	890,000	16,921,000
. Nominal value at the end of accounting period (€)	890,000	16,921,000
. ISIN	IT0005155111	10102 11000
. Type of security	Junior(*)	
. Class	C	
. Rating	-	
. Quotation	Non quotato	
. Issue date	12.10.2015	
. Legal maturity	10.20.2030	
. Call option	Non applicabile	
. Call option . Expected duration (years)		
	5.0	
. Rate	EUR6M(360)+1000pb	
. Subordinated level	Sub A, B	
. Nominal value issued (€)	56,405,000	
. Nominal value at the end of accounting period (€)	56,405,000	

(\*\*) The classification of the field "Type of security" refers to Banca d'Italia Circular 262 "The Bank's Financial Statements" - Chapter 1 General principles - Section 5 Definitions – 5.23 - Securitisations: senior, mezzanine and junior exposures.

The "Closing date" is the date when the securitization vehicle has issued the securities of the transaction. In cases where the securities have not yet been issued, the closing date corresponds to the date of sale of the

ORIGINATOR: UniCredit S.p.A.

Traditional securitisations of Non-Performing loans

### Transactions from previous years

NAME:	FIN	01		
Type of securitisation:	Tradi	tional		
Originator:	UniCredit S.p.A/Ar	UniCredit S.p.A/Arena Npl ONE S.r.l.		
Issuer:	FINO 1 Secu	FINO 1 Securitisation S.r.l.		
Servicer:	doBank S.p.A. (Master Ser	vicer and Special Servicer)		
Arranger:	Morgan Stanley Internation	nal Plc - UniCredit Bank AG		
Target transaction:	UniCredit S.p.A. N	PL stock reduction		
Type of asset:		nall and medium enterprises and individuals		
Quality of Asset:		(sofferenze)		
Closing date:		y 2017		
Nominal Value of disposal portfolio (€):		266,868		
Net amount of pre-existing writedown/writebacks:		22.581		
Disposal Profit & Loss realised (€) (*):		11.884		
Portfolio disposal price (€):		10.697		
Guarantees issued by the Bank:		-		
Guarantees issued by Third Parties:		-		
Bank Lines of Credit:		-		
Third Parties Lines of Credit (€):		-		
Other Credit Enhancements (€):		-		
Other relevant information:	·	leriving from the deferment in payment of 60% one notes by the investor.		
Rating Agencies:	Moody's	- DBRS		
Amount of CDS or other supersenior risk transferred:		-		
Amount and Condition of tranching:				
. ISIN	IT0005277311	IT0005277337		
. Type of security	Senior	Mezzanine		
. Class	A	В		
. Rating	A2 - BBB (high) (sf)	Ba3 - BB (high) (sf)		
. Quotation	not listed	not listed		
. Issue date	07.31.2017	07.31.2017		
. Legal maturity	October 2045	October 2045		
. Call option	not before	07.31.2020		
. Expected duration (years)	2.2	4.1		
. Rate	3M Eur + 1.5%	3M Eur + 4%		
. Subordinated level	-	SUB A		
. Nominal value issued (€)	500.000.000	175.000.000		
. Nominal value at the end of accounting period (€)	545.018.500	29.640.000		
ISIN	IT0005277345	IT0005277352		
. Type of security	Mezzanine	Junior		
. Class	C	D		
Rating	B1 - BB (sf)	-		
. Quotation	not listed	not listed		
. Issue date	07.31.2017	07.31.2017		
. Legal maturity	October 2045	October 2045		
. Call option		not before 07.31.2020		
. Expected duration (years)	4.2	6.8		
. Rate	3M Eur + 6%	3M Eur + 12%		
. Subordinated level	SUB A-B	SUB A-B-C		
. Nominal value issued (€)	69.000.000	50.311.000		
. Nominal value at the end of accounting period (€)	40,000,000	50,311,000		

NAME:	FINO	)2		
Type of securitisation:	Traditi	onal		
Originator:	UniCredit S.p.A/Are	na Npl ONE S.r.l.		
Issuer:	FINO 2 Securi	FINO 2 Securitisation S.r.l.		
Servicer:	doBank S.p.A. (Master Serv			
Arranger:	Morgan Stanley Internationa	Il Plc - UniCredit Bank AG		
Target transaction:	UniCredit S.p.A. NF	L stock reduction		
Type of asset:	Secured and unsecured loans granted to small	all and medium enterprises and individuals		
Quality of Asset:	Bad loans (s	offerenze)		
Closing date:	31 July			
Nominal Value of disposal portfolio (€):	7,840,92			
Net amount of pre-existing writedown/writebacks:	821,592	2,350		
Disposal Profit & Loss realised (€) (*):	-181,43			
Portfolio disposal price (€):	640,153	3,293		
Guarantees issued by the Bank:	-			
Guarantees issued by Third Parties:	-			
Bank Lines of Credit :	-			
Third Parties Lines of Credit (€):	-			
Other Credit Enhancements (€):	-			
Other relevant information:	UniCredit S.p.A. holds a credit exposure (Deferre of counterparties guarantor of the investor and de the purchase price of the	riving from the deferment in payment of 60% of		
Rating Agencies:	-			
Amount of CDS or other supersenior risk transferred:	-			
Amount and Condition of tranching:				
. ISIN	IT0005277378	IT0005277394		
. Type of security	Senior	Mezzanine		
. Class	A	В		
. Rating	-	-		
. Quotation	Not listed	Not listed		
. Issue date	07.31.2017	07.31.2017		
. Legal maturity	October 2045	October 2045		
. Call option	-			
. Expected duration (years)	1.6	3.6		
. Rate	3M Eur + 2%	3M Eur + 6%		
. Subordinated level	-	SUB A		
. Nominal value issued (€)	400,000,000	125,000,000		
. Nominal value at the end of accounting period (€)	323,036,000	125,000,000		
. ISIN	IT0005277402	IT0005277410		
. Type of security	Mezzanine	Junior		
. Class	C	D		
. Rating	-	-		
. Quotation	Not listed	Not listed		
. Issue date	07.31.2017	07.31.2017		
. Legal maturity	October 2045	October 2045		
. Call option	-			
. Expected duration (years)	4.3	6.2		
. Rate	3M Eur + 8%	3M Eur + 12%		
. Subordinated level	SUB A-B	SUB A-B-C		
. Nominal value issued (€)	75,600,000	39,554,000		
. Nominal value at the end of accounting period (€)	75,600,000	39,554,000		

NAME:	0	NIF			
Type of securitisation:	Trac	litional			
Originator:	UniCre	edit S.p.A			
Issuer:	Onif Fin	ance S.r.l.			
Servicer:	Zenith Service S.p.A. (Master Servicer) - Phoe	Zenith Service S.p.A. (Master Servicer) - Phoenix Asset Management S.p.A. (Special Service			
Arranger:	Morgan Stanley Internatio	nal Plc - UniCredit Bank AG			
Target transaction:	UniCredit S.p.A. N	NPL stock reduction			
Type of asset:	Secured and unsecured loar	ns granted to large enterprises			
Quality of Asset:		(sofferenze)			
Closing date:		ily 2017			
Nominal Value of disposal portfolio (€):		149,412			
Net amount of pre-existing writedown/writebacks:		928.516			
Disposal Profit & Loss realised (€) (*):	-84.4	23,445			
Portfolio disposal price net of Lock Box Cash (€):		505,071			
Guarantees issued by the Bank:		=			
Guarantees issued by Third Parties:		-			
Bank Lines of Credit:		000,000			
Third Parties Lines of Credit (€):		-			
Other Credit Enhancements (€):	Cash reserve	EUR 700.000			
Other relevant information:	of counterparties guarantor of the investor and the purchase price of t	rred Subscription Prices - DSPs) towards a group deriving from the deferment in payment of 60% of the notes by the investor			
Rating Agencies:		No			
Amount of CDS or other supersenior risk transferred:		-			
Amount and Condition of tranching:					
. ISIN	IT0005277014	IT0005277022			
. Type of security	Senior	Mezzanine			
. Class	A	В			
. Rating	-	-			
. Quotation	Not listed	Not listed			
. Issue date	07.26.2017	07.26.2017			
. Legal maturity	October 2042	October 2042			
. Call option		-			
. Expected duration (years)	2.0	4.5			
. Rate	2.00%	5.00%			
. Subordinated level	-	SUB A			
. Nominal value issued (€)	150,000,000	100,000,000			
. Nominal value at the end of accounting period (€)	94,114,323	100,000,000			
. ISIN	IT0005277030	1			
. Type of security	Junior	1			
. Class	C	1			
. Rating		4			
. Quotation	Not listed	4			
. Issue date	07.26.2017	4			
. Legal maturity	October 2042	4			
. Call option	<u>-</u>	4			
. Expected duration (years)	6.7	4			
. Rate	10.00%	4			
. Subordinated level	SUB A-B	1			
. Nominal value issued (€)	79,508,000	1			
. Nominal value at the end of accounting period (€)	79,508,000				

ORIGINATOR: UniCredit S.p.A.

Synthetic securitisations of Performing loans

#### **New Transactions 2018**

NAME:	Bond Ita	ılia 5-bis	
Type of securitisation:	Tranched Cover		
Originator:	UniCred	lit S.p.A.	
Issuer:	UniCredit S.p.A.		
Servicer:	UniCredit S.p.A.		
Arranger:	UniCred		
Target transaction:	Credit risk	•	
·	Unsecured loans - maturity between 18 and 6		
Type of asset:	located in So		
Quality of Asset:	Perfo		
Closing date:	10.19		
Nominal Value of disposal portfolio (€):	34,21		
Net amount of pre-existing writedown/writebacks:	J4,21		
Disposal Profit & Loss realised (€) (*):			
Portfolio disposal price (€):			
Guarantees issued by the Bank:		•	
Guarantees issued by Third Parties:	Financial guarantee to hedge the junior	wiels in the form of necessal accounts	
	Financial guarantee to nedge the junior	r risk in the form of personal guarantee	
Bank Lines of Credit:		•	
Third Parties Lines of Credit (€):			
Other Credit Enhancements (€):		•	
Other relevant information:	-	•	
Rating Agencies:	No rating agency, use of Sup-	ervisory Formula Approach(*)	
Amount of CDS or other supersenior risk transferred:	-	•	
Amount and Condition of tranching:			
. ISIN	Not applicable	Not applicable	
. Type of security	Senior	Junior	
. Class	A	В	
. Rating	-	-	
. Issue date	10.19.2018	10.19.2018	
. Legal maturity	08.31.2024	08.31.2024	
. Call option	Not app	plicable	
. Expected duration (years)	-	-	
. Rate	Not applicable	Not applicable	
. Subordinated level	-	Sub A	
. Nominal value issued (€)	32.078.918	2.138.595	
. Nominal value at the end of accounting period (€)	31,972,413	2.138.595	
. Security subscribers	UniCredit S.p.A.	Partially hedged by protection seller	
	Officiedit 3.p.A.	Fartially fledged by protection seller	
Distribution of securitised assets by area (€):	40.054.007		
Italy - Northwest	19,954,627		
- Northeast	7,971,996		
- Central	3,614,396		
- South and Islands	2,676,494		
Other European Countries - E.U. countries	-		
- non-E.U. countries	-		
America	-		
Rest of the World	- 24 247 542		
TOTAL	34,217,513		
Distribution of securitised assets by business sector of the borrower (€):  Governments	_		
Other public-sector entities	-		
Banks	<u>-</u>		
Financial Companies	-		
Insurance Companies	-		
Non-financial companies	- 34,217,513		
Other entities	34,217,513		
Other entities TOTAL	- 34,217,513		
TUTAL	34,217,313		

NAME:	Bond del Mo	ezzogiorno 1	
Type of securitisation:	Tranche	ed Cover	
Originator:	UniCredit S.p.A.		
Issuer:	UniCredit S.p.A.		
Servicer:	UniCredit S.p.A.		
Arranger:	UniCredit S.p.A.		
Target transaction:		k hedging	
raiget transaction.			
Type of asset:	Unsecured loans - maturity between 18 and 60 months - to small and medium ente located in Southern Italy		
Quality of Asset:	Perfo	orming	
Closing date:	09.19	9.2018	
Nominal Value of disposal portfolio (€):	91,92	22,368	
Net amount of pre-existing writedown/writebacks:		-	
Disposal Profit & Loss realised (€) (*):		-	
Portfolio disposal price (€):		-	
Guarantees issued by the Bank:		-	
Guarantees issued by Third Parties:	Financial guarantee to hedge the junio	or risk in the form of personal guarantee	
Bank Lines of Credit:		-	
Third Parties Lines of Credit (€):		-	
Other Credit Enhancements (€):		<u>-</u>	
		-	
Other relevant information:		-	
Rating Agencies:	No rating agency, use of Sup	pervisory Formula Approach(*)	
Amount of CDS or other supersenior risk transferred:	<b>J</b> . <b>J</b>	-	
Amount and Condition of tranching:			
. ISIN	Not applicable	Not applicable	
. Type of security	Senior	Junior	
. Class	A	В	
. Rating	-	-	
. Issue date	09.19.2018	09.19.2018	
		09.19.2018	
. Legal maturity	02.29.2024		
. Call option		plicable	
. Expected duration (years)	-	-	
. Rate	-	-	
. Subordinated level	•	Sub A	
. Nominal value issued (€)	80,432,072	11,490,296	
. Nominal value at the end of accounting period (€)	80,111,351	11,490,296	
. Security subscribers	UniCredit S.p.A.	Partially hedged by protection seller	
Distribution of securitised assets by area (€):			
Italy - Northwest	-		
- Northeast	-	1	
- Central	-	1	
- South and Islands	91,922,368	1	
Other European Countries - E.U. countries	-	1	
- non-E.U. countries	-	1	
America	-	1	
Rest of the World	-	1	
TOTAL	91,922,368	1	
Distribution of securitised assets by business sector of the borrower (€):	J 1,JZZ,JUU		
Governments	-	1	
		1	
Other public-sector entities	-	1	
Banks	-		
Financial Companies	-		
Insurance Companies	-		
Non-financial companies	91,922,368		
Other entities	-		
TOTAL	91,922,368	I	

NAME:	A	gribond 2	
Type of securitisation:	Tranched Cover		
Originator:		Credit S.p.A.	
Issuer:		Credit S.p.A.	
Servicer:	UniCredit S.p.A.		
Arranger:	UniCredit S.p.A.		
Target transaction:	Credit risk hedging		
raigot tuniouotori.		•	
Type of asset:		to small and medium enterprises pertaining to the colture sector	
Quality of Asset:	F	Performing	
Closing date:	0	9.05.2018	
Nominal Value of disposal portfolio (€):	16	66,345,749	
Net amount of pre-existing writedown/writebacks:		-	
Disposal Profit & Loss realised (€) (*):		-	
Portfolio disposal price (€):		-	
Guarantees issued by the Bank:		-	
Guarantees issued by Third Parties:	Financial guarantee to hedge the j	unior risk in the form of personal guarantee	
Bank Lines of Credit:		-	
Third Parties Lines of Credit (€):		-	
Other Credit Enhancements (€):		-	
Other relevant information:		-	
Rating Agencies:	No rating agency, use of	Supervisory Formula Approach(*)	
Amount of CDS or other supersenior risk transferred:	,	-	
Amount and Condition of tranching:			
. ISIN	Not applicable	Not applicable	
. Type of security	Senior	Junior	
. Class	A	В	
. Rating	-	-	
. Issue date	09.05.2018	09.05.2018	
. Legal maturity	12.31.2026	12.31.2026	
. Call option		t applicable	
. Expected duration (years)	_	-	
. Rate	Not applicable	Not applicable	
. Subordinated level	-	Sub A	
. Nominal value issued (€)	153,869,818	12,475,931	
. Nominal value at the end of accounting period (€)	150,206,037	12,475,931	
. Security subscribers	UniCredit S.p.A.	Parzialmente coperto da protection seller	
Distribution of securitised assets by area (€):	Simorouni Cipii ii	r dizidimente deperte da protection conci	
Italy - Northwest	24,098,713		
- Northeast	50,764,561		
- Central	20,980,418		
- South and Islands	70,502,058		
Other European Countries - E.U. countries	70,302,000		
- non-E.U. countries			
America	- -	$\dashv$	
Rest of the World		$\dashv$	
TOTAL	166,345,749	┥	
Distribution of securitised assets by business sector of the borrower (€):	,	_	
Governments	-	_	
Other public-sector entities	-		
Banks	-	╡	
Financial Companies	-		
Insurance Companies		⊣	
Non-financial companies	166,345,749	<del>- </del>	
	100,070,170	•	
Other entities	-		

#### Note:

NAME:	Puglia S	viluppo 1	
Type of securitisation:	Tranched Cover		
Originator:	UniCredit S.p.A.		
Issuer:	UniCredit S.p.A.		
Servicer:	UniCredit S.p.A.		
Arranger:	UniCred	lit S.p.A.	
Target transaction:		k hedging	
·		60 months - to small and medium enterprises	
Type of asset:	located		
Quality of Asset:	Perfo	rming	
Closing date:	03.31	.2017	
Nominal Value of disposal portfolio (€):	21,14	6,928	
Net amount of pre-existing writedown/writebacks:		=	
Disposal Profit & Loss realised (€) (*):		=	
Portfolio disposal price (€):		•	
Guarantees issued by the Bank:		•	
Guarantees issued by Third Parties:	Junior risk partia	ally collateralised	
Bank Lines of Credit :		•	
Third Parties Lines of Credit (€):		-	
Other Credit Enhancements (€):		-	
Other relevant information:		-	
Rating Agencies:	No rating agency, use of Sup	ervisory Formula Approach(*)	
Amount of CDS or other supersenior risk transferred:	raming agains), act an arp	·	
Amount and Condition of tranching:			
. ISIN	Not applicable	Not applicable	
. Type of security	Senior	Junior	
. Class	A	В	
. Rating	-	-	
. Issue date	03.31.2017	03.31.2017	
. Legal maturity	12.31.2025	12.31.2025	
. Call option		plicable	
. Expected duration (years)	Νοι αρ	-	
. Rate	Not applicable	Not applicable	
. Subordinated level	- Test applicable	Sub A	
. Nominal value issued (€)	19,032,235	2.114.693	
. Nominal value at the end of accounting period (€)	7,307,384	2,114,693	
Security subscribers	UniCredit S.p.A.	Partially hedged by protection seller	
•		·	
Distribution of securitised assets by area (€):			
Italy - Northwest	-		
- Northeast	-		
- Central	-		
- South and Islands	21,146,928		
Other European Countries - E.U. countries	-		
- non-E.U. countries	-		
America	-		
Rest of the World	-		
TOTAL	21,146,928		
Distribution of securitised assets by business sector of the borrower (€):			
Governments	-		
Other public-sector entities	-		
Banks	-		
Financial Companies	-		
Insurance Companies			
Non-financial companies	21,146,928		
Other entities	-		
TOTAL	21.146.928		

ORIGINATOR: UniCredit S.p.A.

Synthetic securitisations of Performing loans

#### Transactions from previous years

NAME:	SME Init	ative 2017			
Type of securitisation:		Tranched Cover			
Originator:		dit S.p.A.			
Issuer:		dit S.p.A.			
Servicer:		UniCredit S.p.A.			
Arranger:		dit S.p.A.			
Target transaction:		sk hedging			
Type of asset:		ntrated in South of Italy for at least 50%			
Quality of Asset:		orming			
Closing date:		2.2017			
Nominal Value of reference portfolio (€):		40.633			
Issued quarantees by the Bank:		-			
Issued guarantees by third parties:	Financial guarantee to hedge the mezzanine a	and junior risk in the form of personal guarantee			
Bank Lines of Credit:		-			
Third Parties Lines of Credit:		-			
Other Credit Enhancements:		-			
Other relevant information:		-			
Rating Agencies:	No rating agency, use of Su	pervisory Formula Approach(*)			
Amount and Conditions of tranching:					
. ISIN	Not applicable	Not applicable			
. Type of security	Senior	Upper Mezzanine			
. Class	A	B1			
. Rating	-	-			
. Issue date	12.22.2017	12.22.2017			
. Legal maturity	11.13.2030	11.13.2030			
. Call option	Clean-up call, regi	latory call,Time call			
. Expected duration	11.13.2030	11.13.2030			
. Rate	Not applicable	Not applicable			
. Subordinated level	-	Sub A			
. Reference Position (€)	395,040,094	2,369,585			
. Reference Position at the end of accounting period (€)	197,771,040	2,369,585			
, ISIN	Not applicable	Not applicable			
. Type of security	Middle Mezzanine	Lower Mezzanine			
. Class	B2	B3			
. Rating	40.00.0047	40.00.0047			
. Issue date	12.22.2017	12.22.2017 11.13.2030			
. Legal maturity . Call option	11.13.2030	ulatory call,Time call			
. Expected duration	11.13.2030	11.13.2030			
. Rate	Not applicable	Not applicable			
. Subordinated level	Sub A, B1	Sub A, B1, B2			
. Reference Position (€)	473,917	11,847,924			
Reference Position (€)  Reference Position at the end of accounting period (€)	473,917	11,847,924			
	· · · · · · · · · · · · · · · · · · ·				
. ISIN	Not applicable	Not applicable			
. Type of security	Second Loss	Junior			
. Class	С	D			
. Rating	-	-			
. Issue date	12.22.2017	12.22.2017			
. Legal maturity	11.13.2030	11.13.2030			
. Call option		ulatory call,Time call			
. Expected duration	11.13.2030	11.13.2030			
. Rate	Not applicable	Not applicable			
. Subordinated level	Sub A, B1, B2, B3	Sub A, B1, B2, B3, C			
. Reference Position (€)	14,217,509	36,491,605			
. Reference Position at the end of accounting period (€)	14,217,509	36.491.605			

(\*) Synthetic securitizations carried out using the Supervisory Formula Approach ("Supervisory Formula Approach - SFA") as required by art . 262 of Regulation (EU) n. 575/2013 (Capital Requirements Regulation - CRR), and earlier by circular 263/2006 of the Banca d'Italia. In case of absence of eligible external rating and if PD and LGD estimations can be provided, the CRR (Art . 259 1. b.)) requires that the calculation of capital requirements for the various tranches of the securitization shall be performed using the Supervisory formula, in accordance with art. 262, taking care to provide the following five elements:

1. the capital requirement on the securitized assets calculated using the IRB approach (kIRB);

2. the level of credit support of the concerned tranche;

<sup>3.</sup> the thickness of the tranche;4. the number of securitized assets;

<sup>5.</sup> the average LGD.

Then, using the Supervisory Formula Approach, it is possible to calculate the risk equivalent amount for a securitization tranche related to its seniority, granularity, support level and risk of the underlying.

NAME:		nonte 2016		C 2016	
Type of securitisation:		Tranched Cover		ed Cover	
Originator:		edit S.p.A.	UniCredit S.p.A.		
Issuer:		edit S.p.A.		dit S.p.A.	
Servicer:	UniCre	edit S.p.A.		dit S.p.A.	
Arranger:		edit S.p.A.		dit S.p.A.	
Target transaction:	Credit ri	sk hedging	Credit ris	sk hedging	
Type of asset:				between 18 and 60 months - terprises located in Liguria	
Quality of Asset:	Perf	orming		orming	
Closing date:	10.3	1.2017	10.3	1.2017	
Nominal Value of reference portfolio (€):	58,0	000,000	28,0	00,000	
Issued guarantees by the Bank:					
Issued guarantees by third parties:	Junior risk part	ially collateralised	Junior risk partially collateralised		
Bank Lines of Credit:		-	-		
Third Parties Lines of Credit:		-		-	
Other Credit Enhancements:		-		-	
Other relevant information:		-		-	
Rating Agencies:		e of Supervisory Formula roach(*)	No rating agency, use of Supervisory Formula Approach(*)		
Amount and Conditions of tranching:					
. ISIN	Not applicable	Not applicable	Not applicable	Not applicable	
. Type of security	Senior	Junior	Senior	Mezzanine	
. Class	A	В	Α	В	
. Rating	-	-	-	-	
. Issue date	10.31.2017	10.31.2017	06.16.2017	06.16.2017	
. Legal maturity	12.31.2021	12.31.2021	12.31.2021	12.31.2021	
. Call option	Not a	oplicable	Not ap	plicable	
. Expected duration	12.31.2021	12.31.2021	12.31.2021	12.31.2021	
. Rate	Not applicable	Not applicable	Not applicable	Not applicable	
. Subordinated level		Sub A	-	Sub A	
. Reference Position (€)	50,750,000	7,250,000	24,500,000	3,500,000	
. Reference Position at the end of accounting period (€)	12,590,273	7,209,277	4,121,292	3,500,000	

be performed using the Supervisory formula , in accordance with art. 262, taking care to provide the following five elements: 1. the capital requirement on the securitized assets calculated using the IRB approach (kIRB);

Then, using the Supervisory Formula Approach, it is possible to calculate the risk equivalent amount for a securitization tranche related to its seniority, granularity, support level and risk of the underlying.

<sup>(\*)</sup> Synthetic securitizations carried out using the Supervisory Formula Approach ("Supervisory Formula Approach - SFA") as required by art . 262 of Regulation (EU) n. 575/2013 (Capital Requirements Regulation - CRR), and earlier by circular 263/2006 of the Banca d'Italia.

In case of absence of eligible external rating and if PD and LGD estimations can be provided, the CRR (Art . 259 1. b)) requires that the calculation of capital requirements for the various tranches of the securitization shall

the level of credit support of the concerned tranche;
 the thickness of the tranche;
 the number of securitized assets;
 the average LGD.

NAME:		ALIA 5 INV	BOND ITA	ALIA 5 MIX
Type of securitisation:		Tranched Cover		ed Cover
Originator:	UniCre	dit S.p.A.	UniCredit S.p.A.	
Issuer:	UniCre	dit S.p.A.	UniCred	dit S.p.A.
Servicer:	UniCre	dit S.p.A.	UniCred	dit S.p.A.
Arranger:	UniCre	dit S.p.A.	UniCred	dit S.p.A.
Target transaction:	Credit ris	k hedging	Credit ris	k hedging
Type of asset:				between 18 and 60 months - dium enterprises
Quality of Asset:		orming		rming
Closing date:	06.16	6.2017		6.2017
Nominal Value of reference portfolio (€):	72,44	47,737	296,9	85,668
Issued guarantees by the Bank:				
Issued guarantees by third parties:		Financial guarantee to hedge the junior risk in the form of personal guarantee		ge the junior risk in the form I guarantee
Bank Lines of Credit:		-	-	
Third Parties Lines of Credit:		-	-	
Other Credit Enhancements:		-		-
Other relevant information:	-		-	
Rating Agencies:		of Supervisory Formula bach(*)	No rating agency, use of Supervisory Formula Approach(*)	
Amount and Conditions of tranching:		i i i i i i i i i i i i i i i i i i i		
. ISIN	Not applicable	Not applicable	Not applicable	Not applicable
. Type of security	Senior	Junior	Senior	Mezzanine
. Class	A	В	A	В
. Rating	=	-	-	-
. Issue date	06.16.2017	06.16.2017	06.16.2017	06.16.2017
. Legal maturity	06.30.2022	06.30.2022	06.30.2022	06.30.2022
. Call option	Not ap	Not applicable		plicable
. Expected duration	06.30.2022	06.30.2022	06.30.2022	06.30.2022
. Rate	Not applicable	Not applicable	Not applicable	Not applicable
. Subordinated level	-	Sub A	-	Sub A
. Reference Position (€)	67.014.157	5.433.580	278,424,064	18.561.604
. Reference Position at the end of accounting period (€)	42.552.080	5.405.580	102.753.134	18.061.604
. Total and a solution of a cooperating portor (c)	72,002,000	0,700,000	102,100,104	10,001,004

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In case of absence of eligible external rating and if PD and LGD estimations can be provided, the CRR (Art . 259 1. b )) requires that the calculation of capital requirements for the various tranches of the securitization shall be performed using the Supervisory formula, in accordance with art. 262, taking care to provide the following five elements:

1. the capital requirement on the securitized assets calculated using the IRB approach (kIRB);

2. the level of credit support of the concerned tranche;

- the thickness of the tranche;
   the number of securitized assets;

5. the average LGD.

Then, using the Supervisory Formula Approach, it is possible to calculate the risk equivalent amount for a securitization tranche related to its seniority, granularity, support level and risk of the underlying.

<sup>(\*)</sup> Synthetic securitizations carried out using the Supervisory Formula Approach ("Supervisory Formula Approach - SFA") as required by art . 262 of Regulation (EU) n. 575/2013 (Capital Requirements Regulation - CRR), and earlier by circular 263/2006 of the Banca d'Italia.

NAME:	BOND ITA	LIA4 MISTO	ARTS N	IIDCAP5	
Type of securitisation:	Tranch	Tranched Cover		ed Cover	
Originator:	UniCre	dit S.p.A.	UniCredit S.p.A.		
Issuer:	UniCre	dit S.p.A.	UniCredit S.p.A.		
Servicer:	UniCre	dit S.p.A.	UniCred	fit S.p.A.	
Arranger:	UniCred	tBank A.G.	UniCredit	Bank A.G.	
Target transaction:	Credit ri	sk hedging	Credit ris	k hedging	
Type of asset:		between 18 and 60 months - edium enterpises	Loans to Mid	- Corporates	
Quality of Asset:	Peri	orming	Perfo	rming	
Closing date:	12.0	7.2016	12.02	2.2016	
Nominal Value of reference portfolio (€):	299,	997,840	2,462,9	951,367	
Issued guarantees by the Bank:		-		-	
Issued guarantees by third parties:		Financial guarantee to hedge the junior risk in the form of personal guarantee		Financial guarantee to hedge the junior risk in the form of pledge on time deposit	
Bank Lines of Credit:		-	-		
Third Parties Lines of Credit:		-		-	
Other Credit Enhancements:				-	
Other relevant information:		-		-	
Rating Agencies:	No rating agency, u	No rating agency, use of SFA Approach (*)		Standardised Approach (*)	
Amount and Conditions of tranching:		,		,,	
. ISIN	Not applicable	Not applicable	Not applicable	Not applicable	
. Type of security	Senior	Junior	Senior	Junior	
. Class	A	В	Α	В	
. Rating	-	-	-	-	
. Issue date	12.07.2016	12.07.2016	12.02.2016	12.02.2016	
. Legal maturity	06.30.2023	06.30.2023	12.31.2046	12.31.2046	
. Call option	Not a	oplicable	Clean-up call, Regu	latory Call, Time call	
. Expected duration (years)	06.30.2023	06.30.2023	WAL 3,58Y; time call after 5Y; regulatory call expected Dec 2023	WAL 3,58Y; time call after 5Y; regulatory call expected Dec 2023	
. Rate	Not applicable	Not applicable	Not applicable	Not applicable	
. Subordinated level	-	Sub A	-	Sub A	
. Reference Position (€)	281,247,975	18,749,865	2,339,951,367	123,000,000	
. Reference Position at the end of accounting period (€)	73.478.875	17.653.692	1,165,102,422	117.592.464	

Then, using the Supervisory Formula Approach, it is possible to calculate the risk equivalent amount for a securitization tranche related to its seniority, granularity, support level and risk of the underlying.

Notes:
(\*) Synthetic securitizations carried out using the Supervisory Formula Approach ("Supervisory Formula Approach - SFA") as required by art . 262 of Regulation (EU) n. 575/2013 (Capital Requirements Regulation - CRR), and earlier by circular 263/2006 of the Banca d'Italia.

In case of absence of eligible external rating and if PD and LGD estimations can be provided, the CRR (Art . 259 1. b )) requires that the calculation of capital requirements for the various tranches of the securitization shall be performed using the Supervisory formula , in accordance with art . 262, taking care to provide the following five elements:

1. the capital requirement on the securitized assets calculated using the IRB approach (kIRB);

2. the level of credit support of the concerned tranche;

3. the thickness of the tranche;

4. the number of securitized assets;

5. the average LGD.

NAME:	ARTS M	ARTS MIDCAP4		BOND
Type of securitisation:	Tranche	Tranched Cover		ed Cover
Originator:	UniCred	lit S.p.A.	UniCredit S.p.A.	
Issuer:	UniCred	lit S.p.A.	UniCred	lit S.p.A.
Servicer:	UniCred		UniCred	
Arranger:	UniCredit		UniCredit	
Target transaction:	Credit ris	k hedging		k hedging
Type of asset:	Loans to Small ar	nd Mid Corporates	Unsecured loans - maturit medium enterprises pertair	y 72 months - to small and ing to the agricolture sector
Quality of Asset:		rming		rming
Closing date:	06.21	.2016	06.30	
Nominal Value of reference portfolio (€):	2,258,5	505,513	172,0	00,000
Issued guarantees by the Bank:		-		-
Issued guarantees by third parties:		Financial guarantee to hedge the junior risk in the form of pledge on time deposit		ge the junior risk in the form I guarantee
Bank Lines of Credit:				-
Third Parties Lines of Credit:		-		-
Other Credit Enhancements:		-		-
Other relevant information:		-		-
Rating Agencies:	No rating agency, use	No rating agency, use of Supervisory Formula		of Supervisory Formula
Amount and Conditions of tranching:				
. ISIN	Not applicable	Not applicable	Not applicable	Not applicable
. Type of security	Senior	Junior	Senior	Junior
. Class	A	В	A	В
. Rating	-	-	-	-
. Issue date	06.21.2016	06.21.2016	06.30.2015	06.30.2015
. Legal maturity	01.31.2036	01.31.2036	12.31.2022	12.31.2022
. Call option	Clean-up call, Regu	latory Call, Time call		-
. Expected duration (years)	WAL 3,8Y; time call after 5Y; regulatory call expected Mar 2024	WAL 3,8Y; time call after 5Y; regulatory call expected Mar 2024	12.31.2022	12.31.2022
. Rate	Not applicable	Not applicable	Not applicable	Not applicable
. Subordinated level	-	Sub A	-	-
. Reference Position (€)	2,145,505,513	113,000,000	161,256,654	10,743,346
. Reference Position at the end of accounting period (€)	1,045,424,721	112,457,671	63,262,708	10,743,346

and earnier by circular 26/J2Ub of the Banca o italia.

In case of absence of eligible external rating and if PD and LGD estimations can be provided, the CRR (Art . 259 1. b )) requires that the calculation of capital requirements for the various tranches of the securitization shall be performed using the Supervisory formula , in accordance with art. 262, taking care to provide the following five elements:

1. the capital requirement on the securitized assets calculated using the IRB approach (kIRB);

2. the level of credit support of the concerned tranche;

5. the average LGD.
Then, using the Supervisory Formula Approach, it is possible to calculate the risk equivalent amount for a securitization tranche related to its seniority, granularity, support level and risk of the underlying.

<sup>(\*)</sup> Synthetic securitizations carried out using the Supervisory Formula Approach ("Supervisory Formula Approach - SFA") as required by art . 262 of Regulation (EU) n. 575/2013 (Capital Requirements Regulation - CRR), and earlier by circular 263/2006 of the Banca d'Italia.

<sup>3.</sup> the thickness of the tranche;4. the number of securitized assets;

NAME:	BOND ITALIA	3 INVESTIMENTI	BOND ITALIA3 MISTO		
Type of securitisation:	Tranch	Tranched Cover		ed Cover	
Originator:	UniCre	edit S.p.A.	UniCre	dit S.p.A.	
Issuer:		edit S.p.A.		dit S.p.A.	
Servicer:	UniCre	edit S.p.A.		dit S.p.A.	
Arranger:	UniCre	edit S.p.A.	UniCred	itBank A.G.	
Target transaction:	Credit ri	sk hedging	Credit ri	sk hedging	
Type of asset:		unsecured loans - maturity between 24 and 60 months - to small and medium enterprises		between 18 and 60 months edium enterprises	
Quality of Asset:	Peri	forming	Perf	orming	
Closing date:	05.1	4.2016		4.2016	
Nominal Value of reference portfolio (€):	99,0	37,451	166,	)24,432	
Issued guarantees by the Bank:		-		-	
Issued guarantees by third parties:		Financial guarantee to hedge the junior risk in the form of personal guarantee		Financial guarantee to hedge the junior risk in the form of personal guarantee	
Bank Lines of Credit:		-		-	
Third Parties Lines of Credit:		-		-	
Other Credit Enhancements:		-	-		
Other relevant information:		-	-		
Rating Agencies:	No rating agency, use of	No rating agency, use of Standardised Approach (*)		No rating agency, use of Standardised Approach (*)	
Amount and Conditions of tranching:					
. ISIN	Not applicable	Not applicable	Not applicable	Not applicable	
. Type of security	Senior	Junior	Senior	Junior	
. Class	-	-	-	-	
. Rating	-	-	-	-	
. Issue date	05.14.2016	05.14.2016	05.14.2016	05.14.2016	
. Legal maturity	02.28.2022	02.28.2022	02.28.2021	02.28.2021	
. Call option		pplicable		oplicable	
. Expected duration (years)	02.28.2022	02.28.2022	02.28.2021	02.28.2021	
. Rate	Not applicable	Not applicable	Not applicable	Not applicable	
. Subordinated level	-	-	-	-	
. Reference Position (€)	91,609,642	7,427,809	155,647,905	10,376,527	
. Reference Position at the end of accounting period (€)	34.969.823	6.657.796	705.052	9.731.009	

- the level of credit support of the concerned tranche;
   the thickness of the tranche;
   the number of securitized assets;

4. the infinited of securitized assets,
5. the average LGD.

Then, using the Supervisory Formula Approach, it is possible to calculate the risk equivalent amount for a securitization tranche related to its seniority, granularity, support level and risk of the underlying.

Notes:

(\*) Synthetic securitizations carried out using the Supervisory Formula Approach ("Supervisory Formula Approach - SFA") as required by art. 262 of Regulation (EU) n. 575/2013 (Capital Requirements Regulation - CRR), and earlier by circular 263/2006 of the Banca d'Italia.

In case of absence of eligible external rating and if PD and LGD estimations can be provided, the CRR (Art. 259 1. b)) requires that the calculation of capital requirements for the various tranches of the securitization shall be performed using the Supervisory formula, in accordance with art. 262, taking care to provide the following five elements:

1. the capital requirement on the securitized assets calculated using the IRB approach (kIRB);

2 the level of credit support of the concerned tranche:

NAME:	SARI	SARDAFIDI		INVESTIMENTI	
Type of securitisation:	Tranch	Tranched Cover		ed Cover	
Originator:	UniCre	dit S.p.A.	UniCredit S.p.A.		
Issuer:	UniCre	dit S.p.A.	UniCred	dit S.p.A.	
Servicer:	UniCre	dit S.p.A.	UniCred	dit S.p.A.	
Arranger:	UniCredi	tBank A.G.	UniCred	dit S.p.A.	
Target transaction:	Credit ris	sk hedging	Credit ris	k hedging	
Type of asset:	located in Sardinia, origi	unsecured loans to small and medium enterprises located in Sardinia, originated with the purpose of financing working capital and/or investments		between 24 and 60 months - edium enterpises	
Quality of Asset:		orming		rming	
Closing date:		5.2015		7.2016	
Nominal Value of reference portfolio (€):	14,4	72,615	99,99	9,355	
Issued guarantees by the Bank:		-		-	
Issued guarantees by third parties:		Financial guarantee to hedge the junior risk in the form of pledge on time deposit		Financial guarantee to hedge the junior risk in the form of personal guarantee	
Bank Lines of Credit:		-	-		
Third Parties Lines of Credit:		-	-		
Other Credit Enhancements:		-	-		
Other relevant information:		-		-	
Rating Agencies:	No rating agency, use	of Supervisory Formula	No rating agency, use of Supervisory Formula		
Amount and Conditions of tranching:		•			
. ISIN	Not applicable	Not applicable	Not applicable	Not applicable	
. Type of security	Senior	Junior	Senior	Junior	
. Class	A	В	Α	В	
. Rating	-	-	-	-	
. Issue date	10.15.2016	10.15.2016	12.07.2016	12.07.2016	
. Legal maturity	06.30.2021	06.30.2021	06.30.2023	06.30.2023	
. Call option		plicable		plicable	
. Expected duration (years)	06.30.2021	06.30.2021	06.30.2023	06.30.2023	
. Rate	Not applicable	Not applicable	Not applicable	Not applicable	
. Subordinated level	-	-	-	Sub A	
. Reference Position (€)	13,186,160	1,286,455	92,499,404	7,499,951	
. Reference Position at the end of accounting period (€)	1,678,983	1,286,455	58,815,895	7,469,951	

and earnier by circular 26/J2Ubb of the Banca o Italia.

In case of absence of eligible external rating and if PD and LGD estimations can be provided, the CRR (Art . 259 1. b )) requires that the calculation of capital requirements for the various tranches of the securitization shall be performed using the Supervisory formula , in accordance with art. 262, taking care to provide the following five elements:

1. the capital requirement on the securitized assets calculated using the IRB approach (kIRB);

2. the level of credit support of the concerned tranche;

- the thickness of the tranche;
   the number of securitized assets;

Then, using the Supervisory Formula Approach, it is possible to calculate the risk equivalent amount for a securitization tranche related to its seniority, granularity, support level and risk of the underlying.

<sup>(\*)</sup> Synthetic securitizations carried out using the Supervisory Formula Approach ("Supervisory Formula Approach - SFA") as required by art . 262 of Regulation (EU) n. 575/2013 (Capital Requirements Regulation - CRR), and earlier by circular 263/2006 of the Banca d'Italia.

NAME:	BOND ITAI	LIA1 MISTO	BOND ITA	LIA2 MISTO
Type of securitisation:	Tranched Cover		Tranched Cover	
Originator:	UniCred	lit S.p.A.	UniCred	dit S.p.A.
Issuer:	UniCred	lit S.p.A.	UniCred	dit S.p.A.
Servicer:	UniCred	lit S.p.A.		dit S.p.A.
Arranger:		lit S.p.A.		dit S.p.A.
Target transaction:	Credit ris	k hedging	Credit ris	k hedging
Type of asset:		urity between 18 and 60 d medium enterprises		urity between 18 and 60 d medium enterpises
Quality of Asset:		rming		orming
Closing date:		).2015		.2015
Nominal Value of reference portfolio (€):	295,6	89,323	299,7	80,540
Issued guarantees by the Bank:				-
Issued guarantees by third parties:		hedge the junior risk in sonal guarantee		hedge the junior risk in sonal guarantee
Bank Lines of Credit:		-	-	
Third Parties Lines of Credit:	-		-	
Other Credit Enhancements:		-		-
Other relevant information:				-
Rating Agencies:		of Supervisory Formula pach(*)		of Supervisory Formula bach(*)
Amount and Conditions of tranching:		•		•
. ISIN	Not applicable	Not applicable	Not applicable	Not applicable
. Type of security	Senior	Junior	Senior	Junior
. Class	A	В	Α	В
. Rating	-	-	-	-
. Issue date	06.30.2015	06.30.2015	12.31.2015	12.31.2015
. Legal maturity	12.31.2023	12.31.2023	02.28.2021	02.28.2021
. Call option	Not applicable		Not ap	plicable
. Expected duration	12.31.2023	12.31.2023	02.28.2021	02.28.2021
. Rate	Not applicable	Not applicable	Not applicable	Not applicable
. Subordinated level	-	Sub A		Sub A
. Reference Position (€)	277,208,740	18,480,583	281,044,256	18,736,284
. Reference Position at the end of accounting period (€)	-	13,603,715	553,751	15,068,845

Notes:

(\*) Synthetic securitizations carried out using the Supervisory Formula Approach ("Supervisory Formula Approach - SFA") as required by art . 262 of Regulation (EU) n. 575/2013 (Capital Requirements Regulation - CRR), and earlier by circular 263/2006 of the Banca d'Italia.

In case of absence of eligible external rating and if PD and LGD estimations can be provided, the CRR (Art . 259 1. b.)) requires that the calculation of capital requirements for the various tranches of the securitization shall be performed using the Supervisory formula, in accordance with art. 262, taking care to provide the following five elements:

1. the capital requirement on the securitized assets calculated using the IRB approach (kIRB);

2. the level of credit support of the concerned tranche;

3. the thickness of the tranche;
4. the number of securitized assets;
5. the average LGD.
Then, using the Supervisory Formula Approach, it is possible to calculate the risk equivalent amount for a securitization tranche related to its seniority, granularity, support level and risk of the underlying.

NAME:	BOND ITALIA2	2 INVESTIMENTI	ARTS N	IDCAP3	
Type of securitisation:	Tranch	Tranched Cover		d Cover	
Originator:	UniCre	dit S.p.A.	UniCred	lit S.p.A.	
Issuer:	UniCre	dit S.p.A.	UniCredit S.p.A.		
Servicer:	UniCre	dit S.p.A.		lit S.p.A.	
Arranger:		dit S.p.A.	UniCredit		
Target transaction:	Credit ris	sk hedging	Credit ris		
Type of asset:	to small and me	between 24 and 60 months - edium enterprises	Loans to Mid	- Corporates	
Quality of Asset:		orming		rming	
Closing date:		1.2015		.2015	
Nominal Value of reference portfolio (€):	99,86	61,218	4,367,2	26,943	
Issued guarantees by the Bank:		-		•	
Issued guarantees by third parties:		Financial guarantee to hedge the junior risk in the form of personal guarantee		Financial guarantee to hedge the junior risk in the form of pledge on time deposit; Financial guarantee to hedge the mezzanine risk in the form of personal guarantee	
Bank Lines of Credit:		=		=	
Third Parties Lines of Credit:		-			
Other Credit Enhancements:		=	-		
Other relevant information:		=		=	
Rating Agencies:		No rating agency, use of Supervisory Formula Approach(*)		No rating agency, use of Supervisory Formula Approach(*)	
Amount and Conditions of tranching:					
. ISIN	Not applicable	Not applicable	Not applicable	Not applicable	
. Type of security	Senior	Junior	Senior	Mezzanine	
. Class	A	В	A	В	
. Rating	-	-	-	-	
. Issue date	12.31.2015	12.31.2015	11.21.2015	11.21.2015	
. Legal maturity	02.28.2022	02.28.2022	12.31.2030	12.31.2030	
. Call option	Not ap	plicable		regulatory call	
. Expected duration	02.28.2022	02.28.2022	WAL 3,36 regulatory call expected Dec 2022	WAL 3,36 regulatory call expected Dec 2022	
. Rate	Not applicable	Not applicable	Not applicable	Not applicable	
. Subordinated level	-	Sub A	-	Sub A	
. Reference Position (€)	92,371,627	7,489,591	4,105,194,943	43,672,000	
. Reference Position at the end of accounting period (€)	33,470,301	6,854,909	974,411,145	43,672,000	
. ISIN		- <u>-</u>	Not applicable		
. Type of security			Junior		
. Class			C		
. Rating			-		
. Issue date			11.21.2015		
			12.31.2030		
. Legal maturity					
. Rate			Not applicable		
. Subordinated level			Sub A, B		
. Reference Position			218,360,000		
. Reference Position at the end of accounting period			217,428,222		

In case of absence of eligible external rating and if PD and LGD estimations can be provided, the CRR (Art . 259 1. b )) requires that the calculation of capital requirements for the various tranches of the securitization shall be performed using the Supervisory formula , in accordance with art. 262, taking care to provide the following five elements:

- the capital requirement on the securitized assets calculated using the IRB approach (kIRB);
   the level of credit support of the concerned tranche;

- 3. the thickness of the tranche;4. the number of securitized assets;

5. the average LGD.
Then, using the Supervisory Formula Approach, it is possible to calculate the risk equivalent amount for a securitization tranche related to its seniority, granularity, support level and risk of the underlying.

<sup>(\*)</sup> Synthetic securitizations carried out using the Supervisory Formula Approach ("Supervisory Formula Approach - SFA") as required by art . 262 of Regulation (EU) n. 575/2013 (Capital Requirements Regulation - CRR), and earlier by circular 263/2006 of the Banca d'Italia.

NAME:	GEF	PAFIN	ARTS N	IIDCAP2	
Type of securitisation:	Tranch	Tranched Cover		ed Cover	
Originator:		dit S.p.A.	UniCredit S.p.A.		
Issuer:		dit S.p.A.	UniCredit S.p.A.		
Servicer:	UniCre	dit S.p.A.	UniCred		
Arranger:		dit S.p.A.	UniCredit		
Target transaction:	Credit ris	k hedging	Credit ris	k hedging	
Type of asset:		maturity > 18 months to cated in Umbria	Loans to Mid	- Corporates	
Quality of Asset:	Perfo	orming	Perfo	rming	
Closing date:	03.09	9.2015	06.12	2.2015	
Nominal Value of reference portfolio (€):	7,47	3,980	1,618,0	)22,277	
Issued guarantees by the Bank:	·	-		-	
Issued guarantees by third parties:		Financial guarantee to hedge the junior risk in the form of pledge on time deposit		Financial guarantee to hedge the junior risk in the form of pledge on time deposit; Financial guarantee to hedge the mezzanine risk in the form of personal guarantee	
Bank Lines of Credit:		-		-	
Third Parties Lines of Credit:		-	-		
Other Credit Enhancements:		-	-		
Other relevant information:		-		-	
Rating Agencies:	No rating agency, use	of Supervisory Formula	No rating agency, use of Supervisory Formula		
Amount and Conditions of tranching:		•			
. ISIN	Not applicable	Not applicable	Not applicable	Not applicable	
. Type of security	Senior	Junior	Senior	Mezzanine	
. Class	A	В	A	В	
. Rating	-	-	-	=	
. Issue date	03.09.2015	03.09.2015	06.12.2015	06.12.2015	
. Legal maturity	12.31.2019	12.31.2019	12.31.2026	12.31.2026	
. Call option	Not ap	plicable	Clean-up call, regulatory call		
. Expected duration	12.31.2019	12.31.2019	WAL 2,7 regulatory call expected Sep 2019	WAL 2,7 regulatory call expected Sep 2019	
. Rate	Not applicable	Not applicable	Not applicable	Not applicable	
. Subordinated level	-	Sub A	-	Sub A	
. Reference Position (€)	6,772,921	701,059	1,504,772,277	32,350,000	
. Reference Position at the end of accounting period (€)	-	52,450	96,413,553	32,350,000	
, ISIN		=	Not applicable		
. Type of security			Junior		
. Class			С		
. Rating			-		
. Issue date			06.12.2015		
. Legal maturity			12.31.2026		
. Rate			Not applicable		
. Subordinated level			Sub A, B		
. Reference Position (€)			80,900,000		
. Reference Position at the end of accounting period (€)			80,652,244		

- 2. the level of credit support of the concerned tranche;
- 3. the thickness of the tranche;
  4. the number of securitized assets;

4. the future of secondary assets,
5. the average LGD.
Then, using the Supervisory Formula Approach, it is possible to calculate the risk equivalent amount for a securitization tranche related to its seniority, granularity, support level and risk of the underlying.

Notes:

(\*) Synthetic securitizations carried out using the Supervisory Formula Approach ("Supervisory Formula Approach - SFA") as required by art. 262 of Regulation (EU) n. 575/2013 (Capital Requirements Regulation - CRR), and earlier by circular 263/2006 of the Banca d'Italia.

In case of absence of eligible external rating and if PD and LGD estimations can be provided, the CRR (Art . 259 1. b )) requires that the calculation of capital requirements for the various tranches of the securitization shall be performed using the Supervisory formula, in accordance with art. 262, taking care to provide the following five elements:

1. the capital requirement on the securitized assets calculated using the IRB approach (kIRB);

NAME:	ARTS LI	ARTS LEONARDO		BOND ITALIA1 INVESTIMENTI	
Type of securitisation:	Tranch	Tranched Cover		ed Cover	
Originator:	UniCre	edit S.p.A.	UniCredit S.p.A.		
Issuer:	ARTS LEONA	RDO 2015-1 S.A.	UniCre	dit S.p.A.	
Servicer:	UniCre	edit S.p.A.	UniCre	dit S.p.A.	
Arranger:	UniCred	itBank A.G.	UniCre	dit S.p.A.	
Target transaction:	Credit ri	sk hedging	Credit ris	sk hedging	
Type of asset:	Project financing	Loans and Shipping		between 24 and 60 months - edium enterpises	
Quality of Asset:	Perf	forming	Perfo	orming	
Closing date:	06.2	6.2015	06.3	0.2015	
Nominal Value of reference portfolio (€):	1,519	,889,561	93,5	93,038	
Issued guarantees by the Bank:		-		=	
Issued guarantees by third parties:		Financial guarantee to hedge the junior risk in the form of pledge on time deposit		Financial guarantee to hedge the junior risk in the form of personal guarantee	
Bank Lines of Credit:		-		-	
Third Parties Lines of Credit:		-		-	
Other Credit Enhancements:		-		-	
Other relevant information:		-		-	
Rating Agencies:		e of Supervisory Formula roach(*)	No rating agency, use of Supervisory Formula Approach(*)		
Amount and Conditions of tranching:		•			
. ISIN	Not applicable	Not applicable	Not applicable	Not applicable	
. Type of security	Senior	Junior	Senior	Junior	
. Class	A	В	A	В	
. Rating	-	-	-	-	
. Issue date	06.26.2015	06.26.2015	06.30.2015	06.30.2015	
. Legal maturity	2040	2040	02.28.2025	02.28.2025	
. Call option	Clean-up cal	Clean-up call, regulatory call		pplicable	
. Expected duration	2021	2021	02.28.2025	02.28.2025	
. Rate	Not applicable	Not applicable	Not applicable	Not applicable	
. Subordinated level	-	Sub A	-	Sub A	
. Reference Position (€)	1,413,497,292	106,392,269	86,573,560	7,019,478	
. Reference Position at the end of accounting period (€)	473,710,222	97,495,613	29,434,393	6,631,280	

be performed using the Supervisory formula, in accordance with art. 262, taking care to provide the following five elements: 1. the capital requirement on the securitized assets calculated using the IRB approach (kIRB);

- the level of credit support of the concerned tranche;
   the thickness of the tranche;
   the number of securitized assets;

- 5. the average LGD.

Then, using the Supervisory Formula Approach, it is possible to calculate the risk equivalent amount for a securitization tranche related to its seniority, granularity, support level and risk of the underlying.

<sup>(\*)</sup> Synthetic securitizations carried out using the Supervisory Formula Approach ("Supervisory Formula Approach - SFA") as required by art . 262 of Regulation (EU) n. 575/2013 (Capital Requirements Regulation - CRR), and earlier by circular 263/2006 of the Banca d'Italia.

In case of absence of eligible external rating and if PD and LGD estimations can be provided, the CRR (Art . 259 1. b )) requires that the calculation of capital requirements for the various tranches of the securitization shall

NAME:	UNICREDIT	UNICREDIT MIDCAP 2014		
Type of securitisation:	Tranche	ed Cover		
Originator:	UniCred	dit S.p.A.		
Issuer:	UniCred	dit S.p.A.		
Servicer:	UniCred	dit S.p.A.		
Arranger:	UniCred	dit S.p.A.		
Target transaction:		k hedging		
Type of asset:	Highly diversified and granular pool of	loans to Small and Medium Enterprises		
Quality of Asset:	Perfo	orming		
Closing date:	12.16	5.2014		
Nominal Value of reference portfolio (€):	1,864,	170,543		
Issued guarantees by the Bank:				
Issued guarantees by third parties:		risk in the form of pledge on time deposit; ine risk in the form of personal guarantee		
Bank Lines of Credit:		-		
Third Parties Lines of Credit:		-		
Other Credit Enhancements:		-		
Other relevant information:		-		
Rating Agencies:	No rating agency, use of Sup	pervisory Formula Approach(*)		
Amount and Conditions of tranching:				
. ISIN	Not applicable	Not applicable		
. Type of security	Senior	Mezzanine		
. Class	A	В		
. Rating	-	-		
. Legal maturity	12.31.2026	12.31.2026		
. Subordinated level	-	Sub A		
. Reference Position (€)	1,715,036,900	37,133,644		
. Reference Position at the end of accounting period (€)	91,030,575	37,133,644		
. ISIN	Not applicable			
. Type of security	Junior			
. Class	С			
. Rating	-			
. Legal maturity	12.31.2026			
. Subordinated level	Sub A, B			
. Reference Position (€)	112,000,000			
. Reference Position at the end of accounting period (€)	111,967,259			

In case of absence of eligible external rating and it PD and LGD estimations can be provided, the CRR (Art. 259 1. 5)) requirement using the Supervisory formula , in accordance with art. 262, taking care to provide the following five elements:

1. the capital requirement on the securitized assets calculated using the IRB approach (kIRB);

2. the level of credit support of the concerned tranche;

3. the thickness of the tranche;

Then, using the Supervisory Formula Approach, it is possible to calculate the risk equivalent amount for a securitization tranche related to its seniority, granularity, support level and risk of the underlying.

Notes:
(\*) Synthetic securitizations carried out using the Supervisory Formula Approach ("Supervisory Formula Approach - SFA") as required by art . 262 of Regulation (EU) n. 575/2013 (Capital Requirements Regulation - CRR), and earlier by circular 263/2006 of the Banca d'Italia.
In case of absence of eligible external rating and if PD and LGD estimations can be provided, the CRR (Art . 259 1. b.)) requires that the calculation of capital requirements for the various tranches of the securitization shall

the number of securitized assets;
 the average LGD.

NAME:	CONFIDIMPRESA TRENTINO E COOF DELLA PROVIN	
Type of securitisation:	Tranche	d Cover
Originator:	UniCred	it S.p.A.
Issuer:	UniCred	it S.p.A.
Servicer:	UniCred	it S.p.A.
Arranger:	UniCred	it S.p.A.
Target transaction:	Credit risk	c hedging
Type of asset:	Loans to small and	medium entriprises
Quality of Asset:	Perfo	rming
Closing date:	06.30	2014
Nominal Value of reference portfolio (€):	10,54	0,000
Issued guarantees by the Bank:	-	
Issued guarantees by third parties:	Financial guarantee to hedge the jun dep	
Bank Lines of Credit:	-	
Third Parties Lines of Credit:	-	
Other Credit Enhancements:	-	
Other relevant information:	The Consortia guarantee hedges the tranche is equa	
Rating Agencies:	No rating agency, use of Supe	ervisory Formula Approach(*)
Amount and Conditions of tranching:		
. ISIN	Not applicable	Not applicable
. Type of security	Senior	Junior
. Class	A	В
. Rating	-	-
. Legal maturity	03.31.2020	03.31.2020
. Subordinated level	-	Sub A
. Reference Position (€)	9,874,316	665,694
. Reference Position at the end of accounting period (€)	125,107	602,165

Notes:
(\*) Synthetic securitizations carried out using the Supervisory Formula Approach ("Supervisory Formula Approach - SFA") as required by art . 262 of Regulation (EU) n. 575/2013 (Capital Requirements Regulation - CRR), and earlier by circular 263/2006 of the Banca d'Italia.

In case of absence of eligible external rating and if PD and LGD estimations can be provided, the CRR (Art . 259 1. b.)) requires that the calculation of capital requirements for the various tranches of the securitization shall be performed using the Supervisory formula, in accordance with art. 262, taking care to provide the following five elements:

1. the capital requirement on the securitized assets calculated using the IRB approach (kIRB);

2. the level of credit support of the concerned tranche;

<sup>3.</sup> the thickness of the tranche;4. the number of securitized assets;

<sup>5.</sup> the average LGD.

Then, using the Supervisory Formula Approach, it is possible to calculate the risk equivalent amount for a securitization tranche related to its seniority, granularity, support level and risk of the underlying.

#### ORIGINATOR: UniCredit Leasing S.p.A.

STRATEGIES, PROCESSES AND GOALS:	The main reasons for these transactions are: improve asset allocation, diversification of funding sources and improve Regulatory Ratios.
INTERNAL MEASUREMENT AND RISK MONITORING SYSTEMS:	Each portfolio is monitored on an ongoing basis and is described in monthly and quarterly reports (required by the agreements) with a breakdown of loans by status and the trend of repayments.
ORGANISATIONAL STRUCTURE AND SYSTEM FOR REPORTING TO SENIOR MANAGEMENT:	Coordination Structure was set up in the Accounts Department. The Board of Directors is provided with a report with a breakdown of repayments and the status of loans.
HEDGING POLICIES:	The Special Purpose Vehicle bought IRSs as fair value hedge and Basis Swaps as Cash flow hedge (and related back to back between Originator and Counterparty).
OPERATING RESULTS:	Repayments are in line with the schedule provided on issue (business plan) such that the equity tranche yield (including extra spread) is in line with expected yield on investments with similar risk level.

#### Transactions from previous periods

NAME:	LSV9 - SEI	RIE 2016	
Type of securitisation:	Traditio	Traditional	
Originator:	UniCredit Lea	sing S.p.A.	
Issuer:	Locat S\	/ S.r.l	
Servicer:	UniCredit Lea	sing S.p.A.	
Arranger:	UniCredit Bank AG	London Branch	
Target transaction:	Funding/Counterba	lancing capacity	
Type of asset:	Leasing loans bearing car, ca	pital goods and real estate.	
Quality of Asset:	Perforr	ning	
Closing date:	11.11.2	2016	
Nominal Value of disposal portfolio (€):	3,784,08	8,049	
Net amount of preexinting writedown/writebacks:	-		
Disposal Profit & Loss realised:			
Portfolio disposal price (€):	3,784,08	8,049	
Guarantees issued by the Bank:	-		
Guarantees issued by Third Parties:			
Bank Lines of Credit:	-		
Third Parties Lines of Credit:	-	-	
Other Credit Enhancements:	UniCredit Leasing S.p.A. has granted SP\	UniCredit Leasing S.p.A. has granted SPV a subordinated loan of 40 million euro	
Other relevant information:	Self - securitisation	(No Revolving)	
Rating Agencies:	Moodys/	DBRS	
Amount of CDS or other supersenior risk transferred:	-		
Amount and Condition of tranching:			
. ISIN	IT0005219578	IT0005219586	
. Type of security	Senior	Junior	
. Class	A	В	
. Rating	A1/A (high)	-	
. Quotation	Dublin	Dublin	
. Issue date	11.14.2016	11.14.2016	
. Legal maturity	12.12.2042	12.12.2042	
. Call option	Clean-u	p call	
. Expected duration (years)	3.14	-	
. Rate	Euribor 3m + 130bps	Euribor 3m + 500 bps	
. Subordinated level	- '	Sub A	
. Nominal value issued (€)	2,667,800,000	1,116,288,048	
. Nominal value at the end of accounting period (€)	1,413,717,375	1,116,288,048	

#### **ORIGINATOR: UniCredit Bank AG**

STRATEGIES, PROCESSES AND GOALS:	The main motivation for the Bank's securitisation programs is the Capital relief and Funding for True Sale Transactions.
INTERNAL MEASUREMENT AND RISK MONITORING SYSTEMS:	Each portfolio is monitored by the servicing department on an ongoing basis and it is illustrated in the form of quarterly report (investor report), which provides a breakdown of the status of loans.
ORGANISATIONAL STRUCTURE AND SYSTEM FOR REPORTING TO SENIOR MANAGEMENT:	The Board Members approve each new transaction and any other related decision and they are informed on the expected performances and on those in the final balance. The bank's annual/interim report contains information on the bank's own ABS transactions.
HEDGING POLICIES:	For true sale transactions the issuer hedged portfolio's interest rate risks through Interest Rate Swaps.
OPERATING RESULTS:	The results achieved up to the present are broadly in line with expectations; payments received from the portfolio ensured punctual and full payment to security holders and other parties to the transaction.

#### Transactions from previous periods

NAME:	ROSENKA	VALIER 2015	
Type of securitisation:	Trad	Traditional	
Originator:	UniCredi	t Bank AG	
Issuer:	Rosenkava	lier 2015 UG	
Servicer:		t Bank AG	
Arranger:		t Bank AG	
	(UniCredit Markets 8	& Investment Banking)	
Target transaction:		uidity	
Type of asset:	Large Corporate and	I SME corporate loans	
Quality of Asset:		orming	
Closing date:	12.18.2015 (restruc	tured on 11.30.2018)	
Nominal Value of disposal portfolio (€):	3,500,	000,000	
Net amount of preexinting writedown/writebacks:		-	
Disposal Profit & Loss realised:		-	
Portfolio disposal price (€):	3,500,	000,000	
Guarantees issued by the Bank:		-	
Guarantees issued by Third Parties:		-	
Bank Lines of Credit:			
Third Parties Lines of Credit:			
Other Credit Enhancements:		-	
Other relevant information:	Transaction executed	to create ECB collateral	
Rating Agencies:	Fitch	/DBRS	
Amount of CDS or other supersenior risk transferred:		-	
Amount and Condition of tranching:			
. ISIN	DE000A1687E2	DE000A1687F9	
. Type of security	Senior	Junior	
. Class	A	В	
. Rating	A/A	-	
. Quotation	Munich	Munich	
. Issue date	12.18.2015	12.18.2015	
. Legal maturity	08.31.2045	08.31.2045	
. Call option	Any pay	ment date	
. Rate	Fixed Coupon 0,35%	Fixed Coupon 3,25%	
. Subordinated level	Waterfall Position 1	Waterfall Position 2	
. Nominal value issued (€)	2,103,500,000	1,396,500,000	
. Nominal value at the end of accounting period (€)	2.103.500.000	1,396,500,000	

NAME:	GELDILUX-TS	S-2015	
Type of securitisation:	Traditional		
Originator:	UniCredit Bank AG		
Issuer:	Geldilux-TS-2015 S.A. (Luxembourg)		
Servicer:	UniCredit Ban		
	UniCredit Ban		
Arranger:	(UniCredit Markets & Inve		
Target transaction:	Liquidity	37	
Type of asset:	SME corporate	loans	
Quality of Asset:	Performin		
Closing date:	07.29.201		
Nominal Value of disposal portfolio at the end of the accounting period (€):	2,140,400,0		
Net amount of preexinting writedown/writebacks:	2,170,700,0	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
Disposal Profit & Loss realised:	-		
Portfolio disposal price (€):	2,140,400,0	000	
Garantees issued by the Bank (€):		000	
	-		
Guarantees issued by Third Parties:	-		
Bank Lines of Credit:	-		
Third Parties Lines of Credit:	-		
Other Credit Enhancements:			
Other relevant information:	Transaction executed to create ECB co		
Rating Agencies:	Moody's/DB	irs .	
Amount of CDS or other supersenior risk transferred:	-		
Amount and Condition of tranching:			
. ISIN	XS1261539610	XS1261582545	
. Type of security	Senior	Senior	
. Class	A	Liqudity Note	
. Rating	Aaa/A	not rated	
. Quotation	Luxembourg	Luxembourg	
. Issue date	07.29.2015	07.29.2015	
. Legal maturity	07.08.2022	04.11.2023	
. Call option	Clean-up c		
. Rate	EUR1M (floored to zero) + 50bps	EUR1M + 130bps	
. Subordinated level	Waterfall Position 1	Waterfall Position 2	
	1,830,000,000		
. Nominal value issued (€)	1,830,000,000	22,000,000	
. Nominal value at the end of accounting period (€)			
. ISIN	XS1261576810	XS1261577206	
. Type of security	Mezzanine	Mezzanine	
. Class	В	C	
. Rating	A2/-	Baa2/-	
. Quotation	Luxembourg	Luxembourg	
. Issue date	07.29.2015	07.29.2015	
. Legal maturity	04.11.2023	04.11.2023	
. Call option	Clean-up c	all	
. Rate	EUR1M + 95bps	EUR1M + 150bps	
. Subordinated level	Waterfall Position 3	Waterfall Position 4	
. Nominal value issued (€)	84,000,000	36,000,000	
. Nominal value at the end of accounting period (€)	-	=	
. ISIN	XS1261577628		
. Type of security	Junior		
. Class	D		
. Rating	-		
. Quotation	Luxembourg		
	07.29.2015		
. Issue date			
. Legal maturity	07.08.2022		
. Call option	Clean-up call		
. Rate	EUR1M (floored to zero) + 300bps		
. Subordinated level	Waterfall Position 5		
. Nominal value issued (€)	310,400,000		
. Nominal value at the end of accounting period (€)	310,400,000		

NAME:	ROSENKAV	ALIER 2008	
Type of securitisation:	Traditional		
Originator:	UniCredit Bank AG		
Issuer:	Rosenkavalier	<sup>-</sup> 2008 GmbH	
Servicer:	UniCredit	Bank AG	
Arranger:	UniCredit		
	(UniCredit Markets &	Investment Banking)	
Target transaction:	Liqui	dity	
Type of asset:	Mortgag	e loans	
Quality of Asset:	Perfor	ming	
Closing date:	12.12.	2008	
Nominal Value of disposal portfolio at the end of the accounting period (€):	3,140,3	16,084	
Guarantees issued by the Bank:	-		
Guarantees issued by Third Parties:	-		
Bank Lines of Credit:	-		
Third Parties Lines of Credit:	-		
Other Credit Enhancements:	-		
Other relevant information:	Transaction executed to	create ECB collateral	
Rating Agencies:	FITCH/N	floody's	
Amount of CDS or other supersenior risk transferred:	-		
Amount and Condition of tranching:			
. ISIN	DE000A0AEDB2	DE000A0AEDC0	
. Type of security	Senior	Junior	
. Class	A	В	
. Rating	A+/A2	-	
. Legal maturity	10.31.2058	10.31.2058	
. Subordinated level	-	sub A	
. Nominal value issued (€)	9,652,700,000	2,293,750,000	
. Nominal value at the end of accounting period (€)	2,575,059,189	565,256,895	

#### **ORIGINATOR: UniCredit Bank Austria AG**

#### Transactions from previous periods

NAME:	AMADI	EUS 2015		
Type of securitisation:	Syr	nthetic		
Originator:	UniCredit Ba	UniCredit Bank Austria AG		
ssuer:		-		
Servicer:	UniCredit Ba	ank Austria AG		
Arranger:	UniCred	UniCredit Bank AG		
Farget transaction:	Risk Transfe	Risk Transfer and RWA relief		
Type of asset:		tees granted to SMEs		
Quality of Asset:		orming		
Closing date:		1.2015		
Nominal Value of reference portfolio (€):		45,867, corresponding to 95% of the portfolio)		
Net amount of preexisting writedown/writebacks:	1,001,100,120 (01 1111011 0000111000 1,000)0	-		
Disposal Profit & Loss realised:		-		
Portfolio disposal price:		-		
Guarantees issued by the Bank:		-		
Guarantees issued by the Bank.		<u>-</u>		
lank Lines of Credit:		-		
hird Parties Lines of Credit:		-		
Other Credit Enhancements:		-		
Other Great Emancements.  Other relevant information:		-		
Rating Agencies:		(*)		
Amount of CDS or other risk transferred:		-		
Amount and Conditions of tranching:		-		
. ISIN	Not applicable	Not applicable		
. Type of security	Senior	Mezzanine		
. Class	A	В		
. Rating	-	-		
. Quotation	-	-		
. Issue date	12.21.2015	12.21.2015		
. Legal maturity	11.30.2028	11.30.2028		
. Call option	10% Clean Up Call	10% Clean Up Call		
. Expected duration	-	-		
Rate	•	-		
. Subordinated level	-	Sub A		
. Reference Position (€)	1,731,221,292	41,997,282		
. Reference Position at the end of accounting period (€)	414,950,988	41,997,282		
. ISIN	Not applicable			
. Type of security	Junior			
. Class	С	]		
. Rating				
. Quotation	-			
. Issue date	12.21.2015	1		
. Legal maturity	11.30.2028	1		
. Call option	10% Clean Up Call	7		
. Expected duration		1		
. Rate	-	1		
. Subordinated level	Sub A and B	1		
. Reference Position (€)	93,327,293	1		
. Reference Position at the end of accounting period (€)	80,114,883	†		

Notes:

(\*) Synthetic securitizations carried out using the Supervisory Formula Approach ("Supervisory Formula Approach - SFA") as required by article 262 of Regulation (EU) n. 575/2013 (Capital Requirements Regulation - CRR), and earlier by circular 263/2006 of the Banca d'Italia.

In case of absence of eligible external rating and if PD and LGD estimations can be provided, the CRR (Art . 259 1. b )) requires that the calculation of capital requirements for the various tranches of the securitization shall be performed using the Supervisory formula , in accordance with art. 262, taking care to provide the following five elements:

1. the capital requirement on the securitized assets calculated using the IRB approach (kIRB);

2. the level of credit support of the concerned tranche;

<sup>3.</sup> the thickness of the tranche;4. the number of securitized assets;

<sup>5.</sup> the average LGD.

Then, using the Supervisory Formula Approach, it is possible to calculate the risk equivalent amount for a securitization tranche related to its seniority, granularity, support level and risk of the underlying.

#### ORIGINATOR: UniCredit Leasing (Austria) GmbH

#### Transactions from previous periods

NAME:	SUCCESS	2015		
Type of securitisation:	Traditio	nal		
Originator:	UniCredit Leasing (	UniCredit Leasing (Austria) GMBH		
Issuer:	Success 20	Success 2015 B.V.		
Servicer:	UniCredit Leasing (	Austria) GMBH		
Arranger:	UniCredit B	ank AG		
Target transaction:	Fundi	ng		
Type of asset:	Leasing Assets (Vehic	le and Equipment)		
Quality of Asset:	Perform	ning		
Closing date:	11.09.2	015		
Nominal Value of disposal portfolio (€):	325,300	,000		
Net amount of preexinting writedown/writebacks:	-			
Disposal Profit & Loss realised:	-			
Portfolio disposal price (€):	325,300	,000		
Guarantees issued by the Bank:	-			
Guarantees issued by Third Parties:	-			
Bank Lines of Credit:	-			
Third Parties Lines of Credit:	-	-		
Other Credit Enhancements(€):	Subordinated Loa	Subordinated Loan €4,618,000		
Other relevant information:	-	-		
Rating Agencies:	Fitch & D	Fitch & DBRS		
Amount of CDS or other supersenior risk transferred:	-			
Amount and Condition of tranching:				
. ISIN	XS1317727698	XS1317727938		
. Type of security	Senior	Junior		
. Class	A	В		
. Rating	AAA	-		
. Quotation	Listed Luxembourg Stock Exchange	Not listed		
. Issue date	11.09.2015	11.09.2015		
. Legal maturity	10.31.2029	10.31.2029		
. Call option		10.31.2029   10.31.2029		
. Expected duration (years)	6.0	6.0		
. Rate	EUR3M + 0,47%	EUR3M + 2%		
. Subordinated level	-	sub A		
. Nominal value issued (€)	230,900,000	94.400.000		
. Nominal value at the end of accounting period (€)	230,109,754	94.400.000		
	200,.00,.0.	0.1.00,000		

#### **ORIGINATOR: UniCredit Bulbank AD**

#### Transactions from previous periods

NAME	EIF JE	REMIE		
Type of securitisation:	Synthetic - First loss	Synthetic - First loss Portfolio Guarantees		
Originator:	UniCredit E	UniCredit Bulbank AD		
Issuer:	European Invest	ment Fund (EIF)		
Servicer:	UniCredit E	Bulbank AD		
Arranger:	UniCredit E	Bulbank AD		
Target transaction:	Risk transfer ar	nd capital relief		
Type of asset:	Highly diversified and granular pool	of UniCredit Bulbank's SME loans		
Quality of Asset:	Perfo	rming		
Closing date:	08.15	.2011		
Nominal Value of reference portfolio (€):	10,66	1,375		
Guarantees issued by the Bank:	-			
Guarantees issued by Third Parties:	First loss cash	collateral EIF		
Bank Lines of Credit:	-	-		
Third Parties Lines of Credit:	-	-		
Other Credit Enhancements:	-	•		
Other relevant information:	0	€		
Rating Agencies:	No rating agency, use of Sup	ervisory Formula Approach(*)		
Amount of CDS or other risk transferred:				
Amount and Condition of tranching:				
. ISIN	Not applicable	Not applicable		
. Type of security	Senior	Junior		
. Class	A	В		
. Rating	-	-		
. Reference Position (€)	-	8,528,969		
. Reference Position at the end of accounting period (€)	-	8,528,969		

Nota:

(\*) Synthetic securitization carried out used the Standardized Approach as required under Basel III.

Where there is no eligible external rating, the Bank that holds or guarantees such an exposure may determine the risk weight by applying the "look through" treatment, provided the composition of the underlying pool is known at all times. The unrated most senior position receives the average risk weight of the underlying exposures subject to supervisory review. Where Bank is unable to determine the risk weights assigned to the underlying credit risk exposures, the unrated position must be deducted from regulatory capital.

# Consolidated Financial Statements Certification pursuant to Art.81-ter of Consob Regulation No.11971/99, as amended

- 1. The undersigned Jean Pierre Mustier (as Chief Executive Officer) and Stefano Porro (as the Manager Charged with preparing the financial reports) of UniCredit S.p.A., also in compliance with Art.154-bis, (paragraphs 3 and 4) of Italian Legislative Decree No.58 of 24 February 1998, do hereby **certify**:
- the adequacy in relation to the Legal Entity's features and
- the actual application

of the administrative and accounting procedures employed to draw up the 2018 Consolidated Financial Statements.

- 2. The adequacy of administrative and accounting procedures employed to draw up the 2018 Consolidated Financial Statements has been evaluated by applying a model developed by UniCredit S.p.A., in accordance with the "Internal Controls Integrated Framework (CoSO)" and the "Control Objective for IT and Related Technologies (Cobit)", which represent generally accepted international standards for internal control system and for financial reporting in particular.
- 3. The undersigned also certify that:
  - 3.1 the 2018 Consolidated Financial Statements:
    - a) were prepared in compliance with applicable international accounting standards recognized by the European Community pursuant to European Parliament and Council Regulation No.1606/2002 of 19 July 2002;
    - b) correspond to the results of the accounting books and records;
    - c) are suitable to provide a fair and correct representation of the economic and financial situation of the issuer and of the group of companies included in the scope of consolidation;
  - 3.2 the Report on Operations includes a reliable analysis of the operating trend and results, as well as of the situation of the issuer and of the Legal Entities included in the scope of consolidation, together with a description of the main risks and uncertainties they are exposed to.

Milan - 6 February 2019

Jean Pierre MUSTIER

Stefano PORRO

Styoner Sono



Deloitte & Touche S.p.A. Via Tortona, 25 20144 Milano Italia

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# INDEPENDENT AUDITOR'S REPORT PURSUANT TO ARTICLE 14 OF LEGISLATIVE DECREE No. 39 OF JANUARY 27, 2010 AND ARTICLE 10 OF THE EU REGULATION 537/2014

To the Shareholders of UniCredit S.p.A.

#### REPORT ON THE AUDIT OF THE CONSOLIDATED FINANCIAL STATEMENTS

#### Opinion

We have audited the consolidated financial statements of UniCredit S.p.A. and its subsidiaries (the "Group"), which comprise the balance sheet as at December 31, 2018, the income statement, the statement of comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended and the related notes to the accounts.

In our opinion, the accompanying consolidated financial statements give a true and fair view of the consolidated financial position of the Group as at December 31, 2018, and of its consolidated financial performance and its consolidated cash flows for the year then ended in accordance with International Financial Reporting Standards as adopted by the European Union and the requirements of national regulations issued pursuant to art. 9 of Italian Legislative Decree no. 38/05 and to art. 43 of Italian Legislative Decree no. 136/15.

#### **Basis for Opinion**

We conducted our audit in accordance with International Standards on Auditing (ISA Italia). Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Consolidated Financial Statements* section of our report. We are independent of UniCredit S.p.A. (the "Bank") in accordance with the ethical requirements applicable under Italian law to the audit of the financial statements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### **Key Audit Matters**

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the consolidated financial statements of the current period. These matters were addressed in the context of our audit of the consolidated financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

#### First time adoption of IFRS 9

#### Description of the key audit matter

The first time adoption, as of January 1 2018, of the International Financial Reporting Standard IFRS 9 "Financial instruments" (hereafter the "Standard"), has led to the classification and measurement of the UniCredit Group financial assets and liabilities according to the new accounting categories envisaged by the Standard and the definition of a new methodology for determining the impairment of the financial assets in scope based on an expected losses model (expected credit losses).

Ancona Bari Bergamo Bologna Brescia Cagliari Firenze Genova Milano Napoli Padova Parma Roma Torino Treviso Udine Verona
Sede Legale: Via Tortona, 25 - 20144 Milano | Capitale Sociale: Euro 10.328.220,00 i.v.
Codice Fiscale/Registro delle Imprese di Milano Monza Brianza Lodi n. 03049560166 - R.E.A. n. MI-1720239 | Partita IVA: IT 03049560166

Il nome Deloitte si riferisce a una o più delle seguenti entità: Deloitte Touche Tohmatsu Limited, una società inglese a responsabilità limitata ("DTTL"), le member firm aderenti al suo network e le entità a esse correlate. DTTL (denominata anche "Deloitte Global") non fornisce servizi ai clienti. Si invita a leggere l'informativa completa relativa alla descrizione della struttura legale di Deloitte Touche Tohmatsu Limited e delle sue member firm all'indirizzo www.deloitte.com/about.

The Group has exercised the option, allowed by the Standard, to continue applying the existing IAS39 hedge accounting requirements for all its hedging relationships until the IASB will complete the project on accounting for macrohedging.

In addition, the Group has decided to elect the option provided by the Standard not to restate comparative figures of previous year.

As reported in *Part A – Accounting Policies Section 5 – Other matters* (*Transition to IFRS 9: Financial Instruments of UniCredit Group*) of the notes to the accounts , which reports the information required by International Financial Reporting Standards regarding the first time adoption of the Standard, including the main methodological choices made by the Group, the first application of the Standard determined, at January 1, 2018, a negative effect on the Group's net equity equal to 3,535 million Euro net of tax (3,709 million Euro gross of taxes).

#### Particularly, the above effect derives:

- from changes in the valuation reserves presented under the line item "110. Revaluation reserves" for a total amount of 304 million Euro net of tax (340 million Euro gross of taxes) related to financial instruments classified in the line item "30. Financial assets at fair value through other comprehensive income" and in the line item "30. Financial liabilities designated at fair value" for the valuation of own credit risk.
- for a negative amount, net of the tax effect, of 3,231 million Euro (3,369 million Euro gross of taxes) from changes in the line item "140. Reserves" attributable to the effects resulting from the reclassification and measurement of financial instruments other than those reported under the line item "30. Financial assets measured at fair value through other comprehensive income" and the calculation of loan loss provisions on credit and off-balance sheet exposures.

These effects were determined as a result of the implementation of the requirements of the new Standard that has significantly affected the various aspects of the Group's internal control system.

In this context, the determination of impairment provisioning of the financial assets according to the expected losses model introduced by the Standard constitutes the result of a complex estimation process that includes numerous subjective variables regarding the criteria used to identify the significant increase in credit risk, that has been used for the purpose of allocating the financial assets in the Standard's different stages, and the definition of the models used for measuring of expected credit losses, using assumptions and parameters which have to take into account current and future macroeconomic information ("forward-looking"), and different scenarios, including for impaired exposures (classified in Stage 3) possible sale scenarios whereas the Group's Non-Performing Asset Strategy foresees the sale on the market as a recovery method.

At January 1st, 2018, the Bank has not recognized IRES and IRAP tax assets related to the mentioned impairment on credit exposure (LLPs) because the tax rule applicable at that time required the full deductibility in 2018 and, absent a sufficient taxable income, the sustainability test showed the inability to recover the IRES deferred tax assets associated with tax losses carried forward. The new 2019 Italian Budgetary Law approved in December 2018 envisaged the deductibility of LLPs recognized in FTA on a 10 years horizon (1/10 in 2018 and 9/10 in future periods up to 2027), for both IRES and IRAP purposes. This circumstance has determined the transformation of these DTAs from tax assets related to tax losses carried forward to tax assets related to temporary differences (IRES and IRAP) and, consequently, their recognition in financial statements for an amount determined as a result of the sustainability test carried out coherently with the new tax rules for an amount of 871 million Euro in line item 270. Tax (expenses) income of the year from continuing operations.

In relation to the significance of the above mentioned effects, of the pervasive operational complexities connected to the transition to the Standard and of the inherent subjectivity of the estimation processes adopted by the Management in the valuation of financial assets according to the new impairment methodology, together with the Management analysis aimed at assessing the proper accounting treatment of the tax impact arising from the first time adoption of the Standard, following the change in the applicable tax law, given the absence of specific indications by IAS 12, we have identified the first time adoption of the Standard a Key Audit Matter of the consolidated financial statements of UniCredit Group as at December 31, 2018.

# Audit procedures performed

While performing our audit procedures we have preliminarily examined, also supported by IT and credit risks specialists of the Deloitte network, the Group's transition and implementation project with particular reference to the application choices adopted, in order to verify their appropriateness and compliance with the requirements of the Standard, and the related impacts.

The main audit procedures performed were:

- we have obtained and examined the minutes of the Governance and Control Bodies, the approved accounting policies and any other documentation developed and made available, for example: manuals, procedures, project documentation, with particular reference to the areas of interpretation, also through information gathering and interviews with the relevant functions and in-depth analysis with their external consultants;
- we have analyzed the technical-methodological documentation underlying the identification of the Group's business models with particular reference to the classification criteria for financial assets in such business models;
- we have identified and understood the design, of certain key controls, including IT controls, which are driving the classification and evaluation of the Group's financial assets, by verifying the correct implementation and the operational effectiveness;
- we have carried out checks aimed at ascertaining for certain loans and debt securities - the correctness of the results of the Solely Payments of Principal and Interests test (SPPI) carried out during the first application of the Standard;

- we have analyzed and understood the functioning of the impairment models
  developed by the Group and verified the reasonableness of the assumptions
  and parameters used for stage allocation and estimation of expected credit
  losses, also through the support of the Deloitte network specialists, and we
  have verified the correctness of the related calculations;
- we have verified the coherence between the information used for calculating expected credit losses and those used in the other main decision-making, budget and assessment processes in place (for example in the goodwill impairment process, multi-period plans, stress test) with particular reference to qualitative and macroeconomic indicators and forward-looking information;
- we have verified the coherence of the information used to calculate the
  expected credit losses on impaired exposures (stage 3) for which the Group
  foresees the sale on the market as a recovery method with the Group's NonPerforming Asset Strategy communicated to the European Central Bank
  ("NPL Strategy");
- we have verified, also with the support of the Deloitte network IFRS specialists, the accounting treatment of the tax impact arising from the fist time adoption of the Standard following the enforcement of the new tax law;
- we have verified the tax assets related to temporary differences (IRES and IRAP) arising from the first time adoption of the Standard recoverability, through the analysis of its sustainability test.

Finally, as far as the impact deriving from the first application of the Standard is concerned, we have acquired the details of the relative quantification and verified its mathematical accuracy. We have also verified the compliance and completeness of the information provided in this regard in *Part A - Accounting Policies Section 5 - Other matters (Transition to IFRS 9: Financial Instruments of UniCredit Group)* of the notes to the accounts of the consolidated financial statements of UniCredit Group as at December 31, 2018 in compliance with the requirements of the applicable International Financial Reporting Standards.

#### Risk of uncorrected classification and valuation of performing customer loans

#### Description of the Key Audit Matter

As represented in the report on operations in the table Loans to customers – Asset Quality, as at December 31, 2018, performing loans to customers, net of writedowns equal to 0.55%, has a carrying value of 456,936 million Euro, of which, as reported in the notes to the accounts *Part B – Balance Sheet - Assets (table 4.2 Financial assets at amortised cost: breakdown by product of loans and advances to customers*), loans are equal to 454,500 million Euro.

For the classification of credit exposures in the various homogeneous risk classes, the Group refers to sector regulations, supplemented by the internal rules governing the classification and transfer rules within the various risk categories.

In particular, the allocation of credit exposures in one of the IFRS 9 stages is done at initial recognition, when the exposures is classified at stage 1 and it is periodically reviewed based on "stage allocation" rules depending on a combination of relative and absolute elements as specified in Part E – Information on risks and hedging policies – paragraph 2.3 Measurement method for expected losses.

The notes to the accounts Part A – Accounting Policies section A.2 - Main items of the accounts Paragraph 16 – Other Information Impairment describes the methods used for the impairment of groups of performing loans. In particular, for exposures in stage 1, impairment is equal to the expected loss calculated over a time horizon of up to one year, while for exposures in stage 2, impairment is equal to the expected loss calculated over a time horizon corresponding to the entire life of the exposure. The notes to the accounts, in the same paragraph, describes the method to calculate the expected credit loss.

Considering the significance of the amount of the performing loans recorded in the consolidated financial statements, the complexity of the estimation processes adopted by the Group which implied an articulated classification activity into homogeneous risk categories and the use of valuation models characterized by numerous variables, including the existence of indicators of possible impairment, we have identified the classification and valuation of performing loans, with particular reference to performing credit portfolios with higher levels of management risk ("watchlist" exposures), as a Key Audit Matter of the consolidated financial statements of UniCredit S.p.A. as at December 31, 2018.

#### Audit procedures performed

The audit procedures performed included, among others, the following:

- analysis and understanding of the internal control system and the relative internal regulations concerning to the credit process which included, in particular, the identification of the organizational and procedural safeguards implemented to monitor credit quality as well as the adequacy of the classification according to the provisions of the sector legislation and for the relative assessment in compliance with the applicable accounting standard;
- analysis of the implementation of the procedures and processes, test of the operational effectiveness of the relevant controls for the purposes of the classification and assessment process;
- analysis and understanding of the IT systems and applications used and test of the operational effectiveness of relevant controls, also with the support of IT experts belonging to the Deloitte network;
- comparative analysis procedures with reference to the most significant changes compared to the data of the previous year, if applicable, also through the obtainment and analysis of the monitoring reports; analysis of the related results with the heads of the departments and related organizational units involved;
- analysis and recalculation of the collective assessment of performing loans;
- analysis and understanding of the main valuation models adopted and verification, on a sample basis, of the reasonableness of the parameters subject to estimation, also used with the support of credit model experts and IT experts belonging to the Deloitte network;
- checks on a sample basis on the classification according to the provisions
  of the sector legislation as well as on the related valuation in compliance
  with the applicable accounting standards;

 analysis of events occurred after the reference date of the consolidated financial statements.

Finally, we verified the adequacy and compliance of the information provided in the notes to the accounts with respect to the requirements of the applicable accounting standards and the relevant legislation.

# Risk of uncorrected classification and valuation of non performing loans (unlikely to pay and bad loans)

#### Description of the Key Audit Matter

As represented in the report on operations in the table Loans to customers – Asset Quality, as at December 31, 2018, non performing loans to customers, net of writedowns equal to 60.98%, has a carrying value of 14,903 million Euro of which, as reported in the notes to the accounts *Part B – Balance Sheet – Assets (table 4.2 Financial assets at amortised cost: breakdown by product of loans and advances to customers*), loans are equal to 14,864 million Euro.

In addition, the report on operations, shows that the coverage ratio for bad exposures is equal to 72.64% with a carrying value of 5,787 million Euro, for unlikely to pay is equal to 47.28% with a carrying value of 8,539 million Euro and for non-performing past due is equal to 31.35% with a carrying value of 577 million Euro.

The notes to the accounts Part A – Accounting Policies section A.2 - Main items of the accounts Paragraph 16 – Other Information Impairment shows that in stage 3, there are impaired exposures corresponding to the aggregate Non-Performing Exposures in accordance with Bank of Italy Circular No.272 of 30 July 2008 and subsequent updates and with the EBA Implementing Technical Standards.

In the same paragraph of the notes to the accounts, it is also described that the assessment of bad exposures and unlikely to pay takes place:

- on an analytical basis, as the difference between the carrying amount and the current value of the estimated cash flows, discounted at the original interest rate of the financial asset;
- through the comparison with coverage levels defined statistically for some credit portfolios below a predefined threshold.

Considering the significance of non performing loans amount recorded in the consolidated financial statements and the complexity of the estimation processes adopted by the Group which implied a complex classification activity into homogeneous risk categories and the use of some variables characterized by a high subjectivity (such as the estimates of expected cash flows, the relative recovery times, the value of any guarantees and the recovery strategies) for the determination of the relative recoverable amount, we have identified the classification of non performing loans and their valuation as a Key Audit Matter of the consolidated financial statements of UniCredit Group as at December 31, 2018.

#### Audit procedures performed

The audit procedures performed included, among others, the following:

 analysis and understanding of the internal control system as well as the related internal regulations regarding the monitoring of credit quality, the management of impaired loans as well as the adequacy of the classification according to the provisions of the sector legislation and its assessment in compliance with the applicable accounting principles;

- analysis of the implementation of the procedures and processes, test of the operational effectiveness of the relevant controls for the purposes of the classification and assessment process;
- analysis and understanding of the IT systems and applications used and test of the operational effectiveness of relevant controls, also with the support of IT experts belonging to the Deloitte network;
- comparative analysis procedures, for each category of non-performing loans, by calculating appropriate hedging indices and comparing them with the data for the previous year, if applicable, also by obtaining and analyzing the monitoring reports, and analysis of the relative results with the heads of departments and the related organizational units involved, in addition to sector data;
- analysis and understanding of the main evaluation models adopted and verification, on a sample basis, of the reasonableness of the parameters to be assessed, also with the support of credit model experts and IT experts belonging to the Deloitte network;
- checks on a sample basis, for each category of non-performing loans, on the classification according to the provisions of the sector legislation as well as on the related valuation in compliance with the applicable accounting standards;
- analysis of events occurred after the reference date of the consolidated financial statements.

Finally, we verified the adequacy and compliance of the information provided in the notes to the accounts with respect to the requirements of the applicable accounting standards and the relevant legislation.

Legal risks related to non-compliance with the economic sanctions imposed by the United States of America ("U.S.") to other countries

#### Description of the key audit matter

As described in the Part E – Information on risks and hedging policies of the notes to the accounts, in March 2011 the subsidiary UniCredit Bank AG ("UCB AG") received a subpoena from the District Attorney for New York County ("NYDA") relating to historical transactions involving certain Iranian entities designated by U.S. Treasury Department's Office of Foreign Assets Control ("OFAC"). In June 2012, the U.S. Department of Justice opened an investigation of OFAC-related compliance by UCB AG and, more generally, by its subsidiaries.

In this context, UCB AG conducted, with the support of external lawyers, a voluntary investigation of its U.S. dollar payments practices and its historical compliance with applicable U.S. financial sanctions to other countries, in the course of which certain historical non-transparent practices have been identified. In addition, also UniCredit S.p.A. and its subsidiary UniCredit Bank Austria AG have independently started, with the support of external lawyers, a voluntary investigation of its historical compliance with applicable U.S. financial sanctions and have similarly identified certain historical non-transparent practices.

UniCredit S.p.A. and its subsidiaries continue settlement discussions with the relevant U.S. authorities to find an agreement and come to a resolution of these matters.

The Directors' considerations on this matter are reported in the *Part E - Information on risks and hedging policies* of the notes to the accounts in the paragraph "Financial sanctions matters".

In relation to the complexity of the matter, the uncertainties related to the outcomes of the investigations and the relevance of the economic and financial effects that may occur in connection therewith, we have identified the assessment of legal risks related to non-compliance with US economic sanctions a Key Audit Matter of the consolidated financial statements of the UniCredit Group as at December 31, 2018.

#### Audit procedures performed

The main audit procedures, performed also with the support of legal experts belonging to the Deloitte network, were:

- analysis and understanding of the internal control system related to the monitoring and management of litigations and any other legal issue;
- analysis and understanding of the process adopted by the legal and the compliance functions to monitor, manage and report to the governance bodies with specific reference to the U.S. economic sanctions;
- periodic meetings with the heads of the legal and the compliance functions and with the external lawyers appointed by the Group;
- analysis of the criteria applied by the banks of the Group for the estimation
  of provisions for risks and charges accounted for in the consolidated financial
  statements as at December 31, 2018 with reference to the U.S. economic
  sanctions matter;
- obtaining and examining written confirmations and opinions prepared by the lawyers appointed by the Group to support the assessments made by the Directors of UniCredit S.p.A. for the purpose of preparing the consolidated financial statements for the year ended December 31, 2018;
- analysis of any significant events occurred after the reference date of the consolidated financial statements.

Finally, we verified the adequacy and compliance of the disclosure provided in the notes to the accounts with respect to the requirements of the applicable accounting standards.

# Responsibilities of the Directors and the Board of Statutory Auditors for the Consolidated Financial Statements

The Directors are responsible for the preparation of consolidated financial statements that give a true and fair view in accordance with International Financial Reporting Standards as adopted by the European Union and the requirements of national regulations issued pursuant to art. 9 of Italian Legislative Decree no. 38/05 and to art. 43 of Italian Legislative Decree no. 136/15, and, within the terms established by law, for such internal control as the Directors determine is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, the Directors are responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless they have identified the existence of the conditions for the liquidation of the parent company UniCredit S.p.A. or the termination of the business or have no realistic alternatives to such choices.

The Board of Statutory Auditors is responsible for overseeing, within the terms established by law, the Group's financial reporting process.

#### Auditor's Responsibilities for the Audit of the Consolidated Financial Statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with International Standards on Auditing (ISA Italia) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with International Standards on Auditing (ISA Italia), we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- identify and assess the risks of material misstatement of the consolidated financial statements, whether
  due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit
  evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a
  material misstatement resulting from fraud is higher than for one resulting from error, as fraud may
  involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control;
- obtain an understanding of internal control relevant to the audit in order to design audit procedures that
  are appropriate in the circumstances, but not for the purpose of expressing an opinion on the
  effectiveness of the Group's internal control;
- evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Directors;
- conclude on the appropriateness of management's use of the going concern basis of accounting and,
  based on the audit evidence obtained, whether a material uncertainty exists related to events or
  conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we
  conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to
  the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to
  modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our
  auditor's report. However, future events or conditions may cause the Group to cease to continue as a
  going concern;
- evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation;
- obtain sufficient appropriate audit evidence regarding the financial information of the entities or business
  activities within the Group to express an opinion on the consolidated financial statements. We are
  responsible for the direction, supervision and performance of the group audit. We remain solely
  responsible for our audit opinion.

We communicate with those charged with governance, identified at an appropriate level as required by ISA Italia, regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence applicable in Italy, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the consolidated financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditors' report.

#### Other information communicated pursuant to art. 10 of the EU Regulation 537/2014

The Shareholders' Meeting of UniCredit S.p.A. has appointed us on May 11, 2012 as auditors of the Bank for the years from December 31, 2013 to December 31, 2021.

We declare that we have not provided prohibited non-audit services referred to in art. 5 (1) of EU Regulation 537/2014 and that we have remained independent of the Company in conducting the audit.

We confirm that the opinion on the financial statements expressed in this report is consistent with the additional report to the Board of Statutory Auditors, in its role of Audit Committee, referred to in art. 11 of the said Regulation.

#### REPORT ON OTHER LEGAL AND REGULATORY REQUIREMENTS

# Opinion pursuant to art. 14 paragraph 2 (e) of Legislative Decree 39/10 and art. 123-bis, paragraph 4, of Legislative Decree 58/98

The Directors of UniCredit S.p.A. are responsible for the preparation of the report on operations and the report on corporate governance and the ownership structure of UniCredit Group as at December 31, 2018, including their consistency with the related consolidated financial statements and their compliance with the law.

We have carried out the procedures set forth in the Auditing Standard (SA Italia) n. 720B in order to express an opinion on the consistency of the report on operations and some specific information contained in the report on corporate governance and the ownership structure set forth in art. 123-bis, n. 4 of Legislative Decree 58/98, with the consolidated financial statements of UniCredit Group as at December 31, 2018 and on their compliance with the law, as well as to make a statement about any material misstatement.

In our opinion, the above-mentioned report on operations and some specific information contained in the report on corporate governance and the ownership structure are consistent with the consolidated financial statements of UniCredit Group as at December 31, 2018 and are prepared in accordance with the law.

With reference to the statement referred to in art. 14, paragraph 2 (e), of Legislative Decree 39/10, made on the basis of the knowledge and understanding of the Group and of the related context acquired during the audit, we have nothing to report.

# Statement pursuant to art. 4 of the Consob Regulation for the implementation of Legislative Decree 30 December 2016, no. 254

The Directors of UniCredit S.p.A. are responsible for the preparation of the non-financial statement pursuant to Legislative Decree 30 December 2016, no. 254.

We verified the approval by the Directors of the non-financial statement.

Pursuant to art. 3, paragraph 10 of Legislative Decree 30 December 2016, no. 254, this statement is subject of a separate attestation issued by us.

DELOITTE & TOUCHE S.p.A.

Signed by **Riccardo Motta** Partner

Milan, Italy March 8, 2019

This report has been translated into the English language solely for the convenience of international readers.

# One Bank, One UniCredit.

2018





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# Maximise commercial bank value.



We continue to maximise commercial bank value by successfully focusing on our clients, delivering a positive experience through our multichannel strategy and best-in-class products and services. The fully plugged in CIB leverages on the Group's strong commercial banking relationships to support the real economy.

## Introduction and highlights

#### Introduction to Report on operations of UniCredit S.p.A.

This Report on operations illustrates the performance of the Parent company and the related amounts and results. It includes financial information such as Highlights, Reclassified accounts and their quarterly figures as well as a comment on the Results of the year.

The information in this report is supported, in order to provide further information about the performance achieved by the company, by some alternative performance indicators ("API") such as: Cost/Income ratio, Net bad loans to customers/Loans to customers, Net Non-Performing loans to customers/Loans to customers.

Although some of this information, including certain APIs, is neither extracted nor directly reconciled with Company Financial Statements, the Report on operations, the Annexes and the Glossary provide explanatory descriptions of the contents and, in case, the calculation methods used, in accordance with European Securities and Markets Authority Guidelines (ESMA/2015/1415) of 5 October 2015.

For other information required by Law and regulations, refer to the Consolidated report on operations or to the Notes to the accounts of financial statements of UniCredit S.p.A. as better specified below.

Refer to Consolidated report on operations for information relating to:

- Share information UniCredit share;
- Macroeconomic situation, banking and financial markets;
- qualitative disclosure of Principles of value creation and disciplined capital allocation, Capita ratios for information relating to transitional capital requirements and buffers for UniCredit group and Capital strengthening;
- references of UniCredit official website where can be found Report on corporate governance and ownership structure, Report on remuneration and Non-financial information;
- Research and development projects;
- Group activities development operations and other corporate transactions;
- Significant organisational changes and organisational structure;
- Certifications and other communications;
- Subsequent events;
- · Outlook.

For information relating to related-party relations and transactions refer to the Notes to the Accounts - Part H of Company financial statements of UniCredit S.p.A.

For a complete description of risks and uncertainties that the bank has to face in the current market situation refer the Notes to the accounts - Part E of the Company financial statements of UniCredit S.p.A.

## Highlights, alternative performance indicators and other measures

Income statement (€ million)

	YEAR		_
	2018	2017	% CHANGE
Operating income	10,619	11,773	- 9.8%
of which:			
- net interest	4,166	3,960	+ 5.2%
- dividends and other income from equity investments	2,630	3,808	- 30.9%
- net fees and commissions	3,839	3,798	+ 1.1%
Operating costs	(4,960)	(5,424)	- 8.6%
Operating profit (loss)	5,659	6,349	- 10.9%
Net write-downs on loans and provisions for guarantees and			
commitments	(1,986)	(2,103)	- 5.6%
Net operating profit (loss)	3,673	4,246	- 13.5%
Profit (Loss) before tax	1,302	6,122	- 78.7%
Net profit (loss)	2,458	6,236	- 60.6%

The figures in this table refer to the reclassified income statement. The amounts related to year 2017 differ from the ones published at that time. For further details refer to "Reconciliation principles followed for the reclassified income statement". In Annex 1 is included the reconciliation between the reclassified accounts and the mandatory reporting schedule, as required by Consob Notice No.6064293 of 28 July 2006.

# Introduction and highlights

**Balance sheet** 

			(€ IIIIIIOII)	
	AMOUN	AMOUNTS AS AT		
	12.31.2018	12.31.2017	% CHANGE	
Total assets	405,616	404,980	+ 0.2%	
Financial assets held for trading	11,834	13,864	- 14.6%	
Loans and receivables with customers	222,591	206,546	+ 7.8%	
of which: non-performing loans	9,367	13,894	- 32.6%	
Financial liabilities held for trading	10,384	13,068	- 20.5%	
Deposits from customers and debt securities issued	264,841	262,084	+ 1.1%	
of which:				
- deposits from customers	211,872	197,139	+ 7.5%	
- debt securities issued	52,969	64,945	- 18.4%	
Shareholders' equity	50,836	53,508	- 5.0%	

The figures in this table refer to the reclassified balance sheet. The amounts related to year 2017 differ from the ones published at that time. For further details refer to "Reconciliation principles followed for the reclassified balance sheet". In Annex 1 is included the reconciliation between the reclassified accounts and the mandatory reporting schedule, as required by Consob Notice No.6064293 of 28 July 2006. For further details on "non-performing loans" see paragraphs "Loans to customers" and "Credit quality" in this Report on operations.

#### **Profitability ratios**

	YE	YEAR			
	2018	2017	CHANGE		
EPS <sup>(1)</sup> (€)	1,070	3,180	- 2,110		
Cost/Income ratio <sup>(2)</sup>	46.7%	46.1%	+ 0.6%		
ROA(3)	0.6%	1.5%	- 0.9%		

- Notes:
  (1) Earnings per share. For further details refer to Part C Section 22.
  (2) Ratio between operating expenses and operating income.
  (3) Return on assets calculated as the ratio between Net profit (loss) and Total assets pursuant to art. 90 of CRD IV.

#### **Risk ratios**

		AS AT	% CHANGE ON	% CHANGE ON	
	12.31.2018	01.01.2018	12.31.2017	12.31.2018/01.01.2018	01.01.2018/12.31.2017
Net bad loans to customers/Loans to customers	1.3%	1.6%	2.7%	- 0.3%	- 1.1%
Net non-performing loans to customers/Loans to					
customers	4.2%	5.6%	6.7%	- 1.4%	- 1.1%

For more details refer to table "Loans to customers - Credit quality" in paragraph "Credit quality" in this Report on operations.

# Introduction and highlights

#### Staff and branches

	AS	AS AT			
	12.31.2018	12.31.2017	CHANGE		
Employees	35,526	38,952	-3,426		
Branches	2,845	3,096	-251		
of which:					
- Italy	2,836	3,087	-251		
- Other countries	8	9	-1		

#### **Transitional capital ratios**

	AS		
	12.31.2018(*)	12.31.2017 <sup>(*)</sup>	CHANGE
Total own funds (€ million)	56,527	60,332	- 3,805
Total risk-weighted assets (€ million)	204,991	202,121	+ 2,870
Common Equity Tier 1 Capital Ratio	21.65%	22.99%	- 1.3%
Total Capital Ratio	27.58%	29.85%	- 2.3%

For more details see paragraph "Capital and value management - Capital ratios", for more details of this Report on operations.

Note:

(\*) Transitional own funds and capital ratios including all transitional adjustments according to the yearly applicable percentages.

(\*\*) UniCredit S.p.A. has decided to not apply the IFRS9 transitional approach as reported in article 473a of the Regulation 575/2013/EU (CRR). Therefore the values shown fully reflect the impact arising from the application of the IFRS9 principle.

#### Reconciliation principles followed for the reclassified balance sheet

The main reclassifications, whose amounts are provided analytically in the tables enclosed with this report, involve:

- the inclusion in "Loans to banks" of "Financial assets at amortised cost: a) Loans and receivables with banks" net of debt securities reclassified in "Other financial assets" and of loans reclassified from "Other financial assets - Item 20 c)";
- the inclusion in "Loans to customers" of "Financial assets at amortised cost: b) Loans and receivables with customers" net of debt securities reclassified in "Other financial assets" and of loans reclassified from "Other financial assets - Item 20 c)";
- the aggregation as "Other financial assets" of "Financial assets at fair value through profit and loss: b) Financial assets designated at fair value and c) Other financial assets mandatorily at fair value" net of loans reclassified in "Loans to banks and to customers", of "Financial assets at fair value through other comprehensive income" and of "Equity investments" with inclusion of debt securities from Loans to banks and customers -Item 40 a) and b);
- grouping under "Hedging instruments", both assets and liabilities, of "Hedging derivatives" and "Changes in fair value of portfolio hedged items";
- the inclusion of "Provision for employee severance pay", "Provisions for risks and charges" and "Technical reserves" under "Other liabilities".

The format of the Reclassified Balance Sheet is different from the one used in the previous financial year following the reclassification/aggregation of item "Provisions for risks and charges" from a separate item to "Other liabilities" and of item "Revaluation Reserves" from a separate item to item "Capital and Reserves". The item "Financial investments" has also been renamed in "Other financial assets" as well as previous item "Deposits from customers and debt securities in issue" is now evidenced in two separate items "Deposits from customers and "Debt securities issued". The comparative periods were restated accordingly.

2017 figures were also restated following the reclassification of the component relating to debt securities from "Loans to customers" to item "Other financial assets".

#### Reclassified balance sheet

(€ million)

	AMOUN	TS AS AT	CHA	CHANGE		
ASSETS	12.31.2018	12.31.2017	AMOUNT	%		
Cash and cash balances	7,461	25,817	- 18,356	- 71.1%		
Financial assets held for trading	11,834	13,864	- 2,030	- 14.6%		
Loans to banks	28,635	27,567	+ 1,068	+ 3.9%		
Loans to customers	222,591	206,546	+ 16,045	+ 7.8%		
Other financial assets	112,294	107,697	+ 4,597	+ 4.3%		
Hedging instruments	5,853	6,114	- 261	- 4.3%		
Property, plant and equipment	2,246	2,209	+ 37	+ 1.7%		
Goodwill	-	-	-	-		
Other intangible assets	4	4	-	-		
Tax assets	10,704	10,311	+ 393	+ 3.8%		
Non-current assets and disposal groups classified as held for sale	117	150	- 33	- 22.0%		
Other assets	3,877	4,701	- 824	- 17.5%		
Total assets	405,616	404,980	+ 636	+ 0.2%		

(€ million)

	AMOUN	TS AS AT	CHA	NGE
LIABILITIES AND SHAREHOLDERS' EQUITY	12.31.2018	12.31.2017	AMOUNT	%
Deposits from banks	58,995	56,807	+ 2,188	+ 3.9%
Deposits from customers	211,872	197,139	+ 14,733	+ 7.5%
Debt securities issued	52,969	64,945	- 11,976	- 18.4%
Financial liabilities held for trading	10,384	13,068	- 2,684	- 20.5%
Financial liabilities designated at fair value	3,535	2,738	+ 797	+ 29.1%
Hedging instruments	6,295	6,279	+ 16	+ 0.3%
Tax liabilities	2	1	+ 1	+ 100.0%
Liabilities included in disposal groups classified as held for sale	-	-	-	-
Other liabilities	10,728	10,495	+ 233	+ 2.2%
Shareholders' Equity:	50,836	53,508	- 2,672	- 5.0%
- capital and reserves	48,378	47,272	+ 1,106	+ 2.3%
- net profit (loss)	2,458	6,236	- 3,778	- 60.6%
Total liabilities and Shareholders' equity	405,616	404,980	+ 636	+ 0.2%

#### Reclassified balance sheet - Quarterly figures

(€ million)

		AMOUNT	S AS AT	AT AMOUNTS AS AT				
ASSETS	12.31.2018	09.30.2018	06.30.2018	03.31.2018	12.31.2017	09.30.2017	06.30.2017	03.31.2017
Cash and cash balances	7,461	6,347	4,849	22,951	25,817	20,437	24,093	9,489
Financial assets held for trading	11,834	17,605	16,595	15,877	13,864	17,980	15,794	17,749
Loans to banks	28,635	32,917	26,423	23,699	27,567	23,377	18,268	19,846
Loans to customers	222,591	215,733	220,447	205,697	206,546	207,856	211,148	215,815
Other financial assets	112,294	110,211	107,009	104,160	107,697	101,203	101,729	108,262
Hedging instruments	5,853	5,257	5,869	5,720	6,114	6,510	6,781	7,352
Property, plant and equipment	2,246	2,234	2,244	2,292	2,209	2,267	2,280	2,317
Goodwill	-	-	-	-	-	-	-	
Other intangible assets	4	4	4	4	4	7	4	4
Tax assets	10,704	9,984	9,818	9,804	10,311	10,961	11,483	12,165
Non-current assets and disposal groups classified as								
held for sale	117	127	425	93	150	2,316	4,070	7,312
Other assets	3,877	4,084	4,375	3,888	4,701	4,189	4,759	4,503
Total assets	405,616	404,503	398,058	394,185	404,980	397,103	400,409	404,814

(€ million)

	AMOUNTS AS AT				AMOUNTS AS AT			
LIABILITIES AND SHAREHOLDERS' EQUITY	12.31.2018	09.30.2018	06.30.2018	03.31.2018	12.31.2017	09.30.2017	06.30.2017	03.31.2017
Deposits from banks	58,995	64,545	64,159	58,899	56,807	55,999	55,868	58,914
Deposits from customers	211,872	207,716	195,995	193,001	197,139	186,467	179,984	183,668
Debt securities issued	52,969	51,115	54,594	60,370	64,945	73,260	78,831	78,434
Financial liabilities held for trading	10,384	12,733	11,612	11,098	13,068	14,191	13,040	14,334
Financial liabilities designated at fair value	3,535	2,900	2,790	2,748	2,738	2,785	2,708	2,665
Hedging instruments	6,295	5,263	6,057	5,877	6,279	6,569	7,087	7,972
Tax liabilities	2	3	2	2	1	2	8	164
Liabilities included in disposal groups classified as held for sale	-	-	234	-	-	-	-	4
Other liabilities	10,728	9,927	10,963	11,320	10,495	10,373	15,114	13,639
Shareholders' Equity:	50,836	50,301	51,652	50,870	53,508	47,457	47,769	45,020
- capital and reserves	48,378	48,377	48,704	50,470	47,272	46,387	46,469	45,009
- net profit (loss)	2,458	1,924	2,948	400	6,236	1,070	1,300	11
Total liabilities and Shareholders' equity	405,616	404,503	398,058	394,185	404,980	397,103	400,409	404,814

#### Reconciliation principles followed for the reclassified income statement

The main reclassifications, whose amounts are provided analytically in the tables enclosed with this report, involve:

- the inclusion in "Dividends and other income from equity investments" of "Profit (Loss) of equity investments valued at equity" and the exclusion of "Dividends from held for trading equity instruments" which are included in "Net trading income";
- the inclusion among "Net trading income" of net gains (losses) on trading, on hedge accounting, of net gains/losses on the financial assets/liabilities at fair value through profit or loss and of gains/losses on disposal or repurchase of financial assets at fair value through other comprehensive income;
- the inclusion in the "Net other operating expenses/income", excluding "Recovery of expenses" which is classified under its own item, the exclusion of the costs for "Write-downs on leasehold improvements" classified among "Other administrative expenses" and inclusion of result of industrial companies:
- presentation of "Payroll costs", "Other administrative expenses", "Amortisation, depreciation and impairment losses on tangible and intangible assets" and "Other charges and Provisions" net of any "Integration costs" relating to the reorganisation operations, classified as a separate item;
- the exclusion from the "Other administrative expenses" of the Contributions to the Resolution Funds (SRF), the Deposit Guarantee Schemes (DGS), the Bank Levies and the Guarantee fees for DTA reclassified in item "Other charges and provision";
- the exclusion from "Amortisation, depreciation and impairment losses on intangible and tangible assets" of property owned for investment and those related to operating lease assets, which are reclassified respectively among "Net income from investments" and "Net other expenses/income";
- the inclusion in "Net income from investments" of write-downs and write-backs on financial assets at amortised cost and at fair value through other comprehensive income - debt securities, gains (losses) on disposal of investments, gains (losses) on tangible and intangible assets measured at fair value as well as gains (losses) on equity investments and on disposal of investments;
- in "Net write-downs on loans and provisions for guarantees and commitments", the inclusion of net losses/recoveries on financial assets at amortised cost and at fair value through other comprehensive income net of debt securities and the inclusion of commitments and financial guarantees given on "Net provisions for risks and charge".

2017 figures were restated following the reclassification of interests from item "Net write-downs on loans and provisions for guarantees and commitments" to item "Net interest" considering:

- the component linked to the interests due to time value unwinding, determined in the valuation of non-performing financial assets;
- the identification of interests income on the non-performing financial assets calculated on their net balance sheet exposure based on the related

Reclassified income statement				(€ million)
	YE	AR	CHA	NGE
	2018	2017	P&L	%
Net interest	4,166	3,960	+ 206	+ 5.2%
Dividends and other income from equity investments	2,630	3,808	- 1,178	- 30.9%
Net fees and commissions	3,839	3,798	+ 41	+ 1.1%
Net trading income	78	302	- 224	- 74.2%
Net other expenses/income	(94)	(95)	+ 1	- 1.1%
OPERATING INCOME	10,619	11,773	- 1,154	- 9.8%
Payroll costs	(2,866)	(3,139)	+ 273	- 8.7%
Other administrative expenses	(2,465)	(2,694)	+ 229	- 8.5%
Recovery of expenses	508	546	- 38	- 7.0%
Amortisation, depreciation and impairment losses on intangible and tangible assets	(137)	(137)	-	-
Operating costs	(4,960)	(5,424)	+ 464	- 8.6%
OPERATING PROFIT (LOSS)	5,659	6,349	- 690	- 10.9%
Net write-downs on loans and provisions for guarantees and				
commitments	(1,986)	(2,103)	+ 117	- 5.6%
NET OPERATING PROFIT (LOSS)	3,673	4,246	- 573	- 13.5%
Other charges and provisions	(786)	(565)	- 221	+ 39.1%
of which: systemic charges	(384)	(181)	- 203	n.m.
Integration costs	(3)	14	- 17	n.m.
Net income from investments	(1,582)	2,427	- 4,009	n.m.
PROFIT (LOSS) BEFORE TAX	1,302	6,122	- 4,820	- 78.7%
Income tax for the period	1,156	30	+ 1,126	n.m.
PROFIT (LOSS) AFTER TAX	2,458	6,152	- 3,694	- 60.0%
Profit (Loss) from non-current assets held for sale after tax	-	84	- 84	-
PROFIT (LOSS) FOR THE PERIOD	2,458	6,236	- 3,778	- 60.6%
Goodwill impairment	-	-	-	-
NET PROFIT (LOSS)	2,458	6,236	- 3,778	- 60.6%

Reclassified income statement - Quarterly figure	S							(€ million)
		201	8			201	7	,
	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1
Net interest	1,090	1,076	1,020	980	966	931	1,033	1,030
Dividends and other income from equity investments	36	54	2,393	147	106	2	3,607	93
Net fees and commissions	927	909	1,002	1,001	954	900	994	950
Net trading income	(6)	(19)	14	89	130	76	45	51
Net other expenses/income	(42)	(20)	(20)	(12)	(18)	(24)	(33)	(20)
OPERATING INCOME	2,005	2,000	4,409	2,205	2,138	1,885	5,646	2,104
Payroll costs	(715)	(705)	(717)	(729)	(785)	(779)	(793)	(782)
Other administrative expenses	(621)	(608)	(619)	(617)	(697)	(685)	(657)	(655)
Recovery of expenses	126	128	136	118	170	128	123	125
Amortisation, depreciation and impairment losses on								
intangible and tangible assets	(38)	(34)	(33)	(32)	(39)	(35)	(32)	(31)
Operating costs	(1,248)	(1,219)	(1,233)	(1,260)	(1,351)	(1,371)	(1,359)	(1,343)
OPERATING PROFIT (LOSS)	757	781	3,176	945	787	514	4,287	761
Net write-downs on loans and provisions for guarantees								
and commitments	(626)	(491)	(535)	(334)	(515)	(490)	(549)	(549)
NET OPERATING PROFIT (LOSS)	131	290	2,641	611	272	24	3,738	212
Other charges and provisions	(223)	(151)	(221)	(191)	(108)	(241)	(76)	(140)
o/w systemic charges	(41)	(96)	(110)	(137)	44	(126)	17	(116)
Integration costs	(1)	(1)	(1)	-	16	(1)	1	(2)
Net income from investments	(330)	(1,182)	(49)	(21)	4,953	(9)	(2,468)	(49)
PROFIT (LOSS) BEFORE TAX	(423)	(1,044)	2,370	399	5,133	(227)	1,195	21
Income tax for the period	957	20	178	1	(51)	(3)	94	(10)
PROFIT (LOSS) AFTER TAX	534	(1,024)	2,548	400	5,082	(230)	1,289	11
Profit (Loss) from non-current assets held for sale, after								
tax	-	-	-	-	84	-	-	-
PROFIT (LOSS) FOR THE PERIOD	534	(1,024)	2,548	400	5,166	(230)	1,289	11
Goodwill impairment	-	-	-	-	-	-	-	-
NET PROFIT (LOSS)	534	(1,024)	2,548	400	5,166	(230)	1,289	11

## Main results and performance for the period

#### Introduction

The 2018 net profit (€2,458 million) was affected in the third quarter of the year by the Koc Finansal Hizmetler Istanbul share impairment for -€1,293 million (-€1.319 million as at 31 December 2018) and by the extraordinary positive impact accounted in the fourth quarter of the year for a total amount of €887million related to:

- the recognition through P&L of the temporary differences tax effect (871 million) deriving from the change, due to new Italian Budgetary Law, of the fiscal treatment related to the IFRS9 First Time Adoption on Loan Loss Provisions;
- the effect on IRAP current tax (€16 million) following the adoption of the abovementioned approach.

Excluding these extraordinary elements, during 2018 a net profit of €2,864 million would have been recorded.

In case the positive tax effects related to IFRS9 First Time Adoption would have been recognized through equity, the 2018 net profit (€2,458 million) would have been equal to €1,571 million.

#### The income statement

#### Breakdown of operating profit

Net operating profit (loss) at 31 December 2018 totaled €3,673 million, down -€573 million on the previous year. The Operating profit totaled €5,659 million (-€690 million or -10.9% year on year) and net write-downs of loans amounted to -€1,986 million (up +€117 million year-on-year). The annual decrease in the Operating profit (loss) on December 2017 is attributable to the reduction in Operating income (-€1,154 million) partially offset by the decrease in Operating costs (+€464 million).

#### Net operating profit (loss)

(€ million)

	YEA	AR	CHA	NGE
	2018	2017	P&L	%
OPERATING INCOME	10,619	11,773	- 1,154	- 9.8%
Operating costs	(4,960)	(5,424)	+ 464	- 8.6%
OPERATING PROFIT (LOSS)	5,659	6,349	- 690	- 10.9%
Net write-downs of loans and provisions for guarantees and	(4.000)	(0.400)		- 00/
commitments	(1,986)	(2,103)	+ 117	- 5.6%
NET OPERATING PROFIT (LOSS)	3,673	4,246	- 573	- 13.5%

#### Operating income

At 31 December 2018, Operating income totaled €10,619 million, down -€1,154 million on the previous year (-9.8%). The decrease was mainly attributable to Dividends and other income from equity investments (-€1,178 million) and Net trading income (-€224 million). Increasing Net Interest (+€206 million) and Net commissions and fees (€41 million).

Net interest at December 2018 amounted to €4,166 million, with an improvement on the previous year (+5.2%).

In 2018 the system continued to be characterised by a compression on loan rates, due to the general presence of liquidity and the particular competitiveness of the market on interest rates. However the increase in corporates and households medium long-term loans volumes and the reduction in cost of funding contributed to the improvement in Net Interest on 2017.

In the fourth quarter 2018, the Bank went on in executing the Yearly Funding Plan carrying out the diversification of the funding mix in order to optimize access to capital market and the relating costs.

In all 2018 quarters, access to medium long term capital market was coherent with the evolution of other sources of liquidity as Institutional Investors or commercial network.

About that, at the end of November the Bank executed successfully a Senior non Preferred issue in USD, amounted to 3 billion. This issue was placed to a principal Institutional Investor under the US GMTN Programme, contributing to increase the amount of eligible instruments to satisfy TLAC requirements, which application is expected for 2019.

In the context of the volatility highlighted by Italian government bonds, expecially in the second half of 2018, the cost of funding remained under the expectations at the beginning of the year as regards in terms of the medium long term interest rate spread over Euribor rate paid to Investors.

Dividends and other income from equity investments recorded in 2018 totaled €2,630 million, down -€1,178 million year on year. The decrease was mainly due to lower dividends distributed in 2018 by UniCredit Bank AG, amounted to +€1,300 million (-€1,705 million compared to 2017), partially offset by UniCredit Bank Austria dividends, amounted to +€379 million.

Net fee and commission income and expense at 31 December 2018 amounted to €3,839 million, increased by +€41 million (+1.1%) year-on-year. This increase was mainly due to current accounts, loans and credit commitments sector (+€92 million). Decrease in Asset management, custody and administration (-€84 million) driven by the lower mutual funds fees.

Net trading income at December 2018 (+€78 million) was essentially attributable to the gains from investment portfolio (+€87 million). In 2018 Net trading income recorded gains from the effects of the exchange rate revaluation of the exposure in USD generated by the issuance of Additional Tier 1 instruments (+€34 million), Certificates and their derivatives (+€54 million) and XVA - Credit, Funding and Debt Value Adjustment (+€28 million), while losses related to valuation of shares in Bank Pekao S.A. and the linked Secured mandatorily exchangeable equity-linked certificate amounted to -€42 million.

Overall, Net trading income decreased by -€224 million compared to the previous year.

The mainly changes in comparison with 2017 are attributable to the following:

- -€207 million due to less gains from Investment Portfolio;
- -€54 million due to losses related to non core portfolio disposals and impairments;
- +€43 million from XVA.

The balance of other operating income and charges at December 2018 amounted to -€94 million, substantially unchanged respect to the result of the same period of the previous year. The main impacts in 2018 are due to charges relating to company activities (compensation, rebates, services provided, recoveries, rents, etc.) totaling -€85 million

#### Operating costs

The total of Operating Costs at December 2018 amounted to -€4,960 million, recording a decrease of €464 million (-8.6%) compared to the previous year. Staff expenses, amounted to -€2,866 million, decreased compared to 2017 by approximately €273 million (-8.7%), mainly due to the effect of staff structure reduction.

The change in the staff structure, which in terms of Full Time Equivalent (FTE) stands 34,038 at 31 December 2018, showed a decrease of about 3,097 FTE from the previous year mainly attributable to exits related to Transform plan.

Other administrative expenses in 2018 totaled -€2,465 million, down €229 million (-8.5%) compared to 2017. This decrease was concentrated on credit recovery expenses (-€35 million), on direct costs for consulting (-€32 million), on indirect taxes and duties (-€18 million) mainly for less costs related to stamp duties, and on advertising expenses (-€11 million).

Recovery of expenses, amounting to €508 million, decreased (-€38 million, -7,0%), primarily for less recovery on stamp duties and for credit recovery expenses.

Amortization, depreciation and impairment losses on intangible and tangible assets amounted to -€137 million, flat compared to the previous year.

#### Net impairment losses on loans

At the end of December 2018, net write-downs on loans and provisions for guarantees and commitments amounted to -€1,986 million, down €117 (-5.6%) million compared to the previous year. The cost of risk, measured as a ratio of average loans to customers, was equal to 0.93%.

#### Net operating profit

Net operating profit (loss) came to +€3,673 million, down -€573 million compared to +€4,246 million in 2017, mainly due to the decrease in Dividends and other income from equity investments versus the previous year, partially offset by the reduction in Operating costs and net writedowns of loans and provisions for guarantees and commitments and Net Interest increase.

#### Net profit (loss)

In the table below, the data showing the transition from operating profit (loss) to net profit (loss) have been reclassified for illustrative purposes.

#### Net profit (loss)

(€ million)

	YE	YEAR		NGE
	2018	2017	P&L	%
NET OPERATING PROFIT (LOSS)	3,673	4,246	- 573	- 13.5%
Other charges and provisions	(786)	(565)	- 221	+ 39.1%
Integration costs	(3)	14	- 17	n.m.
Net income from investments	(1,582)	2,427	- 4,009	n.m.
PROFIT (LOSS) BEFORE TAX	1,302	6,122	- 4,820	- 78.7%
Income tax for the period	1,156	30	+ 1,126	n.m.
PROFIT (LOSS) AFTER TAX	2,458	6,152	- 3,694	- 60.0%
Profit (Loss) from non-current assets held for sale after tax	-	84	- 84	•
PROFIT (LOSS) FOR THE PERIOD	2,458	6,236	- 3,778	- 60.6%
Goodwill impairment	-		•	•
NET PROFIT (LOSS)	2,458	6,236	- 3,778	- 60.6%

#### Other charges and provisions

Other charges and provisions, amounting to -€786 million, compared to -€565 million in 2017, consider the Deposit Guarantee Scheme (DGS) contribution to Fondo Interbancario di Tutela dei Depositi - FITD (-€81 million), the contribution ordinary and straordinary to the Single Resolution Fund (-€192 million) and other general provisions for litigations, lawsuits, disputes, incidents and claims in which the Bank is a passive subject.

#### Integration costs

Integration costs amounted to -€3 million, substantially attributable to the insourcing of the Shared Service Center.

#### Net income (losses) from investments

Net income from investments was -€1,582 million, recording a decrease of -€4,009 million compared to 2017.

The decrease was mainly due to profit on Pioneer sale (+€1,551 million) and write-backs on equity for €1,021 million (of which +€947 million regarding UniCredit Bank Austria, +€293 million regarding UniCredit Bank AG), recorded in 2017.

In addition, in 2018 it was recorded a write-down on equity of -€1,319 million regarding Koc Finansal Hizmetler Istanbul.

Taxes on Income for 2018 reports a positive amount of €1,156 million, showing an increase in comparison with a positive amounts of €30 million in 2017.

During 2018 the following amendments to the tax legislation have been introduced. Specifically:

- Ministerial Decree 10 January 2018 was defined the tax regime applicable to the reclassification of financial assets from IAS39 categories to IFRS9 ones and establishes the full deductibility, for IRES and IRAP purposes, of the higher loan loss provisions determined by the adoption of a valuation criterion based on the expected losses in lieu of the actual losses.
- Law 30 December 2018 No.145 (Budget Law 2019) was introduced the following tax new provisions:
- the tax effect determined by the IFRS9 first time adoption is spread over a 10-year period for IRES and IRAP purposes;
- the reversal of convertible DTA on loan loss provision scheduled for 2018 is postponed to 2026;
- the reversal plan of the convertible DTA on goodwill is re-determined up to 2029, for IRES and IRAP, based on fixed annual percentage, changing from year-to-year, as provided for by the law. No reversal is scheduled for 2018;
- the Notional Interest Deduction ("ACE") has been repealed starting from 2019.

The postponement of the 2018 reversal of convertible DTA on loan loss provision and on goodwill (as per the second and third bullet above), has not determined a tax burden for UniCredit S.p.A. since the reversal at stake was already monetized in financial year 2017 in connection with the DTA conversion into tax credit performed on the 2016 accounting loss.

The item Taxes in the reclassified income statement is equal to €1,156 million and is composed by:

- a positive IRES (current and deferred taxes) of €865 million, including +€727 million of DTAs relating to 9/10 of the tax effect of the higher loan loss provisions determined by IFRS9 first time adoption (FTA), deferred to subsequent years;
- a positive IRAP (current and deferred taxes) of €85 million, including +€144 million of DTAs relating to 9/10 of the tax effect of the higher loan loss provisions determined by IFRS9 first time adoption (FTA), deferred to subsequent years;
- tax provision of €3 million related to the taxation on a transparent basis of controlled foreign companies (CFC);
- non-deductible withholding tax of €15 million suffered in Italy and abroad;
- net extraordinary income of +€138 million, deriving from the true-up of the 2017 tax accrual following the submission of the 2017 tax return, impacted by the finalization of certain items evaluation which could only be estimated for the 2017 tax accrual and further by the positive responses to the tax rulings submitted to the Italian Revenue Agency on specific tax topics;
- tax accrual referred to foreign branches for an amount equal to -€13 million;
- tax credit deriving from the conversion of the "ACE" benefit into IRAP tax credit for €99 million.

Current IRES shows a tax loss of €91 million. Corresponding DTA on said tax loss, equal to €25 million, have not been accrued, which therefore increases the stock of the out of balance (unrecognized) DTAs on tax losses to a total amount of €3,350 million (already including €34 million tax loss deriving from the incorporation of the subsidiaries PGAM and Buddy Servizi Molecolari). Further, following the sustainability test, which is performed on the 5-year time horizon criterion used at Group level, also considered that the Tax Group shows a negative taxable base, the recognized amount of DTA is equal to €78 million, with no impact on the Income statement according to the international accounting standards.

Current IRAP tax accrual shows a negative amount equal to €63 million.

During 2018, in light of the negative taxable basis for IRES and the availability of tax losses carried forward determining an indefinite postponement of the monetization of the ACE benefit, the corresponding amount of said ACE benefit has been converted into a tax credit for IRAP purposes, as provided for by Law Decree 24 June 2014, No.91 (passed with modification by law 11 August 2014, No.116) prior to the deadline for the payment of the IRAP due for 2017. Therefore, the ACE benefit for 2016, equal to €43 million, and for 2017, equal to €56 million, were converted into a tax credit, determining an extraordinary income in the Income statement, considered that the corresponding DTA on the ACE benefit was impaired being not sustainable.

The IRAP credit will be used over 5 years in equal installments as provided for by the relevant law, with the possibility to carry forward any unused amount upon the fifth year.

#### The Balance Sheet

#### Loans to Customers

As of 31 December 2018, loans to customers totalled €222,591 million, a decrease of €16,045 million (+7.8%) compared to 31 December 2018.

#### Loans and advances to customers

	AMOUNTS AS AT		CHA	NGE
	12.31.2018	12.31.2017	AMOUNT	%
Performing loans	179,399	168,762	+ 10,637	+ 6.3%
Repos	33,825	23,890	+ 9,935	+ 41.6%
Non-performing exposures	9,367	13,894	- 4,527	- 32.6%
Total loans and receivables with customers	222,591	206,546	+ 16,045	+ 7.8%

More specifically:

- performing loans increased by €10,637 million (+6.3%);
- reverse repos recorded an increase of €9,935 million (+41.6%);
- impaired assets recorded a decrease of €4,527 million (-32.6%).

Performing loans (€179,399 million at 31 December 2018) included €747 million due from Special Purpose Vehicles (SPVs), attributable mainly to liquidity which UniCredit S.p.A., following the downgrading from 2012 by the rating agencies involved in the transactions, had to transfer (based on the contractual documentation signed) to other banks, still considered "eligible", in favor of the SPVs granting loans as part of the transactions originated by UniCredit S.p.A. in relation to securitisations and covered bond issue programmes.

During 2018 the aforementioned receivables from Special Purpose Vehicle (S.P.V.) fell by -€421 million compared to 31 December 2017. The reduction is due to the normal management of securitization transactions

**Reverse repos** amounted to €33,825 million at 31 December 2018 (€23,890 million at the end of 2017), and consisted almost entirely of transactions with Cassa di Compensazione e Garanzia, with Cassa Depositi e Prestiti and Poste Italiane Spa.

Impaired loans at the end of December 2018 amounted to €9,367 million and came to 4.2% of the total amount of loans to customers. They mainly referred to the business segment.

The reduction of 4.527 million (-32.6% compared to 13.894 million at the end of December 2017) is a direct consequence:

- the adoption of the IFRS9 principle (€ 2,427 million);
- the implementation of a new approach in the management and recovery of such loans that focuses on the timeliness of receipts in order to more quickly reduce their stock as envisaged in the new 2016-2019 Strategic Plan approved on 12 December 2016.

#### Credit quality

As of 31 December 2018, the face value of the impaired assets totaled €25,507 million, representing 10.6% of total nominal loans to customers down by 13.5% on 1 January 2018 (post adoption of IFRS9 principle). At book value (net of write-downs of €16,140 million), impaired loans stood at €9,367 million at year-end 2018, down compared to €11,467 million at 1 January 2018, representing 4.2% of total loans compared to 5.6% at the beginning of 2018.

The ratio of non-performing loans (at face values) amounted to 5.4% of total loans to customers, 6.9% at 1 January 2018; loans classified as unlikely to pay amounted to 5.0% of total loans (6.4% at 1 January 2018), while impaired past due exposures amounted to 0.19% of total loans (0.24% at 1 January 2018).

The coverage ratio of impaired loans (specific write-downs to face value) came to around 63.3%, up on the 62.0% figure recorded at 1 January 2018 and consisting of 78.4% of non-performing loans, 48,0% of loans classified as unlikely to pay and 34.6% of impaired past due exposures.

Performing loans, which amounted to €214,474 million at face value (€193,548 million at 1 January 2018), were written down, at 31 December 2018, by a total of €1,250 million, with a coverage ratio of 0.6% (0.7% at 1 January 2018).

Overall, therefore, total Loans to customers at 31 December 2018 stood at €239,981 million, with value adjustments of €17,390 million taking the general level of coverage for Loans to Customers to 7.2% (9.0% at 1 January 2018).

The overall reduction in the coverage ratio is substantially due to the contraction of the impact of impaired loans on the aggregate of Loans to customer.

For the management and recovery of problematic loans (non-performing and unlikely to pay), the Bank uses the services offered by doBank S.p.A., a bank specialised in loan recovery.

The summary table below provides additional details:

#### Loans to customers - Asset quality

(€ million)

					(C IIIIIIOII)
BAD EXPOSURES	UNLIKELY TO PAY	NON- PERFORMING PAST-DUE	TOTAL <sup>(*)</sup> NON- PERFORMING	PERFORMING	TOTAL LOANS
13,021	12,023	462	25,507	214,474	239,981
5.43%	5.01%	0.19%	10.63%	89.37%	
10,210	5,770	160	16,140	1,250	17,390
78.41%	47.99%	34.56%	63.28%	0.58%	
2,811	6,254	302	9,367	213,224	222,591
1.26%	2.81%	0.14%	4.21%	95.79%	
			-		
15,346	14,272	547	30,165	193,548	223,713
6.86%	6.38%	0.24%	13.48%	86.52%	
12,107	6,388	202	18,698	1,405	20,103
78.90%	44.76%	37.01%	61.99%	0.73%	
3,239	7,884	344	11,467	192,143	203,610
1.59%	3.87%	0.17%	5.63%	94.37%	
17,740	14,388	552	32,679	193,564	226,243
7.84%	6.36%	0.24%	14.44%	85.56%	
12,101	6,468	216	18,786	911	19,697
68.22%	44.96%	39.16%	57.48%	0.47%	
5,638	7,920	336	13,894	192,653	206,546
2.73%	3.83%	0.16%	6.73%	93.27%	
	13,021 5,43% 10,210 78,41% 2,811 1,26% 15,346 6,86% 12,107 78,90% 3,239 1,59% 17,740 7,84% 12,101 68,22% 5,638	EXPOSURES         TO PAY           13,021         12,023           5,43%         5,01%           10,210         5,770           78,41%         47,99%           2,811         6,254           1,26%         2,81%           15,346         14,272           6,86%         6,38%           12,107         6,388           78,90%         44,76%           3,239         7,884           1,59%         3,87%           17,740         14,388           7,84%         6,36%           12,101         6,468           68,22%         44,96%           5,638         7,920	BAD   UNLIKELY   PERFORMING PAST-DUE	BAD   UNLIKELY   PERFORMING   PAST-DUE   PERFORMING     13,021   12,023   462   25,507     5.43%   5.01%   0.19%   10.63%     10,210   5,770   160   16,140     78,41%   47.99%   34.56%   63.28%     2,811   6,254   302   9,367     1.26%   2.81%   0.14%   4.21%     15,346   14,272   547   30,165     6.86%   6.38%   0.24%   13.48%     12,107   6,388   202   18,698     78,90%   44.76%   37.01%   61.99%     3,239   7,884   344   11,467     1.59%   3.87%   0.17%   5.63%     17,740   14,388   552   32,679     7,84%   6.36%   0.24%   14.44%     12,101   6,468   216   18,786     68,22%   44,96%   39,16%   57.48%     5,638   7,920   336   13,894	BAD   UNLIKELY   PERFORMING   PERFORMING   PERFORMING     13,021

#### Deposits from customers and debt securities in issue

Deposits from customers and debt securities in issue, totaling €264,841 million (+1.1% year on year), recorded an increase of €2,757 million compared to the end of 2017 due to operating units in Italy for €5,542 million and an decrease attributable to operating units abroad for €2,785 million.

#### Deposits from customers and debt securities in issue

(€ million)

	AMOUNTS AS AT		AMOUNTS AS AT CHANG	
	12.31.2018	12.31.2017	AMOUNT	%
Deposits from customers	211,872	197,139	+ 14,733	+ 7.5%
Debt securities in issue	52,969	64,945	- 11,976	- 18.4%
Total deposits from customers and debt securities in issue	264,841	262,084	+ 2,757	+ 1.1%

Deposits from customers came to €211,872 million, an increase of €14,733 million on the end of 2017. More specifically:

- current accounts and demand deposits increased by €3,577 million;
- time deposits reduced by €388 million;
- repurchase agreements with customers increased by €12.401 million;
- other types of deposits reduced by €857 million.

Debt securities in issue, equal to €52,969 million, decreased in 2018 for €11,976 million, mainly attributable to operating units in Italy that saw an overall decrease of €9,065 million, driven by bond issues (-€7,875), certificates of deposit (-€118 million) and to "buoni fruttiferi" (-€164 million); certificates of deposit with operating units abroad increased by €2,785 million.

<sup>(\*\*)</sup> The perimeter of non-performing loans is equivalent to the perimeter of EBA NPE exposures.

(\*\*) The perimeter of non-performing loans is equivalent to the perimeter of EBA NPE exposures.

(\*\*) The figures as at 1 January 2018 differ from the ones as at 31 December 2017 as a result of IFRS9 accounting principle adoption and of the exclusion of "Interessi di mora" components. The latter are excluded from

Gross exposures and Writedowns in accordance with the fifth update of Banca d'Italia Circular 262 issued on 22 December 2017.

(\*\*\*) The figures as at 31 December 2017 differ from the ones published at the reference date due to the exclusion of the debt securities.

#### Other financial assets

In 2018 financial investments showed an increase of €4,597 million (+4.3%) resulting from the combination of the changes in financial assets at fair value through other comprehensive income (-€11,408 million), in debt securities at amortised cost (+€16,911 million), in investments in associates and joint ventures (-€1,272 million) and in financial assets at fair value through profit or loss (+€366 million).

Other financial assets

	AMOUNT	S AS AT	CHANGE		
	12.31.2018	12.31.2017	AMOUNT	%	
Financial assets at fair value through profit or loss - Other financial assets mandatorily at fair value	3,164	2,798	+ 366	+ 13.1%	
Financial assets at fair value through other comprehensive income	46,927	58,335	- 11,408	- 19.6%	
Debt securities and loans at amortised cost	19,330	2,419	+ 16,911	n.m.	
Equity investments	42,873	44,145	- 1,272	- 2.9%	
Total other financial assets	112,294	107,697	+ 4,597	+ 4.3%	

#### More specifically:

- financial assets at fair value through other comprehensive income included €45,271 million in debt and equity securities (decreased by €11,316 million primarily due to sales and redemption of government securities) and €1,656 million in equity interests. Equity interests included in this portfolio posted an annual decrease of €92 million, mainly attributable to:
- sale of Banca d'Italia quotes (€53 million);
- sale of Bank of Valletta quotes (€18 million, with a loss for -€3 million);
- fair value changes, of which ABHH Holding (-€31 million);
- debt securities at amortised cost mainly include government securities;
- the value of equity investments, equal to €42,873 million, decreased by €1,272 million, mainly driven by the combined effects arising from:
- the write-downs of the investment (of which: Koc Finansal Hizmetler Istanbul -€1.319 million, AO UniCredit Bank -€244 million, Cordusio Sim -€158 million, UniCredit Banka Slovenija D.D. -€17 million, UniCredit Consumer Financing Ifn S.A. -€16 million, UniCredit Bank Austria Credistanstalt Ag -€12 million, Unicredit Turn Around Management Cee Gmbh -€13 million, Unicredit Subito Casa S.p.A. -€1 million, UniCredit Global Leasing Export Gmbh -€1 million, Aviva S.p.A -€6 million, Risanamento S.p.A. -€6 million, Fenice S.r.I.- €2 million);
- the write-up of the investment (of which: UniCredit Bank Ag €30 million, Mediobanca Banca di Credito Finanziario S.p.A. €28 million, UniCredit International Luxembourg €4 million, Nuova Compagnia di Partecipazioni €2 million);
- capital increases in Koc Finansal Hizmetler Istanbul (€310 million) and Unicredit Bank S.A. (€150 million).

#### Interbank position

In the fourth quarter of 2018, the Bank went on in executing the Yearly Funding Plan carrying out the diversification of the funding mix in order to exploit all the Group liquidity hubs and enhancing the cost of medium long-term funding.

Along the 2018 quarters, d of December, the access to the debt capital markets has been performed in coherence with the wide range of the other liquidity sources coming from both Institutional Investors and commercial network customers.

To this respect, at the end of November the Bank executed successfully the Senior non Preferred issue US Dollar denominated, for a total amount of USD 3 billion. This issue has been allocated to a primary Institutional Investor as a private placement under the US GMTN Program and it provides a relevant contribution to the compliance towards the TLAC rules expected to enter into in force in 2019.

Finally, in the context of the Italian Governments Bonds volatility particularly relevant in the second half of the year, the cost of funding in 2018 overperformed the expectations in terms of the medium long-term interest rate spread over Euribor rate paid to Investors.

(€ million)

## Capital and Value Management

#### Principles of value creation and disciplined capital allocation

Reference is made to the corresponding paragraph of Consolidated report on operations of UniCredit group which is herewith quoted entirely.

#### Capital ratios

#### Transitional own funds and capital ratios

(€ million)

	AS	AT
	12.31.2018 <sup>(*)</sup> (**)	12.31.2017 <sup>(*)</sup>
Common Equity Tier 1 Capital	44,385	46,458
Tier 1 Capital	49,526	51,717
Total own funds	56,527	60,332
Total RWA	204,991	202,121
Common Equity Tier 1 Capital Ratio	21.65%	22.99%
Tier 1 Capital Ratio	24.16%	25.59%
Total Capital Ratio	27.58%	29.85%

(\*) Transitional own funds and capital ratios including all transitional adjustments according to the yearly applicable percentages.

The negative change with respect to 31 December 2017 (about €3.8 billion on Total own funds), in addition to the effects of the first application of new IFRS9 accounting principle and the profit of the period recognised in CET1 capital net of dividends, mainly reflects the negative change on the reserve of capital instruments and debt securities measured at fair value that mainly reflect the trend related to the valuation of Italian government bonds and the impact referred to the maturity/redemption of subordinated instruments classified in Additional Tier 1 Capital and Tier 2 Capital".

Reference is made to the corresponding paragraph of Consolidated report on operations of UniCredit group with specific reference to 2018 transitional capital requirements and buffers for UniCredit group with the exception of what is reported below.

The profit eligible as at 31 December 2018, equal to €2,458 million is recognised in the Own Funds for €1,853 million, resulting after i) the destination, approved by the Board of Director, to dividends for €601 million, correspondent to the 20% of the rectified Group net profit (equal to €3,006 million), excluding the positive extraordinary impact linked to the tax effects deriving from the change of the fiscal treatment related to First Time Adoption of IFRS9 (€887 million) and ii) the social and charity initiatives for €4 million. The net profit 2018 as at 31 December 2018 is included in CET1 capital following the authorization by the competent Authority according to CRR Article 26(2).

## Capital strengthening

Reference is made to the paragraph Capital strengthening of the Consolidated report on operations, which is herewith quoted entirely.

<sup>1)</sup> UniCredit S.p.A. has decided to not apply the IFRS9 transitional approach as reported in article 473a of the Regulation 575/2013/EU (CRR). Therefore the values shown fully reflect the impact arising from the application

### Shareholders' Equity

#### Shareholders' equity

(€ million)

	AMOUN	AMOUNTS AS AT		NGE
	12.31.2018	12.31.2017	AMOUNT	%
Share capital	20,940	20,881	+ 59	+ 0.3%
Share premium	13,393	13,400	- 7	- 0.1%
Equity instruments	4,610	4,610	-	-
Reserves	9,940	7,798	+ 2,142	+ 27.5%
Revaluation reserves	(503)	585	- 1,088	n.m.
Treasury shares	(2)	(2)	-	-
Total capital and reserves	48,378	47,272	+ 1,106	+ 2.3%
Net profit (loss)	2,458	6,236	- 3,778	- 60.6%
Total shareholders' equity	50,836	53,508	- 2,672	- 5.0%

Shareholders' Equity at 31 December 2018 amounted to €50,836 million, a decrease of €2,672 million compared to 31 December 2017, attributable to:

- -€ 3,084 million for allocation to equity the reclassification and remeasurement effects resulting from the first time adoption of IFRS9;
- -€7 million for cash settlement adjustment provided for by the mandatory conversion of savings shares, paid through Share premium reserve;
- -€711 million for distribution of dividends from allocation of 2017 net profit, as approved by Shareholders' Meeting of 12 April 2018.
- -€4 million assigned to the charity fund from allocation of 2017 net profit, as approved by Shareholders' Meeting of 12 April 2018.
- -€2 million for the charge to reserve of the expenses related to capital increase (net of taxes);
- +€70 million from the adjustment to the reserve dedicated to Equity Settled Share Based Payments;
- -€242 million from the allocation to the reserves of the coupon paid to subscribers of Additional Tier 1 notes (net of taxes);
- -€93 million due to disbursements, charged to equity, made in connection with the usufruct contract signed with Mediobanca S.p.A. on UniCredit shares supporting the issuance of convertible securities denominated "Cashes";
- -€19 million for allocation to equity of realized net gains and losses from disposal of financial assets and liabilities at fair value through comprehensive income.
- -€268 million from negative effects deriving from the non-sustainability of the tax benefits connected to the shareholders' equity items;
- -€770 million from the net effect deriving from revaluation reserves, of which: -€837 million from financial assets at fair value through "other comprehensive income; -€34 million from cash flow hedges; €+99 million from financial liabilities designated at fair value through profit or loss, due to changes in their creditworthiness and +€2 million from defined benefit plans;
- +€2,458 million from the profit for the period.

Note the following significant changes occurred in 2018 which, though reflected among the various components of shareholders' equity, did not change the overall amount thereof:

- following the resolutions of the Shareholders' Meeting of 12 April 2018 on allocation of the net profit of the year 2017 occurred: (i) €40 million allocated to the Reserve for the issue of the shares connected to the medium term incentive plan for Group personnel; (ii) +€5,481 million allocated to the Statutory reserve;
- the increase of €59 million in share capital following the resolution of the Board of Directors of 7 February 2018 executed through a withdrawal
  from the specifically constituted reserve, for the issue of the shares connected to the medium term incentive plan for Group personnel.

#### **Shareholders**

The share capital, fully subscribed and paid up, amounts to €20,940,398,466.81 divided into No.2,230,176,665 ordinary shares with no face value. As at 31 December 2018, according to the analyses performed using data from heterogeneous sources, including the content of the Register of Shareholders, the documentation relating to the participation in the shareholders' meeting of the Company, communications to CONSOB, public fillings available on the market:

- shareholders were approximately 293,000;
- resident shareholders held around 17.01% of the capital and foreign shareholders 82.99%;
- 92.13% of the share capital is held by legal entities, the remaining 7.87% by natural persons.

Also as of that date, the main shareholders, those holding significant shareholdings exceeding 3%, according to communications received in accordance with current legislation, who are not entitled to the exemption from the mandatory communication as set forth under Art.119bis of the Consob Regulation No.11971/99, are:

#### **Principal UniCredit shareholders**

SHAREHOLDER	ORDINARY SHARES	% OWNED
Aabar Luxembourg S.a.r.l.	112,141,192	5.028%

#### **Treasury shares**

The treasury share balance and relevant carrying value remain unchanged from year-end 2017, due to the fact that there were no transactions involving treasury shares in 2018.

The number of treasury shares in portfolio reflects the reverse stock split in preparation for the subsequent capital increase approved by the Extraordinary Shareholders' Meeting of 12 January 2017.

## Company activities

## The commercial network

#### **Operating structure in Italy**

During 2018, UniCredit domestic network was subject to the changes described below:

- closure of 198 branches and opening of 1 branch of Commercial Banking Network;
- partial re-organisation of the Corporate Banking Network;
- sale of the pawn sector.

As a result of the above, the structure of the domestic network at 31 December 2018 consisted of a total of 2,836 units, of which 2,466 belonging to Commercial Banking Network.

At 31 December 2018, following the initiatives described above and a small-scale branch re-organisation resulting from the ongoing optimisation and streamlining process of organisational units, the Italian distribution network was structured as follows.

#### Italian branch network

	NUMBER OF	
REGION	OFFICES AT 12.31.2018	% BREAKDOWN
- Piedmont	296	10.5%
- Valle d'Aosta	15	0.5%
- Lombardy	350	12.3%
- Liguria	51	1.8%
- Trentino Alto Adige	48	1.7%
- Veneto	339	12.0%
- Friuli Venezia Giulia	92	3.2%
- Emilia Romagna	364	12.8%
- Tuscany	120	4.2%
- Umbria	66	2.3%
- Marche	59	2.1%
- Lazio	376	13.3%
- Abruzzo	29	1.0%
- Molise	28	1.0%
- Campania	133	4.7%
- Puglia	107	3.8%
- Basilicata	9	0.3%
- Calabria	22	0.8%
- Sicily	290	10.2%
- Sardinia	42	1.5%
Total branches	2,836	100.0%

## Branches and rappresentatives abroad

At 31 December 2018 UniCredit S.p.A. had eight branches abroad, plus a Permanent Establishment in Vienna and five rappresentative offices:

#### UniCredit S.p.A. international network as at 12.31.2018

BRANCHES	PERMANENT ESTABLISHMENT	REPRESENTATIVE OFFICES
PRC - Shanghai	AUSTRIA - Wien	BELGIUM - Brussels
GERMANY - Munich		BRAZIL - Sao Paulo(**)
GERMANY - Munich <sup>(*)</sup>		PRC - Beijing
UNITED KINGDOM - London		INDIA - Mumbai
UNITED STATES - New York		LYBIA - Tripoli
FRANCE - Paris		
SPAIN - Madrid		
UNITED ARAB EMIRATES - Abu Dhabi		

Notes.
(\*) Formerly Branch of UniCredit Family and Financing Bank.
(\*\*) Through the subsidiary BAVÁRIA SERVIÇOS DE REPRESENTAÇÃO COMERCIAL LTDA.

## Company activities

#### Resources

#### Personnel developments

At 31 December 2018, UniCredit S.p.A.'s headcount is No.35,526 compared to No.38,952 at 31 December 2017. The reduction of resource is mainly due to restructuring plan.

#### Category

	12.31.2018 OF WHICH: OUTSIDE		12.31.2017 OF WHICH: OUTSIDE		OF WHICH: OF WHICH: OUTSIDE OUTSIDE			INGE
	TOTAL	ITALY	TOTAL	ITALY	IN TOTAL	PERCENT		
Senior Management	758	6	855	9	-97	- 11.4%		
Management - 3rd and 4th grade	7,257	39	7,885	47	-628	- 8.0%		
Management - 1st and 2nd grade	10,992	5	11,905	4	-913	- 7.7%		
Other Staff	16,519	10	18,307	14	-1,788	- 9.8%		
Total	35,526	60	38,952	74	-3,426	- 8.8%		
of which, Part-time staff	5,085	-	5,314	-	-229	- 4.3%		

The composition of the workforce by seniority and by age bracket is shown in the following tables. With respect to educational level, 37% of UniCredit S.p.A. employees have university degrees (mostly in the areas of economics and banking, or law). Women make up 46,1% of personnel.

#### Breakdown by seniority

	12.31.2	018	12.31.2	017	CHANGE		
	NUMBER	PERCENT	NUMBER	PERCENT	AMOUNT	PERCENT	
Up to 10	4,462	12.6%	5,660	14.5%	-1,198	- 21.2%	
From 11 to 20 years	13,221	37.2%	12,021	30.9%	+1,200	+ 10.0%	
From 21 to 30 years	9,966	28.1%	11,588	29.8%	-1,622	- 14.0%	
Over 30	7,877	22.2%	9,683	24.9%	-1,806	- 18.7%	
Total	35,526	100.0%	38,952	100.0%	-3,426	- 8.8%	

#### Breakdown by age

	12.31.2	018	12.31.2	017	CHANGE		
	NUMBER	PERCENT	NUMBER	PERCENT	AMOUNT	PERCENT	
Up to 30	1,300	3.7%	1,018	2.6%	+282	+ 27.7%	
From 31 to 40 years	6,275	17.7%	7,052	18.1%	-777	- 11.0%	
From 41 to 50 years	12,759	35.9%	13,290	34.1%	-531	- 4.0%	
Over 50	15,192	42.8%	17,592	45.2%	-2,400	- 13.6%	
Total	35,526	100.0%	38,952	100.0%	-3,426	- 8.8%	

With regard to training, managerial growth, union relations, environment and occupational safety, refer to the chapter "Human Capital" in the Integrated Report. This document, published on the institutional website, describes how UniCredit creates sustainable value that has a positive impact on society by supporting the advancement of local communities, the competitiveness of enterprises and the well-being of individuals. The Integrated Report of UniCredit constitutes a Non-Financial Statement pursuant to articles 3 and 4 of Legislative Decree 254/2016.

## Other information

### Group activities development operations and other corporate transactions

Reference is made to the corresponding paragraph of Consolidated report on operations of UniCredit group with specific reference to events relating to the parent company UniCredit S.p.A. which is herewith quoted entirely.

#### Conversion of tax credits

The 2017 financial year closed with a profit of €6.236 million; therefore, the conditions for carrying out a new transformation of Deferred Tax Assets (DTAs) into tax credits pursuant to Article 2, paragraph 55 of the Decree-Law of 29 December 2010 no 225 were not met.

#### Certifications and other communications

Reference is made to the corresponding paragraph of Consolidated report on operations of UniCredit group which is herewith quoted entirely. For more information on related-party transactions refer to Notes to the accounts - Part H.

## Subsequent events and outlook

## Subsequent events 37

Reference is made to the corresponding paragraph of Consolidated report on operations of UniCredit group with specific reference to events relating to the parent company UniCredit S.p.A. which is herewith quoted entirely.

<sup>37</sup> Up to the date of approval by the Board of Directors' Meeting of 6 February 2019 which, on the same date, authorised the publication also in accordance with IAS10.

## Subsequent events and outlook

## Outlook

Reference is made to the corresponding paragraph of Consolidated report on operations of UniCredit group which is herewith quoted entirely.

Milan - 6 February 2019

CHAIRMAN FABRIZIO SACCOMANNI THE BOARD OF DIRECTORS

CEO JEAN PIERRE MUSTIER

# Adopt lean but steering center.



We have created a lean but steering center to drive Group-wide performance and ensure accountability. Through leaner support functions and transparent cost allocation, we focus on efficiency and simplification.

# Proposal to shareholders' Meeting

**Balance sheet** 

50. Hedging derivatives

70. Equity investments 80. Property, plant and equipment

90. Intangible assets

100. Tax assets:

a) current

b) deferred

120. Other assets

Total assets

of which: goodwill

60. Changes in fair value of portfolio hedged items (+/-)

110. Non-current assets and disposal groups classified as held for sale

Balance sheet		(€)
	AMOUNT	S AS AT
ASSETS	12.31.2018	12.31.2017
10. Cash and cash balances	7,460,706,040	25,816,708,377
20. Financial assets at fair value through profit or loss:	14,998,825,205	
a) financial assets held for trading	11,834,351,538	
b) financial assets designated at fair value	351	
c) other financial assets mandatorily at fair value	3,164,473,316	
Financial assets held for trading (ex IAS39 Item 20)		13,863,778,570
Financial assets at fair value through profit or loss (ex IAS39 Item 30)		651,920,173
30. Financial assets at fair value through other comprehensive income	46,926,536,608	
Available-for-sale financial assets (ex IAS39 Item 40)		59,718,169,298
40. Financial assets at amortised cost:	270,556,434,138	
a) loans and advances to banks	30,971,842,243	
b) loans and advances to customers	239,584,591,895	
Held-to-maturity investments (ex IAS39 Item 50)		762,430,874
Loans and receivables with banks (ex IAS39 Item 60)		27,566,760,856
Loans and receivables with customers (ex IAS39 Item 70)		208,965,454,636

		(€)
	AMOUNT	S AS AT
LIABILITIES AND SHAREHOLDERS' EQUITY	12.31.2018	12.31.2017
10. Financial liabilities at amortised cost:	323,835,358,883	
a) deposits from banks	58,994,789,432	
b) deposits from customers	211,871,724,249	
c) debt securities in issue	52,968,845,202	
Deposits from banks (ex IAS39 Item 10)		56,807,016,417
Deposits from customers (ex IAS39 Item 20)		197,138,761,654
Debt securities in issue (ex IAS39 Item 30)		64,945,632,171
20. Financial liabilities held for trading	10,383,522,810	
Financial liabilities held for trading (ex IAS39 Item 40)		13,067,880,871
30. Financial liabilities designated at fair value	3,534,518,992	
Financial liabilities at fair value through profit or loss (ex IAS39 Item 50)		2,737,624,598
40. Hedging derivatives	4,525,258,448	4,558,319,891
50. Value adjustment of hedged financial liabilities (+/-)	1,770,149,836	1,720,371,037
60. Tax liabilities:	1,786,328	1,151,624
a) current	1,786,328	1,151,624
b) deferred	-	-
70. Liabilities associated with assets classified as held for sale	-	-
80. Other liabilities	7,617,123,027	7,823,823,206
90. Provision for employee severance pay	629,190,259	828,450,167
100. Provisions for risks and charges:	2,482,620,470	1,843,004,707
a) committments and guarantees given	491,897,124	
b) post-retirement benefit obligations	90,539,306	77,312,166
c) other provisions for risks and charges	1,900,184,040	1,765,692,541
110. Valuation reserves	(502,666,304)	585,547,375
120. Redeemable shares	-	-
130. Equity instruments	4,610,073,464	4,610,073,464
140. Reserves	9,939,543,149	7,798,689,926
150. Share premium	13,392,918,356	13,399,798,681
160. Share capital	20,940,398,467	20,880,549,802
170. Treasury shares (-)	(2,440,001)	(2,440,001)
180. Profit (Loss) of the year (+/-)	2,458,163,164	6,235,645,406
Total liabilities and shareholders' equity	405,615,519,348	404,979,900,996

4,167,319,172

1,685,974,892

42,872,911,676

2,246,183,476

10,704,290,933

757,454,501

9,946,836,432

116,674,288

3,875,730,081

405,615,519,348

3,932,839

4,399,939,250

1,714,488,195

44,145,484,970

2,209,454,955

10,310,57<u>6,804</u>

1,660,306,433

8,650,270,371

150,030,667

4,700,353,858

404,979,900,996

4,349,513

Income statement	(€) AS AT				
ITEMS	12.31.2018	12.31.2017			
10. Interest income and similar revenues	5,275,772,261	5,626,643,041			
of which: interest income calculated with the effective interest method	5,188,014,031				
20. Interest expenses and similar charges	(1,109,354,399)	(1,915,704,127)			
30. Net interest margin	4,166,417,862	3,710,938,914			
40. Fees and commissions income	4,350,574,073	4,312,823,798			
50. Fees and commissions expenses	(400,336,954)	(391,567,552)			
60. Net fees and commissions	3,950,237,119	3,921,256,246			
70. Dividend income and similar revenues	2,630,046,719	3,808,045,507			
80. Net gains (losses) on trading	(313,353)				
Gains (Losses) on financial assets and liabilities held for trading (ex IAS39 Item 80)		85,220,626			
90. Net gains (losses) on hedge accounting	1,129,982	(12,707,305)			
100. Gains (Losses) on disposal and repurchase of:	52,089,007				
a) financial assets at amortised cost	(34,059,358)				
b) financial assets at fair value through other comprehensive income	86,905,280				
c) financial liabilities	(756,915)				
Gains (Losses) on disposal and repurchase of: (ex IAS39 Item 100)		(219,217,125)			
a) loans		(569,446,667)			
b) available-for-sale financial assets		313,647,375			
c) held-to-maturity investments		-			
d) financial liabilities		36,582,167			
110. Net gains (losses) on other financial assets/liabilities at fair value through profit or loss:	(8,815,157)				
a) financial assets/liabilities designated at fair value	124,803,444				
b) other financial assets mandatorily at fair value	(133,618,601)				
Gains (Losses) on financial assets/liabilities at fair value through profit or loss (ex IAS39 Item 110)		(101,000,034)			
120. Operating income	10,790,792,179	11,192,536,829			
130. Net losses/recoveries on credit impairment relating to:	(2,011,419,803)				
a) financial assets at amortised cost	(1,997,651,409)				
b) financial assets at fair value through other comprehensive income	(13,768,394)				
Net losses/recoveries on impairment: (ex IAS39 Item 130)		(1,582,779,892)			
a) loans		(1,337,535,270)			
b) available-for-sale financial assets		(313,534,043)			
c) held-to-maturity investments		-			
d) other financial assets		68,289,421			
140. Gains/Losses from contractual changes with no cancellations	(3,293,454)				
150. Net profit from financial activities	8,776,078,922	9,609,756,937			
160. Administrative expenses:	(5,825,870,722)	(6,116,091,163)			
a) staff costs	(2,866,359,659)	(3,121,490,571)			
b) other administrative expenses	(2,959,511,063)	(2,994,600,592)			
170. Net provisions for risks and charges:	(390,722,022)	(388,397,245)			
a) commitments and financial guarantees given	37,627,123				
b) other net provisions	(428,349,145)	(388,397,245)			
180. Net value adjustments/write-backs on property, plant and equipment	(151,995,175)	(164,527,912)			
190. Net value adjustments/write-backs on intangible assets	(2,136,588)	(4,433,882)			
200. Other operating expenses/income	411,522,116	432,313,066			
210. Operating costs	(5,959,202,391)	(6,241,137,136)			
220. Gains (Losses) of equity investments	(1,589,813,036)	2,742,978,849			
230. Net gains (losses) on property, plant and equipment and intangible assets measured at fair value	-				
240. Goodwill impairment	-	-			
250. Gains (Losses) on disposals on investments	49,532,641	9,779,700			
260. Profit (Loss) before tax from continuing operations	1,276,596,136	6,121,378,350			
270. Tax (expenses) income of the year from continuing operations	1,181,567,028	30,164,357			
280. Profit (Loss) after tax from continuing operations	2,458,163,164	6,151,542,707			
290. Profit (Loss) after tax from discontinued operations	-	84,102,699			
300. Profit (Loss) of the year	2,458,163,164	6,235,645,406			

Statement of	Othor	compre	hanewa	Income
Statement of	Ouiei	COILIDIE	HEHSIVE	IIICUIIIE

Statement of other comprehensive income		(€)
_	AS AT	
ITEMS	12.31.2018	12.31.2017
10. Net profit (loss) of the year	2,458,163,164	6,235,645,406
Other comprehensive income after tax not reclassified to profit or loss		
20. Equity instruments designated at fair value through other comprehensive income	19,186,637	
30. Financial liabilities designated at fair value through profit or loss (own creditworthiness changes)	98,845,352	
40. Hedge accounting of equity instruments designated at fair value through other comprehensive	-	
50. Property, plant and equipment	-	-
60. Intangible assets	-	-
70. Defined-benefit plans	1,726,609	15,218,639
80. Non-current assets and disposal groups classified as held for sale	-	-
90. Portion of valuation reserves from investments valued at equity method	-	-
Other comprehensive income after tax reclassified to profit or loss		
100. Foreign investments hedging	-	-
110. Foreign exchange differences	-	-
120. Cash flow hedging	(33,793,267)	(38,978,962)
130. Hedging instruments (non-designated items)	-	
140. Financial assets (different from equity instruments) at fair value through other comprehensive		
income	(823,990,852)	
Available-for-sale financial assets:(ex IAS39 Item 100)		(106,872,594)
150. Non-current assets and disposal groups classified as held for sale	-	-
160. Part of valuation reserves from investments valued at equity method	-	-
170. Total other comprehensive income after tax	(738,025,521)	(130,632,917)
180. Other comprehensive income (Item 10+170)	1,720,137,643	6,105,012,489

#### Statement of changes in shareholders' equity as at 31 December 2018

														(€)
								CHAN	GES IN T	HE YEA	R			
				PREVIOU PROFIT ALLOC	(LOSS)		SHA	REHOLDER	S' EQUIT	Y TRAN	ISACTIO	ONS		
	BALANCE AS AT 12.31.2017	CHANGE IN OPENING BALANCE	BALANCE AS AT 01.01.2018	RESERVES	DIVIDENDS AND OTHER ALLOCATIONS	CHANGES IN RESERVES	ISSUE OF NEW SHARES	PURCHASE OF TREASURY SHARES	DIVIDENDS EXTRAORDINARY DISTRIBUTION	CHANGE IN EQUITY INSTRUMENTS	TREASURY SHARES DERIVATIVES	STOCK OPTIONS	OTHER COMPREHENSIVE 2018 NCOME	SHAREHOLDERS' EQUITY AS AT 12.31.2018
Share capital:													_	
- ordinary shares	20,878,182,216	-	20,878,182,216	-	-	-	62,216,251	-	-	-	-	-	-	20,940,398,467
- other shares	2,367,586	-	2,367,586	-	-	-	-	(2,367,586)		-	-	-	-	
Share premium	13,399,798,681		13,399,798,681		-	(6,880,325)			-	-			-	13,392,918,356
Reserves: - from profits	2,766,246,127	(2,765,649,153)	596,974	5,521,086,601		(11,965,232)	(59,848,665)							5,449,869,678
- other	5,032,443,799	(2,700,049,100)	5,032,443,799	3,321,000,001	-	(613,235,689)	(39,040,003)					70,465,361		4,489,673,471
Valuation reserves	585,547,376	(318,060,936)	267,486,440	-	-	(32,127,223)	-	-	-	-			(738,025,521)	(502,666,304)
Equity instruments	4,610,073,464	-	4,610,073,464	-					-	_	_			4,610,073,464
T	(0.440.00)		(0.440.00)											
Treasury shares	(2,440,001)	-	(2,440,001)	-	-	-	-		-	-	-	-	-	(2,440,001)
Profit (Loss) of the year	6,235,645,406	-	6,235,645,406	(5,521,086,601)	(714,558,805)	-	-		-	-			2,458,163,164	2,458,163,164
Shareholders' equity	53,507,864,654	(3,083,710,089)	50,424,154,565		(714,558,805)	(664,208,469)	2,367,586	(2,367,586)	-	-		70,465,361	1,720,137,643	50,835,990,295

The column changes in opening balances includes the reclassification and remeasurement effects resulting from the first time adoption of the accounting principle IFRS9.

For further details refer to paragraph "Transition to 'IFRS9: Financial Instruments of UniCredit S.p.A." reported on the Notes to the Accounts - Part A - Accounting policies, section A.1.4. General - Other matters.

Changes in capital items represent the effects of mandatory conversion of savings shares into ordinary shares approved by Shareholders' Meeting on 4 December 2017.

The amounts disclosed in column "Stock Options" represent the effects of the delivery of shares connected with the ESOP Plans and other Group Executive Incentive Plans.

#### Statement of changes in shareholders' equity as at 31 December 2017

														(€)
								С	HANGES I	N THE YEAR				
				PREVIOUS YEAR PROFIT (LOSS) ALLOCATION			SH/	AREHOI	LDERS' EC	QUITY TRANS	ACTION	IS		
	BALANCE AS AT 12.31.2016	CHANGE IN OPENING BALANCE	BALANCE AS AT 01.01.2017	RESERVES	DIVIDENDS AND OTHER ALLOCATIONS	CHANGES IN RESERVES	ISSUE OF NEW SHARES	PURCHASE OF TREASURY SHARES	DIVIDENDS EXTRAORDINARY DISTRIBUTION	CHANGE IN EQUITY INSTRUMENTS	TREASURY SHARES DERIVATIVES	STOCK OPTIONS	OTHER COMPREHENSIVE 2017 NCOME	SHAREHOLDERS' EQUITY AS AT 12.31.2017
Share capital:													_	
- ordinary shares	20,838,376,719	-	20,838,376,719	-	-	-	39,805,497	-	-		-			20,878,182,216
- other shares	8,516,718		8,516,718	-		-	(6,149,132)	-		-	-	_	-	2,367,586
Share premium	14,384,917,645		14,384,917,645	(11,460,132,615)		(2,508,551,030)	12,983,564,681	_			_			13,399,798,681
Reserves:	,,		, , , , , , , , , , , , , , , , , , , ,	( ,, . , . ,		( , , ,	7,							.,,
- from profits	3,152,798,847		3,152,798,847		-	(368,965,123)	(17,587,597)	-	-		-	-	-	2,766,246,127
- other	2,675,567,091	-	2,675,567,091	-	-	2,278,537,320	-	-	-	-	-	78,339,388	-	5,032,443,799
Valuation reserves	716,180,292		716,180,292									-	(130,632,916)	585,547,376
	-,,-												, , ,	,
Equity instruments	2,383,463,450	-	2,383,463,450	-	-	-	-	-	-	2,226,610,014	-	-	-	4,610,073,464
Treasury shares	(2,440,001)		(2,440,001)	-		-		-	-	-			-	(2,440,001)
Profit (Loss) of the year	(11,460,132,615)		(11,460,132,615)	11,460,132,615	-				_				6,235,645,406	6,235,645,406
Shareholders' equity	32,697,248,146		32,697,248,146			(598,978,833)	12,999,633,449			2,226,610,014	_	78,339,388	6,105,012,490	53,507,864,654

Cash flow statement (indirect method)	AS AT				
<del>-</del>	12.31.2018	12.31.2017			
A. OPERATING ACTIVITIES					
1. Operations:	4,482,553,630	(925,520,821			
- profit (loss) of the period (+/-)	2,458,163,164	6,235,645,406			
- profit (loss) of merged companies (+/-)		(81,538,991			
- gains/losses on financial assets held for trading and on other financial assets/liabilities at fair value through profit or loss (-/+)	315,724,218				
- capital gains/losses on financial assets/liabilities held for trading and on assets/liabilities designated at fair value through profit and loss (+/-) (ex IAS39)		111,409,75			
- gains (losses) on hedge accounting (-/+)	(1,129,982)	12,707,30			
- net losses/recoveries on impairment (+/-)	2,728,453,465				
- net losses/recoveries on impairment (+/-) (ex IAS39)		1,582,779,89			
- net value adjustments/write-backs on property, plant and equipment and intangible assets (+/-)	154,131,763	168,961,79			
- net provisions for risks and charges and other expenses/income (+/-)	249,442,852				
- provisions and other incomes/expenses (+/-) (ex IAS39)		(1,439,154,47			
- unpaid duties, taxes and tax credits (+/-)	(1,181,567,028)	(2,896,889,494			
- impairment/write-backs after tax on discontinued operations (+/-)	-				
- other adjustments (+/-)	(240,664,822)	(4,619,442,01			
2. Liquidity generated/absorbed by financial assets:	(26,030,069,943)	10,622,105,25			
- financial assets held for trading	2,775,852,205				
- financial assets held for trading (ex IAS39)		1,723,412,55			
- financial assets designated at fair value	111				
- other financial assets mandatorily at fair value	(274,212,969)				
- financial assets at fair value (ex IAS39)		16,659,00			
- financial assets at fair value through other comprehensive income	9,423,653,624				
- available-for-sale financial assets (ex IAS39)		3,678,177,28			
- financial assets at amortised cost	(39,416,177,019)				
- loans and receivables with banks (ex IAS39)		(5,211,908,79			
- loans and receivables with customers (ex IAS39)		5,082,532,76			
- other assets	1,460,814,105	5,333,232,43			
3. Liquidity generated/absorbed by financial liabilities:	2,185,793,164	(6,462,734,11			
- financial liabilities at amortised cost	5,168,925,419				
- deposits from banks (ex IAS39)		16,286,194,50			
- deposits from customers (ex IAS39)		617,827,51			
- debt certificates including bonds (ex IAS39)		(18,181,172,81			
- financial liabilities held for trading	(3,773,190,709)				
- financial liabilities held for trading (ex IAS39)		(3,075,432,72			
- financial liabilities designated at fair value	1,040,196,632				
- financial liabilities designated at fair value (ex IAS39)		527,007,43			
- other liabilities	(250,138,178)	(2,637,158,027			
Net liquidity generated/absorbed by operating activities	(19,361,723,149)	3,233,850,31			

continued: Cash flow statement (indirect method)		(€)
	AS AT	
	12.31.2018	12.31.2017
B. INVESTMENT ACTIVITIES		
1. Liquidity generated by:	2,868,978,416	7,052,946,913
- sales of equity investments	89,572,834	3,213,120,624
- collected dividends on equity investments	2,571,148,764	3,808,045,507
- sales of property, plant and equipment	69,799,346	-
- sales of intangible assets	-	31,780,782
- sales of business units	138,457,472	-
- sales of financial assets held to maturity (ex IAS39)		-
2. Liquidity absorbed by:	(751,416,024)	(735,923,592)
- purchases of equity investments	(514,035,831)	(613,220,786)
- purchases of property, plant and equipment	(235,642,129)	(7,260,019)
- purchases of intangible assets	(1,738,064)	(114,428,858)
- purchases of business units	-	(1,013,929)
- purchases of financial assets held to maturity (ex IAS39)		-
Net liquidity generated/absorbed by investment activities	2,117,562,392	6,317,023,321
C. FUNDING ACTIVITIES		
- issue/purchase of treasury shares	-	12,570,507,695
- issue/purchase of equity instruments	-	2,226,610,014
- dividend distribution and other	(1,153,014,877)	(281,310,268)
Net liquidity generated/absorbed by funding activities	(1,153,014,877)	14,515,807,441
NET LIQUIDITY GENERATED/ABSORBED IN THE YEAR	(18,397,175,634)	24,066,681,076

Reconciliation

Reconciliation		(€)	
	AS	AS AT	
ITEMS	12.31.2018	12.31.2017	
Cash and cash balances at the beginning of the year	25,816,708,377	1,851,831,592	
Net liquidity generated/absorbed in the year	(18,397,175,634)	24,066,681,076	
Cash and cash balances: foreign exchange effect	41,173,297	(101,804,291)	
Cash and cash balances at the end of the year	7,460,706,040	25,816,708,377	

## Part A - Accounting policies

## A.1 - General

#### Section 1 - Statement of compliance with IFRS

These Accounts have been prepared in accordance with the IFRS issued by the International Accounting Standards Board (IASB), including the interpretation documents issued by the SIC and the IFRIC, and endorsed by the European Commission up to 31 December 2018, pursuant to EU Regulation No.1606/2002 which was incorporated into Italian legislation through Legislative Decree No.38 of 28 February 2005 (see Section 5 - Other matters).

The Accounts are an integral part of the Annual Financial Statements as required by Art.154-ter, par.1 of the Single Finance Act (TUF, Legislative Decree No.58 of 24 February 1998).

In its circular 262 of 22 December 2005 and subsequent amendments Banca d'Italia laid down the formats for the financial statements and explanatory notes used to prepare these Accounts.

Banca d'Italia issued on 22 December 2017 the V update of its circular 262 adjusting the formats for the financial statements and explanatory notes to the requirements of IFRS 9 Financial Instruments.

Please note that as a result of the first time adoption of the new accounting standard IFRS9 and the choice not to restate the previous period, the templates and the tables in the notes prescribed by the mentioned circular have been integrated with additional items in order to allow comparisons with the previous period that has been presented according to IAS39 standard and to Circular 262 (4th update of 15 December 2015). Opening balances shown in tables of the notes to the accounts are the ones coming from the first time adoption of the new accounting standard IFRS9.

In addition, with reference to Part E – Information on risks and hedging policies, the abovementioned circumstances have required the choice not to provide the comparison with the previous period with reference to certain tables whose content is not comparable with previous period tables.

#### Section 2 - General Preparation Criteria

As mentioned above, these Accounts have been prepared in accordance with the IFRS endorsed by the European Commission.

The following documents have been used to interpret and support the application of IFRS, even though not all of them have been endorsed by the European Commission:

- The Conceptual Framework for Financial Reporting;
- Implementation Guidance, Basis for Conclusions, IFRICs and any other documents prepared by the IASB or International Financial Reporting Interpretations Committee (IFRIC) supplementing the IFRSs;
- Interpretative documents on the application of IAS/IFRS in Italy prepared by the Organismo Italiano di Contabilità (OIC) and Associazione Bancaria Italiana (ABI);
- ESMA (European Securities and Markets Authority) and CONSOB documents on the application of specific IFRS provisions.

The Accounts include the Balance Sheet, the Income Statement, the Statement of Other Comprehensive Income, the Statement of changes in Shareholders' Equity, the Cash Flow Statement (compiled using the "indirect method") and the Notes to the Accounts, together with the Report on Operations and Annexes.

In addition, pursuant to Art.123-bis par.3 of TUF, as reported in chapter "Other information" of the Report on Operations, the Report on Corporate Governance and Ownership Structures is available in the "Governance" section of UniCredit website:

https://www.unicreditgroup.eu/it/governance/system-policies/corporate-governance-report.html - Italian version, and https://www.unicreditgroup.eu/en/governance/system-policies/corporate-governance-report.html - English version).

Figures in the financial statements and Notes to the Accounts are given in thousands of euros, unless otherwise specified.

In their joint Document No.4 of 3 March 2010, Banca d'Italia, Consob and Isvap made a few observations on the current situation of the markets and businesses and requested to disclose in the financial statements information which are essential for a better understanding of business trends and outlook.

In this regard, the Directors, based on the 2016-2019 Strategic Plan as well as on the results of the capital increase fully subscribed with effect from 2 March 2017, identified no symptoms in the capital and financial structure and in the economic performance that could indicate uncertainty about the ability to continue as a going-concern and therefore believe with reasonable certainty that the Bank will continue to operate profitably in the

## Part A - Accounting policies

foreseeable future; as a result, in accordance with the provisions of IAS1, the UniCredit S.p.A.'s Financial Statements as at 31 December 2018 have been prepared on a going-concern basis.

The measurement criteria adopted are therefore consistent with the assumption that the business is a going-concern and with the principles of accrual based accounting, the relevance and materiality of accounting information, and the prevalence of economic substance over legal form. These criteria have not changed compared with the previous year.

#### Risks and uncertainty relating to the use of estimates

Pursuant to IFRSs, Management must make judgments, estimates and assumptions that affect the application of accounting principles and the amounts of assets, liabilities, income and expenses reported in the accounts, as well as the disclosure concerning potential assets and liabilities. Estimates and the related assumptions are based on previous experience and other factors considered reasonable under the circumstances and have been used to estimate the carrying values of assets and liabilities not readily available from other sources.

In particular estimated figures have been used for the recognition of some of the largest value-based items in the Accounts at 31 December 2018, as required by the accounting policies and regulations described above. These estimates are largely based on calculations of future recoverability of the values recognised in the accounts according to the rules laid down in current legislation and have been made on the assumption of a goingconcern, i.e. without contemplating the possibility of the forced sale of the estimated items.

The processes adopted confirm the carrying values at 31 December 2018. Valuation is particularly difficult because of the uncertainty in the macroeconomic and market environment.

The parameters and information used to check the above-mentioned values were therefore significantly affected by such factors, which could change rapidly in ways that are currently unforeseeable, such that further effects on future carrying values cannot be ruled out.

Estimates and assumptions are regularly reviewed. Any changes resulting from these reviews are recognised in the period in which the review was carried out, provided the change only concerns that period. If the revision concerns both current and future periods it is recognised accordingly in both current and future periods.

Uncertainty affecting estimates is generally inherent in the measurement of:

- fair value of financial instruments not listed in active markets;
- loans and receivables, equity investments and, in general, any other financial assets/liabilities;
- severance pay (Italy) and other employee benefits;
- provisions for risks and charges and contingent assets (for more information on legal risks see Part E Section 5 Operational risk);
- deferred tax assets;
- investment properties;

whose assessment may significantly change over time according to the trend in (i) domestic and international socio-economic conditions and subsequent impact on the Bank's profitability and customers' creditworthiness, (ii) financial markets, which affect changes in interest rates, prices and actuarial assumptions and (iii) real estate market affecting the value of property owned by the Bank or received as collateral. Regarding the evaluation of credit exposures, it should be noted that, with the entrance into force of IFRS9, their evaluation depends on forwardlooking information and, in particular, on the evolution of macro-economic scenarios used in the calculation of loan loss provisions.

Please note that the economic and political uncertainty in Turkey and Russia were taken into account during the assessment of the net assets owned by the Bank in these countries. Please see Part E - Information on risks and hedging policies - Section 5 - Other Risks - Top and emerging risks of the Financial Statements.

Similarly, risks and uncertainties associated with a macroeconomic scenario involving tensions in international trade, an increase in rates and spreads, with specific reference to certain geographical areas and the expected contractions of quantitative easing measures so far implemented by Central Banks, were considered in the valuation of assets. In this regard, refer to the Outlook.

With specific reference to future cash flow projections used in the valuation of deferred tax assets, it should be noted that the parameters and information used are significantly influenced by the macro-economic market situation, which may change in unpredictably.

With specific reference to valuation techniques, unobservable inputs used in the fair value measurement and sensitivities to changes in those inputs, please refer to Section A.4 - Information on fair value.

### Section 3 - Subsequent events

No material events have occurred after the balance sheet date that would make it necessary to change any of the information given in the Accounts as of 31 December 2018.

For a description of the significant events after year end see the specific paragraph of the Report on Operations.

### Section 4 - Other matters

In 2018 the following standards, amendments or interpretations came into force:

- IFRS9 Financial Instruments (EU Regulation 2016/2067);
- IFRS15 Revenue from Contracts with Customers (EU Regulation 2016/1905);
- Amendments to IFRS4: Applying IFRS9 Financial Instruments with IFRS4 Insurance Contracts (EU Regulation 2017/1988);
- Clarifications to IFRS15 Revenue from Contracts with Customers (EU Regulation 2017/1987);
- IFRIC Interpretation 22: Foreign Currency Transactions and Advance Consideration (Reg. UE 2018/519);
- Amendments to IAS40: Transfers of Investment Property (Reg. UE 2018/400);
- Amendments to IFRS2: Classification and Measurement of Share-based Payment Transactions (Reg. UE 2018/289);
- Annual Improvements to IFRS Standards 2014-2016 Cycle (Reg. UE 2018/182).

For further details on the impacts coming from IFRS9 and IFRS15 adoption, refer to the specific paragraphs of the current section.

As of 31 December 2018 the European Commission endorsed the following accounting principles that will be applicable for reporting periods beginning on or after 1 January 2019:

- IFRS16 Leasing (EU Regulation 2017/1986);
- IFRIC 23 Uncertainty over Income Tax Treatments (Reg. UE 2018/1595);
- Amendments to IFRS9: Prepayment Features with Negative Compensation (EU Regulation 2018/498).

IFRS16, effective starting from 1 January 2019 and subject to the completion of the endorsement process by the European Union on 31 October 2017, modifies the current set of international accounting principles and interpretations on leases and, in particular, IAS17.

IFRS16 introduces a new definition for leases and confirms the current distinction between two types of leases (operating and finance) with reference to the accounting treatment to be applied by the lessor.

With reference to the accounting treatment to be applied by the lessee, the new accounting standard sets, for all the leasing typologies, the recognition as an asset, representing the right of use of the underlying asset and, at the same time, a liability for the future payments requested by the lease contract.

At the initial recognition such asset is measured on the basis of the lease contract cash flows. After the initial recognition the right-of-use will be measured on the basis of the rules set for the assets by IAS16, IAS38 or by IAS40 and therefore applying the cost model, less any accumulated depreciation and any accumulated impairment losses, the revaluation model or the fair value model as applicable.

In this context, the Bank is performing the activities aimed to ensure compliance with this accounting principle, in particular with reference to the calculation and accounting for Right of Use and Lease Liability that represent the main discontinuity compared to the current accounting model required by IAS17.

The activities aimed to the development of rules, principles and IT systems to be used for the proper evaluation of new assets and liabilities and the subsequent calculation of the related economic effects have been finalised.

In this context the Bank has decided, as allowed by the standard, not to apply IFRS16 provisions to:

- leases of intangible assets;
- short term leases, lower than 12 months; and
- low value assets leases. For this purpose an asset is considered as "low value" when its fair value when new is equal to or lower than €5 thousand. This category mainly comprises office equipment (PC, monitors, tablets, etc.) and fixed and mobile phones.

In order to calculate the lease liability and the related right-of-use asset, the Bank proceeds with discounting the future lease payments at a proper discount rate.

In this respect, future lease payments to discount are determined based on contractual provisions and net of VAT, when applicable, as the obligation to pay such a tax starts when the invoice is issued by the lessor and not at the starting date of the lease contract.

In addition if the lease payments foreseen by the contracts include additional services beside the mere rental of the asset, the right of use and the associated lease liability are calculated considering also these components.

To perform the mentioned calculation lease payments have to be discounted at the interest rate implicit in the contract or, if it is not available, at the incremental borrowing rate. The latter is determined on the basis of the cost of funding for liabilities of similar duration and similar security of those implicit in the lease contract.

In determining the lease term it is necessary to consider the non-cancellable period, established in the contract, in which the lessee is entitled to use the underlying asset taking also into account potential renewal options if the lessee is reasonably certain to renew.

In particular, with regard to those contracts that allows the lessee to tacitly renew the lease contract after a first set of years, the lease term is determined taking into account factors such as the length of the first period, the existence of dismissal plans for the asset leased and any other circumstance indicating the reasonably certainty of the renewal.

The Bank has decided not to restate comparatives and has chosen, for First Time Adoption purposes, to put the value of right of use equal to the lease liability.

In particular, the adoption of IFRS16 will determine an increase of the Bank's total assets and liabilities that can be preliminary estimated in the range of 0.3% while the effect on Bank's CET1 ratio can be preliminarily estimated in the range of -0.1%, gross of tax effect.

As of 31 December 2018 the IASB issued the following standards, amendments, interpretations or revisions, whose application is subject to completion of the endorsement process by the competent bodies of the European Commission, which is still ongoing:

- IFRS17: Insurance Contracts (May 2017);
- Amendments to IAS28: Long-term Interests in Associates and Joint Ventures (October 2017);
- Annual Improvements to IFRS Standards 2015-2017 Cycle (December 2017);
- Amendments to IAS19: Plan Amendment, Curtailment or Settlement (February 2018);
- Amendments to the IFRS Conceptual Framework (March 2018);
- Amendments to IFRS3: Business combination (October 2018);
- Amendments to IAS1 and IAS8: Definition of Material (October 2018).

#### Transition to "IFRS15: Revenue from contracts with customers" of UniCredit S.p.A.

IFRS15, effective starting from 1 January 2018, endorsed by the European Union with Regulation EU 2016/1905 of 22 September 2016 (published on 29 October 2016), modifies the previous set of international accounting principles and interpretations on revenue recognition and, in particular, IAS18.

IFRS15 provides for:

- two approaches for the revenue recognition ("point in time" or "over time") depending on the nature of the performance obligation;
- a new model for the analysis of the transactions ("Five steps model") focused on the transfer of control; and
- the request for a more detailed disclosure to be included in the explanatory notes to the financial statements.

The adoption of the new accounting standard could determine (i) the reclassification between lines of income statement, used for presenting revenues, (ii) a change in the timing recognition of such revenue, when the contract with the customer contains several performance obligation, that must be accounted for separately under the accounting standard, (iii) a different measure of the revenue in order to reflect their variability.

Based on the analysis performed, no major impacts have been detected by the adoption of IFRS15 on current economic and financial volumes.

### Transition to "IFRS9: Financial instruments" of UniCredit S.p.A.

#### 1. Summary of impacts

As at 1 January 2018, UniCredit group S.p.A. adopted the accounting standard "IFRS9: Financial instruments".

The adoption of the standard is the result of a long-time project aimed at creating reporting and risk monitoring methods, harmonised between Group's Legal Entities, that ensure compliance with the standard and at updating governance and monitoring processes in light of the new rules.

This project was organised at Group level through specific work-streams:

- work-stream "Classification and Measurement" aimed at reviewing financial instruments classification in line with new IFRS9 criteria;
- work-stream "Impairment" aimed at developing and implementing models and methods for calculating impairment.

These work-streams go together with a specific activity aimed at adapting models and methods to the specific characteristics of Corporate & Investment Banking (CIB).

The entire project was developed actively involving Bank's structures, Board of Directors and Top Management.

The following should be noted with regard to the new accounting standard:

- has introduced significant changes in the rules for classifying and measuring financial instruments compared to IAS39. With reference to loans and debt securities, the classification and consequent measurement of these instruments is based on the "business model" and on the characteristics of the financial instrument cash flows (SPPI criterion Solely Payments of Principal and Interests). With reference to equity instruments, they will be classified as financial instruments at fair value, with differences recognised through profit or loss or in other comprehensive income. In the latter case, unlike the requirements of IAS39 for available-for-sale financial assets, IFRS9 no longer requires to recognise impairment losses and provides that, in the event of sale of the instrument, the profits and losses on disposal must be reclassified to other shareholders' equity reserve and not to profit or loss. In the end, with reference to financial liabilities designated at fair value, it modified the accounting of "own credit risk", i.e. the changes in the value of liabilities at fair value that are due to fluctuations in their creditworthiness. According to the new standard, these changes must be recognised in an equity reserve, rather than in the income statement as per IAS39, thus eliminating a source of volatility in economic results.
- has introduced a new accounting model of impairment for credit exposures based on (i) an "expected losses" approach replacing the current one based on the recognition of "incurred losses" and (ii) the concept of "lifetime" expected loss.
- has introduced guidelines that clarify when financial instruments shall be written off by specifying that the write-off constitutes an event of accounting derecognition;
- has also modified the rules applicable to "hedge accounting" with regard to designating a hedging relationship and verifying its effectiveness with
  the aim of ensuring a higher alignment between the accounting recognition of hedges and the underlying management rationale.
   The Bank has exercised the option to continue applying the existing IAS39 hedge accounting requirements for all its hedging relationships until the
  IASB completes the project on accounting for macro-hedging.

The Bank has decided to exploit the option provided by the accounting standard not to restate comparative figures of previous years, consequently, for UniCredit S.p.A, the first time adoption of the new standard is 1 January 2018.

UniCredit S.p.A. Balance Sheet as at 1 January 2018 is presented below, prepared in accordance with the mandatory format envisaged by the 5th Update of Banca d'Italia Circular 262 issued on 22 December 2017.

**Balance sheet** (€ '000)

	AMOUNTS AS AT
ASSETS	01.01.2018
10. Cash and cash balances	25,816,708
20. Financial assets at fair value through profit or loss:	16,884,089
a) Financial assets held for trading	13,863,779
b) Financial assets designated at fair value	-
c) Other financial assets mandatorily at fair value	3,020,310
30. Financial assets at fair value through other comprehensive income	57,541,000
40. Financial assets at amortised cost:	234,110,104
a) Loans and advances to banks	27,922,885
b) Loans and advances to customers	206,187,219
50. Hedging derivatives	4,399,939
60. Changes in fair value of portfolio hedged items (+/-)	1,743,968
70. Equity investments	44,145,485
80. Property, plant and equipment	2,209,455
90. Intangible assets	4,350
of which: goodwill	-
100. Tax assets:	10,414,745
a) Current	1,660,306
b) Deferred	8,754,439
110. Non-current assets and disposal groups classified as held for sale	150,031
120. Other assets	4,717,335
Total assets	402,137,209

continued: Balance sheet (€ '000)

	AMOUNTS AS AT
LIABILITIES AND SHAREHOLDERS' EQUITY	01.01.2018
10. Financial liabilities at amortised cost:	318,891,410
a) Deposits from banks	56,807,016
b) Deposits from customers	197,138,762
c) Debt securities in issue	64,945,632
20. Financial liabilities held for trading	13,095,915
30. Financial liabilities designated at fair value	2,737,625
40. Hedging derivatives	4,530,286
50. Value adjustment of hedged financial liabilities (+/-)	1,720,371
60. Tax liabilities:	1,152
a) Current	1,152
b) Deferred	-
70. Liabilities associated with assets classified as held for sale	-
80. Other liabilities	7,535,311
90. Provision for employee severance pay	828,450
100. Provisions for risks and charges:	2,372,535
a) Committments and guarantees given	529,530
b) Post-retirement benefit obligations	77,312
c) Other provisions for risks and charges	1,765,693
110. Valuation reserves	267,486
120. Redeemable shares	-
130. Equity instruments	4,610,073
140. Reserves	5,033,041
150. Share premium	13,399,799
160. Share capital	20,880,550
170. Treasury shares (-)	(2,440)
180. Profit (Loss) for the period (+/-)	6,235,645
Total Liabilities and Shareholders' Equity	402,137,209

The adoption of IFRS9 has determined:

- an overall negative effect on equity for an amount of -€3,083,710 thousand net of taxes calculated on 1 January 2018<sup>38</sup> (-€3,187,879 thousand gross of taxes);
- an overall negative effect on CET139 fully loaded equal to -151 bps (-156 bps gross of taxes);
- the increase of loan loss provisions to an amount equal to €20,606,292 thousand.

In particular, this effect (-€3,083,710 thousand net of taxes and -€3,187,879 thousand gross of taxes) stems from:

- for an amount, net of the taxes, of -€318,061 thousand (-€358,122 thousand gross of taxes) from changes in the revaluation reserves reported in
  item "110. Valuation reserves" which is attributable to instruments classified in item "30 Financial assets at fair value through other comprehensive
  income" and in item "30. Financial liabilities designated at fair value", for the component relating to the valuation of own creditworthiness;
- for an amount, net of the tax effect, of -€2,765,649 thousand (-€2,829,757 thousand gross of taxes) from changes in item "140. Reserves" attributable to the effects of reclassification and measurement of financial instruments other than those reported in item "30. Financial assets at fair value through other comprehensive income" and to the calculation of impairment on on-balance-sheet and off-balance sheet exposures.

Note that these final impacts are different from those preliminarily disclosed in the Reports and Accounts as at 31 December 2017<sup>40</sup> mainly as a result of:

- the observation of market transactions occurred on a specific asset class of NPL loans that are included in the NPL Strategy that has required the
  revision of prices, estimated through internal models, considered in the sale scenario for the measurement of non-performing exposures<sup>41</sup>.
   This price adjustments has determined a negative FTA effect of €270,675 thousand, gross of taxes.
- the inclusion in the "NPL strategy" of an additional portfolio of non-performing exposures for an amount equal to their residual value after write-off recognition in light of:
  - the Group strategy for the management of the Non-performing loan portfolio that gives precedence to the deleveraging of such portfolio, as illustrated in the Multi-year Plan (MYP) communicated to the market in December 2017;
  - the introduction by IFRS9 of specific guidance on write-off.

Note that the Bank has developed specific guidelines on write-off aimed at granting the compliance with IFRS9 and the document "Guidance to banks on non-performing loans" issued by ECB.

Write-offs have determined a negative FTA effect of €802,763 thousand, gross of taxes<sup>42</sup>.

### 2. Classification and measurement

As a result of the entry into force of the new accounting standard, the Bank has reclassified financial assets and liabilities as at 1 January 2018 into the new envisaged categories.

In this regard, it should be noted that this classification is based on business model and characteristics of the contractual cash flows.

The analysis of the business model was conducted by mapping the business areas that make up the Bank and by allocating a specific business model, for IFRS9 purposes, to each of them.

In this regard, the business areas that make up the Bank's banking portfolio have been assigned "held-to-collect" or "held-to-collect and sell" business models according to holding intentions and expected turnover of the financial instruments.

The business areas that make up the Bank's trading portfolio have been assigned an "other" business model in order to reflect trading intentions. For the purposes of classifying financial instruments in the new categories envisaged by IFRS9, the business model analysis must be complemented by an analysis of contractual flows ("SPPI Test").

In this regard, the Bank has developed systems and processes to analyse the portfolio of debt securities and loans in place and assess whether the characteristics of contractual cash flows allow for measurement at amortised cost ("held-to-collect" portfolio) or at fair value with effect on other comprehensive income ("held-to-collect and sell" portfolio).

The analysis in question was carried out both by contract and by defining specific clusters based on the characteristics of the transactions and using a specific internally developed tool ("SPPI Tool") to analyse the contract features with respect to IFRS9 requirements, or by using external data providers.

<sup>38</sup> In the current section "Transition to "IFRS9: Financial instruments" of UniCredit S.p.A." the tax impacts shown are based on tax regulation existing as at 1 January 2018.
39 UniCredit S.p.A has decided to not apply the IFRS9 transitional approach as reported in article 473a of the CRR. Therefore, the calculation of own funds, capital absorption, capital ratios and leverage fully reflects the

impact arising from the application of the IFRS9 principle.
40 UniCredit S.p.A. Reports and Accounts as at 31 December 2017, page 73: "[...] Overall adjustments to the carrying value of financial instruments due to IFRS9 transition will be accounted for through Equity as of 1 January 2018. and they will have an impact on fully loaded CET1 ratio, gross of tax effect, that can be preliminarily estimated in the range of -102bps which is equivalent to about -€2.1 billion."

41 Refer to the related paragraph of Part A – Section 15 – Other Information.

<sup>42</sup> Refer to the related paragraph of Part A – Section 15 – Other Information

### 3. Impairment

The entry into force of the new accounting standard has required the developments of model aimed at calculating the amount of loan loss provisions on the basis of the expected credit loss.

The models developed are based on two main pillars:

- the allocation of credit exposures in the Stages 1, 2 and 3 as required by the standard (Stage Allocation);
- the calculation of the associated expected credit loss.

With reference to stage allocation the Bank has developed a combination of relative and absolute elements aimed at granting the proper allocation of credit exposures in the different credit Stages. For additional information refer to Part E - Section 1 - Credit risk.

With reference to the calculation of expected credit loss, Bank models leverage on the Probability of Default ("PD"), Loss Given Default, ("LGD") and Exposure at Default ("EAD") used for regulatory purposes, with specific adjustments in order to ensure compliance with accounting rules. These adjustments are aimed, among other things, at introducing "point-in-time" adjustments to replace "through-the-cycle" adjustments required for regulatory purposes and including "forward looking" information.

With reference to the latter the Bank has selected three macroeconomic scenarios to determine the forward looking component, a baseline scenario, a positive scenario and a negative scenario.

The baseline scenario is the main scenario and indeed is expected to be the one with the highest likelihood of occurrence. The positive and the negative scenario represent alternative occurrences, either better or worse when compared to the baseline scenario in terms of evolution of the economies of the countries where the Bank operates.

- The Base Scenario ("Baseline") reflects the macroeconomic evolution expected from the Bank and as such is coherent with the assumptions used by the Bank in the planning processes. The Baseline Scenario foresees an economic growth stable and positive, both for the Eurozone and for the CEE countries, in a context where the interest rates in the Euro area are expected to be slightly growing even though they continue to be at historical low levels. Specifically, the annual growth of the real GDP for the Eurozone is foreseen at +1.8% for 2018 and +1.5% for 2019 (with Italy at +1.2% and +1.0% and Germany at +1.9% and +1.8%, respectively), while the foreseen growth for the CEE countries is +2.4% in 2018 and +2.2% in 2019. The Scenario implies that the 3 months Euribor stays negative for 2018 and comes back near zero in 2019.
- The Positive Scenario is based on the hypothesis that the positive economic growth of 2017 both at global level and at European level might consolidate even in 2018, sustained by the trend in the global commerce and by accommodating economic policies. This would imply, for the biggest European countries, a maximum phase of the economic cycle prolonged by an year, that would reflect in a bigger growth of the annual real GDP (with respect to the baseline scenario) of about 0.2%-0.5% both in 2018 and in 2019. Specifically, the annual growth of the real GDP for the Eurozone would grow to +2.3% for 2018 and +1.9% for 2019 (with Italy at +1.5% and +1.2% respectively) in a context of short term rates (3 months Euribor) still negatives or close to zero. The occurrence of such scenario, at the moment of its definition, is expected to be plausible and appropriate to quantify a better trend of the economy than the one assumed in the Baseline scenario.
- The Adverse Scenario reflects one of the scenarios used in the evaluation processes of the capital adequacy (ICAAP). In coherence with the ICAAP framework, the scenario has been chosen to represent one of the macroeconomic and financial risks that the Bank foresees as most relevant in the context of the countries where it operates and for its business activities. The scenario of Widespread Contagion is based on the hypothesis of intensification of political risks of the European Union, caused by an increased influence of populist parties in Italy, Germany and France alongside with, among others, the extension of tension between Spanish government and Catalonia Region. This context would lead to an increase of the risk premiums for different "asset class" and to a slowdown of the economic growth both of the Eurozone (lower of about 1.5 per year with respect to the baseline scenario, in terms of real GDP) and of CEE countries (lower of about 2. points percentage, respectively). Specifically, the annual growth of the GDP for the Eurozone would be +0.4% for 2018 and -0.1% for 2019 (with Italy to -0.2% and -1.1% respectively) in a context of rates in the short run (3 months Euribor) that would stay negative even in 2019, based on the hypothesis that the ECB would prolong in such a market context the liquidity support to markets. The likelihood of happening of such scenario, at the time of its definition, is foreseen probable and appropriate to quantify the adverse trend of the of the economy. In coherence with the scenario and with the magnitude of changes compared to the baseline scenario, it is assumed that the negative scenario is less likely than the positive scenario.

In addition the assessment of impaired exposures (Stage 3) considered sale scenarios whereas the Bank's Non-Performing Asset Strategy foresees the sale on the market as a recovery method

For additional information on the methods used for the calculation of expected loss refer to Part E - Section 1 - Credit risk.

### 3. Reclassifications performed as at 1 January 2018

The following tables summarise the reclassifications performed on Balance Sheet (Assets and Liabilities) based on IFRS9 initial application and Banca d'Italia Circular 262 5th amendment.

**Balance sheet** 

Balance sheet					(€ '000)
			AMOUNTS AS AT		
ASSETS	12.31.2017	RECLASSIFICATION OF BALANCE SHEET VALUE ON 01.01.2018	CHANGE IN MEASUREMENT	OTHER CHANGES	01.01.2018
10. Cash and cash balances	25,816,708	-	_	-	25.816.708
20. Financial assets at fair value through profit or loss:	20,010,100	16.908.530	(24,441)	_	16,884,089
a) Financial assets held for trading		13,863,779	- (= :, : : : )	-	13,863,779
b) Financial assets designated at fair value		-	-	-	-
c) Other financial assets mandatorily at fair value		3,044,751	(24,441)	-	3,020,310
Financial assets held for trading (ex IAS39 Item N. 20)	13,863,779	(13,863,779)	-	-	
Financial assets at fair value through profit or loss (ex IAS39 Item N. 30)	651,920	(651,920)	-	-	
30. Financial assets at fair value through other comprehensive income		57,506,967	34,033	-	57,541,000
Available-for-sale financial assets (ex IAS39 Item N. 40)	59,718,169	(59,718,169)	-	-	
40. Financial assets at amortised cost:		237,113,018	(3,002,914)	-	234,110,104
Held-to-maturity investments (ex IAS39 Item N. 50)	762,431	(762,431)	-	-	
Loans and receivables with banks (ex IAS39 Item N. 60)	27,566,761	(27,566,761)	-	-	
Loans and receivables with customers (ex IAS39 Item N. 70)	208,965,455	(208,965,455)	-	-	
50. Hedging derivatives	4,399,939	-	-	-	4,399,939
60. Changes in fair value of portfolio hedged items (+/-)	1,714,488	-	29,480	-	1,743,968
70. Equity investments	44,145,485	-	-	-	44,145,485
80. Property, plant and equipment	2,209,455	-	-	-	2,209,455
90. Intangible assets	4,350	-	-	-	4,350
of which: goodwill	-	-	-	-	-
100. Tax assets:	10,310,576	-	104,169	-	10,414,745
a) Current	1,660,306	-	-	-	1,660,306
b) Deferred	8,650,270	-	104,169	-	8,754,439
110. Non-current assets and disposal groups classified as held for sale	150,031	-			150,031
120. Other assets	4,700,354	-	-	16,981	4,717,335
Total assets	404,979,901				402,137,209

The amounts reported under "Other Changes" are due to the application of IFRS9 by UniCredit S.p.A. foreign branches and roundings.

continued: Balance sheet (€ '000)

continued. Balance sneet		,	AMOUNTS AS AT		(€ '000)
LIABILITIES AND SHAREHOLDERS' EQUITY	12.31.2017	RECLASSIFICATION OF BALANCE SHEET VALUE ON 01.01.2018	CHANGE IN MEASUREMENT	OTHER CHANGES	01.01.2018
10. Financial liabilities at amortised cost:		318,891,410	-	-	318,891,410
a) Deposits from banks		56,807,016	-	-	56,807,016
b) Deposits from customers		197,138,762	-	-	197,138,762
c) Debt securities in issue		64,945,632	-	-	64,945,632
Deposits from banks (ex IAS39 Item N. 10)	56,807,016	(56,807,016)	-	-	
Deposits from customers (ex IAS39 Item N. 20)	197,138,762	(197,138,762)	-	-	
Debt securities in issue (ex IAS39 Item N. 30)	64,945,632	(64,945,632)	-	-	
20. Financial liabilities held for trading		13,067,881	28,034	-	13,095,915
Financial liabilities held for trading (ex IAS39 Item N. 40)	13,067,881	(13,067,881)	-	-	
30. Financial liabilities designated at fair value		2,737,625	-	-	2,737,625
Financial liabilities at fair value through profit or loss (ex IAS 39 Item N. 50)	2,737,625	(2,737,625)	-	-	
40. Hedging derivatives	4,558,320	-	(28,034)	-	4,530,286
50. Value adjustment of hedged financial liabilities (+/-)	1,720,371	-	-	-	1,720,371
60. Tax liabilities:	1,152	-	-	-	1,152
a) Current	1,152	-	-	-	1,152
b) Deferred	-	-	-	-	-
70. Liabilities associated with assets classified as held for sale	-	-	-	-	-
80. Other liabilities	7,823,823	-	(305,487)	16,975	7,535,311
90. Provision for employee severance pay	828,450	-	-	-	828,450
100. Provisions for risks and charges:	1,843,005	-	529,530	-	2,372,535
110. Valuation reserves	585,547	-	(318,061)	-	267,486
120. Redeemable shares	-	-	-	-	-
130. Equity instruments	4,610,073	-	-	-	4,610,073
140. Reserves	7,798,690	-	(2,765,649)	-	5,033,041
150. Share premium	13,399,799	-	-	-	13,399,799
160. Share capital	20,880,550	-	-	-	20,880,550
170. Treasury shares (-)	(2,440)		-	-	(2,440)
180. Profit (Loss) for the period (+/-)	6,235,645	-	-	-	6,235,645
Total Liabilities and Shareholders' Equity	404,979,901				402,137,209

The amounts reported under "Other Changes" are due to the application of IFRS9 by UniCredit S.p.A. foreign branches and roundings.

### 3.1 Reclassification of financial instruments performed as at 1 January 2018

With reference to the reclassifications of financial instruments in application of the new accounting standard, the following tables show separately for financial assets and liabilities:

- a) the portfolio under IAS39 and the related closing balance as of 31 December 2017;
- b) the reclassification of this balance in the various IFRS9 portfolios;
- c) the effects from application of the measurement criteria envisaged by IFRS9;
- d) the opening IFRS9 balance as of 1 January 2018.

### Reclassification of financial assets

### Legend

A: Reclassification of former IAS39 book value

B: Change in measurement

C: New book value as per IFRS9

(€ '000)

IAS39 CATEGORY		NEW IFRS9 CATEGORY						
	BOOK VALUE AT 12.31.2017	FINANCIAL A	SSETS HELD FO	R TRADING	FINANCIAL AS	SETS DESIGNATE VALUE	D AT FAIR	
	IAS39	Α	В	С	Α	В	С	
Financial assets held for trading	13,863,779	13,863,779	-	13,863,779	-	-	-	
Financial assets at Fair Value through profit or loss	651,920	-	-	-	_	-	_	
Available for sale financial assets	59,718,169	-	-	-	-	-	-	
Held to Maturity Investments	762,431	-	-	-	-	-	-	
Loans to Banks	27,566,761	-	-	-	-	-	-	
Loans to Customers	208,965,455	-	-	-	-	-	-	
IFRS9 Total				13,863,779		<u> </u>	-	

(€ '000)

IAS39 CATEGORY		NEW IFRS9 CATEGORY						
	BOOK VALUE AT 12.31.2017	FINANCIAL A	SSETS MANDATO VALUE	DRY AT FAIR		SETS AT FAIR VA COMPREHENSIVE		
	IAS39	Α	В	С	Α	В	С	
Financial assets held for trading	13,863,779	-	-	-	-	-	1	
Financial assets at Fair Value through profit or loss	651,920	651,920	-	651,920	-	-	-	
Available for sale financial assets	59,718,169	1,399,307	-	1,399,307	57,377,980	-	57,377,980	
Held to Maturity Investments	762,431	746,713	12,354	759,067	-	-	-	
Loans to Banks	27,566,761	29,511	(1,057)	28,454	128,987	34,033	163,020	
Loans to Customers	208,965,455	217,300	(35,738)	181,562	-	-	-	
IFRS9 Total	•		·	3,020,310			57,541,000	

(€ '000)

IAS39 CATEGORY		NEW IFRS9 CATEGORY							
	BOOK VALUE AT 12.31.2017	FINANCIAL A	ASSETS AT AMOR	TIZED COST		TOTAL			
	IAS39	Α	В	С	Α	В	С		
Financial assets held for trading	13,863,779	1	-	1	13,863,779	1	13,863,779		
Financial assets at Fair Value through profit									
or loss	651,920	-	1	1	651,920	1	651,920		
Available for sale financial assets	59,718,169	940,882	(60,457)	880,425	59,718,169	(60,457)	59,657,712		
Held to Maturity Investments	762,431	15,718	-	15,718	762,431	12,354	774,785		
Loans to Banks	27,566,761	27,408,263	(9,117)	27,399,146	27,566,761	23,859	27,590,620		
Loans to Customers	208,965,455	208,748,155	(2,933,340)	205,814,815	208,965,455	(2,969,078)	205,996,377		
IFRS9 Total				234,110,104					

The reclassification of financial assets shows:

- with reference to financial assets previously classified under item "20. Financial assets held for trading" the almost complete classification in the same category foreseen by IFRS9;
- with reference to financial assets previously classified under item "30. Financial assets at fair value through profit or loss" their almost complete classification in the same categories foreseen by IFRS9;
- with reference financial assets previously classified under item "40. Available-for-sale-financial assets":
- the almost complete reclassification of debt securities (€57,059,031thousand) in item "30. Financial assets at fair value through other comprehensive income" (€55,625,365 thousand). The remaining part was reclassified under item "20.c) Other financial assets mandatorily at fair value" or in item "40. Financial assets at amortised cost" due to the characteristics of cash flows, which do not allow for classification as Financial assets at fair value through other comprehensive income despite a "held to collect and sell" business model or to better reflect the "held to collect" business model associated with these financial instruments;
- With reference to the reclassifications to financial assets carried at amortised cost, it should be noted that this transfer had a negative effect of -€60,457 thousand due to the simultaneous reversal of previously recognised revaluation reserves and the recognition of impairment on these
- The classification of equity instruments (€1,906,311 thousand) in item "30. Financial assets at fair value through other comprehensive income" (€1.752.614 thousand) given the nature of the relationship and/or the characteristics of the instrument. The remaining part was classified under item "20.c) Other financial assets mandatorily at fair value". In this case the revaluation reserve have been reclassified in item "140. Reserves";
- The classification of units in investment funds (€752.827 thousand) in item "20.c) Other financial assets mandatorily at fair value" also due to regulatory clarifications according to which these instruments cannot be considered as equity instruments with consequent recognition of the related revaluation reserves recognised under IAS39 in item "140. Reserves";
- with reference to financial assets previously classified under item "50. Financial assets held to maturity", consisting exclusively of debt securities (€762.431 thousand), they were mainly classified under item "20.c) Other financial assets mandatorily at fair value" (€746.713 thousand) as a consequence of the characteristics of the cash flow that do not allow for their classification under financial assets at amortised cost. This reclassification had a positive effect of €12,354 thousand due to application of the new impairment rules. The remaining part of the portfolio was reclassified in item "40. Financial Assets at amortised cost";
- with reference to financial assets previously classified under item "60. Loans and receivables with banks" (€27,566,761 thousand) consisting of both loans and debt securities, they were almost entirely classified (€27.408.263 thousand) under item "40. Financial assets at amortised cost". This reclassification had a negative effect of €9,117 thousand due to application of the new impairment rules. The remaining part has been reclassified in item "20.c) Financial assets mandatorily measured at fair value" (€29,511 thousand) due to the
- characteristics of the cash flows or, as regards debt securities, in item "30. Financial assets at fair value through other comprehensive income" (€128,987 thousand) to reflect the changed business model associated with these positions.
- These reclassifications had a positive impact on shareholders' equity of €32,976 thousand arising from fair value measurement;
- with reference to financial assets previously classified under item "70. Loans and receivables with customers" (€208,965,455 thousand) consisting of both loans and debt securities, they were almost entirely classified (€208,748,155 thousand) under item "40. Financial assets at amortised cost". This reclassification had a negative effect of €2,933,340 thousand due to application of the new impairment rules.
  - The remaining part has been reclassified in item "20.c) Other financial assets mandatorily at fair value" (€217,300 thousand) due to the characteristics of the cash flows. These reclassifications had a negative impact on shareholders' equity of €35,738 thousand arising from fair value

As regards financial assets reclassified in item "30. Financial assets at fair value through other comprehensive income", it should be noted that the table does not include the effects from application of impairment rules on these instruments.

These effects, however, do not have an impact on shareholders' equity since, according to the rules of the standard, the impairment leads to recognition upon first application of a negative reserve in item "140. Reserves" which is offset by an increase of equal amount in item "110. Valuation reserves".

The following table focuses on the reclassification from "Available-for-sale-financial assets", according to IAS39, to "Financial assets at amortised cost", according to IFRS9, in order to represent, both for debt securities and loans, carrying value as of 31 December 2018, the Fair Value that would have been accounted for at the same date in case of no reclassification in FTA and the consequent changes in Fair Value that would have been recognised in the period:

(€ '000'

	ACCOUNTING PORTFOLIO UNDER IAS39	ACCOUNTING PORTFOLIO UNDER IFRS9	CARRYING AMOUNT AS AT	FAIR VALUE AS AT	FAIR VALUE GAINS OR LOSSES ABSENT RECLASSIFICATION
INSTRUMENTS TYPE			12.31.2018	12.31.2018	
Financial Assets reclassified from Available for sale (AFS) to Financial Assets at amortized cost					
1. Debt securities	AFS	AC	726,430	757,978	(32,441)
2. Loans	AFS	AC	-		-
Total			726,430	757,978	(32,441)

#### Reclassification of financial liabilities

A: Reclassification of former IAS39 book value

B: Change in measurement

C: New IFRS9 book value

(€ '000)

IAS39 CATEGORY	NEW IFRS9 CATEGORY							
	BOOK VALUE AT 12.31.2017		BILITIES AT AMO OSITS FROM BAN			BILITIES AT AMO ITS FROM CUSTO		
	IAS39	Α	В	С	Α	В	С	
Deposits from banks	56,807,016	56,807,016	-	56,807,016	-	-	-	
Deposits from customers	197,138,762	-	-	-	197,138,762	-	197,138,762	
Debt securities in issue	64,945,632	-	-	-	-	-	-	
Financial liabilities held for trading	13,067,881	-	-	-	-	-	-	
Financial liabilities at fair value through p&I	2,737,625	-	-	-	-	-	-	
IFRS9 total		56,807,016			197,138,762			

(€ '000)

IAS39 CATEGORY		NEW IFRS9 CATEGORY						
	BOOK VALUE AT 12.31.2017		ABILITIES AT AMO		FINANCIAL LI	ABILITIES HELD F	OR TRADING	
	IAS39	Α	В	С	Α	В	С	
Deposits from banks	56,807,016	-	-	-	-	-	-	
Deposits from customers	197,138,762	-	-	-	-	-	-	
Debt securities in issue	64,945,632	64,945,632	-	64,945,632	-	-	-	
Financial liabilities held for trading	13,067,881	-	-	-	13,067,881	28,034	13,095,915	
Financial liabilities at fair value through p&I	2,737,625	-	-	•	-	-	-	
IFRS9 total		•	64,945,632	13,095,915				

(€ '000)

IAS39 CATEGORY		NEW IFRS9 CATEGORY						
	BOOK VALUE AT 12.31.2017		ABILITIES DESIGN HROUGH PROFIT			TOTAL		
	IAS39	Α	В	С	Α	В	С	
Deposits from banks	56,807,016	-	-	-	56,807,016	-	56,807,016	
Deposits from customers	197,138,762	-	•	-	197,138,762	1	197,138,762	
Debt securities in issue	64,945,632	-	•	-	64,945,632	1	64,945,632	
Financial liabilities held for trading	13,067,881	-	-	-	13,067,881	28,034	13,095,915	
Financial liabilities at fair value through p&I	2,737,625	2,737,625	-	2,737,625	2,737,625	-	2,737,625	
IFRS9 total				2,737,625				

The reclassification of financial liabilities highlights a substantial continuity of the classifications compared to those applied according to IAS39, taking also into account the change in name of the various categories following implementation of the V Update of Circular 262. As regards financial liabilities recorded in item "30. Financial liabilities designated at fair value", the cumulative fair value changes deriving from changes in own creditworthiness as of the issue date have been reported in item "110. Valuation reserves" in application of the rules established by

As regards the financial liabilities previously recorded in item "50. Financial liabilities at fair value", the application of this rule does not affect the shareholders' equity but leads to a transfer between item "140. Reserves" and item "110. Valuation reserves".

It is worth specifying that in the column Change in measurement the Bank has reclassified an amount equal to €28,034 thousand relating to hedging derivatives that have been reclassified to trading derivatives given the reclassification of the hedged items in a portfolio measured at fair value through profit and loss.

#### 3.2 Loan loss provisions

With reference to impairment, the following table shows, as at 1 January 2018, the gross exposure and value adjustments broken down by accounting portfolio and by classification stage.

									(€ '000)
	G	GROSS AMOUNT		LOA	N LOSS PROVI	SIONS	NET EXPOSURE		
	<b>S1</b>	S2	<b>S</b> 3	<b>S</b> 1	<b>S</b> 2	<b>S</b> 3	S1	S2	<b>S</b> 3
Item 30. Financial assets at fair value through other comprehensive income	55,796,727	375	-	(8,645)	(71)	-	55,788,082	304	
- Debt securities	55,796,727	375	-	(8,645)	(71)	-	55,788,082	304	-
- Loans and advances with banks	-	-	-	1	•	-	-	-	
- Loans and advances with customers	-	_		1	•	•	•	-	•
Item 40. Financial assets measured at amortized cost	210,596,842	13,516,694	30,064,614	(560,145)	(891,551)	(18,616,351)	210,036,697	12,625,143	11,448,264
- Debt securities	3,259,813	22,978	7,018	(12,813)	(17,608)	(3,003)	3,247,000	5,370	4,014
- Loans and advances with banks	27,226,667	92,560	6,524	(15,795)	(224)	(1,526)	27,210,872	92,336	4,998
- Loans and advances with customers	180,110,363	13,401,156	30,051,072	(531,537)	(873,720)	(18,611,821)	179,578,825	12,527,437	11,439,251

The amount of loan loss provision on commitments and guarantees given are equal to €529.530 thousand as reported in the Balance Sheet Liabilities in item "100. Provisions for risks and charges: a) commitments and guarantees given".

With reference to impairment on cash exposures the following tables show:

- a) the portfolio under IAS39 and the related closing balance as of 31 December 2017;
- b) the reclassification of this balance in the various IFRS9 portfolios;
- c) the effects from application of the measurement criteria envisaged by IFRS9;
- d) the opening IFRS9 balance as of 1 January 2018.

(€ '000)

	PERFORMING	NON PERFORMING	TOTAL
IAS39 CATEGORY	CUMULATED WRITEDOWNS (EX IAS39)	CUMULATED WRITEDOWNS (EX IAS39)	CUMULATED WRITEDOWNS (EX IAS39)
20. Financial assets held for trading	-	-	-
30. Financial assets at fair value through profit or loss	-	-	-
40. Financial assets available for sale	-	20,042	20,042
50. Held to maturity investments	-	-	-
60. Loans and receivables with banks	6,964	1,526	8,490
70. Loans and receivables with customers	916,319	18,790,900	19,707,219
Total	923,284	18,812,467	19,735,751

(€ '000)

	PERFORMING								
	FINANCIAL	ASSETS MAND FAIR VALUE	OATORY AT		ASSETS AT FV OMPREHENSIVI		FINANCIAL ASSETS MEASURED AT AMORTIZED COST		
IAS39 CATEGORY	CUMULATED WRITEDOWNS (EX IAS39)	CHANGE IN MEASUREMENT	CUMULATED WRITEDOWNS (EX IFRS9)	CUMULATED WRITEDOWNS (EX IAS39)	CHANGE IN MEASUREMENT	CUMULATED WRITEDOWNS (EX IFRS9)	CUMULATED WRITEDOWNS (EX IAS39)	CHANGE IN MEASUREMENT	CUMULATED WRITEDOWNS (EX IFRS9)
20. Financial assets held for trading	-	-	-	-	-	-	-	1	-
30. Financial assets at fair value through profit or loss	-	-	-	-	-	-	-	-	-
40. Financial assets available for sale	-	-	-	-	8,716	8,716	-	3,222	3,222
50. Held to maturity investments	-	-	-	-	-	-	-	-	-
60. Loans and receivables with banks	-	-	-	-	-	-	6,964	9,087	16,052
70. Loans and receivables with customers	3,422	(3,422)	-	-	-	-	912,897	519,525	1,432,422
Total	3,422	(3,422)	-	-	8,716	8,716	919,862	531,834	1,451,696

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	(€ '000')								(€ '000)
	NON PERFORMING								
	FINANCIAL ASSETS MANDATORY AT FAIR VALUE				ASSETS AT FV OMPREHENSIV		FINANCIAL ASSETS MEASURED AT AMORTIZED COST		
IAS39 CATEGORY	CUMULATED WRITEDOWNS (EX IAS39)	CHANGE IN MEASUREMENT	CUMULATED WRITEDOWNS (EX IFRS9)	CUMULATED WRITEDOWNS (EX IAS39)	CHANGE IN MEASUREMENT	CUMULATED WRITEDOWNS (EX IFRS9)	(EX IAS39)	CHANGE IN MEASUREMENT	CUMULATED WRITEDOWNS (EX IFRS9)
20. Financial assets held for trading	1	-	i				i	-	-
30. Financial assets at fair value through profit or loss	1	•	•	1	ı	1	1	-	-
40. Financial assets available for sale	20,042	(20,042)	-	-	-	-	-	-	-
50. Held to maturity investments	-	-	-	-	-	-	-	-	-
60. Loans and receivables with banks	-		-	-	-	-	1,526	_	1,526
70. Loans and receivables with customers	67,103	(67,103)	-	-	-	-	18,723,797	(108,972)	18,614,825
Total	87,145	(87,145)	-	-	-	-	18,725,323	(108,972)	18,616,351

With reference to impairment off-balance exposures the following table show:

- a) the closing balance as of 31 December 2017;
- b) the effects from application of the measurement criteria envisaged by IFRS9;
- c) the opening IFRS9 balance as of 1 January 2018.

	PERFORMING			N	ION PERFORMIN	TOTAL		
IAS39 CATEGORY	(EX IAS39)	CHANGE IN MEASUREMENT	CUMULATED WRITEDOWNS (EX IFRS9)	CUMULATED WRITEDOWNS (EX IAS39)	CHANGE IN MEASUREMENT	CUMULATED WRITEDOWNS (EX IFRS9)	CUMULATED WRITEDOWNS (EX IAS39)	CUMULATED WRITEDOWNS (EX IFRS9)
Off-balance sheet exposures	43,054	64,068	107,122	262,433	159,975	422,408	305,487	529,530

Note that the item "change in measurement" includes, in addition to the effects deriving from the adoption of new IFRS 9 loan loss provision calculation rules, the impacts linked to the reversal of penalty interest from loan loss provisions as requested by the 5<sup>th</sup> Update of Banca d'Italia Circular 262, the impact of write-off of some credit exposures included in the NPL strategy and the impact coming from the reclassification of some exposures to portfolio evaluated at fair value through profit or loss.

#### 3.3 Further reclassifications carried out as at 1 January 2018 in compliance with IFRS9 and the V update of circular 262

The widespread impact of the introduction of the IFRS9 principle is further demonstrated by the fact that the impacts arising from its adoption have determined effects not only on the single financial asset and liabilities but also on other items relating to the latter.

In this regard the following should be noted:

- the item "Changes in fair value of portfolio hedged items" (assets and liabilities) that as of 31 December 2017 were respectively amounted to €1,714,488 thousand turn to €1,743,968 thousand. Those differences relate to the reclassification of assets and liabilities subject to "macrohedging" relationship in item "20.c) Other financial assets mandatorily at fair value" with their consequent exclusion from hedging relationship;
- tax assets that as of 31 December 2017 amounted to €10,310,576 thousand now amount to €10,414,745 thousand as a result of tax effects on the
  accounting changes resulting from IFRS9 application;
- the Other Assets that as of 31 December 2017 amounted to €4,700,354 thousand now amount to €4,717,335 thousand as a consequence of the
  application of IFRS9 by the Bank's foreign branches.

It should be noted that the 5<sup>th</sup> Update of Circular 262 clarified that tangible assets accounted for in accordance with the provisions of IAS2 must be recorded in item "90. Tangible assets" rather than in item "Other Assets". The same update also required provisions for off-balance sheet exposures to be shown in item "100. Provisions for risks and charges" rather than in item "Other liabilities".

#### Approval of 2019 Budgetary law and consequent effects on deferred taxes related to IFRS9 adoption

Starting from 1 January 2018, the new accounting standard IFRS9 which deals with the recognition and measurement of Financial instruments has been applied for the preparation of Financial statements. The adoption of the new accounting standard has determined, among other effects, an increase in Loan Loss Provisions (LLPs) whose economic effects have been recognized as a reduction of 1 January 2018 net equity (First Time Adoption - FTA<sup>43</sup>).

At the same date, UniCredit S.p.A. has not recognised IRAP and IRES tax assets related to the mentioned LLPs because the tax rule applicable at the time required the full deductibility in 2018 and, absent a sufficient taxable income, the sustainability test showed the inability to recover the IRES deferred tax assets associated with tax losses carried forward.

The new 2019 Budgetary Law approved in December 2018 envisaged the deductibility of LLPs recognized in FTA on a 10 years period (1/10 in 2018 and 9/10 in future periods up to 2027), for both IRES and IRAP purposes. This circumstance has determined the transformation of these DTAs from tax assets related to tax losses carried forward to tax assets related to temporary differences (IRES and IRAP) and, consequently, their recognition in financial statements for an amount determined through the sustainability test carried out coherently with the new tax rules.

Recognition of these DTAs has required an in-depth analysis by the management so to assess the proper accounting treatment, given the absence of specific indications by IAS 12 on their recognition against equity or against P&L.

On this matter, which pertains to a strict representation issue not involving recognition nor measurement topics, the management:

- has performed technical analysis, also considering the content of the Document issued by Banca d'Italia, Consob and ISVAP (now IVASS) on 21
  February 2008 concerning the application of IAS/IFRS (in particular the Document was issued so to clarify the accounting treatment of negative
  changes in DTA related to the first time adoption of IAS/IFRS and resulting from the change in IRES and IRAP tax rates set by 2008 Budgetary
  Law);
- has concluded that the content of the mentioned Document is applicable also to the present case absent further indications by IFRS IC (Interpretation Commitments) or changes by IASB (International Accounting Standard Board).

In conclusion, DTAs related to the first time adoption of IFRS9, have been recognised against P&L for an amount of €871 million. As a result, also considering the impact of IRAP current taxes for €16 million, the net profit for 2018 is equal to €2,458 million (€534 million in the fourth quarter of 2018).

In case these DTAs were recognised against equity, the net profit for 2018 would have been equal to €1,571 million (in the fourth quarter of 2018 would have been net loss of €353 million).

Lastly note that the choice to recognise these DTAs against equity, instead against P&L as happened, would have not determined different effects on the overall equity capital of the Bank.

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The Parent Company Accounts and the Consolidated Accounts as at 31 December 2018 are audited by Deloitte & Touche S.p.A. pursuant to Legislative Decree No.39 of 27 January 2010 and to the resolution passed by the Shareholders' Meeting on 11 May 2012.

<sup>43.</sup>Refer to Part A - Accounting policies - Section 4 Other matters - "Transition to IFRS9: Financial instruments" of UniCredit S.p.A." for an explanation of the effects arising from the first time adoption of IFRS9.

UniCredit group prepared and published within the time limits set by law and in manner required by Consob, the Consolidated First Half Financial Report as at 30 June 2018, subject to limited scope audit, as well as the Consolidated Interim Reports as at 31 March and 30 September 2018, both as Press Releases.

The Parent Company Accounts and the Consolidated Accounts as at 31 December 2018 has been approved by the Board of Directors' meeting of 6 February 2019, which authorised its disclosure to the public, also pursuant to IAS10.

The whole document is filed in the competent offices and entities as required by law.

### A.2 - Main items of the accounts

### 1 - Financial assets at fair value through profit or loss

### a) Financial assets held for trading

A financial asset is classified as held for trading if it is:

- acquired or incurred principally for the purpose of selling or repurchasing it in the short term;
- part of a portfolio of identified financial instruments that are managed together and for which there is evidence of a recent actual pattern of shortterm profit-taking;
- it is a derivative contract not designated under hedge accounting, including derivatives with positive fair value embedded in financial liabilities other than those valued at fair value with recognition of income effects through profit or loss.

As other financial instruments, on initial recognition, at settlement date, a held-for-trading financial asset is measured at its fair value, usually equal to the amount paid, excluding transaction costs and revenue, which are recognised in profit and loss although directly attributable to the financial assets. Held for Trading derivatives are recognised at trade date.

After initial recognition these financial assets are measured at their fair value through profit or loss.

A gain or loss arising from sale or redemption or a change in the fair value of a HfT financial asset is recognised in profit or loss in item "80. Net gains (losses) on trading", including gains or losses on financial derivatives relating to financial assets and/or financial liabilities designated at fair value or other financial assets mandatorily at fair value. If the fair value of a financial instrument falls below zero, which may happen with derivative contracts, it is recognised in item "20. Financial liabilities held for trading".

A derivative is a financial instrument or other contract that has all three of the following characteristics:

- its value changes in response to the change in a specified interest rate, financial instrument price, commodity price, foreign exchange rate, index of prices or rates, credit rating or credit index, or other variable (usually called the "underlying") provided that in case of non-financial variable, this is not specific of one of the parties to the contract;
- it requires no initial net investment or an initial net investment that is lower than what would be required for other types of contracts that would be expected to have a similar response to changes in market factors;
- it is settled at a future date.

An embedded derivative is a component of a hybrid (combined) instrument that also includes a non-derivative host contract, with the effect that some of the cash flows of the combined instrument vary in a way similar to a stand-alone derivative.

An embedded derivative is separated from financial liabilities other than those measured at fair value through profit or loss and from non-financial instruments, and is recognised as a derivative, if:

- the economic characteristics and risks of the embedded derivative are not closely relating to those of the host contract;
- a separate instrument with the same terms as the embedded derivative would meet the definition of a derivative; and
- the hybrid (combined) instrument is not measured entirely at fair value through profit or loss.

When an embedded derivative is separated, the host contract is accounted for according to its accounting classification.

#### b) Financial assets designated at fair value through profit or loss

A non-derivative financial asset can be designated at fair value if the abovementioned designation avoids accounting mismatches that arise from measuring assets and associated liabilities according to different measurement criteria.

These assets are accounted for alike "Financial assets held for trading" however gains and losses, whether realised or unrealised, are recognised in item "110. Net gains (losses) on other financial assets/liabilities at fair value through profit or loss: a) financial assets/liabilities designated at fair value"; such item also includes changes in fair value on "financial liabilities designated at fair value" linked to own credit risk, if such a designation creates or increases an accounting mismatch in P&L according to IFRS9.

### c) Other financial assets mandatorily at fair value

A financial asset is classified as financial asset mandatorily at fair value if it does not meet the conditions, in terms of business model or cash flow characteristics, for being measured at amortised cost or at fair value through other comprehensive income.

Specifically, the following assets have been classified in this portfolio:

- debt instruments, securities and loans for which the business model is neither held to collect nor held to collect and sell but which are not part of the trading book;
- debt instruments, securities and loans with cash flows that are not solely payment of principal and interest;
- units in investment funds;
- equity instruments not held for trading for which the Bank does not apply the option granted by the standard of valuing these instruments at fair value through other comprehensive income.

These assets are accounted for alike "Financial assets held for trading", however gains and losses, whether realised or unrealised, are recognised in item "110. Net gains (losses) on other financial assets/liabilities at fair value through profit or loss: b) other financial assets mandatorily at fair value".

### 2 - Financial assets at fair value through other comprehensive income

A financial asset is classified as at fair value through other comprehensive income if:

- its business model is held to collect and sell;
- its cash flows are solely the payment of principal and interest.

This category also includes equity instruments not held for trading for which the Bank applies the option granted by the standard of valuing the instruments at fair value through other comprehensive income.

On initial recognition, at settlement date, a financial assets is measured at fair value, which is usually equal to the consideration paid, plus transaction costs and revenues directly attributable to the instrument.

After initial recognition, the interests accrued on interest-bearing instruments are recorded in the income statement according to the amortised cost criterion in item "10. Interest income and similar revenues" if positive, or in item 20. "Interest expenses and similar charges" if negative.

The gains and losses arising from changes in fair value are recognised in the Statement of comprehensive income and shown under item "110. Valuation reserves" in shareholders' equity.

These instruments are tested for impairment as illustrated in the specific section 15 - Other Information - Impairment.

Impairment losses are recorded in the income statement, in item "130. Net losses/recoveries on credit impairment relating to: b) financial assets at fair value through other comprehensive income" with contra-entry in the statement of other comprehensive income and also shown under item "110. Valuation reserves" in shareholders' equity.

In the event of disposal, the accumulated profits and losses are recorded in the income statement in item "100. Gains (Losses) on disposal and repurchase of: b) financial assets at fair value through other comprehensive income".

Amounts deriving from financial assets carrying amount adjustment, gross of cumulated write-downs, in order to reflect modifications on contractual cash flows that do not give rise to accounting derecognition, are recognised in income statement in item "140. Gains/Losses from contractual changes with no cancellations"; such line does not include the impact of contractual modifications on the amount of expected loss recognised in item "130. Net losses/recoveries on credit impairment relating to: b) financial assets at fair value through other comprehensive income".

Such item can also include on-balance credit exposures which are already non-performing on initial recognition. These exposures are qualified as "Purchased Originated Credit Impaired - POCI".

The amortised cost and the interest income generated by these assets are calculated by considering, in the estimate of future cash flows, the expected credit losses over the entire residual duration of the asset.

This expected credit loss is subject to periodic review thus determining the recognition of impairment or write-backs.

For further information on "Purchased Originated Credit Impaired" assets see Part E - Section 1 - Credit risk.

With regard to equity instruments, the gains and losses arising from changes in fair value are recognised in the Statement of other comprehensive income and reported under item "110. Valuation reserves" in shareholders' equity.

In the event of disposal, the accumulated profits and losses are recorded in item "140. Reserves".

In accordance with the provisions of IFRS9, no impairment losses on equity instruments are recognised in the income statement. Only dividends are recognised in P&L within item "70. Dividend income and similar revenues".

### 3 - Financial assets at amortised cost

A financial asset is classified as financial assets measured at amortised cost if:

- its business model is held to collect:
- its cash flows are solely the payment of principal and interest.

These items also include the net value of finance leases of assets under construction or awaiting lease, provided the leases have the characteristics of contracts entailing the transfer of risk.

On initial recognition, at settlement date, financial assets at amortised cost are measured at fair value, which is usually equal to the consideration paid, plus transaction costs and income directly attributable to the instrument.

After initial recognition at fair value, these assets are measured at amortised cost which requires the recognition of interest on an accrual basis by using the effective interest rate method over the term of the loan. Such interest is recognised in item "10. Interest income and similar revenues" if positive, or in item "20. Interest expenses and similar charges" if negative.

The amount of financial assets at amortised cost is adjusted in order to take into account impairment losses arising from valuation process as illustrated in the specific section 15 - Other information - Impairment.

Impairment losses are recorded in the income statement, in item "130. Net losses/recoveries on credit impairment relating to: a) financial assets at amortised cost".

In the event of disposal, the accumulated profits and losses are recorded in the income statement in item "100. Gains (Losses) on disposal and repurchase of: a) financial assets at amortised cost".

Amounts deriving from financial assets carrying amount adjustment, gross of cumulated write-downs, in order to reflect modifications on contractual cash flows that do not give rise to accounting derecognition, are recognised in P&L in item "140. Gains/Losses from contractual changes with no cancellations"; such line does not include the impact of contractual modifications on the amount of expected loss recognised in item "130. Net losses/recoveries on credit impairment relating to: a) financial assets at amortised cost".

Such item can also include on-balance credit exposures which are already non-performing on initial recognition. These exposures are qualified as "Purchased Originated Credit Impaired - POCI".

The amortised cost and the interest income generated by these assets are calculated by considering, in the estimate of future cash flows, the expected credit losses over the entire residual duration of the asset.

This expected credit loss is subject to periodic review thus determining the recognition of impairment or write-backs.

For further information on "Purchased Originated Credit Impaired" assets see Part E - Section 1 - Credit risk.

### 4 - Hedge accounting

Hedging instruments are created to hedge market (interest-rate, currency and price) and/or credit risk to which the hedged positions are exposed. They may be described as follows:

- Fair value hedge: a hedge of the exposure to changes in fair value of a recognised asset or liability, or an identifiable portion of such an asset or liability;
- Cash flow hedge: a hedge of the exposure to variability in cash flows that is attributable to a particular risk associated with a recognised asset or liability or a highly probable forecast transaction which could affect profit or loss in future periods;
- Hedge of a net investment in a foreign entity, whose operations are based or conducted in a currency other than euro.

It should be noted that the Group has exercised the option to continue applying the existing IAS39 hedge accounting requirements for all its hedging relationships until the IASB completes the project on accounting for macro-hedging.

Hedging derivatives are initially recognised on trade date and are valued at their fair value.

A hedging relationship qualifies for hedge accounting if there is formal designation and documentation of the hedging relationship including the risk management objective, the strategy for undertaking the hedge, and how the hedging instrument's prospective and retrospective effectiveness will be assessed. It is necessary to assess the hedge's effectiveness, at inception and in subsequent periods, in offsetting the exposure to changes in the hedged item's fair value or cash flows attributable to the hedged risk.

Generally a hedge is regarded as highly effective if, at the inception of the hedge and in subsequent periods, it is determined prospectively to remain highly effective, and retrospectively verified that the hedge ratio (i.e. the changes in fair value of hedged items and hedging instruments) is within a range of 80 -125 per cent. The hedge is assessed on an ongoing basis and thus must prospectively remain highly effective throughout the financial reporting periods for which the hedge has been designated.

The assessment of effectiveness is made at each balance-sheet date or other reporting date. If the assessment does not confirm the effectiveness of the hedge, from that time on hedge accounting is discontinued in respect of the hedge and the hedging derivative is reclassified as a held-fortrading instrument.

In addition, the hedging relationship ceases when (i) the hedging instrument expires or is sold, terminated or exercised, (ii) the hedged item is sold, expires or is repaid, (iii) it is no longer highly probable that the forecast transaction will occur.

Hedging instruments are so designated when identifiable with an ultimate counterparty outside the Group.

Hedging derivatives are measured at fair value. Specifically:

- Fair Value Hedging an effective fair value hedge is accounted for as follows: the gain or loss from remeasuring the hedging instrument at fair value is recognised through profit or loss in item "90. Net gains (losses) on hedge accounting"; the gain or loss on the hedged item attributable to the hedged risk adjusts the carrying amount of the hedged item and is recognised through profit or loss in the same item. Hedging ineffectiveness is represented by the difference between the change in the fair value of hedging instruments and the change in the fair value of hedged item. If the hedging relationship is terminated for reasons other than the sale of the hedged item, the difference between the carrying amount of the hedged item on termination of the hedging and the carrying amount it would have had if the hedge had never existed, is recognised through profit or loss in interest receivable or payable over the residual life of the original hedge, in the case of interest-bearing instruments; if the financial instrument does not bear interest, the difference is recognised in profit or loss under item "90. Net gains (losses) on hedge accounting" at once. If the hedged item is sold or repaid, the portion of fair value which is still unamortised is at once recognised through profit or loss in item "100. Gains (Losses) on disposal and repurchase";
- Cash Flow Hedging hedging instruments are valued at fair value. Change in the fair value of a hedging instrument that is considered effective is recognised in equity item "110. Revaluation reserves". The ineffective portion of the gain or loss is recognised through profit or loss in item "90 Net gains (losses) on hedge accounting". If a cash flow hedge is determined to be no longer effective or the hedging relationship is terminated, the cumulative gain or loss on the hedging instrument that remains recognised in revaluation reserves from the period when the hedge was effective remains separately recognised in revaluation reserves until the forecast hedged transaction occurs or is determined to be no longer possible; in the latter case gains or losses are transferred through profit or loss to "90 Net gains (losses) on hedge accounting". The fair value changes are recorded in the Statement of Other Comprehensive Income and disclosed in item "110. Revaluation reserves";
- Hedging a Net Investment in a Foreign Entity hedges of a net investment in a foreign entity whose activities are based or conducted in a
  country or currency other than those of the reporting entity are accounted for similarly to cash flow hedges. The gain or loss on the hedging
  instrument relating to the effective portion of the hedge that has been recognised directly in equity is recognised through profit or loss on disposal
  of the foreign entity.
  - The fair value changes are recorded in the Statement of Comprehensive Income and disclosed in item "110. Valuation reserves"; the ineffective portion of the gain or loss is recognised through profit or loss in item "90. Net gains (losses) on hedge accounting";
- Macro-hedges of Financial Assets (Liabilities) IAS39 allows a fair-value item hedged against interest rate fluctuations to be not only a single asset or liability but also a monetary position contained in a number of financial assets or liabilities (or parts of them); accordingly, a group of derivatives can be used to offset fair-value fluctuations in hedged items due to changes in market rates. Macro-hedging may not be used for net positions resulting from the offsetting of assets and liabilities. As for fair value micro hedging, macrohedging is considered highly effective if, at the inception of the hedge and in subsequent periods, changes in the fair value attributable to the hedged position are offset by changes in fair value of the hedging instrument and if the hedge ratio is retrospectively assessed falling within the range of 80-125 per cent. Net changes, gains or losses, in the fair value of the macro-hedged assets and liabilities attributable to the hedged risk are recognised in asset Item "60. Changes in fair value of portfolio hedged items (+/-)" or liability item "50. Value adjustment of hedged financial liabilities (+/-)", respectively and offset the profit or loss item "90. Net gains (losses) on hedge accounting".

The ineffectiveness of the hedging arises to the extent that the change in the fair value of the hedging item differs from the change in the fair value of the hedged monetary position. The extent of hedge ineffectiveness is in any case recognised in profit and loss item "90. Net gains (losses) on hedge accounting ".

If the hedging relationship is terminated, for reasons other than the sale of the hedged items, cumulative gain or loss in items "60. Changes in fair value of portfolio hedged items (+/-)" (Assets) and "50. Value adjustment of hedged financial liabilities (+/-)" (Liabilities) is recognised through profit or loss in items "10. Interest income and similar revenues" or "20. Interest expenses and similar charges", along the residual life of the hedged financial assets or liabilities.

If the latter are sold or repaid, unamortised fair value is at once recognised through profit and loss in item "100. Gains (Losses) on disposal and repurchase".

### 5 - Equity investments

Equity investments are equity instruments and consequently defined as financial instruments under IAS32.

Investments in equity instruments made with the intention of establishing or maintaining a long-term operational relationship with the investee are strategic investments.

The following are the types of equity investment:

#### **Subsidiaries**

Entities, including structured entities, over which the Bank has direct or indirect control, are considered subsidiaries. Control over an entity entails the Bank's ability to exercise power in order to influence the variable returns to which the Bank is exposed through its relationship with them.

In order to verify the existence of control, the Group considers the following factors:

- the purpose and establishment of the investee, in order to identify which are the entity's objectives, the activities that determine its returns and how these activities are ruled;
- the power, in order to understand whether the Group has contractual rights that attribute the ability to rule the relevant activities; to this end only substantial rights that provide practical ability to rule are considered;
- the exposure held in relation to the investee, in order to assess whether the Group has relationships with the investee, the returns of which are subject to changes deriving from variations in the investee's performance;
- the existence of potential principal agent relationships.

If the relevant activities are ruled through voting rights, the existence of control is verified considering the voting rights held, including the potential ones, and the existence of any shareholders' or other agreements which attribute the right to control the majority of the voting rights, to appoint the majority of the governing body or in any case the power to determine the entity's financial and operating policies.

Subsidiaries may also include any "structured entity" in which the voting rights are not significant for establishing control, including special purpose entities and investment funds.

In the case of structured entities, the existence of control is ascertained considering both the contractual rights that enable governance of the relevant activities (or those that contribute most to the results) and the Group's exposure to the variability of returns deriving from these activities.

#### Joint venture

A joint venture is an entity in which the Bank has:

- a joint control agreement:
- rights on the net assets of the entity.

In detail a joint control exists when the decisions over the relevant activities require the unanimous consent of all the parties that share control.

#### **Associates**

An associate is an entity over which the investor has significant influence and which are not subsidiaries or joint ventures.

Significant influence is presumed when the investor:

- holds, directly or indirectly, at least 20% of the share capital of another entity, or
- is able, also through shareholders' agreements, to exercise significant influence through:
- representation on the governing body of the company;
- participation in the policy-making process, including participation in decisions about dividends or other distributions;

- the existence of significant transactions;
- interchange of managerial personnel;
- provision of key technical information.

It should be noted that only companies which are governed through voting rights can be classified as associates.

Investments in subsidiaries, associates and joint ventures are measured at cost.

The purchase price of an equity investment is the sum of:

- the fair value, at the date of acquisition, of the assets sold, liabilities assumed and equity instruments issued by the purchaser in exchange for control of the investee;
- any cost directly attributable to the acquisition.

If there is evidence that an equity investment may have become impaired, its carrying value is compared with its recoverable value, which is determined on the basis of its value in use, in turn calculated by means of valuation models in general use in financial business, which discount expected future cash flow from the equity investment.

If it is not possible to obtain sufficient information the value in use is considered to be the net worth of the company.

If the recovery value is less than the carrying value, the difference is recognised through profit or loss in item "220. Gains (Losses) of equity investments". If the reasons for impairment are removed following a subsequent event occurring after the recognition of impairment, write-backs are made through same profit or loss item.

Equity investments considered strategic investments not covered by the above definitions and not recognised in item "110. Non-current assets and disposal groups classified as held for sale" are classified as financial assets at fair value through other comprehensive income or other financial assets mandatorily at fair value and accordingly treated.

### 6 - Property, plant and equipment

The item includes:

- land:
- buildings;
- furniture and fixtures;
- plant and machinery;
- other machinery and equipment;

and is divided between:

- assets used in the business;
- · assets held as investments;
- Inventories in the scope of IAS2 Standard.

This item also includes tangible assets arising from collection of collaterals.

### Assets used in the business and Assets held as investments

Assets used in the business are held for use in the production or supply of goods or services or for administrative purposes and are expected to be used for more than one period. This category also (conventionally) includes assets to be let or under construction and to be leased under a finance lease, only for those finance leases which provide for retention of risk by the lessor until the acceptance of the asset by the lessee and the start of rentals under the finance lease.

The item "Property, plant and equipment" includes assets used as lessee under a finance lease, or let/hired out as lessor under an operating lease.

Property, plant and equipment also include leasehold improvements relating to assets which can be separately identified. They are classified according to the specific sub-items relating to the asset type (e.g. plants). Leasehold improvements are usually borne in order to make leased premises fit for the expected use.

Improvements and additional expenses relating to property, plant and equipment identifiable but not separable are recognised in item "120. Other assets".

Assets held for investment purposes are properties covered by IAS40, i.e. properties held (owned or under a finance lease) in order to derive rentals and/or a capital gain.

Property, plant and equipment are initially recognised at cost including all costs directly attributable to bringing the asset into use (transaction costs, professional fees, direct transport costs incurred in bringing the asset to the desired location, installation costs and dismantling costs). Subsequent costs are added to the carrying amount or recognised as a separate asset only when it is probable that there will be future economic benefits in excess of those initially foreseen and the cost can be reliably measured.

Other expenses borne at a later time (e.g. normal maintenance costs) are recognised in the year they are incurred in profit and loss items: "160. Administrative expenses: b) other administrative expenses", if they refer to assets used in the business;

"200. Other operating expenses/income", if they refer to property held for investment.

After being recognised as an asset, an item of property, plant and equipment is carried at cost less any accumulated depreciation and any cumulative impairment losses.

An item with a finite useful life is subject to straight-line depreciation.

Residual useful life is usually assessed as follows:

 Buildings up to 33 years: • Furniture up to 7 years; • Electronic equipment up to 12 years; Other up to 7 years; Leasehold Improvements up to 15 years.

An item with an indefinite useful life is not depreciated.

Land and buildings are recognised separately, even if acquired together. Land is not depreciated since it usually has an indefinite useful life. Buildings have instead a finite useful life and are therefore subject to depreciation.

The estimate of the useful life of an asset is reviewed at least at each accounting period-end on the basis inter alia of the conditions of use of the asset, of maintenance conditions and expected obsolescence, and, if expectations differ from previous estimates, the depreciation amount for the current and subsequent financial years is adjusted accordingly.

If there is clear evidence that an asset has been impaired the carrying amount of the asset is compared with its recoverable value, equal to the greater of its fair value less selling cost and its value in use, i.e., the present value of future cash flow expected to originate from the asset. Any value adjustment is recognised in profit and loss item "180. Net value adjustments/write-backs on property, plant and equipment".

If the value of a previously impaired asset is restored, its increased carrying amount cannot exceed the net carrying amount it would have had if there had been no losses recognised on the prior-year impairment.

An item of property, plant and equipment is derecognised (i) on disposal or (ii) when no future economic benefits are expected from its use or sale in the future and any difference between sale proceeds or recoverable value and carrying value is recognised in profit and loss item "250. Gains (Losses) on disposal of investments" or "180. Net value adjustments/write-backs on property, plant and equipment", respectively.

#### Inventories in the scope of IAS2 standard

Inventories are assets held for sale in the ordinary course of business. They are accounted for at the lower of their carrying amounts and net realizable value. Any value adjustment arising from the application of the aforementioned criterion is recognised under item "180. Net value adjustments/write-backs on property, plant and equipment".

### 7 - Intangible assets

An intangible asset is an identifiable non-monetary without physical substance which is expected to be used for more than one period and from which future economic benefits are probable.

Intangible assets are principally represented by software.

Intangible assets other than goodwill are recognised at purchase cost, i.e. including any cost incurred to bring the asset into use, less accumulated amortisation and impairment losses.

Costs sustained after purchase are:

- added to initial cost, provided they increase future economic benefits arising from the underlying asset (i.e. if they increase its value or productive capacity);
- in other cases (i.e. when they do not increase the asset's original value, but are intended merely to preserve its original functionality) are taken to profit or loss in a single amount in the year in which they have been borne.

An intangible asset with a definite life is subject to straight-line amortisation over its estimated useful life.

Residual useful life is usually assessed as follows:

Software

up to 10 years.

If there is clear evidence that an asset has been impaired, the carrying amount of the asset is compared with its recoverable value, equal to the greater of its fair value less selling cost and its value in use, i.e. the present value of future cash flows expected to originate from the asset. Any impairment loss is recognised in profit and loss item "190. Impairment/write-backs on intangible assets".

If the value of a previously impaired intangible asset, other than goodwill is restored, its increased carrying amount cannot exceed the net carrying amount it would have had if there were no losses recognised on the prior-year impairment.

An intangible asset is derecognised (i) on disposal or (ii) when no further future economic benefits are expected from its use or sale in the future and any difference between sale proceeds or recoverable value and carrying value is recognised in the profit and loss item "250. Gains (Losses) on disposal of investments" or "190. Impairment/write-backs on intangible assets", respectively.

### 8 - Non-current assets held for sale

These categories include individual assets held for disposal (tangible, intangible and financial assets) or groups of assets held for sale, with the related liabilities, as required by IFRS5.

Individual assets (or groups of assets held for sale) are recognised in item "110. Non-current assets and disposal groups classified as held for sale" and item "70. Liabilities included in disposal groups classified as held for sale", respectively, at the lower of their carrying amounts and fair values less costs to sell.

The revaluation reserves relating to non-current assets classified as held for sale, which are recorded as a contra item to changes in value relevant for this purpose, are reported separately in the Statement of Other Comprehensive Income (see Explanatory notes - Part D – Other Comprehensive Income).

The net balance of profits (dividends, interest income, etc.) and losses (interest expense, etc.) attributable to discontinued operations are recognised in the income statement under item "290. Profit (Loss) after tax from discontinued operations". Profits and losses attributable to individual assets or disposal groups, that do not constitute discontinued operations, held for disposal are recognised in the income statement under the appropriate item.

### 9 - Current and deferred tax

Tax assets and tax liabilities are recognised in the Balance Sheet respectively in item 100. of assets ("Tax assets") and item 60. of liabilities ("Tax liabilities").

In compliance with the "Balance sheet method", current and deferred tax items are:

- current tax assets, i.e. amount of tax paid in excess of income tax due in accordance with local tax regulations;
- current tax liabilities, i.e. amounts of corporate tax due in accordance with local tax regulations;
- deferred tax assets, i.e. amounts of income tax recoverable in future fiscal years and attributable to:
- deductible temporary differences;
- the carryforward of unused tax losses;
- the carryforward of unused tax credits;
- deferred tax liabilities, i.e. the amounts of income tax due in future fiscal years in respect of taxable temporary differences.

Current tax assets and tax liabilities are calculated in accordance with local tax regulations and are recognised in profit or loss on an accrual basis. In particular current corporate tax ("IRES") is calculated at a rate of 27.50%; the regional tax on productive activity ("IRAP") is applied on a regional basis. The national rate is set at 4.65%, to which each Region can autonomously increase a surcharge up to 0.92%, therefore theoretically a rate of 5.57% (plus an additional surcharge of 0.15% provided for the Regions with an healthcare deficit status).

In general, deferred tax assets and liabilities arise when there is a difference between the accounting treatment and the tax treatment of the carrying amount of an asset or liability.

Deferred tax assets and liabilities are recognised applying tax rates that at the balance sheet date are expected to apply in the period when the carrying amount of the asset will be recovered or the liability will be settled on the basis of tax regulations in force, and are periodically reviewed in order to reflect any changes in regulations.

Under the tax consolidation system adopted by the Bank, deferred tax assets are recognised only to the extent that it is probable that sufficient taxable profit evaluated based on the Bank's ability to generate it in future financial years will be available. Deferred tax liabilities are always recognised. In accordance with the provisions of IAS12, the probability that sufficient future taxable profit against which the deferred tax assets can be utilised will be available is reviewed periodically. The carrying amount of deferred tax assets should be reduced to the extent that it is not probable that sufficient taxable profit will be available.

Current and deferred taxes are recognised in profit and loss item "270. Tax expense (income) related to profit or loss from continuing operations", except for tax referred to items that in the same or in another fiscal year are credited or charged directly to equity, such as those relating to gains or losses on financial assets at fair value through other comprehensive income and those relating to changes in the fair value of cash flow hedging instruments, whose changes in value are recognised, net of tax, directly in the Statement of Other Comprehensive Income - Valuation reserves. IRES is determined on the basis of the "consolidato fiscale" rules pursuant to L.D.344/03; UniCredit S.p.A. opted to apply tax consolidation of the Group's Italian entities (see also Part B of these Notes - Section 10.7 Further information).

Current tax assets and liabilities are presented on the Balance Sheet net of the related current tax liabilities if the following requirements are met:

- existence of a legally enforceable right to offset the amounts recognised;
- the intention to extinguish for the remaining net, or realise the asset and at the same time extinguish the liability.

Deferred tax assets are presented on the Balance Sheet net of the related deferred tax liabilities if the following requirements are met:

- existence of an enforceable right to offset current tax assets with current tax liabilities; and
- the deferred tax assets and liabilities must relate to income taxes applied to the same tax authority on the same taxable entity or on different taxable entities that intend to settle the current tax liabilities and assets on a net basis (usually in presence of a "consolidato fiscale").

### 10 - Provisions for risks and charges

### Committments and guarantees given

Provisions for risks and charges for commitments and guarantees given are recognised against for irrevocable commitments and guarantees whether they are in scope of IFRS9 or IAS37.

The item hosts the estimates of expected loss calculated on these instruments resulting from valuation process as described in Section 15 - Other Information - Impairment.

The provision of the period is accounted under item "170. Net provisions for risks and charges: a) commitments and financial guarantees given". Please note that all contracts that require the issuer to make specified payments to reimburse the holder for a loss it incurs because a specified debtor fails to make payment when due in accordance with the terms of a debt instrument are considered financial guarantees.

### Retirement payments and similar obligations

Retirement provisions, i.e. provisions for employee benefits payable after the completion of employment, are defined as contribution plans or defined-benefit plans according to the nature of the plan. In detail:

- Defined-benefit plans provide a series of benefits depending on factors such as age, years of service and compensation policies. Under this type of plan actuarial and investment risks are borne by the company.
- Defined-contribution plans are plans under which the company makes fixed contributions. Benefits are the result of the amount of contributions paid and return on contributions invested. The employer bears no actuarial and/or investment risks connected with this type of plans as it has no legal or implicit obligation to make further contributions, should the plan not be sufficient to provide benefits to all employees.

Defined-benefit plans are present-valued by an external actuary using the Unit Credit Projection method.

This method distributes the cost of benefits uniformly over the employee's working life. Obligations are the present value of average future benefits pro rata to the ratio of years of service to theoretical seniority at the time of benefit payment.

More specifically, the amount recognised according to IAS19 Revised as a net liability/asset in item "100. Provisions for risks and charges: b) postretirement benefit obligations" is the present value of the obligation at the balance sheet date, less any pension charges relating to benefits already provided but not yet recognised, less the fair value at the balance sheet date of plan assets other than those due to directly settle the obligations adjusted for any effect of limiting a net defined benefit asset to the asset ceiling. Actuarial gains or losses arising from the valuation of definedbenefit liabilities are recorded in the Statement of Other Comprehensive Income and disclosed in the item "110. Revaluation reserves".

The discount rate used to discount obligations (whether financed or not) relating to benefits to be provided after retirement varies according to the currency of denomination and country where the liabilities are allocated and is determined on the basis of market yield at the balance sheet date of prime issuers' bonds (HQCB: high quality corporate bonds) with an average life in keeping with that of the relevant liability.

#### Other provisions

Provisions for risks and charges are recognised when:

- the entity has a present obligation (legal or constructive) as a result of a past event;
- it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation; and
- a reliable estimate can be made of the amount of the obligation.

The amounts recognised as provisions are the best estimate of the expenditure required to settle the present obligation.

The risks and uncertainties that inevitably surround the relevant events and circumstances are taken into account in reaching the best estimate of a provision.

In particular, where the effect of the time value of money is significant (generally when payment is to be made more than 18 months from recognition), the amount of the provision should be the present value of the best estimate of the cost required to settle the obligation. The discount rate used reflects the current market assessments.

Provisions are reviewed periodically and adjusted to reflect the current best estimate. If it becomes clear that it is no longer probable that an outflow of resources embodying economic benefits will be required to settle the obligation, the provision is reversed.

Provisions are used only for expenses for which they were originally recognised.

Allocations made in the year are recognised in profit and loss item "170. Net provisions for risks and charges: b) other net provisions" and include increases due to the passage of time; they are also net of any reversals.

"Other provisions" also include obligations relating to benefits due to agents, specifically supplementary customer portfolio payments, merit payments, contractual payments and payments under non-competition agreements, which are measured as per defined benefit plans; accordingly these obligations are calculated using the Unit Credit Projection method (see previous paragraph Retirement Payments and Similar Obligations).

### 11 - Financial liabilities measured at amortised cost

Financial liabilities measured at amortised cost comprise financial instruments (other than liabilities held for trading or those designated at fair value) representing the various forms of third-party funding.

These financial liabilities are recognised at settlement date initially at fair value, which is normally the consideration received less transaction costs directly attributable to the financial liability. Subsequently these instruments are measured at amortised cost using the effective interest method. Such interest is recognised in item "20. Interest expenses and similar charges" if negative or in item "10. Interest income and similar revenues" if positive.

Hybrid debt instruments indexed to equity instruments, foreign exchange, credit instruments or indexes, are treated as structured instruments. The embedded derivative is separated from the host contract and recognised as a derivative, provided that separation requirements are met, and recognised at fair value. The embedded derivative is recognised at its fair value, classified as financial assets or liabilities held for trading and subsequently measured at fair value through profit or loss with changes in fair value recognised in P&L in item "80. Net gains (losses) on trading". The difference between the total amount received and the initial fair value of the embedded derivative is attributed to the host contract.

Instruments convertible into treasury shares imply recognition, at the issuance date, of a financial liability and of the equity part to be recognised in item "130. Equity instruments", if a physical delivery settles the contract.

The equity part is initially measured at the residual value, i.e. the overall value of the instrument less the separately determined value of a financial liability with no conversion clause and the same cash flows.

The resulting financial liability is recognised at amortised cost using the effective interest method.

Securities in issue are recognised net of repurchased amounts; the difference between the carrying value of the liability and the amount paid to buy it in is recognised into profit and loss in line "100. Gains (Losses) on disposal and repurchase of: c) financial liabilities". Subsequent disposal by the issuer is considered as a new issue which doesn't produce gains or losses.

### 12 - Financial liabilities held for trading

Financial liabilities held for trading include:

- derivatives that are not designated as hedging instruments;
- obligations to deliver financial assets borrowed by a short seller (i.e. an entity that sells financial assets it does not yet own);
- financial liabilities issued with an intention to repurchase them in the short term;
- financial liabilities that are part of a portfolio of financial instruments considered as a unit and for which there is evidence of a recent pattern of trading.

Financial liabilities held for trading, including derivatives, are measured at fair value on initial recognition and during the life of the transaction. A gain or loss arising from sale or redemption or a change in the fair value of a HfT financial liability is recognised in profit or loss in item "80. Net gains (losses) on trading".

### 13 - Financial liabilities designated at fair value

Financial liabilities, like financial assets may also be designated, according to IFRS9, on initial recognition as measured at fair value, provided that:

- this designation eliminates or considerably reduces an accounting or measurement inconsistency that would arise from the application of different methods of measurement to assets and liabilities and related gains or losses; or
- a group of financial assets, financial liabilities or both are managed and measured at fair value under risk management or investment strategy
  which is internally documented with the entity's key management personnel.

This category may also include financial liabilities represented by hybrid (combined) instruments containing embedded derivatives that otherwise should have been separated from the host contract.

Financial liabilities presented in this category are measured at fair value at initial recognition and for the life of the transaction.

The changes in fair value are recognised in the income statement in item "110. Gains (Losses) on financial assets/liabilities at fair value through profit or loss - a) financial assets/liabilities designated at fair value" except for any changes in fair value arising from changes in their creditworthiness, which are shown under item "110. Valuation reserves" of shareholders' equity unless such accounting results in an inconsistency that arises from the application of different methods of measuring assets and liabilities and related gains or losses, in which case also the changes in fair value deriving from changes in creditworthiness are recorded in the income statement. In case of redemption the balance of cumulated changes in fair value due to own credit risk booked in item "110. Valuation reserves" is reclassified in line "140. Reserves".

### 14 - Foreign currency transactions

A foreign currency transaction is recognised at the spot exchange rate of the transaction date.

Foreign currency monetary assets and liabilities are translated at the closing rate of the period.

Exchange differences arising from settlement of monetary items at rates different from those of the transaction date and unrealised exchange rate differences on foreign currency assets and liabilities not yet settled, other than assets and liabilities designated as measured at fair value and hedging instruments, are recognised in profit and loss item "80. Gains (Losses) on financial assets and liabilities held for trading".

Exchange rate differences arising on a monetary item that is part of an entity's net investment in a foreign operation whose activities are based or conducted in a country or currency other than those of the reporting entity are initially recognised in the entity's equity, and recognised in profit or loss on disposal of the net investment.

Non-monetary assets and liabilities recognised at historical cost in a foreign currency are translated using the exchange rate at the date of the transaction. Non-monetary items that are measured at fair value in a foreign currency are translated at the closing rate. In this case the exchange differences are recognised:

- in profit and loss if the financial asset is classified in a portfolio measured at fair value through profit or loss; or
- in the Statement of Other Comprehensive Income, and disclosed in the Revaluation reserves, if the financial asset is classified in "Financial assets
  at fair value through other comprehensive income".

Hedges of a net investment in a foreign operation are recognised similarly to cash flow hedges.

On the disposal of a foreign operation, the cumulative amount of the exchange rate differences, classified in an Equity reserve, is reclassified in profit or loss.

### 15 - Other information

#### **Impairment**

Loans and debt securities classified as financial assets at amortised cost, financial assets at fair value through other comprehensive income and related off-balance sheet exposures are tested for impairment as required by IFRS9.

In this regard, these instruments are classified in stage 1, stage 2 or stage 3 according to their absolute or relative credit quality with respect to initial disbursement. Specifically:

- Stage 1: includes (i) newly issued or acquired credit exposures, (ii) exposures for which credit risk has not significantly deteriorated since initial
  recognition, (iii) exposures having low credit risk (low credit risk exemption);
- Stage 2: includes credit exposures that, although performing, have seen their credit risk significantly deteriorating since initial recognition;
- Stage 3: includes impaired credit exposures.

For exposures in stage 1, impairment is equal to the expected loss calculated over a time horizon of up to one year. For exposures in stages 2 or 3, impairment is equal to the expected loss calculated over a time horizon corresponding to the entire life of the exposure.

The allocation of credit exposures in one of the abovementioned stages is done at initial recognition, when the exposures is classified at stage 1 and it is periodically reviewed based on "stage allocation" rules as specified in Part E - Section 1 - Credit risk.

In order to calculate the expected loss and the related loan loss provision, the Bank uses Probability of Default ("PD"), Loss Given Default ("LGD") and Exposure at Default ("EAD") parameters, used for regulatory purposes and adjusted in order to ensure that impairment measurement represents values which are "point in time", "forward looking" and inclusive of multiple scenarios. In this respect see Part E - Section 1 - Credit risk for further information on expected loss calculation methodologies.

With reference to stage 3, it should be noted that it includes impaired exposures corresponding to the aggregate Non-Performing Exposures as ITS EBA (EBA/ITS /2013/03/rev1 7/24/2014), in accordance with Banca d'Italia rules, defined in Circular No.272 of 30 July 2008 and subsequent updates.

In particular EBA has defined as "Non-Performing" the exposures that meet one or both of the following criteria:

- material exposures with more than 90 days past due:
- exposures for which the bank values that is unlikely that the debtor would pay in full his credit obligations without recurring to enforcement and realisation of collaterals, regardless of past due exposures and the number of days the exposure is past due.

In addition, the abovementioned Circular No.272 establishes that the aggregate of impaired assets is divided into the following categories:

- Bad loans: cash and off-balance exposures to counterparty in a state of insolvency (even when not recognised in a court of law) or in an essentially similar situation. The assessment is generally carried out on an analytical basis (also through the comparison with coverage levels statistically defined for credit portfolios below a predefined threshold) or, in case of non-significant individually amounts, on a flat-rate basis for homogeneous types of exposures;
- Unlikely to pay: cash and off-balance exposures for which conditions for evaluating the debt as bad loan are not met and for which it is unlikely that without recurring to enforcement of collaterals the debtor is able to pay in full (capital and/or interests) his credit obligations. Such assessment is made independently of any past due and unpaid amount/instalments. The classification among unlikely to pay is not necessarily linked to anomalies (non-repayment), rather it is linked to factors that indicate a situation of risk of default of the debtor. Unlikely to pay are generally accounted analytically (also through the comparison with coverage levels statistically defined for credit portfolios below a predefined threshold) or on a flat-rate basis for homogeneous types of exposures.
  - The exposures classified among unlikely to pay and qualified as so-called forborne can be reclassified among non-impaired receivables only after at least one year has elapsed from the time of granting and the conditions indicated in paragraph 157 of EBA Implementing Technical Standards . With reference to their evaluation:
  - they are generally analytically evaluated and may include the discounted charge deriving from the possible renegotiation of the rate at conditions below the original contractual rate;
- the renegotiations of loans that require their derecognition in exchange of shares through "debt-to-equity swap" transactions requires the assessment, before executing the swap, of the credit exposures in accordance with stipulated agreements at the date of preparation of the financial statements. Any differences between the value of receivables and the value at initial recognition of equity instruments is accounted in income statement in the impairment losses;
- Past due exposures: cash exposures different from those classified as non-performing loans and unlikely to pay that at the reporting date are past due. Past due exposures can be determined referring alternatively to individual debtor or individual transaction. In particular they represent an entire exposure to counterparties different from those classified as unlikely to pay and bad loans that at the reporting date show past due receivables from more than 90 days as well as requirements established by local prudential regulation for the inclusion of these credits into "past due" (standardised banks) or "default exposures" (IRB banks).

Past due exposures are evaluated on a on a flat-rate basis on historical/statistical basis, applying, if available, the riskiness identified by the risk factor used for the purposes of EU Regulation No.575/2013 (CRR) relating to prudential requirements for credit institutions and investment firms (LGD - Loss Given Default).

Allowances for impairment of loans and receivables are based on the present value of expected cash flows of principal and interest. In determining the present value of future cash flows, the basic requirement is the identification of estimated collections, the timing of payments and the discount rate used.

In particular, the amount of the loss on impaired exposures classified as bad loans and unlikely to pay, according to the categories specified above, is the difference between the carrying amount and the present value of estimated cash flows discounted at the original interest rate of the financial asset.

For all fixed rate positions, the interest rate thus determined is kept constant in subsequent financial years, while for floating rate positions the interest rate is updated according to contractual terms.

If the original interest rate cannot be found, or if finding it would be excessively burdensome, the rate that best approximates is applied, also recurring to "practical expedients" that do not alter the substance, and ensure consistency with the international accounting standards.

Recovery times are estimated on the basis of business plans or forecasts based on historical recovery experience observed for similar classes of loans, taking into account the customer segment, the type of loan, the type of security and any other factors considered relevant.

Also the impairment on impaired exposures was calculated as required by the new accounting standard IFRS9 to include (i) the adjustments necessary to reach the calculation of a point-in-time and forward-looking loss; and (ii) multiple scenarios applicable to this type of exposure including any sale scenarios in case the Bank's NPE strategy foresees the recovery through sale on the market according to what is specified in Part E -Section 1 - Credit risk.

I there are no reasonable expectations to recover a financial assets in its entirety or a portion thereof, the gross exposure is subject to write-off. Write-off, that may involve either a full or a part of a financial asset, might be accounted for before that the legal actions, activated to recover the credit exposure, are closed and doesn't imply the forfeiture of the legal right to recover. In this context the Bank has developed a specific guideline that assess the need to recognize a write-off. For further information see Part E - Section 1 - Credit risk.

#### Modification

Renegotiations of financial instruments which cause a change in contractual conditions are accounted for depending on the significance of the contractual change itself.

In particular, when renegotiations are not considered significant the gross exposure is re-determined through the calculation of the present value of cash flows following the renegotiation at the original effective interest rate

The difference between the gross exposure before and after renegotiation, adjusted to consider changes in the related loan loss provision, is recognised in P&L as modification gain or loss.

In this regard, renegotiations achieved both by amending the original contract or by closing a new one, are considered significant when they determine the expiry of the right to receive cash flows accordingly to the original contract.

In particular, the rights to receive cash flows are considered as expired in case of renegotiations that introduce contractual clauses which determine a change in the financial instrument classification, which determine a change in the currency or which are carried out at market conditions therefore without causing credit concession.

#### **Business combinations**

A business combination is a transaction through which an entity obtains control of a business segment, thus bringing together different businesses into one reporting entity.

A business combination may result in a Parent-subsidiary relationship in which the acquirer is the Parent and the acquiree is a subsidiary of the acquirer. A business combination may involve the purchase of the net assets of another entity, in which case goodwill can arise, or the purchase of the equity of the other entity (mergers).

IFRS3 requires that all business combinations concerning business divisions shall be accounted for by applying the purchase method, that involves the following steps:

- i) identifying an acquirer;
- ii) measuring the cost of the business combination; and
- iii) allocating, at the acquisition date, the cost of the business combination to the assets acquired and liabilities and contingent liabilities assumed.

The cost of a business combination is the aggregate of the fair value, at the date of exchange, of assets given, liabilities incurred or assumed and equity instruments issued by the acquirer, in exchange for control of the acquiree.

The acquisition date is the date on which the acquirer effectively obtains control of the acquiree. When this is achieved through a single exchange transaction, the date of exchange coincides with the acquisition date.

A business combination may involve more than one exchange transaction; nevertheless, the cost of the business combination remains equal to the fair value of the total shareholding acquired. This involves the revaluation at fair value, and the recognition of the effects in the Income Statement, of the equity investments previously held in the acquired entity.

The cost of a business combination is allocated by recognising the assets, the liabilities and the identifiable contingent liabilities of the acquired company at their acquisition-date fair value. Exceptions to this principle are deferred income tax assets and liabilities, employee benefits, indemnification assets, reacquired rights, non-current assets held for sale, and share-based payment transactions that are subject to review in accordance with the principle applicable to them.

Positive difference between the cost of the business combination and the net fair value of the identifiable assets, liabilities and contingent liabilities so recognised is accounted for as goodwill.

After initial recognition, goodwill is tested for impairment at least annually.

If the acquirer's interest in the net fair value of the identifiable assets, liabilities and contingent liabilities exceeds the cost of the business combination, the acquirer shall reassess the fair values and recognise immediately any excess remaining after that reassessment in profit or loss.

In the case of business combinations resulting in a Parent company-subsidiary (acquirer-acuiree) relationship, the equity investment is accounted for under the cost method.

### **Derecognition of financial assets**

Derecognition is the removal of a previously recognised financial asset from an entity's balance sheet.

Before evaluating whether, and to what extent, derecognition is appropriate, under IFRS9 an entity should determine whether the relevant conditions apply to a financial asset in its entirety or to a part of a financial asset. The standard is applied to a part of financial assets being transferred if, and only if, the part being considered for derecognition meets one of the following conditions:

- the part comprises only specifically identified cash flows from a financial asset, or a group of assets, (e.g. interest cash flows from an asset);
- the part comprises a clearly identified percentage of the cash flows from a financial asset (e.g. a 90 per cent share of all cash flows from an asset);
- the part comprises only a fully proportionate (pro-rata) share of specifically identified cash flow (e.g. 90 per cent share of interest cash flows from an asset).

In all other cases, the standard is applied to the financial asset in its entirety (or to the group of similar financial assets in their entirety) An entity shall derecognise a financial asset when the contractual rights to the cash flows from the financial asset expire or it transfers the contractual rights to receive the cash flows of the financial asset to a third party.

Rights to cash flow are considered to be transferred even if contractual rights to receive the asset's cash flow are retained but there is an obligation to pay this cash flow to one or more entities and all the following conditions are fulfilled (pass-through agreement):

- there is no obligation on the Bank to pay amounts not received from the original asset;
- sale or pledge of the original asset is not allowed, unless it secures the obligation to pay cash flow;
- the Bank is obliged to transfer forthwith all cash flows received and may not invest them, except for liquidity invested for the short period between the date of receipt and that of payment, provided that the interest accrued in that period is paid on.

Recognition is also subject to verification of effective transfer of all the risks and rewards of ownership of the financial asset. If the entity transfers substantially all the risks and rewards of ownership of the financial asset, the entity shall derecognise the asset (or group of assets) and recognise separately as assets or liabilities any rights and obligations created or retained in the transfer.

Conversely, if the entity substantially retains all the risks and rewards of ownership of the asset (or group of assets), the entity shall continue to recognise the transferred asset(s). In this case it is necessary to recognise a liability corresponding to the amount received under the transfer and subsequently recognise all income accruing on the asset and expense accruing on the liability.

The main transactions that could not permit, under the above rules, full derecognition of a financial asset are securitisations, reverse repos and lending transactions.

In the case of securitisations the Bank does not derecognise the financial asset on purchase of the equity tranche or provision of other types of support of the structure which result in the Bank retaining the credit risk of the securitised portfolio.

In the case of reverse repos and stock securities lending, the assets transacted are not derecognised since the terms of the transaction entail the retention of all their risks and rewards.

Finally, it should be noted that securities lending transactions collateralised by other securities or not collateralised were recorded as off-balance sheet items.

#### Repo transactions and securities lending

Securities received in a transaction that entails a contractual obligation to sell them at a later date or delivered under a contractual obligation to repurchase are neither recognised nor derecognised. In respect of securities purchased under an agreement to resell, the consideration is recognised as a loan to customers or banks, or as an asset held for trading. In respect of securities held in a repurchase agreement, the liability is recognised as due to banks or customers, or as held for trading financial liability. Revenue from these loans, being the coupons accrued on the securities and the difference between the sale/purchase and resale/repurchase prices, is recognised in profit or loss through interest income and expenses on an accruals basis.

These transactions can only be offset if, and only if, they are carried out with the same counterparty and provided that such offset is provided for in the underlying contracts.

The same rules apply to securities lending transactions collateralised by cash fully available to the lender.

The P&L items connected with these transactions are booked respectively:

- in item Interest, with respect to the positive item (borrower) and the negative item (lender) relating to the return on cash paid to the lender;
- in item Fees and commissions, with respect to the negative item (borrower) and the positive item (lender) relating to the service provided by the lender by making the security available.

With reference to securities lending transactions collateralised by other securities, or not collateralised, the security lent or the security put up as collateral are still recognised as assets in the balance sheet, depending on the role, lender or borrower, respectively, played in the transaction.

Counterparty risk relating to the latter securities lending or borrowing transactions is shown under the tables of Explanatory notes - Part E - Section 1 - Credit risk - Quantitative information - A. Credit quality.

#### **Equity instruments**

Equity instruments are instruments that represent a residual interest in Group's assets net of its liabilities.

Classification of an issued instrument as equity is possible only if there are no contractual obligation to make payments in form of capital redemptions, interest or other kinds of returns.

In particular, instruments having the following features are classified as equity instruments:

- the instrument is perpetual or has a maturity equal to duration of the entity;
- full discretion of the issuer in coupon payments and redemptions, also advanced, of the principal outstanding.

Additional Tier 1 instruments are included in this category, in line with the provisions of Regulation (EU) No.575/2013 (CRR) on prudential requirements for credit institutions and investment firms, if, additionally to the characteristics described above:

i) maintain within the full discretion of the issuer the possibility to perform a write-up of the nominal value after the occurrence of a capital event that has determined a write-down;

ii) do not incorporate outlook that force the issuer to provide for payments (must-pay clauses) following genuine events under the direct control of the parties.

Equity instruments, different from common or saving shares, are presented in item "130. Equity instruments" for the consideration received including transaction costs directly attributable to the instruments.

Any coupon paid, net of related taxes, reduces item "140. Reserves".

Any difference between the amounts paid for the redemption or repurchase of these instruments and their carrying value is recognised in item "140. Reserves".

### Treasury shares

Changes in treasury shares are reported as a direct contra item to Shareholders' Equity, i.e. as a reduction to the latter in the amount of any purchases, and as an increase in the amount of any sales proceeds. This entails that, if treasury shares are subsequently sold, the difference between the sale price and the related post-tax repurchase cost is recognised entirely as a contra item to Shareholders' Equity.

#### **Finance Leases**

Finance leases effectively transfer all the risks and benefits of ownership of an asset to the lessee; ownership of the asset is transferred to the lessee, however not necessarily at contractual maturity.

The lessee acquires the economic benefit of the use of the leased asset for most of its useful life, in exchange for a commitment to pay to the lessor an amount approximately equivalent to the fair value of the asset and related finance costs. Recognition in the lessor's accounts is as follows:

- in assets, the value of the loan, less the principal of lease payments due and paid by the lessee;
- in profit or loss, interest received.

See previous paragraphs 6 - Property, Plant and Equipment and 7 - Intangible Assets below for treatment of the lessee's assets.

### Factoring

Loans acquired in factoring transactions with recourse are recognised to the extent of the advances granted to customers on their consideration. Loans acquired without recourse are recognised as such once it has been established that there are no contractual clauses that would invalidate the transfer of all risks and benefits to the factor.

### Italian staff severance pay (Trattamento di fine rapporto - "TFR")

The "TFR" provision for Italy-based employee benefits is to be construed as a "post-retirement defined benefit". It is therefore recognised on the basis of an actuarial estimate of the amount of benefit accrued by employees discounted to present value. This benefit is calculated by an external actuary using the unit credit projection method (see previous paragraph 10 - under Provisions for Risks and Charges - Retirement Payments and Similar Obligations). This method distributes the cost of the benefit evenly over the employee's working life. The liability is determined as the present value of average future payments adjusted according to the ratio of years of service to total years of service at the time of payment of the benefit.

Following pension reform by Law No.252/2005, TFR installments accrued to 31 December 2006, to the date between 1 January 2007 and 30 June 2007 on which the employee opted to devolve their TFR to a supplementary pension fund) stay in the employer and are considered a postemployment defined benefit plan therefore incurring actuarial valuation, though with simplified actuarial assumptions, i.e. forecast future pay rises are not considered.

TFR installments accrued since 1 January 2007 (date of Law 252's coming into effect) (or since the date between 1 January 2007 and 30 June 2007) have been, at the employee's discretion, either (i) paid into a pension fund or (ii) left in the company and (where the company has in excess of 50 employees) are paid into an INPS Treasury fund by the employer, are assimilated to a defined-contribution plan.

Costs relating to TFR are recognised in the Income Statement in item "160. Administrative costs: a) staff expense" and include, for the part of obligations already exiting at the date of the reform (assimilated to a defined benefit plan), interest cost accrued in the year; for the part of plan considered defined contribution plan, the accrued installments for the year paid into the complementary pension scheme or to the Treasury fund of INPS.

Actuarial gains (losses), i.e. the difference between the liabilities' carrying value and the present value of the obligation at the end of the period are recorded in the Statement of Other Comprehensive Income and disclosed in the Revaluation reserves according to IAS19 Revised.

#### Share-based payment

Equity-settled payments made to employees or other staff in consideration of goods received or services rendered, using equity instruments comprise:

- · Stock options;
- Performance shares (i.e. awarded on attainment of certain objectives);
- Restricted shares (i.e. subject to a lock-up period).

Considering the difficulty of reliably measuring the fair value of the services rendered against equity-settled payments, reference is made to the fair value of the instruments themselves, measured at the date of the allocation.

This fair value is recognised as cost in profit and loss item "160. Administrative costs: a) staff expenses" offsetting the Shareholders' Equity item "140. Reserves", on an accruals basis over the period in which the services are rendered.

The fair value of a cash-settled share-based payment, the services acquired and the liability incurred are measured at the fair value of the liability, recognised in item "80. Other liabilities". The fair value of the liability, as long as it remains unsettled, is remeasured at each balance sheet date and all changes in fair value are recognised in profit and loss item "160. Administrative costs: a) staff costs".

#### Guarantees and credit derivatives in the same class

Guarantees and credit derivatives in the same class measured under IFRS9 (i.e. contracts under which the issuer make specified payments to reimburse the holder for a loss it incurs because a specified debtor fails to make payment when due in accordance with the original or modified terms of a debt instrument) are initially and subsequently (on remeasurement following impairment losses) recognised in item "100. Provisions for risks and charges: a) commitments and guarantees given".

On initial recognition guarantees given are recognised at fair value, which usually corresponds to the amount received when the guarantee is issued.

After the initial recognition, guarantees given are recognised at the higher of the initially recognised value, net of any amortised portion, and the estimated amount required to meet the obligation.

The effects of valuation, relating to any impairment of the underlying, are recognised in the same balance-sheet item contra item "170. Net provisions for risks and charges: a)commitments and financial guarantees given" in the income statement.

### Offsetting financial assets and financial liabilities

The accounting offsetting of assets and liabilities items has been performed according to IAS32, assessing the fulfillment of the following requirements:

- a) current legally enforceable right to set off the recognised amounts;
- b) intention either to settle on a net basis, or to realise the asset and settle the liability simultaneously.

In accordance with IFRS7, further information have been included in the table of Note to the accounts, in Part B - Other information.

In these tables, in particular, following information have to be reported:

- balance-sheet values, before and after the accounting offsetting effects, related to the assets and liabilities which meet the criteria for applying those effects:
- values of the exposures which do not meet the above mentioned criteria, but are included in Master Netting Agreements, or similar agreements, which create the right to set-off only following specified circumstances (i.e. default events);
- · amounts of related collaterals.

#### **Amortised cost**

The amortised cost of a financial asset or financial liability is the amount at which the financial asset or financial liability is measured at the initial recognition minus principal repayments, plus or minus the cumulative amortisation using the effective interest method of any difference between that initial amount and the maturity amount, and minus any reduction (directly or through the use of an allowance account) for impairment or uncollectability.

The effective interest method is a method of allocating the interest income or interest expense over the life of a financial asset or liability. The effective interest rate is the rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial instrument to the net carrying amount of the financial asset or financial liability. The calculation includes all fees and basis points paid or received between parties to the contract that are an integral part of the effective interest rate, transaction costs, and all other premiums or discounts. Commissions forming an integral part of the effective interest rate include loan drawdown fees or underwriting fees relating to a financial asset not designated at fair value, e.g., fees received as compensation for the assessment of the issuer's or borrower's financial situation, for valuation and registration of security, and generally for the completion of the transaction.

Transaction costs include fees and commissions paid to agents (including employees acting as selling agents), advisers, brokers and dealers, levies by regulatory agencies and securities exchanges, and transfer taxes and duties. Transaction costs do not include financing costs or internal administrative or holding costs.

### Recognition of income and expenses

### Interest income and expenses

Interest income and expenses and similar income and expense items relate to monetary items, i.e. liquidity and debt financial instruments (i) held for trading, (ii) designated at fair value (iii) mandatorily at fair value (iv) at fair value through other comprehensive income (v) at amortised cost and financial liabilities at amortised cost.

Interest income and expense are recognised through profit or loss with respect to all instruments measured at amortised cost, using the effective interest method.

Interest also includes the net credit or debit balance of differentials and margins on financial derivatives:

- hedging interest-bearing assets and liabilities;
- HfT but linked for business purposes to assets and liabilities designated as measured at fair value (fair value option);
- linked for business purposes to HfT assets and liabilities paying differentials or margins on different maturities.

#### Fees and commissions income and other operating income

Fees and commissions income and other operating income are accounted for in P&L as the entity satisfies the performance obligation embedded in the contract, according to "IFRS15 Revenue from Contracts with Customers" rules. In particular:

- if the performance obligation is satisfied at a specific moment ("point in time"), the related revenue is recognized in P&L when the service is
- if the performance obligation is satisfied over-time, the related revenue is recognized in P&L in order to reflect the progress of satisfaction of such obligation.

Due to the above mentioned rules, transaction fees coming from trading in securities are typically booked in the moment when the service is provided while fees related to portfolios management, consulting or fund management are normally recognized during the term of the contract (input method).

For this second type of fees, in fact, it is deemed that the input which are necessary to provide the service incorporated in the performance obligation are evenly distributed during the term of the contract.

If the timing of cash-in is not aligned to the way the performance obligation is satisfied, the Bank accounts for a contract asset or a contract liability for the portion of revenue accrued in the period or to defer in the following periods.

The amount of revenues linked to fees and commissions income and other operating income is measured based on contractual provisions. If the amount contractually foreseen is subject, totally or partially, to variability, a revenue has to be booked based on the most probable amount that the Bank expects to receive.

Such amount is determined on the basis of all facts and circumstances considered relevant for the evaluation, that depend on the type of service provided and, in particular, on the presumption that it is not highly probable that the revenue recognized will not be significantly reversed. Please note, nevertheless, that for the services provided by the Bank such a variability is not usually foreseen.

Finally, if a contract regards different goods/services whose performance obligations are not satisfied at the same time, the revenue is allocated among the different obligation proportionally to the stand-alone price of the single item delivered. These amounts will therefore accounted for in P&L on the basis of the timing of satisfaction of each obligation.

This circumstance, which is not significant, might happen in case of customer loyalty programs that require to provide goods or services for free, or by cashing-in a price not at market condition, if the client reaches a specific volume of fees, or in case of programs to acquire new customers that assign a bonus to the target (in the form of a product or a service) when it becomes a new client.

#### **Dividends**

Dividends are recognised in the profit and loss account for the year in which their distribution has been approved.

### A.3 - Information on transfers between portfolios of financial assets

There were no transfers between portfolios of financial assets in 2018.

### A.4 - Information on fair value

### Qualitative information

This section presents a disclosure on fair value as required by IFRS13.

Fair value is the price that could be received to sell an asset or paid to transfer a liability in an ordinary transaction between market participants in the principal market at the measurement date (i.e. an exit price).

The fair value of a financial liability with a demand feature (e.g. a demand deposit) cannot be lower than the amount payable on demand, discounted from the first date that the amount could be required to be paid.

For financial instruments listed in active markets the fair value is determined on the basis of official prices in the principal market to which the Group has access (Mark to Market).

A financial instrument is regarded as quoted in an active market if quoted prices are readily and regularly available from a pricing service, the dealer, the broker, the agency that determines prices or regulatory agency, and those prices represent actual and regularly occurring market transactions on an arm's length basis. If a published price quotation in an active market does not exist for a financial instrument in its entirety, but active markets exist for its component parts, fair value can be determined on the basis of the relevant market prices for the component parts.

If the observable prices in active market or other observable inputs, such as the quoted price of a similar instrument in an active market, the Group may use another valuation techniques, such as:

- a market approach (e.g. using quoted prices for similar liabilities or equity instruments held by other parties as assets);
- cost approach (e.g. it reflects the amount that would be required currently to replace the service capacity of an asset, that is the current replacement cost);
- an income approach (e.g. a present value technique that takes into account the future cash flows that a market participant would expect to receive from holding the liability or equity instrument as an asset).

The Group uses valuation models (*Mark to Model*) in keeping with the methods generally accepted and used by the market. Valuation models include techniques based on the discounting of future cash flows and on volatility estimates, and they are subject to revision both during their development and periodically in order to ensure their consistency with the objectives of the valuation.

These methods use inputs based on prices set in recent transactions for the instrument being valued and/or prices/quotations for instruments having similar characteristics in terms of risk profile. Indeed, these prices/quotations are relevant for determining significant parameters in terms of credit, liquidity and price risk of the instrument being valued. Reference to these market parameters allows to limit the discretionary nature of the valuation, and ensures that the resulting fair value can be verified. If, for one or more risk factors it is not possible to refer to market data, the valuation models employed use estimates based on historical data as inputs.

As a further guarantee of the objectivity of valuations derived from valuation models, the Group employs:

- Independent price verifications (IPVs);
- Fair value adjustments (FVAs).

Independent price verification requires that the prices are verified at least monthly by Risk Management units that are independent from the units that assume the risk exposure.

This verification calls for comparing and adjusting the price in line with valuations obtained from independent market participants.

For instruments not quoted in active markets, the above verification process uses prices contributed by *info providers* as a reference, and assigns a greater weighting to those prices that are considered representative of the instrument being valued. This valuation can include the "executability" of the transaction at the price observed, the number of contributors, the degree of similarity of the financial instruments, the consistency of prices from different sources, and the process followed by the *info provider* to obtain the information.

### A.4.1 Fair value levels 2 and 3: valuation techniques and inputs used

Hereby we provide IFRS13 disclosure requirements about accounting portfolios measured at fair value on a recurring basis, not measured at fair value, or measured at fair value on a non-recurring basis.

### Assets and liabilities measured at fair value on a recurring basis

#### Fixed-Income securities

Fixed-Income securities are priced in a two tier process depending on the liquidity in the respective market. Liquid instruments in active markets are marked to market and consequently positions in these instruments are disclosed in reference to Fair Value Hierarchy under Level 144. In order to assess it, within the global bond Independent Price Verification (IPV) process a daily Liquidity Indicator is defined taking into account:

- the number of executable bid/ask quotes,
- · their relative sizes and spreads.

Such indicator is tracked over a 20 business days time window in order to obtain a stable monthly indicator.

Instruments not traded in active markets are marked to model based on implied credit spread curves derived from the former Level 1 instruments. The model maximises the use of observable input and minimises the use of unobservable inputs. With this respect, depending on the proximity of the credit spread curve applied, the bonds are disclosed as Level 2 or Level 3, Level 3 is applied in case credit spread curves used are significantly unobservable. Under fair value accounting, fair value adjustments for liquidity and model deficiencies compensate for the lack of market observables for the Level 2 and Level 3 positions.

In the global bond IPV process market prices of Level 1 bonds and pricing models for illiquid bonds are regularly verified for accuracy.

#### Structured financial products

The fair value of structured financial products not quoted is determines on active markets using the appropriate derivative valuation methodology given the nature of the embedded structure (when this is not to be separated). Such instruments are classified as Level 2 or Level 3 depending on the observability of significant inputs to the model.

#### Asset Backed Securities

UniCredit valuation process relies on internal policies centred on:

- extension and implementation across all the Group's Legal Entities of an independent Price Verification (IPV) process suited to the changed market conditions for Structured Credit Bonds;
- integration of current Fair Value Adjustments Policy.

According to the IPV process the quality of a price is assessed based upon the availability of quotes of independent market players for identical assets.

The process relies first on consensus data provider as reliable collector of market quotes.

As a second step, prices are assessed by benchmarking each security to a pool of similar securities with available market quotes. An alternative approach consists in evaluating the instrument through the use of quantitative pricing models, which are applicable every time that information regarding market participants assumptions on model parameters are reasonably made available without excessive costs or efforts.

#### Derivatives

Fair value of derivatives not traded in an active market is determined using a mark-to-model valuation technique. In such cases, where active markets exist for its component parts, then fair value is determined on the basis of the relevant market prices for the component parts. Valuation techniques that are based on significant inputs that are observable are referred to as Level 2 valuations, while those based on techniques that use significant unobservable inputs are referred to as Level 3 valuations.

#### Equity instruments

Equity Instruments are assigned to Level 1 when a quoted price is available on a liquid market and to Level 3 when no quotations are available or quotations have been suspended indefinitely. These instruments are classifies as Level 2 only when trading volume on the market where the instrument is quoted has decreased significantly.

<sup>44</sup> As far as Italian Government bonds are concerned, it is worth stressing they are typically exchanged on the MTS market which is largely aknowledged as the main liquid platform for this kind of asset

#### Investment funds

The Group holds investments in certain investment funds that publish net asset value (NAV) per share, including mutual funds, private equity funds, hedge funds (including funds of funds) and real estate funds. The Group's investments include co-investments in funds that are managed by the Group and investments in funds that are managed by third parties and in particular:

#### Real estate funds

Real Estate Funds are mapped to Level 1 when quoted prices are available on an active market; when this condition does not hold, Real Estate Funds are disclosed as Level 3 and they are evaluated through an adequate credit adjustment of the NAV based on the specific features of each fund.

#### Other funds

The Group holds investments also in mutual funds, hedge funds and private equity funds.

Funds are usually assigned to Level 1 when a quoted price is available on an active market.

Funds are disclosed as Level 2 or Level 3 depending on NAV availability, portfolio transparency and possible issues relating to position write-off.

#### Property, plant and equipment measured at fair value

The Group owns property, plant and equipment held for investment purposes, which are valued according to the fair value model for Real Estate investments linked to liabilities that generate a return on investments themselves.

The attribution of fair value levels is based on the level of observability of the significant market parameters used by the valuation technique. Given the current portfolio composition, most of the positions are at level 3.

#### Fair Value Adjustments (FVA)

Fair Value Adjustment is defined as the amount to be added either to the market observed mid-price or to the theoretical price generated by a valuation model with the aim of obtaining a fair value of the position which reflects the actual exit price of a certain position.

#### Below a list of adjustments:

- Credit/Debit Valuation Adjustment (CVA/DVA);
- Model risk;
- Close-out costs:
- Other adjustments.

#### Credit/Debit Valuation Adjustment (CVA/DVA)

Credit Valuation Adjustments (CVAs) and Debit Valuation Adjustments (DVAs) are incorporated into derivative valuations to reflect the impact on fair value of counterparty credit risk and UniCredit own credit quality respectively.

#### UniCredit CVA/DVA methodology is based on the following inputs:

- EAD derived by simulation techniques. Simulated exposures also take into account Specific Wrong-Way Risk that arises from transactions where
  there is a correlation between counterparty credit risk and the underlying derivative risk factors;
- PD implied by current market default rates, obtained from Credit Default Swaps;
- LGD based on the estimated level of expected recovery should a counterparty default and implied by current market default rates, obtained from credit default swaps.

As of 31 December 2018, net CVA/DVA cumulative adjustment, relating to performing counterparts, amounts to €38 million negative. The part related to own credit spread evolution, which is filtered out from regulatory capital (accordingly to CRDIV), amounts to €41 million negative.

#### Funding Cost and Benefit Adjustment (FCA/FBA)

Funding Valuation Adjustment (FundVA) is the sum of a Funding Cost Adjustment (FCA) and of a Funding Benefit Adjustment (FBA) that indeed accounts for the expected future funding costs/benefits for derivatives that are not fully collateralised. Most material contributors are in-the-money trades with uncollateralised counterparties.

UniCredit FVA methodology is based on the following inputs:

- positive and negative exposure profiles derived leveraging on a risk-neutral spin-off of the Counterparty Credit Risk internal model;
- PD term structure implied by current market default rates obtained from credit default swaps;
- a funding spread curve that is representative of the average funding spread of peer financial groups.

As of 31 December 2018 the Fair Value adjustment component (FundVA) reflect into P&L amounts to €14.24 million negative.

#### Model risk

Financial models are used for the valuation of the financial instruments if the direct market quotes are not readily available. In general the model risk is represented by the possibility that a financial instrument's evaluation is actually sensitive to the choice of model. It is possible to value the same financial instrument by using alternative models which could provide different results in term of pricing. The model risk adjustment refers to the risk that the actual fair value of the instrument differs from the value produced by the model.

#### Close-out costs

It measures the implicit costs of closing an (aggregated) trading position. The position could be closed by a long position (or purchase in the case of a short position), or by entering into a new transaction (or several transactions) that offsets (hedges) the open position. The close-out costs are typically derived from the bid/ask spreads observed on the market. It accounts for the fact that a position is valued at mid but can only be closed at bid or ask. This adjustment is not needed when the position is marked at bid or ask and already represents an exit price. In addition a close-out adjustment of the NAV is applied when there are some penalties relating to position write-off in an investment fund.

#### Other adjustments

Other fair value adjustments, which are not included in the previous categories, could be taken into consideration to align the evaluation to the current exit price, also according to the level of liquidity of the market and valuation parameters, e.g. adjustment of equity prices whose quotation on the market are not representative of the effective exit price.

#### Assets and liabilities not measured at fair value or measured at fair value on a non-recurring basis

Financial instrument not carried at fair value, for example retail loans and deposit, and credit facilities extended to corporate clients are not managed on a fair value basis.

For these instruments fair value is calculated for disclosure purposes only and does not impact the balance sheet or the profit or loss. Additionally, since these instruments generally do not trade, there is significant management judgment required to determine their fair values as defined by

#### Cash and cash balances

Cash and cash balances are not carried at fair value on the Consolidated Balance Sheets, but they are carried at amounts that approximate fair value, due to their short-term nature and generally negligible credit risk.

#### Financial assets at amortised cost

For the assets that are composed by securities, fair value is determined according to what explained in section "Assets and Liabilities measured at fair value on a recurring basis - Fixed Income Securities".

On the other hands, fair value for performing Loans and Receivables to banks and customers is determined using the discounted cash flow model adjusted for credit risk. Some portfolios are valued according to simplified approaches, which however take into account the financial features of the financial instruments.

#### Property, plant and equipment held for investment purposes

The fair value of property, plant and equipment held for investment purposes is determined on the basis of a valuation by an independent appraiser who holds a recognised and relevant professional qualification which perform its valuation mainly on the basis of an indirect knowledge of the assets through the information made available by the owner and relating to the localization, consistency, destination and in consideration of market analysis.

The attribution of fair value levels is based on the level of observability of the significant market parameters used by the valuation technique.

#### Financial liabilities at amortised cost

Fair value for debt securities in issue is determined using the discounted cash flow model adjusted for UniCredit credit risk. The Credit Spread is determined using UCG's subordinated and non-subordinated risk curves.

On the other hands, Fair value for other financial liabilities is determined using the discounted cash flow model adjusted for UniCredit credit risk. The Credit Spread is determined using UCG's senior and subordinated risk curves.

#### Description of the valuation techniques

Specific valuation techniques are used to value positions for which a market price is not directly observable from market sources. The Group uses well known valuation techniques for determining fair values of financial and non-financial instruments that are not actively traded and quoted. The valuation techniques used for Level 2 and 3 assets and liabilities are described below.

#### Option Pricing Model

Option model valuation techniques are generally used for instruments in which the holder has a contingent right or obligation based on the occurrence of a future event, such as the price of a referenced asset going above or below a predetermined strike price. Option Pricing Models estimate the likelihood of the specified event occurring by incorporating assumptions such as volatility estimates, price of the underlying instrument and expected rate of return.

#### Discounted cash flow

Discounted cash flow valuation techniques generally consist of developing an estimate of future cash flows that are expected to occur over the life of an instrument. The model requires the estimation of the cash flow and the adoption of market's parameters for the discounting: discount rate or discount margin reflects the credit and/or funding spreads required by the market for instruments with similar risk and liquidity profiles to produce a "discounted value". The fair value of the contract is given by the sum of the present values of future cash flows.

#### Hazard Rate Model

The valuation of CDS instruments requires the knowledge of the entity's survival probability at future dates. The estimate of this probability curve uses the standard model for survival probabilities and requires as parameters the credit default swap market quotes on standard future dates in addition to the risk free curve and the expected recovery rate.

The hazard rate is part of the described process and it indicates the instantaneous probability of default at different future instants.

#### Market Approach

A valuation technique that uses prices generated by market transactions involving identical or comparable (i.e. similar) assets, liabilities or a group of assets and liabilities.

#### Gordon Growth Model

This is the model used to determine the intrinsic value of an equity investment, based on a series of future dividends which grow at a constant rate. Given a dividend to be paid in a specific year and the hypothesis that the dividend grows at a constant rate, the model computes the present value of future dividends.

#### Dividend Discount Model

This model is used to determine the value of an equity investment, based on the series of predicted future dividends. Given a dividend to be paid in a specific year and the hypothesis that the dividend grows at a constant rate, the model computes the fair value of an equity share as the sum of the present value of all future dividends.

#### Adjusted NAV

Net asset value is the total value of a fund's assets less liabilities. An increase in net asset value would result in an increase in a fair value measure. Usually for funds classified as Level 3, NAV represents a risk free valuation, therefore in this case the NAV is adjusted so as to consider the issuer's default risk.

#### Description of the inputs used to measure the fair value of items categorised in Level 2 and 3

Hereby a description of the main significant inputs used to measure the fair value of items categorised in Level 2 and 3 of the fair value hierarchy.

#### Volatility

Volatility is a measure for variation of price of a financial instrument over time. In particular, volatility measures the speed and severity of market price changes for an instrument, parameter or market index given the particular instrument, parameter or index changes in value over time, expressed as a percentage of relative change in price. The higher the volatility of the underlying, the riskier the instrument. In general, long option positions benefit from increases in volatility, whereas short option positions will suffer losses.

There are different types of volatility:

- · volatility of interest rate,
- inflation volatility,
- volatility of foreign exchange,
- · volatility of equity stocks, equity or other indexes/prices.

#### Correlation

Correlation is a measure of the relationship between the movements of two variables. When parameters are positively correlated, an increase in correlation results in a higher fair value measure. On the contrary, given a short correlation position, an increase in correlation, in isolation, would generally result in a decrease in a fair value measure. Therefore changes in correlation levels can have a major impact, favorable or unfavorable, on the fair value of an instrument, depending on the type of correlation.

Correlation is a pricing input for a derivative product where the payoff is driven by multiple underlying risks. The level of correlation used in the valuation of derivatives with multiple underlying risks depends on a number of factors including the nature of those risks.

#### Dividends

The derivation of a forward price for an individual stock or index is important both for measuring fair value for forward or swap contracts and for measuring fair value using option pricing models. The relationship between the current stock price and the forward price is based on a combination of expected future dividend levels and payment timings and, to a lesser extent, the relevant funding rates applicable to the stock in question. The dividend yield and timing represents the most significant parameter in determining fair value for instruments that are sensitive to an equity forward price.

#### Interest rate curve

The calculation of the interest rate curve is based on standard bootstrapping techniques relying on the set of quotes of appropriate financial instruments, for each currency, which turns interest rates in zero-coupon.

Less liquid currencies interest curve refer to the rates in currencies for which a market liquidity doesn't exist in terms of tightness, depth and resiliency. The illiquidity of these input data impacts directly the valuation of securities or derivatives expressed in illiquid currencies.

#### Inflation Swap rate

The determination of forward levels for inflation indexes is based on swap quote over inflation indexes. Swap over inflation may present a low liquidity level whether there is no liquid market in terms of rigidity, deepness and resistance. The illiquidity of those inputs has an indirect impact on the valuation of a debt instrument linked to inflation (inflation-linked note) or in case of a derivative over inflation.

#### Credit spreads

Different valuation models, especially for credit derivatives require an input for the credit spread which reflects the credit quality of the associated credit name. The credit spread of a particular security is quoted in relation to the yield on a benchmark security or reference rate, typically either U.S. Treasury or LIBOR/EURIBOR and is generally expressed in terms of basis points.

The ranges for credit spreads cover a variety of underlings (index and single names), regions, sectors, maturities and credit qualities (high-yield and investment-grade). The broad range of this population gives rise to the width of the ranges of unobservable inputs.

#### Loss Given Default (LGD)/Recovery Rate

LGD also known as loss severity (the inverse concept is the recovery rate) represents the percentage of contractual cash flows lost in the event of a default, expressed as the net amount of loss relating to the outstanding balance. An increase in the loss severity, in isolation, would result in a decrease in a fair value measure. The Loss given default is facility-specific because such losses are generally understood to be influenced by key transaction characteristics such as the presence of collateral and the degree of subordination.

#### Price

Where market prices are not observable, comparison via proxy is used to measure a fair value.

#### Prepayment Rate (PR)

The PR is the estimated rate at which forecasted prepayments of principal of the related debt instrument are expected to occur. Voluntary unscheduled payments (prepayments) change the future cash flows for the investor and thereby change the fair value of the security. In general as prepayment speeds change, the weighted average life of the security changes, which impacts the valuation either positively or negatively, depending upon the nature of the security and the direction of the change in the weighted average life.

#### Probability of Default (PD)

The probability of default is an estimate of the likelihood of not collecting contractual amounts. It provides an estimate of the likelihood that a client of a financial institution will be unable to meet its debt obligations over a particular time horizon. The PD of an obligor not only depends on the risk characteristics of that particular obligor but also the economic environment and the degree to which it affects the obligor.

#### Early Conversion

The early conversion is the estimate of the probability that the liability would be converted into equity earlier than the terms stated.

#### **EBITDA**

EBITDA is an indicator of the current operating profitability of the business, that is the income generated by the use of the company's assets and the commercialisation of the products manufactured.

#### Ke

The Ke (cost of capital) represents the minimum rate that the company has to offer to its shareholders as remuneration for the funds received.

#### Growth rate

It is the constant growth rate used for the future dividends estimate.

# Quantitative information on significant unobservable inputs used in the fair value measurement: accounting portfolios measured at fair value categorised as Level 3

The following table shows, for each product category, the amount of Assets and Liabilities measured at fair value and the range of variation of unobservable parameters, across the whole portfolio, as monitored by group Risk Management functions.

(€ million)

PRODUCT CATEGORIES			FAIR VALUE ASSETS	FAIR VALUE LIABILITIES	VALUATION TECHNIQUES	UNOBSERVABLE PARAMETERS	RANGE	
Derivatives								
	Financial							
		Foreign Exchange	44.32	48.36	Option Pricing Model	Volatility	1%	40%
					Discounted Cash Flows	Interest rate	-60%	30%
		Interest Rate	75.33	16.36	Discounted Cash Flows	Swap Rate (bps)	-40 bps	1000 bps
						Inflation Swap Rate	0 bps	230 bps
		Equity & commodities	502.67	373.45	Option Pricing Model	Volatility	1%	107%
						Correlation	-98%	98%
	Credit		-	-	Hazard Rate Model	Credit Spread	100%	28%
						Recovery rate	0%	54%
Debt Securities and Loans		Corporate/ Government/Other	235.36	-	Market Approach	Price (% of used value)	0%	199%
		Mortgage & Asset Backed Securities	231	-	Discounted Cash Flows	Credit Spread (bps)	7bps	1190bps
						Recovery rate	20%	100%
						Default Rate	0%	8%
						Prepayment Rate	0%	30%
Equity Securities		Unlisted Equity & Holdings	752.65	-	Market Approach	Price (% of used value)	0%	100%
					Gordon Growth Model	Ke	8.0%	16.0%
						Growth Rate	2.0%	3.0%
Units in Investment		Real Estate &	1,057.21	-	Adjusted Nav	PD	1%	30%
Funds		Other Funds				LGD	35%	60%

#### A.4.2 Valuations processes and sensitivities

The Group verifies that the value attributed to each position reflects the current fair value in an appropriate way. Assets and liabilities subject to fair value measurements are determined using different techniques, among which (but not only) models such as discounted cash flow and internal models. On the basis of the observability of the input used, all the measurements are classified as Level 1, Level 2 or Level 3 of the fair value hierarchy.

When a financial instrument, measured at fair value, is valued through the use of one or more significant inputs not directly observable on the market, a further procedure for the price verification is implemented. These procedures include the revision of relevant historical data, the analysis of profits and losses, the individual valuation of each component for structural products and benchmarking. This approach uses subjective opinions and judgments based on experience and, therefore, it could require valuation adjustments which take into account the bid/ask spread, liquidity and counterparty risk, in addition to the valuation model type adopted.

According to Group Market Risk Governance guidelines, in order to ensure the right separateness of the functions in charge of the model development and those in charge of the validation processes, all valuation models developed by Group companies' front offices are independently tested centrally and validated by the Group Internal Validation functions. The aim of this independent control structure is evaluating the model risk from a theoretical solidity, calibration techniques eventually applied and appropriateness of the model for a specific product in a defined market point of views

In addition to the daily mark-to-market or mark-to-model valuation, the Independent Price Verification (IPV) is applied by from Market Risk function with the aim of quaranteeing a fair value provided by an independent structure for all instruments, illiquid included.

#### Fair value sensitivity to variations in unobservable inputs used in the fair value computation for instruments categorised as Level 3

The direction of sensitivity for instruments categorised at level 3 of fair value hierarchy to variations in significant unobservable inputs is supplied in the following table. For fair value computations where significant unobservable input are employed (Level 3), the sensitivity analysis is performed using a range of reasonable alternatives for the unobservable parameters.

The Company takes into account that the impact of unobservable inputs in the fair value computation of level 3 financial instruments, depends on the correlation among different inputs used in the valuation technique. In addition, the effect of unobservable input variation has an impact on the amount and the direction of fair value measurement, also according to the instrument nature and sign.

(€ million)

PRODUCT CATEGORIES			FAIR VALUE MOVEMENTS GIVEN F POSSIBLE AI	REASONABLE TERNATIVES
Derivatives				
	Financial			
		Equities & Commodities	+/-	14.45
		Foreign Exchange	+/-	9.27
		Interest Rate	+/-	22.27
	Credit		+/-	-
<b>Debt Securities and Loans</b>				
		Corporate/Government/Other	+/-	1.49
		Mortgage & Asset Backed Securities	+/-	9.45
Equity Securities				
		Unlisted Equity & Holdings	+/-	46.44
Units in investment funds				
		Real Estate & Other Funds	+/-	11.77

Within the unlisted Level 3 Units in Investment Funds, measured using a model, the shares in Atlante and Italian Recovery Fund, former Atlante II, (€355 million at 31 December 2018) are classified and, within Equity Securities, the investments in the Voluntary Scheme (as at 31 December 2018 egual to €40,4 million). For further information, please refer to Part B - Section 4 - Available for sale financial assets.

#### A.4.3 Fair value hierarchy

IFRS13 establishes a fair value hierarchy according to the observability of the input used in the valuation techniques adopted for valuations.

The fair value hierarchy level associated to assets and liabilities is set as the minimum level among all significant valuation inputs used. A valuation input is not considered significant for the fair value of an instrument if the remaining inputs are able to explain the major part of the fair value variance itself over a period of three months.

In some specific cases, the significance limit is assessed in relation to the fair value of the instrument at the measurement date.

In particular, three levels are considered:

- level 1: fair value for instruments classified within this level is determined according to the quoted prices on active markets;
- level 2: fair value for instruments classified within this level is determined according to the valuation models which use observable inputs on active
  markets:
- level 3: fair value for instruments classified within this level is determined according to the valuation models which prevalently use significant
  unobservable input on active markets.

Financial instruments are classified to a certain fair value level according to the observability of the input used for the valuation.

Level 1 (quoted prices in active markets): quoted prices (unadjusted) in active markets are available for identical assets or liabilities that the entity has the ability to access at the measurement date. An active market is a market in which orderly transactions for the asset or liability take place with sufficient frequency and volume for pricing information to be provided on an on-going basis (e.g. MTS market about prices for most of the government bonds therein traded).

Level 2 (observable inputs): inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly or indirectly. Inputs are observable if they are developed on the basis of publicly available information about actual events or transactions and reflect the assumptions that market participants would use when pricing the asset or liability.

**Level 3 (unobservable inputs)**: inputs other than the ones included in level 1 and level 2, not directly observable on the market for the evaluation of asset and liability, or used for the definition of significant adjustments to fair value. Unobservable inputs shall reflect the assumptions that market participants would use when pricing the asset or liability, including assumptions about risk.

When fair value is measured directly taking into consideration an observable price and quoted on an active market, the hierarchy attribution process will assign Level 1. When fair value has to be measured either via Comparable approach or via Mark-to-Model approach, the hierarchy attribution process will assign Level 2 or Level 3, depending on the observability of all the significant input parameters.

Within the choice among various valuation techniques the Group employs the one which maximises the use of observable inputs.

#### Transfers between hierarchy levels

The main drivers to transfers in and out the FV levels (both between L1 and L2 and in/out L3) include changes in market conditions (among which liquidity parameter) and enhancements to valuation techniques and weights for unobservable inputs used for the valuation itself.

Quantitative and qualitative details about transfers between FV levels occurred in the period is presented in Part A.4.5 - Fair value hierarchy.

#### A.4.4 Other information

The Group uses the IFRS13 exception for fair value measurements on a net basis with reference to financial assets and liabilities with offsetting positions of market risk or counterparty credit risk.

### Quantitative information

#### A.4.5 Other information

The following tables show the portfolios breakdown in terms of (i) financial assets and liabilities valued at fair value as well as (ii) assets and liabilities not measured at fair value or measured at fair value on a non-recurring basis, according to the above-mentioned levels.

#### A.4.5.1 Assets and liabilities measured at fair value on a recurring basis: breakdown by fair value levels

(€ '000)

FINANCIAL ASSETS/LIABILITIES MEASURED AT FAIR		AMOUNTS AS AT		
VALUE	LEVEL 1	LEVEL 2	LEVEL 3	
1. Financial assets at fair value through profit or loss	7,107,361	5,819,883	2,071,581	
a) Financial assets held for trading	6,516,349	4,700,268	617,735	
b) Financial assets designated at fair value	-	-	-	
c) Financial assets mandatorily at fair value	591,012	1,119,615	1,453,846	
Financial assets at fair value through other comprehensive income	41,694,542	4,350,833	881,162	
3. Hedging derivatives	98,971	4,063,749	4,599	
4. Property, plant and equipment	-	-	-	
5. Intangible assets	-	-	-	
Total	48,900,874	14,234,465	2,957,342	
1. Financial liabilities held for trading	4,661,768	5,295,491	426,264	
2. Financial liabilities designated at fair value	-	3,534,519	-	
3. Hedging derivatives	99,485	4,413,864	11,909	
Total	4,761,253	13,243,874	438,173	

The item "1. c) Financial assets mandatorily at fair value" at level 3 as at 31 December 2018 includes the investments in Atlante and Italian Recovery Fund, former Atlante II (carrying value €355 million) and in "Schema Volontario" (carrying value €40,4 million). Since no market valuations or prices of comparable securities are available for Schema Volontario, at 31 December 2018 the fair value of such instrument was determined using internal models (Discounted Cash Flow and Market Multiples) also having as reference the valuation of the financial assets of the "Schema Volontario" (supported by the advisor in charge) contained in the Rendiconto 2018 of the "Schema Volontario" itself,

while concerning Atlante and Italian Recovery Fund, former Atlante II, the Fair Value was determined having as reference the valuation of the financial assets provided from the fund itself, supplemented, if appropriate, using internal models (Discounted Cash Flow and Market Multiples). See Part B - Section 2.5 - Financial assets mandatorily at fair value income for further information.

Transfers between level of fair value occurring during the year mainly reflect the evolution of reference market and the enhancement of processes for fair value level attribution.

Besides the transfers related to financial assets and liabilities carried at level 3 detailed in the sections below during the year no transfers between level 1 and 2 occurred.

The table prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) is reported below for the purpose of comparability.

A.4.5.1 Assets and liabilities measured at fair value on a recurring basis: breakdown by fair value levels

(€ '000)

	AMOL	INTS AS AT 12.31.20	017
ASSETS/LIABILITIES MEASURED AT FAIR VALUE	LEVEL 1	LEVEL 2	LEVEL 3
1. Financial assets held for trading	8,165,654	4,983,336	714,789
2. Financial assets at fair value through P&L	509,418	58,783	83,719
3. Available for sale financial assets	55,143,740	2,914,862	1,389,652
4. Hedging derivative assets	16,896	4,383,043	-
5. Property, plant and equipment	-	-	-
6. Intangible assets	-	-	-
Total	63,835,708	12,340,024	2,188,160
1. Financial liabilities held for Trading	7,240,313	5,297,269	530,299
2. Financial liabilities at fair value through P&L	-	2,737,625	-
3. Hedging derivative liabilities	29,210	4,529,110	-
Total	7,269,523	12,564,004	530,299

#### A.4.5.2 Annual changes in assets measured at fair value on a recurring basis (level 3)

(€ '000)

				CHANG	SES IN 2018			(000)
	FINANCIAL AS	SETS AT FAIR VA	ALUE THROUGH P	ROFIT OR LOSS				
	TOTAL	OF WHICH: A) FINANCIAL ASSETS HELD FOR TRADING	OF WHICH: B) FINANCIAL ASSETS DESIGNATED AT FAIR VALUE	OF WHICH: C) FINANCIAL ASSETS MANDATORILY AT FAIR VALUE	FINANCIAL ASSETS AT FAIR VALUE THROUGH OTHER COMPREHENSIVE INCOME	HEDGING DERIVATIVES	PROPERTY, PLANT AND EQUIPMENT	INTANGIBLE ASSETS
1. Opening balances	1,770,874	714,789	-	1,056,085	888,262			
2. Increases	1,909,672	1,279,052	-	630,620	696,925	5,713	-	-
2.1 Purchases	678,197	283,397	-	394,800	20,485	-	-	-
2.2 Profits recognised in	1,036,560	965,441	-	71,119	23,070	-	-	-
2.2.1 Income statement	1,036,560	965,441	-	71,119	3,681	-	-	-
- of which unrealised gains	511,097	446,981	-	64,116	-	-	-	-
2.2.2 Equity	X	Х	X	X	19,389	-	-	-
2.3 Transfers from other levels	173,251	30,214	-	143,037	430,945	1,114	-	-
2.4 Other increases	21,664	-	-	21,664	222,425	4,599	-	-
3. Decreases	1,608,965	1,376,106		232,859	704,025	1,114	-	-
3.1 Sales	754,567	678,415	-	76,152	371,492	-	-	-
3.2 Redemptions	23,879	3	-	23,876	55,673	-	-	-
3.3 Losses recognised in	674,131	605,470	-	68,661	111,391	-	-	-
3.3.1 Income statement	674,131	605,470	-	68,661	2,853	-	-	-
- of which unrealised losses	481,834	445,424	-	36,410	-	-	-	-
3.3.2 Equity	Χ	Х	Х	Х	108,538	-	-	-
3.4 Transfers to other levels	127,675	92,010	-	35,665	-	-	-	-
3.5 Other decreases	28,713	208	-	28,505	165,469	1,114	-	-
of which: business combinations	-	-	-	-	-	-	-	-
4. Closing balances	2,071,581	617,735		1,453,846	881,162	4,599		

The items "2. Increases" and "3. Decreases" in financial assets are included in the profit and loss in the following items:

- Item 80: Gains and losses on financial assets and liabilities held for trading;
- Item 90: Fair value adjustments in hedge accounting;
- Item 110: Net gains (losses) on other financial assets/liabilities at fair value through profit or loss.

The sub-item "2.2 Profits" and the sub-item "3.3 Losses" on fair value on financial assets at fair value through other comprehensive income are accounted in item "120. Revaluation reserves" of Shareholder's Equity, with the exception of impairment and gains and losses on exchange rates on monetary assets (liabilities) which are reported respectively within item "130. Net losses/recoveries on credit impairment: b) financial assets/liabilities at fair value through other comprehensive income" and item "80. Gains and losses on financial assets and liabilities held for trading" until the financial asset is not sold, instant in which cumulative gains and losses are reported at Income Statement at item "100. b) Gains and losses on financial assets at fair value through other comprehensive income".

#### A.4.5.3 Annual changes in liabilities measured at fair value on a recurring basis (level 3)

(€ '000)

		CHANGES IN 2018	,
	FINANCIAL LIABILITIES HELD FOR TRADING	FINANCIAL LIABILITIES DESIGNATED AT FAIR VALUE	HEDGING DERIVATIVES
1. Opening balances	530,298	-	-
2. Increases	996,730	•	11,909
2.1 Issuance	145,122	-	-
2.2 Losses recognised in	820,575	-	-
2.2.1 Income statement	820,575	-	-
- of which unrealised losses	354,148	-	-
2.2.2 Equity	Χ	-	-
2.3 Transfers from other levels	31,033	-	5,422
2.4 Other increases	-	-	6,487
3. Decreases	1,100,764	•	•
3.1 Redemptions	468,701	-	-
3.2 Purchases	-	-	-
3.3 Profits recognised in	539,551	-	-
3.3.1 Income statement	539,551	-	-
- of which unrealised gains	363,398	-	-
3.3.2 Equity	Χ	-	-
3.4 Transfers to other levels	92,512	-	-
3.5 Other decreases	-	-	-
of which: business combinations	-	-	-
4. Closing balances	426,264	•	11,909

The items "2. Increases" and "3. Decreases" in financial assets are included in the profit and loss in the following items:

- Item 80: Gains and losses on financial assets and liabilities held for trading;
- Item 90: Fair value adjustments in hedge accounting.
- Item 110: Net gains (losses) on other financial assets/liabilities at fair value through profit or loss.

### A.4.5.4 Assets and liabilities not measured at fair value or measured at fair value on a non-recurring basis: breakdown by fair value levels

				(€ '000)
ASSETS/LIABILITIES NOT MEASURED AT	AN	IOUNTS AS AT	12.31.2018	
FAIR VALUE OR MEASURED AT FAIR	воок		FAIR VALUE	
VALUE ON A NON-RECURRING BASIS	VALUE	LEVEL 1	LEVEL 2	LEVEL 3
1. Financial assets at amortised cost	270,556,434	16,476,688	130,496,611	122,714,962
2. Property, plant and equipment held for				
investment	568,627	-	-	742,709
3. Non-current assets and disposal groups				
classified as held for sale	116,674	-	57,273	-
Total	271,241,735	16,476,688	130,553,884	123,457,671
Financial liabilities at amortised cost	323,835,359	27,590,067	95,423,293	200,695,283
2. Liabilities associated with assets				
classified as held for sale	-	-	-	-
Total	323,835,359	27,590,067	95,423,293	200,695,283

The changes occurred between 31 December 2017 and 31 December 2018 in the ratio between fair value and book value for financial assets at amortised cost reflect the enhancement of the methodology and the parameters adopted for the fair value calculation for disclosure and the evolution in the benchmark interest rate, in the risk premium and in the probability of default depending on or deriving from markets trend. These events together with the evolution of the approach to identify the significance of non-observable inputs have been reflected in fair value hierarchy level distribution.

The book value of items "3. Non-current assets and disposal groups classified as held for sale" (Assets) includes amounts referred to assets measured on Balance Sheet on the basis of their cost €59 million. For further details on these two sub-items see Part B - Section 11 - table 11.1.

The table prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4<sup>th</sup> update of 15 December 2015) is reported below for the purpose of comparability.

A.4.5.4 Assets and liabilities not measured at fair value or measured at fair value on a non-recurring basis: breakdown by fair value level

(€ '000)

ASSETS/LIABILITIES NOT MEASURED AT FAIR VALUE OR		AMOUNTS AS	S AT 12.31.2017	
MEASURED AT FAIR VALUE ON A NON-RECURRING BASIS	BOOK VALUE	LEVEL 1	FAIR VALUE LEVEL 2	LEVEL 3
1. Held-to-maturity investments	762,431	22,403	759,067	-
2. Loans and receivables with banks	27,566,761	29,292	12,005,277	15,780,419
3. Loans and receivables with customers	208,965,455	-	92,410,539	115,728,812
Property, plant and equipment held for investment	540,914	_	_	704,974
Non-current assets and disposal groups classified as held for sale	150,031		79.306	
Total	237,985,592	51,695	105,254,189	132,214,205
1. Deposits from banks	56,807,016	-	13,896,046	43,033,573
2. Deposits from customers	197,138,762	-	37,732,119	159,325,053
3. Debt securities in issue	64,945,632	30,184,820	31,599,312	6,316,916
Liabilities included in disposal groups classified as held for sale	-	-	-	-
Total	318,891,410	30,184,820	83,227,477	208,675,542

The value at which financial instruments are recognised is equal to their fair value on the same date.

The fair value of financial instruments, other than those designated at fair value through profit or loss, at their recognition date is usually assumed to be equal to the amount collected or paid.

For financial instruments held for trading (see Sections 1 and 14 of part A.2 above) and instruments designated at fair value (see Sections 5 and 15 of part A.2 above), any difference from the amount collected or paid is posted under the appropriate items of the income statement.

The use of conservative valuation models, the processes described above for revising the models used and related parameters and value adjustments to reflect model risk ensure that the amount recognised in the income statement is not derived from the use of valuation parameters that cannot be observed.

More specifically, the calculation of fair value adjustments to reflect model risk ensures that the fair value portion of these instruments relating to the use of subjective parameters is not recognised in the profit and loss account, but changes the balance sheet value of these instruments. Recognition of this portion in the profit and loss account is then made only when objective parameters are applied and therefore the adjustments are derecognised.

At 31 December 2018, as well as at 31 December 2017, there were no value adjustments to reflect model risk (amount not recognised though profit or loss).

### **Assets**

### Section 1 - Cash and cash balances - Item 10

#### 1.1 Cash and cash balances: breakdown

(€ '000)

	AMOUN	TS AS AT
	12.31.2018	12.31.2017
a) Cash	1,530,300	1,483,113
b) Demand deposits with Central banks	5,930,406	24,333,595
Total	7,460,706	25,816,708

The change in the item "Demand deposits with Central Banks" is mainly attributable to the increase in cash invested with Banca d'Italia.

### Section 2 - Financial assets at fair value through profit or loss - Item 20

#### 2.1 Financial assets held for trading: breakdown by product

(€ '000)

			(€ '000	
	AN	MOUNTS AS AT	12.31.2018	
ITEMS/VALUES	LEVEL 1	LEVEL 2	LEVEL	
A. Financial assets (non-derivatives)				
1. Debt securities	6,511,690	64		
1.1 Structured securities	-	-		
1.2 Other debt securities	6,511,690	64		
2. Equity instruments	-	-		
3. Units in investment funds	-	-		
4. Loans	-	-		
4.1 Reverse Repos	-	-		
4.2 Other	-	-		
Total (A)	6,511,690	64		
B. Derivative instruments				
1. Financial derivatives	4,659	4,700,204	617,73	
1.1 Trading	4,659	4,574,375	349,879	
1.2 Linked to fair value option	-	6,650	227,758	
1.3 Other	-	119,179	40,098	
2. Credit derivatives	-	-		
2.1 Trading	-	-		
2.2 Linked to fair value option	-	-		
2.3 Other	-	-		
Total (B)	4,659	4,700,204	617,73	
10ta (5)	6,516,349	4,700,268	617,735	

The sub-item "Financial assets (non-derivatives)" consists mainly of Italian government bonds from Market Making activity.

The sub-item "Derivative instruments-Financial derivatives-Other" comprises: (i) derivatives embedded in structured financial instruments, where the host has been classified in a category different from held-for-trading or fair value option and (ii) derivatives that, for economic purposes, relate to banking book entries.

Valuations at fair value were classified according to a hierarchy of levels reflecting the observability of the valuations input. For further information see Part A - Accounting Policies - A.4 Information on fair value of this Notes to the accounts.

#### 2.2 Financial assets held for trading: breakdown by borrowers/issuers/counterparties

(€ '000)

(€ 000)
AMOUNTS AS AT
12.31.2018
C 544 754
6,511,754
6,511,742
12
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6,511,754
1/2 / 2
153,012
5,169,586
5,322,598
11,834,352

#### 2.3 Financial assets designated at fair value: breakdown by product

The items are composed of debt securities for an immaterial amount of €351.

#### 2.4 Financial assets designated at fair value: breakdown by borrowers/issuers

No data to be disclosed.

#### 2.5 Other financial assets mandatorily at fair value: breakdown by product

(€ '000)

AN LEVEL 1	MOUNTS AS AT	12.31.2018
LEVEL 1	LEVEL 2	
	LEVEL 2	LEVEL 3
174,666	1,053,382	235,364
-	4,694	29,042
174,666	1,048,688	206,322
416,346	37,464	102,838
-	28,769	1,057,208
-	-	58,436
-	-	-
-	-	58,436
591,012	1,119,615	1,453,846
	174,666 416,346 - -	- 4,694 174,666 1,048,688 416,346 37,464 - 28,769

The sub-item "Debt securities" includes investments in FINO Project's Mezzanine and Junior Notes with a value of €60 million.

The item "Equity instruments" includes the investment in a "Schema Volontario" (presented among level 3 instruments) with a value of €40 million and the residual shares of Bank Pekao S.A. with a value of €416 million, reclassified into such category after the sale of the 32.8% stake to Powszechny Zakład Ubezpieczeń S.A. and Polish Development Fund S.A. (with subsequent loss of control) occurred in first half of 2017 and the IFRS9 adoption starting from 2018. This classification is consistent with the recognition of the "Secured mandatorily exchangeable equity-linked certificate" into financial liabilities at fair value.

The item "Unit in investment funds" includes the investments in Atlante and Italian Recovery Fund, former Atlante II, presented among level 3 instruments, with a value of €355 million.

Valuations at fair value were classified according to a hierarchy of levels reflecting the observability of the valuations input. For further information see Part A - Accounting Policies - A.4 Information on fair value.

#### Exposures to securities relating to Securitisation transactions

(€ '000)

TRANCHING	AMOUNTS AS AT 12.31.2018
Senior	7,338
Mezzanine	52,147
Junior	57,447
Total	116,932

#### Information about the units of Atlante Fund and Italian Recovery Fund (former Atlante II)

Atlante is a closed-end alternative investment fund (FIA) ruled by Italian law reserved to professional investors, and managed by Quaestio Capital Management SGR S.p.A. Unipersonale (the "Quaestio SGR"). The size of the fund was equal to €4,249 million, of which UniCredit S.p.A. invested for about 19.9%.

The investment policy of Atlante foresees that the fund may be invested (i) in banks with regulatory capital ratios lower than the minimum level set down in the SREP process and, thus, realise, upon request of the supervisory authority, actions of capital strengthening through capital increases and (ii) in Non-Performing Loans (NPLs) of a plurality of Italian banks.

With reference to Atlante fund, as at 31 December 2018 UniCredit S.p.A. holds shares classified as financial assets mandatory at fair value (till 2017, before adoption of new principle IFRS9, shares were classified as available for sale) with a carrying value of €171 million. The year-to-date overall cash investments are equal to €844 million (€64 million carried in 2018) against which 2016 and 2017 impairments for €684 million were carried out. In addition UniCredit S.p.A. has a residual commitment to invest in the fund for an amount less than €2 million.

On August 2016, it was launched the Atlante II fund, ridenominated Italian Recovery Fund since 27 October 2017, a closed-end investment alternative fund reserved to professional investors, also managed by Quaestio SGR, which, unlike the Atlante fund, may invest only in NPL and instruments linked to NPL transactions (such as warrants) in order to reduce the risk in line with the parameters used by the largest world institutional investors.

With reference to Italian Recovery Fund, as at 31 December 2018 UniCredit S.p.A. holds shares with a carrying value of €184 million, classified as financial assets mandatory at fair value (till 2017, before adoption of new principle IFRS9, shares were classified as available for sale. During 2018, the net investments made in the fund amounted to €82 million. In addition UniCredit S.p.A. has a residual commitment to invest in Italian Recovery Fund for about €10 million.

The book value of both funds is substantially in line with the information provided, till 31 December 2018, by the management company Quaestio SGR relating to the shares valuation. This valuation, based on the value of the assets held by the funds, determined in the year a higher value for €14 million accounted into the Bank profit and loss.

Under a regulatory perspective, the treatment of the quotes held by UniCredit S.p.A. in the Atlante Fund and Italian Recovery Fund foresees the application of article 128 of the CRR (Items associated with particular high risk). With reference to the residual commitments, the regulatory treatment foresees the application of a Credit Conversion Factor equal to 100% ("full risk" according to the Annex I of CRR), for the calculation of the related Risk Weighted Assets.

#### Information about the investment in the Schema Volontario

Please refer to Part B Balance sheet - Assets - Section 2 Financial assets at fair value through profit and loss - Item 20 - Information about investment in the Schema Volontario of consolidated financial statements notes that here are intended as completely reported.

#### 2.6 Other Financial assets mandatorily at fair value:breakdown by borrowers/issuers

(€ '000)

	AMOUNTS AS AT
ITEMS/VALUES	12.31.2018
1. Equity instruments	556,648
of which: banks	416,347
of which: other financial companies	140,300
of which: non-financial companies	1
2. Debt securities	1,463,412
a) Central banks	-
b) Governments and other Public Sector Entities	809,576
c) Banks	397,760
d) Other financial companies	219,600
of which: insurance companies	43,179
e) Non-financial companies	36,476
3. Units in investment funds	1,085,977
4. Loans and advances	58,436
a) Central banks	-
b) Governments and other Public Sector Entities	-
c) Banks	-
d) Other financial companies	-
of which: insurance companies	-
e) Non-financial companies	58,001
f) Households	435
Total	3,164,473

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

#### 2.1 Financial assets held for trading: product breakdown

(€ '000)

	AMOUNTS	AS AT	12.31.2017
ITEMS/VALUES	LEVEL 1 L	EVEL 2	LEVEL 3
A) Financial assets (non-derivatives)			
1. Debt securities	8,127,515	67	3
1.1 Structured securities	-	-	3
1.2 Other debt securities	8,127,515	67	-
2. Equity instruments	-		-
3. Units in investment funds	-		-
4. Loans	-		-
4.1 Reverse Repos	-	-	-
4.2 Other	-	-	-
Total (A)	8,127,515	67	3
B) Derivative instruments			
1. Financial derivatives	38,139 4,9	83,269	714,786
1.1 Trading	38,139 4,8	41,652	446,345
1.2 Related to fair value option	-	9,682	208,876
1.3 Other	- 1	31,935	59,565
2. Credit derivatives	•	-	-
2.1 Trading	-	-	-
2.2 Related to fair value option	-	-	-
2.3 Other	-	-	-
Total (B)	38,139 4,9	83,269	714,786
Total (A+B)	8,165,654 4,9	83,336	714,789

Total Level 1, Level 2 and Level 3

13,863,779

2.2 Financial assets held for trading: breakdown by issuer/borrower

(€ '000)

	AMOUNTS AS AT
ITEMS/VALUES	12.31.2017
A. Financial assets (non-derivatives)	
1. Debt securities	8,127,585
a) Governments and Central Banks	8,127,568
b) Other public-sector entities	-
c) Banks	12
d) Other issuers	5
2. Equity instruments	-
a) Banks	-
b) Other issuers	-
- insurance companies	-
- financial companies	-
- non-financial companies	-
- other	-
3. Units in investment funds	-
4. Loans	-
a) Governments and Central Banks	-
b) Other public-sector entities	-
c) Banks	-
d) Other issuers	-
Total A	8,127,585
B. Derivative instruments	
a) Banks	2,711,969
b) Customers	3,024,225
Total B	5,736,194
Total (A+B)	13,863,779

3.1 Financial assets at fair value through profit or loss: breakdown by product

(€ '000)

	Al	MOUNTS AS AT	12.31.2017
ITEMS/VALUES	LEVEL 1	LEVEL 2	LEVEL 3
1. Debt securities	-	58,783	26,982
1.1 Structured securities	-	-	-
1.2 Other debt securities	-	58,783	26,982
2. Equity instruments	509,381	-	-
3. Units in investment funds	37	-	56,737
4. Loans	-	-	-
4.1 Structured	-	-	-
4.2 Other	-	-	-
Total	509,418	58,783	83,719
Total	309,410	30,763	03,7

Total Level 1, Level 2 and Level 3 651,920

#### 3.2 Financial assets at fair value through profit or loss: breakdown by issuer/borrower

(€ '000)

	AMOUNTS AS AT
ITEMS/VALUES	12.31.2017
1. Debt securities	85,765
a) Governments and central banks	-
b) Other public-sector entities	-
c) Banks	84
d) Other issuers	85,681
2. Equity instruments	509,381
a) Banks	509,381
b) Other issuers:	-
- insurance companies	-
- financial companies	-
- non-financial companies	-
- other	-
3. Units in investment funds	56,774
4. Loans	
a) Governments and central banks	-
b) Other public-sector entities	-
c) Banks	-
d) Other entities	-
Total	651,920

### Section 3 - Financial assets at fair value through other comprehensive income - Item 30

#### 3.1 Financial assets at fair value through other comprehensive income: breakdown by product

		AMOUNTS AS AT	(€ '000) 12.31.2018
ITEMS/VALUES	LEVEL 1	LEVEL 2	LEVEL 3
1. Debt securities	41,694,225	3,342,558	231,347
1.1 Structured securities	-	-	-
1.2 Other	41,694,225	3,342,558	231,347
2. Equity instruments	317	1,008,275	649,815
3. Loans		-	-
Total	41,694,542	4,350,833	881,162
Total Level 1 Level 2 and Level 3	1		46 026 537

Item "Debt Securities" includes investments FINO Project's in instrument Senior and in part in instrument Mezzanine notes with a value of €230 million.

Item "Equity instruments" includes (i) Banca d'Italia stake (presented among level 2 instruments), with a value of €1,008 million and (ii) ABH Holding SA investments (presented among level 3 instruments) acquired in contemplation of the sale of PJSC Ukrsotbank to Alfa Group, with a value of €334 million.

Valuations at fair value were classified according to a hierarchy of levels reflecting the observability of the valuations input. For further information see Part A - Accounting Policies - A.4 Information on fair value.

#### **Exposures to securities relating to Securitisation transactions**

(€ '000)

TRANCHING	AMOUNTS AS AT 12.31.2018
Senior	205,211
Mezzanine	24,316
Junior	-
Total	229,528

#### Information about the shareholding in Banca d'Italia

Since the third quarter of 2015, UniCredit S.p.A. started the disposal of its stake in Banca d'Italia, for an amount corresponding to its carrying value. UniCredit S.p.A. completed, until fourth quarter 2018, the disposal of about 8.7% of Banca d'Italia share capital for about €650 million, of which about €53 million in 2018, reducing its shareholding to 13.4% (carrying value equal to about €1,008 million).

The disposal process is the result of a capital increase carried out in 2013 when, in order to facilitate the redistribution of shares, a limit of 3% was introduced in respect of holding shares: after an interim period of no more than 36 months, no economic rights are applicable to shares exceeding the above limit.

During last years shareholders with excess shares started the disposal process, finalising sales for about 28% of the total capital. The carrying value at year end, in line with the figure at the end of the last period and the outcome of the measurement conducted by the committee of high-level experts on behalf of Banca d'Italia at the time of the capital increase, is supported by the price consideration of the transactions that took place since 2015. The relevant measurement was therefore confirmed as level 2 in the fair value classification.

With regard to regulatory treatment as at 31 December 2018, the value of the investment measured at fair value in the balance sheet is given a weighting of 100% (in accordance with article 133 "Exposures in Equity Instruments" of the CRR).

#### 3.2 Financial assets at fair value through other comprehensive income: breakdown by borrowers/issuers

(€ '000)

	(€ 000)
	AMOUNTS AS AT
ITEMS/VALUES	12.31.2018
1. Debt securities	45,268,130
a) Central Banks	-
b) Governments and other Public Sector Entities	41,670,646
c) Banks	2,554,689
d) Other financial companies	409,591
of which: insurance companies	-
e) Non-financial companies	633,204
2. Equity instruments	1,658,407
a) Banks	1,115,463
b) Other issuers	542,944
- Other financial companies	430,487
of which: insurance companies	4,400
- Non-financial companies	112,457
- Other	-
3. Loans and advances	-
a) Central Banks	-
b) Governments and other Public Sector Entities	-
c) Banks	-
d) Other financial companies	-
of which: insurance companies	-
e) Non-financial companies	-
f) Households	-
Total	46,926,537

#### 3.3 Financial assets at fair value through other comprehensive income: gross value and total accumulated impairments

(€ '000) TOTAL ACCUMULATED IMPAIRMENTS **GROSS VALUE** STAGE 1 OF WHICH: INSTRUMENTS WITH LOW PARTIAL ACCUMULATED CREDIT RISK EXEMPTION STAGE 3 STAGE 1 STAGE 3 45,286,933 Debt securities 45,053,747 70 18.845 28 Loans and advances Total 12.31.2018 45,286,933 45,053,747 70 18,845 28 of which: purchased or originated creditimpaired financial assets

(\*) value shown for information purposes

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

4.1 Available for sale financial assets:breakdown by product

(€ '000)

		AMOUNTS AS AT	12.31.2017
ITEMS/VALUES	LEVEL 1	LEVEL 2	LEVEL 3
1. Debt securities	55,045,801	1,784,209	229,021
1.1 Structured securities	74,029	4,752	301
1.2 Other	54,971,772	1,779,457	228,720
2. Equity instruments	97,939	1,099,213	709,159
2.1 Measured at fair value	97,939	1,099,213	552,077
2.2 Carried at cost	-	-	157,082
3. Units in investment funds	-	31,440	721,387
4. Loans	•	-	•
Total	55,143,740	2,914,862	1,659,567

### Total Level 1, Level 2 and Level 3 59,718,169

4.2 Available-for-sale financial assets: breakdown by issuer/borrower

(€ '000)

	AMOUNTS AS AT
ITEMS/VALUES	12.31.2017
1. Debt securities	57,059,031
a) Governments and central banks	52,501,087
b) Other public-sector entities	222,815
c) Banks	3,269,761
d) Other issuers	1,065,368
2.Equity instruments	1,906,311
a) Banks	1,206,412
b) Other issuers:	699,899
- insurance companies	305
- financial companies	421,782
- non-financial companies	277,812
- other	-
3. Units in investment funds	752,827
4. Loans	-
a) Governments and central banks	-
b) Other public-sector entities	-
c) Banks	-
d) Other entities	-
Total	59,718,169

### Section 4 - Financial assets at amortised cost - Item 40

#### 4.1 Financial assets at amortised cost: breakdown by product of loans and advances to banks

(€ '000) AMOUNTS AS AT **BOOK VALUE** FAIR VALUE OF WHICH: PURCHASED OR ORIGINATED CREDIT-IMPAIRED FINANCIAL ASSETS TYPE OF TRANSACTIONS/VALUES LEVEL 1 LEVEL 2 LEVEL 3 A. Loans and advances to 1,837,348 1,837,348 Central Banks 1. Time deposits 2. Compulsory reserves 1,837,086 Χ 3. Reverse repos Χ 4. Other B. Loans and advances to 29,134,494 1,224,219 21,110,669 6,996,918 1. Loans 19,988,641 6.988.169 26.798.034 1.1 Current accounts 1.600.923 and demand deposits 1.2 Time deposits 4,153,148 Χ Χ Χ 1.3 Other loans 21,043,963 Χ 10,739,487 Reverse repos Χ Χ - Finance leases 10,304,476 Χ 1,122,028 8,749 2. Debt securities 2,336,460 1,224,219 2.1 Structured 2.2 Other 8,749 2,336,460 1,224,219 1,122,028 Total 30,971,842 1,224,219 21,110,669 8,834,266 31,169,154

Loans and receivables with banks are not managed on the basis of their fair value, which is only shown in order to meet financial disclosure requirements. Fair value measurements have been classified according to a hierarchy of levels reflecting the significance of the valuations input. For further information see Part A - Accounting Policies - A.4 Information on fair value.

Total Level 1, Level 2 and Level 3

#### 4.2 Financial assets at amortised cost: breakdown by product of loans and advances to customers

(€ '000) AMOUNTS AS AT 12.31.2018 **BOOK VALUE** FAIR VALUE OF WHICH: PURCHASED OR ORIGINATED CREDIT-IMPAIRED FINANCIAL ASSETS STAGE 1 TYPE OF TRANSACTIONS/VALUES LEVEL 3 LEVEL 2 STAGE 3 213,176,720 1. Loans 9.355.744 107,618,804 113,585,140 8,902 1.1 Current 4,880 13.300.407 1,172,458 Х Χ 1.2 Reverse repos 33,824,856 1.3 Mortgages 94,393,045 3,696 1.4 Credit cards and personal loans, including wage 10,520,428 183,304 assignment Χ Χ 1.5 Finance leases Х 1.6 Factoring 304,005 7,266 Χ Χ Χ 1.7 Other loans 2,417,130 325 Χ 60,833,979 15,252,469 1,767,138 295,556 2. Debt securities 17,051,957 171 2.1 Structured 21,343 8,999 13,408 securities 2.2 Other debt 17,030,614 171 15,239,061 1,767,138 286,557

Loans and receivables with customers are not managed on the basis of their fair value, which is only shown in order to meet disclosure requirements. Fair value measurements have been classified according to a hierarchy of levels reflecting the significance of the valuations input. For further information see Part A - Accounting Policies - A.4 Information on fair value.

9,355,915

8,902

15,252,469

109,385,942

230,228,677

#### Exposures to securities relating to Securitisation transactions

(€ '000)

113,880,696

238,519,107

TRANCHING	AMOUNTS AS AT 12.31.2018
Senior	1,419,892
Mezzanine	
Junior	
Total	1,419,892

#### 4.3 Financial leases

Total

No data to be disclosed.

Total Level 1, Level 2 and Level 3

#### 4.4 Financial assets at amortised cost: breakdown by borrowers/issuers of loans and advances to customers

(€ '000)

			(€ 000)
		AMOUNTS AS AT	12.31.2018
	STAGE 1 OR		OF WHICH: PURCHASED OR ORIGINATED CREDIT- IMPAIRED FINANCIAL
TYPE OF TRANSACTIONS/VALUES	STAGE 2	STAGE 3	ASSETS
1. Debt securities	17,051,957	171	-
a) Governments and other Public Sector Entities	14,335,283	-	-
b) Other financial companies	1,602,214	171	-
of which: insurance companies	51,866	-	-
c) Non-financial companies	1,114,460	-	-
2. Loans	213,176,720	9,355,744	8,902
a) Governments and other Public Sector Entities	4,096,711	55,757	-
b) Other financial companies	68,919,013	684,726	-
of which: insurance companies	197,635	-	-
c) Non-financial companies	76,677,986	5,593,671	6,910
d) Households	63,483,010	3,021,590	1,992
Total	230,228,677	9,355,915	8,902

#### 4.5 Financial assets at amortised cost: gross value and total accumulated impairments

(€ '000)

	STA		VALUE		TOTAL ACC	UMULATED IMPA	IRMENTS	
	GI,	OF WHICH: INSTRUMENTS WITH LOW CREDIT RISK EXEMPTION	STAGE 2	STAGE 3	STAGE 1	STAGE 2	STAGE 3	PARTIAL ACCUMULATED WRITE-OFFS(*)
1. Debt securities	19,229,050	19,175,891	195,433	311	8,441	27,625	140	-
2. Loans	231,924,532	-	11,157,575	25,410,920	541,000	729,005	16,055,176	2,394,906
Total 12.31.2018	251,153,582	19,175,891	11,353,008	25,411,231	549,441	756,630	16,055,316	2,394,906
of which: purchased or originated credit- impaired financial assets	Х	Х	-	21,534	Х	-	12,632	24,977

Note: (\*) value shown for information purposes

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

5.1 Held-to-maturity investments: breakdown by product

(€ '000)

	AM	OUNTS AS AT	12.31.2017	
	воок		FAIR VALUE	
	VALUE	LEVEL 1	LEVEL 2	LEVEL 3
1. Debt securities	762,431	22,403	759,067	
- structured securities		-	-	
- other securities	762,431	22,403	759,067	
2. Loans	•	•	-	•
Total	762,431	22,403	759,067	

#### Total Level 1, Level 2 and Level 3 781,470

5.2 Held-to-maturity investments: breakdown by issuer/borrower

(€ '000)

	AMOUNTS AS AT
TYPE OF TRANSACTIONS/VALUES	12.31.2017
1. Debt securities	762,431
a) Governments and central banks	762,431
b) Other public-sector entities	-
c) Banks	-
d) Other issuers	-
2. Loans	-
a) Governments and central banks	-
b) Other public-sector entities	-
c) Banks	-
d) Other entities	-
Total	762,431

6.1 Loans and receivables with banks: breakdown by product

(€ '000)

	AM	OUNTS AS AT	12.31.2017	
	воок		FAIR VALUE	
TYPE OF TRANSACTIONS/VALUES	VALUE	LEVEL 1	LEVEL 2	LEVEL 3
A. Loans to Central Banks	1,923,258	-	-	1,923,258
1. Time deposits	-	X	X	X
2. Compulsory reserves	1,923,237	Х	Х	X
3. Reverse repos	-	X	Х	Х
4. Other	21	X	Х	Х
B. Loans to banks	25,643,503	29,292	12,005,277	13,857,161
1. Loans	25,394,032	-	11,786,688	13,820,357
1.1 Current accounts and demand				
deposits	2,418,284	X	X	X
1.2 Time deposits	7,377,101	Х	X	Х
1.3 Other loans	15,598,647	Х	Х	Х
- Reverse repos	6,585,470	X	Χ	Χ
- Finance leases	-	X	Χ	Χ
- Other	9,013,177	X	Χ	Χ
2. Debt securities	249,471	29,292	218,589	36,804
2.1 Structured	29,511	X	Х	Χ
2.2 Other	219,960	X	Х	Χ
Total	27,566,761	29,292	12,005,277	15,780,419

Total impaired assets 4,998

6.2 Loans and receivables with banks subject to micro-hedging No data was disclosed in section loans and receivables with banks.

6.3 Finance leases

No data was disclosed in section loans and receivables with banks.

7.1 Loans and receivables with customers: breakdown by product

(€ '000)

			AMOUNTS AS AT	12.31.2017		
		BOOK VALUE			FAIR VALUE	
		NON-PEI	RFORMING			
TYPE OF TRANSACTION/VALUES	PERFORMING	PURCHASED	OTHERS	LEVEL 1	LEVEL 2	LEVEL 3
Loans	192,652,540	10,383	13,883,227		90,364,158	115,343,923
1. Current accounts	16,006,002	1,234	1,777,656	Χ	Х	Χ
2. Reverse repos	23,889,970	-	-	Х	X	Х
3. Mortgages	86,843,221	8,484	8,976,461	Х	Х	Х
Credit cards and personal loans, including wage assignment loans	9,991,804	1	162,418	Х	X	Х
5. Finance leases	-	-	-	Χ	Х	Χ
6. Factoring	86,824	-	16,006	Χ	Х	Χ
7. Other loans	55,834,719	664	2,950,686	Χ	Х	Χ
Debt securities	2,415,291	-	4,014		2,046,381	384,889
8. Structured securities	<u>.</u>		-	Х	Х	Х
9. Other debt securities	2,415,291	-	4,014	Х	Х	Х
Total	195,067,831	10,383	13,887,241		92,410,539	115,728,812

Total carrying amount
Performing and Non-Performing 208,965,455

7.2 Loans and receivables with customers: breakdown by issuer/borrower

(€ '000)

		AMOUNTS AS AT	
		12.31.2017	
		NON-PERF	ORMING
TYPE OF TRANSACTIONS/VALUES	PERFORMING	PURCHASED	OTHERS
1. Debt securities:	2,415,291	-	4,014
a) Governments	23,648	-	-
b) Other public-sector entities	95,363	-	-
c) Other issuers	2,296,280	-	4,014
- non-financial companies	73,678	-	-
- financial companies	2,177,606	-	4,014
- insurance companies	44,996	-	-
- other	-	-	-
2. Loans to:	192,652,540	10,383	13,883,227
a) Governments	1,275,958	-	419
b) Other public-sector entities	2,131,995	-	80,049
c) Other entities	189,244,587	10,383	13,802,759
- non-financial companies	74,546,577	5,532	7,942,329
- financial companies	56,335,509	-	725,999
- insurance companies	126,491	-	-
- other	58,236,010	4,851	5,134,431
Total	195,067,831	10,383	13,887,241
Total Performing and Non-Performing	1		208,965,455

7.4 Finance leases

No data was disclosed in section loans and receivables with customers.

### Section 5 - Hedging derivatives - Item 50

#### 5.1 Hedging derivatives: breakdown by hedged risk and fair value hierarchy

(€ '000)

	AMO	DUNTS AS AT	12.31.2018		AM	OUNTS AS AT	12.31.2017	
		FAIR VALUE		NOTIONAL		FAIR VALUE		NOTIONAL
	LEVEL 1	LEVEL 2	LEVEL 3	AMOUNT	LEVEL 1	LEVEL 2	LEVEL 3	AMOUNT
A. Financial derivatives	98,971	4,063,749	4,599	259,516,193	16,896	4,383,043	-	259,885,843
1) Fair value	98,971	3,949,838	4,599	251,097,851	16,896	4,228,949	-	253,464,182
2) Cash flows	-	113,911	-	8,418,342	-	154,094	-	6,421,661
Net investment in foreign subsidiaries	-	-	-	-	-	-	_	-
B. Credit derivatives	-	-		-		-		-
1) Fair value	-	-	-	-	-	-	-	-
2) Cash flows	-	-	-	-	-	-	-	-
Total	98,971	4,063,749	4,599	259,516,193	16,896	4,383,043	-	259,885,843

Total Level 1, Level 2 and Level 3 4,167,319 4,399,939

#### 5.2 Hedging derivatives: composition for covered portfolios and by type of hedging

(€ '000) AMOUNTS AS AT 12.31.2018 FAIR VALUE CASH FLOW MICRO-HEDGE DEBT SECURITIES AND **EQUITY** INTEREST INSTRUMENTS AND EQUITY TRANSACTIONS/TYPE OF CURRENCY CREDIT MACRO-MICRO-MACRO-RATES **HEDGES** INDICES RISK AND GOLD COMMODITIES OTHERS HEDGE HEDGE **INVESTMENTS** 1. Financial assets at fair value through other 62,399 comprehensive incom 2. Financial assets at amortised cost 3. Portfolio 1,510,198 81,395 Χ 4. Other transactions 62,399 1,510,198 81,395 Total assets 1. Financial liabilities Χ Χ Χ Χ Χ 2. Portfolio 2,480,811 32,516 Total liabilities 2,480,811 32,516 Χ 1. Expected transactions Χ Χ Χ Χ Χ Χ Χ 2. Financial assets and liabilities portfolio

### Section 6 - Changes in fair value of portfolio hedged items - Item 60

#### 6.1 Changes to macro-hedged financial assets: breakdown by hedged portfolio

(€ '000) **AMOUNTS AS AT** CHANGES TO HEDGED ASSETS/GROUP COMPONENTS 12.31.2018 12.31.2017 1. Positive changes 2,905,720 3,088,861 1.1 Of specific portfolios a) Financial assets at amortised cost Loans and receivables b) Financial assets at fair value through other comprehensive income Available-for-sale financial assets 3,088,861 1.2 Overall 2,905,720 2. Negative changes 1,219,745 1,374,373 2.1 Of specific portfolios a) Financial assets at amortised cost Loans and receivables b) Financial assets at fair value through other comprehensive income Available-for-sale financial assets 1,219,745 1,374,373 2.2 Overall Total 1,685,975 1,714,488

# Section 7 - Equity investments - Item 70

### 7.1 Equity: information on shareholder's equity

COMPANY NAME		MAIN OFFICE LEGAL	MAIN OFFICE OPERATIVE(*)	EQUITY %(**)		VOTING RIGHTS %
A. Subsidiaries						
1	Anthemis EVO LLP	London	London	50.00%		
2	AO UniCredit Bank	Moscow	Moscow	100.00%		
3	Bavaria Servicos de Representacao Comercial LTDA	Sao Paulo	Sao Paulo	100.00%	(A)	
4	Box 2004 S.r.l. (in liquidation)	Rome	Rome	100.00%		
5	Capital Dev S.p.A.	Rome	Rome	100.00%		
6	Cordusio SIM S.p.A.	Milan	Milan	96.10%		
7	CORIT - Concessionaria Riscossione Tributi S.p.A.	Milan	Milan	100.00%		
8	(in liquidation)	Rome	Rome	60.00%		
9	Crivelli S.r.I.	Milan	Milan	100.00%		
10	Fineco Verwaltung AG (in liquidation)	Munich	Munich	100.00%		
11	FinecoBank S.p.A.	Milan	Reggio Emilia	35.35%		
12	Island Finance (ICR4) S.r.l. (in liquidation)	Rome	Rome	100.00%		
13	Istituto Immobiare di Catania S.p.A.	Catania	Catania	1.12%	(B)	
14	Nuova Compagnia di Partecipazioni S.p.A.	Rome	Rome	100.00%		
15	Pioneer Alternative Investments (Bermuda) Limited	Hamilton	Hamilton	100.00%		
16	Pai Management LTD	Dublin	Dublin	100.00%		
17	Pioneer Alternative Investments (New York) Limited	Dover	New York	100.00%		
	Pioneer Alternative Investments (Israel) Limited (in voluntary					
18		Ramat Gan	Ramat Gan	100.00%		
19	Pirta Verwaltungs GMBH	Wien	Wien	100.00%		
20	Sanità - S.r.I. (in liquidation)	Rome	Rome	99.60%		
21	SIA UniCredit Leasing	Riga	Riga	100.00%		
22	1 /	Palermo	Palermo	80.00%		
23	Società Italiana Gestione ed Incasso Crediti S.p.A. (in liquidation)	Rome	Rome	100.00%		
24	Sofigere Société par Actions Simplifiée	Paris	Paris	100.00%		
25	UniCredit Bank A.D. Banja Luka	Banja Luka	Banja Luka	98.46%		
26	UniCredit Bank AG	Munich	Munich	100.00%		
27	UniCredit Bank Austria AG	Wien	Wien	99.99%		
28	UniCredit Bank Ireland P.I.c.	Dublin	Dublin	100.00%		
29	UniCredit Bank Hungary ZRT	Budapest	Budapest	100.00%		
30	UniCreditt Bank S.A.	Bucharest	Bucharest	98.63%		
31	UniCredit Bank Serbia JSC	Belgrade	Belgrade	100.00%		
32	UniCredit Banka Slovenija D.D.	Ljubljana	Ljubljana	100.00%		
33	UniCredit BPC Mortgage S.r.I.	Verona	Verona	60.00%		
34	UniCredit Bulbank A.D.	Sofia	Sofia	99.45%		
35	UniCredit Bank Czech Republic and Slovakia A.S.	Prague	Prague	100.00%		
36	UniCredit Consumer Financing IFN S.A.	Bucharest	Bucharest	49.90%	(C)	
37	UniCredit Factoring S.p.A.	Milan	Milan	100.00%		
	<u> </u>					
38	UniCredit Global Leasing Export GMBH	Wien	Wien	100.00%		
39 40	UniCredit International Bank (Luxembourg) S.A.	Luxembourg	Luxembourg	100.00%		
	UniCredit Leasing S.p.A.	Milan	Milan			
41 42	UniCredit Myagents S.r.l. UniCredit OBG S.r.l.	Bologna Verona	Bologna Verona	100.00%		
42	UniCredit Business Integrated Solutions Società consortile	VEIUIIA	VEIDIIA	00.00 /6		
43	per azioni	Milan	Milan	100.00%	(D)	
44	UniCredit Subito Casa S.p.A.	Milan	Milan	100.00%		
45	UniCredit (U.K.) Trust Services Ltd	London	London	100.00%		
46	UniCredit Turn-Around Management GMBH	Wien	Wien	100.00%		
47	Visconti S.r.I.	Milan	Milan	76.00%		
48	Zagrebacka Banka D.D.	Zagreb	Zagreb	84.48%		

Continued: 7.1 Equity: information on shareholder's equity

COMPA	NY NAME	MAIN OFFICE LEGAL	MAIN OFFICE OPERATIVE(*)	EQUITY %(**)		VOTING RIGHTS %
B. Joint	ventures					
1	Koc Finansal Hizmetler AS	Istanbul	Istanbul	50.00%		
C. Comp	panies under significant influence					
1	Asset Bancari II	Milan	Milan	21.55%	(E)	
2	Aviva S.p.A.	Milan	Milan	49.00%		
3	Camfin S.p.A.	Milan	Milan	13.64%		22.22%
4	CNP UniCredit Vita S.p.A.	Milan	Milan	38.80%		
5	Compagnia Aerea Italiana S.p.A.	Fiumicino (Rome)	Fiumicino (Rome)	36.59%		
6	Creditras Assicurazioni S.p.A.	Milan	Milan	50.00%		
7	Creditras Vita S.p.A.	Milan	Milan	50.00%		
8	Europrogetti & Finanza S.p.A. (in liquidation)	Rome	Rome	39.79%		
9	EuroTLX SIM S.p.A.	Milan	Milan	15.00%		
10	Fenice Holding S.p.A. (in liquidation)	Calenzano (FI)	Calenzano (FI)	25.91%		
11	Focus Investments S.p.A.	Milan	Milan	8.33%		25.00%
12	Incontra Assicurazioni S.p.A.	Milan	Milan	49.00%		
13	La Fortezza S.r.l.	Catanzaro	Catanzaro	1.00%		
14	Le Cotoniere S.p.A.	Naples	Naples	33.33%		
15	Le Vigne S.r.l	Catanzaro	Catanzaro	1.00%		
16	Maccorp Italiana S.p.A.	Milan	Milan	25.45%		
17	Mediobanca - Banca di Credito Finanziario S.p.A.	Milan	Milan	8.40%		
18	Risanamento S.p.A.	Milan	Milan	22.23%		
19	Torre SGR S.p.A.	Rome	Rome	37.50%		

(\*) Also meaning the administrative office.

- (\*\*) The equity stake is held by the Parent Company and does not include any stake held by other Group companies.

  (A) The remaining share of 0.47% is held by UniCredit (U.K.) Trust Services Ltd.
- (B) 93.92% is held by Capital Dev S.p.A.
- (C) A fractional share is held by various Group companies.
- (D) The remaining share of 50.10% is held indirectly by UniCredit Bank S.A.
  (E) Equity instruments (Strumenti Finanziari Partecipativi) have been subscribed; the portion subscribed is calculated on the total equity instruments issued by the investee.
- (F) It is a real estate closed-end investment fund.

Note that, also in light of the signature of the "Consultation agreement between shareholders of Mediobanca", the investment in Mediobanca - Banca di Credito Finanziario S.p.A. remains classified as investment in associates For further information see Consolidated report on operations - Other information, as a result of the continuing existence of an adequate representation by UniCredit in Mediobanca's Board of Directors.

The investments are individually tested for impairment in accordance with the provisions of IAS36. When the conditions provided for therein apply, their recovery value is determined, meant as the higher of their "fair value" and "value in use" (the latter determined by discounting the cash flows at a rate that takes account of the current market rates and the specific risks of the asset or using other commonly accepted valuation criteria and methods suitable for the correct valuation of the investment). If the recovery value is lower than the carrying amount, the latter is consequently reduced by allocating the corresponding impairment loss to the income statement.

On the basis of the above impairment loss has been recognised in subsidiaries, including: Koc Finansal Hizmetler Istanbul -€1.319 million, AO UniCredit Bank -€244 million, Cordusio Sim -€158 million, UniCredit Banka Slovenija D.D. -€17 million, UniCredit Consumer Financing Ifn S.A. -€16 million, UniCredit Bank Austria Credistanstalt Ag -€12 million, UniCredit Turn Around Management Cee Gmbh -€13 million, UniCredit Subito Casa S.p.A. -€1 million, UniCredit Global Leasing Export Gmbh -€1 million, Aviva S.p.A. -€6 million, Risanamento S.p.A. -€6 million, Fenice S.r.I. -€2 million. Further, some write-up have been recognised, including: UniCredit Bank AG €30 million, Mediobanca Banca di Credito Finanziario S.p.A. €28 million, UniCredit International Luxembourg €4 million, Nuova Compagnia di Partecipazioni €2 million.

For Koc Finansal Hizmetler Istanbul it is highlighted that the Book value of the investment at 31 December 2017 amounted to €2,313 million; the change with respect to the €1,340 million at 31 December 2018 is mainly due to the abovementioned impairment loss recorded mainly in the third guarter of 2018 (for more information about value in use determination, reference is made to the paragraph of Part B - Notes to the consolidated accounts of UniCredit group - Section 10 - Intangible assets - 10.3 Intangible assets: other information - Estimating cash flows to determine the value in use of the CGUs which is herewith quoted entirely).

#### 7.5 Equity investments: annual changes

(€ '000)

	CHANG	(€ 000)
	CHANG	
	2018	2017
A. Opening balance	44,145,485	42,935,070
B. Increases	599,330	1,872,523
of which: business combinations	1,100	57,034
B.1 Purchases	505,383	609,892
B.2 Write-backs	65,288	1,248,620
B.3 Revaluation	-	-
B.4 Other changes	28,659	14,011
C. Decreases	1,871,903	662,108
of which: business combinations	-	13,767
C.1 Sales	70,000	21,262
C.2 Write-downs	1,796,380	164,717
C.3 Impairment	-	-
C.4 Other changes	5,523	476,129
D. Closing balance	42,872,912	44,145,485
E. Total revaluation	-	-
F. Total write-downs	13,059,924	11,386,382

In 2017 the sub-item "B.1 Purchases" includes the effects arising from business combinations occurred in the year (incorporation of Pioneer Global Management S.p.A. and UniCredit International Luxembourg). The sub-item "C.4 Other changes" includes the reduction covered through the use of the provisions of €470 million set up in 2016 to face commitments towards the subsidiary UniCredit Leasing S.p.A. to cover its losses.

### Section 8 - Property, plant and equipment - Item 80

#### 8.1 Property, plant and equipment used in the business: breakdown of assets carried at cost

(€ '000)

AMOUNTS AS AT

AMOUNTS AS	AT
12.31.2018	12.31.2017
1,677,556	1,668,541
631,843	633,228
743,399	721,109
37,061	38,245
164,308	170,997
100,945	104,962
-	-
-	-
-	-
-	-
-	-
-	-
1,677,556	1,668,541
-	-
	1,677,556 631,843 743,399 37,061 164,308 100,945 1,677,556

#### 8.2 Property, plant and equipment held for investment: breakdown of assets carried at cost

(€ '000)

	AMO	DUNTS AS AT	12.31.2018		AM	OUNTS AS AT	12.31.2017	(000)
	воок		FAIR VALUE		воок		FAIR VALUE	
ASSETS/VALUES	VALUE	LEVEL 1	LEVEL 2	LEVEL 3	VALUE	LEVEL 1	LEVEL 2	LEVEL 3
1. Owned assets	568,627	-	-	742,709	540,914	-	-	704,974
a) Land	282,562	-	-	379,798	248,573	-	-	333,428
b) Buildings	286,065	-	-	362,911	292,341	-	-	371,546
2. Leased assets	-		-			ī	-	-
a) Land	-	-	-	-	1	i	-	-
b) Buildings	-	-	-	-	-	-	-	-
Total	568,627	•	-	742,709	540,914	•	-	704,974
of which: obtained by the enforcement of collateral	-	-	-	-	-	-		_
Total Level 1, Level 2 and Level 3				742,709				704,974

### 8.3 Property, plant and equipment used in the business: breakdown of revalued assets

The Company does not have revalued tangible assets.

#### 8.4 Property, plant and equipment held for investment: breakdown of assets designated at fair value

For the measurement of property, plant and equipment, the Company does not apply the revaluation model.

#### 8.5 Inventories of tangible assets regulated by IAS2: breakdown

The Company does not have tangible assets to be recorded according to IAS2.

### 8.6 Tangible assets used in the business: annual changes

|--|

			CHANGES	S IN 2018		(€ '000)
			OFFICE	ELECTRONIC		
	LANDS	BUILDINGS	FURNITURE	SYSTEMS	OTHER	TOTAL
A. Gross opening balance	633,228	1,328,396	641,239	1,228,412	478,607	4,309,882
A.1 Total net reduction in value	-	(607,287)	(602,994)	(1,057,415)	(373,645)	(2,641,341)
A.2 Net opening balance	633,228	721,109	38,245	170,997	104,962	1,668,541
B. Increases	32,576	108,918	4,062	41,449	22,108	209,113
B.1 Purchases	32,509	80,084	3,789	41,366	22,017	179,765
of which: business combinations	-	-	-	-	-	-
B.2 Capitalised expenditure on improvements	67	28,633	-	-	-	28,700
B.3 Write-backs	-	-	-	-	-	-
B.4 Increases in fair value	-	-	-	-	-	-
a) In equity	-	-	-	-	-	-
b) Through profit or loss	-	-	-	-	-	-
B.5 Positive exchange differences	-	-	3	1	-	4
B.6 Transfer from properties held for investment	-	-	Χ	Х	Х	-
B.7 Other changes	-	201	270	82	91	644
C. Reductions	33,961	86,628	5,246	48,138	26,125	200,098
C.1 Disposals	843	578	303	334	67	2,125
of which: business combinations	-	-	94	334	-	428
C.2 Depreciation	-	39,307	4,755	44,956	23,383	112,401
C.3 Impairment losses	17	3,341	133	2,775	86	6,352
a) In equity	-	-	-	-	-	-
b) Through profit or loss	17	3,341	133	2,775	86	6,352
C.4 Reduction of fair value	-	-	-	-	-	-
a) In equity	-	-	-	-	-	-
b) Through profit or loss	-	-	-	-	-	-
C.5 Negative exchange differences	-	-	-	-	7	7
C.6 Transfer to	33,101	42,877	-	-	-	75,978
a) Property, plant and equipment held for						
investment	21,983	10,271	Χ	Х	Х	32,254
b) Non-current assets and disposal groups	·	·				
classified as held for sale	11,118	32,606	-	-	-	43,724
C.7 Other changes	-	525	55	73	2,582	3,235
D. Net final balance	631,843	743,399	37,061	164,308	100,945	1,677,556
D.1 Total net reduction in value	-	(616,625)	(599,671)	(1,074,139)	(369,731)	(2,660,166)
D.2 Gross closing balance	631,843	1,360,024	636,732	1,238,447	470,676	4,337,722
E. Carried at cost		-	-			,,

#### 8.7 Tangible assets held for investment: annual changes

(€ '000)

	CHANGES IN 2018			
<del>-</del>	LANDS	BUILDINGS	TOTAL	
A. Opening balances	248,573	292,341	540,914	
B. Increases	41,898	27,245	69,143	
B.1 Purchases	3,653	9,605	13,258	
B.2 Capitalised expenditure on improvements	66	2,626	2,692	
B.3 Increases in fair value	-	-	-	
B.4 Write-backs	-	-	-	
B.5 Positive exchange differences	-	-	-	
B.6 Transfer from properties used in the business	21,983	10,271	32,254	
B.7 Other changes	16,196	4,743	20,939	
of which: business combinations	-	-	-	
C. Reductions	7,909	33,521	41,430	
C.1 Disposals	356	-	356	
C.2 Depreciation	-	16,466	16,466	
C.3 Reductions in fair value	-	-	-	
C.4 Impairment losses	2,410	13,920	16,330	
C.5 Negative exchange differences	-	-	-	
C.6 Transfer to	5,124	3,135	8,259	
a) Properties used in the business	-	-	-	
b) Non-current assets and disposal groups classified as held for sale	5,124	3,135	8,259	
C.7 Other changes	19	-	19	
of which: business combinations	-	-	-	
D. Closing balances	282,562	286,065	568,627	
E. Measured at fair value	379,798	362,911	742,709	

#### 8.8 Inventories of tangible assets regulated by IAS2: annual changes

No data to be disclosed.

#### 8.9 Commitments to purchase property, plant and equipment

At Financial Statement date, Commitments for the purchase of tangible assets do not exist.

### Section 9 - Intangible assets - Item 90

#### 9.1 Intangible assets: breakdown by asset type

(€ '000)

X ,933 ,933 -	INDEFINITE LIFE	FINITE LIFE  X  4,350  4,350	INDEFINITE LIFE
,933		,	- - -
,933	-	,	<u> </u>
-	-	4,350	-
- 022	-	-	-
022			
,ჟაა	-	4,350	-
-	-	-	-
-	-	-	-
-	-	-	-
,933	-	4,350	

### 9.2 Intangible assets: annual changes

			CHANGES			
	_		OTHER INTANG			
	=	GENERATED I		ОТНІ	OTHER	
	GOODWILL	FINITE LIFE	INDEFINITE LIFE	FINITE LIFE	INDEFINITE LIFE	TOTAL
A. Gross opening balance	7,709,526	-	-	241,142	-	7,950,668
A.1 Total net reduction in value	(7,709,526)	-	-	(236,792)	-	(7,946,318)
A.2 Net opening balance	-	-	-	4,350	-	4,350
B. Increases	-	-	-	1,756	-	1,756
B.1 Purchases	-	-	-	1,738	-	1,738
B.2 Increases in intangible assets generated	Х	-	-	-	-	-
B.3 Write-backs	Х	-	-	-	-	-
B.4 Increases in fair value	-	-	-	-	-	-
- In equity	Х	-	-	-	-	_
- Through profit or loss	Х	-	-	-	-	_
B.5 Positive exchange differences	-	-	-	-	-	_
B.6 Other changes	-	-	-	18	-	18
of which: business combinations	-	-	-	-	-	-
C. Reduction	-	-	-	2,173	-	2,173
C.1 Disposals	-	-	-	-	-	-
C.2 Write-downs	-	-	-	2,137	-	2,137
- Amortisation	Х	-	-	2,137	-	2,137
- Write-downs	-	-	-	-	-	-
+ In equity	Х	-	-	-	-	-
+ Through profit or loss	-	-	-	-	-	-
C.3 Reduction in fair value	-	-	-	-	-	-
- In equity	Х	-	-	-	-	-
- Through profit or loss	Х	-	-	-	-	-
C.4 Transfer to non-current assets held for sale	-	-	-	-	-	-
C.5 Negative exchange differences	-	-	-	6	-	6
C.6 Other changes	-	-	-	30	-	30
of which: business combinations	-	-	-	-	-	-
D. Net closing balance	-	-	-	3,933	-	3,933
D.1 Total net write-down	(7,709,526)	-	-	(238,901)	-	(7,948,427)
E. Gross closing balance	7,709,526	-	-	242,834	-	7,952,360
F. Carried at cost	-	-	-	-	-	

### Section 10 - Tax assets and tax liabilities - Item 100 (Assets) and Item 60 (Liabilities)

#### 10.1 Deferred tax assets: breakdown

(€ '000)

	AMOUNTS	S AS AT
	12.31.2018	12.31.2017
Deferred tax assets arising from Italian law 214/2011	8,150,831	8,156,932
Deferred tax assets arising from tax losses	78,000	247,000
Deferred tax assets arising from temporary differences	1,935,484	648,793
Financial assets and liabilities (different from loans and deposits)	212,687	48,579
Loans and deposits to/from banks and customers	884,471	7,156
Hedging and hedged item revaluation	42,269	43,428
Property, plant and equipment and intangible assets different from goodwill	63,356	63,124
Goodwill and equity investments	-	-
Current assets and liabilities held for sale	-	-
Other assets and Other liabilities	35	3,873
Provisions, pension funds and similar	732,666	482,633
Other	-	-
Accounting offsetting	(217,479)	(402,455)
Total	9,946,836	8,650,270

#### 10.2 Deferred tax liabilities: breakdown

(€ '000)

	AMOUNTS	AS AT
	12.31.2018	12.31.2017
Deferred tax liabilities arising from temporary differences	217,479	402,455
Financial assets and liabilities (different from loans and deposits)	99,296	258,412
Loans and deposits to/from banks and customers	-	-
Hedging and hedged item revaluation	9,780	26,152
Property, plant and equipment and intangible assets different from goodwill	105,049	115,227
Goodwill and equity investments	-	-
Assets and liabilities held for sale	-	-
Other assets and Other liabilities	1,965	-
Other	1,389	2,664
Accounting offsetting	(217,479)	(402,455)
Total	-	-

The item "Deferred tax assets deriving from Law 214/2011" includes:

- the amount of €3,168 million related to Deferred tax assets (for IRES and IRAP) due to the tax release of the value of the equity investments pursuant to Art.23 of D.L. 98/2011;
- the amount of €1,288 million related to Deferred tax assets (for IRES and IRAP) arising from goodwill tax redemption.

At 31 December 2018, the total amount of Deferred tax assets convertible into tax credits is equal to €7,192 million for IRES and €959 million for IRAP.

The above mentioned amounts are the ones resulting upon the sustainability test provided for by IAS12, taking into account the economic projections foreseeable for future years, in order to check, under a horizon of 5 years, set in order to harmonize the approach within the main Group Legal Entities, whether there are future taxable incomes to absorb them.

With particular reference to Deferred tax assets due to temporary differences (€1,935 million registered before the offset against the corresponding Deferred tax liabilities), the sustainability test takes into account, besides the economic projections, the forecasts for the transformability of Deferred tax assets into tax credits under the terms of Italian Law No.214/2011.

Deferred tax assets during the year increased by €1,297 million, of which €1,115 million for IRES and €182 million for IRAP partly due to the accounting for 9/10 of the tax effect of the higher loan loss provisions determined by the first adoption of IFRS9 (€ 727 million for IRES and €144 million for IRAP) and for the residual part to the normal dynamic in offsetting against current taxes. There were no reductions due to the conversion into tax credits.

### 10.3 Deferred tax assets: annual changes (balancing P&L)

(€ '000)

	CHANGE	S IN
	2018	2017
1. Opening balance	8,408,479	11,139,449
2. Increases	2,073,081	1,634,701
2.1 Deferred tax assets arisen during the year	1,717,695	1,109,935
a) Relating to previous years	50,391	50,635
b) Due to change in accounting criteria	-	-
c) Write-backs	430,086	492,321
d) Other	1,237,218	566,979
2.2 New taxes or increases in tax rates	-	-
2.3 Other increases	355,386	524,766
3. Decreases	891,309	4,476,850
3.1 Deferred tax assets derecognised during the year	593,204	1,051,042
a) Reversals of temporary differences	519,855	572,800
b) Write-downs of non-recoverable items	-	380,241
c) Change in accounting criteria	-	-
d) Other	73,349	98,001
3.2 Reduction in tax rates	-	-
3.3 Other decreases	298,105	3,425,808
a) Conversion into tax credit under Italian Law 214/2011	-	2,859,421
b) Other	298,105	566,387
4. Closing balance	9,590,251	8,297,300

Sub-item "2.1 Deferred tax assets arisen during the year d) Other" reflects the recognition of DTAs related to the first time adoption of IFRS9 against P&L for an amount of €871 million.

The items "2.3 Other increases" and "3.3 Other decreases" include the effect of netting DTA/DTL of previous and current year.

#### 10.3bis Deferred tax assets (Italian Law 214/2011): annual changes

(€ '000)

	CHANGES IN	
	2018	2017
1. Opening balance	8,156,932	11,017,399
2. Increases	-	-
3. Decreases	6,101	2,860,467
3.1 Reversals of temporary differences	-	-
3.2 Conversion into tax credits	-	2,859,421
a) Due to loss positions arisen from P&L	-	2,859,421
b) Due to tax losses	-	-
3.3 Other decreases	6,101	1,046
4. Closing balance	8,150,831	8,156,932

Following the 5th update of Banca d'Italia Circular 262, starting from 31 December 2018, the table shows the deferred tax asset annual changes of which L.214/2011 both equity balancing and P&L balancing. According to this new approach the values at 31 December 2017 have been restated.

#### 10.4 Deferred tax liabilities: annual changes (balancing P&L)

(€ '000) **CHANGES IN** 2018 2017 1. Opening balance 2. Increases 146,729 137,724 20,061 4,606 2.1 Deferred tax liabilities arisen during the year a) Relating to previous years 16 b) Due to change in accounting criteria c) Other 20,045 4,606 2.2 New taxes or increases in tax rates 2.3 Other increases 126,668 133,118 3. Decreases 146,729 137,724 3.1 Deferred tax liabilities derecognised during the year 20,206 16,055 16,055 18,845 a) Reversals of temporary differences b) Due to change in accounting criteria 1,361 c) Other 3.2 Reduction in tax rates 126,523 3.3 Other decreases 121,669 4. Closing balance

The items "2.3 Other increases" and "3.3 Other decreases" include the effect of netting DTA/DTL of previous and current year.

#### 10.5 Deferred tax assets: annual changes (balancing Net Equity)

(€ '000)

		(€ '000)
	CHANGES IN	
	2018	2017
1. Opening balance	345,961	174,703
2. Increases	276,006	451,021
2.1 Deferred tax assets arisen during the year	269,965	450,083
a) Relating to previous years	-	-
b) Due to change in accounting criteria	-	-
c) Other	269,965	450,083
2.2 New taxes or increase in tax rates	-	-
2.3 Other increases	6,041	938
3. Decreases	265,382	272,754
3.1 Deferred tax assets derecognised during the year	265,382	272,754
a) Reversals of temporary differences	91,070	200,760
b) Write-downs of non-recoverable items	169,000	800
c) Due to change in accounting criteria	-	-
d) Other	5,312	71,194
3.2 Reduction in tax rates	-	-
3.3 Other decreases	-	-
4. Closing balance	356,585	352,970

#### 10.6 Deferred tax liabilities: annual changes (balancing Net Equity)

(€ '000)

	CHANG	ES IN
	2018	2017
1. Opening balance	-	-
2. Increases	357,769	723,252
2.1 Deferred tax liabilities arisen during the year	124,051	333,789
a) Relating to previous years	-	-
b) Due to change in accounting criteria	-	-
c) Other	124,051	333,789
2.2 New taxes or increase in tax rates	-	-
2.3 Other increases	233,718	389,463
3. Decreases	357,769	723,252
3.1 Deferred tax liabilities derecognised during the year	261,518	441,146
a) Reversal of temporary differences	58,264	127,859
b) Due to change in accounting criteria	-	-
c) Other	203,254	313,287
3.2 Reduction in tax rates	-	-
3.3 Other decreases	96,251	282,106
4. Closing balance		•

The items "2.3 Other increases" and "3.3 Other decreases" include the effect of netting DTA/DTL of previous and current year.

#### 10.7 Other information

#### **ITALIAN TAX GROUP**

The Tax Group regime was introduced in Italy by Legislative Decree 344 of 12 December 2003, that implemented the Italian corporate income tax (IRES) reform.

The regime of national Tax Group is optional, with a duration bound for three financial years and certain conditions (controlling relationship, same operating period) to be met.

The participation to the Tax Group regime allows the offsetting between taxable income and tax losses generated by the companies participating to such regime.

For financial year 2018 the following legal entities adhered to the Italian Tax Group with UniCredit S.p.A.:

- UniCredit Factoring Milan;
- UniCredit Leasing Milan;
- Cordusio Fiduciaria Milan;
- UniCredit Services (ex UniCredit Business Integrated Solutions) Milan;
- · Cordusio SIM Milan;
- UniCredit Bank AG Milan Branch.

The number of legal entities participating to the Italian Tax Group decreased in respect to the ones of 2017 due to the exit of I-Faber from such regime, following its disposal outside the Group.

#### DEFERRED TAX ASSETS DUE TO TAX LOSSES CARRIED FORWARD

DTA on tax losses for €25 million were generated in the current year, which increases the cumulated amount of DTA on 2016 and 2017 tax losses carried forward to a total amount of €3,350 million (already including €34 million of DTA on tax losses deriving from the incorporation in 2017 of the subsidiaries PGAM and Buddy Servizi Molecolari), €3,272 million net of those accounted among deferred tax assets following sustainability test

In respect of foreign branches, relevant tax losses not utilized are equal to €6.356 million, due to start-up expenses or other operating costs. Said tax losses can only be used against the taxable income at the level of each single branch for taxes due in the relevant Country of establishment.

# Part B - Balance sheet - Assets

# Section 11 - Non current assets and disposal groups classified as held for sale - Item 110 (Assets) and Item 70 (Liabilities)

### 11.1 Non-current assets and disposal groups classified as held for sale: breakdown by asset type

		(€ '000)
	AMOUNTS	
	12.31.2018	12.31.2017
A. Assets available for sale		
A.1 Financial assets	53,898	54,553
A.2 Equity investments	-	8,234
A.3 Property, Plant and Equipment	62,776	87,244
of which: obtained by taking possession of collateral	-	
A.4 Intangible assets	-	-
A.5 Other non-current assets	-	-
Total (A)	116,674	150,031
of which: carried at cost	59,401	70,725
of which: designated at fair value - level 1	-	-
of which: designated at fair value - level 2	57,273	79,306
of which: designated at fair value - level 3	-	-
B. Discontinued operations	-	
B.1 Financial assets at fair value through profit and loss	-	
- Financial assets held for trading	-	
- Financial assets designed at fair value	-	
- Other financial assets mandatorily at fair value	-	
Financial assets held for trading (ex IAS39)		
Financial assets at fair value through profit or loss (ex IAS39)		
B.2 Financial assets at fair value through other comprehensive income	-	
Available for sale financial assets (ex IAS39)		
B.3 Financial assets at amortised cost	-	
Held to maturity investments (ex IAS39)		
Loans and receivables with banks (ex IAS39)		
Loans and receivables with customers (ex IAS39)		
B.4 Equity investments	-	-
B.5 Property, Plant and Equipment	-	
of which: obtained by taking possession of collateral	-	
B.6 Intangible assets	-	
B.7 Other assets	-	-
Total (B)	-	-
of which: carried at cost	-	-
of which: designated at fair value - level 1	-	-
of which: designated at fair value - level 2	-	
of which: designated at fair value - level 3	-	-

# Parte B - Balance sheet - Assets

continued: Non-current assets and disposal groups classified as held for sale: breakdown by asset type		(€ '000)
C. Liabilities associated with assets available for sale		
C.1 Deposits	-	-
C.2 Securities	-	-
C.3 Other liabilities	-	-
Total (C)	-	-
of which: carried at cost	-	-
of which: designated at fair value - level 1	-	-
of which: designated at fair value - level 2	-	-
of which: designated at fair value - level 3	-	-
D. Liabilities associated with discontinued operations	-	
D.1 Financial liabilities at amortised cost	-	
Deposits from banks (ex IAS39)		-
Deposits from customers (ex IAS39)		-
Debt securities in issue (ex IAS39)		-
D.2 Financial liabilities held for trading	-	
Financial liabilities held for trading (ex IAS39)		-
D.3 Financial liabilities designated at fair value	-	
Financial liabilities at fair value through profit or loss (ex IAS39)		-
D.4 Provisions	-	-
D.5 Other liabilities	-	-
Total (D)	-	-
of which: carried at cost	-	-
of which: designated at fair value - level 1	-	-
of which: designated at fair value - level 2	-	-
of which: designated at fair value - level 3	-	-

### Section 12 - Other assets - Item 120

#### 12.1 Other assets: breakdown

(€ '000)

_	AMOUNTS AS	AT (€ 000)
ITEMS/VALUES	12.31.2018	12.31.2017
Margin with derivatives clearers (non-interest bearing)	-	
Gold, silver and precious metals	-	
Accrued income and prepaid expenses other than capitalised income	218,597	92,240
Positive value of management agreements (so-called servicing assets)	-	
Cash and other valuables held by cashier	277,157	230,014
- Current account cheques being settled, drawn on third parties	276,861	229,671
- Current account cheques payable by group banks, cleared and in the process of being debited	296	343
- Money orders, bank drafts and equivalent securities	-	-
- Coupons, securities due on demand, revenue stamps and miscellaneous valuables	-	-
Interest and changes to be debited to	22,298	133
- Customers	22,298	133
- Banks	-	-
Items in transit between branches not yet allocated to destination accounts	-	12,332
Items in processing	270,701	389,975
Items deemed definitive but not-attributable to other items	1,180,601	1,521,623
- Securities and coupons to be settled	42,130	1,430
- Other transactions	1,138,471	1,520,193
Adjustments for unpaid bills and notes	6,831	264,164
Tax items other than those included in item 110	1,468,803	1,583,025
Commercial credits pursuant to IFRS15	-	
Loans in respect of share based payment		144,546
Other items	430,742	462,302
Total	3,875,730	4,700,354

It should be noted that, as at 31 December 2018, among the "Other items" are recognised, at their fair value of €45 million, the precious stones (diamonds) repurchased from customers within the "customer care" initiative promoted by the Bank regarding this topic.

# Part B - Balance sheet - Assets

Item "Accrued income and prepaid expenses other than capitalised income" includes the contract assets recognized in accordance with IFRS15. In this context accrued income represents the portion of the performance obligation already satisfied through the services provided by the Bank and that will be settled in the future periods in accordance with contractual provisions.

The aggregate amount of revenues from services to customers related to the portion of performance obligations not yet satisfied, and therefore not represented in the table above, is of a non material amount and relates to performance obligations expected to be satisfied by the following year end reporting date.

The following table shows the changes of accrued income and prepaid expenses occurred in the period.

### Periodic change of accrued income/expenses and prepaid expenses/income

		(€ '000)
	AMOUNTS AS AT	12.31.2018
	ACCURRED INCOME AND PREPAID EXPENSES	ACCURRED INCOME AND DEFERRED EXPENSES
Opening balance	92,240	100,642
Increases	126,736	37,168
a) Changes due to business combinations	-	-
b) Cumulative catch-up adjustments to revenue that affect the corresponding contract asset or contract liability, including adjustments arising from a change in the measure of progress, a change in an estimate of the transaction price (including any changes in the assessment of whether an estimate of variable consideration is constrained) or a contract modification (IFRS15 Par. 118.b)		
c) Reversal of impairment of a contract asset (IFRS15 Par. 118.c)	-	X
d) Change in the time frame for a right to consideration to become unconditional (ie for a contract asset to be reclassified to a receivable) (IFRS15 Par. 118.d)	-	-
e) Change in the time frame for a performance obligation to be satisfied (ie for the recognition of revenue arising from a contract liability (IFRS15 Par. 118.e)	-	-
f) Other	126,736	37,168
Decreases	379	64
a) Changes due to business combinations	-	-
b) Cumulative catch-up adjustments to revenue that affect the corresponding contract asset or contract liability, including adjustments arising from a change in the measure of progress, a change in an estimate of the transaction price (including any changes in the assessment of whether an estimate of variable consideration is constrained) or a contract modification (IFRS15 Par. 118.b)	-	-
c) Impairment of a contract asset (IFRS15 Par. 118.c)	-	Х
d) Change in the time frame for a right to consideration to become unconditional (ie for a contract asset to be reclassified to a receivable) (IFRS15 Par. 118.d)	-	-
e) Change in the time frame for a performance obligation to be satisfied (ie for the recognition of revenue arising from a contract liability (IFRS15 Par. 118.e)	-	-
f) Other	379	64
Closing balance	218,597	137,746

### Liabilities

### Section 1 - Financial liabilities at amortised cost - Item 10

### 1.1 Financial liabilities at amortised cost: breakdown by product of deposits from banks

(€ '000) **AMOUNTS AS AT** 12.31.2018 FAIR VALUE BOOK LEVEL 1 LEVEL 2 LEVEL 3 TYPE OF TRANSACTIONS/VALUES VALUE 34,627,212 1. Deposits from central banks Χ Χ Χ 2. Deposits from banks 24,367,577 2.1 Current accounts and demand 3,867,456 Χ deposits Х 2.2 Time deposits 5,057,073 Χ Χ Χ Χ Χ 2.3 Loans 15,442,756 Χ Χ Χ 2.3.1 Repos 10,298,952 2.3.2 Other 5,143,804 Χ Χ Χ 2.4 Liabilities relating to commitments Χ Χ 2.5 Other deposits 292 Χ Χ Χ 58,994,789 25,292,544 33,125,936 Total Total Level 1, Level 2 and Level 3 58,418,480

Deposits from central banks include TLTRO II facilities launched by the Governing Council of the European Central Bank with Decision (EU) 2016/810 for €33 billion, the same amount as at 2017 year end.

Deposits from banks are not carried based at their fair value, which is only shown in order to meet disclosure requirements. Fair value measurements have been classified according to a hierarchy of levels reflecting the significance of the valuations input. For further information see Part A - Accounting Policies - A.4 Information on fair value.

#### 1.2 Financial liabilities at amortised cost: breakdown by product of deposits from customers

(€ '000)

	AMO	OUNTS AS AT	12.31.2018	(6 000)
	воок		FAIR VALUE	
TYPE OF TRANSACTION/VALUES	VALUE	LEVEL 1	LEVEL 2	LEVEL 3
1. Current accounts and demand				
deposits	158,060,181	Х	X	X
2. Time deposits	1,195,705	Х	Х	Х
3. Loans	47,829,401	Х	Х	Х
3.1 Repos	46,890,500	Х	Х	Х
3.2 Other	938,901	Х	Х	Х
4. Liabilities relating to commitments to				
repurchase treasury shares	-	Х	X	X
5. Other deposits	4,786,438	Х	Х	Х
Total	211,871,725	-	47,500,092	164,222,396

211,722,488 Total Level 1, Level 2 and Level 3

Deposits from customers are not carried at fair value, which is presented solely for the purpose of fulfilling financial disclosure requirements. Fair value measurements have been classified according to a hierarchy of levels reflecting the significance of the valuations input. The fair value of demand items was estimated to be equal to their net book value by exercising the option provided for by IFRS7.29. According to this assumption, demand items were classified as level 3 in the fair value hierarchy. For further information see Part A - Accounting Policies - A.4 Information on fair value.

#### 1.3 Financial liabilities at amortised cost: breakdown by product of debt securities in issue

(€ '000)

53,567,675

	AI	AMOUNTS AS AT		
	воок		FAIR VALUE	
TYPE OF SECURITIES/VALUES	VALUE	LEVEL 1	LEVEL 2	LEVEL 3
A. Debt securities				
1. Bonds	49,459,316	27,590,067	22,461,035	1,951
1.1 Structured	716,417	-	691,130	-
1.2 Other	48,742,899	27,590,067	21,769,905	1,951
2. Other securities	3,509,529	-	169,622	3,345,000
2.1 Structured	109,800	-	113,767	-
2.2 Other	3,399,729	-	55,855	3,345,000
Total	52,968,845	27,590,067	22,630,657	3,346,951

Sub-items "1.1 structured" of bonds and "2.1. structured" of other securities totally amount to €826,217 million and represent 1.56% of the total. They mainly relate to interest-rate linked instruments with highly correlated derivative component, identified in accordance with the Mifid

Issued bonds reduce due to joint effect of maturities and new issuances and as a consequence of buy-backs realised in the period.

Fair value measurements solely for financial disclosure purposes only are classified according to a hierarchy of levels reflecting the significance of the inputs used. For further information see Part A - Accounting Policies - A.4 Information on fair value.

#### 1.4 Detail of subordinated debts/bonds

Total Level 1, Level 2 and Level 3

classification rules.

The list of all subordinated debt instruments and bonds is presented in Part F - Shareholders' Equity.

The subordinated debt recognised in item "Deposits from banks" amounts to €28 million, the one in item "Deposits from customers" amounts to nil, the one in item "Debt securities in issue" amounts to €8,837 million.

#### 1.5 Detail of structured debts

Structured deposits from banks or customers do not exist.

### 1.6 Amounts payable under finance leases

No data to be disclosed.

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

#### 1.1 Deposits from banks: product breakdown

	AMOUNTS AS AT
TYPE OF TRANSACTIONS/VALUES	12.31.2017
1. Deposits from central banks	33,576,658
2. Deposits from banks	23,230,358
2.1 Current accounts and demand deposits	4,826,878
2.2 Time deposits	3,812,805
2.3 Loans	14,249,826
2.3.1 repos	7,737,626
2.3.2 other	6,512,200
2.4 Liabilities in respect of commitments to repurchase treasury shares	-
2.5 Other liabilities	340,849
Total	56,807,016
Fair value - level 1	-
Fair value - level 2	13,896,046
Fair value - level 3	43,033,573
Total fair value	56,929,619

1.2 Breakdown of item 10 "Deposits from banks": subordinated debt

The list of all subordinated debt instruments was presented in Part F - Shareholders' Equity of 2017 Company financial statements.

The subordinated debt recognised in the item "Deposits from banks" amounted to €67 million.

1.3 Breakdown of item 10 "Deposits from banks": structured debts

There were no structured debts.

1.5 Amounts payable under finance leases

There were no amounts payable to banks under finance leases.

2.1 Deposits from customers: breakdown by product

(€ '000)

	AMOUNTS AS AT
TYPE OF TRANSACTIONS/GROUP COMPONENTS	12.31.2017
Current accounts and demand deposits	154,551,338
2. Time deposits	1,584,116
3. Loans	35,885,701
3.1 repos	34,489,558
3.2 other	1,396,143
Liabilities in respect of commitments to repurchase treasury shares	-
5. Other liabilities	5,117,607
Total	197,138,762
Fair value - level 1	-
Fair value - level 2	37,732,119
Fair value - level 3	159,325,053
Total fair value	197,057,172

2.2 Breakdown of item 20 "Deposits from customers": subordinated debt

Item "Deposit from customers" included subordinated debt in the amount of €21 million.

2.3 Breakdown of item 20 "Deposits from customers": structured debts

There were no structured debts from customers.

2.5 Amounts payable under finance leases

Total Level 1, Level 2 and Level 3

There were no amounts payable to customers under finance leases.

3.1 Debt securities in issue: breakdown by product

(€ '000)

68,101,048

	A	MOUNTS AS AT	12.31.2017	
	ВООК		FAIR VALUE	
TYPE OF SECURITIES/VALUES	VALUE	LEVEL 1	LEVEL 2	LEVEL 3
A. Listed securities				
1. Bonds	57,334,101	30,184,820	30,285,452	107
1.1 structured	1,942,982	-	1,964,090	-
1.2 other	55,391,119	30,184,820	28,321,362	107
2. Other securities	7,611,531	-	1,313,860	6,316,809
2.1 structured	127,570	-	144,446	-
2.2 other	7,483,961	-	1,169,414	6,316,809
Total	64,945,632	30,184,820	31,599,312	6,316,916

3.2 Breakdown of item 30 "Debt securities in issue": subordinated debt securities

This item includes subordinated securities in the amount of €11,591 million.

### Section 2 - Financial liabilities held for trading - Item 20

### 2.1 Financial liabilities held for trading: breakdown by product

- 4	2	1	Λ	r
- (	t		U	ι

		AMC	OUNTS AS AT	12.31.2018	
TYPE OF	NOMINAL		FAIR VALUE		FAIR
TRANSACTIONS/VALUES	VALUE	LEVEL 1	LEVEL 2	LEVEL 3	VALUE*
A. Cash liabilities					
Deposits from banks	-	325,489	-	-	325,489
Deposits from customers	-	4,317,989	-	-	4,317,989
3. Debt securities	-	-	-	-	-
3.1 Bonds	-	-	-	-	-
3.1.1 Structured	-	-	-	-	Х
3.1.2 Other	-	-	-	-	Х
3.2 Other securities	-	-	-	-	-
3.2.1 Structured	-	-	-	-	Х
3.2.2 Other	-	-	-	-	Х
Total (A)	-	4,643,478	-		4,643,478
B. Derivatives instruments					
1. Financial derivatives	X	18,290	5,295,491	426,264	Х
1.1 Trading derivatives	X	18,290	4,803,320	285,204	Х
1.2 Linked to fair value					
option	Х	-	313,414	98,449	Х
1.3 Other	X	-	178,757	42,611	Х
2. Credit derivatives	X	-	-	-	Х
2.1 Trading derivatives	X	-	-	-	Х
2.2 Linked to fair value					
option	Х	-	-	-	Х
2.3 Other	X	-	-	-	Х
Total (B)	Х	18,290	5,295,491	426,264	Х
Total (A+B)	Х	4.661.768	5,295,491	426,264	Х

Total Level 1, Level 2 and Level 3 10,383,523

Note:
Fair value\* = Fair value calculated excluding the value changes due to the change of credit worthiness of the issuer compared to the issue date

"Deposit from banks" and "Deposit from customers" are referred to technical overdrafts in respect of which no nominal amount was attributed. They are fed by the recognition of technical overdrafts typical of primary dealer and market-maker transactions in government bonds.

"Financial derivatives: other" comprises: (i) derivatives embedded in structured financial instruments, where the host has been classified in a category different from held-for-trading or fair value option and (ii) derivatives that, for economic purposes, are associated with Banking Book instruments.

### 2.2 Detail of financial liabilities held for trading: subordinated liabilities

Subordinated trading financial liabilities do not exist.

### 2.3 Detail of financial liabilities held for trading: structured debts

Structured trading financial liabilities do not exist.

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

4.1 Financial liabilities held for trading: breakdown by product

(€ '000)

g , p		AMOUNTS AS AT 12.31.2017			
TYPE OF	NOMINAL		FAIR VALUE		FAIR
TRANSACTIONS/VALUES	VALUE	LEVEL 1	LEVEL 2	LEVEL 3	VALUE*
A. Financial liabilities					
Deposits from banks	-	535,350	-	-	535,350
Deposits from customers	-	6,698,206	-	-	6,698,206
3. Debt securities	-	-	-	-	-
3.1 Bonds	-	-	-	-	-
3.1.1 Structured	-	-	-	-	X
3.1.2 Other	-	-	-	-	X
3.2 Other securities	-	-		-	-
3.2.1 Structured	-	-	-	-	X
3.2.2 Other	-	-	-	-	X
Total A	•	7,233,556		-	7,233,556
B. Derivatives instruments					
Financial derivatives	Х	6,757	5,297,269	530,299	Х
1.1 Trading	Х	6,757	4,865,814	377,596	Х
1.2 Related to fair value					
option	Χ	-	202,887	87,732	Х
1.3 Other	Х	-	228,568	64,971	Х
2. Credit derivatives	Х	-	-	-	Х
2.1 Trading derivatives	Х	-	-	-	Х
2.2 Related to fair value	•				
option	Х	-	-	_	Х
2.3 Other	Х	-	-	-	Х
Total B	Х	6,757	5,297,269	530,299	Х
Total A+B	Х	7,240,313	5,297,269	530,299	Х

13,067,881 Total Level 1, Level 2 and Level 3

Fair value\* = Fair value calculated excluding the value changes due to the change of credit worthiness of the issuer compared to the issue date.

### Section 3 - Financial liabilities designated at fair value - Item 30

### 3.1 Financial liabilities designated at fair value: breakdown by product

(€ '000)

		AMO	OUNTS AS AT	12.31.2018	
	NOMINAL		FAIR VALUE		FAIR
TYPE OF TRANSACTIONS/VALUES	VALUE	LEVEL 1	LEVEL 2	LEVEL 3	VALUE*
1. Deposits from banks	-				-
1.1 Structured	-	-	-	-	Х
1.2 Other	-	-	-	-	Х
of which:					
- loan commitments given	-	Χ	Χ	Χ	Χ
- financial guarantees given	-	Χ	Χ	Χ	Χ
2. Deposits from customers	-				-
2.1 Structured	-	-	-	-	Х
2.2 Other	-		-	-	Х
of which:					
- loan commitments given	-	Χ	Χ	Χ	Χ
- financial guarantees given	-	Χ	Χ	Χ	Χ
3. Debt securities	3,813,522		3,534,519		3,591,820
3.1 Structured	3,813,522	-	3,534,519	-	Х
3.2 Other	-	-	-	-	Х
Total	3,813,522		3,534,519		3,591,820

Total Level 1, Level 2 and Level 3 3,534,519

#### Note

Fair value\* = Fair value calculated excluding the value changes due to the change of credit worthiness of the issuer compared to the issue date.

Item "Debt securities - Structured" includes "Certificates" (structured debt securities) issued by UniCredit S.p.A. starting from the first quarter of 2016 and also €396 million of "Secured mandatorily exchangeable equity-linked certificate" referred to the residual shares in Bank Pekao S.A., after the sale of the 32.8% stake to Powszechny Zakład Ubezpieczeń S.A. and Polish Development Fund S.A. occurred in June 2017. These securities are classified as measured at fair value their embedded derivative component not being separable.

### 3.2 Detail of financial liabilities designated at fair value: subordinated liabilities

Subordinated financial liabilities designated at fair value do not exist.

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

5.1 Financial liabilities at fair value through profit or loss: breakdown by product

(€ '000)

		AMO	UNTS AS AT	12.31.2017	
TYPE OF	NOMINAL		FAIR VALUE		FAIR
TRANSACTIONS/VALUES	VALUE	LEVEL 1	LEVEL 2	LEVEL 3	VALUE(*)
1. Deposits from banks	-	-	-	-	-
1.1 Structured	-	•	-	-	Х
1.2 Other	-	-	-	-	Х
2. Deposits from					
customers	-	-	-	-	-
2.1 Structured	-	•	-	-	Χ
2.2 Other	-	-	-	-	Х
3. Debt securities	2,698,887	-	2,737,625		2,678,873
3.1 Structured	2,698,887	-	2,737,625	-	Х
3.2 Other	-	-	-	-	Х
Total	2,698,887		2,737,625		2,678,873

Total Level 1, Level 2 and Level 3 2,737,625

Note

Fair value\* = Fair value calculated excluding the value changes due to the change of credit worthiness of the issuer compared to the issue date

### Section 4 - Hedging derivatives - Item 40

### 4.1 Hedging derivatives: breakdown by type of hedging and by levels

								(€ '000)
	AM	OUNTS AS AT	12.31.2018		AMO	DUNTS AS AT	12.31.2017	
	NOTIONAL		FAIR VALUE		NOTIONAL		FAIR VALUE	
	AMOUNT	LEVEL 1	LEVEL 2	LEVEL 3	AMOUNT	LEVEL 1	LEVEL 2	LEVEL 3
A. Financial derivatives	337,751,208	99,485	4,413,864	11,909	256,709,902	29,210	4,529,110	-
1) Fair value	328,086,686	99,485	4,190,160	11,909	250,216,724	29,210	4,368,438	-
2) Cash flows	9,664,522	-	223,704	-	6,493,178	-	160,672	-
3) Net investment in foreign								
subsidiaries	-	-	-	-	-	-	-	-
B. Credit derivatives	-	-	-	-	-	•	-	-
1) Fair value	-	-	-	-	-	-	-	-
2) Cash flows	-	-	-	-	-		-	-
Total	337,751,208	99,485	4,413,864	11,909	256,709,902	29,210	4,529,110	•

4,525,258 Total Level 1, Level 2 and Level 3 4,558,320

### 4.2 Hedging derivatives: breakdown by hedged portfolios and type of hedging

(€ '000) AMOUNTS AS AT 12.31.2018 FAIR VALUE CASH FLOW MICRO-HEDGE DEBT SECURITIES EQUITY AND INTEREST RATES INSTRUMENTS AND EQUITY CURRENCY CREDIT MACRO-MICRO-MACRO-**FOREIGN** TRANSACTIONS/HEDGE TYPES RISK INDICES RISK RISK COMMODITIES OTHER HEDGE INVESTMENTS 1. Financial assets at fair value through other 921,506 9,081 comprehensive income 2. Financial assets at 64,001 amortised cost 2,912,142 188,272 3. Portfolio Χ Χ Χ Χ Χ Χ Χ 4. Other transactions Χ 985,507 9,081 2,912,142 188,272 Total assets Χ 1. Financial liabilities Χ 2. Portfolio Χ Χ 394,824 35,432 Χ **Total liabilities** 394.824 35,432 Χ Χ Χ Χ Χ 1. Expected transactions 2. Financial assets and Χ Χ liabilities portfolio Х

## Section 5 - Value adjustment of hedged financial liabilities - Item 50

### 5.1 Changes to hedged financial liabilities

(€ '000) **AMOUNTS AS AT** CHANGES TO HEDGED LIABILITIES/GROUP COMPONENTS 12.31.2018 12.31.2017 1. Positive changes to financial liabilities 2,071,614 2,134,393 2. Negative changes to financial liabilities (364,243)(351,243)1,770,150 1,720,371

### Section 6 - Tax liabilities - Item 60

See Section 10 of Assets.

Section 7 - Liabilities associated with assets classified as held for sale - Item 70 See Section 11 of Assets.

### Section 8 - Other liabilities - Item 80

### 8.1 Other liabilities: breakdown

	AMOUNTS AS A	(€ '000) <b>AT</b>
ITEMS/VALUES	12.31.2018	12.31.2017
Liabilities in respect of financial guarantees issued	2,454	5,724
Impairment: of financial guarantees issued, of credit derivatives, of irrevocable commitments to distribute funds		305,493
Obligations for irrevocable commitments to distribute funds		-
Accrued expenses and deferred income other than those to be capitalised for the financial liabilities concerned	137,746	100,642
Negative value of management agreements (so-called servicing assets)	-	
Payment agreements based on the value of own capital instruments classified as deposits pursuant to IFRS2	82	3,286
Other liabilities due to employees	1,362,081	1,739,619
Other liabilities due to other staff	38,043	
Other liabilities due to Directors and Statutory Auditors	8,644	
Interest and amounts to be credited to	-	-
- Customers	-	-
- Banks	-	-
Items in transit between branches and not yet allocated to destination accounts	39,933	35,921
Available amounts to be paid to others	-	-
Items in processing	492,757	384,143
Entries relating to securities transactions	98,624	255,156
Items deemed definitive but not attributable to other lines	3,396,971	3,856,070
- Accounts payable - suppliers	621,940	600,644
- Provisions for tax withholding on accrued interest, bond coupon payments or dividends	1,660	
- Other entries	2,773,371	3,255,426
Liabilities for miscellaneous entries related to tax collection service	-	-
Adjustments for unpaid portfolio entries	929,647	-
Tax items different from those included in item 60	943,045	969,957
Other entries	167,096	167,812
Total	7,617,123	7,823,823

Item "Accrued expenses and deferred income other than those to be capitalised for the financial liabilities" includes the contract liabilities recognized in accordance with IFRS15.

In this context, deferred income represents the portion of performance obligations not yet satisfied through the services provided by the Bank but already settled during the period or in previous periods.

The majority of this amount relates to performance obligations expected to be satisfied by the following year end reporting date.

Refer to Section 12 - Other assets for information about the changes in deferred income and accrued expenses occurred in the period.

### Section 9 - Provision for employee severance pay - Item 90

The "TFR" provision for Italy-based employee benefits is to be constructed as a "post-retirement defined benefit". It is therefore recognised on the basis of an actuarial estimate of the amount of benefit accrued by employees discounted to present value. This benefit is calculated by an external actuary using "projected unit credit" method (see Part A.2 - Main Items of the Accounts).

#### 9.1 Provisions for employee severance pay: annual changes

(€ '000)

	CHANGES I	N
	2018	2017
A. Opening balance	828,450	1,019,713
B. Increases	12,482	14,971
B.1 Provisions for the year	11,102	12,946
B.2 Other increases	1,380	2,025
of which: business combinations	-	8
C. Reductions	211,742	206,234
C.1 Severance payments	193,536	184,995
C.2 Other decreases	18,206	21,239
of which: business combinations	3,405	276
D. Closing Balance	629,190	828,450

### 9.2 Provisions for employee severance pay: other information

(€ '000)

	CHANG	GES IN
	2018	2017
Cost Recognised in P&L:	11,102	12,946
- Current Service Cost	122	-
- Interest Cost on the DBO	10,980	12,946
- Settlement (gains)/losses	-	-
- Past Service Cost	-	-
Remeasurement Effects (Gains) Losses Recognised in OCI	(14,202)	(20,408)
Annual weighted average assumptions		
- Discount rate	1.60%	1.45%
- Price inflation	1.20%	1.40%

The financial duration of the commitments is 8.7 years; the balance of the negative Revaluation reserves net of tax changed from -€105 million at 31 December 2017 to -€95 million at 31 December 2018.

A change of -25 basis points in the discount rate would result in an increase in liabilities of €13,759 thousand (+2.19%); an equivalent increase in the rate, on the other hand, would result in a reduction in liabilities of €13,431 thousand (-2.14%). A change of -25 basis points in the inflation rate would result in a reduction in liabilities of €8,380 thousand (-1.33%); an equivalent increase in the rate, on the other hand, would result in an increase in liabilities of €8,480 thousand (+1.35%).

### Section 10 - Provisions for risks and charges - Item 100

### 10.1 Provisions for risks and charges: breakdown

	AMOUNTS A	(€ '000)
ITEMS/COMPONENTS	12.31.2018	12.31.2017
Provisions for credit risk on commitments and financial guarantees given	491,897	-
2. Provisions for other commitments and other guarantees given	-	-
3. Pensions and other post-retirement benefit obligations	90,539	77,312
4. Other provisions for risks and charges	1,900,184	1,765,693
4.1 Legal and tax disputes	707,856	585,906
4.2 Staff expenses	382,510	383,191
4.3 Other	809,818	796,596
Total	2,482,620	1,843,005

The data of the previous period have been restated for the purpose of comparison.

To cover liabilities that may result from pending lawsuits (excluding labor disputes, tax cases or credit recovery actions), UniCredit S.p.A. has set aside a provision for risks and charges of €621 million (€478 million at 31 December 2017). More details are included in Part E - Information on risks and risks management policies.

### 10.2 Provisions for risks and charges: annual changes

				(€ '000)
		CHANGES IN	2018	
	PROVISIONS FOR			
	OTHER OFF-			
	BALANCE SHEET	PENSION AND POST-	OTHER PROVICIONS	
	COMMITMENTS AND OTHER	RETIREMENT BENEFIT	OTHER PROVISIONS FOR RISKS AND	
	GUARANTEES GIVEN	OBLIGATIONS	CHARGES	TOTAL
A. Opening Balance	-	77,312	1,765,693	1,843,005
B. Increases	•	8,644	657,586	666,230
B.1 Provisions for the year	-	2,185	656,017	658,202
B.2 Changes due to the passing time	-	1,262	187	1,449
B.3 Differences due to discount-rate changes	-	-	170	170
B.4 Other changes	-	5,197	1,212	6,409
of which: business combinations	-	-	-	-
C. Decreases	-	(4,583)	523,095	518,512
C.1 Use during the year	-	-	323,477	323,477
C.2 Differences due to discount-rate changes	-	-	308	308
C.3 Other changes	-	(4,583)	199,310	194,727
of which: business combinations	-	-	-	-
D. Closing balance	•	90,539	1,900,184	1,990,723

More details on provisions for commitments and guarantees given are presented into tables 10.3 Provisions for credit risk on commitments and financial guarantees given and 10.4 Provisions on other commitments and other issued guarantees.

More details about annual changes for pensions and post-retirement benefit obligation are presented in table 10.5 - Pensions and other postretirement defined benefit obligations.

### 10.3 Provisions for credit risk on commitments and financial guarantees given

(€ '000)

		AMOUNTS AS AT 12.31	1.2018	,	
	PROVISIONS FOR CREDIT RISK ON COMMITMENTS AND FINANCIAL GUARANTEES GIVEN				
	STAGE 1	STAGE 2	STAGE 3	TOTAL	
Loan commitments given	30,740	11,803	60,188	102,731	
Financial guarantees given	35,380	11,842	341,944	389,166	
Total	66,120	23,645	402,132	491,897	

### 10.4 Provisions on other commitments and other issued guarantees

No data to be disclosed.

### 10.5 Pensions and other post-retirement defined-benefit obligations

### 1. Pensions and other post-retirement benefit obligations

In respect of Pensions and other post-retirement benefit obligations, the Annexes provide details of Internal Fund movements and include statements of changes in funds with segregated assets pursuant to Art.2117 of the Italian Civil Code, as well as explanatory notes thereto.

According to IAS19, obligations arising from defined-benefit plans are determined using the "projected unit credit" method, while segregated assets are measured at fair value. The balance sheet obligation is the result of the deficit/surplus (i.e. the difference between obligations and assets) net of any impacts of the asset ceiling; actuarial gains and losses are recognised in shareholders' equity and shown in a specific item of revaluation reserves in the financial year in which they are recorded.

The actuarial assumptions used to determine obligations vary from country to country and from plan to plan; the discount rate is determined, depending on the currency of denomination of the commitments and the maturity of the liability, by reference to market yields at the balance sheet date on a basket of high quality corporate bonds.

In light of evolving common interpretation about "high quality corporate bonds" identification and persisting interest rates decreasing trend, UniCredit refined its Discount Rate setting methodology by limiting the number of "investment grade" bonds whose rating is lower than AA (No.11 securities ranging in 15-30 years maturity), for which an adjustment is made to reduce the excess-return.

In addition, a Nelson Siegel methodology has been applied in modelling the yield-curve expressed by the basket of securities (adjusted above 25 years in order to stick the long-term maturity segments of the curve to the Euribor implied-forward rate).

The balance of the negative Revaluation reserves net of tax changed from -€91 million at 31 December 2017 to -€100 million at 31 December 2018.

#### 2. Changes of net defined benefit liability/asset and any reimbursement rights

#### 2.1 Breakdown of defined benefit net obligation

12.31.2018 12.31.2017 Current value of the defined benefit obligation 343,963 378,329 (253,630)(301,223)Current value of the plan assets Deficit/(Surplus) 90,333 77,106 Irrecoverable surplus (effect of asset ceiling) Net defined benefit liability/(asset) as of the period end date 90,333 77,106

### 2.2 Changes in defined benefit obligations

(€ '000) 12.31.2018 12.31.2017 405,740 378,329 Initial defined benefit obligation Current service cost 1,111 977 Settlement (gain)/loss 739 335 Past service cost 5,835 5.748 Interest expense on the defined benefit obligation Write-downs for actuarial (gains)/losses on defined benefit plans (2,251)877 Employees' contributions for defined benefit plans 12 (37,185)(32,911) Disbursements from plan assets (1,454) Disbursements directly paid by the fund Settlements (4,538)(660)Other increases (decreases) 1,588 Net defined benefit liability/(asset) as of the period end date 343,963 378,329

### 2.3 Changes to plan assets

		(€ '000)
	12.31.2018	12.31.2017
Initial fair value of plan assets	301,223	33,227
Interest income on plan assets	4,642	4,489
Administrative expenses paid from plan assets	(69)	-
Write-downs on the fair value of plan assets for actuarial gains (losses) on the discount rate	(14,107)	1,959
Employer contributions	2,194	294,447
Disbursements from plan assets	(37,185)	(32,911)
Settlements	(4,538)	-
Other increases (decreases)	1,470	12
Final fair value of plan assets	253,630	301,223

### 3. Main plan asset classes

1. Shares

2. Bonds

Total

6. Other assets

(€ '000) 12.31.2018 12.31.2017 26,778 32,186 190,787 191,523 3. Units in investment funds 9,136 4. Real estate properties 2,056 1,865 5. Derivative instruments 24,874 75,649

4. Significant actuarial assumptions used to determine the current value of defined benefit obligation

(€ '000)

301,223

253,631

	(6 666)
12.31.2018	12.31.2017
%	%
1.62	1.60
1.62	1.60
1.51	1.15
1.12	1.21
1.46	1.67
	% 1.62 1.62 1.51 1.12

5. Impact of changes in financial/demographic assumptions on DBOs and financial duration

*(€* '000)

(€ 000)
12.31.2018
7,829
2.28%
(7,478)
-2.17%
(4,871)
-1.42%
5,046
1.47%
18,282
5.32%
8.9

### 10.6 Provisions for risks and charges - other provisions

(€ '000)

	AMOUN'	TS AS AT
	12.31.2018	12.31.2017
4.3 Other provisions for risks and charges - other		
Real estate risks/charges	-	-
Restructuring costs	-	-
Allowances payable to agents	2,540	2,047
Disputes regarding financial instruments and derivatives	6,595	6,795
Costs for liabilities arising from equity investment disposals	186,752	168,112
Other	613,931	619,642
Total	809,818	796,596

The data of the previous period have been restated for the purpose of comparison.

Other Provisions include:

- the ones posted in order to cope with the probable risks of loss related to the repurchases of diamonds, that could be carried out under action of "customer care" promoted by the Bank. To complete the information more details are included in Part E Information about risks and hedging policies Other claims by customers;
- those referring to cover the risks related to certain standard contractual terms contained in the documentary frameworks (i.e. reps & warranties), including securitization transactions signed with the SPVs, of which UniCredit S.p.A. is Originator, pending the analysis and assessments to be completed within the deadlines established.

### Section 11 - Redeemable shares - Item 120

No data to be disclosed in this section.

### Section 12 - Shareholders' equity - Item 110, 130, 140, 150, 160, 170 and 180

Further information about shareholders' equity are disclosed in Part F - Shareholders' equity.

### 12.1 "Share capital" and "treasury shares": breakdown

(€ '000)

	AMOUNTS AS AT	12.31.2018	AMOUNTS AS AT	12.31.2017
		UNDERWRITTEN		UNDERWRITTEN
	ISSUED SHARES	SHARES	ISSUED SHARES	SHARES
A. Share capital				
A.1 Ordinary shares	20,940,398	-	20,878,182	-
A.2 Savings shares	-	-	2,368	-
Total A	20,940,398	•	20,880,550	-
B. Treasury shares				
B.1 Ordinary shares	(2,440)	-	(2,440)	-
B.2 Savings shares	-	-	-	-
Total B	(2,440)	-	(2,440)	-

In 2018 share capital, which at 31 December 2017 was represented by No.2,225,692,806 ordinary shares and No.252,489 savings shares with no per-share face value, changed due to the reasons illustrated in the paragraph "Capital Strengthening concerning share capital" of the "Report on Operations" and summarized below:

- on 12 March 2018, the mandatory conversion of savings shares into ordinary shares, approved by the Extraordinary Shareholders' Meeting and by the Special Meeting of Savings Shareholders on 4 December 2017, became effective. The conversion of the No.252,489 outstanding savings shares involved the issue of No.964,507 new ordinary shares with regular economic rights according to the conversion ratio of 3.82 ordinary shares for each savings share converted; the conversion did not involve variation of the overall share capital value.
- on 7 February 2018 UniCredit's Board of Directors resolved a free share capital increase by €59 million by issuing No.3,519,352 ordinary shares
  to be granted to the employees of UniCredit and of Group banks and companies executed through the concurrent withdrawal from the specifically
  constituted "Reserves related to the medium-term incentive program for Group staff".

As a result of the above at 31 December 2018 the share capital of UniCredit S.p.A. amounts to €20,940 million represented by No.2,230,176,665 ordinary shares with no nominal value.

The number of treasury shares outstanding was No.4,760 ordinary shares, unchanged with respect to 2017.

#### 12.2 Share capital - Number of shares: annual changes

	CHANGES IN 2018		
ITEMS/TYPES	ORDINARY	SAVINGS	
A. Issued shares as at the beginning of the year	2,225,692,806	252,489	
- Fully paid	2,225,692,806	252,489	
- Not fully paid	-	-	
A.1 Treasury shares (-)	(4,760)	-	
A.2 Shares outstanding: opening balance	2,225,688,046	252,489	
B. Increases	4,483,859	-	
B.1 New issues	4,483,859	-	
- Against payment	-	-	
- Business combinations	-	-	
- Bonds converted	-	-	
- Warrants exercised	-	-	
- Other	-	-	
- Free	4,483,859	-	
- To employees	3,519,352	-	
- To directors	-	-	
- Other	964,507	-	
B.2 Sales of treasury shares	-	-	
B.3 Other changes	-	-	
C. Decreases	-	252,489	
C.1 Cancellation	-	-	
C.2 Purchase of treasury shares	-	252,489	
C.3 Business tranferred	-	-	
C.4 Other changes	-	-	
of which: business combinations	-	-	
D. Shares outstanding: closing balance	2,230,171,905	-	
D.1 Treasury shares (+)	4,760	-	
D.2 Shares outstanding as at the end of the year	2,230,176,665	-	
- Fully paid	2,230,176,665	-	
- Not fully paid	-	-	

The amount reported in item C.2 "Purchase of treasury shares" refer to mandatory conversion of savings shares into ordinary shares carried out on 12 march 2018, which involved the issue of n. 964.507new ordinary shares.reported in the item B.1 "New issues".

#### 12.3 Capital: other information

Pursuant to the resolution passed by the Extraordinary Shareholders' Meeting on 15 December 2011, ordinary shares have no face value. Outstanding ordinary shares relating to the usufruct contract signed with Mediobanca S.p.A. on UniCredit shares supporting the issuance of convertible securities denominated "Cashes" amount to No.9,675,640 (issued in the context of the January 2009 capital increase) provides for Euribor-linked discretionary payments contingent on the payment of dividends on ordinary shares. The voting right cannot be exercised on these shares.

### 12.4 Reserves from allocation of profit: other information

(€ '000)

	AMOUNTS AS AT		
	12.31.2018	12.31.2017	
Legal Reserve	1,517,514	1,517,514	
Statutory Reserve	6,160,551	679,464	
Other Reserves	(2,228,195)	569,268	
Total	5,449,870	2,766,246	

The Legal reserve includes also €2,683 million constituted, as resolved by the approval of the Ordinary Shareholders' Meeting of 11 May 2013, 13 May 2014 and 14 April 2016 with the withdrawal from the Share premium Reserve and therefore it is not classified among Reserves from allocation of profit. Other reserves include the negative impact from adoption of IFRS9 attributable to the effects of reclassification and measurement of financial instruments.

### 12.5 Equity instruments: composition and annual changes

The item is entirely composed by five Additional Tier 1 issuances placed between 2014 and 2017. During the year no changes occurred.

#### 12.6 Other Information

Revaluation reserve: breakdown (€ '000) AMOUNTS AS AT 12.31.2018 12.31.2017 (244,279) 1. Equity instruments designated at fair value through other comprehensive income (316,293) 2. Financial Assets (other than equity instruments) at fair value through other comprehensive income 537,118 Available for sale financial assets (ex IAS39) 3. Hedging of equity instruments at fair value through other comprehensive income 41,543 4. Financial liabilities at fair value through profit or loss (changes in own credit risk) 5. Hedging instruments (non-designated elements) 6. Property, plant and equipment 7. Intangible assets 8. Hedges of foreign investments (32,301) 9. Cash-flow hedges (66,095) 10. Exchange differences 11. Non-current assets classified as held for sale (194,562) (196,289) 12. Actuarial gains (losses) on defined-benefit plans 13. Revaluation reserves of investments valued at net equity 14. Special revaluation laws 277,020 277,020

(502,666)

585,548

Previous year data have been disclosed in the 2017 Reports and Accounts of UniCredit S.p.A., Part F - Shareholders' Equity.

The following table, in accordance with article 2427, paragraph 7-bis, of the Italian Civil Code, provides details on the origin, possible uses and availability of distribution of shareholders' equity, as well as the summary of its use in the three previous fiscal years.

### Breakdown of Shareholders' Equity (with indication of availability and distribution)

					SUMMARY OF USE IN PREVIOUS FISCAL		
		PERMIT		AVAILABLE	TO COVER	OTHER	-
ITEMS	AMOUNT	USES	")	PORTION	LOSSES	REASON	IS_
Share capital	20,940,398	•		•			
Share premium	13,392,918	A, B, C	(1)	13,392,918	12,901,582	2,665,670	(2)
Reserves:	9,939,544						
Legal reserve	4,200,905	В	(3)	4,200,905	-	-	
Reserve for treasury shares or interests	2,440	-		-	-	-	
Statutory reserves	6,160,551	A, B, C		6,160,551	-	537,840	(4
Reserves arising out of transfer of assets	420,380	A, B, C	(5)	420,380	-	56,710	(14
Reserves related to the medium-term incentive programme for							
Group staff	85,182	-	(6)	-	-	118,111	(15
Reserve related to equity-settled plans	715,349	-		-	-	-	
Reserve related to business combinations (IFRS3)	2,093,451	A, B, C	(7)	2,093,451	-	25,173	(1
Reserve related to business combinations within the Group	222,892	A, B	(8)	222,892	-	263,639	(1
Reserve pursuant to Art.6, paragraph 2 Legislative Decree							
38/2005	15,123	В	(9)	15,123	-	-	
Other reserves	60,326	A, B, C	(10)	60,326	-	29,193	(1
Negative components of Shareholders' Equity	(4,037,055)		(11)	(4,037,055)	-	-	
Revaluation reserves:	(502,666)			,			
Monetary equalisation reserve under L.576/75	4,087	A, B, C	(12)	4,087	-	-	
Monetary revaluation reserve under L.72/83	84,658	A, B, C	(12)	84,658	-	-	
Asset revaluation reserve under L.408/90	28,965	A, B, C	(12)	28,965	-	-	
Property revaluation reserve under L.413/91	159,310	A, B, C	(12)	159,310	-	-	
Financial assets at fair value through other comprehensive	(560,572)	-	(13)	-	-	-	
Financial liabilities at fair value through profit or loss (changes	41,543						
Cash-flow hedges reserve	(66,095)	-	(13)	-	-	-	
Reserve for actuarial gains (losses) on employee defined -	. ,						
benefit plans	(194,562)	_	(13)	-	-	-	
Total	43,770,194			22,806,511	12,901,582	3,696,336	
Portion not allowed in distribution(**)				5,652,230	·		
Remaining portion available for distribution(***)				17,154,281			

- (\*) A. for capital increase; B: to cover losses; C: distribution to shareholders.
  (\*\*) Includes the part of Share premium (see note 1), the remaining part is distributable because the legal reserve is at the level of one-fifth of the share capital, as per Art.2430 of the Italian Civil Code

\*\*) The distributable amount is net of negative items.

- (1) The amount of Share premium reserve generated as a result of the business combination with Capitalia exceeds the shareholders' equity of the absorbed company (€8,564 million) and includes €8,229 million considered as available for distribution following the impairment losses on goodwill, intangible assets and equity investments and recognised on each occasion through profit or loss. The remaining amount of €336 million s considered
- (2) Reserve used in the last three years to cover losses of 2015 (€1.441 million) and 2016 (€1.1.460 million); to supplement the legal reserve (€1.50 million) and coverage negative reserves (€2.509 million) and €7 million for cash settlement adjustment on conversion of saving shares. (3) Reserve available to cover losses only after the utilisation of other reserves, except for the reserves pursuant to article 6, paragraph 2, of Legislative Decree 38/2005. The reserve includes €2,683 million taken from Share
- Premium as approved by the Ordinary Shareholders' Meetings of 11 May 2013, 13 May 2014 and 14 April 2016.

  (4) Reserve used for €377 million in 2016 to pay scrip dividend for 2015 by the Shareholders' Meeting resolution of 14 April 2016, in 2017 for €101 million to cover negative reserves following the resolution of the Ordinary
- Shareholders' Meetings of 20 April 2017 and €60 million for allocation to the specific reserve connected to the personnel incentive plan (5) The amount includes €215 million which is distributable according to the procedure established Art 2445 of the Italian Civil Code; if the reserve is utilised to cover losses, profits may not be distributed until the reserve is restored to its full amount or is reduced by the corresponding amount by resolution extraordinary Shareholder's Meeting resolution, without application of the provisions of the second and third paragraphs of article 2445 of the Italian Civil Code.
- (6) Allocation constraints to render the reserve available and distributable may be approved by the shareholders' meeting.

  (7) The Reserve from business combination (IFRS3) is considered available to cover losses, for capital increase and distribution to shareholders for €1,058 million equal to net value adjustments due to the decrease in UniCredit Bank AG and UniCredit Bank Austria AG investments covered without using the reserve in question. The remaining portion of the Reserve from business combinations (IFRS3) is currently considered to be conservatively available only for the coverage of losses or the portion of losses deriving from write-downs of the investments and/or goodwill that generated it.
- (8) The outstanding balance refers to the positive reserve arising out of transfer of a business unit within the group and can be considered available for €158 million for the portion of losses deriving from write-downs of the
- (9) If this Reserve is used to cover losses, profits cannot be distributed until this Reserve has been replenished by allocating profits from future years
- (10) Other reserves include the reserve pursuant to Art.19 of Legislative Decree 87/92 non-distributable.

  (11) Negative items of shareholders' equity affect the availability and distributability of positive reserves of the shareholders' equity. Item includes the negative impact from IFRS9 first time adoption (£2,766 million)

  (12) If these reserves are utilised to cover losses, profits may not be distributed until the reserve is restored to its full amount or is reduced by the corresponding amount by resolution of the extraordinary Shareholders'
- Meeting Resolution, without application of the provisions of the second and third paragraphs of article 2445 of the Italian Civil Code. If the reserve is not recognised under share capital, it may only be reduced by resolution adopted in application of the provisions of the second and third paragraphs of article 2445 of the Italian Civil Code.
- (13) The reserve, when positive, is not available pursuant to article 6 of Legislative Decree 38/2005.
- (14) Coverage of negative components items of shareholders' equity as per Shareholders' Meeting resolution of 20 April 2017
- (15) For capital increase with respect to allocation of performance shares connected to the personnel incentive plan

In detail the composition of negative components of shareholders' equity:

ITEMS	12.31.2018
Reserve from first time adoption of IFRS9, net of taxes	(2,758,604)
Reserve for disbursements on "AT1" capital instruments and on usufruct contract signed with Mediobanca S.p.A. on UniCredit shares supporting the issuance of convertible securities denominated "Cashes"	(535,595)
Reserve for the unsustainable amount of Deferred Tax Assets relating to tax losses carried forward linked to shareholders' equity	
items	(427,299)
Reserve for capital increase costs	(300,123)
Financial assets at fair value through other comprehensive income	(51,173)
Reserve relating to business combination within the Group	(37,285)
ESOP share price reserve and reserve arising from reverse share split	(3,985)
Reserve arising out share based payments cash settlement	(3,740)
Total	(4,037,055)

Item "Reserve relating to business combinations within the Group" includes the negative differences arising from the merger of Buddy Servizi Molecolari S.p.A. (€7 million) and Pioneer Global Asset Management (PGAM) S.p.A. (€30 million).

# Other information

### 1. Commitments and financial guarantees given

(€ '000)

		AMOUNTS AS AT 1	2.31.2018	(6 000)
		OF COMMITMENTS A ARANTEES GIVEN	ND FINANCIAL	
	STAGE 1	STAGE 2	STAGE 3	TOTAL
1. Loan commitments given	23,413,557	1,434,983	500,088	25,348,628
a) Central Banks	-	-	-	-
b) Governments and other Public Sector Entities	3,401,036	257,792	-	3,658,828
c) Banks	1,875,429	11,880	-	1,887,309
d) Other financial companies	4,271,978	21,149	95,364	4,388,491
e) Non-financial companies	13,209,474	1,137,943	401,341	14,748,758
f) Households	655,640	6,219	3,383	665,242
2. Financial guarantees given	38,546,380	874,535	1,105,715	40,526,630
a) Central Banks	-	-	-	-
b) Governments and other Public Sector Entities	1,121,468	2,622	10	1,124,100
c) Banks	7,282,547	156,029	-	7,438,576
d) Other financial companies	4,268,686	86,243	2,897	4,357,826
e) Non-financial companies	25,648,827	580,579	1,099,388	27,328,794
f) Households	224,852	49,062	3,420	277,334

### 2. Others commitments and others guarantees given

(€ '000)

	(€ 000)
	AMOUNTS AS AT
	12.31.2018
	NOTIONAL AMOUNTS
1. Others guarantees given	-
of which: non-performing loans	-
a) Central Banks	-
b) Governments and other Public Sector Entities	-
c) Banks	-
d) Other financial companies	-
e) Non-financial companies	-
f) Households	-
2. Others commitments	105,900,258
of which: non-performing loans	1,797,180
a) Central Banks	1,581,587
b) Governments and other Public Sector Entities	1,302,980
c) Banks	27,339,443
d) Other financial companies	12,476,726
e) Non-financial companies	57,933,805
f) Households	5,265,717

Table "1. Commitments and financial guarantees given" shows commitments and guarantees evaluated according to the IFRS9 requirements. Table "2. Others commitments and others guarantees given" shows commitments and guarantees that are not evaluated according to the IFRS9 requirements. Note that starting from 31 December 2018, according of the 5<sup>th</sup> update of Banca d'Italia Circular 262, the tables also include the revocable commitments and the item "financial guarantees" also includes the commercial ones.

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

#### 1. Guarantees given and commitments

(€ '000)

	AMOUNTS AS AT
TRANSACTIONS	12.31.2017
1) Financial guarantees given to	18,891,623
a) Banks	7,449,207
b) Customers	11,442,416
2) Commercial guarantees given to	21,041,327
a) Banks	2,121,967
b) Customers	18,919,360
3) Other irrevocable commitments to disburse funds	34,025,878
a) Banks:	5,414,776
i) usage certain	4,498,615
ii) usage uncertain	916,161
b) Customers:	28,611,102
i) usage certain	7,142,884
ii) usage uncertain	21,468,218
4) Underlying obligations for credit derivatives: sales of protection	-
5) Assets used to guarantee others' obligations	3,284
6) Other commitments	1,171,298
Total	75,133,410

### 3. Assets used to guarantee own liabilities and commitments

(€ '000

	AMOUNTS AS AT
PORTFOLIOS	12.31.2018
1. Financial assets at fair value through profit or loss	1,943,895
2. Financial assets at fair value through other comprehensive income	21,577,223
3. Financial assets at amortised cost	70,551,455
4. Property, plant and equipment	-
of which: inventories of property, plant and equipment	-

Deposits from banks include €33,304 million relating to Banca d'Italia's refinancing operations collateralised by credit value amounting to €16,817 million and securities nominal value amounting to €26,682 million. Of these, since the securities not recognised on balance-sheet represent repurchased or retained UniCredit S.p.A.'s financial liabilities, they amount to nominal €23,679 million.

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

### 2. Assets used to guarantee own liabilities and commitments

(€ '000)

	AMOUNTS AS AT
PORTFOLIOS	12.31.2017
Financial assets held for trading	1,013,178
2. Financial assets designated at fair value	
3. Financial assets available for sale	35,386,206
4. Financial assets held to maturity	746,713
5. Loans and receivables with banks	1,632,630
6. Loans and receivables with customers	51,567,031
7. Property, plant and equipment	-

### 4. Operating leases

No data to be disclosed.

### 5. Asset management and trading on behalf of others

	AMOUNTS	(€ '000)
TYPE OF SERVICES	12.31.2018	12.31.2017
Execution of orders on behalf of customers		
a) Purchases	-	-
1. Settled	-	-
2. Unsettled	-	-
b) Sales	-	-
1. Settled	-	-
2. Unsettled	-	-
2. Individual portfolio management	4,388,847	4,347,694
3. Custody and administration of securities		
<ul> <li>a) Third party securities on deposits: relating to depositary bank activities (excluding portfolio management)</li> </ul>	-	-
Securities issued by companies included in consolidation	-	-
2. Other securities	-	-
b) Third party securities held in deposits (excluding portfolio management): other	105,120,344	101,336,773
Securities issued by companies included in consolidation	6,241,632	7,333,481
2. Other securities	98,878,712	94,003,292
c) Third party securities deposited with third parties	104,345,327	101,038,199
d) Property securities deposited with third parties	92,585,809	85,861,562
4. Other transactions	7,593,187	8,146,126

### 6. Financial assets subject to accounting offsetting or under master netting agreements and similar agreements

(€ '000)

							(€ 000)
	GROSS	FINANCIAL LIABILITIES	NET BALANCE SHEET	RELATED AMOUNTS NOT SUBJECT TO ACCOUNTING OFFSETTING			
	AMOUNTS OF FINANCIAL ASSETS	OFFSET IN BALANCE SHEET	VALUES OF FINANCIAL ASSETS	FINANCIAL INSTRUMENTS	CASH COLLATERAL RECEIVED	NET AMOUNT 12.31.2018	NET AMOUNT 12.31.2017
INSTRUMENT TYPE	(A)	(B)	(C=A-B)	(D)	(E)	(F=C-D-E)	
1. Derivatives	8,769,082	-	8,769,082	7,566,435	417,781	784,866	860,497
2. Reverse repos	44,564,344	-	44,564,344	23,138,548	129,423	21,296,373	-
Securities lending	-	-	-	-	-	-	-
4. Others	-	-	-	-	-	-	-
Total 12.31.2018	53,333,426	-	53,333,426	30,704,983	547,204	22,081,239	Х
Total 12.31.2017	9,367,524	-	9,367,524	8,317,555	189,472	Х	860,497

### 7. Liabilities subject to accounting offsetting or under master netting agreements and similar ones

	GROSS	FINANCIAL ASSETS	NET BALANCE SHEET	RELATED AMOUNTS NOT SUBJECT TO ACCOUNTING OFFSETTING			
	AMOUNTS OF FINANCIAL LIABILITIES	OFFSET IN BALANCE SHEET	VALUES OF FINANCIAL LIABILITIES	FINANCIAL INSTRUMENTS	CASH COLLATERAL RECEIVED	NET AMOUNT 12.31.2018	NET AMOUNT 12.31.2017
INSTRUMENT TYPE	(A)	(B)	(C=A-B)	(D)	(E)	(F=C-D-E)	
1. Derivatives	9,951,546	-	9,951,546	7,566,443	2,285,488	99,615	629,731
2. Reverse repos	55,430,370	-	55,430,370	23,138,548	17,593	32,274,229	ı
3. Securities lending	-	-	-	-	-	-	ı
4. Others	-	-	-	-	-	-	1
Total 12.31.2018	65,381,916	-	65,381,916	30,704,991	2,303,081	32,373,844	Х
Total 12.31.2017	10,092,891	-	10,092,891	8,317,555	1,145,605	Х	629,731

### 8. Security borrowing transactions

				(€ 000)
		AMOUNTS AS AT	12.31.2018	
	AMOUNTS	OF THE SECURITIES BOI	RROWED/TRANSACTION PL	JRPOSES
	GIVEN AS COLLATERAL IN OWN FUNDING		SOLD IN REPO	
TYPE OF LENDER	TRANSACTIONS	SOLD	TRANSACTIONS	OTHER PURPOSES
A. Banks	-	-	-	-
B. Financial companies	-	-	-	-
C. Insurance companies	-	-	-	-
D. Non-financial companies	-	-	-	-
E. Others	-	-	172,942	27,680
Total	-		172,942	27,680

### Section 1 - Interests - Items 10 and 20

### 1.1 Interest income and similar revenues: breakdown

(€ '000)

		AS AT 12.	31.2018		AS AT
			OTHER		12.31.2017
ITEMS/TYPE	DEBT SECURITIES	LOANS	TRANSACTIONS	TOTAL	TOTAL
1. Financial assets at fair value through profit or loss	117,669	824	_	118,493	
1.1 Financial assets held for trading	68,704	-	-	68,704	
1.2 Financial assets designated at fair value	-	-	-	-	
Other financial assets mandatorily at fair value	48,965	824	-	49,789	
Financial assets held for trading (ex IAS39)					40,130
Financial assets at fair value through profit or loss (ex IAS39)					3,940
2. Financial assets at fair value through other comprehensive income	510,073		Х	510,073	
Available-for-sale financial assets (ex IAS39)					849,519
3. Financial assets at amortised cost	113,697	4,564,243	Х	4,677,940	
3.1 Loans and advances to banks	13,352	241,018	Х	254,370	
3.2 Loans and advances to customers	100,345	4,323,225	Х	4,423,570	
Held-to-maturity investments (ex IAS39)					4,813
Loans and receivables with banks (ex IAS39)					112,620
Loans and receivables with customers (ex IAS39)					4,329,272
4. Hedging derivatives	Х	Х	(387,373)	(387,373)	285,002
5. Other assets	Х	Х	14,509	14,509	1,347
6. Other financial liabilities	Х	Х	Х	342,130	
Total	741,439	4,565,067	(372,864)	5,275,772	5,626,643
of which: interest income on credit impaired financial assets	227	475,944	-	476,171	

The interest components on financial liabilities, contributing to net interest margin, include positive €136 million benefit arising from TLTRO II facilities.

### 1.2.1 Interest income from financial assets denominated in currency

(€ '000)

ITEMS	YEAR 2018	YEAR 2017
a) Assets denominated in currency	536,760	390,618

### 1.2.2 Interest income from finance leases

No data to be disclosed.

### 1.3 Interest expenses and similar charges: breakdown

(€ '000)

		AS AT 12.	31.2018		(€ 000) AS AT
ITEMS/TYPE	DEBTS	SECURITIES	OTHER TRANSACTIONS	TOTAL	12.31.2017 TOTAL
1. Financial liabilities at amortised cost	(359,552)	(1,405,017)	Х	(1,764,569)	
1.1 Deposits from central banks	(2,579)	Х	Х	(2,579)	
1.2 Deposits from banks	(203,783)	Х	Х	(203,783)	
1.3 Deposits from customers	(153,190)	Х	Х	(153,190)	
1.4 Debt securities in issue	Х	(1,405,017)	Х	(1,405,017)	
Deposits from central banks (ex IAS39)					156,950
Deposits from banks (ex IAS39)					(140,107)
Deposits from customers (ex IAS39)					(48,368)
Debt securities in issue (ex IAS39)					(1,858,138)
2. Financial liabilities held for trading	-	-	(25,352)	(25,352)	
Financial liabilities held for trading (ex IAS39)					(22,571)
3. Financial liabilities designated at fair value	-	(8,475)	-	(8,475)	
Financial liabilities at fair value through profit or loss					
(ex IAS39)					(2,516)
4. Other liabilities and funds	Х	Х	(982)	(982)	(954)
5. Hedging derivatives	Х	Х	879,524	879,524	-
6. Financial assets	Х	Х	Х	(189,500)	
Total	(359,552)	(1,413,492)	853,190	(1,109,354)	(1,915,704)

### 1.4.1 Interest expenses on liabilities denominated in currency

(€ '000)

ITEMS	YEAR 2018	YEAR 2017
a) Liabilities denominated in currency	(294,562)	(344,039)

### 1.4.2 Interest expenses on finance leases

No data to be disclosed.

### 1.5 Differentials relating to hedging operations

ITEMS	YEAR 2018	YEAR 2017
A. Positive differentials relating to hedging operations	2,197,115	2,369,249
B. Negative differentials relating to hedging operations	(1,704,964)	(2,084,247)
C. Net differential (A-B)	492,151	285,002

### Section 2 - Fees and commissions - Items 40 and 50

### 2.1 Fees and commissions income: breakdown

k) Security lending

Total

(€ '000) TYPE OF SERVICES/VALUES YEAR 2018 YEAR 2017 a) Guarantees given 268,057 281,717 b) Credit derivatives c) Management, brokerage and consultancy services 2,014,333 2,127,093 1. Securities trading 90,113 96,751 2. Currency trading 3. Individual portfolio management 78,803 60,035 4. Custody and administration of securities 8,771 9,558 5. Custodian bank 6. Placement of securities 934,764 1,159,597 7. Reception and transmission of orders 66,528 89,230 8. Advisory services 18,625 16,209 8.1 Relating to investments 5,755 6,824 8.2 Relating to financial structure 9,385 12,870 9. Distribution of third party services 816,729 695,713 9.1 Portfolio management 2,456 3,838 9.1.1 Individual 2,456 3,838 9.1.2 Collective 9.2 Insurance products 812,612 685,546 9.3 Other products 1,661 6,329 d) Collection and payment services 739,505 693,048 e) Securitisation servicing 50,965 44,558 f) Factoring g) Tax collection services h) Management of multilateral trading facilities 902,444 819,447 i) Management of current accounts 368,730 339,150 j) Other services

### 2.2 Fees and commissions income: distribution channels of products and services

(€ '000) CHANNELS/VALUES YEAR 2018 YEAR 2017 1,914,701 a) Through bank branches 1,830,016 1. Portfolio management 78,803 60,035 2. Placement of securities 934,484 1,158,953 3. Others' products and services 816,729 695,713 B) Off-site offer 280 644 1. Portfolio management 280 644 2. Placement of securities 3. Others' products and services C) Other distribution channels 1. Portfolio management 2. Placement of securities 3. Others' products and services

12,947

4,350,574

1,404

4,312,824

### 2.3 Fees and commissions expenses: breakdown

(€ '000)

SERVICES/VALUES	YEAR 2018	YEAR 2017
a) Guarantees received	(116,681)	(120,433)
b) Credit derivatives	(8,197)	(11,048)
c) Management, brokerage and consultancy services	(54,346)	(64,430)
Trading financial instruments	(6,893)	(6,433)
2. Currency trading	(618)	(522)
3. Portfolio management	(11,291)	(11,051)
3.1 Own portfolio	-	(62)
3.2 Third party portfolio	(11,291)	(10,989)
Custody and administration of securities	(30,459)	(31,747)
5. Placement of financial instruments	(1,489)	(5,922)
Off-site distribution of financial instruments, products and services	(3,596)	(8,755)
d) Collection and payment services	(183,142)	(153,381)
e) Other services	(37,669)	(41,484)
f) Security lending	(302)	(792)
Total	(400,337)	(391,568)

### Section 3 - Dividend income and similar revenue - Item 70

### 3.1 Dividend income and similar revenues: breakdown

(€ '000)

	AS AT 12.31.2018		AS AT 12	.31.2017
ITEMS/REVENUES	DIVIDENDS	SIMILAR REVENUES	DIVIDENDS	SIMILAR REVENUES
A. Financial assets held for trading	-	-	, in the second sec	
Financial assets held for trading (ex IAS39)			-	-
B. Oher financial assets mandatorily at fair value	32,311	10,701		
Financial assets at fair value through profit or loss (ex IAS39)			33,660	-
C. Financial assets at fair value through other comprehensive income	15.887	-		
Available for sale financial assets (ex IAS39)	,		19,104	3,510
D. Equity investments	2,571,148	-	3,751,772	Х
Total	2,619,346	10,701	3,804,536	3,510
Total dividends and similar revenues		2,630,047		3,808,046

The item "Other financial assets mandatory at fair value" includes Bank Pekao S.A. dividend, reclassified into fair value option during second quarter of 2017 and in this category after IFRS9 adoption in 2018.

Provided below is the breakdown of dividends on equity investments collected during 2018 and 2017.

### Breakdown of dividends by investments

(€ '000)

	YEAR 2018	YEAR 2017
UniCredit Bank AG	1,300,000	3,005,326
UniCredit Bank Austria	379,199	-
UniCredit Bulbank A.D.	151,353	148,195
UniCredit Bank Czech	147,353	-
Zagrebacka Banca D.D.	95,606	192,424
AO UniCredit Bank	92,582	-
UniCredit Bank Hungary ZRT	78,842	71,373
Finecobank S.p.A.	61,294	60,219
UniCredit Factoring S.p.A.	42,559	58,546
UniCredit Bank Slovenia D.D.	36,270	13,882
Mediobanca S.p.A.	35,030	27,577
Aviva S.p.A.	33,819	15,190
CreditRas Vita S.p.A.	31,000	26,500
UniCredit Bank Ireland P.I.c.	23,500	73,000
Camifn S.p.A.	15,720	-
SIA UniCredit Leasing	14,936	-
UniCredit Bank Serbia JSC	10,618	10,088
CNP UniCredit Vita S.p.a.	9,683	9,683
UniCredit AD Banja Luka	6,488	5,634
Incontra Assicurazioni S.p.A.	3,058	6,064
Fenice S.r.I	1,827	
EuroTLX S.p.A.	412	360
UniCredit Bank S.A.	-	27,631
Sviluppo Globale Geie	-	80
Total	2,571,149	3,751,772

# Section 4 - Gains (Losses) on financial assets and liabilities held for trading - Item 80

### 4.1 Gains and losses on financial assets and liabilities held for trading: breakdown

					(€ '000)
			YEAR 2018		
TRANSACTIONS/P&L ITEMS	CAPITAL GAINS (A)	REALISED PROFITS (B)	CAPITAL LOSSES (C)	REALISED LOSSES (D)	NET PROFIT [(A + B) - (C + D)]
1. Financial assets held for trading	49,028	369,277	(82,662)	(496,640)	(160,997)
1.1 Debt securities	49,028	369,277	(82,662)	(496,639)	(160,996)
1.2 Equity instruments	-	-	-	(1)	(1)
1.3 Units in investment funds	-	-	-	-	-
1.4 Loans	-	-	-	-	-
1.5 Other	-	-	-	-	-
2. Financial liabilities held for trading	-	-	-	-	-
2.1 Debt securities	-	-	-	-	-
2.2 Deposits	-	-	-	-	-
2.3 Other	-	-	-	-	-
3. Financial assets and liabilities: exchange					
differences	Х	Х	X	X	93,051
4. Derivatives	447,924	2,336,013	(519,195)	(2,131,377)	67,633
4.1 Financial derivatives	447,924	2,336,013	(519,195)	(2,131,377)	133,365
- On debt securities and interest rates	375,178	1,843,621	(431,544)	(1,678,177)	109,078
- On equity securities and share indices	46,013	49,243	(60,918)	(18,904)	15,434
- On currency and gold	Х	Х	Х	Х	(65,732)
- Other	26,733	443,149	(26,733)	(434,296)	8,853
4.2 Credit derivatives	-	-	-	-	-
of which: economic hedges linked to the fair value option	Χ	Х	Х	X	_
Total	496,952	2,705,290	(601,857)	(2,628,017)	(313)

Financial derivatives include the ones connected to debt securities financial liabilities at fair value.

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

4.1 Gains and losses on financial assets and liabilities held for trading: breakdown

(€ '000)

_					
	UNREALISED		UNREALISED		
TRANSACTIONS/P&L ITEMS	PROFITS	REALISED PROFITS	LOSSES	REALISED LOSSES	NET PROFIT
1. Financial assets held for trading	47,840	191,409	(77,881)	(157,086)	4,282
1.1 Debt securities	47,840	191,407	(77,881)	(157,084)	4,282
1.2 Equity instruments	-	2	-	(2)	-
1.3 Units in investment funds	-	-	-	-	-
1.4 Loans	-	-	-	-	-
1.5 Other	-	-	-	-	-
2. Financial liabilities held for trading	-	-	-	-	-
2.1 Debt securities	-	-	-	-	-
2.2 Deposits	-	-	-	-	-
2.3 Other	-	-	-	-	-
3. Financial assets and liabilities: exchange					
differences	X	Х	Х	Х	(20,208)
4. Derivatives	1,473,645	1,317,771	(1,457,441)	(1,299,959)	101,147
4.1 Financial derivatives:	1,473,645	1,317,771	(1,457,441)	(1,299,959)	101,147
- on debt securities and interest rates	1,451,740	986,164	(1,434,169)	(975,298)	28,437
- on equity securities and share indices	2,370	29,074	(3,737)	(28,974)	(1,267)
- on currency and gold	Χ	Χ	X	X	67,131
- other	19,535	302,533	(19,535)	(295,687)	6,846
4.2 Credit derivatives	-		-	-	-
Total	1,521,485	1,509,180	(1,535,322)	(1,457,045)	85,221

### Section 5 - Fair value adjustments in hedge accounting - Item 90

### 5.1 Fair value adjustments in hedge accounting: breakdown

(€ '000)

P&L COMPONENT/VALUES	YEAR 2018	YEAR 2017
A. Gains on		
A.1 Fair value hedging instruments	345,999	1,415,111
A.2 Hedged financial assets (in fair value hedge relationship)	494,589	509,662
A.3 Hedged financial liabilities (in fair value hedge relationship)	35,038	1,026,263
A.4 Cash-flow hedging derivatives	1,119	-
A.5 Assets and liabilities denominated in currency	-	1,962
Total gains on hedging activities (A)	876,745	2,952,998
B. Losses on		
B.1 Fair value hedging instruments	(518,451)	(1,650,886)
B.2 Hedged financial assets (in fair value hedge relationship)	(239,036)	(1,302,694)
B.3 Hedged financial liabilities (in fair value hedge relationship)	(116,208)	(7,958)
B.4 Cash-flow hedging derivatives	(1,920)	(4,167)
B.5 Assets and liabilities denominated in currency	-	-
Total losses on hedging activities (B)	(875,615)	(2,965,705)
C. Net hedging result (A – B)	1,130	(12,707)
of which: net gains (losses) of hedge accounting on net positions	-	-

The net hedging result also reflected €3 million resulting from model adjustments needed to reflect into derivatives valuations the presence of guarantees and credit risk of counterparties.

### Section 6 - Gains (Losses) on disposals/repurchases - Item 100

#### 6.1 Gains (Losses) on disposal/repurchase: breakdown

(€ '000)

		YEAR 2018	
ITEMS/P&L ITEMS	GAINS	LOSSES	NET PROFIT
A. Financial assets			
Financial assets at amortised cost	139,472	(173,531)	(34,059)
1.1 Loans and advances to banks	713	(7,780)	(7,067)
1.2 Loans and advances to customers	138,759	(165,751)	(26,992)
Financial assets at fair value through other comprehensive income	345,049	(258,144)	86,905
2.1 Debt securities	345,049	(258,144)	86,905
2.2 Loans	-	-	-
Total assets (A)	484,521	(431,675)	52,846
B. Financial liabilities at amortised cost			
Deposits from banks	-	-	-
2. Deposits from customers	-	-	-
3. Debt securities in issue	14,030	(14,787)	(757)
Total liabilities (B)	14,030	(14,787)	(757)

Total financial assets/liabilities 52,089

Net results on financial assets at amortized cost mainly arise from sale of non-performing loans and advances to customers. In 2017, gains and losses on disposal booked in item "Loans and receivables with customers" include those underlying the FINO Portfolio sale, respectively for €350 million and -€714 million, with a negative net amount for -€364 million.

Net gains on financial assets at fair value through OCI are essentially related to effects of the sale of government bonds, mainly Italian ones.

Net gains from repurchase of debts with banks in 2017 arise from buyback of some deposits before their original maturity.

Net gains from repurchase of debts securities in issue arise from buyback of some issuances before their original maturity.

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

6.1 Gains (Losses) on disposal/repurchase: breakdown

		YEAR 2017		
ITEMS/P&L ITEMS	GAINS	LOSSES	NET PROFIT	
Financial assets				
1. Loans and receivables with banks	310	-	310	
2. Loans and receivables with customers	491,084	(1,060,841)	(569,757)	
3. Available-for-sale financial assets	759,768	(446,121)	313,647	
3.1 Debt securities	668,260	(442,715)	225,545	
3.2 Equity instruments	47,822	(3,406)	44,416	
3.3 Units in Investment funds	43,686	-	43,686	
3.4 Loans	-	-		
4. Held-to-maturity investments	•			
Total assets	1,251,162	(1,506,962)	(255,800)	
Financial liabilities		,	•	
1. Deposits with banks	19,989	(10,463)	9,526	
2. Deposits with customers		•		
3. Debt securities in issue	40,402	(13,346)	27,056	
Total liabilities	60,391	(23,809)	36,582	

### Section 7 - Net gains (losses) on other financial assets/liabilities at fair value through profit or loss - Item 110

### 7.1 Net change in other financial assets/liabilities at fair value through profit or loss: breakdown of financial assets and liabilities designated at fair value

	YEAR 2018							
TRANSACTIONS/P&L ITEMS	CAPITAL GAINS (A)	REALISED PROFITS (B)	CAPITAL LOSSES (C)	REALISED LOSSES (D)	NET PROFIT [(A + B) - (C + D)]			
1. Financial assets	•	-	•	-	-			
1.1 Debt securities	-	-	-	-	-			
1.2 Loans	-	-	-	-	-			
2. Financial liabilities	232,925	12,149	(104,226)	(16,045)	124,803			
2.1 Debt securities	232,925	12,149	(104,226)	(16,045)	124,803			
2.2 Deposits from banks	-	-	-	-	-			
2.3 Deposits from customers	-	-	-	-	-			
Financial assets and liabilities in foreign currency: exchange differences	Х	Х	Х	х	_			
Total	232,925	12,149	(104,226)	(16,045)	124,803			

Debt securities into financial liabilities include the bond "Secured mandatorily exchangeable equity-linked certificate" issued in the contest of the sale of Bank Pekao S.A. which has contributed for €51 million to the result for the period.

Some financial derivatives entered into for economic hedge purposes are linked to financial liabilities represented by debt securities and their economic results are included into table 4.1 Trading result in Part C - Section 4.

# 7.2 Net change in other financial assets/liabilities at fair value through profit or loss: breakdown of other financial assets mandatorily

	YEAR 2018							
TRANSACTIONS/P&L ITEMS	CAPITAL GAINS (A)	REALISED PROFITS (B)	CAPITAL LOSSES (C)	REALISED LOSSES (D)	NET PROFIT [(A + B) - (C + D)]			
1. Financial assets	73,528	18,152	(203,578)	(21,721)	(133,619)			
1.1 Debt securities	1,953	632	(74,896)	(14,601)	(86,912)			
1.2 Equity securities	6,371	17,520	(110,155)	-	(86,264)			
1.3 Units in investment funds	59,626	-	(11,403)	(37)	48,186			
1.4 Loans	5,578	-	(7,124)	(7,083)	(8,629)			
2. Financial assets: exchange differences	X	Х	Х	Х	-			
Total	73,528	18,152	(203,578)	(21,721)	(133,619)			

Equity securities into financial assets include effects of the evaluation of residual interests in Bank Pekao S.A. (-€93 million) which has been reclassified into fair value option assets in June 2017 after loose of control following the closing of the sale process and into assets mandatory at fair value following IFRS9 adoption in 2018.

OICR quotes include economic effects from Atlante fund and Italian Recovery Fund, for which refer to specific comment in table 2.5 Financial assets mandatory at fair value in Part B - Section 2.

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

7.1 Net change in financial assets/liabilities at fair value through profit or loss: breakdown

(€ '000)

			YEAR 2017		
TRANSACTIONS/P&L ITEMS	UNREALISED PROFITS	REALISED PROFITS	UNREALISED LOSSES	REALISED LOSSES	NET PROFIT
1. Financial assets	23,653	2,725	(1,861)	(21)	24,496
1.1 Debt securities	1,526	663	(1,826)	(21)	342
1.2 Equity securities	21,874	500	(2)	-	22,372
1.3 Units in investment funds	253	1,562	(33)	-	1,782
1.4 Loans	-	-	-	-	-
2. Financial liabilities	46,553	-	(154,275)	(44,328)	(152,050)
2.1 Debt securities	46,553	-	(154,275)	(44,328)	(152,050)
2.2 Deposits from banks	-	-	-	-	-
2.3 Deposits from customers	-	-	-	-	-
3. Financial assets and liabilities in foreign currency: exchange differences	Х	Х	Х	Х	-
4. Credit and financial derivatives	117,194	38,196	(128,836)	•	26,554
Total	187,400	40,921	(284,972)	(44,349)	(101,000)

### Section 8 - Net losses/recoveries on credit impairment - Item 130

### 8.1 Net impairment losses for credit risk relating to financial assets at amortised cost: breakdown

(€ '000)

		YEAR 2018							
		WRITE-DOWNS		WRITE-I					
	LEVEL 1 AND LEVEL			LEVEL 1 AND LEVEL					
TRANSACTIONS/P&L ITEMS	2	WRITE-OFF	OTHER	2	LEVEL 3	TOTAL			
A. Loans and advances to banks	(15,224)	(1)	(2,334)	10,699	-	(6,860)			
- Loans	(14,407)	(1)	(2,334)	10,601	-	(6,141)			
- Debt securities	(817)	-	-	98	-	(719)			
of which: acquired or originated impaired loans	-	-	-	-	-	-			
B. Loans and advances to customers	(697,110)	(234,589)	(3,616,967)	779,954	1,777,921	(1,990,791)			
- Loans	(677,620)	(234,589)	(3,616,967)	770,476	1,777,921	(1,980,779)			
- Debt securities	(19,490)	-	-	9,478	-	(10,012)			
of which: acquired or originated impaired loans	-	(1,247)	(2,849)	-	117	(3,979)			
Total	(712,334)	(234,590)	(3,619,301)	790,653	1,777,921	(1,997,651)			

### 8.2 Net change for credit risk relating to financial assets at fair value through other comprehensive income: breakdown

	2018					
		WRITE-DOWNS		WRITE-E	BACKS	
	LEVEL 1	LEVEL	3	LEVEL 1		
	AND LEVEL			AND LEVEL		
TRANSACTIONS/P&L ITEMS	2	WRITE-OFF	OTHER	2	LEVEL 3	TOTAL
A. Debt securities	(14,751)	-	-	940	43	(13,768)
B. Loans	-	-	-	-	-	-
- Loans and advances to customers	-	-	-	-	-	-
- Loans and advances to banks	-	-	-	-	-	-
of which: acquired or originated impaired financial assets	-	-	-	-	-	
Total	(14,751)	-	-	940	43	(13,768)

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

8.1 Net impairment losses on loans and receivables: breakdown

(€ '000)

		YEAR 2017						
	1	WRITE-DOWNS			WRITE-E	BACKS		
	SPEC	IFIC		SPEC	IFIC	PORTFO	)LIO	
TRANSACTIONS/P&L ITEMS	WRITE-OFFS	OTHER	PORTFOLIO	INTEREST	OTHER	INTEREST	OTHER	TOTAL
A. Loans and receivables with banks	-	(1,175)	(5,530)	-	1,007	-	11,445	5,747
- Loans	-	(1,175)	(5,530)	-	1,007	-	11,445	5,747
- Debt securities	-	-	-	-	-	-	-	-
B. Loans and receivables with								
customers	(301,129)	(2,766,887)	(449,098)	401,400	1,120,034	-	652,398	(1,343,282)
Impaired related to purchase								
agreements	(1,584)	(1,985)	-	773	2,235	-	-	(561)
- Loans	(1,584)	(1,985)	X	773	2,235	X	Χ	(561)
- Debt securities	-	-	Х	-	-	Χ	Χ	-
Other loans	(299,545)	(2,764,902)	(449,098)	400,627	1,117,799	-	652,398	(1,342,721)
- Loans	(299,545)	(2,761,513)	(449,098)	400,627	1,104,919	-	652,398	(1,352,212)
- Debt securities	-	(3,389)	-	-	12,880	-	-	9,491
C. Total	(301,129)	(2,768,062)	(454,628)	401,400	1,121,041	-	663,843	(1,337,535)

8.2 Net impairment losses on available for sale financial assets: breakdown

(€ '000)

		YEAR	2017		
	WRITE-DO	OWNS	WRITE-BAC	CKS	
	SPECIF	IC .	SPECIFIC	C	
TRANSACTIONS/P&L ITEMS	WRITE-OFFS	OTHER	INTEREST	OTHER	TOTAL
A. Debt securities	-	(21,428)	-	-	(21,428)
B. Equity instruments	(53,964)	(91,239)	Х	Х	(145,203)
C. Units in investment funds	-	(146,903)	Х	-	(146,903)
D. Loans to banks	-	-	-	-	-
E. Loans to customers	-	-	-	-	-
F. Total	(53,964)	(259,570)	•	-	(313,534)

# Section 9 - Gains (Losses) from contractual changes whit no cancellations - Item 140

### 9.1 Gains (Losses) from contractual changes: breakdown

	YEAR 2018		
	GAINS	LOSSES	TOTAL
A. Financial assets at amortised costs			
A.1 Debt securities	-	-	-
A.2 Loans to banks	-	-	-
A.3 Loans to customers	2,124	(5,417)	(3,293)
Total (A)	2,124	(5,417)	(3,293)
B. Financial assets at fair value through other comprehensive income			
B.1 Debt securities	-	-	-
B.2 Loans to banks	-	-	-
B.3 Loans to customers	-	-	-
Total (B)	-	-	-
Total (A+B)	2.124	(5.417)	(3.293)

# Section 10 - Administrative expenses - Item 160

### 10.1 Staff expenses: breakdown

(€ '000)

		(€ '000'
TYPE OF EXPENSES/VALUES	YEAR 2018	YEAR 2017
1) Employees	(2,833,667)	(3,081,800
a) Wages and salaries	(1,949,104)	(2,127,521
b) Social charges	(530,201)	(575,083
c) Severance pay	(27,741)	(42,270
d) Social security costs	-	
e) Allocation to employee severance pay provision	(15,359)	(16,368
f) Provision for retirements and similar provisions	(3,447)	(1,945
- Defined contribution	-	
- Defined benefit	(3,447)	(1,945
g) Payments to external pension funds	(164,985)	(180,738
- Defined contribution	(165,111)	(180,738
- Defined benefit	126	
h) Costs arising from share-based payments	(30,933)	(29,764
i) Other employee benefits	(111,897)	(108,111
2) Other staff	(2,154)	(3,488
3) Directors and Statutory Auditors	(5,296)	(5,905
4) Early retirement costs	-	-
5) Recoveries of payments for second employees to other companies	68,338	57,02
4) Early retirement costs	(93,581)	(87,326
Total	(2,866,360)	(3,121,491

### 10.2 Average number of employees by category

(€ '000)

	YEAR 2018	YEAR 2017
Employees	34,156	37,601
a) Senior managers	726	814
b) Managers	18,101	19,587
c) Remaining employees staff	15,329	17,200
Other Staff	1,125	982
Total	35,281	38,583

### 10.3 Defined benefit company retirement funds: costs and revenues

(€ '000)

		(C 000)
	YEAR 2018	YEAR 2017
Current service cost	(1,111)	(977)
Settlement gains (losses)	(808)	-
Past service cost	(335)	-
Interest cost on the DBO	(5,835)	(5,748)
Interest income on plan assets	4,642	4,489
Other costs/revenues	-	291
Administrative expenses paid through plan assets	-	-
Total recognised in profit or loss	(3,447)	(1,945)

### 10.4 Other employee benefits

	YEAR 2018	YEAR 2017
- Seniority premiums	-	-
- Leaving incentives	1,496	21,041
- Other	(113,393)	(129,152)
Total	(111,897)	(108,111)

### 10.5 Other administrative expenses: breakdown

(€ '000)

TYPE OF EXPENSES/SECTORS	YEAR 2018	YEAR 2017
1) Indirect taxes and duties	(437,902)	(468,142)
1a. Settled	(437,902)	(468,142)
1b. Unsettled	-	-
2) Contributions to Resolution Funds and Deposit Guarantee Schemes (DGS)	(272,719)	(178,021)
3) Guarantee fee for DTA conversion	(110,976)	9,818
4) Miscellaneous costs and expenses	(2,137,914)	(2,358,256)
a) Advertising marketing and communication	(66,491)	(77,060)
b) Expenses relating to credit risk	(271,182)	(320,147)
c) Indirect expenses relating to personnel	(67,149)	(68,037)
d) Information & Communication Technology expenses	(810,819)	(820,510)
Lease of ICT equipment and software	(11,743)	(10,965)
Software expenses: lease and maintenance	(6,314)	(6,280)
ICT communication systems	(5,929)	(5,125)
Services ICT in outsourcing	(760,309)	(774,683)
Financial information providers	(26,524)	(23,457)
e) Consulting and professionals services	(110,144)	(169,013)
Consulting	(92,851)	(120,155)
Legal expenses	(17,293)	(48,858)
f) Real estate expenses	(399,753)	(455,717)
Premises rentals	(231,993)	(275,089)
Utilities	(55,376)	(60,005)
Other real estate expenses	(112,384)	(120,623)
g) Operating costs	(412,376)	(447,772)
Surveillance and security services	(59,317)	(54,113)
Money counting services and transport	-	-
Printing and stationery	(6,407)	(7,301)
Postage and transport of documents	(24,733)	(25,275)
Administrative and logistic services	(260,182)	(299,878)
Insurance	(30,418)	(29,071)
Association dues and fees and contributions to the administrative expenses deposit guarantee		
funds	(21,609)	(20,211)
Other administrative expenses - other	(9,710)	(11,923)
Total (1+2+3+4)	(2,959,511)	(2,994,601)

Expenses related to personnel include the expenses that do not represent remuneration of the working activity of an employee in compliance with IAS19.

### **Contributions to Resolution and Guarantee Funds**

Please refer to Part C - Profit & loss - Section 12 Administrative expenses - Item 190 - contributions to resolution and guarantee funds of consolidated financial statements notes that here are intended as completely reported.

### **DTA** guarantee fees

With specific reference to the parent company UniCredit S.p.A., reference is made to the same paragraph of Part C - Consolidated income statement - Section 12 Administrative expenses - item 190 of the Consolidated notes to the accounts which is herewith quoted entirely.

### Section 11 - Net provisions for risks and charges - Item 170

#### 11.1 Net provisions for credit risk from loans commitments and financial guarantees given: breakdown

(€ '000)

	YEAR 2018		
	REALLOCATION		
	PROVISIONS	SURPLUS	TOTAL
Loan committments	(78,666)	148,329	69,663
Financial guarantees given	(252,053)	220,017	(32,036)

#### 11.2 Net provisions for other commitments and guarantees given: breakdown

No data to be disclosed.

#### 11.3 Net provisions for risks and charges: breakdown

|--|

	YEAR 2018		YEAR	
		REALLOCATION		2017
ASSETS/P&L ITEMS	PROVISIONS	SURPLUS	TOTAL	TOTAL
1. Other provisions				
1.1 Legal disputes	(267,239)	69,777	(197,462)	(91,998)
1.2 Staff costs	-	-	-	-
1.3 Other	(419,504)	188,617	(230,887)	(296,399)
Total	(686,743)	258,394	(428,349)	(388,397)

Provisions for legal disputes are posted to cover potential liabilities that may result from pending lawsuits. More details are included into Part E - Information on risks and hedging policies.

# Section 12 - Net value adjustments/write-backs on property, plant and equipment - Item

#### 12.1 Impairment on property, plant and equipment: breakdown

(€	'n	Λı	۱

	YEAR 2018			
_	DEPRECIATION	IMPAIRMENT LOSSES	WRITE-BACKS	NET PROFIT
ASSETS/P&L ITEMS	(A)	(B)	(C)	(A+B-C)
A. Property, plant and equipment				
A.1 Owned	(128,867)	(22,682)	-	(151,549)
- Used in the business	(112,401)	(6,352)	-	(118,753)
- Held for investment	(16,466)	(16,330)	-	(32,796)
- Inventories	Χ	-	-	-
A.2 Finance lease	-	•	-	-
- Used in the business	-	-	-	-
- Held for investment	-	-	-	-
Total A	(128,867)	(22,682)	-	(151,549)
B. Non-current assets and groups of assets held for sale	Х	(446)	-	(446)
- Used in the business	Х	-	-	-
- Held for investments	Х	(446)	-	(446)
- Inventories	Х	-	-	-
Total A + B	(128,867)	(23,128)	-	(151,995)

### Section 13 - Net value adjustments/write-backs on intangible assets - Item 190

#### 13.1 Net value adjustments/write-backs on intangible assets: breakdown

(€ '000) YEAR 2018 WRITE-BACKS **AMORTISATION IMPAIRMENT LOSSES NET PROFIT** ASSETS/P&L ITEMS (A+B-C) A. Intangible assets A.1 Owned (2,137)(2,137)- Generated internally by the company - Other (2,137)(2,137)A.2 Finance leases B. Non-current assets and disposal group classified as held for sale (2,137)(2,137)Total

### Section 14 - Other operating expenses/income - Item 200

#### 14.1 Other operating expenses: breakdown

(€ '000) TYPE OF EXPENSE/VALUE **YEAR 2018** YEAR 2017 Costs for operating leases Non-deductible tax and other fiscal charges (20,779)Write-downs on leasehold improvements (24,476)Costs relating to the specific service of financial leasing Other (198,595)(232,420)Total of other operating expenses (219,374) (256,896)

The data of the previous period have been restated for the purpose of comparison.

#### 14.2 Other operating income: breakdown

(€ '000) TYPE OF REVENUE/VALUES **YEAR 2018** YEAR 2017 507.667 558,051 A) Recovery of costs B) Other revenues 123,229 131,158 Revenues from administrative services 44,551 39,544 29,837 Revenues on rentals Real Estate investments (net of operating direct costs) 28,201 Revenues from operating leases 1,738 1,431 Recovery of miscellaneous costs paid in previous years Revenues on financial leases activities 48,739 60,346 Total operating income (A+B) 630.896 689,209

The data of the previous period have been restated for the purpose of comparison.

### Section 15 - Gains (Losses) of equity investments - Item 220

#### 15.1 Profit (Loss) of equity investments: breakdown

(€ '000)

P&L ITEMS/VALUES	YEAR 2018	YEAR 2017
A. Income	210,868	3,246,309
1. Revaluations	-	-
2. Gains on disposal	145,580	1,997,689
3. Writebacks	65,288	1,248,620
4. Other gains	-	-
B. Expenses	(1,800,681)	(503,330)
1. Writedowns	-	•
2. Impairment losses	(1,796,381)	(164,717)
3. Losses on disposal	(4,300)	(338,613)
4. Other expenses	-	•
Net profit	(1,589,813)	2,742,979

Gains from disposal include the results from the sale of Custodia Valore Credito su Pegno S.R.L. for €114 million, in the context of the transfer to Dorotheum of Italian pawn credit business. Further, gains from disposal have been realized from the sale of Barn BV (€29 million) and Trieste Adriatic Maritime Initiatives S.R.L (€3 million)

Impairment loss in subsidiaries include Koc Finansal Hizmetler Istanbul AS (-€1.319 million), AO Unicredit Bank (-€244 million), Cordusio Sim S.p.A (-€158 million), Unicredit Banka Slovenija D.D.(-€17 million), Unicredit Consumer Financing Ifn S.A. (-€16 million), Unicredit Bank Austria Credistanstalt Ag (-€12 million), Unicredit Turn Around Management Cee Gmbh (-€13 million), Unicredit Subito Casa S.p.A. (-€1 million), Unicredit Global Leasing Export Gmbh (-€1 million), Aviva Spa (-€6 million), Risanamento S.p.A. (-€6 million), Fenice S.R.L.(- €2 million).

Writebacks in subsidiaries include Unicredit Bank Ag (€30 million), Mediobanca Banca di Credito Finanziario S.p.A. (€28 million), Unicredit International Luxembourg S.A.(€4 million), Nuova Compagnia di Partecipazioni S.p.A. (€2 million).

### Section 16 - Net gains (losses) on property, plant and equipment and intangible assets measured at fair value - Item 230

No data to be disclosed in this section.

### Section 17 - Goodwill impairment - Item 240

No data to be disclosed in this section.

### Section 18 - Gains (Losses) on disposals on investments - Item 250

#### 18.1 Gains and losses on disposal of investments: breakdown

P&L ITEMS/SECTORS	YEAR 2018	YEAR 2017
A. Property		
- Gains on disposal	8,981	11,344
- Losses on disposal	(1,841)	(223)
B. Other assets		
- Gains on disposal	44,926	202
- Losses on disposal	(2,533)	(1,543)
Net Profit	49,533	9,780

### Section 19 - Tax expenses (income) for the period from continuing operations - Item 270

Taxes on Income are accrued in accordance with IAS12. The tax charge consists of current and deferred taxes, mainly determined in accordance with the applicable provisions on IRES and IRAP, and CFC separate taxation (Controlled Foreign Companies, i.e., foreign subsidiaries taxed on a transparency basis where specific conditions are met).

IRES is calculated by making specific upward or downward adjustments to the current year profit or loss as resulting from the Income statement for determining the taxable income. These tax adjustments are made as required by the provisions of the Italian Income Tax Code (TUIR), in relation to the non-deductibility of certain expenses or the non-taxability of certain revenues.

The IRES tax rate applied to the taxable income is 24%. An additional surcharge of 3.5% applies to Banks and Financial companies.

The above-mentioned tax adjustments may be "permanent" or "temporary".

The "permanent" adjustments refer to expenses/revenues that are totally or partially non-deductible/non-taxable.

The "temporary" adjustments, on the other hand, relate to expenses or revenues whose deductibility or tax-ability is deferred to future tax periods on the occurrence of particular events, or distributed in equal quotas over a predefined number of years.

The presence of "temporary" adjustments leads to the recognition of deferred tax assets (for costs to be deducted) or deferred tax liabilities (for revenues to be taxed).

The purpose of the recognition of deferred tax assets and liabilities is to reconcile in the Financial statements the different tax period of relevance established by the TUIR compared to the accounting accrual principle.

For IRES purposes, subject to a specific election to be submitted to the Italian Revenue Agency, this tax can be paid on a Tax Group level rather than on an individual basis.

All Italian companies that meet the control pre-requisite can adhere to the Tax Group regime, in order to compute the tax payment on a unique taxable base consisting of the algebraic sum of the taxable amounts of all the companies adhering to the Tax Group regime.

The tax rate applicable to the Tax Group is 24%.

For IRES purposes, is stated a separate taxation "for transparency" on incomes, calculated according to the provisions of the Italian Income Tax Code (TUIR), of the foreign direct and indirect subsidiaries (so-called CFCs: Controlled Foreign Companies) established in Countries with a nominal or effective tax rate which is significantly below the Italian corresponding one. The applicable tax rate is 27.5%.

IRAP is levied on productive activities and relevant taxable base corresponds to the algebraic sum of certain items of the Income Statement as specifically identified by Legislative Decree No.446 of 1997, which also states further upward and downward adjustments to be made (other than IRES ones). Law No.190 of 23 December 2014 (2015 Stability Law) establishes, starting from 2015, that personnel costs for employees with permanent employment contracts are fully deductible from IRAP in addition to the deductions already established by the so called "cuneo fiscale". Furthermore, in 2016 the full deductibility of the loan loss provisions in the year of accrual in the financial statements was introduced following the entry into force of article 16 of Law Decree 27 June 2015 No.83.

The tax is calculated by apportioning the overall value of production among the various administrative Regions where the productive activities are carried out (for banks the apportionment is made on the basis of the regional distribution of customer's deposits) and applying the respective regional rate to each of the individual portions identified. A national rate of 4.65% is established, to which each Region can autonomously add a surcharge up to 0.92%, with an overall theoretical rate of 5.57% (plus a further rate of 0.15% for Regions with a deficit in spending on the local welfare sector).

During 2018 the following amendments to the tax legislation have been introduced. Specifically:

- Ministerial Decree 10 January 2018 defines the tax regime applicable to the reclassification of financial assets from IAS39 categories to IFRS9
  ones and establishes the full deductibility for IRES and IRAP purposes of the higher loan loss provisions determined by the adoption of a valuation
  criterion based on the expected losses in lieu of the actual losses;
- Law 30 December 2018 No.145 (Budget Law 2019) introduces the following tax new provisions:
- the tax effect determined by the IFRS9 first time adoption is spread over a 10-year period for IRES and IRAP purposes;
- the reversal of convertible DTA on loan loss provision scheduled for 2018 is postponed to 2026;
- the reversal plan of the convertible DTA on goodwill is re-determined up to 2029, for IRES and IRAP, based on fixed annual percentage, changing from year-to-year, as provided for by the law. No reversal is scheduled for 2018;
- the Notional Interest Deduction ("ACE") has been repealed starting from 2019.

The postponement of the 2018 reversal of convertible DTA on loan loss provision and on goodwill (as per the second and third bullet above), has not determined a tax burden for UniCredit S.p.A. since the reversal at stake was already monetized in financial year 2017 in connection with the DTA conversion into tax credit performed on the 2016 accounting loss.

Taxes on Income for 2018 reports a positive amount of €1,182 million, showing an improvement in comparison with a positive amounts €30 million in 2017.

Current IRES, notwithstanding the high amount of profit before tax, shows a tax loss of €91 million, mainly due to non-taxable positive items (dividends), non-tax-relevant items deriving from valuation or realisation events on participations and to the distribution of a 10-year period of the higher loan loss provision deriving from the IFRS9 adoption.

The tax loss that can be carried forward for the year amounts to €25 million of taxes, which therefore increases the stock of the out of balance (unrecognised) DTAs on tax losses to a total amount of €3,350 million (already including €34 million tax loss deriving from the incorporation of the subsidiaries PGAM and Buddy Servizi Molecolari). Following the sustainability test performed in line with IAS12, only a limited amount of DTA has been accrued, equal to €78 million, although from a tax perspective tax losses can be carried forward indefinitely, with no impact on the Income statement according to the international accounting standards.

IRAP taxable base is positive, with a tax due equal to €63 million, following the distribution in 10 years of the higher loan loss provisions deriving from IFRS9 adoption.

The "ACE" benefit ("Aiuto alla crescita economica") estimated for 2018 amounts to €35 million, showing a reduction in comparison to the 2017 estimation of €53 million, due to the decrease of the notional yield from 1.6% in 2017 to 1.5% in 2018 (see Law 21 June 2017 No.96, art.7) following the entry into force of Ministerial Decree 3 August 2017 that amended the "ACE" relevant tax provisions by way of introducing restrictive measures. During 2018, in light of the negative taxable basis for IRES and the availability of tax losses carried forward determining an indefinite postponement of the monetization of the ACE benefit, the corresponding amount of said ACE benefit has been converted into a tax credit for IRAP purposes, as provided for by Law Decree 24 June 2014, No.91 (passed with modification by law 11 August 2014, No.116) prior to the deadline for the payment of the IRAP due for 2017. Therefore, the ACE benefit for 2016, equal to €43 million, and for 2017, equal to €56 million, were converted into a tax credit, determining an extraordinary income in the Income Statement, considered that the corresponding DTA on the ACE benefit was impaired being not sustainable.

The IRAP credit will be used over 5 years in equal installments as provided for by the relevant law, with the possibility to carry forward any unused amount upon the fifth year.

Financial year 2017 reports a net income in the Income Statement equal to €6,236 million; therefore, the conditions for a new conversion of Deferred Tax Assets (DTA) into tax credits, pursuant to Art.2, paragraph 55, of Law Decree 29 December 2010 No.225 were not met.

In order to preserve for the future the regime of conversion of DTAs into tax credits, and in order to overcome the issues raised by the European Commission in connection to the application of State Aid rules, Art.11 of DL 3 May 2016 No.59 (so-called "Banks Decree", converted into Law 30 June 2016 No.119), introduced the possibility, starting from 2016 since 2030, to elect for the payment of an annual fee equal to 1.5% levied on an aggregate amount deriving from the difference between:

- the increase in convertible DTAs recognised at the end of the fiscal year and the convertible DTA existing at the end of 2007, for IRES tax, and as the end of 2012 for IRAP tax, taking into account the amounts already converted into tax credits;
- taxes:
- IRES paid by Tax Group starting from 1 January 2008;
- IRAP paid starting from 1 January 2013 by Legal Entities included in Tax Group with convertible DTAs;
- substitute taxes that generated convertible DTAs.

The whole fee has been paid on 27 June 2018 by UniCredit group (as required by law) for a total amount €115.7 million, of which €111 million related to UniCredit S.p.A. itself, €4.4 million to UniCredit Leasing S.p.A. and €0.3 million to UniCredit Factoring S.p.A.

#### 19.1 Tax expense (income) relating to profit or loss from continuing operations: breakdown

(€ '000)

			(0 000)
P&L IT	EMS/SECTORS	YEAR 2018	YEAR 2017
1.	Current taxes (-)	(72,613)	(76,174)
2.	Change of current taxes of previous years (+/-)	129,544	35,996
3.	Reduction of current taxes for the year (+)	-	-
3.bis	Reduction of current taxes for the year due tax credit under Law 214/2011 (+)	-	2,859,337
4.	Change of deferred tax assets (+/-)	1,124,491	(2,800,444)
5.	Change of deferred tax liabilities (+/-)	145	11,449
6.	Tax expenses for the year (-) (-1+/-2+3+3bis+/-4+/-5)	1,181,567	30,164

Sub-item "4. Change of deferred tax assets (+/-)" reflects the recognition of DTAs related to the first time adoption of IFRS9 against P&L for an amount of €871 million.

#### 19.2 Reconciliation of theoretical tax charge to actual tax charge

		(€ 000)
	YEAR 2018	YEAR 2017
Total profit or loss before tax from continuing operations (income statement item)	1,276,596	6,121,378
Theoretical tax rate	27.5%	27.5%
Theoretical computed taxes on income	(351,064)	(1,683,379)
1. Different tax rates	-	-
2. Non-taxable income - permanent differences	856,320	2,569,154
3. Non-deductible expenses - permanent differences	(571,789)	(645,357)
Different fiscal laws/IRAP	32,803	(103,647)
a) IRAP (italian companies)	63,225	(92,500)
b) Other taxes (foreign companies)	(30,422)	(11,147)
5. Previous years and changes in tax rates	163,586	(8,941)
a) Effects on current taxes	128,982	35,944
- Tax loss carryforward/unused Tax credit	-	-
- Other effects of previous periods	128,982	35,944
b) Effects on deferred taxes	34,604	(44,885)
- Changes in tax rates	-	-
- New taxes incurred (+) previous taxes revocation (-)	-	-
- True-ups/ adjustments of the calculated deferred taxes	34,604	(44,885)
6. Valuation adjustments and non-recognition of deferred taxes	1,051,711	(98,426)
a) Deferred tax assets write-down	(87,422)	-
b) Deferred tax assets recognition	610,363	-
c) Deferred tax assets non-recognition	-	(98,426)
d) Deferred tax assets non-recognition according to IAS12.39 and 12.44	-	-
e) Other	528,770	-
7. Amortisation of goodwill	-	-
8. Non-taxable foreign income	-	-
9. Other differences	-	760
Recognised taxes on income	1,181,567	30,164

#### Section 20 - Profit (Loss) after tax from discontinued operations - Item 290 No data to be disclosed in this section.

#### Section 21 - Other information

#### Disclosure regarding the transparency of public funding required by article 1, paragraph 125 of the law 124/2017

Pursuant to article 1, paragraph 125 of law 124/2017, during 2018 UniCredit S.p.A. collected the following public contributions granted by Italian entities:

#### Reduction of the extraordinary contribution pursuant to art.1, paragraph 235 of Law 232 of 11 December 2016 charged to the management of welfare interventions and pension support

(€ '000)

LENDING ENTITY	LEGAL ENTITY BENEFICIARY	PUBLIC CONTRIBUTION AMOUNT
Istituto Nazionale della Previdenza Sociale	UNICREDIT S.P.A.	55,293
Total		55,293

#### Contributions for the recruitment/stabilization of personnel deriving from the application of the CCNL of the Credit in force from time to time

LENDING ENTITY	LEGAL ENTITY	PUBLIC CONTRIBUTION
LENDING ENTITY	BENEFICIARY	AMOUNT
Fondo Nazionale per il sostegno dell'occupazione nel settore del credito	UNICREDIT S.P.A.	2,959
Total		2,959

#### Contributions for new recruits /stabilizations, introduced by the stability law 2018 (law No.205/2017)

LENDING ENTITY	LEGAL ENTITY BENEFICIARY	PUBLIC CONTRIBUTION AMOUNT
Istituto Nazionale della Previdenza Sociale	UNICREDIT S.P.A.	248
Total		248

#### Contributions for the Ordinary section of the Solidarity Fund - benefits: Interministerial Decree 83486 of 28/07/2014 - article 10, paragraph 2

(€ '000)

LENDING ENTITY	LEGAL ENTITY BENEFICIARY	PUBLIC CONTRIBUTION AMOUNT
Istituto Nazionale della Previdenza Sociale	UNICREDIT S.P.A.	3,936
Total		3,936

Article 8 of Legislative Decree 30/9/2005, n.203 converted, with modifications, from the law 2 December 2005, n.248. Compensatory measures for companies that assign the TFR to supplementary pension schemes and/or to the Fund for the payment of the TFR

(€ '000)

LENDING ENTITY	LEGAL ENTITY BENEFICIARY	PUBLIC CONTRIBUTION AMOUNT
Istituto Nazionale della Previdenza Sociale	UNICREDIT S.P.A.	9,286
Total		9,286

For further information, refer to the National State Aid Register "Transparency.

### Section 22 - Earnings per share

#### 22.1 and 22.2 Average number of diluted shares and other information

	YEAR 2018	YEAR 2017
Net profit (loss) (thousand of €) <sup>(1)</sup>	2,364,976	6,203,514
Average number of outstanding shares	2,219,405,841	1,947,449,190
Average number of potential dilutive shares	9,835,058	10,695,178
Average number of diluted shares	2,229,240,899	1,958,144,368
Earnings per share (€)	1.070	3.190
Diluted earnings per share (€)	1.060	3.170

(1) €93 million has been deducted from 2018 net profit of €2,458 million due to disbursements charged to equity made in connection with the usufruct contract signed with Mediobanca S.p.A. on UniCredit shares supporting the issuance of convertible securities denominated "Cashes" (€32 million was deducted from 2017 net profit).

Net of the average number of treasury shares and of further No.9,675,640 shares held under a contract of usufruct.

# Part D - Comprehensive income

Statement of other comprehensive income	AS	(€)
ITEMS	12.31.2018	12.31.2017
10. Net profit (loss) of the year	2,458,163,164	6,235,645,406
Other comprehensive income not reclassified to profit or loss	-	-
20. Equity instruments designated at fair value through other comprehensive income:	12,063,917	-
a) fair value changes	(36,798,997)	-
b) tranfers to other shareholders' equity items	48,862,914	-
30. Financial liabilities designated at fair value through profit or loss (own creditworthiness changes):	114,603,128	-
a) fair value changes	104,439,978	-
b) tranfers to other shareholders' equity items	10,163,150	-
40. Hedge accounting of equity instruments measured at fair value through other comprehensive income:	-	-
a) fair value change (hedged instrument)	-	-
b) fair value change (hedging instrument)	-	-
50. Property, plant and equipment	-	-
60. Intangible assets	-	-
70. Defined benefit plans	2,381,530	20,998,701
80. Non-current assets and disposal groups classified as held for sale	-	-
90. Part of valuation reserves from investments valued at equity method	-	-
100. Tax expenses (income) relating to items not reclassified to profit or loss	(9,289,976)	(5,780,062)
Other comprehensive income reclassified to profit or loss	-	-
110. Foreign investments hedging:	-	-
a) fair value changes	-	-
b) reclassification to profit or loss	-	
c) other changes	-	-
120. Foreign exchange differences:	-	
a) value changes	-	-
b) reclassification to profit or loss	-	-
c) other changes	-	-
130. Cash flow hedging:	(50,378,203)	(58,170,063)
a) fair value changes	(50,375,379)	(58,170,063)
b) reclassification to profit or loss	-	-
c) other changes	(2,824)	-
of which: net position	-	-
140. Hedging instruments (not designated items):	-	-
a) value changes	-	-
b) reclassification to profit or loss	-	-
a) ath an ah an an		

c) other changes

# Part D - Comprehensive income

continued: Statement of other comprehensive income	AS AT	(€)
·	12.31,2018	12.31.2017
150. Financial assets (different from equity instruments) at fair value through other comprehensive		
income:	(1,136,539,108)	-
a) fair value changes	(1,014,650,659)	-
b) reclassification to profit or loss:	(123,455,067)	-
- impairment losses	10,157,409	-
- gains/losses on disposals	(133,612,476)	-
c) other changes	1,566,618	-
Available-for-sale financial assets:(ex IAS39 Item 100)		(168,692,396)
a) fair value changes	-	59,151,625
b) reclassification to profit or loss	-	(227,272,980)
- impairment losses	-	(2,934,806)
- gains/losses on disposals	-	(224,338,174)
c) other changes	-	(571,041)
160. Non-current assets and disposal groups classified as held for sale:	-	-
a) fair value changes	-	-
b) reclassification to profit or loss	-	-
c) other changes	-	-
170. Part of valuation reserves from investments valued at equity method:	-	-
a) fair value changes	-	-
b) reclassification to profit or loss:	-	-
- impairment losses	-	-
- gains/losses on disposals	-	-
c) other changes	-	-
180. Tax expenses (income) relating to items reclassified to profit or loss	329,133,191	81,010,903
190. Total other comprehensive income	(738,025,521)	(130,632,917)
200. Other comprehensive income (Item 10+190)	1,720,137,643	6.105.012.489

### Introduction

Reference is made to the paragraph of Part E of the Notes to the consolidated accounts of UniCredit group - Introduction which is herewith quoted

#### Section 1 - Credit risk

#### **Qualitative information**

#### 1. General aspects

In UniCredit the current oversight model on credit risk envisages the centralisation of the steering and coordination responsibilities within the Parent company functions, as described in the paragraph of Part E - Notes to the consolidated accounts of UniCredit group - Section 2 - Risk of the prudential consolidated perimeter - 2.1 Credit Risk - qualitative information - 1. General aspects which is herewith quoted entirely.

With specific reference to the Italian perimeter of UniCredit S.p.A., the coordination and management of credit risk are under the responsibility of the "CLO Italy" function, reporting to the "Group Lending Office, and who is accountable for the:

- coordination and management of credit underwriting activities for UniCredit S.p.A. customers, as well as the overseeing of the post-decision phases of the credit process:
- coordination and management of restructuring and workout files of Italian perimeter of UniCredit S.p.A. including the Debt to Equity and Debt to Asset transactions and the related equity participations/assets;
- coordination of the credit activities of UniCredit S.p.A. Italian legal entities.

Within the scope of the Italian business, the lending, monitoring and loan recovery activities are managed through specific processes and IT procedures, which are constantly improved in order to maximise their efficiency and effectiveness. In addition, the overall monitoring process, its performance metrics and the whole impaired loans management has further improved also leveraging on progressive enhancement of the specialised credit structures, already in place, that are responsible for the overall management of the unlikely to pay exposures or bad loans.

In order to continue providing an adequate support to the real economy, the range of financing products has been continuously updated, enhancing the use of instruments such as the BEI and SACE guarantees, the Central Guarantee Fund and Tranched Cover operations. Furthermore, specific attention was focused on households that intend to purchase a home, thanks to a simple though diversified product offer which aims at fulfilling customers' current and future needs.

In order to allow the client the possibility of anticipating the retirement age, UniCredit joined the APE ("Anticipo Finanziario a Garanzia Pensionistica"), a governmental initiative which allows those customers eligible by law to obtain a loan granting monthly disbursements until the beginning of the retirement age. The loan repayment phase begins once retired, through monthly deduction directly from the pension. UniCredit S.p.A. moreover continued to support customers in areas affected by calamitous events, such as floods and earthquakes, by means of both governmental and self-developed initiatives.

#### 2. Credit risk management policies

#### 2.1 Organisational aspetcs

In credit risk management, the organisational structure as of 31 December 2018, envisages specific structures and responsibilities at Group and local level. Regarding the organizational model of the Parent company functions, reference is made to the paragraph of Part E - Notes to the consolidated accounts of UniCredit group - Section 2 - Risk of the prudential consolidated perimeter - 2.1 Credit Risk - qualitative information -2 Credit risk policies management - 2.1 Organisational Aspects which is herewith quoted entirely.

With specific reference, instead, to the UniCredit S.p.A. perimeter, the organisational units under "CLO Italy" and responsible for the "operational" activities" (e.g. credit underwriting, performance monitoring, etc.) are:

- the "Credit Underwriting" structure whose responsibilities include the following activities:
- coordinating the activities of 8 Regional Industry Team;
- RIT decision-making activities;
- managing the lending to UniCredit S.p.A. customers;
- coordinating and managing the lending to UniCredit S.p.A. customers in relation to Consumer and mortgage non banking products and postsales phases:
- preliminary and administrative activities for transactions to be submitted to the Italian Transactional Credit Committee (ITCC) and the Italian Special & Transactional Credit Committee ("IS&TCC").

The structure consists of the following units:

- "Credit Committee Secretariat";
- "Central Credit Risk Underwriting Italy";
- "Individuals Credit Underwriting Italy";
- "Territorial Credit Risk Underwriting Italy" composed by 7 territorial Credit Hubs;
- the "Credit Monitoring" structure whose responsibilities include the following activities:
- ensure the quality of the loan portfolio through performance monitoring of the positions, risk analysis and identification of corrective measures;
- support the Business functions in monitoring the credit portfolio of the territorial areas, analysing the performance and implementing the corrective measures required.

The structure consists of the following units:

- "Credit Monitoring Operations & Support";
- "Central Credit Risk Monitoring Italy";
- "7 Territorial Monitoring Hubs";
- "Retail Central Credit Monitoring";
- the "Special Credit" structure whose responsibilities include the following activities:
- overseeing activities aimed at reducing the cost of credit risk of irregular and problematic loans;
- managing the collection of delinquent and overdue unpaid credits and the related activities, as the classifications doubtful or non performing credits, according to the delegated powers, ensuring the enforcement and implementations of collection strategies and activities;
- conducting borrower assessment, credit analysis and preparing the related documentation for applications to be submitted to the competent decision-making Bodies:
- overseeing the administrative and accounting activities under its responsibility.

The structure consists of the following units:

- RTO NPL Servicing;
- Special Credit Support And Administration Italy;
- Workout Italy;
- Customer Recovery;
- the "Restructuring Italy" structure, which, inter alia, is in charge of managing, assessing and making decisions of positions undergoing restructuring, also monitoring compliance with the agreements set forth in the restructuring plan and any covenants established and managing potential Debt to Equity and Debt to Asset transactions as well as the resulting shareholdings within its perimeter of competence.

The structure consists of the following units:

- Corporate Files Restructuring;
- Real Estate Restructuring;
- Restructuring Risk Analysis & Operations;
- Strategic Files Restructuring;
- Inc Italy:
- the "Loan Administration" structure which, inter alia, is responsible for the following activities:
- monitoring administrative activities after the loan has been granted/disbursed;
- managing subsidized loans;
- lending and administrative activities relating to mutual guarantee institutions;
- coordination and management of activities after disbursement of Mortgages by ensuring the quality and integrity of information assets and risk minimisation;

The structure consists of the following units:

- 5 territorial Hub of the "Loan Administration;
- Subsidized Loan:
- Mortgages Evaluation;
- Loan Administration Operation & Support.

In addition, with respect to credit risk, specific committees have been set up:

- the "Italian Transactional Credit Committee", which has decision-making functions within its delegated powers and/or consulting functions for files to be approved by upper Bodies, is responsible, with regard to UniCredit S.p.A. counterparts, (excluding FIBS counterparts) for credit proposals (including "restructuring", "INC" and "workout" positions), the classification status of positions, strategies and corrective actions to be taken for "watchlist" positions. Debt to Equity transactions and/or actions/rights-execution related to equity participations resulting from Debt to Equity transaction, Debt to Assets transactions and/or actions/rights-execution related to asset resulting from Debt to Asset transactions, issuing Non-Binding Credit Opinions concerning the proposals of the Italian Legal Entities of UniCredit group and proposals of distressed loan disposal;
- the "Italian Special & Transactional Credit Committee", which is responsible, within its delegated powers, for the evaluation and approval or, consulting functions for files to be approved by upper Bodies, on "restructuring", "INC" and "workout" positions, as well as positions of customers managed by Special Network and Real Estate Areas, and proposals of distressed loan disposal.

#### 2.2 Credit risk management, measurement and control

Reference is made to the paragraph of Part E - Notes to the consolidated accounts of UniCredit group - Section 2 - Risk of the prudential consolidated perimeter - 2.1 Credit Risk - Qualitative information - 2. Credit risk policies management - 2.2 Credit Risk Management, Measurement and Control which is herewith quoted entirely.

#### 2.3 Measurement methods for expected losses

#### Risk management practices

The Credit Risk Management, Measurement and Control processes described in the previous paragraph, are also reference for the calculation of impairment of Loans and debt securities classified as financial assets at amortized cost, financial assets at fair value through other comprehensive income and relevant off-balance sheet exposures as required by IFRS9.

For this purpose the calculation of impairment in accordance with expected credit losses is based on two main pillars:

- the stage allocation of the credit exposure;
- the associated calculation of expected credit loss.

In UniCredit group the Stage Allocation is based on a combination of relative and absolute elements; the main are:

- comparison for each transaction between PD as measured at the time of origination and PD as at the reporting date, both calculated according to internal models, through thresholds set in such a way as to consider all key variables of each transaction that can affect the bank's expectation of PD changes over time (e.g. age, maturity, PD level at the time of origination);
- absolute elements such as the backstops required by law (e.g. 30 days past-due). In this case UniCredit group has chosen not to reject the significant deterioration presumption after 30days past-due by allocating always in Stage 2 transactions with more than 30 days past due;
- additional internal evidence, including renegotiations of financial instruments due to financial difficulties met by the counterpart (e.g. Forborne classification).

With regard to debt securities, UniCredit group is opting for application of the low credit risk exemption on investment grade securities, in full compliance with the accounting standard.

The outcome of the stage allocation is the classification of credit exposure in Stage 1, Stage 2 or Stage 3 according to their absolute or relative credit quality with respect to the initial disbursement. Specifically:

- the Stage 1 includes:
- newly issued or acquired credit exposures;
- exposures for which credit risk has not significantly deteriorated since initial recognition; and
- exposures having low credit risk (low credit risk exemption);
- the Stage 2 includes credit exposures that, although performing, have seen their credit risk significantly deteriorating since initial recognition;
- the Stage 3 includes impaired credit exposures. With reference to stage 3, it should be noted that it includes impaired exposures corresponding in accordance with Banca d'Italia rules, defined in Circular No.272 of 30 July 2008 and subsequent updates, to the aggregate Non-Performing Exposures as ITS EBA (EBA/ITS/2013/03/rev1 24 July 2014).

In particular, EBA<sup>45</sup> has defined as "non-performing" exposures that meet one or both of the following criteria:

- material exposures more than 90 days past due;
- exposures for which the bank assesses that is unlikely that the debtor would pay in full his credit obligations without recurring to enforcement and realisation of collaterals, regardless of past due exposures and the number of days the exposure is past due.

With reference to the quantitative component of the stage allocation model, the Group has adopted a statistic approach based on a quantile regression whose goal is to define a threshold in in terms of maximum variation acceptable between the PD measure at the disbursement and the one at the reference date.

<sup>45</sup> The regulatory framework for the new definition of default will be integrated with the entry into force of the "Guidelines on the application of the definition of default under Article 178 of EU Regulation No.575/2013 "(EBA/GL/2016/07) as at 1 January 2021

Fundamental part of the model is the definition of the quantile which identifies the stage 2 quota expected on average in the long time horizon. The medium long term quantile is determined based on the average expectation of portfolio deterioration calculated considering the default rate as well as one of the other deterioration stages of deterioration (e.g.: past-due 30 days).

The exposures amount classified in Stage 2 for each reporting date will fluctuate around the long term quantile on the basis of the current economic conditions as well as expectations about the future economic cycle.

Stage Allocation model is tested at each reporting date, in order to timely capture both significant deterioration and its reverse in a symmetric way and to correctly allocate each transaction within the proper stage and related expected loss calculation model.

The result of stage allocation affects the amount of expected credit losses recognized in financial statements. Indeed for exposures in Stage 1, impairment is equal to the expected loss calculated over a time horizon of up to one year.

For exposures in Stages 2 or 3, impairment is equal to the expected loss calculated over a time horizon corresponding to the entire life of the exposure.

To calculate expected loss, the Group has developed specific models based on PD, LGD and EAD parameters and the effective interest rate. In particular:

- PD (Probability of Default), which expresses the exposure probability of default in a given time horizon (e.g.: 1 year);
- LGD (Loss Given Default), which expresses the estimated loss percentage and therefore the expected recovery rate when a default event occurs;
- EAD (Exposure at Default), expresses the level of the exposure at the time of default event;
- the effective interest rate is the base rate which expresses the time value of money.

Such parameters are calculated starting from the same parameters applied for regulatory purposes specifically adjusted in order to guarantee full consistency, a part from the different requirements, between accounting and regulatory treatment.

Main adjustments are aimed at:

- removing the conservativism required purely for regulatory purposes;
- introducing "point in time" adjustments substituting the "through-the-cycle" view required by the regulation;
- including "forward looking" information;
- extending credit risks parameters to a multi years horizon.

With reference to "lifetime" PD, PD curves calculated through-the-cycle are calibrated to reflect the point-in-time and forward-looking expectation with reference to the portfolio default rate.

The recovery rate embedded in the LGD calculated along the economic cycle ("through-the-cycle") is adjusted in order to remove the margin of conservatism and reflect the current trends in recovery rates as well as expectations about future trends discounted to the effective interest rate or its best approximation.

The EAD calculated along the instrument lifetime is determined by extending the prudential or managerial one-year model, removing the margin of conservatism and including expectations related to future average withdrawal levels of existing credit lines.

The forecast in terms of default rate and recovery rate provided by the Stress Test function are embedded in the PD and LGD parameters during the calibration phase. The credit parameters, in fact, are normally calibrated on a horizon that considers the entire economic cycle ("Through-the-cycle - TTC"), so it is necessary to calibrate them "Point-in-time" - PIT" and "Forward-looking - FL" allowing to reflect in these credit parameters the current situation as well as expectations about the future evolution of the economic cycle.

The expected credit loss deriving from the parameters previously described considers macroeconomic forecasts through the application of multiple scenarios to the forward looking components in order to compensate the partial non-linearity that is naturally embedded in the correlation between the macroeconomic changes and expected credit loss. Specifically, the non-linearity effect is incorporated by estimating a correction factor applied directly to the expected credit loss ("ECL") of the portfolio.

The process defined to include macroeconomic scenarios is fully consistent with forecast processes used by UniCredit group for additional risk management purposes (as for example processes adopted to calculate expected credit losses from macroeconomic forecasts based on EBA stress test and ICAAP Framework) and also takes advantage of independent UniCredit Research function.

Specifically, the Group has selected three macroeconomic scenarios to determine the forward looking component, the baseline scenario, one positive scenario and one adverse scenario.

The baseline scenario is the reference central scenario and therefore is considered to be the most probable realization. Positive and adverse scenarios represent possible alternative realizations, respectively better and worst compared to the baseline in terms of evolution of the economies of the countries in which the Group operates:

- the Baseline Scenario reflects the macroeconomic evolution expected from the Group. It envisages a positive and stable economic growth, although in a slowing trend compared to 2018, both for the Eurozone and for most of the CEE countries, in a context where the short term interest rates in the Euro area are expected to be slightly growing even though they continue to be at historical low levels. In detail, the annual real GDP growth for the Eurozone is foreseen at +1.7% for 2019, +1.1% for 2020 and +1.3% for 2021 (with Italy at +0.8%, +0.5% and +0.7% and Germany at +1.7%, +1.5% and +1.7%, respectively); among CEE countries, with the exception of Turkey (whose GDP is expected in significant contraction in 2019), economic growth is expected between +2.8% and +3.9% in 2019. The Scenario implies that the 3 months Euribor stays slightly negative in 2019 and goes back to positive in 2020;
- the Positive Scenario is based on the hypothesis that the positive economic growth of 2018 both at global level and at European level only goes through a mild slowdown in 2019, sustained by the trend in the global commerce and by still accommodating economic policies. In this scenario, Eurozone would consolidate its growth results mainly due to the contribution of Germany, in acceleration until 2020, that would translate in a faster annual real GDP growth (with respect to the baseline scenario) between +0.2% and +0.6% in the 2019-2021 three-years horizon. More in detail, the annual growth of real GDP for the Eurozone would stay at +2% in 2019, slowing to +1.7% in 2020 and to +1.5% in 2021 (with Italy stable at +1% in 2019 and slowing to +0.9% in the subsequent two years) in a context of short term rates (3 months Euribor) still negative in 2019 and in continuous but slow increase in the 2020-2021 period, driven by a monetary policy tightening more aggressive than in the baseline scenario. The occurrence of such scenario, at the moment of its definition, is expected to be plausible and appropriate to quantify a trend of the economy better than the one assumed in the Baseline scenario;
- the Adverse Scenario reflects one of the scenarios used in the assessment process of capital adequacy (ICAAP). In coherence with ICAAP framework, the scenario has been chosen to represent one of the macroeconomic and financial risks that the Group foresees as most relevant in the context of the countries where the Group operates and for the Group's business activities. The scenario of Widespread Contagion is based on the hypothesis of intensification of political risks within the European Union, caused by an increased influence of populist parties in Italy, Germany and France alongside with, among others, the extension of tensions between Spanish government and Catalonia Region. This context would lead to an increase of the risk premiums for various asset classes and to a slowdown of the economic growth both in the Eurozone (lower of about one and a half percentage point per year with respect to the baseline scenario, in terms of real GDP growth in the three-years horizon) and in CEE countries. More in detail, the annual real GDP growth in the Eurozone would be +0.3% in 2019, -0.5% in 2020 and +0.5% in 2021 (with Italy at -0.6%, -1.6% and -0.5% respectively) in a context of short term rates (3 months Euribor) that would stay negative for the whole three-years horizon, based on the hypothesis that the ECB would prolong in such a market environment the liquidity support to markets. The occurrence of such scenario, at the time of its definition, is considered plausible and appropriate to quantify a potential adverse trend of the economy. In coherence with the scenario and with the magnitude of deviations from the baseline scenario, it is assumed that the Adverse scenario is less likely than the

With reference to impaired exposures (Stage 3) the expected recoverable amount, and therefore the expected credit loss, is the present value of future cash flows expected to be recovered, discounted at the orginal interest rate.

Therefore the main determinants of this value are:

- the expected cash flows;
- the expected timing of payments of these cash flows;
- the effective interest rate used for discounting.

Expected cash flows on defaulted exposures shall be calculated on an individual basis for "individually significant exposures".

Expected cash flows on already defaulted exposures that are not individually significant may be calculated either on an individual or a collective basis. Where the Bank has a number of individually significant exposures towards one single counterparty, each loan is individually assessed while also considering the overall position of the counterparty.

Future cash flows must be estimated considering the historical trend of recovery for exposures having similar credit risk features. The historical trend in any case is adjusted so to embeds the current economic environment and the expected economic outlooks.

Expectations for the recovery of positions classified as "Default" or Non Performing are based on:

- analytical business plans, for companies with Group exposure > €1 million;
- statistical grids differentiated by product type and vintage classification, for other positions.

In the assessment of impaired exposures (Stage 3), possible sales scenarios are also considered where the Group's NPL strategy envisages experiencing recovery through their sale to the market.

For this purpose, the presumed recovery value of credit exposures is determined as weighted average between two scenarios:

- internal recovery scenario, whose expected recovery value is estimated assuming an internal work-out process according to what has previously been described;
- sale scenario, whose expected recovery value is estimated assuming the sale of the exposures on the market. The expected sale price is determined considering market or internal information based on the following hierarchy:
- prices deriving from past sales of impaired loans with homogeneous characteristics with those evaluated;
- prices observable on the market for impaired loans with homogeneous characteristics with those evaluated;
- internal evaluation models.

In order to calculate the weighted average, the probability of sale of credit exposures is defined by the appropriate Bank's structures on the basis of the volume of the sales forecasted by the aforementioned *Non-Performing Asset Strategy* compared to the total gross exposure of the portfolio being valued. The probability of internal recovery is equal to the complement to 1 of probability of sale.

#### 2.4 Credit risk mitigation tecniques

UniCredit Group uses various credit risk mitigation techniques to reduce potential credit losses in case of the obligor default. Consistent with the "Regulation (EU) No.575/2013 of the European Parliament and of the Council of 26 June 2013 on prudential requirements for credit institutions and investment firms (CRR) and amending Regulation (EU) No.648/2012", UniCredit group is firmly committed to satisfy the requirements for recognition of credit risk mitigation techniques, according to the different approaches adopted (Standardised, Foundation IRB or Advanced IRB), both for internal use in operations and for regulatory capital purposes as necessary for the calculation of credit risk capital requirement.

At the moment specific guidelines are in force, issued by the Parent company, defining group-wide rules and principles with the aim to guide, govern and standardise the credit risk mitigation management, best practice, as well as in accordance with the relevant regulatory requirements.

Integrating these guidelines, the Bank has adopted internal regulations, specifying processes, strategies and procedures for collateral management. In particular, such internal regulations detail, according to each Country's local legal system, collateral eligibility, valuation and monitoring rules and ensure the soundness, legal enforceability and timely liquidation of valuable collateral.

Collateral management assessments and credit risk mitigation compliance verification have been performed by the Bank, specifically as part of Internal Rating System applications, in order to assess the presence of adequate documentation and procedure concerning the credit risk mitigation instruments used for supervisory capital.

In particular, according to the current credit policy, collaterals or guarantees can be accepted only to support loans but cannot serve as a substitute for the borrower's ability to meet its obligations. For this reason, in addition to the overall analysis of the borrowers' credit worthiness and of his repayment capacity, collaterals are subject to specific evaluation and analysis with the aim to verify their viability to support the repayment of the exposure.

Collaterals accepted in support of credit lines granted by the Bank, primarily include:

- real estate, both residential and commercial;
- financial collateral (including cash deposits, debt securities, equities, and units of Undertakings for Collective Investment in Transferable Securities (UCITS).

Other types of collateral (pledged goods or pledged loans and life insurance policies) are less common.

The Bank also makes use of bilateral netting agreements for OTC derivatives (by means of ISDA and CSA agreements), Repos and securities

In relation to guarantees, they can be accepted as complementary and accessory to the granting of loans, for which the risk mitigation serves as additional security for repayment. Personal guarantees are provided by banks, government, central banks and other public entities and others. The last category includes the personal guarantees provided by natural persons.

In case the guarantee is represented by credit derivatives, the protection providers are mainly banks and institutional counterparties.

The list of eligible protection providers depends on the specific approach adopted by the Bank. Specifically:

- under the Standardized approach, eligible protection providers pertain to a restricted list of counterparts, such as Central Government and Central Banks, public sector entities and regional and local authorities, multilateral development banks, supervised institutions and corporate entities that have a credit assessment by an eligible ECAl;
- Legal Entities adopting IRB-A may recognize guarantees provided that the relevant minimum requirements are satisfied and, furthermore, the
  Bank can evaluate the protection provider risk profile, through an internal rating system, at the time the guarantee is provided and over its entire
  duration.

For what concerns netting agreements of reciprocal credit exposures between the Bank and its counterparty are considered eligible if they are legally effective and enforceable in all relevant jurisdictions, including in the event of default or bankruptcy of counterparty, and if they meet the following operational conditions:

- provide for the netting of gains and losses on transactions cleared under the master agreement:
- fulfil the minimum requirements for recognition of financial collateral (valuation requirements and monitoring).

The Bank can apply netting agreements only if they are able at any time to determine the position netting value (assets and liabilities with the same counterparty that are subject to the netting agreement), monitoring and controlling debts, credit and netting value.

The Bank makes use of netting instruments mainly for OTC derivatives, repos and securities lending transactions where the counterparties are, generally, Financial Institutions.

The management system of credit risk mitigation techniques is embedded in the credit approval process and in the credit risk monitoring process, to support the evaluation and data quality checks of collaterals/guarantees and their appropriate linking to the categories defined for LGD estimates purposes. Controls and related responsibilities are duly formalised and documented in internal rules. Furthermore processes are implemented to control that all the relevant information regarding the identification and evaluation of the credit protection are correctly registered in the system. In the collateral acquisition phase, the Bank emphasises the importance of processes and controls of the legal certainty requirements of the protection, as well as the assessment of the suitability of the collateral or guarantee. In case of personal guarantees, the protection provider (or the protection seller in case of credit default swap) has to be assessed in order to measure his/her credit worthiness and risk profile. Monitoring processes of credit risk mitigation techniques ensure that general and specific requirements set by credit policies, internal and regulatory rules are met over the time.

Among such processes it is pointed out that one connected to concentration risk, which occurs when the major part of collateral financial assets (at portfolio level) are concentrated in a small number of collateral types, protection instruments, or specific providers of collaterals. Such concentration is monitored and controlled by the following processes/mechanisms:

- in case of personal guarantees/credit derivatives, a contingent liability (indirect risk) is charged to the protection provider. In the evaluation of the credit application, a secondary commitment is added to the guarantor and it is reflected in the guarantor's total credit exposure as deemed competent and approved in accordance with the Bank's system of authority;
- in case the protection provider, directly or indirectly, is a Central Bank or a Sovereign country, a specific credit limit has to be instructed and, if the guarantor is a foreign subject, it is necessary to evaluate case by case the definition of a country limit.

#### 3. Non-performing credit exposure

#### 3.1 Credit risk management policy

Regarding the management strategies and policies in force for the UniCredit group reference is made to the paragraph of Part E - Notes to the consolidated accounts of UniCredit group - Section 2 - Risk of the prudential consolidated perimeter - 3 Non-performing credit exposures - 3.1 Management strategies and policies which is herewith quoted entirely.

In order to ensure a homogeneous approach in the classification of credit exposures for regulatory and reporting purposes, UniCredit has defined group-wide guidelines for the classification of Non-Performing exposures that refer to the principles reported in the Implementing Technical Standards issued by the Authority European Banking in 2014. With regard to this definition (which includes the concept of "default" ruled by Art.178 EU Regulation No.575/2013 and the "impaired" definition reported in accounting standard IFRS 9) at operative level UniCredit group has pursued a substantial alignment between the three definitions. Furthermore, in accordance with the provisions of Banca d'Italia Circular 272/2008, credit exposures of each group entity must be classified in one of the following risk classes:

- past-due and/or overdue exposures: problematic exposures that are more than 90 days past due on any material obligation (the latter assessed in line with Article 178 (2d) of EU Regulation No.575/2013 and the Technical Standards of the EBA);
- unlikely to Pay: the classification in this category is the result of the judgment of the bank about the unlikeliness, without recourse to actions such as realising collaterals, that the obligor will pay in full (principal and/or interest) its credit obligations. This assessment should be carried out independently of the presence of any (or rate) past due and unpaid amount;
- bad Loans: exposures to borrowers in a state of insolvency (even when not recognized in a court of law) or in an essentially similar situation, regardless of any loss forecasts made by the bank.

In the non-performing credit exposures management, the Unicredit S.p.A. adopts certain strategies that operationally define the activities necessary to achieve the targets defined yearly.

The aforementioned strategies concerning impaired loans include:

- an effective internal restructuring activity, supported by qualified resources with specific skills dedicated to the management of loans classified as unlikely to pay; within these activities, ad-hoc approaches are then envisaged for positions considered strategic or referring to the Corporate and Real Estate segment:
- proactive portfolio management through judicial and extra-judicial procedures managed by internal Workout professionals or assigned to external agencies specialized in credit recovery;
- the recourse of alternative recovery strategies (which UniCredit was one of the first banks to use) based on formalized partnerships aimed at managing positions in the industrial or Real Estate sector;
- proactive management of the Leasing portfolio aimed at speeding up the negotiation times of agreements with counterparties in order to obtain a more effective remarketing process;
- disposal of impaired loans as a further strategy for internal recovery both for individual positions and for portfolios of impaired loans, already classified as bad loans and unlikely to pay.

These strategies reflect the main levers for reducing the amount of impaired loans and have led to an important result during 2018, highlighting:

- write-off for €2,030 million (107% of the total planned in Transform 2019 for 2018 year);
- recoveries of €1,730 million (91% of the total planned in Transform 2019 for 2018 year);
- disposals of €3,045 million (112% of the total planne in Transform 2019 for 2018 year).

The decrease amount of the stock of impaired loans to Group customers was therefore in line with the reduction targets set in the Transform 2019 plan for the year 2018, achieving an improvement in asset quality. This result was possible thanks also to an acceleration of the reduction times of the "Non Core" portfolio. Therefore, the UniCredit Group can confirm the complete closure of its Non Core legacy by 2021, thanks also to the activation of a coordinated set of levers aimed at reducing the stock.

#### 3.2 Write-off

Group guidelines for Write-Offs on Financial Assets provides that whenever a loan is deemed to be uncollectable/unrecoverable it needs to be identified at the earliest possible opportunity and properly dealt with in accordance with financial regulations. Write-offs can relate to a financial asset in its entirety, or to a portion of it.

In assessing the recoverability of Non-Performing Exposures (NPE) and in determining internal NPE write-off approaches, the following cases, in particular, are taken into account:

- exposures with prolonged arrears: it is assessed the recoverability of an exposure that presents arrears for a prolonged period of time. If, following this assessment, an exposure or part of an exposure is deemed as non-recoverable, it should be written-off in a timely manner, adopting different thresholds predefined on the basis of the different portfolios;
- exposures under insolvency procedure: where the collateralisation of the exposure is low, legal expenses often absorb a significant portion of the proceeds from the bankruptcy procedure and therefore estimated recoveries are expected to be very low;
- a partial write off may be warranted where there are reasonable elements to demonstrate the debtor's inability to repay the full amount of the debt, i.e. a significant level of debt, even following the implementation of a forbearance treatment and /or the execution of collateral.

Below a non-exhaustive list of hard evidences implying, with high likelihood, the not recoverability of the exposure, to be assessed, for the potential (total or partial) write-off:

- the Bank cannot call the guarantor(s), or his assets are not sufficient for the recovery of the debtor's exposures;
- negative outcome of the judicial and/or out-of-court initiatives with absence of other assets that can be called in the event of un-recoverability of the debtor's exposures;
- impossibility to initiate actions to recover credit;
- current insolvency procedure, from which the procedure itself states that the unsecured exposures will not have redress;
- loans not backed by mortgage security older than 3 years that have not registered repayments/ collections during the first 3 years after the NPE
- mortgage loans to private individuals with collaterals already executed or not recoverable (because of legal or administrative defects and if execution is considered not economically viable), if they have been classified as Non-Performing for more than 7 years, or between 2 and 7 years if the residual debt is less than €110,000.

Specifically, for the UniCredit S.p.A. perimeter, total partial Write-offs on financial assets still subject to an enforcement procedure amount to €2,395 million as of 31 December 2018, of which the amount related to the 2018 financial year is €1,740 million. 2018 write-offs cannot be compared with write-offs amount reported in gross changes in non-Performing exposures, because the latter include "debt forgiveness".

#### 3.3 Acquired or originated impaired financial assets

Purchased or Originated Credit Impaired ("POCI") are credit exposures that are already impaired on initial recognition.

These credit exposures might be recognized either as a result of a purchase of non-performing exposures from third parties or as a result of the restructuring of impaired exposures which has led to the provision of significant new finance, either in absolute terms or in relative terms, compared with the amount of the original exposure.

These exposures are subject to management, measurement and control according to the principles described in the paragraph of Part E -Consolidated explanatory notes of the UniCredit group - Section 2 - Risk of the prudential consolidated perimeter - 2.1 Credit Risk - Qualitative information - 2. Credit risk Policies Management - 2.2 Credit Risk Management, Measurement and Control which is herewith quoted entirely.

In particular, the expected credit losses recorded at initial recognition within the carrying amount of the instrument are periodically reviewed on the basis of the processes described in the previous paragraphs.

The expected credit loss calculated for these credit exposures is always determined considering their residual life, and such exposure are conventionally allocated into Stage 3, or in Stage 2 if, as a result of an improvement in the creditworthiness of the counterparty following the initial recognition, the assets are performing.

These assets are never classified under Stage 1 because the expected credit loss must always be calculated considering a time horizon equal to the residual duration.

#### 4. Commercial renegotiation of financial assets and forborne exposures

Changes in existing financial instruments which determine a modification of contractual conditions might be the result of either:

- commercial initiatives, which may be specific for each customer or applied to portfolio of customers also as a result of dedicated initiatives sponsored by public authorities or banking associations, or
- concessions granted in light of debtor's financial difficulties (Forbearance).

Such changes are accounted on the basis of whether the modification is considered significant or not. In this regard, reference is made to the Part A - A.2 - Main items of the accounts.

The concessions granted due to debtor's financial difficulties, so called Forbearance initiatives, are usually considered not significant from an accounting perspective.

#### 4.1 Loan Categorisation in the risk categories and forborne exposures

Reference is made to the paragraph of Part E - Notes to the consolidated accounts of UniCredit group - Section 2 - Risk of the prudential consolidated perimeter - 4.1 Loan Categorisation in the risk categories and forborne exposures which is herewith quoted entirely.

#### Quantitative information

#### A. Credit quality

A.1 Non-Performing and performing credit exposure: amounts, writedowns, changes, distribution by business activity

#### A.1.1 Breakdown of financial assets by portfolio and credit quality (carrying value)

(€ '000)

			NON- PERFORMING	PERFORMING		
PORTFOLIOS/QUALITY	BAD EXPOSURES	UNLIKELY TO PAY	PAST-DUE EXPOSURES	PAST-DUE EXPOSURES	PERFORMING EXPOSURES	TOTAL
Financial assets at amortised cost	2,811,285	6,242,368	302,262	5,289,538	255,910,981	270,556,434
Financial assets at fair value through other comprehensive income	42	-	-	-	45,268,088	45,268,130
Financial assets designated at fair value	-	-	-	-	-	-
4. Other financial assets mandatorily at fair value	1	59,458	-	-	1,462,389	1,521,848
5. Financial instruments classified as held for sale	-	53,898	-	-	-	53,898
Total 12.31.2018	2,811,328	6,355,724	302,262	5,289,538	302,641,458	317,400,310

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

#### A.1.1 Breakdown of credit exposures by portfolio and credit quality (carrying value)

(€ '000)

			NON-			
	BAD	UNLIKELY TO	PERFORMING PAST-DUE	PERFORMING PAST-DUE	OTHER PERFORMING	
PORTFOLIOS/QUALITY	EXPOSURES	PAY	EXPOSURES	EXPOSURES	EXPOSURES	TOTAL
Available-for-sale financial assets	1	26,318	-	-	57,032,712	57,059,031
Held-to-maturity financial instruments	-	-	-	-	762,431	762,431
3. Loans and receivables with banks	-	4,998	-	-	27,561,763	27,566,761
4. Loans and receivables with customers	5,638,468	7,923,599	335,557	4,337,794	190,730,037	208,965,455
5. Financial assets at fair value	-	22,374	-	-	63,391	85,765
6. Financial instruments classified as held for sale	-	54,553	-	-	-	54,553
Total 12.31.2017	5,638,469	8,031,842	335,557	4,337,794	276,150,334	294,493,996

#### A.1.2 Breakdown of financial assets by portfolio and credit quality (gross and net values)

PORTFOLIOS/QUALITY         DOWNS         WRITEDOWNS         EXPOSURE         OFFS(*)         DOWNS         WRITEDOWNS         EXPOSURE         EXPOSURE									(€ '000)
Net   PORTFOLIOS/QUALITY   Net   DOWNS   WRITE-DOWNS   WRITEDOWNS   PARTIAL WRITE-DOWNS   WRITEDOWNS   EXPOSURE   EXPOSURE   EXPOSURE   EXPOSURE   CONTROL			NON-PERFORM	ING ASSETS		Pi			
cost         25,411,231         16,055,316         9,355,915         2,394,906         262,506,590         1,306,071         261,200,519         270,556,4           2. Financial assets at fair value through other comprehensive income         70         28         42         -         45,286,933         18,845         45,268,088         45,268,1           3. Financial assets designated at fair value         -         -         -         -         X         X         X         -           4. Other financial assets mandatorily at fair value         168,250         108,791         59,459         -         X         X         X         1,462,389         1,521,8           5. Financial instruments classified         168,250         108,791         59,459         -         X         X         X         1,462,389         1,521,8	PORTFOLIOS/QUALITY	WRITE-			PARTIAL WRITE-	WRITE-			TOTAL (NET EXPOSURE)
through other comprehensive income 70 28 42 - 45,286,933 18,845 45,268,088 45,268,1 3. Financial assets designated at fair value X X X - 4. Other financial assets mandatorily at fair value 168,250 108,791 59,459 - X X X 1,462,389 1,521,8 5. Financial instruments classified		25,411,231	16,055,316	9,355,915	2,394,906	262,506,590	1,306,071	261,200,519	270,556,434
fair value       -       -       -       -       X       X       -         4. Other financial assets mandatorily at fair value       168,250       108,791       59,459       -       X       X       1,462,389       1,521,8         5. Financial instruments classified	through other comprehensive	70	28	42	-	45,286,933	18,845	45,268,088	45,268,130
mandatorily at fair value         168,250         108,791         59,459         -         X         X         1,462,389         1,521,8           5. Financial instruments classified		-	-	-	-	Х	Х	-	-
		168,250	108,791	59,459	-	Х	Х	1,462,389	1,521,848
	as held for sale	76,570	22,672	53,898	2 204 006	- 207 702 522	- 1 224 046	- 207 020 006	53,898 <b>317,400,310</b>

Note:
(\*) Value shown for information purposes.

(€ '000)

		LOW CREDIT QUALITY ASSETS	OTHER ASSETS
PORTFOLIOS/QUALITY	CUMULATED LOSSES	NET EXPOSURE	NET EXPOSURE
Financial assets held for trading	30,757	26,061	11,808,290
2. Hedging derivatives	-	-	4,167,319
Total 12.31.2018	30,757	26,061	15,975,609

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

#### A.1.2 Breakdown of credit exposures by portfolio and credit quality (gross and net values)

(€ '000)

	NON-PERFORMING ASSETS			Pl	12.31.2017		
PORTFOLIOS/QUALITY	GROSS EXPOSURE	SPECIFIC WRITEDOWNS	NET EXPOSURE	GROSS EXPOSURE	PORTFOLIO ADJUSTMENTS	NET EXPOSURE	TOTAL (NET EXPOSURE)
Available-for-sale financial assets	46,361	20,042	26,319	57,032,712	-	57,032,712	57,059,031
2. Held-to-maturity financial instruments	-	-	-	762,431	-	762,431	762,431
3. Loans and receivables with banks	6,524	1,526	4,998	27,568,727	6,964	27,561,763	27,566,761
4. Loans and receivables with customers	32,688,524	18,790,900	13,897,624	195,984,150	916,319	195,067,831	208,965,455
5. Financial assets at fair value	23,469	1,095	22,374	Х	Х	63,391	85,765
6. Financial instruments classified as							
held for sale	88,351	33,798	54,553	-	-	-	54,553
Total 12.31.2017	32,853,229	18,847,361	14,005,868	281,348,020	923,283	280,488,128	294,493,996

Breakdown of credit exposures by portfolio and credit quality - Financial assets held for trading and Hedging instruments (gross and net values)

(€ '000)

	LOW CREDIT QUA	LOW CREDIT QUALITY ASSETS					
PORTFOLIOS/QUALITY	CUMULATED LOSSES	NET EXPOSURE	NET EXPOSURE				
Financial assets held for trading	30,563	38,343	13,825,436				
2. Hedging derivatives	-	-	4,399,939				
Total 12.31.2017	30,563	38,343	18,225,375				

#### A.1.3 Breakdown of financial assets by past-due buckets (carrying value)

		STAGE 1			STAGE 2			STAGE 3	
PORTFOLIOS/RISK STAGES	FROM 1 TO 30 DAYS	OVER 30 AND UP TO 90 DAYS	OVER 90 DAYS	FROM 1 TO 30 DAYS	OVER 30 AND UP TO 90 DAYS	OVER 90 DAYS	FROM 1 TO 30 DAYS	OVER 30 AND UP TO 90 DAYS	OVER 90 DAYS
Financial assets at amortised									
cost	3,385,138	274,626	97,088	576,828	445,057	510,802	3,732,353	172,278	5,451,284
Financial assets at fair value through other comprehensive income	-	-	-	_	-		42	-	_
Total 12.31.2018	3,385,138	274,626	97,088	576,828	445,057	510,802	3,732,395	172,278	5,451,284

#### A.1.4 Financial assets, loan commitments and financial guarantees given: changes in overall impairments and provisions

(€ '000)

				OVERALL W	RITE-DOWNS			(E 000)
	FII	NANCIAL ASSETS CLA	SSIFIED IN STAG	E1	FII	NANCIAL ASSETS CLA	SSIFIED IN STAG	E 2
SOURCES/RISK STAGES	FINANCIAL ASSETS AT AMORTISED COST	FINANCIAL ASSETS AT FAIR VALUE THROUGH OTHER COMPREHENSIVE INCOME	OF WHICH: INDIVIDUAL IMPAIRMENT	OF WHICH: COLLECTIVE IMPAIRMENT	FINANCIAL ASSETS AT AMORTISED COST	FINANCIAL ASSETS AT FAIR VALUE THROUGH OTHER COMPREHENSIVE INCOME	OF WHICH: INDIVIDUAL IMPAIRMENT	OF WHICH: COLLECTIVE IMPAIRMENT
Opening balance (gross amount)	560,145	8,645	-	568,790	891,551	71	-	891,622
Increases in acquired or originated financial assets	113,368	-	-	113,368	49,745	-	-	49,745
Reversals different from write-offs	(139,451)	-	-	(139,451)	(48,465)	-	-	(48,465)
Net losses/recoveries on credit impairment	(336,341)	13,811	-	(322,530)	256,686	-	-	256,686
Contractual changes without cancellation	802	-	-	802	530	-	-	530
Changes in estimation methodology	-	-	-	-	-	-	-	-
Write-off	(26)	-	-	(26)	(119)	-	-	(119)
Other changes	350,944	(3,611)	-	347,333	(393,298)	(71)	-	(393,369)
Closing balance (gross amount)	549,441	18,845		568,286	756,630			756,630
Recoveries from financial assets subject to write-off	49	-	-	49	-	-	-	-
Write-off are not recognised directly in profit or loss	(59)	-	-	(59)	(25,838)	-	-	(25,838)

continued: A.1.4 Financial assets, loan commitments and financial guarantees given: changes in overall impairments and provisions

									(€ '000)
			ALL WRITE-DOW						
		ASSETS BELONGING	TO THIRD STAGE						
	FINANCIAL ASSETS AT	FINANCIAL ASSETS AT FAIR VALUE THROUGH OTHER	OF WHICH:	OF WHICH:	OF WHICH: ACQUIRED OR ORIGINATED IMPAIRED	TOTAL PROVISIONS ON LOANS COMMITMENTS AND FINANCIAL GUARANTEES GIVEN		TOTAL	
SOURCES/RISK STAGES	AMORTISED COST	COMPREHENSIVE INCOME	INDIVIDUAL IMPAIRMENT	COLLECTIVE IMPAIRMENT	FINANCIAL ASSETS	STAGE 1	STAGE 2	STAGE 3	
Opening balance (gross	0001	INCOME	IIII / GI GIII EI (I	IIII / CITCHICITE	AGGETG	OTAGE !	O I NOL L	OTAGE 0	
amount)	18,616,351	-	11,071,610	7,544,741	17,373	85,982	21,140	422,401	20,606,286
Increases in acquired or originated financial assets	384,774	-	341,488	43,286	-	30,110	5,462	31,227	614,686
Reversals different from write- offs	(200,761)	-	(41,207)	(159,554)	(168)	-	-	-	(388,677)
Net losses/recoveries on credit impairment	1,657,510	(43)	1,086,942	570,525	2,732	(74,026)	(7,179)	(23,226)	1,487,192
Contractual changes without cancellation	1,961	-	1,521	441	-	-	-	-	3,293
Changes in estimation methodology	-	-	-	-	-	-	-	-	
Write-off	(4,310,130)	-	(1,039,204)	(3,270,926)	(7,045)	-	-	-	(4,310,275)
Other changes	(94,390)	71	(1,516,226)	1,421,907	(259)	24,054	4,222	(28,269)	(140,348)
Closing balance (gross amount)	16,055,315	28	9,904,924	6,150,420	12,633	66,120	23,645	402,133	17,872,157
Recoveries from financial assets subject to write-off	123,652		86,453	37,199	-				123,701
Write-off are not recognised directly in profit or loss	(388.856)		(91.592)	(297.264)	(1.327)				(414.753)

## A.1.5 Financial assets, loan commitments and financial guarantees given: transfers between risk stages (gross values and nominal

(€ '000)

		GROSS VALUES/NOMINAL VALUES								
	TRANSFERS BE		TRANSFERS BE 2 AND S		TRANSFERS BETWEEN STAGE 1 AND STAGE 3					
PORTFOLIOS/RISK STAGES	FROM STAGE 1 TO STAGE 2	FROM STAGE 2 TO STAGE 1	FROM STAGE 2 TO STAGE 3	FROM STAGE 3 TO STAGE 2	FROM STAGE 1 TO STAGE 3	FROM STAGE 3 TO STAGE 1				
Financial assets at amortised cost	4,463,256	4,744,438	1,159,978	84,378	883,213	305,938				
Financial assets at fair value through other comprehensive income	-	-	42	-	-	-				
3. Loan commitments and financial guarantees given	1,420,439	653,593	68,380	11,351	310,873	24,812				
Total 12.31.2018	5,883,695	5,398,031	1,228,400	95,729	1,194,086	330,750				

#### A.1.6 On- and off-balance sheet credit exposures with banks: gross and net values

		AMOUNTS AS AT	12.31.2018		, ,
	GROSS EXP	OSURE	OVERALL WRITE-		OVERALL
EXPOSURE TYPES/AMOUNTS	NON- PERFORMING	PERFORMING	DOWNS AND PROVISIONS	NET EXPOSURE	PARTIAL WRITE- OFFS(*)
A. On-balance sheet credit exposures					
a) Bad exposures	309	X	309	-	-
of which: forborne exposures	-	Χ	-	-	-
b) Unlikely to pay	3,508	Х	3,508	-	-
of which: forborne exposures	-	Χ	-	-	-
c) Non-performing past due	26	Х	26	-	-
of which: forborne exposures	-	Χ	-	-	-
d) Performing past due	Х	2	-	2	-
of which: forborne exposures	Χ	-	-	-	-
e) Other performing exposures	Х	33,945,842	21,539	33,924,303	-
of which: forborne exposures	Χ	-	-	-	-
Total (A)	3,843	33,945,844	25,382	33,924,305	-
B. Off-balance sheet credit exposures					
a) Non-performing	-	Χ	-	-	-
b) Performing	Х	42,561,113	7,186	42,553,927	-
Total (B)	•	42,561,113	7,186	42,553,927	-
Total (A+B)	3,843	76,506,957	32,568	76,478,232	

Note:
(\*) Value shown for information purposes.

#### A.1.7 On- and off-balance sheet credit exposures with customers: gross and net values

(€ '000)

					(€ 000)
		AMOUNTS AS AT	12.31.2018		
	GROSS EXP	OSURE			
EXPOSURE TYPES/AMOUNTS	NON- PERFORMING	PERFORMING	OVERALL WRITE- DOWNS AND PROVISIONS	NET EXPOSURE	OVERALL PARTIAL WRITE- OFFS(*)
A. On-balance sheet credit exposures	PERFORMING	PERFORMING	PROVISIONS	NET EXPOSURE	OFF3()
a) Bad exposures	13,021,547	Χ	10,210,219	2,811,328	2,380,231
of which: forborne exposures	1,766,326	Χ	1,335,246	431,080	67,419
b) Unlikely to pay	12,168,830	Х	5,813,106	6,355,724	14,675
of which: forborne exposures	7,505,686	Х	3,469,496	4,036,190	245
c) Non-performing past due	461,901	Х	159,639	302,262	-
of which: forborne exposures	22,441	Χ	7,069	15,372	-
d) Performing past due	Х	5,643,403	353,867	5,289,536	-
of which: forborne exposures	Χ	932,059	124,396	807,663	-
e) Other performing exposures	Х	276,178,419	949,510	275,228,909	-
of which: forborne exposures	Χ	2,026,499	146,844	1,879,655	-
Total (A)	25,652,278	281,821,822	17,486,341	289,987,759	2,394,906
B. Off-balance sheet credit exposures					
a) Non-performing	3,402,984	X	402,132	3,000,852	-
b) Performing	Х	133,532,996	82,579	133,450,417	-
Total (B)	3,402,984	133,532,996	484,711	136,451,269	-
Total (A+B)	29,055,262	415,354,818	17,971,052	426,439,028	2,394,906

#### A.1.8 On-balance sheet exposures with banks: changes in gross non-performing exposures

*(€* '000)

		CHANGES IN 2018	(€ '000)
SOURCES/CATEGORIES	BAD EXPOSURES	UNLIKELY TO PAY	NON-PERFORMING PAST DUE
A. Opening balance (gross amount)	309	6,190	26
of which sold non-cancelled exposures	-	-	-
B. Increases	-	4,670	-
B.1 Transfers from performing loans	-	-	-
B.2 Transfers from acquired or originated impaired financial assets	-	-	-
of which: business combinations	-	-	-
B.3 Transfers from other categories of non-perforiming exposures	-	-	-
B.4 Contractual changes with no cancellations	-	-	-
B.5 Other increases	-	4,670	-
of which: business combinations - mergers	-	-	-
C. Reductions	-	7,352	-
C.1 Transfers to performing loans	<u>-</u>	-	-
C.2 Write-offs	-	18	-
C.3 Collections	-	2,667	-
C.4 Sale proceeds	-	-	-
C.5 Losses on disposal	-	-	-
C.6 Transfers to other non-performing exposures	-	-	-
C.7 Contractual changes with no cancellations	-	-	-
C.8 Other decreases	-	4,667	-
of which: business combinations	-	-	-
D. Closing balance (gross amount)	309	3,508	26
of which sold non-cancelled exposures	-	-	-

A.1.8bis Regulatory consolidation - On-balance sheet exposures with banks: changes by credit quality in gross forborne exposures No data to be disclosed.

Note:
(\*) Value shown for information purposes.

#### A.1.9 On-balance sheet credit exposures with customers: changes in gross non-performing exposures

(€ '000)

AUANOSO IN CASO						
		CHANGES IN 2018				
SOURCES/CATEGORIES	BAD EXPOSURES	UNLIKELY TO PAY	NON-PERFORMING PAST DUE			
A. Opening balance (gross amount)	15,346,031	14,417,643	546,668			
of which sold non-cancelled exposures	483,218	1,183,628	9,402			
B. Increases	3,188,140	4,761,467	403,115			
B.1 Transfer from performing loans	327,926	1,784,590	335,665			
B.2 Transfer from acquired or originated impaired financial assets	-	4,457	-			
of which: business combinations	-	-	-			
B.3 Transfer from other non-performing exposures	1,802,188	147,256	4,716			
B.4 Contractual changes with no cancellations	-	2,096	-			
B.5 Other increases	1,058,026	2,823,068	62,734			
of which: business combinations - mergers	-	-	-			
C. Decreases	5,512,624	7,010,280	487,882			
C.1 Transfers to performing loans	2,284	544,478	58,960			
C.2 Write-offs	1,529,170	505,137	304			
C.3 Collections	972,168	1,912,647	149,761			
C.4 Sale proceeds	337,633	170,423	-			
C.5 Losses on disposals	94,578	61,024	-			
C.6 Transfers to other non-performing exposures	9,549	1,670,683	273,928			
C.7 Contractual changes with no cancellations	3	4,054	-			
C.8 Other decreases	2,567,239	2,141,834	4,929			
of which: business combinations	-	-	-			
D. Closing balance (gross amount)	13,021,547	12,168,830	461,901			
of which sold non-cancelled exposures	472,338	1,042,827	9,617			

#### A.1.9bis On-balance sheet exposures with customers: changes by credit quality in gross forborne exposures

	CHANGES IN 20	(€ '000) 118
SOURCES/QUALITY	FORBORNE EXPOSURES: NON- PERFORMING	FORBORNE EXPOSURES: PERFORMING
A. Opening balance (gross amount)	10,276,232	3,570,116
of which sold non-cancelled exposures	760,360	291,016
B. Increases	3,493,971	1,433,681
B.1 Transfers from performing non-forborne exposures	419,960	805,367
B.2 Transfers from performing forborne exposures	124,087	X
B.3 Transfers from non-performing forborne exposures	X	393,601
of which: business combinations	X	-
B.4 Other increases	2,949,924	234,713
of which: business combinations - mergers	-	-
C. Reductions	4,475,750	2,045,239
C.1 Transfers to performing non-forborne exposures	X	751,285
C.2 Transfers to performing forborne exposures	393,601	Χ
C.3 Transfers to non-performing forborne exposures	X	124,087
C.4 Write-offs	514,107	52
C.5 Collections	1,425,051	721,873
C.6 Sale proceeds	163,539	-
C.7 Losses from disposal	46,035	-
C.8 Other reductions	1,933,417	447,942
of which: business combinations	-	-
D. Closing balance (gross amount)	9,294,453	2,958,558
of which sold non-cancelled exposures	734,876	232,326

#### A.1.10 On-balance sheet non-performing credit exposures with banks: changes in overall write-downs

			CHANGES	S IN 2018					
	NON-PERFOR	MING LOANS	UNLIKELY	TO PAY	NON-PERFORM	ING PAST DUE			
SOURCES/CATEGORIES	TOTAL	OF WHICH FORBORNE EXPOSURES	TOTAL	OF WHICH FORBORNE EXPOSURES	TOTAL	OF WHICH FORBORNE EXPOSURES			
A. Opening balance (gross amount)	309		1,191	-	26	-			
of which sold non-cancelled exposures	-	-	-	-	-	_			
B. Increases	-	-	2,335	-	-	-			
B.1 Write-downs of acquired or originated impaired		V	0.224	V		V			
financial assets	<u> </u>	X	2,334	X		Х			
of which: business combinations	-	-		-	-				
B.2. Other write-downs	-	-	1	-	-				
B.3 Losses on disposal	-	-	-	-	-	-			
B.4 Transfers from other categories of non- performing exposures	-	_	_	-	_	-			
B.5 Contractual changes with no cancellations	-	Х	-	Х	-	Х			
B.6 Other increases	-	-	-	-	-	-			
of which: business combinations - mergers	-	-	-	-	-	-			
C. Reductions	-	-	18	-	-	-			
C.1 Write-backs from valuation	-	-	-	-	-	-			
C.2. Write-backs from collections	-	-	-	-	-	-			
C.3 Gains from disposals	-	-	-	-	-	-			
C.4 Write-offs	-	-	18	-	-	-			
C.5 Transfers to other categories of non-performing									
exposures	<u> </u>	- V	<u> </u>	- V					
C.6 Contractual changes with no cancellations C.7 Other decreases	<u>-</u> _	X	<u>-</u>	X	<u>-</u>	Х			
		-	-	-					
of which: business combinations	-	-	0.500	-	-				
D. Closing balance (gross amount)	309	-	3,508	-	26	-			
of which sold non-cancelled exposures	-	-	-	-	-				

#### A.1.11 On-balance sheet non-performing credit exposures with customers: changes in overall write-downs

			A	111 0010		(€ '000)
			CHANGES			
	NON-PERFOR		UNLIKELY		NON-PERFORM	
		OF WHICH FORBORNE		OF WHICH FORBORNE		OF WHICH FORBORNE
SOURCES/CATEGORIES	TOTAL	EXPOSURES	TOTAL	EXPOSURES	TOTAL	EXPOSURES
A. Opening balance (gross amount)	12,107,358	1,004,936	6,426,264	3,808,439	202,311	7,522
of which sold non-cancelled exposures	249,855	10,429	516,839	364,739	2,021	184
B. Increases	2,979,858	879,642	2,290,381	1,271,649	121,679	8,626
B.1 Write-downs of acquired or originated impaired						
financial assets	78,855	Χ	300,426	X	3,160	X
of which: business combinations	-	-	-	-	-	-
B.2. Other write-downs	1,684,041	406,238	1,701,866	887,667	82,301	3,576
B.3 Losses on disposal	94,578	12,617	61,024	33,418	-	-
B.4 Transfers from other categories of non-						
performing exposures	864,553	361,950	46,550	7,618	2,062	741
B.5 Contractual changes with no cancellations	3	Χ	4,054	Χ	-	X
B.6 Other increases	257,828	98,837	176,461	342,946	34,156	4,309
of which: business combinations - mergers	-	-	-	-	-	-
C. Reductions	4,876,997	549,332	2,903,539	1,610,592	164,351	9,079
C.1 Write-backs from valuation	393,731	54,067	953,529	517,011	1,501	143
C.2. Write-backs from collections	316,171	24,214	70,684	26,496	42,390	682
C.3 Gains from disposals	93,778	14,764	30,180	11,597	6	-
C.4 Write-offs	1,529,170	220,648	505,137	293,459	304	-
C.5 Transfers to other categories of non-performing						
exposures	5,057	1,385	808,369	360,984	99,739	7,940
C.6 Contractual changes with no cancellations	-	X	2,096	X	-	X
C.7 Other decreases	2,539,090	234,254	533,544	401,045	20,411	314
of which: business combinations	-	-	-	-	-	-
D. Closing balance (gross amount)	10,210,219	1,335,246	5,813,106	3,469,496	159,639	7,069
of which sold non-cancelled exposures	301,046	40,366	423,758	362,844	2,198	188

A.2 Classification of credit exposure, of loan commitments and financial guarantees given based on internal and external ratings

#### A.2.1 Breakdown of financial assets, loan commitments and financial guarantees given by external rating classes (gross amounts)

*(E* '000)

								(€ '000)
			Α	MOUNT AS AT	12.31.2018			
			EXTERNAL RA	TING CLASSES				
EXPOSURES	CLASS 1	CLASS 2	CLASS 3	CLASS 4	CLASS 5	CLASS 6	NO RATING	TOTAL
A. Financial assets at amortised cost								
- Stage 1	1,578,339	6,583,223	40,479,347	13,350,112	3,900,027	3,038	185,259,496	251,153,582
- Stage 2	116	181,532	2,184	12,537	116,287	52,624	10,987,728	11,353,008
- Stage 3	-	-	-	-	-		25,411,231	25,411,231
B. Financial assets at fair value								
through other comprehensive								
income								
- Stage 1	4,927,363	7,902,050	32,249,925	1,483	-	-	206,112	45,286,933
- Stage 2	-	-	-	-	-	-	-	-
- Stage 3	-	-	-	-	-	-	70	70
Total (A + B)	6,505,818	14,666,805	72,731,456	13,364,132	4,016,314	55,662	221,864,637	333,204,824
of which: acquired or originated impaired financial assets	_	_	_	_	_	_	21,534	21,534
C. Loan commitments and financial guarantees given								·
- Stage 1	544,914	2,640,764	16,513,644	6,698,282	2,286,733	69,742	33,205,858	61,959,937
- Stage 2	5,719	6,657	134,184	10,676	10,921	2,199	2,139,162	2,309,518
- Stage 3	-	-	-	-	-	-	1,605,803	1,605,803
Total (C)	550,633	2,647,421	16,647,828	6,708,958	2,297,654	71,941	36,950,823	65,875,258
Total (A + B + C)	7,056,451	17,314,226	89,379,284	20,073,090	6,313,968	127,603	258,815,460	399,080,082

The table details on- and off-balance sheet credits granted to counterparties rated by external rating agencies, which provide brief assessments of the creditworthiness of different classes of borrowers such as Sovereigns, Banks, Public-Sector Entities, Insurance Companies and (usually large) Enterprises.

The table refers to classification of 262/2005 Banca d'Italia Circular (5<sup>th</sup> update dated 22 December 2017); then it provides, for external ratings, 6 classes of creditworthiness.

Rating Agencies utilised to fill the table are: Moody's, S&Ps, Fitch and DBRS.

Where more than one agency rating is available, the most prudential rating is assigned.

The "Investment Grade" area (Class 1 to Class 3) is comprised of 29% of the counterparties provided with an external rating and refers to clients with a high credit rating.

Exposures without ratings amount to 65% of the total portfolio reflecting the fact that a considerable part of the portfolio is composed of private clients and small and medium sized companies for which an external rating is not available.

#### A.2.2 Breakdown of financial assets, loan commitments and financial guarantees given by internal rating classes (gross amounts)

											(€ '000)
					Al	MOUNT AS AT	12.31.2018				
				INTERN	IAL RATING CL	ASSES				NO	
EXPOSURES	1	2	3	4	5	6	7	8	9	RATING	TOTAL
A. Financial assets at amortised cost											
- Stage 1	9,286	1,209,849	38,951,855	109,488,227	27,458,861	15,626,347	7,744,402	1,640,905	481,000	48,542,850	251,153,582
- Stage 2	2,819	-	698,526	1,098,851	808,138	1,489,768	2,116,056	1,018,616	2,618,580	1,501,654	11,353,008
- Stage 3	-	-	-	-	-	-	-	-	-	25,411,231	25,411,231
B. Financial assets at fair value through other comprehensive income											
- Stage 1	1,667,897	2,117,157	39,649,704	974,831	-	-	-	-	-	877,344	45,286,933
- Stage 2	-	-	-	-	-	=-	-	-	-	-	-
- Stage 3	-	-	-	-	-	-	-	-	-	70	70
Total (A + B)	1,680,002	3,327,006	79,300,085	111,561,909	28,266,999	17,116,115	9,860,458	2,659,521	3,099,580	76,333,149	333,204,824
of which: acquired or originated impaired financial assets	-	-	-	-	-	-	-	-	-	21,534	21,534
C. Loan commitments and financial guarantees given											
- Stage 1	500	1,643,620	17,042,469	21,420,466	5,850,532	3,469,870	1,208,798	332,974	112,436	10,878,272	61,959,937
- Stage 2	-	90	24,595	183,732	184,538	190,166	289,780	132,117	68,542	1,235,958	2,309,518
- Stage 3	-	-	-	-		-	_	-	-	1,605,803	1,605,803
Total (C)	500	1,643,710	17,067,064	21,604,198	6,035,070	3,660,036	1,498,578	465,091	180,978	13,720,033	65,875,258
Total (A + B + C)	1,680,502	4,970,716	96,367,149	133,166,107	34,302,069	20,776,151	11,359,036	3,124,612	3,280,558	90,053,182	399,080,082

The table contains on- and off-balance sheet exposures grouped according to the counterparties' internal rating. Ratings are assigned to individual counterparties using internally-developed models included in their credit risk management processes.

The internal models validated by the regulators are both 'Local' and 'Group-wide' (e.g. for banks, multinationals and sovereigns).

The various rating scales of these models are mapped onto a single master-scale of 9 classes (illustrated above) based on Probability of Default

A.3 Distribution of secured credit exposures by type of security

#### A.3.1 Secured on-balance and off-balance sheet credit exposures with banks

(€ '000)

			AMOUNT AS AT	12.31.2018		(000)
				COLLATE	RALS (1)	
	GROSS EXPOSURE	NET EXPOSURE	PROPERTY - MORTGAGES	PROPERTY - FINANCIAL LEASES	SECURITIES	OTHER COLLATERALS
Secured on-balance sheet credit exposures						
1.1 Totally secured	10,744,485	10,744,102	-	-	10,739,487	-
of which non-performing	-	-	-	=	-	-
1.2 Partially secured	1,102	1,092	-	=	-	-
of which non-performing	-	-	-	=	-	-
2. Secured off-balance sheet credit exposures						
2.1 Totally secured	581,968	580,774	-	-	231,556	349,168
of which non-performing	-	-	-	=	-	-
2.2 Partially secured	138,330	138,263	-	-	15,713	84,747
of which non-performing	-	-	-	-	-	=

#### continued: A.3.1 Secured on-balance and off-balance sheet credit exposures with banks

										(€ '000)
				AN	OUNT AS AT	12.31.2018				
					GUARANTEE	S (2)				
		CRI	DIT DERIVATI	VES		SIGNATUR				
		ОТ	HER CREDIT D	ERIVATIVES						
	CLN	GOVERNMENT AND CENTRAL BANKS	BANKS	OTHER PUBLIC ENTITIES	OTHER ENTITIES	GOVERNMENTS AND OTHER PUBLIC SECTOR ENTITIES	BANKS	OTHER PUBLIC ENTITIES	OTHER ENTITIES	TOTAL (1)+(2)
Secured on-balance sheet credit exposures										
1.1 Totally secured	-	=	-	-	-	-	4,614	-	-	10,744,101
of which non-performing	-	-	-	-	-	-	-	-	-	
1.2 Partially secured	-	-	-	-	-	-	447	-	-	447
of which non-performing	-	-	-	-	-	-	-	-	-	
2. Secured off-balance sheet credit exposures										
2.1 Totally secured	-	-	-	-	-	-	-	-	-	580,724
of which non-performing	-	-	-	-	-	-	-	-	-	
2.2 Partially secured	-	-	-	-	-	-	-	9,607	-	110,067
of which non-performing	-	-	-	-	-	_	-	-	-	

#### A.3.2 Secured on-balance and off-balance sheet credit exposures with customers

(€ '000)

			AMOUNT AS AT	12.31.2018		(0 000)
				COLLATE	RALS (1)	
	GROSS EXPOSURE	NET EXPOSURE	PROPERTY - MORTGAGES	PROPERTY - FINANCIAL LEASES	SECURITIES	OTHER COLLATERALS
Secured on-balance sheet credit exposures						
1.1 Totally secured	135,897,212	125,556,242	66,719,182	-	35,006,366	2,236,750
of which non-performing	16,641,142	7,036,594	5,521,754	-	37,986	43,098
1.2 Partially secured	10,596,397	9,678,735	133,049	-	717,581	576,191
of which non-performing	1,223,952	349,681	48,002	-	15,411	9,350
2. Secured off-balance sheet credit exposures						
2.1 Totally secured	24,543,701	24,397,699	1,722,534	-	4,170,940	300,649
of which non-performing	1,109,125	988,851	380,670	-	1,442	11,743
2.2 Partially secured	4,189,049	4,172,074	28,787	-	112,824	151,911
of which non-performing	234,687	220,095	1,677	-	39,265	18,032

#### continued: A.3.2 Secured on-balance and off-balance sheet credit exposures with customers

										(6 000)
				AM	OUNT AS AT	12.31.2018				
					GUARANTEES	(2)				
		CRED	IT DERIVATIV	ES		SIGNATU	RE LOANS (LO	ANS GUARANT	EES)	
<u></u>		ОТ	HER CREDIT	DERIVATIVES						
	CLN	GOVERNMENT AND CENTRAL BANKS	BANKS	OTHER PUBLIC ENTITIES	OTHER ENTITIES	GOVERNMENTS AND OTHER PUBLIC SECTOR ENTITIES	BANKS	OTHER PUBLIC ENTITIES	OTHER ENTITIES	TOTAL (1)+(2)
Secured on-balance sheet credit exposures										
1.1 Totally secured	-	-	-	-	-	2,797,921	40,254	293,850	17,456,844	124,551,167
of which non-performing	-	-	-	-	-	59,142	505	49,695	985,403	6,697,583
1.2 Partially secured	-	-	-	1,412,287	-	1,609,655	8,388	448,246	1,679,171	6,584,568
of which non-performing	-	-	-	-	-	19,048	2,046	21,160	99,089	214,106
2. Secured off-balance sheet credit exposures										
2.1 Totally secured	-	-	-	-	-	1,186,864	309,615	125,392	16,351,013	24,167,007
of which non-performing	-	-	-	-	-	4,051	45,333	981	499,840	944,060
2.2 Partially secured	-	-	-	-	-	414,276	249,109	15,964	1,400,502	2,373,373
of which non-performing	-	-	-	-	-	317	2,541	85	28,672	90,589

A.4 Financial and non financial assets obtained by taking possession of collaterals

#### A.4 Financial and non-financial assets obtained by taking possession of collaterals

(€ '000) **CARRYING VALUE** OF WHICH CANCELLED OBTAINED CREDIT **OVERALL WRITE-**DURING THE **EXPOSURE GROSS AMOUNT DOWNS** YEAR A. Property, plant and equipment A.1 Used in business A.2 Held for investment A.3 Inventories 63,292 63,292 B. Equity instruments and debt securities C. Other assets D. Non-current assets and disposal groups classified as held for sale D.1 Property, plant and equipment D.2 Other assets 12.31.2018 63,292 63,292

#### B. Distribution and concentration of credit exposures

#### B.1 Distribution by segment of on-balance and off-balance sheet credit exposures with customers

(€ '000) FINANCIAL COMPANIES (OF **GOVERNMENTS AND OTHER** WHICH INSURANCE **PUBLIC SECTOR ENTITIES** FINANCIAL COMPANIES NON-FINANCIAL COMPANIES OVERALL WRITE-OVERALL WRITE-NET EXPOSURE NET EXPOSURE **EXPOSURES/COUNTERPARTIES DOWNS DOWNS DOWNS DOWNS** DOWNS A. On-balance sheet credit exposures 50,106 79,381 33,000 264,874 1,200,416 5,762,310 1,527,806 4,103,654 A.1 Bad exposures 6,194 42,071 145,934 751,770 278,952 541,405 of which: forborne exposures A.2 Unlikely to pay 5.177 4.595 729,689 415.986 4.399.063 4.755.815 1,221,795 636,710 2,747,998 of which: forborne exposures 328,042 2.769.309 773.312 372,071 473 532 271,991 136,953 A.3 Non-performing past-due 4,548 3,903 of which: forborne exposu 1,645 946 13,708 6,111 70,659 71,118,075 102,200 527,177 A.4 Performing exposures 67.423.956 292,680 201 78.492.969 63.483.445 603.341 of which: forborne exposures 1.053 25,310 2.868 1,054,619 61,398 1,606,336 206.972 Total (A) 67,479,712 155,167 71,885,312 292,680 201 84,117,698 11,063,553 66,505,037 5,480,658 B. Off-balance sheet credit exposures 164 23,581 2,874,238 376,619 47,164 1,929 B.1 Non-performing exposures 79,286 7.816.435 5.001 20.831.227 18.506 947.666 132 97.965.653 6.152.663 6.537 B.2 Performing exsposures 52.535 947,666 8,466 Total (B) 7,816,599 5,004 20,910,513 42,087 132 100,839,891 429,154 6,199,827 Total (A + B) 12.31.2018 75,296,311 160,171 92,795,825 829,050 1.240.346 333 184,957,589 11,492,707 72,704,864 5.489.124

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

B.1 Distribution by segment of On- and off-balance sheet credit exposures with customers (book value)

		GOVERNMEN	ITS	OTH	ER PUBLIC E	NTITIES	FIN	FINANCIAL COMPANIES		
COUNTERPARTIES/EXPOSURES	NET EXPOSURE	SPECIFIC WRITE- DOWNS	PORTFOLIO ADJUSTMENTS	NET EXPOSURE	SPECIFIC WRITE- DOWNS	PORTFOLIO ADJUSTMENTS	NET EXPOSURE	SPECIFIC WRITE- DOWNS	PORTFOLIO ADJUSTMENTS	
A. On-balance sheet										
exposures	101	0.044	.,	<b>-0</b> -00		.,	05 700	100 500	.,	
A.1 Bad exposures	101	3,041	X	70,523	57,850	X	35,706	438,522	X	
<ul> <li>of which: forborne exposures</li> </ul>	-	-	Х	-	-	X	4,818	37,699	X	
A.2 Unlikely to pay	=	-	Χ	7,119	3,393	Х	711,050	411,328	Х	
<ul> <li>of which: forborne exposures</li> </ul>	_	-	Х	296	241	Х	512,253	273,411	Х	
A.3 Non-Performing past-due	317	269	Х	2,408	1,190	Х	1,304	529	Х	
- of which: forborne exposures		-	Х	-	=	Х	1	2	Х	
A.4 Performing exposures	62,690,691	Х	4,038	2,450,173	Х	50,195	59,521,240	Х	70,319	
<ul> <li>of which: forborne exposures</li> </ul>	-	Χ	-	-	X	-	102,956	X	660	
Total A	62,691,109	3,310	4,038	2,530,223	62,433	50,195	60,269,300	850,379	70,319	
B. Off-balance sheet exposures										
B.1 Bad exposures	-	-	Х	-	-	X	175	677	X	
B.2. Unlikely to pay	=	-	Χ	-	-	Х	100,551	-	Х	
B.3 Other Non-Performing										
exposures	21	2	X	559	33	Χ	-	-	X	
B.4 Performing exposures	4,005,362	Х	6	5,484,597	Х	1,609	11,733,869	Х	1,464	
Total B	4,005,383	2	6	5,485,156	33	1,609	11,834,595	677	1,464	
Total 12.31.2017	66,696,492	3,312	4,044	8,015,379	62,466	51,804	72,103,895	851,056	71,783	

Continued: B.1 Distribution by segment of On- and off-balance sheet credit exposures with customers (book value)

	INSU	JRANCE COM	IPANIES	NON-	FINANCIAL COM	IPANIES		OTHER ENTITIES		
COUNTERPARTIES/EXPOSURES	NET EXPOSURE	SPECIFIC WRITE- DOWNS	PORTFOLIO ADJUSTMENTS	NET EXPOSURE	SPECIFIC WRITE- DOWNS	PORTFOLIO ADJUSTMENTS	NET EXPOSURE	SPECIFIC WRITE- DOWNS	PORTFOLIO ADJUSTMENTS	
A. On-balance sheet										
exposures										
A.1 Bad exposures	-	-	X	2,179,319	7,541,516	Х	3,352,818	4,062,844	X	
- of which: forborne										
exposures	-	-	X	187,709	571,298	X	293,408	273,730	X	
A.2 Unlikely to pay	-	-	Х	5,767,452	5,464,332	Х	1,541,223	647,038	Х	
- of which: forborne exposures	-	-	Х	3,667,102	3,161,106	Х	958,792	385,884	Х	
A.3 Non-Performing past- due	-	-	Х	86,291	40,679	Х	245,237	173,304	Х	
- of which: forborne exposures	-	-	Х	4,225	1,882	Х	14,378	4,375	Х	
A.4 Performing exposures	225,763	Χ	114	74,660,214	Х	423,496	58,236,013	Χ	368,157	
<ul> <li>of which: forborne exposures</li> </ul>	_	Х	-	1,281,934	Χ	56,726	1,993,679	Х	141,716	
Total A	225,763		114	82,693,276	13,046,527	423,496	63,375,291	4,883,186	368,157	
B. Off-balance sheet exposures										
B.1 Bad exposures	-	-	X	101,901	38,683	X	1,042	14	X	
B.2. Unlikely to pay	-	-	X	985,057	219,226	X	2,388	648	X	
B.3 Other Non-Performing exposures	-	-	Х	7,007	732	Х	806	90	Х	
B.4 Performing exposures	365,846	X	56	39,936,784	Х	32,273	1,383,079	Χ	1,467	
Total B	365,846		56	41,030,749	258,641	32,273	1,387,315	752	1,467	
Total 12.31.2017	591,609		170	123,724,025	13,305,168	455,769	64,762,606	4,883,938	369,624	

#### B.2 Distribution of on-balance and off-balance sheet credit exposures with customers by geographic area

(€ '000)

	ITA	LY	OTHER EU COUNT		AMER	IICA	ASI	A	REST OF TH	E WORLD
EXPOSURES/GEOGRAPHIC AREAS	NET EXPOSURE	OVERALL WRITE- DOWNS	NET EXPOSURE	OVERALL WRITE- DOWNS	NET EXPOSURE	OVERALL WRITE- DOWNS	NET EXPOSURE	OVERALL WRITE- DOWNS	NET EXPOSURE	OVERALL WRITE- DOWNS
A. On-balance sheet credit exposures										
A.1 Bad exposures	2,804,612	10,145,592	5,823	47,027	665	16,712	96	271	132	617
A.2 Unlikely to pay	6,027,279	5,404,688	281,442	391,425	44,137	16,605	2,792	171	74	217
A.3 Non-performing past-due	299,386	154,844	2,481	4,208	97	186	88	199	210	202
A.4 Performing exposures	250,633,123	1,196,663	21,824,697	75,720	2,680,503	17,618	4,534,195	12,672	845,927	704
Total (A)	259,764,400	16,901,787	22,114,443	518,380	2,725,402	51,121	4,537,171	13,313	846,343	1,740
B. Off-balance sheet credit exposures										
B.1 Non-performing exposures	2,908,266	398,655	65,575	1,401	26,703	1,932	308	144	-	-
B.2 Performing exposures	116,532,535	67,192	10,103,745	9,830	4,475,291	2,240	1,341,744	3,272	312,664	45
Total (B)	119,440,801	465,847	10,169,320	11,231	4,501,994	4,172	1,342,052	3,416	312,664	45
Total (A+B)										
12.31.2018	379,205,201	17,367,634	32,283,763	529,611	7,227,396	55,293	5,879,223	16,729	1,159,007	1,785

#### B.2 Distribution of on-balance and off-balance sheet credit exposures with customers by geographic area - Italy

	NORTH-WE	ST ITAL V	ITALY	SOUTH ITALY A	(€ 000)			
EXPOSURES/GEOGRAPHIC AREAS	NET EXPOSURE	OVERALL WRITE- DOWNS	NORTH-EAS NET EXPOSURE	OVERALL WRITE- DOWNS	NET EXPOSURE	OVERALL WRITE- DOWNS	NET EXPOSURE	OVERALL WRITE- DOWNS
A. On-balance sheet credit exposures								
A.1 Bad exposures	824,117	2,811,764	525,947	1,774,892	680,389	2,606,340	774,159	2,952,596
A.2 Unlikely to pay	1,729,190	1,567,774	1,154,904	1,223,714	2,006,558	1,635,020	1,136,627	978,180
A.3 Non-performing past-due	61,125	31,040	53,344	25,576	70,789	37,671	114,128	60,557
A.4 Performing exposures	71,520,830	389,472	37,719,268	214,691	118,662,225	327,193	22,730,800	265,307
Total (A)	74,135,262	4,800,050	39,453,463	3,238,873	121,419,961	4,606,224	24,755,714	4,256,640
B. Off-balance sheet credit exposures B.1 Non-performing exposures	937,380	127,461	689,086	117,603	1,058,720	136,832	223,080	16,759
B.2 Performing exposures	47,421,523	28,587	29,536,476	12,974	32,015,952	20,288	7,558,584	5,343
Total (B)	48,358,903	156,048	30,225,562	130,577	33,074,672	157,120	7,781,664	22,102
Total (A+B) 12.31.2018	122,494,165	4,956,098	69,679,025	3,369,450	154,494,633	4,763,344	32,537,378	4,278,742

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

B.2 Distribution of On- and off-balance sheet exposures with customers by geographic area (book value)

(€ '000)

			AMOUNT AS A	Г		12.31.2017				
			OTHER EU	ROPEAN						
	ITA	LY	COUNT	RIES	AMER	ICA	ASI	A	REST OF TH	E WORLD
		TOTAL		TOTAL		TOTAL		TOTAL		TOTAL
	NET	WRITE-	NET	WRITE-	NET	WRITE-	NET	WRITE-	NET	WRITE-
GEOGRAPHIC AREA/EXPOSURES	EXPOSURE	DOWNS	EXPOSURE	DOWNS	EXPOSURE	DOWNS	EXPOSURE	DOWNS	EXPOSURE	DOWNS
A. On-balance sheet exposures										
A.1 Bad exposures	5,632,066	12,065,047	5,661	37,202	563	1,231	97	110	82	183
A.2 Unlileky to pay	7,560,430	6,111,865	411,177	381,836	53,513	32,083	1,618	88	106	219
A.3 Non-Performing past-due										
exposures	333,110	213,201	1,780	994	169	286	125	381	373	1,109
A.4 Performing exposures	233,400,629	837,232	19,353,689	34,148	1,791,189	29,169	2,915,773	15,342	322,814	428
Total A	246,926,235	19,227,345	19,772,307	454,180	1,845,434	62,769	2,917,613	15,921	323,375	1,939
B. Off-balance sheet										
exposures										
B.1 Bad exposures	103,118	39,374	-	-	-	-	-	-	-	-
B.2 Unlikely to pay	1,076,740	217,934	7,548	1,358	2,111	582	1,597	-	-	-
B.3 Other Non-Performing										
exposures	8,387	856	2	-	-	-	-	-	4	1
B.4 Performing exposures	51,281,990	26,940	7,103,271	5,903	3,173,170	301	1,252,657	3,731	98,449	-
Total B	52,470,235	285,104	7,110,821	7,261	3,175,281	883	1,254,254	3,731	98,453	1
Total A+B										
12.31.2017	299,396,470	19,512,449	26,883,128	461,441	5,020,715	63,652	4,171,867	19,652	421,828	1,940

B.2 Distribution of On- and off-balance sheet exposures with customers by geographic area (book value) -Italy

	AMOUNT AS AT 12.31.2017							
	NODTUWE	CT ITAL V	NODTUE	CTITALY	OFNITRAL	ITALV	SOUTH IT.	
	NORTH-WE	TOTAL	NORTH-EA	TOTAL	CENTRAI	TOTAL	ISLA	TOTAL
	NET	WRITE-	NET	WRITE-	NET	WRITE-	NET	WRITE-
GEOGRAPHIC AREA/EXPOSURES	EXPOSURE	DOWNS	EXPOSURE	DOWNS	EXPOSURE	DOWNS	EXPOSURE	DOWNS
A. Balance sheet exposures								
A.1 Bad exposures	1,879,476	3,372,830	1,108,702	2,451,148	1,220,495	3,025,298	1,423,393	3,215,771
A.2 Unlileky to pay	2,348,478	1,975,214	1,539,364	1,341,652	2,163,342	1,609,537	1,509,248	1,185,461
A.3 Non-Performing past-due exposures	61,910	42,515	51,711	34,826	97,506	56,743	121,982	79,119
A.4 Performing exposures	65,453,720	264,283	37,665,745	148,182	107,498,645	239,709	22,782,516	185,057
Total A	69,743,584	5,654,842	40,365,522	3,975,808	110,979,988	4,931,287	25,837,139	4,665,408
B. Off-balance sheet exposures								
B.1 Bad exposures	15,453	6,544	32,482	18,553	29,732	2,797	25,452	11,480
B.2 Unlikely to pay	411,955	124,977	163,369	47,563	441,073	40,348	60,344	5,045
B.3 Other Non-Performing exposures	717	41	647	68	6,063	687	960	59
B.4 Performing exposures	17,828,006	8,383	8,210,872	4,837	23,092,983	12,289	2,150,129	1,432
Total B	18,256,131	139,945	8,407,370	71,021	23,569,851	56,121	2,236,885	18,016
Total A+B								
12.31.2017	87,999,715	5,794,787	48,772,892	4,046,829	134,549,839	4,987,408	28,074,024	4,683,424

#### B.3 Distribution of on-balance and off-balance sheet credit exposures with banks by geographic area

(€ '000)

	ITALY			ROPEAN RIES	AMER	liCA	ASI	A	REST OF TH	E WORLD
EXPOSURES/GEOGRAPHIC AREAS	NET EXPOSURE	OVERALL WRITE- DOWNS								
A. On-balance sheet credit exposures										
A.1 Bad exposures	-	-	-	309	-	-	-	-	-	-
A.2 Unlikely to pay	-	-	-	-	-	3,508	-	-	-	-
A.3 Non-performing past-due	-	-	-	-	-	-	-	26	-	-
A.4 Performing exposures	8,819,215	1,547	23,376,961	15,501	414,213	316	977,577	3,947	336,339	228
Total (A)	8,819,215	1,547	23,376,961	15,810	414,213	3,824	977,577	3,973	336,339	228
B. Off-balance sheet credit exposures B.1 Non-performing exposures	-	-	ē	_	<u>.</u>		-	-	-	
B.2 Performing exposures	2,447,694	349	28,258,585	5,341	977,717	100	4,842,360	1,163	1,250,219	234
Total (B)	2,447,694	349	28,258,585	5,341	977,717	100	4,842,360	1,163	1,250,219	234
Total (A+B)										
12.31.2018	11,266,909	1,896	51,635,546	21,151	1,391,930	3,924	5,819,937	5,136	1,586,558	462

#### B.3 Distribution of on-balance and off-balance sheet credit exposures with banks by geographic area - Italy

								(C 000)
		OVERALL		OVERALL		OVERALL		OVERALL
	NET	WRITE-	NET	WRITE-	NET	WRITE-	NET	WRITE-
EXPOSURES/GEOGRAPHIC AREAS	EXPOSURE	DOWNS	EXPOSURE	DOWNS	EXPOSURE	DOWNS	EXPOSURE	DOWNS
A. On-balance sheet credit exposures								
A.1 Bad exposures	-	-	-	-	-	-	-	-
A.2 Unlikely to pay	-	-	-	-	-	-	-	-
A.3 Non-performing past-due	-	-	-	-	-	-	-	-
A.4 Performing exposures	6,045,323	1,494	276,807	12	2,497,085	41	-	-
Total (A)	6,045,323	1,494	276,807	12	2,497,085	41	-	
B. Off-balance sheet credit exposures								
B.1 Non-performing exposures	-	-	-	-	-	-	-	-
B.2 Performing exposures	1,955,101	247	291,027	67	100,348	35	101,218	-
Total (B)	1,955,101	247	291,027	67	100,348	35	101,218	
Total (A+B)								
12.31.2018	8,000,424	1,741	567,834	79	2,597,433	76	101,218	

The tables prepared pursuant to IAS39 and to previous Circular 262 of Banca d'Italia (4th update of 15 December 2015) are reported below for the purpose of comparability.

B.3 Distribution of On- and off-balance sheet credit exposures with banks by geographic area (book value)

	AMOUNT AS AT 12.31.2017										
	ITALY		OTHER EUROPEAN COUNTRIES		AMERICA		ASIA		REST OF THE WORLD		
EXPOSURES/GEOGRAPHIC AREA	NET EXPOSURE	TOTAL WRITE- DOWNS	NET EXPOSURE	TOTAL WRITE- DOWNS	NET EXPOSURE	TOTAL WRITE- DOWNS	NET EXPOSURE	TOTAL WRITE- DOWNS	NET EXPOSURE	TOTAL WRITE- DOWNS	
A. On-balance sheet exposures											
A.1 Bad exposures	-	-	-	309	-	-	-	-	-	-	
A.2 Unlikely to pay	-	-	-	-	4,998	1,175	-	16	-		
A.3 Non-Performing past-due	-	-	-	-	ı	-	-	25	-	-	
A.4 Performing exposures	7,339,049	1,106	22,709,890	839	298,362	410	326,795	4,246	157,524	363	
Total A	7,339,049	1,106	22,709,890	1,148	303,360	1,585	326,795	4,287	157,524	363	
B. Off-balance sheet exposures B.1 Bad exposures	_	_	_	-	-	_	_	-	_	-	
B.2 Unlikely to pay	-	-	-	-	2,333	2,334	-	-	-	-	
B.3 Other Non-Performing exposures	-	-	-	-	-	-	-	-		-	
B.4 Performing exposures	808,834	219	10,528,281	3,130	177,520	231	1,079,053	1,993	244,553	606	
Total B	808,834	219	10,528,281	3,130	179,853	2,565	1,079,053	1,993	244,553	606	
Total A+B						•					
12.31.2017	8,147,883	1,325	33,238,171	4,278	483,213	4,150	1,405,848	6,280	402,077	969	

B.3 Distribution of On- and off-balance sheet credit exposures with banks by geographic area (book value) -

	AMOUNT AS AT 12.31.2017								
	NORTH-WEST ITALY		NORTH-EAST ITALY		CENTRAL ITALY		SOUTH ITALY AND ISLANDS		
EXPOSURES/GEOGRAPHIC AREA	NET EXPOSURE	TOTAL WRITE- DOWNS	NET EXPOSURE	TOTAL WRITE- DOWNS	NET EXPOSURE	TOTAL WRITE- DOWNS	NET EXPOSURE	TOTAL WRITE- DOWNS	
A. On-balance sheet exposures									
A.1 Bad exposures	-	-	-	-	-	-	-	-	
A.2 Unlikely to pay	-	-	-	-	-	-	-	-	
A.3 Non-Performing past-due	-	-	-	-	-	-	-	-	
A.4 Performing exposures	4,504,476	1,014	320,499	31	2,514,053	61	21	-	
Total A	4,504,476	1,014	320,499	31	2,514,053	61	21	-	
B. Off-balance sheet exposures									
B.1 Bad exposures	-	-	-	-	-	-	-	-	
B.2 Unlikely to pay	-	-	1	-	1	-	1	-	
B.3 Other Non-Performing exposures	-	-	1	-	1	-	1	-	
B.4 Performing exposures	643,179	187	45,319	27	120,267	3	69	1	
Total B	643,179	187	45,319	27	120,267	3	69	1	
Total A+B	•								
12.31.2017	5,147,655	1,201	365,818	58	2,634,320	64	90	1	

#### **B.4 Large exposures**

	12.31.2018
a) Amount book value (€ million)	312,226
b) Amount weighted value (€ million)	14,248
c) Number	7

#### C. Securitisation transactions

#### Qualitative information

In 2018 UniCredit S.p.A. carried out four synthetic new securitisation transactions:

- Agribond 2;
- Bond del Mezzogiorno 1;
- Bond Italia 5 bis;
- Puglia Sviluppo 1.

Details of the transactions, traditional and synthetic, are set out in the tables enclosed in the 'Annexes' to the Consolidated Financial Statements, including also those carried out in previous financial years.

It should be noted that, again during 2018:

- the traditional transaction Caesar Finance was closed;
- at the end of November, the amount of the Consumer Three transaction, "self-securitisation" completed in 2016 for counterbalancing capacity purposes, was increased with the sale of a new portfolio and the issue of new notes by the vehicle for 2 billion.

It should also be noted that "self-securitisations" and transactions in warehousing phase are not included in the quantitative tables of Part C, as required by regulations.

Part of the portfolio are:

- own securitisation transactions, both traditional and synthetic, including also those traditional carried out by the Banks absorbed by UniCredit S.p.A. in previous years, for a book value of €7,816 million as at 31 December 2018;
- securities arising out of securitisation transactions carried out by other Companies belonging to the UniCredit group, for a book value of €1,412 million as at 31 December 2018;
- other third-party securitisation exposures, for a book value of €46 million as at 31 December 2018.

#### Quantitative information

# C.1 - Exposure from the main "in-house" securitisation transaction broken down by type of securitised asset and by type of exposure

(€ '000)

				BALANCE S	HEET EXPOSURE			
		S	SENIOR MEZZANINE			JUNIOR		
TYPE	OF SECURITISED ASSETS/EXPOSURE	CARRYING VALUE	WRITE- DOWNS/WRITE- BACKS	CARRYING VALUE	WRITE- DOWNS/WRITE- BACKS	CARRYING VALUE	WRITE- DOWNS/WRITE- BACKS	
A.	Totally derecognised	493,544		250,688	-	95,715	-	
A.1	CBO OTHERS	493,544	-	250,688	-	95,715	-	
B.	Partially derecognised	-	-	32,701	-	-	(3,872)	
C.1	CLO OTHERS	-	-	32,701	-	-	(3,872)	
C.	Not-derecognised	5,572,696		436,774	-	934,300	(222,546)	
C.1	RMBS Prime	801,278	-	259,350	-	361,758	(180,124)	
C.2	CLO SME	125	-	-	-	30	-	
C.3	CLO OTHERS	4,771,293	-	177,424	-	572,512	(42,422)	
C.4	CONSUMER LOANS	-	-	-	-	_	-	

continued: C.1 - Exposure from the main "in-house" securitisation transaction broken down by type of securitised asset and by type of exposure

			GUARANTEES GIVEN					
		S	ENIOR	MEZ	ZZANINE	JUNIOR		
TYPE	OF SECURITISED ASSETS/EXPOSURE	NET EXPOSURE	WRITE- DOWNS/WRITE- BACKS	NET EXPOSURE	WRITE- DOWNS/WRITE- BACKS	NET EXPOSURE	WRITE- DOWNS/WRITE- BACKS	
A.	Totally derecognised	-	-	-	-	-	-	
A.1	CBO OTHERS	-	-	-	-	-	-	
B.	Partially derecognised	-	-	-	-	-	-	
C.1	CLO OTHERS	-	-	-	-	-	-	
C.	Not-derecognised	304,000	-	-	-	-	-	
C.1	RMBS Prime	-	-	-	-	-	-	
C.2	CLO SME	-	-	-	-	-	-	
C.3	CLO OTHERS	304,000	-	-	-	-	-	
C.4	CONSUMER LOANS	-	-	-	-	-	-	

continued: C.1 - Exposure from the main "in-house" securitisation transaction broken down by type of securitised asset and by type of exposure

			CREDIT FACILITIES					
		S	SENIOR			J	JUNIOR	
TYPE	OF SECURITISED ASSETS/EXPOSURE	NET EXPOSURE	WRITE- DOWNS/WRITE- BACKS	NET EXPOSURE	WRITE- DOWNS/WRITE- BACKS	NET EXPOSURE	WRITE- DOWNS/WRITE- BACKS	
A.	Totally derecognised	-	-	-	-	-	-	
A.1	CBO OTHERS	-	-	-	-	-	-	
B.	Partially derecognised	-	-	-	-	-	-	
C.1	CLO OTHERS	-	-	-	-	-	-	
C.	Not-derecognised	11,017	-	-	-	-	-	
C.1	RMBS Prime	-	-	-	-	-	-	
C.2	CLO SME	-	-	-	-	-	-	
C.3	CLO OTHERS	11,017	-	-	-	-	-	
C.4	CONSUMER LOANS	-	-	-	-	-	-	

Write-downs and write-backs, including depreciations and revaluations posted on the income statement or to reserves, refer to financial year 2018 only.

# C.2 - Exposure resulting from the main third-party securitisation transactions broken down by type of securitised asset and by type of exposure

(€ '000)

			BALANCE-S	HEET EXPOSURE		
	S	SENIOR		ZZANINE	J	UNIOR
	CARRYING	WRITE- DOWNS/WRITE-	CARRYING	WRITE- DOWNS/WRITE-	CARRYING	WRITE- DOWNS/WRITE-
TYPE OF SECURITISED ASSETS/EXPOSURE	VALUE	BACKS	VALUE	BACKS	VALUE	BACKS
- CLO OTHERS	10,541	-	-	-	30,794	1,153
- CONSUMER LOANS	4,403	-	-	-	-	•
- LEASING	1,412,285	-	-	-	-	-

continued: C.2 - Exposure resulting from the main third-party securitisation transactions broken down by type of securitised asset and by type of exposure

		GUARANTEES GIVEN						
	S	SENIOR		MEZZANINE		UNIOR		
	NET	WRITE- NET DOWNS/WRITE-		WRITE- DOWNS/WRITE-	NET	WRITE- DOWNS/WRITE-		
TYPE OF SECURITISED ASSETS/EXPOSURE	EXPOSURE	BACKS	NET EXPOSURE	BACKS	EXPOSURE	BACKS		
- CLO OTHERS	-	-	-	-	-	-		
- CONSUMER LOANS	-	-	-	-	-	-		
- LEASING	-	-	-	-	-			

continued: C.2 - Exposure resulting from the main third-party securitisation transactions broken down by type of securitised asset and by type of exposure

		CREDIT FACILITIES						
	S	SENIOR		MEZZANINE		UNIOR		
	NET	WRITE- NET DOWNS/WRITE-		WRITE- DOWNS/WRITE-	NET	WRITE- DOWNS/WRITE-		
TYPE OF SECURITISED ASSETS/EXPOSURE	EXPOSURE	BACKS	EXPOSURE	BACKS	EXPOSURE	BACKS		
- CLO OTHERS	-	-	-	-	1,411	-		
- CONSUMER LOANS	-	-	-	-	-	-		
- LEASING	-	-	-	-	-	-		

#### C.3 SPVs for securitisations (€ '000)

			ASSETS				LIABILITIES	
NAME OF SECURITISATION/SPES	COUNTRY OF INCORPORATION	CONSOLIDATION	LOANS AND RECEIVEBLES	DEBT SECURITIES	OTHERS	SENIOR	MEZZANINE	JUNIOR
Capital Mortgage S.r.l BIPCA Cordusio	Piazzetta Monte 1 - 37121 Verona	Yes	302,963	-	14,010	189,389	99,600	247
Capital Mortgage S.r.l 2007	Piazzetta Monte 1 - 37121 Verona	Yes	649,413	-	34,032	495,744	74,000	67,592
Cordusio RMBS Securitisation S.r.l Serie 2006	Piazzetta Monte 1 - 37121 Verona	Yes	233,578	-	10,834	72,290	141,700	10,686
Cordusio RMBS Securitisation S.r.l Serie 2007	Piazzetta Monte 1 - 37121 Verona	Yes	840,671	-	24,523	554,353	236,400	2,004
Cordusio RMBS - UCFin S.r.I	Piazzetta Monte 1 - 37121 Verona	Yes	472,592	-	24,363	272,180	148,000	13,358
F-E Mortgages S.r.l 2003	Piazzetta Monte 1 - 37121 Verona	Yes	110,595	-	26,097	37,649	59,018	7,632
F-E Mortgages S.r.l 2005	Piazzetta Monte 1 - 37121 Verona	Yes	181,441	-	14,061	86,154	36,864	32,311
Heliconus S.r.I	Piazzetta Monte 1 - 37121 Verona	Yes	55,230	-	12,905	15,678	30,829	8,990
LARGE CORPORATE ONE SRL	Piazzetta Monte 1 - 37121 Verona	Yes	234,272	-	53,484	255,446	-	36,364
ARCOBALENO FINANCE SRL	Foro Buonaparte,70 - 20121 Milano	No	65,124	-	4,857	21,926	-	54,700
CREDIARC SPV SRL	Foro Buonaparte,70 - 20121 Milano	No	31,779	-	2,186	27,766	-	26,411
FINO 1 SECURITISATION SRL	Viale Luigi Majno 45, 20122 Milano	No	657,520	-	113,128	545,019	69,640	50,311
FINO 2 SECURITISATION SRL	Viale Luigi Majno 45, 20122 Milano	No	594,570	-	37,499	323,036	200,600	39,554
ONIF FINANCE SRL	Via Alessandro Pestalozza 12/14, 20131 Milano	No	282,572	-	21,443	94,438	117,481	80,877
Pillarstone Italy SPV S.r.l Burgo	Via Pietro Mascagni, 14 - 20122 Milano	No	182,581	_	8,464	6,959	132,225	27,078
Pillarstone Italy SPV S.r.l Premuda	Via Pietro Mascagni, 14 - 20122 Milano	No	226,813	-	5,252	4,544	197,347	88,911
Pillarstone Italy SPV S.r.l Rainbow	Via Pietro Mascagni, 14 - 20122 Milano	No	38,182	-	103	890	37,934	56,405
Sestante Finance S.r.l.	Via Borromei, 5 - 20123 Milano	No	233,586	-	-	166,432	89,502	8,610
YANEZ SPV S.R.L.	Via Vittorio Alfieri 1, 31015 Conegliano	No	1,012,267	-	25,314	1,492	297,066	441,730

#### C.4 Special Purpose Vehicles for securitisation not subject to consolidation

See the corresponding item of Consolidated financial statements.

# C.5 Servicer activities - "In-house" securitisations: collections of securitised loans and redemptions of securities issued by the special purpose vehicle for securitization

(€ '000)

			SED ASSETS ID FIGURES)		OLLECTED THE YEAR		PEF		ECURITIES REDEEN	IED	
						SI	ENIOR	MEZ	ZANINE	JU	INIOR
SERVICER	SPECIAL PURPOSE VEHICLE	IMPAIRED	PERFORMING	IMPAIRED	PERFORMING	IMPAIRED ASSETS	PERFORMING ASSETS	IMPAIRED ASSETS	PERFORMING ASSETS	IMPAIRED ASSETS	PERFORMING ASSETS
UniCredit S.p.A.	Capital Mortgage S.r.l. - BIPCA Cordusio	16,538	286,426	3,935	40,811	_	77.77%	_	_	_	_
·	Capital Mortgage S.r.l. - 2007	63,233	586,180	10,187	82,056	_	79.17%	-	_	-	-
	Cordusio RMBS Securitisation S.r.L SERIE 2006	15.656	217,921	5,293	87,730		96.98%		_		
	Cordusio RMBS Securitisation S.r.L SERIE 2007	59,548	781.123	13,781	149,617	_	84.89%	_	_	_	_
	Cordusio RMBS UCFin S.r.L.	41,926	430,665	7,517	75,014	-	88.34%	_	_	-	
	F-E Mortgage S.r.L SERIE 2003	8,382	102,214	1,780	17,139	-	97.85%	-	-	-	-
	F-E Mortgage S.r.L SERIE 2005	13,748	167,693	2,829	24,753	_	90.95%	-	10.31%	_	10.31%
	Heliconus S.r.L.	3,832	51,398	937	9,146	-	98.52%	-	-	-	-
	Large Corporate One S.r.L.	-	234,272	-	189,516	-	-	-	-	-	-

# D. Information on structured entities not consolidated for accounting purposes (other than vehicles for securitisation transactions)

Qualitative information

See the corresponding item of Consolidated financial statements.

Quantitative information

See the corresponding item of Consolidated financial statements.

#### E. Sales transaction

A. Financial Assets sold and not fully derecognised

Quantitative information

#### E.1 Financial assets sold and fully recognised and associated financial liabilities: book value

(mgiaia oi e)										
	FINA	NCIAL ASSETS SOLD A		ISED	ASSOC	IATED FINANCIAL LIAB				
			OF WHICH: SUBJECT TO SALE				OF WHICH: SUBJECT TO SALE			
	BOOK VALUE	OF WHICH: SUBJECT TO SECURITISATION TRANSACTION	AGREEMENT WITH REPURCHASE OBLIGATION	OF WHICH NON- PERFORMING	BOOK VALUE	OF WHICH: SUBJECT TO SECURITISATION TRANSACTION	AGREEMENT WITH REPURCHASE OBLIGATION			
A. Financial assets held for trading	1,041,598	-	1,041,598	X	1,017,611	-	1,017,611			
1. Debt securties	1,041,598	-	1,041,598	Х	1,017,611	-	1,017,611			
2. Equity instruments	-	-	-	Х	-	-	-			
3. Loans	-	-	-	Х	-	-	-			
Derivative instruments	-	-	-	Х	-	-	-			
B. Other financial assets mandatorily at fair value	773,173	22,892	750,281	4,341	824,317		824,317			
1. Debt securties	750,281	-	750,281	-	824,317	-	824,317			
Equity instruments	-	-	-	X	-	-	-			
3. Loans	22,892	22,892	-	4,341	-	-	-			
C. Financial assets designated at fair value	-									
1. Debt securties	-	-	-	-	-	-	-			
2. Loans	-	-	-	-	-	-	-			
D. Financial assets at fair value through other										
comprehensive income	19,120,302	•	19,120,302	•	18,894,175	•	18,894,175			
Debt securties	19,120,302	-	19,120,302	-	18,894,175	-	18,894,175			
Equity instruments	-	-	-	X	-	-	-			
3. Loans	-	-	-	-	-	-	-			
E. Financial assets at amortised cost	16,808,769	9,492,531	7,316,238	812,808	8,944,538	1,639,491	7,305,047			
1. Debt securties	7,316,238	-	7,316,238	-	7,305,047	-	7,305,047			
2. Loans	9,492,531	9,492,531	-	812,808	1,639,491	1,639,491	-			
Total 12.31.2018	37,743,842	9,515,423	28,228,419	817,149	29,680,641	1,639,491	28,041,150			

#### E.2 Financial assets sold and partially recognised and associated financial liabilities: book value

(€ '000)

	ORIGINAL GROSS VALUE OF ASSETS BEFORE SALE	BOOK VALUE OF ASSETS STILL PARTIALLY RECOGNISED	OF WHICH NON- PERFORMING	BOOK VALUE OF ASSOCIATED FINANCIAL LIABILITIES
A. Financial assets held for trading	-	•	Х	•
1. Debt securties	Ē	-	Х	-
2. Equity instruments	Ē	-	Х	-
3. Loans	=	-	X	-
Derivative instruments	=	-	X	-
B. Other financial assets mandatory at fair value	•	•	•	•
1. Debt securties	=	-	=	-
2. Equity instruments	=	-	X	-
3. Loans	=	-	-	-
C. Financial assets designated at fair value	•	•	•	•
1. Debt securties	=	-	=	-
2. Loans	=	-	-	-
D. Financial assets at fair value through other comprehensive income		-		
1. Debt securties	-	-	-	-
2. Equity instruments		-	Х	-
3. Loans	-	-	-	-
E. Financial assets at amortised cost	59,675	29,501	29,501	6,155
1. Debt securties	-	-	-	-
2. Loans	59,675	29,501	29,501	6,155
Total 12.31.2018	59,675	29,501	29,501	6,155

### E.3 Sale transactions relating to financial liabilities with repayment exclusively based on assets sold and not fully derecognised: fair

(€ '000)

			(0 000)
	FULLY RECOGNISED	PARTIALLY RECOGNISED	TOTAL 12.31.2018
A. Financial assets held for trading	RECOGNISED -	RECOGNISED	12.31.2010
1. Debt securties			
2. Equity instruments	_	_	_
3. Loans	_	_	_
Derivative instruments	_	-	_
B. Other financial assets mandatorily at fair value	22,892		22,892
1. Debt securties		-	
2. Equity instruments	-	-	-
3. Loans	22,892	=	22,892
C. Financial assets designated at fair value	-		-
1. Debt securties	-	-	-
2. Loans	-	-	-
D. Financial assets at fair value through other comprehensive			
income	-		
1. Debt securties	-	-	-
2. Equity instruments	-	-	-
3. Loans	-	-	-
E. Financial assets at amortised cost (fair value)	3,587,942	28,038	3,615,980
1. Debt securties	-	-	
2. Loans	3,587,942	28,038	3,615,980
Total associated financial assets	3,610,834	28,038	3,638,872
Total associated financial liabilities	1,639,491	6,155	Х
Total net amount 12.31.2018	1,971,343	21,883	1,993,226

B. Financial assets sold and fully derecognised with recognition of continuing involvement

#### Qualitative information

At the end of the year there were no disposals of financial assets that had been fully derecognised, which required the recognition of continuing involvement.

Quantitative Information

#### E.4 Covered bond transaction

Reference is made to the paragraph Section 2 - Risk of the prudential consolidated perimeter - 1.1 Credit Risk - Quantitative information - D. Sales Transactions - D. 4 Regulatory consolidation - Covered Bond Transactions - Part E of the Consolidated explanatory notes, which is herewith quoted entirely.

#### Information on Sovereign exposure

It should be noted that, as a result of IFRS9 adoption since 1 January 2018, Sovereign debt securities have been classified in the new categories specified by the standard in consideration of the business model followed and the related cash flow features (Solely Payment of Principal and Interests - SPPI Test).

It should also be noted that during the year:

- no changes have been made to the business models adopted on the 1 January and, consequently, the sovereign debt securities have not been subject to reclassification
- the changed market circumstances also suggested the adoption of a "held to collect" business model for new purchases of Italian sovereign debt securities which, consequently, have to be measured at amortized cost subject to verification of the features of the related cash flows.

With reference to the UniCredit S.p.A. Sovereign exposures, the book value of Sovereign debt securities as at 31 December 2018 amounted to €58,684 million, of which nearly 81% in connection with Italy.

This exposures is shown in the table below:

#### Breakdown of Sovereign Debt Securities by Country and Portfolio

(€ '000)

	AMOUNTS AS AT 12.31.2018				
COUNTRY/PORTFOLIO	NOMINAL VALUE	BOOK VALUE	FAIR VALUE		
- Italy	46,469,897	47,411,039	47,656,572		
Financial assets at amortised cost	14,270,296	14,263,919	14,509,452		
Financial assets mandatorily at fair value	799,665	806,739	806,739		
Financial assets designated at fair value	-	-	-		
Financial assets/liabilities held for trading (net exposure)	1,778,671	1,867,473	1,867,473		
Financial assets at fair value through other comprehensive income	29,621,265	30,472,908	30,472,908		

The remaining 19% of the total of Sovereign debt securities, amounting to €11,273 million with reference to the book value as at December 2018, is divided into 15 countries, of which €4,968 million to Spain, €2,215 million to Japan, €2,011 million to France and €589 million to Germany.

The table below shows the classification of bonds belonging to the banking book and their percentage proportion of the total of the portfolio under which they are classified:

#### Breakdown of Sovereign Debt Securities by Portfolio

(€ '000)

	AMOUNTS AS AT 12.31.2018							
	FINACIAL ASSETS DESIGNATED AT FAIR VALUE	FINANCIAL ASSETS MANDATORILY AT FAIR VALUE	FINANCIAL ASSETS AT FAIR VALUE THROUGH OTHER COMPREHENSIVE INCOME	FINANCIAL ASSETS AT AMORTISED COST	TOTAL			
Book value		809,576	41,670,646	14,335,283	56,815,505			
% Portfolio	100.00%	25.46%	88.80%	84.07%				

In addition to the exposures to Sovereign debt securities, loans given to central and local governments and governmental bodies must be taken into account.

The table below shows the total amount of the loans as at 31 December 2018:

#### Breakdown of Sovereign Loans by Country

(€ '000)

	AMOUNTS AS AT 12.31.2018
COUNTRY	BOOK VALUE
- Italy	2,906,615
- Czech Republic	699,339
- Qatar	312,292
- Kenia	88,095
- Dominican Republic	53,883
- Brazil	45,335
- Other	46,910
Total on-balance sheet exposures	4,152,468

#### Other transaction

With reference to the indications of Banca d'Italia/Consob/IVASS document No.6 of 8 March 2013 - Booking of "long-term structured repos" - instructions, there are no transactions of this kind to report.

In addition, with reference to an investment of UniCredit S.p.A. in a debt security issued by the Italian Republic maturing on 30 August 2019 (ITALY 19EUR FRN) subscribed for during placement for a nominal amount of €750 million and with a book value of €750 million including accrued interest at 31 December 2018 (classified in the "mandatorily-at-fair value" portfolio in accordance with SPPI test result), a term repo (conducted in two stages) for a total nominal amount of €750 million, with a book value of liabilities of €824 million at 31 December 2018, was completed in 2012.

At the same time, a 4.25% BTP maturing in September 2019 was purchased under a term reverse repo (conducted in 2 stages) for a total nominal value of €750 million and a book value of €824 million at 31 December 2018, with the economic purpose of obtaining the availability of more liquid securities (compared with the security ITALY 19EUR FRN), with the same maturity and similar underlying risks, that can be therefore used more easily for refinancing operations.

The term repo and the term reverse repo are subject to netting (whose value is collateralised by cash) in the event of the default of one of the two counterparties or of the Italian Republic. This clause is accounted for as a financial guarantee issued, in accordance with the nature of the commitments of the parties. The fair value at trade date, €22 million, was initially recorded in other liabilities and is amortised on a pro-rata basis according to the current accounting rules.

#### Information on trading book derivative instruments with customers

The business model governing OTC derivatives trading with customers provides for centralization of market risk in the CIB Division - Markets Area, while credit risk is assumed by the Group company which, under the divisional or geographical segmentation model, manages the relevant customer's account.

The Group's operational model provides for customer trading derivatives business to be carried on, as part of each subsidiary's operational independence:

- by the commercial banks and divisions that close transaction in OTC derivatives in order to provide non-institutional clients with products to manage currency, interest-rate and price risk. Under these transactions, the commercial banks transfer their market risks to the CIB Division by means of equal and opposite contracts, retaining only the relevant counterparty risk. The commercial banks also place or collect orders on behalf of others for investment products with embedded derivatives (e.g. structured bonds);
- by the CIB Division operating with large corporate and financial institutions, in respect of which it assumes and manages both market and counterparty risk;
- by CEE Banks, which transact business directly with their customers.

The UniCredit group trades OTC derivatives on a wide range of underlying, e.g. interest rates, currency rates, share prices and indexes, commodities (precious metals, base metals, petroleum and energy materials) and credit rights.

OTC derivatives offer considerable scope for personalization; new payoff profiles can be constructed by combining several OTC derivatives (for example, a plain vanilla IRS with one or more plain vanilla or exotic options). The risk and the complexity of the structures obtained in this manner depend on the respective characteristics of the components (reference parameters and indexation mechanisms) and the way in which they are

Credit and market risk arising from OTC derivatives business is controlled by the Chief Risk Officer competence line (CRO) in the Parent and/or in the Division or subsidiary involved. This control is carried out by means of guidelines and policies covering risk management, measurement and controls in terms of principles, rules and processes, as well as by setting VaR limits.

The business with non-institutional clients does not (usually) entail the use of margin calls, whereas with institutional counterparties (dealt with by the CIB Division) recourse may be made to credit-risk mitigation ("CRM") techniques, by using netting and/or collateral agreements.

Write-downs and write-backs of derivatives to take account of counterparty risk are determined in line with the procedure used to assess other credit exposure, specifically:

- performing exposure to customers are mapped by deriving EAD (Exposure at Default) that take into account the Wrong Way Risk and measured with PD (Probability of Default) and LGD (Loss Given Default) implied by current market default rates obtained from credit & loan-credit default swaps, in order to obtain a value in terms of 'expected loss' (EL) to be used for items designated and measured at fair value maximising usage of market's inputs;
- non-performing positions are valued in terms of estimated expected future cash flow according to specific indications of impairment (which are the basis for the calculation of the amount and timing of the cash flow).

Here follows the breakdown of balance-sheet asset item "20a. Financial assets held for trading" and of balance-sheet liability item "20. Financial liabilities held for trading".

To make the distinction between customers and banking counterparties, the definition contained in Banca d'Italia Circular 262 (which was used for the preparation of the accounts) was used as a reference.

Structured products were defined as derivative contracts that incorporate in the same instrument forms of contracts that generate exposure to several types of risk (with the exception of cross-currency swaps) and/or leverage effects.

The balance of item "20a Financial assets held for trading" with regard to derivative contracts totaled €5,323 million (with a notional value of €181,963 million) including €2,894 million with customers. The notional value of derivatives with customers amounted to €76,433 million, of which €3,291 structured (fair value €143 million). The notional value of derivatives with banking counterparties totaled €105,530 million (fair value of €2,429 million) including €2,559 million related to structured derivatives (fair value of €65 million).

The balance of item "20 Financial liabilities held for trading" of the consolidated accounts with regard to derivative contracts totaled €5,740 million (with a notional value of €167,972 million) including €1,747 million with customers. The notional value of derivatives with customers amounted to €48,756 million including €2,413 million in structured derivatives (fair value of €64 million). The notional value of derivatives with banking counterparties totaled €119,216 million (fair value of €3,993 million) including €3,145 million related to structured derivatives (fair value €147 million).

#### F. Credit risk measurement models

As at 31 December 2018 the expected loss on the credit risk perimeter was 0.59% of total Bank credit exposure. This trend is mitigated by the exposures which have migrated to default and therefore do not enter in the calculation of expected loss. Besides, since risk measurement systems tend to be anti-cyclical, this may result in a smaller elasticity to the swift changes of the macroeconomic scenario.

The ratio between credit economic capital (including a component to cover migration risk) and its relative credit exposure amount is 4.09% with reference date end of December 2018.

As far as quantitative information of UniCredit group, reference is made to the paragraph Part E - Notes to the consolidated accounts of UniCredit group - Section 2 - Credit Risk - Quantitative information - E. Credit risk measurement models.

#### Section 2 - Market risk

Reference is made to the paragraph Section 2 - Risk of the prudential consolidated perimeter - 2.2 Market Risk - General aspects - Part E of the Consolidated explanatory notes, which is herewith quoted entirely.

Below end of year VaR, SVaR and IRC results:

#### **Daily VaR on Trading Book**

					(€ million)			
			2018					
	12.31.2018	AVERAGE	MAX	MIN	AVERAGE			
UniCredit S.p.A.	3.64	5.1	11.2	2.7	4.3			

#### **SVaR on Trading Book**

<u> </u>					(€ million)
			2017		
	12.27.2018	AVERAGE	MAX	MIN	AVERAGE
UniCredit S.p.A.	9.50	19.67	30.33	8.42	17.86

#### **IRC on Trading Book**

					€ million)			
			2018					
	12.27.2018	AVERAGE	MAX	MIN	AVERAGE			
UniCredit S.p.A.	89.1	180.3	376.4	34.6	182.4			

#### 2.1 Interest rate risk and price risk - Regulatory trading book

#### Qualitative information

Interest rate risk

#### A. General aspects

Reference is made to the paragraph Section 2 - Risk of the prudential consolidated perimeter - 2.2 Market Risk - 2.2.1. Interest Rate Risk - Qualitative information - A. General information - Part E of the Consolidated explanatory notes, which is herewith quoted entirely.

#### B. Operational processes and methods for measuring interest rate risk and price risk

Reference is made to the paragraph Section 2 - Risk of the prudential consolidated perimeter - 2.2 Market Risk - 2.2.1. Interest Rate Risk - Qualitative information - B. Risk Management Processes and Measurement Methods - Part E of the Consolidated explanatory notes, which is herewith quoted entirely.

#### Price risk

#### A. General information

Reference is made to the paragraph Section 2 - Risk of the prudential consolidated perimeter - 2.2 Market Risk - 2.2.1. Price Risk - Qualitative information - A. General information - Part E of the Consolidated explanatory notes, which is herewith quoted entirely.

#### B. Operational processes and methods for measuring interest rate risk and price risk

Reference is made to the paragraph Section 2 - Risk of the prudential consolidated perimeter - 2.2 Market Risk - 2.2.1. Price Risk - Qualitative information - B. Risk Management Processes and Measurement Methods - Part E of the Consolidated explanatory notes, which is herewith quoted entirely.

#### Quantitative information

### 1. Regulatory trading portfolio: distribution by residual duration (re-pricing date) of financial assets and liabilities for cash and financial derivatives

The table is not reported since a table showing Interest Rate sensitivity is described below, in accordance with Internal Model.

#### 2. Regulatory trading portfolio: distribution of equity exposures and equity indices for the main listing countries

The table is not reported since a table showing Price risk sensitivity is described below, in accordance with Internal Model.

#### 3. Regulatory trading portfolio: internal models and other methods for sensitivity analysis

For both a description of internal processes for monitoring and managing risk and an illustration of the methodologies used to analyse exposure, also refer to the introduction on internal models.

#### Interest rate risk

Reference is made to the paragraph Section 2 - Risk of the prudential consolidated perimeter - 2.2 Market Risk - 2.2.1. Interest Rate Risk - Quantitative information- Part E of the Consolidated explanatory notes, which is herewith quoted entirely.

The tables below show trading book sensitivities.

(€ million)

	+1BP	+1BP 1	+1BP 6	+1BP 1	+1BP 5	+1BP 10								
	LESS	MONTH	MONTHS	YEAR	YEARS	YEARS	+1BP							
INTEREST	THAN 1	TO 6	TO 1	TO 5	TO 10	TO 20	OVER 20	+1 BP	-10	+10	-100	+100		
RATES	MONTH	MONTHS	YEAR	YEARS	YEARS	YEARS	YEARS	TOTAL	BP	BP	PB	BP	cw	CCW
Total	0.0	-0.1	-0.1	0.0	0.1	0.0	0.0	-0.1	1.9	-1.9	20.0	-17.4	-1.0	0.4
of which:														
EUR	0.0	-0.1	0.0	0.0	0.0	-0.2	0.0	-0.2	2.2	-2.1	22.7	-19.0	1.9	-2.4
USD	0.0	0.0	-0.1	0.0	0.0	0.2	0.0	0.1	0.1	-0.1	0.6	-1.7	-3.4	3.4
GBP	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.1	-0.1	0.9	-0.9	-0.4	0.4
CHF	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	-0.1	0.1	-1.4	1.4	0.5	-0.5
JPY	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	-0.1	0.1	0.0	0.0

#### Price risk

Reference is made to the paragraph Section 2 - Risk of the prudential consolidated perimeter - 2.2 Market Risk - 2.2.1. Price Risk - Quantitative information - Part E of the Consolidated explanatory notes, which is herewith quoted entirely

#### 2.2 Interest rate and price risk - Banking book

#### Qualitative information

Interest rate risk and Price risk

A. General aspects, operational processes and methods for measuring interest rate risk and price risk Reference is made to the paragraph Section 2 - Risk of the prudential consolidated perimeter - 2.2 Market Risk - 2.2.2 Interest Rate Risk and Price Risk - banking book - A. General aspects, operational processes and methods for measuring interest rate risk - Part E of the Consolidated explanatory notes, which is herewith quoted entirely.

#### Quantitative information

#### 1. Banking book: breakdown by maturity (repricing date) of financial assets and liabilities

								(€ '000)
			A	MOUNTS AS AT	12.31.2018			
TYPE/RESIDUAL MATURITY	ON DEMAND	UP TO 3 MONTHS	3 TO 6 MONTHS	6 MONTHS TO 1 YEAR	1 TO 5 YEARS	5 TO 10 YEARS	OVER 10 YEARS	INDEFINITE MATURITY
1. On-balance sheet assets	35,774,664	141,836,652	20,403,186	18,810,430	69,125,784	22,155,435	9,238,187	
1.1 Debt securities	499,821	6,017,791	2,945,489	6,848,110	36,589,596	12,666,159	497,189	
- With prepayment option	-	-	-	-	-	-	-	
- Other	499,821	6,017,791	2,945,489	6,848,110	36,589,596	12,666,159	497,189	
1.2 Loans to banks	4,223,061	15,002,279	1,898,103	3,245,057	4,266,881	-	-	
1.3 Loans to customers	31,051,782	120,816,582	15,559,594	8,717,263	28,269,307	9,489,276	8,740,998	
- Current accounts	13,336,175	52,156	7,474	209,107	833,956	30,668	7,708	
- Other loans	17,715,607	120,764,426	15,552,120	8,508,156	27,435,351	9,458,608	8,733,290	
- With prepayment option	10,539,115	57,427,400	7,726,836	3,335,842	18,604,979	7,622,507	7,543,460	
- Other	7,176,492	63,337,026	7,825,284	5,172,314	8,830,372	1,836,101	1,189,830	
2. On-balance sheet liabilities	166,291,922	81,777,016	9,744,130	7,371,538	51,833,263	6,917,905	2,801,872	-
2.1 Deposits from customers	161,141,383	44,881,463	1,453,533	1,291,458	370,981	249,228	1,847,705	-
- Current accounts	155,695,248	229,108	18,430	4,288	-	-	-	
- Other	5,446,135	44,652,355	1,435,103	1,287,170	370,981	249,228	1,847,705	
- With prepayment option	-	-	-	-	-	-	-	
- Other	5,446,135	44,652,355	1,435,103	1,287,170	370,981	249,228	1,847,705	-
2.2 Deposits from banks	4,568,402	15,925,892	3,590,519	1,401,334	33,482,658	20,195	5,789	
- Current accounts	805,668	-	-	-	-	-	-	
- Other	3,762,734	15,925,892	3,590,519	1,401,334	33,482,658	20,195	5,789	
2.3 Debt secuties in issue	578,396	20,969,661	4,700,078	4,678,746	17,979,624	6,648,482	948,378	
- With prepayment option	-	-	-	-	-	-	-	-
- Other	578,396	20,969,661	4.700.078	4,678,746	17,979,624	6.648.482	948,378	_
2.4 Other liabilities	3,741	-	-	-	-	-	-	
- With prepayment option	-	-	_	-	-	-	_	
- Other	3.741	-	_	_	-	-	_	
3. Financial derivatives	-,,,,,,							
3.1 With underlying security								
- Option								
+ Long positions	_	_	_	_	_	_	_	
+ Short positions	_	_	_	_	_	_	_	
- Other derivates								
+ Long positions	_	_	_	_	_	_	_	-
+ Short positions		210,394		128,592	3,112,587	95,352		
3.2 Without underlying security		210,001		120,002	0,112,001	00,002		
- Option								
+ Long positions	_	3,503,463	1,251,732	3,003,468	23,027,639	16,293,043	15,578,825	_
+ Short positions		1.751.732	1,251,732	3.003,468	23,777,964	16.542.656	16.278.825	
- Other derivatives		1,101,102	1,201,102	0,000,700	20,111,004	10,042,000	10,210,020	-
+ Long positions	5,324,283	218,688,584	35,424,770	63,557,535	280,998,787	37,101,577	1,808,573	_
+ Short positions	2,469,777	217.819.902	40,593,135	77.580.500	269,778,299	21.939.288	5.403.872	
4. Other off-balance sheet transactions	۲٬ <del>۱</del> ۵۶٬۱۱۱	211,010,002	70,000,100	11,000,000	200,110,200	21,000,200	0,700,012	
+ Long positions	19,564	19,685,678	1,341,519	531,210	2,776,976			
+ Long positions + Short positions	4,253,414	19,661,689	315,537	124,306	2,110,910	<u>-</u>	<u> </u>	-
+ SHOR POSITIONS	4,200,414	19,001,089	315,537	124,300	-	-	-	-

1. Banking book: breakdown by maturity (repricing date) of financial assets and liabilities - Currency: euro

								(€ '000)
			A	MOUNTS AS AT	12.31.2018			
TYPE/RESIDUAL MATURITY	ON DEMAND	UP TO 3 MONTHS	3 TO 6 MONTHS	6 MONTHS TO 1 YEAR	1 TO 5 YEARS	5 TO 10 YEARS	OVER 10 YEARS	INDEFINITE MATURITY
1. On-balance sheet assets	34,614,572	136,473,204	18,715,528	18,142,547	63,873,247	21,349,612	8,785,712	
1.1 Debt securities	486,968	5,388,310	2,928,285	6,807,334	34,163,684	12,308,408	488,440	-
- With prepayment option	-	-	-	-	-	-	-	-
- Other	486,968	5,388,310	2,928,285	6,807,334	34,163,684	12,308,408	488,440	-
1.2 Loans to banks	3,476,334	13,131,038	1,505,025	3,155,276	3,226,157	-	-	-
1.3 Loans to customers	30,651,270	117,953,856	14,282,218	8,179,937	26,483,406	9,041,204	8,297,272	-
- Current accounts	13,200,335	52,156	7,474	209,106	829,033	30,668	7,708	-
- Other loans	17,450,935	117,901,700	14,274,744	7,970,831	25,654,373	9,010,536	8,289,564	-
<ul> <li>With prepayment option</li> </ul>	10,525,875	57,402,942	7,724,526	3,334,018	18,567,960	7,622,183	7,542,364	-
- Other	6,925,060	60,498,758	6,550,218	4,636,813	7,086,413	1,388,353	747,200	-
2. On-balance sheet liabilities	162,069,456	76,759,148	9,471,649	7,266,582	47,276,420	6,275,270	1,933,993	
2.1 Deposits from customers	158,685,489	44,547,602	1,423,209	1,285,623	370,981	249,228	1,847,705	-
- Current accounts	153,417,700	50	-	-	-	-	-	-
- Other	5,267,789	44,547,552	1,423,209	1,285,623	370,981	249,228	1,847,705	-
<ul> <li>With prepayment option</li> </ul>	-	-	-	-	-	-	-	-
- Other	5,267,789	44,547,552	1,423,209	1,285,623	370,981	249,228	1,847,705	-
2.2 Deposits from banks	2,836,215	11,422,031	3,386,686	1,303,063	33,324,570	20,195	5,789	-
- Current accounts	529,544	-	-	-	-	-	-	-
- Other	2,306,671	11,422,031	3,386,686	1,303,063	33,324,570	20,195	5,789	-
2.3 Debt secuties in issue	544,011	20,789,515	4,661,754	4,677,896	13,580,869	6,005,847	80,499	-
<ul> <li>With prepayment option</li> </ul>	-	-	-	-	-	-	-	-
- Other	544,011	20,789,515	4,661,754	4,677,896	13,580,869	6,005,847	80,499	-
2.4 Other liabilities	3,741	-	-	-	-	-	-	-
<ul> <li>With prepayment option</li> </ul>	-	-	-	-	-	-	-	-
- Other	3,741	-	-	-	-	-	-	-
3. Financial derivatives								
3.1 With underlying security								
- Option								
+ Long positions	-	-	-	-	-	-	-	-
+ Short positions	-	-	-	-	-	-	-	-
- Other derivates								
+ Long positions	-	-	-	-	-	-	-	-
+ Short positions	-	-	-	-	-	-	-	-
3.2 Without underlying security								
- Option								
+ Long positions	-	3,503,463	1,251,732	3,003,468	23,027,639	15,759,890	15,578,825	-
+ Short positions	-	1,751,732	1,251,732	3,003,468	23,777,964	16,542,656	16,278,825	
- Other derivatives								
+ Long positions	5,210,746	191,131,692	34,505,782	62,440,028	265,907,932	34,530,400	1,698,267	-
+ Short positions	2,356,240	190,122,466	39,588,993	75,949,607	258,100,570	20,676,309	5,293,566	-
4. Other off-balance sheet transactions			<del></del>		<del></del>	<del></del>	<u>-</u>	
+ Long positions	1,010	19,571,326	1,315,537	531,210	2,776,976	<u>-</u>	=	-
+ Short positions	4,253,414	19,502,802	315,537	124,306	-	-	-	-

1. Banking book: breakdown by maturity (repricing date) of financial assets and liabilities - Currency: other currencies

								(€ '000)
			Al	MOUNTS AS AT	12.31.2018			
TYPE/RESIDUAL MATURITY	ON DEMAND	UP TO 3 MONTHS	3 TO 6 MONTHS	6 MONTHS TO 1 YEAR	1 TO 5 YEARS	5 TO 10 YEARS	OVER 10 YEARS	INDEFINITI MATURIT
1. On-balance sheet assets	1,160,092	5,363,448	1,687,658	667,883	5,252,537	805,823	452,475	
1.1 Debt securities	12,853	629,481	17,204	40,776	2,425,912	357,751	8,749	
- With prepayment option	-	-	-	-	-	-	-	
- Other	12,853	629,481	17,204	40,776	2,425,912	357,751	8,749	
1.2 Loans to banks	746,727	1,871,241	393,078	89,781	1,040,724	-	-	
1.3 Loans to customers	400,512	2,862,726	1,277,376	537,326	1,785,901	448,072	443,726	
- Current accounts	135,840	-	-	1	4,923	-	-	
- Other loans	264,672	2,862,726	1,277,376	537,325	1,780,978	448,072	443,726	
<ul> <li>With prepayment option</li> </ul>	13,240	24,458	2,310	1,824	37,019	324	1,096	
- Other	251,432	2,838,268	1,275,066	535,501	1,743,959	447,748	442,630	
2. On-balance sheet liabilities	4,222,466	5,017,868	272,481	104,956	4,556,843	642,635	867,879	
2.1 Deposits from customers	2,455,894	333,861	30,324	5,835	-	-	-	
- Current accounts	2,277,548	229,058	18,430	4,288	-	-	-	
- Other	178,346	104,803	11,894	1,547	-	-	-	
- With prepayment option	-	-	-	-	-	-	-	
- Other	178,346	104,803	11,894	1,547	-	-	-	
2.2 Deposits from banks	1,732,187	4,503,861	203,833	98,271	158,088	-	-	
- Current accounts	276,124	-	-	-	-	-	-	
- Other	1,456,063	4,503,861	203,833	98,271	158,088	-	-	
2.3 Debt secuties in issue	34,385	180,146	38,324	850	4,398,755	642,635	867,879	
- With prepayment option	-	-	-	-	-	-	-	
- Other	34,385	180,146	38,324	850	4,398,755	642,635	867,879	
2.4 Other liabilities	=	-	-	-	-	-	-	
- With prepayment option	=	-	-	-	-	-	-	
- Other	-	-	-	-	-	-	-	
3. Financial derivatives								
3.1 With underlying security								
- Option								
+ Long positions	-	-	-	-	-	-	-	
+ Short positions	-	-	-	-	-	-	-	
- Other derivates								
+ Long positions	-	-	-	-	-	-	-	
+ Short positions	-	210,394	-	128,592	3,112,587	95,352	-	
3.2 Without underlying security								
- Option								
+ Long positions				-		533,153		<u> </u>
+ Short positions	-		-	-		-	-	
- Other derivatives	-							
+ Long positions	113,537	27,556,892	918,988	1,117,507	15,090,855	2,571,177	110,306	<u> </u>
+ Short positions	113,537	27,697,436	1,004,142	1,630,893	11,677,729	1,262,979	110,306	
4. Other off-balance sheet transactions		•						
+ Long positions	18,554	114,352	25,982	-	-	-	-	
+ Short positions	-	158,887	-	-	-	-	_	

#### 2. Banking book: internal models and other methods for sensitivity analysis

#### Interest Rate Risk

As at 31 December 2018, the sensitivity of interest income to an immediate and parallel shift of +100bps was +€468 million. The sensitivity of the economic value of shareholders' equity to an immediate and parallel change in interest rates ("parallel shift") of +200bps was -€289 million as at 31 December 2018<sup>46</sup>.

#### 2.3 Exchange rate risk

#### Qualitative information

#### A. General aspects, risk management processes and measurement methods

Reference is made to the paragraph Section 2 - Risk of the prudential consolidated perimeter - 2.2 Market Risk - 2.2.3. Exchange Rate Risk -Qualitative information - A. General information, risk management processes and measurement methods - Part E of the Consolidated explanatory notes, which is herewith quoted entirely.

#### B. Hedging exchange rate risk

Reference is made to the paragraph Section 2 - Risk of the prudential consolidated perimeter - 2.2 Market Risk - 2.2.3. Exchange Rate Risk -Qualitative information - B. Hedging exchange rate risk - Part E of the Consolidated explanatory notes, which is herewith quoted entirely.

#### Quantitative information

#### 1. Distribution by currency of assets and liabilites and derivatives

						(€ '000)
			AMOUNTS AS AT	12.31.2018		
			CURRE	ENCIES		
ITEMS	CANADA DOLLAR	U.S. DOLLAR	UNITED KINGDOM POUND	JAPAN YEN	POLAND ZLOTY	OTHER CURRENCIES
A. Financial assets	53,492	9,932,415	142,568	2,249,307	706,713	2,232,450
A.1 Debt securities	-	1,278,227	-	2,215,866	-	-
A.2 Equity securities	-	408,074	-	-	416,346	3,219
A.3 Loans to banks	5,174	3,520,334	39,541	22,743	100,458	453,566
A.4 Loans to customers	48,318	4,725,780	103,027	10,698	189,910	1,775,665
A.5 Other financial assets	-	-	-	-	-	-
B. Other assets	1,517	1,115,063	7,579	2,300	1,052	63,586
C. Financial liabilities	55,012	13,436,765	643,623	51,503	60,133	1,438,113
C.1 Deposits from banks	17,985	5,002,460	499,112	3,351	2,330	1,171,002
C.2 Deposits from customers	37,027	2,318,241	144,511	8,372	57,803	259,983
C.3 Debt securities in issue	-	6,116,064	-	39,781	-	7,128
C.4 Other financial liabilities	-	-	-	-	-	-
D. Other liabilities	44	58,780	2,493	61	49	4,676
E. Financial derivatives						
- Options						
+ Long positions	-	882,082	3,241	159	-	76,748
+ Short positions	-	353,196	3,241	159	-	76,748
- Other derivatives						
+ Long positions	71,778	34,170,718	2,593,382	433,725	145,388	5,705,369
+ Short positions	106,903	32,666,716	2,131,804	2,604,019	378,165	6,573,878
Total assets	126,787	46,100,278	2,746,770	2,685,490	853,154	8,078,152
Total liabilities	161,959	46,515,457	2,781,160	2,655,741	438,347	8,093,415
Difference (+/-)	(35,172)	(415,179)	(34,390)	29,749	414,807	(15,262)

<sup>46</sup> The figures include modeled sensitivity estimates for assets and liabilities with not well-defined maturities, such as sight and savings deposits

#### 2. Internal models and other methodologies for sensitivity analysis

Reference is made to the paragraph Section 2 - Risk of the prudential consolidated perimeter - 2.2 Market Risk - 2.2.3. Exchange Rate Risk - Quantitative information - 2. Internal models and other methodologies for sensitivity analysis - Part E of the Consolidated explanatory notes, which is herewith quoted entirely.

#### Credit spread risk and Stress test

Reference is made to the paragraph Section 2 - Risk of the prudential consolidated perimeter - 2.2 Market risk - Credit Spread Risk - Stress Test - Part E of the Consolidated explanatory notes, which is herewith quoted entirely.

Below end of year Stress Test results:

#### Stress Test on trading book

27 December 2018

Scenario (€ million)

		2018					
	WIDESPREAD CONTAGION	PROTECTIONISM	IR SHOCK				
UniCredit S.p.A.	-44	-40	-5				

### Section 3 - Derivative instrument and hedging policies

#### 3.1 Trading financial derivatives

#### A. Financial derivatives

#### A.1 Trading financial derivatives: end-of-period notional amounts

(€ '000) **AMOUNTS AS AT** 12.31.2018 **OVER THE COUNTER** WITHOUT CENTRAL COUNTERPARTIES WITH WITHOUT UNDERLYING ACTIVITIES/TYPE OF CENTRAL COUNTERPARTIES NETTING **DERIVATIVES AGREEMENT** AGREEMENT MARKETS 1. Debt securities and interest rate 29,878,384 197,243,882 24,100,928 936,600 indexes 8,945,511 3.590.182 a) Options b) Swap 29,878,384 188,298,371 19,675,019 16,727 c) Forward d) Futures 819,000 936,600 e) Other 2. Equity instruments and stock 68,849 indexes 21,341,400 21,341,400 68,849 a) Options b) Swap c) Forward d) Future: e) Other 3. Gold and currencies 62.917.880 5.797.756 a) Options 9,043,609 1,714,968 14 383 518 661 067 b) Swap c) Forward 39,490,753 3,421,721 d) Futures e) Other 4. Commodities 4,073,069 637,561 5. Other 29,878,384 285,576,231 30,605,094 936,600 Total

#### A.2 Trading financial derivatives: positive and negative gross fair value - breakdown by product

(€ '000) AMOUNTS AS AT 12.31.2018 OVER THE COUNTER WITHOUT CENTRAL COUNTERPARTIES WITHOUT WITH CENTRAL COUNTERPARTIES ORGANISED MARKETS TYPE OF DERIVATIVES AGREEMENT **AGREEMENT** 1. Positive fair value a) Options 456,724 148,819 2,842,664 440,563 b) Interest rate swap c) Cross currency swap 794,360 18,156 d) Equity swap 280,888 e) Forward 31,235 f) Futures 169 3,869 177,280 g) Other 35,344 Total 148,819 4,551,916 575,581 3,869 2. Negative fair value a) Options 334,839 72,769 118,089 20,193 b) Interest rate swap 3,675,403 c) Cross currency swap 798,560 38,091 d) Equity swap 415,638 31,075 e) Forward f) Futures 560 17,033 183,280 g) Other 29,233

118,089

5,407,720

17,033

191,921

Total

#### A.3 OTC trading financial derivatives: notional amounts, positive and negative gross fair value by counterparty

		AMOUNTS AS AT	12.31.2018	(€ '000)
	CENTRAL	AMOUNTO AO AT	OTHER FINANCIAL	
UNDERLYING ACTIVITIES	COUNTERPARTIES	BANKS	COMPANIES	OTHER ENTITIES
Contracts not included in netting agreement				
1) Debt securities and interest rate indexes				
- Notional amount	Х	834,494	2,876,005	20,390,430
- Positive fair value	Х	169	26,902	432,536
- Negative fair value	Х	3,442	12,576	9,779
2) Equity instruments and stock indexes				
- Notional amount	Х	-	-	68,849
- Positive fair value	Х	-	-	
- Negative fair value	Х	-	-	33,521
3) Gold and currencies				
- Notional amount	X	255,427	217,792	5,324,537
- Positive fair value	Х	6,431	1,357	71,746
- Negative fair value	Х	9,845	8,497	83,727
4) Commodities				
- Notional amount	X	-	-	637,561
- Positive fair value	X	-	-	36,441
- Negative fair value	X	-	-	30,534
5) Other				
- Notional amount	X	-	-	
- Positive fair value	X	-	-	
- Negative fair value	X	-	-	
Contracts included in netting agreement				
1) Debt securities and interest rate indexes				
- Notional amount	29,878,384	145,919,403	37,970,570	13,353,909
- Positive fair value	148,819	1,215,929	1,071,693	589,619
- Negative fair value	118,089	2,535,542	1,051,398	139,983
2) Equity instruments and stock indexes				
- Notional amount	-	21,341,400	-	
- Positive fair value	-	261,279	-	
- Negative fair value	-	98,461		
3) Gold and currencies				
- Notional amount	-	53,389,163	2,368,087	7,160,629
- Positive fair value	-	855,063	12,843	342,762
- Negative fair value	-	1,191,055	32,199	150,470
4) Commodities				
- Notional amount	-	2,454,377	68,978	1,549,714
- Positive fair value	-	95,337	2,142	105,249
- Negative fair value	-	153,298	2,334	52,983
5) Other		,	, .	,
- Notional amount	-	-	-	
- Positive fair value	-	-	-	
- Negative fair value	-	-	-	

#### A.4 OTC financial derivatives - residual life: notional amounts

		OVER 1 YEAR UP		(0.000)
UNDERLYING/RESIDUAL MATURITY	UP TO 1 YEAR	TO 5 YEARS	OVER 5 YEARS	TOTAL
A.1 Financial derivative contracts on debt securities and interest rates	56,631,770	122,941,823	71,649,603	251,223,196
A.2 Financial derivative contracts on equity securities and stock indexes	3,268,710	13,641,730	4,499,808	21,410,248
A.3 Financial derivative contracts on exchange rates and hold	50,799,247	10,546,797	7,369,591	68,715,635
A.4 Financial derivative contracts on other values	4,394,948	315,682	-	4,710,630
A.5 Other financial derivatives	-	-	-	-
Total 12.31.2018	115,094,675	147,446,032	83,519,002	346,059,709

#### B. Credit derivatives

No data to be disclosed.

#### 3.2 Hedging policies

#### Qualitative information

Hedging transactions are used to manage the exposure to market risks and volatility of financial outcomes that arise as part of our normal business operations and are executed in accordance with internal policies.

Derivatives are mainly used to manage of the banking book interest rate risk with the following goals:

- reducing banking book interest rate risk profile according to Risk Appetite Framework approved by the Board of Directors and limits defined by
  relevant Committees or risk functions. Within Risk Appetite Framework, the banking book exposure to interest rate risk is defined either in terms of
  Net Interest Income Sensitivity and Economic Value Sensitivity;
- optimizing the natural hedge between the risk profile of assets and liabilities using derivatives to manage the mismatch, even temporary, between
  the volume and the rates of assets and liabilities with different repricing schedules;
- minimizing the net exposure of derivatives used for hedging either assets and liabilities.

#### A. Fair value hedging activities

The objective of fair value hedge on assets/liabilities is to hedge the exposure to changes in fair value coming from the embedded risk factor subject to an hedging transaction.

The fair value hedge is applied both for identified financial instruments (securities, debt issues, loans, borrowings) and for portfolios of financial instruments (in particular, fixed rate loans and non-maturity deposits).

The hedging relationship is classified at the inception of the hedge by identifying the portion and type of risk to be hedged (partial term hedge), the hedging strategy, the hedging instrument, and the methods used to assess the effectiveness of the hedging relationship.

The hedging strategy on identified financial instruments classified as Held-to-Collect (HTC) and Held-to-Collect & Sell (HTCS) considers the contractual features of each instruments and business intent.

The hedging strategy on portfolios of financial instruments refers to the amounts of money contained in the portfolio of interest rate exposures that are not already subject to "micro/specific" hedging and mirrors to the nominal amount and financial conditions of hedging derivatives.

The objective of fair value hedge on assets/liabilities denominated in foreign currency is to hedge the exposure to changes in fair value by converting to Euro denominated assets/liabilities.

The hedging instruments used mainly consist of interest rate swaps, basis swaps, caps, floors and cross currencies swaps.

#### B. Cash flow hedging activities

The objective of cash flow hedge on floating rate assets/liabilities is to hedge the exposure to changes in cash flows from borrowings/lendings that bear a floating interest rate.

The hedging relationship is classified at the inception of the hedge by identifying the portion and type of risk to be hedged (partial term hedge), the hedging strategy, the hedging instrument, and the methods used to assess the effectiveness of the hedging relationship.

Cash flow hedges are particularly used to hedge interest rate risk on floating-rate assets and liabilities, including rollovers, and foreign exchange risks on highly probable forecast foreign currency revenues.

The hedging instruments used mainly consist of interest rate swaps, caps, floors, cross-currency swaps with a maturity up to 20-30 year for some commercial assets.

#### C. Foreign net investments hedge activities

No hedging strategy is in place on an investment in entities whose functional currency differs from the Group's functional currency.

The Group put in place some economic hedges on forecasted foreign currency revenues stemming from those entities. The objective of the economic hedge on is to reduce the volatility on the income statement coming from the foreign exchange risks. FX risk on forecasted foreign currency revenues is continuously monitored and hedging strategies are periodically assessed. The hedging strategy and the percentage to be hedged is defined on a case by case basis considering, inter alia, the diversification effect and taking into account the volatility and correlation in the FX rates.

The derivatives used consist mainly of currency options. These derivatives may not qualify for hedge accounting even though achieves substantially the same economic results. The impact of economic hedge is accounted in the Trading Income line.

#### D. Hedging instruments and E. Hedging elements

Prospective hedge effectiveness is established by the fact that all derivatives must, at inception, have the effect of reducing interest rate risk in term of Economic Value Sensitivity (Fair Value Hedge) or Net Interest Income Sensitivity (Cash Flow Hedge) in the specific/portfolio of hedged underlyings.

Retrospectively the hedge effectiveness is quarterly measured by referring to the most stable portion of assets/liabilities using a portfolio hedge approach or by referring to the portion of risk being hedged using a micro/specific approach.

Sources of ineffectiveness comes from (i) the Euribor/Eonia basis for hedging derivatives transactions subject to a collateral agreement, (ii) Credit/Debit Value and Funding Value adjustment impacting derivative transactions fair values, (iii) shortfall arising in the underlying's specifically associated with that hedge in term of nominal or reverse sensitivity due to prepayment or default on commercial assets or withdrawals on liabilities included such as commercial non maturity deposits and are presented in Item 90 - Net Gains (Losses) on Hedge Accounting.

#### Quantitative information

#### A. Cash Flow hedging derivatives

#### A.1 Cash-flow hedging derivatives: end-of-period notional amounts

(€ '000) AMOUNTS AS AT 12.31.2018 OVER THE COUNTER WITHOUT CENTRAL COUNTERPARTIES WITHOUT CENTRAL COUNTERPARTIES WITH NETTING ORGANISED AGREEMENT AGREEMENT MARKETS 1. Debt securities and interest rate 1,675,000 indexes 325,067,877 257,706,000 a) Options 4,207,050 1,675,000 347,000 320.860.827 b) Swap c) Forward 257.359.000 d) Futures 2. Equity instruments and stock indexes a) Options b) Swap c) Forward d) Futures e) Other 3. Gold and currencies 14,196,524 a) Options b) Swap 12,886,480 1,310,044 c) Forward d) Futures e) Other 4. Commodities 5. Other Total 1.675.000 339,264,401 257.706.000

#### A.2 Cash-flow hedging derivatives: positive and negative gross fair value - breakdown by product

(€ '000) AMOUNT AS AT 12.31.2018 POSITIVE AND NEGATIVE FAIR VALUE 12.31.2018
CHANGES IN
VALUE USED TO
CALCULATE
HEDGE
INEFFECTIVENESS OVER THE COUNTER WITHOUT CENTRAL COUNTERPARTIES WITH NETTING AGREEMENT WITHOUT NETTING AGREEMENT CENTRAL COUNTERPARTIES ORGANISED MARKETS TYPE OF DERIVATIVES 1. Positive fair value a) Options 32 3,906,744 c) Cross currency swap 157.806 d) Equity swap 3,755 e) Forward 98,971 f) Futures g) Other Total 32 4,068,316 98,971 2. Negative fair value a) Options 36,824 4,119,994 218,597 50,320 38 c) Cross currency swap d) Equity swap e) Forward f) Futures 99,485 g) Other 4,375,415 99,523

#### A.3 OTC Cash-flow hedging derivatives: notional amounts, positive and negative gross fair value by counterparty

			10.01.0010	(€ '000)
		AMOUNTS AS AT	12.31.2018	
UNDERLYING ACTIVITIES	CENTRAL COUNTERPARTIES	BANKS	OTHER FINANCIAL COMPANIES	OTHER ENTITIES
Contracts not included in netting agreement	000111211171111120			· · · · · · · · · · · · · · · · · · ·
1) Debt securities and interest rate indexes				
- Notional amount	Х	257,706,000	_	-
- Positive fair value	Х	98,971	-	-
- Negative fair value	X	99,523	-	-
2) Equity instruments and stock indexes				
- Notional amount	Х	_	_	-
- Positive fair value	Х	_	_	-
- Negative fair value	X	_	_	-
3) Gold and currencies				
- Notional amount	Х	-	-	-
- Positive fair value	Х	_	_	-
- Negative fair value	Х	_	_	-
4) Commodities				
- Notional amount	Х	-	-	-
- Positive fair value	X	-	-	-
- Negative fair value	X	-	-	-
5) Other				
- Notional amount	Х	-	-	-
- Positive fair value	X	-	-	-
- Negative fair value	X	-	-	-
Contracts included in netting agreement				
1) Debt securities and interest rate indexes				
- Notional amount	1,675,000	323,230,877	1,837,000	-
- Positive fair value	32	3,894,671	12,084	-
- Negative fair value	50,320	4,030,993	125,826	-
2) Equity instruments and stock indexes		, ,	-,-	
- Notional amount	-	_	_	-
- Positive fair value	-	_	_	-
- Negative fair value	-	-	-	-
3) Gold and currencies				
- Notional amount	-	13,200,391	996,132	-
- Positive fair value	-	153,166	8,395	-
- Negative fair value	-	218,332	265	-
4) Commodities		, , ,		
- Notional amount	-	-	-	-
- Positive fair value	-	-	-	-
- Negative fair value	-	-	-	-
5) Other				
- Notional amount	-	-	-	-
- Positive fair value		-		-
- Negative fair value	_	-	_	_

#### A.4 OTC Cash-flow hedging derivatives - residual life: notional amounts

(€ '000)

		OVER 1 YEAR UP		
UNDERLYING/RESIDUAL MATURITY	UP TO 1 YEAR	TO 5 YEARS	OVER 5 YEARS	TOTAL
A.1 Financial derivative contracts on debt securities and interest rates	215,491,844	303,346,482	65,610,551	584,448,877
A.2 Financial derivative contracts on equity securities and stock indexes	-	-	-	-
A.3 Financial derivative contracts on exchange rates and gold	2,761,166	11,081,434	353,923	14,196,523
A.4 Financial derivative contracts on other values	-	-	-	-
A.5 Other financial derivatives	-	-	-	-
Total 12.31.2018	218,253,010	314,427,916	65,964,474	598,645,400

#### B. Hedging credit derivatives

No data to be disclosed.

#### C. Non hedging instruments

Note that, as provided by the 5th update of Circular 262 of Banca d'Italia, the present table is not disclosed as the Group has exercised the option to continue applying the existing IAS39 hedge accounting requirements for all its hedging relationships until the IASB completes the project on accounting for macro-hedging.

#### D. Hedging instruments

Note that the Group has exercised the option to continue applying the existing IAS39 hedge accounting requirements for all its hedging relationships until the IASB completes the project on accounting for macro-hedging.

In this context the following table provides the required information about hedged instruments.

#### Micro hedging and macro hedging: breakdown by hedged item and risk type

	AMOUNT AS AT	(€ '000) 12.31.2018
	MICRO HEDGE:	MACRO HEDGE:
	CARRYING AMOUNT	CARRYING AMOUNT
A) Fair value hedge		
1. Assets		
1.1 Financial assets measured at fair value through other comprehensive income	42,266,122	
1.1.1 Interest rate	42,266,122	Х
1.1.2 Equity	-	Х
1.1.3 Foreign exchange and gold	-	Х
1.1.4 Credit	-	Х
1.1.5 Other	-	Х
1.2 Financial assets measured at amortised cost	12,964,884	1,685,975
1.2.1 Interest rate	12,964,884	Х
1.2.2 Equity	-	Х
1.2.3 Foreign exchange and gold	-	Х
1.2.4 Credit	-	Х
1.2.5 Other	-	Х
2. Liabilites		
2.1 Financial liabilities measured at amortised costs		1,770,166
2.1.1 Interest rate	-	Х
2.1.2 Equity	-	Х
2.1.3 Foreign exchange and gold	-	Х
2.1.4 Credit	-	Х
2.1.5 Other	-	Х
B) Cash flow hedge		
1. Assets	-	Х
1.1 Interest rate	-	Х
1.2 Equity	-	Х
1.3 Foreign exchange and gold	-	Х
1.4 Credit	-	Х
1.5 Other	-	Х
2. Liabilites	-	Х
2.1 Interest rate	-	Х
2.2 Equity	-	Х
2.3 Foreign exchange and gold		Х
2.4 Credit	-	Х
2.5 Other	-	Х
C) Hedge of net investments in foreign operations	-	Х
D) Porftolio - Assets	х	
E) Porftolio - Liabilities	х	

### E. Effects of hedging policy at equity

This table has to be filled in only by entities that apply IFRS9 hedge accounting rules.

### 3.3 Other information on derivatives instruments (trading and hedging)

#### A. Financial and credit derivatives

#### A.1 OTC financial and credit derivatives: net fair value by counterparty

				(€ '000)
		AMOUNTS AS AT	12.31.2018	
	CENTRAL COUNTERPARTIES	BANKS	OTHER FINANCIAL COMPANIES	OTHER ENTITIES
A. Financial derivatives				
1) Debt securities and interest rates				
- Notional amount	31,553,384	272,689,161	39,654,607	28,894,710
- Positive net fair value	6,279	156,872	56,240	738,961
- Negative net fair value	25,837	123,800	12,978	11,808
2) Equity instruments and stock indexes				
- Notional amount	-	-	-	68,849
- Positive net fair value	-	-	-	-
- Negative net fair value	-	-	-	33,521
3) Gold and currencies				
- Notional amount	-	18,048,922	1,605,678	6,490,056
- Positive net fair value	-	39,097	6,679	80,035
- Negative net fair value	-	117,149	17,458	91,136
4) Commodities				
- Notional amount	-	-	-	637,561
- Positive net fair value	-	-	-	36,441
- Negative net fair value	-	-	-	30,534
5) Other				
- Notional amount	-	527,593,450	5,074,278	12,394,455
- Positive net fair value	-	322,517	2,915	431,166
- Negative net fair value	-	2,037,010	133,075	42,247
B. Credit derivatives				
1) Protection buyer's contracts				
- Notional amount	-	-	-	-
- Positive net fair value	-	-	-	-
- Negative net fair value		-	-	-
2) Protection seller's contracts				
- Notional amount		-	-	-
- Positive net fair value		-	-	
- Negative net fair value	-	-	-	

### Section 4 - Liquidity risk

#### **Qualitative information**

Reference is made to the paragraph Section 2 - Risk of the prudential consolidated perimeter - 2.4 Liquidity Risk - A. General aspects, operational processes and methods for measuring liquidity risk - Part E of the Consolidated explanatory notes, which is herewith quoted entirely.

#### **Quantitative information**

#### 1. Time breakdown by contractual residual maturity of financial assets and liabilities

(€ '000)

										(€ '000)
					AMOUNT AS AT	12.31.2018				
ITEMS/MATURITY	ON DEMAND	1 TO 7 DAYS	7 TO 15 DAYS	15 DAYS TO ONE MONTH	1 TO 3 MONTHS	3 TO 6 MONTHS	6 MONTHS TO 1 YEAR	1 TO 5 YEARS	OVER 5 YEARS	INDEFINITE MATURITY
A. On-balance sheet assets	25,209,784	15,409,353	12,361,688	16,420,502	27,417,603	17,982,114	28,550,515	115,110,142	68,493,469	1,911,961
A.1 Government securities	31,541	-	71,880	231,179	563,418	1,390,392	8,677,406	37,764,743	13,748,792	
A.2 Other debt securities	7,052	1,067	14,962	20,694	185,179	132,750	471,713	3,899,457	4,981,636	47,992
A.3 Units in investment funds	1,068,409	-	-	-	-	-	-	-	-	17,570
A.4 Loans	24,102,782	15,408,286	12,274,846	16,168,629	26,669,006	16,458,972	19,401,396	73,445,942	49,763,041	1,846,399
- Banks	4,100,559	2,530,200	1,692,504	2,214,528	4,266,863	2,032,135	3,456,971	6,011,597	595,167	1,837,086
- Customers	20,002,223	12,878,086	10,582,342	13,954,101	22,402,143	14,426,837	15,944,425	67,434,345	49,167,874	9,313
B. On-balance sheet liabilities	171,022,505	31,789,595	9,443,497	12,214,745	10,634,815	4,699,761	9,425,281	64,519,104	19,666,567	212,034
B.1. Deposits and current accounts	162,493,342	1,223,866	1,146,484	1,821,589	903,003	936,983	342,658	35,556	97,766	
- Banks	3,734,067	1,035,773	1,053,496	1,776,953	839,791	901,461	334,570	-	-	
- Customers	158,759,275	188,093	92,988	44,636	63,212	35,522	8,088	35,556	97,766	
B.2 Debt securities	79,542	110,301	975,252	3,102,102	1,060,113	2,074,561	5,332,952	28,287,801	16,559,918	212,034
B.3 Other liabilities	8,449,621	30,455,428	7,321,761	7,291,054	8,671,699	1,688,217	3,749,671	36,195,747	3,008,883	-
C. Off-balance sheet transactions C.1 Financial derivatives with capital swap										
- Long positions	31,451	6,898,076	7,045,488	9,607,389	12,286,941	11,711,696	8,308,687	18,718,508	5,798,822	
- Short positions	31,310	7,514,281	7,074,512	9,441,052	11,828,993	11,020,240	7,190,828	18,594,155	5,504,213	
C.2 Financial derivatives without capital swap										
- Long positions	3,678,392	245,878	413,994	1,104,062	2,459,808	3,622,134	5,336,580	-	-	
- Short positions	3,735,128	344,529	392,870	738,504	3,012,261	2,873,111	4,897,438	-	-	
C.3 Deposits and loans to be received										
- Long positions	18,554	18,423,348	-	-	54,538	315,537	124,306	-	-	-
- Short positions	-	9,167,077	2,123,427	4,524,757	1,414,117	1,582,599	-	124,306	-	-
C.4 Commitments to disburse funds										
- Long positions	6,920	949,297	102,375	3,129	153,056	1,026,044	407,006	2,777,519	1,100	
- Short positions	4,261,195	165,250	-	-	1,000,000	-	-	-	-	-
C.5 Financial guarantees given	96	-	1,406	48,568	3,317	2,399	16,528	49,125	14,449	
C.6 Financial guarantees received	-	-	-	-	-	-	-	-	-	
C.7 Credit derivatives with capital swap										
- Long positions			_	-	_		-	-	-	
- Short positions	-	-	-	-	-	-	-	-	-	
C.8 Credit derivatives without capital swap										
- Long positions	-	-	-	-	-	-	-	-	-	
- Short positions	-	-	-	-	-	-	-	-	-	-

1. Time breakdown by contractual residual maturity of financial assets and liabilities - Currency: euro

										(€ '000)
					AMOUNT AS AT	12.31.2018				
ITEMS/MATURITY	ON DEMAND	1 TO 7 DAYS	7 TO 15 DAYS	15 DAYS TO ONE MONTH	1 TO 3 MONTHS	3 TO 6 MONTHS	6 MONTHS TO 1 YEAR	1 TO 5 YEARS	OVER 5 YEARS	INDEFINITE MATURITY
A. On-balance sheet assets	24,029,860	14,932,922	12,001,197	15,026,679	25,843,338	16,880,917	27,713,628	108,815,429	66,017,184	1,903,131
A.1 Government securities	29,032	-	70,579	231,179	563,079	1,383,378	8,628,578	35,367,927	13,410,233	-
A.2 Other debt securities	7,046	1,067	8,088	20,694	183,965	116,164	456,011	3,881,986	4,283,479	39,162
A.3 Units in investment funds	1,007,919	-	-	-	-	-	-	-	-	17,570
A.4 Loans	22,985,863	14,931,855	11,922,530	14,774,806	25,096,294	15,381,375	18,629,039	69,565,516	48,323,472	1,846,399
- Banks	3,360,551	2,395,017	1,650,355	1,518,650	3,719,431	1,610,327	3,304,157	4,906,672	175,167	1,837,086
- Customers	19,625,312	12,536,838	10,272,175	13,256,156	21,376,863	13,771,048	15,324,882	64,658,844	48,148,305	9,313
B. On-balance sheet liabilities	166,858,562	31,033,131	8,352,412	10,506,941	9,870,694	4,261,399	8,716,131	59,620,953	18,142,373	212,034
B.1. Deposits and current accounts	158,947,290	480,627	277,277	324,553	199,188	722,138	274,398	35,556	97,766	
- Banks	2,465,346	460,494	259,986	319,988	187,497	717,300	272,230	-	-	
- Customers	156,481,944	20,133	17,291	4,565	11,691	4,838	2,168	35,556	97,766	
B.2 Debt securities	79,372	97,078	962,188	3,062,758	1,054,172	1,901,710	5,153,836	23,706,775	15,035,724	212,034
B.3 Other liabilities	7,831,900	30,455,426	7,112,947	7,119,630	8,617,334	1,637,551	3,287,897	35,878,622	3,008,883	-
C. Off-balance sheet transactions C.1 Financial derivatives with capital swap										
- Long positions	31,450	4,346,783	4,275,441	4,117,085	4,585,615	4,910,680	2,263,490	7,400,933	2,360,335	-
- Short positions	11	3,337,269	2,448,727	5,142,886	6,484,399	3,395,103	3,092,680	6,852,703	2,002,305	-
C.2 Financial derivatives without capital swap										
- Long positions	3,120,808	226,913	250,431	865,474	1,702,928	2,253,955	3,420,629	-		
- Short positions	3,192,503	320,730	172,780	508,865	1,991,962	1,759,615	3,009,581	-		<del></del>
C.3 Deposits and loans to be received										
- Long positions		18,373,265			54,538	315,537	124,306			-
- Short positions	-	9,160,348	2,119,696	4,517,526	1,363,171	1,582,599	-	124,306	-	-
C.4 Commitments to disburse funds										
- Long positions	6,920	945,933	102,375	-	95,280	1,000,062	407,006	2,777,519	1,100	
- Short positions	4,261,195	75,000		-	1,000,000	-	-	-	-	-
C.5 Financial guarantees given	96	-	1,406	47,906	2,038	1,257	15,869	36,576	13,997	
C.6 Financial guarantees received	-	-	-	-	-	-	-	-	-	-
C.7 Credit derivatives with capital swap										
- Long positions		-		-	-		-	-	-	
Short positions     C.8 Credit derivatives without capital swap	-	-	-	-	-	-	-	-	-	
- Long positions	-	-			-		-	-	-	
- Short positions	-	-	-	-	-	-	-	-	-	-

1. Time breakdown by contractual residual maturity of financial assets and liabilities - Currency: other currencies

(€ '000)

ITEMS/MATURITY	24 476,431 299 - 6 - 600 - 199 476,431 208 135,183 311 341,248 43 756,464 52 743,239 21 575,279 31 167,960 70 13,223	7T0 15 DAYS 360,491 1,301 6,874 352,316 42,149 310,1091,085 869,207 793,510 75,697	15 DAYS TO ONE MONTH 1,393,823 - 1,393,823 695,878 697,945 1,707,804 1,497,036 1,456,965	1 TO 3 MONTHS 1,574,265 339 1,214 - 1,572,712 547,432 1,025,280 764,121 703,815 662,294	12.31.2018  3 TO 6 MONTHS 1,101,197 7,014 16,586 - 1,077,597 421,808 655,789 438,362 214,845	6 MONTHS TO 1 YEAR 836,887 48,828 15,702 772,357 152,814 619,543 709,150	1 TO 5 YEARS 6,294,713 2,396,816 17,471 - 3,880,426 1,104,925 2,775,501 4,898,151	OVER 5 YEARS 2,476,285 338,559 698,157 - 1,439,569 420,000 1,019,569	INDEFINITE MATURITY 8,830 - 8,830
A. On-balance sheet assets         1,179,92           A.1 Government securities         2,50           A.2 Other debt securities           A.3 Units in investment funds         60,48           A.4 Loans         1,116,91           - Banks         740,00           - Customers         376,91           B. On-balance sheet liabilities         4,163,94           B.1. Deposits and current accounts         3,546,01           - Banks         1,268,72           - Customers         2,277,33           B.2 Debt securities         17           B.3 Other liabilities         617,72	24 476,431 299 - 6 - 600 - 199 476,431 208 135,183 311 341,248 43 756,464 52 743,239 21 575,279 31 167,960 70 13,223	360,491 1,301 6,874 - 352,316 42,149 310,167 1,091,085 869,207 793,510 75,697	0NE MONTH 1,393,823	MONTHS 1,574,265 339 1,214 - 1,572,712 547,432 1,025,280 764,121 703,815	MONTHS 1,101,197 7,014 16,586 - 1,077,597 421,808 655,789 438,362	1 YEAR 836,887 48,828 15,702 772,357 152,814 619,543 709,150	6,294,713 2,396,816 17,471 - 3,880,426 1,104,925 2,775,501	2,476,285 338,559 698,157 - 1,439,569 420,000 1,019,569	8,830 - 8,830 - 8,830 - -
A.1 Government securities         2,50           A.2 Other debt securities         60,4           A.3 Units in investment funds         60,4           A.4 Loans         1,116,9           - Banks         740,00           - Customers         376,9           B. On-balance sheet liabilities         4,163,94           B.1. Deposits and current accounts         3,546,00           - Banks         1,268,72           - Customers         2,277,33           B.2 Debt securities         11           B.3 Other liabilities         617,72	09 - 6 - 00 - 00 - 00 - 00 - 00 - 00 - 0	1,301 6,874 352,316 42,149 310,167 1,091,085 869,207 793,510 75,697	1,393,823 695,878 697,945 1,707,804 1,497,036 1,456,965	339 1,214 - 1,572,712 547,432 1,025,280 <b>764,121</b> 703,815	7,014 16,586 - 1,077,597 421,808 655,789 438,362	48,828 15,702 - 772,357 152,814 619,543 709,150	2,396,816 17,471 - 3,880,426 1,104,925 2,775,501	338,559 698,157 - 1,439,569 420,000 1,019,569	- 8,830 - -
A.2 Other debt securities           A.3 Units in investment funds         60.48           A.4 Loans         1,116,9           - Banks         740,00           - Customers         376,9           B. On-balance sheet liabilities         4,163,94           B.1. Deposits and current accounts         3,546,05           - Banks         1,268,72           - Customers         2,277,33           B.2 Debt securities         11           B.3 Other liabilities         617,72	6	6,874 - 352,316 42,149 310,167 1,091,085 869,207 793,510 75,697	1,393,823 695,878 697,945 <b>1,707,804</b> 1,497,036 1,456,965	1,214 - 1,572,712 547,432 1,025,280 <b>764,121</b> 703,815	16,586 - 1,077,597 421,808 655,789 438,362	15,702 772,357 152,814 619,543 <b>709,150</b>	17,471 - 3,880,426 1,104,925 2,775,501	698,157 - 1,439,569 420,000 1,019,569	-
A.3 Units in investment funds         60.48           A.4 Loans         1,116.91           - Banks         740,00           - Customers         376.91           B. On-balance sheet liabilities         4,163.94           B.1. Deposits and current accounts         3,546.05           - Banks         1,268.72           - Customers         2,277,33           B.2 Debt securities         17.72           B.3 Other liabilities         617,72	190	352,316 42,149 310,167 <b>1,091,085</b> 869,207 793,510 75,697	1,393,823 695,878 697,945 <b>1,707,804</b> 1,497,036 1,456,965	1,572,712 547,432 1,025,280 <b>764,121</b> 703,815	1,077,597 421,808 655,789 438,362	772,357 152,814 619,543 709,150	3,880,426 1,104,925 2,775,501	1,439,569 420,000 1,019,569	-
A.4 Loans         1,116,9           - Banks         740,00           - Customers         376,9¹           B. On-balance sheet liabilities         4,163,9¢           B.1 Deposits and current accounts         3,546,0°           - Banks         1,268,7²           - Customers         2,277,3²           B.2 Debt securities         17           B.3 Other liabilities         617,7²	19         476,431           108         135,183           11         341,248           43         756,464           52         743,239           21         575,279           31         167,960           70         13,223	352,316 42,149 310,167 1,091,085 869,207 793,510 75,697	1,393,823 695,878 697,945 <b>1,707,804</b> 1,497,036 1,456,965	1,572,712 547,432 1,025,280 <b>764,121</b> 703,815	1,077,597 421,808 655,789 438,362	152,814 619,543 <b>709,150</b>	3,880,426 1,104,925 2,775,501	420,000 1,019,569	
- Banks         740,00           - Customers         376,91           B. On-balance sheet liabilities         4,163,94           B.1. Deposits and current accounts         3,546,00           - Banks         1,268,77           - Customers         2,277,33           B.2 Debt securities         17           B.3 Other liabilities         617,72	08     135,183       11     341,248       43     756,464       52     743,239       21     575,279       31     167,960       70     13,223	42,149 310,167 <b>1,091,085</b> 869,207 793,510 75,697	695,878 697,945 <b>1,707,804</b> 1,497,036 1,456,965	547,432 1,025,280 <b>764,121</b> 703,815	421,808 655,789 <b>438,362</b>	152,814 619,543 <b>709,150</b>	1,104,925 2,775,501	420,000 1,019,569	
- Customers 376,91  B. On-balance sheet liabilities 4,163,94  B. 1. Deposits and current accounts 3,546,04  - Banks 1,268,72  - Customers 2,277,33  B.2 Debt securities 11  B.3 Other liabilities 617,72	11 341,248 13 756,464 52 743,239 21 575,279 31 167,960 70 13,223	310,167 1,091,085 869,207 793,510 75,697	697,945 <b>1,707,804</b> 1,497,036 1,456,965	1,025,280 <b>764,121</b> 703,815	655,789 <b>438,362</b>	619,543 <b>709,150</b>	2,775,501	1,019,569	
B. On-balance sheet liabilities         4,163,94           B.1. Deposits and current accounts         3,546,04           - Banks         1,268,74           - Customers         2,277,33           B.2 Debt securities         11           B.3 Other liabilities         617,72	43         756,464           52         743,239           21         575,279           31         167,960           70         13,223	1,091,085 869,207 793,510 75,697	1,707,804 1,497,036 1,456,965	<b>764,121</b> 703,815	438,362	709,150			-
B.1. Deposits and current accounts       3,546,04         - Banks       1,268,72         - Customers       2,277,33         B.2 Debt securities       17         B.3 Other liabilities       617,72	743,239 21 575,279 31 167,960 70 13,223	869,207 793,510 75,697	1,497,036 1,456,965	703,815	,		4,898,151		
- Banks         1,268,72           - Customers         2,277,33           B.2 Debt securities         17           B.3 Other liabilities         617,72	21 575,279 31 167,960 70 13,223	793,510 75,697	1,456,965		214.845			1,524,194	
- Customers 2,277,33  B.2 Debt securities 17  B.3 Other liabilities 617,72	31 167,960 70 13,223	75,697		652.204		68,260	-	-	-
B.2 Debt securities         17           B.3 Other liabilities         617,72	70 13,223		40.074	052,294	184,161	62,340	-	-	-
B.3 Other liabilities 617,72		42.004	40,071	51,521	30,684	5,920	-	-	-
	21 2	13,064	39,344	5,941	172,851	179,116	4,581,026	1,524,194	-
C. Off-halance sheet transactions		208,814	171,424	54,365	50,666	461,774	317,125	-	-
C.1 Financial derivatives with capital swap									
- Long positions	1 2,551,293	2,770,047	5,490,304	7,701,326	6,801,016	6,045,197	11,317,575	3,438,487	-
- Short positions 31,30	9 4,177,012	4,625,785	4,298,166	5,344,594	7,625,137	4,098,148	11,741,452	3,501,908	-
C.2 Financial derivatives without capital swap									
- Long positions 557,58	34 18,965	163,563	238,588	756,880	1,368,179	1,915,951	-	-	-
- Short positions 542,62	25 23,799	220,090	229,639	1,020,299	1,113,496	1,887,857	-	-	-
C.3 Deposits and loans to be received									
- Long positions 18,55	54 50,083	-	-	-	-	-	-	-	-
- Short positions	- 6,729	3,731	7,231	50,946		-	-	-	
C.4 Commitments to disburse funds									
- Long positions	- 3,364		3,129	57,776	25,982	-	-	-	
- Short positions	- 90,250	-	-	-	-	-	-	-	-
C.5 Financial guarantees given		-	662	1,279	1,142	659	12,549	452	-
C.6 Financial guarantees received		-	-	-	-	-	-	-	-
C.7 Credit derivatives with capital swap									
- Long positions	<del> </del>	-			-				
Short positions     C.8 Credit derivatives without capital swap		-	-	-	-	-	-	-	
- Long positions		_	_	_	_	_	_	_	_
- Short positions									

### Section 5 - Operational risk

#### **Qualitative information**

#### A. General aspects, operational processes and methods for measuring operational risk

Reference is made to the paragraph Section 2 - Risk of the prudential consolidated perimeter - 2.5 Operational risks - Qualitative information - A. General aspects - Part E of the Consolidated explanatory notes, which is herewith quoted entirely.

#### B. Risks arising from legal disputes

Reference is made to the content of paragraph Section 2 - Risk of the prudential consolidated perimeter - 2.5 Operational Risks - Qualitative information - B. Legal Risks - Part E of the Consolidated explanatory notes, particularly relating to the parent company UniCredit S.p.A., which is herewith quoted entirely.

#### C. Risks arising from employment law cases

Reference is made to the paragraph Section 2 - Risk of the prudential consolidated perimeter - 1.5 Operational Risks - Qualitative information -C. Risks arising from employment law cases - Part E of the Consolidated explanatory notes, which is herewith quoted entirely.

#### D. Risks arising from tax disputes

Reference is made to the paragraph Section 2 - Risk of the prudential consolidated perimeter - 2.5 Operational risk - Qualitative information -D. Risks arising from tax disputes - Part E of the Consolidated explanatory notes, which is herewith quoted entirely.

#### E. Other claims by customers

Supporting the business structures, the Compliance function oversees the regulatory environment evolution relating to banking services and products in areas like transparency, financial and investment services and anti-usury. Compliance, as control function, develops rules, checks processes and procedures and monitors complaints trends. The Compliance function, along with the Legal one, also supports analysis and evaluation stages of adequacy of potential "customer care" actions or other initiatives designed to compose particular situations in which UniCredit S.p.A. might be involved in order to define them.

Considering the regulatory complexity and interpretations not always homogeneous, UniCredit S.p.A. time-to-time assesses the accounting of provisions for risk and charges, aimed at facing costs, deemed probable, in a contest that has increased the litigiousness at baking system level.

The trend in market interest rates resulted in the main benchmark reference for indexed loans, the Euribor, being negative. This has originated the issue of how to measure the overall interest rate for the clients, creating a fact pattern not existing so far. In light of such complexity, the underlying contracts with clients were subject to a deep monitoring. In this regard, and in compliance with the regulations in force, UniCredit S.p.A. takes the necessary initiatives deciding to apply the most favorable approach for the clients for the past years too, applying a final interest rate calculated as algebraic sum of the parameter (Euribor) and the spread and also allocating a provision for the reimbursement to the clients defined on the basis of the best estimation considering the available information.

#### Diamond offer

Over the years, within the diversification of investments to which the available assets are addressed and also considering in this context those investments with the characteristics of the so-called "safe haven" with a long-term horizon, several UniCredit S.p.A.'s customers have historically invested in diamonds through a specialised intermediary company, with which the Bank has stipulated, since 1998, a collaboration agreement as "Introducer", in order to regulate the "reporting" methods of the offer of diamonds by the same company to UniCredit customers.

Since the end of 2016, the liquidity available on the market to meet the requests of customers who intended to divest their diamond assets has contracted to a certain extent until it became nil, with the suspension of the service by the brokerage company.

In 2017 UniCredit S.p.A. started a "customer care" initiative which envisaged the availability of the Bank to intervene for the acknowledgement towards the customer of the original cost incurred for the purchase of precious items and the consequent withdrawal of the stones, upon certain

The initiative has been adopted assessing the absence of responsibility for its role as "Introducer"; nevertheless, the AGCM ascertained UniCredit's responsibility for unfair commercial practice (confirmed in appeal by the Administrative Regional Court in the second half of 2018), imposing, in 2017, a fine of €4 million paid in the same year.

On 8 March 2018, a specific communication was issued from Banca d'Italia concerning the "Related activities exercisable by banks", in which large attention was given to the reporting at the bank branches of operations, purchase and sale of diamonds by specialised third-party companies.

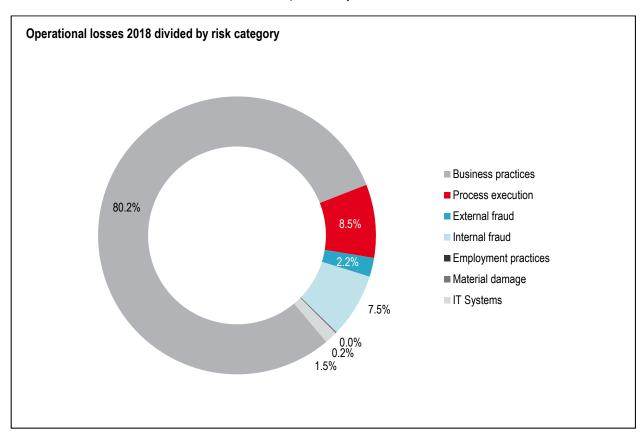
#### As of 31 December 2018, UniCredit:

- received reimbursement requests for a total amount of about €215 million (cost originally incurred by the Clients) from No.5,680 Customers; according to a preliminary analysis, such requests fulfill the requirements envisaged by the "customer care" initiative; the finalization of the reimbursement requests is currently carried out, aimed at assessing their effective compliance with the "customer care" initiative, and then proceed with the settlement where conditions recur:
- with reference to the scope outlined in the previous point (€215 million), reimbursed No.1,623 customers for about €74 million (equivalent value of original purchases).

In order to cope with the probable risks of loss related to the repurchases of diamonds, a dedicated Risk and Charges Fund was set up; its quantification was also based on the outcome of an independent study (commissioned to a primary third company) aiming at evaluating the diamonds' value.

#### Quantitative information

Reference is made to the paragraph Section 2 - Risk of the prudential consolidated perimeter - 2.5 Operational risks- Quantitative information - Part E of the Notes to the consolidated accounts, which is herewith quoted entirely.



In 2018, the main source of operational risk was "Clients, products and business practices", a category which includes losses arising from the nonfulfillment of professional obligations towards clients or from the nature or characteristics of the products or services provided, as well as any sanctions for violating regulations; in this category the major event is linked to potential losses due to the ongoing American Authorities investigation for alleged violation of US sanctions. The second largest contribution to losses is related to errors in process management, execution and delivery due to operational or process management shortfalls.

There were also, in decreasing order, losses stemming from internal fraud, external fraud. The residual risk categories were IT systems related problems and damage to physical assets from external events.

### Section 6 - Other risks

#### Other risks included in Economic Capital

Reference is made to the paragraph of Part E - Notes to the consolidated accounts of UniCredit group - Section 2 - Risk of the prudential consolidated perimeter - 2.6 Other risks - Other risks included in Economic Capital with specific reference to business risk, real estate risk and financial investments risk which is herewith quoted entirely.

#### Reputational risk

Reference is made to the paragraph Section 2 - Risk of the prudential consolidated perimeter - 2.6 Others risks - Reputational risk - Part E of the Consolidated explanatory notes, wich is herewith quoted entirely.

#### Top and emerging risk

Reference is made to the paragraph of Part E - Notes to the consolidated accounts of UniCredit group - Section 2 - Risk of the prudential consolidated perimeter - 2.6 Other risks - Top and emerging risk which is herewith quoted entirely

## Part F - Shareholders' equity

### Section 1 - Shareholders' equity

#### A. Qualitative information

Reference is made to the corresponding paragraph of Part F - Notes to the consolidated accounts of UniCredit group which is herewith quoted entirely.

#### B. Quantitative information

#### B.1 Company shareholders' equity: breakdown

(€ '000) AMOUNT AS AT ITEMS/VALUES 12.31.2018 12.31.2017 1. Share capital 20.940.398 20,880,550 13,399,799 2. Share premium reserve 13,392,918 3. Reserves 9,939,544 7,798,690 5,449,870 2,766,246 - from profits 1.517.514 1,517,514 a) legal b) statutory 6,160,551 679,464 c) treasury shares 569,268 (2,228,195)d) other - other(\*) 4,489,674 5,032,444 4. Equity instruments 4,610,073 4,610,073 5. Treasury shares (2,440)(2,440)(502,666) 585,548 6. Revaluation reserves - Equity instruments designated at fair value through other comprehensive income (244,279)- Hedge accounting of equity instruments designated at fair value through other comprehensive income - Financial assets (different from equity instruments) at fair value through other comprehensive (316.293)income - Available-for sale financial assets (ex IAS39) 537,118 - Property, plant and equipment - Intangible assets - Hedges of foreign investments (66,095)(32,301)- Cash flow hedges - Foreign investments hedging - Exchange differences - Non-current assets and disposal groups classified as held for sale Non-current assets classified held for sale (ex IAS39) 41,543 - Financial liabilities designated at fair value through profit or loss (own creditworthiness changes) - Actuarial gains (losses) on definited benefit plans (194,562)(196, 289)- Changes in valuation reserve pertaining to equity method investments - Special revaluation laws 277,020 277,020 7. Net profit (loss) 2,458,163 6,235,645 Total 50,835,990 53,507,865

(\*) "Reserves - other" include the "Reserve of treasury shares" (€2 million), originally formed with the withdrawal from the "Share premium reserve", as well as a part of the "Legal reserve" (€2,533 million) also constituted, as resolved by the approval of the OrdinaryShareholders' Meeting of May 11, 2013, and of May 13, 2014 with the withdrawal from the "Share premium Reserve"

The Shareholders' Equity at 31 December 2018, additionally to the changes in capital explained in details in Part B) Section 12 "Shareholders' Equity", reflects, among the others described more in details in the Report on Operations in paragraph "Shareholders' Equity", the changes resulting from the Ordinary Shareholders' Meeting resolutions of 12 April 2018 regarding the allocation of profit for the year 2017 of €6,236 million:

- distribution to Shareholders holder of ordinary shares a dividend for a total amount of €711 million;
- allocation of €4 million to social, charity and cultural initiatives;
- allocation of €40 million to the reserve connected to the medium-term incentive plan for Group staff;
- allocation 5,481 million to the statutory reserve.

# Part F - Shareholders' equity

#### B.2 Revaluation reserves of financial assets at fair value through other comprehensive income: breakdown

(€ '000) AMOUNT AS AT 12.31.2018 AMOUNT AS AT 12.31.2017 NEGATIVE RESERVE ASSETS/VALUES POSITIVE RESERVE **NEGATIVE RESERVE** POSITIVE RESERVE 1. Debt securities 169,323 (485,616)2. Equity securities 88,818 (333,097)Units in investment funds (ex IAS39) 3,329 (7,456)3 Loans 258,141 Total (818,713)

### B.3 Revaluation reserves of financial assets at fair value through other comprehensive income: annual

(€ '000) **CHANGES IN 2018** ASSETS/VALUES **DEBT SECURITIES EQUITY SECURITIES** LOANS 1. Opening balance 507,698 (231, 338)2. Positive changes 228,531 61,663 2.1 Fair value increases 73,679 12,502 2.2 Net losses on impairment 2.3 Reclassification through profit or loss of negative reserves: following 153,604 2.4 Transfers to other comprehensive shareholders' equity (equity instruments) 2.5 Other changes 1,248 (81) 3. Negative changes (1,052,522)(74,605)3.1 Fair value reductions (809,301)(64,621)3.2 Recoveries on impairment (3,015)3.3 Reclassification throught profit or loss of positive reserves: following (240,094)3.4 Transfers to other comprehensive shareholders' equity (equity instruments) (374)3.5 Other changes (112)(9,610)4. Closing balance (316, 293)(244,279)

#### B.4 Revaluation reserves to defined benefit plan: annual changes

		(€ '000)
	CHANGES IN	
	2018	2017
1. Net opening balance	(196,289)	(211,508)
2. Positive changes	12,909	18,200
2.1. Fair value increase	12,909	17,287
2.2 Other changes	-	913
3. Negative changes	(11,182)	2,981
3.1 Fair value reductions	(11,182)	2,151
3.2 Other changes	-	830
4. Closing balance	(194,562)	(196,289)

### Section 2 - Own funds and regulatory ratios

For information on the regulatory ratios of UniCredit S.p.A. at the reference date and for the comparison with the previous periods refer to the own funds disclosure reported into the UniCredit group disclosure (Pillar III) published at consolidated level.

### Part G - Business combinations

### Section 1 - Business Combinations completed in the year

#### 1.1 Business combinations

Business combinations with counterparties outside the Group are performed using the "purchase method" as required by IFRS3 "Business Combinations", cited in the disclosure of Accounting policies, part A.2 concerning the main balance-sheet items.

In 2018, the Bank did not carry out any business combinations outside the Group.

For business combinations inside the Group, effective 1 January 2018, was carried out the acquisition of the shares of the subsidiary UniCredit International Bank (Luxembourg) held by UniCredit Bank AG following the demerger of the "German private banking business".

### Section 2 - Business Combinations completed after year-end

No business combinations are performed after year-end closing.

#### Introduction

Reference is made to the corresponding paragraph of Part H - Notes to the consolidated accounts of UniCredit group which is herewith quoted entirely.

### 1. Details of Key management personnels' compensation

Details of Key management personnel's 2018 remuneration are given below pursuant to IAS24 and to Banca d'Italia Circular 262 dated 22 December 2005 (5<sup>th</sup> update of 22 December 2017) requiring that also the Statutory Auditors' compensation be included. Key management personnel are persons having authority and responsibility for planning, directing, and controlling UniCredit's activities, directly or indirectly. Key management personnel include the Chief Executive Officer and the other members of the Board of Directors, the Standing Auditors, the General Manager and the other Senior Executive Vice Presidents directly reporting to the Board of Directors or to the Chief Executive Officer.

#### Remuneration paid to key management personnel (including directors)

(€ '000)

	YEAR 2018	YEAR 2017
a) short-term employee benefits	15,646	15,146
b) post-retirement benefits	929	891
of which: under defined benefit plans	-	-
of which: under defined contribution plans	929	891
c) other long-term benefits	-	-
d) termination benefits	-	4,344
e) share-based payments	6,116	5,060
Total	22,691	25,441

The information reported above include the compensation paid to Directors (€4,341 thousand), Statutory Auditors (€699 thousand), General Manager (€1,595 thousand) and other Managers with strategic responsibility (€7,695 thousand), as shown in the document "Annex 1 to the 2019 Group Compensation Policy", and €8,361 thousand relating to other costs borne in 2018 (the company share of social security contributions, allocations to deferred statutory pay funds and share-based payments using UniCredit and its subsidiaries' equity instruments).

The reduction in total remuneration (by €2,750 thousand) compared to 2017 is linked mainly to the absence of payment of termination indemnities in a context anyhow characterised by the maintenance, during 2018, of the conservative approach to remuneration that in 2017 accompanied the launch of the Transform 2019 plan. The only growing item is the one related to share-based payments, which reflects the shifting of a significant portion of variable compensation to long-term equity incentives in order to align the interests of management with those of shareholders.

2. Related-party transactions
The following table sets out the assets, liabilities, guarantees and commitments, for each group of related parties, pursuant to IAS24.

#### Related-party transactions: balance sheet items

									(€ '000)
		A	MOUNTS AS AT	12.31.2018					
	CONTROLLED	JOINT VENTURE	ASSOCIETED COMPANIES	KEY MANAGEMENT PERSONNEL	OTHER RELATED PARTIES	TOTAL	% ON ACCOUNTS ITEM	SHAREHOLDERS(*)	% ON ACCOUNTS ITEM
Financial assets at fair value through profit or loss	2,427,722	-	47,855	-	-	2,475,577	16.51%	-	-
a) Financial assets held for trading	2,248,742	-		-	-	2,248,742	19.00%	-	-
b) Financial assets designated at fair value	-	-	-	-	-	-	_	-	-
c) Other financial assets mandatorily at fair value Financial assets at fair value through other comprehensive	178,980	-	47,855	-	-	226,835	7.17%	-	
income	-	-	26,867	-	-	26,867	0.06%		-
Financial assets at amortised cost	42,168,849	3,383,514	1,444,504	1,756	1,134	46,999,757	17.37%	17,301	0.01%
a) Loans and advances to banks	16,415,638	2,201,029	824,003	-		19,440,670	62.77%	-	
b) Loans and advances to customers	25,753,211	1,182,485	620,501	1,756	1,134	27,559,087	11.50%	17,301	0.01%
Hedging derivatives (assets)	4,015,220	-	-	-	-	4,015,220	96.35%	-	-
Non-current assets and disposal groups classified as held for sale	-	-	-	-	-	-	-	-	-
Other assets	206,933	4,553	999	-	1	212,486	5.48%	-	-
Total - Assets	48,818,724	3,388,067	1,520,225	1,756	1,135	53,729,907	15.77%	17,301	0.01%
Financial liabilities at amortised cost	25,564,183	1,900	440,656	2,954	166,263	26,175,956	8.08%	45,283	0.01%
a) Deposits from banks	11,989,344	1,900	2,591	-	-	11,993,835	20.33%	31,037	0.05%
b) Deposits from customers	515,244	-	438,065	2,954	166,263	1,122,526	0.53%	14,246	0.01%
c) Debt securities in issue	13,059,595	-	-	-	-	13,059,595	24.66%	-	-
Financial liabilities held for trading and designated at fair value	3,730,078	_	_	-	_	3,730,078	26.80%	_	-
Hedging derivatives (liabilities)	4,150,942	_	-	-	_	4,150,942	91.73%	-	_
Liabilities associated with disposal groups classified as held for sale	-	-	<u>-</u>	<u>-</u>	-	-	-	-	_
Other liabilities	314,046	845	10,693	-	38	325,622	4.27%	5	-
Total - Liabilities	33,759,249	2,745	451,349	2,954	166,301	34,382,598	9.83%	45,288	0.01%
Guarantees given and commitments	31,971,545	2,832,313	189,889	90	3,212	34,997,049	20.37%	1,173	_

Note: (\*) Shareholders and related companies holding more than 2% of voting shares in UniCredit.

The following table sets out the impact of transactions, for each group of related parties, on income statements, pursuant to IAS24.

#### Related-party transactions: profit and loss items

									(€ '000)
		A	MOUNTS AS AT	12.31.2018					
	CONTROLLED	JOINT VENTURE	ASSOCIETED COMPANIES	KEY MANAGEMENT PERSONNEL	OTHER RELATED PARTIES	TOTAL	% ON ACCOUNTS ITEM	SHAREHOLDERS(*)	% ON ACCOUNTS ITEM
10. Interest income and similar revenues	(96,491)	130,471	23,067	16	7,781	64,844	1.23%	3,167	0.06%
20. Interest expenses and similar charges	494,250	(501)	(746)	(1)	(120)	492,882	44.43%	(422)	0.04%
30. Net interest margin	397,759	129,970	22,321	15	7,661	557,726	13.39%	2,745	0.06%
40. Fees and commissions income	92,560	4,485	795,188	6	1,213	893,452	20.54%	245	-
50. Fees and commissions expenses	(44,412)	(7)	(9,289)	_	=	(53,708)	13.42%	_	-
60. Net fees and commissions	48,148	4,478	785,899	6	1,213	839,744	21.26%	245	0.01%
70. Dividend income and similar revenues	-	-	-	-	-	_	-	-	-
80. Net gains (losses) on trading	(229,496)	-	-	-	4,039	(225,457)	n.m.	-	-
90. Net gains (losses) on hedge accounting	(204,095)	-	-	-	-	(204,095)	n.m.	-	-
100. Gains (Losses) on disposal and repurchase of	(1,112)	-	-	-	-	(1,112)	2.13%	-	-
a) Financial assets at amortised cost	-	-	-	-	-	-	-	-	-
b) Financial assets at fair value through other comprehensive income	(1,613)					(1,613)	1.86%		
c) Financial liabilities	501					501	66.18%		
110. Net gains (losses) on other financial assets/liabilities at fair value through profit or loss	(22,918)		(2,058)		(1,984)	(26,960)	305.81%	-	
a) Financial assets/liabilities     designated at fair value	-	-	-	-	-	-	_	-	-
b) Other financial assets mandatorily at fair value	(22,918)	_	(2,058)	_	(1,984)	(26,960)	20.18%	_	_
120. Operating income	(11,714)	134,448	806,162	21	10,929	939,846	8.71%	2,990	0.03%
130. Net losses/recoveries on credit impairment relating to	(30)	-	(45,981)	21	(81)	(46,071)	2.29%	817	0.04%
a) Financial assets at amortised cost	(30)	-	(45,981)	21	(81)	(46,071)	2.31%	817	0.04%
b) Financial assets at fair value through other comprehensive income	-	-	-	-	-	-	-	-	-
140. Gains/Losses from contractual changes with no cancellations	-	-	-	-	-	-	_	-	-
190. Administrative expenses	(1,421,715)	993	(924)	(7)	(18)	(1,421,671)	24.40%		
a) Staff costs	(15,453)	1,009	535	-	-	(13,909)	0.49%	=	-
b) Other administrative expenses	(1,406,262)	(16)	(1,459)	(7)	(18)	(1,407,762)	47.57%	-	-
200. Net provisions for risks and charges	92	-	(52)	-	(7)	33	0.01%	-	-
230. Other operating expenses/income	64,781	4,890	(57,028)	8	40	12,691	3.08%	1	-
240. Operating costs	(1,356,842)	5,883	(58,004)	1	15	(1,408,947)	24.27%	1	-

Note: (\*) Shareholders and related companies holding more than 2% of voting shares in UniCredit.

The "Other related-parties IAS" category includes:

- close family members of key management personnel (i.e. those family members who, as is expected, may influence, or be influenced by, the person in question);
- companies controlled (or jointly controlled) by key management personnel or their close family members;
- Group employee post-employment benefit plans.

With reference to the description of main transactions with related parties, reference is made to the corresponding paragraph of Part H - Notes to the consolidated accounts of UniCredit group which is herewith quoted entirely.

# Part I - Share based payments

#### A. Qualitative information

#### 1. Description of payment agreements based on own equity instruments

Reference is made to the paragraph Share-Based Payments - A - Qualitative information - 1. Description of payment agreements based on own equity instruments - Part I of the Consolidated explanatory notes, which is herewith quoted for the part that concern the delivery of UniCredit shares.

#### B. Quantitative information

#### 1. Annual changes

Reference is made to the paragraph Share-Based Payments - B - Quantitative information - 1. Annual changes - Part I of the Consolidated explanatory notes, which is herewith quoted entirely.

#### 2. Other information

All Share-Based Payment granted after 7 November 2002 whose vesting period ends after 1 January 2005 are included within the scope of the IFRS2.

#### Financial statement presentation related to share based payments

(€ '000)

	20	18	2017		
	TOTAL	VESTED PLANS	TOTAL	VESTED PLANS	
(Costs)/Revenues	(20,270)		(29,765)		
- connected to equity-settled plan <sup>(1)</sup>	(20,270)		(32,413)		
- connected to cash-settled plans	-		2,648		
Debts for cash-settled plans	-	-	-		

Note:
(1) Includes costs for €1.9 million related to golden parachute.

### Company financial statements | Notes to the accounts

# Part L - Segment reporting

Segment reporting of UniCredit S.p.A., parent company of the UniCredit banking group, is provided in Part L of the Notes to the consolidated accounts, in accordance to the IFRS8.

A reconciliation of the reclassified balance sheet and profit and loss account to the mandatory reporting schedules, is provided below. Any discrepancy in the data shown in this table is solely due to roundings.

An explanation for the restatement of comparative figures is provided in the previous sections.

**Balance sheet** 

Datance Street	(€ million)
	AMOUNTS AS AT
	12.31.2018
ASSETS	
Cash and cash balances	7,461
10. Cash and cash balances	7,461
Financial assets held for trading	11,834
20. Financial assets at fair value through profit and loss: a) Financial assets held for trading	11,834
Loans to banks	28,635
40. Financial assets at amortised cost: a) Loans and receivables with banks	30,972
less: Reclassification of debt securities in Other financial assets	(2,336)
Loans to customers	222,591
40. Financial assets at amortised cost: b) Loans and receivables with customers	239,585
less: Reclassification of debt securities in Other financial assets	(17,052)
+ Reclassification of loans from Other financial assets - Item 20 c)	58
Other financial assets	112,294
20. Financial assets at fair value through profit and loss: b) Financial assets designated at fair value	-
20. Financial assets at fair value through profit and loss: c) Other financial assets mandatorily at fair value	3,164
less: Reclassification of loans in Loans to customers	(58)
30. Financial assets at fair value through other comprehensive income	46,927
70. Equity investments	42,873
+ Reclassification of debt securities from Loans to banks - Item 40 a)	2,336
+ Reclassification of debt securities from Loans to customers - Item 40 b)	17,052
Hedging instruments	5,853
50. Hedging derivatives	4,167
60. Changes in fair value of portfolio hedged items (+/-)	1,686
Property, plant and equipment	2,246
80. Property, plant and equipment	2,246
Goodwill	-
90. Intangible assets of which: goodwill	_
Other intangible assets	4
90. Intangible assets net of goodwill	4
Tax assets	10,704
100. Tax assets	10,704
Non-current assets and disposal groups classified as held for sale	117
110. Non-current assets and disposal groups classified as held for sale	117
Other assets	3,877
120. Other assets	3,876
Total assets	405,616

continued: Balance sheet

	(€ million)
	AMOUNTS AS AT
	12.31.2018
LIABILITIES AND SHAREHOLDERS' EQUITY	
Deposits from banks	58,995
10. Financial liabilities at amortised cost: a) Deposits from banks	58,995
Deposits from customers	211,872
10. Financial liabilities at amortised cost: b) Deposits from customers	211,872
Debt securities issued	52,969
10. Financial liabilities at amortised cost: c) Debt securities in issue	52,969
Financial liabilities held for trading	10,384
20. Financial liabilities held for trading	10,384
Financial liabilities designated at fair value	3,535
30. Financial liabilities designated at fair value	3,535
Hedging instruments	6,295
40. Hedging derivatives	4,525
50. Value adjustment of hedged financial liabilities (+/-)	1,770
Tax liabilities	2
60. Tax liabilities	2
Liabilities included in disposal group classified as held for sale	-
70. Liabilities referrable to disposal groups classified as held for sale	-
Other liabilities	10,728
80. Other liabilities	7,617
90. Provision for employee severance pay	629
100. Provisions for risks and charges	2,483
Shareholders' Equity:	50,836
- Capital and reserves	48,378
110. Valuation reserves	(503)
120. Redeemable shares	-
130. Equity instruments	4,610
140. Reserves	9,940
150. Share premium	13,393
160. Share capital	20,940
170. Treasury shares (-)	(2)
- Net profit (loss)	2,458
180. Profit (Loss) of the period (+/-)	2,458
Total liabilities and Shareholders' Equity	405.616

**Balance sheet** (€ million)

	(€ million)
	AMOUNTS AS AT
	12.31.2017
ASSETS	
Cash and cash balances	25,817
10. Cash and cash balances	25,817
Financial assets held for trading	13,864
20. Financial assets held for trading	13,864
Loans to banks	27,567
60. Loans and receivables with banks	27,567
Loans to customers	206,546
70. Loans and receivables with customers	208,965
Reclassification of debt securities with customers	(2,419)
Other financial assets	107,697
30. Financial assets at fair value through profit or loss	652
40. Available-for-sale financial assets	59,718
50. Held-to maturity investments	762
100. Investments in associates and joint ventures	44,145
Reclassification of debt securities with customers	2,419
Hedging instruments	6,114
80. Hedging derivatives	4,400
90. Changes in fair value of portfolio hedged items (+/-)	1,714
Property, plant and equipment	2,209
110. Property, plant and equipment	2,209
Goodwill	-
120. Intangible assets net of which: goodwill	_
Other intangible assets	4
120. Intangible assets net of goodwill	4
Tax assets	10,311
130. Tax assets	10,311
Non-current assets and disposal groups classified as held for sale	150
140. Non-current assets and disposal groups classified as held for sale	150
Other assets	4,701
150. Other assets	4,700
Total assets	404,980
Total assets	404,

continued: Balance sheet

CONTRIBUTED CHICAL	(€ million)
	AMOUNTS AS AT
	12.31.2017
LIABILITIES AND SHAREHOLDERS' EQUITY	
Deposits from banks	56,807
10. Deposits from banks	56,807
Deposits from customers and debt securities in issue	197,139
20. Deposits from customers	197,138
Debt securities issued	64,945
30. Debt securities in issue	64,946
Financial liabilities held for trading	13,068
40. Financial liabilities held for trading	13,068
Financial liabilities at fair value through profit or loss	2,738
50. Financial liabilities at fair value through profit or loss	2,738
Hedging instruments	6,279
60. Hedging derivatives	4,558
70. Changes in fair value of portfolio hedged items (+/-)	1,720
Tax liabilities	1
80. Tax Liabilities	1
Liabilities included in disposal group classified as held for sale	-
90. Liabilities included in disposal group classified as held for sale	-
Other liabilities	10,495
100. Other liabilities	7,824
110. Provision for employee severance pay	828
120. Provisions for risks and charges	1,843
Shareholders' Equity:	53,508
- Capital and reserves	47,272
130. Revaluation reserves	586
140. Redeemable shares	_
150. Equity instruments	4.610
160. Reserves	7,799
170. Share premium	13,400
180. Issued capital	20,881
190. Treasury shares	(2)
- Net profit (loss)	6,236
200. Net profit (loss) for the period (+/-)	6,236
Total liabilities and Shareholders' equity	404,980

Income statement	(€ million)
	YEAR 2018
Net interest 30. Net interest margin	4,166 <i>4</i> ,166
Dividends and other income from equity investments	2,630
70. Dividend income and similar revenue  Net fees and commissions	2,630 3,839
60. Net fees and commissions	3,950
+ Administrative expenses - other administrative expenses - outsourced services for the management of non-performing loans (from Item 160 b)  Net trading income	(111) 78
80. Net gains (losses) on trading	-
90. Net gains (losses) on hedge accounting 100. Gains (Losses) on disposal and repurchase of: b) financial assets at fair value through other comprehensive income	1 87
100. Gains (Losses) on disposal and repurchase of: c) financial liabilities	(1)
110. Net gains (losses) on other financial assets/liabilities at fair value through profit or loss + Gains (Losses) on disposal and repurchase of financial assets at amortised cost - debt securities (from Item 100 a)	(9)
Net other expenses/income	(94)
200. Other operating expenses/income less: Other operating expenses/income - recovery of expenses	412
less: Other operating expenses/income - recovery or expenses  less: Other operating expenses/income - leasehold improvements	(508) 21
less: Other operating expenses/income - integration costs	1
+ Gains (Losses) on disposal and repurchase of financial assets at amortised cost - performing loans (from Item 100 a) + Administrative expenses - other administrative expenses - outsourced services for the management of non-performing loans - penalties (from Item 160 b)	(1) (18)
OPERATING INCOME	10,619
Payroll costs 160. Administrative expenses: a) staff costs	(2,866) (2,866)
less: Administrative expenses - staff costs - integration costs	
Other administrative expenses  160 Administrative expenses: b) Other administrative expenses	(2,465)
160. Administrative expenses: b) Other administrative expenses  less: Administrative expenses - other administrative expenses contributions to Resolution Funds and Deposit Guarantee Schemes (DGS) and Guarantee fees for DTA	(2,960) 384
less: Administrative expenses - other administrative expenses - outsourced services for the management of non-performing loans	111
less: Administrative expenses - other administrative expenses - outsourced services for the management of non-performing loans - penalties less: Administrative expenses - other administrative expenses - integration costs	18 2
+ Other operating expenses/income - leasehold improvements (from Item 200)	(21)
Recovery of expenses + Other operating expenses/income - recovery of expenses (from Item 200)	508 508
Amortisation, depreciation and impairment losses on intangible and tangible assets	(137)
180. Net value adjustments/write-backs on property, plant and equipment	(152)
less: Net value adjustments/write backs on property, plant and equipment - owned for investment  190. Net value adjustments/write-backs on intangible assets	17 (2)
Operating costs	(4,960)
OPERATING PROFIT (LOSS)  Net impairment losses on loans and provisions for guarantees and commitments	<b>5,659</b> (1,986)
100. Gains (Losses) on disposal and repurchase of: a) financial assets at amortised cost	(34)
less: Gains (Losses) on disposal and repurchase of financial assets at amortised cost - performing loans less: Gains (Losses) on disposal and repurchase of financial assets at amortised cost - debt securities	1
130. Net losses/recoveries on impairment relating to: a) financial assets at amortised cost	(1,998)
less: Net losses/recoveries on impairment relating to financial assets at amortised cost - debt securities	11
130. Net losses/recoveries on impairment relating to: b) financial assets at fair value through other comprehensive income less: Net losses/recoveries on impairment relating to financial assets at fair value through other comprehensive income - debt securities	(14) 14
140. Gains/Losses from contractual changes with no cancellations	(3)
170. Net provisions for risks and charges: a) commitments and financial guarantees given  NET OPERATING PROFIT (LOSS)	38 <b>3,673</b>
Other charges and provisions	(786)
170. Net provisions for risks and charges: b) other net provisions less: Tax disputes relating to income tax (interests and sanctions excluded)	(428) 26
+ Administrative expenses - other administrative expenses contributions to Resolution Funds and Deposit Guarantee Schemes (DGS) and Guarantee fees for DTA (from	20
Item 160 b)	(384)
Integration costs + Administrative expenses - staff costs - integration costs (from Item 160 a)	(3)
+ Administrative expenses - other administrative expenses - integration costs (from Item 160 b)	(2)
+ Net other expenses/income - integration costs - (from Item 200)  Net income from investments	(1) (1,582)
220. Profit (Loss) of equity investments	(1,590)
230. Net gains (losses) on tangible and intangible assets measured at fair value 250. Gains (Losses) on disposal of investments	50
+ Net losses/recoveries on impairment relating to financial assets at amortised cost - debt securities (from Item 130 a)	(11)
+ Net losses/recoveries on impairment relating to financial assets at fair value through other comprehensive income - debt securities (from Item 130 b)	(14)
+ Net value adjustments/write backs on property, plant and equipment - owned for investment (from Item 180)  PROFIT (LOSS) BEFORE TAX	(17) 1,302
Income tax	1,156
270. Tax expenses (income) from continuing operations + Other changes and provisions - Tax disputes relating to income tax (interests and sanctions excluded) - (from Item 170 b)	1,182 (26)
PROFIT (LOSS) AFTER TAX	2,458
Profit (Loss) from non-current assets held for sale after tax	
290. Profit (Loss) after tax from discontinued operations PROFIT (LOSS) FOR THE PERIOD	2,458
Goodwill impairment	_,
240. Goodwill impairment NET PROFIT (LOSS)	2,458
300. Net profit (loss) for the period	2,458

Income statement	(€ million)
	YEAR 2017
Net interest	3,960
30. Net interest margin	3,711
+ reclassification of interests from impairment losses on loans	249
Dividends and other income from equity investments 70. Dividend income and similar revenue	3,808 3,808
Net fees and commissions	3,798
60. Net fees and commissions	3,921
+ other administrative expenses - of which: outsourced services for the management of non-performing loans	(135)
+ recovery of expenses - commissioni di istruttoria veloce (CIV)	12
Net trading income 80. Gains (Losses) on financial assets and liabilities held for trading	302 88
90. Fair value adjustments in hedge accounting	(13)
100. Gains (Losses) on disposal of: b) available-for-sale financial assets	314
less: gains (losses) on disposals AFS - Equity instruments - Equity investments - day one profit/loss	(20)
100. Gains (Losses) on disposal of: d) financial liabilities 110. Gains (Losses) on financial assets/liabilities at fair value through profit or loss	37 (101
Net other expenses/income	(95)
190. Other net operating income	432
+ gains (losses) on disposal/repurchase on loans and receivables - not impaired position (from Item 100)	16
+ outsourced services for the management of non-performing loans - penalties	(9)
less: other operating income - of which: recovery of expenses less: other operating expenses - of which on leasehold improvements	(558)
OPERATING INCOME	11,773
Payroll costs	(3,139)
150. Administrative expenses - a) staff costs	(3,121)
less: integration costs	(18)
Other administrative expenses  150. Administrative expenses - b) other administrative expenses	(2,694) (2,995)
less: contributions to Resolution Funds and Deposit Guarantee Schemes (DGS) and Guarantee fees for DTA	(2,993)
less: outsourced services for the management of non-performing loans	135
less: outsourced services for the management of non-performing loans - penalties	9
+ other operating expenses - of which on leasehold improvements	(24)
Recovery of expenses  190. Other net operating income - of which: operating income - recovery of expenses	546 558
less: commissioni istruttoria veloce (CIV)	(12)
Amortisation, depreciation and impairment losses on intangible and tangible assets	(137)
170. Impairment/Write-backs on property, plant and equipment	(165)
less: impairment losses/write backs on property owned for investment	32
180. Impairment/Write-backs on intangible assets  Operating costs	(4)
OPERATING PROFIT (LOSS)	6,349
Net impairment losses on loans and provisions for guarantees and commitments	(2,103)
100. Gains (Losses) on disposal of: a) loans	(569)
less: gains and losses on disposal/repurchase on loans and receivables - not impaired position (from Item 100)	(16)
130. Impairment losses on a) loans less: Reclassification of interests from impairment losses on loans	(1,337) (249)
130. Impairment losses on d) other financial assets	68
NET OPERATING PROFIT (LOSS)	4,246
Other charges and provisions	(565)
160. Net provisions for risks and charges	(388)
+ contributions to Resolution Funds and Deposit Guarantee Schemes (DGS) and Guarantee fees for DTA less: integration costs	(181)
Integration costs	14
Net income (losses) from investments	2,427
130. Impairment losses on: b) available-for-sale financial assets	(314)
+ impairment losses/write backs on property owned for investment	(32)
+ gains (losses) on disposal AFS - Equity instruments day one profit/loss 210. Profit (Loss) of investments	20 2,743
220. Net gains (losses) on property, plant and equipment and intangible assets measured at fair value	2,745
240. Gains (Losses) on disposal of investments	10
PROFIT (LOSS) BEFORE TAX	6,122
Income tax 260. Tay expanse (income) related to profit or loss from continuing operations	30
260. Tax expense (income) related to profit or loss from continuing operations  PROFIT (LOSS) AFTER TAX	6,152
Profit (Loss) AFTER TAX  Profit (Loss) from non-current assets held for sale after tax	84
280. Profit (Loss) after tax from discontinued operations	84
PROFIT (LOSS) FOR THE PERIOD	6,236
Goodwill impairment	
230. Goodwill impairment	0.000
NET PROFIT (LOSS) 290. Net profit (loss) for the period	<b>6,236</b>

### Annex 2 - Fees for annual audits and related services

### (pursuant to article 149-duodecies, CONSOB Regulation No.11971/99, as supplemented)

					(€ '000)
	DISCLOSURE OF EXTERNA	AL AUDITORS' FEES - UNICREI	DIT S.P.A FINANCIAL YEAR 2018 - DELOITT	E NETWORK	
As prescribed by §149	duodecies of the Consob Issuer	s Regulation, the following table of	gives fees paid in 2018 for audit services rendered	d by the Auditor and fi	irms in its network.
	SERVICE PROVIDER	UNICREDIT GROUP SUBSIDIARY ASSIGNING THE SERVICE			
EXTERNAL AUDITING	NAME OF AUDITING FIRM	COMPANY NAME	DESCRIPTION OF SERVICE		FEES(1)
Auditing Firm	Deloitte & Touche S.p.A.	UniCredit S.p.A.	Audit of Company and Consolidated Accounts Report, accounting checks and foreign branch		3,543
Auditing Firm Total	Dolonte a Touche O.p.A.	oniorealt o.p.A.	report, accounting checks and loreign branch	(63)	3,543
External Auditing Total					3,543
CHECKING FOR THE	SERVICE PROVIDER	UNICREDIT GROUP SUBSIDIARY ASSIGNING THE SERVICE	-		·
PURPOSES OF OTHER OPINIONS	NAME OF AUDITING FIRM	COMPANY NAME	DESCRIPTION OF SERVICE		FEES(1)
Auditing Firm	Deloitte & Touche S.p.A.	UniCredit S.p.A.	Limited review on 2018 non financial informati on 2Q 2018 and 3Q 2018 Consolidated Repor of interim net profit in Common Equity Tier 1 Comfort Letters concerning bond issues, Sign declaration forms, Supervisory Fees ECB ISA data TLTRO II ISAE3000, Limited Assurance ISAE3000, English translation of the Financial	ts for the inclusion Capital, Issuing ing the Italian tax 805, Reporting Engagement OBG	1,894
Auditing Firm Total					1,894
Network Auditing Firm(s)  Network Auditing Firm(s)  Total	Deloitte Touche Tohmatsu CPA LLP, Deloitte & Touche Middle Est LLP, Deloitte SL	UniCredit S.p.A.	Local statutory audit report of foreign branche Dhabi and Madrid according to local regulation		107 107
Data Checking Total					2,001
OTHER NON-AUDITING	SERVICE PROVIDER  NAME OF THE AUDITING	UNICREDIT GROUP SUBSIDIARY ASSIGNING THE SERVICE	-		
SERVICES	FIRM	COMPANY NAME	DESCRIPTION OF SERVICE	TYPE	FEES(1)
Auditing Firm	Deloitte & Touche S.p.A.	UniCredit S.p.A.	Agreed Upon Procedure (AUP) on Own Funds, AUP on quarterly calculation foreign exchange risk of ClUs, AUP on contributions to the Single Resolution Fund, AUP on Servicing Report Cordusio RMBS	Other services	246
Auditing Firm Total		1		,	246
Network Auditing Firm(s)	Deloitte Consulting S.r.I.	UniCredit S.p.A.	Support to Projects "New App Mobile Banking", "Mobile Banking App Evolution" and "MREL Framework and Reporting"	Other services	593
Network Auditing Firm(s)	Solotto Controlling C.F.I.	o.norodit o.p.n.	and mines ramonon and reporting	O (110) 30) ¥1003	593
Other Non-Auditing Services Total					839
Grand Total					6,383

<sup>(1)</sup> Excluding VAT and expenses.
(2) Contract authorized by the Resolution of the Shareholders' Meeting of 11 May 2012 for a total amount of €2,206,600 (integrated by €150,000 in 2013, by €250,000 in 2016, by €250,000 in 2017 and by €586,600 in 2018), plus ISTAT indexation amounting to €100,138.

# Annex 3 - Internal pension funds: statement of changes in the year and final accounts

### **Internal Pension Funds**

As at December 31, 2018 Unicredit S.P.A. with regard to internal pension funds maintain committments to the funds set up for the employees of the London and the Munich branch - of which the main details follow:

#### Statement of changes in internal pension funds

(€ '000)

FUNDS AND DESCRIPTION OF MOVEMENTS	NO. OF RETIREES AS AT 12.31.2018	NO. OF MEMBERS AS AT 12.31.2018	TYPE	ACCOUNTING FIGURES	CONTRIBUTION RATE
Statement of the "Pension fund for employees of the former Banca di Roma - London Branch"	6	20(*)	Defined benefit	0.740	
Opening balance as at 12.31.2017				3,749	-
Provisions for the year:				50	
- Past service cost				56	
<ul> <li>Interest cost on defined benefit obligations</li> </ul>				144	
- Interest Income on plan assets				(92)	
Administrative expenses paid from plan assets				69	_
Employer Contributions				(8)	
Exchange rate effect				(30)	
Actuarial (gains)/losses recognised in the year				(1,102)	
Balance as at 12.31.2018				2,786	
Present value of the liabilities				8,831	
Present value of plan assets				6,045	
Net Liability as at 12.31.2018	•			2,786	

Note:

(\*) of which 20 deferred benefit.

Statement of the "Pension fund for the employees of the London Branch" (ex Credito Italiano)	10	66(*)	Defined benefit		
Opening balance as at 12.31.2017				4,052	
Provisions for the year:					
- Current service cost (gross)				407	
- Past service cost				279	
- Interest cost on defined benefit obligations				866	
- Interest Income on plan assets				(766)	
Employer Contributions				(2,003)	
Exchange rate effects				(33)	
Actuarial (gains)/losses recognised in the year	•			(2,063)	
Balance as at 12.31.2018				739	
Present value of the liabilities				25,099	
Present value of plan assets	•		_	24,360	
Net Liability as at 12.31.2018				739	

Note:

(\*) of which 66 deferred benefit.

# Annex 3 - Internal pension funds: statement of changes in the year and final accounts

Statement of the "Pension fund for the employees of Munich Branch"		<b>10</b> (*)	Defined benefit	
Opening balance as at 12.31.2017	•	10(7	Delined benefit	216
Provisions for the year:				
- Current service cost (gross)				188
- Interest cost on defined benefit obligations				9
- Interest Income on plan assets				(5)
Employer Contributions				(182)
Other increases (decreses)				182
Actuarial (gains)/losses recognised in the year				150
Balance as at 12.31.2018				558
Present value of the liabilities				965
Present value of plan assets				407
Net Liability as at 12.31.2018				558

Note:
(\*) of which 3 deferred benefit.

# Annex 4 - Securitisations - qualitative tables

Reference is made to the Annexes - Annex 3 - Securitisations - qualitative tables of Consolidated financial statements of UniCredit group with specific reference to UniCredit S.p.A. as Originator which is herewith quoted entirely.

### Annual financial statements certification pursuant to art.81-ter of Consob regulation No.11971/99, as amended

- 1. The undersigned Jean Pierre Mustier (as Chief Executive Officer) and Stefano Porro (as the Manager Charged with preparing the financial reports) of UniCredit S.p.A., also in compliance with Art.154-bis, (paragraphs 3 and 4) of Italian Legislative Decree No.58 of 24 February 1998, do
  - the adequacy in relation to the Legal Entity's features, and
  - the actual application

of the administrative and accounting procedures employed to draw up the 2018 Annual Financial Statements.

- 2. The adequacy of the administrative and accounting procedures employed to draw up the 2018 Annual Financial Statements has been evaluated by applying a model developed by UniCredit S.p.A., in accordance with the "Internal Controls - Integrated Framework (CoSO)" and the "Control Objective for IT and Related Technologies (Cobit)", which represent generally accepted international standards for internal control system and for financial reporting in particular.
- 3. The undersigned also certify that:
  - 3.1 the 2018 Annual Financial Statements:
    - a) were prepared in compliance with applicable international accounting standards recognized by the European Community pursuant to European Parliament and Council Regulation No.1606/2002, of 19 July 2002;
    - b) correspond to the results of the accounting books and records;
    - c) are suitable to provide a fair and correct representation of the economic and financial situation of the issuer;
  - 3.2 the Report on Operations includes a reliable analysis of the operating trend and results as well as of the situation of the issuer, together with a description of the main risks and uncertainties they are exposed to.

Milan - 6 February 2019

Jean Pierre MUSTIER

Stefano PORRO

Styoner Sono

(English translation of the Italian original document)

**BOARD OF STATUTORY AUDITORS' REPORT** TO THE SHAREHOLDERS MEETING OF APRIL 11, 2019 (PURSUANT TO ART.153 OF ITALIAN LEGISLATIVE DECREE 58/1998 AND ART. 2429, PAR. 2, OF THE ITALIAN CIVIL CODE)

Dear Shareholders,

the Board of Statutory Auditors (hereinafter, also the "BoSA") is called to report to the Shareholders' Meeting of UniCredit S.p.A. (hereinafter, also the "Bank", the "Parent Company") on the oversight activity performed during the year and on any detected omissions and censurable facts, pursuant to Art.153 of Italian Legislative Decree no. 58/1998 (Consolidated law on finance TUF) and art. 2429, paragraph 2, of the Italian Civil Code. The Board of Statutory Auditors is also entitled to make comments and proposals concerning the financial statements, their approval and all matters within its remit.

During 2018, the Board of Statutory Auditors performed its institutional duties in compliance with the Italian Civil Code, Italian Legislative Decree no. 385/1993 (Consolidated law on banking TUB), 58/1998 (TUF) and 39/2010 and subsequent amendments and/or additions, the provisions of the company Bylaws and those issued by the Authorities that exercise supervisory and control activities, also taking into consideration the rules of conduct recommended by the Italian National Board of Certified Public Accountants and Accounting Experts (Consiglio Nazionale dei Dottori Commercialisti e degli Esperti Contabili).

This report provides the information required by Consob Communication 1025564/2001 as amended and/or supplemented.

### 1. Appointment and activities of the Board of Statutory Auditors

On 14 April 2016, the Shareholders' Meeting of UniCredit S.p.A. renewed the Board of Statutory Auditors, which had lapsed from office after completing its three-year term, appointing its members for the subsequent period and until the approval of the financial statements at 31 December 2018. These were Mr. Pierpaolo Singer (Chairman), Mr. Angelo Rocco Bonissoni, Mr. Enrico Laghi, Ms. Benedetta Navarra, and Ms. Maria Enrica Spinardi (Statutory Auditors). On 2 May 2017, Mr. Enrico Laghi resigned from office due to increasing professional commitments. He was replaced by Mr. Guido Paolucci, former Alternate Auditor from the same list, whose appointment was confirmed by the Shareholders' Meeting on 4 December 2017. On 26 October 2017, Ms. Maria Enrica Spinardi resigned from office for reasons related to her family commitments. She was replaced by Ms. Antonella Bientinesi, former Alternate Auditor from the same list, whose appointment was confirmed by the Shareholders' Meeting on 4 December 2017.

During the 2018 financial year, the Board of Statutory Auditors carried out its activities, holding 38 meetings with an average duration of about 3 hours and 50 minutes, of which 26 after the Shareholders' Meeting of 12 April 2018. During 2019 and until the date of this Report, the Board of Statutory Auditors met 10 times.

The Board of Statutory Auditors participated in all 17 meetings of the Board of Directors.

In 2018, the Board of Statutory Auditors, with the presence of all members, participated in 4 meetings of the Internal Control & Risk Committee (hereinafter, also "IC&RC"); subsequently, following the renewal of the composition of the IC&RC in April 2018, it participated on the invitation of the Chairman of the Board (9 meetings, May – December 2018 period).

### 2. Development of Group activities and other corporate operations

The Board of Statutory Auditors, in parallel with the monitoring carried out continuously by the Board of Directors and related to the implementation of the Strategic Plan Transform 2019 (hereinafter, also the "Plan") approved in December 2016 and reconfirmed in December 2017, continued its analyses aimed at examining the implementation of the main actions contemplated in the Plan and carried out specific in-depth studies with the Top Management within the respective remits regarding the significant advances in the implementation of the five pillars of the Plan:

- Transforming the operating model;
- Maximizing the commercial bank value;
- Strengthening and optimizing the capital;
- Improving asset quality;
- Adopting a Group Corporate Center that is streamlined yet with directional powers strongly oriented towards coordinating the business.

The implementation of *Transform 2019* is fully in line with expectations.

The Consolidated Management Report also lists the initiatives for the sale of non-performing loan portfolios, which are aimed at reducing nonperforming exposures and non-core assets and strengthening the Group's risk profile set in the Plan.

Among the operations and initiatives on shareholdings described in the financial statements, please note the following:

#### Disposal of Italian pawncredit business

On 1 July 2018, the holding UniCredit S.p.A. completed the disposal of its Italian pawncredit business to Dorotheum. The transaction envisaged a consideration of €141 million, paid by Dorotheum at closing, and a potential earn-out in favor of UniCredit S.p.A. up to €9 million, to be paid after three years. In 3Q18 the transaction generated a positive impact for UniCredit S.p.A. of about €100 million in the consolidated accounts and of almost 4 bps on the consolidated CET1 ratio.

### Sale of the investment in i-Faber S.p.A.

On 30 April 2018, UniCredit S.p.A. finalized the sale of the entire stake (100%) held in i-Faber S.p.A. to Accenture Managed Services S.p.A., as part of the broader action aimed at streamlining the Group's shareholdings.

#### Constitution of UniCredit myAgents S.r.l.

In February 2018, UniCredit myAgents S.r.I., a wholly owned subsidiary of UniCredit S.p.A., was set up to operate as a financial business agency, mainly as a driver for recruiting and training associates to strengthen its distribution network, in order to contribute to the business development of Italian commercial bank business. The company has been operational since April 2018.

### 3. Other information on Group activities

#### Contract renegotiation with ES Shared Service Center S.p.A.

In line with the new HR Transformation program led by the UniCredit HR Transformation & Operations Office, a thorough revision of the relationship with ES Shared Service Center S.p.A. has been negotiated. The latter provides services in the field of Human Resources for UniCredit Group companies in Italy and Austria through an outsourcing contract spanning 15 years.

In line with the agreements, the subsidiary UniCredit Services Scpa has exercised its termination right of the agreement related to Italy which is effective from 1 July 2018. The termination of the said agreement envisages also a post termination assistance in order to ensure the continuity of the services and to support the migration of the systems and the activities to UniCredit S.p.A. In this context and in execution of the reached agreement, UniCredit Services has exercised its "put option"; therefore starting from 19 December 2018 UniCredit Services ceased to be a shareholder of ES SSC.

#### Treatment of Cashes

In reference to the request made by Caius Capital on 20 July 2018, the EBA (European Banking Authority) decided not to open an investigation for breach of EU law regarding the regulatory treatment of the Cashes operation. UniCredit S.p.A. therefore confirmed the position of 2012 concerning the treatment of the Cashes, supported by the fact that the treatment was reviewed and affirmed by all the relevant authorities and that UniCredit ordinary shares are gualified as Common Equity Tier 1 Capital - CET1. UniCredit S.p.A. also has filed a complaint against Caius Capital and the Caius funds in the Milan Court, asking for damages quantified at about €90 million due to the initiatives taken by them in regards to the Cashes. In December 2018, UniCredit S.p.A. and Caius Capital jointly communicated that they had reached a definitive settlement agreement on the dispute, and UniCredit's complaint against Caius and the funds it manages has been withdrawn.

#### Mediobanca S.p.A. - new consultation agreement

At 31 December 2018, UniCredit S.p.A. is the largest shareholder in Mediobanca Banca di Credito Finanziario S.p.A. ("Mediobanca") with a stake of 74.5 million shares, corresponding to 8.4% of the share capital. As a result of the termination of the existing Shareholders' Agreement of Mediobanca from 31 December 2018, on 20 December 2018, the holders of 20.7% of the share capital of Mediobanca, including UniCredit S.p.A., signed a new "consultation agreement" effective from 1st January 2019.

The stake in Mediobanca is classified among the related companies subject to considerable influence, in line with the previous years and on the basis of an opinion requested from an external law firm.

Given the signing of the new consultation agreement, UniCredit continues to hold significant influence on Mediobanca, as the new agreement does not introduce changes in the governance framework of Mediobanca so substantial to require an update in UniCredit classification and valuation criteria of such stake; UniCredit preserves its representation in the Board of Directors of Mediobanca and the participation in determining its financial and operating policies.

Approval of the Italian Budgetary law 2019 and consequent effects on deferred taxes associated with the adoption of the IFRS9 principle As indicated in the consolidated Notes, starting from 1st January 2018, the new accounting standard IFRS9 which deals with the recognition and measurement of Financial instruments has been applied for the preparation of Financial statements. The adoption of the new accounting standard has determined, among other effects, an increase in Loan Loss Provisions (LLPs) whose economic effects have been recognized as a reduction of 1st January 2018 net equity (First Time Adoption - FTA). At the same date, UniCredit S.p.A. has not recognised IRAP and IRES tax assets related to the mentioned LLPs because the tax rule applicable at the time required the full deductibility in 2018 and, absent a sufficient taxable income, the sustainability test showed the inability to recover the IRES deferred tax assets associated with tax losses carried forward.

The new 2019 Italian Budgetary Law, approved in December 2018, envisaged the deductibility of LLPs recognized in FTA on a 10 years period (1/10 in 2018 and 9/10 in future periods up to 2027), for both IRES and IRAP purposes.

This circumstance has determined the transformation of these DTAs from tax assets related to tax losses carried forward to tax assets related to temporary differences (IRES and IRAP) and, consequently, their recognition in financial statements for an amount determined through the sustainability test carried out coherently with the new tax rules.

The Board of Statutory Auditors noted that the recognition of these DTAs has required a specific analysis by the Company Management in order to identify the appropriate accounting, taking into account the absence of specific guidelines from the IAS12 on the allocation of such effects to net assets rather than to the income statement. On the issue, which is purely representative and does not involve recognition or measurement issues, the Company Management:

- has performed technical analysis, also considering the content of the Document issued by Banca d'Italia, Consob and Isvap (now Ivass) on 21 February 2008 concerning the application of IAS/IFRS (in particular the Document was issued so to clarify the accounting treatment of negative changes in DTA related to the first time adoption of IAS/IFRS and resulting from the change in IRES and IRAP tax rates set by 2008 Budgetary
- has concluded that the content of the mentioned Document is applicable also to the present case absent further indications by IFRS IC (Interpretation Commitments) or changes by IASB (International Accounting Standard Board).

Therefore, the DTAs related to the first adoption of the IFRS9 principle have been recognised against P&L for an amount of €871 million. As a result, also considering the impact of IRAP current taxes for €16 million, the net profit for 2018 is equal to €3,892 million (€1,727million in the fourth quarter of 2018). In case these DTAs were recognised against equity, the net profit for 2018 would have been equal to €3,006 million (€840 million in the fourth guarter of 2018); 20% of rectified net profit (3,006 million) is subject to proposal of dividend distribution to UniCredit Shareholders' Meeting. Lastly, to be pointed out that the the choice to recognise these DTAs against equity, instead against P&L as happened, would have not determined different effects on the overall equity capital of the Bank.

#### 4. Atypical or unusual transactions

The financial statements, the information received during the meetings of the Board of Directors and the information received from the Chairman and the CEO, the management, the direct subsidiaries' Boards of Statutory Auditors, and the External Auditor revealed no atypical or unusual transactions, including intragroup or related-party transactions.

### 5. Related-party transactions

The financial statements shows the information relating to transactions with related parties, together with the relevant certifications (Art. 5 Consob resolution no. 17221/2010 and subsequent amendments "Information to the public on transactions with related parties").

### Global Policy "Transactions with related parties, related entities and Corporate Representatives under Art. 136 TUB [Consolidated Banking

With a resolution of 6 February 2019, the Board of Directors approved an updated version of the Global Policy for the management of transactions with persons in conflict of interest, pursuant to Consob Regulation 17221/2010 of the Bank of Italy Circular 285/2013 and of Art. 136 of Italian Legislative Decree 385/1993. The regulation requires annually checking its adequacy and the need to make any amendments. The Global Policy, renamed Global Policy "Transactions with related parties, associated persons and Corporate Officers ex art 136 TUB" and adopted in accordance with the above-mentioned provisions, has been revised with a view to streamlining and easing the user's comprehension and merges into a single document the" Global Policy for the management of transactions with parties in conflict of interest" and the "Global Policy -Internal controls on risk activities with persons in conflict of interest".

The main changes include:

- identification of operations with Single Perimeter members and cases of exclusion
- the increase in the materiality threshold from 2% to 3% for the inclusion of shareholders/Shareholders' Agreement members in the Single
- the qualification of the plafonds/internal limits.

On 30 January 2019, the Board of Statutory Auditors, after obtaining the favourable opinion of the Related Parties Committee, issued an opinion of the overall adequacy and suitability of the renewed Global Policy for the achievement of the objectives set by the regulations in force.

#### Global Policy "Internal controls on risk activities with Persons in conflict of interest"

The Bank of Italy's regulations (Circular no. 263 - Title V, Chapter 5) provide for the annual assessment of the policies of internal control on activities at risk with respect to Related Parties.

During 2018, the Board of Statutory Auditors took note that the relevant Group Risk Management and Group Compliance Functions assessed as unnecessary the revision of the Global Policy "Internal controls on Risk Activities with Parties in conflict of interest". Therefore, the contents of the version approved by the Board of Directors Meeting of 2 August 2016, were therefore confirmed on the basis of approvals respectively issued by the Related Parties Committee and the Board of Statutory Auditors. Moreover, as indicated in the previous paragraph, at its meeting of 6 February 2019, the Board of Directors approved the new version of the Global Policy "Transactions with related parties, related entities and Corporate Representatives under Art. 136 TUB", which includes the "Global Policy - Internal controls on Risk Activities with Parties in conflict of interest".

### Transactions pursuant to Art. 136 TUB

With reference to transactions approved by the Board of Directors pursuant to Article 136 of Italian Legislative Decree no. 385/1993 (TUB), the competent structures conducted an analysis of the creditworthiness of each of the proposals, expressing a favourable opinion and specifying that the transactions subjected to Board approval were assessed at market conditions, in line with those envisaged for customers with a similar risk profile and economic sector of business.

#### 6. Oversight of the external audit activity

Directive 2014/56/EU Art. 28 amended Directive 2006/43/EC concerning external audit and was transposed in Italy with Legislative Decree no. 135/2016, which updated Italian Legislative Decree no. 39/2010. Regulation (EU) 537/2014 of April 16, 2014, Art. 10 (hereafter also the "Regulation") defines the specific requirements of the audit report for public interest entities.

Pursuant to Art. 19 of Italian Legislative Decree no. 135/2016, during the course of 2018 and up to the date of this Report to the Shareholders, the Board of Statutory Auditors carried out a monitoring process during all the activity carried out by the External Auditors.

The BoSA scheduled a series of specific meetings during the various phases of the audit, during which it examined, among other things:

- the 2018 Transparency Report, with particular reference to the processes of certification of independence of the personnel of the External Auditors and quality control (practice review);
- the resources and hours budgeted for the 2018 external audit;
- the scope of work, materiality and significant risks 2018;
- the 2018 Audit Plan;
- the 2018 Group Audit timetable.

The Board of Statutory Auditors analyzed the methodology adopted by the External Auditors and acquired the necessary information during the task, with constant interaction on the audit approach used for the various significant areas of the financial statements, sharing the issues related to corporate risks, as well as receiving updates on the progress of the audit and on the main aspects examined by the External Auditors.

In November 2018, the Board of Statutory Auditors met in two separate sessions with the Partners of the Deloitte network in charge of the audits of UniCredit Bank AG, UniCredit Bank Austria AG, AO UniCredit Bank and of the Companies belonging to CEE (Central Eastern Europe), as well as FinecoBank Spa, Cordusio SIM, UniCredit Factoring, UniCredit Leasing SpA, UniCredit Services ScpA, for the usual annual update on the scenario developments in the various countries and on the main results of the respective audit activities

The Board of Statutory Auditors reviewed the following reports of the External Auditors Deloitte & Touche S.p.A., whose activity supplements the general framework of the control Functions required by the regulations in regard to financial information:

- the auditing reports issued on 8 March 2019 pursuant to Art. 14 of Italian Legislative Decree 39/2010 and Art. 10 of Regulation (EU) no. 537/2014,
- the supplemental report issued on 8 March 2019, pursuant to article 11 of the aforementioned Regulation, to the Board of Statutory Auditors in its capacity as internal control and auditing committee;
- the annual confirmation of independence, issued on 8 March 2019, pursuant to Art. 6 par. 2) subpar. a) of the Regulation and pursuant to paragraph 17 of ISA Italia 260.

The aforementioned reports on the audit of the Company financial statements and the consolidated financial statements of the Group highlight that they both provide a truthful and correct representation of the equity and financial situation of UniCredit S.p.A. and of the UniCredit Group at 31 December 2018, of the economic performance and cash flow for the year ended on that date, in accordance with the International Financial Reporting Standards adopted by the European Union as well as the provisions issued in implementation of Art. 9 of Italian Legislative Decree no. 38/05 and of Art. 43 of Italian Legislative Decree no. 136/15.

Furthermore, in the opinion of the External Auditors, the Management Report and some specific information contained in the Report on Corporate Governance and Ownership Structure indicated in Art. 123-bis, paragraph 4, of Italian Legislative Decree no. 58/98 (TUF) are consistent with the financial statements of UniCredit S.p.A. and with the consolidated financial statements of the UniCredit group at 31 December 2018 and are prepared in accordance with the law. With reference to the possible identification of significant errors in the Management Report (Article 14, paragraph 2, subpar. e) of Italian Legislative Decree no. 39/2010), the External Auditors declared that there was nothing to report.

Starting from the 2017 financial year, the reports on the auditing of the financial statements and the consolidated financial statements show the key audit matters that, according to the professional opinion of the External Auditors, were more significant in the accounting audit of the Company and consolidated financial statements for the year under review [ISA (Italy) 701].

The particular aspects are the following:

- the first adoption of the international accounting standard IFRS9;
- risk of uncorrected classification and valuation of performing customers loans;
- risk of uncorrected classification and valuation of non performing loans to customers (unlikely to pay and bad loans);
- legal risks related to non- compliance with the economic sanctions imposed by the United States of America ("U.S.") to other countries.

Regarding the aforementioned key matters, for which the External Auditors' reports illustrate the related audit procedures adopted, the External Auditors do not express a separate opinion, as the same have been dealt with in the audit, and in the assessment of the financial statements as a whole. The aforementioned key matters have been the subject of detailed analysis and updating during the periodic meetings that the Board of Statutory Auditors held with the External Auditors.

The Board of Statutory Auditors met regularly with the Auditing Company as required by Art. 150, paragraph 3, of Italian Legislative Decree 58/1998 (TUF) for a mutual exchange of information. It informed the Board of Statutory Auditors that there were no censurable actions or facts or irregularities which would have required specific reporting under Art. 155, paragraph 2, of Italian Legislative Decree 58/1998 (TUF).

In light of the foregoing, the Board of Statutory Auditors deems the process of interaction with the the External Auditors to be adequate and transparent. It also believes that the improvement of the "two-way dialogue" between the the External Auditors and the bodies responsible for governance on the areas of budget risk and on the procedures identified to oversee them further supported the role and responsibility of the parties involved in the preparation of the financial statements and in the auditing activities.

### 7. Oversight on the independence of the External Auditors

During the 2018 financial year, pursuant to Art. 19 of Italian Legislative Decree 39/2010, the Board of Statutory Auditors verified and monitored the independence of the External Auditors Deloitte & Touche S.p.A., pursuant to articles 10, 10-bis, 10-ter, 10-quater and 17 of the aforementioned decree and article 6 of the Regulation, in particular with regard to the adequacy of the provision of services other than auditing to the audited entity. Furthermore, as previously stated (see previous paragraph), the Board of Statutory Auditors received the declaration confirming its independence from UniCredit S.p.A..

Following the entry into force of the aforementioned Regulation on specific requirements related to the external audit of the accounts of public interest entities (PIE), the Board of Statutory Auditors carried out, together with the relevant Bank Functions (Group Cost Management), a review of the existing internal regulations, Global Operational Instruction (GOI), called "Management of contractual relations with the external Group Auditing Company", issued in October 2014 and addressed to all Group subsidiaries.

From January 2017, the Bank has sent operating instructions to all the companies of the UniCredit Group so that they may submit each individual non-audit assignment for the assessment and approval of the Internal Control Body of each Group company (Board of Statutory Auditors, Audit Committee or equivalent body), then to the UniCredit S.p.A. Board of Statutory Auditors to issue the final binding opinion. The Board of Statutory Auditors also took note of the information concerning non-audit services prepared through a preventive and four-monthly flow by the competent Function. Therefore, pursuant to this process, all the companies of the UniCredit group contributed to the transmission of the data requested and required by internal regulations, in order to enable the timely monitoring of the costs of the services provided to the External Auditors and by all entities belonging to the Deloitte network.

The aforementioned revision of the internal operating instructions, aimed at strengthening the steering, coordination and control with further details, rules, responsibilities, processes and activities for the correct application of EU Regulation no. 537/2014 - ended on 27 March 2018, with the publication of OdS [Internal Regulation] 1316/1 referred to as "Global Operational Regulation - Principles and rules for the management of contractual relations with the Group's External Auditors ".

On the basis of the final data for 2018, the services provided by the Group's External Auditors amount to approximately € 35.8 million, of which € 6.1 million refer to non-audit services.

The ratio between the cost of non-audit services and the three-year average of audit services (2015-2016-2017) amounted to 29% for 2018, lower than the limit established by internal and external regulations (70%). On the other hand, as regards the non-audit services planning for 2019, the Deloitte network will be assigned services with a value of approximately € 7.2 million, with a forecast CAP of 32%.

With reference to the information provided in the statement relating to the "Publication of the remuneration - UniCredit S.p.A. - 2018 financial year -Deloitte network", the Board of Statutory Auditors notes that, compared to the previous year, the costs of the services assigned to the External Auditors increased, net of inflation, by €518,000, in consideration of the supplemental fees requested by the External Auditors following the introduction of the new IFRS 9 principle, while the costs of certification services, amounting to €2,001,000, decreased compared to the previous year by 41%. The costs of non-audit services, amounting to €839,000, decreased compared to the previous year by 11%.

At the Group level, the costs of non-audit services assigned to the External Auditors decreased by 10% compared to 2017. In order to be able to monitor effectively and promptly the allocation and the costs of the non-audit services, the Board of Statutory Auditors reserves the right to establish a more restrictive CAP annually.

#### 8. Oversight of the financial information process

For the purposes of overseeing the financial reporting processes, the Board of Statutory Auditors, in addition to the aforementioned in-depth analysis carried out with the External Auditors, which did not reveal significant critical issues of the internal control system concerning the financial reporting process, carried out the planned and periodic meetings with the Manager in charge with preparing the financial reports and the competent Accounting and Group Risk Management structures.

The administrative and accounting procedures for drafting the Company and consolidated financial statements and all other financial information were set up under the responsibility of the Financial Reporting Manager who, together with the CEO, attests that they are adequate and actually applied.

During these periodic meetings, the Manager in charge with preparing the financial reports did not report any significant shortcomings in the operating and control processes that could undermine the adequacy and actual application of the administrative and accounting procedures, in order to correctly represent the economic, asset and financial aspects of the accounting events in compliance with international accounting standards.

The Manager with preparing the financial reports and the Chief Executive Officer signed the statements relating to the individual and consolidated financial statements at 31 December 2018, pursuant to Art. 81-ter of the Issuer Regulation, approved by Consob with Resolution 11971/1999 as amended and supplemented.

The Board of Statutory Auditors has examined the internal regulations relating to the process which allows the Manager with preparing the financial reports and the Chief Executive Officer to issue the cited certificates and has taken note of the updates on the subject, including those relating to the "Manualof Group Accounting Rules and Principles (Internal Regulation 911)" (approved by the Board of Directors in January and March 2018 and January 2019), with particular reference to the introduction of the new accounting standards (IFRS9, IFRS15), and the issuance of the update of Circular 262 by the Bank of Italy, and the findings of the Quality Assurance carried out by Deloitte as part of the IFRS9 Project. The Board of Statutory Auditors also considered the updates to the Manual made as a result of the entry into force from 1st January 2019 of IFRS16, as well as those related to the new Policy "IFRS9 Held to collect - Sales".

The Board of Statutory Auditors also acknowledged the "Report on the status of the internal control system on the Financial Reporting -Management Report" with regard to the certification campaign L. 262/05 on the financial statements at 31 December 2018, issued on 6 February 2019.

In light of the information received and of the analyses carried out, as also described below, the Board of Statutory Auditors deems the overall administrative accounting system to be adequate in regards to the current regulations.

In any case, it recommends continuing without delay the direction and implementation of the corrective actions planned by the Management, as well as further strengthening the role of steering and coordination on the Group companies by the Corporate Center structures, with a view to increasingly sharing, harmonization and monitoring the different financial reporting processes.

Compared to a total of 505 companies wholly consolidated at 31 December 2018, on the basis of the criteria defined in the aforementioned internal regulations, the companies subject to certification for the 262 campaign amount to 65 and cover 98.1% of the Group Total Aggregated Assets

The certification campaign at 31 December 2018, which for UniCredit S.p.A. involved 321 processes that undergo 1469 checks, ended with the issuance of all the so-called "internal certificates" to the UniCredit S.p.A. Manager in charge with preparing the financial reports by the counterparties of the relevant companies. Given the fact that the process system and the related checks are constantly updated, the Board of Statutory Auditors has recommended particular care in ensuring their complete mapping for the purposes of the related 262 certification.

Regarding the areas of improvement that emerged from the certification campaign, which mainly concern i) the existence of substantial manual procedures that characterize part of the operations of Functions directly involved in the preparation of Company and consolidated financial statements/reports, ii) the supply of automated reports/procedures to improve the production and control activities carried out manually, the BoSA will continue to monitor the complete addressing of the related remedial actions (Group Remediation Plan), with a view to gradually reducing the use of compensatory actions, which are often manual and operationally burdensome, and which can raise the related operational risk.

As part of the project actions aimed at the 262 processes, the Board of Statutory Auditors confirmed the general revision of UniCredit S.p.A.'s operational model for the management of all the significant Workout processes in order to optimize their overall effectiveness (i.e. "doBank project"). A specific independent analysis was carried out as part of a comparative market survey by a leading consultancy company on the management of guarantees regarding non-performing exposures on the counterparties managed by the Servicers and, more generally, under the Master Service Agreement (MSA) with doBank: based on the results provided, an assessment is underway on actions to strengthen the supervision of doBank's activity, which, where necessary and agreed, could find future formalization within the existing Master Service Agreement. The Board of Statutory Auditors considers the aforementioned activity very significant also in the context of a general strengthening of the supervision of Outsourcer/Third-Party operations.

The Board of Statutory Auditors has taken note of the procedures carried out by the External Auditors requested by the Bank ("Agreed upon procedures") as suggested by the Board of Statutory Auditors, regarding the production of the disclosure made with reference to the date of 31 December 2018 by UniCredit S.p.A. in the document known as Disclosure of the UniCredit Group drawn up pursuant to Regulation (EU) no. 575/2013 ("Pillar III"), in relation to:(i) the processes and their first- and second-level controls for: (a) the determination of the Own Funds and Banking Regulatory Ratios; (b) the determination of Risk Weighted Assets; (c) the production of the disclosure made in Pillar III; (ii) verifying the composition, the correct determination and the arithmetic correctness of certain information provided in Pillar III; (iii) the trend and consistency analysis of the Own Funds, Banking Regulatory Ratios and Risk Weighted Assets.

The Board of Statutory Auditors believes that the above-described activity makes it possible to consider the internal regulatory framework adequate and updated, the design of the procedures and the control processes implemented sufficiently formalized and comprehensible, and the planned control activities (both first and second level) actually implemented and effective. It also contributes to the growth of the internal culture regarding the analysis of the phenomena underlying the formation of the Own Funds as well as an ever greater transparency towards the markets.

In regards to the activities related to the strengthening of the governance of data and information (**Data Quality**), as well as the strongest safeguards serving the decision-making and risk-control processes, a topic on which the Board of Statutory Auditors has placed significant attention over time, updates have been carried out with the relevant structures on the ongoing actions following the "Overall Data Quality Plan". The Board of Statutory Auditors also found the new Umbrella Program initiative, led by the GRM and COO Functions, whose objectives consist either in monitoring the resolution initiatives of the recommendations of the Supervisor under the SREP (Supervisory Review and Evaluation Process), or in laying the foundations for long-term strategic initiatives in the data architecture/aggregation/reporting field, to be included in the Strategic Plan 2020/2023, with the aim of responding to regulatory developments. The Umbrella Program will include not only the liquidity and interest rate data - which in the short term represent the priority - but also, more generally, all those subject to aggregation (as attributable to the Group perimeter) and/or regulatory reporting.

Keeping in mind the overall capacity to produce reporting quickly and comprehensively, the Board of Statutory Auditors considers it important, as per the approach adopted by the Bank, that each architectural investment aimed at strengthening the data aggregation capacity or speed is included in the Umbrella Program in order to synergistically harmonize the strengthening initiatives and the projects that involve data quality.

The Board of Statutory Auditors notes the results of the goodwill **impairment test** and other intangible assets at 31 December 2018. This activity was carried out by uniformly calculating the capital allocated to the CGU - Cash Generating Unit (unit generating financial flows identifiable in segments of the Group's operating activities) of the CEE compared to the method used for all the other CGUs. Goodwill is monitored by the CGUs at the lowest level in the Group in line with its business model.

The Notes to the Accounts show the effects of deferred tax assets (IRES and IRAP) deriving from exempting the excess values of the control shareholdings pursuant to Art. 23 of Italian Legislative Decree 98/2011 and those relating to deferred tax assets (IRES and IRAP) arising from the tax exemption of accounting goodwill; the values are those resulting from the sustainability test in accordance with IAS12, taking into account the foreseeable economic forecasts for the future periods, in order to verify that there are, on the basis of a time span of 5 years adopted in order to harmonize the approach between the main Group entities, future taxable incomes against which the same can be used.

Over the course of the year, the Board of Statutory Auditors continued to analyse the adoption status of the "IFRS9" implementation project, which is proceeding in accordance with the planned *timelines*. It also took note of the results of the analysis carried out by the External Auditors regarding the most significant areas of the Project, both at the local and Group level, from which no major critical issues emerged.

The Notes to the Consolidated Accounts provide information about the impacts of the transition to IFRS9 - Financial Instruments. The adoption of the principle is the result of a multiannual project aimed at creating accounting and risk monitoring methodologies, harmonized between the various Group companies, which ensure full compliance with the provisions of the accounting principle, updating the governance and monitoring processes in light of the relevant regulatory innovations. The Board of Statutory Auditors acknowledges the value adjustments arising from the entry into force of the abovementioned accounting standard IFRS9, which required the development of models to calculate the amount of the adjustments on the basis of the expected credit loss. These models are based on two fundamental pillars: i) the allocation of credit exposures to stages 1, 2 and 3 provided for by the principle (Stage allocation); ii) the determination of the expected credit loss.

Detailed information is provided in the financial statements in relation to the investments in the Voluntary Scheme.

With reference to the measures in favour of Banca Carige S.p.A., UniCredit S.p.A.'s contribution amounted to about €62.5 million (of which about €53 million attributable to UniCredit S.p.A.) and was identified as a financial instrument, classified according to the Current Accounting Standard IFRS9 under item 20.c) "Financial assets mandatorily at fair value through profit or loss".

As no market valuations or prices of comparable securities are available, at 31 December 2018 the fair value of the instrument was determined using internal models (discounted cash flow and market multiples), also having as reference the valuation of the financial assets of the Voluntary Scheme (supported by the advisor in charge) contained in the 2018 Statement of the Voluntary Scheme.

The Notes provide detailed information on any liabilities and costs that may arise from pending judicial proceedings.

The Board of Statutory Auditors has investigated with the Bank's Legal Function the methodology and the process adopted in analyzing the dispute and determining the related provisions.

In particular, in the Notes to the Consolidated Accounts, information is provided on the evolution of the investigations still underway by the US Authorities on issues related to the economic Sanctions imposed by the United States, with reference to UCB AG, UCB Austria and UniCredit S.p.A.. Each of these companies is collaborating with the relevant US Authorities and remediation activities are underway, in particular regarding internal policies and procedures. The respective companies of the UniCredit Group keep the competent Authorities duly updated. As indicated in the Notes, it is also possible that investigations into historical compliance practices may be extended to other companies within the Group or that new investigations or proceedings may be commenced against the parent company UniCredit S.p.A. and/or the Group.

Recent violations of US sanctions and certain US dollar payment practices by other European financial institutions have resulted in those institutions entering into settlements and paying material fines and penalties to various US authorities.

It should be noted, therefore, that such inspections and/or proceedings against the Group companies could result in the enforcement against UniCredit S.p.A. and/or the Group of the payment of significant civil or criminal penalties.

UniCredit S.p.A., UCB AG and UCB Austria are continuing their settlement negotiations with the various US authorities in order to define an agreement and resolve the various proceedings accordingly. Therefore it is not possible to determine with any certainty the terms and timing of any resolution with any relevant authorities, including what final costs, remediation, payments or other criminal or civil liability may occur in connection with a final resolution.

The investigation costs, remediation required and/or payments or other legal liabilities to be incurred in connection with the proceedings could lead to liquidity outflows, potentially affect net results and have a material adverse effect on a reputational basis and business activities. The Group booked provisions which are deemed appropriate.

The timing of any agreement with the various U.S. authorities is currently not determinable, however it is possible that settlement discussions with any or all of the Group entities could be completed by the end of the first semester of 2019.

The Notes to the Consolidated Accounts also provide an update on the proceeding regarding the Squeeze-Out of former minority shareholders of UCB AG and UCB Austria (so-called Appraisal Proceeding). In reference to the Appraisal Proceeding of the minority shareholders of UCB AG, a forthcoming hearing will be scheduled at the Munich District Court for February 2020, to examine the supplementary expert report for the valuation of UCB AG at the time of the squeeze-out. The Bank continues to believe that it has operated in full compliance with the law and considers the price paid to minority shareholders to be adequate. At this stage, it is not possible to estimate the disputed amount or the duration of the proceeding, which could even last for a number of years and could result in the Parent Company UniCredit S.p.A. having to pay additional compensation to the minority shareholders.

In reference to the Appraisal Proceeding of the minority shareholders of UCB Austria, the proceeding will continue before the Commercial Court in Vienna, which has ordered the parties to submit further documents and must decide both on the assessment of the above price and on the legal issues. UniCredit S.p.A., considering the nature of the valuation methods used, believes that the amount paid to the minority shareholders was adequate. Currently, it is not possible to evaluate the amount under dispute and the possible risk connected with the above-described Appraisal Proceeding.

The Directors provide information about the litigation related to certain forms of banking operations connected to its operations with clients, which are not specific to the UniCredit group, rather affect the financial sector in general.

The proceedings pertaining to compound interest mainly involve damages requests from clients arising from the alleged unlawfulness of the calculation methods of the amount of interest payable in connection with certain banking contracts. Starting from the first years of 2000, there has been a progressive increase in claims brought by the account holders due to the unwinding of the interest payable arisen from the guarterly compound interest.

In the course of 2018, the number of claims for refunds/compensation for compound interest did not show particular variations compared to 2017. At present, the parent company UniCredit S.p.A. has made provisions that it deems appropriate for the risks associated with these claims.

With regard to the litigation connected to derivative products, the Directors report that several financial institutions, including UniCredit group companies, entered into a number of derivative contracts, both with institutional and non-institutional investors. In Germany and in Italy there are a number of pending proceedings against certain Group companies that relate to derivative contracts concluded by both institutional and noninstitutional investors. The filing of such litigations affects the financial sector generally and is not specific to the parent company UniCredit S.p.A. and its Group companies. At present, it is not possible to assess the full impact of these legal challenges on the Group. Considering the regulatory complexity and interpretations not always homogeneous, UniCredit S.p.A. time-to-time assesses the accounting of provisions for risk and charges, aimed at facing costs, deemed probable, in a contest that has increased the litigiousness at baking system level. The Compliance Function, together with the Legal Function, supports the phases of analysis and assessment of the adequacy of possible customer care actions or other initiatives that can create particular situations in which the Bank could be involved, in order to better define them.

The trend in market interest rates resulted in the main benchmark reference for indexed loans, the Euribor, being negative. This has originated the issue of how to measure the overall interest rate for the clients, creating a fact pattern not existing so far. In light of such complexity, the underlying contracts with clients were subject to a deep monitoring. In this regard, and in compliance with the regulations in force, UniCredit S.p.A. takes the necessary initiatives deciding to apply the most favorable approach for the clients for the past years too, applying a final interest rate calculated as algebraic sum of the parameter (Euribor) and the spread. In response to possible disbursements to customers, this has resulted in the allocation of a risk and charge fund determined on the basis of the best possible estimates.

In regard to the diamond issue, under an agreement concluded in 1998 with a specialised brokerage firm, the Bank played a "Introducer" role. As indicated in the financial statements, from the end of 2016 the liquidity available on the market to meet the requests of customers to divest their diamond assets contracted to a certain extent until it became nil, with the suspension of the service by the brokerage company. Already during 2017 UniCredit S.p.A. launched a "customer care" initiative which, which envisaged the availability of the Bank to intervene for the acknowledgement towards the customer of the original cost incurred for the purchase of precious items and the consequent withdrawal of the stones, upon certain conditions.

The initiative has been adopted assessing the absence of responsibility for its role as "Introducer"; nevertheless, the AGCM (Autorita' Garante della Concorrenza e del Mercato) ascertained UniCredit's responsibility for unfair commercial practice (confirmed in appeal by the Administrative Regional Court in the second half of 2018), imposing, in 2017, a fine of €4 million paid in the same year.

On 8 March 2018, a specific communication was issued from Banca d'Italia concerning the "Related activities exercisable by banks", in which large attention was given to the reporting at the bank branches of operations, purchase and sale of diamonds by specialised third-party companies. As of 31 December 2018, UniCredit S.p.A.:

- received reimbursement requests for a total amount of about €215 million (cost originally incurred by the Clients) from n 5,680 Customers; according to a preliminary analysis, such requests fulfill the requirements envisaged by the "customer care" initiative; the finalization of the reimbursement requests is currently carried out, aimed at assessing their effective compliance with the "customer care" initiative, and then proceed with the settlement where conditions recur:
- with reference to the scope outlined in the previous point (€ 215 million), reimbursed n 1,623 customers for about € 74 million (equivalent value of original purchases.

In order to cope with the probable risks of loss related to the repurchases of diamonds, a dedicated Risk and Charges Fund was set up; its quantification was also based on the the outcome of an independent study (commissioned to a primary third company) aiming at evaluating the

The Notes to the Consolidated Accounts also provide information on the risk fund to cover tax risks for litigation and tax audits and risks arising from labor lawsuits.

#### 9. Oversight of the adequacy of the internal control and risk management system

The internal control system in the UniCredit Group is based on:

- Control bodies and functions which involve, each for their respective remits, the Board of Directors, the Internal Controls & Risks Committee (IC&RC), the Chief Executive Officer as Director in charge of the internal control and risk management system, the Board of Statutory Auditors, as well as the company Functions with specific duties in this regard;
- information flows and methods of coordination between the parties involved in the internal control and risk management system;
- Group Governance mechanisms.

As indicated in the Report on Corporate Governance and Ownership Structures, the types of control in UniCredit - in compliance with current legislation and inspired by international best practices - are structured on three levels:

- line controls (known as first-level controls), handled by the corporate Functions responsible for the business/operating activities, as well as a dedicated structure (Internal Controls Italy), which supports the Co-Heads Italy as system manager of first-level operational controls, including those set forth by "special laws", with reference to the relevant structures/activities;
- controls on risks and compliance (known as second-level controls), handled by the Group Compliance and Group Risk Management Functions, each for the matters within their respective remit;
- internal audit (known as third-level controls), handled by the Internal Audit Function.

Pursuant to Circular no. 285/2013 of the Bank of Italy, the Anti-Money Laundering Function and the Internal Validation Function are also included in the corporate control Functions, respectively positioned within Group Compliance and Group Risk Management.

During the period in question, the Board of Statutory Auditors acknowledges having carried out a periodic exchange of relevant information with the aforementioned Control Functions. It also acknowledges that the aforementioned Control Functions have fulfilled the related disclosure obligations towards theBoSA.

Moreover, in order to guarantee a continuous and timely flow of information with Internal Audit, the Head of the Function has a standing invitation to the Board of Statutory Auditors meetings.

On the basis of the information acquired and included in the 2018 Report(Integrated Audit Report) of the Internal Audit Function, the internal control system was assessed overall as "mostly satisfactory", confirming the same assessment for the previous period. The audits highlighted the positive trend of reduction of major delayed findings and a stronger discipline in resolution of remedial actions.

With regard to the credit risk, which is more broadly dealt with in the appropriate section below, the assessment of Internal Audit remains "partially satisfactory" in view of the fact that the completion of the main initiatives undertaken (NPE Program, doBank project, IRB Model Roadmap), even though on schedule, is expected by 2020.

The Board of Statutory Auditors has examined and formulated its own recommendations on the Internal Audit assessment of risks which have seen a rise in the alert level, such as: (i) ICT security, with particular reference to outsourcer/third party governance profiles and access rights; (ii) operational risk in terms of data quality/aggregation; (iii) supervision of smaller/subsidiary Group entities, with specific regard to critical issues arising from a foreign branch (including, weak risk culture, fragmentation of the IT system, lack of management of access rights and segregation of functions) and for which a specific remedial plan has been prepared by the Management.

With reference to the report "Outsourcing of business activities" prepared by the Internal Audit Function in accordance with the requirements of the Bank of Italy (Circular 285/2013), in addition to the Supervisory provisions, said report also includes the results of the audits in relation to nonrelevant external outsourcers and ICT third parties (not considered outsourcers), from which no specific critical issues have emerged in relation to the Group outsourcing framework. The overall monitoring process of Retained Organization (RTO) Functions on the quality of service provided was effective. However, Internal Audit has detected some areas worthy of strengthening in terms of ICT and Security by some outsourcers. In particular, the aforementioned "doBank" project (see also paragraph 8) intends to address also the critical issues highlighted by Internal Audit.

The results of the audits expressed in the "Annual Internal Audit Report pursuant to Art. 14 Bank of Italy/Consob joint register of 29 October 2007" on the provision of investment services show an overall assessment of "mostly satisfactory" for the internal control system also for 2018. The audit analyses focused in particular on the implementation of the MiFID II project. The activities of collection, archiving and centralization of the customer's compulsory documentation together with the actions to ensure their dematerialization are still underway, with interventions whose completion is expected by 2019.

### Credit, counterparty, market, operational risk

With regard to the credit risk (IRB Systems), the assessments of the Internal Validation (GRM) and Internal Audit Function, respectively "overall compliant" and "regulatory requirements overall met at the Group level", agree that the IRB systems are compliant with regulatory requirements.

With regard to counterparty, market (IMOD) and operational (AMA) risks, the assessments of the Validation and Internal Audit Function, respectively "adequate" and "mostly satisfactory", considered the relevant systems to be overall compliant with the regulatory provisions.

During its oversight activity, by means of the due updates with the competent Functions, the Board of Statutory Auditors has been able to positively ascertain the progress of the actions planned by the "IRB Model Roadmap 2018-2020" approved by the Board of Directors in November 2017. Noticing the remarkable commitment and discipline spent in the execution of the aforementioned plan, the Board of Statutory Auditors also acknowledged the different fine-tuning requested by the ECB (European Central Bank), in terms of further models'simplification and harmonization, in order to ensure the best adherence to the Group's methodological standards, as well as their grouping with regard to the "model submission" to ECB in accordance with the new application process in force.

As part of the reorganization of the GRM Function, the Board of Statutory Auditors has also observed the implementation of the new Internal Validation framework, consisting of three pillars: (i) organizational set-up, (ii) operating model, (iii) new validation methodological standards, contributing to a unique and rigorous validation process.

In the framework of the overall improvements achieved, the Board of Statutory Auditors nonetheless considered it necessary to focus on the following aspects: (i) the persistence of execution risk in relation to the activities envisaged by the Model Roadmap and aimed at overcoming the remaining critical aspects due to the individual models and to the compliance with the regulatory framework (including the application of the new Definition of Default and entry into force of the EBA Guidelines); (ii) the strengthening of the inherent IT and Data Quality profiles, for which the Board of Statutory Auditors expects a consistent focus for the resolution of the issues concerning the data architecture/aggregation/reporting.

Lastly, the Board has noted that it has acknowledge the strong committee of the Management in the methodical implementation of concrete actions aimed at making the targets set achievable.

On 28 February 2019, the Board of Statutory Auditors issued its favorable opinion for the certification by the Board of Directors of the existence of the requirements for using the Group's credit, counterparty, market and operational risk management, measurement and control systems.

As part of the various credit initiatives, the BoSA analyzed the "Update on the implementation of the strategic and operative plan to address the high level of NPEs and foreclosed assets" forwarded to the Supervisor. The BoSA noted the qualitative and quantitative progress recorded for the Group NPEs (non-performing exposures) and invited the Bank to continue with determination the planned implementations, in order to reinforce the effectiveness and efficiency of the processes of disposal and recovery, as well as to promote the rooting of a solid risk culture.

During the financial year, the Board of Statutory Auditors also examined various audit reports focused on loans. It noted, particularly for the "strategic file restructuring" portfolio, the need to implement the new dedicated platform suitable to optimize the supervision of the restructuring process, already planned within the NPE project, which is expected to be implemented by 2019. It also noted the different weaknesses that emerged on the "collaterals and guarantees management" mainly in terms of data quality, of the resulting corrective actions defined by the Management for revisiting the end to end process related to the guarantees and associated simplification, as well as the critical issues arising in relation to the workout processes outsourced to doBank, for which the aforementioned "doBank project" is underway.

### Liquidity risk

In the context of the initiatives and actions concerning the liquidity monitoring processes, the Board of Statutory Auditors welcomed the new "Global Policy - Roles and responsibilities in the context of liquidity management & control", approved by the Board of Directors in January 2019, which implements the innovations in terms of roles and responsibilities within the liquidity framework, with a strengthening of the procedures between the different involved parties (CFO, CRO, GRM), in particular to further strengthen the steering by the Parent Company and the overall framework of the first- and second-level controls, in line with the ECB guidelines and the requests formulated in the scope of the "LCR deep dive".

#### Compliance risk

The Board of Statutory Auditors took note of the **Annual Report** of the Compliance Function, which includes the assessments formulated by the Compliance Function with regard to potential compliance risks, at the Group level, with reference both to Italian companies, including UniCredit S.p.A., and to the main foreign companies.

The abovementioned report also fulfilled the requirements of Art.89 of Consob regulation no. 20307/2018.

Taking into account the results of the performed Compliance Risk assessment and second-level controls, the material completion of all the activities carried out as set forth in the Compliance Plan 2018, the ECB inspection and the audits carried out in 2018, as well as the support for the implementation of the Bank's "Transform 2019" Strategic Plan, the Compliance Function expressed a "mostly satisfactory" assessment regarding the management of non-compliance risk.

The overall situation at the end of 2018 is in line with that of last year (the areas with Limited or Medium risk constituted 93% of the covered regulatory areas, a slight decrease compared to the 95% recorded in 2017). At the Group level, no regulatory area has Critical risk levels and only 7% shows Significant levels. The necessary mitigation actions are in the implementation phase, in line with the respective plans.

In taking note of the results of the abovementioned ECB inspection aimed at assessing the internal governance of the Compliance Function, the Board of Statutory Auditors also found that the related remedial actions are, where compatible, already reflected in the Compliance Plan for 2019.

The Board of Statutory Auditors has also favorably noted the actions and initiatives put in place during 2018 by the Bank in order to further strengthen and promote the compliance culture in the Group. These are targeted for each of the 5 Pillars of the Compliance Culture Framework (support of the Top Management and Tone from the Top, Governance and processes, learning and development, communication and people engagement, and performance appraisal), also in expectation of the relevance of the increasing dissemination of ethics in business. The training activities were also strengthened and further developed, constantly monitoring their level of fruition at the Group level. In particular, the Board of Statutory Auditors has noted favourably that the introduction of the obligation to complete all mandatory compliance courses by a certain deadline in order to be able to access the incentive system has further strengthened the risk culture and is a sign of the Top Management's focus on the subject.

The Board of Statutory Auditors hopes to maintain the strong focus expressed by the Top Management on the "Culture" factor, considered a strategic element for the Group's overall sustainability.

The Board of Statutory Auditors was informed on the implementation of the Group Rules by the Group companies: at the end of 2018 there is no delay in their implementation. The Board of Statutory Auditors took note of the actions carried out in 2018 aimed at increasing compliance at the Group level through the design and implementation of new second-level controls and the refinement of existing ones, with particular reference to the controls of the Financial benchmarks, consumer credit and mortgage, PSD II, PRIIPS, IDD - Insurance DistributionDirective, and Data Protection areas.

Regarding the new methodology of compliance risk assessment adopted during 2018 updated with the establishment of a single mode of execution applicable to all relevant regulatory areas in order to:

- align with the markets standards;
- improve the harmonization between the Group companies;
- increase the level of granularity of the analysis,

the adoption of the associated tool by all the Group Companies relevant for the purposes of the compliance risk assessment is envisaged in 2019.

The Board of Statutory Auditors took note of the "**Complaints** Report". Compared to 2017, it shows an increase of about 16% in the complaints received and an increase of 180% in the amount of refunds to customers; the increase is mainly attributable to the "diamonds" component, net of which a reduction would be recorded in both the number of received complaints and refunds paid.

The Board of Statutory Auditors took note of the "Report of the Anti-Money Laundering Function of UniCredit S.p.A. - Italian Perimeter - 2018" presented to the Board of Directors of UniCredit at the meeting held on 5 March 2019.

The activities carried out for the self-assessment of the risks of money laundering and terrorist financing have confirmed, just like in 2017, the attribution of the "Significant" level of residual risk

This invariance was determined by: (i) the findings (some of which expire during 2019) contained in the reports issued by the Internal Audit Function; (ii) the results of the second-level controls that have highlighted points of attention mainly related to the backlog in revisions/renewals of the customer due diligence (on which the Function has intervened, completing the activities by the end of 2018, with specific focus on the 2016-2017 backlog).

The Board of Statutory Auditors has been informed about the analysis of Suspicious Activity Report ("SARs").

On this subject, the downward trend of the SARs flow received by the competent UniCredit Functions already underway in the previous period 2017, was confirmed. Specifically, the number of SARS received in 2018 was 6,388 (-16.5% compared with the 7,652 of 2017) and the main motivations behind this trend can be identified:

- in the confirmed significant reduction of the phenomenon of "Voluntary Disclosure";
- in the confirmed increased sensitivity of the reporting structures, acquired through the constant education measures aimed at the Sales network.

Finally, the Board of Statutory Auditors took note of the Anti-Money Laundering Training Plan 2019 - UniCredit S.p.A., which contains training measures for employees and external associates, through a training program aimed at recognizing activities that are potentially related to money laundering or terrorist financing.

The Board of Statutory Auditors therefore recommends a particular focus on the revision/renewal profiles of the customer due diligence, with the constant commitment to paying attention to Anti-Money Laundering issues, in order to make the Bank's operations more and more compliant with the provisions of the Bank of Italy given the changing nature of the threats posed by money laundering and terrorist financing.

The Board of Statutory Auditors noted the information contained in the **Report on the internal violation reporting system** (so-called **Whisteblowing**) for 2018 - prepared pursuant to the Bank of Italy's Oversight Provisions (Circular 285/2013 Part One, Title IV, Chapter 3, Section VIII "Internal violation reporting systems", which summarizes the information concerning the 37 (86 in 2017) reports received by UniCredit S.p.A. during 2018.

None of the reports of UniCredit S.p.A. closed in 2018, gave rise to disciplinary penalties. In 2018, 17 disciplinary penalties were adopted for a case closed at the end of 2017.

During the first half of 2018, the Internal Audit assessed as "satisfactory" the Bank's whistleblowing process, and the implementation of the first set of strengthening actions suggested by Internal Audit was completed.

To point out that at the European Union level, regulation 2016/679 "General Data Protection Regulation" (GDPR), which entered into force on 25 May 2018, increased the safeguards for the personal data protection of the whistleblower, the reported party and any third parties; the Board of Statutory Auditors took note of the Bank's attention to the subject, including its promotion initiatives on the use of Whistleblowing within the Group, and to this end in 2018 the Bank launched a new communication and training campaign that involved all the Companies, with interviews with the Top Managers published on the Group Intranet to highlight the importance of the process of reporting offences and protecting the Whistleblowers. Moreover, in order to further reinforce the whistleblowing process, over the course of 2018 a Whistleblowing Managerial Forum was set up in UniCredit S.p.A. and a new escalation process was developed for reporting serious cases.

The Board of Statutory Auditors has also taken note of the information contained in the **Report of the Data Protection Officer** (DPO) of UniCredit S.p.A. drafted for the first time since the introduction of the regulations in May 2018.

During the month of February 2019, the Board of Directors appointed the new Data Protection Officer (DPO) of UniCredit S.p.A. to replace the previous one, who had been provisionally appointed in February 2018 given his role as project leader.

The Board of Statutory Auditors has examined the progress of the GDPR General Data Protection Regulation Project, together with the results of the "Global Audit on GDPR implementation" and the related management plan, in order to overcome the findings, taking into consideration the results of the GDPR risk assessment carried out on all the Group Companies in the perimeter at 3Q 2018 - in accordance with the new risk assessment methodology introduced in 2018 - which highlighted for UniCredit S.p.A. a "significant" overall assessment of both the intrinsic risk (assessment of the potential impact of risks irrespective of the existence and/or mitigation measures of adequacy) and of the relevant residual risk. On the issue of data breaches, the Board of Statutory Auditors took note of the most significant cases determined by "external" events, such as cyber attacks on applications used by the Bank or fraud committed by unknown persons. These have been notified to both the competent oversight authority (Data Protection Authority) in accordance with GDPR requirements, and to the parties involved, to protect the rights and freedoms of the customers involved, who have also been provided adequate information and assistance from the Bank's competent functions.

Lastly, the Board of Statutory Auditors took note of the "MiFID" Report set forth in Art.13 of the Consob/Bank of Italy Joint Regulation of 28 October 2008, prepared by Group Risk Management.

#### ICT Risk

Also in 2018, the Board of Statutory Auditors has placed particular attention on the topic of ICT Risk, meeting with the competent structures at various times for the necessary in-depth examinations.

The Board of Statutory Auditors has, among other things, examined:

- the 2018 report drafted by Internal Audit on Business Continuity Management (which includes Business Continuity, Disaster Recovery and Crisis Management processes), which does not reveal any major critical issues;
- the Business Continuity (BC) Plan, which includes the BC overall structure and BC Strategies, submitted for approval by the Board of Directors Meeting of 5 March 2019, verifying its completeness, adequacy, functionality and reliability;
- the Adequacy and Cost of ICT (Information Communication Technology) report, which shows the essential adequacy of the maturity cycle of the ICT process with certain appropriate improvements regarding data architecture and infrastructural architecture management, as well as the maintenance of the related costs;
- the Group and UC SpA ICT and Cyber Risk reports (presented by Group Risk Management), which account for the assessment carried out in order to: (i) evaluate the current risk transfer strategies for worst case scenarios, (ii) provide business owners with the framework of expected impacts and risk mitigation actions;
- the ICT Security current and 2019 main priorities document, which reports global trends for ICT security, identifying cyber crime among the main risks due to the increasing number and sophistication of cyber attacks; also on the basis of a benchmark carried out by an external consultant, the Bank's "cybersecurity maturity" was assessed, highlighting the need for further investments.

In reference to access rights, the Board of Statutory Auditors took note of the results of the follow-up by the Supervisor regarding ICT Risk issues in relation to UniCredit S.p.A. and other Group Companies. Even in the presence of improvements in the systems and the organizational framework, they also noted the need for further corrective actions, promptly addressed by the Management in the appropriate remedial plan. The Board of Statutory Auditors considered that access rights represent a cross-company topic in the Group, therefore the Management gives them the utmost attention.

Finally, the Board of Statutory Auditors has received updates from the experts of the External Auditors regarding the audit of (i) the information systems of the Bank and the Group (ISAE 3402 E&Y), (ii) the Cyber Risk and its benchmark.

### Operational Risk - Group Top Risks

The Board of Statutory Auditors took positive note of the initiative launched by the three Control Functions, aimed at providing an integrated vision of the activities and initiatives related to the main operational risks for 2018 (Cyber Risk; Regulatory Framework Evolution; Conduct Risk; Business Transformation), as well as providing the first indications regarding 2019 (Third Party/Outsourcer risk, in addition to those mentioned above).

The initiative in question has allowed the three Functions to develop synergies, thanks to the mutual exchange of the results of the enacted activities and to benefit from the different approaches to the issues.

The Board of Statutory Auditors has advised the Bank to continue with determination in the assessment and integrated monitoring of the operational risk by the Control Functions, in order to take account of each new arising risk that could potentially affect the Group, helping to change at any given time and with high priority the interventions on priority risks and to extend the monitoring where necessary.

#### Other contributions

With reference to further reporting containing information on the internal control and risk management system, the Board of Statutory Auditors has noted that, at the date of this Report, the assessment of the adequacy of the allocation of Group capital (ICAAP) is underway by the structures in charge, together with the assessment of the overall functionality of the Internal Liquidity Adequacy Assessment Process (ILAAP).

The Board of Statutory Auditors examined the "2018 Group ICS Management Evaluation Assessment" document, prepared by the Group COO IT & Operations, Security and Internal Controls, aimed at supporting the Board of Directors in assessing the completeness, adequacy, functionality and reliability of the Group Internal Control System as a whole.

Based on the self-assessment carried out by the Management in 2018, the Group's internal control system (24 companies subject to selfassessment by the reference Management and 14 Foreign Branches of the Group) was rated overall as "mostly satisfactory", in line with the aforementioned rating expressed by the Internal Audit Function.

The Board of Statutory Auditors, in acknowledging the areas of attention identified by the Management, related mainly to data aggregation and data quality, anti financial crime and customer protection, operational risk management, first- and second-level controls, cyber risk (access right management), IT Risk, Risk culture (Tone from the Top), took note of the initiatives adopted or being finalized, aimed at further strengthening the internal control and risk management system.

Lastly, the Board of Statutory Auditors took note of the Report concerning the second half of 2018 of the 231 Oversight Body (hereinafter also "231 OB") on the implementation of the Organization and Management Model adopted by UniCredit S.p.A. pursuant to Italian Legislative Decree no. 231/2001.

In closing, the Board of Statutory Auditors did not identify critical situations or facts that could make the internal control and risk management system as a whole inadequate, even though situations that required the planning and addressing of specific corrective actions did emerge. Lastly, the Board of Statutory Auditors acknowledges the greater and renewed reactivity and proactive nature of the Management in relation to the definition and operational implementation of the actions to improve and remedy the detected weaknesses and shortcomings.

### 10. Oversight of the adequacy of the organizational structure

In consideration of the fact that the organizational and managerial structure is an integral part of the Bank's and the Group's transformation plan, the Board of Statutory Auditors acknowledges that the Group's structure reflects an organizational and business model that guarantees the autonomy of the countries and local banks on specific activities in order to ensure greater proximity to the customer. This model also guarantees efficient decision-making processes and considers a divisional structure with regard to the governance of the Corporate Investment Banking (CIB) products/businesses and the business in the Central and Eastern Europe (CEE) area countries, as well as a global supervision of the supporting corporate Functions.

The Board of Statutory Auditors examined the report prepared by the competent Group Human Capital structure which considers the organizational structure of UniCredit S.p.A. to be adequate, by virtue of the robustness of the overall regulatory framework that ensures the uniqueness of the system of responsibility and powers with reference to the bodies/committees and the corporate structures.

The Board of Directors Meeting of 6 February 2019, approved the optimization of the organizational model and the managerial team reorganization project with the start of the development of the Strategic Plan 2020-2023, which will be presented to the financial community on 3rd December. The reorganization project has set itself the objective of continuing the streamlining process that was launched with Transform 2019 and to ensure that the managerial team that will implement the new Strategic Plan is in charge of it from the beginning of the planning process. The current organizational structure is focused on the following main areas of responsibility:

- The Chief Executive Officer exercises direct control over the Business pending the detailed implementation of the aforementioned reorganization, and over the definition of the Group Strategy, Risks, Compliance, Human Resources, e optimization of the Cost structure and the main operational
- the Chief Operating Office (COO), a position held by two co-Heads (co-Chief Operating Officers), is responsible for supervising the activities of Finance, Cost Management, IT & Operations, Security and Internal Controls;
- the CIB division has a coverage role for multinational customers ("Multinational"), for selected "Large Corporate" customers with a strong potential demand for investment banking products, for Financial and Institutional Groups (FIG) and is responsible for Global Product Lines "Global Transaction Banking (GTB)", "Global Financing & Advisory (F & A)", "Markets", as well as internationalization activities;
- as regards the Italian perimeter, the co-Heads of the "Italy" structure are responsible for defining the business strategies of the "commercial bank" and for the direction, coordination and control of the networks;
- the CEE Division coordinates the activities in the countries of Central and Eastern Europe where the Groupoperates, aligning them with a single comprehensive business vision in the area;
- Group Institutional Affairs & Sustainability and Group Regulatory Affairs are respectively responsible for the development of relations with institutional counterparts of interest for the Group and the management of relations with the banking Supervisory Authorities at the European level (e.g. EBA, ECB) and with the Bank of Italy;
- the various Functions defined as "Competence Line" (Internal Audit, Planning, Finance & Administration, Risk Management, Lending, Legal, Compliance, Identity & Communications, Human Capital) maintain, each within their remit, the responsibility for the direction, coordination and control of the Group's activities and related risks.

The Board of Statutory Auditors has examined the main organizational changes that occurred in 2018, including:

- the creation of two distinct entities ("Group Regulatory Affairs" and "Group Institutional Affairs and Sustainability"), with the aim of: (i) clearly separating the responsibilities between regulatory and institutional activities and make each area more focused and effective; (ii) strengthening the area of institutional affairs by grouping relevant activities at the Group level, including social banking/environmental responsibility initiatives and the Sustainability Report:
- the creation of a Non-Core Asset Management structure, directly reporting to Group Risk Management and a newly established functional line to the Group Lending Office/GLO, responsible for coordinating and managing the files classified under restructuring and workout by UniCredit S.p.A. in relation to the non-performing non-core portfolio, and performing the transfer of the latter according the rundown strategy of the non-core portfolio defined by the Group;
- the reorganization of the Data Protection Advisory structure under the new General Data Protection Regulation, (GDPR), applying the instructions of the Board of Directors Meeting of 7 February 2018, and in order to create a single Compliance safeguard for Privacy/data protection. The Head of the structure is the Group Data Protection Officer of UniCredit S.p.A., who covers the role of Data Protection Officer both for UniCredit SpA and for the Italian Entities that have outsourced that role to the Parent Company, directly reporting to the Chief Compliance Officer to ensure the necessary independence and autonomy required by the GDPR;
- the assignment, within the framework of the "Group Operational & Reputational Risks" GORR structure, starting from June 2018, of the following responsibilities: assessment of exposure to Information & Communication Technology and Cyber Risks (ICT & Cyber Risks) through the definition of a specific framework for their management, as well as the monitoring of their implementation in order to ensure a more effective monitoring in the second-level control activity on ICT risks, including Cyber Risks, and to ensure a better distribution of the governance and control of operational and reputational risks with the aim of further strengthening the processes of measurement, control and related mitigation;
- the creation of the "Group Transformation Office" structure, from October 2018, under the leadership of the Group Chief Transformation Officer (GCA), responsible for managing the transformation and ensuring a significant and durable change in order to achieve greater and measurable customer satisfaction and quality of service, while also improving cost efficiency.

Lastly, the Board of Statutory Auditors examined the changes in the area of the Chief Operating Office for reorganizing the Group ICT & Security Office (GISO) Function, noting the direct reporting of the Function Manager to the COO, also in line with the market benchmarks, as well as the factual content of the operational mandate aimed at guaranteeing, inter alia, a "lean and steering" coordination of ICT activities, the definition of the Group strategy on the subject of Security, a uniform approach in terms of business continuity and emergency & crisis management.

#### Suitability of Control Functions and Activity Plans

#### Internal Audit Function

The Board of Statutory Auditors examined the 2019 Audit Plan (as an integral part of the Multi-year Audit Plan) approved by the Board of Directors in January 2019. In addition to providing for coverage of the Group's main risks, this plan takes into account legislative and regulatory developments and the requirements of the Supervisor and the IC&RC. The planning, based on the riskiness of the activities/processes, includes on-site and off-site activities, also using remote control methods for the Retail structures as well as measures aimed at acquiring an end-to-end assessment of the processes at the Group level.

The Board of Statutory Auditors noted the issuance of the new version of the Global Policy "Mandate of the Group Internal Audit", also revised following a recommendation emerged during the last external assessment of the Internal Audit Function carried out by Ernst & Young, which had suggested to expressly plan for an annual update of the Mandate.

Therefore, the Board of Statutory Auditors has noted the number of resources included in the Function and the related skills, of the job rotation initiatives undertaken with the Business Functions and with the other Control Functions aimed also at improving the dissemination of the risk culture. Particularly in regards to the skills, Internal Audit implemented training programs, especially for data analytics and IT profiles. Any gaps of resources will be filled during 2019 also through external recruitment. The overall efficiency of the Function is increased by relying on a series of levers, such as remote audits and remote control, and the increased availability of data. On the basis of the information acquired, the Board of Statutory Auditors considers that the Function's capacity to fulfill its tasks is adequate.

#### Group Risk Management

The Board of Statutory Auditors has examined the Activities Plan 2019 - approved by the Board of Directors in January 2019 - of the Group Risk Management (GRM) Function, developed taking into account the overall context of ECB requests, the developments in the regulatory environment, the attention to operational and reputational risk, Cyber/IT risks, and the dissemination of the Risk Culture and awareness of issues of conduct risk, also with attention to third parties.

The Plan also takes into account the strong focus on data quality and risk data aggregation. These are important issues for the Supervisor and closely related to the efficiency of the control functions, together with the great attention to the management of remedial actions to ensure the timely closure of the findings by Supervisor and Internal Audit, strengthening second-level controls and optimizing costs.

On the basis of the information acquired, the Board of Statutory Auditors considers the size and capacity of the GRM Function to be adequate for achieving the objectives laid down in the Plan 2019.

#### Compliance Function

The Board of Statutory Auditors has examined the foundation lines of the Activity Plan 2019 of the Compliance Function (approved by the Board of Directors in January 2019). The Plan was constructed by taking a number of elements such as, for example, the ECB recommendations arising from the results of the completed inspection (in particular, strengthening the steering and governance activities of the Group companies, including the smaller ones), the strategic guidelines and priorities of the Function, the results of the controls and risk assessments of Compliance, the directions deriving from the audits by Internal Audit, and any new regulations.

In terms of resource development and skill adaptation, the training programs have been further strengthened. Overall, the challenge for the future will be based on finding and organizing a correct mix of skills also in the use of new technologies, such as artificial intelligence, areas in which the Bank is investing heavily.

On the basis of the information acquired, the Board of Statutory Auditors considers the Function's capacity to fulfill its tasks as adequate.

#### 11. Remuneration policies

The Board of Statutory Auditors noted that the Board of Directors, in its meeting of 5 March 2019, approved the document "Group 2019 Remuneration Policy" and the related Board of Directors' Report to be submitted to the Shareholders' Meeting. This document defines the principles and standards used to design, implement and monitor the Group's remuneration systems, as part of the review of the Group's strategy described in the 2016-2019 Strategic Plan, which confirms the pre-existing pillars with renewed architecture.

The Board of Statutory Auditors took note of the report issued by the Internal Audit Function "2018 Remuneration Policies and Practices", which ends with the formulation of a "satisfactory" rating.

Finally, in compliance with current legislation, the Board of Statutory Auditors examined the proposals for:

- Goal Setting 2019 for the Chief Executive Officer, the Co-Chief Operating Officer Manager in charge with preparing the financial reports and the Head of the Internal Audit Function of UniCredit S.p.A.;
- 2019 remuneration review for the Co-Chief Operating Officer- Manager in charge with preparing the financial reports and the Head of the Internal Audit Function of UniCredit S.p.A. (for the Chief Executive Officer, it remained unchanged from the previous year);
- review of the 2018 bonus for the Co-Chief Operating Officer- Manager in charge with preparing the financial reports and the Head of the Internal
  Audit Function of UniCredit S.p.A. (no 2018 bonus proposal was formulated for the Chief Executive Officer in view of the fact that the 2017-2019
  LTI Long-Term Incentives Plan replaces the variable bonus for the entire duration of the Plan) and verified the correctness of the Bank's adopted
  process and criteria, including the consistency with the relevant legislation, thus expressing its favorable opinions to the Board of Directors.

#### 12. Non-Financial Statement

The Board of Statutory Auditors, taken note of Italian Legislative Decree no. 254/2016 on the disclosure of non-financial information and the Implementing Regulation issued by Consob with a resolution dated 18 January 2018, exercised its functions by supervising the compliance with the provisions contained therein regarding the drafting of the Non-Financial Statement (hereinafter also "DNF") as part of the Integrated Financial Statements, approved by the Board of Directors on 5 March 2019.

The Board of Statutory Auditors held various meetings the Function responsible for drafting the DNF, the representatives of the appointed External Auditors (Deloitte & Touche) and examined the documentation made available. Th BoSA analyzed the Assonime Circular no. 13 of 12 June 2017, a commentiary on Italian Legislative Decree 254/2016 and found the application of the Global Rule "Preparation of Non-Financial Information for the Integrated Report Production", aimed at defining roles, responsibilities, activities, controls and information flows of coordination between the Parent Company and the Group's Companies and structures.

It also acknowledged the report issued by the External Auditors on 8 March 2019 which states that no elements were received that would suggest that the DNF of the UniCredit Group for the financial year ended on 31 December 2018 had not been drafted in all significant aspects in accordance with the relevant regulations.

On the basis of the information acquired, the Board of Statutory Auditors attests that, in the course of its examination of the Non-Financial Statement, elements of non-compliance and/or violation of the relevant regulatory provisions have not come to its attention.

#### 13. Additional activity by the Board of Statutory Auditors' and information requested by Consob

In performing its duties, as prescribed by Art. 2403 of the Italian Civil Code and Art. 149 of Italian Legislative Decree 58/1998 (TUF), the Board of Statutory Auditors:

- exercised oversight on the implementation of the corporate governance rules contained in the codes of conduct that the Company declares to
  abide by. UniCredit S.p.A. complies with the Corporate Governance Code promoted by Borsa Italiana S.p.A. and has prepared, pursuant to Article
  123-bis of Italian Legislative Decree no. 58/1998 (TUF), the annual "Report on Corporate Governance and Ownership Structure" which provides
  information on:
  - i) the corporate governance practices actually applied;
  - ii) the main features of the risk management and internal control systems;
  - iii) the functioning mechanisms of the Shareholders' Meeting, its main powers, the rights of Shareholders and the procedures for exercising them;
  - iv) the composition and functioning of the administrative and control bodies and their committees as well as the other information required by Article 123-bis of Italian Legislative Decree no. 58/1998 (TUF);
- exercised oversight of the adequacy of the instructions given to subsidiaries pursuant to Art. 114, par. 2 of Italian Legislative Decree 58/1998.
- exchanged information with the Boards of Statutory Auditors of the directly controlled companies as required by Art. 151, paragraph 2, of Italian
  Legislative Decree no. 58/1998 (TUF) and by the Supervisory Instructions of the Bank of Italy. In January 2019, in addition to an exchange of
  correspondence, the Board of Statutory Auditors met the Chairmen of the Boards of Statutory Auditors of the main Italian companies of the Group,
  in order to receive reports on any critical issues affecting the administration and control systems and the general trend of corporate activity;
- it carried out its oversight activities at some Foreign Branches of UniCredit S.p.A. (Paris and Madrid), as well as through investigations conducted at the Central Region and Sicilia Region on selected samples of managed positions;
- in accordance with the regulations and customary practices, the BoSA met with the Supervisory Authorities for the purpose of a fruitful exchange of information on subjects of mutual interest, including specific issues illustrated in this Report.

From the date of the previous Report of the Board of Statutory Auditors and up to the date of this Report, communications and/or complaint have been received, also qualified as such pursuant to Art. 2408 of the Italian Civil Code.

The following are noted in particular:

- a communication dated 9 April 2018, received on 9 April 2018 by certified email from the shareholder Mr. Marco Bava;
- a communication dated 11 April 2018, received on 12 April 2018 by certified email from the shareholder Mr. Marco Bava;
- a question from the shareholder Mr. Gianfranco D'Atri dated 12 April 2018, formulated during a speech at the shareholders' meeting of 12 April
- a complaint dated 1st May 2018 to the Bank of Italy formulated by the shareholder Mr. Marco Bava, communicated to UniCredit by the Bank of Italy on 13 June 2018;
- a communication dated 4 September 2018, received on 4 September 2018 by certified email from the shareholder Mr. Marco Bava;
- a communication dated 12 January 2019, received on 16 January 2019 by registered letter from the shareholder Mr. Francesco Santoro.

In response to each received communication/complaint, the Board of Statutory Auditors promptly carried out adequate in-depth examinations with the support of the Bank's competent structures, checking the possible merits of the reported facts, gathering the necessary information to examine and evaluate the cases submitted and sharing, in all cases, the reasonableness of the conclusions presented by those structures. At the outcome of the investigations, no irregularities were found that required reporting to the Shareholders' Meeting.

During the year, the Board of Statutory Auditors issued the opinions and expressed the observations that the current regulations and supervisory provisions for banks assign to its responsibility.

Furthermore, the Board of Statutory Auditors reports that:

- it has taken note of the self-assessment required by the regulatory provisions, carried out by the Board of Directors in the meeting of 5 March
- it found that the criteria and procedures establishing the requirements of independence adopted by the Board of Directors for the annual assessment of the independence of its members were correctly applied;
- it found that the Board of Directors carried out the verification of the positions held for the purposes of the interlocking prohibition pursuant to Article 36 of Italian Legislative Decree 201/2011;
- it verified, as required by the Corporate Governance Code issued by Borsa Italiana S.p.A., that its members fulfill the same requirements of independence required for Directors;
- it verified the fulfillment of the independence requirements of the individual members of the Board of Statutory Auditors and carried out, periodically and occasionally, the acknowledgement and the assessments concerning the communications received by the individual members regarding the number of awarded/lapsed appointments and the associated time commitment;
- in addition to the board meetings, it participated in specific meetings with the Directors, also open to the Statutory Auditors, dedicated to the perspectives and key elements of the strategy of the Group and the entire European banking sector;
- it oversaw that transactions undertaken with persons with administrative, managerial or control functions were always conducted in compliance with Art. 136 TUB and Supervisory Instructions.

The Board of Statutory Auditors does not deem it necessary to exercise the option of making proposals to the Shareholders' Meeting pursuant to Art. 153, second paragraph, of Italian Legislative Decree 58/1998.

#### Corporate Governance

The Board of Statutory Auditors of UniCredit S.p.A. operates within the framework of an integrated governance and of adequate and structured internal corporate information flows. The BoSA took note of the information provided in the Report on Corporate Governance and Ownership Structures, approved by the Board of Directors during the meeting held on 5 March 2019.

TheBoSA, pursuant to the provisions of Circular 285/2013 of the Bank of Italy, carried out the self-assessment on its composition and operation, considering them adequate also in light of its development over time and its range of skills, responsibilities and expertise, which ensured the effective ongoing operation of the Body.

During the year, the members of the Board of Statutory Auditors participated in the permanent induction program for the members of the Board of Directors, based on three-year cycles linked to the BoSA's mandate and prepared also with the support of an external consultant. This program includes both sessions aimed at facilitating the addition of new Directors and recurring training sessions in order to preserve, inter alia, the wealth of technical skills necessary to carry out the Role with awareness.

During 2018, the Board of Statutory Auditors participated in the meetings of the IC&RC, according to the modalities laid down in the Regulation of the Company Bodies and Committees of UniCredit S.p.A. (the Chairman of the Board of Statutory Auditors in all cases and the other Statutory Auditors until the renewal of the composition of the IC&RC of April 2018), receiving periodic information on the issues of common interest, and met the members of the Related Parties Committee for a mutual exchange of information, with a view to an integrated governance.

The Board of Statutory Auditors reported every six months to the Board of Directors and the IC&RC about the main activities carried out and the recommendations made.

In specific regard to the attribution to the Board of Statutory Auditors also of the functions of Oversight Body according to Italian Legislative Decree 231/2001, the Board of Directors of UniCredit S.p.A., on its meeting of 6 February 2019, decided the attribution of these duties to the Board of Statutory Auditors starting from its renewal for the years 2019 - 2021. Until the renewal of the Board of Statutory Auditors, the previous structure is maintained, entrusting these functions to a specifically constituted independent body composed of external members and senior executives with direction, support and control functions.

#### Conclusions

The oversight of the Board of Statutory Auditors revealed no censurable actions, omissions or irregularities requiring to be noted in this Report.

During the meetings of the Board of Directors, during which the most significant economic, financial and equity transactions of UniCredit S.p.A. and its subsidiaries were examined, the Board of Statutory Auditors received the information pursuant to Art. 150, paragraph 1, of Italian Legislative Decree. 58/1998 (TUF).

Based on the information acquired through its oversight activity, the Board of Statutory Auditors did not become aware of any operations during the period covered by this report performed not in compliance with the principles of proper management, resolved and carried out not in accordance with the law and the Company Bylaws, not in the Company's interest, not in accordance with Shareholders' resolutions, manifestly imprudent or reckless, lacking the necessary information where Directors' interests were involved, or prejudicial to the Company's assets.

Having regard to the foregoing, the Board of Statutory Auditors, having examined the reports drawn up by the Auditing Company, having noted the joint attestations issued by the Chief Executive Officer and the Financial Reporting Manager, does not find in the areas under its remit any impediment to the approval of the proposal of the Financial Statements as of 31 December 2018 and the distribution of dividends submitted by the Board of Directors. In this regard, the Board of Statutory Auditors notes that the Board of Directors assessed the dividend distribution proposal based on prudent assumptions aimed at allowing, linearly over time, the constant compliance with prudential capital requirements.

The mandate of the Board of Statutory Auditors appointed by the Shareholders' Meeting of 14 April 2016 expires on 31 December 2018, with the approval of the Financial Statements. Consequently, the Shareholders' Meeting of 11 April 2019 is called to appoint the new Board of Statutory Auditors for the three-year period 2019 - 2021.

This is the occasion to thank you for the trust given to the Board of Statutory Auditors during these years of mandate.

Milan, 13 March 2019

For the Board of Statutory Auditors

The Chairman Pierpaolo Singer



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# INDEPENDENT AUDITOR'S REPORT PURSUANT TO ARTICLE 14 OF LEGISLATIVE DECREE No. 39 OF JANUARY 27, 2010 AND ARTICLE 10 OF THE EU REGULATION 537/2014

To the Shareholders of UniCredit S.p.A.

#### REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS

#### Opinion

We have audited the financial statements of UniCredit S.p.A. (the "Bank"), which comprise the balance sheet as at December 31, 2018, the income statement, the statement of comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended and the related notes to the accounts.

In our opinion, the accompanying financial statements give a true and fair view of the financial position of the Bank as at December 31, 2018, and of its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards as adopted by the European Union and the requirements of national regulations issued pursuant to art. 9 of Italian Legislative Decree no. 38/05 and to art. 43 of Italian Legislative Decree no. 136/15.

#### **Basis for Opinion**

We conducted our audit in accordance with International Standards on Auditing (ISA Italia). Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the Bank in accordance with the ethical requirements applicable under Italian law to the audit of the financial statements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### **Key Audit Matters**

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the financial statements of the current period. These matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

#### First time adoption of IFRS 9

### Description of the key audit matter

The first time adoption, as of January 1 2018, of the International Financial Reporting Standard IFRS 9 "Financial instruments" (hereafter the "Standard"), has led to the classification and measurement of the Bank's financial assets and liabilities according to the new accounting categories envisaged by the Standard and the definition of a new methodology for determining the impairment of the financial assets in scope based on an expected losses model (expected credit losses).

The Bank has exercised the option, allowed by the Standard, to continue applying the existing IAS39 hedge accounting requirements for all its hedging relationships until the IASB will complete the project on accounting for macrohedging.

In addition, the Bank has decided to elect the option provided by the Standard not to restate comparative figures of previous year.

As reported in *Part A – Accounting Policies Section 4 – Other matters* (*Transition to IFRS 9: Financial Instruments of UniCredit S.p.A.*) of the notes to the accounts , which reports the information required by International Financial Reporting Standards regarding the first time adoption of the Standard, including the main methodological choices made by the Bank, the first application of the Standard determined, at January 1, 2018, a negative effect on the Bank's net equity equal to 3,084 million Euro net of tax (3,188 million Euro gross of taxes).

#### Particularly, the above effect derives:

- from changes in the valuation reserves presented under the line item "110.
  Revaluation reserves" for a total amount of 318 million Euro net of tax (358 million Euro gross of taxes) related to financial instruments classified in the line item "30. Financial assets at fair value through other comprehensive income" and in the line item "30. Financial liabilities designated at fair value" for the valuation of own credit risk.
- for a negative amount, net of the tax effect, of 2,766 million Euro (2,830 million Euro gross of taxes) from changes in the line item "140. Reserves" attributable to the effects resulting from the reclassification and measurement of financial instruments other than those reported under the line item "30. Financial assets measured at fair value through other comprehensive income" and the calculation of loan loss provisions on credit and off-balance sheet exposures.

These effects were determined as a result of the implementation of the requirements of the new Standard that has significantly affected the various aspects of the Bank's internal control system.

In this context, the determination of impairment provisioning of the financial assets according to the expected losses model introduced by the Standard constitutes the result of a complex estimation process that includes numerous subjective variables regarding the criteria used to identify the significant increase in credit risk, that has been used for the purpose of allocating the financial assets in the Standard's different stages, and the definition of the models used for measuring of expected credit losses, using assumptions and parameters which have to take into account current and future macroeconomic information ("forward-looking"), and different scenarios, including for impaired exposures (classified in Stage 3) possible sale scenarios whereas the Bank's Non-Performing Asset Strategy foresees the sale on the market as a recovery method.

At January 1st, 2018, the Bank has not recognized IRES and IRAP tax assets related to the mentioned impairment on credit exposure (LLPs) because the tax rule applicable at that time required the full deductibility in 2018 and, absent a sufficient taxable income, the sustainability test showed the inability to recover the IRES deferred tax assets associated with tax losses carried forward. The new 2019 Italian Budgetary Law approved in December 2018 envisaged the deductibility of LLPs recognized in FTA on a 10 years horizon (1/10 in 2018 and 9/10 in future periods up to 2027), for both IRES and IRAP purposes. This circumstance has determined the transformation of these DTAs from tax assets related to tax losses carried forward to tax assets related to temporary differences (IRES and IRAP) and, consequently, their recognition in financial statements for an amount determined as a result of the sustainability test carried out coherently with the new tax rules for an amount of 871 million Euro in line item 270. Tax (expenses) income of the year from continuing operations.

In relation to the significance of the above mentioned effects, of the pervasive operational complexities connected to the transition to the Standard and of the inherent subjectivity of the estimation processes adopted by the Management in the valuation of financial assets according to the new impairment methodology, together with the Management analysis aimed at assessing the proper accounting treatment of the tax impact arising from the first time adoption of the Standard, following the change in the applicable tax law, given the absence of specific indications by IAS 12, we have identified the first time adoption of the Standard a Key Audit Matter of the statutory financial statements of UniCredit S.p.A. as at December 31, 2018.

## Audit procedures performed

While performing our audit procedures we have preliminarily examined, also supported by IT and credit risks specialists of the Deloitte network, the Bank's transition and implementation project with particular reference to the application choices adopted, in order to verify their appropriateness and compliance with the requirements of the Standard, and the related impacts.

The main audit procedures performed were:

- we have obtained and examined the minutes of the Bank's Governance and Control Bodies, the approved accounting policies and any other documentation developed and made available, for example: manuals, procedures, project documentation, with particular reference to the areas of interpretation, also through information gathering and interviews with the relevant functions of the Bank and in-depth analysis with their external consultants;
- we have analyzed the technical-methodological documentation underlying the identification of the Bank's business models with particular reference to the classification criteria for financial assets in such business models;
- we have identified and understood the design, of certain key controls, including IT controls, which are driving the classification and evaluation of the Bank's financial assets, by verifying the correct implementation and the operational effectiveness;
- we have carried out checks aimed at ascertaining for certain loans and debt securities - the correctness of the results of the Solely Payments of Principal and Interests test (SPPI) carried out by the Bank during the first application of the Standard;

- we have analyzed and understood the functioning of the impairment models
  developed by the Bank and verified the reasonableness of the assumptions
  and parameters used for stage allocation and estimation of expected credit
  losses, also through the support of the Deloitte network specialists, and we
  have verified the correctness of the related calculations;
- we have verified the coherence between the information used for calculating expected credit losses and those used in the other main decision-making, budget and assessment processes in place (for example in the goodwill impairment process, multi-period plans, stress test) with particular reference to qualitative and macroeconomic indicators and forward-looking information;
- we have verified the coherence of the information used by the Bank to calculate the expected credit losses on impaired exposures (stage 3) for which the Bank foresees the sale on the market as a recovery method with the Bank's Non-Performing Asset Strategy communicated to the European Central Bank ("NPL Strategy");
- we have verified, also with the support of the Deloitte network IFRS
  specialists, the accounting treatment of the tax impact arising from the fist
  time adoption of the Standard following the enforcement of the new tax law;
- we have verified the tax assets related to temporary differences (IRES and IRAP) arising from the first time adoption of the Standard recoverability, through the analysis of its sustainability test.

Finally, as far as the impact deriving from the first application of the Standard is concerned, we have acquired the details of the relative quantification and verified its mathematical accuracy. We have also verified the compliance and completeness of the information provided in this regard in *Part A - Accounting Policies Section 4 – Other matters (Transition to IFRS 9: Financial Instruments of UniCredit S.p.A.)* of the notes to the accounts of the statutory financial statements of UniCredit S.p.A. as at December 31, 2018 in compliance with the requirements of the applicable International Financial Reporting Standards.

#### Risk of uncorrected classification and valuation of performing customer loans

### Description of the Key Audit Matter

As represented in the report on operations in the table Loans to customers – Asset Quality, as at December 31, 2018, performing loans to customers, net of writedowns equal to 0.58%, has a carrying value of 213,224 million Euro, of which, as reported in the notes to the accounts *Part B – Balance Sheet - Assets (table 4.2 Financial assets at amortised cost: breakdown by product of loans and advances to customers*), loans are equal to 213,177 million Euro.

For the classification of credit exposures in the various homogeneous risk classes, the Bank refers to sector regulations, supplemented by the internal rules governing the classification and transfer rules within the various risk categories.

In particular, the allocation of credit exposures in one of the IFRS 9 stages is done at initial recognition, when the exposures is classified at stage 1 and it is periodically reviewed based on "stage allocation" rules depending on a combination of relative and absolute elements as specified in *Part E – Information on risks and hedging policies – paragraph 2.3 Measurement method for expected losses.* 

The notes to the accounts Part A – Accounting Policies section A.2 - Main items of the accounts Paragraph 15 – Other Information Impairment describes the methods used for the impairment of groups of performing loans. In particular, for exposures in stage 1, impairment is equal to the expected loss calculated over a time horizon of up to one year, while for exposures in stage 2, impairment is equal to the expected loss calculated over a time horizon corresponding to the entire life of the exposure. The notes to the accounts, in the same paragraph, describes the method to calculate the expected credit loss.

Considering the significance of the amount of the performing loans recorded in the financial statements, the complexity of the estimation processes adopted by the Bank which implied an articulated classification activity into homogeneous risk categories and the use of valuation models characterized by numerous variables, including the existence of indicators of possible impairment, we have identified the classification and valuation of performing loans, with particular reference to performing credit portfolios with higher levels of management risk ("watchlist" exposures), as a Key Audit Matter of the financial statements of UniCredit S.p.A. as at December 31, 2018.

### Audit procedures performed

The audit procedures performed included, among others, the following:

- analysis and understanding of the Bank's internal control system and the
  relative internal regulations concerning to the credit process which
  included, in particular, the identification of the organizational and
  procedural safeguards implemented by the Bank to monitor credit quality
  as well as the adequacy of the classification according to the provisions of
  the sector legislation and for the relative assessment in compliance with
  the applicable accounting standards;
- analysis of the implementation of the procedures and Bank processes, test of the operational effectiveness of the relevant controls for the purposes of the classification and assessment process;
- analysis and understanding of the IT systems and applications used and test of the operational effectiveness of relevant controls, also with the support of IT experts belonging to the Deloitte network;
- comparative analysis procedures with reference to the most significant changes compared to the data of the previous year, if applicable, also through the obtainment and analysis of the monitoring reports; analysis of the related results with the heads of the Bank departments and related organizational units involved;
- analysis and recalculation of the collective assessment of performing loans;
- analysis and understanding of the main valuation models adopted and verification, on a sample basis, of the reasonableness of the parameters subject to estimation, also used with the support of credit model experts and IT experts belonging to the Deloitte network;
- checks on a sample basis on the classification according to the provisions
  of the sector legislation as well as on the related valuation in compliance
  with the applicable accounting standards;
- analysis of events occurred after the reference date of the financial statements.

Finally, we verified the adequacy and compliance of the information provided in the notes to the accounts with respect to the requirements of the applicable accounting standards and the relevant legislation.

## Risk of uncorrected classification and valuation of non performing loans (unlikely to pay and bad loans)

### Description of the Key Audit Matter

As represented in the report on operations in the table Loans to customers – Asset Quality, as at December 31, 2018, non performing loans to customers, net of writedowns equal to 63.28%, has a carrying value of 9,367 million Euro of which, as reported in the notes to the accounts *Part B – Balance Sheet - Assets (table 4.2 Financial assets at amortised cost: breakdown by product of loans and advances to customers*), loans are equal to 9,356 million Euro.

In addition, the report on operations, shows that the coverage ratio for bad exposures is equal to 78.41% with a carrying value of 2,811 million Euro, for unlikely to pay is equal to 47.99% with a carrying value of 6,254 million Euro and for non-performing past due is equal to 34.56% with a carrying value of 302 million Euro.

The notes to the accounts Part A – Accounting Policies section A.2 - Main items of the accounts Paragraph 15 – Other Information Impairment shows that in stage 3, there are impaired exposures corresponding to the aggregate Non-Performing Exposures in accordance with Bank of Italy Circular No.272 as of 30 July 2008 and subsequent updates and with the EBA Implementing Technical Standards.

In the same paragraph of the notes to the accounts, it is also described that the assessment of bad exposures and unlikely to pay takes place:

- on an analytical basis, as the difference between the carrying amount and the current value of the estimated cash flows, discounted at the original interest rate of the financial asset;
- through the comparison with coverage levels defined statistically for some credit portfolios below a predefined threshold.

Considering the significance of non performing loans amount recorded in the financial statements and the complexity of the estimation processes adopted by the Bank which implied a complex classification activity into homogeneous risk categories and the use of some variables characterized by a high subjectivity (such as the estimates of expected cash flows, the relative recovery times, the value of any guarantees and the recovery strategies) for the determination of the relative recoverable amount, we have identified the classification of non performing loans and their valuation as a Key Audit Matter of the financial statements of UniCredit S.p.A. as at December 31, 2018.

### Audit procedures performed

The audit procedures performed included, among others, the following:

 analysis and understanding of the internal control system as well as the related internal regulations regarding the monitoring of credit quality, the management of impaired loans as well as the adequacy of the classification according to the provisions of the sector legislation and its assessment in compliance with the applicable accounting principles;

- analysis of the implementation of the procedures and Bank processes, test
  of the operational effectiveness of the relevant controls for the purposes
  of the classification and assessment process;
- analysis and understanding of the IT systems and applications used and test of the operational effectiveness of relevant controls, also with the support of IT experts belonging to the Deloitte network;
- comparative analysis procedures, for each category of non-performing loans, by calculating appropriate hedging indices and comparing them with the data for the previous year, if applicable, also by obtaining and analyzing the monitoring reports, and analysis of the relative results with the heads of the Bank departments and the related organizational units involved, in addition to sector data;
- analysis and understanding of the main evaluation models adopted and verification, on a sample basis, of the reasonableness of the parameters to be assessed, also with the support of credit model experts and IT experts belonging to the Deloitte network;
- checks on a sample basis, for each category of non-performing loans, on the classification according to the provisions of the sector legislation as well as on the related valuation in compliance with the applicable accounting standards;
- analysis of events occurred after the reference date of the financial statements.

Finally, we verified the adequacy and compliance of the information provided in the notes to the accounts with respect to the requirements of the applicable accounting standards and the relevant legislation.

Legal risks related to non-compliance with the economic sanctions imposed by the United States of America ("U.S.") to other countries

### Description of the key audit matter

As described in the Part E – Information on risks and hedging policies of the notes to the accounts, in March 2011 the subsidiary UniCredit Bank AG ("UCB AG") received a subpoena from the District Attorney for New York County ("NYDA") relating to historical transactions involving certain Iranian entities designated by U.S. Treasury Department's Office of Foreign Assets Control ("OFAC"). In June 2012, the U.S. Department of Justice opened an investigation of OFAC-related compliance by UCB AG and, more generally, by its subsidiaries.

In this context, UCB AG conducted, with the support of external lawyers, a voluntary investigation of its U.S. dollar payments practices and its historical compliance with applicable U.S. financial sanctions to other countries, in the course of which certain historical non-transparent practices have been identified. In addition, also UniCredit S.p.A. and its subsidiary UniCredit Bank Austria AG have independently started, with the support of external lawyers, a voluntary investigation of its historical compliance with applicable U.S. financial sanctions and have similarly identified certain historical non-transparent practices.

UniCredit S.p.A. and its subsidiaries continue settlement discussions with the relevant U.S. authorities to find an agreement and come to a resolution of these matters.

The Directors' considerations on this matter are reported in the *Part E - Information on risks and hedging policies* of the notes to the accounts in the paragraph "Financial sanctions matters".

In relation to the complexity of the matter, the uncertainties related to the outcomes of the investigations, the negotiation still ongoing with the U.S. Authorities and the relevance of the economic and financial effects that may occur in connection therewith, we have identified the assessment of legal risks related to non-compliance with US economic sanctions a Key Audit Matter of the financial statements of UniCredit S.p.A as at December 31, 2018.

### Audit procedures performed

The main audit procedures, performed also with the support of legal experts belonging to the Deloitte network, were:

- analysis and understanding of the internal control system of the Bank related to the monitoring and management of litigations and any other legal issue;
- analysis and understanding of the process adopted by the legal and the compliance functions of the Bank to monitor, manage and report to the governance bodies with specific reference to the U.S. economic sanctions;
- periodic meetings with the heads of the legal and the compliance functions of the Bank and with the external lawyers appointed by the Bank;
- analysis of the criteria applied by the Bank for the estimation of provisions for risks and charges accounted for in the statutory financial statements as at December 31, 2018 with reference to the U.S. economic sanctions matter;
- obtaining and examining written confirmations and opinions prepared by the lawyers appointed by the Bank to support the assessments made by the Directors of the Bank for the purpose of preparing the financial statements for the year ended December 31, 2018;
- analysis of any significant events occurred after the reference date of the financial statements.

Finally, we verified the adequacy and compliance of the disclosure provided in the notes to the accounts with respect to the requirements of the applicable accounting standards.

#### Responsibilities of the Directors and the Board of Statutory Auditors for the Financial Statements

The Directors are responsible for the preparation of financial statements that give a true and fair view in accordance with International Financial Reporting Standards as adopted by the European Union and the requirements of national regulations issued pursuant to art. 9 of Italian Legislative Decree no. 38/05 and to art. 43 of Italian Legislative Decree no. 136/15 and, within the terms established by law, for such internal control as the Directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Directors are responsible for assessing the Bank's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless they have identified the existence of the conditions for the liquidation of the Bank or for the termination of the operations or have no realistic alternative to such choices.



The Board of Statutory Auditors is responsible for overseeing, within the terms established by law, the Bank's financial reporting process.

#### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with International Standards on Auditing (ISA Italia) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with International Standards on Auditing (ISA Italia), we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud
  or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that
  is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material
  misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve
  collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that
  are appropriate in the circumstances, but not for the purpose of expressing an opinion on the
  effectiveness of the Bank's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Directors.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and,
  based on the audit evidence obtained, whether a material uncertainty exists related to events or
  conditions that may cast significant doubt on the Bank's ability to continue as a going concern. If we
  conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to
  the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our
  opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report.
  However, future events or conditions may cause the Bank to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the
  disclosures, and whether the financial statements represent the underlying transactions and events in a
  manner that achieves fair presentation.

We communicate with those charged with governance, identified at an appropriate level as required by ISA Italia, regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence applicable in Italy, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence and, where applicable, related safeguards.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditors' report.

## Deloitte.

## Other information communicated pursuant to art. 10 of the EU Regulation 537/2014

The Shareholders' Meeting of UniCredit S.p.A. has appointed us on May 11, 2012 as auditors of the Bank for the years from December 31, 2013 to December 31, 2021.

We declare that we have not provided prohibited non-audit services referred to in art. 5 (1) of EU Regulation 537/2014 and that we have remained independent of the Bank in conducting the audit.

We confirm that the opinion on the financial statements expressed in this report is consistent with the additional report to the Board of Statutory Auditors, in its role of Audit Committee, referred to in art. 11 of the said Regulation.

#### REPORT ON OTHER LEGAL AND REGULATORY REQUIREMENTS

Opinion pursuant to art. 14, paragraph 2 (e), of Legislative Decree 39/10 and art. 123-bis, paragraph 4, of Legislative Decree 58/98

The Directors of UniCredit S.p.A. are responsible for the preparation of the report on operations and the report on corporate governance and ownership structure of UniCredit S.p.A. as at December 31, 2018, including their consistency with the related financial statements and their compliance with the law.

We have carried out the procedures set forth in the Auditing Standard (SA Italia) n. 720B in order to express an opinion on the consistency of the report on operations and some specific information contained in the report on corporate governance and ownership structure set forth in art. 123-bis, n. 4 of Legislative Decree 58/98 with the financial statements of UniCredit S.p.A. as at December 31, 2018 and on their compliance with the law, as well as to make a statement about any material misstatement.

In our opinion, the above-mentioned report on operations and information contained in the report on corporate governance and ownership structure are consistent with the financial statements of UniCredit S.p.A. as at December 31, 2018 and are prepared in accordance with the law.

With reference to the statement referred to in art. 14, paragraph 2 (e), of Legislative Decree 39/10, made on the basis of the knowledge and understanding of the entity and of the related context acquired during the audit, we have nothing to report.

DELOITTE & TOUCHE S.p.A.

Signed by **Riccardo Motta** Partner

Milan, Italy March 8, 2019

This report has been translated into the English language solely for the convenience of international readers.

#### ABCP Conduits - Asset Backed Commercial Paper Conduits

Asset Backed Commercial Paper Conduits are a type of "SPV - Special Purpose Vehicle" (see item) set up to securitise various types of assets and financed by Commercial Paper (see item).

Commercial Paper generally matures in 270 days, with payment of principal and interest depending on the cash flow generated by the underlying

ABCP Conduits may be single-sellers or multi-sellers according to the number of issues they make. Conduits generally require several SPVs. The first-level vehicles issue the Commercial Paper and finance one or more second-level vehicles or Purchase Companies (see item) which purchase the assets to be securitised.

An ABCP Conduit will have the following:

- issues of short-term paper creating a maturity mismatch between the assets held and the paper issued;
- · liquidity lines covering the maturity mismatch; and
- security covering default risk in respect of both specific assets and the entire programme.

#### **ABS - Asset Backed Securities**

Debt securities, generally issued by an "SPV - Special Purpose Vehicle" (see item) guaranteed by assets of various types such as mortgage loans, consumer credits, credit card receivables, etc. Principal and interest payments are subject to the performance of the securitised assets and the existence of any further security guaranteeing the bond. ABSs are divided into tranches (senior, mezzanine and junior) according to the priority with which principal and interest will be paid.

#### Absorbed capital

Absorbed capital represents the amount of capital that the Group sets aside as a buffer against potential losses and needs to support its business activities and all positions held. It is measured by the regulatory capital and the internal capital. The regulatory capital is obtained by multiplying riskweighted assets by target Common Equity tier 1 ratio. The internal capital is the sum of the economic capital, obtained through aggregation of the capital needed to cover the different types of risk measured according to internal models, plus a reserve to consider the effects of the cycle and model risk.

#### **Acquisition Finance**

Finance for business acquisition operations. The most common form of Acquisition Finance is the leveraged buy-out (see Leveraged Finance).

Banking customer segment whose available assets for investment are regarded as moderate to high.

#### Allocated capital

It represents the amount of capital absorbed by the Group and the Divisions to perform their business activities and to cover all the types of related risks. It is measured by Regulatory Capital obtained by multiplying risk-weighted assets by target Common Equity tier 1 ratio, plus certain regulatory deductions (e.g. shortfall, securitisations, equity exposures). Only for Fineco and Private Banking, it is measured by the maximum between the result of the Regulatory Capital and Internal Capital. The Internal Capital is the capital needed to cover, with an high level of confidence, the risks faced by the Group measured according to internal models.

#### ALM - Asset & Liability Management

Integrated management of assets and liabilities, designed to allocate resources in such a manner as to optimise the risk/return ratio.

#### ALT-A (residential mortgages)

Mortgages whose borrowers, while not subject to the significant repayment problems of those described as Subprime (see item), have a risk profile with high loan-to-value and installment-to-income ratios or incomplete documentation of the debtor's income.

#### Alternative investment

Alternative investments cover a wide range of forms of investment, including investments in Private Equity (see item) and Hedge Funds (see item).

#### AMA (Advanced Measurement Approach)

Applying this methodology the operational risk requirement is obtained with calculation models based on operational loss data and other evaluation elements collected and processed by the bank. Admittance threshold and specific suitability requirements have been provided for the use of the standardised and advanced approaches. For the AMA approach the requirements concern, beside the management system, also the measurement system.

#### **Asset allocation**

Decisions to invest in markets, geographical areas, sectors or products.

#### Asset management

Activities of management of the financial investments of third parties.

#### **ATM - Automated Teller Machine**

Automated machine that allows customers to carry out operations such as withdrawing cash, paying in cash or checks, requesting account information, paying utility bills, topping up mobile phone credits, etc.

The customer activates the terminal by inserting a smart card and entering his/her Personal Identification Number.

Process of controlling a company's activities and accounting, carried out either by an internal body (internal audit) or by an external firm of auditors (external audit).

#### Backstop prudential provisioning (i.e. Calendar provisioning)

Quantitative guidelines defining coverage practices of Non Performing exposures (ie. Past Due, Unlikely to Pay, Bad loans), which require a full coverage of a Non Performing exposure starting from the second year up to the ninth year since the date of the counterparty's classification to default depending on whether the exposure is unsecured or secured respectively.

#### **Back-testing**

Statistical technique which entails the comparison of model estimates of risk parameters with the ex-post empirical evidences.

#### Bad Loans ("Sofferenze")

Exposures to borrowers in a state of insolvency (even when not recognised in a court of law) or in an essentially similar situation, regardless of any loss forecasts made by the bank (i.e. irrespective of whether any, secured or personal, guarantees covering the exposures).

#### Banking Book

Used in relation to financial instruments, particularly securities, this term identifies the portion of such portfolios intended for "proprietary" activities.

#### Bank Levv

Charges applied at national level specifically to financial institutions, mainly based on Balance Sheet figures, or parts of it.

New international capital agreement redefining the guidelines for determining the minimum capital requirements for banks.

The new prudential regulations, which came into force in Italy in 2008, are based on three pillars.

- Pillar 1: while the objective of a level of capitalisation equivalent to 8% of the risk-weighted exposures remains unchanged, a new set of rules has been defined for measuring the typical risks associated with banking and financial activities (credit risk, counterparty risk, market risk and operational risk) which provides for alternative calculation methods characterised by different levels of complexity, with the ability to use internally developed models subject to prior authorisation by the Regulatory Authority;
- Pillar 2: this requires the banks to have processes and tools for determining the adequate level of total internal capital (Internal Capital Adequacy Assessment Process - ICAAP) for covering all types of risk, including risks other than those covered by the overall capital requirement (Pillar 1), within the framework of an evaluation of current and future exposure that takes account of strategies and of changes in the reference context. It is the Regulatory Authority's task to examine the ICAAP process, formulate an overall judgment and, where necessary, apply the appropriate corrective measures:
- Pillar 3: this introduces obligations to publish information concerning capital adequacy, exposure to risks, and the general characteristics of the systems used for identifying, measuring and managing those risks.

#### Basel 3

In the light of the crisis that in recent years has hit the financial markets, the Basel Committee on Banking Supervision has approved the substantial enhancement of the minimum capital requirements and the changes to the rules on the liquidity of banks (Basel 3) by providing for the gradual introduction of the new prudential requirements as at 1 January 2014. These rules have been implemented at the European level through the CRD IV "Package".

#### **Best practice**

Behaviour commensurate with the most significant experience and/or the best level of knowledge achieved in relation to a given technical or professional field.

#### **Budget**

Statement forecasting the future costs and revenues of a business.

#### **CBO - Collateralised Bond Obligations**

CDO - Collateralised Debt Obligations (see item) with bonds as underlyings.

#### **CCF - Credit Conversion Factor**

Ratio between (a) the unused portion of the line of credit that it is estimated may be used in the event of default and (b) the portion currently unused.

#### **CDO - Collateralised Debt Obligations**

Bonds issued by a vehicle with loans, bonds, ABS - Asset Backed Securities (see item) or other CDOs as underlyings. CDOs make it possible to derecognise assets in the bank's balance sheet and also to arbitrage the differences in yield between the securitised assets and the bonds issued by the vehicle.

CDOs may be funded if the vehicle legally acquires title to the assets or unfunded if the vehicle acquires the underlying risk by means of a CDS -Credit Default Swap (see item) or similar security.

These bonds may be further subdivided as follows:

- CDOs of ABSs, which in turn have tranches of ABSs as underlyings;
- Commercial Real Estate CDOs (CRE CDOs), with commercial property loans as underlyings;
- Balance Sheet CDOs which enable the Originator (see item), usually a bank, to transfer its credit risk to outside investors, and, where possible under local law and supervisory regulations, to derecognise the assets from its balance sheet;
- Market Value CDOs whereby payments of interest and principal are made not only out of cash flow from the underlying assets, but also by trading the instruments. The performance of the notes issued by the vehicle thus depends not only on the credit risk, but also on the market value of the underlyings;
- Preferred Stock CDOs with hybrid debt/equity instruments or Preference shares (see item) issued by financial institutions;
- Synthetic Arbitrage CDOs which arbitrage the differences in yield between the securitised assets acquired synthetically by means of derivatives and the bonds issued by the vehicle.

#### **CDS - Credit Default Swap**

A derivative in which a seller of protection engages, for a fee, to pay the buyer of protection a fixed amount should a certain event indicating a deterioration of the creditworthiness of a reference entity occur.

#### CFO

Chief Executive Officer.

#### CFO

Chief Financial Officer.

#### **CGU - Cash Generating Unit**

A cash-generating unit is the smallest identifiable group of assets that generates cash inflows that are largely independent of the cash inflows from other assets or groups of assets.

#### CLO

Chief Lending Officer.

#### **CLO - Collateralised Loan Obligations**

CDO - Collateralised Debt Obligations (see item) with loans made by authorised lenders such as commercial banks as underlyings.

#### **CMBS - Commercial Mortgage Backed Securities**

ABS - Asset Backed Securities (see item) with commercial mortgages as underlyings.

#### **Commercial Paper**

Short-term securities issued to raise funds from third-party subscribers as an alternative to other forms of debt.

#### Commodity risk

The risk that the value of the instrument decreases due to commodity prices (e.g. gold, crude oil) changes.

#### Consumer ABS

ABS (see item) in which the collateral consists of consumer credits.

#### Corporate

Customer segment consisting of medium to large businesses.

#### Cost/Income Ratio

The ratio between operating expenses and operating income. It is one of the main key performance indicators of the bank's efficiency: the lower the ratio, the more efficient the bank.

#### Cost of risk

The ratio between loan loss provisions and loans and receivables with customers. It is one of the indicators of the bank assets' level of risk: the lower the ratio, the less risky the bank assets.

#### **Counterparty Credit Risk**

The risk that the counterparty to a transaction involving financial instruments might default prior to completing all agreed cash-flows exchanges.

A loan agreement clause whereby the lender is entitled to restructure or call in the loan on occurrence of the events specified in the clause, which ties changes in the borrower's profits and financial situation to events of default or restructuring (modifying e.g. the repayment schedule or the interest rate charged).

#### Covered bond

A bond which, as well as being guaranteed by the issuing bank, may also be covered by a portfolio of mortgages or other high-quality loans transferred, to this end, to a suitable SPV - Special Purpose Vehicle (see item).

#### **CRD (Capital Requirement Directive)**

EU directives No.2006/48 and 2006/49, incorporated into Banca d'Italia Circular 263/2006 of 27 December 2006 as amended.

The CRD IV "Package" has replaced the two aforementioned Directives and consists of the EU Directive 2013/36 on the taking up of the business of credit institutions and prudential supervision and the EU Regulation 575/2013 on prudential requirements, incorporated into Banca d'Italia Circular 285 of 17 December 2013 as amended.

#### **Credit Quality Step**

Step based on external ratings, which is used to assign risk weights under credit risk Standardised Approach.

The risk that an unexpected change in the creditworthiness of a counterparty, the value of the guarantees provided by it or the margins used by it in the event of insolvency might produce an unexpected change in the value of the bank's credit position.

#### Credit Valuation Adjustment (CVA)

Is the adjustment to the valuation of a portfolio of transactions reflecting the market value of the counterparties' credit risk.

#### CRM

Credit Risk Mitigation is a set of techniques, contracts accessories to the loan or other instruments (e.g. securities, guarantees), which allows a reduction of the credit risk capital requirements.

#### CRO

Chief Risk Officer.

#### **CRR (Capital Requirements Regulation)**

Regulation EU No. 575/2013 of the European Parliament and of the Council of 26 June 2013 on prudential requirements for credit institutions and investment firms and amending Regulation (EU) No 648/2012.

#### Currency risk

The risk that the value of the instrument decreases due to foreign exchange rates changes.

#### Daily VaR

It reflects the Value at Risk risk measures calibrated to a 1-day holding period to compare with the 99% confidence level with its trading outcomes.

A party's declared inability to honor its debts and/or the payment of the associated interest.

#### Duration

This is generally calculated as the weighted average of the maturities for payment of the interest and capital associated with a bond, and represents an indicator of the interest rate risk to which a security or a bond portfolio is subject.

#### EAD - Exposure at Default

Relating to the on-balance and off-balance sheet positions, EAD is defined as the estimation of the future value of an exposure at the time of the debtor's default. Only banks that meet the requirements for adopting the IRB - Internal Rating Based (see item) advanced approach are allowed to estimate EAD (see item). Other banks are required to refer to regulatory estimations.

#### **EBA - European Banking Authority**

The European Banking Authority is an independent EU Authority which works to ensure effective and consistent prudential regulation and supervision across the European banking sector. Its overall objectives are to maintain financial stability in the EU and to safeguard the integrity, efficiency and orderly functioning of the banking sector.

Export Credit Agency.

#### **ECAI**

External credit assessment institution.

#### **ECB European Central Bank**

The ECB is the central bank for Europe's single currency, the euro. The ECB's main task is to preserve the purchasing power of the single currency thus ensuring the maintenance of price stability in the Euro area.

#### **Economic capital**

Capital level that is required to cover the bank's losses that may occur with at a time horizon of one year and a certain probability or confidence level. Economic Capital is a measure of the variability of the Expected Loss of the portfolio and depends on the degree of diversification of the portfolio itself.

#### Economic value perspective

Variation in interest rates can affect the economic value of assets and liabilities.

#### EL

Expected Losses are the losses recorded on average over a one year period on each exposure (or pool of exposures).

#### **EPS - Earnings Per Share**

An indicator of a company's profitability calculated as: Net Profit divided by Average total outstanding shares (excluding treasury shares).

### **Equity risk**

The risk that the value of the instrument decreases due to stock or index prices changes.

#### **Expected Shortfall**

Risk measure representing the expected loss of a portfolio or a counterparty calculated in the scenarios of loss exceeding the VaR.

#### **EVA - Economic Value Added**

Expresses the ability to create value in monetary terms. EVA is equal to the difference between the Net Operating Profit After Tax ("NOPAT" Net Operating Profit After Tax - see item) and the cost of the absorbed capital.

#### Factoring

Contract for the sale without recourse (with credit risk borne by the buyer) or with recourse (with credit risk borne by the seller) of commercial credits to banks or specialist companies, for the purposes of management and collection. May be associated with financing in favor of the seller.

The sum for which, in a freely competitive market, an item can be exchanged or a liability extinguished between aware and independent parties.

#### **FINREP**

Document issued by the Committee of European Banking Supervisors (CEBS). The Committee gives advice to the European Commission on policy and regulatory issues related to banking supervision; it also promotes cooperation and convergence of supervisory practice across the European Union. The objective of FINREP is to provide guidelines for implementation of the consolidated Financial Reporting framework for supervisory purposes; it is based on International Financial Reporting Standards (IFRSs).

#### Forbearance/Forborne exposures

According to EBA Implementing Technical Standards, forborne exposures consist of exposures to which forbearance measures have been extended, i.e. concessions towards a debtor who is facing or about to face difficulties in meeting its financial commitments ("financial difficulties").

#### **Forwards**

Forward contracts on interest rates, exchange rates or share indices, generally traded on "OTC - Over-the-Counter" (see item) markets, in which the conditions are fixed when the contract is agreed but execution will take place at a predetermined future date, by means of the collection or payment of differentials calculated with reference to various parameters according to the subject of the contract.

#### FRA - Forward Rate Agreement

Contract whereby the parties agree to receive (pay) at maturity the difference between the value calculated by applying a predetermined interest rate to the transaction amount and the value obtained on the basis of the level reached by a reference rate preselected by the parties.

#### FTE - Full Time Equivalent

The number of a company's full-time employees. Part-time employees are considered on a pro-rata temporis basis.

#### **Full Revaluation Approach**

Is a methodology behind the historical simulation approach for VaR calculation, when the value of a portfolio is estimated by the complete revaluation of its value according to the simulation results.

#### **Funding**

Provision, in various forms, of the funds necessary to finance business activities or particular financial transactions.

Standardised contracts whereby the parties undertake to exchange money, transferable securities or goods at a preset price at a future date. These contracts are traded on regulated markets, where their execution is guaranteed.

#### **GDP (Gross Domestic Product)**

The total market value of the products and services produced by Country residents in a given time frame.

#### **GIV**

Group Internal Validation.

#### GLO

Group Lending Office.

#### Goodwill

The additional sum paid for the acquisition of an equity interest, equal to the difference between the cost and the corresponding share of net assets, for the portion not attributable to the identifiable assets of the acquired company.

#### **Hedge Fund**

Speculative mutual investment fund adopting hedging techniques which generally are not used by ordinary mutual funds, in order to deliver a constant performance, which is only hardly linked to reference markets. Hedge Funds are distinguished by a limited number of partners and require a high minimum level of investment.

#### IAA

Internal Assessment Approach.

#### IAS/IFRS

International accounting standards issued by the International Accounting Standard Board (IASB), a private international body established in April 2001, involving representatives of the accounting professions of the principal countries and, as observers, the European Union, IOSCO (International Organisation of Securities Commissions) and the Basel Committee. This body is the successor of the International Accounting Standards Committee (IASC), set up in 1973 to promote harmonisation of the rules for the preparation of company accounts. When the IASC became the IASB, it was decided, among other things, to name the new accounting principles "International Financial Reporting Standards" (IFRS). At international level, work is currently underway to harmonise the IAS/IFRS with the US GAAP - United States Generally Accepted Accounting Principles (see item).

#### IBNR

Incurred But Not Reported (losses).

#### ICAAP - Internal Capital Adequacy Assessment Process

See "Basel 2 - Pillar 2".

#### IMA

Internal Models Approach is an approach to calculate market risk capital requirement using internal models.

#### Impaired loans

Loans are subjected to periodic examination in order to identify those which, following events occurring after their entry in the accounts (at the market value, normally equal to the disbursed amount including the transaction costs and revenues directly attributable to the disbursement of the loan), show objective signs of a possible loss of value. This category includes loans that have been classed as bad, doubtful, restructured or overdue, in accordance with Banca d'Italia rules consistent with IAS/IFRS (see item).

#### Impairment

Within the framework of the IAS/IFRS (see item), this refers to the loss of value of a balance sheet asset, recorded when the book value is greater than the recoverable value, i.e. the sum that can be obtained by selling or using the asset.

#### Index linked

Policies whose performance at maturity depends on a benchmark parameter that may be a share index, a basket of securities or another indicator.

#### Interest rate risk

The risk that the value of the instrument decreases due to interest rates changes.

#### (Internal) validation

Expert unit, internal but sufficiently independent, that verifies the adequacy of internal models for internal and regulatory purposes and issues a formal opinion about their usefulness and effectiveness. Usually a prerequisite for the validation process carried out by the authorities.

#### Investment banking

Banking segment devoted to the subscription and placement of newly issued securities, as well as the trading of financial instruments.

#### Investor

Any entity other than the Sponsor (see item) or Originator (see item) with exposure to a securitisation.

#### **IPRE**

Income Producing Real Estate.

#### IRB - Internal Rating Based

Method for determining the capital needed to cover credit risk within the framework of Pillar 1 of Basel 2 (see item). The rules are applied to the exposures of the banking portfolio. Furthermore, in the IRB methods the risk weightings of the assets are determined on the basis of the bank's own internal evaluations of the debtors (or, in some cases, of the transactions). Using systems based on internal ratings, the banks determine the weighted risk exposure. The IRB methods consist of a basic method and an advanced method, which differ in terms of the risk parameters that the bank must estimate: in the basic method, the banks use their own estimates for "PD - Probability of Default" and the regulatory values for the other risk parameters; in the advanced method, the banks use their own estimates for "PD - Probability of Default ", "LGD - Loss Given Default", "CCF -Credit Conversion Factors" and, where provided for, "M - Maturity" (see item). The use of IRB methods for the calculation of capital requirements is subject to authorisation from Banca d'Italia.

#### **IRC**

Incremental Risk Charge is a measure of potential losses arising from default and migration risks of unsecuritised credit products over a 1-year capital horizon at a 99.9% confidence level, taking into account the liquidity horizons of individual positions.

#### IRS - Interest Rate Swap

See "Swap".

#### Joint venture

Agreement between two or more companies for the conduct of a given economic activity, usually through the constitution of a joint stock company.

#### Junior, Mezzanine and Senior exposures

In a securitisation transaction, the exposures may be classified as follows:

- junior exposures are the last to be repaid, and consequently absorb the first loss produced by the securitisation transaction;
- mezzanine exposures are those with medium repayment priority, between senior and junior;
- senior exposures are the first to be repaid.

#### Ke

The cost of equity is the minimum return on investment required by the shareholder. It is the sum of a risk-free rate and an additional spread remunerating the shareholder for the credit risk and the volatility of the share price. The cost of capital is based on medium/longterm averages of market parameters.

#### **KPI - "Key Performance Indicators"**

Set of indicators used to evaluate the success of a particular activity or process.

#### LCP

Loss Confirmation Period.

#### LCR (Liquidity Coverage Ratio)

The ratio of a credit institution's liquidity buffer to its net liquidity outflows over a 30 calendar day stress period.

#### Lead Arranger

The bank responsible for arranging a securitisation. The arranger's duties include checking the quality and quantity of the assets to be securitised, conducting relations with rating agencies, drawing up the prospectus and dealing with accounting and legal problems.

#### Leasing

Contract whereby one party (the lessor) grants to another party (the lessee) for a given period of time the enjoyment of an asset purchased or built by the lessor at the choice and on the instructions of the lessee, with the latter having the option of acquiring ownership of the asset under predetermined conditions at the end of the leasing contract.

#### Leveraged Finance

Loans provided mainly to Private Equity funds in order to finance the acquisition of a company through a financial transaction based on the cash flow generation capacity of such target company. This can result in a higher level of debt and therefore a higher level of risk. Leveraged finance may be syndicated.

#### LGD - Loss Given Default

Expected value (which may be conditional upon adverse scenarios) of the ratio, expressed as a percentage, between the loss giving rise to the default and the amount of exposure at the time of the default ("EAD - Exposure At Default", see item).

#### Liquidity risk

The risk of the company being unable to meet its payment commitments due to the inability to mobilise assets or obtain adequate funding from the market (funding liquidity risk) or due to the difficulty/impossibility of easily liquidating positions in financial assets without significantly and unfavourably affecting the price because of insufficient depth or temporary malfunction of the financial market (market liquidity risk).

#### M - Maturity

The average, for a given exposure, of the residual contractual maturities, each weighted for the relevant amount.

#### Mark-up

Positive differential with respect to a benchmark index, generally an interbank rate, applied to the lending rate offered to customers.

#### Market risk

The effect that changes in market variables might have on the economic value of the Group's portfolio, where this includes both the assets held in the Trading Book and those entered in the Banking Book, or the operations connected with the characteristic management of the commercial bank and its strategic investment choices.

#### MDA

Stands for Maximum Distributable Amount i.e. a limit to the distributable profits in order to preserve the Combined Buffer Requirement.

#### **Medium Term Note**

Bond with a maturity of between 5 and 10 years.

#### Merchant banking

This term covers activities such as the subscription of securities, shares or debt instruments, by corporate customers for subsequent placement on the market, the taking of more permanent equity interests but always with a view to subsequent disposal, and the conduct of business consultancy activities for the purposes of mergers and acquisitions or restructurings.

#### **Monoline Insurers**

Insurance companies that insure only one kind of risk. Against payment of premium they guarantee the repayment of principal and interest of bonds, usually "ABS - Asset Backed Securities" (see item) or US municipal bonds, on default by the issuer, which enables the guaranteed bond to obtain a better rating than similar unguaranteed issues.

#### **Non-Performing Exposures**

According to EBA Implementing Technical Standards, Non-Performing Exposures are debt instruments and off-balance sheet exposures which satisfy either or both of the following criteria: (i) material exposures which are more than 90 days past-due; (ii) the debtor is assessed as unlikely to pay its credit obligations in full without realisation of collateral, regardless of the existence of any past-due amount or of the number of days past due.

#### **NOPAT - Net Operating Profit After Tax**

Net Operating Profit after tax and minority interests, adjusted by elements that would not allow to assess the capability to create value through ordinary operations.

It represents the share of Group Net Profit produced by typical business activities, gross of the costs of capital.

#### Notch

Level, referred to a scale.

#### Operational risk

The risk of losses due to errors, violations, interruptions, damages caused by internal processes, personnel or systems, or by external events. This definition includes legal and compliance risk, but excludes strategic and reputational risk.

For example, operational risks include losses deriving from internal or external fraud, employment contracts and employment protection regulations, customer claims, distribution of products, fines and other sanctions arising from breaches of regulations, damages to the company's assets, interruption of operations, malfunction of systems and the management of processes.

#### Option

The right, but not the commitment, acquired by the payment of a premium, to buy (call option) or sell (put option) a financial instrument at a given price (strike price) by or at a determined future date (American option/European option).

The entity that originated the assets to be securitised or acquired them from others.

#### OTC - Over the counter

Over-the-counter (OTC) trading consists of the exchange of financial instruments such as shares, bonds, derivatives or goods directly between two counterparties. The OTC markets do not have standardised contracts or buying/selling procedures and are not associated with a set of rules (admissions, controls, obligations of information, etc.) like those that govern the official markets.

#### Overcollateralisation

The value of the assets underlying the bonds issued is higher than the amount of the bonds.

#### Past Due

Problematic exposures that, at the reporting date, are more than 90 days past due on any material obligation, as required by the relevant prudential regulation. Past due can be determined either at individual debtor or at single transaction level according to the relevant local prudential regulation.

#### Payout ratio

It indicates the percentage of net income that is distributed to shareholders. The percentage distributed is determined mainly on the basis of the company's self-financing needs and the return expected by shareholders.

#### PD - Probability of Default

Probability of a counterparty entering into a situation of "default" (see item) within a time horizon of one year.

#### Preference shares

Capital instruments that associate forms of remuneration tied to market rates with particularly pronounced subordination conditions, such as nonrecovery in subsequent years of the interest not paid by the bank and bearing a share of its losses in the event that these produce a significant reduction in the capital requirements. The regulatory authorities set the conditions under which preference shares may be counted among the core capital of banks and banking groups.

#### Private banking

Financial services aimed at so-called "high-end" private customers for the global management of financial needs.

#### Private equity

Investments in the risk capital of companies, generally unlisted but with high growth potential and the ability to generate constant cash flows. Investments in private equity include a wide range of operations that vary according to both the development phase of the company concerned and the investment techniques used. These techniques include closed-end private equity funds.

#### **Purchase Companies**

Vehicle used by "ABCP Conduits - Asset Backed Commercial Paper Conduits" (see item) to purchase the assets to be securitised and subsequently financed by the Conduit vehicle by means of commercial paper.

#### Rating

Evaluation of the quality of a company or its issues of debt securities on the basis of the company's financial soundness and prospects. This evaluation is made either by specialist agencies or by the bank on the basis of internal models.

#### RBA

Ratings-Based Approach.

#### Retail

Customer segment consisting principally of private individuals, self-employed professionals, traders and artisans.

#### RIC

IRB calculation model - Rating Integrato Privati (Individuals Integrate Rating).

#### RISE

IRB calculation model - Rating Integrato Small Business (Small Business Integrate Rating).

#### **RMBS - Residential Mortgage Backed Securities**

Asset Backed Securities (see item) with residential mortgages as underlyings.

#### ROA - Return On Asset

Ratio between Net Profit/(Loss) of the year and Total Assets as per IFRS balance sheet.

#### **ROAC - Return On Allocated Capital**

Annualised ratio between the net profit and the average allocated capital. It shows in percentage terms the earning capacity for absorbed capital units. A corrective factor is applied to divisional net profit where capitalisation is substantially higher than Group's target.

#### **ROTE - Return on Tangible Equity**

Annualised ratio between the net profit and the average tangible equity. Tangible Equity is defined as Shareholders' equity (including Consolidated Profit of the period) less intangible assets (goodwill and other intangibles), less AT1 component. Dividend pay-out is accounted for on a cash basis.

#### RUF

Revolving Underwriting Facility.

#### RWA - Risk Weighted Assets

On-balance sheet assets and off-balance sheet assets (derivatives and guarantees) classified and weighted by different coefficients referring to risks, following banking rules issued by local Supervisors (i.e. Banca d'Italia, Bafin, etc.), to calculate solvency ratios.

#### Securitisation

Transfer of a portfolio of assets to an "SPV - Special Purpose Vehicle" (see item) and the issue of securities with various levels of seniority to meet any default by the underlying assets.

Securitisations can be:

- traditional: method of securitisation whereby transfer of the assets is by means of sale of the portfolio to the "SPV Special Purpose Vehicle" (see item):
- synthetic: method of securitisation whereby the transfer of assets is by means of credit derivatives or similar security enabling the risk of the
  portfolio to be transferred.

#### Sensitivity

The greater or lesser degree of sensitivity with which certain assets or liabilities react to changes in rates or other reference parameters.

#### SFA

Supervisory Formula Approach.

#### SL

Specialised Lending.

#### SME

Small and Medium Enterprises.

#### Sponsor

An entity other than the Originator (see item) which sets up and manages an ABCP conduit or other securitisation scheme where assets are acquired from a third entity for securitisation.

#### **SPV - Special Purpose Vehicles**

An entity, partnership, limited company or trust, set up to carry out a set object, such as isolating financial risk or obtaining special regulatory or tax treatment for specific portfolios of financial assets.

SPV's operations are accordingly limited by a set of rules designed for this purpose.

In general SPVs' sponsors (see item) do not hold equity in them. The equity is held by other entities in order to ensure that there is no shareholder relationship with the Sponsor (see item). SPVs are usually bankruptcy-remote, in that their assets cannot be claimed by the creditors of the sponsor, even if the latter becomes insolvent.

#### Stress Test

Risk measure complementary to the VaR, that allows a portfolio analysis with stress exercises by the application of simple and complex scenarios.

#### Subprime (Residential Mortgages)

Although Subprime has no univocal definition, this category includes mortgages granted to borrowers who have had repayment difficulties in the past, e.g. delayed installments, insolvency or bankruptcy, or who are more likely to default than the average due to high loan-to-value and installment-to-income ratios.

#### SVaR - Stressed VaR

Stressed VaR is a quantification of exposures to particular extreme losses that can be inflicted to a Bank during market tensions, by modeling the portfolio response conditional on historical data from a (continuous 12-month) period of significant financial stress.

#### Swap

A transaction that generally consists of the exchange of financial streams between operators according to different contractual arrangements. In the case of an interest rate swap (IRS), the counterparties exchange payment streams that may or may not be linked to interest rates, calculated on a notional principal amount (for example, one counterparty pays a stream on the basis of a fixed rate, while the other does so on the basis of a variable rate).

In the case of a currency swap, the counterparties exchange specific amounts in two different currencies, with these amounts being exchanged back in due course according to predefined arrangements that may concern both the capital (notional) and the streams of interest payments.

#### Tier 1 Capital

The most reliable and liquid part of a bank's capital, as defined by regulatory rules.

The percentage of a bank's Tier 1 Capital to its risk weighted assets "RWA - Risk Weighted Assets" (see item).

#### TSR - Total Shareholder Return

It is the full reward, in terms of capital gain and dividends, that a shareholder gets from holding one share.

#### **UCI - Undertakings for Collective Investment**

This term includes "UCITS" (see item) and other collective investment Funds (real estate collective investment funds, closed-end investment funds).

#### **UCITS - Undertakings for Collective Investment in Transferable Securities**

This term covers open-end real estate investment funds, both Italian and foreign, and investment companies with variable capital. The latter are joint stock companies that have the sole purpose of collective investment of the assets gathered through a public offer of their own shares.

#### **UGRM**

The pool of software applications, IT structure and database used by The Group for the financial risk analysis.

Unexpected Losses are the losses exceeding the expected losses.

### **Unlikely to Pay**

The classification in this category is the result of the judgment of the bank about the unlikeliness, without recourse to actions such as realising collaterals, that the obligor will pay in full (principal and/or interest) its credit obligations. This assessment should be carried out independently of the presence of any amount (or rate) past due and unpaid.

### **US GAAP - United States Generally Accepted Accounting Principles**

Accounting principles issued by the FASB (Financial Accounting Statement Board), generally accepted in the USA.

#### VaR - Value at Risk

A method used for quantifying risk. It measures potential future losses which will not be exceeded within a specified period and with a specified probability.

#### Vintage

The year of issue of the collateral underlying bonds created by securitisation. In the case of subprime mortgages this information is an indicator of the riskiness of the bond, since the practice of granting mortgages to subprime borrowers became significant in the US starting in 2005.

#### Warehousing

A stage in the preparation of a securitisation transaction whereby an "SPV - Special Purpose Vehicle" (see item) acquires assets for a certain period of time until it reaches a sufficient quantity to be able to issue an ABS.



## Contacts

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April 2019

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Climate Security & Sustainable Development















Bilancio d'esercizio









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# Cariche sociali e Società di Revisione

Consiglio di Amministrazione

Ranieri De Marchis Presidente

Francesco Giordano Vice Presidente

Daniele Tonella Amministratore Delegato

Sandra Betocchi Gianfranco Bisagni Romeo Collina Pasquale De Martino Karl Stefan Vogt Remo Taricani Carlo Vivaldi Consiglieri

Rita Izzo Segretario del Consiglio

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Roberto Bianco Presidente

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Deloitte & Touche S.p.A. Socie

Società di Revisione

UniCredit Services S.C.p.A.

Sede Legale: Via Livio Cambi, 1 - 20151 Milano

Capitale Sociale: € 237.523.160,00, interamente versato Società appartenente al Gruppo Bancario UniCredit

Albo Gruppi Bancari: cod. 2008.1

Iscrizione al Registro delle Imprese di Milano, Codice Fiscale e P. IVA n° 12086630154



Lettera dell'Amministratore Delegato

Il nostro viaggio di trasformazione proseguirà nel 2019 e oltre, con l'impegno di sostenere la nostra Banca del Presente, gettando le basi per la Banca di Domani.

**Daniele Tonella**Amministratore Delegato

# Egregi Azionisti,

Nel 2018, abbiamo continuato a perseguire il nostro ambizioso obiettivo di migliorare ulteriormente l'esperienza del cliente e guidare l'ottimizzazione della nostra macchina operativa per portare a compimento con successo "Transform 2019".

Abbiamo cambiato denominazione, da UniCredit Business Integrated Solutions siamo diventati UniCredit Services: in questo modo abbiamo voluto evidenziare la centralità dei nostri servizi quali, IT, Operations, Security, Real Estate e Procurement, rafforzando la nostra appartenenza al Gruppo. Il processo di snellimento del nostro modello operativo è proseguito grazie alle riorganizzazioni che hanno interessato le aree di business di Transformation Office, CIO Commercial Banking e Italia, CIO Governance Functions e CIO CIB e Germania. Al fine di ottenere una maggiore efficienza operativa e consolidare i processi internazionali, abbiamo riallocato alcune attività nei paesi: il perimetro CEE CIO della Repubblica Ceca e della Slovacchia è stato spostato nelle banche locali ed è iniziando il passaggio dell'Investment Banking da Londra all'Italia.

Molti dei progetti inclusi nella nostra Strategia IT sono strettamente correlati al raggiungimento dei saving di "Transform2019" e stanno guidando la trasformazione operativa.

Ci siamo prefissati obiettivi chiari per evolvere il nostro modo di lavorare, estendendo l'adozione di un modello agile, dando il nostro contributo, insieme al buseinss, al programma "E2E - Transform 2019" per ridisegnare e innovare molti degli attuali prodotti e servizi ai clienti.

Abbiamo introdotto le pratiche DevOps nel processo di generazione di valore IT, e iniziato a trasformare il nostro patrimonio IT riscrivendo e attualizzando parte della nostra piattaforma Core Banking attraverso il progetto DGSIG, disattivando molti dei nostri processi e ottimizzando la nostra infrastruttura IT.

Il nostro obiettivo di migliorare l'esperienza utente dei nostri colleghi sul posto di lavoro è sulla buona strada. All'interno del nostro programma "Digital Workplace", sono stati sostituiti oltre 8.000 workstation dei nostri colleghi Retail, è stata avviata la migrazione a Windows 10 del nostro sistema operativoll supporto di Tech, Real Estate e Procurement nel processo di trasformazione dei nostri nuovi campus a Monaco e Vienna e nella filiale di Shangai prosegue.

A metà del 2018, abbiamo lanciato il "Cost Accounting Model" all'interno del pilastro "Business Partner trasparente e fidato" della nostra strategia IT, per introdurre un nuovo, trasparente e facile sistema di gestione dei costi IT per i nostri colleghi. A novembre, abbiamo lanciato la seconda edizione del nostro sondaggio sulla qualità del servizio interno - "IT / Operations Global Survey" — una continuazione della base di riferimento emerso nella prima edizione del 2017, la quale ha fornito ottimi spunti per consentirci di mettere in atto, nel corso del 2018, piani d'azione concreti volti a migliorare aree specifiche, quali la collaborazione, chiarezza di responsabilità, facilità di collaborazione e i tempi di risposta.

Nel nostro intento di semplificare e rafforzare il nostro processo di acquisto di prodotti e servizi, abbiamo deciso di riorganizzare le nostre attività di procurement mediante l'uscita di i-Faber dal Gruppo.

Abbiamo proseguito il nostro viaggio nel mondo della robotica, con lo sviluppo del nostro processo di digitalizzazione e automazione. Abbiamo costituito un team centralizzato, o Centro di Eccellenza, costituito da colleghi di UniCredit Services e di Gruppo per costruire insieme un solido framework, aumentare e potenziare le automazioni di processo, con un approccio industrializzato.

La sicurezza ha rappresentato per noi la principale priorità del 2018. I nostri interventi hanno riguardato il rafforzamento delle nostre capacita' di difenderci da attacchi di frode online, mettendo in atto, al contempo, piani d'azione che garantissero ai nostri dipendenti di lavorare in un ambiente sicuro e protetto.

Nel corso del 2018, in UniCredit Services erano in corso più di 2200 progetti, guidati dalle nostre persone, che sono pienamente impegnati a rendere nostra trasformazione un successo. Vogliamo rendere la nostra azienda un "best place to work" con un ambiente che favorisca la crescita professionale e personale" responsabilizzando, coinvolgendo ed ispirando le nostre persone. Nel corso di 2018, in occasione del mio CEO Roadshow estivo, ho visitato personalmente dodici delle nostre location in sette paesi globali; più di 5000 colleghi hanno partecipato all'evento.

La nostra attenzione alle persone viene evidenziata con il lancio di un programma di internalizzazione dei talenti e formazione e istituito dei percorsi di carriera dedicati per gli ingegneri. Vogliamo trattenere e attrarre le competenze informatiche, continuando . ad offrire opportunità di formazione ad hoc per la crescita dei nostri professionisti a tutti i livelli di seniority. Il nostro programma di valutazione gestionale, "Measure, Improve, Transform" è proseguito per tutto il 2018.

In prospettiva, manterremo alta la nostra attenzione verso la digitalizzazione e la semplificazione dei processi, facendo leva sulle migliori pratiche già implementate nel Gruppo.

Daniele Tonella

CEO UniCredit Services

# Profilo della Società

Il go-live di UniCredit Business Integrated Solutions, società globale di servizi di UniCredit, è avvenuto il 1° gennaio 2012.

In data 9 aprile 2018 l'Assemblea Straordinaria di UniCredit Business Integrated Solutions S.c.p.A. ha approvato la modifica della denominazione sociale e del logo. Il nuovo nome, UniCredit Services S.C.p.A., sottolinea il focus sui servizi tecnici e operativi e esprime, ancor più chiaramente, il senso di appartenenza al Gruppo della società.

Sviluppatasi grazie al consolidamento delle strutture e delle società di Gruppo dedicate, In particolare, all'erogazione dei servizi di Information e Communication Technology (ICT), Operations, Real Estate, Security e Procurement, UniCredit Services risponde con rapidità ed efficacia alle richieste di servizi provenienti sia dalle società del Gruppo che dal mercato.

Nel corso del 2018 è stato portato avanti il progetto di trasformazione con l'obiettivo di divenire un fattore abilitante più fidato e affidabile per il Gruppo, sviluppando soluzioni semplici, efficienti ed economicamente vantaggiose per i clienti, facendo leva su una flessibilità realizzativa, un approccio agile, tempi di risposta rapidi e soluzioni innovative di facile utilizzo.

I servizi sono disegnati mantenendo un orientamento internazionale che veicoli efficienza ed economie di scala, preservando una chiara visione prospettica che sia comprensiva delle specifiche necessità locali.

Il focus sul cliente assicura professionalità e competenza e costituisce un valore aggiunto anche nel processo di crescita delle persona.

### Dati finanziari

Patrimonio netto

€ 366.695.251

Valore della produzione

€ 2.334.122.399

Utile dell'esercizio

€ 17.272.049



# Presenza internazionale

Austria

Germania

Italia

New York

Polonia

Regno Unito

Repubblica Ceca

Romania

Singapore

Slovacchia

Ungheria

Società controllate

UNICREDIT SERVICES AUSTRIA GMBH



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Procurement	3
Operations	3
Real Estate & Logistics	3
Partecipazioni	4
Società controllate integralmente	4
UniCredit Services Austria GmbH	4
Società collegate	4
Value Transformation Services S.p.A.	4
Società controllate e collegate oggetto di cessione	
nel corso dell'esercizio 2018	4
Uni IT S.r.I.	4
Accenture Back Office and Administration Services S.p.A.	4
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# Panorama dell'esercizio

Signori Azionisti,

Nel corso dell'esercizio 2018 l'attività di UniCredit Services è stata caratterizzata dal proseguimento delle attività volta alla realizzazione delle linee di indirizzo del Piano "Trasform 2019".

In particolare, a seguito del piano "Transform 2019", si è proceduto con:

- l'ottimizzazione della rete con la chiusura di 881 filiali in Europa Occidentale:
- la razionalizzazione dei costi immobiliari ottenuta riorganizzando gli uffici e gli spazi di lavoro con una progressiva riduzione dell'area occupata;
- la dismissione di 1.300 applicativi software, obiettivo raggiunto grazie alla crescente adozione di soluzioni globali;
- la razionanlizzazione dei fornitori IT e la progressiva realizzazione dell'ICT Infrastructure Trasformation programme;
- il completamento del programma nearshoring 2017 con il trasferimento delle attività di back office in centri specializzati in Europa Orientale che ha consentito un aumento degli standard qualitativi del servizio offerto consentendo un'ottimizzazione delle attività.

Un ulteriore risultato positivo di Transform 2019 è stato la realizzazione del nuovo Headquarter di UniCredit Bank Austria, uno dei piani di trasferimento di persone più grandi in Europa. Il piano prevede una sensibile riduzione dei costi entro il 2019, grazie anche all'ottimizzazione del modello operativo. Il nuovo Headquarter in Austria, Campus, definisce gli standard di un moderno approccio al lavoro e alla collaborazione tra i vari team della banca delle altre società del Gruppo.

In tale contesto e con riferimento al più ampio processo di trasformazione del Gruppo UniCredit, e della profonda riorganizzazione di UniCredit Services S.C.p.A. avviata nel corso dell'esercizio 2017, in data 9 aprile 2018 l'Assemblea Straordinaria di UniCredit Services S.c.p.A. ha approvato la modifica della denominazione sociale e del logo. Il nuovo nome, UniCredit Services S.C.p.A., sottolinea il focus sui servizi tecnici e operativi e esprime, ancor più chiaramente, il senso di appartenenza al Gruppo della società. In data 25 aprile 2018 anche la società controllata austriaca ha approvato il cambio di denominazione sociale.

Per quanto riguarda l'andamento economico e finanziario, nel corso dell'anno la società ha proseguito nell'implementazione della strategia di ottimizzazione della struttura della propria base costi contribuendo positivamente ai risultati di Gruppo.

Di seguito gli eventi di maggiore rilievo che hanno caratterizzato e qualificato l'esercizio 2018:

• a gennaio 2018 è stato firmato un accordo e un term-sheet vincolante (STA - Settlement and Term-sheet Agreement) per la modifica dei contratti che regolano i servizi amministrativi per la gestione del personale di UniCredit S.p.A. e UniCredit Bank Austria AG, tra UniCredit Services e Enterprise Services - Shared Service Center S.p.A. (ES-SCC), società detenuta da UniCredit Services al 49% e da Enterprise Services S.r.l. per il restante 51%.

L'accordo ha previsto la risoluzione del contratto di servizio in Italia e la cessione della quota partecipativa detenuta da UniCredit Services al socio di maggioranza nel corso del 2018 oltre ad un prolungamento della durata del contratto di servizio in Austria fino al 2033.

In data 14 maggio 2018 è avvenuta la sottoscrizione del Master Services Agreement (MSA) che ha permesso l'implementazione dello STA sopra indicato, mentre in data 21 maggio 2018, UniCredit Services ha rescisso, per convenienza economica, il contratto di servizio in Italia, con effetto a decorrere dall'1 luglio 2018. ES-SCC ha fornito i servizi di assistenza per la cessazione (Termination Assistance Services) così come definiti nell'MSA e tutti i servizi forniti per l'Italia (LSA) fino al 31 dicembre 2018. In data 19 dicembre, è stata perfezionata la cessione della quota partecipativa di Unicredit Services S.C.P.A., al socio ES Share Service Center S.p.A, in linea con le previsioni contrattuali sopra citate;

- nel corso del primo semestre 2018 è stato sottoscritto un contratto settennale per la prestazione di servizi di e-sourcing da parte di i-Faber, contestualmente al perfezionamento della più ampia operazione di acquisizione da parte di Accenture della totalità delle azioni di iFaber detenute da UniCredit S.p.A.. Sulla base dei cosiddetti TSA- Transitional Service Agreements, ossia accordi ancillari, UniCredit Services continuerà a prestare a favore di i-Faber, servizi ICT, di Sicurezza Fisica, Faciliy Management e Logistica per un periodo circoscritto di tempo. Accenture Managed Services S.p.A. – già proprietaria del 51% delle azioni di ABAS SpA - ha esercitato in data 9 Aprile u.s. il proprio diritto di opzione per l'acquisto del restante 49% delle azioni detenute da UniCredit Services S.C.P.A. allo strike price di 1.210.000,00 € già previsto nel vigente patto parasociale. L'acquisto di tale quote di minoranza è stato perfezionato in data 24 Aprile 2018.
- In data primo 1° luglio, si è concretizzato il carve out del ramo operation delle nostre Branches in Repubblica Ceca e Slovacchia nei confronti di Unicredit Bank CZ.

Il trasferimento delle attività relative al Back Office ha comportato minori ricavi per circa € 2,4 milioni compensati per la maggior parte da minori costi del Personale per € 1 milioni e € 0,3 milioni di altre spese amministrative.

- Allo scopo di una maggiore razionalizzazione sia delle attività immobiliari nonché dei costi di UniCredit Services GMBH e UniCredit Bank Austria AG, a partire dal 1 ottobre 2018, la divisione Real Estate & Logistics è stata ceduta a UniCredit Bank Austria AG, comportanto il trasferimento di 70FTE. Il prezzo di acquisto, di euro € 2.800.000,00 è stato determinato sulla base di una valutazione effettata da una società esterna e, al netto del valore nominale delle passività in essere al 30 settembre 2018, è stato trasferito un importo in contanti di € 1.887.427,34 dall'acquirente UniCredit Bank Austria AG a UniCredit Servizi GmbH.
- In data 3 ottobre, Unicredit Services S.C.P.A., ha ceduto il 51% delle proprie azioni detenute nella società UNI IT s.r.l., comportandone l'uscita dal Gruppo Unicredit.
- Nel 2018 sono iniziate le attività relative alla chiusura dell'Investment Banking Ops Mgmt sito a Londra, la cui chiusura definitiva è prevista per il 2019.

• Nel corso del mese di settembre è stato rivisto il catalogo servizi per i clienti che ha portato a minori ricavi nel periodo. Nel corso dell'esercizio 2018 sono stati rilevati write off per complessivi € 9,8 milioni, mentre l'adeguamento del pro-rata, passato dal 7% al 13% ha comportato un impatto positivo a conto economico di € 12.312.440, interamente ribaltato ai clienti.

Il bilancio al 31 dicembre 2018, che viene sottoposto al Vostro esame e alla Vostra approvazione, chiude con un utile di € 17.272.049 a fronte di un valore della produzione di € 2.334.122.399.

L'ammontare dell'utile è dovuto principalmente al rimborso di crediti di imposte estere di € 16,4 milioni ricevuto nell'ottobre 2018 dalla Capogruppo nell'ambito del Consolidato Fiscale Nazionale e relativo alla dichiarazione Unico 2018 riferita all'anno fiscale 2017.

# Modello di business ed evoluzione della struttura organizzativa

Nel corso del 2018, l'evoluzione del modello organizzativo di UniCredit Services si è orientata principalmente verso il completamento e la finalizzazione delle logiche organizzative introdotte nel 2017 che si basano sulle seguenti azioni:

- costituzione dei CIOs quali strutture responsabili end-to-end del delivery alla clientela di riferimento
- separazione tra IT e Operations
- costituzione del Transformation Office per il governo dell'evoluzione trasformazionale di medio-lungo termine e del coordinamento delle iniziative di UniCredit Services all'interno del MYP T-19
- rafforzamento della struttura di Sicurezza.

Nel 2018, sono state apportate diverse modifiche alla struttura organizzativa aziendale.

In particolare, all'interno dell'area CIO Commercial Banking & Italy è stato implementato un modello operativo che prevede una struttura organizzata in tre macro aree (Product management, Software delivery, Service management) avente l'obiettivo di migliorare la proximity al Cliente, migliorare le performance e la standardizzazione nello sviluppo degli applicativi, potenziare le capacità di monitoraggio della qualità del servizio erogato e delle risorse impegnate.

In quest'ottica, all'interno dell'area CIO Governance Functions, è stato avviato un processo di razionalizzazione delle attività "Data & Analytics". Questo intervento ha consentito di semplificare la struttura organizzativa esistente e generare valore E2E ottimizzando il ciclo di progettazione, sviluppo e messa in produzione delle soluzioni applicative.

Per efficientare lo sviluppo di soluzioni locali e incrementare la qualità di soluzioni rilasciate a livello globale, in CEE è stata accentrata la responsabilità di delivery del servizio ICT "globale", mediante la riallocazione, all'interno del CIO CEE, delle responsabilità e la creazione di presidi locali sugli applicativi nelle corrispondenti strutture delle Filiali in Repubblica Ceca/Slovacchia e Ungheria. La centralizzazione della gestione degli applicativi inerenti l'area Payments era invece l'obiettivo della riorganizzazione che ha riguardato l'area GTB ICT, nel perimetro CIO CIB & Germany, mentre, in area Operations, si è puntato alla revisione dei servizi per la clientela italiana al fine di ottenere una sempre maggior integrazione e sinergia tra la filiera operativa e le rispettive strutture di Capogruppo.

Operations è stata anche impattata dal trasferimento delle attività - in precedenza svolte dalle Filiali di UniCredit Services in Repubblica Ceca e in Slovacchia (nelle aree operative di Master Data Management, Accounts, Securities, Customer Information, Direct

Channels, Payments, Cards, Post Trade) - a UniCredit Bank Czech Republic & Slovakia a.s.. L'operazione societaria e' stata condotta in considerazione del fatto che: i) le attività svolte dal perimetro organizzativo oggetto di trasferimento erano complementari con quelle che la Banca svolgeva con una propria struttura di back office; ii) con il completamento della migrazione dal sistema informativo Eurosig a Core2, le attività trasferite non beneficiavano più di sinergie industriali con altri Paesi; iii) l'integrazione delle risorse adibite a back office nelle rispettive banche, consentiva di allineare il nuovo modello organizzativo a quello delle altre banche della Divisione CEE, aventi una funzione di back office gestita internamente. E' stato infine creato l'Automation Center Of Excellence (COE), avente l'obiettivo di migliorare la capacità di analisi, valutazione e disegno delle soluzioni di robotica.

Altri interventi fondamentali riguardano l'evoluzione della CSF Transformation Office, che si e' riorganizzato con lo scopo di accelerare l'implementazione della strategia IT. Il suo obiettivo resta quello di potenziare la governance delle architetture e delle soluzioni trasversali alle diverse funzioni aziendali, nonchè la gestione/ coordinamento dei processi di Incident, Problem, Change and Release Management.

La sicurezza ha rappresentato un obiettivo fondamentale nel 2018 ed ha portato alla riorganizzazione delle attività legate alla sicurezza fisica del perimetro Italia, articolando le responsabilità per competenza (es. gestione providers, gestione e sviluppo piattaforme, controlli) al fine aumentarne l'efficienza sfruttando gli skill/conoscenze interne. Nell'ambito della sicurezza IT: i) sono state operate modifiche organizzative nelle strutture di Identity and Access Management riorganizzandole per servizio erogato ii) sono stati consolidati ed accentrati in una struttura dedicata attività e competenze relative alla sicurezza dati ed applicazioni al fine di indirizzare al meglio i progetti strategici.

Anche le aree Real Estate & Logistics Italy si sono riorganizzate mediante la separazione delle attività e risorse dedicate alla gestione dell'asset immobiliare da un punto di vista strategico e commerciale (RE Portfolio & Transactions Italy) dalle attività di facility maintenance, safety, space management e di logistica (Real Estate Italy & Logistics).

In continuità con i servizi e-sourcing, nel 2018 è avvenuta la cessione della società I-Faber e la corrispondente esternalizzazione, portando ad una riorganizzazione dell'area Procurement volta al rafforzamento dell'interazione con il Business ed omogeneizzazione delle strutture a presidio delle categorie di spesa.

# Linee di sviluppo

#### Risorse Umane

L'anno 2018 si è articolato in continuità con la strategia Transform 2019 in UniCredit Services delineata nell'esercizio precedente. Nello specifico l'implementazione della riorganizzazione della società è proseguita, prevalentemente grazie a:

- una continua semplificazione del modello organizzativo e dei ruoli di interfaccia con il "business", rafforzati attraverso iniziative di riqualificazione e internazionalizzazione specialmente nelle aree Corporate and Investment Banking e Operations
- completamento delle certificazioni Scrum, ICT e Lean Six Sigma pianificate per il 2018
- il proseguimento del programma Measure, Improve, Transform (MIT) che, basato sui 5 Fondamentali di Gruppo, ha lo scopo di valutare e sviluppare i comportamenti manageriali contribuendo così all'idoneità alle sfide trasformazionali.

La gestione della migliore allocazione delle risorse e dell'identificazione delle competenze core ha portato all'approvazione di un piano di assunzioni - "Skills of the Future" - mirato ad acquisire specifiche competenze distintive e livelli di "seniority" in linea con l'evoluzione delle esigenze di settore.

A supporto del Progetto di Trasformazione, è proseguito lo sforzo di aggiornamento della mappatura delle competenze tecniche e manageriali finalizzato a supportarne lo sviluppo nel contesto sempre più sfidante, nonché una rinnovata analisi dell'offerta formativa estremamente selettiva e dedicata ai diversi livelli di seniority, chiaramente guidata dalla necessità ed opportunità di consolidare competenze a supporto del piano strategico.

Pur continuando le attività di semplificazione, la diversificazione geografica è stata e continuerà a essere una leva per l'efficienza organizzativa e la gestione dei costi, nonché per lo sviluppo di pipeline di competenze da investire nella organizzazione.

Le tematiche di Inclusion e Diversity seguitano a essere punti di particolare attenzione affrontati sia con iniziative specifiche sia tramite la partecipazione a programmi della Capogruppo.

Come naturale evoluzione, per il 2019 si prevede un ulteriore focus sulle persone e sulle competenze in continuo allineamento con le sfide a cui il Gruppo sarà chiamato.

#### UniCredit Services S.C.p.A.

Le risorse del perimetro di UniCredit Services S.C.p.A. ammontano al 31 dicembre 2018 a 7.851, di cui 3.221 in Italia, 1.932 in Germania, 1.659 in Romania, 169 in Ungheria, 532 in Polonia, 118 in Repubblica Ceca, 52 in Slovacchia, 81 in Gran Bretagna, 45 a Singapore e 42 a New York.

La variazione complessiva di -757 risorse per il perimetro UniCredit Services S.C.p.A.., rispetto all'anno precedente è riassunta nel sequente prospetto:

Risorse al 31.12.2017	8.608
Assunzioni	878
Trasferimenti da/ad altre Aziende del Gruppo	-373
Cessazioni	-1262
Risorse al 31.12.2018	7.851

La riduzione delle risorse si è concentrata principalmente in: Italia (-431) e Germania (-169) per effetto dei piani di ristrutturazione industriale, in Repubblica Ceca (-234) e Slovacchia (-54) per il passaggio delle Operations verso la Banca avvenuto a Luglio 2018. Ulteriori riduzioni di minor impatto hanno riguardato UK (-24) e Ungheria (-7). Tre Paesi hanno visto un incremento negli organici: Romania (+141), Polonia (+19) e Singapore (+2) mentre New York è rimasta stabile.

Rispetto al totale dell'organico di fine anno la popolazione femminile rappresenta il 46% del totale, mentre 1.052 risorse hanno un contratto part-time.

#### UniCredit Services GmbH

Le risorse del perimetro della Legal Entity UniCredit Services GmbH ammontano al 31 dicembre 2018 a 1.214 di cui 343 in Austria, 387 in Polonia e 484 in Romania.

La variazione complessiva di +41 risorse per il perimetro UniCredit Services GmbH rispetto all'anno precedente è riassunta nel prospetto a seguire:

Risorse al 31.12.2017	1.173
Assunzioni	314
Trasferimenti da/ad altre Aziende del Gruppo	14
Cessazioni	-287
Risorse al 31.12.2018	1.214

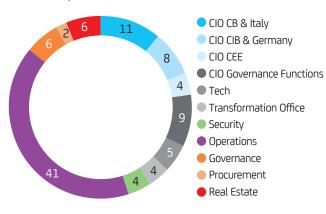
Gli incrementi in Romania (+25) e Polonia (+80), sono parzialmente bilanciati dalla riduzione in Austria (-64) principalmente dovuta all'effetto della cessione del perimetro Real Estate verso la Banca avvenuta ad Ottobre 2018.

Rispetto al totale dell'organico di fine anno la popolazione femminile rappresenta il 71% del totale, mentre 173 risorse hanno un contratto part-time.

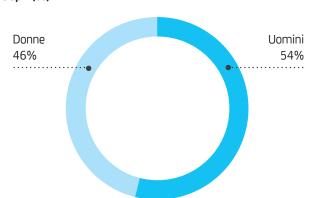
# Linee di sviluppo (Segue)

### Risorse Umane (Segue)

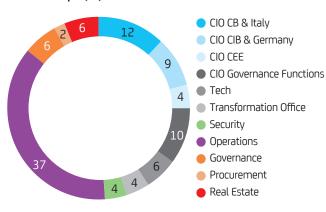
#### Distribuzione delle risorse per area di business UniCredit Services SCpA e GmbH (%)



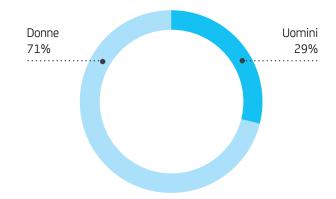
#### Distribuzione risorse per genere UniCredit Services SCpA (%)



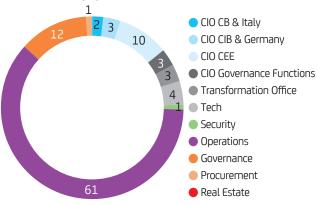
#### Distribuzione delle risorse per area di business UniCredit Services SCpA (%)

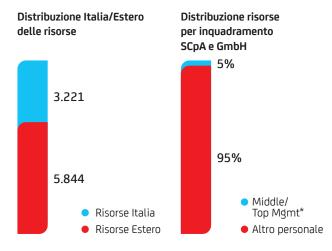


#### Distribuzione risorse per genere UniCredit Services GmbH (%)



#### Distribuzione delle risorse per area di business UniCredit Services GmbH (%)





(\*) Middle/Top Management ricomprende le bande da 3 a 6 (dove il Global Job Model è presente).

#### **Formazione**

Nel 2018 è stata ottimizzata l'offerta formativa a disposizione delle risorse di Unicredit Services. Nell'ultimo anno la Società ha continuato l'investimento nella formazione sui principali titoli strategici legati al programma "Skills of the Future" e focalizzati sullo sviluppo e consolidamento delle specifiche competenze distintive di ciascuna area tecnica.

Il numero complessivo di partecipazioni ad iniziative di sviluppo è diminuito (76.118, -21% rispetto al 2017) ed in termini di monte ore la riduzione (210.263, -6% rispetto al 2017) è da ricondurre in particolare a 3 fattori:

- la riduzione del 7,33% della popolazione complessiva di UniCredit Services.
- lo spostamento verso formazione online, in particolare su temi comportamentali e sulla linguistica, che prevede un minor numero di ore rispetto alle aule;
- la diminuzione del budget relativo alle attività di training (-15% rispetto al 2017).

È proseguita in particolare l'attività di formazione su:

- ruoli professionali "chiave" come il Project Manager ICT. Nel 2018 sono state registrate 234 partecipazioni a corsi dedicati ai PM per un totale di 4.487 ore e 27 certificazioni raggiunte;
- figure professionali coinvolti in progetti AGILE (per esempio SCRUM MASTER). Nel 2018 sono stati formati 539 dipendenti per un totale di 5.304 ore di training e certificati nella metodologia SCRUM altri 78 colleghi Unicredit Services;
- metodologia Lean Six Sigma, con 190 partecipanti (6 Master Black Belt, 14 Black Belts, 55 Green Belts, 115 Yellow Belts & Champion) e un totale di 896 ore di training;
- apprendisti, i cui piani di formazione si sviluppano nei 3 anni successivi all'inserimento. Nel 2018 la formazione dedicata a questa popolazione (18 colleghi) è stata di circa 1.500 ore.

Parte della formazione è stata erogata attraverso la valorizzazione delle competenze interne all'Azienda, per un totale di 33.032 ore, in aumento del 354% rispetto ai dati del 2017 (7.274 ore).

Sono stati introdotti nuovi prodotti formativi. A questi proposito si ricordano:

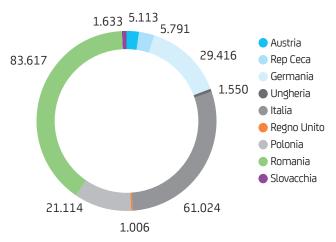
- "Master in Security" realizzato in collaborazione con Cefriel e Regione Lombardia volto alla formazione in alto apprendistato di 10 neoassunti nell'ambito della sicurezza informatica, cibernetica e fisica.
- "Security by Design" un training interno finalizzato alla conoscenza dei principi di sicurezza informatica per I colleghi con ruoli connessi alla gestione dei progetti per un totale di 241 partecipanti e 1928 ore di training.

• Piattaforma Real Estate training online professionale specifico per i tecnici nell'ambito Real Estate. Nel 2018, 67 colleghi hanno fruito di 1430 ore complessive di formazione.

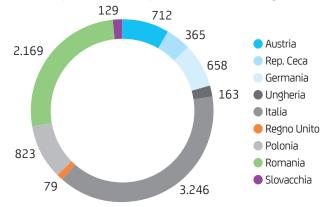
#### Dati di sintesi formazione 2018 (inclusa obbligatoria)

Numero di partecipazioni ad interventi formativi*	76.118
Numero complessivo di persone formate	8.344
Numero di ore di formazione erogate nel 2018 in UniCredit	
Services:	210.263
HC UniCredit Services al 31/12/2018:	9.065
Media di ore pro-capite (tot ore erogate/HC al 31/12):	23,19

#### Ore di formazione erogata per Paese (inclusa obbligatoria)



#### Numero di persone formate per Paese (inclusa obbligatoria)



#### Ore di formazione erogate per tipologia (inclusa obbligatoria)



# Linee di sviluppo (Segue)

### Risk Management

UniCredit Services controlla e gestisce i rischi attraverso un modello conforme alla normativa sia regolamentare sia della Capogruppo. Tale modello permette di individuare responsabilità, metodologie, processi e strumenti efficaci in tutte le fasi dei cicli economici e produttivi dell'Azienda svolti in Italia e all'estero.

Il controllo dei rischi è assegnato alla Competence Line Risk Management che, a livello global per tutto il perimetro operativo italiano e estero, esercita il proprio ruolo con l'obiettivo di preservare i valori dell'attivo e assicurare alla Società e ai clienti il presidio per l'individuazione, la gestione e il monitoraggio dei rischi operativi e reputazionali – anche potenziali - derivanti dalla attività di IT, Operations, Real Estate e Procurement.

Nell'ambito della Società è stato istituito anche un Comitato Rischi, coordinato dalla funzione Risk Management.

Con riferimento ai rischi finanziari e di liquidità, la Società si finanzia presso le banche del Gruppo; la liquidità disponibile è depositata presso le stesse su conti correnti a vista nel rispetto delle policy di

Il rischio di credito e di controparte, essenzialmente mercantile, viene presidiato e monitorato con processi efficaci, seppur snelli. Per assicurare un presidio continuo e indipendente dei rischi cui l'Azienda è esposta, il Risk Management della Società si avvale di un framework normativo che definisce regole, iter e responsabilità delle diverse strutture aziendali, con l'obiettivo di prevenire, misurare e controllare i rischi.

In relazione all'attività svolta, la Società si è dotata di un robusto modello di gestione dei rischi. In particolare, con riferimento alle attività IT, la metodologia utilizzata per l'individuazione del rischio è basata sull'analisi di molteplici eventi che potenzialmente potrebbero generare violazioni dei parametri di integrità, confidenzialità e disponibilità dei sistemi concordati con i clienti.

L'applicazione di tale metodologia ha imposto la definizione e implementazione di un set di indicatori - Key Risk Indicators (KRI) - dedicati sia alla verifica dell'efficacia dei controlli in essere sia al monitoraggio dell'andamento dei rischi, delle azioni di mitigazione e dell'evoluzione dei progetti implementati volti alla riduzione dei rischi stessi.

Nel corso del 2018 è stato ulteriormente consolidato il perimetro dei KRI, per un totale, a fine esercizio, di circa 400 indicatori; sono state inoltre effettuate 20 Analisi di Scenario per la quantificazione dei maggiori rischi potenziali e si sta procedendo per l'ottimizzazione del processo per la valutazione qualitativa del livello di rischio legato allo sviluppo e alla implementazione dei progetti.

Le risultanze di tali analisi innescano, per i progetti più significativi, l'avvio di specifici Risk Assessment (RA) che ne analizzano in dettaglio i rischi e descrivono le azioni di mitigazione individuate. I risultati finali di Project Risk Assessment vengono portati all'approvazione degli Stakeholder del progetto. Per quanto attiene invece l'area ICT, l'attività di assessment annuale ha riguardato 30 processi informatici.

Nel secondo semestre dell'anno è stato creato all'interno della funzione Risk Management della società I"ICT & Cyber Risk" TEAM, struttura cross tra UniCredit Services e UniCredit SpA - Group Operational & Reputational Risk - con l'obiettivo di consolidare e sviluppare competenze distintive in campo ICT e ICT Security focalizzandosi essenzialmente sulla gestione del rischio in tali ambiti. In particolare supporta le attività di Risk Management volte alla valutazione del rischio di processo con focus sugli aspetti ICT e Cyber Risk, all'analisi dei fattori di rischio che innescano rischi ICT & Cyber e all'analisi degli incidenti in ambito ICT e Sicurezza ICT. Primarie sono pertanto le attività di assessment sui processi IT rilevanti, monitoraggio dei controlli di primo livello e verifica della completezza ed efficacia delle misure di sicurezza.

Uno strutturato sistema di reporting sviluppato dalla funzione Risk Management assicura all'Alta Direzione, agli organi di controllo interno, alla Capogruppo e ai clienti interni, una puntuale informativa in merito all'esposizione ai rischi operativi e alle azioni intraprese per mitigarli.

Nel rispetto delle linee guida di Gruppo e delle strategie anno per anno definite per rafforzare l'efficacia del presidio sui rischi operativi e ridurre le perdite correlate, la Società ha istituito il Permanent Workgroup: le funzioni che rivestono un ruolo nelle attività di monitoraggio (Risk Management, Transformation Office e Audit) si riuniscono periodicamente per individuare le principali aree di rischio e definire specifiche azioni correttive o di mitigazione.

Per il calcolo del capitale regolamentare a fronte dei rischi operativi la Società utilizza il modello Advanced Measurement Approach (AMA). La conformità del sistema di controllo e misurazione dei rischi operativi alla normativa esterna e agli standard di Gruppo, è valutata annualmente attraverso il processo di autovalutazione interna che viene inoltre sottoposto a revisione dell'Audit.

Il sistema di gestione del rischio operativo in UniCredit Services anche nel 2018 è risultato "pienamente adeguato" ai requisiti normativi. Al pari, le verifiche svolte dalla funzione di internal audit hanno confermato l'adeguatezza rispetto al modello di Gruppo.

In linea con gli esercizi precedenti, nel 2018 le perdite operative dirette si confermano d'importo contenuto . Costante l'attenzione allo sviluppo in ambito rischi di una mentalità aziendale condivisa volta a promuovere comportamenti coerenti tra tutte le risorse a tutti i livelli organizzativi.

Accanto ai corsi sul rischio operativo - Risk Web Based Training (WBT) - sviluppati sulla piattaforma formativa aziendale e inclusi nell' "on boarding program" - pacchetto formativo assegnato a tutto il personale neoassunto - Risk Management collabora con la Competence Line di Gruppo nello sviluppo di contenuti che sottolineano la centralità che la cultura sul rischio ricopre dal punto di vista strategico e di business. Attraverso specifici focus su temi quali la disciplina nell'osservanza di regole e processi, la responsabilità

e l'affidabilità nella gestione delle proprie attività e l'attenzione al cliente, l'iniziativa "Proper Behaviour", sviluppata per tutto il Gruppo e disponibile sul portale aziendale, ha messo ulteriormente in luce quanto la gestione del rischio venga applicata in tutte le attività svolte e la costante attenzione alle corrette prassi comportamentali tuteli da possibili rischi operativi e reputazionali.

Infine sulla sezione del portale intranet aziendale dedicata alla gestione dei rischi in UniCredit Services, vengono rivisti o pubblicati contributi e strumenti per accrescere la propensione all'analisi dei rischi aziendali (attuali e futuri) ovvero per una sempre maggior comprensione, valorizzazione e integrazione delle attività di risk management nelle azioni quotidiane.

# Linee di sviluppo (Segue)

### Transformation Office

Nel 2018, Transformation Office ha riorganizzato il proprio assetto allo scopo di creare un team più agile e snello, in grado di accelerare l'implementazione della strategia IT all'interno dell'azienda e condurre il programma di trasformazione.

In costante supporto del Gruppo nel perseguire l'obiettivo di garantire un'offerta IT più chiara e flessibile, fornendo al tempo stesso una governance volta a monitorare i livelli di servizio e la soddisfazione del cliente.

Un'attenzione costante è stata data ai nostri standard e strumenti IT, ai processi e agli strumenti tecnologici, allo scopo di garantirne, parallelamente alla definizione ed evoluzione degli standard architettonici, un'efficace ed efficiente trasformazione che risultasse vantaggiosa per i partner commerciali.

Introducendo miglioramenti significativi, volti ad aumentare la qualità dei servizi ed al contempo, ridurre i rischi operativi, abbiamo attivamente supportato l'IT in tema di incident / problem / change e release management.

La governance della gestione del portafoglio ICT, il catalogo servizi, la gestione dei contratti, l'amministrazione ed il reporting, unitamente alla revisione del processo di IT Demand Management effettuata nel corso del 2018, hanno avuto la massima priorità.

È stata, inoltre, avviata un'iniziativa volta alla trasformazione del processo di gestione di Project Management, grazie al contributo fornito da numerosi attori all'interno di UniCredit Services.

In continuità con il 2017, abbiamo lanciato il sondaggio sulla qualità del servizio interno (ISQ), lavorando in stretta collaborazione con i colleghi di Gruppo e promuovendo un approccio One Bank, One UniCredit. Sono stati invitati a partecipare al sondaggio più di 1700 colleghi dislocati in Italia, Germania, Austria e Paesi della CEE e operanti nelle aree CIB, Commercial Banking e Global Functions. Confronteremo i risultati con la base dati del 2017 con l'obiettivo di individuare le aree di miglioramento e definire un nuovo piano d'azione.

Abbiamo assunto un ruolo di facilitatore supportando i CIOs e Tech nella realizzazione di progetti trasversali e particolarmente rilevanti (ad esempio, PSD2, Robotica, Trasformazione VTS, Gestione dell'obsolescenza) lavorando fianco a fianco con la funzione CFO al fine di sviluppare una soluzione IT per il Cost Accounting Model. Il nuovo sistema IT di gestione dei costi rafforza il concetto di trasparenza nei confronti dei nostri partner commerciali.

Il nostro mandato per accelerare il percorso di digitalizzazione IT è stato confermato dalla collaborazione continua con Operations, avente lo scopo di fornire una piattaforma di automazione dei processi di robotica e creare l'Automation Center of Excellence.

L'attenzione verso DevOps si è concretizzata nel 2018, mediante il coinvolgimento del resto dell'azienda nella definizione di questo progetto ambizioso che sostiene fortemente l'automazione e il monitoraggio di tutte le fasi di realizzazione del software, combinando sia lo sviluppo di software (Dev) che le operazioni (Ops). Alcune soluzioni tecniche sono state anche testate / pilotate per comprendere meglio l'applicabilità ed i vantaggi di tale approccio.

Il programma ORO (Operational Risk Optimization), che coinvolge IT e Operations, da due anni è guidato da Transformation Office, con la sponsorizzazione del CEO di UniCredit Services e del COO di UniCredit.

Abbiamo supportato l'Amministratore Delegato direzionando la cultura aziendale in un momento di profonda trasformazione, progettando e organizzando il roadshow estivo globale nel corso del quale ha visitato 7 paesi e 12 location, estendendo a tutti i colleghi la possibilità di partecipare all'evento, sia dal vivo, sia in connessione

La nostra collaborazione con Human Capital resta solida, collaborando nella gestione di progetti come Skills for the Future e nello sviluppo di competenze IT. Nel 2019 consolideremo ulteriormente questa partnership fornendo consulenza per lo sviluppo del nostro programma di percorsi di carriera IT.

# Servizi al Cliente

### Chief Information Office

#### CIO CEE

Il CIO CEE garantisce la fornitura di soluzioni end-to-end e piattaforme ICT ai Paesi dell'Europa centro-orientale assicurando inoltre supporto ai processi di business e gestionali in termini di adeguamento, funzionalità, livello di integrazione e affidabilità. Agisce come punto di riferimento unico per tutta la domanda proveniente dai Paesi CEE fornendo direttamente ai clienti i servizi ICT relativi all'area Commercial Banking e ingaggiando i diversi CIO, la funzione TECH e le Competence Line per servizi aggiuntivi.

CIO CEE si occupa di:

- definizione, sviluppo, implementazione e manutenzione delle soluzioni applicative;
- pianificazione e coordinamento delle attività progettuali nel loro complesso con diretta responsabilità su costi, tempi, qualità dei prodotti finiti e puntuale reporting al Top Management;
- formulazione degli studi di fattibilità tecnica ed economica in relazione alle esigenze degli utenti;
- verifica e controllo degli investimenti;
- creazione di opportunità di business per le banche CEE servite.

La nuova organizzazione di CEE CIO, effettiva dal 1 di Settembre, è un altro importante traquardo sul cammino della trasformazione nella direzione di rinforzare la vicinanza al business ed aumentare il livello di servizio.

Sono stati introdotti 2 principali cambiamenti.

- 1. Un'unica CEE delivery unit che gestisce gli asset condivisi del mondo CEE CIO: focalizzata sul supportare la strategia di business della divisione CEE con una governance comune dei processi volta ad allineare le best practices per il loro riutilizzo su tutto il perimetro di competenza.
- 2. In Repubblica Ceca, Slovacchia e in Ungheria, è stato creato un doppio ruolo, CIO / Branch Manager di UniCredit Services, con una responsabilità diretta dell'IT relativo alle applicazioni locali della banca, sul modello delle altre banche CEE (che hanno un dipartimento IT al loro interno).

Questo cambiamento porterà una maggior vicinanza tra business e IT, creando un singolo punto di riferimento e gestione, all'interno delle banche, per tutte le applicazioni e i servizi gestiti localmente ed integrati nelle soluzioni globali.

CIO CEE collabora attivamente con tutti i dipartimenti IT delle Banche CEE e con CEE Division sin dalla fase di definizione delle strategie, con l'obiettivo di:

- mantenere i costi e la capacità di erogazione dei servizi in accordo con i tempi e i livelli di qualità prestabiliti,
- Eseguire l'implementazione di progetti IT derivanti dagli impegni di Gruppo e di CEE Division collegati alla realizzazione del programma pluriennale Transform 2019.

Tra le principali iniziative rientranti nel perimetro Transform 2019 e eseguite da CIO CEE si segnalano:

- Going Digital: la realizzazione di nuovi canali Mobile Banking, Internet Banking e Public Web Site su un'architettura comune (Cross Architecture), in grado di garantire un'esperienza utente univoca e dei processi operativi e commerciali completamente digitali. In particolare nel 2018 sono stati rilasciate 4 nuove versioni del canale Mobile e, a livello di pilota su una Country, si sta lavorando su una nuova realizzazione che include un nuovo componente, Meniga, frutto della collaborazione tra UniCredit e la Fintech omonima, per offrire al cliente finale una vista dei propri dati sempre più personalizzata.
  - Per quanto concerne il canale Internet, UniCredit Bank Hungary è stata migrata da precedente soluzione locale sul nuovo Internet Banking. In generale l'implementazione del nuovo Internet Banking per gli altri paesi e di Public Web Site stano continuando in linea con quanto definito nel Piano Pluriennale.
- CoreO2 Performance Improvements: miglioramento della performance del sistema di Core Banking nell'esecuzione delle operazioni di chiusura notturna e contestuale introduzione di alcune funzionalità con capacità 24/7.

Per quanto concerne, poi, alcune delle realizzazioni più significative:

- PSD2: primo rilascio ufficiale all'interno del Gruppo (UniCredit Bank Czech Republic) relativo alla messa a disposizione delle API per i servizi di AISP (Account Information Service Provider), Check Balance and PISP (Payment Initiation Service Provider).
- GDPR: attuate le soluzioni tecniche necessarie per conformarsi alla portabilità dei dati, diritto di accesso, il consenso di gestione ed il diritto all'oblio (wave 1) previsto dalla legislazione per il perimetro CEE.
- Instant Payment in Serbia: rilascio delle funzionalità indicate dalla Banca Nazionale della Serbia secondo i tempi richiesti. UniCredit Serbia è l'unica banca del paese a poter fornire questo servizio ai clienti mediante tutti i canali di accesso.

### CIO Corporate & Investment Banking and Germany

La Core Service Function "CIO CIB & Germany" garantisce, per il perimetro di competenza, la fornitura globale di servizi ICT in ambito "Markets and F&A", "GTB" e "CIB Digital". Agisce in qualità di UniCredit Services CIO nei confronti della Divisione CIB e dei clienti del paese Germania in quanto responsabile dell'insieme dei servizi ICT offerti (applicazioni, infrastrutture, sicurezza ICT) a partire dalla definizione della strategia di evoluzione ICT fino alla gestione dei servizi run, operando anche come punto di riferimento unico per la relazione con i Clienti di riferimento, direttamente o supportato dalle aree ICT.

"CIO CIB & Germany", inoltre, coordina e guida le filiali estere di UniCredit Services - Germania, Regno Unito, New York e Singapore - relativamente a tutti gli aspetti di governance e di strategia

### Chief Information Office (Segue)

aziendale, fungendo da collegamento tra la sede centrale e le filiali, occupandosi delle questioni locali, nonché diffondendo localmente la strategia, i processi e le linee guida della sede centrale.

La struttura è declinata in tre Core Service Function Operating Structure: Markets and F&A ICT, GTB ICT e CIB ICT Digital.

Per quanto riguarda Markets and F&A ICT, la struttura è responsabile della progettazione, definizione e gestione delle piattaforme applicative di trading e tesoreria in riferimento a tassi, crediti, forex, azioni, merci e tesoreria e delle componenti di accesso ai mercati e di fornitura dei dati di mercato statici e in tempo reale. Fornisce sia servizi globali sia specifici per Paese a supporto della vendita di prodotti forex, money market, derivati, titoli e finanziamenti strutturati della Divisione Corporate Investment Banking. Le attività riguardano anche i regolamenti delle transazioni con i clienti internazionali per l'area CIB, le soluzioni IT a fini di market intelligence, il CRM analitico, il calcolo di P&L, il Back e Middle Office e l'Accounting per l'area Markets ed F&A.

Per quanto riguarda GTB ICT, la struttura assicura in relazione ai servizi Cash Management, l'esecuzione dei pagamenti offrendo soluzioni locali (domestiche) e globali (SEPA, istituzioni finanziarie) basate su piattaforme principalmente custom; fornisce inoltre servizi di Corporate Banking sia per i clienti corporate della Banca sia per la Pubblica Amministrazione centrale e locale. Viene inoltre assicurata la fornitura di soluzioni per supportare i clienti a sostenere le aziende e le piccole/medie imprese (PMI) in tutte le esigenze di finanziamento della catena produttiva (supply chain) con particolare riferimento a crediti documentari, finanziamento merci e gestione dei dati di fatturazione.

Infine per quanto riguarda CIB ICT Digital, la struttura è preposta a governare le soluzioni informatiche implementate su framework tecnologici avanzati per l'area CIB, gestire il disegno, sviluppo ed evoluzione di advanced analytics, machine learning, cognitive computing, distributed computing e supportare le altre strutture ICT di CIB nel loro percorso di evoluzione ed industrializzazione, includendo la ricerca e sviluppo di prodotti e piattaforme applicative di nuova generazione.

"CIO CIB & Germany" conta una presenza geografica su 8 Paesi (i.e. Germania, Italia, Polonia, Romania, Regno Unito, New York, Singapore ed Austria) ed ha una struttura manageriale trasversale alle company (UniCredit Services S.C.p.A e UniCredit Services GmbH).

Nel corso del 2018, "CIO CIB & Germany" ha supportato i programmi strategici CIB riguardanti sia lo sviluppo di nuove piattaforme tecnologiche al fine di estendere le quote di mercato in specifici ambiti e offrire soluzioni in linea ai principali competitor (e.g. Digital Advisory, Market Making, Blink, Corporate Channels), sia l'ulteriore estensione nella presenza geografica del Business attraverso l'apertura di nuovi servizi IT (e.g. Faster Payments Hong Kong e eBanking Singapore).

In area Markets and F&A ICT nel 2018 sono state supportate le attività evolutive per le piattaforme strategiche di Business quali Machine Learning per Market Making, Systematic Internalizer, evoluzione della piattaforma ExCEED a supporto delle negoziazioni in valuta ed il Digital Advisory a supporto delle attività di vendita di prodotti non quotati. Relativamente all'industrializzazione dei servizi ICT, la struttura ha proseguito il programma di consolidamento delle piattaforme Murex (i.e. Murex FXO consolidata con l'istanza Murex IRD / CRD) e attivato il programma upgrade della piattaforma ORC/ TBricks. Dal punto di vista regolamentare, la struttura ha supportato le attività previste per MIFID II, MMSR ed FRTB atte a garantire l'allineamento alle normative.

In area GTB ICT nel 2018 sono state supportate le attività evolutive sui pagamenti, quali GPI, Virtual Account Austria, Instant Payments e Pay-FX, su Trade Finance per programmi innovativi quali Trade Finance Gate e We.Trade ed infine sui canali sono proseguiti i programmi Group eBanking e Global Corporate Portal. Relativamente all'industrializzazione dei servizi ICT è stato attivato il programma Group SWIFT Hub per allineare le soluzioni SWIFT di Gruppo e creare un unico competence center globale. Dal punto di vista regolamentare la struttura ha completato le attività necessarie a garantire il rispetto della normativa ALBA. Particolare rilievo ha avuto la governance da parte della struttura del programma PSD2 del Gruppo.

In area CIB ICT Digital, nel 2018 la struttura ha principalmente esteso la piattaforma B-Link a supporto delle attività dei Relationship Managers per la clientela CIB in Italia e Germania e per la clientela Corporate in Germania.

In ottica 2019, la struttura Markets and F&A ICT sarà impegnata nel prosieguo dei programmi evolutivi relativi in particolare alle piattaforme di Advanced analytics/Artificial Intelligence in area Trading e Sales per prodotti bond ed equity, Digital Advisory, Sales cockpit e one.markets, nonché Systematic Internalizer. Procederà nel completamento del programma di consolidamento delle piattaforme Murex, di migrazione della piattaforma di K+ New York e Asia sulle piattaforme target sia per UCB AG sia per UCI SpA e nell'avvio del programma di upgrade della piattaforma di Tesoreria Murex. In ambito regolamentare, la struttura supporterà, tra gli altri, il programma Securities Financing Transaction Reporting.

Il 2019 vedrà la struttura GTB ICT impegnata nel supporto ai programmi PSD2 (soprattutto su nuovi sviluppi del business grazie alle Open API), Group SWIFT Hub, Virtual Account e Corporate Portal per la banca italiana, tedesca ed austriaca. In ambito Trade Finance proseguirà il percorso di digitalizzazione del processo attraverso anche lo sviluppo della piattaforma We. Trade.

La struttura CIB ICT Digital nel 2019 supporterà l'industrializzazione delle istanze di B.Link in termini di tecnologie a supporto, user experience e funzionalità.

### CIO Area Commercial Banking & Italy

La "CIO Area Commercial Banking & Italy" assicura, per il perimetro di competenza, la fornitura globale di servizi ICT inerenti gli ambiti "Channels", "Finance", "Credits", "CoreBanking", "Cards", e "Digital Core Banking Transformation".

Agisce in qualità di UniCredit Services CIO nei confronti dei Clienti Italiani, in quanto responsabile dell'insieme dei servizi ICT offerti, della definizione della strategia di evoluzione ICT e della gestione dei servizi Run, operando anche come punto di riferimento unico per la "relazione" con i Clienti.

La "CIO Area Commercial Banking & Italy" è, quindi responsabile di disegnare architetture applicative coerenti e consistenti, sulla base delle strategie e delle linee guida di UniCredit Services e di Gruppo, nonché di fornire, direttamente e indirettamente, servizi e soluzioni ICT relativi a:

- internet e mobile banking, CRM Operativo, Business Intelligence, applicazioni delle Filiali, dematerializzazione e knowledge management;
- mutui dei clienti, garanzie, finanziamenti, cartolarizzazione, erogazione, monitoraggio e recupero crediti;
- conti correnti dei Clienti, depositi a termine e conti di risparmio, gestione dell'anagrafe, indagini legali e fiscali, gestione della tesoreria della pubblica amministrazione (in Italia) e Online Ticketing;
- emissione di carte di credito/debito, acquiring POS e ATM;
- negoziazione di strumenti finanziari (gestione ordini, clearing e settlement nonché servizi di supporto), gestione di tutti gli eventi correlati al loro ciclo di vita (servizi di deposito e custodia titoli) e alla loro tassazione;
- consulenza di portafoglio (Advisory) e collocamento di prodotti di investimento: Fondi, Gestioni Patrimoniali, prodotti Bancassicurativi
- implementazione della trasformazione digitale del back-end del sistema di Core Banking (EuroSig), realizzando un nuovo modello di sistema ad alta automazione e ridotto ricorso ai batch, con una alta scalabilità in termini di prestazioni e costi;
- Progettazione ed esecuzione dei servizi di supporto applicativo (1° livello) al cliente.

La "CIO Area Commercial Banking & Italy", inoltre coordina e guida UniCredit Services AT relativamente a tutti gli aspetti di governance e di strategia aziendale ed opera come punto di riferimento per conto di UniCredit Services ScpA nella "relazione" con i Clienti Austriaci - che hanno rapporti di servizio con UniCredit Services GmbH supportato dalle fabbriche ICT della Legal Entity.

Nel corso del 2018 la "CIO Area Commercial Banking & Italy" ha partecipato in Italia al Programma E2E – Transform 2019 con l'obiettivo di supportare la realizzazione del Piano Industriale del

Gruppo, mediante il ridisegno del modello operativo relativo a 24 prodotti e servizi per la clientela. Il programma è stato gestito con un approccio "agile" (scrum rooms in cui Business e IT lavorano insieme) e durante l'anno sono state gestite (in corso o concluse) 17 stanze (anticipo fatture, conti correnti, carte di credito, mutui residenziali, consulenza, risparmio gestito, carte di debito e prepagate, mutui aziende, bancassurance, on-line banking, versamenti e prelievi, risparmio amministrato, assegni, pagamenti, successioni, archiviazione, digitalizzazione).

Inoltre, analogamente al Programma Italiano, sono state avviate 3 stanze in Germania per ridisegnare i processi di apertura conti correnti, mutui e prestito al consumo.

In ambito dei canali digitali è' stato rilasciato il nuovo Internet banking in Germania, in grado di fornire una eccellente Customer Experience ai clienti, mentre in Italia è stata introdotta la sezione "Investimenti" che permette agli stessi clienti di effettuare operazioni di trading di strumenti finanziari e di monitorare il proprio portafoglio. Sempre in tematica "Internet Banking", per l'Austria, è stata introdotta una nuova architettura in grado di superare il sistema monolitico diminuendo le dipendenze funzionali, efficientare la manutenzione dello stesso sito e garantire una migliore performance.

In ambito "Mobile Banking", in Italia è in fase di rilascio la "New App Mobile" la quale permetterà di migliorare la User Experience, rafforzare la comunicazione Cliente-Banca anche attraverso canali innovativi (es. Push Notification) e di introdurre un sistema di "commercial engagement" contestuale alla navigazione del Cliente (nuova UX, processi semplificati, etc).

Significative iniziative sono state avviate allo scopo di costruire la "nuova banca del futuro", nello specifico con il Programma Paperless Branches si renderà digitale la modulistica prodotta nelle filiali.

In ambito assicurativo è stata ampliata la gamma prodotti con MyCare Famiglia e MyCare Salute. Nell'ambito della "gestione patrimoniale" ad inizio anno fiscale è stato lanciato un nuovo prodotto, "GP Premiere", dedicato alla clientela retail che si compone di un modulo base obbligatorio in linee al profilo del cliente e altri moduli facoltativi combinabili alle personali esigenze.

Nell'ambito del programma denominato MyCredit (ex Digital Credit Revolution), che prevede, in ottica multicanale, una rivisitazione completa dei modelli di erogazione dei prodotti creditizi per i clienti retail e piccole e medie imprese (PMI), è stata realizzata la componente relativa al segmento di clientela Small Business, completamente integrata con il back end e con i motori decisionali creditizi. Tale procedura è in fase pilota presso alcune filiale, il rollout per tutte le filiali è previsto da inizio 2019.

## Chief Information Office (Segue)

Sono state introdotte significative novità in ambito pagamenti ed e-commerce con i progetti SamsungPay ed ApplePay, permettendo ai clienti di effettuare pagamenti dai rispettivi smartphone.

Infine è in corso il programma DGSIG (Digital Core Banking Transformation) che consentirà di minimizzare i costi mainframe in crescita a seguito dell'incremento dei consumi dovuti alla interazione.

Nel 2019 le principali sfide della CIO Area riguarderanno il completamento del Programma E2E in Italia e la sua continuazione in Germania.

Inoltre, in ambito "canali digitali", coerentemente con il piano "Transform 2019" e le linee guida di Gruppo orientate e consolidare UniCredit a livello europeo, nel 2019 per i "mature country" (Italia, Germania ed Austria) verrà lanciato il programma "New Global Mobile App" grazie al quale i clienti delle diverse nazioni potranno usufruire di una unica App caratterizzata da una distintiva User Experience rendendo concreto il concetto di "One Global App".

#### **CIO Governance Functions**

Nell'ambito della generale riorganizzazione di UniCredit Services posta in essere nel 2017, CIO Governance Functions ha preso il posto della Business Line GES, con un perimetro ulteriormente esteso. Anche in questo caso, il cambiamento organizzativo aveva perseguito gli obiettivi chiave di piena accountability della figura del CIO rispetto ai partner di Business per i servizi erogati, e di proximity dei team IT e del Business. Nel corso del 2018 il perimetro si è ulteriormente esteso per rafforzare la cooperazione e facilitare gli obiettivi legati al transform 2019.

Nello specifico, CIO Governance Functions è responsabile per i Servizi ICT legati alle Competence Line Planning and Finance, Risk Management, Human Capital, Compliance, Audit, Real Estate e Group Administrative and Analytics Office, sia a livello Globale che locale.

Nell"area CFO, Governance Functions garantisce la gestione di applicazioni IT necessarie per: contabilità, bilancio, reporting obbligatorio, pianificazione e controllo, Credit Treasury, Liquidity/Asset Liability Management; inoltre assicura la produzione e l'invio di flussi di dati obbligatori per le Istituzioni di Vigilanza.

Relativamente ai servizi CRO, si garantiscono soluzioni applicative IT per i processi legati alla gestione del rischio.

Vengono fornite soluzioni IT alla Competence Line HR, eccetto per il perimetro oggetto del programma HR Transformation, a diretta responsabilità della Banca.

La struttura gestisce le richieste della Competence Line Compliance tramite l'erogazione diretta dei servizi IT (per esempio legati alle piattaforme di Antiriciclaggio) e svolge il monitoraggio delle attività richieste ad altre CIO area.

Infine, viene gesito Audimex, del Datawarehouse e tutta la suite di applicativi ad esso correlati a supporto della mission della Competence Line Audit.

La riorganizzazione di UniCredit Services del 2017 aveva incluso in Governance Functions anche la precedente struttura della Business Line Data&Analitycs. Con decorrenza 01 Marzo 2018, allo scopo di definire una chiara responsabilità E2E di tutti gli attori coinvolti nella gestione dei dati, avvicinare il mondo Analytics ai clienti finali e garantire al tempo stesso servizi centralizzati di gestione dei dati e governance a livello di Gruppo è nata la struttura Data & Analytics ICT. La nuova struttura, presente in Italia, Romania, Ungheria ed Austria garantisce la fornitura globale di servizi ICT volti alla gestione del ciclo di vita del dato e delle relative analitiche, alla fruizione di soluzioni applicative "DWH", "Piattaforme Dati Specializzate" e "Big Data" garantendo nuove forme per elaborare e gestire l'informazione per i clienti del Gruppo. Per le altre funzioni di UniCredit Services, la struttura supporta l'introduzione - in accordo con le linee guida di Capogruppo - delle strategie di "Data Governance" e della loro gestione industriale e l'evoluzione di metodi e algoritmi di "advanced analytics", "data science", "machine learning", utilizzati dalle applicazioni fornite.

Nel 2018 il perimetro delle attività si è ampliato includendo anche le strutture Governance Tools e Real Estate Tools. Governance Tools contribuisce allo svolgimento per il Gruppo della campagna di attestazione della L.262/05 che disciplina la tutela dei risparmiatori supportando i colleghi nell'utilizzo dell'applicativo HOPEX. Con il trasferimento della struttura di Real Estate Tools in CIO Governance functions vengono inclusi nel perimetro tutti gli applicativi utilizzati per la gestione degli immobili sia a livello locale che globale, per il censimento e la manutenzione delle opere d'arte, e per la gestione degli eventi di crisi.

Un ulteriore modifica del perimetro ha visto protagonista l'area CFO, in cui è stata inglobata da Commercial Banking la struttura Securitization solutions. Le attività riguardano principalmente la gestione degli asset e analisi del portafoglio per le cartolarizzazioni true sales (verso società veicolo) e sintetiche, fornendo reportistica sia manageriale che regolamentare riguardante l'intero ciclo vita. Inoltre è attivo un servizio in Germania e in Austria per gestire a supporto di CFO il cover register.

Nel 2018 CIO Governance Functions ha gestito un portafoglio progetti significativo, per un totale di circa 500 progetti per un corrispettivo di circa 144 milioni di euro, comparabile con il portafoglio 2017.

Tra le più importanti progettualità dell'anno si citano: Nell'area Credit Risk si sono concluse le attività su AnaCredit, progetto lanciato nel 2016 dalla Banca Centrale Europea per rendere disponibile un archivio di dati centralizzato e granulare sul credito e sul rischio di credito, questo risponde all'esigenza di rafforzare il ruolo di supervisione e gestione delle politiche di rischio e stabilizzazione finanziaria della BCE. Sono proseguite le attività riguardanti due importanti programmi avviati nel 2017 legati a nuove esigenze regolamentari da implementare entro gennaio 2021: Nuova definizione di default (DoD) per adequare il calcolo del "past-due" sconfino continuativo per 90 giorni - alla nuova normativa Europea entro Giugno 2018; Model Roadmap per abilitare la rivisitazione di tutti i modelli di rating sul Gruppo. Sono proseguite anche le attività di sviluppo e implementazione del programma Non Performing Exposure (Asset Strategy e Stock Take) ed è stato rilasciato l'NPE Repository (utilizzato per collezionare le informazioni sugli asset e centralizzare la reportistica); il programma proseguirà anche nel 2019.

L'area Accounting & Regulatory è stata impegnata significativamente nei programmi regolamentari, pluriennali e globali di IFRS9 e EBA. Il programma IFRS9, che ha comportato un radicale cambiamento dei principi contabili per quanto riguarda la classificazione e valutazione dei crediti e degli strumenti finanziari, è andato live con il Bilancio Consolidato del primo Trimestre 2018 pienamente in linea con la metodologia IFRS9, dopo avere eseguito la fase di First Time Adoption sui dati del 31/12/2017. È stata completata una serie di filoni evolutivi di "fine tuning" nel secondo semestre, riquardanti per esempio la gestione dei Syndicated Loans.

Nell'ambito delle evoluzioni EBA sono state completati progetti importanti relativi alle nuove segnalazioni ECB con granularità analitica per crediti (Anacredit) e titoli (SHS).

Nel contesto della costante attenzione alle tematiche di Liquidità, sono stati completati nel corso dell'anno i rilasci in produzione dei progetti LCR Deep Dive finalizzando il primo set di requisiti richiesti da ECB. Inoltre è stato completato SSM Liquidity Exercise ed è stato finalizzato il progetto IRR includendo nel Gruppo Ermas tutte le legal entity coinvolte. E' stato inoltre avviato il programma triennale di dismissione di ALM RISK, sulle Banche delle CEE, a favore dell'adozione della soluzione di gruppo per la gestione della Liquidità regolamentare. In particolare nel 2018 si sono finalizzate le analisi delle prime 4 Legal Entity e chiusi gli sviluppi della Banca pilota (Ungheria).

Nell'area Financial Risk, la normativa introdotta dal Comitato Basilea (Financial Review of Trading Book – FRTB) prevede un'ampia revisione della metodologia e della reportistica

nell'ambito del Rischio di Mercato, e le implementazioni che ne conseguono costituiscono il focus della CIO Governance Functions in questo ambito. La componente obbligatoria minima richiesta alle banche è stata soddisfatta nel 2016 tramite lo sviluppo del nuovo Metodo Standard (SBA), e il programma continua nel quadriennio 2018-20. Nel 2018 è stata finalizzata l'implementazione dell'*Internal Model Approach* (IMA) per la legal entity UCB AG, finalizzato al riconoscimento di una riduzione del capitale di rischio. Nel 2018 è stato inoltre implementato il SIMM (Standard Initial Margin model) per le legal entity UCB AG e UCI, come viene indicato nella normativa ISDA, Questo modello standard permette una rapida ed efficiente operatività dei meccanismi di risoluzione consensuale delle eventuali dispute e di consentire ai regulators una più semplice e coerente attività di controllo.

Nell'area **Global HR ICT** è in corso l'HR Transformation Program che porterà alla sostituzione della piattaforma SAP con HR Prostaff, e si concluderà nel 2019. E' in corso l'estensione alle branch estere UniCredit Services (UK, HU, SK) del modulo di Gestione Trasferte per uniformità a quanto presente in Italia. In corso i progetti Industrial Relations relativi a CRAL Unico Uninsieme, Welfare One. Nel corso del 2018 sono stati implementati tutti gli adeguamenti relativi alla Gestione Risorse Umane/Payroll derivanti dalle nuove Normative fiscali e Previdenziali.

Nell'area **Compliance** sono state ampliate e consolidate le architetture a supporto dell'area, in particolare nella Area GAFC è stato lanciato il progetto di upgrade del tool di AML italiano (Gianos), la nuova soluzione per il Risk assessment di Antiriciclaggio, e l'adequamento alla IV direttiva per il questionario. Nell'area Controlli è stato rivista tutta la soluzione di valutazione dei rischi a livello gruppo, integrandola nella soluzione Audimex già in uso dalla funzione Audit, inoltre è stata ampliata e consolidata l'architettura a supporto dei processi di detection dell'operatività CIB. In particolare sono state implementate nuove applicazioni Global per l'attività di monitoraggio dell'operatività delle sale di trading (Trade monitoring) e dell'operatività dei dipendenti (Personal Account Dealing), nonché un sistema di gestione e storicizzazione delle Liste Insiders (Lists Management). Allo stesso modo sono state ampliate le funzionalità del sistema a supporto dei controlli di Market Abuse. Nell'ambito del progetto ALBA completata l'attività di remediation nell'area CEE, è stata attivata quella nell'area Foreign Branches; è stato implementato e portato in produzione un tool di workflow per la gestione delle richieste delle Autorità americane e sono stati attivati sui 3 hub progetti per la costituzione di Data repository tali consentire una risposta alla autorità nei tempi ristretti previsti dagli SLA.

## Chief Information Office (Segue)

In ambito **Data&Analytics ICT** è partita l'iniziativa Advanced Analytics Lab, con lo scopo di 'provare il valore' presente nei dati che il gruppo ha in su possesso, e tramite strumenti analitici moderni come il "Machine Learning" estrarlo per generare un impatto positivo in termini di ricavi e di abbattimento dei costi. Il progetto nello specifico ha realizzato il setup di una innovativa piattaforma analitica "Big Data", e inaugurato un nuovo modello operativo basato sulla creazione di un team di lavoro congiunto che mette insieme nella stessa stanza professionisti di diverse aree del Gruppo (ICT, GDO, Retail, Corporate, CLO/ CRO, Compliance e Audit) per cercare di superare il tradizionale rapporto fornitore/cliente e condividere in toto obiettivi e responsabilità in una totale 'co-ownership' focalizzata solo sui risultati. In questo stimolante contesto di lavoro e innovativo ambiente di laboratorio sono stati avviati in parallelo numerosi use case analitici che coinvolgono varie competence lines, e sui primi use case si è riusciti in pochi mesi a passare già all'industrializzazione e lancio sulla rete italiana, confermando la capacità dell'iniziativa di generare valore.

Inoltre, da un confronto congiunto tra Group Data Office e Data Analytics ICT è stato avviato un tavolo operativo orientato a definire un processo di Data Governance End to End, analizzando le attività operative necessarie a garantire l'adozione a livello di gruppo della Global Policy Data and Information Governance ed individuando strumenti e presidi per la sua effettiva applicazione. Sempre in ambito Data Governance, tramite lo strumento di Data e Information Governance è stato garantito il governo di alcuni processi di business per soddisfare i requisiti della policy interna del Gruppo e regolamentari (Liquidity, FMIS e Aramis). Sono proseguite le iniziative legate al Data Quality, tra le quali si evidenzia l'implementazione di un framework globale di Data Quality (IGoR) che permetterà di monitorare i principali Key Quality Indicator e attiverà i processi di governance per migliorare la qualità dell'informazione all'interno del Gruppo.

A supporto delle attività di Group Brand Management, è stata avviata l'iniziativa per l'integrazione dei dati della DMP (Data Management Platform) con il CRM (Customer Relationship Management) permettendo un importante arricchimento delle informazioni della nostra clientela utili per l'ottimizzazione delle campagne commerciali e di acquisto spazi pubblicitari sui siti web.

### CIO Austria **ICT CEE AT**

"CIO CEE" garantisce per il perimetro geografico di competenza, la fornitura globale di servizi ICT offerti con riguardo principalmente al "Commercial Banking e Cards".

Essendo responsabile della totalità dei Servizi ICT (applicazioni, infrastrutture, sicurezza ICT), agisce nei confronti dei clienti Cee determinando la strategia di evoluzione delle ICT e la garanzia dei servizi in corso, agendo direttamente o assumendo altre imprese ICT per servizi anche come singoli punti di riferimento per il totale delle relazioni con i clienti.

La struttura è quindi responsabile della progettazione di architetture applicative coerenti, basate sulla strategia e le linee guida del Gruppo e di UniCredit Services e fornisce direttamente e indirettamente servizi e soluzioni ICT relativi a:

- internet, mobile banking, CRM operative e Business Intelligence per il perimetro CEE;
- attività bancarie commerciali (es. carte di credito) basate su piattaforma EzyCore;
- livello di integrazione I-Hub per applicazioni di terze parti selezionate e la loro integrazione;
- specifiche attività bancarie commerciali locali;
- assicurare il loro continuo aggiornamento anche attraverso servizi dedicati di Help desk e AOC.

Nel 2018 lo sforzo principale è stato incentrato sulla riorganizzazione del modello operativo del CEE CIO, sulla stabilizzazione delle operazioni di servizio e sulla realizzazione delle iniziative di "Transform 2019".

Le applicazioni locali sono state recentemente assegnate alla responsabilità dei nuovi CIO nominati per le banche Ceche e Ungheresi; Il servizio di consegna dei servizi CEE (che copre tutti i beni comuni tra i paesi CEE) è stato istituito come impresa comune che si occupa delle risorse condivise della CEE.

Diverse iniziative di successo hanno avuto luogo per ulteriori operazioni di stabilizzazione dei servizi dopo il completamento dell'attuazione del sistema bancario core nella banca Ceca.

Insieme alle Banche, CEE CIO ha organizzato task force mirate e ha apportato numerosi miglioramenti alle prestazioni CORE02 e alla stabilità, il tutto ha avuto un impatto significativo sulle operazioni di UniCredit Repubblica Ceca, Romania e Serbia; altri Paesi rimangono in attesa per il 2019.

Tutti i Paesi hanno inoltre superato con successo l'aggiornamento dell'infrastruttura principale dell'ambiente di sistema AS400 con un significativo miglioramento delle prestazioni per l'elaborazione giornaliera EOD.

Il rollout di Internet Banking verso UniCredit Hungary è stato completato e CEE CIO ha avviato lo sviluppo per Bosnia ed Erzegovina.

Con le modifiche normative rilasciate con successo relative alla GDPR, in cui sono state indirizzate e assicurate oltre 300 risorse (compresa la consegna di un'applicazione GDPR centrale per gestire regole e parametri di tutti i processi finalizzati nel CIO CEE), sono state apportate con successo le modifiche relative al sito web pubblico nell'intero perimetro CEE.

#### ICT Commercial Banking AT

"ICT Commercial Banking AT" assicura, per perimetro di competenza - direttamente e indirettamente - la fornitura locale di Servizi ICT offerti in relazione a "Canali Omni", "Crediti", "Core Banking", "Carte", "Titoli".

È responsabile della portata complessiva dei servizi ICT (applicazioni, infrastrutture, sicurezza ICT) dalla definizione della strategia di evoluzione delle ICT alla garanzia di servizi in corso, agendo anche come unico punto di riferimento per la "relazione" con i Clienti, direttamente o coinvolgendo altre società ICT.

La struttura è così responsabile di progettare in modo coerente architetture applicative, basate su strategie e lienee guida di Gruppo e di UniCredit Services, fornire, direttamente e indirettamente, servizi e soluzioni ICT relativi a:

- internet e mobile banking;
- Mappatura di risorse IT, rischi e conformità;
- Agire, per quanto riguarda l'emissione e l'acquisizione di servizi ICT / Operazioni di carte di pagamento, ATM e dispositivi mobili, come "Operational RTO" verso gli Outsourcers;
- raccolta di tutti I dati rilevanti (sia applicativi che teconologici) per Unicontact:
- aggiornare tutti I contenuti di Unicontact e promuovere l'uso e le iniziative;
- approvazione delle newsletter di Bank Austria;
- SPOC per tutti gli incidenti in arrivo.

Con l'introduzione della funzionalità NFC di UniCredit Bank Austria (UCBA), i clienti Cash-Recyclern & ATM possono utilizzare la funzione NFC della loro carta di debito anche tramite smartphone (in combinazione con l'APP Mobile Wallet dell'UCBA) come prima banca in Austria, prelevando denaro. L'introduzione della funzionalità del trasferimento del proprio conto presso l'account -Manager-System definisce un ulteriore modo per il cliente, indipendentemente dagli orari di apertura, per operare sull'attività bancaria. Ciò sottolinea la forza innovativa dell'UCBA nel campo della digitalizzazione delle transazioni bancarie con una crescente soddisfazione del cliente. Una delle principali iniziative nel perimetro della digitalizzazione è stata l'implementazione dello scanner ID nella rete di filiali di UCBA. Pertanto, il controllo di autenticità delle carte d'identità può essere fatto in tempo reale e una copia della carta d'identità viene automaticamente archiviata nei sistemi IT. Questo riduce lo sforzo nelle filiali in modo massiccio.

Il "Digital Postal Delivery" - un'ulteriore iniziativa di "digitalizzazione" - è stato avviato nel 2018 per aiutare l'UCBA a ridurre in modo significativo il traffico dei clienti basato su carta. Invece di inviare informazioni sui clienti postali (compresi estratti conto), questi vengono ora consegnati tramite canali elettronici utilizzati dal cliente.

#### **ICT CIB AT**

"ICT CIB AT" garantisce, per perimetro di competenza, la fornitura globale di servizi ICT offerti in relazione a "Mercati e F & A" e "GTB".

Essendo responsabile dell'estensione complessiva dei servizi ICT (applicazioni, infrastrutture, sicurezza ICT), agisce come UniCredit Services GmbH ICT verso CIB, dalla definizione della strategia di evoluzione delle ICT alla garanzia di servizi di "run", fungendo anche da unico punto di riferimento per la "relazione" con il riferimento Clienti, direttamente o impegnati in altre società ICT. La struttura è, così, responsabile di progettare applicativi coerenti e consistenti, basati su strategie e linee guida di Group e UniCredit Services, e fornire servizi e soluzioni ICT, diretti e indiretti, relativi a:

- le piattaforme di negoziazione e di tesoreria incrociano classi di attivi che coprono Tassi, Credito, FX, Equity, Commodity e Treasury e piattaforme di serivizi postali;
- piattaforme di Pagamenti locali (domestic) oltre a canali globali (internazionali, SEPA, Financial Institutions) e cash management sia per i clienti corporate della Banca sia per la Pubblica Amministrazione centrale trade & supply chain finance;
- richiesta di deposito titoli per broker, banche internazionali e istituti finanziari per titoli, custodia e elaborazione;
- · gestione fondi.

A causa della cancellazione della precedente iniziativa di piattaforma di pagamento globale, è stato avviato un progetto sulle applicazioni esistenti con l'obiettivo di ridurre il numero totale e l'impatto degli incidenti. L'obiettivo principale era l'IT Application Management che consiste nell'aumentare la resilienza per operazioni tecniche, jobcontrol, registrazione, rollback / riavvio e aggiornamento del database. Ulteriori miglioramenti nel perimetro delle Operazioni di pagamento sono stati ottenuti realizzando e implementando l'automazione di attività manuali critiche, l'estensione dei controlli quidati dal sistema e l'ampliamento della documentazione esistente. Complessivamente sono stati analizzati e modificati oltre 600 postazioni di lavoro e 150 programmi.

La fusione tra Ex-Pioneer Austria (PIA) e Amundi Austria come uno dei principali progetti nel 2018 ha portato all'aumento del livello di servizio offerto da UniCredit Bank Austria ad Amundi.

### Chief Information Office (Segue)

Il sunto principale del progetto era di mantenere i rispettivi flussi aziendali e le principali applicazioni, ma tenendo in considerazione i cambiamenti dal nuovo set up. L'approccio è stato quello di mantenere l'attuale attività e cogliere l'opportunità per richiedere ulteriori miglioramenti. Amundi si è fusa legalmente tra le due entità nel maggio 2018, mentre la fusione tecnica è stata eseguita con successo nel novembre 2018 senza alcun impatto sull'attività di Banca Depositaria di UniCredit Bank Austria. Il tutto è avvenuto ripsettando i requisiti di Amundi nell'obiettivo di fornire sempre i migliori servizi al cliente.

Un ulteriore canale di vendita per Garanzie e Lettere di credito (crescita del reddito) è stato implementato per avviare nuove opportunità per il cliente UniCredit Bank Austria per creare nuove attività sul mercato.

#### **ICT Governance Functions AT**

"ICT Governance Functions AT" assicura la fornitura di servizi ICT offerti in materia di pianificazione delle competenze, finanza e amministrazione AT, Human Capital AT, Compliance AT, Risk Management AT e altre funzioni di governance di UniCredit Services GmbH, agendo nei confronti dei clienti serviti, essendo un unico punto di riferimento per la "relazione" con gli stessi, direttamente o coinvolgendo altre fabbriche ICT. È inoltre responsabile per l'implementazione, lo sviluppo e l'attività di gestione delle soluzioni "Big Data" per i clienti e per i fornitori di UniCredit Services.

La struttura è, così, responsabile di progettare applicativi coerenti e consistenti, basati su strategie e linee guida di Gruppo e UniCredit Services, e fornire servizi e soluzioni ICT, diretti ed indiretti, relativi a:

- Contabilità, bilancio e rendiconti statutari, pianificazione e controllo, tesoreria creditizia, gestione della liquidità e delle attività e flussi di dati per le istituzioni di regolamentazione;
- Gestione del rischio di credito e gestione del rischio operative;
- Piattaforme di conformità per soddisfare le esigenze di audit e normative;
- Gestione dei rischi finanziari e di mercato e di controparte (CCR)
- Human Resources management (SAP, SuccessFactors, GEPE, etc);
- Integrazione dei dati, elaborazione dei dati, analisi, visualizzazione dei dati, prodotto dei dati, calcolo cognitivo, Big Data, DWH, piattaforme specializzate.

Entro il 2018 una serie di progetti sono stati eseguiti con successo per migliorare la qualità, il tempo e le prestazioni.

La performance dei flussi di dati derivati dal perimetro di Contabilità e Reporting normativo è stata migliorata analizzando e aumentando la qualità dei dati nonché riducendo la riconciliazione e il tempo richiesto.

Anche nel contesto del Fair Value Engine (FVE) la qualità dei dati è stata notevolmente migliorata. Nell'approccio corrente, i flussi di interesse trasmessi sono stati determinati dalla stessa curva a cedola zero utilizzata anche a fini di attualizzazione da parte di FVE. Inoltre, l'applicazione GCD consegna i dati delle negoziazioni a Fair Value Engine per il calcolo del fair value su base mensile. Per alcuni dati dei parametri di input, la qualità dovrebbe essere migliorata per ottenere risultati di Fair Value più affidabili.

UniCredit Bank Austria ha deciso nel 2013 di diventare azionista di AuRep (Austrian Reporting GmbH) che sta operando e continua a sviluppare la soluzione software per un certo numero di banche partecipanti. La soluzione AuRep copre già i requisiti obbligatori dell'OeNB (Österreichische Nationalbank), della BCE (Banca centrale europea). Nel corso del 2018 il progetto ha raggiunto la completa qualità e correttezza dei dati in conformità con i requisiti della BCE e dell'OEB.

Al fine di aderire ai nuovi regolamenti di definizione di default, l'applicazione "GWB-CDI past due engine" è stata aggiornata secondo le nuove regole (cioè nuove soglie, quantità scadute, conteggio giorni) con successo durante il 2018, mentre altre applicazioni locali past-due esistenti sono state dismesse in parallelo.

### Tech

Tech assicura un'infrastruttura ICT innovativa ed economicamente sostenibile, garantendo servizi ICT di qualità ai Clienti. La struttura è quindi responsabile di disegnare architetture infrastrutturali coerenti e consistenti, sulla base delle strategie e delle linee guida di Unicredit Services e di Gruppo, nonché direttamente e indirettamente, di:

- gestire il demand dei servizi infrastrutturali proveniente dalle diverse fabbriche ICT al fine di fornire servizi in base al loro specifico ambito di competenza e gestire la relazione con l'Outsourcer;
- gestire la pianificazione della capacity delle risorse infrastrutturali ICT promuovendone l'ottimizzazione;
- definire i fabbisogni di infrastrutture tecnologiche al fine di assicurarne l'implementazione, la manutenzione e il monitoraggio indipendentemente dalle modalità di gestione (i.e. diretta o tramite provider esterni);
- gestire i Data Center rilevanti per le attività di UniCredit Services supervisionando il loro regolare funzionamento;
- progettare e gestire l'hardware distribuito alle aziende del Gruppo situate nei vari paesi (e.g. gestione della domanda, supporto per la pianificazione e la gestione degli interventi, sviluppo di strumenti di produzione e metodologie, definizione e acquisizione delle soluzioni infrastrutturali, estensione della fornitura di servizi, assistenza sui sistemi, manutenzione delle attrezzature installate, gestione del magazzino) assicurandone la funzionalità e l'aggiornamento costante;
- garantire e fornire un supporto tecnico immediato per i device ICT assegnati al Top Management di Gruppo;
- elaborare il budget d'esercizio e predisporre i piani pluriennali per i settori posti sotto la propria responsabilità, fornendo ai livelli sottostanti le relative di gestione e controllandone la corretta attuazione.

#### **Demand Mgmt & Factory Support Tech**

Nel corso del 2018 è stato gestito globalmente un portafoglio di circa 83 M€ per progetti infrastrutturali. I requisiti chiave degli stakeholder della banca, delle strutture di UniCredit Services e delle filiali bancarie sono stati tradotti in esigenze tecniche e avviati come grandi progetti. Queste attività si svolgono nel contesto di Transform 2019, dei requisiti normativi e delle esigenze interne di UniCredit

Il processo di approvazione dei progetti all'interno della funzione Tech è stato snellito e gestito in base alle regole aziendali. In aggiunta, il team svolge anche l'attività di interfaccia verso la funzione di Audit per conto delle strutture Tech, incluso V-TS. Nel corso del 2018 un totale di oltre 80 azioni di mitigazione sono state seguite dalla funzione Tech.

#### **Tech Project Management**

Nel corso del 2018 la struttura di Tech Project Management ha gestito 110 progetti, da piccole a grandi dimensioni, relativi all'infrastruttura centrale IT (CICT) e alle tecnologie distribuite (DICT). I progetti gestiti hanno interessato l'Italia (maggior parte), la Germania, l'Austria e l'area CEE. In parallelo, Tech Project Management ha fornito supporto su tematiche infrastrutturali in progetti complessi guidati da altre divisioni (e.g. CIO, Security, Real Estate). Diverse risorse di Tech Project Management sono coinvolte nel programma di trasformazione Gibson 2.0, che fa parte del multiyear plan di Gruppo. Esempi di progetti gestiti direttamente sono stati: Gibson 2.0, Obsolescence (Innovamus), XFrame CO Offloading, Windows 10 migration, Munich Campus Transformation, Progetto Chiusure, Smart Working (Roma, Milano, Trieste and Bologna), Hungary domestic network upgrades, PostBank relocation, iFaber migration. Tech Project Management ha anche fornito supporto a progetti esterni quali, a titolo di esempio, GDPR, Phoenix (Shangai). La struttura agisce anche come punto di riferimento e centro di competenze per tematiche infrastrutturali, includendo attività e problematiche non coperte direttamente da iniziative progettuali.

#### Distributed ICT

Nel corso dell'esercizio 2018 il programma di trasformazione ed innovazione tecnologica ed organizzativa – avviato alla fine del 2017 - è proseguito, al fine di realizzare gli obiettivi di Transform 2019, fra cui in particolare il pillar Transform Operating Model. È stata indirizzata l'analisi dei processi di Distributed ICT, con l'obiettivo di:

- 1. migliorare la customer experience,
- 2. automatizzare le attività.

Progetti volti ad implementare la Digital Workplace Transformation sono stati avviati, in accordo con le esigenze dei clienti e colleghi delle Banche; in particolare, è partito il programma di implementazione del nuovo sistema operativo Microsoft Windows 10, a fronte del quale è stato altresì definito un nuovo modello di attribuzione delle dotazioni individuali, con l'obiettivo di offrire ai colleghi maggiori performance e funzionalità adequate rispetto alla tipologia di operatività.

In particolare, durante il 2018 sono state realizzate le seguenti specifiche azioni, volte a migliorare la performance dei device forniti agli utenti:

- miglioramento delle tempistiche di logon;
- misurazione delle performance dei device.

Al fine di garantire un maggior controllo dell'asset gestito da Distributed ICT, è stato definito un processo di monitoraggio e reporting dei device nei diversi paesi, da cui è emerso che circa 112.000 device - tra desktop e notebook - sono attualmente in uso.

### Tech (Segue)

Nell'ambito del miglioramento delle prestazioni tecnologiche nelle Filiali UniCredit, è stato organizzato un programma, Branches Taskforce, con lo scopo ultimo di migliorare l'assetto tecnologico, il servizio erogato verso i clienti e l'overall user experience. La task force, sotto il coordinamento diretto dell'amministratore delegato di UniCredit Services, ha coinvolto diverse aree tra cui le funzioni di Tech e CIO CB&ltaly con il supporto delle aree di Transformation Office, Real Estate, Security, Risk Management, Legal, Compliance e CFO.

Le principali attività della task force hanno previsto:

- potenziamento della banda network nelle filiali italiane;
- sostituzione di circa 8.000 vecchi device con nuovi dispositivi compatibili con il sistema operativo Microsoft Windows 10, nel perimetro delle filiali italiane;
- upgrade della RAM per circa 5.600 device delle filiali tedesche;
- installazione ripetitori GSM nelle filiali italiane per garantire un miglior servizio di network.

Nel 2018 ha avuto inizio, inoltre, l'implementazione della nuova strategia di gestione della mobilità, con l'obiettivo di garantire accesso in sicurezza all'ambiente di business di UniCredit e contemporaneamente sfruttare le potenzialità dei dispositivi mobili, fornendo una migliore esperienza agli utenti. È stato, infatti, implementato un nuovo profilo utente, che consente la gestione - mediante mobile device aziendale - dei dati/applicazioni di business e personali, con un'apposita segregazione degli ambienti. Inoltre, è stata avviata la certificazione della nuova piattaforma unica centralizzata di gestione dei dispositivi mobili (tablet e smartphone).

### **ICT Solutions & Capacity**

Nel corso dell'esercizio la struttura ICT Solutions & Capacity è stata responsabile delle seguenti attività:

- gestione tecnica dei Data Center rilevanti per le attività di UniCredit Services, manutenzione dei servizi di delivery degli stessi, e relativa gestione del budget
- gestione della relazione con l'Outsourcer V-TS
- definizione delle soluzioni tecniche da richiedere all'Outsourcer
- ottimizzazione dell'utilizzo delle infrastrutture ICT e monitoraggio dei consumi
- monitoraggio dei servizi infrastrutturali ICT forniti dall'Outsourcer.

#### **Markets Infrastructure Management**

Durante il 2018 il Market Infrastructure Management ha raggiunto importanti obiettivi, sia di miglioramento interno alla struttura che nel supporto ai clienti (130 progetti portati a termine), tra cui:

- Vendor consolidation: le aree coinvolte sono relative al supporto esterno e al mantenimento di hardware e software. Con il consolidamento dei fornitori è stato possibile ottenere:

- Una riduzione dei costi sia operativi che progettuali (tenendo conto anche dell'ottimizzazione della tassazione);
- Preparazione per il raggiungimento del target strategico basato sui tre pilastri: Automazione, DevOps operating model e Distributed Agile;
- Una revisione e smantellamento delle attività relative all'hardware come la migrazione da Solaris al Virtual Systems o Linux Cluster.
- Migrazione: le più importanti migrazioni avvenute durante l'anno
- La separazione dell'UniCredit Services Branch Poland da Bank Pekao S.A.
- Lo spostamento dei trader del Munich Campus Transformation.
- MIFID2 trading clock synchronization: in seguito alla nuova Regolamentazone MIFID2 sancita dall'Unione Europa, la quale richiede che i sistemi e gli applicativi di trading risultino essere sincronizzati con un livello di accuratezza impostato al microsecondo. UniCredit ha implementato progetti tra Italia, Germania ed Inghilterra al fine di trovare una soluzione, in un tempo record di due mesi.

#### **Transformation Programme**

Il programma Gibson 2.0 si articola in 53 iniziative con un arco temporale di 3 anni 2017-2019, con l'obiettivo di introdurre nuove tecnologie atte a migliorare l'efficacia e l'efficienza dei servizi offerti ad UniCredit Services ad un minor costo.

Gli obiettivi industriali ed economico finanziari del 2018 sono stati centrati su tutte le iniziative, con solo due in ritardo: la migrazione a Cobol 6 dei programmi mainframe e la migrazione dell'immagini open system windows e linux su cloud on premises.

### Security

La struttura "Security" gestisce tutte le attività per quanto riguarda i servizi di sicurezza, in ottemperanza alle Security Group Rules, in conformità con le leggi e i regolamenti locali e in allineamento con le linee guida e le preposte strutture di Capogruppo, atti a prevenire e gestire qualsiasi evento criminale/dannoso o interruzioni delle attività di business che potrebbero danneggiare l'azienda, i beni materiali e immateriali e/o avere impatto negativo sui suoi clienti. Svolge anche attività di controllo interno con l'obiettivo di supportare il business quotidiano della produzione.

La struttura pertanto si occupa di:

- partecipare attivamente ai progetti di Gruppo atti a implementare e/o cambiare soluzioni di sicurezza, nonché a valutare, sviluppare, aggiornare e monitorare tutte le tematiche relative alla Sicurezza, sia attraverso specifici contratti di servizio sia operando direttamente;
- supportare le strutture competenti di Holding, secondo le necessità, nella stesura delle Global Rules (GR) sulla sicurezza (istruzioni tecniche) che devono essere emanate da Capogruppo;
- guidare la governance della sicurezza della società in linea con i target operativi;
- coordinare e mantenere aggiornato il processo della valutazione del Rischio ICT Security, sia tramite lo svolgimento di tutte le necessarie attività di prevention e investigation finalizzate alla mitigazione del rischio, sia attraverso il monitoraggio dei livelli di esposizione e la corretta gestione delle tecnologie di sicurezza, identificando nel contempo contromisure e un appropriato rapporto costi/benefici;
- essere punto di riferimento all'interno del Gruppo per lo sviluppo di soluzioni di sicurezza per il perimetro di competenza, anche attraverso la valutazione massiva di dati e trend su tematiche inerenti alla sicurezza in allineamento con le competenti strutture di Capogruppo:
- definire gli standard per la sicurezza e disegnarne le architetture, anche attraverso la selezione di prodotti/tecnologie per la sicurezza degli ambienti del Gruppo, sulla base delle linee guida delle competenti strutture di Capogruppo;
- definire e implementare specifiche metodologie e metriche, in allineamento con le linee guida emanate dalle competenti funzioni della Capogruppo, secondo le necessità per fornire soluzioni di sicurezza atte a mitigare qualsiasi rischio operativo per la società e per l'intero Gruppo;
- fornire servizi di sicurezza fisica (sistema elettronico di controllo degli accessi, videosorveglianza, guardiania, ecc.) e di cash in transit management per il solo perimetro Italia, prevenendo e riducendo al minimo qualsiasi tipologia di danno a persone e beni in coordinamento con le competenti strutture della Capogruppo;
- fornire un servizio antifrode attraverso la definizione e il disegno di soluzioni di prevenzione, di sistemi di rilevamento e la manutenzione di servizi, di processi e di analisi di "Rischio

- & Frode" per i business "Direct Channels" e "Cards Issuing/ Acquiring", in allineamento con le preposte strutture di
- eseguire e verificare l'adeguatezza dei controlli interni relativi ai processi di operations per il perimetro italiano, anche interagendo con tutte le strutture coinvolte (es. Risk Management) allo scopo di proporre i necessari controlli e di cooperare all'implementazione di tool per la mitigazione dei rischi esistenti;
- supportare lo sviluppo e l'implementazione di appropriati sistemi e strumenti antifrode per il Core Banking;
- disegnare e sviluppare soluzioni per la sicurezza di sistemi centrali atte a proteggere le infrastrutture tecnologiche e a supportare i bisogni che hanno origine principalmente nei servizi interni e infrastrutturali assicurandone l'efficacia implementativa dei principi definiti:
- garantire l'allineamento fra le Legal Entity del Gruppo, per il perimetro di competenza, e i circuiti internazionali di pagamento per le attività inerenti alla generazione e scambio di chiavi abilitative criptate:
- sviluppare e gestire un sistema integrato inerente ai meccanismi di identità e di autorizzazione attraverso:
  - la gestione e la manutenzione dei sistemi di controllo degli accessi ai dati basati su profili/ruoli;
  - il monitoraggio e il continuo allineamento dei profili di accesso alle risorse ICT;
  - la garanzia del corretto funzionamento dei profili.
- interagire con e fornire tutte le necessarie informazioni alle competenti strutture della Capogruppo al fine di assicurare l'implementazione di un modello di servizio di sicurezza integrato;
- curare i rapporti con le Forze dell'Ordine e le Istituzioni di sicurezza al fine di garantire un costante ed efficace rapporto di collaborazione sul territorio con l'obiettivo di tutelare al meglio gli interessi del Gruppo, nel pieno rispetto della normativa nazionale e aziendale e in allineamento con le altre competenti strutture di Capogruppo;
- supervisionare e coordinare le attività relative alla Business Continuity, Gestione delle Pandemie, Gestione della Crisi e Disaster Recovery, in conformità con le Policy di Gruppo, attraverso:
  - garanzia dello sviluppo, manutenzione e esercizio dei piani di Business Continuity, Gestione delle Pandemie, Gestione della Crisi, in conformità con le Policy di Gruppo;
  - garanzia dello sviluppo, manutenzione e esercizio dei piani di Disaster Recovery basatisulle soluzioni identificate, sviluppate e mantenute dalle funzioni competenti di UBIS inlinea con i requisiti di business, in modo da supportare i piani di Business Continuity deiclienti di UBIS;
  - garanzia della gestione del processo di escalation degli incidenti e l'attivazione tempestiva ditutti i piani di Business Continuity, Gestione delle Pandemie, Gestione della Crisi e DisasterRecovery,

# Servizi al Cliente (Segue)

### Security (Segue)

- in coordinamento con le funzioni competenti che si occupano di soluzioni dibusiness continuity e disaster recovery e con la funzione BC&CM di Capogruppo, in caso di crisi;
- guida per contribuire e monitorare l'affermazione ed i programmi "educativi" per il perimetroUBIS in tema di sicurezza.

Nel corso dell'esercizio corrente sono state sviluppate e supportate le sequenti iniziative:

- Rafforzamento delle misure di sicurezza a livello infrastrutturale al fine di proteggere la rete da attachi esterni (implementazione di una soluzione di Anti-DDoS in Ungheria, New York, Singapore, Londra e Austria, di una soluzione di web application firewall, rafforzamento della soluzione di Posta Elettronica Certificata e segregazione degli ATM in Germania, Austria, Ungheria, Repubblica Ceca e Slovacchia) e mitigazione delle deviazioni a livello di server
- Rimozione dei diritti amministrativi per tutti gli endpoint gestiti, al fine di ridurre il rischio di malware e minacce alla sicurezza derivanti dall'uso di software non autorizzato
- Standardizzazione delle misure di sicurezza in Austria (Soluzioni Anti-APT, Anti-Spam e Proxi)

- Miglioramento della raccolta dei log e del monitoraggio degli allarmi elaborati per i sistemi infrastrutturali e le applicazioni GDPR identificate all'interno del perimetro di rischio per il 2018
- Estensione del perimetro della soluzione di behavioral security al fine di incrementare i livelli di monitoraggio all'interno le Legal Entity italiane
- Implementazione di nuove funzionalità sul perimetro italiano per l'online banking, la sicurezza delle certe di credito e la possibilità di creare e customizzare blacklist
- Implementazione di tutte le misure di sicurezza atte a garantire la conformità ai requisiti delle direttive SWIFT-CSP e PSD2
- Rafforzamento delle misure per la gestione accessi al fine di garantire la conformità alle raccomandazioni della Banca Centrale Europea, di standardizzare policy e procedure per la gestione degli utenti privilegiati e garantire soluzioni di Single Sign On, Multi Factor Authentication and Risk Based Authentication
- Implementazione di un Framework Globale dei controlli tramite il rilascio di specifiche metriche atte a garantire il controllo dei livelli di sicurezza di specifici asset.

#### **Procurement**

La Core Service Function (CSF) Procurement gestisce tutte le attività relative alla gestione e all'ottimizzazione del processo di acquisto dei prodotti e dei servizi, contribuendo in maniera efficace alla razionalizzazione dei costi.

La struttura, pertanto, si occupa di:

- Supportare la Capogruppo nella definizione e proposta di una visione unica per lo sviluppo della funzione di acquisto all'interno del Gruppo;
- Promuovere e indirizzare, coerentemente con le linee guida di Holding, le strategie di sourcing di categoria a livello di Gruppo;
- Acquistare beni e servizi, sfruttando appieno le economie di scopo e di scala al fine di massimizzare le potenziali sinergie del Gruppo;
- Gestire la domanda di acquisto proveniente dai vari clienti interni ed in particolare la domanda delle fabbriche di UniCredit Services sulla base delle strategie/linee guida definite;
- Svolgere indagini e ricerche di mercato, negoziare e istruire gare d'appalto nel marketplace, al fine di garantire condizioni di fornitura competitive per il Gruppo;
- Supportare i clienti, attraverso la conoscenza del mercato, con soluzioni di prodotti/servizi innovativi, per ottimizzare i costi e assicurare alti livelli di qualità;
- Negoziare e sottoscrivere contratti di fornitura a favore del Gruppo in coerenza con i format e le linee guida comunicate da Legal;
- Disegnare, manutenere e gestire in un'ottica di continuo miglioramento i processi di competenza, assicurandone la periodica certificazione;
- Supportare buyer e fornitori per le attività di sourcing svolte sul marketplace (utilizzo della piattaforma, tematiche di processo/ normativa vigente, iscrizione all'Albo Fornitori) e per la qualifica dei fornitori.

La CSF Procurement ha intrapreso un percorso di trasformazione, cominciato nel 2018 con l'uscita dal Gruppo di i-Faber e con la contemporanea negoziazione con Accenture per l'erogazione in continuità dei servizi di e-sourcing e proseguito con una riorganizzazione interna focalizzata sui seguenti temi:

- Semplificazione e rafforzamento dell'interazione con il Business attraverso la corrispondenza fra macro-categorie e aree di business/geografie del Gruppo;
- Revisione e omogeneizzazione delle categorie di spesa per ottenere maggiori sinergie e ridurre la frammentazione;
- Gestione di negoziazioni globali al fine di promuovere la standardizzazione di prodotti e servizi facendo leva sui volumi generati dal Gruppo;
- Evoluzione della Governance, con revisione dei processi di acquisto, pianificazione e monitoraggio al fine di migliorare l'efficienza operativa ed esercitare un controllo più efficace.

(Dati a Novembre 2018) Il totale negoziato alla data è di circa 1 miliardo e 550 milioni, di cui 1 miliardo circa negoziato in aste online (marketplace).

### **Operations**

"Operations" assicura servizi di Operations (Back Office) economicamente sostenibili, garantendo, nel rispetto dei tempi previsti, la fornitura di servizi di qualità ai Clienti, abilitando così il Business.

"Operations", inoltre, coordina e guida le filiali estere di UniCredit Services - Polonia e Romania - così come la controllata Uni-It relativamente a tutti gli aspetti di Governance e di strategia aziendale, fungendo da collegamento tra la sede centrale e le filiali/controllata, occupandosi delle questioni locali, nonché diffondendo localmente la strategia, i processi e le linee guida della sede centrale.

All'interno della Operations intervengono:

• Operations Development. Supporta la definizione del modello di servizio globale di "Operations" e guida la relativa implementazione nell'ambito di UniCredit Services; identifica, quida o coordina progetti e iniziative - trasversali alle funzioni di Customer Operations Management - atti a introdurre semplificazione / standardizzazione / ottimizzazione delle attività / procedure nonché a garantirne il continuo miglioramento, anche attraverso l'utilizzo della metodologia Lean Six Sigma; fornisce supporto nella standardizzazione e razionalizzazione del Reporting System aziendale sulle Operations (Operational Reporting System).

Nel 2018, Operations Development ha realizzato iniziative di process Digitalization & Automation a livello UniCredit Services e Gruppo portando avanti il programma di Digitalizzazione **Document & Case Management** e continuando il percorso con RPA (Robotic Process Automation). Varie stanze si sono create nel contesto di **E2E Transformation 2019** portando le competenze nella revisione e ottimizzazione del business e facilitando la collaborazione tra business e back office. Nel corso dell'anno si è partito con l'identificazione della soluzione tecnologica, sono stati lanciati i primi progetti e si sono così raccolti gli elementi per costruire il target operating model e le regole di collaborazione tra le diverse aree coinvolte. È stato creato il nucleo di **Center of Excellence** interdisciplinare con l'obiettivo di consentire l'approccio industrializzato dell'automazione, costruire un quadro forte per aumentare e potenziare le automazioni di processo. Lo staffing è in fase di finalizzazione. Facendo leva sulle competenze interne si è introdotto un sistema di **performance management** e di reporting E2E dove è possibile condividere, analizzare e monitorare i KPI dei processi con informazioni quotidiane a disposizione sia del business che dei back office.

• Operations Capacity Management. Supporta il Responsabile di Operations nel bilanciare la capacità produttiva annuale in

relazione alla domanda del cliente relativamente all'ambito back-office (servizi, portafoglio progetti, etc.) nelle fasi di pianificazione, esecuzione e monitoraggio, nonché le singole funzioni di Customer Operations management nell'ottimizzazione della "forza lavoro" allocata; monitora l'andamento produttivo e i progetti delle Operations attraverso specifici indicatori di performance.

Nel 2018, OCM ha continuato a gestire e coordinare l'iniziativa di consolidamento dei Global Hub attraverso iPC (International Process Consolidation); ha analizzato e promosso l'adeguamento (resizing) delle strutture attraverso bilanciamento della capacity. supportando pichi di volumi, task force; ha partecipato a sessioni di benchmark (ABI Lab, ABSL) su scala interbancaria; ha gestito il budget e la pianificazione strategica delle Operations, in linea con gli obiettivi di target T19.

• Investment Banking Ops Mgmt. Agisce come punto di riferimento per la "relazione" con il Cliente "CIB Division" per quanto concerne i servizi Operations erogati; garantisce che l'esecuzione delle attività Operations sia svolta nel rispetto degli SLA definiti con i Clienti; garantisce il continuo adeguamento dei servizi che si rende necessario per aderire a nuove normative interne o del paese di riferimento; presidia a livello locale (Italia, Germania, Repubblica Ceca, Slovacchia, Regno Unito, New York, Singapore) le attività operative per conto dei clienti CIB e CEE Division – garantendo il rispetto delle politiche di Gruppo sui rischi

Nel 2018 Investment Banking Ops Mgmt ha iniziato la chiusura del sito di Londra avendo già avviato la formazione per la definitiva chiusura pe il 2019.

- "Branch Romania" e "Branch Poland" sono responsabili di:
  - relazionarsi anche in sede legale e di contenzioso, di qualsivoglia natura – con le istituzioni, autorità, enti, organizzazioni locali, ivi comprese ma non solo, le autorità di vigilanza, le autorità fiscali, gli enti predisposti alla salute e sicurezza, la camera di commercio, le rappresentanze dei lavoratori, le organizzazioni sindacali, le istituzioni finanziarie, i
  - garantire la corretta evasione di tutti gli adempimenti derivanti dalla normativa locale e delle policies/normative interne della
  - fungere in qualità di gestore degli stakeholders locali, anche da interfaccia dei clienti stessi per tutte le necessità e problematiche non diversamente già indirizzate attraverso processi e strutture predefinite, raccogliendo quindi le loro esigenze, riportandole alle funzioni/strutture preposte, verificandone la corretta evasione;
  - diffondere i valori aziendali e monitorare costantemente il clima aziendale di concerto con le funzioni centrali preposte a tal fine;

- rappresentare il punto di riferimento per tutte le competence line di UniCredit Services, supportando con strutture o risorse
  - "HR Management" nella gestione e sviluppo delle risorse umane, nella gestione delle relazioni e delle negoziazioni con i rappresentanti dei lavoratori locali (Works Council/Trade
  - "Planning, Finance & Administration" nella gestione degli aspetti economico/finanziari e nel facilitare l'implementazione dei piani strategici e operativi definiti; assicurando la conformità dei modelli definiti a livello centrale (sistemi di delega/subdelega, linee guida di Capogruppo) alla normativa locale vigente;
- agire per quanto concerne i servizi di "Accounting"/"Payroll" relativi agli adempimenti in materia amministrativa, contabile e fiscale - in qualità di "RTO Operativà" nei confronti degli Outsourcer, in coerenza con la normativa aziendale vigente.
- Customer Operations Management (Austria, Germania, Italia, Polonia e Romania). È principalmente responsabile di:
  - agire come punto di riferimento per la "relazione" con il cliente locale per quanto concerne i servizi Operations ad esso erogati;
  - garantire che l'esecuzione delle attività Operations sia svolta nel rispetto degli SLA definiti con i Clienti;
  - garantire il continuo adeguamento dei servizi necessario per aderire a nuove normative interne o del paese di riferimento;
  - bilanciare la capacity produttiva di perimetro collaborando con la funzione "Capacity Operations";
  - ricercare in collaborazione con la funzione "Operations development" opportunità di continuo miglioramento del servizio erogato;
  - presidiare a livello locale le attività operative per conto dei Clienti – garantendo il rispetto delle politiche di Gruppo sui rischi operativi - inerenti servizi Operations di pagamenti, cash management, titoli, crediti, public administration, core banking, CFO, Trade Finance e carte di pagamento;
  - Italia agire, per quanto concerne i servizi Operations inerenti il ciclo passivo, la gestione cespiti e la gestione del personale in qualità di "RTO Operativà" nei confronti degli Outsourcer, in coerenza con la normativa aziendale vigente;
  - Polonia e Romania erogare servizi Operations globali in qualità di "hub" per la CSF Operations.

I principali risultati del 2018 per le Customer Operations Management Branches sono stati:

#### CZ/SK:

È stato effettuato il carve out di Customer Operations Management CZ/SK da UniCredit Services verso la Banca.

#### Germania:

Il trasferimento delle attività all'interno e all'esterno della Germania è stato completato; la riduzione del personale gestita con successo; l'introduzione della nuova organizzazione; identificazione di nuove opportunità (efficienze e sinergie sia internamente che nei confronti dei clienti).

#### Italia:

Business Transformation & Operations Italy ha continuato l'ottimizzazione e streamlining dei processi, potenziati dal consolidamento del HUB globale e la re-engineering e digitalizzazione dei processi; consolidamento delle attività di back office di BT e UniCredit Services mediante semplificazione e razionalizzazione; iniziativa HR Platform che supporta il bilanciamento delle capacità all'interno di Operations e Commercial Banking Italia sul territorio è in fase di chiusura. L'iniziativa verrà conclusa verso la fine del 2018 prevedendo lo scambio di circa 235 FTE.

#### Polonia:

Un anno di crescita in Credits GMBH Poland. Nuova struttura organizzativa creata e nuovo Head of SS level 1 nominato. Per quanto riguarda i 5 fondamenti, si può dire: Customer First/ Risk Management – nessun audit finding ancora aperto in PL; People Development – 4 nuovi TMR nominati nel 2018. Nuova Black Belt certificazione nella struttura Operations Development PL; Cooperation and Synergies – task force in Certifications HVB per Romania (Gennaio/Febbraio), task force in Italia per l'attività Invoice Management (5 FTE); Execution and discipline – piano IPC 2018 in corso, attività trasferite per 61 FTE.

#### Romania:

Uno dei risultati più importanti del 2018 è stato il consolidamento del Global Hub per le attività Trade Finance Italia creando così le basi per la centralizzazione delle residuali attività del perimetro italiano. In aggiunta, è partito la centralizzazione delle attività di Correspondent Banking AML per il cliente Italiano UniCredit SpA ed è stato completato il trasferimento delle attività AML per il cliente UniCredit Bank Austria GMBH.

### Real Estate & Logistics

"Real Estate & Logistics" offre servizi immobiliari di tipo tecnico e amministrativo ai clienti interni ed esterni; supporta la Capogruppo nella gestione e ottimizzazione del portafoglio immobiliare di proprietà sia per gli asset strategici che per quelli non strategici.

La struttura è responsabile di:

- pianificare, eseguire e monitorare i progetti Real Estate;
- pianificare e fornire servizi di facility management nelle Core Country, con l'obiettivo di mantenere l'efficienza e la continuità operativa dei beni immobiliari;
- pianificare e fornire servizi di "construction" con l'obiettivo di ottimizzare i costi e i tempi e migliorare la qualità di tutti i progetti di trasformazione dei beni immobiliari;
- proporre e implementare una strategia attiva di gestione del portafoglio, conformemente alle Policy di Gruppo;
- pianificare e attuare transazioni conformemente ad una strategia di gestione del portafoglio definita;
- svolgere servizi di amministrazione degli immobili in relazione al portafoglio usato dalle Banche;
- supportare i Clienti nell'attuazione di progetti immobiliari, fornendo servizi di consulenza, gestione dei programmi e servizi immobiliari specifici;
- per il perimetro italiano, pianificare, definire, eseguire e monitorare tutte le attività in merito alla protezione della salute e sicurezza sui cantieri temporanei e mobili, nei casi previsti;
- gestire le attività di international facility agendo in qualità di single entry point per le filiali estere e gli uffici di rappresentanza di UniCredit Bank AG e di UniCredit SpA;
- presidiare le attività di space inventory per tutti gli immobili del Gruppo;
- fornire ai dipendenti le risorse logistiche (ad esempio materiali, attrezzature e servizi generali) a livello globale ove previsto.

In Italia, fa parte della Service Line Real Estate anche la struttura di Logistics, che nell'ambito delle strutture di UniCredit Services è responsabile di:

- approvvigionare e gestire, per i dipendenti dell'azienda e per i dipendenti di società esterne operanti all'interno delle strutture di UniCredit Services, le risorse logistiche e le infrastrutture tecniche relative all'accesso alle sedi, all'allestimento delle singole postazioni di lavoro, alle eventuali dotazioni individuali del personale (es. cellulari ed altri dispositivi mobili) ed alle aree comuni, in conformità alle relative politiche e processi di Gruppo e della Società;
- coordinare le attività di trasloco/rilocazione del personale;
- gestire il parco delle auto aziendali ed i servizi ad essi collegati (e.g. telepass);
- coordinare la gestione dei parcheggi interni (e.g. assegnazione,
- mantenere la gestione centralizzata dei materiali di consumo e la loro distribuzione:

- assicurare le attività inerenti i "servizi generali" (e.g. gestione della corrispondenza interna ed esterna) anche facendo leva su provider
- promuovere iniziative di standardizzazione, miglioramento dell'efficacia e dell'efficienza nella gestione degli aspetti logistici.

Nel corso del 2018, a seguito di una riorganizzazione di Group Demand, Cost Management & Procurement, la struttura di Operational Demand è entrata a far parte di Group Real Estate. Questa è stata considerata la naturale soluzione target per replicare un modello attualmente implementato in UniCredit Services e favorire sinergie operative tra le due società. In particolare, le attività sono state suddivise tra due strutture, Logistics e Branches Equipment & Logistics, con le seguenti responsabilità:

#### Logistics:

- curare le attività di demand management per i fabbisogni relativi alle attrezzature hardware e software di competenza e ad altri beni e servizi gestiti centralmente per tutte le strutture UniCredit S.p.A. e di quelle relative al Top Management;
- curare il demand management per lo smistamento e i trasporti (e.g. corrispondenza, documenti bancari e materiale vario) fra i diversi punti operativi, nonché la gestione dei contratti e dei rapporti con i fornitori esterni;
- coordinare e gestire le attività relative agli automezzi sia di servizio che ad uso promiscuo.

#### **Branches Equipment & Logistics:**

- curare il controllo dei fabbisogni e presidiare il servizio relativamente alle dotazioni tecnologiche tipiche delle filiali bancarie come ATM (Automatic Teller Machine), queue manager, chioschi multifunzione, etc.;
- coordinare e gestire le attività di logistica relative alle filiali bancarie e alla clientela, quali ad es. archivi, spese postali, compresa la gestione dei relativi contratti – anche in termini di monitoraggio dei livelli di servizio definiti - e i rapporti con i service esterni.

Si segnala che nel corso dell'anno Real Estate & Logistics si è concentrata sulle sequenti principali attività:

- vendita del portafoglio non strumentale, con transazioni per circa 800 milioni di euro (in Italia, Germania, Austria e nei Paesi CEE);
- progetti di razionalizzazione e redistribuzione degli spazi in linea con i dettami dello Smart Working - per gli immobili strumentali del Gruppo sia in Italia (Roma e Trieste) sia in Europa (Vienna, Monaco, Varsavia e a tendere anche in altre località dei Paesi
- progetti di ottimizzazione e trasformazione della rete commerciale;
- · supporto al Corporate & Investment Banking (CIB) nella gestione della Rete Internazionale.

In Italia è proseguita l'attività di dismissione di immobili non strumentali; nel corso del 2018 sono state effettuate 45 transazioni immobiliari per circa 64,4 milioni di euro ed è stato sottoscritto un preliminare di compravendita relativo all'immobile di Roma, Palazzo Mancini, al valore di 55 milioni di euro. Si segnala inoltre che nel 2018 è stato finalizzato il buy-back di 39 immobili utilizzati dal Gruppo come agenzie bancarie; la transazione al valore di 123 milioni di euro ha generato nel 2018 un saving pari a circa 6 milioni di euro.

Con riferimento agli immobili strumentali, si segnala l'ottimo risultato del progetto di rinegoziazione dei contratti di locazione (denominato "Kill The Rent") che hanno generato nell'anno in corso 2,4 milioni di euro.

Real Estate Italy & Logistics sta proseguendo nel percorso, intrapreso a partire dal 2011, di evoluzione degli spazi adibiti ad uffici nei grandi immobili direzionali con approccio Smart Working, un nuovo paradigma di disegno e gestione degli spazi basato sul concetto di "sharing economy" applicata agli spazi di lavoro, ossia sul passaggio dall'uso esclusivo all'accesso libero alle postazioni. Sono stati disegnati luoghi ancora più adatti a soddisfare le reali esigenze lavorative nei diversi momenti della giornata, con l'introduzione di postazioni differenziate (è stato aumentato il numero delle sale riunioni di diverse dimensioni, a cui si aggiunge la creazione di punti di incontro informali, luoghi dove concentrarsi, spazi dove è garantita la privacy). In questo ambito nel corso del 2018 è proseguito il grande Piano Città di Roma, che prevede entro il 2019 la conversione al modello Smart Working dei palazzi di Largo Anzani e Largo Fochetti, dove saranno trasferite le risorse dell'immobile di Viale Tupini, in rilascio a Luglio 2019, per un totale di 2.450 risorse coinvolte; in particolare è stata completata la ristrutturazione in ottica Smart Working di 13 piani dell'immobile di Largo Fochetti e 4 piani dell'immobile di Largo Anzani.

Ad Aprile 2018 si è concluso, con la consegna della nuova filiale triestina 'UniCredit Cassa di Risparmio' sita in via San Nicolò, il 'Piano Città di Trieste' di UniCredit, il programma di ridefinizione delle sedi occupate dalla Banca nel capoluogo giuliano. L'iniziativa ha coinvolto globalmente 6 stabili e oltre 180 risorse con investimenti per oltre 4 milioni di euro, che hanno portato a un'ottimizzazione complessiva, con un decremento delle superfici occupate di 8.300 metri quadri, una riduzione in termini di emissioni stimabile in 590 tonnellate di CO2 e risparmi per circa 1 milione di euro all'anno.

Globalmente nell'ambito delle ottimizzazioni dei medi e grandi stabili sono stati rilasciati completamente o parzialmente nel 2018 21 immobili per circa 26.000 mg e un contributo di risparmi di 5,8 milioni di euro, di cui 2,8 già nel 2018.

Real Estate Italy & Logistics ha inoltre continuato a supportare, dopo la fase di analisi del 2017, l'operazione di conferimento delle attività

del credito su pegno alla società "Custodia Valore" appartenente al gruppo Dorotheum, con la realizzazione delle operazioni di segregazione delle filiali o allestimento delle nuove sedi, laddove non era possibile la segregazione.

Nel mese di dicembre è stata assegnata la gara per l'individuazione del nuovo partner che durante il triennio 2019-2021 eseguirà le attività di audit energetico sui grandi immobili e sulla rete di filiali. Lo stesso partner supporterà la struttura nel monitoraggio delle curve orarie *real time* dei consumi elettrici tramite una piattaforma di monitoraggio "low cost" fornita da Vodafone in partnership con Acotel, il cui roll-out su 800 filiali è terminato nel mese di dicembre. Queste filiali si aggiungono alle circa 1.200 su cui è presente la piattaforma di telecontrollo Adverto, che permette la configurazione dei set point e la regolazione degli orari di accensione degli impianti da remoto e, di conseguenza, il monitoraggio della corretta applicazione delle linee guida, con segnalazioni puntuali verso i manutentori delle inadempienze e valorizzazione di KPI contrattuali specificamente definiti per la corretta gestione energetica degli immobili.

Real Estate Italy & Logistics è stato il principale partner del Commercial Banking Italy nell'ottimizzazione ed evoluzione della rete di filiali, coprendo tutte le fasi della catena del valore, dallo sviluppo del concept di layout fisico che meglio supporta il modello di servizio ideato dai colleghi di Retail Sales & Marketing, alla conseguente definizione di standard e linee guida di realizzazione, alla progettazione delle singoli filiali fino alla gestione dei cantieri. Trasversalmente a tutte queste attività un team di Project Management unico presidia tutti gli interventi, dalla singola realizzazione di una "flagship" al roll-out massivo dei modelli più automatizzati (Smart e Cash Less), offrendo ai colleghi di Retail Sales & Marketing un'interfaccia univoca ed un monitoraggio standard di tutte le attività che impattano la Rete.

Con questo approccio si è proseguito nel conseguimento degli obiettivi fissati dal Piano Transform 19 di ottimizzazione della rete di filiale retail con la chiusura di ulteriori 197 filiali (vs 159 previste a piano nel 2018) arrivando così a 2.466 filiali retail sul territorio nazionale, con un impatto di saving nel 2018 di circa 13 milioni di euro.

All'ottimizzazione del footprint della rete retail sul territorio nazionale si è accompagnata un'azione di trasformazione e ammodernamento con il completamento di 36 interventi di ristrutturazione e upgrade del formato con 30 milioni di euro di lavorazioni sulle filiali "riceventi" per creare le nuove postazioni di lavoro destinate al personale proveniente dalle filiali chiuse, riorganizzare i layout, potenziare i canali diretti attraverso la creazione di nuove aree self, installazione casse veloci e potenziamenti ATM, liberare e ripristinare gli immobili liberati.

## Servizi al Cliente (SEGUE)

## Real Estate & Logistics (Segue)

Oltre alle filiali ristrutturate per ricevere personale e attività provenienti dalle filiali oggetto di chiusura, sono state ristrutturate per finalità commerciali ulteriori 34 filiali attraverso interventi che prevedono l'applicazione di parte delle linee del modello Open, segnatamente quelle relative agli spazi destinati al cliente, denominati "RUN LIGHT", con un cash out totale pari a 7 milioni di euro.

Il 2018 è stato anche l'anno del lancio di due nuove iniziative. La prima è stato il test, nella filiale flagship di Piazza Gae Aulenti, di un nuovo modello di filiale " prime" che offra un'eccellente customer experience e costituisca un'innovativa piattaforma di acquisizione di clienti. L'intervento, dal punto di vista Real Estate, è consistito nel ridisegno dell'accoglienza e dell'area di attesa (nuova postazione customer manager e riposizionamento area di attesa), nell'upgrade delle dotazioni self e razionalizzazione delle funzioni transazionali (potenziamento area self e cassa assistita con numero consulenti in funzione del traffico), ed infine un miglioramento della visibilità della vetrina e della comunicazione.

La seconda è stata l'Area Self evoluta che ha riportato il nostro brand in Piazza Cordusio a Milano, occupando una vetrina ad alta visibilità in un immobile affacciato sulla piazza dalla parte opposta all'edificio storico di UniCredit, che è appena stato ristrutturato per ospitare nel 2019, fra gli altri, i flagship di retailer come Uniqlo e Yamamay. L'area self è completamente automatizzata e ha contenuti tecnologici innovativi: oltre agli ATM evoluti, i clienti UniCredit potranno utilizzare la Cassa Veloce anche per effettuare pagamenti in contante e altre operazioni. Per la prima volta, in una area self sarà possibile utilizzare nuovi totem per l'online banking. Lo spazio è stato disegnato per essere molto visibile dall'esterno e connotato con insegne e colori UniCredit.

Sempre a supporto della migrazione verso i canali diretti, Real Estate ha realizzato il progetto di installazione dei nuovi formati che, a vari livelli, vanno a sostituire le postazioni classiche dedicate all'attività di transazione con le macchine automatiche evolute; in questo ambito sono state realizzate circa 170 Smart Branch e 150 Cash Less. In parallelo, il parco macchine è stato rinnovato con l'installazione di 190 nuove casse veloci ed il potenziamento di 100 ATM evoluti.

Oltre a sostenere l'evoluzione dei modelli, UniCredit Services Real Estate individua costantemente azioni puntuali, anche in base alle segnalazioni dei direttori di filiale, che garantiscano l'adeguata funzionalità delle filiali non oggetto di interventi di cambio modello, ad esempio attraverso la sostituzione degli arredi, le imbiancature, etc., oltre che con tutta la manutenzione di sostituzione ed adeguamento degli impianti e delle strutture edili (climatizzazione, impermeabilizzazioni, etc.). Con questo modello si è riusciti a garantire nel biennio 2017-2018 un numero totale di circa 2.600 attività immobiliari di ristrutturazione e allestimento, "decoro" e manutenzione straordinaria. Uno sforzo importante a sostegno dell'attività dei colleghi a contatto con i nostri clienti.

Nel corso del 2018 la struttura di Logistics si è principalmente occupata:

- dei moving necessari al compattamento delle strutture, ai trasferimenti delle risorse ospitate nei palazzi coinvolti nel progetto città di Roma (perimetro UniCredit Services e UniCredit SpA)
- della gestione ordinaria di distribuzione e ritiro di materiale HW, telefonia mobile e del parco auto aziendale
- della razionalizzazione e gestione degli archivi e dei magazzini.

Inoltre sono proseguite le attività necessarie al rilascio della nuova piattaforma di gestione delle auto aziendali e dello strumento di analisi e controllo costi/consumi delle dotazioni di telefonia mobile. È in corso di analisi la fattibilità di gestione unica dei moving sui grandi palazzi per tutte le società del Gruppo.

In coerenza con le linee strategiche di Gruppo nell'ambito del risk appetite e nell'ottica di un proattivo supporto ad HR Health & Safety department, è in atto un programma che mira a ridurre drasticamente il tempo necessario per completare la mappatura di alcune rischiosità presenti all'interno dei luoghi di lavoro (amianto, gas radon e stabilità controsoffitti) sull'intero patrimonio immobiliare strumentale italiano, con un target triennale rispetto all'orizzonte temporale precedente che ne vedrebbe la conclusione in circa dieci anni.

A fronte di un aumento significativo di tali mappature è inoltre verosimile attendersi un incremento delle conseguenti azioni correttive finalizzate al superamento/mitigazione delle rischiosità individuate, incremento i cui strascichi andranno presumibilmente oltre il triennio target sopra descritto.

#### **Austria**

Dopo il completamento della ricollocazione del Campus, svolta nell'estate 2018 nel corso di 12 fine settimana, 5.300 dipendenti sono stati trasferiti in Rothschildplatz 1 & 4; le policy del Gruppo relative alla gestione dello spazio in termini di rapporto di condivisione delle scrivanie ("desktop sharing") è stata eseguita in entrambi gli edifici.

La messa a punto e la gestione dei difetti ("defect management") è iniziata nel quarto trimestre del 2018 e anche la gestione attiva dei reclami ("claim management") è stata pienamente avviata. La collaborazione con la Caritas ha determinato l'avvio della maggiore attività in Austria di donazioni in natura (ad esempio tavoli, sedie, armadietti, ecc.) da parte di UniCredit Bank Austria. La vendita del vecchio Head Quarter è stata completata con successo (Lassallestrasse 1 e 5) con un rilascio di 150k mq di uffici. I progetti di digitalizzazione immobiliare pianificati per il 2019, come l'iniziativa di monitoraggio dell'occupazione in tempo reale degli spazi (Real Time Occupancy Monitoring), sono stati avviati nel quarto trimestre del 2018.

I progetti relativi alla rete commerciale si sono concentrati sulla messa a punto delle filiali e al riguardo si segnala l'apertura di una nuova sede.

Sulla base di un audit ambientale interno ed esterno, condotto da Quality Austria, nel 2018 è stato rinnovato il certificato ISO 14001 per UniCredit Bank Austria.

Il 01.10.2018 la Real Estate & Logistics di UniCredit Services Gmbh è stata integrata all'interno del Cost Management di UniCredit Bank Austria, tramite la fusione con Real Estate & Logistics di UniCredit Bank Austria.

#### Germania

In Germania è proseguito il progetto "Munich Campus Transformation" (MCT), con ulteriori uffici da liberare e il trasferimento del personale negli uffici di Tucherpark e Arabellapark. Nel 2016, i lavori per la ristrutturazione della torre Arabellapark sono stati completati secondo i principi dello Smart Working, portando la capacità di occupazione a 1.400 persone (con un aumento di circa il 20%). La conclusione del complesso di Arabellapark è prevista per la fine del 2022, con il completamento della struttura inferiore, che può ospitare ulteriori 1.400 persone, portando così la capacità di occupazione complessiva a 2.800 unità.

La maggior parte delle ristrutturazioni degli stabili di Tucherpark è stata completata come pianificato e circa 1.300 persone della struttura inferiore di Arabellapark sono già state trasferite a Tucherpark come previsto.

Al fine di supportare la pianificazione in corso del Campus, sono stati effettuati i corrispondenti consolidamenti strategici dei luoghi di lavoro tra le sedi di Monaco Tucherpark e Unterföhring Quadriga con riferimento alla filiale tedesca di UniCredit Services S.C.p.A.

#### **CEE** e Intl Network

#### **Perimetro CEE**

Nell'ambito del processo di trasformazione degli uffici centrali (Head Quarters - HQ) di UniCredit Services Polonia, indirizzato dalle iniziative Smart Working, il 2018 ha visto la piena realizzazione degli uffici di Varsavia e Łodz. Ciò ha implicato il trasferimento di circa 370 HC in due nuovi edifici su una superficie utile complessiva di 2.900 mq. Il progetto dell'HQ di Varsavia è stato completato con successo e rappresenta finora l'implementazione Smart Working migliore nel Gruppo in termini di costi ed efficienza degli spazi.

Sempre nel corso del 2018 sono stati approvati i progetti di consolidamento degli uffici centrali e l'implementazione dello Smart Working a Budapest e Mostar; tali iniziative saranno completate nel 2020.

La trasformazione agile di Zagrebačka banka in Croazia sarà sostenuta dall'avvio del consolidamento della sede centrale nel città di Zagabria con il supporto di Group Real Estate. A ciò si aggiunge che nel 2019 inizierà l'ottimizzazione degli spazi di UniCredit Services nella città di Bucarest.

Infine si segnala che il consolidamento, la standardizzazione e le nuove gare internazionali per la fornitura di mobili per i paesi CEE hanno contribuito ad una significativa riduzione dei costi.

#### **CIB International Network**

Group Real Estate ha supportato il Corporate & Investment Banking (CIB) sin dalle fasi di avvio della progettazione del portafoglio Real Estate delle relative filiali internazionali.

Nell'ambito di un programma globale di ottimizzazione dello spazio, che sarà implementato nei prossimi anni in diverse località, si segnala che nel 2018 è stata completata la negoziazione del contratto relativo agli uffici centrali di Londra, da cui ci si attende un significativo risparmio complessivo dei costi.

## Partecipazioni

## Società controllate integralmente

### **UniCredit Services Austria GmbH**

In linea con il cambio di denominazione presso la casa madre, UniCredit Business Integrated Solutions Austria GmbH è stata ribattezzata UniCredit Services GmbH nel giugno 2018.

A partire dal 1 ottobre 2018, la divisione Real Estate & Logistics è stata ceduta a UniCredit Bank Austria AG. Lo scopo dell'operazione era razionalizzare le due attività immobiliari di UniCredit Services GmbH e UniCredit Bank Austria AG e i costi diretti immobiliari, nonché semplificare la gestione in termini di creazione di un unico punto di riferimento per il Gruppo UniCredit in materia di attività immobiliari in Austria presso UniCredit Bank Austria AG, al momento della vendita, la divisione impiegava 70 FTE e gestiva 20 contratti attivi con terzi e alcune voci di valore minori. Dall'ottobre 2016, la vendita ha reso obsoleto il contratto di servizi per del facility management per la fornitura di attività immobiliari e logistiche da UniCredit Services GmbH a UniCredit Bank Austria AG. Il prezzo di acquisto è stato determinato sulla base di una valutazione esterna di € 2.800.000,00 e, al netto del valore nominale delle passività in essere al 30 settembre 2018, è stato trasferito un importo in contanti di € 1.887.427,34 dall'acquirente UniCredit Bank Austria AG a UniCredit Servizi GmbH.

In "BA Reloaded" è stato chiesto a UCS GmbH di ridurre i costi per Bank Austria di circa un quarto. Le iniziative di UCS GmbH includevano, ad esempio, la disattivazione delle applicazioni, il consolidamento dei fornitori di TIC o l'ottimizzazione delle licenze, la titolarità delle unità di governance, ma soprattutto i miglioramenti di efficienza nelle aree operative. La nearshoring delle operazioni è proseguita in CBMM e TP, il che porterà un risparmio di circa 50 milioni di euro entro il 2019. Sono in programma le necessarie misure di riduzione del personale nella sede di Vienna, il necessario aumento del personale nei paesi vicini (Romania e Polonia), gli obiettivi e le iniziative per il 2018 sono state implementate. I progetti di trasformazione corrispondenti sono anche impostati nel programma. Le iniziative sostenute congiuntamente da Bank Austria includono essenzialmente risparmi sui costi in UCS GmbH a causa del programma di ridimensionamento della banca tra dipendenti e filiali, nonché della semplificazione della gamma di prodotti e del modello di servizio Bank Austria. Il 2018 è stato caratterizzato dalla fusione e il trasferimento di (quasi) tutti i membri del gruppo UniCredit Austria nei due nuovi edifici del campus Rothschildplatz 1 e 4.

Qui sono stati creati 3.980 posti di lavoro, 1.200 opportunità di lavoro e 150 sale riunioni. Il trasferimento di 5.345 dipendenti e di 16 persone giuridiche è stato effettuato in 11 tranche da marzo a fine giugno 2018 senza interrompere l'attività.

Per supportare il concetto di Smart Working, UCS GmbH ICT e altri hanno i seguenti servizi:

- Stampa Follow-me: stampa i documenti su qualsiasi stampante all'interno dell'edificio e con la massima privacy
- Sistema di prenotazione delle camere comuni chiamato RESY per la prenotazione della sala riunioni
- Copertura Wi-Fi completa in entrambi gli edifici del Campus Austria
- Skype for Business: videochiamate alle riunioni
- Telefonia e videotelefonia tramite softphone, telefono cellulare o Skype for Business

Inoltre sono stati trasferiti 30.000 metri lineari di archivio centrale (originariamente 70.000 metri lineari - riduzione nel corso del DIPS), 6.000 metri lineari di archivio storico e 5.500 opere d'arte. Questo è stato seguito dall'avvio del progetto "Correzione dei difetti nel campus". I data center sono stati spostati dal Data Center 1 Schottengasse 6 al Data Center on demand 21 (ODC21) e dal Data Center 2 Lassallestraße 5 fino alla Computerstrasse 4 (DC South). Entrambi sono già stati completati con successo. I due nuovi data center sono ora ospitati in moderni edifici di data center esterni con una dimensione di 200 m2 e 210 m2 ciascuno. Prima di ogni spostamento tutti i componenti (server, storage e rete) sono stati accuratamente controllati. Il numero di componenti trasferiti potrebbe essere notevolmente ridotto disattivando i sistemi di backup ridondanti e / o laddove era tecnicamente e

organizzativamente possibile migrare i sistemi esistenti da Vienna

#### Transazioni RE

a Verona.

Sono state implementate le seguenti attività di vendita di Nordbergstrasse 13, Lassallestrasse 1 e 5, il centro tecnico di noleggio di Schottengasse 6 e la vendita di 11 piccoli e medi obiettivi. Di seguito sono stati aperti il Branch Weiz e aperto il private banking presso la Schubertring. Sono stati effettuati adeguamenti in circa 30 filiali per il nuovo modello di business (Transform 2019) oltre a vari progetti di ristrutturazione relativi al riscaldamento, raffreddamento, ventilazione di impianti idraulici e materiale elettrico. Sono state effettuate nuove gare d'appalto e gestione dei premi per attrezzature tecniche per l'edilizia, sistemi di allarme antincendio per filiali, per la manutenzione del verde in tutta l'Austria. Lo smaltimento della carta è stato convertito in tutte le filiali per garantire lo smaltimento tramite contenitori per la protezione dei dati. Le prospettive per il 2019 prevedono l'implementazione degli adeguamenti necessari per l'occupazione nel campus della sede a causa di cambiamenti nella struttura organizzativa, l'attuazione delle singole misure di miglioramento strutturale e la messa in servizio del centro eventi Rothschildplatz 3. Nelle filiali e in altre sedi, i progetti di filiale Transform 2019 verranno proseguiti

(modifiche al modello di business). Ci sarà un adattamento e ottimizzazione dei processi interni e delle interfacce immobiliari dovute all'integrazione nella banca e porterà ad un cambiamento nella gestione / manutenzione del fornitore di servizi in Austria. Inoltre, la digitalizzazione viene implementata in tutta l'Austria con l'introduzione di sistemi elettronici di garanzia della qualità (eQSS). Verrà introdotta una gestione dell'inventario online e la conversione parziale dell'help desk tecnico passando tramite ticket.

## Miglioramenti nel campo della sicurezza IT

Al fine di sviluppare continuamente i processi nelle aree "diritti di accesso" e "sicurezza informatica", Security ha indirizzato e implementato vari progetti come parte del "Piano pluriennale" di UniCredit Holding. Nel campo dei diritti di accesso è stato istituito il progetto FARM.AT. I diritti esistenti furono sottoposti ad una

revisione e ad una riorganizzazione, che tra l'altro portò a una normalizzazione legale. Oltre all'annullamento della posta elettronica e ai requisiti dei diritti basati su moduli, l'integrazione dei diritti di accesso in uno strumento di richiesta centrale consente la definizione e l'implementazione di campagne di controllo e ricertificazione automatizzate e la creazione di report ad hoc. Come parte del programma "Boost Austria", Cyber Security ha implementato una serie di soluzioni di sicurezza a livello di gruppo su server che supportano i servizi di Bank Austria. Parte di questo include soluzioni di sicurezza della posta elettronica (anti-spam, anti-APT), filtro dei contenuti Web, prevenzione della perdita di dati, controllo dello stato e gestione delle patch rigorosa.

## Partecipazioni (Segue)

## Società collegate

## Value Transformation Services S.p.A.

Il piano esecutivo del progetto Gibson si è perfezionato con il conferimento, in data 1° settembre 2013, da parte di UniCredit Services S.C.p.A., del ramo d'azienda "Infrastrutture Tecnologiche", inerente il perimetro italiano e tedesco, alla NewCo Value Transformation Services S.p.A. (V-TServices), costituita e controllata da IBM Italia S.p.A.. A seguito della predetta operazione, UniCredit Services detiene il 49% del capitale sociale.

La gestione operativa, economica e finanziaria di V-TServices è in capo al socio IBM Italia S.p.A. anche a fronte degli accordi contenuti nei Patti Parasociali sottoscritti dalle parti. È peraltro opportuno rilevare come il contratto di servizio, sottoscritto da UniCredit Services e V-TServices contestualmente al perfezionamento dell'operazione societaria, preveda al suo interno meccanismi di governance atti a garantire un opportuno presidio e coinvolgimento del management di UniCredit Services su tutte le tematiche e le decisioni ritenute rilevanti ai fini della qualità e dell'economicità del servizio prestato.

Il 23 Dicembre 2016 è stato siglato il Restatement and Amendment Agreement tra UniCredit Services e V-TS, con effetto dal 1 Gennaio 2017, che rappresenta la conclusione di una rinegoziazione contrattuale finalizzata all'aumento della creazione di valore attraverso un nuovo programma di trasformazione (Second Transformation Program Gibson 2.0).

I principali obiettivi della rinegoziazione sono stati:

- l'estensione della durata del contratto di 3 anni fino al 2026;
- la revisione dei volumi, includendo in baseline i consumi effettivi sostenuti;
- la revisione/adeguamento dei prezzi del catalogo applicabili ai servizi resi nell'ambito del contratto
- la definizione di un nuovo piano di trasformazione (Gibson 2.0 -"Second Transformation Plan") per indirizzare le nuove opportunità tecnologiche (ad esempio, abilitanti per l'adozione del Cloud) e ulteriore ottimizzazione delle infrastrutture IT e delle prestazioni della rete;
- la definizione di una Governance contrattuale più efficiente attraverso l'implementazione di nuovi strumenti di gestione e nuove metriche di calcolo dei consumi, consentendo quindi una migliore qualità del servizio.

In dettaglio, il programma Gibson 2.0, si articola in 53 iniziative con un arco temporale di 3 anni 2017-2019, con l'obiettivo di introdurre nuove tecnologie atte a migliorare l'efficacia e l'efficienza dei servizi offerti ad UniCredit Services ad un minor costo. Gli obiettivi industriali, ed economico finanziari previsti nell'anno corrente, sono stati centrati. Le attività procedono secondo la pianificazione definita e sono costantemente monitorate dalla Governance del Programma. Ad oggi, numerosi workstream sono stati conclusi con successo, tra cui:

- migrazione "Mainframe z 14" completata;
- anti-DDOS Security Solution in place;
- relocation del DC austriaco completato.

A marzo 2018 è stato firmato il primo amendment contrattuale post Gibson 2.0, con l'obiettivo di formalizzare:

- le attività dell'Interim Period e del Transformation Program (aggiornamento delle UniCredit Services policy, ampliamento del Catalogo di Servizio, regolamentazione del processo Fast Track per le CEE countries, etc.);
- le modifiche contrattuali nate dall'interazione quotidiana con V-TS e volte a migliorare la gestione della relazione con il fornitore stesso (nuovo modello di Governo);
- il nuovo Data Center Agreement italiano, a seguito dell'esito positivo dell'Interpello all'Agenzia delle Entrate, presentato in data 2 Agosto 2017, avente come oggetto l'adozione del modello contrattuale della "Messa a disposizione".

In conclusione, si segnala la finalizzazione del nuovo DPA (Data Processing Agreement) tra UniCredit Services e V-TServices, il quale recepisce il Regolamento (UE) 2016/679 (GDPR).

## Società controllate e collegate oggetto di cessione nel corso dell'esercizio 2018

### Uni IT S.r.I.

In data 3 Ottobre 2018, Unicredit Services S.C.p.A. ha ceduto il 51% delle azioni della società UNI IT S.r.l. al prezzo di 749.387,76 alla società Argentea S.r.I. (Gruppo GPI).

## Accenture Back Office and Administration Services S.p.A.

In data 9 Aprile 2018, Accenture Managed Services S.p.A. già proprietaria del 51% delle azioni di ABAS SpA ha esercitato il proprio diritto di opzione per l'acquisto del restante 49% delle azioni detenute da UniCredit Services S.C.p.A. allo strike price di € 1.210.000,00 già previsto nel vigente patto parasociale. L'acquisto di tale quote di minoranza è stato perfezionato in data 24 Aprile 2018.

## ES Shared Service Center S.p.A.

La società, costituita nel 2012 e di cui UniCredit Services S.C.p.A. detiene il 49% del capitale sociale, opera come joint venture tra il gruppo UniCredit e il gruppo Hewlett Packard (oggi Hewlett Packard Enterprise - HPE) per realizzare i servizi previsti nel contratto, sottoscritto in data 24 aprile 2012, avente a oggetto la fornitura di servizi nell'area Risorse Umane.

In particolare tale contratto tra la ES Shared Service Center S.p.A. (ES SSC) e UniCredit Business Integrated Solutions S.C.p.A. (oggi UniCredit Services S.C.p.A.), dalla durata di 15 anni, ha a oggetto la gestione dei servizi amministrativi per le risorse umane facenti parte del gruppo UniCredit.

ES Shared Service Center S.p.A. si propone, da un lato, il conseguimento di livelli di efficienza incrementali nel tempo al fine di ridurre i costi di servizio al gruppo UniCredit e, dall'altro, il perseguimento di una strategia di sviluppo verso il mercato esterno che permetta l'acquisizione di clienti terzi e la generazione di business addizionali.

Coerentemente con il nuovo programma di HR Transformation guidato da UCI HR Transformation & Operations Office, è stata discussa e negoziata una profonda revisione del rapporto con la società.

In data 20.01.2018 Enterprise Services Italia S.r.I., ES SSC, UBIS S.C.P.A. (oggi UniCredit Services S.C.p.A.) e UBIS GmbH (oggi UniCredit Services GmbH), hanno sottoscritto il Settlement and Term-sheet Agreement" o "STA" che prevede la possibilità per l'Italia di esercitare la Termination for Convenience, con efficacia 1 Luglio 2018, con prosecuzione della fornitura dei servizi di ES SSC per i successivi 6 mesi di "Italy Post Termination for Convenience Full Services Period", seguiti da ulteriori tre mesi di Italy Smooth Transition Period" con il conseguente pagamento della Termination Fee. Ai sensi dello STA UniCredit Services GmbH ha il diritto di

esercitare la Termination for Convenience a partire dal 1 Luglio 2019, mentre ES SSc proseguirà a fornire i propri servizi così come emendati nello STA.

UniCredit Services S.C.p.A. ha esercitato il diritto di Termination for Convenience con efficacia 1 Luglio senza richiedere un prolungamento dell'Italy Post Termination for Convenience Full Services Period, rinunciando ad esigere l'incasso della put option attualmente esistente relativa alla possibile vendita della quota societaria di UniCredit Services S.c.p.A. nella joint venture ES SSC ammontante a 18 milioni.

Ai sensi dell'art. 11 dell'Accordo Parasociale, consequentemente all'esercizio del diritto di Termination for Convenience, il Socio UCS ha venduto la totalità delle proprie Azioni al Socio ES, ad un prezzo pari al loro valore nominale di € 58.800, mediante perfezionamento di un contratto di compravendita firmato in data 19.12.2018. Al termine dello Smooth Transition Period (31.03.2019) sarà pagata la Termination Fee pari a 4€/mn più IVA.

## Altre informazioni

## Informativa sull'attività di direzione e coordinamento di società

UniCredit Services S.C.p.A. appartiene al Gruppo Bancario UniCredit ed è soggetta all'attività di direzione e coordinamento di UniCredit S.p.A..

## Rapporti con le Società del Gruppo

UniCredit Services S.C.p.A. svolge servizi di outsourcing a favore delle banche/società del Gruppo. Le banche/società del Gruppo forniscono a UniCredit Services S.C.p.A. diversi servizi tra i quali:

- servizi finanziari di concessione di linee di credito e di finanziamenti;
- servizi di internal auditing;
- servizi di locazione di immobili;
- servizi vari amministrativi fra i quali quello relativo all'amministrazione del personale.

La Società aderisce all'istituto del Consolidato fiscale con la Capogruppo UniCredit S.p.A. dall'esercizio 2004.

Tutti i rapporti intrattenuti con le società del Gruppo sono regolati a condizioni di mercato. Per ulteriori dettagli vedi Operazioni con parti correlate.

## Azioni proprie o della Controllante in portafoglio

Ai sensi dell'art. 2428 del C.C. si segnala che la Società non detiene e non ha detenuto nel corso dell'esercizio, a nessun titolo, azioni proprie o della Controllante.

## Attività di ricerca e sviluppo

Le spese connesse alla fase di ricerca relativa ai progetti di creazione di attività immateriali sono portate a conto economico. Le spese connesse alla fase di sviluppo relativa ai progetti di creazione di attività immateriali, segnatamente allo sviluppo di applicazioni software, sono portate a Attività immateriali, se rispettano i criteri previsti dallo IAS 38.

## D.Lgs. 231/01 - Responsabilità amministrativa delle persone giuridiche

UniCredit Services S.C.p.A. si è dotata di un modello organizzativo e di protocolli di decisione atti a prevenire i reati della specie in oggetto.

Detti protocolli stabiliscono le regole da osservare nello svolgimento delle attività a rischio. I protocolli inoltre si completano e si integrano con la Carta di Integrità del gruppo UniCredit che, ispirata alla sana, trasparente e corretta gestione della società, pure risponde alle esigenze espresse dal D.Lgs. 231/2001. È stato inoltre costituito un Organismo di Controllo, avente natura collegiale, con il compito di aggiornare i protocolli e di monitorarne l'osservanza.

### Altre informazioni

Tra gli eventi degni di nota, accaduti nel 2018 ,UniCredit Services S.C.p.A è stata ammessa al regime della cooperative compliance, cosiddetto "Regime di Adempimento Collaborativo" ex Dlgs. n. 128/2015. Come già avvenuto nel 2017 per UniCredit e per FinecoBank, prime banche ammesse nel registro dell'Agenzia delle Entrate -con decorrenza dal 2016-, l'adesione di UniCredit Services al Regime di Adempimento Collaborativo contribuisce a rafforzare la presenza del Gruppo, con tre società ammesse, nel panorama dei grandi contribuenti in cooperative compliance.

Il provvedimento di ammissione di UniCredit Services è stato notificato dall'Agenzia delle Entrate a conclusione di un lungo procedimento di verifica dei requisiti formali e sostanziali di ammissibilità quali l'efficacia del sistema interno di rilevazione, misurazione, gestione e controllo del rischio fiscale.

Come previsto normativamente, UniCredit Services sarà iscritta nel registro dei contribuenti che operano in piena trasparenza e collaborazione con l'Autorità Fiscale italiana, pubblicato sul sito istituzionale dell'Agenzia delle Entrate.

Con l'ammissione a tale regime di UniCredit Services, a valere dal 2017, si attua così un più stretto rapporto di fiducia e collaborazione con l'Amministrazione Finanziaria che consente di aumentare il livello di certezza sulle questioni fiscali rilevanti in piena trasparenza, mediante una costante e preventiva interlocuzione in merito alle situazioni suscettibili di generare rischi fiscali per UniCredit Services S.C.p.A. e per il Gruppo UniCredit.

Tale adesione costituisce una tappa fondamentale del percorso di accountability già avviato con i regimi di tax cooperative compliance previsti dalle Autorità Fiscali dei Paesi in cui UniCredit opera, aggiungendo un altro importante tassello al perseguimento della strategia fiscale, fair and efficient, di Gruppo.

## Eventi successivi alla data di riferimento del bilancio

Il Consiglio d'Amministrazione in data 4 febbraio 2019 ha autorizzato la diffusione pubblica del bilancio d'esercizio 2018 ai sensi dello IAS 10. Non si sono verificati eventi che inducano a rettificare le risultanze esposte nel bilancio al 31 dicembre 2018.

# Analisi dei risultati reddituali

(Importi espressi in milioni di €)

	31.12.2018	31.12.2017
RICAVI	2.221,7	2.354,9
INTERESSI NETTI	2,8	2,5
DIVIDENDI E RICAVI INVEST. EQUITY	1,3	1,8
COMMISSIONI NETTE E RICAVI TARIFFE	-1,8	-1,8
SALDO ALTRI RICAVI/COSTI OPERATIVI	2.219,4	2.352,3
COSTI OPERATIVI	-2.192,6	-2.289,9
COSTI DEL PERSONALE	-448,7	-493,6
- COSTI DEL PERSONALE GROSS	-524,6	-563,4
- COSTI INTERNI CAPITALIZZATI	76,0	69,8
ALTRE SPESE AMMINISTRATIVE	-1.441,7	-1.548,9
COSTI OAE DIRETTI	-1.315,7	-1.420,0
- OAE DIRETTI GROSS	-1.587,3	-1.691,7
- COSTI ESTERNI CAPITALIZZATI	271,6	271,6
COSTI OAE INDIRETTI	-126,0	-128,9
RECUPERO COSTI	46,6	84,4
AMMORTAMENTO IMMOBILIZZAZIONI MATERIALI/IMMATERIALI	-348,8	-331,8
MARGINE OPERATIVO LORDO	29,1	65,0
FONDI PER RISCHI E ONERI	-4,9	12,3
COSTI DI INTEGRAZIONE	-2,2	-47,5
IMPOSTE SUL REDDITO	-4,8	-21,4
RISULTATO DI PERIODO	17,3	8,5

## Analisi dei risultati reddituali (Segue)

La società chiude l'esercizio 2018 con un **Utile** pari ad € 17,3 milioni con un incremento rispetto al 31 dicembre 2017 di € 8,8; il "Margine operativo lordo" è pari ai 29,1 milioni.

I "Ricavi" (€ -133,2 milioni, -5,7%) mostrano un decremento principalmente dovuto alla diminuzione dei ricavi per fitti attivi (sublocazione), per servizi immobiliari e per servizi informatici di outsourcing dovuto ai conguagli postati in settembre 2018 ed ad una maggiori indeducibilità dell'IVA derivante dalla cosidetta sentenza Skandia.

#### Minori "**Costi del personale**" (€ -44,9 milioni, -9,1%):

- minori "Costi lordi" (-6,9%, € -38,7 milioni) princialmente a causa di minori costi per salari e stipendi (€ -26,7 milioni) e minori oneri sociali, piani d'incentivo all'esodo (€ -24,3 milioni), parzialmente compensati da maggiori costi del personale distaccato (€ 6,3 milioni),
- maggiore capitalizzazione (+8,9%, € 6,2 milioni) dovuti ad una maggiore attività di progetto.

Minori "Altre spese amministrative" Costi diretti (€ -104,4 milioni, -6,2%) principalmente a causa della riduzione dei costi per i servizi informatici (€ -34,3 milioni), minori costi Real Estate (€ -49,9 milioni) e minori costi per servizi amministrativi e logistici (€ - 13,7 milioni); le capitalizzazioni sono in linea con l' anno precedente.

- La voce "Recupero costi" (€ 46,6 milioni) include principalmente il recupero dei costi nei confronti della JV VTS S.p.A. (€ 34,3 milioni), clienti mercato terzi (€ 9,5 milioni), P4CARD (€ 3,7 milioni), SSC (€ 2,3 milioni) e ricavi transazionali (€ 2,8 milioni);
- Maggiori "Ammortamenti" (€ 17,0 milioni, +5,1%) rispetto allo scorso anno dovuti principalmente a maggiori ammortamenti di software applicativo (€ 26,6 milioni) e da minori svalutazioni sulle immobilizzazioni (€ -9,6 milioni);
- "Fondi per rischi ed oneri": l'importo di € 4,9 milioni è così principalmente formato:
  - dalla "termination fee" per il progetto Newton di € 5,9 milioni;
  - dalla penale di VTS SpA di € 1,5 milioni;
  - dall' accantonamento per contenzioso fiscale tasse di € 1,1 milioni;
  - dall'accantonamento per contenzioso legale di € 0,6 milioni;
  - dal rilascio dell'accantonamento di € 4,0 milioni per uscite anticipare locali Real Estate.
- "Costi di Integrazione": la voce è composta principalmente da:
  - costi collegati alle attività di transition con I-Faber (€ 3,6 milioni);
  - costo peri progetti Leslie e Lipsos (€ 0,7 milioni);
  - rilasci per ristrutturazione CIB e Operation (€ -0,8 milioni);
  - rilascio del Multy Year Plan in Germania (€ -1,3 milioni).
- "Imposte sul Reddito": la voce è riferita principalmente a:
  - imposte sul reddito (€ 2,5 milioni);
  - accantonamento ai fondi per rischi ed oneri per vertenze fiscali relative ad imposte sul reddito, esclusi interessi e sanzioni, rilevate dalla branch tedesca (€ 2,3 milioni) e riclassificate in guesta voce ai fini dell'analisi reddituale.

# Analisi della situazione patrimoniale

(Importi espressi in milioni di €)

	31.12.2018	31.12.2017
ATTIVITÀ NON CORRENTI	1.841,1	1.738,0
Attività materiali	172,1	178,8
Attività immateriali	1.425,2	1.295,1
Partecipazioni	53,1	54,7
Attività fiscali anticipate	83,1	93,1
Altre Attività Non Correnti	107,7	116,3
ATTIVITÀ CORRENTI	1.001,5	1.013,8
Rimanenze	0,1	0,1
Crediti commerciali	298,2	390,3
Attività fiscali correnti	18,4	9,2
Altre attività correnti	232,3	226,3
Denaro ed equivalenti	452,4	387,9
TOTALE ATTIVO	2.842,6	2.751,8
PATRIMONIO	366,7	357,0
Capitale	237,5	237,5
Riserva Legale	6,9	6,4
Riserva da valutazione e altre riserve	105,0	104,6
Utile (perdita) dell'esercizio	17,3	8,5
PASSIVITÀ NON CORRENTI	341,3	385,6
Debiti finanziari non correnti	0,1	0,0
Passività fiscali differite	0,4	0,4
Fondi del personale	112,9	116,2
Fondi per rischi ed oneri	63,5	84,6
Altre passività non correnti	164,4	184,4
PASSIVITÀ CORRENTI	2.134,6	2.009,2
Debiti finanziari correnti	1.599,8	1.399,8
Passività fiscali correnti	15,3	28,2
Debiti commerciali	447,2	358,1
Altre passività correnti	72,3	223,1
TOTALE PASSIVO	2.842,6	2.751,8

## Analisi della situazione patrimoniale (Segue)

Il confronto tra i dati al 31.12.2018 e quelli al 31.12.2017 evidenzia i seguenti scostamenti:

Le "Attività materiali" (€ 172,1 milioni) risultano in diminuzione per € 6,7 milioni. Gli ammortamenti sono pari a € 59,8 milioni mentre le nuove acquisizioni al netto delle vendite ammontano a € 53,1 milioni.

Le "Attività immateriali" (€ 1.425,2 milioni) presentano un incremento di € 130,1 milioni. Gli ammortamenti sono pari a € 279,3 milioni. Le nuove acquisizioni al netto delle svalutazioni e vendite ammontano a € 409,5 milioni.

Le "Partecipazioni", pari ad € 53,1 milioni, presentano un decremento dovuto alla cessione della partecipazione in ABAS S.p.A di € 1,1 milioni ed in UNI IT S.r.I. di € 0,5 milioni, venduta in data 3 ottobre 2018.

Le "Attività fiscali anticipate" sono diminuite di € 10 milioni principalmente per effetto del rimborso di crediti di imposta esteri di € 16,4 milioni ricevuto nell'ottobre 2018 e riferito alla dichiarazione Unico 2018 relativa all'anno fiscale 2017 ed all'imputazione del costo IRES di periodo di € 6,8 milioni."

Le "Altre attività non correnti" sono diminuite di € 8,6 milioni quasi esclusivamente per effetto dell'ammortamento dei costi per migliorie su immobili di terzi.

Le "Attività correnti" evidenziano un decremento di € 12,3 milioni dovuto principalmente ad una riduzione dei "crediti commerciali" (€ 92,1 milioni) per i servizi ICT e fitti; parzialmente compensato da una maggiore disponibilità liquida (€ 64,5 milioni) per effetto principalmente di maggiori ratei su attività future e delle "attività fiscali correnti" (€ 9,2 milioni) per effetto delle imposte dirette.

Il "Patrimonio netto" nel corso del 2018 aumenta di 9,7 milioni anche per effetto dell'utile del periodo pari ad € 17,3 milioni.

La diminuzione della voce "Passività non correnti" (€ 44,3 milioni) è principalmente dovuta alle diminuzioni dei "Fondi del Personale" (€ 3,3 milioni) e dei "Fondi per rischi ed oneri" (€ 21,1 milioni) principalmente per la riclassifica nella voce "Altre passività non correnti" dell'accantonamento per l'utilizzo dei Fondi per incentivi all'esodo. La voce "Altre passività" non correnti evidenzia un decremento di € 20 milioni).

L'incremento delle "Passività correnti" (€ 125,4 milioni) è relativo principalmente ai "Debiti finanziari correnti" nei confronti della CapoGruppo che aumentano di € 200 milioni per un maggiore utilizzo del finanziamento concessoci da UniCredit, parzialmente compensato da una riduzione delle Altre passività correnti (€ 150,8 milioni) per effetto di minori risconti passivi.

# Proposte all'Assemblea

Signori Azionisti,

Vi invitiamo ad approvare la Relazione sull'andamento della gestione, lo Stato patrimoniale, il Conto economico e la Nota integrativa al 31 dicembre 2018 di UniCredit Services S.C.p.A..

Il Conto economico chiude l'esercizio 2018 con un Utile netto di € 17.272.049; si ha pertanto un utile disponibile di € 17.272.049.

Il Consiglio di Amministrazione vi sottopone inoltre la seguente proposta di ripartizione dell'Utile netto dell'esercizio:

#### Destinazione dell'utile dell'esercizio

(importi espressi in unità di €)

Utile d'esercizio	17.272.049
alla Riserva legale, ai sensi dell'art. 2430 del C.C. (5% dell'utile netto di esercizio fino all'occorrenza del 20% del Capitale sociale)	863.602
alla Riserva straordinaria	16.408.447

Per completezza di informazione si segnala la composizione del Patrimonio netto dopo le assegnazioni:

#### Patrimonio netto dopo le assegnazioni

(importi espressi in unità di €)

Capitale	237.523.160
Riserva legale	7.733.838
Riserva da valutazione	-99.778.569
Altre riserve	238.488.871
Totale Patrimonio netto	383.967.300

Milano, 4 febbraio 2019

Per il Consiglio di Amministrazione

L'Amministratore Delegato



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# Situazione patrimoniale-finanziaria

### Stato patrimoniale attivo

	31.12.2018	31.12.2017	VARIAZIONE
ATTIVITÀ NON CORRENTI	1.841.108.012	1.737.948.917	103.159.095
Attività materiali	172.056.271	178.787.043	-6.730.772
Terreni e fabbricati ad uso funzionale	4.320.202	4.468.473	-148.271
Impianti e macchinari	117.590.460	122.873.644	-5.283.184
Attrezzature industriali e commerciali	88.166	968.826	-880.660
Altri beni	19.373.021	20.918.115	-1.545.094
Attività in corso ed acconti	30.684.422	29.557.985	1.126.437
Attività immateriali	1.425.237.542	1.295.103.713	130.133.829
Diritti di brevetto ind. e utilizzazione opere d'ingegno	923.358.858	893.903.497	29.455.361
Concessioni, licenze, marchi e diritti simili	59.797.985	66.304.520	-6.506.535
Attività in corso ed acconti	442.080.699	334.895.696	107.185.003
Attività finanziarie valutate al fair value con impatto sulla redditività complessiva	1.000	1.000	0
Partecipazioni	53.079.806	54.681.606	-1.601.800
Partecipazioni di controllo	49.647.961	50.157.961	-510.000
Partecipazioni in società collegate	3.431.845	4.523.645	-1.091.800
Attività fiscali anticipate	83.076.256	93.096.639	-10.020.383
Altre attività non correnti	107.657.137	116.278.916	-8.621.779
ATTIVITÀ CORRENTI	1.001.495.282	1.013.893.399	-12.398.117
Rimanenze	64.238	64.238	0
Crediti commerciali	298.249.157	390.301.259	-92.052.102
Crediti verso clienti	34.046.500	160.202.209	-126.155.709
Crediti verso controllate	33.192.659	27.352.397	5.840.262
Crediti verso controllante	232.577.365	203.653.794	28.923.571
Fondo svalutazione crediti	-1.567.367	-907.141	-660.226
Attività fiscali correnti	18.409.558	9.231.998	9.177.560
Altre attività correnti	232.326.455	226.325.112	6.001.343
Disponibilità liquide e mezzi equivalenti	452.445.874	387.970.792	64.475.082
TOTALE ATTIVO	2.842.603.294	2.751.842.316	90.760.978

## Stato patrimoniale passivo

	31.12.2018	31.12.2017	VARIAZIONE
PATRIMONIO NETTO	366.695.251	357.036.129	9.659.122
Capitale	237.523.160	237.523.160	0
Riserva Legale	6.870.236	6.446.783	423.453
Riserva sovrapprezzo azioni, Riserve da valutazione, Altre Riserve	105.029.806	104.597.129	432.677
Utile (perdita) dell'esercizio	17.272.049	8.469.057	8.802.992
PASSIVITÀ NON CORRENTI	341.255.659	385.581.878	-44.326.219
Debiti finanziari non correnti	66.445	26.445	40.000
Passività fiscali differite	350.755	350.755	0
Fondi del personale	112.944.389	116.199.135	-3.254.746
Trattamento di fine rapporto	47.435.774	66.084.678	-18.648.904
Fondo di quiescenza ed obblighi simili	65.508.615	50.114.457	15.394.158
Fondi per rischi ed oneri	63.480.502	84.648.860	-21.168.358
Altre passività non correnti	164.413.568	184.356.683	-19.943.115
PASSIVITÀ CORRENTI	2.134.652.384	2.009.224.309	125.428.075
Debiti finanziari correnti	1.599.829.222	1.399.828.778	200.000.444
Passività fiscali correnti	15.328.071	28.205.753	-12.877.682
Debiti commerciali	447.162.511	358.062.589	89.099.922
Debiti verso fornitori	406.141.581	331.120.313	75.021.268
Debiti verso controllate	15.032.740	4.718.563	10.314.177
Debiti verso controllanti	25.988.190	22.223.713	3.764.477
Altre passività correnti	72.332.580	223.127.189	-150.794.609
TOTALE PASSIVO	2.842.603.294	2.751.842.316	90.760.978

## Conto economico

(Importi espressi in unità di €) **Conto economico** 

	31.12.2018	31.12.2017	VARIAZIONI
Ricavi delle vendite e delle prestazioni di servizi	2.284.640.009	2.416.027.409	-131.387.400
Altri ricavi e proventi	49.482.390	75.936.818	-26.454.428
TOTALE VALORE DELLA PRODUZIONE	2.334.122.399	2.491.964.227	-157.841.828
Costi per materie prime, sussidiarie, di consumo e merci	8.693.143	5.491.273	3.201.870
Costi per servizi	1.070.615.766	1.146.614.714	-75.998.948
Costi per godimento di beni di terzi	349.399.429	391.667.249	-42.267.820
Costi per il personale	446.346.447	509.204.637	-62.858.190
Salari e stipendi	358.669.318	385.328.928	-26.659.610
Oneri sociali	89.136.788	102.275.019	-13.138.231
Trattamento di fine rapporto di lavoro subordinato	1.137.810	1.252.487	-114.677
Accantantonamento al fondo di quiescenza e simili	10.668.259	12.502.008	-1.833.749
Altri costi del personale	78.158.199	88.602.867	-10.444.668
Recupero costi del personale	-15.459.196	-10.991.827	-4.467.369
Recupero costi capitalizzati	-75.964.731	-69.764.845	-6.199.886
Ammortamenti e svalutazioni	349.657.911	333.704.383	15.953.528
Ammortamenti attività materiali	59.877.569	58.310.174	1.567.395
Ammortamenti attività immateriali	279.336.478	255.966.413	23.370.065
Svalutazioni	10.443.864	19.427.796	-8.983.932
Accantonamenti	7.151.554	-12.377.092	19.528.646
Oneri diversi di gestione	85.646.898	65.014.600	20.632.298
Totale costi della produzione	2.317.511.148	2.439.319.764	-121.808.616
RISULTATO OPERATIVO	16.611.251	52.644.463	-36.033.212
Proventi finanziari	2.342.353	2.604.967	-262.614
Oneri finanziari	-841.625	25.386.103	-26.227.728
Risultato prima delle imposte	19.795.229	29.863.327	-10.068.098
Imposte sul reddito d'esercizio	2.523.180	21.394.270	-18.871.090
Imposte correnti	8.472.267	7.210.821	1.261.446
Imposte anticipate	-5.949.087	14.183.449	-20.132.536
UTILE (PERDITA) D'ESERCIZIO	17.272.049	8.469.057	8.802.992

# Redditività complessiva

VOCI	31.12.2018	31.12.2017
Utile (Perdita) d'esercizio	17.272.049	8.469.057
Altre componenti reddituali al netto delle imposte senza rigiro a conto economico		
Titoli di capitale designati al fair value con impatto sulla redditività complessiva		
Passività finanziarie designate al fair value con impatto a conto economico (variazioni del proprio merito creditizio)		
Copertura di titoli di capitale designati al fair value con impatto sulla redditività complessiva		
Attività materiali		
Attività immateriali		
Piani a benefici definiti	-7.612.926	16.537.353
Attività non correnti in via di dismissione		
Quota delle riserve da valutazione delle partecipazioni valutate a patrimonio netto		
Altre componenti reddituali al netto delle impste con rigiro a conto economico		
Copertura di investimenti esteri:		
Differenze di cambio:		
Copertura dei flussi finanziari:		
Strumenti di copertura (elementi non designati)		
Attività finanziarie (diverse dai titoli di capitale) valutate al fair value con impatto sulla redditività complessiva		
Attiività non correnti e gruppi di attività in via di dismissione		
Quota delle riserve da valutazione delle partecipazioni valutate a patrimonio netto:		
Totale altre componenti reddituali al netto delle imposte	-7.612.926	16.537.353
Redditività complessiva	9.659.123	25.006.410

# Prospetto delle variazioni di patrimonio netto

### Variazioni del patrimonio netto

PROSPETTO DELLE VARIAZIONI DEL PATRIMONIO NETTO ANNO 2018	CAPITALE SOCIALE	RISERVA LEGALE	RISERVA DA VALUTAZIONE	ALTRE RISERVE	UTILE (PERDITA) ESERCIZIO IN CORSO E PRECEDENTE	TOTALE PATRIMONIO
Importi al 31.12.2016	237.523.160	6.318.174	-108.702.995	195.210.925	2.572.182	332.921.446
Movimentazioni dell'esercizio 2017						
Ripartizione dell'utile dell'esercizio 2016 di UniCredit Business Integrated Solutions S.C.p.A. a "Riserva legale" e "Altre riserve" come da delibera dell'Assemblea tenutasi il 10.4.2017		128.609		2.443.573	-2.572.182	0
Riserva da valutazione: Utile (perdite) attuariali su piani previdenziali a benefici definiti			15.645.626			15.645.626
Merger UGBS Gmbh			891.727	-891.727		0
Utile (Perdita) del periodo					8.469.057	8.469.057
Importi al 31.12.2017	237.523.160	6.446.783	-92.165.643	196.762.772	8.469.057	357.036.129
Movimentazioni dell'esercizio 2018						
'Ripartizione dell'utile dell'esercizio 2017 di Unicredit Services S.C.p.A. a "Riserva legale e "Altre riserve" come da delibera dell'Assemblea tenutasi il 09.04.2018		423.453		8.045.604	-8.469.057	0
Riserva da valutazione: Utile (perdite) attuariali su piani previdenziali a benefici definiti			-7.612.926			-7.612.926
Utile (Perdita) del periodo			·	·	17.272.049	17.272.049
Importi al 31.12.2018	237.523.160	6.870.236	-99.778.569	204.808.375	17.272.049	366.695.251

## Rendiconto finanziario - metodo indiretto

RENDICONTO FINANZIARIO - METODO INDIRETTO	31.12.2018	31.12.2017
A - Flusso netto generato / assorbito da attività operative	333.062.868	877.267.087
Utile / Perdita dell'esercizio	17.272.049	8.469.057
Ammortamenti delle attività materiali	59.877.569	58.310.174
Ammortamenti di attività immateriali	279.336.478	255.966.413
Variazione dei crediti commerciali	92.052.102	-28.524.969
Variazione dei debiti commerciali	89.099.922	-31.636.255
Variazione dei fondi del personale	-3.254.746	-45.473.027
Variazioni delle attività e passività fiscali correnti / differite	-12.034.859	40.472.657
Variazione del fondo per rischi e oneri	-21.168.358	-132.711.568
Variazioni delle altre attività / passività	-168.117.289	752.394.605
B - Flusso netto generato / assorbito da attività di investimento	-462.617.104	-476.591.366
Investimenti netti in attività materiali	-53.146.798	-41.512.894
Investimenti netti in attività immateriali	-409.470.306	-435.078.472
Variazione delle rimanenze	0	0
Variazione delle attività finanziarie	0	0
C - Flusso netto generato / assorbito da attività di finanziamento	194.029.318	-229.379.357
Variazioni del capitale sociale	0	0
Variazione delle riserve	-7.612.926	15.645.626
Variazione dei debiti per finanziamenti	200.040.444	-245.026.532
Variazione delle partecipazioni	1.601.800	1.549
FLUSSO MONETARIO DEL PERIODO	64.475.082	171.296.364
FLUSSO DI CASSA COMPLESSIVO	64.475.082	171.296.364
Disponibilità liquide di inizio periodo	387.970.792	216.674.428
Conti correnti	387.959.057	216.647.196
Cassa contante	11.735	27.232
Disponibilità liquide di fine periodo	452.445.874	387.970.792
Conti correnti	452.434.736	387.959.057
Cassa contante	11.138	11.735

# Nota integrativa

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## Politiche contabili

## Parte generale

## Dichiarazione di conformità ai principi contabili internazionali

Il presente Bilancio relativo al periodo chiuso al 31 dicembre 2018 è stato redatto in conformità ai principi contabili internazionali emanati dall'International Accounting Standards Board (IASB) e alle interpretazioni emesse dall'International Financial Reporting Interpretations Committee (IFRIC) e dallo Standing Interpretations Committee (SIC) riconosciuti nell'Unione Europea ai sensi del Regolamento CE n. 1606/2002 e in vigore alla chiusura dell'esercizio, nonché ai provvedimenti emanati in attuazione dell'art. 9 del Decreto Legislativo n. 38 del 28 febbraio 2005.

## Principi generali di redazione

Gli assunti fondamentali che rappresentano le ipotesi basilari che guidano l'intera compilazione del bilancio d'esercizio, in conformità a quanto stabilito dallo IAS 1, sono individuati in:

- a. continuità aziendale: le attività, le passività e le operazioni "fuori bilancio" formano oggetto di valutazione sulla scorta dei valori di funzionamento, in quanto destinate a durare nel tempo;
- b. competenza economica: i costi e i ricavi vengono rilevati nel periodo in cui maturano economicamente in relazione ai sottostanti servizi ricevuti e forniti, indipendentemente dalla data del rispettivo regolamento monetario;
- c. coerenza di rappresentazione: per garantire la comparabilità dei dati e delle informazioni contenute negli schemi e nei prospetti del bilancio. le modalità di rappresentazione e di classificazione vengono mantenute costanti nel tempo, salvo che il loro cambiamento non sia prescritto da un principio contabile internazionale o da un'interpretazione oppure non sia diretto a rendere più significativa e affidabile l'esposizione dei valori;
- d. rilevanza e aggregazione: ogni classe rilevante di elementi che presentano natura o funzione simili viene esposta distintamente negli schemi di stato patrimoniale e di conto economico; gli elementi aventi natura o funzione differenti, se rilevanti, sono rappresentati separatamente;
- e. divieto di compensazione: è applicato il divieto di compensazione, salvo che questa non sia prevista o consentita dai principi contabili internazionali o da un'interpretazione di tali principi;
- f. raffronto con l'esercizio precedente: gli schemi e i prospetti del bilancio riportano i valori dell'esercizio precedente, eventualmente adattati per assicurare la loro comparabilità.

Il Bilancio è costituito dalla Situazione patrimoniale-finanziaria, dal Conto economico, dal Prospetto della redditività complessiva, dal Prospetto delle variazioni del patrimonio netto, dal Rendiconto finanziario e dalla relativa Nota integrativa.

Nella Situazione patrimoniale-finanziaria la classificazione delle attività e passività è effettuata secondo il criterio corrente/non corrente. Le attività correnti che includono disponibilità liquide e mezzi equivalenti, sono quelle destinate a essere realizzate, cedute o consumate nel normale ciclo operativo della Società o nei dodici mesi successivi alla chiusura dell'esercizio; le passività correnti sono quelle per le quali è prevista l'estinzione nel normale ciclo operativo della Società o nei dodici mesi successivi alla chiusura dell'esercizio.

Il Conto economico è classificato in base alla natura dei costi mentre il Rendiconto finanziario è presentato utilizzando il metodo indiretto, rettificando l'Utile del periodo delle altre componenti di natura non monetaria. I costi e i ricavi, le attività e passività non sono compensati tra di loro, salvo non sia indicato da un principio contabile e/o dalla relativa interpretazione, al fine di dare più significatività e chiarezza al Bilancio.

Nella Nota integrativa, inoltre, sono fornite tutte le informazioni complementari, anche se non specificatamente richieste da disposizioni di legge, ritenute necessarie a dare una rappresentazione veritiera e corretta del bilancio d'esercizio.

In conformità a quanto disposto dall'art.5 del D.Lqs. n.38/2005, il Bilancio è redatto utilizzando l'euro quale moneta di conto. Gli importi dei Prospetti contabili e della Nota integrativa sono espressi in unità di euro.

#### Uso di stime

La redazione del Bilancio, in applicazione degli IFRS, richiede l'effettuazione di stime e assunzioni che hanno effetto sui valori delle attività e delle passività di Bilancio e sull'informativa relativa, nonché sulle attività e passività potenziali alla data di riferimento. Le stime e le relative ipotesi si basano sulle esperienze pregresse e su altri fattori considerati ragionevoli nella fattispecie e vengono adottate quando il valore contabile delle attività e delle passività non è facilmente desumibile da altre fonti.

Le stime sono utilizzate per rilevare accantonamenti per rischi ed oneri, ammortamenti, perdite di valore di attivo e stima della vita utile delle attività, benefici ai dipendenti, imposte e altri accantonamenti e fondi. Le stime e le assunzioni sono riviste periodicamente e gli effetti di ogni variazione sono riflessi al Conto economico, qualora la stessa interessi solo quel periodo. Nel caso in cui la revisione interessi periodi sia correnti sia futuri, la variazione è rilevata nel periodo in cui la revisione viene effettuata e nei relativi periodi futuri.

La quantificazione di tale rischio è prevalentemente legata sia all'evoluzione del contesto socio-economico nazionale e internazionale, sia all'andamento dei mercati finanziari, che provocano conseguenti riflessi sull'andamento dei tassi, sulla fluttuazione dei prezzi, sulle basi attuariali e, più in generale, sul merito creditizio delle controparti.

#### Durata societaria

Come previsto dello Statuto, la durata della Società è a tempo determinato fino al 2050.

Parte relativa alle principali voci di bilancio.

#### Attività materiali

La voce include le seguenti attività a uso funzionale:

- terreni e fabbricati:
- impianti e macchinari;
- attrezzature industriali e commerciali;
- altri beni:
- attività in corso e acconti.

Esse sono iscritte al costo di acquisto comprensivo degli oneri direttamente imputabili alla messa in funzione del bene ed esposte al netto dei relativi ammortamenti e di eventuali perdite di valore determinate secondo le modalità descritte nel seguito. Il costo delle attività materiali include la stima iniziale dei costi di smantellamento e di rimozione dell'attività, se necessari e significativi. I costi di manutenzione ordinaria sono imputati al Conto economico, mentre i costi di sostituzione di un intero cespite o di alcune parti dello stesso e i costi di manutenzione straordinaria sono capitalizzati quando è probabile che da questi derivino futuri benefici economici misurabili.

Gli oneri finanziari connessi all'acquisto dell'attività materiale vengono rilevati a Conto economico nell'esercizio di competenza, salvo siano direttamente attribuibili all'acquisizione di un bene che ne giustifica la capitalizzazione.

Le migliorie sui beni di terzi iscritte nella voce Altri crediti non correnti sono iscritte al valore di acquisto al netto dei relativi ammortamenti determinati sulla base fra il minore tra il periodo di utilità residua e la durata del contratto di locazione.

Le immobilizzazioni materiali sono stralciate dallo stato patrimoniale all'atto della dismissione, ovvero quando non sono previsti benefici economici futuri dall'utilizzo.

#### Ammortamenti

Le attività materiali sono ammortizzate in modo sistematico sulla base della vita utile, riesaminata con periodicità almeno annuale, tenendo in considerazione eventuali cambiamenti nell'intensità di utilizzo dei beni.

Per i cespiti acquistati ed entrati in funzione nel corso dell'esercizio la durata dell'ammortamento viene calcolata in funzione dei giorni effettivi di contribuzione al ciclo produttivo.

Eventuali cambiamenti ai piani d'ammortamento sono apportati con applicazione prospettica. Qualora si verifichino eventi che forniscono indicazioni di una possibile perdita di valore di una singola attività, ovvero quando vi siano sensibili riduzioni del valore di mercato della stessa, significativi cambiamenti tecnologici o significativa obsolescenza, il valore residuo è soggetto a verifica in base alla stima del valore attuale dei flussi finanziari futuri stimati ed eventualmente rettificato. In caso di ripristino di valore di un'attività precedentemente svalutata, il nuovo valore contabile non può eccedere il valore netto contabile al netto di tutte le svalutazioni precedentemente effettuate.

## Politiche contabili (Segue)

### Attività immateriali

Le attività immateriali, tutte aventi vita utile definita, sono rilevate al costo di acquisto quando è probabile che dall'utilizzo delle predette attività vengano generati benefici economici futuri e il relativo costo può essere attendibilmente determinato.

Il costo è comprensivo degli oneri accessori di diretta imputazione necessari a rendere le attività disponibili per l'uso. Le attività immateriali sono esposte al netto dei relativi ammortamenti accumulati e delle eventuali perdite di valore, determinate secondo le modalità di seguito descritte.

L'ammortamento è calcolato a quote costanti in base alla vita utile stimata, che è riesaminata con periodicità annuale; eventuali cambiamenti dei criteri di ammortamento sono applicati prospetticamente.

L'ammortamento ha inizio quando l'attività immateriale è disponibile all'uso.

Alle attività immateriali può essere attribuita vita utile indefinita qualora, sulla base dell'analisi di tutti i fattori rilevanti, si determina che non ci siano prevedibili limiti temporali alla possibilità per l'immobilizzazione di produrre flussi finanziari in futuro. L'avviamento e le attività immateriali aventi vita utile illimitata non sono ammortizzati. Per queste attività, anche se non si rilevano indicazioni di riduzioni durevoli di valore, viene annualmente confrontato il valore contabile con il valore recuperabile (impairment test), almeno con cadenza annuale.

Le attività immateriali si riferiscono prevalentemente a software creato internamente alla Società e a licenze d'uso di software.

#### Perdita di valore delle attività

Le attività materiali e immateriali sono analizzate, almeno una volta l'anno, al fine di individuare eventuali indicatori di perdita di valore; nel caso esista un'indicazione di perdita di valore si procede alla stima del loro valore recuperabile.

Il valore recuperabile, relativo alle attività immateriali non ancora disponibili per l'uso, è stimato almeno annualmente. Il valore recuperabile è rappresentato dal maggiore tra il fair value, al netto dei costi di vendita e il relativo valore d'uso.

Una perdita di valore è riconosciuta nel Conto economico qualora il valore di iscrizione dell'attività cui essa è allocata è superiore al valore recuperabile. Una perdita di valore di un'attività viene ripristinata quando vi è una indicazione che la perdita di valore si sia ridotta o non esista più o quando vi è stato un cambiamento nelle valutazioni utilizzate per determinare il valore recuperabile.

## Partecipazioni in società di controllo

Le società controllate sono le società che soddisfano la definizione di controllo con riferimento ai requisiti dello IAS 27, § 13.

Le partecipazioni in società di controllo sono contabilizzate applicando il metodo del costo (IAS 27, § 4); periodicamente, ovvero in presenza di eventi segnaletici, viene effettuata la verifica dell'esistenza di una situazione di perdita durevole di valore (impairment test).

La partecipazione in UniCredit Business Integrated Solution Austria GmbH acquisita per conferimento da UniCredit Bank Austria AG è iscritta al costo, così come definito nell'ambito dell'operazione di conferimento in natura, al netto dell'eccedenza calcolata in sede di valutazione peritale. Tale valore di carico coincide con i valore contabile al quale è stata iscritta nel Bilancio della conferente ed è oggetto di verifica della tenuta del valore contabile ad ogni esercizio.

## Partecipazioni in società collegate

Le società collegate, in ottemperanza alle disposizioni dello IAS 28, § 2, sono le entità, anche senza personalità giuridica, in cui la Società esercita una influenza notevole.

L'influenza notevole si presume quando la Società possiede, direttamente o indirettamente, almeno il 20% del capitale, ovvero quando sono soddisfatti i requisiti previsti dallo IAS 28, § 7-10.

Le società collegate sono valutate al costo. Periodicamente, ovvero in presenza di eventi segnaletici, viene effettuata la verifica dell'esistenza di una situazione di perdita durevole di valore (impairment test).

Le partecipazioni vengono cancellate quando scadono i diritti contrattuali sui flussi finanziari derivati dalle attività stesse o quando la partecipazione viene ceduta trasferendo sostanzialmente tutti i rischi e benefici a essa connessi.

### Fiscalità corrente e differita

Le imposte sul reddito, calcolate nel rispetto delle legislazioni fiscali nazionali, sono contabilizzate come costo e hanno la stessa competenza economica dei profitti che le hanno originate.

Esse sono rilevate a Conto economico alla voce Imposte sul reddito d'esercizio a eccezione di quelle relative a operazioni rilevate direttamente a Patrimonio netto, nel qual caso il relativo effetto è anch'esso rilevato nel Patrimonio netto. Le imposte sul reddito includono le imposte correnti e le imposte differite attive e passive. Le imposte correnti sono rilevate in funzione della stima dell'importo che la Società si attende debba essere pagato applicando l'aliquota fiscale in vigore alla data di riferimento del Bilancio.

Le imposte sul reddito differite e anticipate sono calcolate sulle differenze temporanee tra i valori delle attività e delle passività iscritte in bilancio e i corrispondenti valori riconosciuti ai fini fiscali.

L'iscrizione di attività per imposte anticipate è effettuata quando il recupero è ritenuto probabile. Le imposte differite vengono rilevate in tutti i casi in cui è probabile che insorga il relativo debito.

Le attività e le passività iscritte per imposte anticipate e differite vengono periodicamente valutate per tener conto di eventuali modifiche normative o cambiamenti delle aliquote. Le aliquote fiscali utilizzate per lo stanziamento delle imposte differite sono quelle in vigore al momento della predisposizione del Bilancio per i periodi di imposta nei quali si stima che le differenze temporanee saranno realizzate o estinte.

Per valutare la correttezza della contabilizzazione delle imposte differite attive viene effettuata una stima della probabilità che in futuro sia disponibile un reddito imponibile sufficiente al recupero delle stesse imposte. Le attività e le passività fiscali, sia correnti sia differite, sono compensate ove dovute alla stessa autorità fiscale, se il periodo di riversamento è il medesimo e se esiste il diritto legale di compensazione.

### Crediti commerciali e altri crediti

I crediti commerciali, generalmente con scadenza inferiore a un anno, sono iscritti al fair value del corrispettivo iniziale incrementato dei costi transattivi. Dopo la rilevazione iniziale, le misurazioni successive sono effettuate utilizzando il metodo del costo ammortizzato, sulla base del criterio dell'interesse effettivo, determinato considerando la specifica situazione di solvibilità dei debitori.

A ogni chiusura di bilancio o di situazione infrannuale viene effettuata una ricognizione dei crediti volta a individuare quelli che, a seguito del verificarsi di eventi occorsi dopo la loro iscrizione, mostrino oggettive evidenze di una possibile perdita di valore.

Se in un esercizio successivo la perdita per riduzione di valore diminuisce, la perdita precedentemente rilevata viene parzialmente o totalmente rettificata e il valore del credito ripristinato per un valore che non superi il valore del costo ammortizzato definito nel caso in cui la perdita non fosse stata rilevata.

### Debiti commerciali e altri debiti

I debiti, sono inizialmente iscritti al loro valore equo (fair value), che corrisponde al corrispettivo del servizio ricevuto.

## Operazioni in valuta

Tutte le operazioni sono contabilizzate in euro. Le transazioni effettuate con valuta diversa dall'euro sono convertite nella stessa sulla base del cambio alla data dell'operazione.

Sono rilevate a conto economico le differenze di cambio derivanti dalla liquidazione di transazioni a tassi diversi rispetto a quelli rilevati alla data di origine della transazione stessa e le differenze di cambio non realizzate, su attività e passività monetarie in valuta non ancora concluse.

Le attività e le passività non monetarie, iscritte al costo storico, sono convertite utilizzando il cambio storico.

Le differenze di cambio che si generano tra la data dell'operazione e la data del relativo pagamento, su elementi di natura monetaria, sono contabilizzate nel conto economico dell'esercizio in cui sorgono.

Quando un utile o una perdita relativi a un elemento non monetario sono rilevati a patrimonio netto, la differenza di cambio relativa a tale elemento è rilevata anch'essa a patrimonio netto.

Quando un utile o una perdita sono rilevati a conto economico, è parimenti rilevata a conto economico anche la relativa differenza cambio.

## Politiche contabili (Segue)

### Fondi per il personale

### Trattamento di fine rapporto del Personale

Il Fondo Trattamento di fine rapporto del Personale (TFR) è da intendersi come una prestazione successiva al rapporto di lavoro a benefici definiti, pertanto la sua iscrizione in Bilancio richiede la stima, con tecniche attuariali, dell'ammontare delle prestazioni maturate dai Dipendenti e l'attualizzazione delle stesse.

La determinazione di tali prestazioni è effettuata da un attuario esterno al Gruppo utilizzando il Metodo della Proiezione Unitaria del Credito.

A seguito della riforma della previdenza complementare di cui al D.L. 5/12/2005, n. 252, le quote di TFR maturate fino al 31.12.2006 rimangono in azienda, e continuano a essere considerate come una prestazione successiva al rapporto di lavoro a benefici definiti e pertanto sottoposte a valutazioni attuariali, seppur con una semplificazione nelle ipotesi attuariali che non tengono conto delle previsioni sugli aumenti retributivi futuri.

Le quote di TFR maturate a partire dal 01.01.2007 destinate, a scelta del dipendente, a forme di previdenza complementare o lasciate in azienda, e dalla stessa versate al fondo di Tesoreria dell'INPS, sono invece considerate come un Piano a contribuzione definita.

Il TFR viene classificato dallo IAS 19 come "piano a benefici definiti" (Defined Benefit Plan) e il relativo beneficio è successivo alla cessazione del rapporto di lavoro.

In base allo IAS 19 il TFR deve essere proiettato nel futuro, con apposite tecniche attuariali, al fine di stimare il beneficio che deve essere corrisposto a ogni dipendente al momento della risoluzione del rapporto di lavoro. Il calcolo deve considerare sia il TFR maturato per i servizi già prestati all'azienda, sia le rivalutazioni previste dall'art. 2120 del Codice Civile fino al pensionamento.

I costi relativi al trattamento di fine rapporto maturati nell'anno sono iscritti a conto economico alla voce Costi per il personale - Trattamento di fine rapporto di lavoro subordinato e includono gli interessi maturati nell'anno (interest cost) sull'obbligazione già in essere alla data della Riforma e le quote maturate nell'anno e versate alla Previdenza complementare o al Fondo Tesoreria dell'INPS.

Gli utili e le perdite attuariali, definiti quale differenza tra il valore di bilancio della passività e il valore attuale dell'obbligazione a fine periodo, sono iscritti a patrimonio netto nell'ambito delle riserve da valutazione.

## Fondi di quiescenza ed obblighi simili

Un piano a benefici definiti garantisce al dipendente una serie di benefici al termine del rapporto di lavoro, dipendenti da fattori quali l'età, gli anni di servizio, e le esigenze di compensazione.

La determinazione dei valori attuali viene effettuata con l'utilizzo del Metodo della proiezione unitaria del credito.

Tale metodo distribuisce il costo del beneficio uniformemente durante la vita lavorativa del dipendente. Le obbligazioni sono determinate come il valore attualizzato delle erogazioni medie future riproporzionato in base al rapporto tra gli anni di servizio maturati e l'anzianità di servizio raggiunta al momento dell'erogazione del beneficio.

L'importo contabilizzato come passività a benefici definiti è pari al:

- valore attuale dell'obbligazione benefici definiti alla data di riferimento del bilancio;
- eventuali utili/perdite attuariali non rilevati;
- eventuali costi previdenziali relativi alle prestazioni di lavoro passate e non ancora rilevate;
- fair value alla data di riferimento del bilancio delle attività a servizio del piano diverse da quelle che serviranno ad estinguere direttamente le obbligazioni.

Gli utili e le perdite attuariali rivenienti dalle passività a benefici definiti vengono rilevati in contropartita del patrimonio netto nell'ambito delle riserve di valutazione.

## Benefici ai dipendenti a lungo termine

I benefici ai dipendenti a lungo termine - quali quelli derivanti da premi di anzianità, erogati al raggiungimento di una predefinita anzianità di servizio (25° e 35° anno) - sono iscritti alla voce Debiti commerciali e altri debiti in base alla valutazione alla data di Bilancio della passività assunta, determinata da un attuario esterno al Gruppo.

Per guesta tipologia di benefici si precisa che gli Utili/Perdite attuariali sono rilevati immediatamente a Conto economico.

### Fondi per rischi ed oneri

I fondi per rischi e oneri sono iscritti a fronte di oneri per obbligazioni della Società di natura legale o implicite (contrattuali o aventi altra natura), che derivano da un evento passato.

Un accantonamento per rischi ed oneri viene rilevato quando:

- esiste un'obbligazione attuale (legale o implicita) quale risultato di un evento passato;
- è probabile che sarà necessario l'esborso di risorse atte a produrre benefici economici per adempiere l'obbligazione;
- può essere effettuata una stima attendibile dell'ammontare dell'obbligazione.

Qualora si stimi che tali obbligazioni si manifestino oltre dodici mesi e i relativi effetti siano significativi, le stesse sono attualizzate a un tasso di sconto che tiene conto del costo del denaro e del rischio specifico della passività iscritta. L'eventuale variazione di stima degli accantonamenti è riflessa nel Conto economico nel periodo in cui avviene.

A fronte di passività solo potenziali e non probabili, non viene rilevato alcun accantonamento, ma viene fornita comunque una descrizione della natura della passività in Nota integrativa.

## Altre informazioni

### Pagamenti basati su azioni

Si tratta di pagamenti a favore di dipendenti, come corrispettivo delle prestazioni di lavoro, basati su azioni rappresentative del capitale, che consistono nell'assegnazione di:

- diritti a sottoscrivere aumenti di capitale a pagamento (stock options propriamente dette);
- diritti a ricevere azioni al raggiungimento di obiettivi quanti-qualitativi (cosiddette performance shares);
- azioni sottoposte a clausole di indisponibilità (cosiddette restricted shares).

In considerazione della difficoltà di valutare attendibilmente il fair value delle prestazioni ricevute come contropartita degli strumenti rappresentativi del Capitale della Capogruppo, viene fatto riferimento al fair value di questi ultimi, misurato alla data della loro assegnazione.

Il fair value dei pagamenti regolati con l'emissione di azioni è rilevato come costo a Conto economico alla voce Costi per il personale in contropartita della voce Debiti commerciali e altri debiti e rappresentano un debito verso la Controllante.

Per quanto riguarda i pagamenti basati su azioni e regolati per cassa, le prestazioni ottenute e le passività assunte sono misurate al fair value di queste ultime, iscritte alla voce Debiti commerciali e altri debiti. Fino a quando la passività non viene estinta, il fair value è rideterminato a ciascuna data di chiusura di Bilancio fino alla data di regolamento, rilevando alla voce Costi del personale le relative variazioni.

#### Informativa sul fair value

La misurazione del fair value e la relativa informativa sono disciplinate dall'IFRS 13 Valutazione del fair value, che al paragrafo 9, definisce il fair value come "il prezzo che si percepirebbe per la vendita di un'attività ovvero che si pagherebbe per il trasferimento di una passività in una regolare operazione tra operatori di mercato alla data di valutazione".

L'IFRS 13 si fonda sulla definizione di "fair value market based" (metodo basato sulla valutazione di mercato) in quanto il fair value dell'attività o passività deve essere misurato in base alle caratteristiche assunte dagli operatori di mercato.

La valutazione al fair value suppone inoltre che l'operazione di vendita dell'attività o di trasferimento della passività abbia luogo nel mercato principale dell'attività o passività o, in assenza di un mercato principale, nel mercato più vantaggioso.

Le valutazioni al fair value sono state classificate sulla base di una gerarchia di livelli che riflette la significatività degli input utilizzati, secondo il seguente schema:

- Livello 1 quotazioni (unadjusted) rilevate sui mercati attivi per le attività o passività oggetto di valutazione (come prezzi ufficiali di Borsa, prezzi contribuiti da più operatori tratti dai maggiori information provider, ecc.);
- Livello 2 input diversi dai prezzi quotati di cui al punto precedente, che sono osservabili direttamente (prezzi) o indirettamente (derivati dai prezzi) sui mercati:
- Livello 3 input che non sono basati su dati di mercato osservabili.

Uno strumento finanziario viene classificato nei livelli 2 e 3 in assenza di prezzi guotati in mercati attivi.

## Politiche contabili (Segue)

#### Livello 2

In assenza di quotazioni su mercati attivi, il fair value è determinato o attraverso le quotazioni di strumenti finanziari similari per caratteristiche di rischio (c.d. comparable approach) o mediante tecniche valutative che utilizzano input osservabili direttamente o indirettamente sul mercato (per esempio spread, curve dei tassi, volatilità, ecc.).

#### Livello 3

Sono inclusi in questo livello i fair value stimati attraverso tecniche valutative che utilizzano input non osservabili sul mercato (per esempio correlazioni, recovery ratio, ecc.) o forniti da controparti private (quotazioni non operative).

Gli input di terzo livello sono chiamati anche input mark-to-model poiché prima di fornire una misura del fair value devono essere inseriti in modelli matematici più o meno complessi elaborati internamente dall'impresa. Ne conseque che l'attendibilità del valore così ottenuto dipende molto, anzi quasi esclusivamente, dal tipo e dalla validità del modello utilizzato.

Le imprese devono necessariamente utilizzare i prezzi di mercato (Level 1 input) ogni qualvolta questi siano disponibili: l'esistenza di quotazioni ufficiali in un mercato attivo costituisce dunque la miglior stima del fair value. Tuttavia possono esserci casi in cui non si è in presenza di un regolare funzionamento del mercato, ed è il caso proprio di una crisi finanziaria, per cui diventa necessario abbandonare il riferimento diretto ai prezzi di mercato che sarebbero indisponibili o comunque poco significativi e ricorrere ad altre modalità di valutazione. Questi modelli di valutazione devono in primis fare uso di parametri di mercato osservabili (Level 2 input). Solo nel caso in cui anche questi non siano disponibili, il fair value può essere determinato utilizzando tecniche di valutazione che per loro natura sono molto discrezionali, dal momento che sono basate su stime e assunzioni formulate dal valutatore stesso e pertanto difficilmente verificabili (Level 3 input).

### Conto economico

#### Riconoscimento dei ricavi

I ricavi sono riconosciuti nel momento in cui vengono realizzati o, comunque, nel caso di vendita di beni o prodotti, quando è probabile che saranno ricevuti i benefici futuri e tali benefici possono essere quantificabili in modo attendibile e, nel caso di prestazioni di servizi, nel momento in cui gli stessi vengono prestati.

#### Proventi ed oneri finanziari

I proventi e gli oneri finanziari sono rilevati per competenza sulla base degli interessi maturati sul valore netto delle relative attività e passività finanziarie utilizzando il tasso di interesse effettivo.

I proventi finanziari comprendono gli interessi attivi sulla liquidità della Società, gli interessi maturati in applicazione del costo ammortizzato, le variazioni del fair value delle attività finanziarie rilevate a Conto economico, gli utili su cambi.

Gli oneri passivi comprendono gli interessi passivi su finanziamenti, gli oneri derivanti dell'applicazione del costo ammortizzato, le perdite su cambi.

### Gestione del rischio d'impresa

La Società fornisce sevizi a clienti appartenenti al gruppo UniCredit, rendendo sostanzialmente irrilevante il rischio di mercato. La costituzione in consorzio conferma la sua posizione di società captive.

Per quanto riquarda il rischio di cambio la Società opera anche in paesi europei fuori dall'area euro ma data la scarsa significatività sia delle transazioni sia dei risultati derivanti dalla conversione delle poste in valuta diversa dall'euro, non adotta specifiche coperture.

Per le stesse ragioni esposte sopra, non vi è il rischio di credito derivante dalla possibilità di "default" di una controparte della Società, essendo tali controparti appartenenti al medesimo gruppo UniCredit.

Il livello consistente di liquidità e di patrimonializzazione, inoltre, rende nullo il rischio di liquidità derivante dalla mancanza di risorse finanziarie per far fronte agli impegni finanziari a breve termine.

Per quanto riguarda i rischi operativi derivanti dall'attività della società si fa rimando all'apposito paragrafo esposto nella Relazione sull'andamento della gestione.

## Altri aspetti

Con specifico riferimento ai principi contabili di futura applicazione, si evidenzia che:

#### IFRS16

Applicabile a partire dall'1 gennaio 2019, subordinatamente al completamento del processo di omologazione da parte dell'Unione europea, modifica l'attuale set di principi contabili internazionali e interpretazioni sul leasing e, in particolare, lo IAS17.

L'IFRS16 introduce una nuova definizione di leasing e conferma l'attuale distinzione tra le due tipologie di leasing (operativo e finanziario) con riferimento al modello contabile che il locatore deve applicare. Con riferimento al modello contabile da applicarsi da parte del locatario, il nuovo principio prevede che, per tutte le tipologie di leasing, debba essere rilevata un'attività, che rappresenta il diritto di utilizzo (right of use) del bene oggetto di locazione e, contestualmente, il debito relativo ai canoni previsti dal contratto di leasing.

Al momento dell'iscrizione iniziale detta attività è valutata sulla base dei flussi finanziari associati al contratto di leasing, comprensivi, oltre che del valore attuale dei canoni di leasing, dei costi iniziali diretti associati al leasing e degli eventuali costi necessari per procedere al ripristino dell'attività al termine del contratto. Successivamente all'iscrizione iniziale tale attività sarà valutata in base a quanto previsto per le immobilizzazioni materiali e, quindi, al costo al netto di ammortamenti e eventuali riduzioni di valore, al "valore rideterminato" oppure al fair value secondo quanto previsto da IAS16 o da IAS40.

Il presente principio contabile verrà applicato in Unicredit Services S.C.p.A., la Società ha già svolto le analisi contabili al fine di strutturarsi adeguatamente in vista della starting date del 01.01.2019.

## Informazioni sullo stato patrimoniale

## **Attivo**

### Attività non correnti

#### Attività materiali

Si riporta di seguito la composizione delle attività materiali che ammontano a € 172.056.271.

(Importi espressi in unità di €)

	31.12.2018	31.12.2017	VARIAZIONI
Immobilizazioni materiali			
- di proprietà	172.056.271	178.787.043	-6.730.772
terreni	1.651.319	1.651.319	0
fabbricati	2.668.883	2.817.154	-148.271
impianti e macchinari	117.590.460	122.873.644	-5.283.184
immobilizzazioni in corso impianti e macchinari	30.630.156	29.403.585	1.226.571
attrezzature industriali e commerciali	88.166	968.826	-880.660
altri beni	19.373.021	20.918.115	-1.545.094
immobilizzazioni in corso altri beni	54.266	154.400	-100.134
Totale	172.056.271	178.787.043	-6.730.772

Le voci "Terreni e Fabbricati" si riferiscono all'immobile di Verona, località Frugose che fino al 2015 risultava in leasing finanziario e che a seguito della scadenza del contratto è stato riscattato.

La vita utile residua per questi beni è:

- Terreni, vita indefinita;
- Fabbricati, 33 anni.

Nella voce "Impianti e macchinari", € 117.590.460, sono ricompresi:

- hardware centrale per € 20.986.053, per il quale l'ammortamento è effettuato generalmente in 48 mesi a partire dal mese in cui il bene è pronto all'uso, cioè dal mese successivo a quello di installazione in produzione;
- impianti generici per € 29.460.142, per i quali l'ammortamento è effettuato in 60 mesi a partire dal mese in cui il bene è stato utilizzato, cioè dal mese successivo a quello di installazione ed entrata in produzione;
- beni concessi in uso a terzi in relazione al servizio di informatica distribuita per € 67.144.265 per i quali l'ammortamento è effettuato in 36 o 60 mesi, a partire dal mese in cui il bene può essere utilizzato dal cliente, ovvero dal mese successivo a quello di installazione, in relazione alla residua possibilità di utilizzazione prevista dagli accordi, tranne gli ATM per i quali l'ammortamento è fissato in 96 mesi.

Le voci "Attrezzature industriali e commerciali", € 88.166, e "Altri beni", € 19.373.021, per i quali l'ammortamento è effettuato a partire dal mese in cui il bene è stato utilizzato, cioè dal mese successivo a quello di installazione ed entrata in produzione, comprendono:

- mobili d'ufficio, per i quali l'ammortamento è previsto in 72 mesi;
- macchine elettroniche d'ufficio, per le quali l'ammortamento è effettuato in 36 mesi;
- automezzi, per i quali l'ammortamento è effettuato in 36 mesi;
- opere d'arte, vita indefinita.

Di seguito, si allega il prospetto delle variazioni dell'esercizio:

(Importi espressi in unità di €)

	BILANCIO AL 31 DICEMBRE 2018		
	TERRENI E FABBRICATI	HARDWARE, IMPIANTI, MOBILI E ALTRI BENI	TOTALE
Valori lordi all'1.1.2018	6.569.346	895.630.993	902.200.339
Riduzioni di valore totali nette	2.100.873	721.312.423	723.413.296
Rimanenze iniziali	4.468.473	174.318.570	178.787.043
Aumenti	0	54.815.663	54.815.663
Acquisti	0	54.773.945	54.773.945
- Altri acquisti di beni	0	54.773.945	54.773.945
Altre variazioni	0	41.718	41.718
Diminuzioni	148.271	61.398.164	61.546.435
Vendite	0	688.777	688.777
- Altre vendite di beni	0	688.777	688.777
Variazioni negative di fair value imputate a conto economico	0	0	0
Ammortamenti	148.271	59.729.298	59.877.569
Rettifiche di valore da deterioramento imputate a conto economico	0	116.766	116.766
Altre variazioni	0	863.322	863.322
- Altro	0	863.322	863.322
Rimanenze finali	4.320.202	167.736.069	172.056.271
Valori lordi al 31.12.2018	6.569.346	950.446.656	957.016.002
Riduzioni di valore totali nette	2.249.144	782.710.587	784.959.731

#### Attività immateriali

Le attività immateriali ammontano a € 1.425.237.542 e sono costituite da:

(Importi espressi in unità di €)

	31.12.2018	31.12.2017	VARIAZIONI
Altre attività immateriali generate internamente	1.206.245.529	1.087.110.167	119.135.362
Diritti di brevetto ind. e utilizzazione opere ingegno svil. Internamente	816.281.125	770.862.338	45.418.787
Immob in corso diritti di brev ind. e utilizz. opere ingegno svil. int	389.964.404	316.247.829	73.716.575
Altre attività immateriali	218.992.013	207.993.546	10.998.466
Diritti di brevetto ind. e utilizzazione opere ingegno	107.077.733	123.041.159	-15.963.426
Immob in corso diritti di brev ind. e utilizz. opere ingegno	2.477.815	3.327.702	-849.887
Concessioni, licenze, marchi e diritti simili	59.797.985	66.304.520	-6.506.535
Immob in corso concessioni, licenze, marchi e diritti simili	49.638.480	15.320.165	34.318.315
Totale	1.425.237.542	1.295.103.713	130.133.829

L'ammortamento del software viene effettuato su base mensile a partire dal mese in cui il bene è pronto all'uso, cioè dal mese successivo a quello di installazione ed entrata in produzione, per una durata generalmente di 60 mesi. Per alcune tipologie di software relative all'informatica distribuita la suddetta durata può subire variazioni da 36 sino a 60 mesi a seconda dei contratti di licenza sottoscritti.

La voce "Diritti di brevetto industriale ed utilizzazione opere dell'ingegno" (€ 923.358.858) si riferisce a pacchetti software acquistati in licenza d'uso a tempo indeterminato (€ 107.077.733) e a soluzioni software realizzate da terzi su specifiche richieste della Società o realizzate internamente (€ 816.281.125).

La voce "Concessioni, licenze e marchi" (€ 59.797.985) si riferisce all'acquisto di licenze d'uso e software applicativo.

La voce "Attività in corso e acconti" (€ 442.080.699) rappresenta l'ammontare del software non ancora entrato in produzione alla fine del periodo ed è relativa a pacchetti software acquistati in licenza d'uso a tempo indeterminato (€ 52.116.295) e a soluzioni software realizzate da terzi su specifiche richieste della Società o realizzate internamente (€ 389.964.404).

## Informazioni sullo stato patrimoniale (Segue)

Di seguito, si allega il prospetto delle variazioni del periodo:

(Importi espressi in unità di €)

	BILAN	BILANCIO AL 31 DICEMBRE 2018		
	ALTRE ATTIVITÀ IMMATERIALI GENERATE INTERNAMENTE	ALTRE ATTIVITÀ IMMATERIALI	TOTALE	
Valori lordi all'1.1.2018	2.359.237.057	1.452.363.784	3.811.600.841	
Riduzioni di valore totali nette	1.272.126.890	1.244.370.238	2.516.497.128	
Rimanenze iniziali	1.087.110.167	207.993.546	1.295.103.713	
Aumenti	357.048.869	62.516.744	419.565.613	
Acquisti	0	59.142.069	59.142.069	
- Altri acquisti	0	59.142.069	59.142.069	
Incrementi di attività immateriali interne	357.048.869	0	357.048.869	
Altre variazioni	0	3.374.675	3.374.675	
Diminuzioni	237.913.507	51.518.277	289.431.784	
Vendite	0	310.000	310.000	
- Altre vendite di beni	0	310.000	310.000	
Ammortamenti	229.125.751	50.210.726	279.336.478	
Svalutazioni	8.787.757	896.996	9.684.753	
Altre variazioni	0	100.554	100.554	
- Altro	0	100.554	100.554	
Rimanenze finali	1.206.245.529	218.992.014	1.425.237.542	
Valori lordi al 31.12.2018	2.716.285.926	1.514.880.528	4.231.166.454	
Riduzioni di valore totali nette	1.510.040.397	1.295.888.515	2.805.928.912	

Gli aumenti dell'anno (€ 419.565.613) comprendono principalmente:

- software realizzato da terze parti (€ 281.084.138) importo capitalizzato ed evidenziato tra i "Costi per servizi", alla voce "Capitalizzazione costi esterni";
- software realizzato internamente (€ 75.964.731); importo capitalizzato ed evidenziato tra i "Costi per il personale", alla voce "Capitalizzazione costi interni";
- la restante parte è costituita da licenze d'uso e software realizzato da terzi su specifiche tecniche fornite dalla Società.

#### Attività finanziarie valutate al fair value con impatto sulla reddidività complessiva

(Importi espressi in unità di €)

ATTIVITÀ FINANZIARIE VALUTATE AL FAIR VALUE		31.12.2018		31.12.2017		
CON IMPATTO SULLA REDDITIVITÀ COMPLESSIVA	L1	L2	L3	L1	L2	L3
1. Titoli di debito	0	0	0	0	0	0
1.1 Titoli strutturati	0	0	0	0	0	0
1.2 Altri titoli di debito	0	0	0	0	0	0
2. Titoli di capitale	0	0	1.000	0	0	1.000
2.1 Valutati al fair value	0		0	0		0
2.2 Valutati al costo	0	0	1.000	0	0	1.000
3. Quote di O.I.C.R.	0	0	0	0	0	0
4. Finanziamenti	0	0	0	0	0	0
5. Attività deteriorate	0	0	0	0	0	0
6. Attività cedute e non cancellate	0	0	0	0	0	0
TOTALE	0	0	1.000	0	0	1.000

#### Legenda:

L1 (Livello 1) - Quotato su mercato attivo.

L2 (Livello 2) - Non quotato su mercato attivo (valutazione non basata su quotazioni significative ma indicative, reperibili da infoproviders o parametri di mercato osservabili es. prezzi, attività simili, curva dei rendimenti, tassi di interesse ecc.).

L3 (Livello 3) - Non quotato su mercato attivo (valutazione effettuata utilizzando input diversi o parametri di mercato non osservabili)

(Importi espressi in unità di €)

ATTIVITÀ FINANZIARIE VALUTATE AL FAIR VALUE CON IMPATTO SULLA REDDITIVITÀ COMPLESSIVA	31.12.2018	31.12.2017	VARIAZIONI
Consorzio Abi lab	1.000	1.000	0
TOTALE	1.000	1.000	0

La voce "Attività finanziarie valutate al fair value con impatto sulla redditività complessiva" rappresenta la quota nel Consorzio ABI LAB (ex ABI ENERGIA), con sede legale in Roma, Piazza del Gesù, 49, pari all'1,25% del Capitale Sociale per un controvalore di € 1.000. La percentuale di interessenza risulta ininfluente.

### **Partecipazioni**

Si riporta di seguito il prospetto con la composizione della voce "Partecipazioni":

(Importi espressi in unità di €)

	31.12.2018	31.12.2017	VARIAZIONI
In società controllate integralmente			
Uni IT S.r.I Trento	0	510.000	-510.000
Unicredit Services Austria Gmbh	49.647.961	49.647.961	0
Totale	49.647.961	50.157.961	-510.000
In società collegate			
ES Shared Service Center S.p.A.	0	58.800	-58.800
Accenture and Back Office Administration Services S.p.A.	0	1.033.000	-1.033.000
Value Transformation Services S.p.A.	3.431.845	3.431.845	0
Totale	3.431.845	4.523.645	-1.091.800
TOTALE	53.079.806	54.681.606	-1.601.800

### Uni IT S.r.l.

In data 3 Ottobre 2018, Unicredit Services S.C.p.A. ha ceduto il 51% delle azioni della società UNI IT S.r.I. al prezzo di 749.387,76 alla società Argentea S.r.I. (Gruppo GPI).

### **Unicredit Services Austria GmbH**

(Importi espressi in unità di €)

	31.12.2018
Capitale	1.200.000
Riserve	59.338.273
Utili (Perdite) portati a nuovo	23.354.756
Utile (Perdita) dell'esercizio	5.590.861
TOTALE	89.483.890

La società UniCredit Services GmbH, con sede legale a Vienna, è controllata al 100% e risulta iscritta nel Gruppo Bancario come società strumentale. Il capitale sociale è suddiviso in 1.200.000 azioni da € 1 ciascuna.

### ES Shared Service Center S.p.A.

In data 19 dicembre, Unicredit Services S.C.p.A., ai sensi dell'art. 11 dell'Accordo Parasociale e conseguentemente all'esercizio del diritto di Termination for Convenience, ha venduto il totale delle proprie azioni al socio ES Share Service Center S.p.A..

### Accenture Back Office Administration Services S.p.A

In data 9 Aprile 2018, Accenture Managed Services S.p.A. già proprietaria del 51% delle azioni di ABAS SpA ha esercitato il proprio diritto di opzione per l'acquisto del restante 49% delle azioni detenute da UniCredit Services S.C.p.A. allo strike price di € 1.210.000,00 già previsto nel vigente patto parasociale. L'acquisto di tale quote di minoranza è stato perfezionato in data 24 Aprile 2018.

# Informazioni sullo stato patrimoniale (Segue)

### Value Transformation Services S.p.A.

UniCredit Services S.C.p.A. detiene una quota di minoranza pari al 49% per un controvalore di € 3.431.845. Maggiori informazioni vengono fornite nella Relazione sulla gestione.

### Attività fiscali anticipate

La voce, che al 31/12/2018 ammonta a € 83.076.256 ha lo scopo di rilevare le imposte sostenute in periodi anteriori a quello di competenza.

Comprende, oltre a imposte anticipate in contropartita sia di conto economico che di patrimonio netto, il residuo delle perdite IRES 2016 e 2017 di complessivi € 43.531.536 già al netto dei rimborsi ricevuti dalla Capogruppo nell'ambito del Consolidato Fiscale Nazionale di € complessivi 18.373.552 (di cui € 16.419.624 relativi al rimborso di crediti di imposta esteri) e del costo IRES dell'esercizio di € 6.832.000.

Di seguito si riporta la composizione delle attività fiscali anticipate:

(Importi espressi in unità di €)

		31.12.2018			31.12.2017	
	AMMONTARE DELLE			AMMONTARE DELLE		
	DIFFERENZE TEMPORANEE	EFFETTO FISCALE IRES 24%	EFFETTO FISCALE IRAP 4,82%	DIFFERENZE TEMPORANEE	EFFETTO FISCALE IRES 24%	EFFETTO FISCALE IRAP 4,82%
IMPOSTE ANTICIPATE						
Fondi verso il personale	106.999.765	25.679.944	0	115.722.075	27.773.298	0
In contropartita di Patrimonio netto	50.574.349	12.137.844	0	38.295.751	9.190.980	0
In contropartita di Conto Economico	56.425.416	13.542.100	0	77.426.324	18.582.318	0
Ammortamenti civilistici eccedenti il fiscale						
ai fini IRES	43.660.839	10.478.601	0	42.515.388	10.203.693	0
Altre variazioni IRES	13.503.015	3.240.724	0	12.461.379	2.990.731	0
Perdita IRES	181.381.401	43.531.536	0	216.533.117	51.967.948	0
Altre variazioni IRAP	3.017.663	0	145.451	3.339.606	0	160.969
TOTALE	348.562.683	82.930.805	145.451	390.571.565	92.935.670	160.969
EFFETTO FISCALE IMPOSTE ANTICIPATE			83.076.256			93.096.639

### Altre attività non correnti

Si riporta di seguito il prospetto di dettaglio della composizione dei crediti:

(Importi espressi in unità di €)

	31.12.2018	31.12.2017	VARIAZIONI
Depositi cauzionali	3.927.445	4.413.930	-486.485
Migliorie su beni di terzi	103.729.692	111.864.986	-8.135.294
TOTALE	107.657.137	116.278.916	-8.621.779

La voce "Depositi Cauzionali" (€ 3.927.445) è composta principalmente da somme di denaro depositate a garanzia di eventuale risarcimento danni a fronte contratti di locazione passiva.

La voce "Migliorie su beni di terzi" comprende per la quasi totalità attività che non soddisfano il requisito di identificabilità stabilito dallo IAS 38.

### Attività correnti

### Rimanenze

	31.12.2018	31.12.2017	VARIAZIONI
Rimanenze finali hardware e software	64.238	64.238	0
TOTALE	64.238	64.238	0

### Crediti commerciali e altri crediti

I valori esposti nella tabella sotto riportata corrispondono al fair value e si tratta di valori "non quotati su mercato attivo" e quindi di livello L3.

(Importi espressi in unità di €)

	31.12.2018	31.12.2017	VARIAZIONI
Crediti verso clienti	34.046.500	160.202.209	-126.155.709
Crediti verso controllate	33.192.659	27.352.397	5.840.262
Crediti verso controllanti	232.577.365	203.653.794	28.923.571
Fondo svalutazione crediti	-1.567.367	-907.141	-660.226
TOTALE	298.249.157	390.301.259	-92.052.102

### Crediti verso clienti

La voce (€ 34.046.500) comprende crediti per:

- fatture emesse (€ 30.794.028) per servizi informatici, per canoni di sublocazione e per rimborso spese condominiali e manutentive, ancora da incassare alla data di riferimento:
- fatture da emettere pari a € 3.252.472.

### Crediti verso Controllate

La voce (€ 33.192.659) include i crediti verso la Controllata UniCredit Services GmbH e sono relativi a:

- fatture emesse (€ 31.696.085) per servizi informatici e sviluppo sistemi informativi, ancora da incassare alla data del 31/12/2018;
- fatture da emettere pari a € 1.496.574.

### Crediti verso Controllante

La voce (€ 232.577.365) è pricipalmente relativa a fatture emesse per servizi informatici, per canoni di sublocazione e per rimborso spese condominiali e manutentive, ancora da incassare alla data del 31/12/2018.

Sono presenti anche crediti per istanze di rimborso IRAP da IRES relativi al consolidato fiscale per € 17.624.650.

### Fondo svalutazione crediti

Il Fondo svalutazione crediti rappresenta la svalutazione effettuata sui crediti di dubbia esigibilità in essere al 31/12/2018.

L'incremento di tale Fondo è dovuto principalmente alla svalutazione del credito di € 543.004 nei confronti della società Mediofactor Srl.

Di seguito si riporta il dettaglio della voce Crediti commerciali e altri crediti ripartiti per area geografica:

REGIONE O PAESE DI RIFERIMENTO	31.12.2018	31.12.2017
Italia	271.092.266	228.223.205
Repubblica Ceca	1.575.359	6.922.411
Repubblica Slovacca	709.510	377.603
Ungheria	813.199	3.362.500
Gran Bretagna	1.967.913	1.590.735
Polonia	394.724	469.833
Romania	2.412.525	2.456.119
Germania	19.157.140	144.095.694
Singapore	91.466	2.793.006
New York	35.055	10.153
TOTALE	298.249.157	390.301.259

# Informazioni sullo stato patrimoniale (Segue)

### Attività fiscali correnti

(Importi espressi in unità di €)

	31.12.2018	31.12.2017	VARIAZIONI
IRES	51.896	51.896	0
IRAP	5.983.396	6.555.396	-572.000
Crediti per imposte sul reddito filiali estere	10.675.546	0	10.675.546
Altri crediti tributari	1.698.720	2.624.706	-925.986
TOTALE	18.409.558	9.231.998	9.177.560

Al 31 dicembre 2018, la voce, di € 18.409.558, è costituita principalmente da:

- IRAP (€ 5.983.396) relativa al credito per acconti versati in esercizi precedenti;
- crediti per imposte sul reddito filiali estere (€ 10.675.546) principalmente per la nostra Branch tedesca;
- altri crediti tributari (€ 1.698.720), dovuti per la maggior parte a crediti per ritenute su redditi di lavoro espatriati (€ 730.150) e ritenute d'acconto su interessi di conto corrente bancario (€ 903.821).

### Altre attività correnti

(Importi espressi in unità di €)

	31.12.2018	31.12.2017	VARIAZIONI
Enti previdenziali	73.840	137.278	-63.438
Crediti verso Personale	2.265.723	2.020.989	244.734
Crediti diversi	1.020.648	1.060.232	-39.584
Ratei e risconti attivi	82.664.134	67.652.397	15.011.737
Anticipi a fornitori			
Anticipi per prestazioni di terzi	131.903.701	141.202.521	-9.298.820
Note di credito da ricevere	9.736.446	8.264.203	1.472.243
Altri	4.661.963	5.987.492	-1.325.529
TOTALE	232.326.455	226.325.112	6.001.343

La voce "Ratei e risconti attivi", di € 82.664.134 è composta da risconti attivi ed ha lo scopo di rilevare, in virtù del principio di competenza temporale, gli anticipi erogati a fornitori per servizi di competenza dei periodi successivi.

La voce Anticipi per prestazioni di terzi di € 131.903.701 comprende per la quasi totalità anticipi a terze parti relativi a contratti quadro (Accenture S.p.A., BE Consulting S.p.A., ABAS S.p.A., ecc.) e/o accordi con la Joint Venture (Value Transformation Services S.p.A., ecc.).

## Disponibilità liquide e mezzi equivalenti

CONTI CORRENTI BANCARI	VALUTA ORIGINARIA	31.12.2018 CONTROVALORE IN EURO	31.12.2017 CONTROVALORE IN EURO	VARIAZIONI CONTROVALORE IN EURO	
Intestati a UniCredit Services S.C.p.A.					
presso UniCredit SpA					
c/c n. 5218005	EUR	204.537.101	114.257.690	90.279.411	
c/c n. 4661823	EUR	3.668.384	25.842.726	-22.174.342	
c/c n. 30028960	EUR	57.691	384.266	-326.575	
c/c n. 5194635	EUR	CHIUSO	CHIUSO		
c/c n. 500092831	EUR	94.125	63.290	30.835	
c/c n. 5290339	EUR	109.588.948	132.067.154	-22.478.206	
c/c n. 30062073	EUR	31.855	31.971	-116	
c/c n. 30023431	EUR	11.520.678	13.536.907	-2.016.229	
c/c n. 500070498	EUR	622.953	289.611	333.342	
c/c n. 103793721	EUR	43.619	44.581	-962	
c/c n. 101699664	EUR	957.723	957.919	-196	
Intestati a UCS (*) - UniCredit Services SA Oddzial W Polsce - Lodz	LOIT	331.123	337.313	130	
presso Bank Pekao S.A.					
c/c n. 8056 1278 VAT Bank Account	PLN	885	0	885	
c/c n. 43485939	PLN	167.139	561.672	-394.533	
c/c n. 21996082	EUR	82.188	211.014	-128.826	
c/c n. 07477996		CHIUSO	211.014	-120.020	
	PLN		88.000	04.000	
Short term Deposit	EUR	182.000	88.000	94.000	
Intestati a UCS (*) - UniCredit Services S.C.p.A. organizacni slozka - Praha					
presso UniCredit Bank	071/		0		
c/c n. 0804685033	CZK	0	0	004.050	
c/c n. 804685009	CZK	1.107.350	275.694	831.656	
c/c n. 804685017  Intestati a UCS (*) - UniCredit Services S.C.p.A. Zweigniederlassung Deutschland - Munchen	EUR	129.401	672.247	-542.846	
presso UniCredit Bank AG					
c/c n. 47263557	EUR	84.677.298	69.870.819	14.806.479	
c/c n. 47307503 Fixed deposit	EUR	11.577	11.577	0	
c/c n. 654781761	EUR	0	0	0	
c/c n. 10011848 presso HVB TRUST	EUR	18.577	46.416	-27.839	
c/c n. 666526910 HVB TRUST	EUR	-18.577	-46.416	27.839	
UniCredit Bank AG (HVB) 65202735 - new from April	EUR	1.937.938	1.640.930	297.008	
UniCredit Bank AG (HVB) TRUST c/c 15776235 - new from September	EUR	224.394	224.394	297.000	
UniCredit Bank AG (HVB) TRUST c/c 15435549 - new from July	EUR	7.929.093	7.929.093	0	
	LUN	7.929.093	7.929.093	0	
Intestati a UCS (*) - UniCredit Services S.C.p.A Sucursala Bucarest presso UniCredit Tiriac Bank SA					
c/c n. 2303000	RON	1.562.702	2.237.631	-674.929	
c/c n. 2303001	EUR	4.932.645	449.969	4.482.676	
c/c n. 2303003	RON	7	3	4	
Debit card 2303026	RON	1.055	1.122	-67	
Intestati a UCS (*) - UniCredit Services S.C.p.A Sucursala lasi					
presso UniCredit Tiriac Bank SA	5021	11 000	10.07:	700	
c/c n. 2303006	RON	11.339	12.071	-732	
c/c n. 2303007	EUR	31.287	50.849	-19.562	
Intestati a UCS (*) - UniCredit Services S.C.p.A. Branch United Kingdom - London					
presso UniCredit M IB HVB AG					
c/c n. 30106109670901	GBP	1.522.120	1.162.627	359.494	
c/c n. 30036309670902	EUR	1.125.708	4.148.398	-3.022.690	

# Informazioni sullo stato patrimoniale (Segue)

(Importi espressi in unità di €)

		IMPORTI AL		
CONTI CORRENTI BANCARI	VALUTA ORIGINARIA	31.12.2018 CONTROVALORE IN EURO	31.12.2017 Controvalore In Euro	VARIAZIONI CONTROVALORE IN EURO
Intestati a UCS (*) - UniCredit Services S.C.p.A. M agyarorszagi Fioktelepe - Budapest				
presso UniCredit Bank Hungary Zrt.				
c/c n. 41060016	HUF	488.552	1.400.131	-911.579
c/c n. 41060023	HUF	13.803	2.377	11.425
UCI c/c 41060078 HUF A	HUF	0	105	-105
UCI c/c 41060085 EUR - new from February	EUR	5.606.692	2.205.843	3.400.849
Intestati a UCS (*) - UniCredit Services S.C.p.A. organizacna zlozka Slovensko - Bratislava				
presso Vseobecna Uverova Banka (VUB)				
c/c n. 2839377259	EUR	0	0	0
Presso UniCredit SK				
c/c n. 8959165020	EUR	1.867.317	1.369.956	497.361
Intestati a UCS (*) - UniCredit Services S.C.p.A. Singapore Branch				
presso United Overseas Bank				
United Overseas Bank 4503035809	SGD	4.809.242	2.143.946	2.665.296
United Overseas Bank 4513014761 -	SGD	69.633	40.819	28.814
Intestati a UCS (*) - UniCredit Services S.C.p.A. New York Branch				
presso UniCredit Bank AG				
UniCredit Bank 0960094301 USD	USD	2.749.214	3.708.728	-959.514
1120300315 Transitory Bank Account 0960094301 USD		0	-3.066	3.066
UniCredit Bank 0960094302 EUR - new from December	EUR	70.404	65.291	5.113
CONTO CORRENTE POSTALE	EUR	676	702	-26
CASSA	EUR	11.138	11.735	-597
TOTALE		452.445.874	387.970.792	64.475.082

<sup>(\*)</sup> UniCredit Business Integrated Solutions S.C.p.A.

I conti vincolati HVB TRUST nn. 10011848 e 666526910 garantiscono le attività relative al piano pensionistico tedesco "Direktzusage" contro eventuali insolvenze. Pertanto, i fondi resi disponibili nei predetti conti non possono essere utilizzati per altri scopi.

### **Passivo**

### Patrimonio netto

La composizione del Patrimonio Netto è la seguente.

Il capitale sociale è costituito da n. 237.523.160 azioni ordinarie del valore nominale di € 1,00 ciascuna, per un importo totale di € 237.523.160, ed è ripartito tra i seguenti soci:

(Importi espressi in unità di €)

SOCIO	N. AZIONI POSSEDUTE
UNICREDIT SPA	237.523.060
FINECO BANK SPA	20
UNICREDIT FACTORING SPA	20
SOCIETE GENERALE SECURITIES SERVICES SPA	20
CORDUSIO SOCIETÀ FIDUCIARIA PER AZIONI	10
CORDUSIO SIM SPA	10
UNICREDIT BANK AG	20
TOTALE	237.523.160

Per quanto attiene le informazioni previste dall'articolo 2427 c.c., comma 22-septies si rimanda alle Relazione sulla gestione del Consiglio di Amministrazione.

Viene fornita la classificazione del Patrimonio netto per possibilità di utilizzazione e disponibilità:

(Importi espressi in unità di €)

					RIEPILOGO DELLE UTILIZZ NEI 3 ESERCIZI P	
NATURA/DESCRIZIONE	IMPORTO	Possibilità di Utilizzazione	QUOTA DISPONIBILE	QUOTA NON DISPONIBILE	PER COPEERTURA PERDITE	PER ALTRE RAGIONI
CAPITALE	237.523.160				-	-
RISERVE DI UTILE						
Riserva legale	6.870.236	В	6.870.236		-	-
Riserva di valutazione	-99.778.569		-99.778.569	-	-	-
Altre riserve	204.808.375	A - B - C	204.808.375	-	-	-
Risultato d'esercizio	17.272.049		17.272.049	-	-	-
TOTALI	366.695.251		129.172.091	-	-	-

Legenda:"A" per aumento di capitale, "B" per copertura perdite, "C" per distribuzione ai Soci.

Il Patrimonio Netto ammonta a € 366.695.251 ed è formato da:

(Importi espressi in unità di €)

	31.12.2018	31.12.2017
Capitale	€ 237.523.160	€ 237.523.160
Riserva legale	€ 6.870.236	€ 6.446.783
Riserva straordinaria	€ 74.210.471	€ 66.164.867
Riserva sovrapprezzo azioni	€ 52.814.822	€ 52.814.823
Altre riserve	€ 77.783.082	€ 77.783.082
Riserva di valutazione su utili/perdite attuariali su piani previdenziali	-€ 99.778.569	-€ 92.165.643
Utile d'esercizio	€ 17.272.049	€ 8.469.057
	€ 366.695.251	€ 357.036.129

La voce "Riserva da valutazione" è relativa alla variazione apportata alla voce Fondi del Personale a seguito dell'imputazione ai Fondi pensione e al TFR degli utili/perdite attuariali; tale variazione è stata introdotta a partire dal 1° Gennaio 2013 a seguito delle modifiche introdotte al principio IAS 19 ('IAS 19R').

# Informazioni sullo stato patrimoniale (Segue)

### Passività non correnti

### Debiti finanziari non correnti

(Importi espressi in unità di €)

	31.12.2018	31.12.2017	VARIAZIONI
Depositi cauzionali	66.445	26.445	40.000
TOTALE	66.445	26.445	40.000

Ai sensi dello IFRS 7 i valori esposti nella tabella sopra riportata corrispondono al fair value e si tratta di valori "non quotati su mercato attivo" e quindi di livello L3.

### Passività fiscali differite

La voce (€ 350.755) è relativa ad imposte che saranno sostenute in periodi successivi a quello di rilevazione a conto economico, in virtù del principio della competenza temporale.

Di seguito si riporta la composizione delle Passività Fiscali Differite:

(Importi espressi in unità di €)

		31.12.2018			31.12.2017	
	AMMONTARE DELLE DIFFERENZE TEMPORANEE	EFFETTO FISCALE IRES 24%	EFFETTO FISCALE IRAP 4,82%	AMMONTARE DELLE DIFFERENZE TEMPORANEE	EFFETTO FISCALE IRES 27,5%	EFFETTO FISCALE IRAP 4,82%
IMPOSTE DIFFERITE						
Altre variazioni IRES	1.214.172	291.401		1.214.172	291.401	0
Altre variazioni IRAP	1.231.413		59.354	1.231.413	0	59.354
TOTALE	2.445.585	291.401	59.354	2.445.585	291.401	59.354
EFFETTO FISCALE IMPOSTE DIFFERITE			350.755			350.755

### Fondi del personale

### Trattamento di fine rapporto

Di seguito si riporta la composizione e la movimentazione del fondo Trattamento di fine rapporto:

	TRATTAMENTO DI FINE RAPPORTO
A.1. Esistenze iniziali 01.01.2018	66.084.678
A.2 Modifiche ai saldi di apertura per nuovo IAS 19 R (+/-)	0
A. (A.1+A.2) Esistenze iniziali 1.1.2016	66.084.678
B. Aumenti	1.007.887
B.1 Accantonamenti dell'esercizio	880.842
B.2 Altre variazioni in aumento	127.045
Rettifiche per perdite attuariali su TFR (IAS19R)	10.774
Altre variazioni	116.271
- cessioni individuali di contratto (in entrata)	116.271
C. Diminuzioni	-19.656.791
C.1 Liquidazioni effettuate	-17.551.758
- di cui: Pagamento TFR ai dimessi	-17.232.082
- di cui: Anticipi su TFR	-319.677
C.2 Altre variazioni in diminuzione	-2.105.033
Rettifiche per utili attuariali su TFR (IAS19R)	-1.227.255
Altre variazioni	-877.778
- cessioni individuali di contratto (in uscita)	-877.778
D. Rimanenze finali al 31.12.2017	47.435.774

### Trattamento di fine rapporto: altre informazioni

(Importi espressi in unità di €)

	31.12.2018
Accantonamento dell'esercizio	880.842
- Costo previdenziale relativo alle prestazioni di lavoro correnti	0
- Interessi passivi sull'obbligazione a benefici definiti	880.842
- Utili e perdite da riduzioni o estinzioni	0
- Costo previdenziale relativo alle prestazioni di lavoro passate	0
(Utili) Perdite attuariali rilevati a Riserve da valutazione (OCI)	1.216.481

DESCRIZIONE DELLE PRINCIPALI IPOTESI ATTUARIALI	TFR	FONDINO EX.BDS
Tasso di attualizzazione	1,45%	1,45%
Tasso atteso di incremento delle retribuzioni	0%	2,60%
Incrementi futuri relativi a trattamenti pensionistici	0%	0%
Tasso d'inflazione atteso	1,40%	1,40%
Ipotesi di mortalità	0%	0%

### Fondo di quiescenza ed obblighi simili per i dipendenti della Branch in Germania

Il Fondo rappresenta un piano a prestazioni definite finanziato tramite un fondo esterno (Contractual Trust Arrangement) gestito da fiduciarie indipendenti. Come già detto nel paragrafo delle Politiche contabili, le obbligazioni dei Piani a prestazione definita sono determinate con il Metodo della Proiezione Unitaria del Credito e per i Piani finanziati tramite attività finanziarie, queste sono valutate al fair value alla data di relazione del bilancio. Nello stato patrimoniale, viene iscritta tra le passività (Fondi di quiescenza) la differenza tra l'obbligazione attuale e le attività finanziarie ad essa relative. Oltre ai valori esposti in bilancio relativi all'eccedenza finanziaria, vengono forniti degli schemi illustrativi delle variazioni intervenute nell'esercizio rispettivamente dell'attività finanziaria e del debito attuale verso i dipendenti che, in somma algebrica ed esclusi gli utili o perdite attuariali non riconosciuti, danno luogo all'eccedenza di cui trattasi.

	FONDO DI QUIESCENZA ED OBBLIGHI SIMILI
A.1 Esistenze iniziali 01.01.2018	50.114.457
A.2 Modifiche ai saldi di apertura per nuovo IAS 19 R (+/-)	0
A. (A.1+A.2) Esistenze iniziali 1.1.2017	50.114.457
B. Aumenti	10.811.228
B.1 Accantonamento dell'esercizio	9.631.695
Costo previd. prestazioni di lavoro correnti	9.631.695
B.2 Variazioni dovute al passare del tempo	1.036.564
B.3 Variazioni dovute a modifiche tasso di sconto	0
B.4 Altre variazioni	142.969
Rett per perdite attuariali su piani a benefici definiti	1.909.701
- Operazioni di agggregazione aziendale	261.192
- interne	261.192
- Altre variazioni (+)	-2.027.924
C. Diminuzioni	4.582.930
C.1 Utilizzo dell'esercizio	-2.662.318
- Benefici erogati mediante utilizzo del fondo	-2.662.318
C.2 Variazioni dovute a modifiche tasso di sconto	0
C.3 Altre variazioni	7.245.248
- Rettifiche per utili attuariali su piani a benefici definiti	7.245.494
- Altre variazioni	-246
- Differenza cambio input (-)	-246
D. Rimanenze finali al 31.12.2018	65.508.615

# Informazioni sullo stato patrimoniale (Segue)

IPOTESI ATTUARIALI	31.12.2018 VALIDO AI FINI DEL FONDO QUIESCENZA	31.12.2017 Valido ai fini del Fondo Quiescenza
Tasso di attualizzazione	2,10%	2,15%
Tasso di rendimento atteso dalle attività fin. A servizio del Piano	2,10%	2,15%
Tasso di crescita delle retribuzioni	2,01%	2,01%
Incrementi futuri relativi a trattamenti pensionistici	1,70%	1,60%
Tasso d'inflazione atteso	-	-

### Fondo per rischi ed oneri

(Importi espressi in unità di €)

	31.12.2018	31.12.2017	VARIAZIONI
Fondo vertenze del personale	651.954	539.605	112.349
Altri fondi per rischi ed oneri	36.293.559	21.647.472	14.646.087
Altri fondi del personale	22.685.587	58.414.460	-35.728.873
Fondo vertenze legali	963.378	976.081	-12.703
Fondo oneri futuri	2.886.024	3.071.242	-185.218
TOTALE	63.480.502	84.648.860	-21.168.358

Il "Fondo per rischi ed oneri", presenta un saldo di € 63.480.502 ed è composto dagli accantonamenti della società determinati come la miglior stima delle passività future:

- controversie con il Personale (€ 651.954) e vertenze legali (€ 963.378);
- altri Fondi per rschi ed oneri (€ 36.293.559) principalmente composti da:
  - accantonamento per bonus MBO per € 20.145.716;
  - accantonamento per VAP per € 927.408;
  - "termination fee" per Newton Global Markets Agreement di € 5.951.400;
  - penale VTS per € 1.506.000;
  - accantonamento della nostra Branch Tedesca per € 3.540.000 relativo a verifica fiscale ancora in fase di definizione;
  - rilascio per uscite anticipate da locali Real Estate non utilizzati per (€ 4.475.245);
- oneri per piani di ristrutturazione aziendale che ammontano ad € 22.685.587 principalmente costituiti da:
  - residuo accantonamento effettuato nel 2017 per € 1.975.483;
  - residuo accantonamento contabilizzato nel Dicembre 2013 per il Piano Strategico della Società € 8.338.904;
  - residuo accantonamento del Piano esodi Italia 2016/19 e Germania € 11.841.741
- altri rischi operativi per € 2.886.024.

### Altre passività non correnti

(Importi espressi in unità di €)

	31.12.2018	31.12.2017	VARIAZIONI
Premi per anzianità	5.135.432	8.352.242	-3.216.810
Debiti per incentivi all'esodo	159.278.136	176.004.441	-16.726.305
TOTALE	164.413.568	184.356.683	-19.943.115

La voce comprende accantonamenti verso il Personale dipendente per Incentivazioni all'esodo relative ai Piani industriali siglati con i Sindacati e per Premi di anzianità da corrispondere al raggiungimento del 25° e 35° anno di servizio.

### Passività Correnti

### Debiti finanziari correnti

(Importi espressi in unità di €)

	31.12.2018	31.12.2017	VARIAZIONI
Finanziamenti a breve termine UNICREDIT	1.599.829.222	1.399.828.778	200.000.444
TOTALE	1.599.829.222	1.399.828.778	200.000.444

L'ammontare della voce Finanziamenti a breve termine pari ad € 1.600.000.000, è costituito dalle seguenti diverse erogazioni:

€ 800 milioni scadenza 09/01/2019 al tasso fisso di -0,179%;

€ 800 milioni scadenza 24/01/2019 al tasso fisso di -0.178%.

Il valore di € 170.778 è dato dalla differenza tra il valore nominale del finanaziamento (€ 1.600.000.000) e quanto iscritto in bilancio (€ 1.599.829.222) e rappresenta gli interessi attivi maturati fino a fine anno.

Ai sensi dello IFRS 7 i valori esposti nella tabella sopra riportata corrispondono al fair value e si tratta di valori "non quotati su mercato attivo" e quindi di livello L3.

### Passività fiscali correnti

(Importi espressi in unità di €)

	31.12.2018	31.12.2017	VARIAZIONI
Debiti per imposte sul reddito filiali estere	0	772.352	-772.352
Debiti per imposta sostitutiva rivalutazione TFR DLGS 47	56.796	0	56.796
Debiti verso Erario per IVA	6.945.549	17.471.242	-10.525.693
Debiti verso Erario per redditi di lavoro autonomo	36.294	40.812	-4.518
Debiti verso Erario per redditi di lavoro dipendente e assimilati	8.289.432	9.921.347	-1.631.915
TOTALE	15.328.071	28.205.753	-12.877.682

Al 31 dicembre 2018, la voce di € 15.328.071, è costituita principalmante da:

- debito per IVA (€ 6.945.549) formato da IVA a debito per € 21.405.230, IVA a credito per € 14.459.681;
- ritenute su redditi da lavoro dipendente e autonomo (€ 8.289.432) di cui la quasi totalità è riferita ai redditi di lavoro dipendente.

### Debiti commerciali

I Debiti ammontano complessivamente a € 447.162.512 e risultano così composti:

(Importi espressi in unità di €)

	31.12.2018	31.12.2017	VARIAZIONI
Debiti verso fornitori	406.141.581	331.120.313	75.021.268
Debiti verso controllate	15.032.740	4.718.563	10.314.177
Debiti verso controllanti	25.988.190	22.223.713	3.764.477
TOTALE	447.162.511	358.062.589	89.099.922

La voce "Debiti verso fornitori" (€ 447.162.511) rappresenta le fatture da pagare a fornitori alle scadenze contrattualmente previste. Le principali tipologie di servizi ricevuti correlate alla voce "Debiti verso fornitori" sono relative a servizi informatici e assistenza sistemistica, a lavori di manutenzione immobili, a servizi di vigilanza e sicurezza locali, a formazione del Personale, a Personale distaccato, a fitti passivi, a forniture di energia elettrica e riscaldamento.

La voce "Debiti verso controllate" è a fronte di servizi di Global Project e Global Services forniti dalla nostra controllata UniCredit Services GmbH.

La voce "Debiti verso Controllanti" risulta composta prevalentemente da fatture da ricevere relative al Personale distaccato, servizi di audit, da debiti per benefici ai Dipendenti con pagamenti basati su azioni della Capogruppo e da debiti per fitti passivi e oneri condominiali. Si segnala che non vi sono debiti assistiti da garanzie reali su beni sociali.

# Informazioni sullo stato patrimoniale (Segue)

Di seguito si riporta il dettaglio della voce "Debiti commerciali" ripartiti per area geografica:

(Importi espressi in unità di €)

REGIONE O PAESE DI RIFERIMENTO	31.12.2018	31.12.2017
Italia	348.902.666	271.354.235
Repubblica Ceca	4.637.667	4.000.902
Repubblica Slovacca	1.280.360	746.547
Ungheria	5.669.281	5.538.004
Gran Bretagna	5.445.426	6.477.880
Polonia	920.039	436.171
Romania	980.354	662.742
Germania	75.972.266	64.735.104
Singapore	2.488.208	2.096.703
New York	866.244	2.014.301
TOTALE	447.162.511	358.062.589

### Altre passività correnti

(Importi espressi in unità di €)

	31.12.2018	31.12.2017	VARIAZIONI
Debiti verso il personale	31.469.369	35.041.918	-3.572.549
MBO	16.474.916	18.795.489	-2.320.573
VAP	3.197.888	4.906.408	-1.708.520
Gratifica di Natale	25.018	35.833	-10.815
Ferie e banca ore	3.858.516	3.562.683	295.833
Altri debiti verso il personale	7.913.031	7.741.505	171.526
Contributi previdenziali e associativi	13.630.023	13.542.247	87.776
Previdenza integrativa	456.137	551.442	-95.305
Ratei e risconti passivi	7.769.030	161.332.323	-153.563.293
Altre partite	19.008.021	12.659.259	6.348.762
TOTALE	72.332.580	223.127.189	-150.794.609

La voce "Ratei e risconti passivi" (€ 7.769.030) subisce una netta diminuzione (€ -153.563.293) dovuta principalmente all'emissione nell'esercizio delle fatture su servizi ICT dalla nostra Branch tedesca nei confronti di HVB a chiusura dei risconti rilevati nel 2017.

La voce "Altre partite" è composta principalmente dalla Termination Fees per € 4.818.400 per l'uscita anticipata dalla società Es SSC S.p.A. e da debiti e note di credito da emettere per € 11.598.724.

# Informazioni sul conto economico

### Ricavi

### Ricavi delle vendite e prestazioni di servizi

La voce comprende servizi erogati dai rami Security, Tech, Procurement, Operations, Real Estate e Logistics.

In particolare l'andamento dei ricavi è caratterizzato dai seguenti fenomeni:

- diminuzione dei ricavi per i servizi di Outsourcing dovuto principalmente ai ricavi per Progetti e alla contabilizzazione del conguaglio 2018 sui servizi back office, ICT e Real Estate;
- al nuovo scenario di cost allocation;
- riduzione dei ricavi per Servizi Immobiliari riconducibile al progetto della Service Line Real Estate finalizzato alla razionalizzazione degli spazi (chiusura filiali; smart working etc.).
- parzialmente compensati da una maggiore indeducibilità dell'Iva per effetto della legge Skandia.

(Importi espressi in unità di €)

	31.12.2018	31.12.2017	VARIAZIONI
Ricavi per servizi di outsourcing	1.883.703.173	1.957.150.717	-73.447.544
Ricavi per servizi base di outsourcing	1.826.785.737	1.905.495.656	-78.709.919
Ricavi per informatica distribuita	39.392.772	32.747.106	6.645.666
Ricavi Card Services	590.257	573.444	16.813
Ricavi per progetti	16.934.407	18.334.511	-1.400.104
Altri ricavi da vendite	2.802.474	3.757.520	-955.046
Altri ricavi da vendite	2.802.474	3.757.520	-955.046
Fitti attivi	237.026.997	278.571.335	-41.544.338
Fitti attivi - canoni di sublocaz. da dipendenti	39.056	52.800	-13.744
Fitti attivi - canoni di subloc. a soc. del gruppo	236.987.941	278.518.535	-41.530.594
Ricavi per servizi immobiliari	161.099.374	176.476.371	-15.376.997
Servizi immobiliari resi	41.013.330	56.464.053	-15.450.723
Ser. imm. resi - recup. costi Manutenz imm. strum.	41.461.702	37.074.998	4.386.704
Serv. imm. resi - recup. oneri access. imm. strum.	22.269.506	25.750.137	-3.480.631
Serv. imm. resi - rec. sp. riscaldamento imm. strum.	56.354.836	57.187.183	-832.347
Ricavi da altri servizi	7.991	71.466	-63.475
Ricavi da altri servizi	7.991	71.466	-63.475
TOTALE	2.284.640.009	2.416.027.409	-131.387.400

Si fornisce il dettaglio dei Ricavi delle vendite e delle prestazioni di servizi suddiviso per Paese:

RICAVI DELLE VENDITE E PRESTAZIONI DI SERVIZI - DETTAGLIO PER PAESE	ITALIA	REPUBBLICA CECA	REPUBBLICA SLOVACCA	UNGHERIA	GRAN BRETAGNA	POLONIA	ROMANIA	GERMANIA	SINGAPORE	NEW YORK	TOTALE
Ricavi per servizi di outsourcing	1.117.463.235	35.489.564	14.662.238	31.014.903	42.375.353	22.750.682	47.067.027	549.195.042	9.769.523	13.915.606	1.883.703.173
Ricavi per servizi base di outsourcing	1.116.316.798	24.447.478	13.620.723	23.328.575	42.375.353	22.750.682	47.067.027	513.193.972	9.769.523	13.915.606	1.826.785.737
Ricavi per informatica distribuita	556.180	3.532.399	0	0	0	0	0	35.304.193	0	0	39.392.772
Ricavi Card Services	590.257	0	0	0	0	0	0	0	0	0	590.257
Ricavi per progetti	0	7.509.687	1.041.515	7.686.328	0	0	0	696.877	0	0	16.934.407
Altri ricavi da vendite	2.471.073	0	0	0	0	0	0	331.401	0	0	2.802.474
Altri ricavi da vendite	2.471.073	0	0	0	0	0	0	331.401	0	0	2.802.474
Vendite software	0	0	0	0	0	0	0	0	0	0	0
Altri ricavi software	0	0	0	0	0	0	0	0	0	0	0
Fitti attivi	236.970.767	56.230	0	0	0	0	0	0	0	0	237.026.997
Fitti attivi -canoni di sublocaz. da dipendenti	39.056	0	0	0	0	0	0	0	0	0	39.056
Fitti attivi - canoni di subloc. a soc. del gruppo	236.931.711	56.230	0	0	0	0	0	0	0	0	236.987.941
Ricavi per servizi immobiliari	161.083.528	15.846	0	0	0	0	0	0	0	0	161.099.374
Servizi immobiliari resi	40.997.159	16.171	0	0	0	0	0	0	0	0	41.013.330
Ser. imm. resi - recup. costi Manutenz imm. strum.	41.462.027	-325	0	0	0	0	0	0	0	0	41.461.702
Serv. imm. resi - rec.costi Manut. imm. non strum.	0	0	0	0	0	0	0	0	0	0	0
Serv. imm. resi - recup. oneri access. imm. strum.	22.269.506	0	0	0	0	0	0	0	0	0	22.269.506
Serv. imm. resi - rec. oneri acc. imm. non strum.	0	0	0	0	0	0	0	0	0	0	0
Serv. imm. resi-rec. sp. riscaldamento imm. strum.	56.354.836	0	0	0	0	0	0	0	0	0	56.354.836
Ricavi da altri servizi	7.991	0	0	0	0	0	0	0	0	0	7.991
Ricavi da altri servizi	7.991	0	0	0	0	0	0	0	0	0	7.991
TOTALE	1.517.996.594	35.561.640	14.662.238	31.014.903	42.375.353	22.750.682	47.067.027	549.526.443	9.769.523	13.915.606	2.284.640.009

# Informazioni sul conto economico (Segue)

### Altri ricavi e proventi

(Importi espressi in unità di €)

	31.12.2018	31.12.2017	VARIAZIONI
Plusvalenze da alienazioni beni	229.216	67.533	161.683
Plusvalenza alienazione immobilizzazioni	229.216	67.533	161.683
Rimborsi vari	45.266.034	82.039.638	-36.773.604
Rimborsi e recuperi vari altri	42.995.925	79.903.911	-36.907.986
Rimborsi per spese di formazione	0	321.254	-321.254
Rimborsi per perdite operative	8.776	19.829	-11.053
Recuperi polizze assicurative	876	-23.057	23.933
Rimborsi utilizzo autovettura	1.022.592	1.147.614	-125.022
Rimborsi da assicurazioni	423.289	234.609	188.680
Recupero imposte (Registro, bolli, Tarsu, IVA)	814.576	435.478	379.098
Altri proventi	3.987.140	-6.170.353	10.157.493
Altri proventi	563.550	-11.406.771	11.970.321
Arrotondamenti	25.262	4.844	20.418
Sovvenzione governativa dal Ministero Educazione	14.458	18.318	-3.860
Utili (perdite) su cambi	3.383.870	5.213.256	-1.829.386
TOTALE	49.482.390	75.936.818	-26.454.428

La voce Altri ricavi e proventi è composta principalmente da:

- La voce Rimborsi e recuperi vari altri è composta principalmente da recuperi di spesa verso la joint venture VTS S.p.A. (€ 34.326.250), inoltre sono stati contabilizzati i recuperi da altri clienti mercato (€ 7.164.378) da P4 CARDS S.R.L. (€ 2.334.875) e ricavi transazionali (€ 2.802.473);
- nel 2017 la voce "Altri proventi" risulta di segno negativo in quanto è stata contabilizzata una sopravvenienza passiva su di un accantonamento nei confronti di Unicredit S.p.A. relativo ad un recupero di un accantonamento eccedente a fondo rischi.

### Costi

### Costi per materie prime, sussidiarie, di consumo e merci

La voce è composta principalmente da acquisti di materiale di consumo vario.

	31.12.2018	31.12.2017	VARIAZIONI
Spese per materie prime, sussidiarie e di consumo	8.693.143	5.414.646	3.278.497
Variazione delle rimanenze	0	76.627	-76.627
TOTALE	8.693.143	5.491.273	3.201.870

### Costi per servizi

(Importi espressi in unità di €)

	31.12.2018	31.12.2017	VARIAZIONI
Consulenze tecnico professionali	14.252.027	16.697.612	-2.445.585
Consulenze tecniche	200.621	284.612	-83.991
Prestazioni professionali	75.625	484.808	-409.183
Consulenze immobiliari	22.579	7.623	14.956
Traduzioni	31.206	27.218	3.988
Costi per verifica operazioni	6.413.853	6.383.987	29.866
Certificazione di Bilancio	714.319	753.768	-39.449
Consulenze Amministrative	1.329.905	1.389.088	-59.183
Consulenze di lavoro	9.587	11.022	-1.435
Consulenze fiscali	1.428.344	1.910.814	-482.470
Mediazioni interinali	80.437	78.384	2.053
Consulenze strategico/direzionali	2.457.899	3.396.697	-938.798
Consulenze legali	1.482.345	1.955.425	-473.080
Prestazioni notarili	5.307	14.166	-8.859
Servizi amministrativi	57.301.713	83.179.450	-25.877.737
Spese amministrative varie	3.014	10.737	-7.723
Spese amministrative e di back office	55.932.637	81.675.619	-25.742.982
Servizi esterni archiviazione	253.081	249.079	4.002
Costo per servizio personale dipendente	1.112.981	1.244.015	-131.034
Servizi informatici	427.918.444	483.312.266	-55.393.822
Servizi esterni ICT	427.918.444	483.312.266	-55.393.822
Assistenza sistemistica	522.248.784	495.963.288	26.285.496
Assistenza sistemistica	522.248.784	495.963.288	26.285.496
Capitalizzazione costi esterni	-281.084.138	-284.537.185	3.453.047
Assistenza sistemistica capitalizzata	-281.084.138	-284.537.185	3.453.047
Assicurazioni	3.243.012	3.123.148	119.864
Trasmissione dati	4.416.576	5.297.322	-880.746
Costi per infoproviders	4.205.024	5.937.569	-1.732.545
Spese relative ai locali	129.799.508	139.959.323	-10.159.815
Spese locali per vigilanza	23.921.498	27.980.149	-4.058.651
Servizi di sicurezza	2.230.414	3.040.137	-809.723
Spese locali per pulizia e smaltimento rifiuti	23.686.911	27.757.169	-4.070.258
Contratti igiene mani	901.966	982.450	-80.484
Energia e forza motrice	49.587.529	51.288.114	-1.700.585
Acqua Discorda de actividado de la contractorio de	2.476.469	2.400.249	76.220
Riscaldamento locali	6.585.702	6.226.081	359.62
Spese Condominiali centri comm. con iva	12.562.471	12.190.548	371.923
Telefonia	7.846.548	8.094.426	-247.878
Spese di rappresentanza	26.050	47.115	-21.065
Trasporto e spedizioni Spese formazione personale	1.615.108 1.868.262	714.099 2.394.287	901.009 -526.025
Manutenzione Hardware e Software	106.176.669	109.383.574	-3.206.905
Manutenzione hardware, impianti ICT	21.953.392	24.223.102	-2.269.710
Manutenzione naroware, impianu io i Manutenzione software	84.223.277	85.160.472	-2.209.710 -937.195
Manutenzione sortware  Manutenzione locali	19.503.940	21.887.767	-2.383.827
Manutenzione mobili, macchine, impianti	12.576.678	13.100.126	-2.363.62 <i>1</i> -523.448
Altre manutenzioni	1.040	123.430	-122.390
			-462.878
Spese per servizi di logistica	<b>1.111.944</b> 1.111.944	<b>1.574.822</b> 1.574.822	- <b>462.87</b> 8
Traslochi e facchinaggi Servizi immobiliari	4.743.221	4.335.885	407.336
Spese di viaggio	6.355.742	5.912.811	442.931
Convention e comunicazione interna	121.662	336.796	-215.134
Spese di pubblicità, marketing e sponsor	294.963	320.652	-25.689
Gestione valori e denaro contante e servizi bancari elettronici	29.291.066	30.774.208	-1.483.142
Altre spese	4.628.471	6.776.349	-2.147.878
Spese postali	2.143.415	4.556.053	-2.147.676 -2.412.638
Commissioni Biglietteria retrocesse	2.143.413	316	-2.412.030 -316
Altre spese	2.485.056	2.219.980	265.076
TOTALE	1.070.615.766	1.146.614.714	-75.998.948
IVIALL	1.070.013.700	1.140.014.714	-10.880.840

Dalla tabella sopra esposta emerge una diminuzione rispetto all'esercizio precedente per € 75.998.948, di seguito i principali fenomeni per area di spesa:

- Servizi informatici diminuiscono di € 55.393.822: la diminuzione è dovuta principalmente alla rinegoziazione del contratto con la società VTS S.p.A.;
- Servizi amministrativi diminuiscono di € 25.877.737: la diminuzione è dovuta soprattutto ai servizi di back office;
- Assistenza sistemistica: l'aumento dell'importo (€ 26.285.496) è principalmente riconducibile alla maggiore attività di assistenza nei confroni delle società del Gruppo;
- Spese relative ai locali si riducono di € 10.159.815: la diminuzione è dovuta principalmente da una riduzione dei costi di energia elettrica (€ 1.700.585), spese di pulizia dei locali (€ 4.070.258), di vigilanza stabili (€ 4.058.651) per effetto dell'efficientamento e razionalizzazione degli spazi svolto da Real Estate;
- tutti i costi sono stati impattati dall'effetto dell'applicazione del nuovo calcolo del pro-rata.

# Informazioni sul conto economico (Segue)

Si fornisce di seguito il dettaglio dei Costi per servizi suddiviso per Paese:

	ITALIA	REPUBBLICA CECA	SLOVACCHIA	IINGHERIA	REGNO UNITO	POLONIA	ROMANIA	GERMANIA	SINGAPORE	NEW YORK	TOTALE
Consulenze tecnico professionali	11.182.623	203.946	75.844	113.741	257.760		194.383	1.016.715	494.069	628.111	14.252.027
Consulenze tecniche	154.882	6.361	0				38.948	0		0	200.621
Prestazioni professionali	179.373	-36.210	-4.270		-5.915			-30.398		-537	75.625
Consulenze immobiliari	20.226	0	0	0			2.353	0		0	22.579
Traduzioni	5.727	347	1.236	1.945	0	1.921	83	19.947	0	0	31.206
Costi per verifica operazioni	5.754.462	0	0	0	50.000			579.354	30.037	0	6.413.853
Certificazione di Bilancio	457.304	21.244	0				31.685	153.759	38.398	0	714.319
Consulenze Amministrative	71.824	173.957	70.927	98.091	0		40.273	139.968	374.141	331.438	1.329.905
Provvigioni e mediazioni immobiliari	0							0	0	0	0
Consulenze di lavoro	0		73					0		0	9.587
Consulenze fiscali	1.065.316	17.014	0		93.691			28.315	8.324	169.834	1.428.344
Mediazioni interinali	0.457.000		4.888	6.105	0			0	0	0	80.437
Consulenze strategico/direzionali	2.457.899	0						100,400		107.070	2.457.899
Consulenze legali	1.015.610 0	1.136 0	2.990	5.985	119.984		25.711 0	120.463 5.307	<u>43.169</u> 0	127.376	1.482.345 5.307
Prestazioni notarili Servizi amministrativi	53.626.951	15.571		<u>0</u> 37.889	452.420		<b>242.034</b>	1.545.595		1.023.564	57.301.713
Spese amministrative varie	67	13.371	1.839	0				1.343.333	200.402	0	3.014
Spese amministrative e di back office	52.645.312	6,208	1.039		451.626		123.077	1.545.595	146.495	971.518	55.932.637
Servizi area gestione acquisti	02.040.012	0.200						1.040.030	140.433	0	00.302.007
Servizi esterni archiviazione	137.479	0						0		52.046	253.081
Servizi esterni di stampa	0	0						0		02.040	233.001
Costo per servizio personale dipendente	844.093	9.363	9.437	0				0		0	1.112.981
Gest.amm.personale Società Diverse	0							0		0	0
Royalties for Intercompany Services Bank Austria	0		0					0		0	0
Servizi informatici	281.510.917	6.016.808	4.930.950		1.682.908			125.534.942	174.193	54.759	427.918.444
Servizi esterni ICT	281.510.917	6.016.808	4.930.950					125.534.942	174.193	54.759	427.918.444
Service biglietteria	0	0	0	0	0	0	0	0	0	0	0
Servizio informatico	0	0	0	0	0	0	0	0	0	0	0
Canoni TLQ retrocessi alle Banche	0	0	0		0	0	0	0	0	0	0
Installazioni e assistenza software Europos	0		0					0	0	0	0
Assistenza sistemistica	398.779.165			10.921.577		3.404.946	978.731	85.509.973	955.569	722.298	522.248.784
Assistenza sistemistica	398.779.165	8.063.230	3.904.606			3.404.946	978.731	85.509.973	955.569	722.298	522.248.784
Capitalizzazione costi esterni	-205.277.774		-93.565	-736.981	0			-73.162.923	-193.443	0	-281.084.138
Assistenza sistemistica capitalizzata	-205.277.774		-93.565		0			-73.162.923	-193.443	0	-281.084.138
Assicurazioni	3.121.511	964	0	1.049	15.433		0	9.659	8.866	85.530	3.243.012
Trasmissione dati	2.510.742	16.380	-40.944	54.045	493.324		6.239	1.007.912	123.423	240.780	4.416.576
Costi per infoproviders	3.532.256	431.806	5.980	0	0	0	0	234.981	0	0	4.205.024
	104 500 075	200 252	260 476	270 540	7EC 01 /	201 440	1 150 115				
Spese relative ai locali	124.522.275	298.353	369.476	278.540	756.214			1.497.692	325.135	417.319	129.825.558
Spese locali per vigilanza	23.882.907	0	0	0		0	33.271	<b>1.497.692</b> <i>0</i>	<b>325.135</b>	<b>417.319</b> 5.320	<b>129.825.558</b> 23.921.498
Spese locali per vigilanza Servizi di sicurezza	23.882.907 839.605	0 480	0 599	0 2.160	0	0	33.271 -668	1.497.692 0 1.300.231	325.135 0 88.007	<b>417.319</b> 5.320 0	129.825.558
Spese locali per vigilanza Servizi di sicurezza Spese locali per reception	23.882.907 839.605 0	0 480 0	0 599 0	2.160 0	0 0 0	0 0	33.271 -668 0	1.497.692 0 1.300.231 0	325.135 0 88.007 0	<b>417.319</b> 5.320 0	129.825.558 23.921.498 2.230.414 0
Spese locali per vigilanza Servizi di sicurezza Spese locali per reception Spese locali per pulizia e smaltimento rifiuti	23.882.907 839.605 0 22.944.946	0 480 0 65.534	0 599 0 2.131	2.160 0 57.627	0 0 0 0	0 0 0 0 56.901	33.271 -668 0 430.116	1.497.692 0 1.300.231 0	325.135 0 88.007 0 21.547	417.319 5.320 0 0 108.109	129.825.558 23.921.498 2.230.414 0 23.686.911
Spese locali per vigilanza Servizi di sicurezza Spese locali per reception Spese locali per pulizia e smaltimento rifiuti Contratti igiene mani	23.882.907 839.605 0 22.944.946 901.966	0 480 0 65.534 0	0 599 0 2.131 0	0 2.160 0 57.627 0	0 0 0 0	0 0 0 0 56.901	33.271 -668 0 430.116	1.497.692 0 1.300.231 0 0	325.135 0 88.007 0 21.547 0	417.319 5.320 0 0 108.109	129.825.558 23.921.498 2.230.414 0 23.686.911 901.966
Spese locali per vigilanza Servizi di sicurezza Spese locali per reception Spese locali per pulizia e smaltimento rifiuti Contratti igiene mani Energia e forza motrice	23.882.907 839.605 0 22.944.946 901.966 48.313.913	0 480 0 65.534 0 122.245	0 599 0 2.131 0 36.052	0 2.160 0 57.627 0 168.652	0 0 0 0 0 0 182.404	0 0 0 0 56.901 0 58.153	33.271 -668 0 430.116 0 520.244	1.497.692 0 1.300.231 0 0 0	325.135 0 88.007 0 21.547 0 122.027	417.319 5.320 0 0 108.109 0 63.839	129.825.558 23.921.498 2.230.414 0 23.686.911 901.966 49.587.529
Spese locali per vigilanza Servizi di sicurezza Spese locali per reception Spese locali per pulizia e smaltimento rifiuti Contratti igiene mani Energia e forza motrice Acqua	23.882.907 839.605 0 22.944.946 901.966 48.313.913 2.428.417	0 480 0 65.534 0 122.245 11.997	0 599 0 2.131 0 36.052 1.754	0 2.160 0 57.627 0 168.652 2.570	0 0 0 0 0 0 0 182.404	0 0 0 0 56.901 0 0 58.153 5.461	33.271 -668 0 430.116 0 520.244 26.270	1.497.692 0 1.300.231 0 0 0 0	325.135 0 88.007 0 21.547 0 122.027 0	417.319 5.320 0 0 108.109 0 63.839 0	129.825.558 23.921.498 2.230.414 0 23.686.911 901.966 49.587.529 2.476.469
Spese locali per vigilanza Servizi di sicurezza Spese locali per reception Spese locali per pulizia e smaltimento rifiuti Contratti igiene mani Energia e forza motrice	23.882.907 839.605 0 22.944.946 901.966 48.313.913	0 480 0 65.534 0 122.245 11.997	0 599 0 2.131 0 36.052 1.754	0 2.160 0 57.627 0 168.652 2.570	0 0 0 0 0 0 182.404 0	0 0 0 56.901 0 58.153 5.461 6.580	33.271 -668 0 430.116 0 520.244 26.270 45.052	1.497.692 0 1.300.231 0 0 0	325.135 0 88.007 0 21.547 0 122.027 0 0	417.319 5.320 0 0 108.109 0 63.839	129.825.558 23.921.498 2.230.414 0 23.686.911 901.966 49.587.529
Spese locali per vigilanza Servizi di sicurezza Spese locali per reception Spese locali per pulizia e smaltimento rifiuti Contratti igiene mani Energia e forza motrice Acqua Riscaldamento locali	23.882.907 839.605 0 22.944.946 901.966 48.313.913 2.428.417 6.462.783	0 480 0 65.534 0 122.245 11.997	0 599 0 2.131 0 36.052 1.754	0 2.160 0 57.627 0 168.652 2.570 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 56.901 0 58.153 5.461 6.580	33.271 -668 0 430.116 0 520.244 26.270 45.052	1.497.692 0 1.300.231 0 0 0 0 0	325.135 0 88.007 0 21.547 0 122.027 0 0	417.319 5.320 0 0 108.109 0 63.839 0 71.287	129.825.558 23.921.498 2.230.414 0 23.686.911 901.966 49.587.529 2.476.469 6.585.702
Spese locali per vigilanza Servizi di sicurezza Spese locali per reception Spese locali per pulizia e smaltimento rifiuti Contratti igiene mani Energia e forza motrice Acqua Riscaldamento locali Oneri acc. imm. in affitto da terzi foresterie	23.882.907 839.605 0 22.944.946 901.966 48.313.913 2.428.417 6.462.783	0 480 0 65.534 0 122.245 11.997 0	0 599 0 2.131 0 36.052 1.754 0	0 2.160 0 57.627 0 168.652 2.570 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 56.901 0 58.153 5.461 6.580 0 0	33.271 -668 0 430.116 0 520.244 26.270 45.052	1.497.692 0 1.300.231 0 0 0 0 0 0 0	325.135 0 88.007 0 21.547 0 122.027 0 0	417.319 5.320 0 0 108.109 0 63.839 0 71.287	129.825.558 23.921.498 2.230.414 0 23.686.911 901.966 49.587.529 2.476.469 6.585.702
Spese locali per vigilanza Servizi di sicurezza Spese locali per reception Spese locali per pulizia e smaltimento rifiuti Contratti igiene mani Energia e forza motrice Acqua Riscaldamento locali Oneri acc. imm. in affitto da terzi foresterie Spese Condominiali centri comm. con iva	23.882.907 839.605 0 22.944.946 901.966 48.313.913 2.428.417 6.462.783 0 12.562.471	0 480 0 65.534 0 122.245 11.997 0 0	0 599 0 2.131 0 36.052 1.754 0 0	0 2.160 0 57.627 0 168.652 2.570 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 56.901 0 0 58.153 5.461 6.580 0 0 74.201	33.271 -668 0 430.116 0 520.244 26.270 45.052 0	1.497.692 0 1.300.231 0 0 0 0 0 0 0 0 184.650 12.811	325.135 0 88.007 0 21.547 0 122.027 0 0 0	417.319 5.320 0 0 108.109 0 63.839 0 71.287 0 0	129.825.558 23.921.498 2.230.414 0 23.686.911 901.966 49.587.529 2.476.469 6.585.702 0 12.562.471 7.846.548 26.050
Spese locali per vigilanza Servizi di sicurezza Spese locali per reception Spese locali per pulizia e smaltimento rifiuti Contratti igiene mani Energia e forza motrice Acqua Riscaldamento locali Oneri acc. imm. in affitto da terzi foresterie Spese Condominiali centri comm. con iva Telefonia	23.882.907 839.605 0 22.944.946 901.966 48.313.913 2.428.417 6.462.783 0 12.562.471 6.179.034	0 480 0 65.534 0 122.245 11.997 0 0 0 92.301	0 599 0 2.131 0 36.052 1.754 0 0 328.234 706 0	0 2.160 0 57.627 0 168.652 2.570 0 0 47.171	0 0 0 0 0 182.404 0 0 0 0 0 573.810 0	0 0 0 0 0 0 0 56.901 0 58.153 1 5.461 6.580 0 0 74.201 144 10.821	33.271 -668 0 430.116 0 520.244 26.270 45.052 0 0 104.830 0 15.151	1.497.692 0 1.300.231 0 0 0 0 0 0 0 0 184.650 12.811 93.137	325.135 0 88.007 0 21.547 0 122.027 0 0 0 0 93.554	417.319 5.320 0 108.109 0 63.839 0 71.287 0 0 168.764	129.825.558 23.921.498 2.230.414 0 23.686.911 901.966 49.587.529 2.476.469 6.585.702 0 12.562.471 7.846.548 26.050 1.615.108
Spese locali per vigilanza Servizi di sicurezza Spese locali per reception Spese locali per reception Spese locali per pulizia e smaltimento rifiuti Contratti igiene mani Energia e forza motrice Acqua Riscaldamento locali Oneri acc. imm. in affitto da terzi foresterie Spese Condominiali centri comm. con iva Telefonia Spese di rappresentanza Trasporto e spedizioni Spese formazione personale	23.882.907 839.605 0 22.944.946 901.966 48.313.913 2.428.417 6.462.783 0 12.562.471 6.179.034 6.233 1.453.962 914.224	0 480 0 65.534 11.997 0 0 0 92.301 5.796 0 24.269	0 5999 0 2.131 36.052 1.754 0 0 0 328.234 706 0 0	0 2.160 0 57.627 0 168.652 2.570 0 0 47.171 360 0 41.581	6 C C C C C C C C C C C C C C C C C C C	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	33.271 -668 0 430.116 0 520.244 26.270 45.052 0 104.830 0 15.151 191.656	1.497.692 0 1.300.231 0 0 0 0 0 0 0 184.650 12.811 93.137 580.275	325.135 0 88.007 0 21.547 0 122.027 0 0 0 0 93.554 38.604 -2.068	417.319 5.320 0 0 108.109 0 63.839 0 71.287 0 0 168.764 0 3.432 660	129.825.558 23.921.498 2.230.414 0 23.686.911 901.966 49.587.529 2.476.469 6.585.702 0 12.562.471 7.846.548 26.050 1.615.108
Spese locali per vigilanza Servizi di sicurezza Spese locali per reception Spese locali per reception Spese locali per pulizia e smaltimento rifiuti Contratti igiene mani Energia e forza motrice Acqua Riscaldamento locali Oneri acc. imm. in affitto da terzi foresterie Spese Condominiali centri comm. con iva Telefonia Spese di rappresentanza Trasporto e spedizioni Spese formazione personale Manutenzione Hardware e Software	23.882.907 839.605 0 22.944.946 901.966 48.313.913 2.428.417 6.462.783 0 12.562.471 6.179.034 6.233 1.453.962 914.224 52.179.874	0 480 0 65.534 122.245 11.997 0 0 0 92.301 5.796 0 24.269 4.563.214	0 5999 0 2.131 0 36.052 1.754 0 0 0 328.234 706 0 0 17.502	0 2.160 0 57.627 0 168.652 2.570 0 0 47.171 360 0 41.581 3.257.088	C C C C C C C C C C C C C C C C C C C	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	33.271 -668 0 430.116 0 520.244 26.270 45.052 0 0 104.830 0 15.151 191.656 79.596	1.497.692 0 1.300.231 0 0 0 0 0 0 0 0 184.650 12.811 93.137 580.275 39.178.116	325.135 0 88.007 0 21.547 0 122.027 0 0 0 93.554 0 38.604 -2.068 904.369	417.319 5.320 0 0 108.109 0 63.839 0 71.287 0 0 168.764 0 3.432 660 1.492.422	129.825.558 23.921.498 2.230.414 0 23.686.911 901.966 49.587.529 2.476.469 6.585.702 0 12.562.471 7.846.548 26.050 1.615.108 1.868.262
Spese locali per vigilanza Servizi di sicurezza Spese locali per reception Spese locali per pulizia e smaltimento rifiuti Contratti igiene mani Energia e forza motrice Acqua Riscaldamento locali Oneri acc. imm. in affitto da terzi foresterie Spese Condominiali centri comm. con iva Telefonia Spese di rappresentanza Trasporto e spedizioni Spese formazione personale Manutenzione Hardware e Software Manutenzione hardware, impianti ICT	23.882.907 839.605 0 22.944.946 901.966 48.313.913 2.428.417 6.462.783 0 12.562.471 6.179.034 6.233 1.455.962 914.224 52.179.874 7.452.852	0 480 0 65.534 1122.245 11.997 0 0 92.301 5.796 0 24.269 4.563.214 1.124.361	0 599 0 2.131 0 36.052 1.754 0 0 0 328.234 706 17.502 1.452.666	0 2.160 0 57.627 0 168.652 2.570 0 0 47.171 360 41.581 3.257.088	0 0 0 182.404 0 0 0 0 573.810 0 0 0 0 3 2.992.607 930.396	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	33.271 -668 0 430.116 0 520.244 26.270 45.052 0 104.830 0 15.151 191.656 79.596 66.658	1.497.692 0 1.300.231 0 0 0 0 0 0 0 0 184.650 12.811 93.137 580.275 39.178.116 11.262.883	325.135 0 88.007 0 21.547 0 122.027 0 0 0 93.554 0 93.554 0 94.369 904.369 251.345	417.319 5.320 0 0 108.109 0 63.839 0 71.287 0 0 168.764 0 3.432 660 1.492.422 -23.019	129.825.558 23.921.498 2.230.414 901.966 49.587.529 2.476.469 6.585.702 0 12.562.471 7.846.548 26.050 1.615.108 1.868.262 106.176.669 21.953.392
Spese locali per vigilanza Servizi di sicurezza Spese locali per reception Spese locali per reception Spese locali per pulizia e smaltimento rifiuti Contratti igiene mani Energia e forza motrice Acqua Riscaldamento locali Oneri acc. imm. in affitto da terzi foresterie Spese Condominiali centri comm. con iva Telefonia Spese di rappresentanza Trasporto e spedizioni Spese formazione personale Manutenzione Hardware e Software Manutenzione hardware, impianti ICT Manutenzione software	23.882.907 839.605 0 22.944.946 901.966 48.313.913 2.428.417 6.462.783 0 12.562.471 6.179.034 6.233 1.453.962 914.224 52.179.874 7.452.852 44.727.022	0 480 0 65.534 0 122.245 11.997 0 0 92.301 5.796 0 24.269 4.563.214 1.124.361 3.438.853	0 599 0 2.131 0 36.052 1.754 0 0 328.234 706 0 1.7502 1.452.666 9.6016 1.356.650	0 2.160 0 57.627 0 168.652 2.570 0 0 47.171 360 0 41.511 41.581 3.257.088 715.184	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	33.271 -668 0 430.116 0 520.244 26.270 45.052 0 104.830 0 15.151 191.656 66.658 12.938	1.497.692 0 1.300.231 0 0 0 0 0 0 0 0 184.650 12.811 93.137 580.275 39.178.116 11.262.883 27.915.233	325.135 0 88.007 0 21.547 0 122.027 0 0 0 0 93.554 0 38.604 -2.068 904.369 904.369 553.024	417.319 5.320 0 0 108.109 0 63.839 0 71.287 0 0 168.764 0 3.432 660 1.492.422 -23.019 1.515.441	129.825.558 23.921.498 2.230.414 0 23.686.911 901.966 49.587.529 2.476.469 6.585.702 0 12.562.471 7.846.548 26.050 1.615.108 1.868.262 21.953.392 84.223.277
Spese locali per vigilanza Servizi di sicurezza Spese locali per reception Spese locali per reception Spese locali per pulizia e smaltimento rifiuti Contratti igiene mani Energia e forza motrice Acqua Riscaldamento locali Oneri acc. imm. in affitto da terzi foresterie Spese Condominiali centri comm. con iva Telefonia Spese di rappresentanza Trasporto e spedizioni Spese formazione personale Manutenzione Hardware e Software Manutenzione hardware, impianti ICT Manutenzione software Manutenzione locali	23.882.907 839.605 0 22.944.946 901.966 48.313.913 2.428.417 6.462.783 0 12.562.471 6.233 1.453.962 914.224 52.179.874 7.452.852 44.727.022	0 480 0 65.534 0 122.245 11.997 0 0 92.301 5.796 0 24.269 4.563.214 1.124.361 3.438.853 69.831	0 599 0 2.131 0 36.052 1.754 0 0 0 328.234 706 0 1.7502 1.452.666 59 21.358	0 2.160 0 57.627 0 168.652 2.570 0 47.171 360 41.581 3.257.088 715.184 2.541.904 3.170	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	33.271 -668 0 430.116 0 520.244 26.270 45.052 0 104.830 0 15.151 191.656 79.596 66.658 12.938 1.231.554	1.497.692 0 1.300.231 0 0 0 0 0 0 0 0 184.650 12.811 93.137 580.275 39.178.116 11.262.883 27.915.233 223.085	325.135 0 88.007 0 21.547 0 122.027 0 0 0 0 93.554 0 38.604 -2.068 904.369 251.369 653.024 18.326	417.319 5.320 0 0 108.109 0 63.839 0 71.287 0 0 168.764 0 3.432 660 1.492.422 -23.019 1.515.441 70.348	129.825.558 23.921.498 2.230.414 0 23.686.911 901.966 49.587.529 2.476.469 6.585.702 0 12.562.471 7.846.548 26.050 1.615.108 1.868.262 106.176.669 84.223.277 19.503.940
Spese locali per vigilanza Servizi di sicurezza Spese locali per reception Spese locali per reception Spese locali per pulizia e smaltimento rifiuti Contratti igiene mani Energia e forza motrice Acqua Riscaldamento locali Oneri acc. imm. in affitto da terzi foresterie Spese Condominiali centri comm. con iva Telefonia Spese di rappresentanza Trasporto e spedizioni Spese formazione personale Manutenzione Hardware e Software Manutenzione hardware, impianti ICT Manutenzione software Manutenzione locali Manutenzione mobili, macchine, impianti	23.882.907 839.605 0 22.944.946 901.966 48.313.913 2.428.417 6.462.783 0 12.562.471 6.179.034 6.233 1.453.962 914.224 52.179.874 7.452.852 44.727.022 17.837.533 12.517.136	0 480 0 65.534 0 112.245 11.997 0 0 0 92.301 5.796 24.269 4.563.214 1.124.361 3.438.853 69.831 5.988	0 599 0 2.131 0 36.052 1.754 0 0 328.234 706 1.7502 1.452.666 96.016 1.356.650 21.358	0 2.160 0 57.627 0 168.652 2.570 0 0 47.171 3360 41.581 3.257.088 715.184 2.541.904	C C C C C C C C C C C C C C C C C C C	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	33.271 -668 0 430.116 0 520.244 26.270 45.052 0 104.830 0 15.151 191.656 79.596 66.658 12.938 1.231.554	1.497.692 0 1.300.231 0 0 0 0 0 0 0 0 184.650 12.811 93.137 580.275 39.178.116 11.262.883 27.915.233 223.085 36.662	325.135 0 88.007 0 21.547 0 122.027 0 0 0 0 0 93.554 0 0 0 0 0 0 0 0 0 0 0 0 0	417.319 5.320 0 0 108.109 63.839 0 71.287 0 0 168.764 0 3.432 660 1.492.3019 70.348 1.515.441 70.348 1.596	129.825.558 23.921.498 2.230.414 901.966 49.587.529 2.476.469 6.585.702 0 12.562.471 7.846.548 26.050 1.615.108 1.868.262 106.176.669 21.953.392 84.223.277 19.503.940 12.576.678
Spese locali per vigilanza Servizi di sicurezza Spese locali per reception Spese locali per reception Spese locali per pulizia e smaltimento rifiuti Contratti igiene mani Energia e forza motrice Acqua Riscaldamento locali Oneri acc. imm. in affitto da terzi foresterie Spese Condominiali centri comm. con iva Telefonia Spese di rappresentanza Trasporto e spedizioni Spese formazione personale Manutenzione Hardware e Software Manutenzione hardware, impianti ICT Manutenzione software Manutenzione mobili, macchine, impianti Altre manutenzioni	23.882.907 839.605 0 22.944.946 901.966 48.313.913 2.428.417 6.462.783 0 12.562.471 6.179.034 6.233 1.453.962 914.224 52.179.874 7.452.852 44.727.022 17.837.533 12.517.136 589	0 480 0 65.534 0 11.997 0 0 0 92.301 5.796 0 24.269 4.563.214 1.124.361 3.438.853 69.831 69.831	0 5999 0 2.131 0 36.052 1.754 0 0 328.234 706 0 17.502 1.452.666 96.016 1.356.650 21.358	0 2.160 0 57.627 0 168.652 2.570 0 0 47.171 3.60 41.581 3.257.088 715.184 2.541.94 3.1170 8.836 2.9	C C C C C C C C C C C C C C C C C C C	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	33.271 -668 0 430.116 0 520.244 26.270 45.052 0 104.830 0 15.151 191.656 79.596 66.658 12.938 1.231.554 638	1.497.692 0.00231 0.000231 0.0000 0.0000 0.0000 0.0000 184.650 12.811 93.137 580.275 39.178.116 11.262.883 27.915.233 223.085 36.662 0	325.135 0 88.007 0 21.547 0 122.027 0 0 0 93.554 38.604 -2.068 904.369 251.345 653.024 18.326 0 0	417.319 5.320 0 0 108.109 0 63.839 0 71.287 0 0 168.764 0 3.432 660 1.492.422 -23.019 1.515.441 70.348 1.596 0	129.825.558 23.921.498 2.230.414 901.966 49.587.529 2.476.469 6.585.702 0 12.562.471 7.846.548 26.050 1.615.108 1.868.262 106.176.669 21.953.392 84.223.277 19.503.940 12.576.678 1.040
Spese locali per vigilanza Servizi di sicurezza Spese locali per reception Spese locali per reception Spese locali per pulizia e smaltimento rifiuti Contratti igiene mani Energia e forza motrice Acqua Riscaldamento locali Oneri acc. imm. in affitto da terzi foresterie Spese Condominiali centri comm. con iva Telefonia Spese di rappresentanza Trasporto e spedizioni Spese formazione personale Manutenzione Hardware e Software Manutenzione hardware, impianti ICT Manutenzione software Manutenzione mobili, macchine, impianti Altre manutenzioni Spese per servizi di logistica	23.882.907 839.605 0 22.944.946 901.966 48.313.913 2.428.417 6.462.783 0 12.562.471 6.179.034 6.233 1.453.962 914.224 52.179.874 7.452.852 44.727.022 17.837.533 12.517.136 589 975.585	0 480 0 65.534 11.997 0 0 0 92.301 5.796 0 24.269 4.563.214 1.124.361 3.438.853 69.831 69.831 422 28.938	0 5999 0 2.131 0 36.052 1.754 0 0 328.234 706 0 17.502 1.452.666 96.016 1.356.650 21.358 354 0 0	0 2.160 0 0 57.627 0 0 168.652 2.570 0 0 0 47.171 360 0 41.581 3.257.088 715.184 2.541.904 3.170 8.8366 29 8.934	C C C C C C C C C C C C C C C C C C C	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	33.271 -668 0 430.116 0 520.244 26.270 45.052 0 104.830 0 15.151 191.656 79.596 66.658 12.938 1.231.554 638 0 18.808	1.497.692 0.231 0.00 0.00 0.00 0.00 0.00 0.00 184.650 12.811 93.137 580.275 39.178.116 11.262.883 27.915.233 223.085 36.662 0 73.233	325.135 0 88.007 0 21.547 0 122.027 0 0 0 0 93.554 -2.068 904.369 251.345 653.024 18.326 0 0	417.319 5.320 0 0 108.109 63.839 0 71.287 0 0 168.764 660 3.432 660 1.492.422 -23.019 1.515.441 70.348 1.596 0	129.825.558 23.921.498 2.230.414 0 23.686.911 901.966 49.587.529 2.476.469 6.585.702 0 12.562.471 7.846.548 26.050 1.615.108 1.868.262 106.176.669 21.953.392 12.576.678 1.040 1.111.944
Spese locali per vigilanza Servizi di sicurezza Spese locali per reception Spese locali per reception Spese locali per pulizia e smaltimento rifiuti Contratti igiene mani Energia e forza motrice Acqua Riscaldamento locali Oneri acc. imm. in affitto da terzi foresterie Spese Condominiali centri comm. con iva Telefonia Spese di rappresentanza Trasporto e spedizioni Spese formazione personale Manutenzione Hardware e Software Manutenzione hardware, impianti ICT Manutenzione software Manutenzione mobili, macchine, impianti Altre manutenzioni Spese per servizi di logistica Servizi ausiliari	23.882.907 839.605 0 22.944.946 901.966 48.313.913 2.428.417 6.462.783 0 12.562.471 6.179.034 6.233 1.453.962 914.224 7.452.852 44.727.022 17.837.533 12.517.136 5899 975.585	0 480 0 65.534 0 1122.245 11.997 0 0 92.301 5.796 0 24.269 4.563.214 1.124.361 3.438.853 69.831 5.988 422 28.938 0	0 599 0 2.131 0 36.052 1.754 0 0 0 328.234 706 96.016 1.356.650 21.358 354 0 0 0 0	0 2.160 0 57.627 0 168.652 2.570 0 0 47.171 360 41.581 3.257.088 715.184 2.541.904 3.170 8.836 299	C C C C C C C C C C C C C C C C C C C	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	33.271 -668 0 430.116 0 520.244 26.270 45.052 0 104.830 0 15.151 191.656 66.658 12.938 1.231.554 638 0 18.808 0	1.497.692 0 1.300.231 0 0 0 0 0 0 0 0 184.650 12.811 93.137 580.275 580.275 39.178.116 11.262.883 27.915.233 223.085 36.662 0 73.233	325.135 0 88.007 0 21.547 0 122.027 0 0 0 0 93.554 0 38.604 -2.068 904.369 251.345 653.024 18.326 0 0	417.319 5.320 0 0 108.109 0 63.839 0 71.287 0 0 168.764 0 3.432 23.019 1.515.441 70.348 1.596 0 2.894	129.825.558 23.921.498 2.230.414 901.966 49.587.529 2.476.469 6.585.702 0 12.562.471 7.846.548 26.050 1.615.108 1.868.262 106.176.669 21.953.392 84.223.277 19.503.940 1.111.944
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Spese locali per vigilanza Servizi di sicurezza Spese locali per reception Spese locali per reception Spese locali per pulizia e smaltimento rifiuti Contratti igiene mani Energia e forza motrice Acqua Riscaldamento locali Oneri acc. imm. in affitto da terzi foresterie Spese Condominiali centri comm. con iva Telefonia Spese di rappresentanza Trasporto e spedizioni Spese formazione personale Manutenzione Hardware e Software Manutenzione hardware, impianti ICT Manutenzione software Manutenzione software Manutenzione mobili, macchine, impianti Altre manutenzioni Spese per servizi di logistica Servizi ausiliari Traslochi e facchinaggi Traslochi e facchinaggi Traslochi e facchinaggio	23.882.907 839.605 0 22.944.946 901.966 48.313.913 2.428.417 6.462.783 0 12.562.471 6.179.034 6.233 1.453.962 914.224 52.179.874 7.452.852 47.77.022 17.837.533 12.517.136 589 975.585 0	0 480 0 65.534 0 112.245 11.997 0 0 92.301 5.796 0 24.269 4.563.214 1.124.361 3.438.853 69.831 5.988 422 28.938 0 28.938	0 599 0 2.131 0 36.052 1.754 0 0 0 328.234 706 96.016 1.356.650 21.358 354 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 2.160 0 0 57.627 0 0 168.652 2.570 0 0 0 47.171 360 0 41.581 3.257.088 715.184 2.541.904 3.170 8.836 29 8.934 0 8.934 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	33.271 -668 0 430.116 0 520.244 26.270 45.052 0 104.830 0 15.151 191.656 79.596 66.658 12.938 1.231.554 638 0 18.808 0 18.808	1.497.692 0 1.300.231 0 0 0 0 0 0 0 0 184.650 12.811 93.137 580.275 39.178.116 11.262.883 27.915.233 223.085 36.662 0 73.233 0	325.135 0 88.007 0 21.547 0 122.027 0 0 0 0 93.554 0 38.604 -2.068 904.369 251.345 653.024 18.326 0 0 -3.657 0	417.319 5.320 0 0 108.109 63.839 0 71.287 0 0 168.764 0 3.432 660 1.492.422 -23.019 1.515.441 70.348 1.596 0 2.894 0	129.825.558 23.921.498 2.230.414 0 23.686.911 901.966 49.587.529 2.476.469 6.585.702 0 12.562.471 7.846.548 26.050 1.615.108 1.868.262 106.176.669 28.4223.277 19.503.940 12.576.678 1.040 1.1111.944 0
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Spese locali per vigilanza Servizi di sicurezza Spese locali per reception Spese locali per reception Spese locali per pulizia e smaltimento rifiuti Contratti igiene mani Energia e forza motrice Acqua Riscaldamento locali Oneri acc. imm. in affitto da terzi foresterie Spese Condominiali centri comm. con iva Telefonia Spese di rappresentanza Trasporto e spedizioni Spese formazione personale Manutenzione Hardware e Software Manutenzione hardware, impianti ICT Manutenzione software Manutenzione mobili, macchine, impianti Altre manutenzioni Spese per servizi di logistica Servizi ausiliari Traslochi e facchinaggi Traslochi e facchinaggio Servizi immobiliari Spese di viaggio Convention e comunicazione interna Spese di pubblicità, marketing e sponsor Gestione valori e denaro contante e servizi bancari elettronici Altre spese Spese postali	23.882.907 839.605 0 22.944.946 901.966 48.313.913 2.428.417 6.462.783 0 12.562.471 6.179.034 6.233 1.453.962 914.224 52.179.874 7.452.852 44.727.022 17.837.533 12.517.136 589 975.585 0 975.585 0 2.507.893 3.543.119 157.541 217.156	0 480 0 0 65.534 0 0 122.245 11.997 0 0 0 49.569 1.466	0 599 0 2.131 36.052 1.754 0 0 328.234 7066 0 17.502 1.452.666 96.016 1.356.650 0 0 0 0 0 0 16.182 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 2.160 0 0 168.652 2.570 0 0 0 47.171 152 2.284 0 0 84.253 2.098	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	33.271 -668 0 430.116 0 520.244 26.270 45.052 0 104.830 0 15.151 191.656 79.596 66.658 0 18.808 0 18.808 0 1.231.554 0 0 1.170.888 21.689 10.436	1.497.692  1.300.231 0 0 0 0 0 0 0 0 184.650 12.811 93.137 580.275 39.178.116 11.262.893 27.915.233 223.085 36.662 0 73.233 0 2.193.939 932.228 -68.133 60.123 0 1.306.843	325.135 0 88.007 0 21.547 0 0 122.027 0 0 0 0 93.554 0 38.604 -2.068 904.369 251.345 653.024 18.326 0 0 -3.657	417.319 5.320 0 0 108.109 0 63.839 0 71.287 0 0 168.764 0 3.432 660 1.492.4219 70.348 1.596 0 2.894 0 0 10.520 0 0 19.461 18.816	129.825.558 23.921.498 2.230.414 0 23.686.911 901.966 49.587.529 2.476.469 6.585.702 0 12.562.471 7.846.548 26.050 1.615.108 1.868.262 106.176.669 21.953.392 84.223.277 19.503.940 1.111.944 0 4.743.221 6.355.742 121.662 294.963 29.291.066 4.628.471 2.143.415
Spese locali per vigilanza Servizi di sicurezza Spese locali per reception Spese locali per reception Spese locali per pulizia e smaltimento rifiuti Contratti igiene mani Energia e forza motrice Acqua Riscaldamento locali Oneri acc. imm. in affitto da terzi foresterie Spese Condominiali centri comm. con iva Telefonia Spese di rappresentanza Trasporto e spedizioni Spese formazione personale Manutenzione Hardware e Software Manutenzione Hardware, impianti ICT Manutenzione software Manutenzione mobili, macchine, impianti Altre manutenzioni Spese per servizi di logistica Servizi ausiliari Traslochi e facchinaggi Traslochi e facchinaggi Servizi immobiliari Spese di viaggio Convention e comunicazione interna Spese di pubblicità, marketing e sponsor Gestione valori e denaro contante e servizi bancari elettronici Altre spese Spese postali Commissioni Biglietteria retrocesse	23.882.907 839.605 0 22.944.946 901.966 48.313.913 2.428.417 6.462.783 0 12.562.471 6.179.034 6.233 1.453.962 914.224 52.179.874 7.452.852 44.727.022 17.837.533 12.517.136 589 975.585 0 2.507.893 3.543.119 157.541 217.156 29.291.066 2.735.017 2.121.309 0	0 480 0 65.534 0 0 122.245 11.997 0 0 0 92.301 5.796 0 24.269 4.563.214 1.124.361 3.438.853 69.831 5.988 422 28.938 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 5999 0 2.131   0 36.052   1.754   0 0 328.234   706   0 17.502   1.452.666   96.016   1.356.650   21.358   0 0 0   0 0 0   0 0 0 0   0 0 0 0 0	0 2.160 0 168.652 2.570 0 0 47.171 360 0 41.581 3.257.088 715.184 2.541.904 3.170 8.836 29 8.934 0 0 71.152 2.2284 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	33.271 -668 0 430.116 0 520.244 26.270 45.052 0 104.830 0 15.151 191.656 79.596 66.658 12.938 1.231.554 638 0 18.808 0 1.170.888 21.689 10.436 0 179.250 0 -356	1.497.692  1.300.231  0 0 0 0 0 0 0 0 0 184.650 12.811 93.137 580.275 39.178.116 11.262.883 27.915.233 233.085 36.662 0 73.233 0 21.93.939 92.228 968.133 60.123  0 1.306.843	325.135 0 88.007 0 21.547 0 0 122.027 0 0 0 0 93.554 0 38.604 -2.068 904.369 251.345 653.024 18.326 0 0 -3.657 0 8.324 18.024 18.026 0 0 0 0 0 0 0 0 0 0 0 0 0	417.319 5.320 0 0 108.109 63.839 0 71.287 0 168.764 0 3.432 660 1.492.422 -23.019 1.515.441 70.348 1.596 0 2.894 0 0 10.520 0 10.520 0 0 19.461 18.816 0	129.825.558 23.921.498 2.230.414 901.966 49.587.529 2.476.469 6.585.702 2.476.469 6.585.702 12.562.471 7.846.548 26.050 1.615.108 1.868.262 106.176.669 21.953.392 84.223.277 19.503.940 1.111.944 0 1.111.944 0 4.743.221 6.355.742 121.662 294.963 29.291.066 29.291.066
Spese locali per vigilanza Servizi di sicurezza Spese locali per reception Spese locali per reception Spese locali per pulizia e smaltimento rifiuti Contratti igiene mani Energia e forza motrice Acqua Riscaldamento locali Oneri acc. imm. in affitto da terzi foresterie Spese Condominiali centri comm. con iva Telefonia Spese di rappresentanza Trasporto e spedizioni Spese formazione personale Manutenzione Hardware e Software Manutenzione hardware, impianti ICT Manutenzione software Manutenzione mobili, macchine, impianti Altre manutenzioni Spese per servizi di logistica Servizi ausiliari Traslochi e facchinaggi Traslochi e facchinaggio Servizi immobiliari Spese di viaggio Convention e comunicazione interna Spese di pubblicità, marketing e sponsor Gestione valori e denaro contante e servizi bancari elettronici Altre spese Spese postali	23.882.907 839.605 0 22.944.946 901.966 48.313.913 2.428.417 6.462.783 0 12.562.471 6.179.034 6.233 1.453.962 914.224 52.179.874 7.452.852 44.727.022 17.837.533 12.517.136 589 975.585 0 975.585 0 2.507.893 3.543.119 157.541 217.156	0 480 0 65.534 0 0 122.245 11.997 0 0 92.301 5.796 0 24.269 4.563.214 1.124.361 3.438.853 69.831 5.988 422 28.938 0 0 28.938 0 0 0 84.970 0 0 0 49.569 1.466 0 6 48.103	0 599 0 2.131 0 36.052 1.754 0 0 0 328.234 7066 0 17.502 1.452.666 0 21.358 354 0 0 0 0 0 16.182 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 2.160 0 0 57.627 0 0 168.652 2.570 0 0 0 47.171 360 0 47.171 3257.088 715.184 2.541.904 0 0 84.253 2.284 0 0 0 84.253 2.098 0 0 82.155	0 0 16.493 2.992.607 0 0 240.373 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	33.271 -668 0 430.116 0 520.244 26.270 45.052 0 104.830 15.151 191.656 66.658 12.938 1.231.554 638 0 18.808 0 1.170.888 21.689 10.436 0 179.250 0 179.606	1.497.692  1.300.231 0 0 0 0 0 0 0 0 184.650 12.811 93.137 580.275 39.178.116 11.262.893 27.915.233 223.085 36.662 0 73.233 0 2.193.939 932.228 -68.133 60.123 0 1.306.843	325.135 0 88.007 0 21.547 0 0 122.027 0 0 0 93.554 0 38.604 -2.068 904.369 0 0 -3.657 0 -3.657 0 4.162 0 52.625 -2.589 0 55.214	417.319 5.320 0 0 108.109 63.839 0 71.287 0 0 168.764 0 3.432 23.019 1.515.441 70.348 1.596 0 2.894 0 0 10.520 0 0 19.461 18.816 0 0 645	129.825.558 23.921.498 2.230.414 0 23.686.911 901.966 49.587.529 2.476.469 6.585.702 0 12.562.471 7.846.548 26.050 1.615.108 1.868.262 106.176.669 21.953.392 84.223.277 19.503.940 1.111.944 0 4.743.221 6.355.742 121.662 294.963 29.291.066 4.628.471 2.143.415

### Costi per godimento di beni di terzi

La voce comprende costi per:

(Importi espressi in unità di €)

	31.12.2018	31.12.2017	VARIAZIONI
Fitti passivi per locazioni immobili	319.869.435	363.580.590	-43.711.155
Noleggio auto	2.128.517	2.975.527	-847.010
Noleggio macchine e software ICT	27.401.477	25.111.132	2.290.345
TOTALE	349.399.429	391.667.249	-42.267.820

La voce "Fitti passivi per locazione immobili" è composta dai canoni per la locazione degli spazi sub-affittati alle Società del Gruppo per lo svolgimento della loro attività.

Si fornisce il dettaglio dei Costi per godimento beni di terzi suddiviso per Paese:

(Importi espressi in unità di €)

	ITALIA	REPUBBLICA CECA	REPUBBLICA SLOVACCA	UNGHERIA	GRAN Bretagna	POLONIA	ROMANIA	GERMANIA	SINGAPORE	NEW YORK	TOTALE
Fitti passivi per locazioni immobili	271.718.762	1.028.775	195.416	881.309	5.545.455	1.050.310	3.388.251	34.131.086	990.524	939.547	319.869.435
Noleggio auto	1.033.905	12.856	5.004	68.859	0	0	0	1.007.892	0	0	2.185.517
Noleggio macchine e software ICT	18.114.403	84.180	7.851	11.274	1.115.768	50.249	0	7.778.751	199.563	39.437	27.401.477
TOTALE	290.867.072	1.125.811	208.271	961.442	6.661.223	1.100.559	3.388.251	42.917.729	1.190.087	978.984	349.399.429

### Costi per il personale

La voce è composta da:

(Importi espressi in unità di €)

	31.12.2018	31.12.2017	VARIAZIONE
Salari e stipendi	358.669.318	385.328.928	-26.659.610
Oneri sociali	89.136.788	102.275.019	-13.138.231
Trattamento di fine rapporto di lavoro subordinato	1.137.810	1.252.487	-114.677
Accantonamento al fondo di quiescenza e simili	10.668.259	12.502.008	-1.833.749
Altri costi del personale	78.158.199	88.602.867	-10.444.668
Versamenti ai fondi di previdenza compl. est.	14.771.188	16.143.974	-1.372.786
Costi der. accordi di pagam. propri strum. Patrim.	1.043.758	620.542	423.216
Piani di incentivazione	-9.047.818	15.292.969	-24.340.787
Premi di anzianità	6.917.571	8.906	6.908.665
Altri benefici al personale	31.706.716	30.536.721	1.169.995
Costo del personale distaccato	19.014.876	8.250.347	10.764.529
Lavoro interinale	1.525.136	1.945.147	-420.011
Spese per amministratori	213.606	241.790	-28.184
Emolumenti ai sindaci	136.996	124.634	12.362
Buoni pasto	5.398.063	5.791.072	-393.009
Polizze assicurative per dipendenti	6.649.456	8.711.660	-2.062.204
Altri costi del personale: altri	-171.349	935.105	-1.106.454
Recupero costi del personale	-15.459.196	-10.991.827	-4.467.369
Recupero costi per personale distaccato	-13.850.772	-8.674.364	-5.176.408
Recupero Compensi Amministratori	-74.829	-88.345	13.516
Altri rimborsi del personale	-1.533.595	-2.229.118	695.523
Recupero costi capitalizzati	-75.964.731	-69.764.845	-6.199.886
TOTALE	446.346.447	509.204.637	-62.858.190

Il decremento della voce "Costi per il personale" (€ -62.858.190) è principalmente riconducibile ad una riduzione delle retribuzioni e dei relativi oneri sociali e del personale ed al rilascio in Germania del Multy Year Plan e di alcuni piani d'incentivazione in Italia.

# Informazioni sul conto economico (Segue)

Si fornisce il dettaglio dei costi del Personale suddiviso per Paese:

	ITALIA	REPUBBLICA CECA	SLOVACCHIA	UNGHERIA	REGNO UNITO	POLONIA	ROMANIA	GERMANIA	SINGAPORE	NEW YORK	TOTALE
Salari e stipendi	169.965.045	4.943.156	1.785.991	5.603.929	7.122.562	10.728.214	29.755.864	122.132.431	2.451.124	4.181.002	358.669.318
Oneri sociali	56.204.231	1.798.006	667.122	1.599.078	1.951.984	1.650.481	1.265.230	22.705.914	294.952	999.790	89.136.788
Trattamento di fine rapporto di lavoro subordinato	1.137.810	0	0	0	0	0	0	0	0	0	1.137.810
Accantonamento al fondo di quiescenza e simili	0	0	0	0	0	3.248	0	10.665.011	0	0	10.668.259
Altri costi del personale	49.304.241	925.313	892.184	638.382	3.857.301	1.336.012	3.999.118	14.164.426	922.973	2.118.249	78.158.199
Versamenti ai fondi di previdenza compl. est.	10.273.550	0	0	0	100.633	0	0	4.397.005	0	0	14.771.188
Costi der. accordi di pagam. propri strum. Patrim.	849.989	0	0	0	0	0	0	193.770	0	0	1.043.759
Piani di incentivazione	-7.092.925	1.639	14.066	0	2.956.583	0	0	-5.468.791	264.148	277.461	-9.047.819
Premi di anzianità	6.910.036	0	0	0	0	0	0	0	7.535	0	6.917.571
Altri benefici al personale	17.220.643	396.372	158.685	427.713	97.813	927.269	1.736.932	10.300.061	93.124	348.106	31.706.718
Costo del personale distaccato	14.247.383	-52.891	561.938	0	-95.115	-64.137	334.748	4.025.770	57.181	0	19.014.877
Lavoro interinale	-4.430	274.017	66.329	16.059	337.722	0	376.827	-22.121	299.168	181.564	1.525.135
Spese per amministratori	213.606	0	0	0	0	0	0	0	0	0	213.606
Emolumenti ai sindaci	136.996	0	0	0	0	0	0	0	0	0	136.996
Buoni pasto	2.561.961	97.275	40.758	4.467	0	213.368	964.265	1.511.505	2.241	2.223	5.398.063
Polizze assicurative per dipendenti	4.306.858	48.249	663	0	475.371	30.531	192.685	197.203	119.418	1.278.477	6.649.455
Altri costi del personale: altri	-319.426	160.652	49.745	190.143	-15.706	228.981	393.661	-969.976	80.158	30.418	-171.350
Recupero costi del personale	-13.417.028	-318.673	561.938	-944	-229.661	-145.439	-961.671	-947.718	0	0	-15.459.196
Recupero costi per personale distaccato	-10.872.913	-690.484	559.409	-59.286	-239.012	-140.650	-1.328.858	-1.078.978	0	0	-13.850.772
Recupero Compensi Amministratori	-74.829	0	0	0	0	0	0	0	0	0	-74.829
Altri rimborsi del personale	-2.469.286	371.811	2.529	58.342	9.351	-4.789	367.187	131.260	0	0	-1.533.595
Capitalizzazione costi interni	-51.719.676	-407.696	-14.740	-151.819	0	0	0	-23.637.805	-32.995	0	-75.964.731
TOTALE	211.474.623	6.940.106	3.892.495	7.688.626	12.702.186	13.572.516	34.058.541	145.082.259	3.636.054	7.299.041	446.346.447

### Ammortamenti e svalutazioni

(Importi espressi in unità di €)

	31.12.2018	31.12.2017	VARIAZIONI
Ammortamenti Attività materiali	59.877.569	58.310.174	1.567.395
Amm.to fabbricati ad uso funzionale	148.271	148.271	0
Amm.to Impianti e macchinari	53.130.174	51.282.200	1.847.974
Amm.to Attrezzature industriali e commerciali	880.659	891.040	-10.381
Amm.to Altri beni	5.718.465	5.988.663	-270.198
Ammortamenti Attività immateriali	279.336.478	255.966.413	23.370.065
Amm.to Diritti di brevetto ind. e utilizzazione opere d'ingegno	256.478.218	233.069.022	23.409.196
Amm.to Concessioni, Licenze, Marchi e diritti simili	22.858.260	22.897.391	-39.131
Svalutazioni	10.443.864	19.427.796	-8.983.932
Svalutazione Software	9.684.753	19.374.675	-9.689.922
Svalutazione Crediti	683.874	53.121	630.753
Svalutazione Impianti e macchinari	75.237	0	75.237
TOTALE	349.657.911	333.704.383	15.953.528

Gli ammortamenti e le svalutazioni su attività materiali ed immateriali determinati per l'esercizio 2018 ammontano ad € 349.657.911.

Gli ammortamenti presentano un incremento rispetto allo stesso periodo dell'anno precedente dovuto principalmente a maggiori ammortamenti sul software sviluppato internamente. Nel corso dell'anno sono state fatte svalutazioni durature per € 10.443.864.

### Accantonamenti

(Importi espressi in unità di €)

	31.12.2018	31.12.2017	VARIAZIONI
Oneri per controversie con il personale	538.454	-54.158	592.612
Altri accantonamenti	6.613.100	-12.322.934	18.936.034
Acc.to a F.do vertenze Legali	58.991	419.468	-360.477
Acc.ti per Altri fondi rischi e oneri	6.554.109	-12.742.402	19.296.511
TOTALE	7.151.554	-12.377.092	19.528.646

L'importo di € 7.151.554 è così principalmente formato:

- dalla "termination fee" per il progetto Newton di € 5,951 milioni;
- dalla penale di VTS SpA di € 1,506 milioni;
- dall'accantonamento, "imputato dalla Branch Tedesca", per contenzioso fiscale tasse di € 1,172 milioni;
- dal rilascio dell'accantonamento di € 4 milioni per uscite anticipare locali Real Estate.

### Oneri diversi di gestione

	31.12.2018	31.12.2017	VARIAZIONI
IVA indetraibile	59.248.395	34.603.302	24.645.093
Imposte indirette e tasse	6.879.415	6.712.550	166.865
Imposta di registro	3.216.035	3.178.345	37.690
Tassa rifiuti solidi urbani	2.075.337	1.160.876	914.461
Imposta di bollo	40.788	36.576	4.212
Altre imposte indirette e tasse	1.547.255	2.336.753	-789.498
Rettifiche migliorie su beni di terzi	12.837.713	15.257.865	-2.420.152
Iniziative sociali	16.099	18.081	-1.982
Contributi associativi	88.057	112.434	-24.377
Perdite su cambi	5.045.266	5.923.016	-877.750
Altri oneri diversi	1.531.953	2.387.352	-855.399
TOTALE	85.646.898	65.014.600	20.632.298

# Informazioni sul conto economico (Segue)

La voce è formata prevalentemente da:

- IVA indetraibile pagata dalla Sede italiana per servizi ricevuti dalle Controllata UniCredit Services GmbH;
- imposta di registro su contratti di locazione passiva, tasse comunali per i rifiuti urbani;
- perdite su cambi delle filiali estere espresse in valute diverse dall'euro;
- Ammortamenti delle migliorie su immobili del Gruppo (Euro 2.476.017), non del Gruppo (Euro 10.122.676) e svalutazione migliorie su immobili di terzi (Euro 239.020).

### Proventi finanziari

(Importi espressi in unità di €)

	31.12.2018	31.12.2017	VARIAZIONI
Dividendi	910.462	1.830.000	-919.538
Interessi attivi su c/c bancari	2.070	2.462	-392
Interessi attivi su depositi cauzionali	8.378	4.387	3.991
Altri proventi finanziari	1.421.443	768.118	653.325
TOTALE	2.342.353	2.604.967	-262.614

Nei proventi finanziari confluiscono principalmente gli interessi maturati sui conti correnti intestati alla Società.

- La voce "Dividendi" comprende i dividendi della nostra partecipata UNI IT (€ 610.462) e della nostra joint venture VTS SpA (€ 300.000).
- La voce "Altri proventi finanziari" comprende principalmente interessi attivi si istanze di rimborso IRAP anni precedenti ( € 919.651) e utili da cessione di partecipazioni (€416.388).

### Oneri finanziari

(Importi espressi in unità di €)

	31.12.2018	31.12.2017	VARIAZIONI
Interessi passivi su finanziamenti	-3.264.488	-2.528.341	-736.147
Interessi di mora	623.100	27.315	595.785
Commissioni passive su c/c bancari	752.005	581.273	170.732
Commissioni passive su fideiussioni	1.032.068	1.177.275	-145.207
Altri oneri finanziari	15.690	26.128.581	-26.112.891
TOTALE	-841.625	25.386.103	-26.227.728

Nella voce "Oneri finanziari" confluiscono gli interessi passivi pagati ad UniCredit S.p.A. per le linee di fido su conti correnti bancari e finanziamenti passivi. Il valore negativo è dovuto alla flessione del tasso di interesse praticato sul fido.

L'ammontare relativo agli interessi su finanziamenti, si riferisce a finanziamenti in essere e/o scaduti nel corso dell'esercizio 2018. L'esigenza di liquidità media mensile 2017 è stata di € 1.458.333.333 ad un tasso medio dello -0,223% (negativo).

### Imposte sul reddito dell'esercizio

(Importi espressi in unità di €)

	IRES	IRAP	TOTALE
IMPOSTE CORRENTI	8.673.069	572.000	9.245.069
VARIAZIONE IMPOSTE CORRENTI ESERCIZI PRECEDENTI	7.143.859	-8.447.988	-1.304.129
IMPOSTE ANTICIPATE	-5.964.604	15.517	-5.949.087
IMPOSTE DIFFERITE	0	0	0
TOTALE 31.12.2018	9.852.324	-7.860.471	1.991.853

La voce "Imposte Correnti" di € 9.245.069 accoglie principalmente le imposte correnti delle branches estere (€ 8.673.069).

Il ricavo pari ad € 5.964.604 riportato tra le imposte anticipate IRES è dovuto principalmente all'imputazione del ricavo per crediti di imposta esteri di € 16.419.624 a seguito del rimborso ricevuto da UCI SpA nell'ambito del Consolidato Fiscale Nazionale riferito alle dichiarazioni dei redditi di anni precedenti ed al costo IRES dell'esercizio pari ad € 6.832.000 riportato a riduzione delle imposte anticipate in quanto decurtato dalle perdite pregresse. La parte restante è riferita alle variazioni delle imposte anticipate del periodo.

# Riconciliazione tra onere fiscale teorico e onere fiscale effettivo di bilancio

**IRES 24%** (Importi espressi in migliaia di €)

1120 2470	(
Utile/perdita risultante dal conto economico al lordo delle imposte	19.795
Tasso teorico applicabile	24%
Imposte teoriche	-4.751
Effetti fiscali derivanti da	
Ricavi non tassabili - differenze permanenti	199
Costi fiscalmente non deducibili - differenze permanenti	-9.516
Altri costi detraibili - differenze permanenti	2.930
Altre differenze - rettifica aliquota imposte differite	0
Altre differenze - rett. aliquota imp. differite es. precedenti	0
Altre differenze	9.203
Imposte sul reddito registrate in conto economico	-1.935

**IRAP 4,82%** (Importi espressi in migliaia di €)

Differenza tra componenti positivi e componenti negativi	532.508
Tasso teorico applicabile	4,82%
Imposte teoriche	-25.667
Effetti fiscali derivanti da	
Ricavi non tassabili - differenze permanenti	740
Altri ricavi tassabili - differenze permanenti	-1.605
Costi non rilevanti - differenze permanenti	-1.180
Altri costi detraibili - differenze permanenti	27.125
Altre differenze - rettifica aliquota imposte differite	0
Altre differenze - rett. aliquota imp. differite es. precedenti	0
Altre differenze	-1
Imposte sul reddito registrate in conto economico	-588
Imposte sul reddito A+B	-2.523

# Informazioni sul conto economico (Segue)

# Prospetto analitico della redditività complessiva

	VOCI	IMPORTO LORDO	IMPOSTA SUL REDDITO	IMPORTO NETTO
10.	Utile (Perdita) d'esercizio	19.795.229	-2.523.180	17.272.049
	Altre componenti reddituali senza rigiro a conto economico			
20.	Attività materiali			
30.	Attività immateriali			
40.	Piani a benefici definiti	-10.017.008	2.404.082	-7.612.926
50.	Attività non correnti in via di dismissione			
60.	Quota delle riserve da valutazione delle partecipazioni valutate a patrimonio netto			
	Altre componenti reddituali con rigiro a conto economico			
70.	Copertura di investimenti esteri:			
	a) variazioni di <i>fair value</i>			
	b) rigiro a conto economico			
	c) altre variazioni			
80.	Differenze di cambio:			
	a) variazioni di valore			
	b) rigiro a conto economico			
	c) altre variazioni			
90.	Copertura dei flussi finanziari:			
	a) variazioni di <i>fair value</i>			
	b) rigiro a conto economico			
	c) altre variazioni			
100.	Attività finanziarie disponibili per la vendita:			
	a) variazioni di <i>fair value</i>			
	b) rigiro a conto economico			
	- rettifiche da deterioramento			
	- utili/perdite da realizzo			
	c) altre variazioni			
110.	Attività non correnti in via di dismissione:			
	a) variazioni di <i>fair value</i>			
	b) rigiro a conto economico			
	c) altre variazioni			
120.	Quota delle riserve da valutazione delle partecipazioni valutate a patrimonio netto:			
	a) variazioni di fair value			
	b) rigiro a conto economico			
	- rettifiche da deterioramento			
	- utili/perdite da realizzo			
	c) altre variazioni			
	Totale altre componenti reddituali	-10.017.008	2.404.082	-7.612.926
140.	Redditività complessiva	9.778.222	-119.098	9.659.123

# Altre informazioni

### Attività di direzione e coordinamento

Con riferimento all'articolo 2497-bis, commi 4 e 5, introdotto dalla riforma del diritto societario sul tema di informazione contabile sull'attività di direzione e coordinamento di società, si riportano i prospetti riepilogativi dei dati essenziali dell'ultimo bilancio di UniCredit S.p.A. che esercita l'attività di direzione e coordinamento.

UniCredit S.p.A. - Stato patrimoniale e Conto economico d'esercizio al 31.12.2018.

### Stato Patrimoniale Riclassificato al 31.12.2017

(Imp	orti	esp	re	SS
in	mil	ioni	di	€

ATTIVO	
Cassa e disponibilità liquide	25.817
Attività finanziarie di negoziazione	13.864
Crediti verso banche	27.567
Crediti verso clientela	208.965
Investimenti finanziari	105.278
Coperture	6.114
Attività materiali	2.209
Avviamenti	-
Altre attività immateriali	4
Attività fiscali	10.311
Attività non correnti e gruppi di attività in via di dismissione	150
Altre attività	4.701
TOTALE DELL'ATTIVO	404.980

PASSIVO E PATRIMONIO NETTO	
Debiti verso banche	56.807
Raccolta da clientela e titoli	262.084
Passività finanziarie di negoziazione	13.068
Passività finanziarie valutate al fair value	2.738
Coperture	6.279
Fondi per rischi ed oneri	1.843
Passività fiscali	1
Passività associate a gruppi di attività in via di dismissione	-
Altre passività	8.652
Patrimonio netto:	53.508
- capitale e riserve	46.964
- riserve di valutazione (attività disponibili per la vendita - copertura dei flussi finanziari - su piani a benefici definiti)	308
- utile (perdita) netto	6.236
Totale del passivo e del patrimonio netto	404.980

### CONTO ECONOMICO RICLASSIFICATO - Esercizio 2017

(Importi	espressi
in mil	ioni di €)

Interessi netti	3.711
Dividendi e altri proventi su partecipazioni	3.808
Commissioni nette	3.798
Risultato netto dell'attività di negoziazione	302
Saldo altri proventi/oneri	-95
MARGINE DI INTERMEDIAZIONE	11.524
Spese per il personale	-3.139
Altre spese amministrative	-2.694
Recuperi di spesa	546
Rettifiche di valore su immobilizzazioni materiali e immateriali	-137
THI TACOTTAIN	
Costi operativi	-5.424
RISULTATO DI GESTIONE	6.100
Rettifiche nette su crediti e su accantonamenti per garanzie	
e impegni	-1.854
RISULTATO NETTO DI GESTIONE	4.246
Altri oneri e accantonamenti	-565
Oneri di integrazione	14
Profitti (Perdite) netti da investimenti	2.427
RISULTATO LORDO DELL'OPERATIVITÀ CORRENTE	6.122
Imposte sul reddito dell'esercizio	30
RISULTATO NETTO DELL'OPERATIVITÀ CORRENTE	6.152
Utile (Perdita delle attività in via di dismissione al netto	
delle imposte	84
Rettifiche di valore su avviamenti	-
UTILE (PERDITA) NETTO	6.236

# Altre informazioni (Segue)

### Operazioni con parti correlate

La finalità dello IAS 24 è quella di assicurare che il bilancio della società contenga le informazioni integrative necessarie a evidenziare la possibilità che la sua situazione patrimoniale-finanziaria e il suo risultato economico possano essere stati alterati dall'esistenza di parti correlate e da operazioni e saldi in essere con tali parti.

Una parte è correlata ad una entità se:

- a. direttamente o indirettamente, attraverso uno o più intermediari, la parte:
  - controlla l'entità, ne è controllata, oppure è sotto comune controllo (ivi incluse le entità controllanti, le controllate e le consociate);
  - detiene una partecipazione nell'entità tale da poter esercitare un'influenza notevole su quest'ultima o, controlla congiuntamente l'entità;
- b. la parte è una società collegata dell'entità;
- c. la parte è una joint venture in cui l'entità è una partecipante;
- d. la parte è uno dei dirigenti con responsabilità strategiche dell'entità o della sua controllante;
- e. la parte è uno stretto familiare di uno dei soggetti di cui ai punti (a) o (d);
- f. la parte è un'entità controllata, controllata congiuntamente o soggetta ad influenza notevole di uno dei soggetti di cui ai punti (d) o (e), ovvero tali soggetti detengono, direttamente o indirettamente, una quota significativa di diritti di voto;
- g. la parte è un fondo pensionistico per i dipendenti dell'entità, o di una qualsiasi altra entità ad essa correlata.

Di seguito vengono riepilogati i rapporti con le imprese controllate, controllanti, imprese sottoposte al controllo di queste ultime e altre Società.

		31.12	.2018	
STATO PATRIMONIALE	SOCIETÀ CONTROLLANTE	SOCIETÀ CONTROLLATE	SOCIETÀ CONTROLLATE DA CONTROLLANTE	ALTRE SOCIETÀ
ATTIV0				
Partecipazioni		49.647.961	1.000	3.431.845
ATTIVITÀ NON CORRENTI	0	49.647.961	1.000	3.431.845
Crediti commerciali	232.577.365	33.192.660	19.686.192	93.067.569
Attività fiscali correnti	18.409.558	0	0	0
Altre attività correnti	146.365	0	3.439.228	0
Disponibilità liquide e mezzi equivalenti	331.123.078	0	107.818.461	0
ATTIVITÀ CORRENTI	582.256.366	33.192.660	130.943.881	93.067.569
TOTALE ATTIVO	582.256.366	82.840.621	130.944.881	96.499.414
Debiti finanziari correnti	1.599.829.222	0	0	0
Debiti commerciali	25.988.191	15.032.740	14.938.842	12.620.798
Altre passività correnti	295.110	0	10.927.883	0
PASSIVITÀ CORRENTI	1.626.112.524	15.032.740	25.866.725	12.620.798
TOTALE PASSIVO	1.626.112.524	15.032.740	25.866.725	12.620.798

Nella colonna Altre Società è ricompreso il valore nei confronti di Value Transformation Services S.p.A.,..

(Importi espressi in unità di €)

	31.12.2018			
CONTO ECONOMICO	SOCIETÀ CONTROLLANTE	SOCIETÀ CONTROLLATE	SOCIETÀ CONTROLLATE DA CONTROLLANTE	ALTRE SOCIETÀ
Ricavi delle vendite e delle prestazioni di servizi	1.366.030.140	80.044.496	813.654.353	24.961.113
Altri ricavi e proventi	-1.600	17.200	489.576	0
Totale valore della produzione	1.366.028.540	80.061.696	814.143.929	24.961.113
Costi per materie prime, sussidiarie, di consumo e merci	0	0	94.490	94.490
Costi per servizi	8.336.127	35.168.950	35.093.203	466.913.136
Costi per godimento di beni di terzi	18.656.072	0	52.611.475	0
Costi per il personale	3.834.110	-828.996	4.444.384	20.242.022
Oneri diversi di gestione	19.081	0	796.786	0
Totale costi della produzione	30.845.389	34.339.954	93.040.338	487.249.648
Proventi finanziari	1.826	0	850.093	243
Oneri finanziari	-1.880.780	0	400.912	0
Totale proventi/oneri finanziari	-1.878.954	0	1.251.005	243

### Pubblicità dei corrispettivi di revisione contabile e dei servizi diversi dalla revisione a norma del Regolamento emittenti CONSOB Art. 149 duodecies

Ai sensi di guanto disposto dall'art. 149 duodecies del Regolamento Emittenti Consob, si riportano, nella tabella che segue, le informazioni riguardanti i corrispettivi erogati a favore della società di revisione Deloitte & Touche S.p.A. e alle società appartenenti alla stessa rete per i seguenti servizi:

- 1) Servizi di revisione che comprendono:
  - l'attività di controllo dei conti annuali delle imprese, finalizzata all'espressione di un giudizio professionale;
  - l'attività di controllo dei conti infrannuali.
- 2) Servizi di attestazione che comprendono incarichi con cui il revisore valuta uno specifico elemento, la cui determinazione è effettuata da un altro soggetto che ne è responsabile, attraverso opportuni criteri, al fine di esprimere una conclusione che fornisca al destinatario un grado di affidabilità in relazione a tale specifico elemento. In questa categoria rientrano anche i servizi legati al controllo della contabilità regolatoria.
- 3) Altri servizi non Audit che comprendono incarichi di natura informatica e che devono essere dettagliati adeguatamente. A titolo esemplificativo e non esaustivo potrebbero includere servizi come: costi per studi di fattibilità, analisi funzionali e tecniche per sviluppi applicativi di codice affidati a terze parti diverse dalle società appartenenti al network Deloitte.

I corrispettivi esposti in tabella, di competenza dell'esercizio 2018, sono quelli contrattualizzati, comprensivi di eventuali indicizzazioni (non includono le spese vive, l'eventuale contributo di vigilanza e l'IVA) e rappresentano i costi sostenuti per l'attività di revisione contabile dalla Headquarter italiana di UniCredit Business Integrated Solutions S.C.p.A. e delle sue branch estere...

TIPOLOGIA DI SERVIZI	SOGGETTO CHE HA EROGATO IL SERVIZIO	UNICREDIT SERVICES S.C.P.A.	COMPENSI
Revisione contabile del Bilancio d'esercizio e limitate procedure			
di verifica sulle situazioni contabile trimestrali e semestrale	Deloitte	Subsidiaries	505,956
Altri servizi non Audit	Deloitte Network	Subsidiaries	3.342,049
Totale			3.848,005

# Altre informazioni (Segue)

### A. INFORMAZIONI DI NATURA QUALITATIVA

### 1. Descrizione degli accordi di pagamento basati su propri strumenti patrimoniali

### 1.1 Strumenti in circolazione

Nell'ambito dei piani di incentivazione a medio-lungo termine destinati ai dipendenti è riconoscibile la seguente tipologia di strumento:

• Equity-settled share based payment che prevedono la corresponsione di azioni;

Alla categoria sono riconducibili le assegnazioni di:

- Stock option assegnate a selezionati beneficiari appartenenti al top e senior management ed alle risorse chiave del Gruppo e rappresentate da diritti di sottoscrizione di azioni UniCredit;
- Group executive incentive system che offrono a selezionati executive del Gruppo un compenso variabile il cui pagamento avverrà entro cinque anni. I beneficiari riceveranno un pagamento in denaro e/o in azioni, in relazione al rispetto delle condizioni di performance (differenti da condizioni di mercato) secondo quanto stabilito dal regolamento dei piani;
- Group executive incentive system (Bonus Pool) che offre a selezionati executive di gruppo e a personale rilevante identificato in base ai requisiti normativi, una struttura di bonus che è composta da pagamenti immediati (a seguito della valutazione della performance) e differiti, in denaro e in azioni ordinarie UniCredit, su un arco temporale compreso tra 1 e 6 anni. Questa struttura di pagamento garantisce l'allineamento con gli interessi degli azionisti ed è soggetta alla verifica di clausole di malus (che si applicano nel caso specifiche soglie di profittabilità, patrimonio e liquidità non siano raggiunte a livello di Gruppo e/o a livello di paese/divisione) e di clawback (per quanto legalmente applicabili) secondo quanto stabilito dal regolamento del piano (entrambe rappresentano condizioni di maturazione differenti da condizioni di mercato);
- Employee share ownership plan (ESOP Let's share) che offre ai dipendenti del Gruppo eleggibili l'opportunità di acquistare azioni ordinarie UniCredit con il vantaggio di prevedere l'assegnazione di un quantitativo di azioni gratuite ("free shares") o diritti a riceverle misurato sul quantitativo di azioni acquistate da ciascun partecipante ("investment share") durante il "periodo di sottoscrizione". L'assegnazione delle azioni gratuite è subordinata al rispetto delle condizioni stabilite dal regolamento del piano;
- Long term incentive 2017-2019 che offre a selezionati executive e risorse chiave del Gruppo un incentivo basato al 100% su azioni ordinarie UniCredit, soggette ad un differimento triennale e a condizioni di malus e clawback, per quanto legalmente applicabili, secondo quanto stabilito dal regolamento del piano. Il piano è strutturato su un periodo di performance di 3 anni, coerentemente con il nuovo piano strategico di UniCredit e prevede l'attribuzione di un unico "premio" basato su condizioni di accesso di profittabilità, liquidità, capitale e posizione di rischio e su un set di condizioni di performance focalizzate su target di Gruppo, allineate al piano Transform 2019.

Si segnala inoltre che, coerentemente con le previsioni contenute nel VII aggiornamento della circolare 285 di Banca d'Italia del 19 novembre 2014 (politiche e prassi di remunerazione e incentivazione), per la liquidazione di una parte dei cosiddetti golden parachute (severance) a favore del personale più rilevante vengono utilizzati equity settled share based payments rappresentati da pagamenti differiti in azioni ordinarie UniCredit non soggetti a condizioni di maturazione.

### 1.2 Modello di valutazione

### 1.2.1 Stock Option

Per la stima del valore economico delle stock option è stato adottato il modello di Hull e White.

Il modello è basato su una distribuzione dei prezzi su albero trinomiale determinata con l'algoritmo di Boyle e stima la probabilità di esercizio anticipato in base ad un modello deterministico connesso:

- al raggiungimento di un valore di mercato pari ad un multiplo (M) del valore del prezzo di esercizio;
- alla propensione all'uscita anticipata degli assegnatari (E) scaduto il periodo di maturazione.

Gli effetti economici e patrimoniali del piano verranno contabilizzati durante il periodo di maturazione degli strumenti.

Nel corso del 2018 non sono stati assegnati nuovi piani di stock option.

### 1.2.2 Group Executive Incentive System

L'ammontare dell'incentivo viene determinato sulla base del raggiungimento degli obiettivi qualitativi e quantitativi descritti dal piano. In particolare la determinazione del raggiungimento degli obiettivi viene espresso in termini percentuali variabili da 0% a 150% (condizioni di maturazione che non includono quelle di mercato).

Tale percentuale, corretta attraverso l'applicazione di un fattore di rischio/sostenibilità - group gate - al primo pagamento e moltiplicata per l'ammontare dell'incentivo, determina l'effettivo importo che verrà corrisposto al beneficiario.

Gli effetti patrimoniali ed economici sono ripartiti in funzione della durata dei piani.

### 1.2.3 Group Executive Incentive System (Bonus Pool)

Il valore economico delle azioni assegnate è pari al prezzo di mercato dell'azione ridotto del valore attuale dei dividendi non assegnati nel periodo che intercorre fra la data della promessa e la futura consegna dell'azione.

Gli effetti patrimoniali ed economici saranno ripartiti in funzione della durata dei Piani.

### Group Executive Incentive System "Bonus Pool 2018" - Shares

Il piano è strutturato in cluster, ognuno dei quali può presentare da tre a quattro rate di pagamenti in azioni differiti secondo l'intervallo temporale definito dal regolamento del piano.

	AZIONI ASSEGNATE GROUP EXECUTIVE INCENTIVE SYSTEM - BONUS POOL 2016			
	RATA (2019)	RATA (2020)	RATA (2021)	RATA (2022)
Data assegnazione valore economico bonus opportunity	09-feb-2016	09-feb-2016	09-feb-2016	09-feb-2016
Data di risoluzione del Board (per definizione numero azioni)	13-mar-2017	13-mar-2017	13-mar-2017	13-mar-2017
Inizio periodo di maturazione	01-gen-2016	01-gen-2016	01-gen-2016	01-gen-2016
Scadenza periodo di maturazione	31-dic-2016	31-dic-2018	31-dic-2019	31-dic-2020
Prezzo di mercato azione UniCredit [€]	13,057	13,057	13,057	13,057
Valore economico delle condizioni di maturazione [€]	-0,231	-0,562	-0,993	-1,421
Valore unitario performance share alla promessa [€](*)	12,826	12,495	12,064	11,636

<sup>(\*)</sup> I medesimi valori unitari sono utilizzati per la quantificazione degli oneri connessi ad accordi di pagamento basati su propri strumenti patrimoniali per la liquidazione di golden parachute.

### Group Executive Incentive System 2018 (Bonus Pool)

Il nuovo sistema incentivante 2018 è basato su un approccio bonus pool, allineato con i requisiti normativi e con le prassi di mercato, che definisce:

- la sostenibilità, attraverso il collegamento diretto con i risultati aziendali, e l'allineamento alle categorie di rischio rilevanti, tramite l'utilizzo di specifici indicatori che rispecchiano il quadro di riferimento per la propensione al rischio (risk appetite framework);
- il legame tra i bonus e la struttura organizzativa, declinando i bonus pool a livello di paese/divisione con ulteriore revisione a livello di Gruppo;
- l'allocazione di bonus ai beneficiari identificati come executive ed altro personale più rilevante, identificato sulla base dei criteri forniti dal Regolamento dell'Autorità Bancaria Europea (EBA), e ad altri ruoli specifici, sulla base dei requisiti normativi locali;
- una struttura di pagamenti distribuita su un arco temporale di 6 anni e composta da un mix di denaro e azioni, allineata ai più recenti requisiti normativi espressi dalla Direttiva 2013/36/UE (CRD IV).

Gli effetti economici e patrimoniali verranno contabilizzati durante il periodo di maturazione degli strumenti.

### 1.2.4 Employee Share Ownership Plan (Piano let's share per il 2018)

Le sequenti tavole mostrano i parametri relativi alle free share (o ai diritti a riceverle) connesse al piano di "Employee Share Ownership Plan" approvato nel 2016.

### Valutazione Free Share ESOP 2018

	FREE SHARE
Data di assegnazione delle free share ai dipendenti del Gruppo	31-lug-2017
Inizio periodo di maturazione	31-lug-2017
Scadenza periodo di maturazione	31-lug-2018
Fair value unitario delle free share [€]	17,00

Tutti gli effetti economici e patrimoniali del piano, riferibili alle free share assegnate saranno contabilizzati durante il periodo di maturazione (fatta eccezione per gli adeguamenti, in linea con quanto previsto dal regolamento del piano, che verranno registrati alla prima chiusura utile successiva al periodo di maturazione).

Il piano let's share per il 2018 prevede l'utilizzo di azioni da reperire sul mercato.

### 1.2.5 Long Term Incentive Plan 2017-2019

Il valore economico delle azioni assegnate è pari al prezzo di mercato dell'azione ridotto del valore attuale dei dividendi non assegnati nel periodo che intercorre fra la data della promessa e la futura consegna dell'azione.

Il piano è strutturato in cluster, definiti sulla base della tipologia di beneficiario, ognuno dei quali può presentare da una a quattro rate di pagamenti in azioni differiti secondo l'intervallo temporale definito dal regolamento del piano.

	AZIONI ASSEGNATE GROUP LONG TERM INCENTIVE PLAN 2017-2019			
	RATA (2020)	RATA (2021)	RATA (2022)	RATA (2023)
Data assegnazione valore economico bonus opportunity	09-gen-2017	09-gen-2017	09-gen-2017	09-gen-2017
Data di risoluzione del Board (per definizione numero azioni)	09-gen-2017	09-gen-2017	09-gen-2017	09-gen-2017
Inizio periodo di maturazione	01-gen-2017	01-gen-2017	01-gen-2017	01-gen-2017
Scadenza periodo di maturazione	31-dic-2019	31-dic-2020	31-dic-2021	31-dic-2022
Prezzo di mercato azione UniCredit [€]	13,816	13,816	13,816	13,816
Valore economico delle condizioni di maturazione [€]	-0,563	-0,995	-1,425	-1,853
Valore unitario performance share alla promessa [€]	13,253	12,821	12,391	11,963

# Altre informazioni (Segue)

### B. INFORMAZIONI DI NATURA QUANTITATIVA

### 2. Altre informazioni

### Effetti sul Risultato Economico

Rientrano nell'ambito di applicazione della normativa IFRS2 tutti gli Share-Based Payment assegnati successivamente al 7 novembre 2002 con termine del periodo di maturazione successivo all'1 gennaio 2005.

### Effetti patrimoniali ed economici connessi a pagamenti basati su azioni

(Importi espressi in milioni di €)

	20	2018		7
	COMPLESSIVO	PIANI VESTED	COMPLESSIVO	PIANI VESTED
Costi	1.688		1.553	
- relativi a Piani Equity Settled	784		1.374	
- relativi a CashSettled	904		179	
- Somme pagate a UniCredit S.p.A. relative a piani vested		280		1.292
- Somme pagate ai dipendenti relative a piani Cash Settled		801		550
- Debito maturato verso UniCredit S.p.A.	3.944	-	4.488	-
- Debito maturato verso i dipendenti relativo a piani di Cash Settled	1.187	-	1.268	-

### Personale

LIVELLI	ITALIA	ROMANIA	SINGAPORE	REPUBBLICA CECA	GERMANIA	UNGHERIA	POLONIA	SLOVACCHIA	REGNO UNITO	NEW YORK	TOTALE COMPLESSIVO
Dirigenti	8										8
Full time	8										8
Quadri	294	15		5	122	8	4	1	8	10	467
Full time	290	15		5	119	8	3	1	8	10	459
Part time	4				3		1				8
Staff	2.919	1.644	45	113	1.810	161	528	51	73	32	7.376
Full time	2.591	1.589	45	102	1.185	159	509	50	70	32	6.332
Part time	328	55		11	625	2	19	1	3		1.044
Totale complessivo	3.221	1.659	45	118	1.932	169	532	52	81	42	7.851

### Compensi amministratori e sindaci

Si allega il prospetto dei compensi erogati nell'anno agli Amministratori e Sindaci. Si precisa che fra gli stessi vengono inclusi gli emolumenti corrisposti a taluni componeneti del Consiglio di amministrazione.

Si segnala, inoltre, che non sono stati erogati crediti né prestate garanzie a favore di Amministratori e Sindaci.

COMPENSI AMMINISTRATORI E SINDACI	31.12.2018
Compensi agli Amministratori	213.606
Compensi ai Sindaci	129.086
TOTALE	342.692



# Relazioni e delibere

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# Relazione del Collegio Sindacale

# RELAZIONE DEL COLLEGIO SINDACALE AL BILANCIO D'ESERCIZIO AL 31 DICEMBRE 2017 AI SENSI DELL'ART. 2429, COMMA 2°, C.C.



 Al riguardo, possiamo ragionevolmente affermare che, sulla base delle informazioni disponibili, le operazioni di maggior rilievo economico, finanziario e patrimoniale deliberate: (i) sono conformi alla legge e allo statuto sociale, risultando in linea con lo scopo mutualistico della Società; (ii) non appaiono manifestamente imprudenti,



azzardate, in potenziale conflitto di interesse; (iii) non appaiono tali da compromettere l'integrità del patrimonio sociale.

 II Collegio ha periodicamente ottenuto informazioni sull'attività svolta dall'Organismo di Vigilanza della Società in merito alle attività organizzative e procedurali prescritte dal



informazioni sugii esti dei condoni e dene verifiche effettuati nei rispettivi amotti di competenza, non sono emersi fatti meritevoli di evidenziazione; in particolare, i lavori di revisione e certificazione del Bilancio al 31 dicembre 2017 non hanno evidenziato criticità o anomalie che possano giustificare richiami di informativa o rilievi nella lettera all'Assemblea dei Soci.

S

# Relazione del Collegio Sindacale (Segue)

La relazione di revisione al bilancio di esercizio 2017 datata 19 marzo 2018 riporta:

# TBD IN ATTESA ORIGINALI NUOVI

conclusa con l'attestazione che le procedure amministrative e contabili adottate sono adeguate rispetto alle caratteristiche dell'impresa ed effettivamente applicate.

 II Collegio ha incontrato periodicamente il responsabile della funzione di Risk Management. La relazione sulle attività condotte dalla funzione di Risk Management è stata presentata nel resoconto sulle attività svolte nel 2017 e, sulla base delle evidenze relative ai rischi manifesti, si evidenzia che, nonostante unlieve incremento degliincidenti, si è avuta una buona resilienza del sistema. Il sistema di controllo dei rischi operativi in UBIS è stato giudicato dal Risk Management, secondo la metodologia definita dalla Capogruppo, "pienamente adeguato" e "buono" dall' Internal Audit. È proseguita l'attività di monitoraggio.

II ne del Bilancio ( II Collegi TBD 2017redatt Conto Ecoi IN ATTESA del Patrim indiretto"), disposizion ORIGINALI NUOVI nella sedui esercizio p Non essei vigilato sı legge per la docume da riferire. Il Collegio

- gli schemi di stato patrimoniale e conto economico sono conformi agli IAS/IFRS e alle disposizioni del codice civile;
- o nella nota integrativa sono stati indicati i criteri di valutazione seguiti e risultati conformi alla legge;
- o nella nota integrativa è stato indicato che il Bilancio è stato redatto in conformità ai principi contabili internazionali (IAS/IFRS), inclusi i documenti interpretativi SIC e IFRIC come recepiti dall'Unione Europea fino al 31.12.2017; la nota/

# Relazione del Collegio Sindacale (Segue)

integrativa e la relazione sulla gestione hanno il contenuto previsto dalla legge e sono formulati con chiarezza e completezza;

o la relazione sulla gestione fornisce adeguate informazioni sui principali rischi e

ill'art. 2423,

za a seguito ociali.

# TBD IN ATTESA ORIGINALI NUOVI

direzione e

zioni con le nella Nota lisposizioni

da parte di

### Considerazioni conclusive

Signori Soci, avendo ricevuto nei termini di legge il Bilancio d'esercizio chiuso al 31 dicembre 2017 con la Relazione sulla gestione, preso atto dei risultati espressi dal Bilancio, della struttura dello stesso conforme alle norme che ne disciplinano la formazione, della sussistenza del contenuto obbligatorio della relazione sulla gestione, ed avendo, altresì, ricevuto la Relazione della Società di Revisione con giudizio senza rilievi ed eccezioni, il

110 Bilancio d'esercizio 2018 · UniCredit Services S.C.p.A.

<sup>ti</sup>Collegio esprime il suo parere favorevole all'approvazione del bilancio e della proposta riguardante la destinazione del risultato d'esercizio formulata dal Consiglio di Amministrazione."

Milren 90 mm 2018

Robe
Fran

# TBD IN ATTESA ORIGINALI NUOVI

F	Relazione della Società di revisione	е

# Avviso di convocazione dell'Assemblea

II xxxxxx

ORDINE DEL GIORNO

Assemblea Ordinaria:

- 1) xxxxxxx;
- 2) Nomina xxxxx;
- 3) xxxx;
- 4) xxxxx.

Assemblea Straordinaria

1) xxxxx

# Deliberazioni dell'Assemblea

Deliberazioni dell'Assemblea ordinaria e xxxxx.

L'Assemblea xxxxx:

• di approvare xxxxxx.

L'Assemblea xxxxx

Creatività copertina e introduzione: UniCredit S.p.A.

Creatività frontespizi: Leagas Delaney

Xxxxxxx 2018



### REPORT OF THE BOARD OF DIRECTORS

Dear Shareholders,

this report describes the legal and economic aspects of the partial demerger of UniCredit Services S.C.p.A., an Italian co-operative joint-stock company, (hereinafter "UniCredit Services" or "Demerged Company") in favour of UniCredit S.p.A., an Italian joint stock company (hereinafter also "Beneficiary Company") and, in particular, the criteria and methods that have been applied to determine the exchange ratio of the shares of the companies concerned, in accordance with the provisions of articles 2501-quinquies and 2506-ter of the Italian Civil Code and article 70, paragraph 2, of the Issuers' Regulations approved pursuant to CONSOB Resolution no. 11971 of 14 May 1999 as amended (hereinafter "Issuers' Regulations").

### 1. REASONS FOR THE TRANSACTION AND DESCRIPTION

### 1.1. Description of the Demerger

The transaction described in this report consists in the partial, non-proportional and asymmetric demerger of UniCredit Services (hereinafter "Demerger").

The demerger plan, together with the relevant annexes, which are an integral part thereof (hereinafter "**Demerger Plan**") was approved by the Boards of Directors of UniCredit Services S.C.p.A, and UniCredit S.p.A. respectively on 4 February 2019 and 6 February 2019 and it was filed at the registered offices of the companies and published on the website of both companies.

The Demerger Plan is also attached to this Report as "Annex A".

Given that a Bank, *i.e.* UniCredit S.p.A., is participating in the Demerger, the authorisation procedure set forth in article 57 of Italian Legislative Decree no. 385/1993 (hereinafter referred to as "**TUB**" - Consolidated Banking Law), described in full in the Bank of Italy Circular no. 229 of 21 April 1999 concerning demerger transactions involving banks, applies. Registration with the Milan-Monza-Brianza-Lodi Register of Companies pursuant to paragraph 3 of article 2501-*ter* of the Italian Civil Code is therefore subject to receipt of the above authorisation.

The Demerger Plan, together with the financial situations set forth in article 2501-quater of the Italian Civil Code, as referred to in article 2506-ter of the Italian Civil Code (which are respectively the financial statements as at 31 december 2018 of the Demerged Company approved by the shareholders' meeting on [•] 2019 and the financial statements as at 31 december 2018 of the Beneficiary Company approved by the shareholders' meeting on [•] 2019) the financial statements of UniCredit S.p.A. for the financial years 2018, 2017 and 2016 and the financial statements of UniCredit Services for the financial years 2018, 2017 and 2016, are available to the public at the registered office of UniCredit S.p.A. (in Milan, Piazza Gae Aulenti 3 – Tower A) and at the registered office of UniCredit Services (in Milan, at via Livio Cambi 1), and on the internet website of the authorised storage mechanism "eMarketStorage" managed by Spafid Connect S.p.A., and on the website of UniCredit S.p.A. (www.unicreditgroup.eu) in section Governance/Corporate Transactions. and on the UniCredit Services website

(www.unicreditgroup.eu/unicreditservices) in the relevant section.

### 1.2. Companies participating in the Demerger

### <u>Demerged Company</u>

The Demerged Company is UniCredit Services S.C.p.A., a co-operative joint-stock company established in Italy with its registered office in Milan, at Via Livio Cambi, 1, registered in the Milan-Monza-Brianza-Lodi Register of Companies, Tax Code and VAT no. 12086630154.

The share capital on the date of this report is 237,523,160 Euro and it is fully subscribed and paid-in.

UniCredit Services S.C.p.A. is a company belonging to the UniCredit Banking Group (the "**Group**"), registered with the Association of Banking Groups (code 2008.1).

### Beneficiary Company

The Beneficiary Company is UniCredit S.p.A., an Italian joint stock company with its registered office and head office in Milan, Piazza Gae Aulenti 3 — Tower A, registered in the Milan-Monza-Brianza-Lodi Register of Companies, Tax Code and VAT no. 00348170101.

The share capital on the date of this report is 20,940,398,466.81 Euro and it is fully subscribed and paid-in.

UniCredit S.p.A. is a bank registered with the Association of Banks and the parent company of the UniCredit Banking Group (Register of Banking Groups: code 02008.1 - Code ABI 02008.1) and member of the Interbank Fund for the Protection of Deposits and the National Guarantee Fund (Fondo Interbancario di Tutela dei Depositi e al Fondo Nazionale di Garanzia).

### 1.3. Reasons for the transaction, managing objectives and relevant programmes

The Board of Directors of UniCredit Services S.C.p.A. and the Board of Directors of UniCredit S.p.A. have been called, respectively on February 4, 2019 and on February 6, 2019, to approve on the opportunity to rationalise the real estate activities and operations activities currently carried out in Italy in favour of Italian customers by the respective departments of the companies involved in the Demerger. With a view to implementing this plan, the above companies agreed to transfer to UniCredit S.p.A. — through a demerger — the compendium of UniCredit Services related to the real estate and operations activities carried out in Italy for the benefit of Italian customers, as better described in paragraph 2 (hereinafter, the "Compendium").

The transfer of the above-mentioned activities to UniCredit S.p.A. would generate benefits in terms of creation of synergies and simplification of procedures and/or complexities reduction and governance enhancement, also through clearer accountability and single budgeting and controlling process.

For the sake of completeness, it should be noted that the "Global Hubs" services (e.g. ICT, Security, operations relevant to business carried out abroad), currently provided by UniCredit Services to different Group companies both in Italy and abroad (in addition to UniCredit S.p.A.), are not included in the Demerger, since the relative service model already enables synergies and facilitates the continuity of the provision of such services also in resolution scenario(s), whose consequences might be mitigated by distancing the service provider from the activities eventually impacted.

### 1.4. Legal aspects of the Demerger

Given that the Beneficiary Company holds 99.99996% of the share capital of the Demerged Company, the Demerger will be regulated according to the simplified procedure set forth in article 2505-bis of the Italian Civil Code, as referred to by article 2506-ter of the Italian Civil Code.

For that reason and as set forth in the combined provisions of articles 2505-bis paragraph 1 and 2506-ter of the Italian Civil Code and in compliance with the procedural simplifications referred to therein, the report of the experts pursuant to article 2501-sexies of the Italian Civil Code, as referred to in article 2506-ter paragraph 3 of the Italian Civil Code, will not be drafted.

As the above experts' report will not be produced, to ensure an appropriate exchange ratio, the Demerged Company and the Beneficiary Company have jointly appointed an independent advisor with proven professional experience, identified in PricewaterhouseCoopers Advisory S.p.A. (hereinafter "Advisor"), to perform the valuation analyses required to identify the correct value range for the exchange ratio.

Additionally, the Demerger is qualified as non-proportional and asymmetric. It should be noted that a demerger is defined as non-proportional when the shares of the beneficiary company are not allocated to the shareholders of the demerged company taking into account the percentages of the stake in the share capital of the demerged company. While a demerger is defined as "asymmetric" when the shares of the beneficiary company are allocated to some of the shareholders of the demerged company only or in all those cases in which the increase in the stakes held by some shareholders of the demerged company offsets the non-allocation of the beneficiary company's shares.

In this case, the Demerger will take place without the allocation of the Beneficiary Company's shares to the shareholders of the Demerged Company, but by reducing the share capital of the latter.

It should be noted that the shares of the Demerged Company will not be allocated to the shareholders of the Demerged Company, but the percentage of the stake of the shareholders in the share capital of UniCredit Services will be increased, against the reduction of the share capital of the Demerged Company solely attributable to the shares of UniCredit S.p.A. that will be annulled on the basis of the Exchange Ratio (as identified and defined under paragraph 3.1 below), reducing the stake of UniCredit S.p.A. in the Demerged Company accordingly.

In light of the above, in the extraordinary shareholders' meeting, the unanimous approval

of the shareholders of the Demerged Company will be requested as set forth in article 2506, paragraph 2, of the Italian Civil Code.

Moreover, as better described in paragraph 4 hereunder, the shareholders of the Demerged Company are granted the right to have their shares purchased at a price determined according to the criteria applicable to withdrawal.

Finally, the Demerger shall be submitted to the approval of the the Board of Directors of UniCredit S.p.A. as set forth in the provisions of article 23, paragraph 3, of the By-Laws thereof. Unless the shareholders of UniCredit S.p.A. representing at least 5 percent of the share capital request - within eight days from the date the Demerger Plan is registered with the Companies' Register or from publication of the Demerger Plan as set forth in paragraph 3 of article 2501-ter of the Italian Civil Code — the resolution approving the Demerger to be adopted by the extraordinary shareholders' meeting as set forth in article 2505, paragraph 3, of the Italian Civil Code, referred to in article 2505-bis, paragraph 3 of the Italian Civil Code.

### 1.5. Related-party transaction

Given the majority shareholding relation between UniCredit S.p.A. and UniCredit Services, the Demerger is a related-party transaction, of lesser relevance, as set forth in the CONSOB Regulations on related-party transactions (approved with Resolution No. 17221 of 12 March 2010, as amended) and Bank of Italy Circular 263/2006 on transactions with associated persons.

The procedure on related-party transactions of the Group, i.e. "Global Policy for the management of transactions with persons in conflict of interest", (hereinafter, the "Procedure") provides an exemption for transactions carried out by UniCredit S.p.A. with entities belonging to the Group.

In particular, the deliberative process set forth by the Procedure is not applied to transactions with or between subsidiaries (including subsidiaries that are not wholly owned) of UniCredit S.p.A., if in the counter-party of the transaction there are no interests defined as "significant" under the Procedure.

Therefore, this transaction is not subject to the deliberative process, provided that the information is included in the quarterly reporting to the Related-Party Committee, the Board of Directors and the Board of Statutory Auditors of UniCredit S.p.A. in order to monitor the transaction.

### 2. ASSETS AND LIABILITIES INVOLVED IN THE DEMERGER

The Demerger consists in the assignment - by the Demerged Company to the Beneficiary Company - of the company's compendium related to "Real Estate" and "Operations" activities areas carried out in Italy for Italian customers, essentially consisting of assets, liabilities, resources, rights, obligations, responsibilities, powers, encumbrances, expectations and, in general, any subjective and substantial situation relevant to "Real Estate" and "Operations" activities.

The Demerged Company will transfer to the Beneficiary Company all the assets and

liabilities relevant to the Compendium at effective date, taking into account, therefore, changes deriving from operational dynamics after 31 December 2018.

In order to maintain unchanged the exchange ratio, as defined in paragraph 3 hereunder, any differences in the Compendium's assets and liabilities consistency which may occur between 31 December 2018, reference date for the financial statement of the transaction, and the effective date of the transaction, due to the ordinary business dynamics and/or to a more precise identification of the items themselves, will be settled through debits and credits between the Demerged Company and the Beneficiary Company. Such settlement will not imply amendments in the net equity consistency of the Compendium transferred to UniCredit. Similarly, any qualitative difference of the assets and liabilities due to the business dynamics will not determine amendments of the net equity of the Compendium. In the event that, due to such differences, a material difference would occur with reference to the financial statement of the Compendium as at 31 December 2018<sup>1</sup>, the financial situation of the Compendium as at the effective date will be submitted to the Board of Directors of the Beneficiary Company and Demerged Company prior to the settlement through debits and credits.

The Financial Statements as of 31 December 2018, described hereunder, were reclassified in line with the format set forth in the Bank of Italy Circular 262.

Balance Sheet			
	Real Estate		
	and Logistics		
€ thousands	(A)	Operations (B)	Total (A+ B)
Financial assets at amortised cost	-	-	19.200
o/w Financial assets at amortised cost to banks	-	-	19.200
Property. plant and equipment	40.120	-	40.120
o/w lands and buildings held for functional use	4.320		4.320
Otherassets	113.627	8.278	121.905
o/w improvements to third-party assets	101.561	-	101.561
o/w trade receivables	2.420	7.776	10.196
TOTAL ASSETS	153.747	8.278	181.225
Financial liabilities at amortised cost	-	-	58.168
Otherliabilities	47.459	21.512	68.971
Provision for employee severance pay	4.713	19.103	23.816
Provisions for risks and charges	2.949	2.092	5.041
TOTAL LIABILITIES	55.122	42.707	155.996
SHAREHOLDERS' EQUITY	-	-	-
TOTAL LIABILITIES AND SHAREHOLDERS' EQUITY	55.122	42.707	155.996
ASSETS & LIABILITIES OVERHANG	98.626	(34.429)	25.229

On 31 December 2018 the Total Assets of the Compendium amounted to 181.2m Euro,

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<sup>&</sup>lt;sup>1</sup> On the basis of the analysis carried out, the unbalance of the variations in the Compendium's assets and liabilities, deriving from the application of IFRS16 effective from 1st January 2019, is not deemed material in relation to such variations and, therefore, also such unbalance shall be settled through debits and credits.

and consistes mainly of:

- Financial assets at amortised cost that include Financial Assets valued at the amortised cost versus Banks, for an amount of 19.2m Euro (estimated taking the average current banking accounts stock of UniCredit Services);
  - Property, plant and equipment, essentially attributable to the real estate business and including 4.3m Euro related to a property in Verona, located in the Frugose district:
- Other assets, including (i) improvements to third party assets for 101.6m Euro and (ii) receivables of 10.2m Euro, of which 8.9m Euro receivables from UniCredit S.p.A.

On 31 December 2018, the Total Liabilities of the Compendium amount to Euro 156m and consists mainly of:

- Financial liabilities for approximately 58.2m Euro (estimated considering the estimated liquidity needs for rental fees and payments/ receipts occurred during 402018; the impact of the cost of funding is not significant);
  - Other Liabilities for approximately 68.9m Euro mainly due to (i) Trade payables due to suppliers of approximately 32.2m Euro, due to the usual invoice trend and provisions posted at year end; (ii) liabilities related to voluntary leaving incentives payments for approximately 22.7m Euro;
- Provisions for employees severance pay of around 23.8m Euro, mainly related to the "Operations" business;
- Provisions for Risks and Charges of around 5.0m Euro mainly referring to the "Real Estate" business.

The resulting Assets and Liabilities overhang of the Compendium amounts to Euro 25.2m Euro.

It should also be noted that cash and equivalent (classified as financial assets at amortised cost) and financial debt were allocated to the Compendium as a whole, without any allocation between "Real Estate" and "Operations".

### 3. CRITERIA TO DETERMINE THE EXCHANGE RATIO

# 3.1. The exchange ratio determined by the Board of Directors and criteria for the allocation of shares

Since the Demerger is non-proportional and asymmetric, it will be carried out without allocating shares of the Beneficiary Company, but with a reduction of the share capital of the Demerged Company.

In this context, the exchange ratio will result from the ratio between: (i) the value (fair value) of the Compendium and (ii) the value (fair value) per share of the Demerged Company prior to the Demerger, in order to quantify the shares owned by the Beneficiary Company to be cancelled ("**Exchange Ratio**"), according to the following formula:

```
\frac{value(fair\ value)\ of\ the\ Compendium}{value\ (fair\ value)\ per\ share\ of\ the\ Demerged\ Company} = no.\ of\ shares\ to\ be\ cancelled
```

As a result, shares belonging to UniCredit S.p.A. only will be cancelled and the percentage of the shareholding of the minority shareholders of the Demerged Company in the share

capital of the Demerged Company will increase.

Therefore, the Demerged Company will proceed to reduce its share capital by cancelling no. 43,363,745 shares owned by UniCredit S.p.A., against a Book Value Shareholders' Equity in the Compendium of Euro 25,228,581. Accordingly, the share capital of the Demerged Company will decrease from the current Euro 237,523,160 (twohundredthirtysevenmillion fivehundredtwentythreethousands onehundredsixty) to Euro 194,159,415 (onehundredninetyfourmillion onehundredfiftyninethousands fourhundredfifteen).

The transfer of the Compendium will produce effects on the net equity of the Beneficiary Company but the share capital of the Beneficiary Company will be unaffected.

As previously mentioned, to ensure a fair exchange ratio, an Advisor has been appointed to perform a valuation analysis which is necessary to identify the correct value range for the exchange to allow the Boards of Directors of the companies involved in the Demerger to determine the Exchange Ratio to be used in the transaction.

In this regard, it should be noted that, based on the value range identified by the Advisor on the basis of the valuation analyses carried out, the directors of the companies involved in the Demerger have set the Exchange Ratio at the middle value of 43,363,745. The Advisor has also confirmed that the approach taken is appropriate.

# **3.2. Description of the valuation criteria used to determine the Exchange Ratio** As mentioned above, in order to identify the range of the Exchange Ratio, the Boards of Directors of the companies participating in the Demerger were supported by a common financial advisor.

The Board of Directors, after examining them, shared and adopted the Advisor's methods, assumptions and estimates.

### 3.3. Identification of the valuation method

For the purposes of determining the fair value of the Compendium as well as the fair value for 100% of the share capital and the per-share value of the Demerged Company prior to the transaction - taking into account the distinctive characteristics of the Demerged Company and the Compendium, as well as the overall context of the transaction as well as any available information - the Advisor applied the unlevered discounted cash flow method (hereinafter, "DCF").

### 3.4. Short description of the valuation method

The DCF is based on the general notion that the fair value of a company or a branch of a company is equal to the discounted value of the following two elements:

- the cash flows that it will be able to generate over the forecast period;
- the residual value, *i.e.* the value of the business as a whole from the period after the forecast period.

In the approach that considers operating cash flows (unlevered approach), to obtain the economic value of the operating invested capital (Enterprise Value), the operating Free Cash Flow (FCF) is taken into account which is then discounted at the WACC (Weighted Average Cost of Capital). The resulting value is adjusted by the net financial position at the reference date of the valuation, and by the value of any non-operating assets (Surplus Assets) to arrive at the value of the economic capital (Equity Value).

The following formula has been applied to determine the value of the company's economic capital:

Equity Value = 
$$\sum_{i=1}^{n} \frac{FCF_i}{(1 + WACC)^i} + TV + SA - PFN$$

where:

- FCF = free cash flow, or cash flow generated from operating activities
- WACC: weighted average cost of capital;
- n: explicit forecast period;
- TV = Terminal Value (the present value of the residual value), i.e. the value of the cash flows produced beyond the explicit forecast period;
- SA = Surplus Assets;
- NFP= Net financial position.

Free cash flows, or cash flows from operating activities, accounts for the financial dimension of current operations and they are therefore determined by transforming the operating income produced into the actual cash flows generated from operations. Cash flows from operations are calculated as follows:

- + EBIT
- Tax on EBIT
- =NOPAT
- + depreciation/amortization
- +/- change in working capital
- +/- change in provisions
- Investments in operating assets
- + Disposals of operating asset
- = Free cash flow

The following formula has been applied to calculate the Terminal Value:

Terminal Value = 
$$FCF_n * (1 + g)/(WACC - g)$$

where:

- $FCF_n$  = sustainable cash flow at the end of the explicit forecast period;
- *q* = growth rate of the business over the long term;

The WACC is defined as the weighted average cost of the company equity and the cost of its debt capital, net of tax.

The formula for estimating WACC is as follows:

$$WACC = Ke * \frac{E}{(D+E)} + Kd * (1-t) * \frac{D}{(D+E)}$$

where:

- Ke = cost of equity;
- E/(D+E) = the ratio of equity to total capital employed (risk capital + debt capital);
- *Kd = cost of debt capital before tax;*
- t = tax rate ("tax shield");
- D/(D+E) = the ratio of debt to the total capital employed (risk capital + debt capital).

The cost of equity (Ke) accounts for the expected return, in normal conditions not

influenced by contingent factors, from the sector in which the company operates and it is calculated using the Capital Asset Pricing Model on the basis of the following formula:

$$Ke = Rf + \beta * (Rm - Rf) + Addon$$

where:

- Rf = risk-free rate, equal to the return on medium to long-term investments in securities such as government bonds;
- $\beta$  = "beta" coefficient accounts for the risk and the associated volatility of a company in relation to the market;
- Rm Rf = equity risk premium, which is the additional return required by a riskaverse investor over the return on risk-free assets; it is the difference between the average return on the equity market and the risk-free rate;
- The Add-on accounts for the premium for the additional return required by the rational investor investing in small or unlisted companies, which implies that the investment is less liquid.

The cost of the financial debt (Kd) is the interest rate at which the company assumes it can finance itself. This rate is usually estimated by referring to market rates, incorporating a spread to reflect the bargaining power of companies vis-à-vis their debt providers. The debt cost must be considered net of the tax rate "t", so as to take into account the tax savings generated from the deduction of interest.

### 3.5. Application of the valuation method

Given that the demerger is partial, non-proportional and asymmetrical, the valuation analyses and, therefore, the use of the DCF involved both the Compendium and the Demerged Company (prior to the effects of the Demerger).

The information for the DCF was based on:

- the balance sheets and income statements of the Compendium and of UniCredit Services at December 31, 2018; and
- from their 2019-2023 forecasts, each of which were based on their projected cost bases and to which mark-ups were applied - by reference sector - which were derived from the benchmarking analysis carried out using publicly available information on a sample of unlisted Italian companies that operate in the respective sectors.

The mark-ups that were derived from the above-mentioned analysis were:

- o 14.8% for the ICT sector;
- o 11.0% for the "Operations" sector;
- o 6.3% for the "Real *Estate*" sector.

The fair value of the Compendium and the Demerged Company (prior to the Demerger) was calculated as the algebraic sum of the Enterprise Value (EV), the present value of the terminal value (TV), the net financial position (NFP) and the Surplus Assets (SA) at 31 December 2018.

The cash flow discount rate, which corresponds to the weighted average cost of capital (WACC), was determined to be 10.1% for the Compendium and 9.4% for the Demerged Company. The terminal value in both valuations was calculated based on a long-term growth rate of 1.6%. Based on the valuation analyses performed and the sensitivity analyses carried out on the discount rate and the long-term growth rate, a range of fair values was established:

• for the Compendium, between Euro 73.5m and Euro 94.7m; with a median value of Euro 83.5m;

• for 100% of the share capital of the Demerged Company prior to the transaction, between Euro 341.6m and Euro 588.4m; with a median value of Euro 457.1m. The value per share of the Demerged Company prior to the transaction is therefore between Euro 1.4 and Euro 2.5; with a median value of Euro 1.9.

It should be noted that the valuation analyses used to establish the range of the Exchange Ratio were performed according to the homogeneity principle, *i.e.* a consistent assessment of the sources of income and risk so as to identify relative and comparable values of the entities in question.

### 3.6. Documentation

The valuation of the Compendium and of UniCredit Services prior to the Demerger was performed by examining a series of documents and information which include: (i) the balance sheets and income statements of the Compendium and of UniCredit Services as at 31 December 2018, and (ii) the 2019-2023 forecasts of the Compendium and of UniCredit Services, which were based on their respective projected cost bases provided by Management and the mark-ups that resulted from the benchmarking analysis.

### 3.7. Challenges in performing the valuation

Some limitations and difficulties have emerged during the valuation process which can be summarised as follows:

- Inherent limits in the forecast data: the determination of the fair value of the Compendium and of UniCredit Services prior to the Demerger was carried out using, inter alia, prospective economic and financial data that by their very nature are uncertain; in particular, changes in the macroeconomic environment and/or in the specific sector to which they belong could significantly alter the underlying assumptions and premises of the prospective economic and financial data, which could, therefore, be heavily influenced by them. However, this limitation was mitigated with sensitivity analyses;
- Complexity of the methodology and discretion in selecting the valuation criteria that were applied: the valuation method required the application of an elaborate and complex valuation process that involved, above all, the application of various financial market criteria that, by their very nature, are subject to fluctuations that may also be significant. Therefore, the results are dependent on the actual assumptions. The overall methodological approach, together with the use of sensitivity analyses to take into account any possible valuation scenarios, allowed this valuation characteristic to be adequately managed.

# 3.8. Overview of the results of the valuation process and determination of the Exchange Ratio

Without prejudice to the above considerations and assumptions, the application of the above described method has led the Boards of Directors to consider, with the support of the Advisor, the following results of the evaluation process:

Overview of the results	Minimum	Median	Maximum
Fair value Compendium	Euro 73.5m	Euro 83.5m	Euro 94.7m
Fair Value UniCredit Services	Euro 341.6m	Euro 457.1m	Euro 588.4m

Fair Value per share UniCredit Services	Euro 1.4	Euro 1.9	Euro 2.5
Exchange Ratio	# 38,206,120	# 43,363,745	# 51,111,689

Following the outcome of the valuation process, together with the discussions between the parties, the Boards of Directors of UniCredit Services S.C.p.A and UniCredit S.p.A. at their respective meetings of 4 February 2019 and 6 February 2019, approved the Exchange Ratio referred to in the previous section 3.1, in line with the recommendations of the Advisor, according to whom such ratio is consistent with market practice.

# 4. VALUATION OF THE RIGHT TO WITHDRAW AND THE RIGHT TO HAVE THE SHARES PURCHASED

First of all, it should be noted that, given the asymmetrical nature of the Demerger, the transaction will require the unanimous approval of the shareholders of the Demerged Company. Furthermore, with regard to the right of withdrawal pursuant to articles 2437 and 2437-quinques of the Italian Civil Code, it should be noted that there are no reasons allowing the exercise of such right by the shareholders of the Demerged Company and of the Beneficiary Company who did not take part in the resolution approving the Demerger, also because the Demerger does not involve any amendment to the articles of association of the companies involved in the transaction other than the adjustment of the value of the share capital of the Demerged Company as a result of its decrease.

As stated previously, the minority shareholders of UniCredit Services are granted the right to have their shares purchased by UniCredit S.p.A. for an amount determined in accordance with the criteria for the exercise of the right of withdrawal under article 2437-ter of the Italian Civil Code, equal to Euro 1.9 per share (hereinafter, "Right of Sell-Out"). In particular, this value has been determined on the basis of the value range identified by the Advisor, with reference to the Fair Value per share of UniCredit Services (prior to the Demerger), opting for the middle value of the fair value range. The criteria used to determine such value received the favourable opinion of the Board of Statutory Auditors of UniCredit Services, as well as of the external auditors.

The minority shareholders of the Demerged Company, should they not agree with the transaction, may exercise their Right of Sell-Out their shares in UniCredit Services to UniCredit S.p.A. starting from the filing date of the Demerger Plan with the Companies' Register of Milan-Monza-Brianza-Lodi and up to and including the fifteenth day prior to the date set for registering the shares for the purpose of exercising their voting rights at the extraordinary shareholders' meeting of UniCredit Services. Such notification shall be made in such a way as to guarantee proof of receipt.

UniCredit S.p.A. is willing to sign the contract for the purchase of the shares of UniCredit Services within 5 days of receiving the above-mentioned notice. The effectiveness of such contract will be subject to the unanimous approval of the Demerger Plan by the shareholders' meeting of UniCredit Services.

Conversely, in the event the shareholder declares his intention to exercise the Right of Sell-Out, but he/she intends to challenge the above mentioned liquidation value, the shareholder must submit his/her objection along with his/her assertion to exercise the Right of Sell-out. The shares will be transferred accordingly within the terms set forth in

the preceding paragraph (*i.e.* within 5 days of receipt of the notice and at the value determined in the Demerger Plan) even though the sales value may be subject to adjustment. The opposing shareholder may, in fact, apply to the Competent Court to appoint an expert who will be called upon to definitively and irrevocably determine the liquidation value within 90 days from the exercise of the aforementioned right, by way of a sworn report. The expert will proceed - also with regard to expenses - in accordance with art. 1349 of the Italian Civil Code. If the liquidation value determined by the expert is higher than that indicated in the Demerger Plan, UniCredit S.p.A. shall pay the shareholder to be liquidated any additional amount to the price already paid. Conversely, if the value determined by the expert is lower, the shareholder in question shall refund the difference to UniCredit S.p.A.

# 5. EFFECTS ON THE COMPOSITION OF THE SHAREHOLDERS OF THE DEMERGED COMPANY AND OF THE BENEFICIARY COMPANY

The Demerger, as described above, will be carried out without the allocation of the Beneficiary Company's shares to the shareholders of the Demerged Company, but will involve a reduction in the share capital of the latter.

As a result of the Demerger, following the cancellation of the shares held by UniCredit S.p.A., the share capital of the Demerged Company will therefore go from the current Euro 237,523,160 to Euro 194,159,415 and will be distributed among the shareholders of the Demerged Company as follows:

- 1. shareholder UniCredit S.p.A., owner of n. 194,159,315 shares with a par value of 1 (one) Euro each, for a total par value of 194,159,315 Euro, will be the holder of 99.99994850%:
- 2. shareholder "UniCredit Bank AG", owner of 20 (twenty) shares with a par value of 1 (one) Euro each, for a total par value of 20 (twenty) Euro, will be the holder of 0.00001030%:
- 3. shareholder "Fineco Bank S.p.A.", owner of 20 (twenty) shares with a par value of 1 (one) Euro each, for a total par value of 20 (twenty) Euro, will be the holder of 0.00001030%:
- 4. shareholder "UniCredit Factoring S.p.A.", owner of 20 (twenty) shares with a par value of 1 (one) Euro each, for a total par value of 20 (twenty) Euro, will be the holder of 0.00001030%:
- 5. shareholder "Cordusio Società Fiduciaria per Azioni", owner of 10 (ten) shares with a par value of 1 (one) Euro each, for a total par value of 10 (ten) Euro, will be the holder of 0.00000515%:
- 6. shareholder "Cordusio Sim S.p.A.", owner of 10 (ten) shares with a par value of 1 (one) Euro each, for a total par value of 10 (ten) Euro, will be the holder of 0.00000515%:
- 7. shareholder "Société Générale Securities Services S.p.A.", owner of 20 (twenty) shares with a par value of 1 (one) Euro each, for a total par value of 20 (twenty) Euro, will be the holder of 0.00001030%.

As a result, the majority shareholding relation existing to date between UniCredit S.p.A. and UniCredit Services will essentially remain unchanged.

However, with reference to the ownership structure of the Beneficiary Company, given the fact that the Demerger is being carried out without the issue or allocation of shares in the Beneficiary, there will be no impact on the shareholding structure of the same.

### 6. DESCRIPTION OF THE RIGHTS ASSOCIATED WITH THE SHARES

As mentioned above, the Demerger does not involve the issue of shares either by the Beneficiary Company or by the Demerged Company. The manner in which it is to be implemented, *i.e.* the reduction of the share capital of UniCredit Services through the annulment of the shares belonging to UniCredit S.p.A., will result into an increase in the minority shareholders' percentage holding of the Demerged Company's share capital. As a result, the characteristics and rights of the ordinary shares of UniCredit Services - the details of which are set out in the relevant Articles of Association attached to the Demerger Plan - will remain unchanged following the Demerger.

### 7. EFFECTS OF THE DEMERGER ON SHAREHOLDER'S AGREEMENTS

At the date of this document there are no shareholders' agreements regarding UniCredit shares, pursuant to art. 122, Consolidated Law on Finance, that may be impacted by the Demerger.

### 8. EFFECTIVE DATE OF THE DEMERGER

The Demerger shall take effect with respect to third parties, pursuant to article 2506-quater of the Italian Civil Code, from the date indicated in the Demerger deed which currently is 1 September 2019, which will in any case be subsequent to obtaining authorisation pursuant to article 57 of the Consolidated Banking Law (TUB) and to the last of the dates on which the deed is registered with the Milan-Monza-Brianza-Lodi Companies' Register.

The effects referred to in article 2501-ter, first paragraph, number 6, of the Italian Civil Code - as referred to in article 2506-quater, second paragraph, of the Italian Civil Code (i.e. recording of the transactions to the accounts of the Beneficiary Company) and, more generally, any accounting and tax effects of the Demerger shall take effect from the date on which the Demerger shall become legally effective.

### 9. TAX EFFECTS OF THE TRANSACTION

The Demerger is considered fiscally neutral for the purposes of corporate income tax pursuant to article 173 of Italian Presidential Decree 917/1986, and is not considered a sale of assets for the purposes of value added tax for services pursuant to article 2, paragraph 3, letter "f") of Italian Presidential Decree 633/1972.